

# Maintenance Accreditation Performance Index (MAPI)

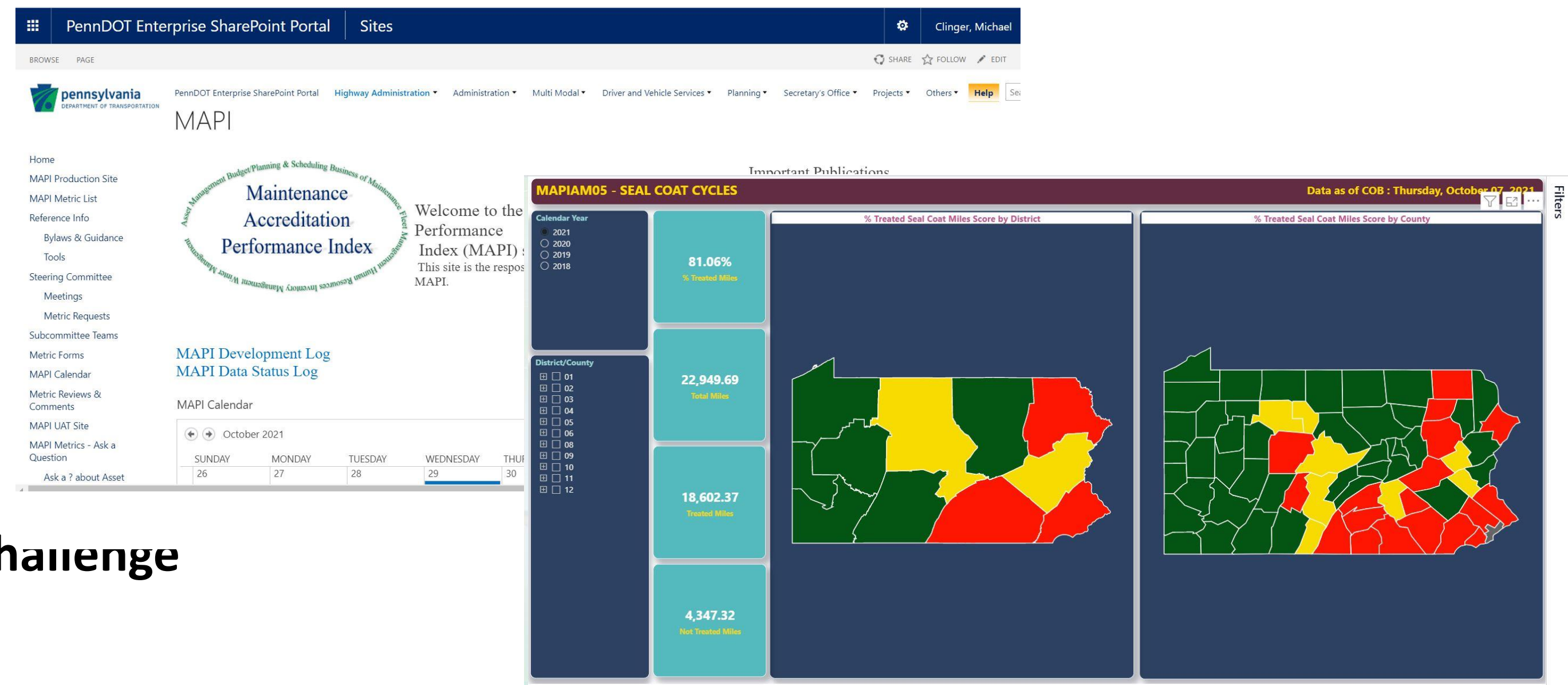
## Operations and Performance Office

### Problem/Challenge Addressed

Existing metrics were dated and did not have a system to actively monitor progress. A metric refresh and a system upgrade was needed to better manage Maintenance performance and to improve employee skills.

### Method/Process/Product to Resolve Challenge

Maintenance Accreditation Performance Index (MAPI) is a live and automated system where maintenance districts can engage metrics to make sound business decisions and drive performance improvement throughout their organization.



### Results/Key Takeaways

- SharePoint home site for MAPI.
- Intuitive user-friendly interface.
- Web accessible (for PennDOT employees only)
- Live updates, enables daily monitoring
- Downloadable data
- Drives performance and business decisions
- Improves Maintenance management skills with the availability of real-time progress and tracking.

[MAPI SharePoint Site](#)

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