

# PENNSYLVANIA PUBLIC TRANSPORTATION



## Annual Performance Report

Fiscal Year 2012-13



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April 30, 2014

Dear Fellow Pennsylvanians,

It is with great pride that I submit the attached Pennsylvania Public Transportation Annual Performance Report FY 2012-13. In November 2013, the General Assembly passed and the Governor signed Act 89 of 2013 into law. Act 89 will infuse desperately needed capital funding into our public transportation system to ensure Pennsylvanians continue to be provided with reliable, efficient, and accessible transportation to work, medical appointments, and other activities.

Act 89 provides new funding sources for public transportation, including fines and fees that are not restricted to highway uses. By 2018, public transportation will see an additional \$500 million to be used for capital projects such as new maintenance facilities in rural areas, new buses across the Commonwealth, new trains in the SEPTA region, and replacement of aging bridges and other infrastructure. This new funding is critical to keeping transit running efficiently and effectively. Act 89 also allows the Department to set aside some capital money each year to invest in alternative energy projects. The Department has developed a tool to measure the return on investment for these projects to ensure we are paying for projects that will save operating money over time as well as reducing our environmental footprint.

This report includes the results of public transportation system performance reviews that have been completed since the last annual statistical report. The Department is required to review transit agencies to benchmark their performance on several important factors. The Department also shares best practices and provides expert technical assistance to transit systems to improve performance.

Data quality and verification have been a focus over the past two years for the Bureau of Public Transportation. Much of the data contained in this report is used to distribute state and federal funding to transit systems. The Bureau has resolved issues and has strengthened quality control procedures to ensure confidence that the data provided by our transit systems is accurate and verifiable.

The future is brighter for transportation in Pennsylvania due to the hard work of many individuals and groups over the past several years. The Transportation Funding Advisory Committee set the stage for the investments needed in transportation. Governor Corbett led the effort for transportation, and many others including the General Assembly, the Pennsylvania Public Transportation Association, the Keystone Coalition, transit agencies, and employees of the Department to name a few, have spent countless hours demonstrating not only how much additional funding was needed but also how we would effectively manage those funds. Thank you for your efforts. The work now begins anew.

Sincerely,

A handwritten signature in cursive script that reads "Barry J. Schoch".

Barry Schoch, P.E.  
Secretary of Transportation

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# ***Table of Contents***

# Table of Contents

<b>Section I: Transit Agency Performance Review Executive Summaries .....</b>	<b>1</b>
New Castle Area Transit Authority (NCATA) .....	6
Centre Area Transportation Authority (CATA) .....	14
City of Washington Transit.....	22
<b>Section II: Urban Systems .....</b>	<b>29</b>
Southeastern Pennsylvania Transportation Authority (SEPTA) .....	30
Port Authority of Allegheny County (PAAC).....	34
Altoona Metro Transit (AMTRAN).....	38
Beaver County Transit Authority (BCTA).....	42
Berks Area Regional Transportation Authority (BARTA) .....	46
Cambria County Transit Authority (CamTran) .....	50
Capital Area Transit (CAT) .....	54
Centre Area Transportation Authority (CATA) .....	58
County of Lackawanna Transit System (COLTS).....	62
County of Lebanon Transit Authority (COLT/LT) .....	66
Erie Metropolitan Transit Authority (EMTA) .....	70
Fayette Area Coordinated Transportation (FACT).....	74
Hazleton Public Transit (HPT) .....	78
Lehigh and Northampton Transportation Authority (LANta) .....	82
Luzerne County Transportation Authority (LCTA) .....	86
Mercer County Regional Council of Governments (MCRCOG).....	90
Mid Mon Valley Transit Authority (MMVTA).....	94
Pottstown Area Rapid Transit (PART) .....	98
Red Rose Transit Authority (RRTA) .....	102
Washington, City of.....	106
Westmoreland County Transit Authority (WCTA) .....	110
River Valley Transit (Williamsport RVT) .....	114
York Adams County Transportation Authority (YATA).....	118
<b>Section III: Rural Systems .....</b>	<b>123</b>
Area Transportation Authority of North Central PA (ATA) .....	124
Butler Transit Authority (BTA).....	128
Carbon County Community Transit .....	132

Crawford Area Transportation Authority (CATA) .....	136
DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST) .....	140
Endless Mountains Transportation Authority (EMTA).....	144
Indiana County Transit Authority (IndiGO).....	148
Mid County Transit Authority .....	152
Monroe County Transportation Authority (MCTA) .....	156
Borough of Mount Carmel.....	160
New Castle Area Transit Authority (NCATA) .....	164
Schuylkill Transportation System (STS) .....	168
Venango County Transportation Office (VCTO) .....	172
Transit Authority of Warren County .....	176

**Section IV: Community Transportation.....181**

Allied Coordinated Transportation Services, Inc. (ACTS)/Lawrence County.....	182
Blair Senior Services, Inc./Blair County .....	183
Bucks County Transport, Inc. ....	184
Butler County Community Action & Development .....	185
Centre County.....	186
ROVER/Chester County .....	187
Clarion County .....	188
Cumberland County.....	189
Delaware County .....	190
Forest County .....	191
Franklin County.....	192
Greene County .....	193
Huntingdon, Bedford, and Fulton Counties.....	194
Mifflin and Juniata Counties (CARS) .....	195
Montour County Transit .....	196
MTR Transportation, Inc./Columbia County .....	197
Northumberland County.....	198
Perry County.....	199
Pike County .....	200
Somerset County .....	201
STEP, Inc./Lycoming and Clinton Counties.....	202
Suburban Transit Network, Inc./Montgomery County .....	203
Susquehanna County Transportation .....	204

# Table of Contents

Union/Snyder Transportation Alliance (USTA) .....	205
Washington County Transportation Authority .....	206
Wayne County .....	207
<b>Section V: Intercity Bus .....</b>	<b>209</b>
Carl R. Bieber, Inc. ....	212
The Fullington Bus Auto Company .....	214
Greyhound Lines, Inc.....	216
Myers Coach Lines, Inc. ....	218
Susquehanna Transit Company .....	220
<b>Section VI: Passenger Rail .....</b>	<b>223</b>
Keystone Corridor Service .....	224
<b>Section VII: Glossary of Terms .....</b>	<b>229</b>
<b>Section VIII: Index.....</b>	<b>233</b>

# ***Section I***

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## ***Transit Agency Performance Review Executive Summaries***

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## Pennsylvania's Public Transportation Performance Review Program

In July 2007 the Pennsylvania Legislature passed Act 44, establishing a framework to assess transit agency performance through a formal review process. The review identifies ways to improve transit system efficiency and effectiveness and best practices that may be beneficial to other transit systems. Transit agencies develop an action plan to address findings and achieve five-year performance targets. The Bureau of Public Transportation works with each transit system, providing technical assistance and monitoring progress on performance targets.

Since January 2010, 22 performance reviews have been conducted and 17 reports have been published on the Bureau's website. PennDOT continues to refine the process and best practices continue to emerge.

To date, the following reports have been published:

- Cumberland Dauphin Harrisburg Transit Authority (CAT) – March 2010
- Fayette Area Coordinated Transportation (FACT) – March 2011
- Monroe County Transportation Authority (MCTA) – July 2011
- Endless Mountains Transportation Authority (EMTA) – August 2011
- Luzerne County Transportation Authority (LCTA) – August 2011
  - Luzerne County Transportation Authority Revised (LCTA) – February 2014
- County of Lebanon Transit Authority (LT) – November 2011
- Beaver County Transit Authority (BCTA) – May 2012
- Altoona Metro Transit (AMTRAN) – September 2012
- County of Lackawanna Transit System (COLTS) – November 2012
- Venango County Transportation Office (VCTO) – December 2012
- Cambria County Transit Authority (CamTran) – January 2013
- Mid County Transit Authority – March 2013
- DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST) – April 2013
- Pottstown Area Rapid Transit (PART) – April 2013
- New Castle Area Transit Authority (NCATA) – June 2013
- Centre Area Transportation Authority (CATA) – September 2013
- City of Washington Transit – December 2013

PennDOT publishes transit agency performance review reports in their entirety on the Bureau of Public Transportation's website at [www.dot.state.pa.us](http://www.dot.state.pa.us).

The Department has committed to completing performance reviews on a five-year cycle. The remaining agencies are tentatively scheduled as follows, listed in anticipated chronological order:

### **2013**

- Area Transportation Authority (ATA) – Review completed; Report not yet published
- Mid Mon Valley Transit Authority (MMVTA) – Review completed; Report not yet published
- Schuylkill Transportation System (STS) – Review completed; Report not yet published

### **2014**

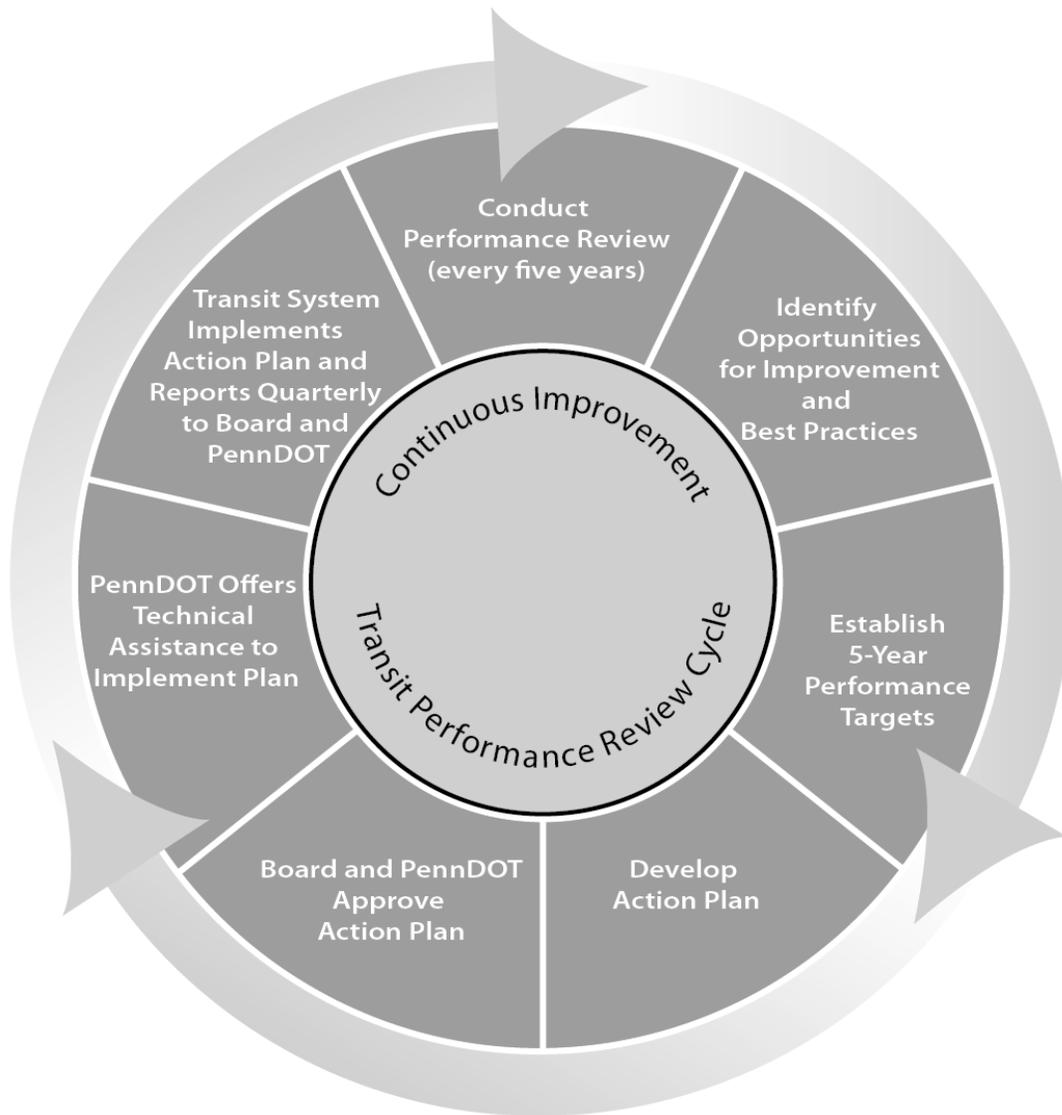
- Berks Area Regional Transportation Authority (BARTA) – Review completed; Report not yet published
- Erie Metropolitan Transit Authority (EMTA) - Review completed; Report not yet published
- Crawford Area Transportation Authority (CATA)
- Williamsport River Valley Transit (RVT)
- Lehigh and Northampton Transportation Authority (LANta)
- Carbon County Community Transit
- Butler Transit Authority (BTA)

### **2015**

- Mercer County Regional Council of Governments (MCRCOG)
- Westmoreland County Transit Authority (WCTA)
- Transit Authority of Warren County
- York Adams County Transportation Authority (YATA)
- Red Rose Transit Authority (RRTA)
- Indiana County Transit Authority (IndiGO)
- Borough of Mount Carmel
- Southeastern Pennsylvania Transportation Authority (SEPTA)
- Port Authority of Allegheny County (PAAC)

The following section includes executive summaries from the performance reviews of:

- New Castle Area Transit Authority (NCATA) – June 2013
- Centre Area Transportation Authority (CATA) – September 2013
- Washington City Transit – December 2013



## New Castle Area Transit Authority (NCATA) Transit Performance Review Executive Summary

### Agency Profile

<b>Agency Name</b>	New Castle Area Transit Authority <sup>1</sup> (DBA NCATA)	
<b>Year Founded</b>	1959 (1965 Inc.)	
<b>Fiscal Reporting Year</b>	2011-2012	
<b>Service Area (square miles)*</b>	177.5	
<b>Service Area Population *</b>	74,880	
<b>Type of Service Provided</b>	Fixed-Route Bus	ADA Demand Response
<b>Vehicles Operated in Maximum Service**</b>	27	Subcontracted
<b>Annual Revenue Miles of Service**</b>	1,093,900	18,900
<b>Annual Revenue Hours of Service**</b>	56,800	1,550
<b>Annual Total Passenger Trips**</b>	682,100	4,300
<b>Annual Total Senior Lottery Trips**</b>	105,500	0
<b>Employees (full-time/part-time)</b>	58/2	Subcontracted
<b>Total Annual Operating Cost**</b>	\$6,974,949	\$51,770
<b>Total Annual Operating Revenues**</b>	\$984,533	\$7,555
<b>Total Annual Operating Revenue / Total Annual Operating Cost</b>	14.1%	14.6%
<b>Administrative Cost / Total Operating Cost<sup>2</sup></b>	15.0%	0.0%
<b>Operating Cost / Revenue Mile</b>	\$6.38	\$2.74
<b>Operating Cost / Revenue Hour</b>	\$122.84	\$33.38
<b>Passengers / Revenue Hour</b>	12.01	2.77
<b>Total Annual Operating Revenue / Revenue Hour</b>	\$17.34	\$4.87
<b>Operating Cost / Passenger</b>	\$10.23	\$12.04

Source:

\* Telephone Interview with Vicki Antonio, Assistant Manager 2/19/2013

\*\*PennDOT dotGrants Legacy Reporting Year 2012 as Revised 2/25/2013.

<sup>1</sup> FTA Sub-recipient ID 3R04-005

<sup>2</sup> Per FYE 2012 Audit Report, Administrative = \$1,047,080/\$6,974,949

In July 2007 the Pennsylvania Legislature passed Act 44, establishing a framework for a PennDOT driven transit agency performance review process. The purpose of a review is to assess efficiency and effectiveness of service, financial stability, and general management/business practices. The assessment makes transit agencies aware of improvement opportunities and identifies best practices that can be shared with other transit agencies.

The Act 44 transit performance review of the New Castle Area Transit Authority (doing business as NCATA) was conducted in January 2013. The performance review focused on fixed-route rural bus. This report addresses Act 44 established performance criteria specifically related to fixed-route bus services – NCATA trends and a comparison of NCATA to peers, targets for future performance (performance reviews are conducted on a five-year cycle), and opportunities for improvement which should assist NCATA in meeting the future targets. This report also addresses the management and general efficiency and effectiveness of services.

After receipt of this performance review report, NCATA will develop an action plan which identifies the steps NCATA will take to meet the agreed to Act 44 performance criteria targets by FY 2017-18. The general goals are to maximize efficiency and promote cost savings, improved service quality, and increased ridership and revenue. The action plan should focus on the most critical areas for the agency, as prioritized by NCATA management and its governing board.

A draft action plan is due to the Department within 60 days of receipt of this report. PennDOT will work with NCATA to agree on a plan which requires NCATA Board approval to be submitted as the final action plan. NCATA must report at least quarterly to the governing body and PennDOT on the progress of the action plan, identifying actions taken to date, and actions to be implemented. NCATA's success will be measured in part on meeting five-year performance targets established through this review.

## Act 44 Performance Determination

Act 44 performance factors were analyzed to quantify NCATA's fixed-route bus performance in comparison to its peer agencies in FY 2010-11 and over a five year trend period from FY 2005-06 to FY 2010-11 (the most recent NTD data available at the time of the peer selection). Peers were selected through an analytical process and were agreed to in advance by NCATA.

A transit agency's performance can fall into two categories: "In Compliance" or "At Risk." The following criteria are used to make the determination:

- In Compliance if less than one standard deviation **above** the peer group average in –
  - ◊ Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
  - ◊ Single-year and five-year trend for Operating Cost / Passenger
- In Compliance if greater than one standard deviation **below** the peer group average in –
  - ◊ Single-year and five-year trend for Passengers / Revenue Vehicle Hour
  - ◊ Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

If the agency falls outside of these boundaries, it is considered "At Risk" for that factor and must improve as agreed upon between PennDOT and the agency.

An analysis of the eight key criteria mandated by Act 44 was conducted and **it was determined that**

NCATA is “In Compliance” for five of the eight criteria and “AT RISK” for three. The peer comparison process as applied to Act 44 criteria (below, in bold typeface) revealed:

***In Compliance***

1. The **five-year trend of passengers<sup>3</sup> per revenue vehicle hour** ranks tenth out of 11 and is worse than the peer group average.
2. The **five-year trend for operating cost per revenue vehicle hour** is the fifth highest rate of cost increase in the peer group and is slightly better than the peer group average.
3. **2011 operating revenue per revenue vehicle hour** ranks sixth out of 11 and is slightly worse than the peer group average.
4. The **five-year trend for operating revenue per revenue vehicle hour** ranks fourth best out of 11 and is approximately twice that of the peer group average.
5. The **five-year trend for operating cost per passenger** is among the worse of the peer group, ranking 10 out of 11, and is approximately twice that of the peer group average.

***At Risk***

1. **2011 passengers per revenue vehicle hour** ranks tenth out of the 11 transit agencies in the peer group and the agency has been determined “**AT RISK**” based on this variable.
2. **2011 operating cost per revenue vehicle hour** is the highest of the peer group and the agency has been determined “**AT RISK**” based on this variable.
3. **2011 operating cost per passenger** is the highest of the peer group and the agency has been determined “**AT RISK**” based on this variable.

A summary of the specific Act 44 measures and their values are presented in the following table.

Performance Criteria		Determination	Rank (of 11)	Comparison to Peer Avg.	Value	Peer Average
<b>Passengers / Revenue Hour</b>	2011	AT RISK	10	Worse	11.78	18.29
	Trend	In Compliance	10	Worse	-1.95%	1.49%
<b>Operating Cost / Revenue Hour</b>	2011	AT RISK	11	Worse	\$115.14	\$89.99
	Trend	In Compliance	5	Better	4.19%	4.34%
<b>Operating Revenue / Revenue Hour</b>	2011	In Compliance	6	Worse	\$15.09	\$17.11
	Trend	In Compliance	4	Better	8.85%	4.90%
<b>Operating Cost / Passenger</b>	2011	AT RISK	11	Worse	\$9.78	\$5.19
	Trend	In Compliance	10	Worse	6.26%	2.95%

<sup>3</sup> NCATA’s reported ridership (passengers) for the last 5 years is an unreliable variable that could not be used to accurately assess trends. Analysis of the auditable components of ridership suggests little change in actual ridership has occurred in the last several years. Therefore a static estimate of 682,076 passengers is used for all previous year calculations in this report.

## General Findings

In accordance with Act 44, findings are indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of NCATA and may be shared with other agencies as techniques for improvement. Major themes are indicated below; detailed recommendations on how these and more detailed issues identified should be addressed are found in the body of the report.

### Best Practices

1. **Measuring and Adjusting Preventative Maintenance (PM) Cycles:** NCATA’s maintenance department runs periodic checks on vehicle fluids by sending them out to a lab for testing. Then, PM cycles are adjusted based on lab results. This results both in better vehicle maintenance and lower costs of both fluids and repairs by “fine tuning” PM cycles to the observed behavior of individual vehicles and manufacturers. This type of practice demonstrates the benefits of measuring performance, fine-tuning actions based on results and maximizing return on investment in a tangible way and can serve as a “model approach” that should be applied in each of NCATA’s departments.

### Opportunities for Improvement to Address in Part 1 of the Action Plan

1. **Contain Overall Operating Cost Increases-** Over the last several years NCATA has had significant operating cost / revenue hour of service increases and is currently “AT RISK” based on two Act 44 performance criteria for the same. Management expects similar high increases in operating cost / revenue hour to continue in coming years.<sup>4</sup> Going forward, NCATA should **develop, implement and monitor** the effectiveness of a broad range of strategies to contain its operating cost / revenue hour. There is a critical need to contain or even reduce the operating cost / revenue hour increase to avoid future financial difficulties by exploring the cost saving potential of items in the operating budget that contribute significantly to the “bottom line.” Refer to “**Opportunities to Control Operating Costs**” for some potential areas that could help NCATA contain cost increases.
2. **Build an Agency-wide Culture of Performance-** The management team should develop a formal monitoring and performance enhancement strategy for all key agency functions and staff roles. Metrics should evolve from a strategic business plan crafted with significant input from the Board, management and staff. This recommendation is consistent with MAP-21 and general trends in the transit industry where performance-based evaluation is rapidly becoming the norm. At its core, a performance culture should encourage everyone from Board members to every employee to be informed by what is important, how well they accomplish what is important and how each player or department can contribute to improve performance.
3. **Maximize Return on Capital Investments-** NCATA has made substantial investments in technology ranging from farebox systems (GFI), reporting systems (Avail Datapoint), video and GPS on vehicles, etc. However, management staff members are not fully versed in how to use these systems in such a

<sup>4</sup> [ftp://ftp.dot.state.pa.us/public/Bureaus/PublicTransportation/Five%20Year%20Presentations/Rural%20Systems/NewCastle \(NCATA\).pptx](ftp://ftp.dot.state.pa.us/public/Bureaus/PublicTransportation/Five%20Year%20Presentations/Rural%20Systems/NewCastle(NCATA).pptx), slide 22

way as to maximize return on investment. For example, GPS technology can be used to measure and report on-time performance. GFI and Datapoint can be used to perform quality control on reported ridership statistics. AVL technology can be used to monitor on-time performance. Management should be trained on the potential uses of their current systems and how to collect and compile accurate data that can be used to measure performance in “real time” to make adjustments. Inaccurate, incomplete or untimely data misinforms decision-makers including NCATA’s management, Board and planning partners who rely on these data to inform investment and cost-saving strategies.

- 4. Implement Additional Formal Quality Control Protocols** - NCATA has structural issues that make it difficult to assure appropriate oversight and quality control. For example, NCATA has demonstrated issues with respect to reporting ridership accurately. At the directive of PennDOT, management recently implemented a policy to collect transfer tickets and then reconcile those against farebox data. Since this policy was put into place on 1/13/2013, reported transfers have dropped substantially. Furthermore, road supervision is not conducted by staff members who have that as part of their job description and no employee receives periodic job evaluations. NCATA’s management must develop procedures and quality control measures to insure that reported ridership is accurate, routine road supervision occurs and that employees are performing their jobs in a manner consistent with clearly defined job descriptions. NCATA’s investment in video technology could be leveraged to perform periodic review of on-board video logs to insure that reported ridership is accurate and that buses are showing up on time consistent with published schedules. Regular employee performance reviews should be implemented to allow managers and employees to share performance expectations, to discuss performance findings and to find solutions to “day-to-day” challenges that arise during normal operations.
- 5. Improve Passenger Productivity** – NCATA’s ridership per revenue hour is amongst the lowest in its peer group. This results in one of NCATA’s “**AT RISK**” findings. Low ridership contributes to NCATA’s low farebox recovery ratio (11%) compounding the agency’s challenges associated with high operating costs / revenue hour. When the management team is confident in reported ridership and ridership trend data it should evaluate the productivity of bus routes and runs to minimize unproductive service and expand upon productive service. Expanding the effective use of marketing and establishing service agreements with large employers and institutions also have proven effective means to improve productivity for similar systems in the Commonwealth.

## Financial Review

For the FY 07/08 to FY 11/12 period, local governments have contributed between \$136,000 and \$165,000 to help cover NCATA’s operational cost. NCATA has used all of that in any given year to balance its budget and comply with state requirements. NCATA has built its cash and investment reserves largely due to state subsidy increases resulting from Act 44. However, available current year and carryover local match funds combined are anticipated by NCATA’s management to be insufficient to meet the agency’s local match requirements in this coming fiscal year due to local government financial hardships. This is a cause of great concern as NCATA will not be eligible for the full state grant amount in FY 13/14 if this is not resolved.

NCATA management should monitor NCATA’s end-of-year cash position and carryover funds and take actions to change the current downward trajectory. Management should take appropriate actions such as **obtaining additional local match, controlling costs and improving farebox recovery to improve**

## NCATA’s long-term financial health.

### Five-Year Performance Targets

This transit agency performance report outlines areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance targets” has been established and detailed on page 16. These performance targets are required to comply with Act 44 and represent minimum performance levels that NCATA should work to achieve for each Act 44 performance criteria during the next review cycle (i.e. five years from the date of this report). These performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current audited “dotGrants” information available (FY 2011/2012). Standards were extrapolated to FY 2017/2018 and are designed to be aggressive, yet achievable. They are summarized as follows:

Performance Criteria	Fiscal Year				Target Annual Increase/ Decrease
	2009 / 2010	2010 / 2011	2011 / 2012	2017/2018 Target	
Passengers <sup>5</sup> / Revenue Hour	12.25	11.78	12.01	13.53	2.0%
Operating Cost / Revenue Hour	\$107.75	\$115.14	\$122.84	\$138.33	2.0%
Operating Revenue / Revenue Hour	\$12.95	\$15.09	\$17.34	\$19.53	2.0%
Operating Cost / Passenger <sup>6</sup>	\$8.80	\$9.78	\$10.23	\$10.23	0.0%

### Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that NCATA “...shall develop and submit to the Department within 90 days...a strategic action plan that focuses on continually improving the system to achieve the established minimum performance targets.” The action plan should outline corrective action that will be taken to address “Opportunities for Improvement” – as prioritized by the NCATA Board and management.

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance targets by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within NCATA.

The template for the Action Plan has been provided as an Appendix to the full report. This template includes three parts:

- **Part 1- Executive Summary Findings Template** is where NCATA should address its proposed actions to address the “*Opportunities for Improvement*” findings in the Executive Summary.

<sup>5</sup> Ibid. 3, p. v.

<sup>6</sup> Ibid.

- **Part 2- Act 44 Performance Metric Findings Templates** is where NCATA should address its proposed actions to address the “*Opportunities for Improvement*” findings that directly affect the Act 44 performance metrics.
- **Part 3- Other Actions to Improve Overall Performance Template** should be used to address the “*Other Findings that Impact Overall Agency Performance*”. Management should use the format provided in Appendix A of the full report to develop its proposed draft Action Plan.

Specific actions identified in the Action Plan templates may address the broadly noted opportunities for improvement found in the “**General Findings**”. Some actions will be quickly implementable while others may take several discrete steps to achieve over a longer period of time. The template provides a simple-to-follow order of key findings. NCATA must select, prioritize and schedule its intended actions using the template.

NCATA must submit the proposed draft Action Plan using the format provided in **Appendix A: Action Plan Improvement Strategies** in the full report to the Department for comment. The proposed draft Action Plan may then be revised based on consultation between NCATA management, NCATA’s Board and the Department. The finalized Action Plan then must be approved formally by the NCATA Board and submitted to PennDOT. Subsequently, NCATA management must report at least quarterly to the governing body and the Department on progress towards accomplishing the Action Plan including actions taken in the previous quarter and actions planned for coming quarter(s).

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## Centre Area Transportation Authority (CATA) Transit Performance Review Executive Summary

### Agency Profile

<b>Agency Name</b>	<b>Centre Area Transportation Authority (d.b.a. CATA)</b>			
<b>Year Founded</b>	1974			
<b>Fiscal Reporting Year</b>	2011-2012			
<b>Service Area (square miles) **</b>	133			
<b>Service Area Population **</b>	83,000			
<b>Type of Service Provided</b>	<b>Fixed- Route Bus</b>	<b>ADA Demand Response</b>	<b>Shared Ride</b>	<b>Public Vanpool</b>
<b>Vehicles Operated in Maximum Service*</b>	53	3	4	34
<b>Annual Revenue Miles of Service*</b>	1,588,548	81,537	68,951	475,958
<b>Annual Revenue Hours of Service*</b>	125,208	4,999	4,358	12,929
<b>Annual Total Passenger Trips*</b>	7,037,600	15,127	19,463	113,172
<b>Annual Total Senior Lottery Trips*</b>	41,180	0	18,361	0
<b>Employees (full-time/part-time)**</b>	155/4	Subcontracted		1/0
<b>Total Annual Operating Cost*</b>	\$11,141,948	\$308,109	\$388,087	\$279,797
<b>Total Annual Operating Revenues*</b>	\$5,946,651	\$45,381	\$257,178	\$237,383
<b>Total Annual Operating Revenue / Total Annual Operating Cost</b>	53.4%	14.7%	66.3%	84.8%
<b>Administrative Cost / Total Operating Cost</b>	14.4%	2.9%***	3.0%***	14.1%
<b>Operating Cost / Revenue Mile</b>	\$7.01	\$3.78	\$5.63	\$0.59
<b>Operating Cost / Revenue Hour</b>	\$88.99	\$61.63	\$89.05	\$21.64
<b>Passengers / Revenue Hour</b>	56.21	3.03	4.47	8.75
<b>Total Annual Operating Revenue / Revenue Hour</b>	\$47.49	\$9.08	\$59.01	\$18.36
<b>Operating Cost / Passenger</b>	\$1.58	\$20.37	\$19.94	\$2.47

Source:

\*PennDOT dotGrants Legacy Reporting Year 2012

\*\* NTD Reporting Year 2011

\*\*\* Administrative costs are those associated with CATA only. Subcontractor administrative costs are not reported in dotGrants.

In July 2007 the Pennsylvania Legislature passed Act 44, establishing a framework for a PennDOT driven transit agency performance review process. The purpose of a review is to assess efficiency and effectiveness of service, financial stability, and general management/business practices. The assessment makes transit agencies aware of improvement opportunities and identifies best practices that can be shared with other transit agencies.

The Act 44 transit performance review of Centre Area Transportation Authority (d.b.a. CATA) was conducted in April 2013. The performance review focused on fixed-route urban bus. This report addresses Act 44 established performance criteria specifically related to fixed-route bus services – CATA trends and a comparison of CATA to peers, targets for future performance (performance reviews are conducted on a five-year cycle), and opportunities for improvement which should assist CATA in meeting the future targets. This report also addresses the management and general efficiency and effectiveness of services.

After receipt of this performance review report, CATA will develop an action plan which identifies the steps CATA will take to meet the agreed to Act 44 performance criteria targets by FY 2017-18. The general goals are to maximize efficiency and promote cost savings, improved service quality, and increased ridership and revenue. The action plan should focus on the most critical areas for the agency, as prioritized by CATA management and its governing board.

A draft action plan is due to the Department within 60 days of receipt of this report. PennDOT will work with CATA to agree on a plan which requires CATA Board approval to be submitted as the final action plan. CATA must report at least quarterly to the governing body and PennDOT on the progress of the action plan, identifying actions taken to date, and actions to be implemented. CATA's success will be measured in part on meeting performance targets established through this review.

## Act 44 Performance Determination

Act 44 performance factors were analyzed to quantify CATA's fixed-route bus performance in comparison to its peer agencies in FY 2010-11 and over a five year trend period from FY 2005-06 to FY 2010-11 (the most recent NTD data available at the time of the peer selection). Peers were selected through an analytical process and were agreed to in advance by CATA.

A transit agency's performance can fall into two categories: "In Compliance" or "At Risk." The following criteria are used to make the determination:

- In Compliance if less than one standard deviation **above** the peer group average in –
  - ◊ Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
  - ◊ Single-year and five-year trend for Operating Cost / Passenger
- In Compliance if greater than one standard deviation **below** the peer group average in –
  - ◊ Single-year and five-year trend for Passengers / Revenue Vehicle Hour
  - ◊ Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

If the agency falls outside of these prescribed boundaries, it is considered "At Risk" for that factor and must improve as agreed upon between PennDOT and the agency.

An analysis of the eight key criteria mandated by Act 44 was conducted and **it was determined that CATA is "In Compliance" for all eight criteria and "At Risk" for none.** The peer comparison process as

applied to Act 44 criteria (below, in bold typeface) revealed the following:

***In Compliance***

1. **2011 passengers / revenue vehicle hour** ranks as the best of the 14 transit agencies in the peer group and is better than the peer group average.
2. The **five-year trend of passengers / revenue vehicle hour** ranks eighth out of 14 and is better than the peer group average.
3. **2011 operating cost / revenue vehicle hour** ranks twelfth out of the 14 transit agencies in the peer group and is worse than the peer group average.
4. The **five-year trend for operating cost / revenue vehicle hour** is the third highest rate of cost increase in the peer group (twelfth out of 14 peers) and just marginally satisfies Act 44 requirements. Cost containment efforts by management should reduce this rate of growth going forward.
5. **2011 operating revenue / revenue vehicle hour** ranks second out of 14 and is much better than the peer group average.
6. The **five-year trend for operating revenue / revenue vehicle hour** ranks second best out of 14 and is approximately eight times that of the peer group average.
7. **2011 operating cost / passenger** ranks fourth of 14 and is much better than the peer group average.
8. The **five-year trend for operating cost / passenger** is the second worse of the peer group average ranking thirteenth of the 14 peers. Cost containment efforts by management should reduce this rate of growth going forward.

***At Risk***

1. None.

A summary of the specific Act 44 measures and their values are presented in the following table.

Performance Criteria		Determination	Rank (of 14)	Comparison to Peer Avg.	Value	Peer Average
<b>Passengers / Revenue Hour</b>	2011	In Compliance	1	Better	58.32	36.66
	Trend	In Compliance	8	Better	0.54%	0.53%
<b>Operating Cost / Revenue Hour</b>	2011	In Compliance	12	Worse	\$91.15	\$79.06
	Trend	In Compliance	12	Worse	6.24%	3.97%
<b>Operating Revenue / Revenue Hour</b>	2011	In Compliance	2	Better	\$44.16	\$25.59
	Trend	In Compliance	2	Better	6.00%	0.70%
<b>Operating Cost / Passenger</b>	2011	In Compliance	4	Better	\$1.56	\$2.40
	Trend	In Compliance	13	Worse	5.67%	3.48%

## General Findings

In accordance with Act 44, findings are indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of CATA and may be shared with other agencies as techniques for improvement. Major themes are indicated below; detailed recommendations on how these and more detailed issues identified should be addressed are found in the body of the report.

### **Best Practices**

1. **Effective Governance and Management-** CATA demonstrates a clear understanding of the need for all members of the organization to understand the agency’s mission and performance. New Board members receive policy documents, “job descriptions” and an orientation (up to about 3 hours depending on the Board member’s background). Board member orientation includes receipt of the handbook, a policy manual, staff pictures, and an on-site tour. This proactive approach to orientation helps insure new Board members fully understand CATA’s facilities, staff and culture.
2. Every Board member and employee has a clear job description, annual goals and most receive annual performance reviews. Management has put a program in place to collect performance data on almost every aspect of the organization and is working to develop performance targets for the same. Orientation and training are tailored to each employee’s (or Board member’s) position insuring all CATA representatives have both the understanding of and opportunity to improve the agency’s performance.
3. **Comprehensive Service Planning-** CATA has taken an approach to service planning that is constantly improving both the efficiency and effectiveness of service delivery and is willing to look “outside the box” for solutions. Through the arrangement to share a planner position with the MPO/COG, introducing skip-stop service to improve schedule adherence and reduce deadhead time, and coordination with local land use planners to incorporate transit consideration into site design, CATA demonstrates a willingness to find creative solutions that to maximize the amount of service on the street and maximize the efficiency of service delivery.
4. **Industry Leadership in the Use of Natural Gas-** CATA was one of the earliest transit agencies in the nation (1993-1996) to adopt the use of compressed natural gas for fuel in its fixed-route fleet. This has resulted in lowering the per mile cost of fuel to a point well below that of systems that rely on only on diesel fuel.
5. **Contracting with Apartment Complexes-** CATA has initiated a program to “pre-sell” their services to apartment complexes. In recent years, the contracts have been converted to a “pay per ride” from a fixed-amount per complex. This aggressive marketing has increased both ridership and revenue.
6. **Extensive Use of GPS for Customer Service-** CATA makes extensive use of GPS vehicle location data to inform customers of a vehicle’s location and when it is expected at their stop. CATA provides this information on their website and on mobile applications that are tailored for smart phones commonly used by students.
7. **Commuter Services Programs Tailored to the Local Market-** CATACOMMUTE is a group of services that incorporates ride share, vanpool, guaranteed ride home, and park & ride programs. These programs provide a cost-effective means to assist commuters in finding a shared ride with other

commuters. The Guaranteed Ride Home (GRH) program provides an emergency ride home for those in rideshare arrangements when the need arises. The Park & Ride program provides parking for commuting downtown employees on the east side of Penn State campus that connects with CATA's fare-free bus service in the downtown area.

## **Opportunities for Improvement to Address in Part 1 of the Action Plan**

1. **Build Cash Reserve Capacity-** CATA has very few liquid assets in proportion to its annual operating budget. This could result in the agency having a short-term default in the event that grant payments are delayed from one its funding partners. Management should identify ways to increase liquid assets in the short-term and reexamine the balance between service expansions and the need to rebuild capital and operating cash reserves over the long-term to insure a larger cash flow buffer.
2. **Improve Oversight of Operations-** CATA lacks sufficient managerial supervision to oversee a 7 day a week operation of its size for on-street and maintenance functions. Furthermore, it lacks cameras or recording capabilities on its vehicles to extend the oversight capabilities of its current supervisory staff. Management should assess the benefits and risks of additional oversight and identify a range of solutions that can assure adequate oversight in a cost-effective manner during all hours of operation. The need for additional oversight should be considered as one part of overall service planning and the strategic plan to increase efficiency and effectiveness.
3. **Develop Performance Targets for All Key Agency Functions-** The management team should develop a formal performance enhancement strategy for all key agency functions.<sup>1</sup> Performance measures are objective indicators of different activities of the agency that can be used to strengthen management decision making, achieve results, and support accountability. Performance targets are stipulated under Act 44, and are intended to motivate the organization to improve performance. CATA's board sets targets for specific initiatives but not for most general agency functions, except for cost recovery and ridership, even though performance statistics, such as on-time performance and vehicle loads, are used in service planning. This recommendation is consistent with MAP-21 and general trends in the transit industry where performance-based evaluation is rapidly becoming the norm.

## **Financial Review**

For the FY 07/08 to FY 11/12 period, local governments and Penn State University have contributed to help finance CATA's operational funding requirements. CATA has used all of those amounts in any given year to balance its budget and comply with state requirements leaving few resources to meet future capital needs or build an adequate cash reserve. Furthermore, CATA does not have a significant amount of uncommitted cash reserves to cover unexpected operational expenses and any funding irregularities.

CATA management should reexamine the need for service expansion, operational expenses, capital needs, CATA's end-of-year cash position and carryover funds for changes in the agency's fiscal health and address any unexpected changes in trajectory. The Action Plan should recognize the changes in availability of federal and state capital funds and how CATA is balancing these considerations in its

<sup>1</sup> See Page 19 for a list of key functional areas.

operating and capital planning. Management should take appropriate actions to continuously improve CATA’s financial health and build a cash reserve buffer so as to minimize the risk of unexpected service cuts or fare increases that could result from revenue shortfalls or short-term cost increases.

## Five-Year Performance Targets

This transit agency performance report outlines areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance targets” has been established and detailed on page 16. These performance targets are required to comply with Act 44 and represent minimum performance levels that CATA should work to achieve for each Act 44 performance criteria during the next review cycle (i.e., five years from the date of this report). These performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current audited “dotGrants” information available (FY 2011/2012). Standards were extrapolated to FY 2017/2018 and are designed to be aggressive, yet achievable. They are summarized as follows:

Performance Criteria	Fiscal Year				Target Annual Increase
	2009 / 2010	2010 / 2011	2011 / 2012	2017/2018 Target	
Passengers / Revenue Hour	64.47	58.32	56.21	57.91	0.5%
Operating Cost / Revenue Hour	\$95.45	\$91.15	\$88.99	\$106.26	3.0%
Operating Revenue / Revenue Hour	\$44.48	\$44.16	\$47.49	\$48.94	0.5%
Operating Cost / Passenger	\$1.48	\$1.56	\$1.58	\$1.84	2.5%

## Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that CATA “...shall develop and submit to the Department within 90 days...a strategic action plan that focuses on continually improving the system to achieve the established minimum performance targets.” The action plan should outline corrective action that will be taken to address “Opportunities for Improvement” – as prioritized by the CATA oversight board and management.

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance targets by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within CATA.

The template for the Action Plan has been provided as an Appendix to the full report. This template includes three parts:

- **Part 1- Executive Summary Findings Template** is where CATA should address its proposed actions to address the “*Opportunities for Improvement*” findings in the Executive Summary.
- **Part 2- Act 44 Performance Metric Findings Templates** is where CATA should address its proposed

actions to address the “*Opportunities for Improvement*” findings that directly affect the Act 44 performance metrics.

- **Part 3- Other Actions to Improve Overall Performance Template** should be used to address the “*Other Findings that Impact Overall Agency Performance*” identified. Management should use the format provided in Appendix A of the full report to develop its proposed draft Action Plan.

It should be noted that specific actions identified may partially address the broadly noted opportunities for improvement found in the “**General Findings**”. Some actions will be quickly implementable while others may take several discrete steps to achieve over a longer period of time. The template provides a simple-to-follow order of key findings. CATA must select, prioritize and schedule its intended actions using the template.

CATA must submit the proposed draft Action Plan using the format provided in **Appendix A: Action Plan Improvement Strategies** of the full report to the Department for comment. The proposed draft Action Plan may then be revised based on consultation between CATA management and the Department. The finalized Action Plan then must be approved by the CATA Board and formally submitted to PennDOT. Subsequently, CATA management must report at least quarterly to the governing body and the Department on progress towards accomplishing the Action Plan including actions taken in the previous quarter and actions planned for coming quarter(s).

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## City of Washington Transit Transit Performance Review Executive Summary

### Agency Profile

Agency Name	Washington City Transit (d.b.a. WCT or City Transit)	
Year Founded	1989	
Reporting Fiscal Year End (FYE)	2012	
Service Area (square miles) *	33	
Service Area Population *	61,634	
Type of Service Provided	<b>Fixed-Route Bus</b>	<b>ADA Demand Response</b>
Vehicles Operated in Maximum Service**	5	2
Annual Revenue Miles of Service**	174,021	19,226
Annual Revenue Hours of Service**	11,438	2,175
Annual Total Passenger Trips**	40,760	4,799
Annual Total Senior Lottery Trips**	12,636	0
Employees (full-time/part-time)**	Subcontracted	
Total Annual Operating Cost**	\$903,392	\$207,876
Total Annual Operating Revenues**	\$73,512	\$8,398
Total Annual Operating Revenue / Total Annual Operating Cost	8.1%	4.0%
Administrative Cost / Total Operating Cost	22.8%	9.8%
Operating Cost / Revenue Mile	\$5.19	\$10.81
Operating Cost / Revenue Hour	\$78.98	\$95.58
Passengers / Revenue Hour	3.56	2.21
Total Annual Operating Revenue / Revenue Hour	\$6.43	\$3.86
Operating Cost / Passenger	\$22.16	\$43.32

\*Source: NTD FYE 2011

\*\*Source: dotGrants FYE 2012

In July 2007 the Pennsylvania Legislature passed Act 44, establishing a framework for a PennDOT driven transit agency performance review process. The purpose of a review is to assess efficiency and effectiveness of service, financial stability, and general management/business practices. The assessment makes transit agencies aware of improvement opportunities and identifies best practices that can be shared with other transit agencies.

The Act 44 transit performance review of Washington City Transit (d.b.a. WCT) was conducted in June 2013. The performance review focused on fixed-route urban bus. This report addresses Act 44 established performance criteria specifically related to fixed-route bus services – WCT trends and a comparison of WCT to peers, targets for future performance (performance reviews are conducted on a five-year cycle), and opportunities for improvement which should assist WCT in meeting the future targets. This report also addresses the management and general efficiency and effectiveness of services.

After receipt of this performance review report, WCT will develop an action plan which identifies the steps WCT will take to meet the agreed to Act 44 performance criteria targets by FY 2017-18. The general goals are to maximize efficiency and promote cost savings, improved service quality, and increased ridership and revenue. The action plan should focus on the most critical areas for the agency, as prioritized by WCT management and its governing board.

A draft action plan is due to the Department within 60 days of receipt of this report. PennDOT will work with WCT to agree on a plan which requires WCT City Commission approval to be submitted as the final action plan. WCT must report at least quarterly to the governing body and PennDOT on the progress of the action plan, identifying actions taken to date, and actions to be implemented. WCT's success will be measured in part on meeting performance targets established through this review.

## Act 44 Performance Determination

Act 44 performance factors were analyzed to quantify WCT's fixed-route bus performance in comparison to its peer agencies in FY 2010-11 and over a five year trend period from FY 2005-06 to FY 2010-11 (the most recent NTD data available at the time of the peer selection). Peers were selected through an analytical process and were agreed to in advance by WCT.

A transit agency's performance can fall into two categories: "In Compliance" or "At Risk." The following criteria are used to make the determination:

- "At Risk" if more costly than one standard deviation **above** the peer group average in –
  - ◇ Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
  - ◇ Single-year and five-year trend for Operating Cost / Passenger
  
- "At Risk" if worse than one standard deviation **below** the peer group average in –
  - ◇ Single-year and five-year trend for Passengers / Revenue Vehicle Hour
  - ◇ Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

An analysis of the eight key criteria mandated by Act 44 was conducted and **it was determined that WCT is "In Compliance" for five of the eight criteria and "At Risk" for three.** The peer comparison process as applied to Act 44 criteria (below, in bold typeface) revealed the following:

## In Compliance

1. **FYE 2011 operating cost / revenue vehicle hour** ranks sixth best of the 13 transit agencies in the peer group and is better than the peer group average.
2. The **five-year trend for operating cost / revenue vehicle hour** is the sixth lowest rate of cost increase in the peer group is only slightly worse than the peer group average.
3. **FYE 2011 operating revenue / revenue vehicle hour** ranks 10<sup>th</sup> out of 13 peers and is about half that of the peer group average.
4. The **five-year trend for operating revenue / revenue vehicle hour** ranks 11<sup>th</sup> out of 13 and is declining at about three times that of the peer group average.
5. The **five-year trend for operating cost / passenger** is the third worse of the peer group average ranking 11<sup>th</sup> of the 13 peers. This is largely attributable to declines in ridership while costs have increased.

## At Risk

1. **FYE 2011 passengers / revenue vehicle hour** ranks as the worst of the 13 transit agencies in the peer group.
2. The **five-year trend of passengers / revenue vehicle hour** ranks worst of the 13 transit agencies in the peer group.
3. **FYE 2011 operating cost / passenger** ranks worst of 13 and is largely attributable to low ridership.

A summary of the specific Act 44 measures and their values are presented in the following table.

Performance Criteria	Fiscal Year End	Determination	Rank (of 13)	Comparison to Peer Avg.	Value	Peer Average
<b>Passengers / Revenue Hour</b>	2011	At Risk	13	Worse	3.59	10.44
	Trend	At Risk	13	Worse	-3.71%	-0.21%
<b>Operating Cost / Revenue Hour</b>	2011	In Compliance	6	Better	\$74.59	\$76.27
	Trend	In Compliance	6	Worse	1.72%	1.11%
<b>Operating Revenue / Revenue Hour</b>	2011	In Compliance	10	Worse	\$5.65	\$7.82
	Trend	In Compliance	11	Worse	-7.62%	-2.36%
<b>Operating Cost / Passenger</b>	2011	At Risk	13	Worse	\$20.79	\$8.67
	Trend	In Compliance	11	Worse	5.64%	1.43%

## General Findings

In accordance with Act 44, findings are indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of WCT and may be shared with other agencies as techniques for improvement. Major themes are indicated below; detailed recommendations on how these and more

detailed issues identified should be addressed are found in the body of the report.

## **Opportunities for Improvement to Address in Part 1 of the Action Plan**

- 1. Establish a Formal Governance and Oversight Structure-** The City of Washington contracts for the provision of public transportation services, including facilities, maintenance and drivers. WCT is supposed to provide management oversight to the Contractor, but the transit coordinator is also a contracted position, for which there are no formal expectations.
- 2. Improve Oversight of Operations-** Since WCT does not directly operate service, it does not oversee the day-to-day operations of its service providers. As such, there is a need for assurances that services provided in the City's name meet acceptable standards. WCT should establish formal oversight procedures that can readily identify where service is not meeting expectations so that shortcomings can be addressed by both parties.
- 3. Develop Performance Targets for All Key Agency Functions-** The City of Washington should develop a formal set of performance targets and measure where current service is in relation to the targets. Then, if necessary, WCT should develop a performance enhancement strategy for all key agency functions. Performance measures are objective indicators of different activities of the agency that can be used to strengthen management decision making, achieve results, and support accountability. Performance targets are stipulated under Act 44, and are intended to motivate the organization to improve performance. These targets have not been set for most agency or contractor functions. This recommendation is consistent with MAP-21 and general trends in the transit industry where performance-based evaluation is rapidly becoming the norm.

## **Financial Review**

For the FYE 2008 to FYE 2012 period, local governments and GG&C have contributed to help cover WCT's operational funding requirements. WCT has used most of those amounts in any given year to balance its budget and comply with state requirements. Farebox revenues as a percentage of operating cost remain much lower than seen in other transit systems in the Commonwealth. Nevertheless, WCT has been able to build up adequate cash reserves to cover unexpected operational expenses and any funding irregularities. The City should continue to take appropriate actions such as obtaining additional local match, controlling costs and increasing carryover reserves to continuously improve WCT's financial health.

## **Five-Year Performance Targets**

This transit agency performance report outlines areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of "performance targets" has been established and detailed on page 16. These performance targets are required to comply with Act 44 and represent minimum performance levels that WCT should work to achieve for each Act 44 performance criteria during the next review cycle (i.e., five years from the date of this report). These performance targets were created using historical data analyzed during the five-year

trend analysis as well as the most current audited “dotGrants” information available (FYE 2012). Standards were extrapolated to FYE 2018 and are designed to be aggressive, yet achievable. They are summarized as follows:

Performance Criteria	Fiscal Year End (FYE)				Target Annual Increase
	2010	2011	2012	2018 Target	
Passengers / Revenue Hour	3.53	3.59	3.56	4.26	3.0%
Operating Cost / Revenue Hour	\$69.76	\$74.59	\$78.98	\$94.31	3.0%
Operating Revenue / Revenue Hour	\$5.40	\$5.65	\$6.43	\$7.67	3.0%
Operating Cost / Passenger	\$19.74	\$20.79	\$22.16	\$22.16	0.0%

### Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that WCT “...shall develop and submit to the Department within 90 days...a strategic action plan that focuses on continually improving the system to achieve the established minimum performance targets.” The action plan should outline corrective action that will be taken to address “Opportunities for Improvement” – as prioritized by the WCT oversight board and management.

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance targets by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within WCT.

The template for the Action Plan has been provided as an Appendix to the full report. This template includes three parts:

- **Part 1- Executive Summary Findings Template** is where WCT should address its proposed actions to address the “*Opportunities for Improvement*” findings in the Executive Summary.
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- **Part 3- Other Actions to Improve Overall Performance Template** should be used to address the “*Other Findings that Impact Overall Agency Performance*”. Management should use the format provided in Appendix A to develop its proposed draft Action Plan.

It should be noted that specific actions identified may partially address the broadly noted opportunities for improvement found in the “**General Findings**”. Some actions will be quickly implementable while others may take several discrete steps to achieve over a longer period of time. The template provides a simple-to-follow order of key findings. WCT must select, prioritize and schedule its intended actions using the template.

WCT must submit the proposed draft Action Plan using the format provided in **Appendix A: Action Plan**

**Improvement Strategies** of the full report to the Department for comment. The proposed draft Action Plan may then be revised based on consultation between WCT management and the Department. The finalized Action Plan then must be approved by the City Commission and formally submitted to PennDOT. Subsequently, WCT management must report at least quarterly to the City Commission and the Department on progress towards accomplishing the Action Plan including actions taken in the previous quarter and actions planned for coming quarter(s).

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# ***Section II***

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## ***Urban Systems***



## Southeastern Pennsylvania Transportation Authority (SEPTA)

1234 Market Street  
Philadelphia, PA 19107-3780  
215-580-7070  
Mr. Joseph M. Casey, General Manager  
[www.septa.org](http://www.septa.org)



## House District

Bucks: 18, 29, 31, 140, 141, 142, 143, 144, 145, 178  
Chester: 13, 26, 155, 156, 157, 158, 160, 167, 168  
Delaware: 159, 160, 161, 162, 163, 164, 165, 166, 168, 185, 191  
Montgomery: 53, 61, 70, 146, 147, 148, 149, 150, 151, 152, 153, 154, 157, 170, 194  
Philadelphia: 152, 154, 169, 170, 172, 173, 174, 175, 177, 179, 180, 181, 182, 184, 185, 186, 188, 190, 191, 192, 194, 195, 197, 198, 200, 201, 202, 203



## Service Area Statistics (2010 Census)

Square Miles: 836  
Population: 3,355,152



## Act 44 Fixed Route Distribution Factors

Total Passengers: 336,549,552  
Senior Passengers: 26,487,498  
Revenue Vehicle Miles: 85,767,977  
Revenue Vehicle Hours: 6,489,873



## Act 44 Operating Assistance

Section 1513 Allocation: \$522,304,284  
Required Local Match: \$78,345,642



## Current Fare Information

Fixed Route Base: \$2.25  
Fixed Route Average: \$2.13  
Last Base Fare Increase: July 2013 (13%)  
System-wide Increase: July 2010 (6%)\*



## Current Fleet Size

Motor Bus: 1,389  
Commuter Rail Cars: 412  
Heavy Rail Cars: 369  
Street Car Rail/Light Rail: 159  
Trolley Bus: 38  
Paratransit Vehicles: 452  
System-wide: 2,819



## Current Employees

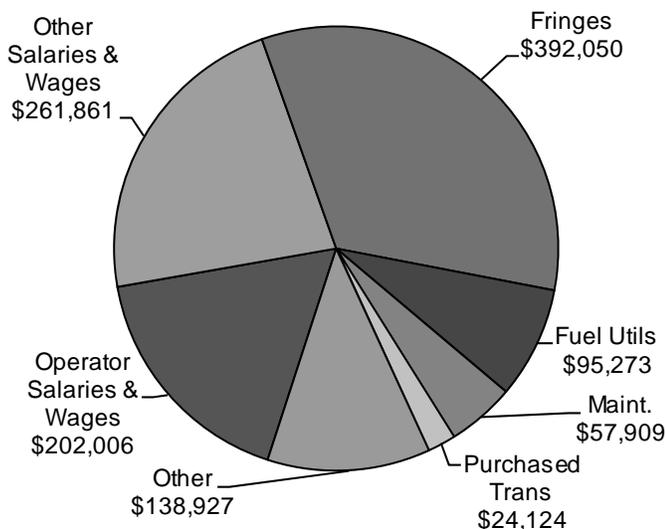
	Full-Time	Part-Time
Fixed Route:	9,020	139
Paratransit:	88	0
System-wide:	9,108	139

\*Tokens, transfers, and multi-ride passes increased in price.

## OPERATING BUDGET

### Operating Expense (000's)

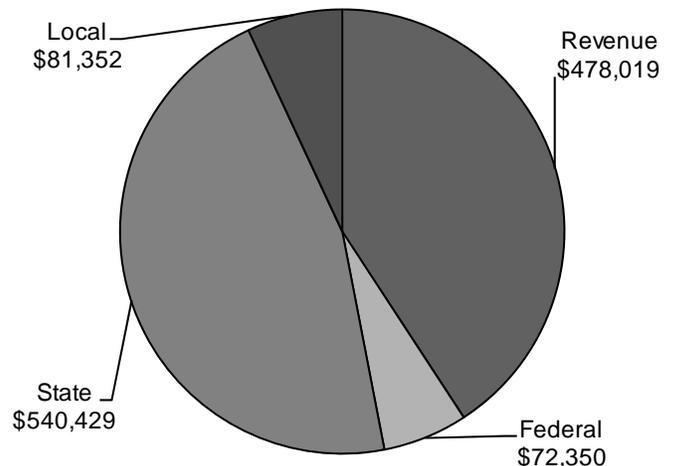
\$1,172,150



Expense includes ADA complementary expense.  
Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

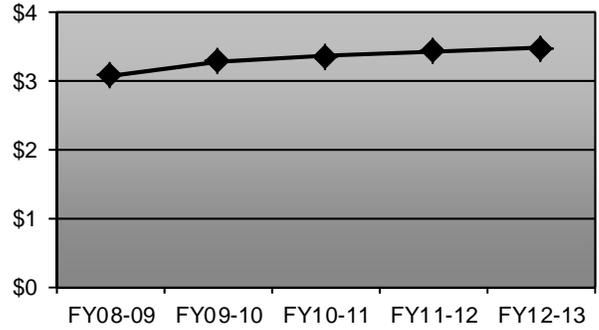
\$1,172,150



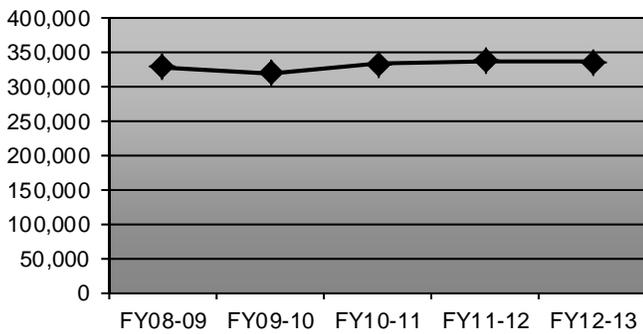
Revenue includes ADA complementary revenue.



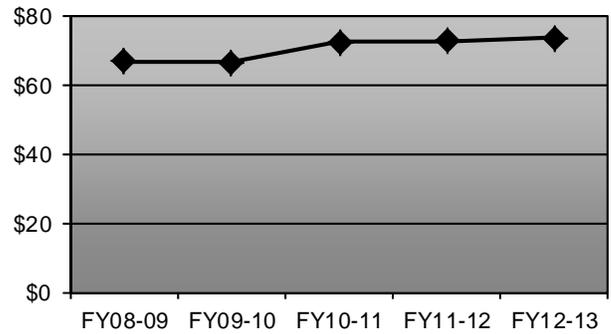
**Operating Expense Per Passenger**



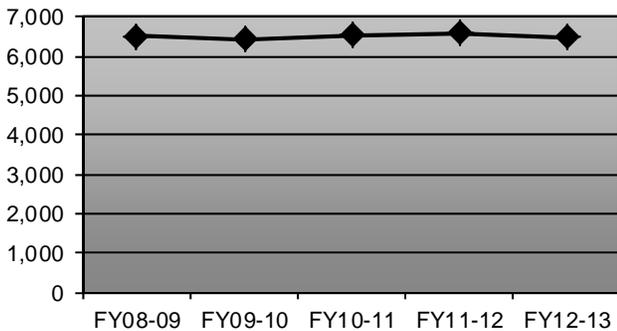
**Total Passengers (000's)**



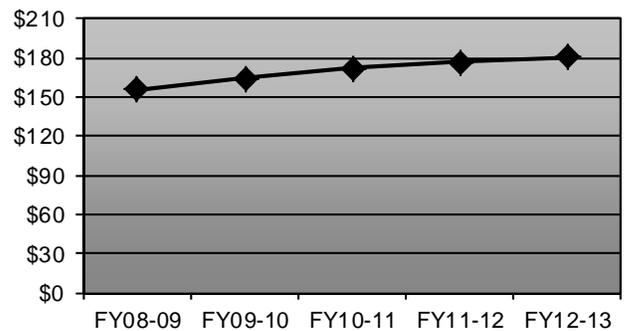
**Operating Revenue Per Revenue Vehicle Hour**



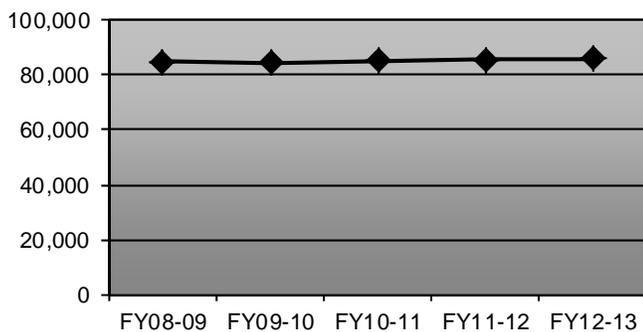
**Revenue Vehicle Hours (000's)**



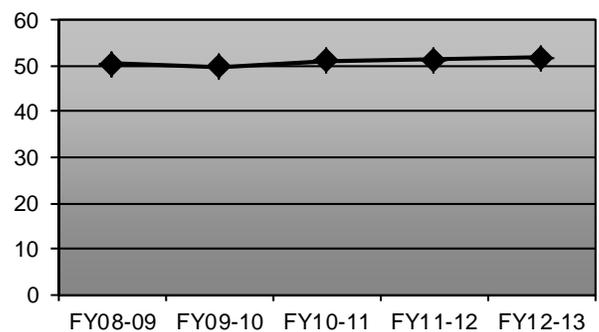
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



SEPTA FY 2009-10 financial and operating statistics affected by six-day strike in November 2009. Passengers include ADA complementary passengers.



**Community Transportation**

URBAN SYSTEMS

**SEPTA**

1234 Market Street  
Philadelphia, PA 19107  
215-580-7379  
Mr. Joseph M. Casey, General Manager

**Service Area Statistics (2010 Census)  
Philadelphia County**

Square Miles: 135  
Population: 1,526,006  
65+ Population: 185,309  
% of Population 65 and older: 12.1%

**Vehicles Operated in Maximum Service**

Community Transportation: 367

**Fare Information**

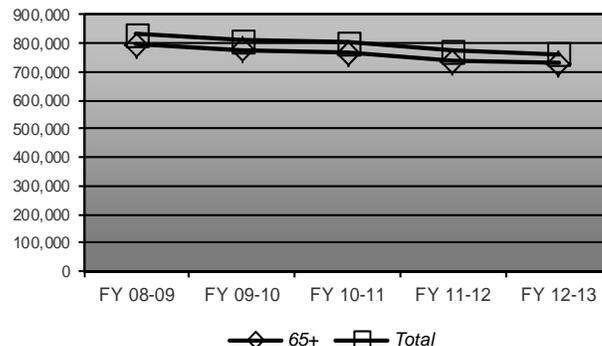
Average Shared-Ride Fare: \$24.80  
Cost to Commonwealth per Senior Citizen Trip: \$21.53  
Last Base Fare Increase: July 2007

**Trip Information**

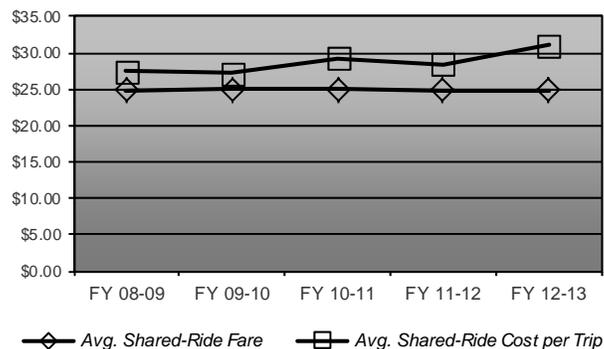
65+ Trips: 730,928  
Other Shared-Ride Trips: 33,081  
Total Shared-Ride Trips: 764,009

Non-Public Trips: 0

**Shared-Ride Ridership**



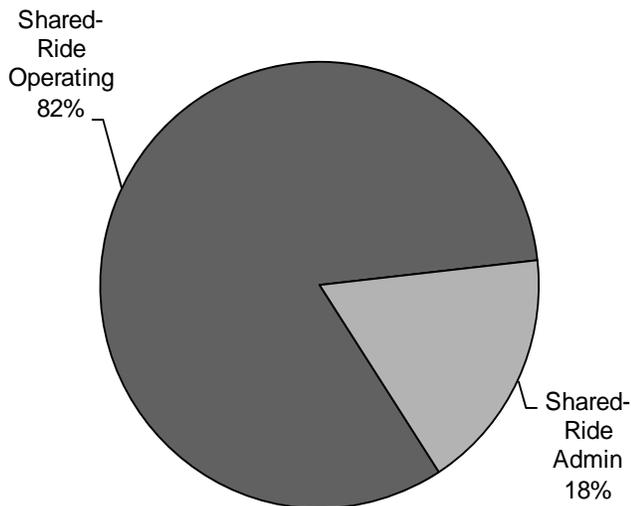
**Shared-Ride Fare Recovery**



MATP Provider: No  
Subcontractors: Yes  
Percent of Service Subcontracted: 100%

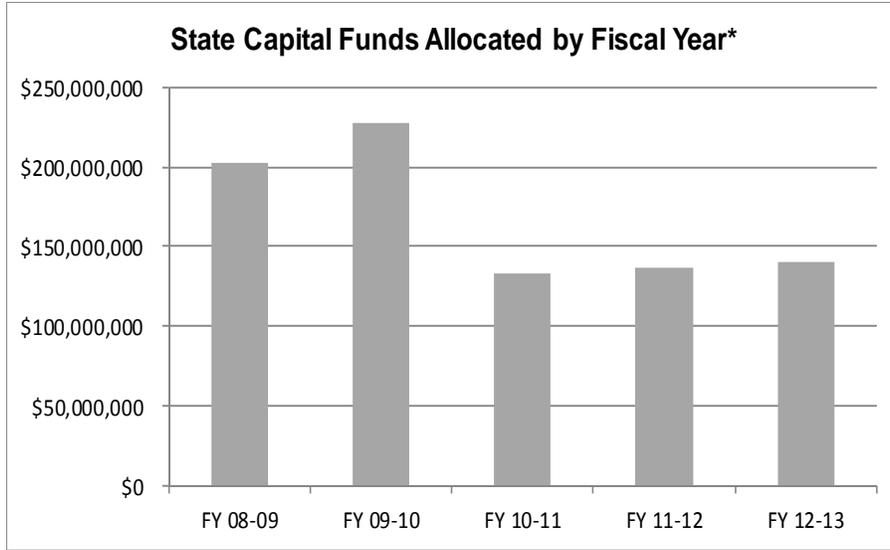
**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 1,360,978	5.7%
Lottery	\$ 15,736,961	66.5%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 1,608,602	6.8%
Medical Assistance Transportation Program	\$ -	0.0%
MH/ID	\$ -	0.0%
Other	\$ 79,899	0.3%
Subsidy	\$ 4,894,686	20.7%
<b>Total</b>	<b>\$ 23,681,126</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Primos Station Reconstruction Project



Primos Station, located on SEPTA's Media/Elwyn Regional Rail Line in Upper Darby Township and Aldan Borough, serves as a connection point for SEPTA's Bus Route 107. Approximately 386 trips begin or end at Primos Station each weekday. The Primos Station Reconstruction Project, completed in September 2013, was a coordinated effort to upgrade the station's ADA compliance, improve safety, and improve boarding operations. Station renovations include newly installed high-level boarding platforms and a fully accessible station, parking lot, ramps, and stairs. The station was designed and built following LEED criteria.



**Port Authority of Allegheny County (PAAC)**

345 Sixth Avenue, Third Floor  
Pittsburgh, PA 15222-2527  
412-566-5186

Ms. Ellen McLean, Chief Executive Officer  
[www.portauthority.org](http://www.portauthority.org)



**House District**

Allegheny: 16, 19, 20, 21, 22, 23, 24, 25, 27, 28, 30, 32, 33, 34, 35, 36, 38, 39, 40, 42, 44, 45, 46

**Senate District**

Allegheny: 37, 38, 40, 42, 43, 45, 46, 47



**Service Area Statistics (2010 Census)**

Square Miles: 775  
Population: 1,415,244



**Current Fare Information**

Fixed Route Base: \$2.50  
Fixed Route Average: \$1.68  
Last Base Fare Increase: July 2012 (11.1%)



**Act 44 Fixed Route Distribution Factors**

Total Passengers: 62,288,879  
Senior Passengers: 4,878,315  
Revenue Vehicle Miles: 25,405,897  
Revenue Vehicle Hours: 1,877,501



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	2,437	0
Paratransit:	346	86
System-wide:	2,783	86



**Act 44 Operating Assistance**

Section 1513 Allocation: \$184,457,990  
Required Local Match: \$27,668,699



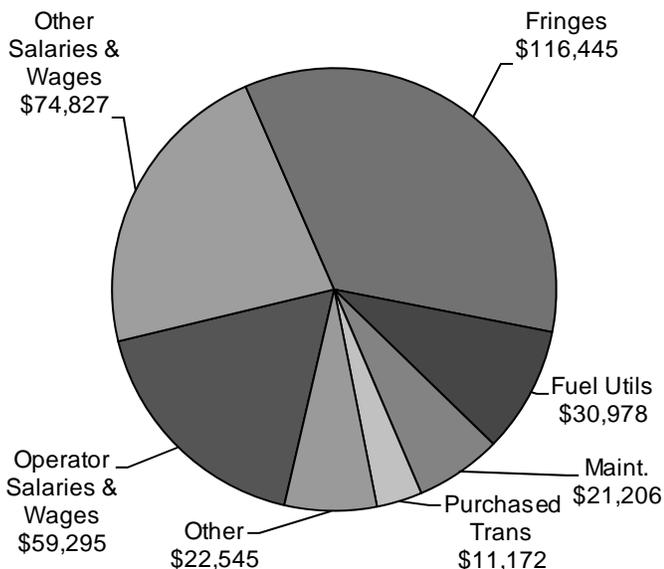
**Current Fleet Size**

Motor Bus: 695  
Street Car Rail/Light Rail: 83  
Inclined Plane Cars: 2  
Paratransit Vehicles: 390  
System-wide: 1,170

## OPERATING BUDGET

### Operating Expense (000's)

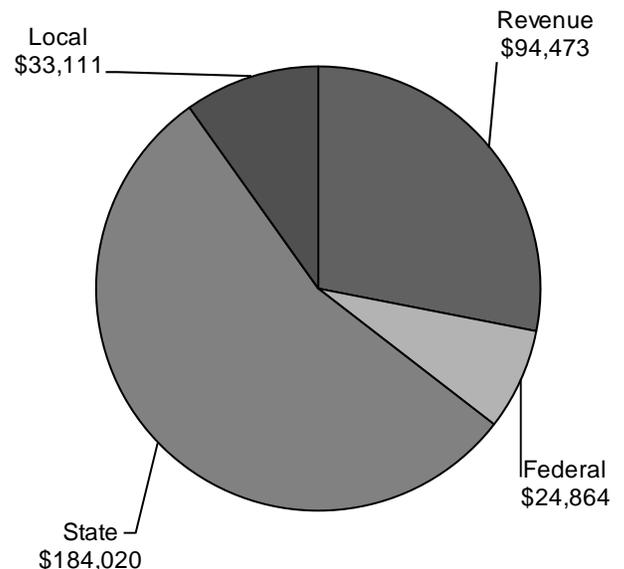
**\$336,468**



Expense includes ADA complementary and DAS expense. Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

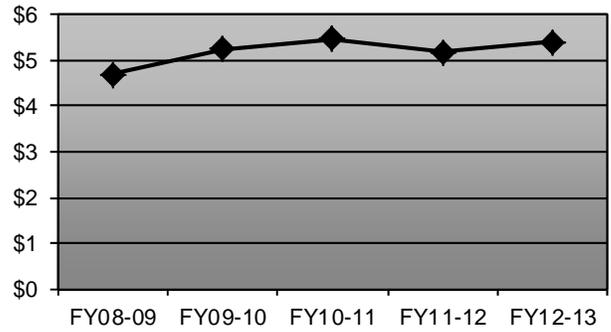
**\$336,468**



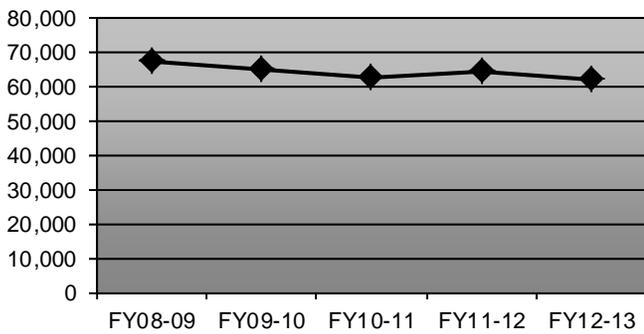
Revenue includes ADA complementary and DAS revenue.



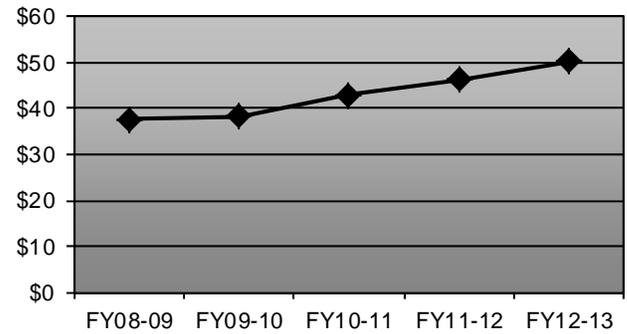
**Operating Expense Per Passenger**



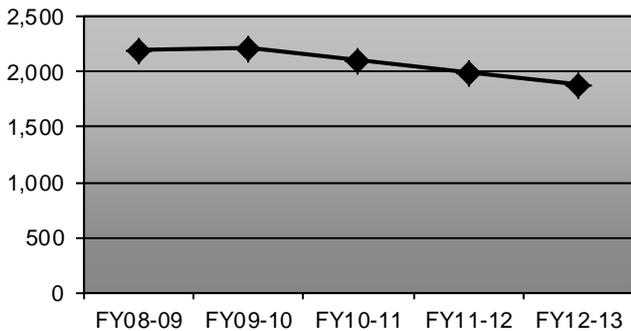
**Total Passengers (000's)**



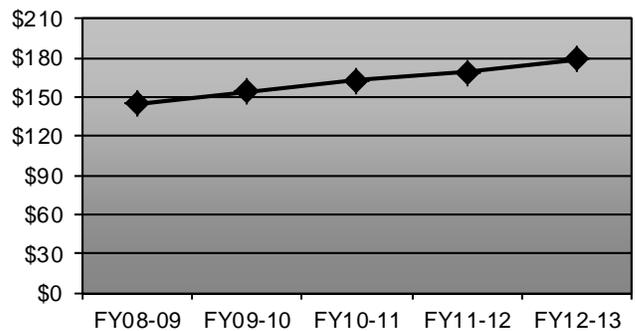
**Operating Revenue Per Revenue Vehicle Hour**



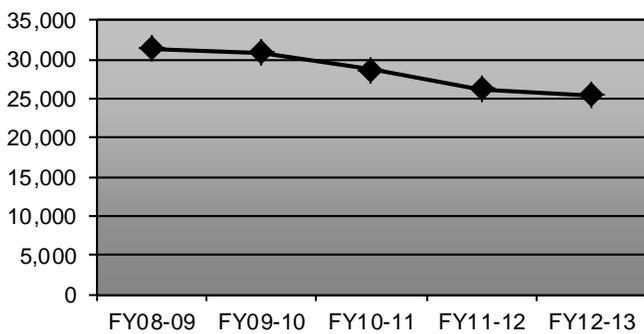
**Revenue Vehicle Hours (000's)**



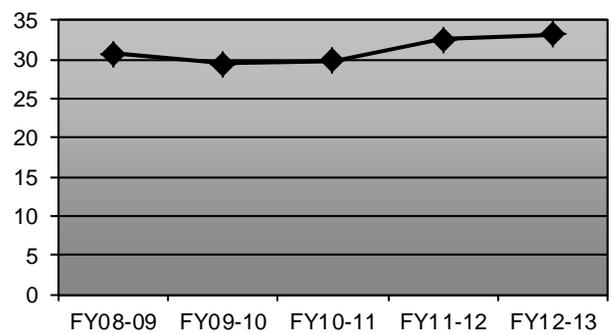
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary and DAS passengers.



Community Transportation

URBAN SYSTEMS

**Port Authority of Allegheny County/ACCESS**  
 345 Sixth Avenue, Third Floor  
 Pittsburgh, PA 15222-2527  
 412-566-5311  
 Ms. Ellen McLean, Chief Executive Officer

**Service Area Statistics (2010 Census)  
 Allegheny County**

Square Miles: 730  
 Population: 1,223,348  
 65+ Population: 205,059  
 % of Population 65 and older: 16.8%

**Vehicles Operated in Maximum Service**

Community Transportation: 316

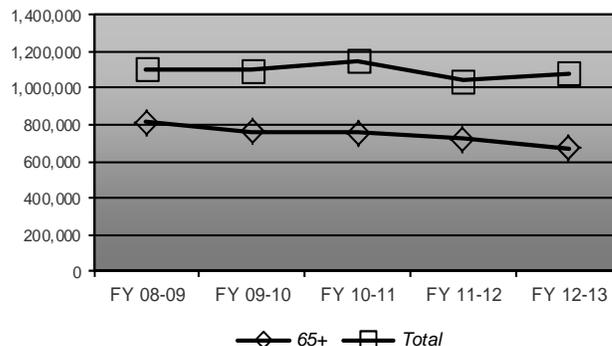
**Fare Information**

Average Shared-Ride Fare: \$21.56  
 Cost to Commonwealth per Senior Citizen Trip: \$18.37  
 Last Base Fare Increase: July 2012

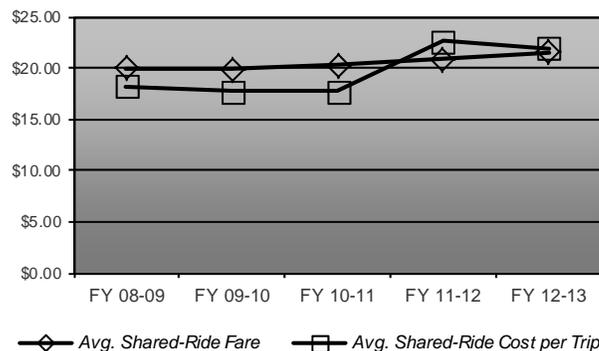
**Trip Information**

65+ Trips: 673,788  
 Other Shared-Ride Trips: 405,884  
 Total Shared-Ride Trips: 1,079,672  
 Non-Public Trips: 211,978

**Shared-Ride Ridership**



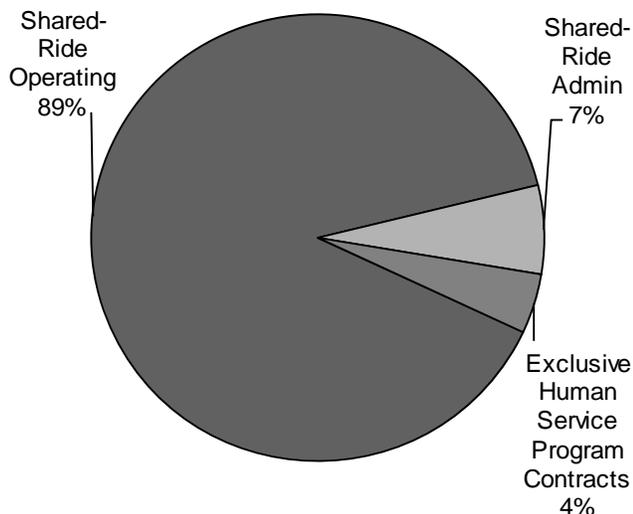
**Shared-Ride Fare Recovery**



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 100%

**COMMUNITY TRANSPORTATION OPERATING BUDGET**

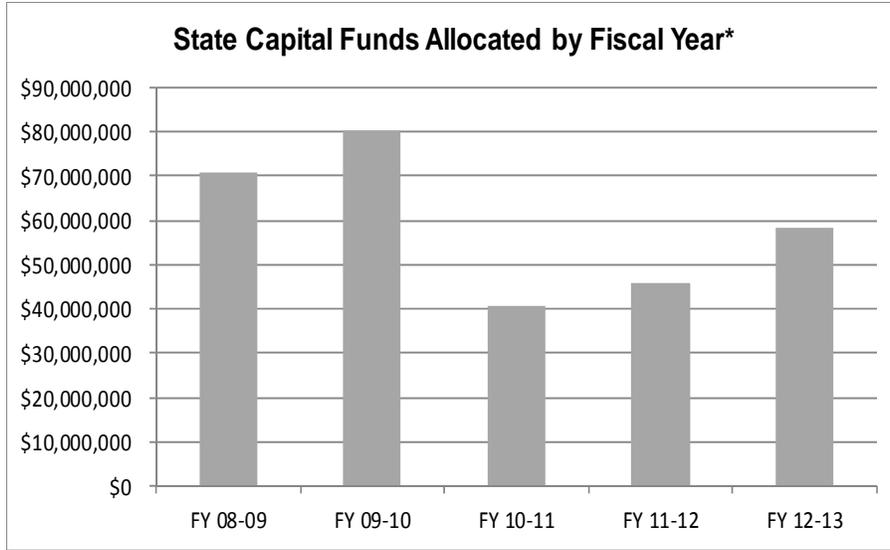
**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 2,063,805	8.4%
Lottery	\$ 12,374,391	50.1%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 952,058	3.9%
Medical Assistance Transportation Program	\$ 4,499,965	18.2%
MH/ID	\$ -	0.0%
Other	\$ 4,402,677	17.8%
Subsidy	\$ 422,118	1.7%
<b>Total</b>	<b>\$ 24,715,014</b>	<b>100.0%</b>

DAS expense, revenue, and trips are also included on previous pages.



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Automated Fare Collection System



PAAC implemented an Automated Fare Collection System (AFCS) that allows customers to use reloadable smart cards (ConnectCards and Connectix) to pay fares. Customers can purchase and reload smart cards at the downtown Service Center and third-party retail partners throughout Allegheny County. The cards can also be reloaded at Ticket Vending Machines (TVMs) located at high traffic stops throughout the system. Use of the AFCS will reduce boarding/departing times which allows routes to remain on schedule. ConnectCard and fare management websites are being introduced to further increase productivity and efficiency throughout the Port Authority.

### Bus Replacement Project

PAAC recognizes that timely replacement of its revenue fleet is an integral part of maintaining long-term financial stability and providing excellence in customer service. A total of \$27.8 million was expended to replace 12- to 13-year-old buses. PAAC's new 60-foot vehicles will provide an increase in capacity without requiring the purchase of additional vehicles. A modern bus fleet enhances customer satisfaction, improves safety, and reduces the overall operating costs of maintaining an older, outdated fleet.





**Altoona Metro Transit (AMTRAN)**  
 3301 Fifth Avenue  
 Altoona, PA 16602  
 814-944-4074, Ext. 225  
 Mr. Eric Wolf, General Manager  
[www.amtran.org](http://www.amtran.org)



**House District**  
 Blair: 79, 80, 81  
**Senate District**  
 Blair: 30



**Service Area Statistics (2010 Census)**  
 Square Miles: 25  
 Population: 69,608



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$1.30  
 Last Base Fare Increase: July 2011 (7%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 687,793  
 Senior Passengers: 71,975  
 Revenue Vehicle Miles: 579,083  
 Revenue Vehicle Hours: 45,103



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	37	5
Paratransit:	0	1
System-wide:	37	6



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$2,401,014  
 Required Local Match: \$123,407



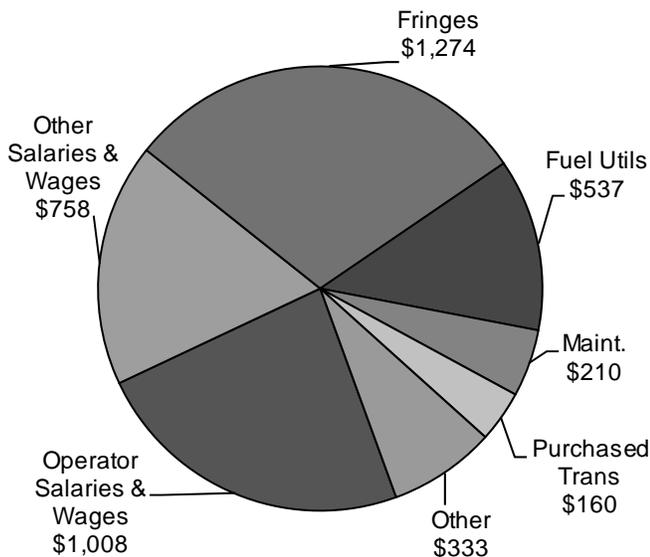
**Current Fleet Size**

Fixed Route:	26
Paratransit:	2
System-wide:	28

## OPERATING BUDGET

### Operating Expense (000's)

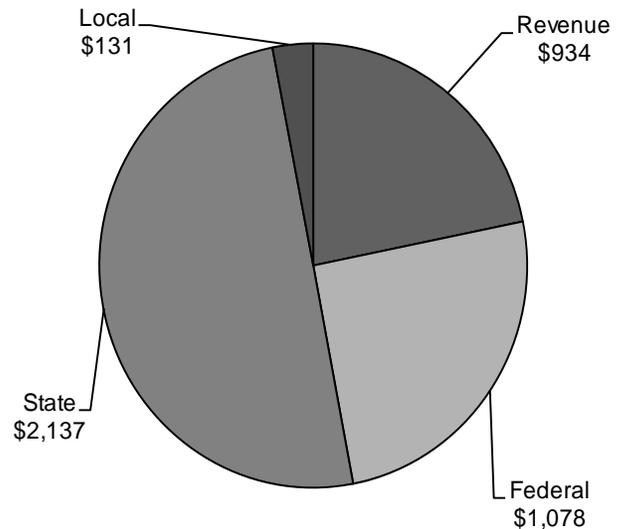
**\$4,280**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

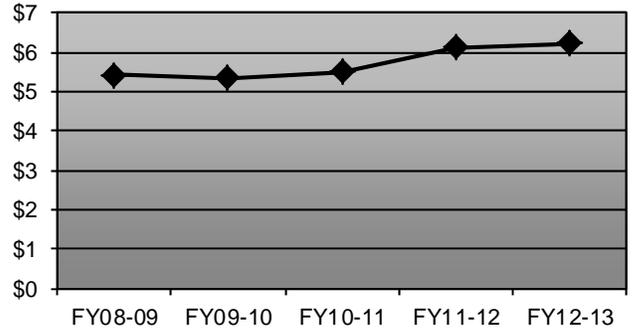
**\$4,280**



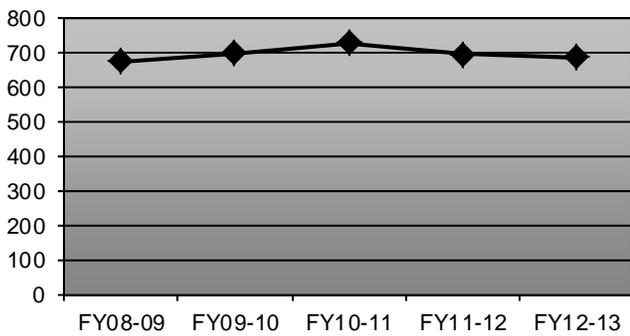
Revenue includes ADA complementary revenue.



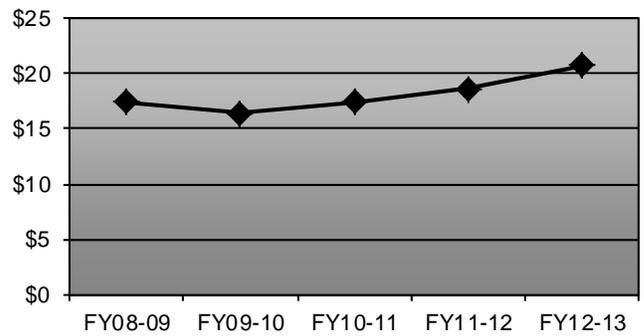
**Operating Expense Per Passenger**



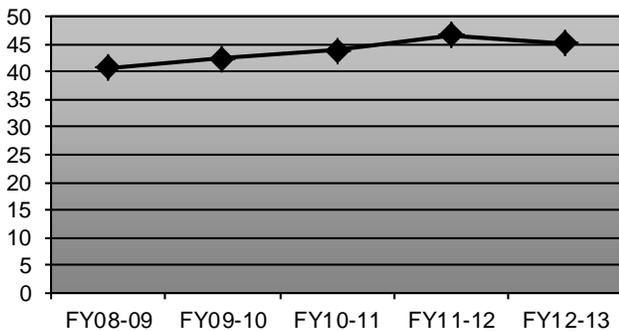
**Total Passengers (000's)**



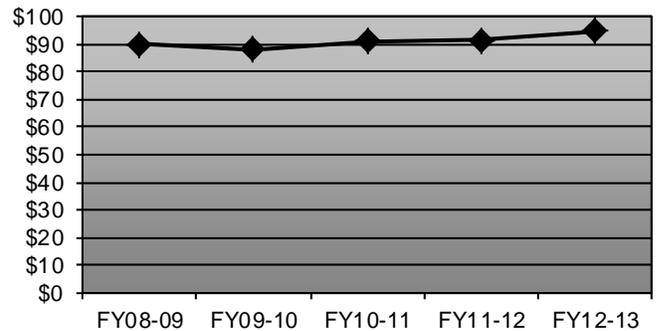
**Operating Revenue Per Revenue Vehicle Hour**



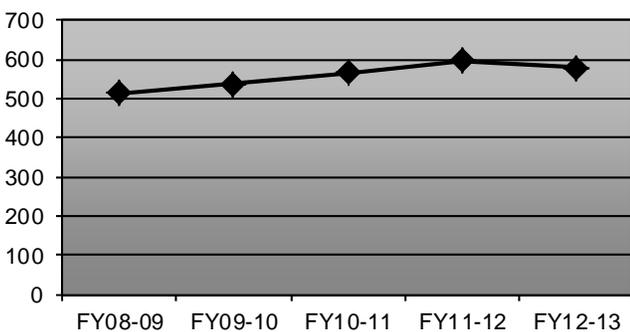
**Revenue Vehicle Hours (000's)**



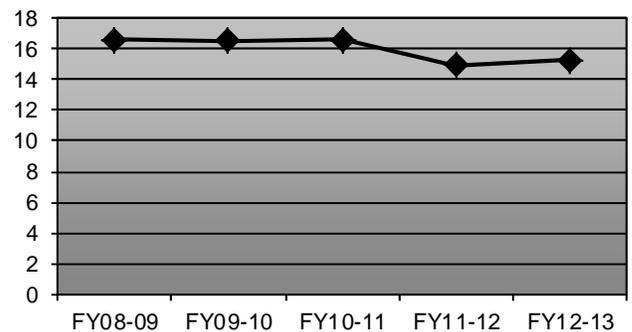
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



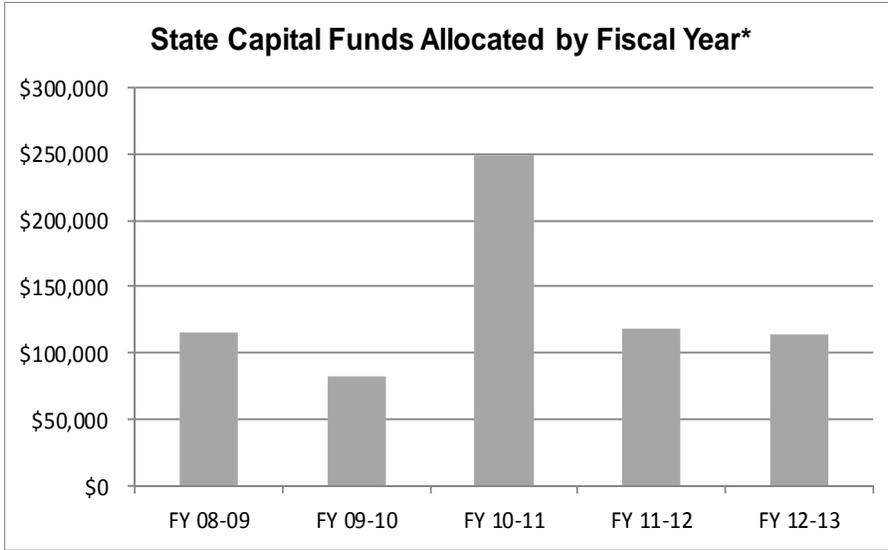
**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.

## Community Transportation

Community transportation provided by Blair Senior Services, Inc., in Blair County (see page 183).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### New Fare Collection System



AMTRAN, in partnership with Avail Technologies of State College, developed and deployed the new myFare system on its entire fixed-route fleet. The myFare system allows customers to pay fares using a reloadable proximity smart card.



**Beaver County Transit Authority (BCTA)**  
 200 West Washington Street  
 Rochester, PA 15074-2235  
 724-728-4255  
 Ms. Mary Jo Morandini, General Manager  
[www.bcta.com](http://www.bcta.com)



**House District**  
 Beaver: 9, 10, 14, 15, 16, 46  
**Senate District**  
 Beaver: 46, 47



**Service Area Statistics (2010 Census)**  
 Square Miles: 440  
 Population: 171,673



**Current Fare Information**  
 Fixed Route Base: \$2.25  
 Fixed Route Average: \$1.89  
 Last Base Fare Increase: Jan 2013 (12.5%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 948,395  
 Senior Passengers: 77,165  
 Revenue Vehicle Miles: 941,820  
 Revenue Vehicle Hours: 56,756



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	58	1
Paratransit:	35	0
System-wide:	93	1



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$3,002,857  
 Required Local Match: \$416,247



**Current Fleet Size**

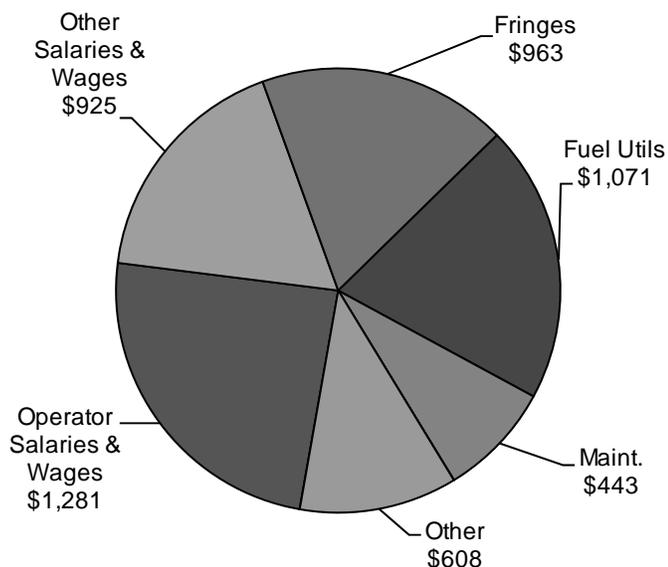
Fixed Route:	24
Paratransit:	21
System-wide:	45

\*Includes Rural Service

## OPERATING BUDGET

### Operating Expense (000's)

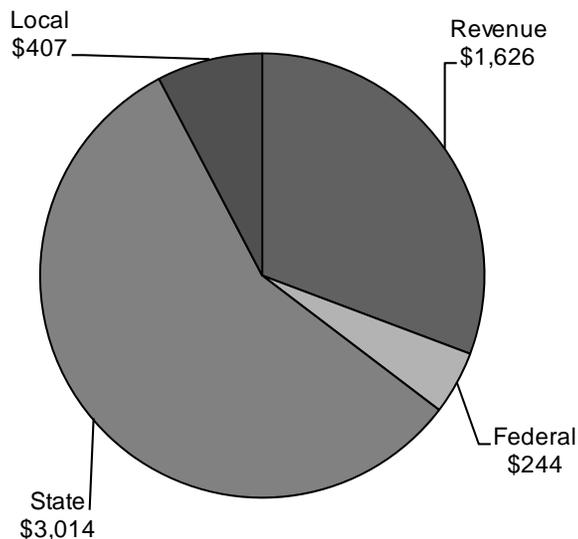
**\$5,291**



Expense includes DAS expense which is also included on the Community Transportation page.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

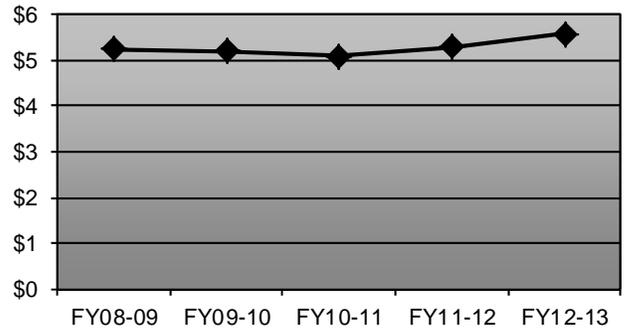
**\$5,291**



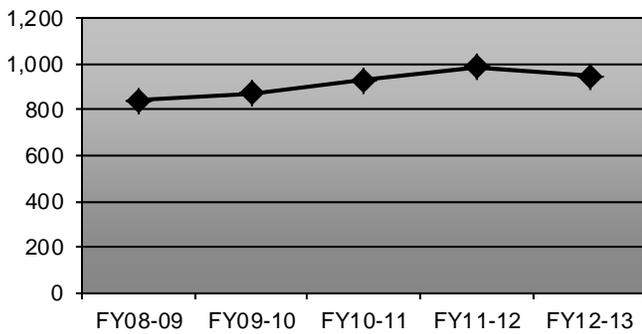
Revenue includes DAS revenue which is also included on the Community Transportation page.



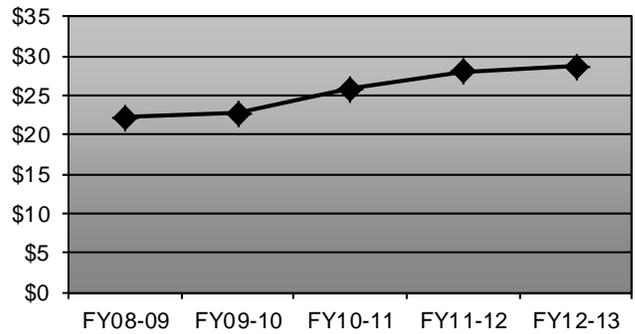
**Operating Expense Per Passenger**



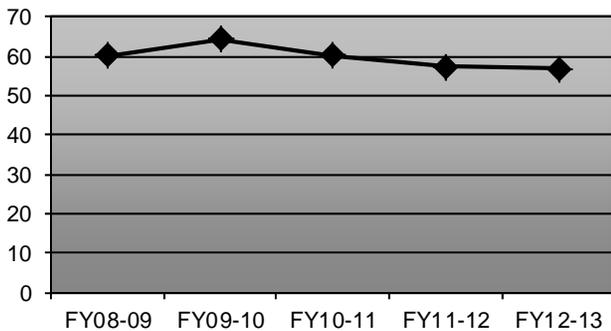
**Total Passengers (000's)**



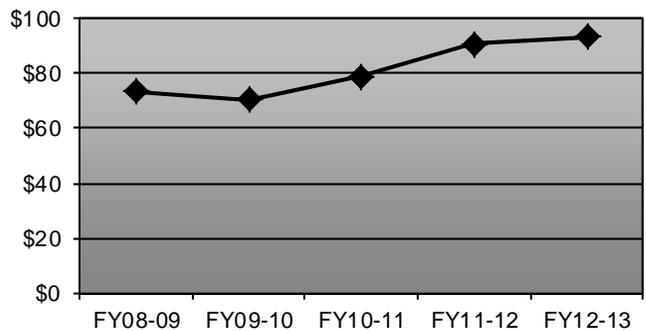
**Operating Revenue Per Revenue Vehicle Hour**



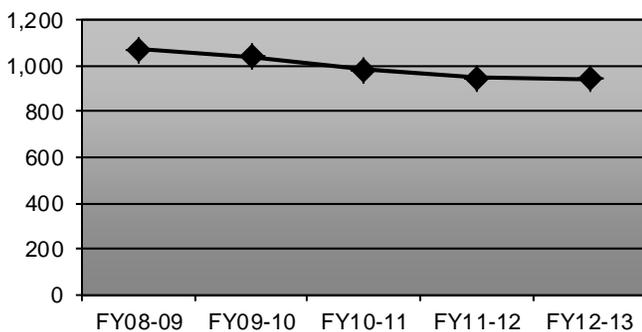
**Revenue Vehicle Hours (000's)**



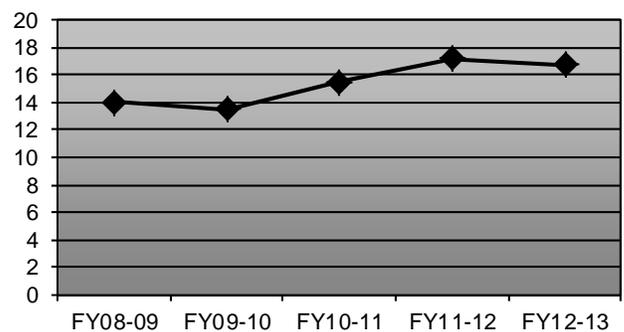
**Operating Expense Per Revenue Vehicle Hour**



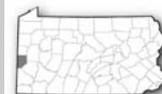
**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include DAS passengers which are also included on the Community Transportation page.



## Community Transportation

URBAN SYSTEMS

**Beaver County Transit Authority**  
 200 West Washington Street  
 Rochester, PA 15074-2235  
 724-728-8600  
 Ms. Mary Jo Morandini, General Manager

### Service Area Statistics (2010 Census) Beaver County

Square Miles: 434  
 Population: 170,539  
 65+ Population: 31,660  
 % of Population 65 and older: 18.6%

### Vehicles Operated in Maximum Service

Community Transportation: 18

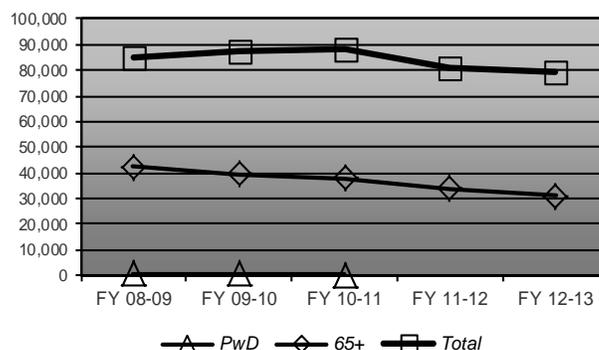
### Fare Information

Average Shared-Ride Fare: \$19.99  
 Cost to Commonwealth per Senior Citizen Trip: \$16.97  
 Last Base Fare Increase: January 2013

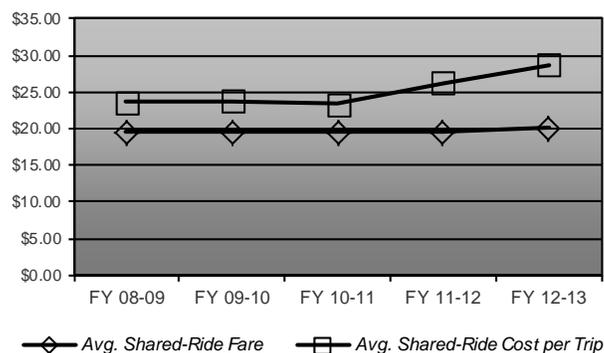
### Trip Information

65+ Trips: 31,000  
 Other Shared-Ride Trips: 0  
 Total Shared-Ride Trips: 48,047  
 79,047  
 Non-Public Trips: 101,240

### Shared-Ride Ridership



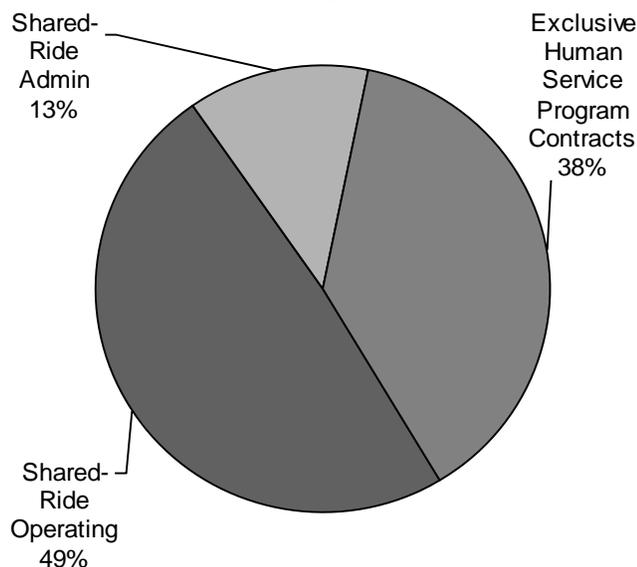
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

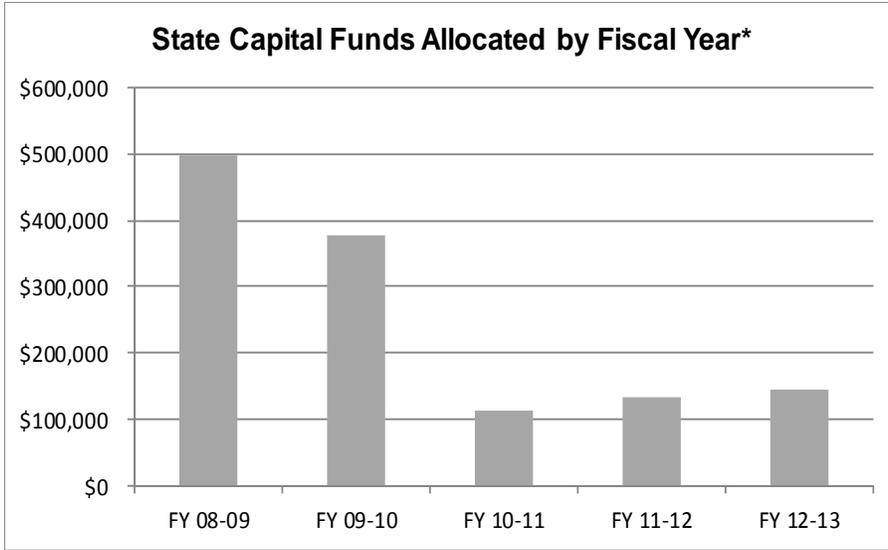
### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 113,065	3.1%
Lottery	\$ 525,995	14.3%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 85,120	2.3%
Medical Assistance Transportation Program	\$ 1,796,340	48.8%
MH/ID	\$ 101,986	2.8%
Other	\$ 33,201	0.9%
Subsidy	\$ 1,023,730	27.8%
<b>Total</b>	<b>\$ 3,679,437</b>	<b>100.0%</b>

All trips for persons with disabilities were funded by programs other than PwD starting in FY 2011-12. DAS expense, revenue, and trips are also included on the previous pages.



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Joint Coach Procurement



BCTA spearheaded a joint over-the-road coach procurement with three other transit agencies in Pennsylvania. Under a contract with Motor Coach Industries, Inc. (MCI), BCTA will purchase up to nine 45-foot buses over the next five-year period. The MCI coaches will be used to provide regular and express services to commuters travelling from Beaver County into Allegheny County. The coaches feature an improved HVAC system, improved seating, and added safety features, offering customers safe, comfortable, and reliable transportation. BCTA will experience lower operating costs due to increased fuel efficiency and less maintenance and repair.



**Berks Area Regional Transportation Authority (BARTA)**  
 1700 North Eleventh Street  
 Reading, PA 19604-1599  
 610-921-0605  
 Mr. David Kilmer, Executive Director  
[www.bartabus.com](http://www.bartabus.com)



**House District**  
 Berks: 124, 125, 126, 127, 128, 129, 130, 134, 187

**Senate District**  
 Berks: 11, 29, 44, 48



**Service Area Statistics (2010 Census)**  
 Square Miles: 864  
 Population: 411,442



**Current Fare Information**  
 Fixed Route Base: \$1.70  
 Fixed Route Average: \$1.11  
 Last Base Fare Increase: January 2011 (6%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 3,212,652  
 Senior Passengers: 465,485  
 Revenue Vehicle Miles: 1,769,467  
 Revenue Vehicle Hours: 143,486



	Full-Time	Part-Time
Fixed Route:	97	4
Paratransit:	78	4
System-wide:	175	8



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$6,971,612  
 Required Local Match: \$438,609



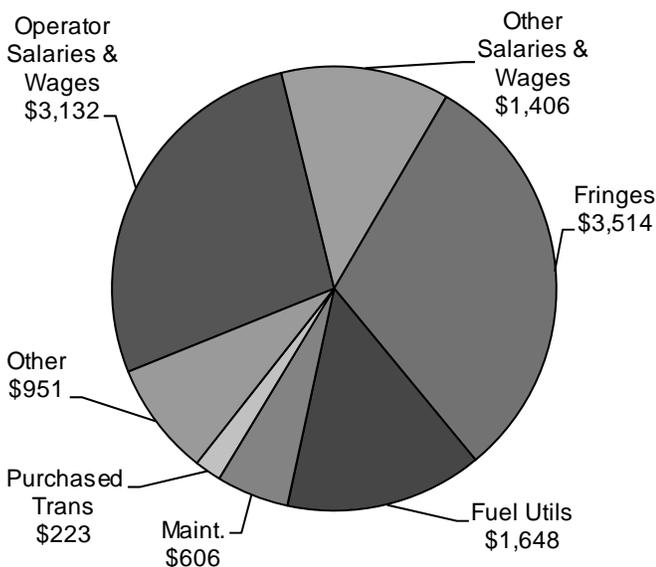
**Current Fleet Size**

Fixed Route:	57
Paratransit:	62
System-wide:	119

## OPERATING BUDGET

### Operating Expense (000's)

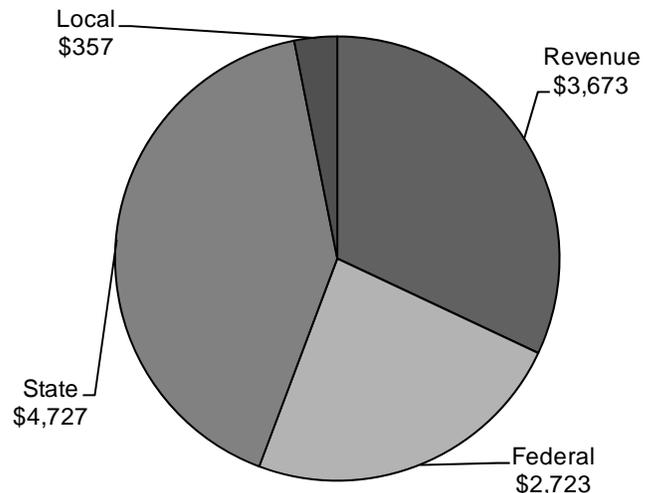
**\$11,480**



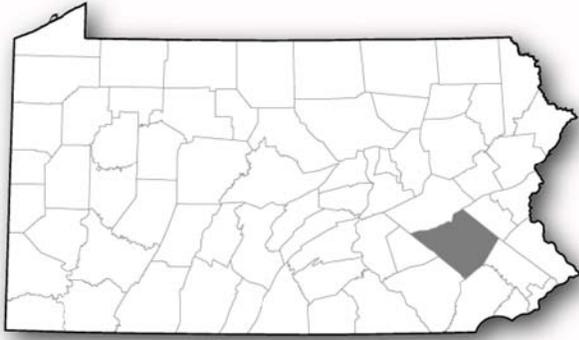
Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

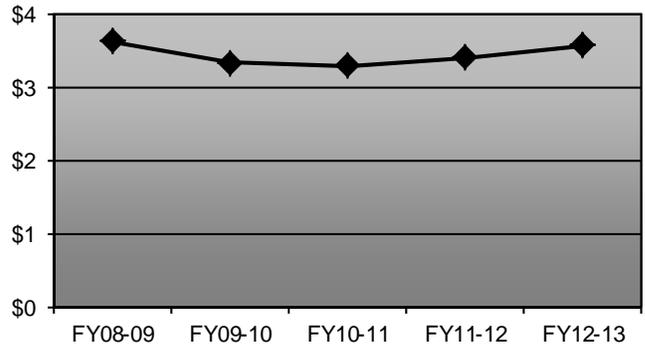
**\$11,480**



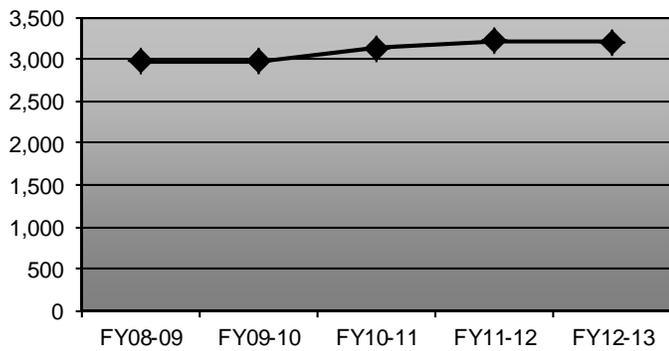
Revenue includes ADA complementary revenue.



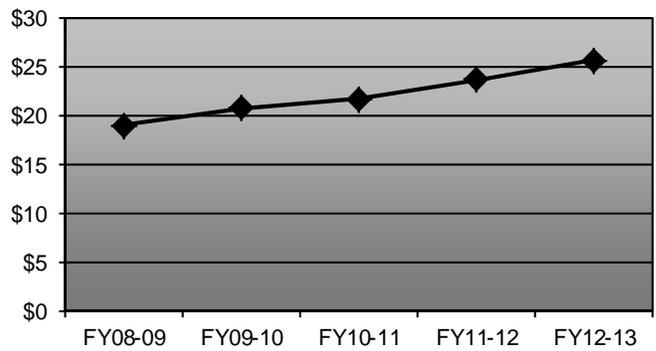
**Operating Expense Per Passenger**



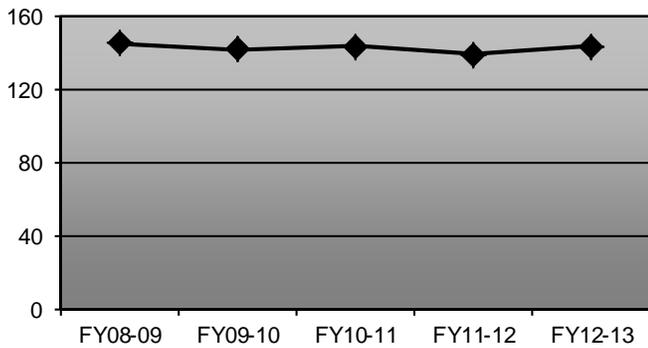
**Total Passengers (000's)**



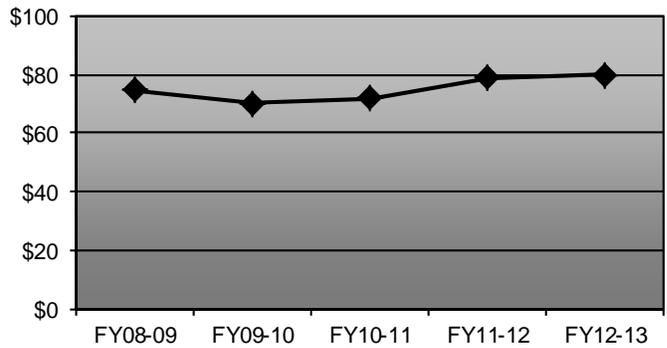
**Operating Revenue Per Revenue Vehicle Hour**



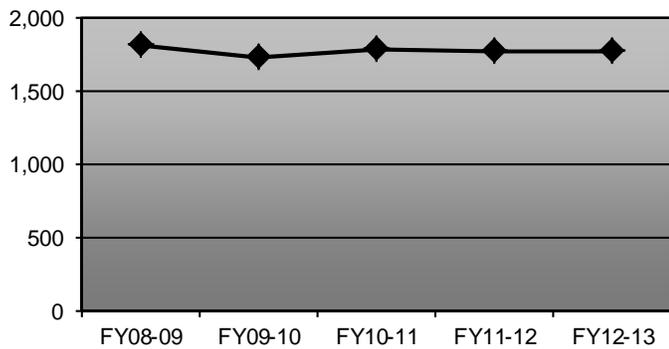
**Revenue Vehicle Hours (000's)**



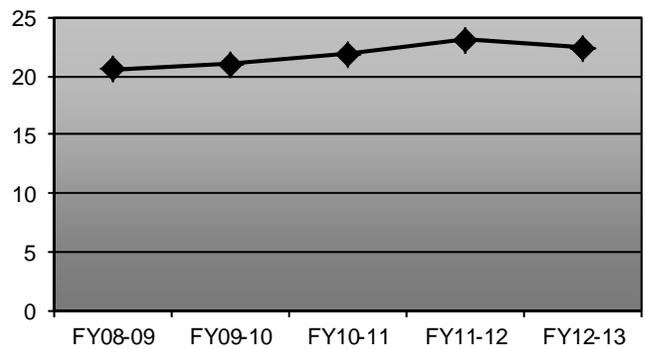
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

URBAN SYSTEMS

### Berks Area Regional Transportation Authority

1700 North Eleventh Street  
 Reading, PA 19604-1599  
 610-921-0605  
 Mr. David Kilmer, Executive Director

### Service Area Statistics (2010 Census) Berks County

Square Miles: 864  
 Population: 411,442  
 65+ Population: 59,558  
 % of Population 65 and older: 14.5%

### Vehicles Operated in Maximum Service

Community Transportation: 57

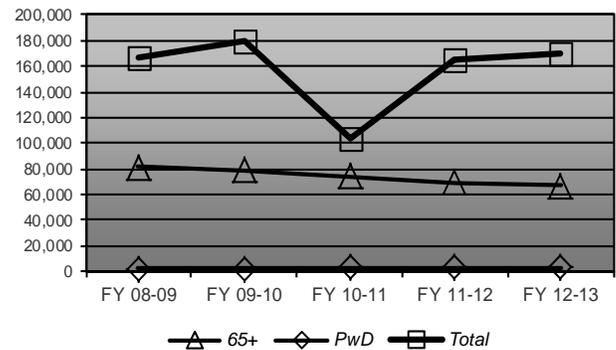
### Fare Information

Average Shared-Ride Fare: \$10.87  
 Cost to Commonwealth per Senior Citizen Trip: \$11.31  
 Last Base Fare Increase: July 2013

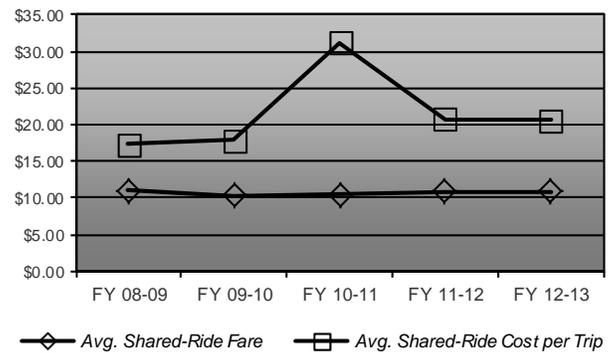
### Trip Information

65+ Trips: 67,159  
 PwD Trips: 3,306  
 Other Shared-Ride Trips: 98,841  
 Total Shared-Ride Trips: 169,306  
 Non-Public Trips: 67,875

### Shared-Ride Ridership



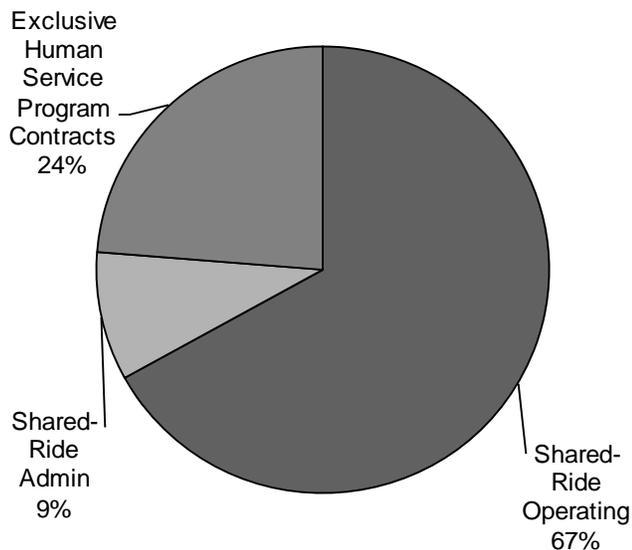
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 19%

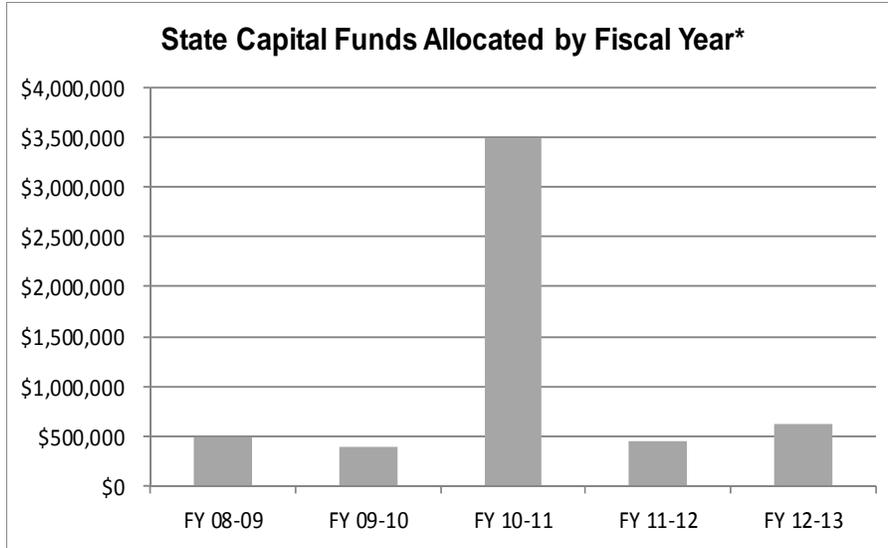
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 137,527	3.0%
Lottery	\$ 759,629	16.6%
Persons with Disabilities Program	\$ 37,826	0.8%
Area Agency on Aging	\$ 113,150	2.5%
Medical Assistance Transportation Program	\$ 1,570,842	34.3%
MH/ID	\$ 147,098	3.2%
Other	\$ 161,916	3.5%
Subsidy	\$ 1,653,529	36.1%
<b>Total</b>	<b>\$ 4,581,517</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Wireless Electric Vehicle Project



BARTA formed a public-private partnership with Momentum Dynamics Corporation of Malvern, PA, and AMP Electric Vehicles of Loveland, OH, to deploy two all-electric buses in paratransit service. The new air-conditioned electric buses feature AMP's battery electric powertrain and Momentum Dynamic's wireless charging system with seating for eight passengers and a wheelchair. Wireless electric vehicle charging is more effective than plug-in charging, especially for fleet operators, who stand to save 75-80% of fuel costs. BARTA is the first major transportation authority in Pennsylvania to deploy fully electric vehicles and the first in the U.S. to deploy electric paratransit vehicles. These two small buses have the added benefit of being zero emission vehicles. The project gives BARTA additional vehicles and reduces its CO2 emissions by 297,000 pounds annually.



**Cambria County Transit Authority (CamTran)**  
 726 Central Avenue  
 Johnstown, PA 15902  
 814-535-5526  
 Ms. Rose Lucey-Noll, Executive Director  
[www.camtranbus.com](http://www.camtranbus.com)



**House District**  
 Cambria: 71, 72, 73  
**Senate District**  
 Cambria: 35



**Service Area Statistics (2010 Census)**  
 Square Miles: 60  
 Population: 80,508



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$0.98  
 Last Base Fare Increase: Jan 2007 (3.5%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 1,290,035  
 Senior Passengers: 257,314  
 Revenue Vehicle Miles: 1,205,018  
 Revenue Vehicle Hours: 90,573



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	93	28
Paratransit:	9	2
System-wide:	102	30



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$5,833,890  
 Required Local Match: \$632,659



**Current Fleet Size**

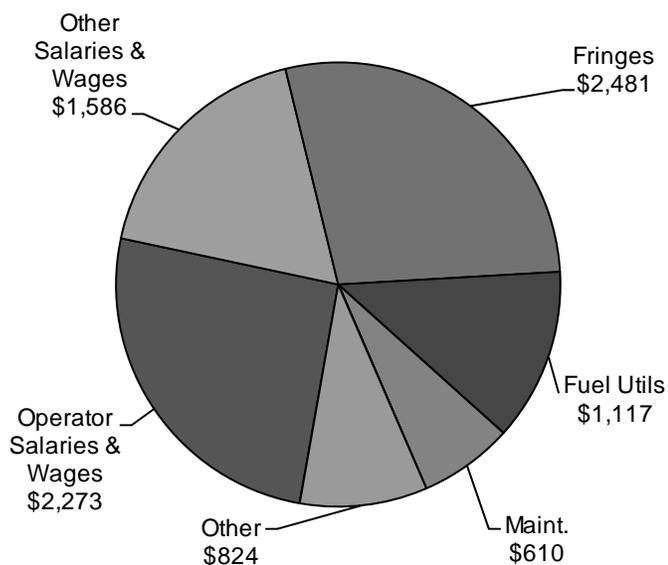
Motor Bus:	39
Inclined Plane Cars:	2
Paratransit Vehicles:	35
System-wide:	76

\*Includes Rural Service

## OPERATING BUDGET

### Operating Expense (000's)

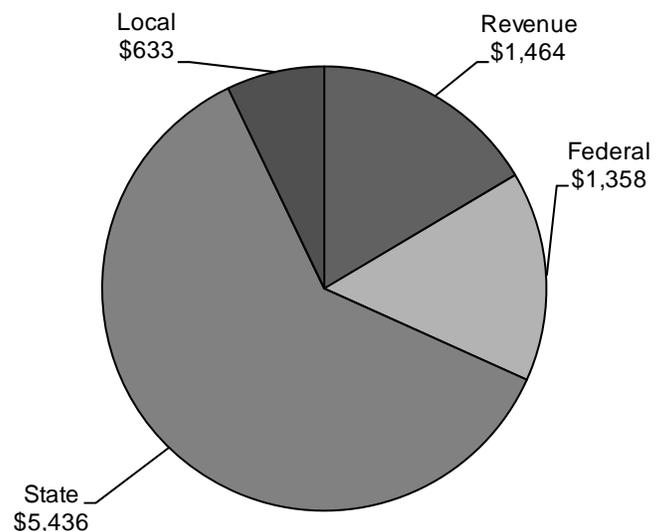
**\$8,891**



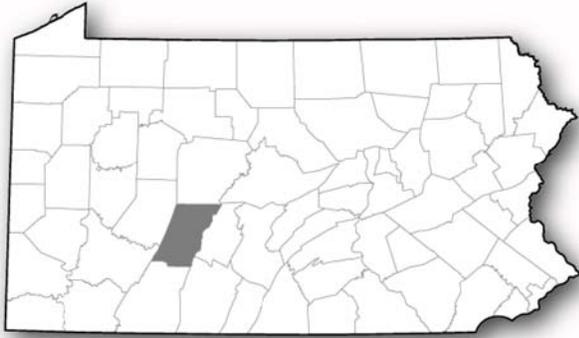
Expense includes ADA complementary expense and DAS expense. Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

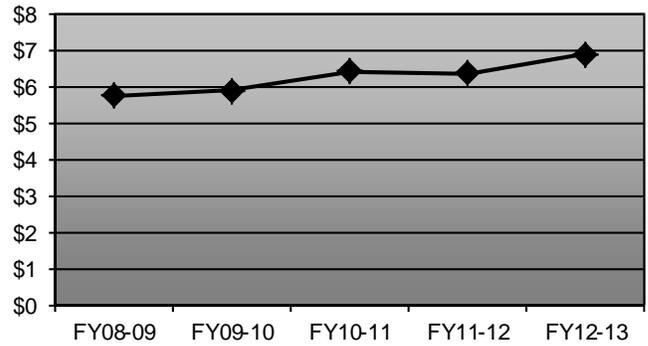
**\$8,891**



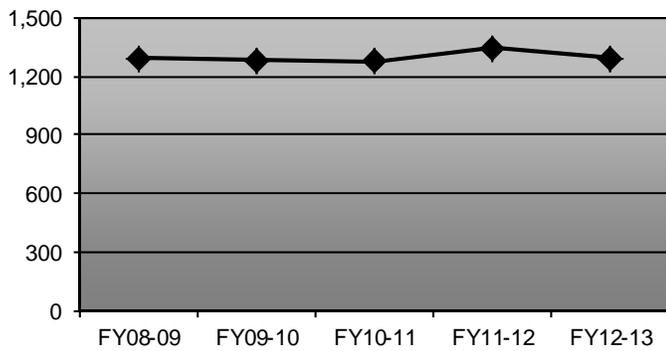
Revenue includes ADA complementary revenue and DAS revenue.



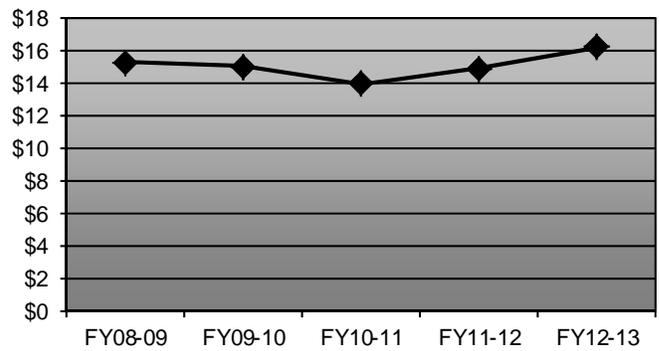
**Operating Expense Per Passenger**



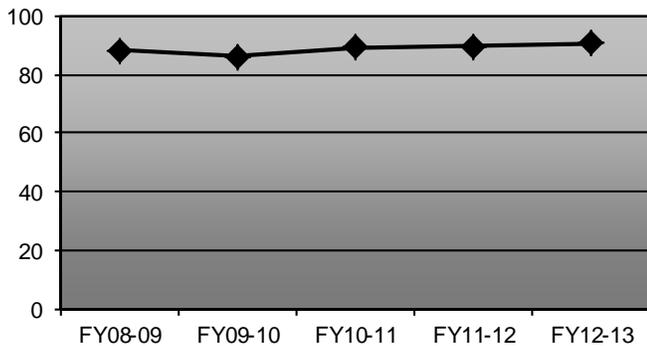
**Total Passengers (000's)**



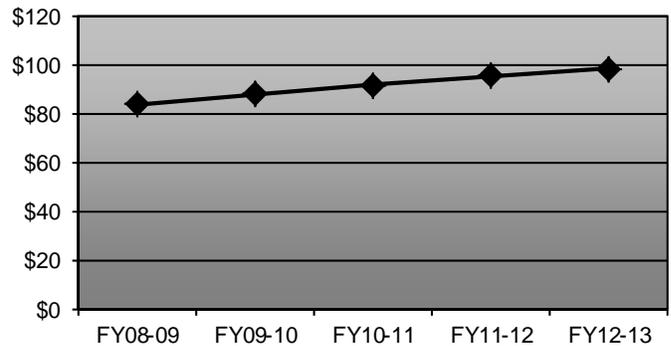
**Operating Revenue Per Revenue Vehicle Hour**



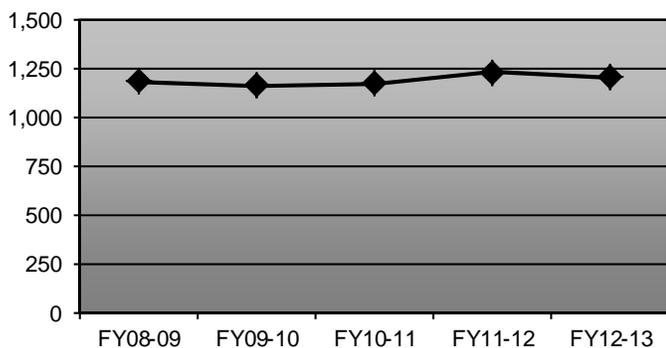
**Revenue Vehicle Hours (000's)**



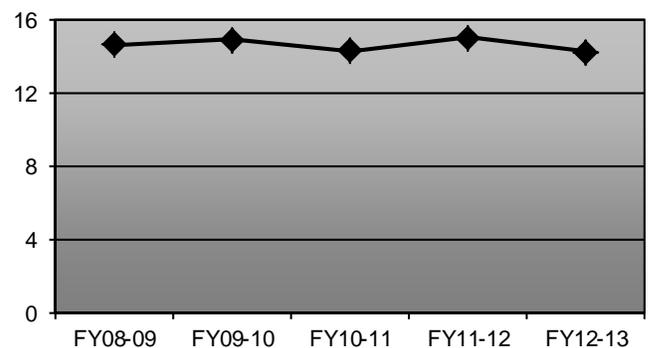
**Operating Expense Per Revenue Vehicle Hour**



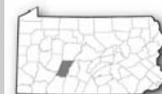
**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers and DAS passengers .



## Community Transportation

URBAN SYSTEMS

**Cambria County Transit Authority**  
 726 Central Avenue  
 Johnstown, PA 15902  
 814-535-5526  
 Ms. Rose Lucey-Noll, Executive Director

### Service Area Statistics (2010 Census) Cambria County

Square Miles: 688  
 Population: 143,679  
 65+ Population: 27,071  
 % of Population 65 and older: 18.8%

### Vehicles Operated in Maximum Service

Community Transportation: 17

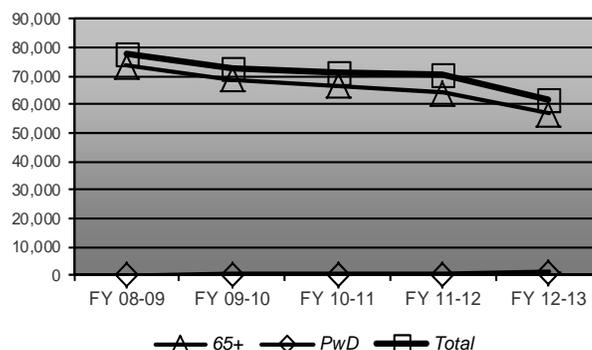
### Fare Information

Average Shared-Ride Fare: \$10.47  
 Cost to Commonwealth per Senior Citizen Trip: \$8.89  
 Last Base Fare Increase: January 2013

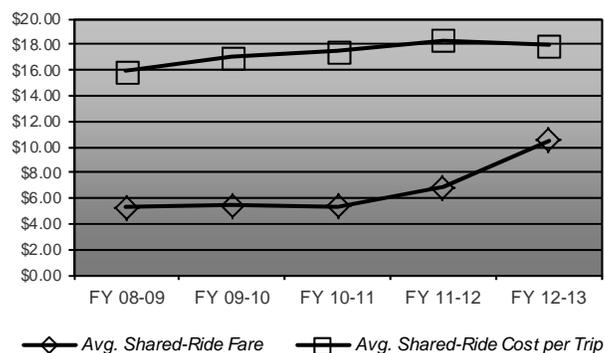
### Trip Information

65+ Trips: 56,689  
 PwD Trips: 1,075  
 Other Shared-Ride Trips: 3,571  
 Total Shared-Ride Trips: 61,335  
 Non-Public Trips: 0

### Shared-Ride Ridership



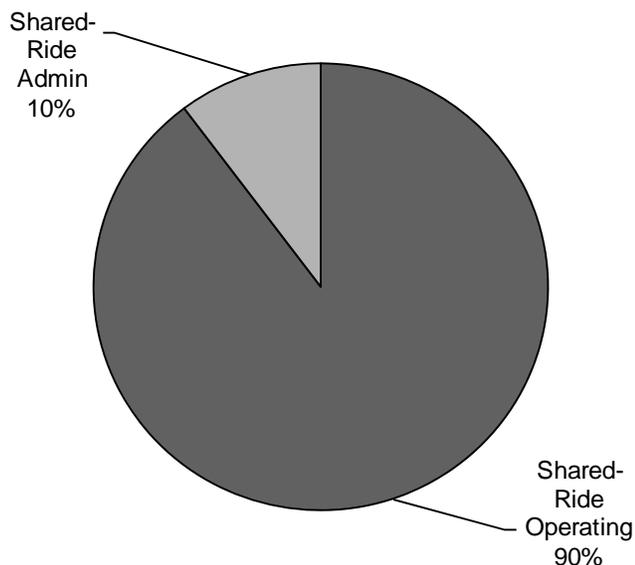
### Shared-Ride Fare Recovery



MATP Provider: No  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 52%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

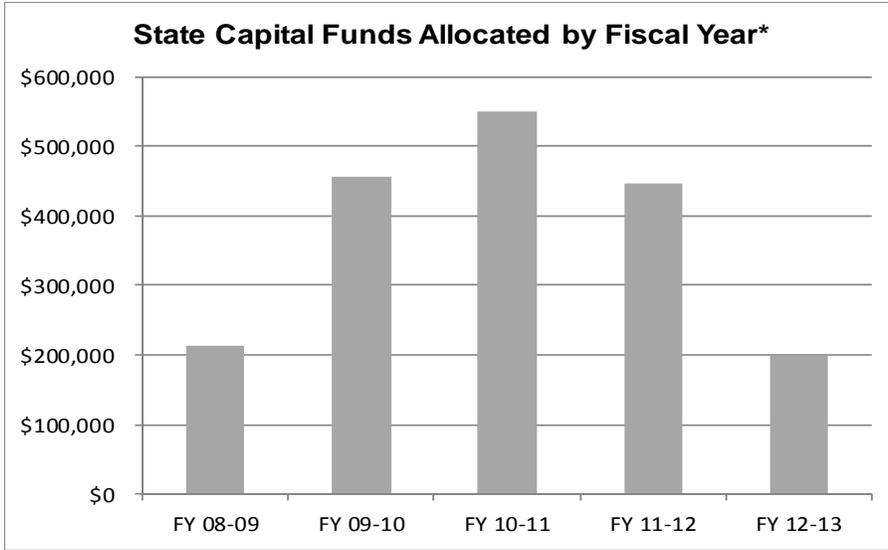
### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 12,256	1.1%
Lottery	\$ 503,781	45.8%
Persons with Disabilities Program	\$ 8,902	0.8%
Area Agency on Aging	\$ 100,235	9.1%
Medical Assistance Transportation Program	\$ -	0.0%
MH/ID	\$ 10,509	1.0%
Other	\$ 16,990	1.5%
Subsidy	\$ 446,676	40.6%
<b>Total</b>	<b>\$ 1,099,349</b>	<b>100.0%</b>

DAS expense, revenue, and trips are also included on the previous pages.



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Facility Construction Project



CamTran broke ground for a new state-of-the-art facility on May 3, 2013. The new facility will be home to CamTran’s administrative, operations, and maintenance functions. The new facility will be compressed natural gas (CNG)-compliant to accommodate CNG buses that will be added to CamTran’s fleet beginning in FY 2014-15. The new facility will generate operating savings through efficiencies, allowing CamTran to continue to provide a high level of public transportation to Cambria County residents.



**Capital Area Transit (CAT)**  
 901 North Cameron Street  
 Harrisburg, PA 17101  
 717-233-5657, Ext. 112  
 Mr. William A. Jones, General Manager  
[www.cattransit.com](http://www.cattransit.com)



**House District**  
 Cumberland: 87, 88, 89, 92, 199  
 Dauphin: 98, 103, 104, 105, 106

**Senate District**  
 Cumberland: 31  
 Dauphin: 15, 27, 48



**Service Area Statistics (2010 Census)**  
 Square Miles: 1,070  
 Population: 508,279



**Current Fare Information**  
 Fixed Route Base: \$1.75  
 Fixed Route Average: \$1.52  
 Last Base Fare Increase: October 2010 (6%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 2,705,281  
 Senior Passengers: 211,007  
 Revenue Vehicle Miles: 1,878,610  
 Revenue Vehicle Hours: 138,756



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	145	10
Paratransit:	41	4
System-wide:	186	14



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$6,503,345  
 Required Local Match: \$730,105



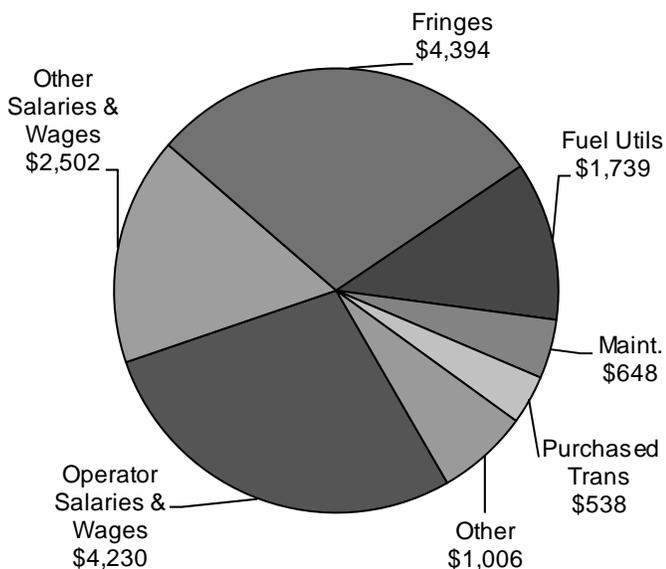
**Current Fleet Size**

Fixed Route:	79
Paratransit:	52
System-wide:	131

## OPERATING BUDGET

**Operating Expense (000's)**

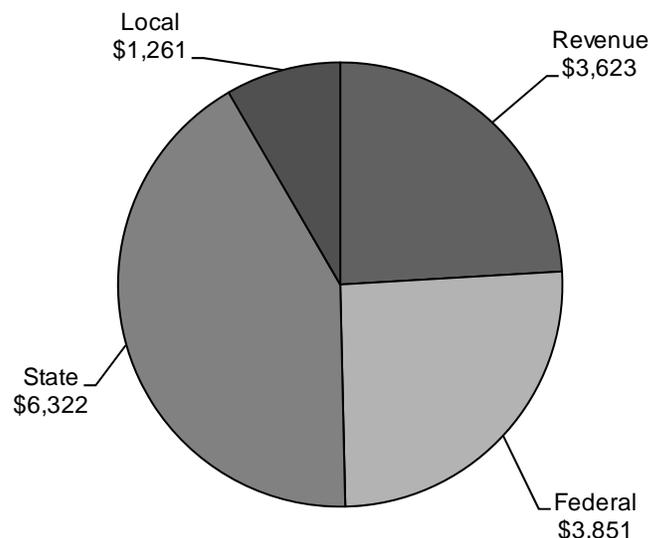
**\$15,057**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

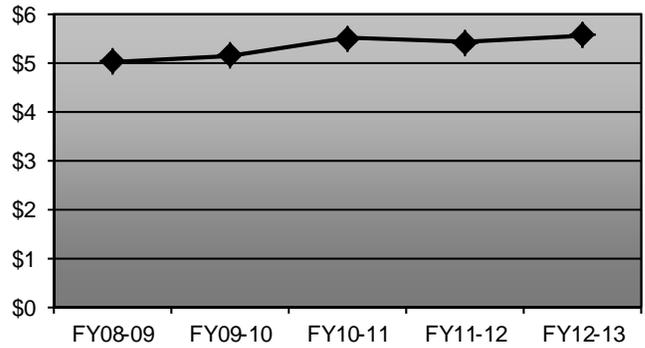
**\$15,057**



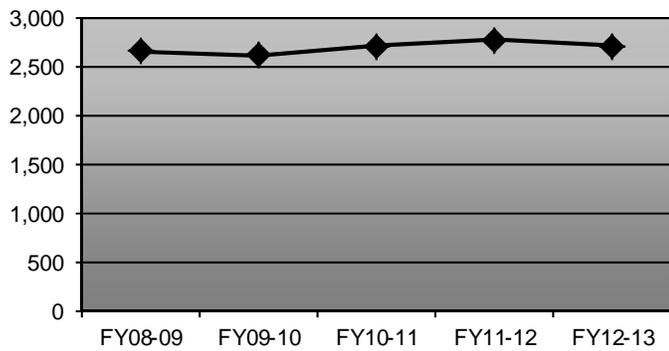
Revenue includes ADA complementary revenue.



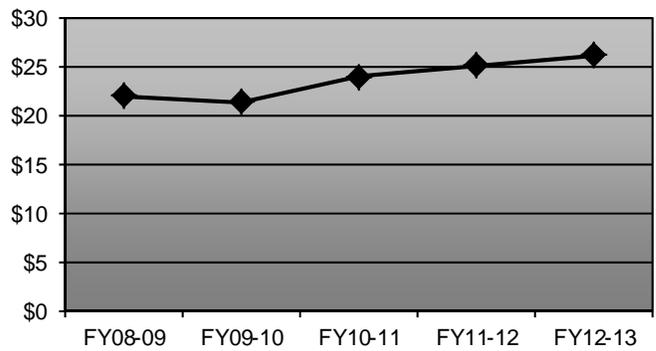
**Operating Expense Per Passenger**



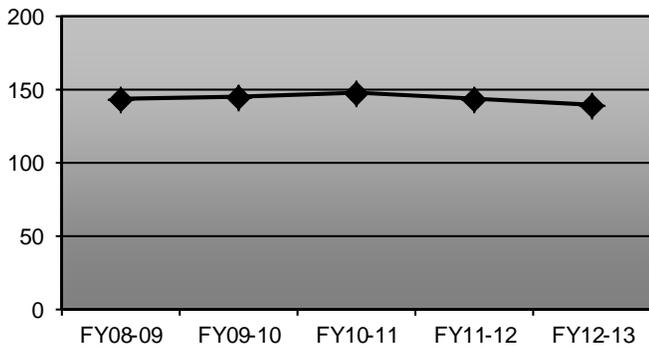
**Total Passengers (000's)**



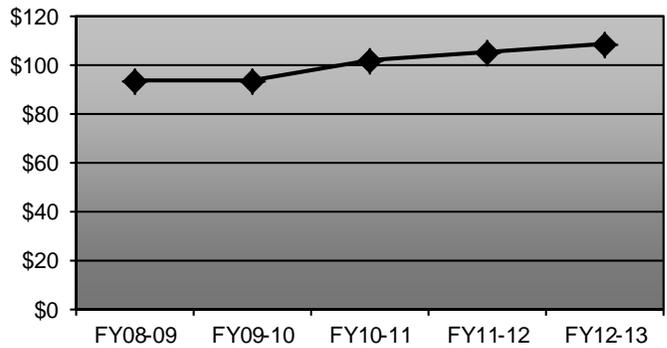
**Operating Revenue Per Revenue Vehicle Hour**



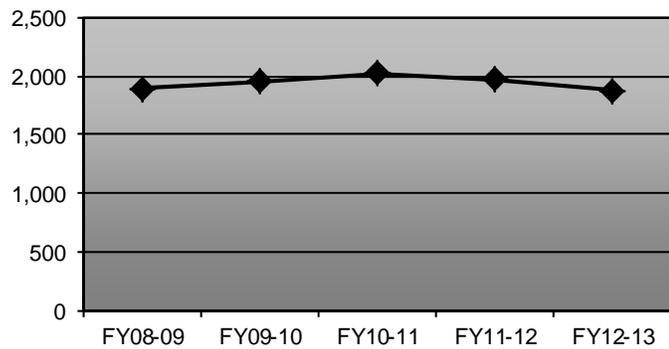
**Revenue Vehicle Hours (000's)**



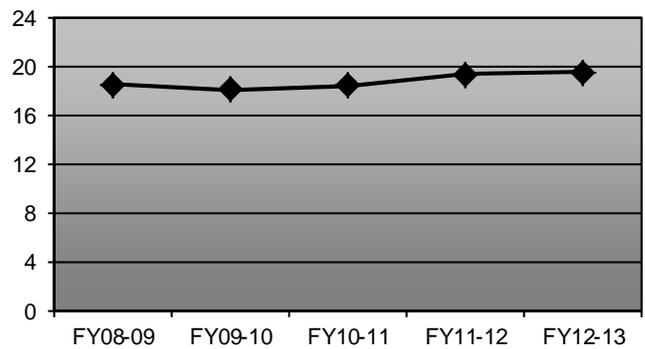
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

URBAN SYSTEMS

### Capital Area Transit/Share-A-Ride

901 North Cameron Street  
 Harrisburg, PA 17101  
 717-232-6100  
 Mr. William A. Jones, General Manager

### Service Area Statistics (2010 Census) Dauphin County

Square Miles: 525  
 Population: 268,100  
 65+ Population: 36,841  
 % of Population 65 and older: 13.7%

### Vehicles Operated in Maximum Service

Community Transportation: 38

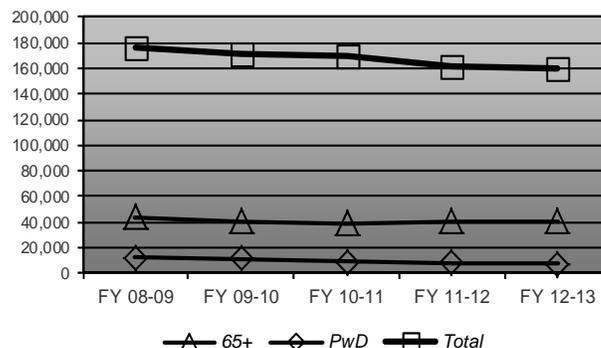
### Fare Information

Average Shared-Ride Fare: \$21.09  
 Cost to Commonwealth  
 per Senior Citizen Trip: \$16.82  
 Last Base Fare Increase: February 2011

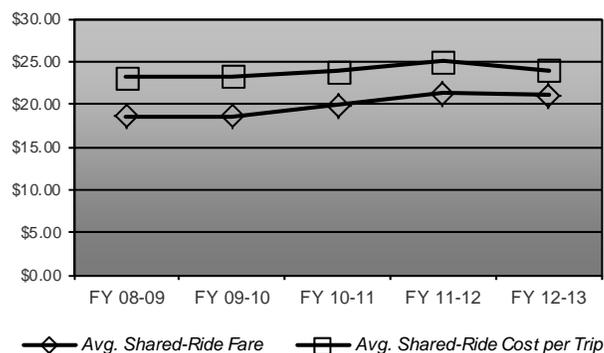
### Trip Information

65+ Trips: 40,578  
 PwD Trips: 7,284  
 Other Shared-Ride Trips: 112,629  
 Total Shared-Ride Trips: 160,491  
 Non-Public Trips: 0

### Shared-Ride Ridership



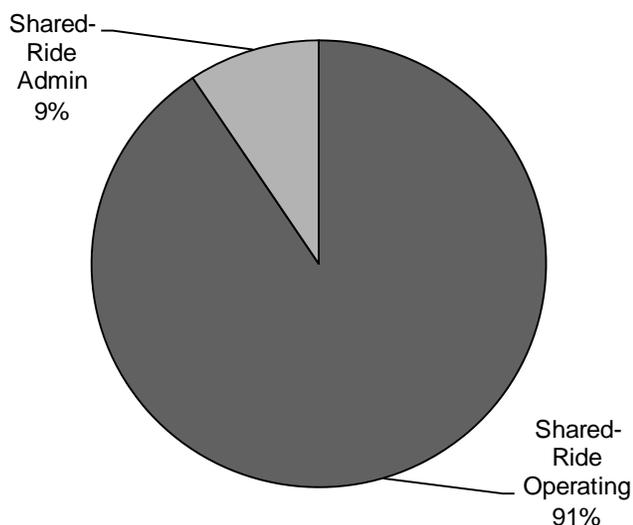
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 33%

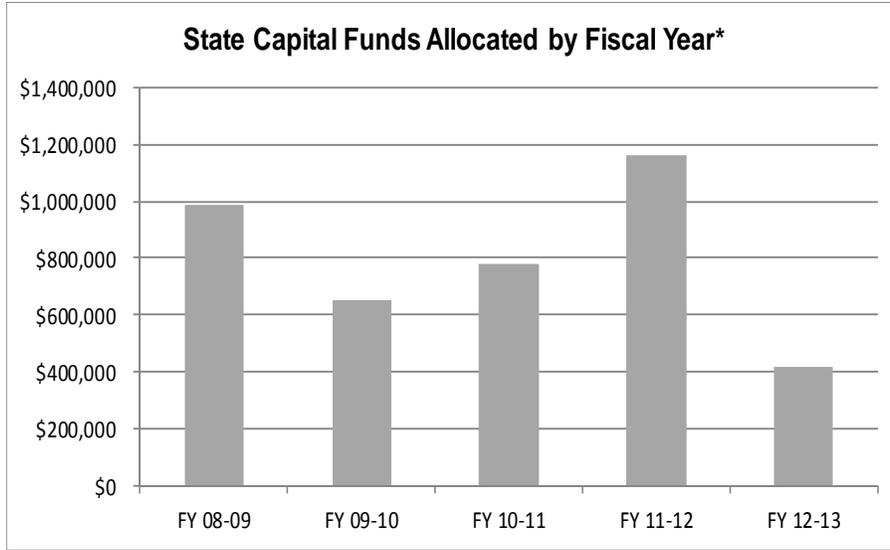
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 89,002	2.3%
Lottery	\$ 682,529	17.8%
Persons with Disabilities Program	\$ 139,201	3.6%
Area Agency on Aging	\$ 44,547	1.2%
Medical Assistance Transportation Program	\$ 1,571,068	40.9%
MH/ID	\$ 747,630	19.5%
Other	\$ 177,367	4.6%
Subsidy	\$ 387,632	10.1%
<b>Total</b>	<b>\$ 3,838,976</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Bus Purchase Project

Capital Area Transit (CAT) Paratransit Division, which provides paratransit services to approximately 190,000 seniors, persons with disabilities, and low-income riders each year, upgraded its vehicle fleet in April 2013 with 10 new ADA-accessible paratransit buses. The new fleet of paratransit vehicles is fully accessible and can transport 14 people, including up to four people using wheelchairs.



### Parts Inventory Bin

In order to ensure efficient and timely repairs to a fleet of 79 fixed route and 52 shared ride vehicles, Capital Area Transit has installed a spare parts inventory and bin system. Prior to the implementation of the system, parts were stored on shelving units located in an open maintenance bay. The installation of the new bin system has allowed CAT to organize their inventory for smooth maintenance operations and provide a secure location for the storage and management of these assets.





**Centre Area Transportation Authority (CATA)**  
 2081 West Whitehall Road  
 State College, PA 16801  
 814-238-2282 Ext. 130  
 Mr. Hugh A. Mose, General Manager  
[www.catabus.com](http://www.catabus.com)



**House District**  
 Centre: 76, 77, 171

**Senate District**  
 Centre: 34



**Service Area Statistics (2010 Census)**  
 Square Miles: 135  
 Population: 112,000



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$0.85  
 Last Base Fare Increase: August 2010 (20%)  
 System-wide Increase: August 2011 (5.8%)\*



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 7,126,185  
 Senior Passengers: 41,399  
 Revenue Vehicle Miles: 1,632,005  
 Revenue Vehicle Hours: 139,683



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	147	4
Paratransit:	0	0
System-wide:	147	4



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$3,760,383  
 Required Local Match: \$452,879



**Current Fleet Size**

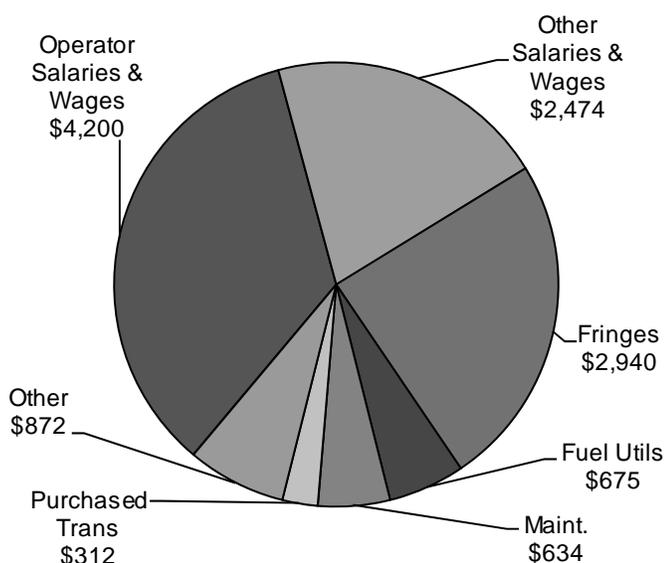
Fixed Route:	66
Paratransit:	5
System-wide:	71

\*Tokens and multi-ride passes increased in price.

## OPERATING BUDGET

**Operating Expense (000's)**

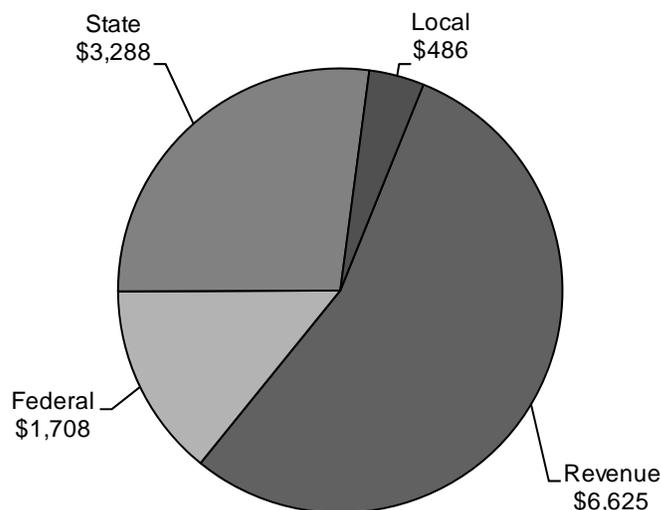
**\$12,107**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

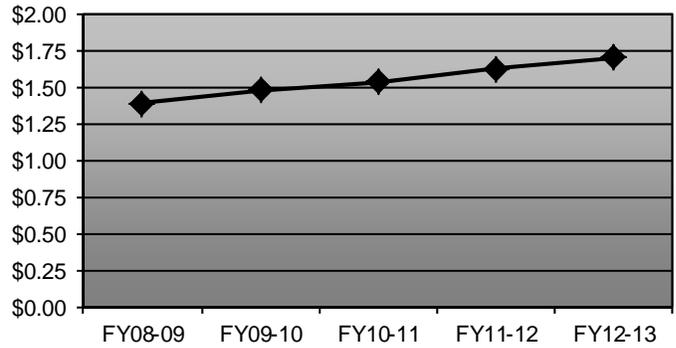
**\$12,107**



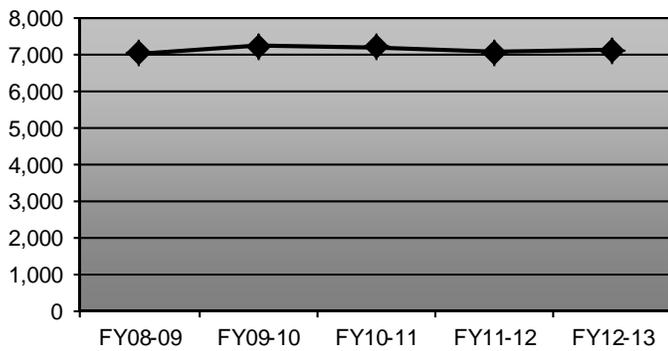
Revenue includes ADA complementary revenue.



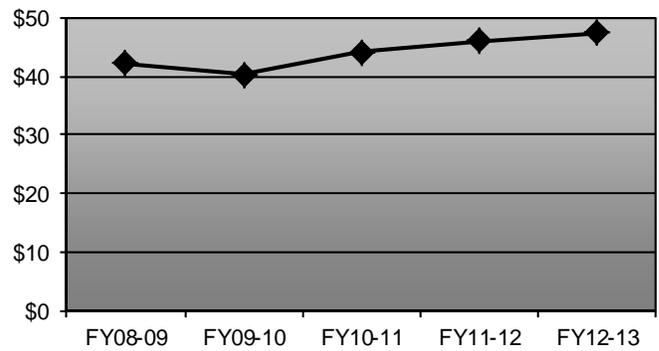
**Operating Expense Per Passenger**



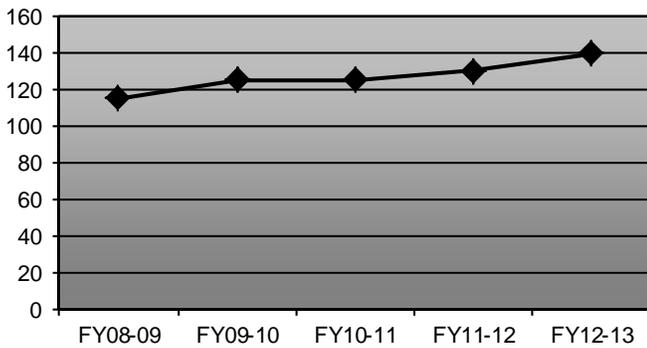
**Total Passengers (000's)**



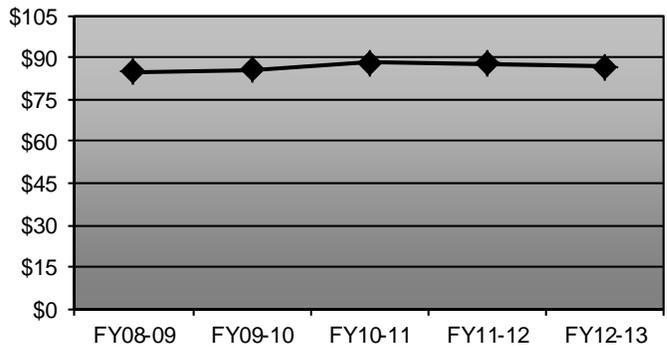
**Operating Revenue Per Revenue Vehicle Hour**



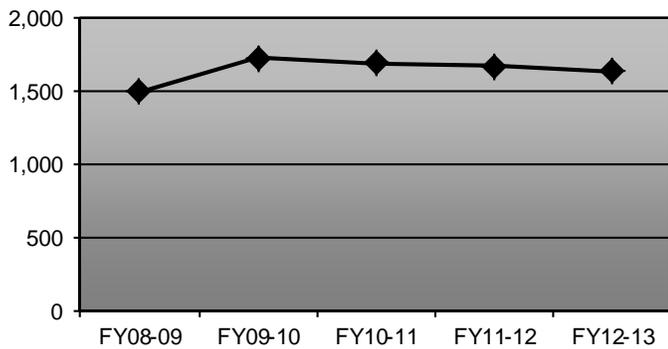
**Revenue Vehicle Hours (000's)**



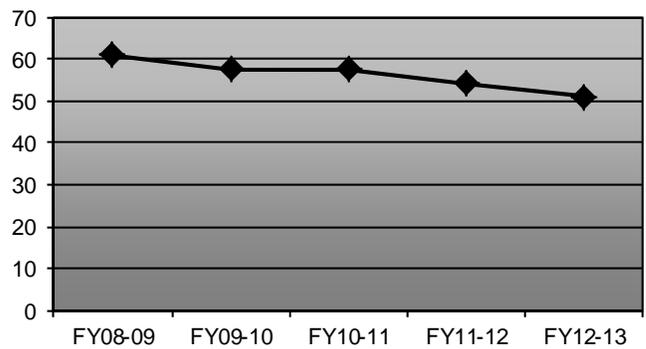
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

**Centre Area Transportation Authority**  
 2081 West Whitehall Road  
 State College, PA 16801  
 814-238-2282  
 Mr. Hugh A. Mose, General Manager

**Service Area Statistics (2010 Census)**  
**State College, Centre County**

Square Miles: 135  
 Population: 112,000  
 65+ Population: 12,631  
 % of Population 65 and older: 11.3%

**Vehicles Operated in Maximum Service**

Community Transportation: 9

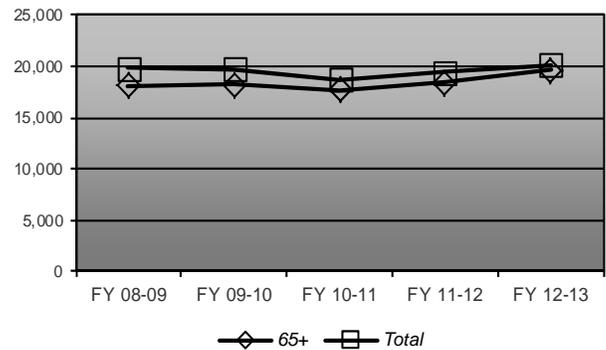
**Fare Information**

Average Shared-Ride Fare: \$16.65  
 Cost to Commonwealth per Senior Citizen Trip: \$14.15  
 Last Base Fare Increase: July 2012

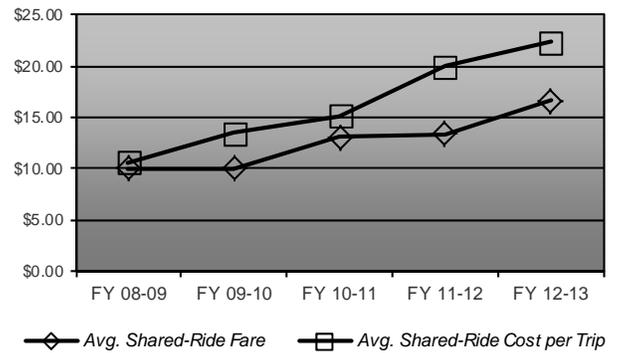
**Trip Information**

65+ Trips: 19,637  
 PwD Trips: See Centre County  
 Other Shared-Ride Trips: 540  
 Total Shared-Ride Trips: 20,178  
 Non-Public Trips: 0

### Shared-Ride Ridership



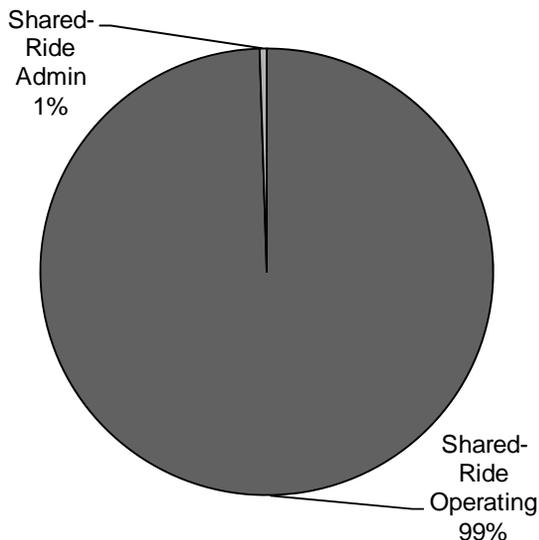
### Shared-Ride Fare Recovery



MATP Provider: No  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 100%

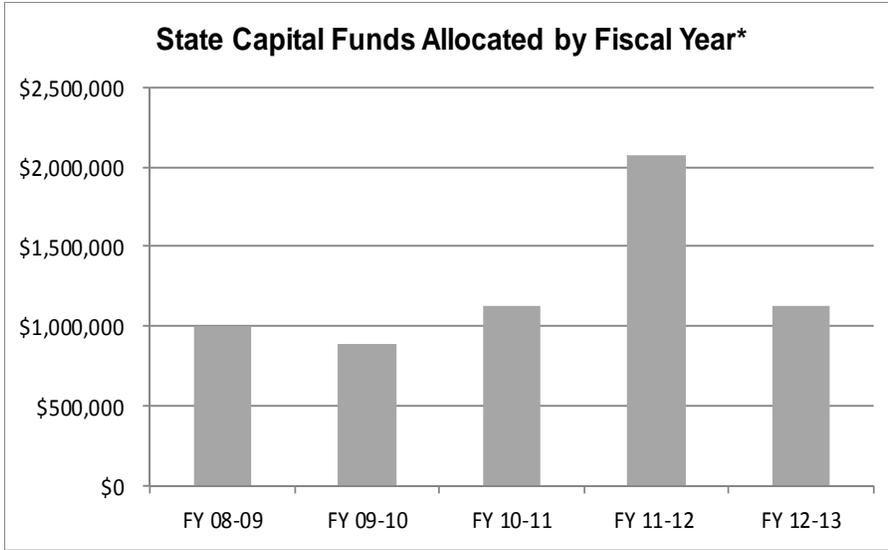
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 61,016	13.5%
Lottery	\$ 277,864	61.6%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ -	0.0%
Medical Assistance Transportation Program	\$ -	0.0%
MH/ID	\$ -	0.0%
Other	\$ -	0.0%
Subsidy	\$ 112,226	24.9%
<b>Total</b>	<b>\$ 451,106</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Facility Construction Project

CATA's facility construction and expansion project is well underway, with design 90% complete. The first stage of this two-stage project includes construction of a new three-story maintenance and administration building and construction of a new employee parking structure with space for service vehicles, dispatch operations, and storage. The second stage includes reconstruction of the existing bus storage building. Construction is scheduled to begin in the fall of 2014.



### Vanpool Purchase Project

During FY 2012-13, CATA purchased five new vanpool vans. State College draws many workers from communities outside of CATA's service area. Penn State University parking policies help to discourage use of single-occupant automobile travel for commuters, creating an opportunity for transit to help provide efficient and cost-effective transportation. CATA's 43 vanpool vans carry over 145,000 annual trips in 11 counties.





**County of Lackawanna Transit System (COLTS)**  
 800 North South Road  
 Scranton, PA 18504  
 570-346-2061 Ext. 1259  
 Mr. Robert J. Fiume, Executive Director  
[www.coltsbus.com](http://www.coltsbus.com)



**House District**  
 Lackawanna: 112, 113, 114, 115  
**Senate District**  
 Lackawanna: 22



**Service Area Statistics (2010 Census)**  
 Square Miles: 140  
 Population: 339,009



**Current Fare Information**  
 Fixed Route Base: \$1.75  
 Fixed Route Average: \$1.19  
 Last Base Fare Increase: July 2013 (17%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 1,162,260  
 Senior Passengers: 207,555  
 Revenue Vehicle Miles: 1,164,826  
 Revenue Vehicle Hours: 90,122



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	80	5
Paratransit:	30	3
System-wide:	110	8



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$6,336,434  
 Required Local Match: \$539,463



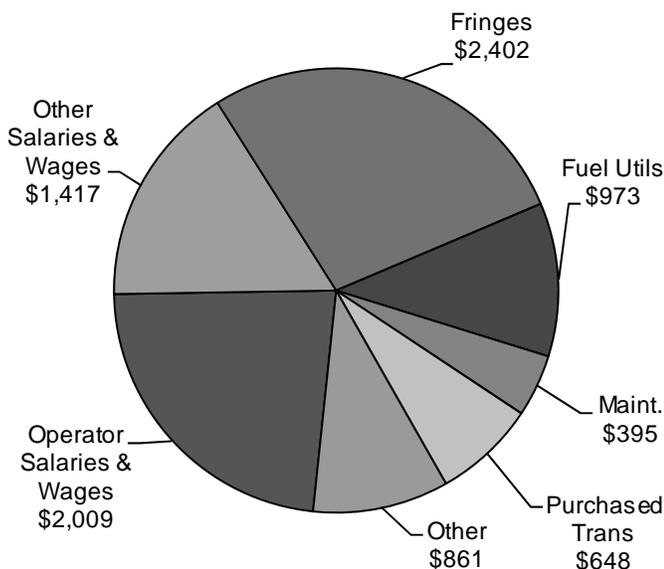
**Current Fleet Size**

Fixed Route:	36
Paratransit:	29
System-wide:	65

## OPERATING BUDGET

Operating Expense (000's)

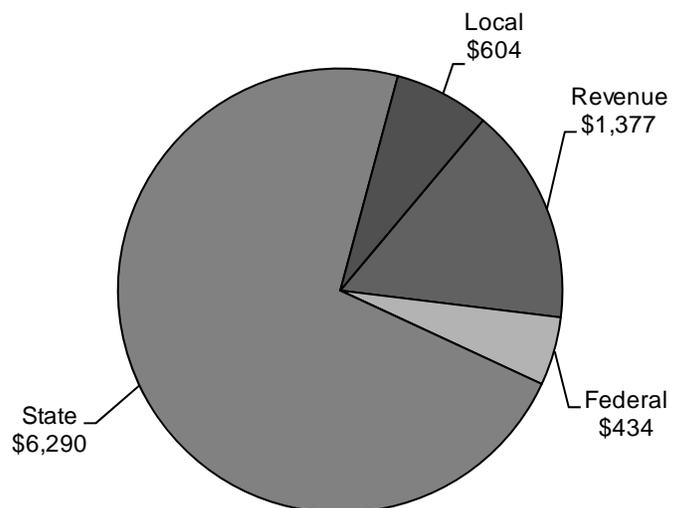
\$8,705



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

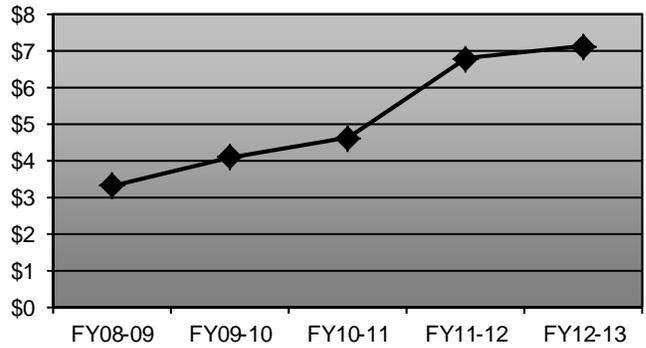
\$8,705



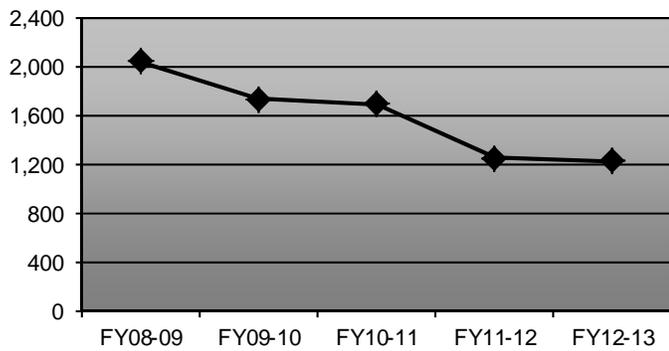
Revenue includes ADA complementary revenue.



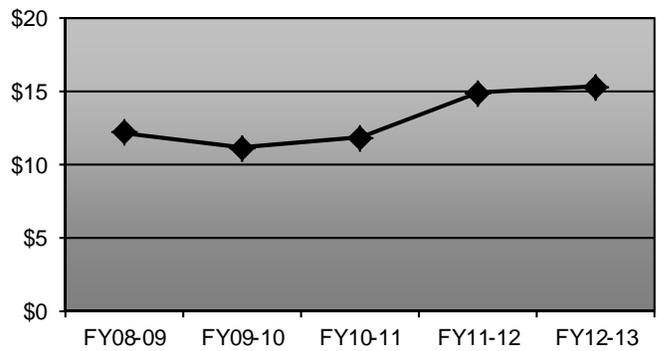
**Operating Expense Per Passenger**



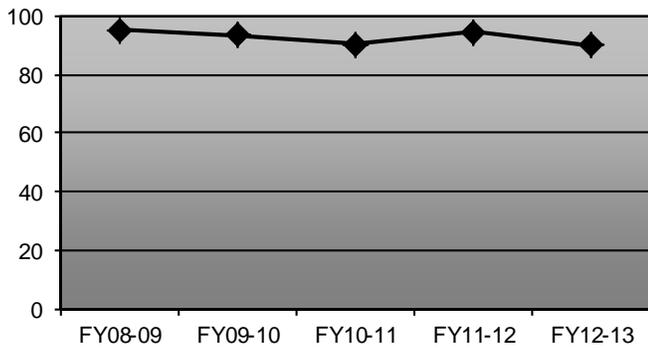
**Total Passengers (000's)**



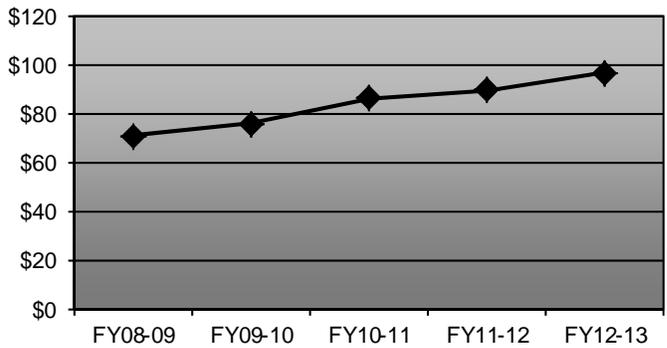
**Operating Revenue Per Revenue Vehicle Hour**



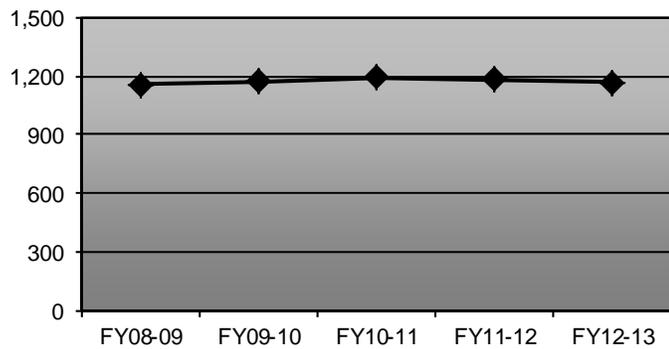
**Revenue Vehicle Hours (000's)**



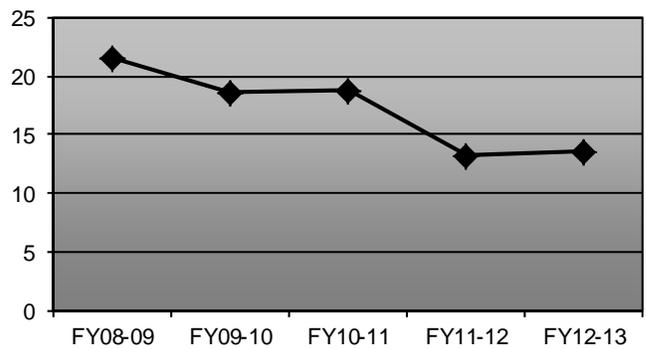
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.  
Reported ridership prior to FY 2011-12 may have been overstated.



## Community Transportation

URBAN SYSTEMS

**County of Lackawanna Transit System**  
 800 North South Road  
 Scranton, PA 18504  
 570-346-2061  
 Mr. Robert J. Fiume, Executive Director

### Service Area Statistics (2010 Census) Lackawanna County

Square Miles: 459  
 Population: 214,437  
 65+ Population: 37,895  
 % of Population 65 and older: 17.7%

### Vehicles Operated in Maximum Service

Community Transportation: 22

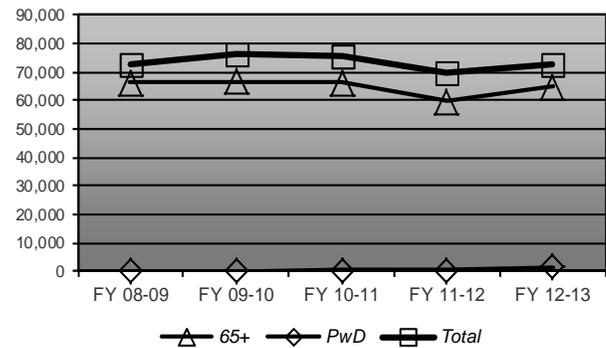
### Fare Information

Average Shared-Ride Fare: \$21.00  
 Cost to Commonwealth per Senior Citizen Trip: \$17.85  
 Last Base Fare Increase: July 2011

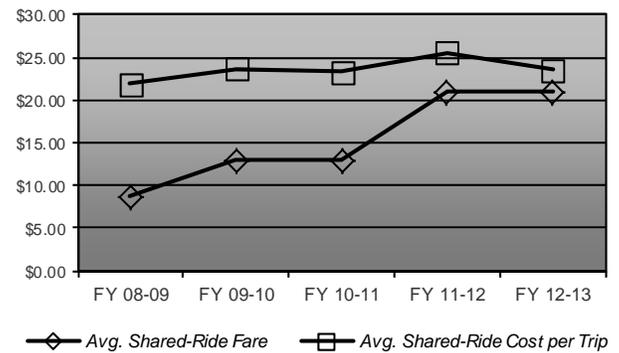
### Trip Information

65+ Trips: 64,736  
 PwD Trips: 1,388  
 Other Shared-Ride Trips: 6,638  
 Total Shared-Ride Trips: 72,762  
 Non-Public Trips: 5,084

### Shared-Ride Ridership



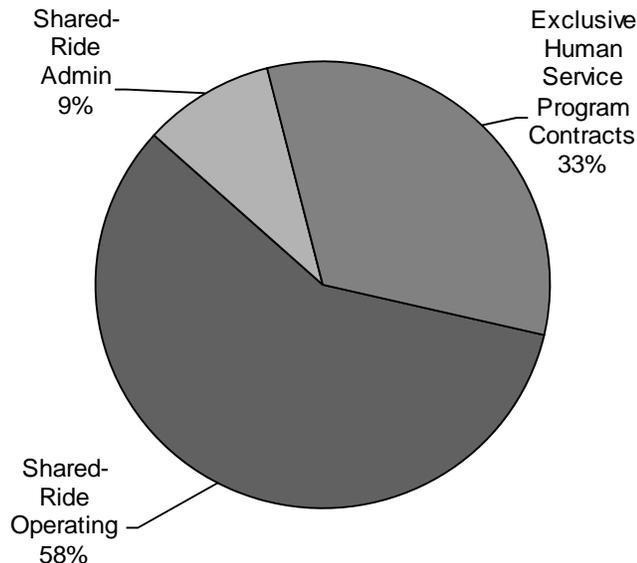
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Service Subcontracted: N/A

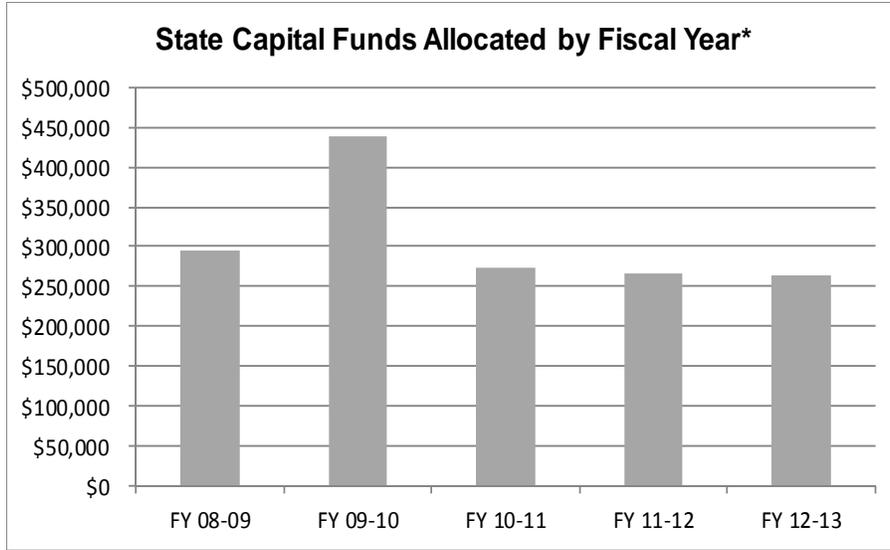
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 4,372	0.2%
Lottery	\$ 1,155,573	45.5%
Persons with Disabilities Program	\$ 24,776	1.0%
Area Agency on Aging	\$ 203,925	8.0%
Medical Assistance Transportation Program	\$ 826,378	32.5%
MH/ID	\$ -	0.0%
Other	\$ 133,980	5.3%
Subsidy	\$ 189,858	7.5%
<b>Total</b>	<b>\$ 2,538,862</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Intermodal Transportation Center Project



COLTS achieved 60 percent design completion of the Intermodal Transportation Center at the 100 block of Lackawanna Avenue in downtown Scranton. This Center will provide a climate-controlled, state-of-the-art transfer point for public transportation, shared-ride transportation, and intercity buses. Construction of the Intermodal Transportation Center is slated to begin in 2014.



**County of Lebanon Transit Authority (COLT/LT)**  
 200 Willow Street  
 Lebanon, PA 17046  
 717-274-3664 Ext. 311  
 Ms. Theresa L. Giurintano,  
 Executive Director  
[www.lebanontransit.org](http://www.lebanontransit.org)



**House District**  
 Lebanon: 101, 102  
  
**Senate District**  
 Lebanon: 48



**Service Area Statistics (2010 Census)**  
 Square Miles: 362  
 Population: 77,086



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$1.70  
 Last Base Fare Increase: August 2011 (7%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 292,478  
 Senior Passengers: 53,759  
 Revenue Vehicle Miles: 500,264  
 Revenue Vehicle Hours: 30,193



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	31	2
Paratransit:	13	4
System-wide:	44	6



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$1,458,143  
 Required Local Match: \$83,862



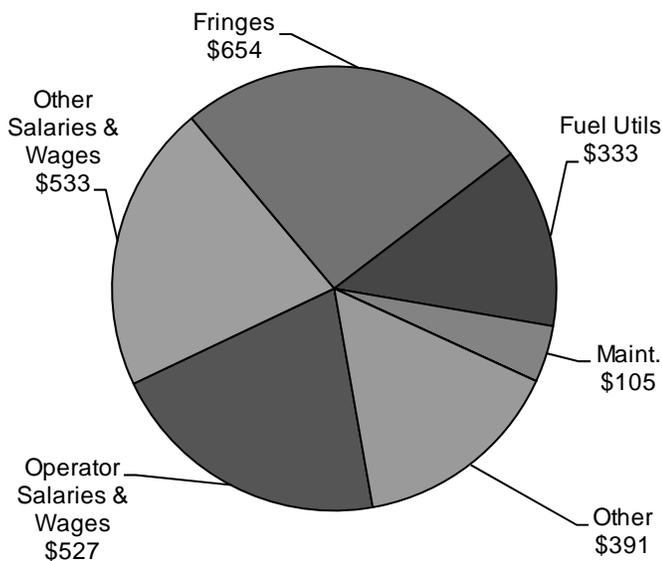
**Current Fleet Size**

Fixed Route:	18
Paratransit:	14
System-wide:	32

## OPERATING BUDGET

**Operating Expense (000's)**

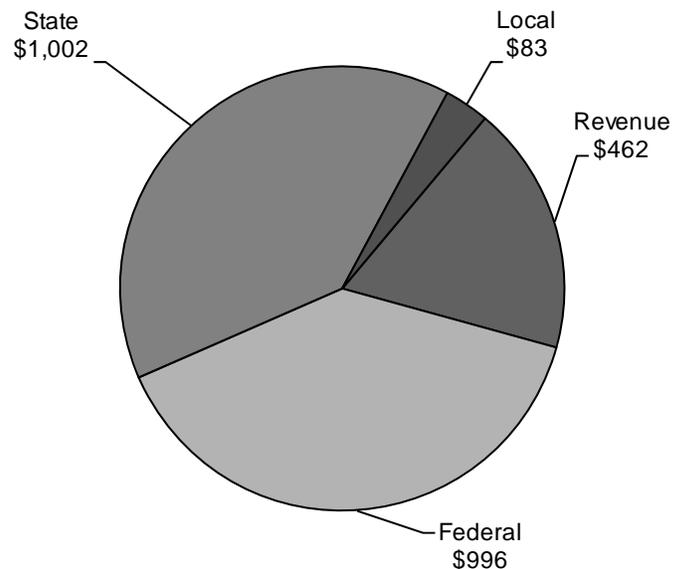
**\$2,543**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

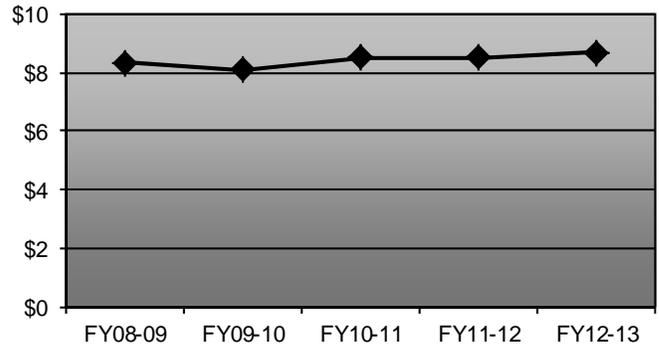
**\$2,543**



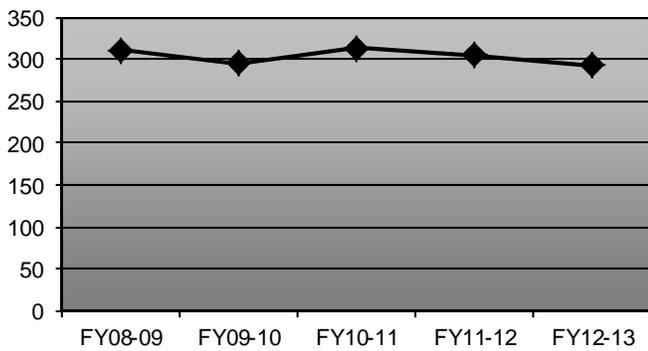
Revenue includes ADA complementary revenue.



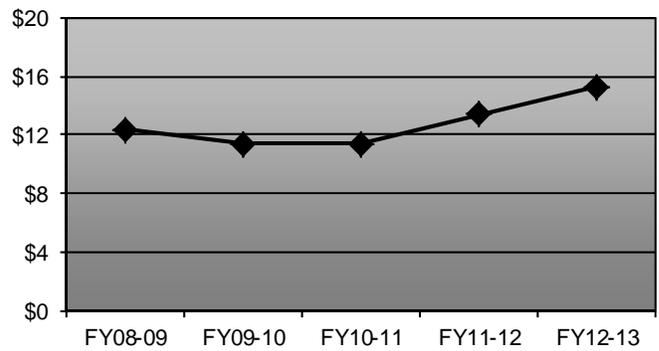
**Operating Expense Per Passenger**



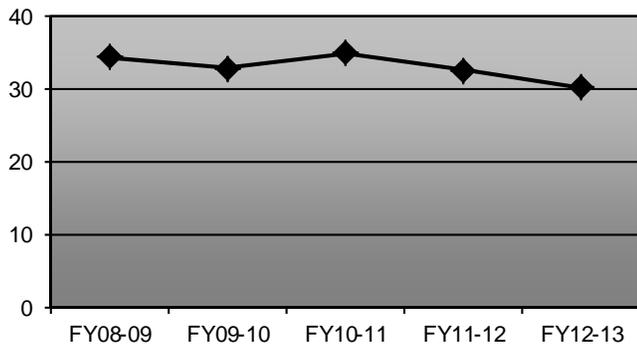
**Total Passengers (000's)**



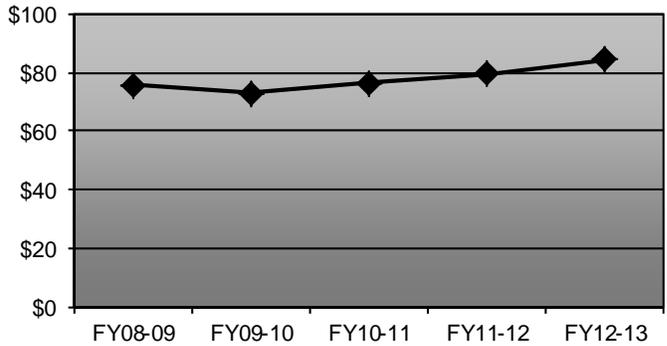
**Operating Revenue Per Revenue Vehicle Hour**



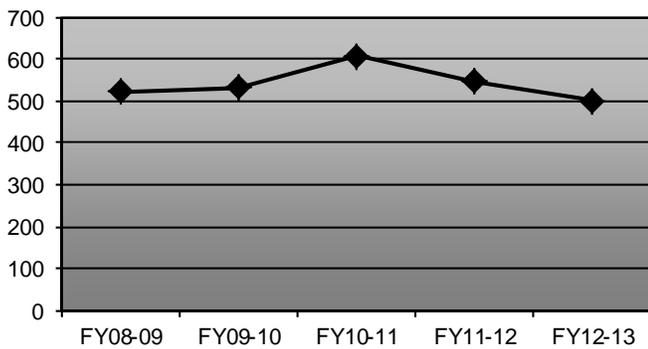
**Revenue Vehicle Hours (000's)**



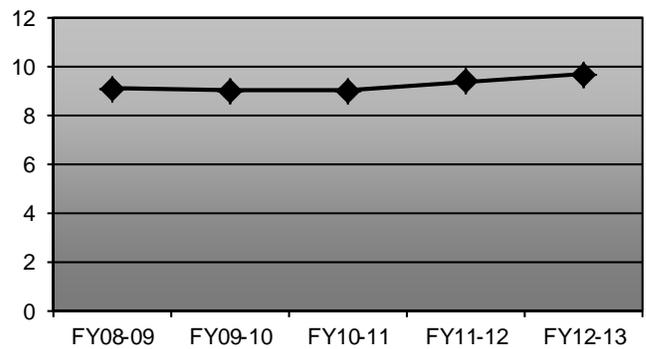
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



**Community Transportation**

URBAN SYSTEMS

**County of Lebanon Transit Authority**  
 200 Willow Street  
 Lebanon, PA 17046  
 717-274-3664  
 Ms. Theresa L. Giurintano, Executive Director

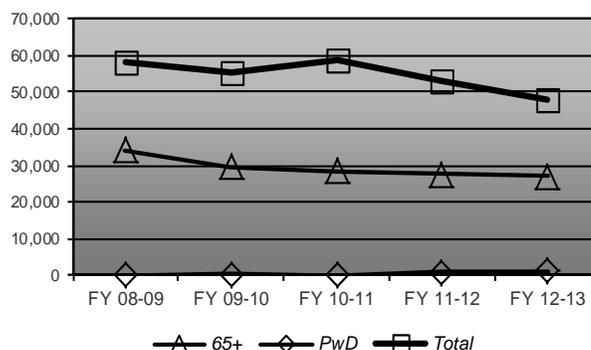
**Service Area Statistics (2010 Census)**  
**Lebanon County**  
 Square Miles: 362  
 Population: 133,568  
 65+ Population: 22,729  
 % of Population 65 and older: 17.0%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 12

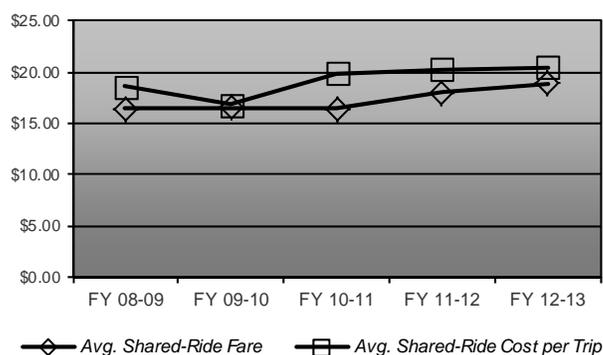
**Fare Information**  
 Average Shared-Ride Fare: \$18.91  
 Cost to Commonwealth per Senior Citizen Trip: \$15.90  
 Last Base Fare Increase: July 2013

**Trip Information**  
 65+ Trips: 26,975  
 PwD Trips: 1,152  
 Other Shared-Ride Trips: 19,657  
 Total Shared-Ride Trips: 47,784  
 Non-Public Trips: 0

**Shared-Ride Ridership**



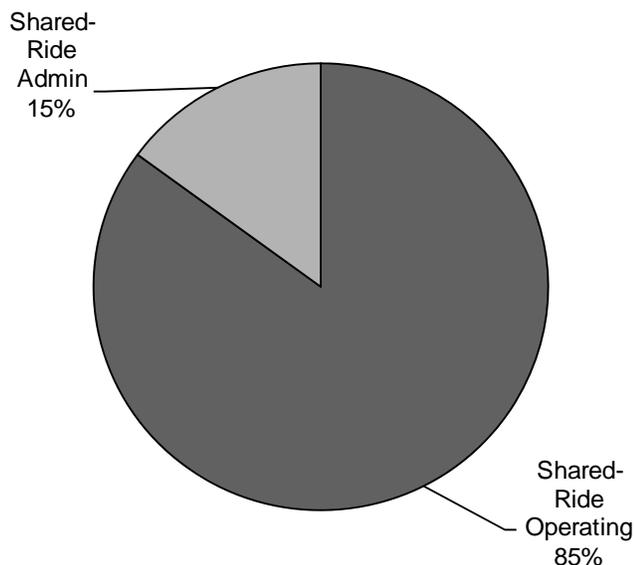
**Shared-Ride Fare Recovery**



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Service Subcontracted: N/A

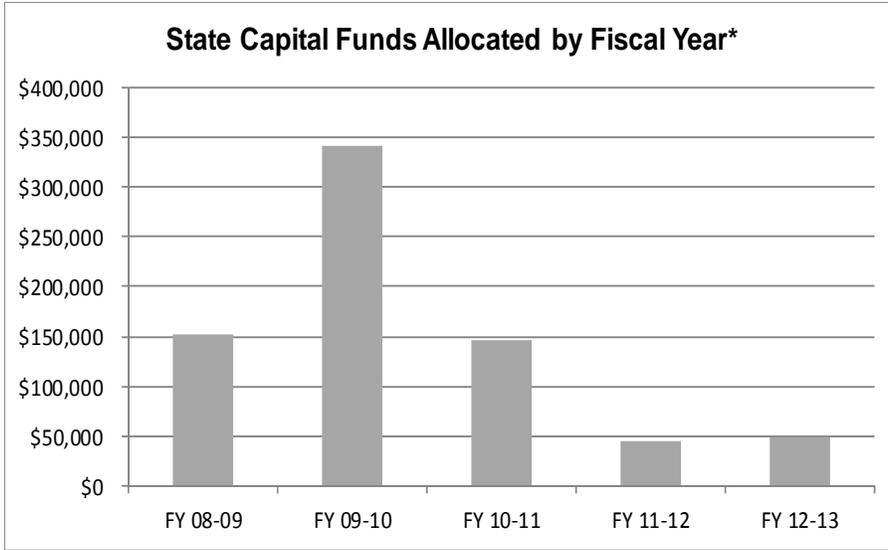
**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 67,761	6.9%
Lottery	\$ 429,021	43.9%
Persons with Disabilities Program	\$ 18,891	1.9%
Area Agency on Aging	\$ 17,965	1.8%
Medical Assistance Transportation Program	\$ 112,746	11.5%
MH/ID	\$ 257,102	26.3%
Other	\$ 53,647	5.5%
Subsidy	\$ 19,656	2.0%
<b>Total</b>	<b>\$ 976,789</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Safety and Security Upgrades



Safety and security upgrades were installed at the County of Lebanon Transit Authority facility in two phases. The first phase included separating the reception area from incoming traffic by installing controlled access to the building. Customers entering the building must be buzzed in by the receptionist. The second phase of the project entailed erecting a fence around the building to curtail vehicles from driving around the facility; the public now has access to only the front parking lot area.



**Erie Metropolitan Transit Authority (EMTA)**  
 127 East 14th Street  
 Erie, PA 16503  
 814-459-4287  
 Mr. Michael C. Tann,  
 Interim Executive Director  
[www.ride-the-e.com](http://www.ride-the-e.com)



**House District**  
 Erie: 1, 2, 3, 4, 5  
  
**Senate District**  
 Erie: 49, 50



**Service Area Statistics (2010 Census)**  
 Square Miles: 77  
 Population: 189,872



**Current Fare Information**  
 Fixed Route Base: \$1.10  
 Fixed Route Average: \$0.95  
 Last Base Fare Increase: March 1997 (10%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 3,378,642  
 Senior Passengers: 184,070  
 Revenue Vehicle Miles: 2,191,750  
 Revenue Vehicle Hours: 184,094



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	142	1
Paratransit:	53	48
System-wide:	195	49



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$6,993,855  
 Required Local Match: \$780,997



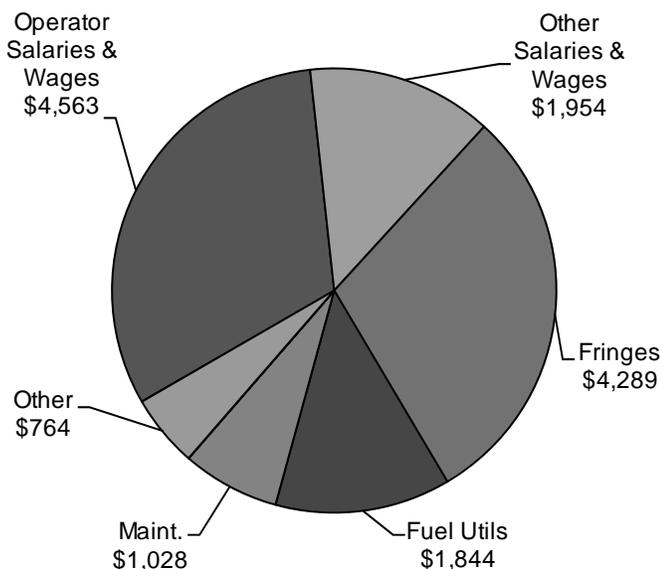
**Current Fleet Size**

Fixed Route:	73
Paratransit:	61
System-wide:	134

## OPERATING BUDGET

### Operating Expense (000's)

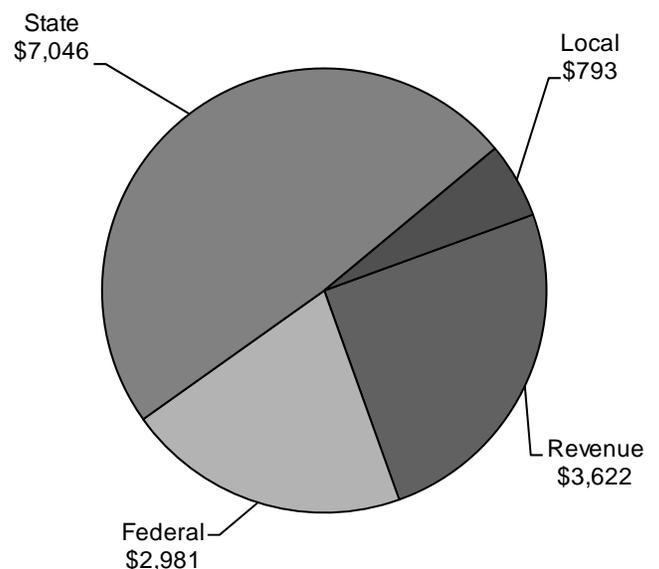
\$14,442



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

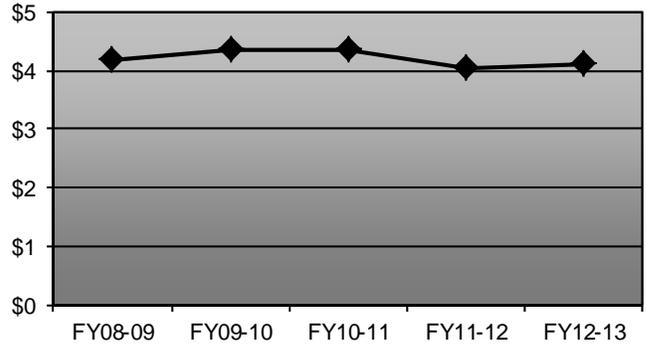
\$14,442



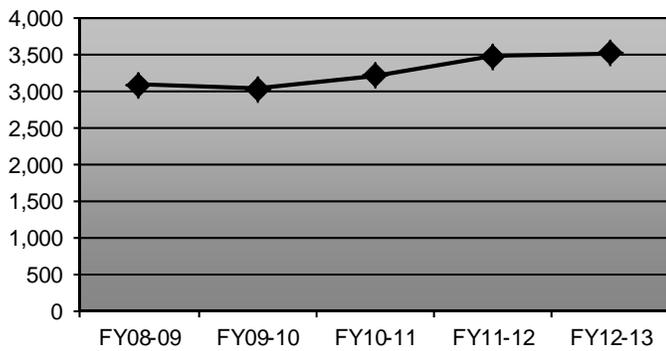
Revenue includes ADA complementary revenue.



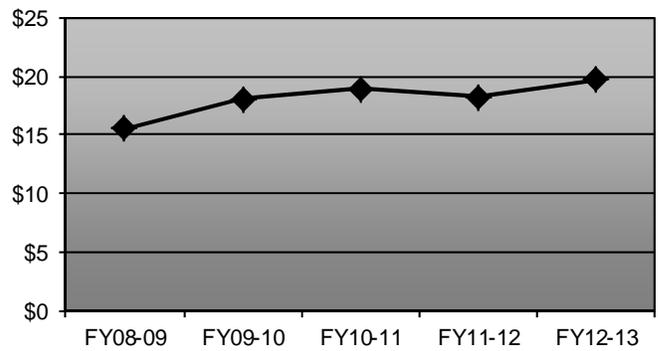
**Operating Expense Per Passenger**



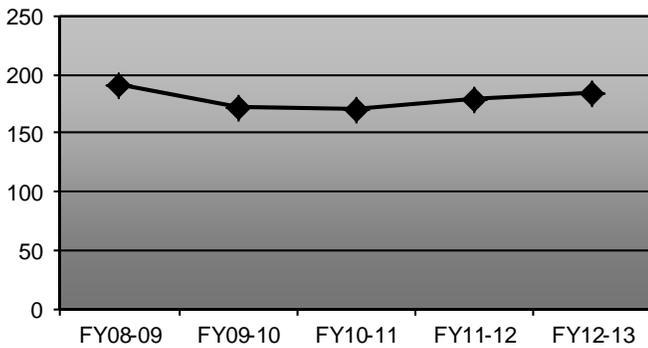
**Total Passengers (000's)**



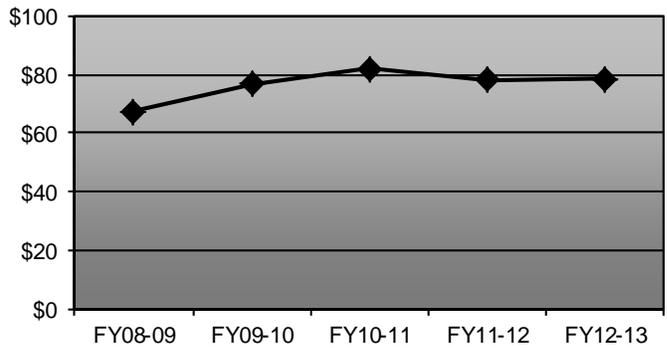
**Operating Revenue Per Revenue Vehicle Hour**



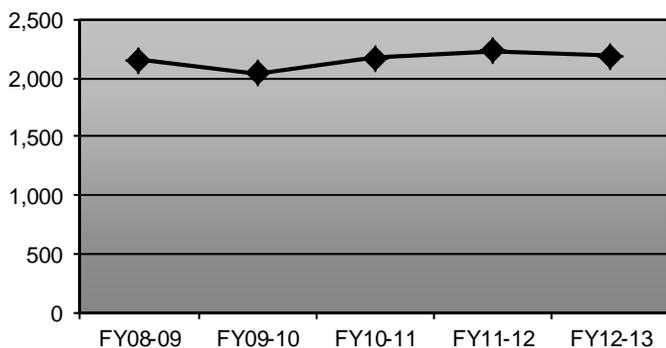
**Revenue Vehicle Hours (000's)**



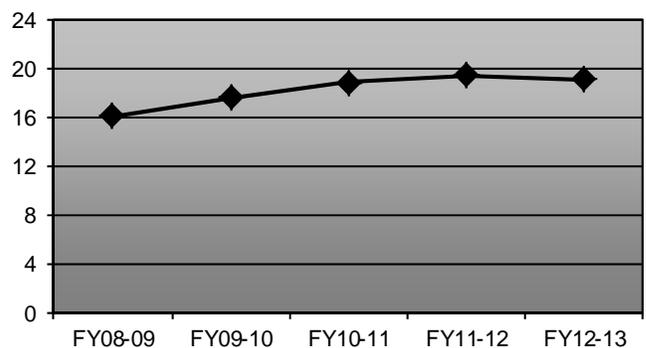
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

URBAN SYSTEMS

**Erie Metropolitan Transit Authority/LIFT**  
 825 West 18th Street  
 Erie, PA 16502  
 814-455-3330  
 Mr. Michael C. Tann, Interim Executive Director

### Service Area Statistics (2010 Census) Erie County

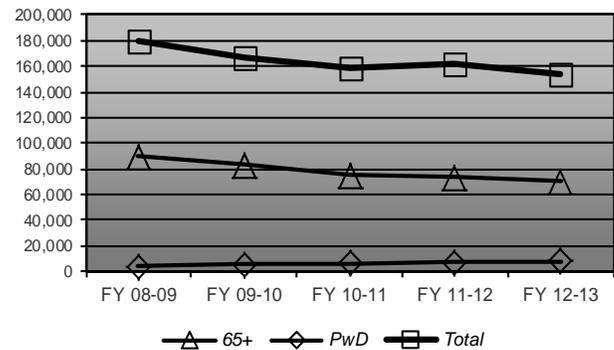
Square Miles: 802  
 Population: 280,566  
 65+ Population: 40,824  
 % of Population 65 and older: 14.6%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 54

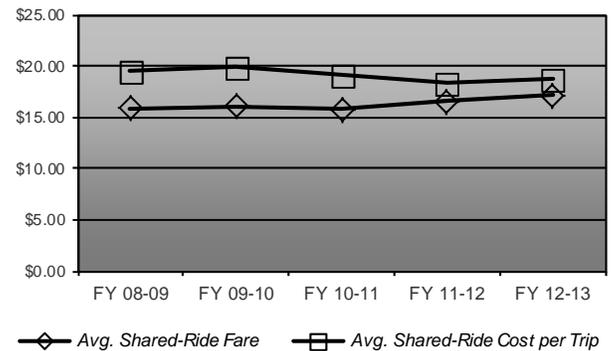
**Fare Information**  
 Average Shared-Ride Fare: \$17.15  
 Cost to Commonwealth per Senior Citizen Trip: \$13.68  
 Last Base Fare Increase: September 2012

**Trip Information**  
 65+ Trips: 70,093  
 PwD Trips: 7,463  
 Other Shared-Ride Trips: 76,118  
 Total Shared-Ride Trips: 153,674  
 Non-Public Trips: 25,925

### Shared-Ride Ridership



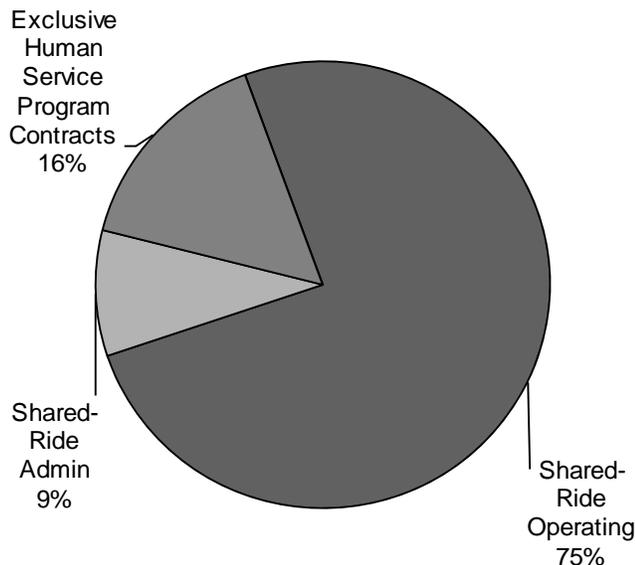
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Service Subcontracted: N/A

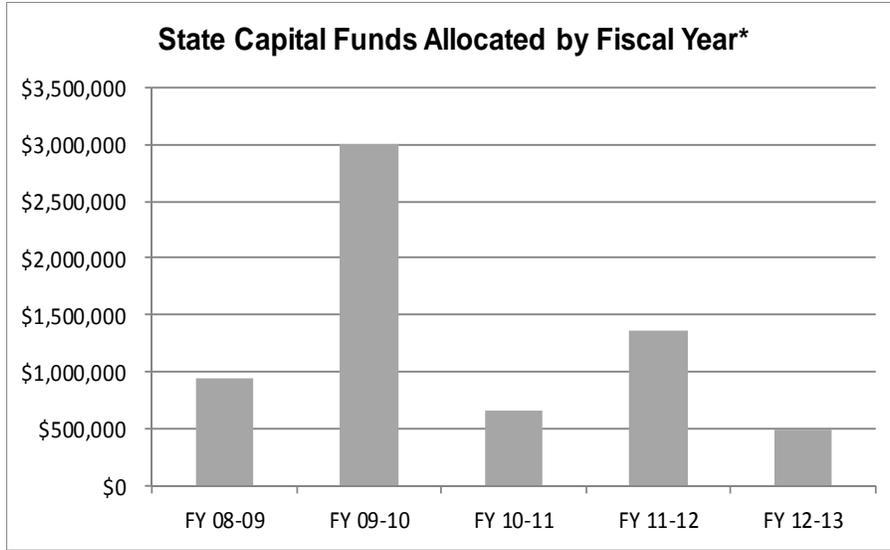
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



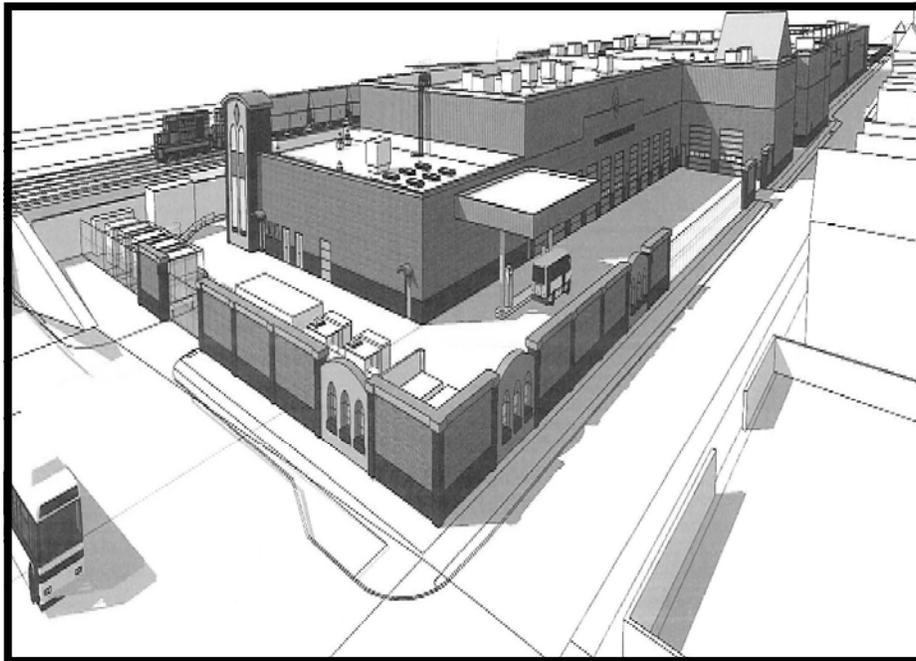
### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 52,842	1.6%
Lottery	\$ 959,208	28.1%
Persons with Disabilities Program	\$ 191,251	5.6%
Area Agency on Aging	\$ 121,677	3.6%
Medical Assistance Transportation Program	\$ 1,708,146	50.1%
MH/ID	\$ -	0.0%
Other	\$ 379,128	11.1%
Subsidy	\$ (4,402)	-0.1%
<b>Total</b>	<b>\$ 3,407,850</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Joint Operations Facility Project



EMTA currently operates its fixed-route and paratransit systems from two separate locations. In October 2013, EMTA broke ground on the Joint Operations Facility Project designed to house both fixed route and paratransit systems under the same roof. The new facility will improve workflow, and increase efficiency and energy consumption, resulting in significant operational cost savings for EMTA. Redeveloping a blighted former industrial area, the project will help to promote private investment in residential and commercial establishments surrounding the site.



**Fayette Area Coordinated Transportation (FACT)**  
 825 Airport Road  
 Lemont Furnace, PA 15456  
 724-628-7433 Ext. 403  
 Ms. Lori Groover-Smith, Director  
[www.factbus.com](http://www.factbus.com)



**House District**  
 Fayette: 49, 50, 51, 52, 58, 59  
**Senate District**  
 Fayette: 32



**Service Area Statistics (2010 Census)**  
 Square Miles: 812  
 Population: 136,606



**Current Fare Information**  
 Fixed Route Base: \$2.00  
 Fixed Route Average: \$1.83  
 Last Base Fare Increase: July 2012 (43%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 199,309  
 Senior Passengers: 23,411  
 Revenue Vehicle Miles: 546,433  
 Revenue Vehicle Hours: 27,618



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	8	3
Paratransit:	12	3
Subcontractor:	12	6
System-wide:	32	12



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$648,516  
 Required Local Match: \$97,277



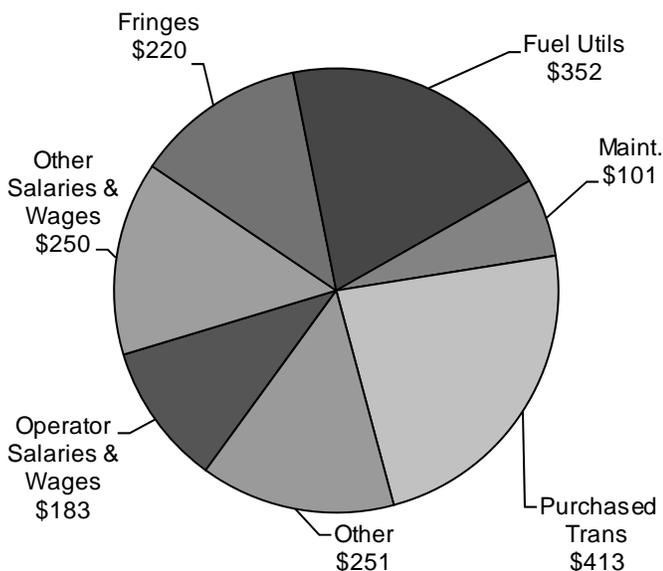
**Current Fleet Size**

Fixed Route:	12
Paratransit:	22
System-wide:	34

## OPERATING BUDGET

Operating Expense (000's)

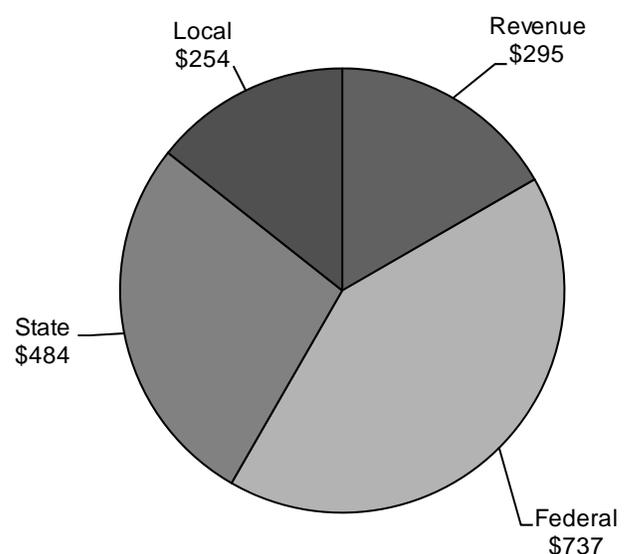
\$1,770



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

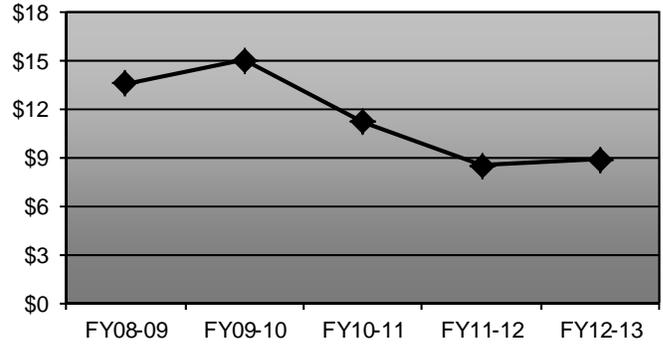
\$1,770



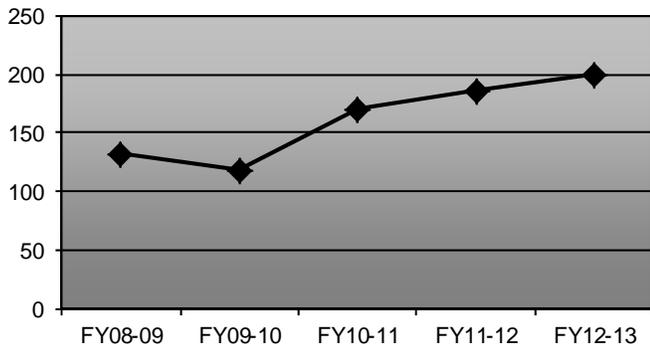
Revenue includes ADA complementary revenue.



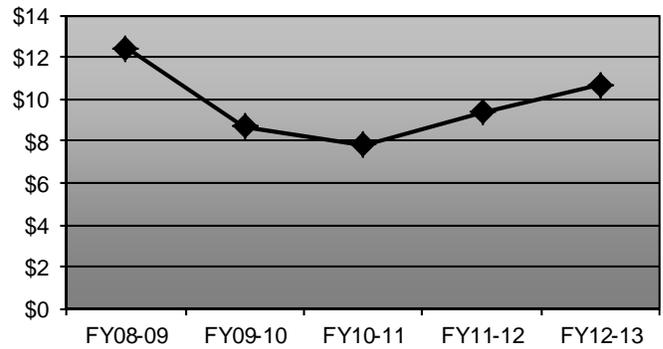
**Operating Expense Per Passenger**



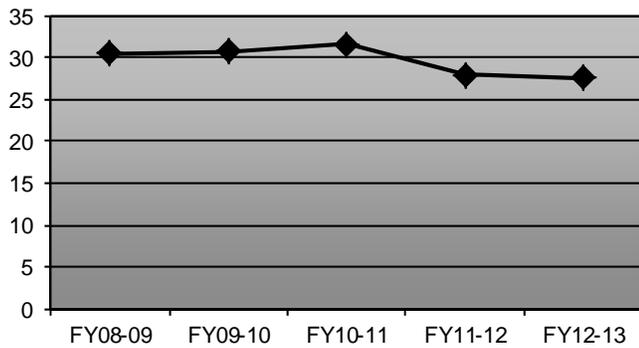
**Total Passengers (000's)**



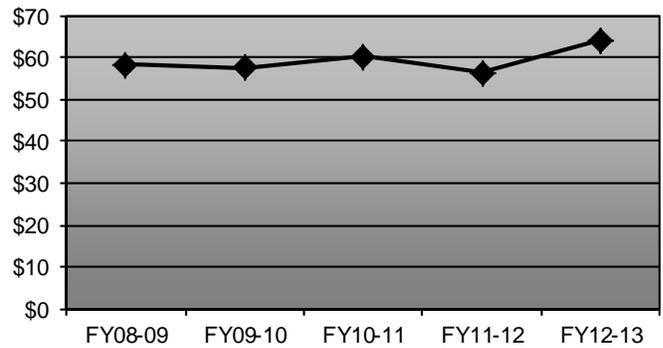
**Operating Revenue Per Revenue Vehicle Hour**



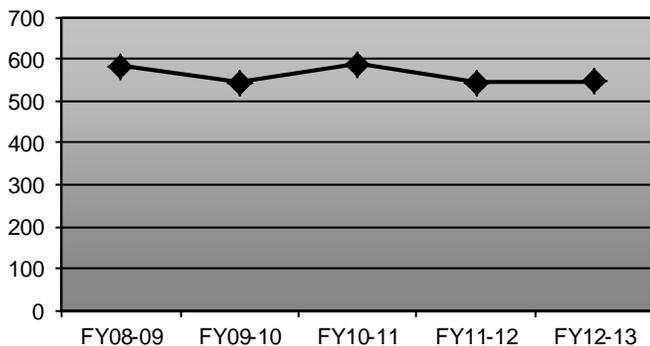
**Revenue Vehicle Hours (000's)**



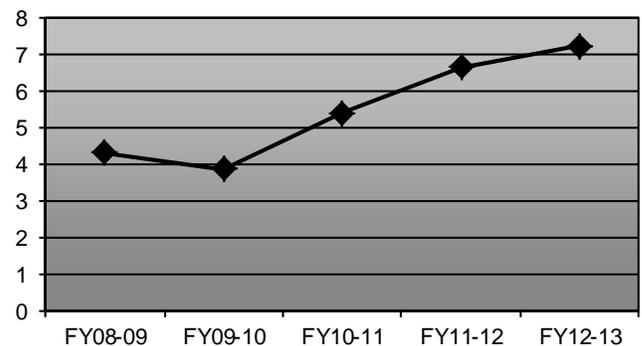
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Effective FY 2008-09, subcontractors purchased fuel from FACT, resulting in a major increase in revenue. Passengers include ADA complementary passengers.



## Community Transportation

URBAN SYSTEMS

### Fayette Area Coordinated Transportation

825 Airport Road  
Lemont Furnace, PA 15456  
724-628-7433  
Ms. Lori Groover-Smith, Director

### Service Area Statistics (2010 Census) Fayette County

Square Miles: 790  
Population: 136,606  
65+ Population: 24,580  
% of Population 65 and older: 18.0%

### Vehicles Operated in Maximum Service

Community Transportation: 19

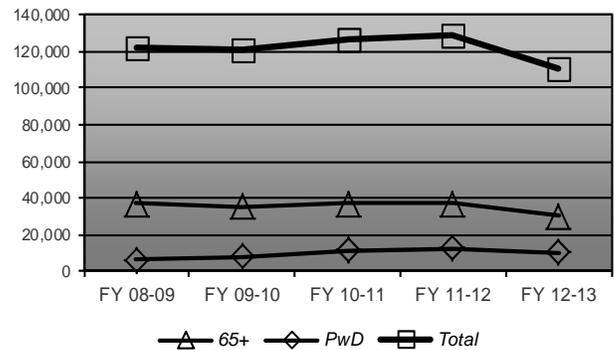
### Fare Information

Average Shared-Ride Fare: \$14.62  
Cost to Commonwealth per Senior Citizen Trip: \$11.93  
Last Base Fare Increase: July 2012

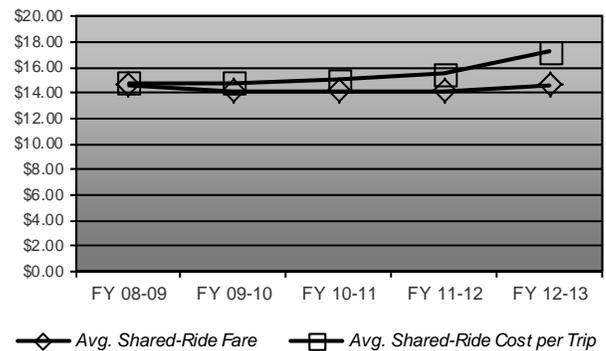
### Trip Information

65+ Trips: 30,095  
PwD Trips: 10,409  
Other Shared-Ride Trips: 70,044  
Total Shared-Ride Trips: 110,548  
Non-Public Trips: 446

### Shared-Ride Ridership



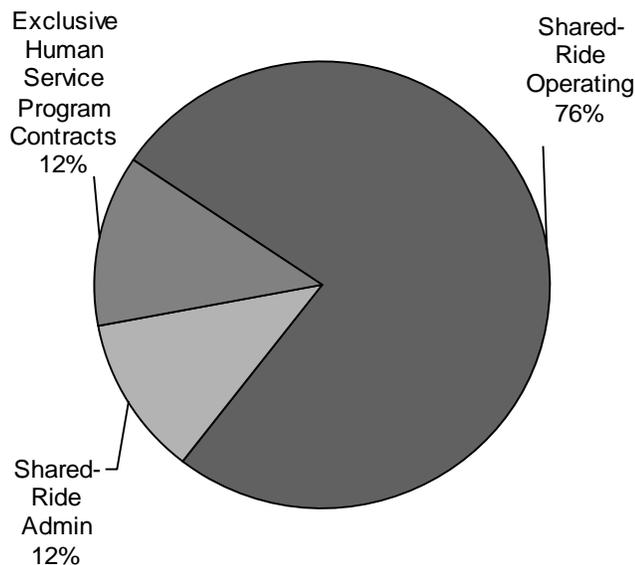
### Shared-Ride Fare Recovery



MATP Provider: Yes  
Subcontractors: Yes  
Percent of Service Subcontracted: 52%

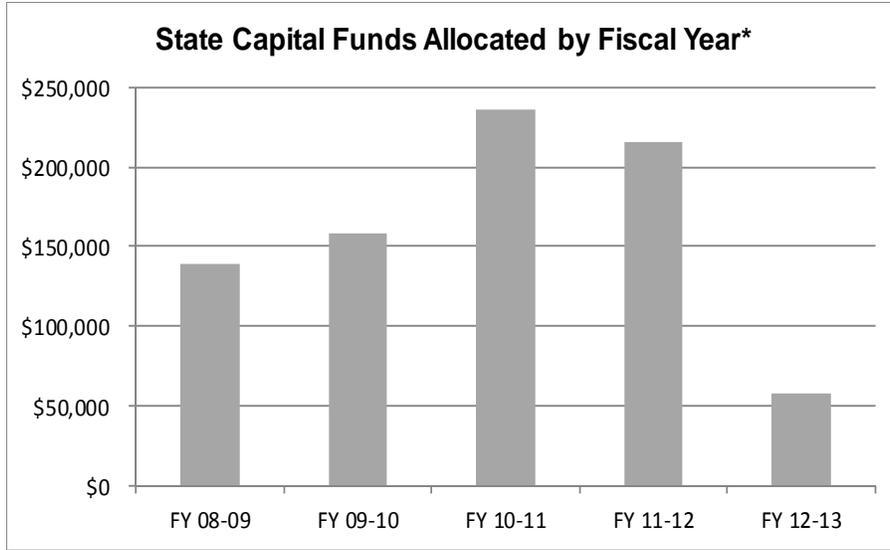
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 49,940	2.3%
Lottery	\$ 359,138	16.5%
Persons with Disabilities Program	\$ 128,614	5.9%
Area Agency on Aging	\$ 61,063	2.8%
Medical Assistance Transportation Program	\$ 1,303,403	59.9%
MH/ID	\$ -	0.0%
Other	\$ 110,998	5.1%
Subsidy	\$ 164,530	7.6%
<b>Total</b>	<b>\$ 2,177,686</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Bus Replacement Project



FACT purchased three buses to replace vehicles which have reached or exceeded useful life and are expensive to maintain. The new vehicles are used for demand-response services which include: Senior Shared-Ride, Medical Assistance Transportation, Persons with Disabilities, and Welfare to Work. The upgraded equipment will provide safe, reliable services to the residents of Fayette County.



**Hazleton Public Transit (HPT)**  
 126 West Mine Street  
 Hazleton, PA 18201  
 570-459-5414  
 Mr. Ralph Sharp, Transit Director  
[www.ridehpt.com](http://www.ridehpt.com)



**House District**  
 Luzerne: 116, 122, 124  
**Senate District**  
 Luzerne: 14, 27, 29



**Service Area Statistics (2010 Census)**  
 Square Miles: 144  
 Population: 58,043



**Current Fare Information**  
 Fixed Route Base: \$1.25  
 Fixed Route Average: \$1.19  
 Last Base Fare Increase: October 2006 (32%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 216,811  
 Senior Passengers: 67,913  
 Revenue Vehicle Miles: 421,245  
 Revenue Vehicle Hours: 30,260



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	3	2
Paratransit:	0	0
Subcontractor:	12	16
System-wide:	15	18



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$1,549,425  
 Required Local Match: \$121,856



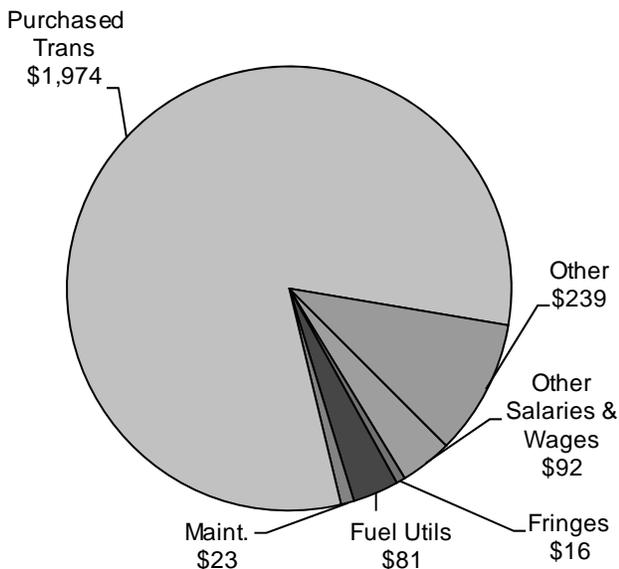
**Current Fleet Size**

Fixed Route:	12
Paratransit:	4
System-wide:	16

## OPERATING BUDGET

### Operating Expense (000's)

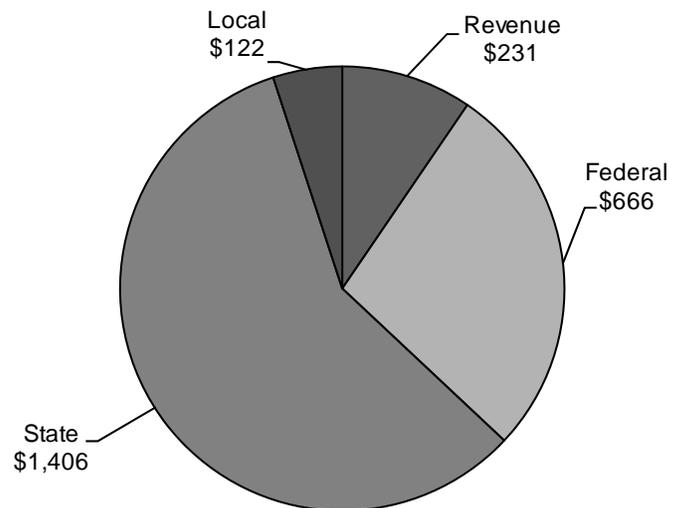
**\$2,425**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

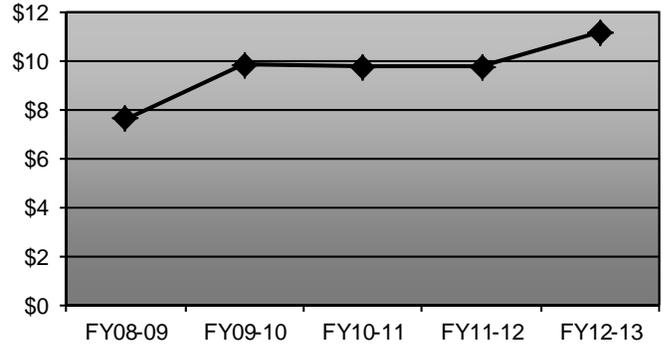
**\$2,425**



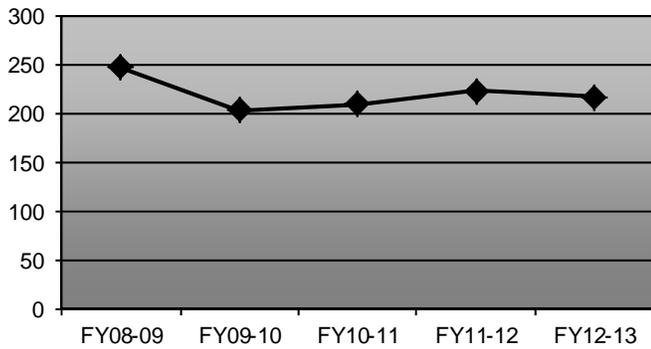
Revenue includes ADA complementary revenue.



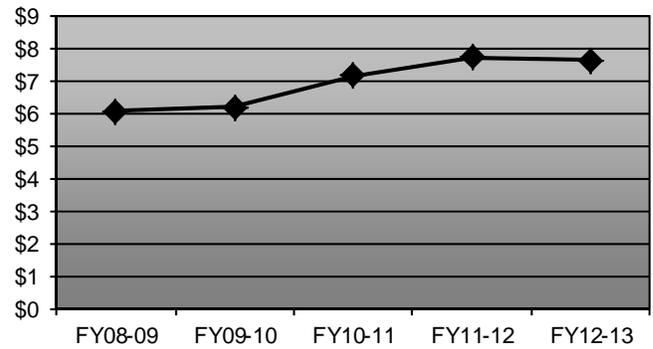
**Operating Expense Per Passenger**



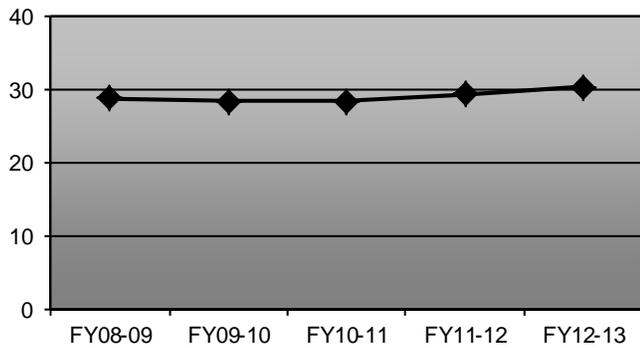
**Total Passengers (000's)**



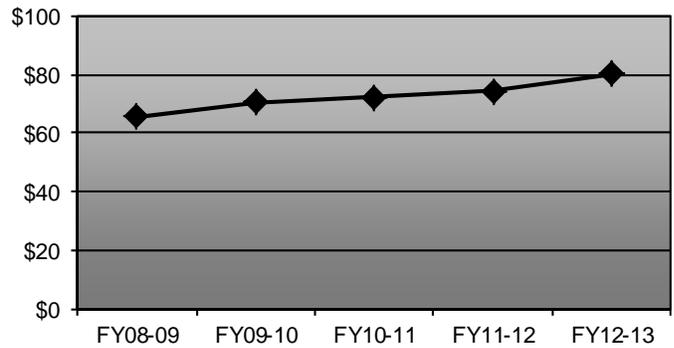
**Operating Revenue Per Revenue Vehicle Hour**



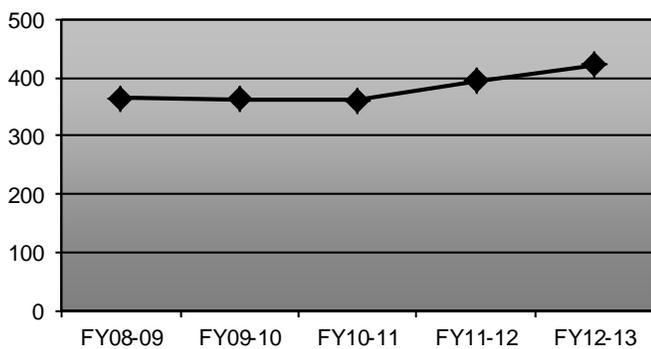
**Revenue Vehicle Hours (000's)**



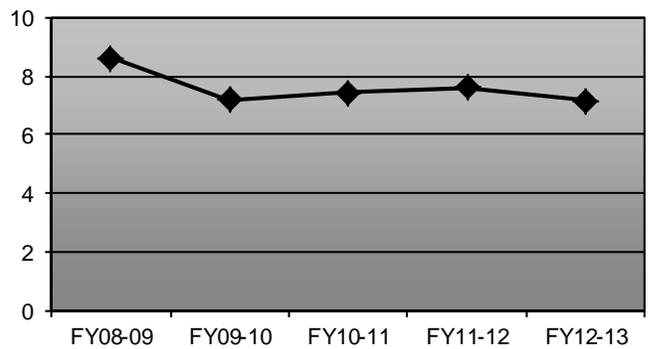
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



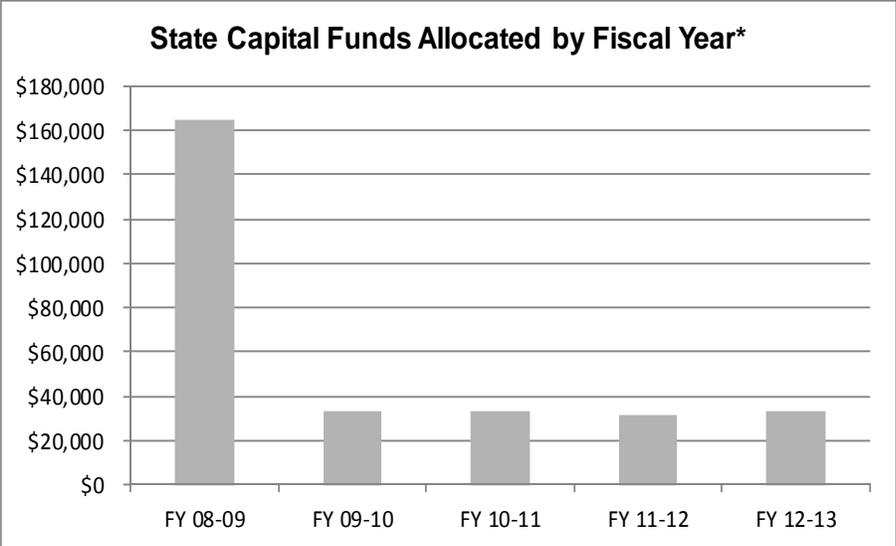
**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.

## Community Transportation

Community transportation provided by Luzerne County Transportation Authority in Luzerne and Wyoming counties (see page 88).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Vehicle Procurement



HPT ordered a 2014 ADA-accessible van. This 12-passenger, 23-foot van accommodates six wheelchairs and has a double panel wheelchair lift door to improve transportation accommodations for wheelchair users.



### Lehigh and Northampton Transportation Authority (LANta)

1060 Lehigh Street  
Allentown, PA 18103  
610-435-4052  
Mr. Armando Greco, Executive Director  
[www.lantabus.com](http://www.lantabus.com)



### House District

Lehigh: 131, 132, 133, 134, 135, 183, 187  
Northampton: 131, 133, 135, 136, 137, 138, 183

### Senate District

Lehigh: 16, 18, 24  
Northampton: 16, 18, 19, 24



### Service Area Statistics (2010 Census)

Square Miles: 106  
Population: 389,000



### Current Fare Information

Fixed Route Base: \$2.00  
Fixed Route Average: \$1.11  
Last Base Fare Increase: April 2007 (15%)



### Act 44 Fixed Route Distribution Factors

Total Passengers: 5,033,263  
Senior Passengers: 801,099  
Revenue Vehicle Miles: 4,171,864  
Revenue Vehicle Hours: 316,779



### Current Employees

	Full-Time	Part-Time
Fixed Route:	201	7
Paratransit:	0	0
System-wide:	201	7



### Act 44 Operating Assistance

Section 1513 Allocation: \$12,007,552  
Required Local Match: \$750,186



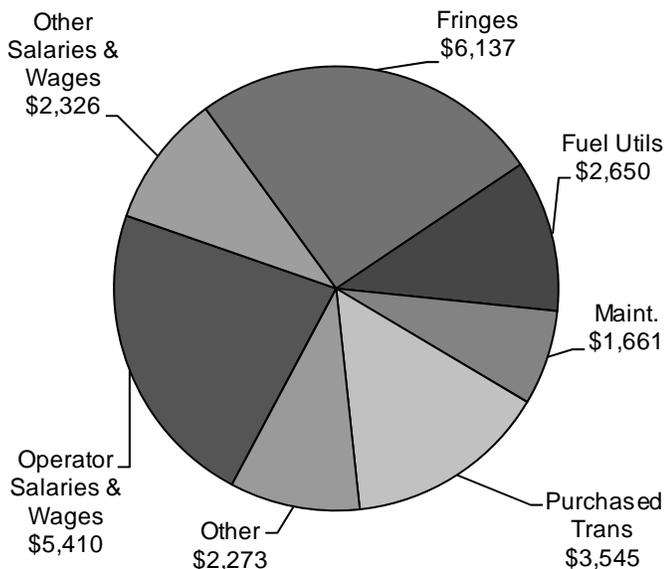
### Current Fleet Size

Fixed Route:	83
Paratransit:	108
System-wide:	191

## OPERATING BUDGET

### Operating Expense (000's)

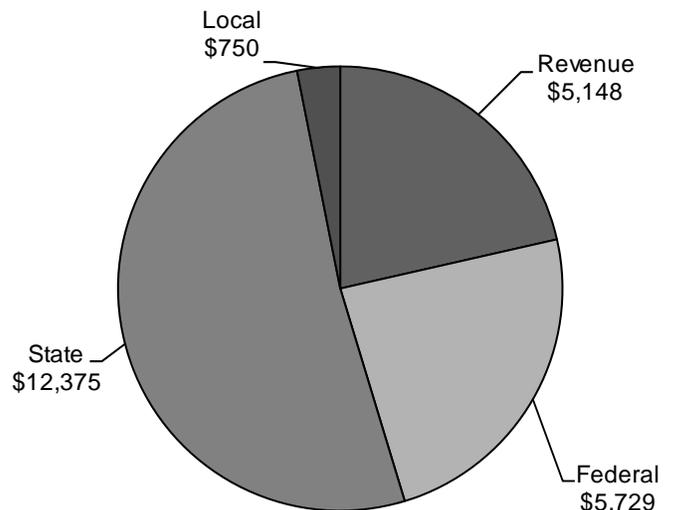
**\$24,002**



Expense includes ADA complementary expense.  
Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

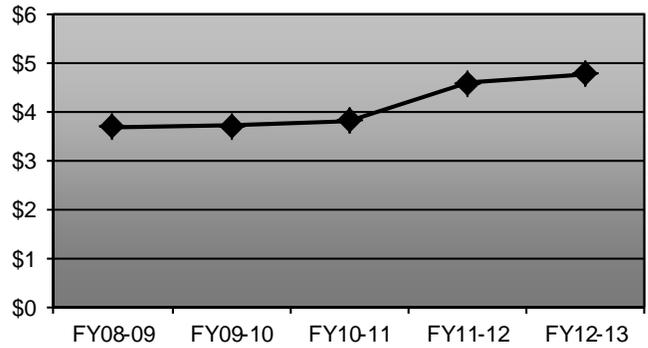
**\$24,002**



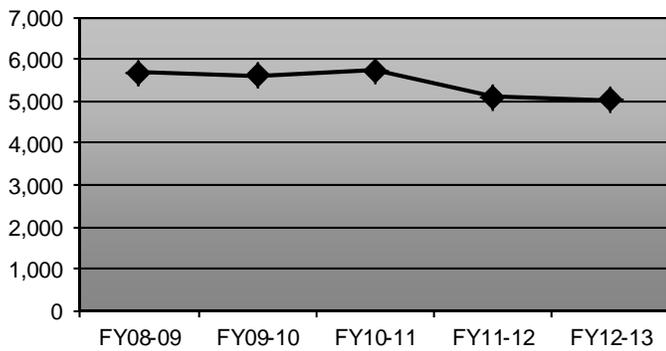
Revenue includes ADA complementary revenue.



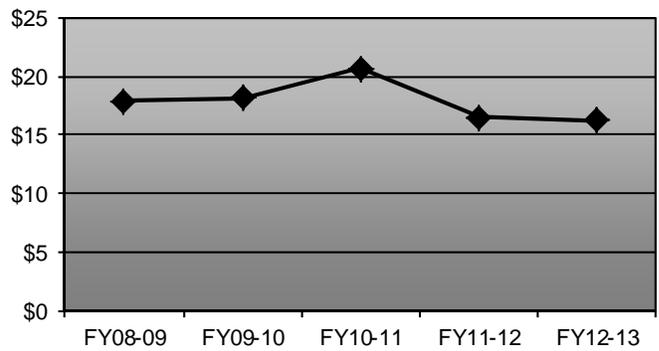
**Operating Expense Per Passenger**



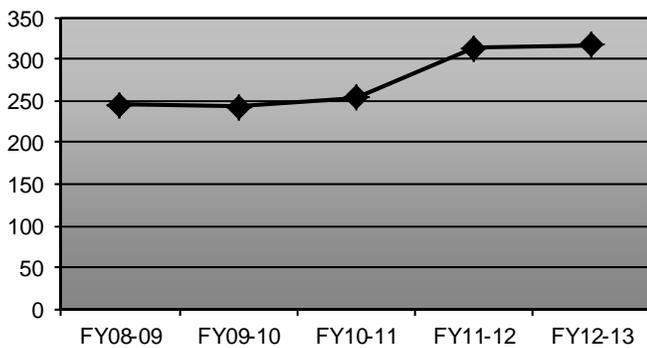
**Total Passengers (000's)**



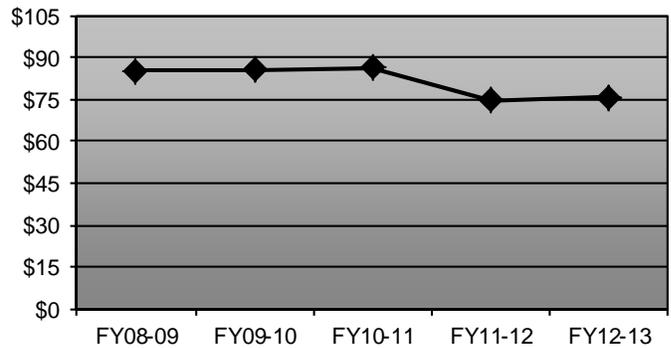
**Operating Revenue Per Revenue Vehicle Hour**



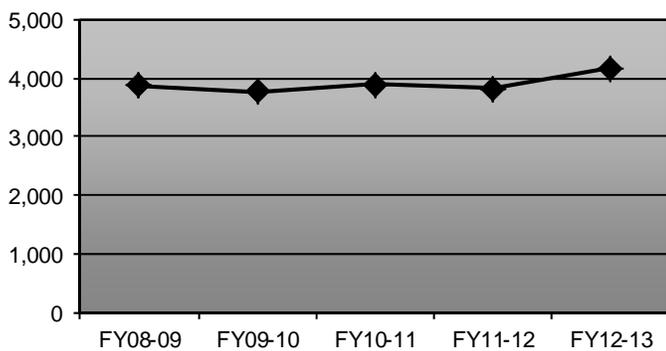
**Revenue Vehicle Hours (000's)**



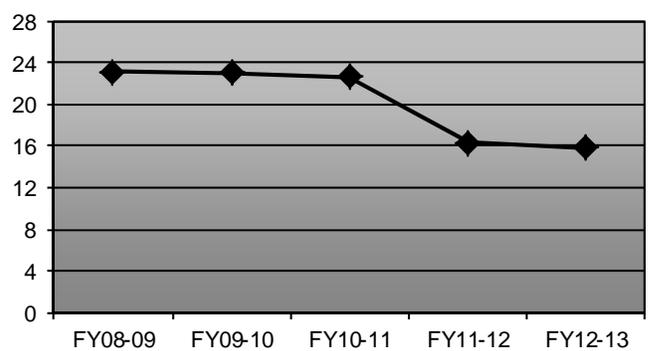
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



Community Transportation

URBAN SYSTEMS

**Lehigh and Northampton Transportation Authority**

1060 Lehigh Street  
 Allentown, PA 18103  
 610-435-4052  
 Mr. Armando Greco, Executive Director

**Service Area Statistics (2010 Census)  
 Lehigh and Northampton County**

Square Miles: 730  
 Population: 647,232  
 65+ Population: 98,210  
 % of Population 65 and older: 15.2%

**Vehicles Operated in Maximum Service**

Community Transportation: 105

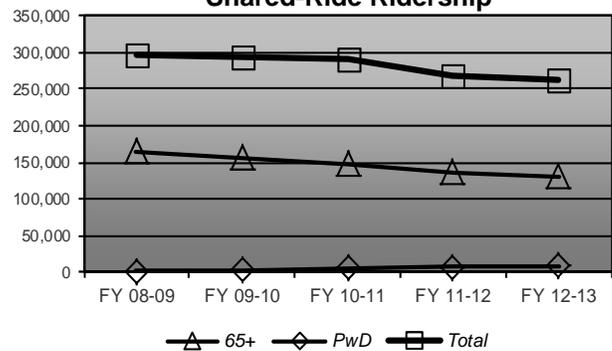
**Fare Information**

Average Shared-Ride Fare: \$22.15  
 Cost to Commonwealth per Senior Citizen Trip: \$18.80  
 Last Base Fare Increase: October 2008

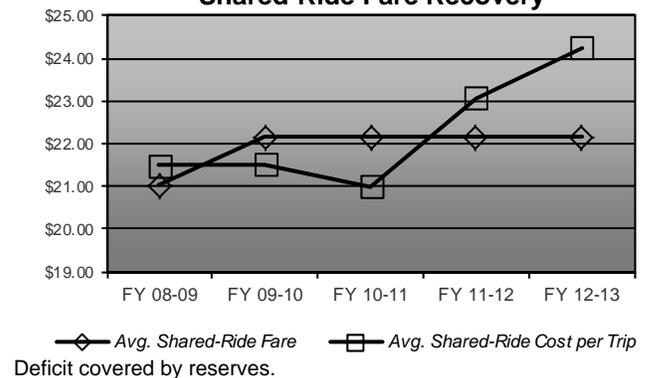
**Trip Information**

65+ Trips: 131,228  
 PwD Trips: 8,954  
 Other Shared-Ride Trips: 123,375  
 Total Shared-Ride Trips: 263,557  
 Non-Public Trips: 83,560

**Shared-Ride Ridership**



**Shared-Ride Fare Recovery**

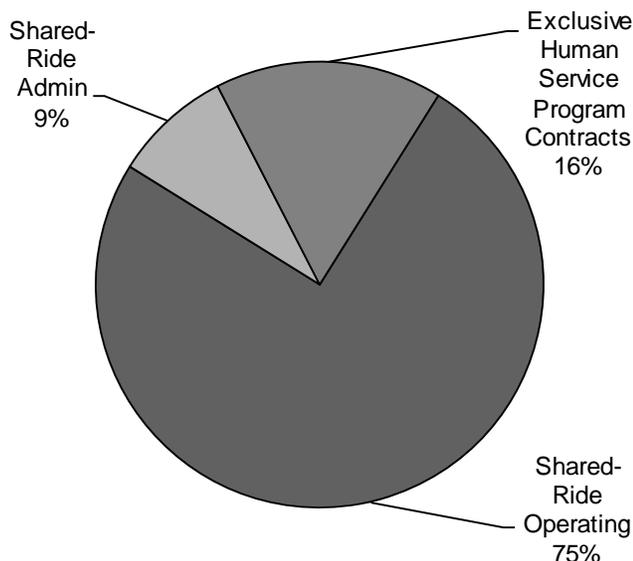


Deficit covered by reserves.

MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 100%

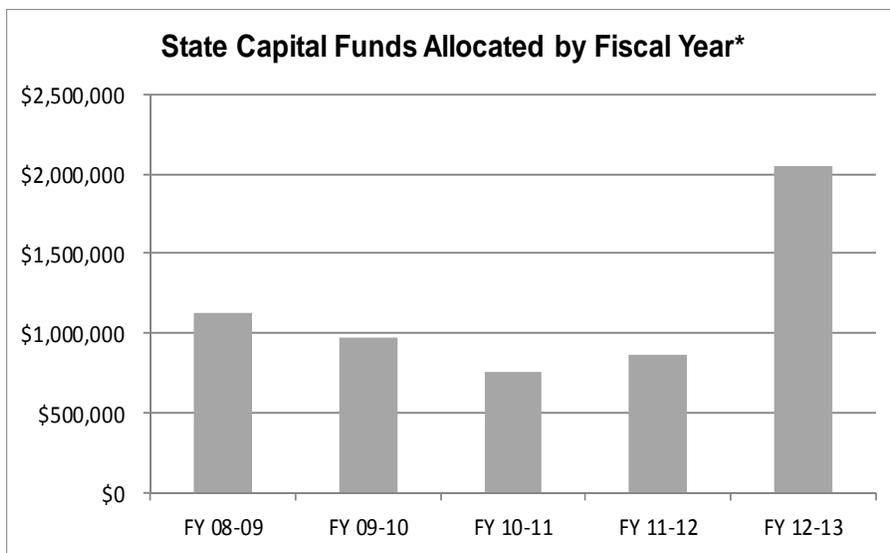
**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 691,267	9.4%
Lottery	\$ 2,467,086	33.4%
Persons with Disabilities Program	\$ 168,336	2.3%
Area Agency on Aging	\$ 217,245	2.9%
Medical Assistance Transportation Program	\$ 3,831,326	51.9%
MH/ID	\$ -	0.0%
Other	\$ 12,000	0.2%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 7,387,260</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Garage Renovation Project



The Lehigh and Northampton Transportation Authority (LANta) constructed and outfitted a new maintenance garage at its current location in Allentown. The new, state-of-the-art bus maintenance facility can meet current and future needs.



### Luzerne County Transportation Authority (LCTA)

315 Northampton Street  
Kingston, PA 18704  
570-288-9356  
Mr. Stanley Strelish, Executive Director  
[www.lctabus.com](http://www.lctabus.com)



### House District

Luzerne: 114, 116, 117, 118, 119, 120, 121

### Senate District

Luzerne: 14, 20, 22, 27



### Service Area Statistics (2010 Census)

Square Miles: 56  
Population: 202,500



### Current Fare Information

Fixed Route Base: \$1.50  
Fixed Route Average: \$1.26  
Last Base Fare Increase: August 2006 (20%)



### Act 44 Fixed Route Distribution Factors

Total Passengers: 1,207,716  
Senior Passengers: 220,728  
Revenue Vehicle Miles: 1,134,185  
Revenue Vehicle Hours: 79,434



### Current Employees

	Full-Time	Part-Time
Fixed Route:	78	14
Paratransit:	36	26
System-wide:	114	40



### Act 44 Operating Assistance

Section 1513 Allocation: \$4,578,510  
Required Local Match: \$462,233



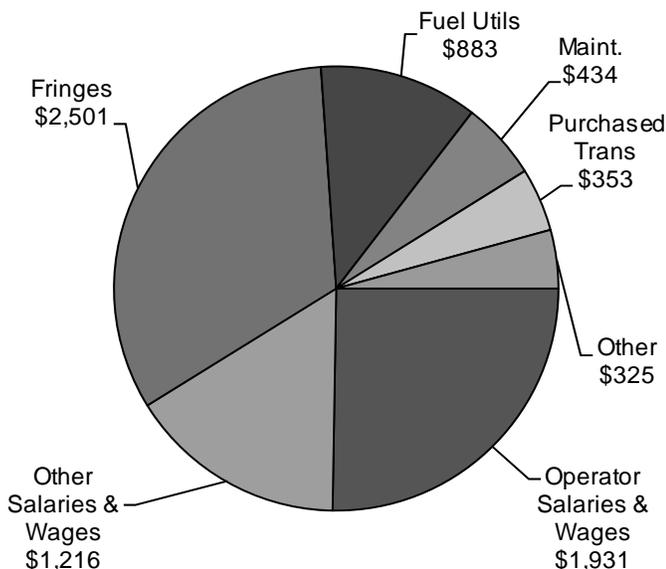
### Current Fleet Size

Fixed Route:	38
Paratransit:	57
System-wide:	95

## OPERATING BUDGET

### Operating Expense (000's)

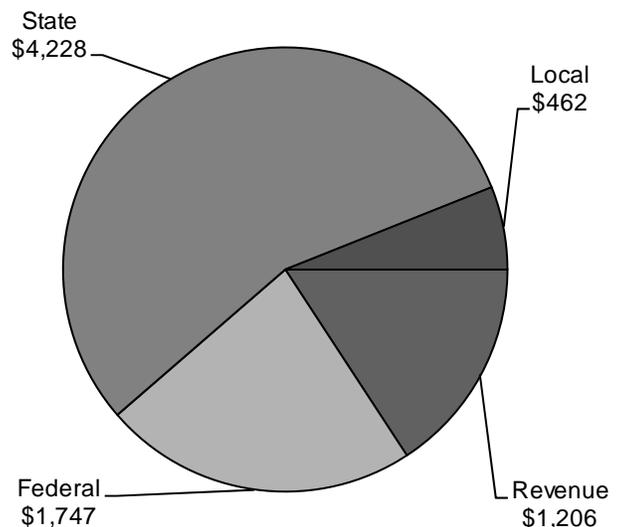
\$7,643



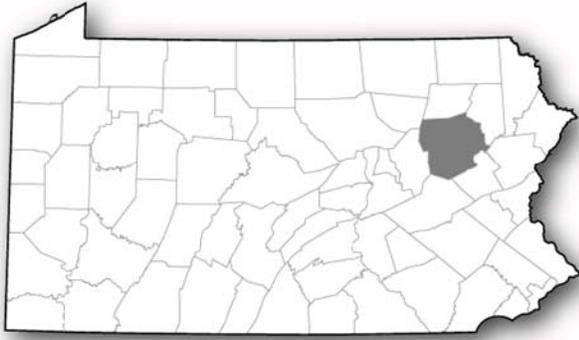
Expense includes ADA complementary expense.  
Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

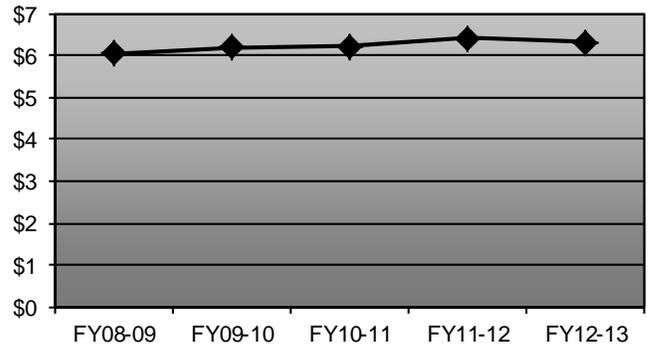
\$7,643



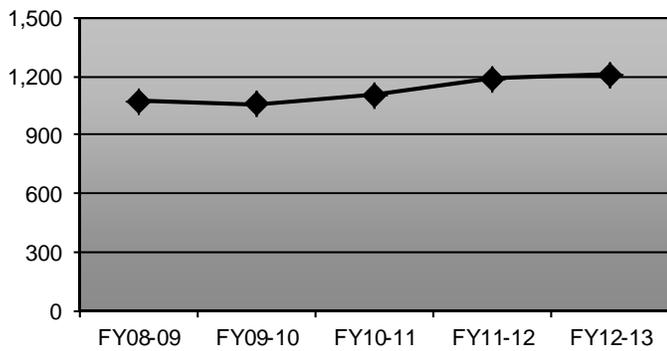
Revenue includes ADA complementary revenue.



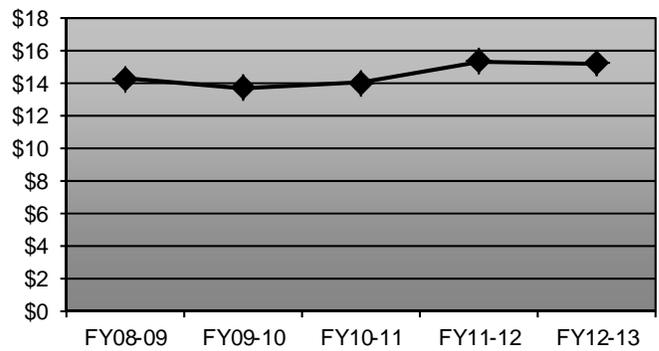
**Operating Expense Per Passenger**



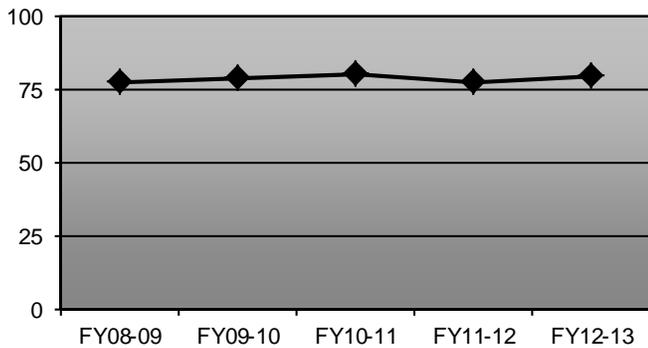
**Total Passengers (000's)**



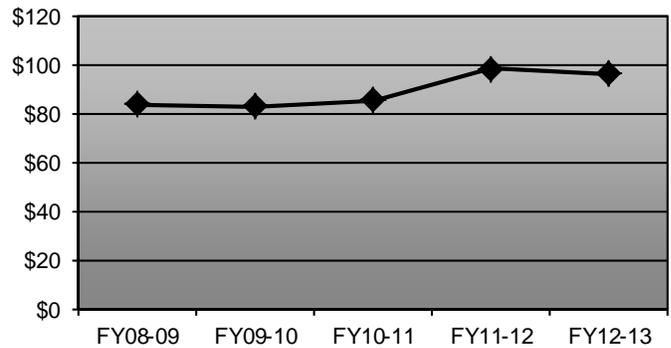
**Operating Revenue Per Revenue Vehicle Hour**



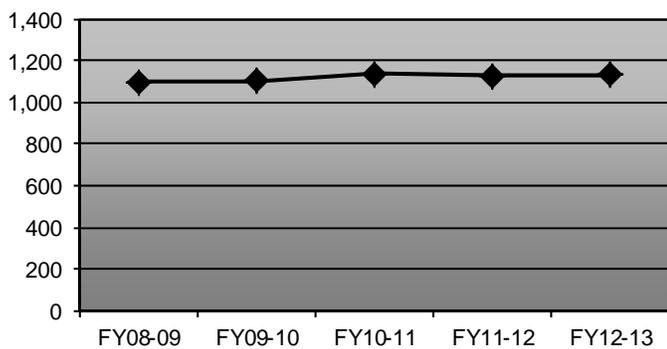
**Revenue Vehicle Hours (000's)**



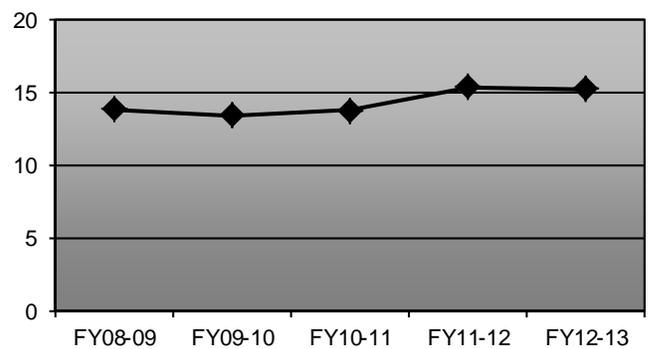
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.

Reported ridership prior to FY 2011-12 was overstated. The Department has restated ridership and the changes are reflected above.



**Community Transportation**

URBAN SYSTEMS

**Luzerne County Transportation Authority**

2009 Wyoming Avenue  
 Forty Fort, PA 18704  
 570-288-8420  
 Mr. Stanley Strelish, Executive Director

**Service Area Statistics (2010 Census)  
 Luzerne and Wyoming Counties**

Square Miles: 1,288  
 Population: 349,194  
 65+ Population: 62,123  
 % of Population 65 and older: 17.8%

**Vehicles Operated in Maximum Service**

Community Transportation: 45

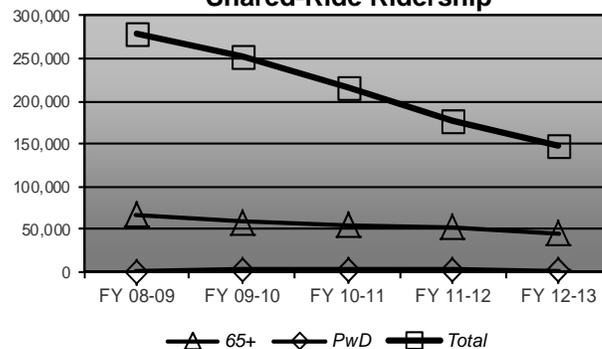
**Fare Information**

Average Shared-Ride Fare: \$16.90  
 Cost to Commonwealth per Senior Citizen Trip: \$13.90  
 Last Base Fare Increase: November 2008

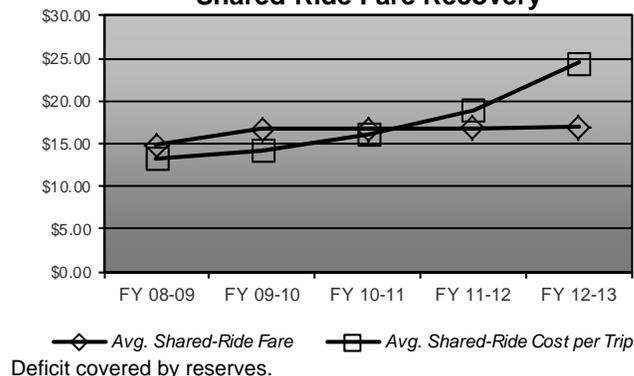
**Trip Information**

65+ Trips: 45,458  
 PwD Trips: 2,301  
 Other Shared-Ride Trips: 99,535  
 Total Shared-Ride Trips: 147,294  
 Non-Public Trips: 14,673

**Shared-Ride Ridership**



**Shared-Ride Fare Recovery**

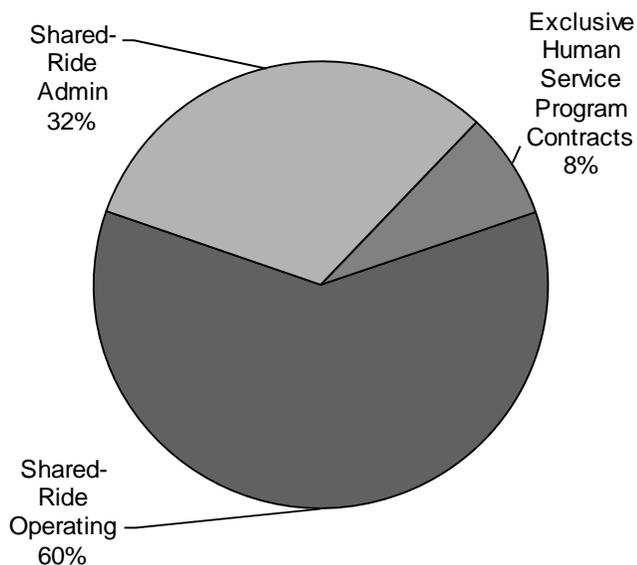


Deficit covered by reserves.

MATP Provider: Yes  
 Subcontractors: No  
 Percent of Service Subcontracted: 5%

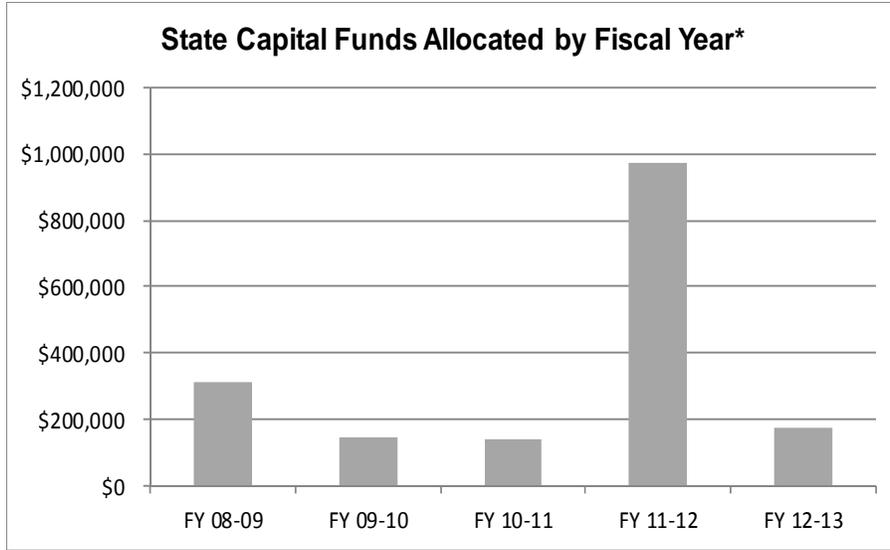
**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



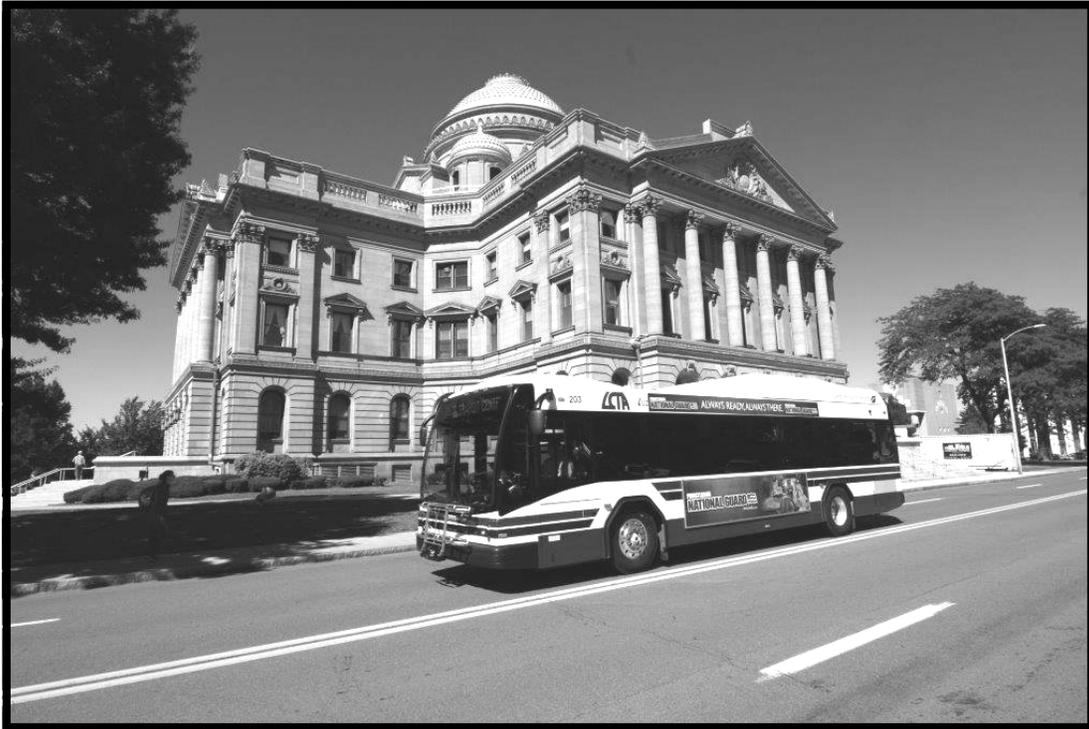
**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 110,758	3.0%
Lottery	\$ 631,703	17.2%
Persons with Disabilities Program	\$ 33,828	0.9%
Area Agency on Aging	\$ 13,058	0.4%
Medical Assistance Transportation Program	\$ 1,282,463	34.9%
MH/ID	\$ 222,552	6.1%
Other	\$ 1,041,187	28.3%
Subsidy	\$ 339,418	9.2%
<b>Total</b>	<b>\$ 3,674,967</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Hybrid Bus Procurement Project



In December 2012, LCTA took delivery of seven new diesel-electric hybrid buses. The 35-foot buses feature ADA accessibility and air conditioning and are equipped with onboard cameras. An Automatic Vehicle Location (AVL) system will be installed in the entire fleet. These features improve customer comfort and safety as well as service dependability.



**Mercer County Regional Council of Governments (MCRCOG-SVSS/MCCT)**  
 2495 Highland Road  
 Hermitage, PA 16148  
 724-981-1561  
 Mr. Thomas Tulip, Executive Director  
[www.mccog.com](http://www.mccog.com)



**House District**  
 Mercer: 7, 8, 17  
**Senate District**  
 Mercer: 50



**Service Area Statistics (2010 Census)**  
 Square Miles: 670  
 Population: 41,279



**Current Fare Information**  
 Fixed Route Base: \$1.00  
 Fixed Route Average: \$0.60  
 Last Base Fare Increase: July 2006 (33%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 104,609  
 Senior Passengers: 20,476  
 Revenue Vehicle Miles: 140,322  
 Revenue Vehicle Hours: 9,704



	Full-Time	Part-Time
Fixed Route:	3	5
Paratransit:	0	2
System-wide:	3	7



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$649,210  
 Required Local Match: \$48,409

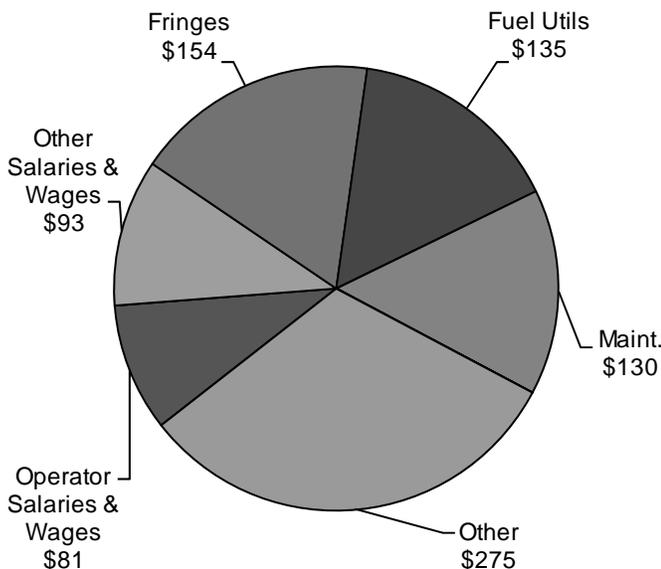


Fixed Route:	5
Paratransit:	2
System-wide:	7

## OPERATING BUDGET

**Operating Expense (000's)**

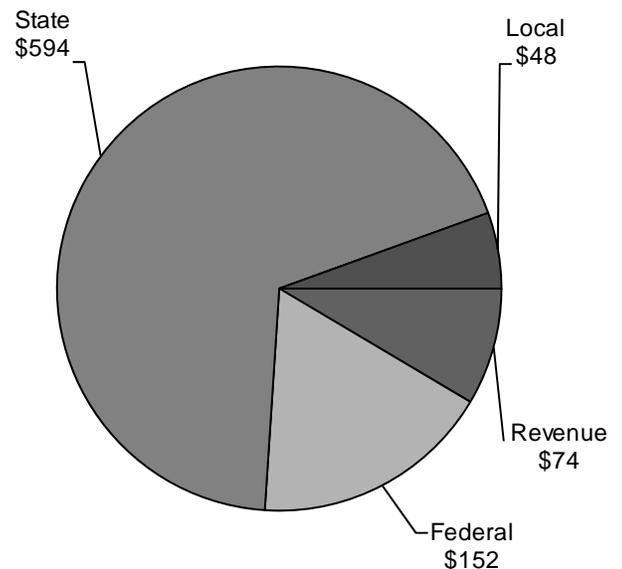
**\$868**



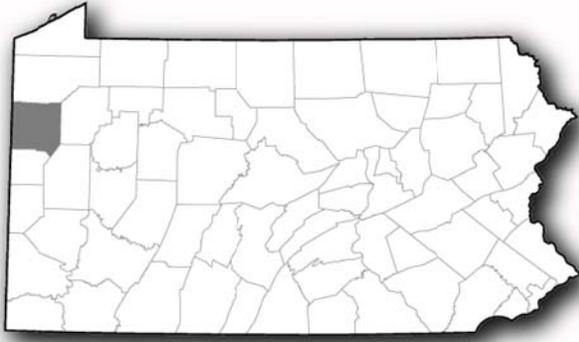
Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

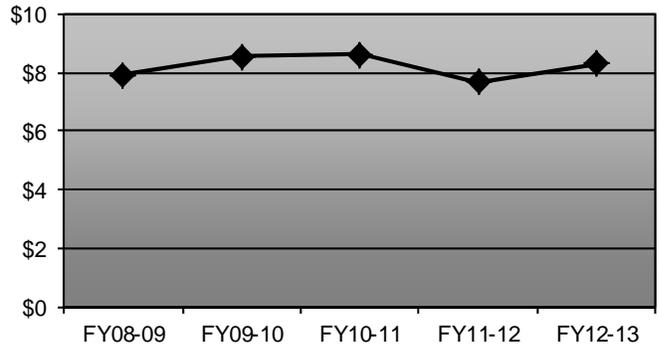
**\$868**



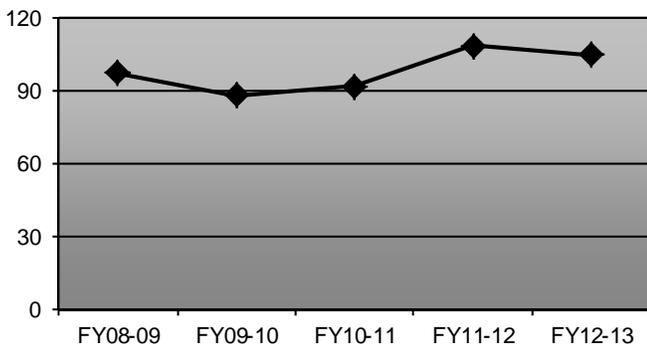
Revenue includes ADA complementary revenue.



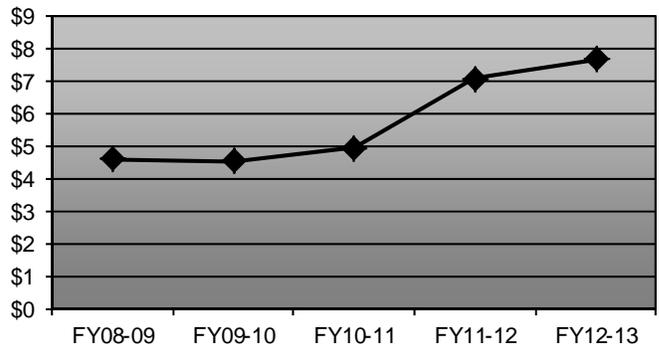
**Operating Expense Per Passenger**



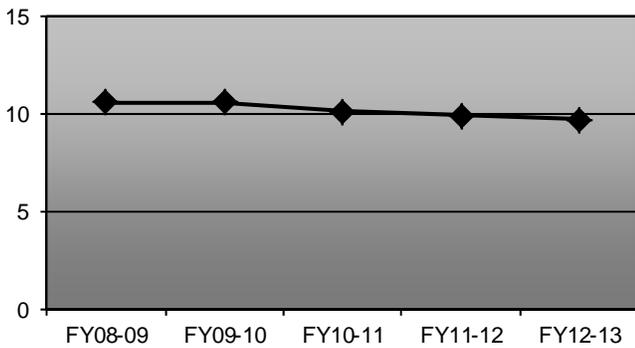
**Total Passengers (000's)**



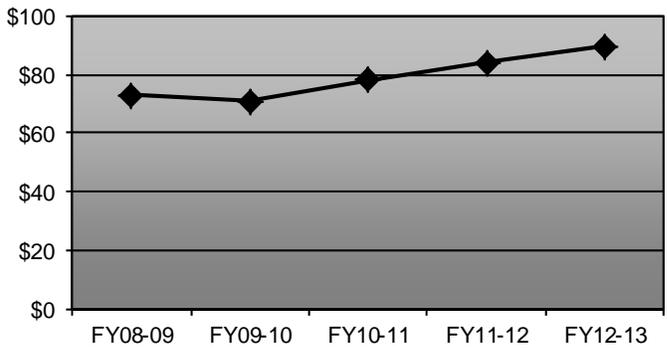
**Operating Revenue Per Revenue Vehicle Hour**



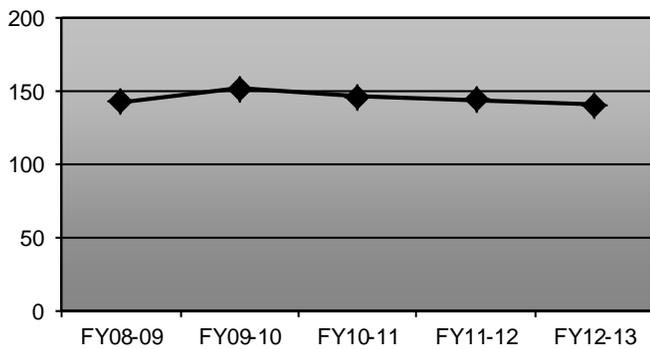
**Revenue Vehicle Hours (000's)**



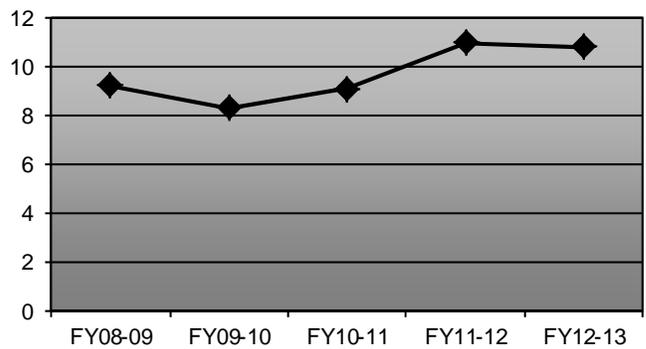
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



Community Transportation

URBAN SYSTEMS

**Mercer County Regional Council of Governments**

2495 Highland Road  
 Hermitage, PA 16148  
 724-981-1561  
 Mr. Thomas Tulip, Executive Director

**Service Area Statistics (2010 Census)  
 Mercer County**

Square Miles: 672  
 Population: 116,638  
 65+ Population: 21,556  
 % of Population 65 and older: 18.5%

**Vehicles Operated in Maximum Service**

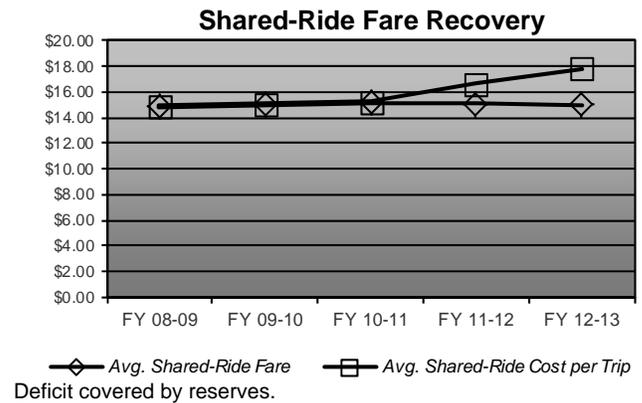
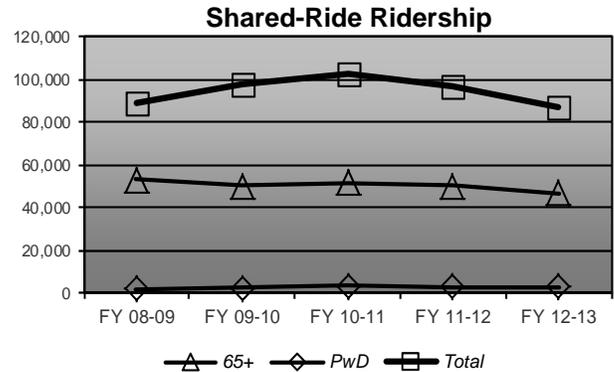
Community Transportation: 20

**Fare Information**

Average Shared-Ride Fare: \$15.03  
 Cost to Commonwealth per Senior Citizen Trip: \$13.47  
 Last Base Fare Increase: July 2013

**Trip Information**

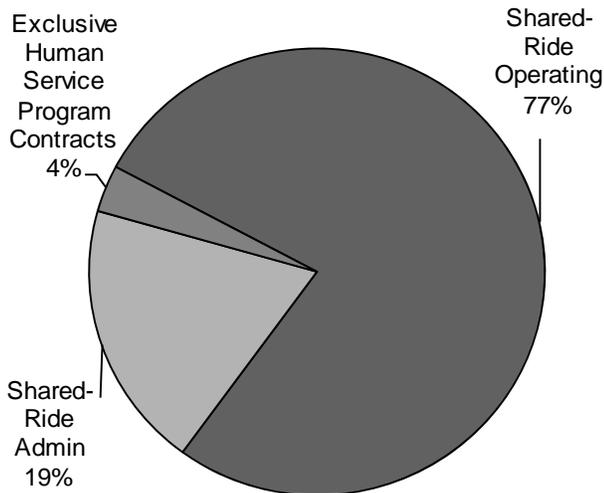
65+ Trips: 47,040  
 PwD Trips: 2,784  
 Other Shared-Ride Trips: 37,680  
 Total Shared-Ride Trips: 87,504  
 Non-Public Trips: 28,396



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Service Subcontracted: N/A

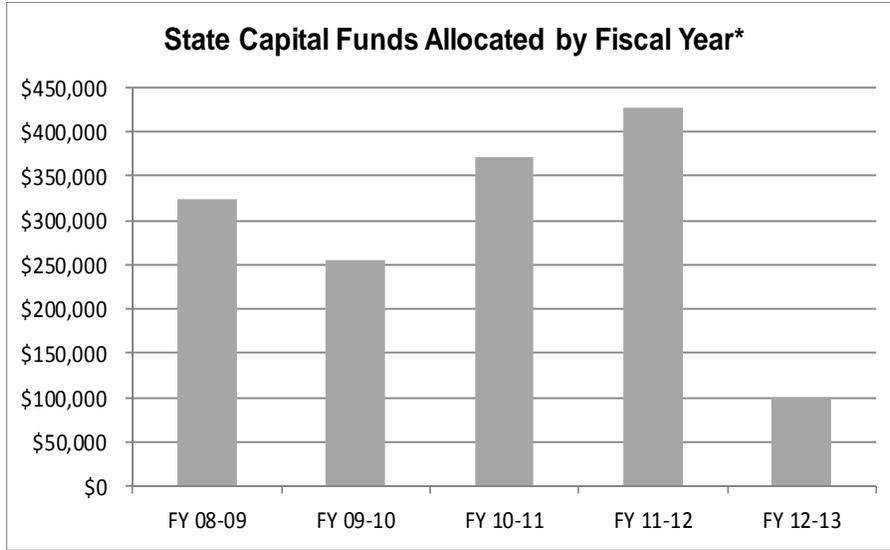
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 59,087	3.9%
Lottery	\$ 633,410	41.9%
Persons with Disabilities Program	\$ 49,419	3.3%
Area Agency on Aging	\$ 135,654	9.0%
Medical Assistance Transportation Program	\$ 513,182	34.0%
MH/ID	\$ -	0.0%
Other	\$ 45,086	3.0%
Subsidy	\$ 74,149	4.9%
<b>Total</b>	<b>\$ 1,509,987</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Vehicle Storage and Office Expansion



The Mercer County Council of Governments (MCRCOG) completed its garage and operations expansion project in July 2013. The project added bus storage parking space and significantly improved dispatch work stations and staff operations space. The new bus storage space allowed MCRCOG to convert a portion of the former bus parking space into working mechanic maintenance and repair areas with new and automated portable lifts. This allows MCRCOG to service and maintain vehicles in their fleet simultaneously to increase efficiency in the maintenance area.



**Mid Mon Valley Transit Authority (MMVTA)**  
 1300 McKean Avenue  
 Charleroi, PA 15022  
 724-489-0880  
 Mr. Marc Roncone, Executive Director  
[www.mmvta.com](http://www.mmvta.com)



**House District**  
 Washington: 39, 46, 48, 49, 50  
 Westmoreland: 25, 52, 54, 55, 56, 57, 58, 59

**Senate District**  
 Washington: 32, 37, 46  
 Westmoreland: 32, 38, 39, 41, 45, 46



**Service Area Statistics (2010 Census)**  
 Square Miles: 45  
 Population: 66,086



**Current Fare Information**  
 Fixed Route Base: \$2.00  
 Fixed Route Average: \$2.12  
 Last Base Fare Increase: July 2008 (33%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 340,055  
 Senior Passengers: 41,742  
 Revenue Vehicle Miles: 816,746  
 Revenue Vehicle Hours: 48,833



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	6	0
Paratransit:	0	0
Subcontractor:	40	1
System-wide:	46	1



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$2,187,801  
 Required Local Match: \$57,584



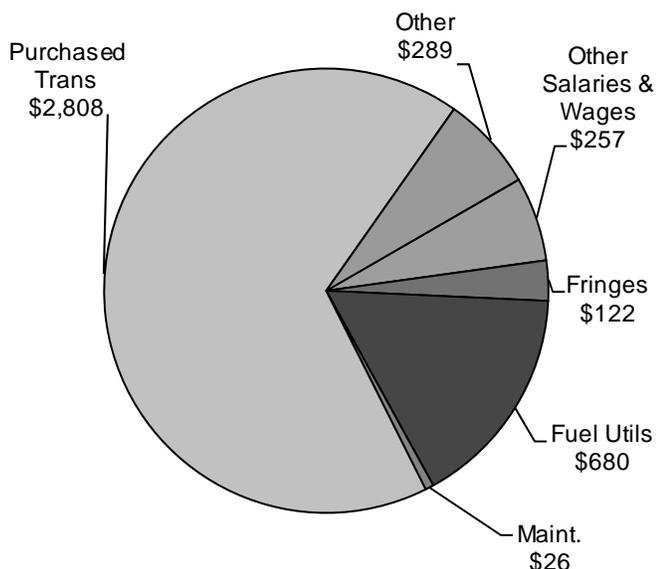
**Current Fleet Size**

Fixed Route:	31
Paratransit:	0
System-wide:	31

## OPERATING BUDGET

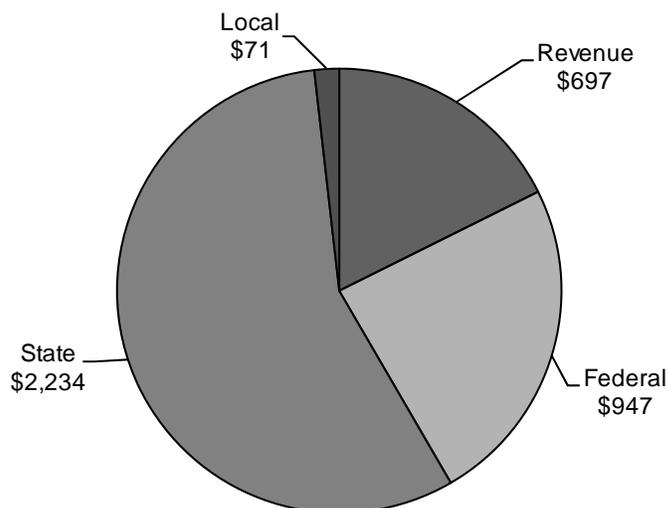
**Operating Expense (000's)**

**\$4,182**



**Operating Funds (000's)**

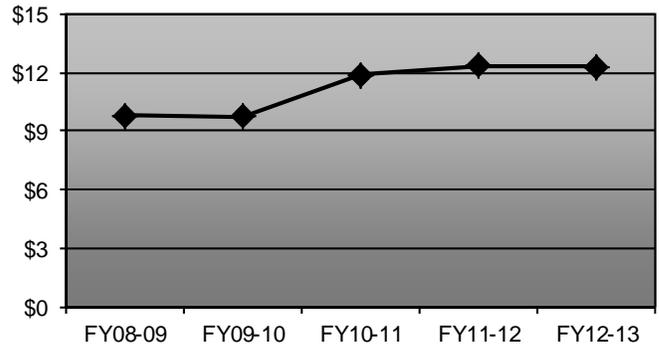
**\$3,949**



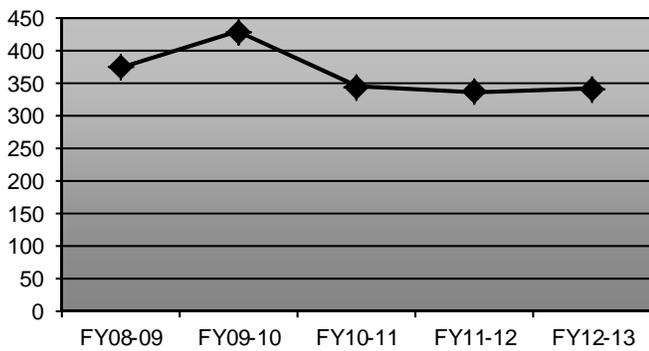
An operating deficit occurred due to insufficient reserve funds to cover one-time expenses along with increasing operating costs. The agency has identified actions to correct this structural issue by increasing funding and revenue and implementing cost efficiencies. Some contracted maintenance may be reported as "Other Services."



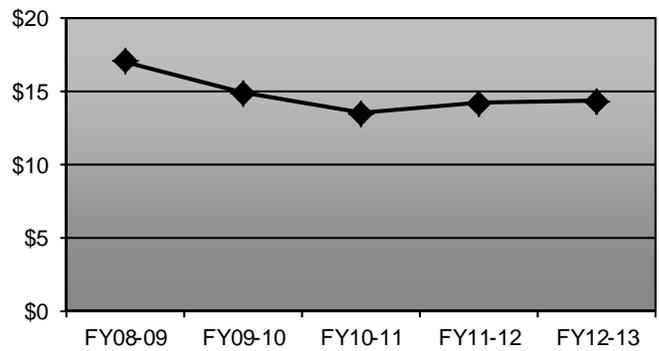
**Operating Expense Per Passenger**



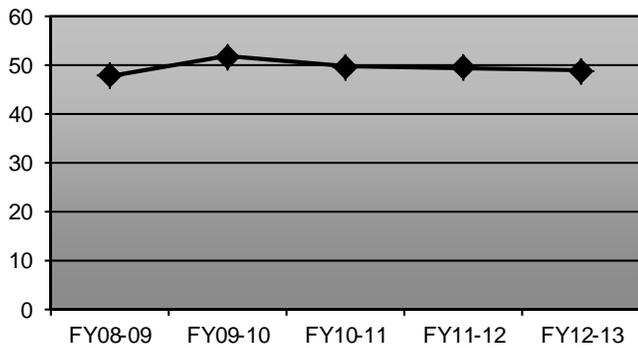
**Total Passengers (000's)**



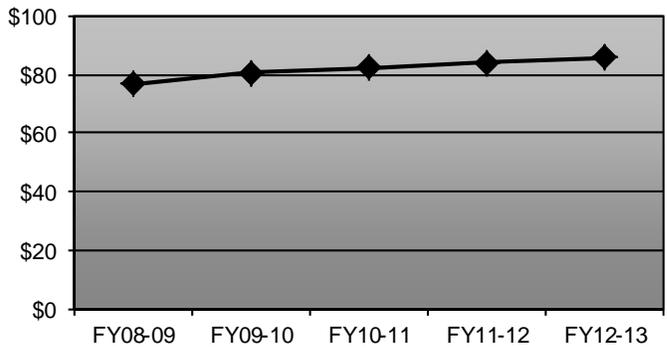
**Operating Revenue Per Revenue Vehicle Hour**



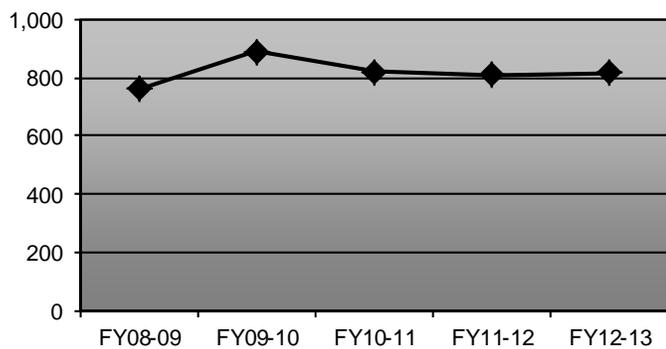
**Revenue Vehicle Hours (000's)**



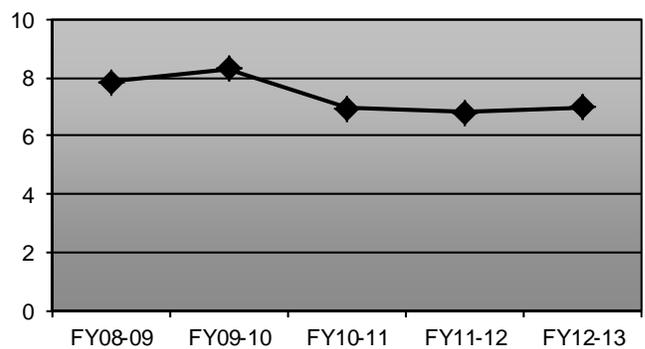
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**

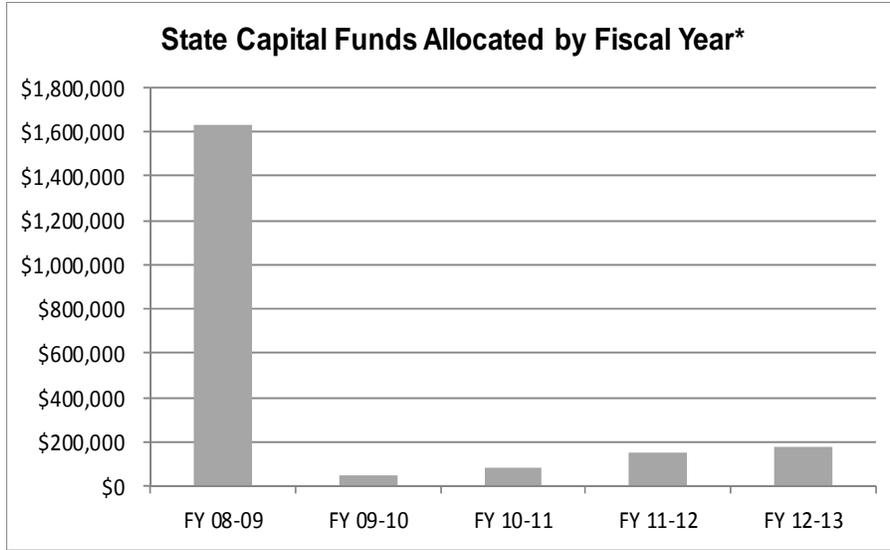


Expense, revenue, and passengers include ADA complementary service.

## Community Transportation

Community transportation provided by Washington County Transportation Authority in Washington County (see page 206).

Community transportation provided by Westmoreland County Transit Authority in Westmoreland County (see page 112).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Six New Commuter Coaches



In FY 2012-13, MMVTA received six new commuter coaches. The commuter coaches are used on fixed-route services between the Middle Monongahela River Valley and Downtown Pittsburgh. The additional vehicles have enabled MMVTA to upgrade the customer riding experience on these long trips with individual reading lights, air vents, electrical outlets, and overhead storage compartments.



**Pottstown Area Rapid Transit (PART)**  
 100 East High Street  
 Pottstown, PA 19464  
 610-970-6515  
 Mr. Mark D. Flanders, Borough Manager  
[www.pottstownarearapidtransit.com](http://www.pottstownarearapidtransit.com)



**House District**  
 Montgomery: 53, 61, 70, 146, 147, 148, 149, 150, 151, 152, 153, 154, 157, 170, 194

**Senate District**  
 Montgomery: 4, 7, 10, 12, 17, 19, 24, 44



**Service Area Statistics (2010 Census)**  
 Square Miles: 34  
 Population: 51,000



**Current Fare Information**  
 Fixed Route Base: \$1.70  
 Fixed Route Average: \$1.33  
 Last Base Fare Increase: Sep 2012 (13.3%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 259,008  
 Senior Passengers: 38,653  
 Revenue Vehicle Miles: 294,020  
 Revenue Vehicle Hours: 20,933



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	0	5
Paratransit:	0	0
Subcontractor:	26	1
System-wide:	26	6



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$958,299  
 Required Local Match: \$67,003



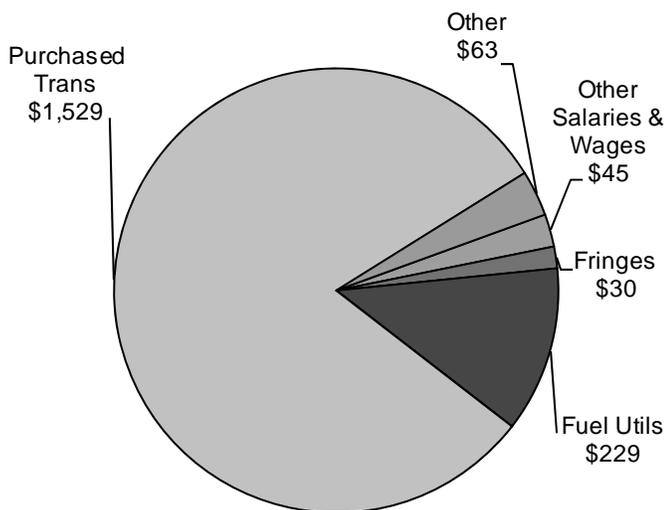
**Current Fleet Size**

Fixed Route:	9
Paratransit:	2
System-wide:	11

## OPERATING BUDGET

**Operating Expense (000's)**

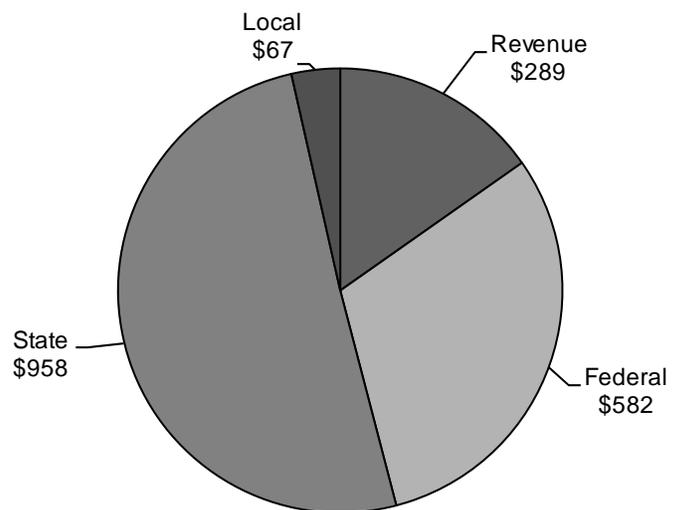
**\$1,896**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

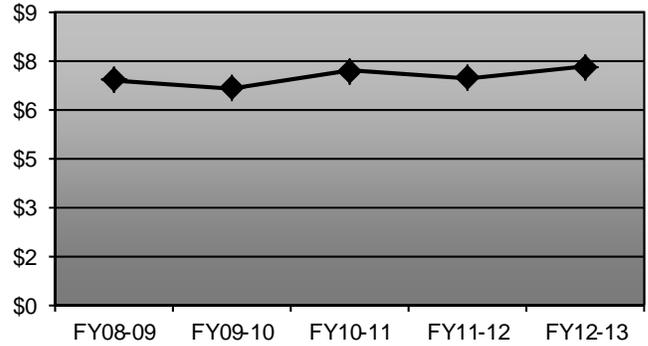
**\$1,896**



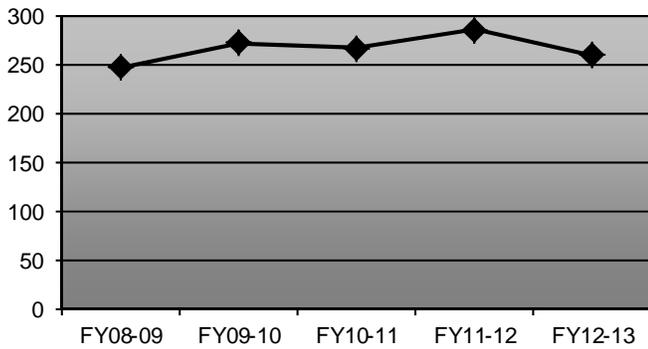
Revenue includes ADA complementary revenue.



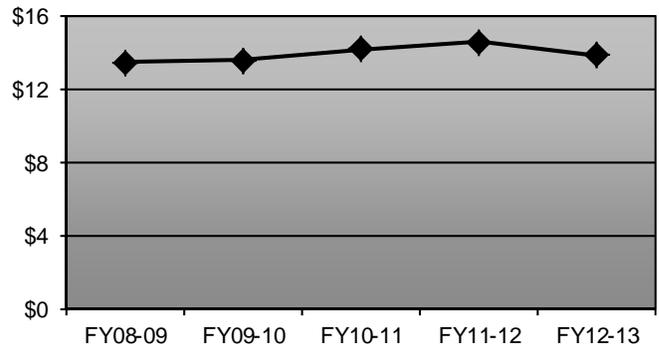
**Operating Expense Per Passenger**



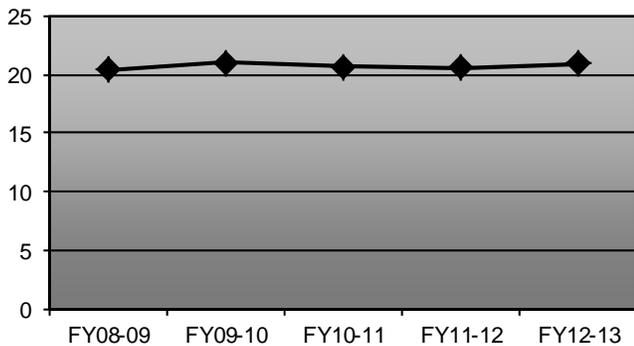
**Total Passengers (000's)**



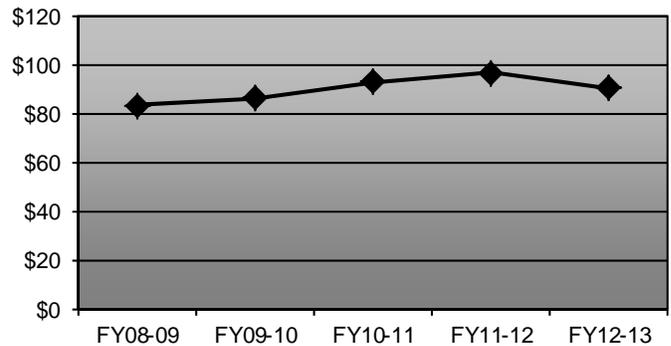
**Operating Revenue Per Revenue Vehicle Hour**



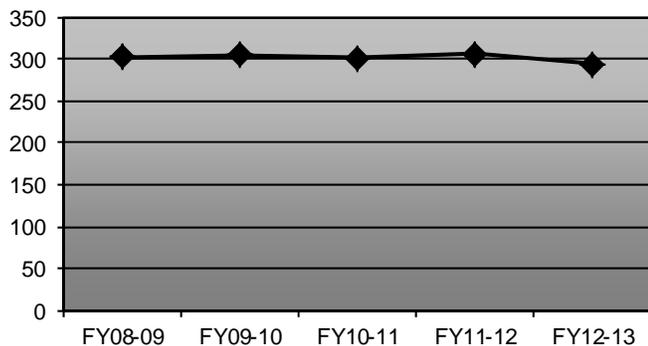
**Revenue Vehicle Hours (000's)**



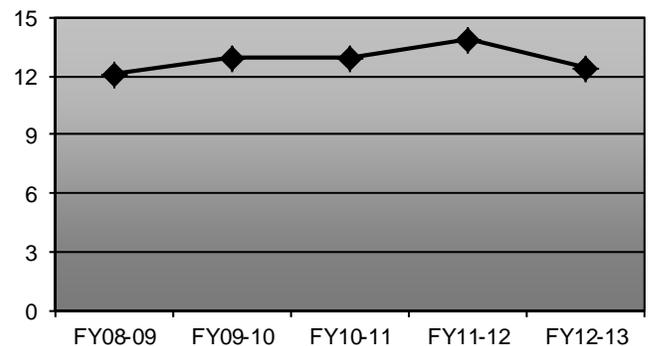
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



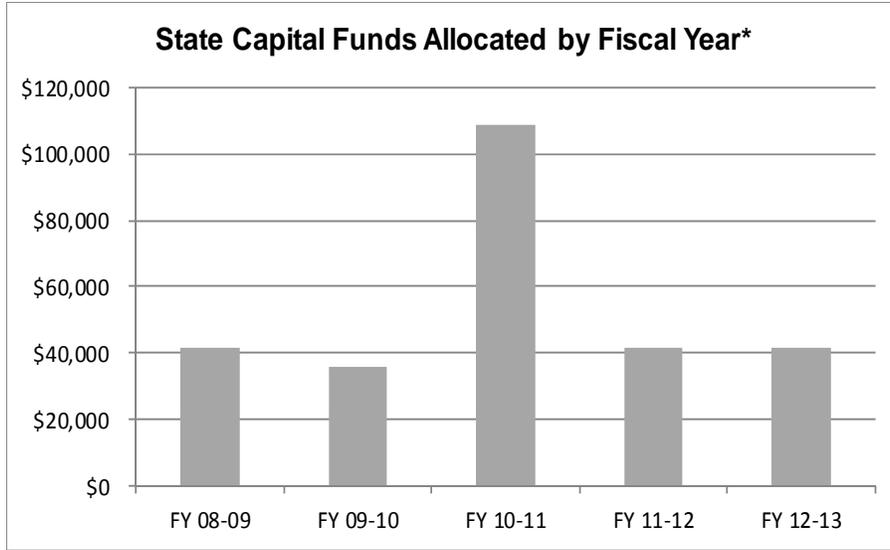
**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.

## Community Transportation

Community transportation provided by Suburban Transit Network, Inc., in Montgomery County (see page 203).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## On-Board Information Stations



PART completed the installation of seven new on-board bus information stations with graphics to aid in the distribution of new route maps, public notices, regulatory updates, and PART's quarterly newsletter. The next phase of this signage program will occur during FY 2013-14 with the installation of new transit route map kiosks throughout the greater Pottstown area along PART's route system.



**Red Rose Transit Authority (RRTA)**  
 45 Erick Road  
 Lancaster, PA 17601  
 717-358-1920  
 Mr. David Kilmer, Executive Director  
[www.redrosetransit.com](http://www.redrosetransit.com)



**House District**  
 Lancaster: 37, 41, 43, 96, 97, 98, 99, 100  
**Senate District**  
 Lancaster: 13, 36, 48



**Service Area Statistics (2010 Census)**  
 Square Miles: 952  
 Population: 420,920



**Current Fare Information**  
 Fixed Route Base: \$1.70  
 Fixed Route Average: \$1.52  
 Last Base Fare Increase: August 2011 (6%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 1,925,555  
 Senior Passengers: 229,435  
 Revenue Vehicle Miles: 1,765,741  
 Revenue Vehicle Hours: 129,662



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	86	15
Paratransit:	103	41
System-wide:	189	56



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$4,749,510  
 Required Local Match: \$235,226



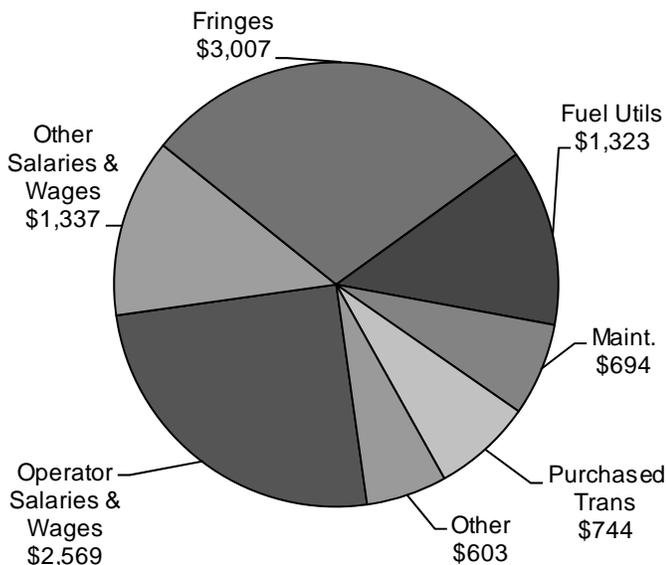
**Current Fleet Size**

Fixed Route:	42
Paratransit:	60
System-wide:	102

## OPERATING BUDGET

**Operating Expense (000's)**

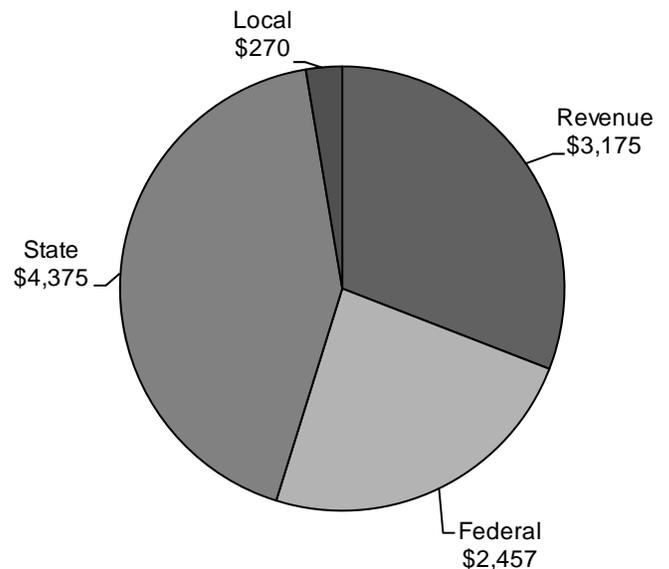
**\$10,277**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

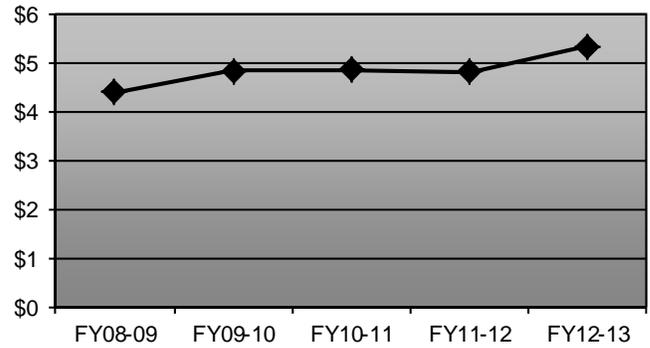
**\$10,277**



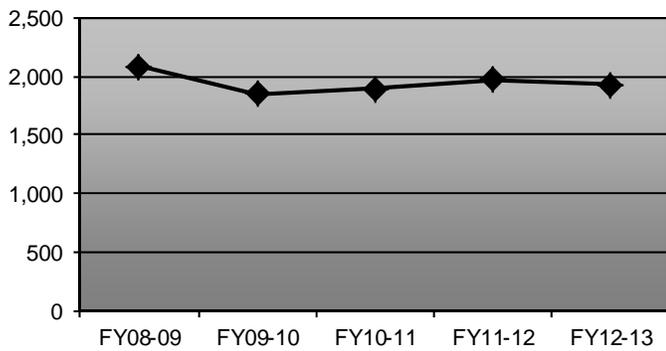
Revenue includes ADA complementary revenue.



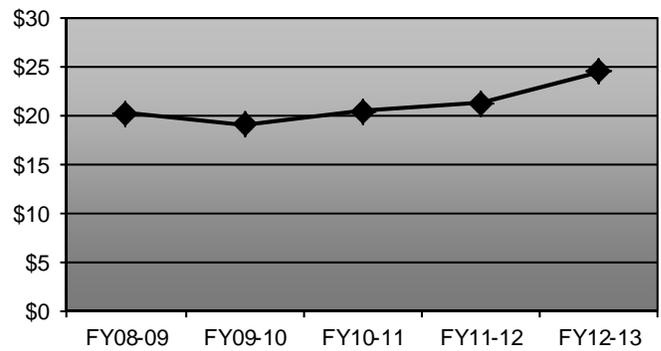
**Operating Expense Per Passenger**



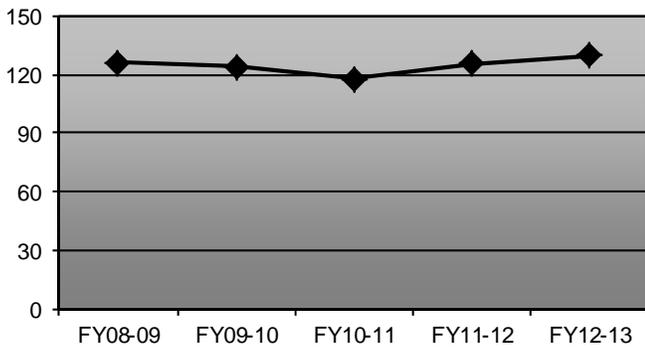
**Total Passengers (000's)**



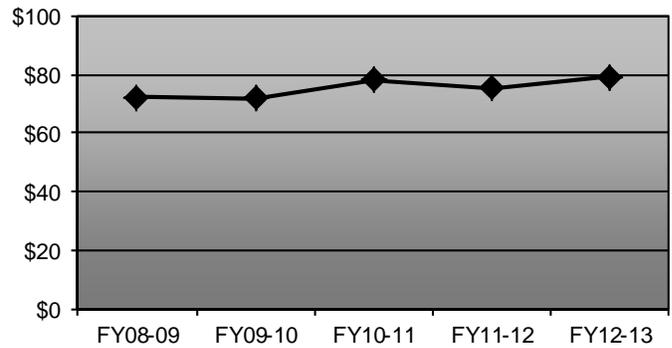
**Operating Revenue Per Revenue Vehicle Hour**



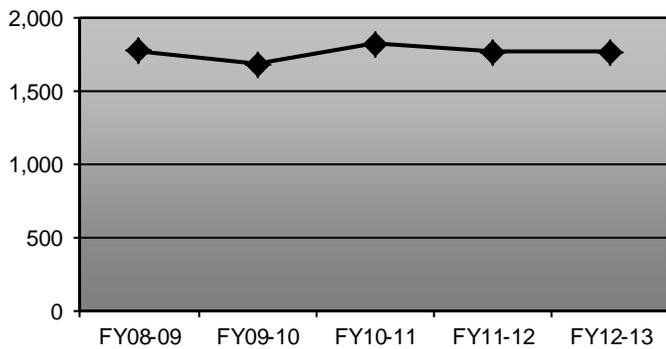
**Revenue Vehicle Hours (000's)**



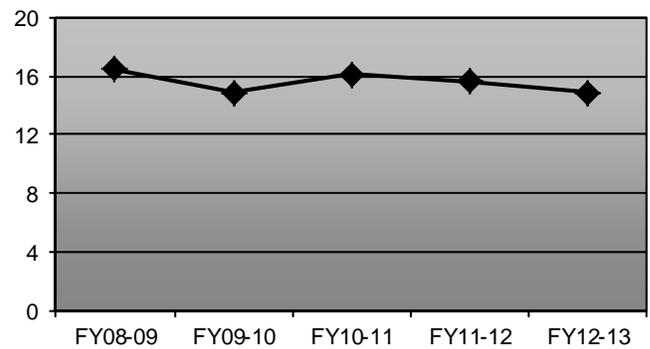
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

URBAN SYSTEMS

### Red Rose Transit Authority

45 Erick Road  
Lancaster, PA 17601  
717-358-1920  
Mr. David Kilmer, Executive Director

### Service Area Statistics (2010 Census) Lancaster County

Square Miles: 949  
Population: 519,445  
65+ Population: 77,780  
% of Population 65 and older: 15.0%

### Vehicles Operated in Maximum Service

Community Transportation: 60

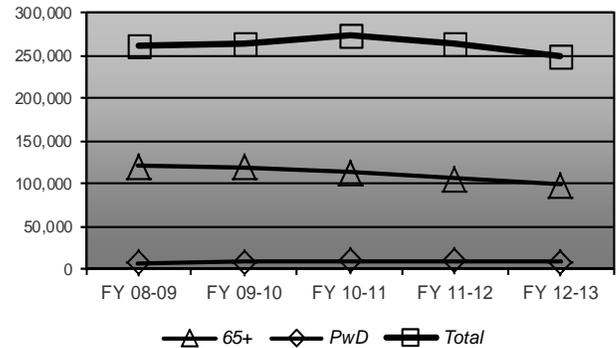
### Fare Information

Average Shared-Ride Fare: \$19.86  
Cost to Commonwealth per Senior Citizen Trip: \$14.61  
Last Base Fare Increase: July 2012

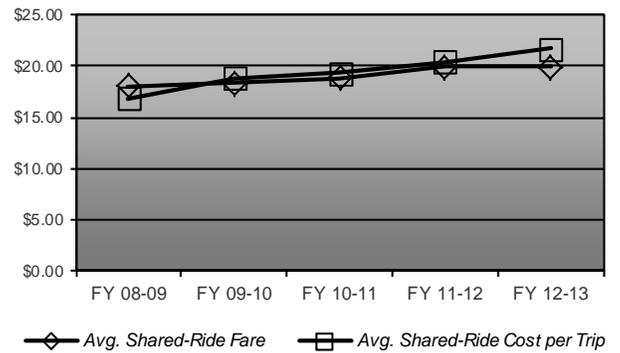
### Trip Information

65+ Trips: 99,436  
PwD Trips: 9,162  
Other Shared-Ride Trips: 140,047  
Total Shared-Ride Trips: 248,645  
Non-Public Trips: 23,382

### Shared-Ride Ridership



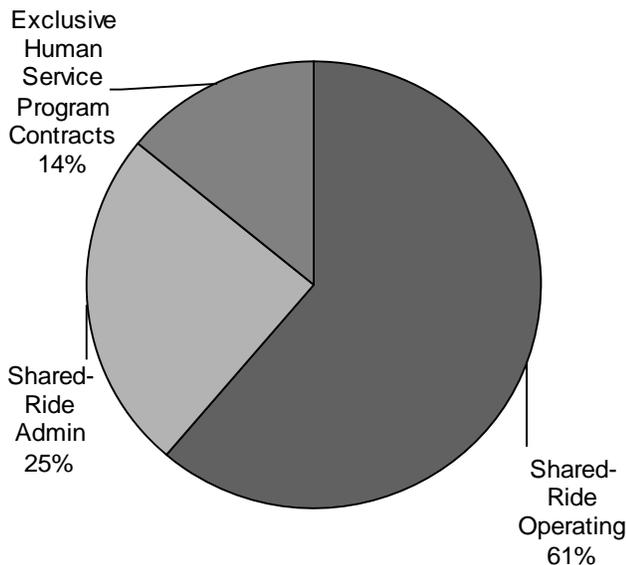
### Shared-Ride Fare Recovery



MATP Provider: Yes  
Subcontractors: Yes  
Percent of Service Subcontracted: 100%

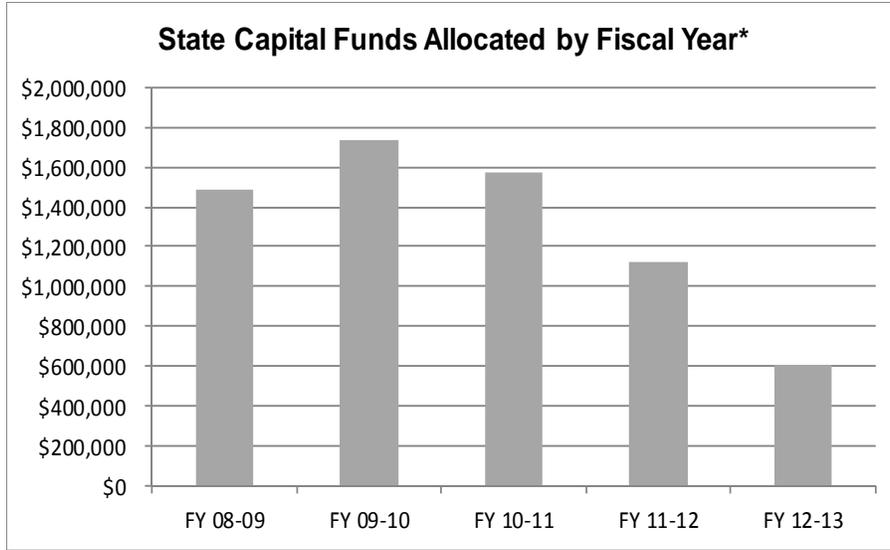
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 169,600	2.7%
Lottery	\$ 1,452,999	23.1%
Persons with Disabilities Program	\$ 190,317	3.0%
Area Agency on Aging	\$ 180,475	2.9%
Medical Assistance Transportation Program	\$ 2,540,966	40.5%
MH/ID	\$ 1,185,378	18.9%
Other	\$ 304,984	4.9%
Subsidy	\$ 252,268	4.0%
<b>Total</b>	<b>\$ 6,276,987</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Sign Installation Project



In 2013, the RRTA focused on improving customer communications by updating and installing almost 1,200 new bus stop signs throughout Lancaster County. RRTA last replaced bus stop signs in 1994 and many of those signs were faded and difficult to read. The bus stop signs were redesigned to include RRTA's bus route numbers so customers know which route(s) serves each stop.



**City of Washington**  
 55 W. Maiden Street  
 Washington, PA 15301  
 724-223-2442  
 Mr. Joe Thomas, Transit General Manager  
[www.washingtoncitytransit.com](http://www.washingtoncitytransit.com)



**House District**  
 Washington: 39, 40, 46, 48, 49, 50

**Senate District**  
 Washington: 32, 37, 46



**Service Area Statistics (2010 Census)**  
 Square Miles: 33  
 Population: 61,634



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$2.49  
 Last Base Fare Increase: July 2012 (36.4%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 57,785  
 Senior Passengers: 9,114  
 Revenue Vehicle Miles: 279,447  
 Revenue Vehicle Hours: 18,201



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	3	0
Paratransit:	0	0
Subcontractor:	3	8
System-wide:	6	8



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$979,449  
 Required Local Match: \$140,365



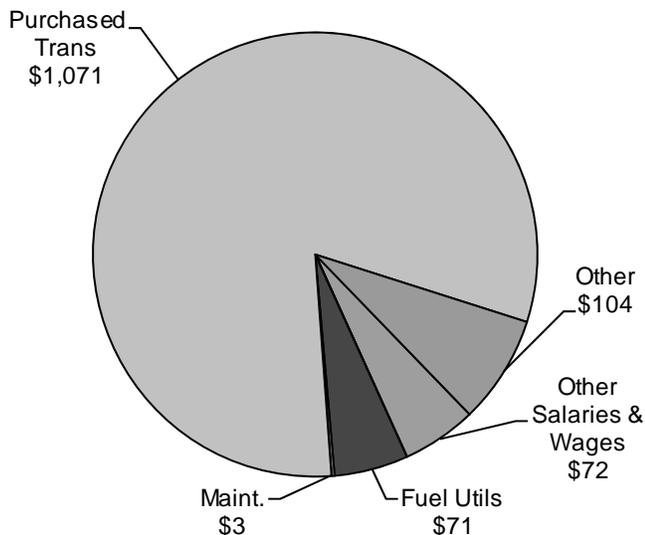
**Current Fleet Size**

Fixed Route:	8
Paratransit:	3
System-wide:	11

## OPERATING BUDGET

Operating Expense (000's)

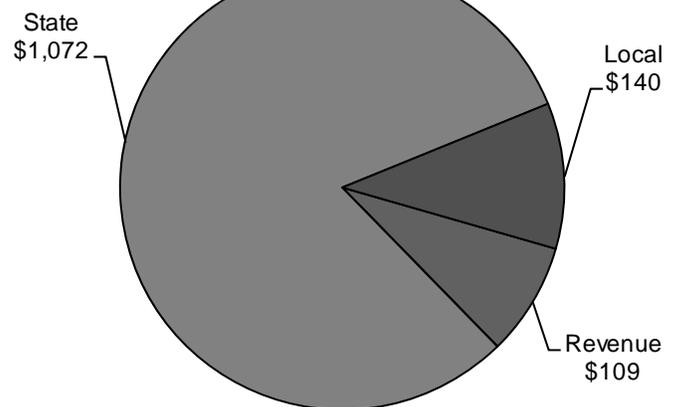
\$1,321



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

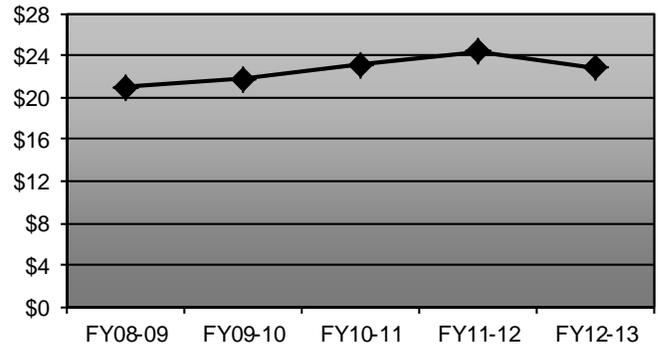
\$1,321



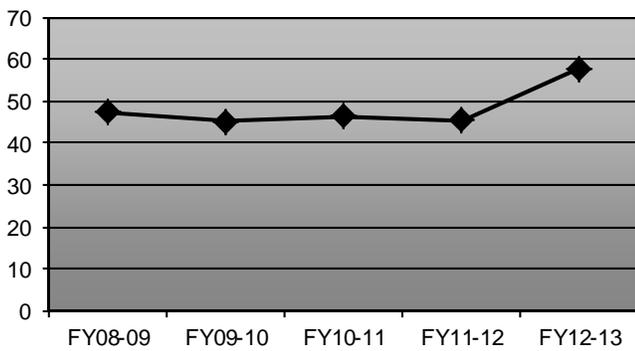
Revenue includes ADA complementary revenue.



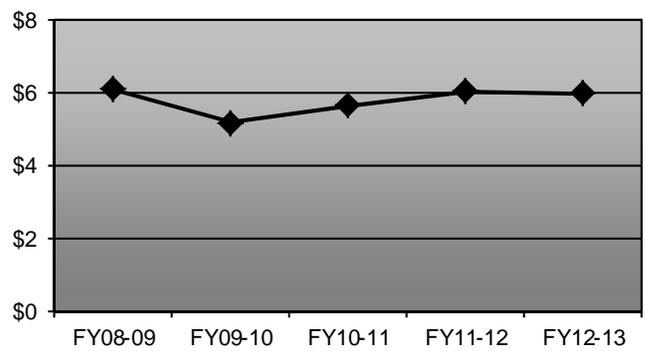
**Operating Expense Per Passenger**



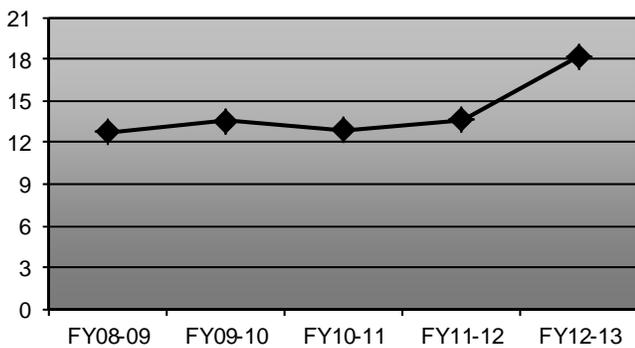
**Total Passengers (000's)**



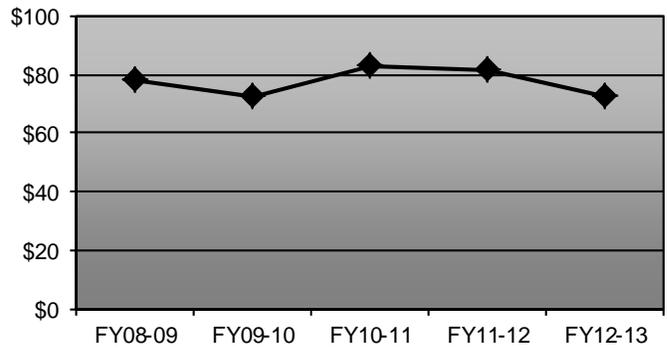
**Operating Revenue Per Revenue Vehicle Hour**



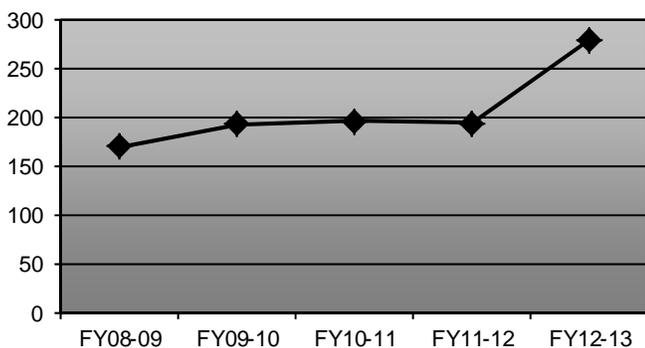
**Revenue Vehicle Hours (000's)**



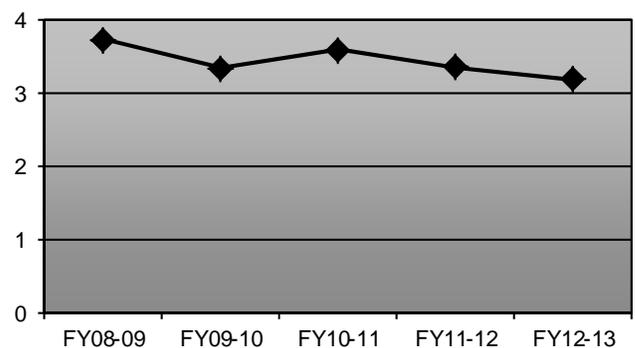
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



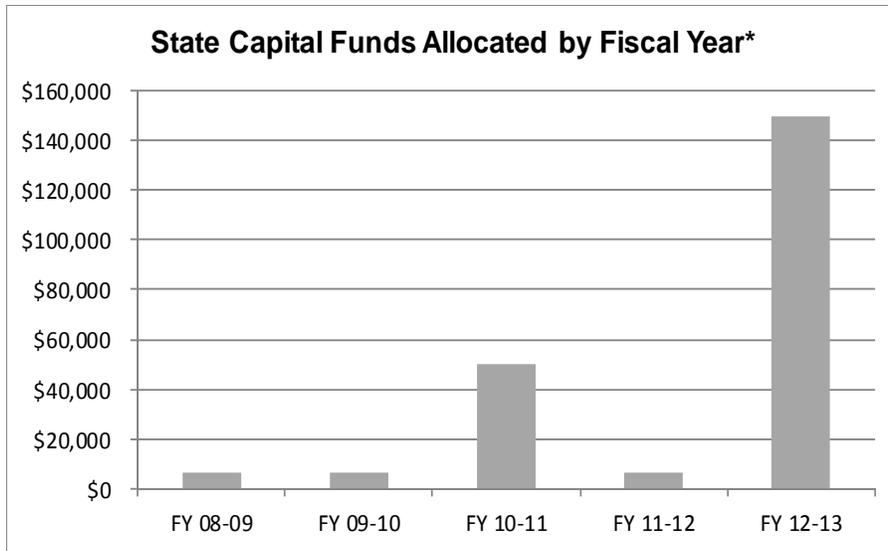
**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.  
Began commuter service to Pittsburgh on July 1, 2012.

## Community Transportation

Community transportation provided by Washington County Transportation Authority in Washington County (see page 206).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Bus Replacement Project

In FY 2012-13, two low-floor 29-foot buses were delivered and placed into service on Washington City Transit's commuter bus route, which operates between Washington and Pittsburgh. Increased ridership, particularly on this Metro commuter route, created the need for larger capacity buses. The replacement of older vehicles with new, larger capacity buses has helped to reduce maintenance costs.



## Regional Farebox Project



Washington City Transit is participating in the Regional Automated Fare Collection Project led by Port Authority of Allegheny County (PAAC). The project will enable riders to travel seamlessly between participating transit agencies using a rechargeable fare card called the "ConnectCard". Participating agencies include:

- Butler Transit Authority
- Fayette Area Coordinated Transportation
- Mid Mon Valley Transit Authority
- Port Authority of Allegheny County
- Westmoreland County Transit Authority



**Westmoreland County Transit Authority (WCTA)**  
 41 Bell Way  
 Greensburg, PA 15601  
 724-832-2705  
 Mr. Larry Morris, Executive Director  
[www.westmorelandtransit.com](http://www.westmorelandtransit.com)



**House District**  
 Westmoreland: 25, 52, 54, 55, 56, 57, 58, 59  
**Senate District**  
 Westmoreland: 32, 38, 39, 41, 45, 46



**Service Area Statistics (2010 Census)**  
 Square Miles: 668  
 Population: 296,066



**Current Fare Information**  
 Fixed Route Base: \$2.00  
 Fixed Route Average\*\*: \$2.70  
 Last Base Fare Increase: Jan 2014 (14.3%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 579,935  
 Senior Passengers: 72,340  
 Revenue Vehicle Miles: 1,050,590  
 Revenue Vehicle Hours: 50,859



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	4	4
Paratransit:	8	0
Subcontractor:	161	83
System-wide:	173	87



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$2,479,977  
 Required Local Match: \$271,912



**Current Fleet Size**

Fixed Route:	43
Paratransit:	145
System-wide:	188

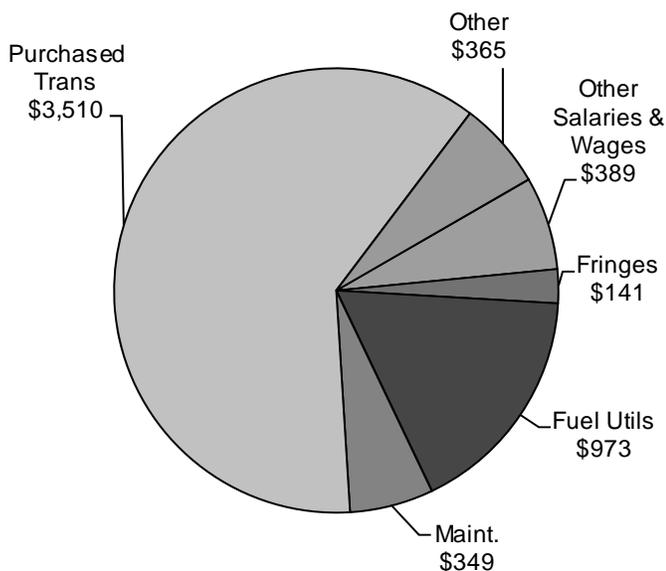
\*Includes Rural Service

\*\*Due to the effective date of the last base fare increase, the Fixed Route Average fare reflects the prior base fare of \$1.75.

## OPERATING BUDGET

Operating Expense (000's)

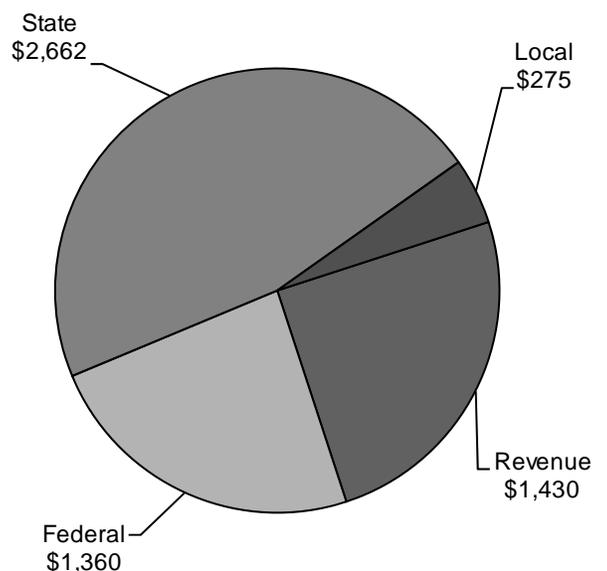
\$5,727



Expense includes ADA complementary expense. Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

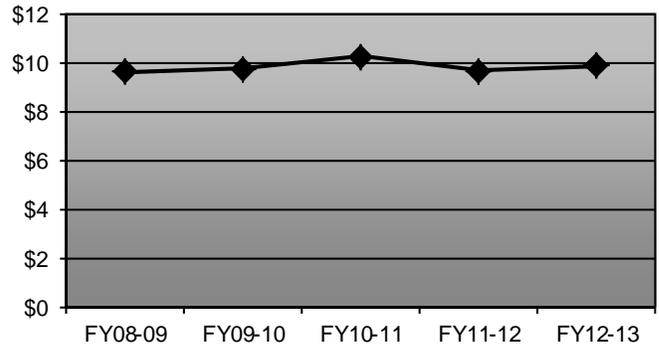
\$5,727



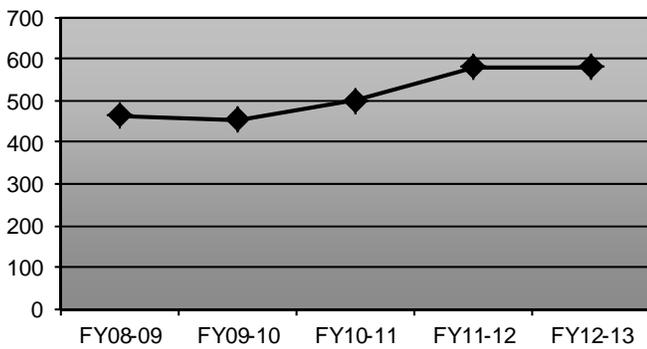
Revenue includes ADA complementary revenue.



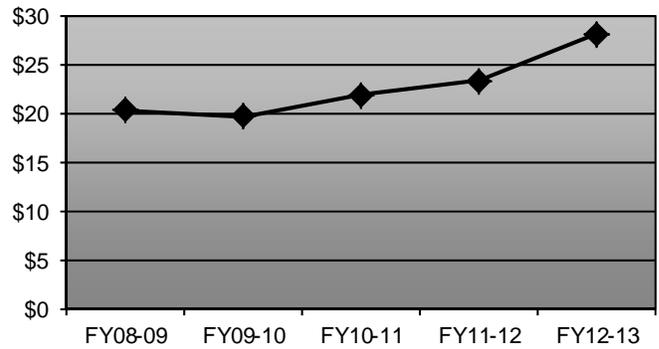
**Operating Expense Per Passenger**



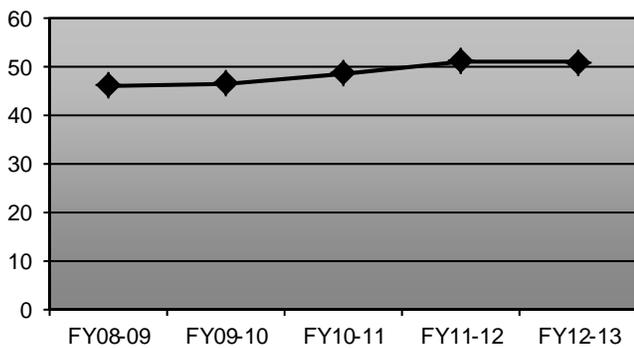
**Total Passengers (000's)**



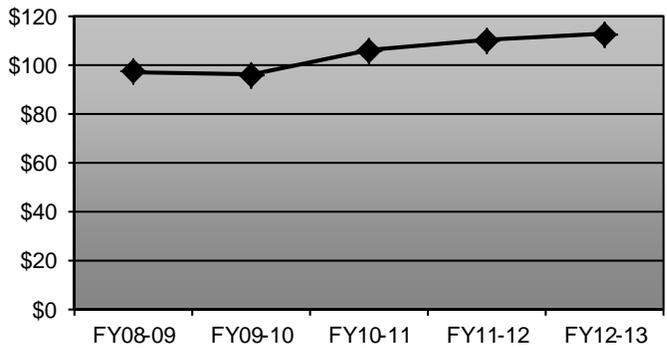
**Operating Revenue Per Revenue Vehicle Hour**



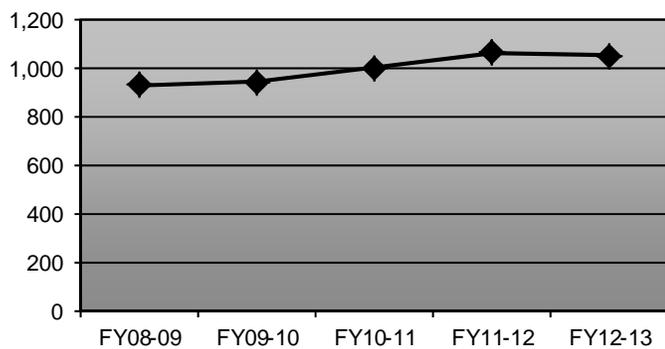
**Revenue Vehicle Hours (000's)**



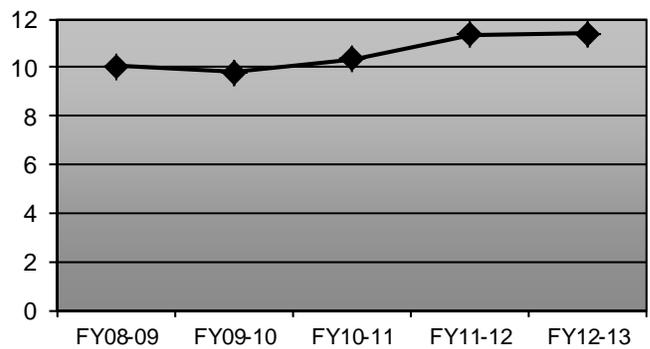
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



Community Transportation

URBAN SYSTEMS

**Westmoreland County Transit Authority**  
 41 Bell Bay  
 Greensburg, PA 15601  
 724-832-2705  
 Mr. Larry Morris, Executive Director

**Service Area Statistics (2010 Census)**  
**Westmoreland County**

Square Miles: 1,025  
 Population: 365,169  
 65+ Population: 68,877  
 % of Population 65 and older: 18.9%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 111

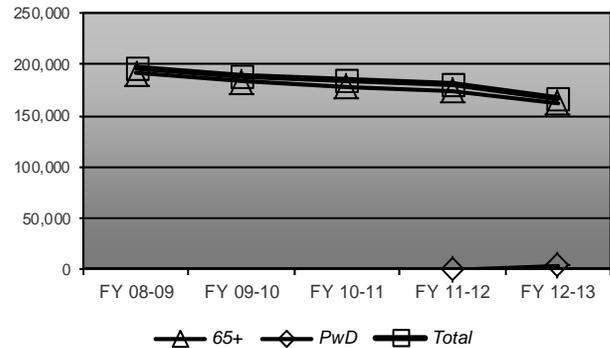
**Fare Information**

Average Shared-Ride Fare: \$14.29  
 Cost to Commonwealth per Senior Citizen Trip: \$12.02  
 Last Base Fare Increase: July 2012

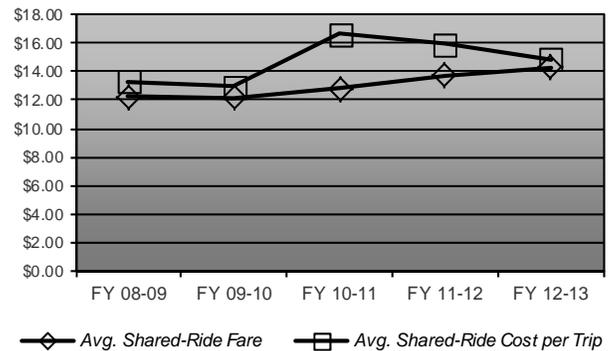
**Trip Information**

65+ Trips: 162,531  
 PwD Trips: 3,747  
 Other Shared-Ride Trips: 0  
 Total Shared-Ride Trips: 166,278  
 Non-Public Trips: 164,168

**Shared-Ride Ridership**



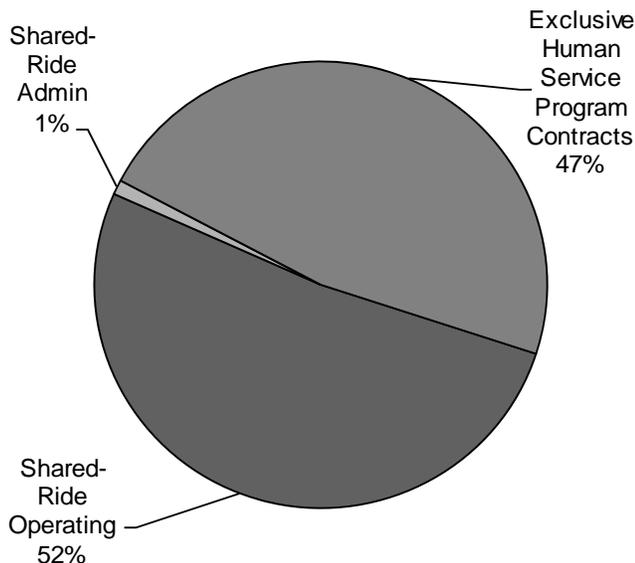
**Shared-Ride Fare Recovery**



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 100%

**COMMUNITY TRANSPORTATION OPERATING BUDGET**

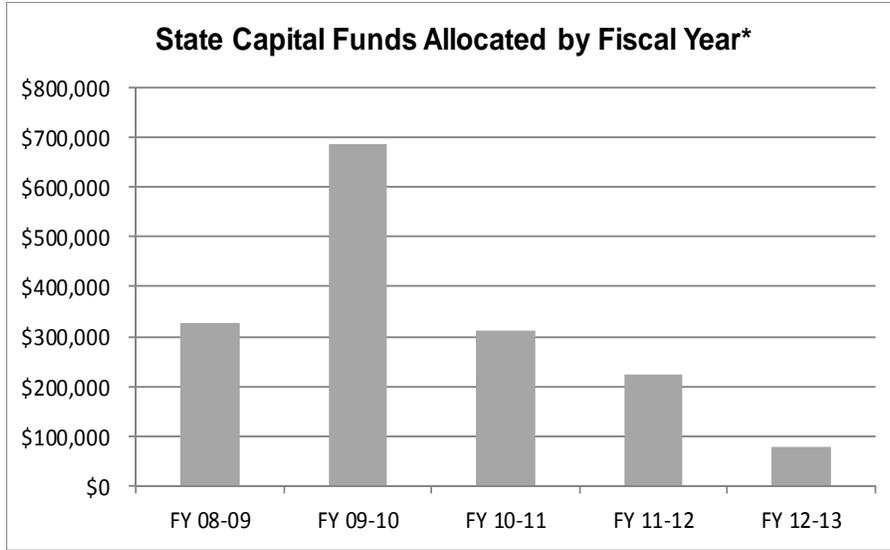
**Operating Expenses**



The PwD program was implemented in FY 2011-12.

**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 261,823	5.6%
Lottery	\$ 1,953,179	41.6%
Persons with Disabilities Program	\$ 68,899	1.5%
Area Agency on Aging	\$ 140,321	3.0%
Medical Assistance Transportation Program	\$ 2,217,218	47.3%
MH/ID	\$ -	0.0%
Other	\$ 1,008	0.0%
Subsidy	\$ 49,898	1.1%
<b>Total</b>	<b>\$ 4,692,346</b>	<b>100.0%</b>



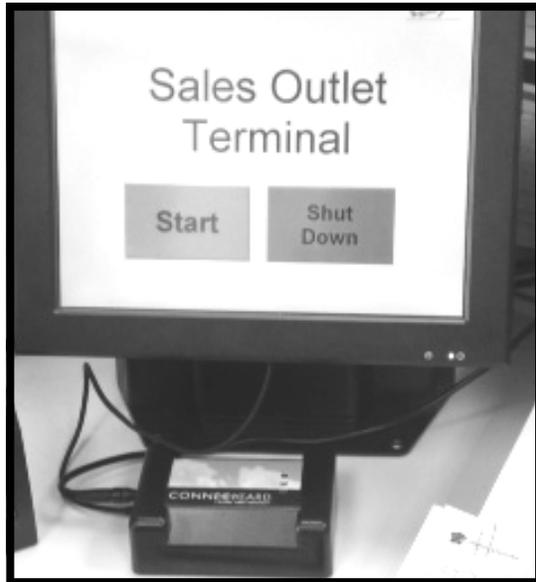
\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Regional Farebox Project



Westmoreland County Transit Authority (WCTA) is participating in the Regional Automated Fare Collection Project led by the Port Authority of Allegheny County (PAAC). The project will enable riders to travel seamlessly between participating transit agencies using a rechargeable fare card called the "ConnectCard". Participating agencies include:

- Butler Transit Authority
- Fayette Area Coordinated Transportation
- Mid Mon Valley Transit Authority
- Port Authority of Allegheny County
- The City of Washington





**Williamsport River Valley Transit (RVT)**  
 1500 West Third Street  
 Williamsport, PA 17701  
 570-326-2500  
 Mr. William Nichols, Jr., General Manager  
[www.ridervt.com](http://www.ridervt.com)



**House District**  
 Lycoming: 83, 84  
  
**Senate District**  
 Lycoming: 23



**Service Area Statistics (2010 Census)**  
 Square Miles: 89  
 Population: 69,764



**Current Fare Information**  
 Fixed Route Base: \$2.00  
 Fixed Route Average: \$0.87  
 Last Base Fare Increase: May 2005 (33%)  
 System-wide Increase: August 2011 (10%)\*



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 1,358,876  
 Senior Passengers: 228,885  
 Revenue Vehicle Miles: 830,877  
 Revenue Vehicle Hours: 54,678



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	49	1
Paratransit:	0	0
System-wide:	49	1



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$3,231,299  
 Required Local Match: \$288,471



**Current Fleet Size**

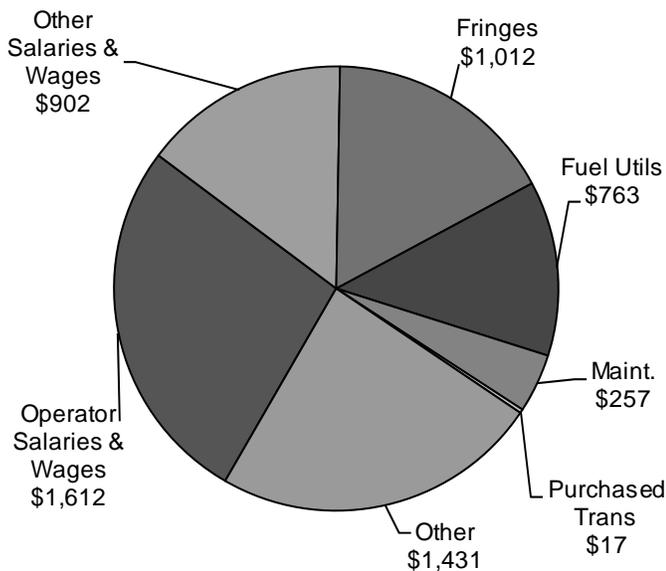
Fixed Route:	29
Paratransit:	2
System-wide:	31

\*Multi-ride passes increased in price.

## OPERATING BUDGET

**Operating Expense (000's)**

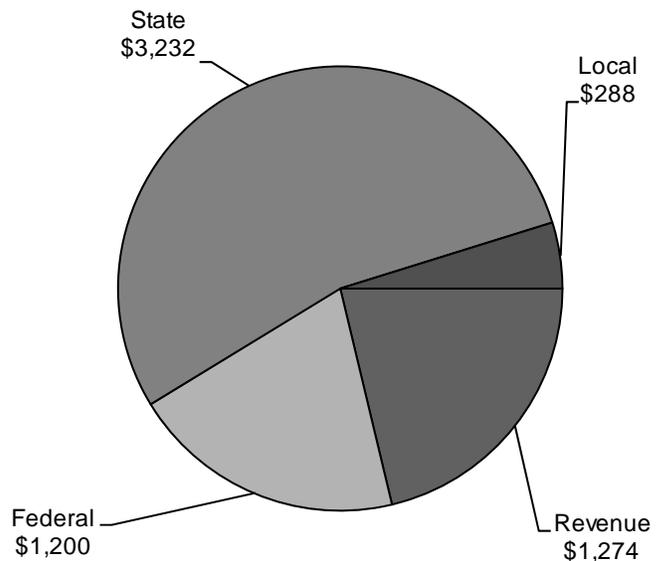
**\$5,994**



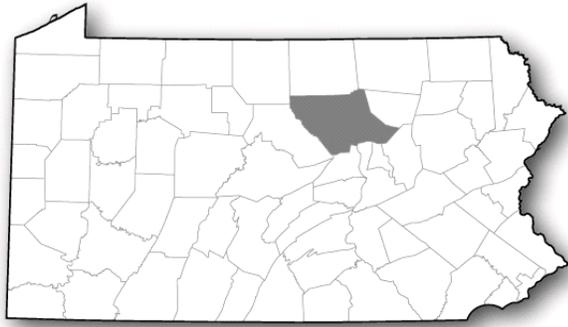
Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

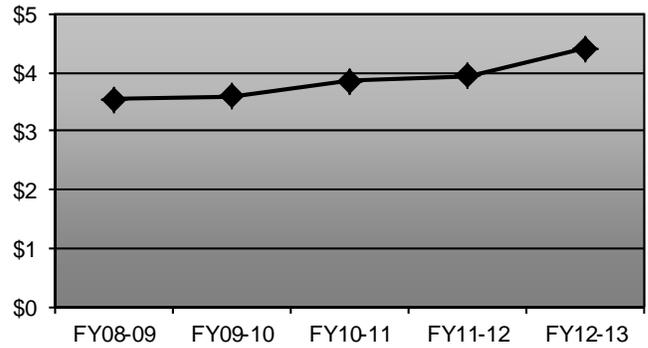
**\$5,994**



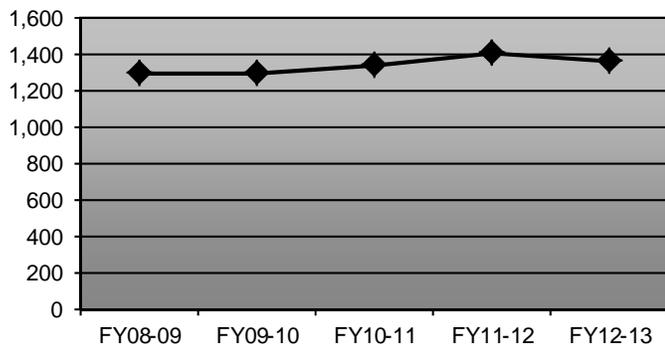
Revenue includes ADA complementary revenue.



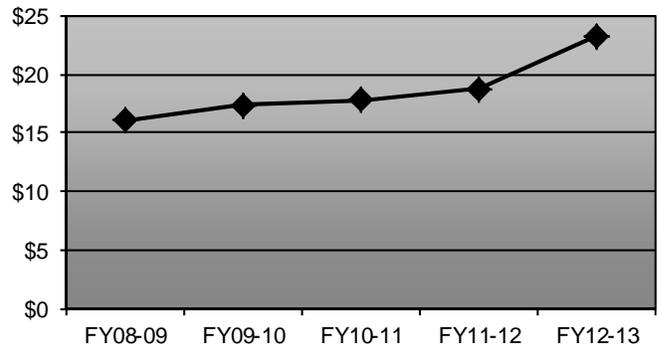
**Operating Expense Per Passenger**



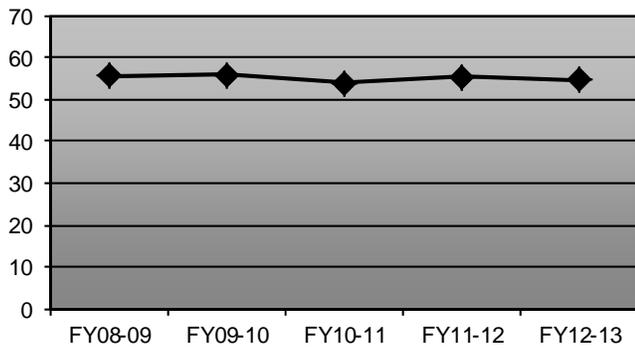
**Total Passengers (000's)**



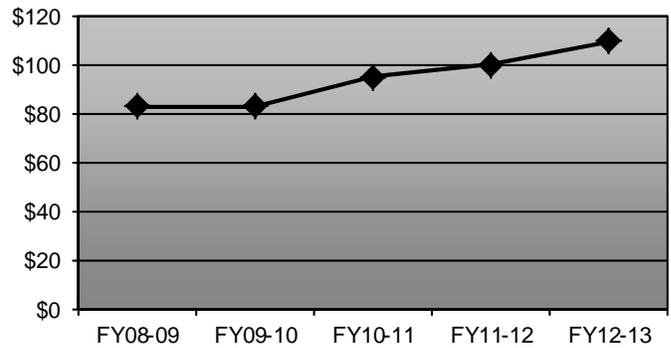
**Operating Revenue Per Revenue Vehicle Hour**



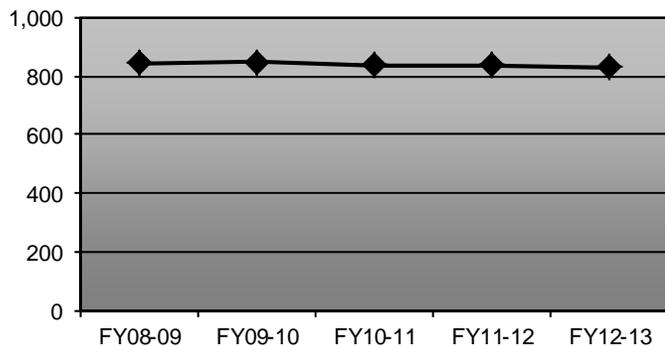
**Revenue Vehicle Hours (000's)**



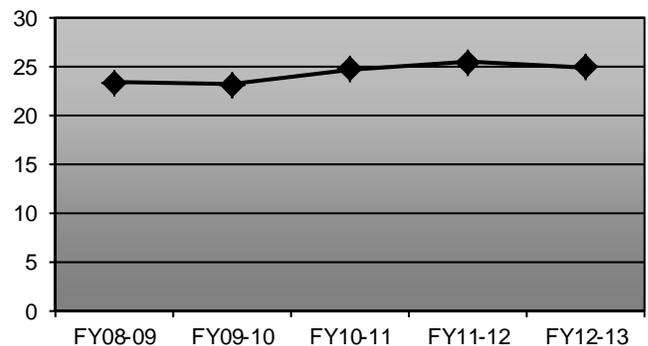
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



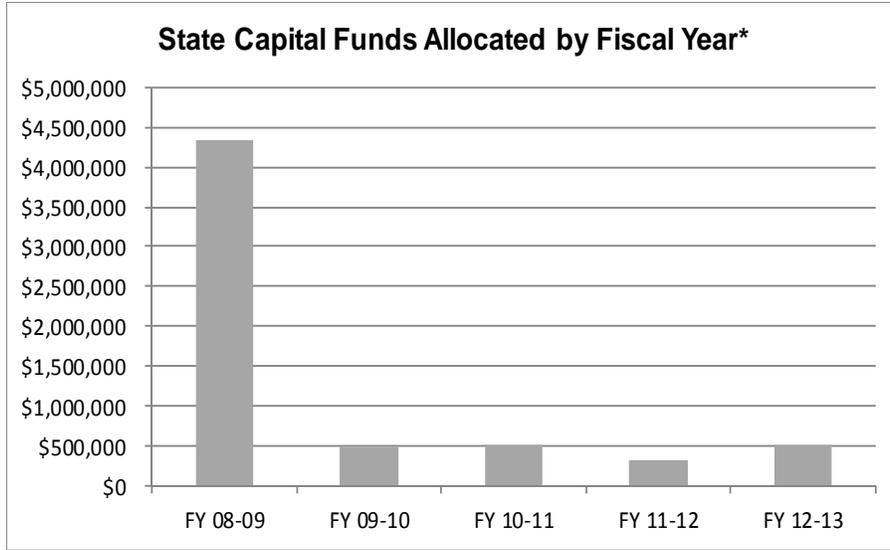
**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.

## Community Transportation

Community transportation provided by STEP, Inc., in Lycoming and Clinton counties (see page 202).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Compressed Natural Gas Fueling Facility Project



River Valley Transit received its first CNG transit bus in August 2012 and three additional CNG buses in 2013. During FY 2012-13, RVT's CNG design team finalized the bid and awarded a contract for CNG equipment—compressors, air dryers, and holding tanks. In April 2013, RVT awarded a General, Electrical, and Mechanical Construction contract for construction of a CNG Fueling Facility. As a commitment to utilizing Marcellus Shale resources in a sustainable, responsible manner, CNG at RVT will decrease RVT's dependence on foreign oil, and improve air quality in the region. In addition, adding CNG fuel at RVT allows the local Marcellus resources to continue to be used in the region to benefit the community.



**York Adams County Transportation Authority (YATA)**  
 1230 Roosevelt Avenue  
 York, PA 17404  
 717-846-5562  
 Mr. Richard Farr, Executive Director  
[www.rabbittransit.org](http://www.rabbittransit.org)



**House District**  
 York: 47, 91, 92, 93, 94, 95, 193, 196

**Senate District**  
 York: 13, 15, 28, 31, 33



**Service Area Statistics (2010 Census)**  
 Square Miles: 911  
 Population: 381,751



**Current Fare Information**  
 Fixed Route Base: \$1.55  
 Fixed Route Average: \$1.42  
 Last Base Fare Increase: July 2013 (3.3%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 1,583,049  
 Senior Passengers: 149,668  
 Revenue Vehicle Miles: 1,536,892  
 Revenue Vehicle Hours: 112,154



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	76	2
Paratransit:	19	59
System-wide:	95	61



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$4,288,411  
 Required Local Match: \$344,593



**Current Fleet Size**

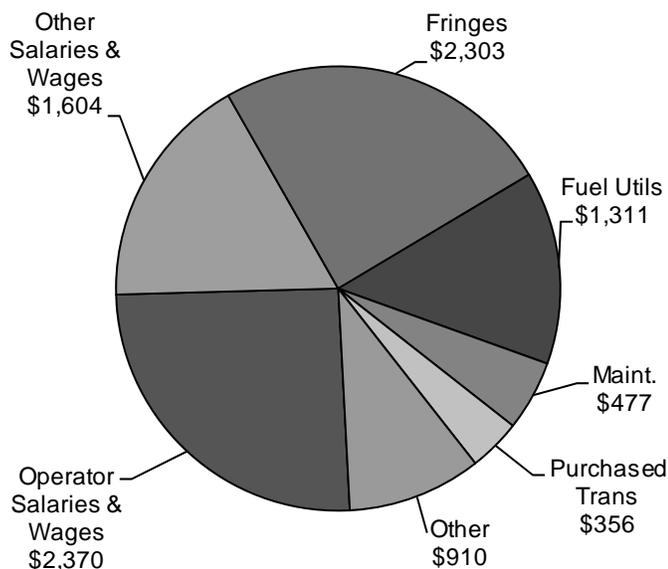
Fixed Route:	58
Paratransit:	52
System-wide:	110

\*Includes Rural Service

## OPERATING BUDGET

Operating Expense (000's)

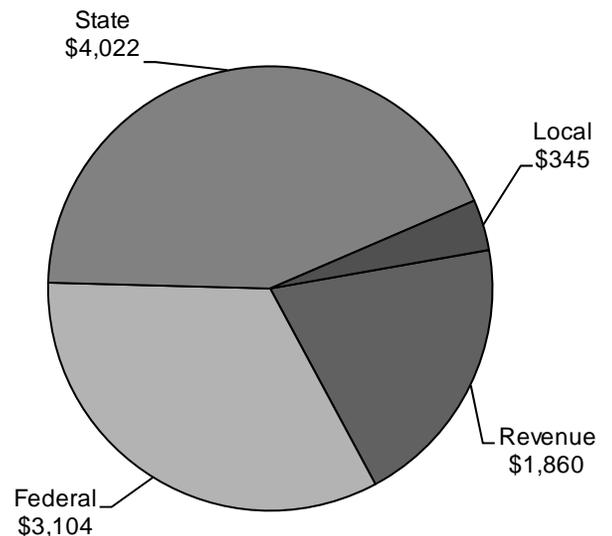
\$9,331



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

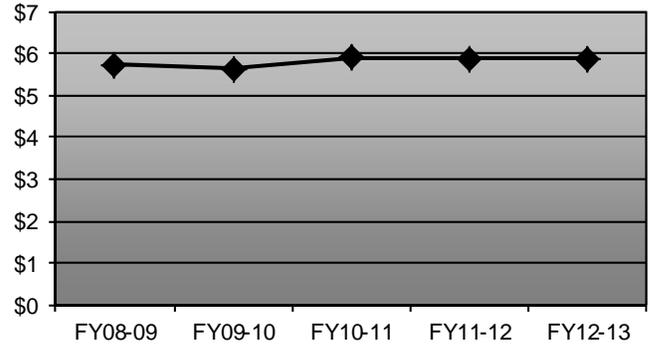
\$9,331



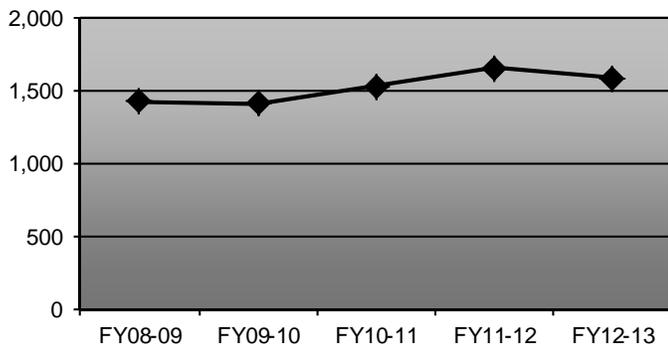
Revenue includes ADA complementary revenue.



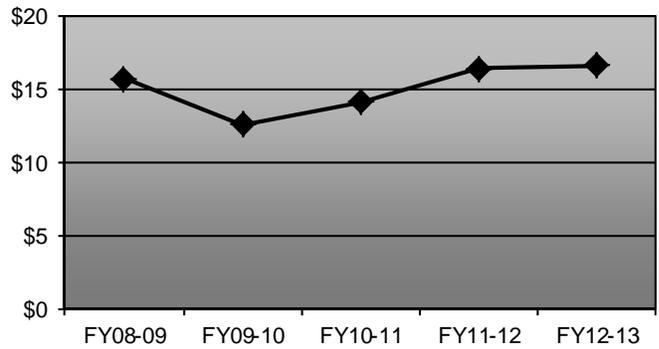
**Operating Expense Per Passenger**



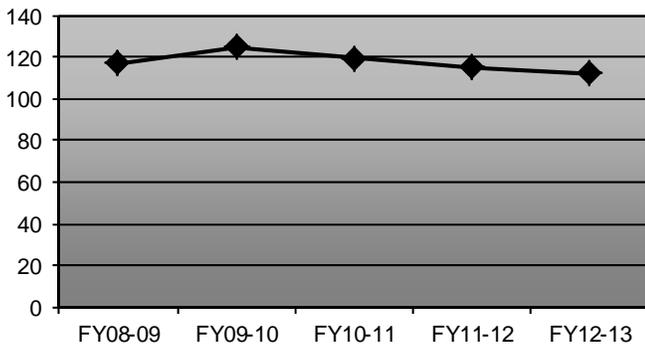
**Total Passengers (000's)**



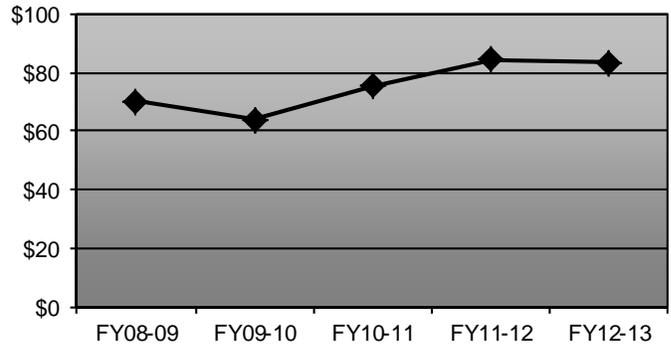
**Operating Revenue Per Revenue Vehicle Hour**



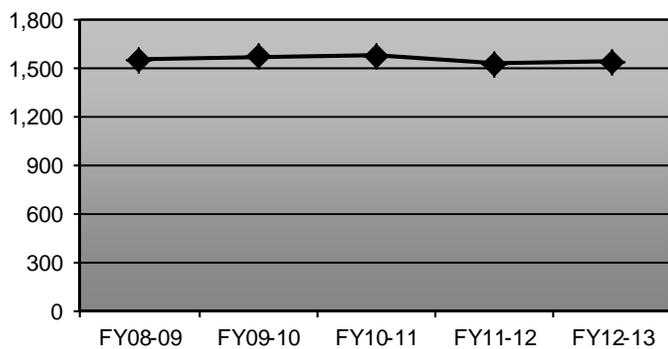
**Revenue Vehicle Hours (000's)**



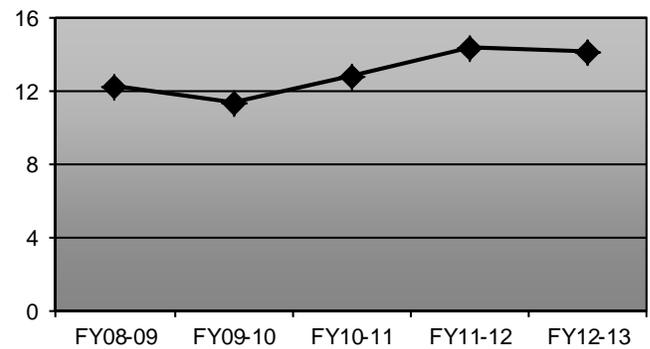
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

URBAN SYSTEMS

### York Adams County Transportation Authority

1230 Roosevelt Avenue  
York, PA 17404  
717-846-5562  
Mr. Richard Farr, Executive Director

### Service Area Statistics (2010 Census) Adams and York Counties

Square Miles: 1,424  
Population: 536,379  
65+ Population: 77,011  
% of Population 65 and older: 14.4%

### Vehicles Operated in Maximum Service

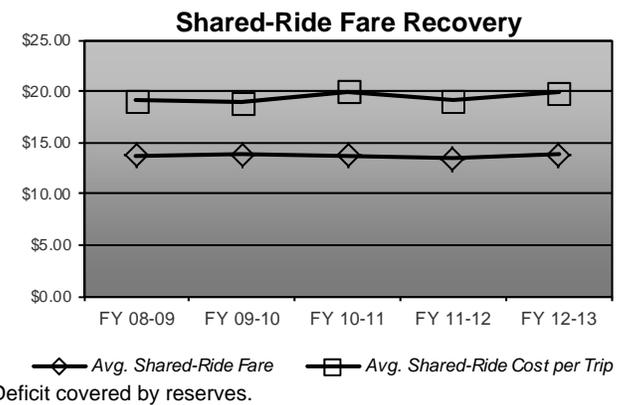
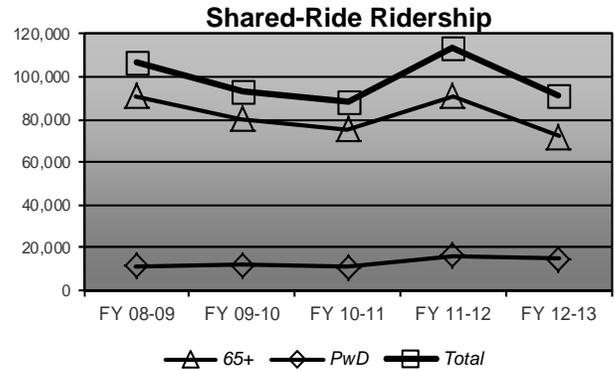
Community Transportation: 22

### Fare Information

Average Shared-Ride Fare: \$13.84  
Cost to Commonwealth per Senior Citizen Trip: \$11.86  
Last Base Fare Increase: April 2012

### Trip Information

65+ Trips: 72,103  
PwD Trips: 14,765  
Other Shared-Ride Trips: 4,493  
Total Shared-Ride Trips: 91,361  
Non-Public Trips: 73,265

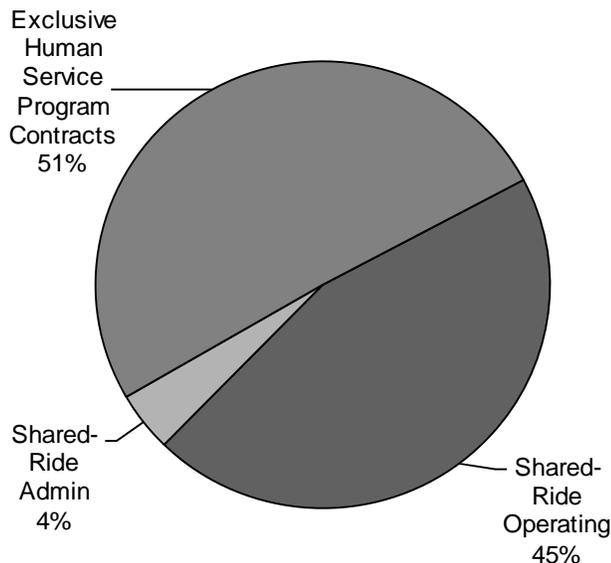


Deficit covered by reserves.

MATP Provider: Yes  
Subcontractors: Yes  
Percent of Service Subcontracted: 2%

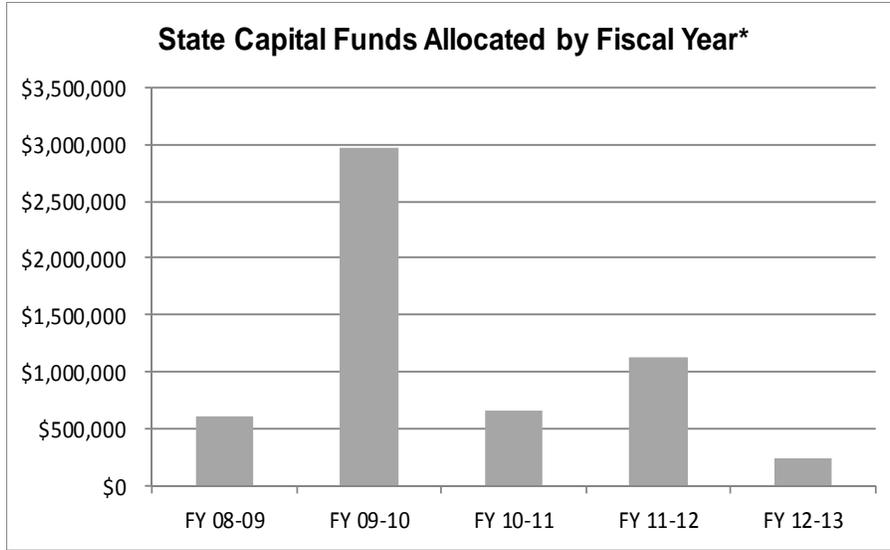
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 122,039	3.3%
Lottery	\$ 855,486	23.3%
Persons with Disabilities Program	\$ 177,693	4.8%
Area Agency on Aging	\$ 86,236	2.3%
Medical Assistance Transportation Program	\$ 1,199,111	32.7%
MH/ID	\$ 222,002	6.0%
Other	\$ 440,315	12.0%
Subsidy	\$ 569,416	15.5%
<b>Total</b>	<b>\$ 3,672,298</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Gettysburg Transit Center



The keystone of the Gettysburg transit system is the downtown Gettysburg Transit Center, constructed in 2012. The transit center provides access to existing Freedom Transit bus/trolley operations and serves as a boarding location for the rabbitEXPRESS service between Gettysburg and Harrisburg allowing passengers to connect to AMTRAK. Located adjacent to the Historic Gettysburg Railroad Station, the Gettysburg Transit Center was designed to reflect a cohesive aesthetic with the surrounding Civil War-era buildings. It serves as a community center offering amenities to riders and visitors of the historical town and plays host to local activities.

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# ***Section III***

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## ***Rural Systems***



**Area Transportation Authority (ATA)**  
 44 Transportation Center  
 Johnsonburg, PA 15845  
 814-965-2111  
 Mr. Michael Imbrogno,  
 Chief Executive Officer  
[www.rideata.com](http://www.rideata.com)



**House District**  
 Cameron: 67 Clearfield: 74, 75 Elk: 75  
 Jefferson: 66 McKean: 65, 67 Potter: 67

**Senate District**  
 Cameron: 25 Clearfield: 25, 35, 41 Elk: 25  
 Jefferson: 25 McKean: 25 Potter: 25



**Service Area Statistics (2010 Census)**  
 Square Miles: 5,092  
 Population: 224,780



**Current Fare Information**  
 Fixed Route Base: \$1.25  
 Fixed Route Average: \$1.11  
 Last Base Fare Increase: July 2008 (25%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 430,438  
 Senior Passengers: 31,639  
 Revenue Vehicle Miles: 1,401,295  
 Revenue Vehicle Hours: 108,039



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	58	90
Paratransit:	0	0
System-wide:	58	90



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$3,341,704  
 Required Local Match: \$237,316



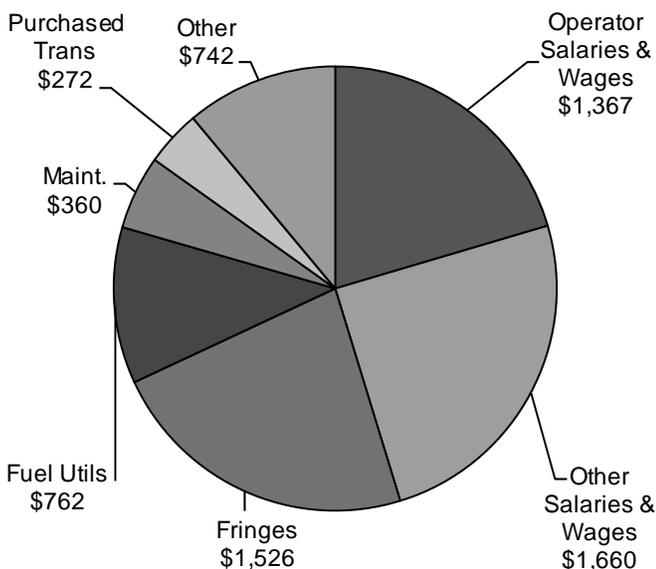
**Current Fleet Size**

Fixed Route:	50
Paratransit:	48
Trolley Bus:	1
System-wide:	99

## OPERATING BUDGET

**Operating Expense (000's)**

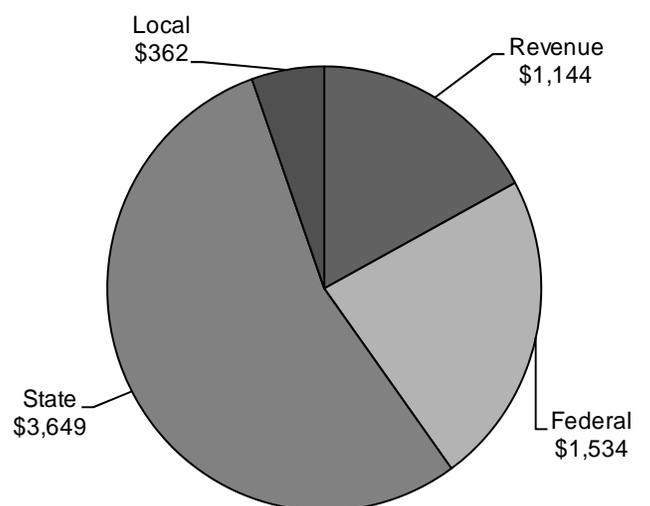
**\$6,689**



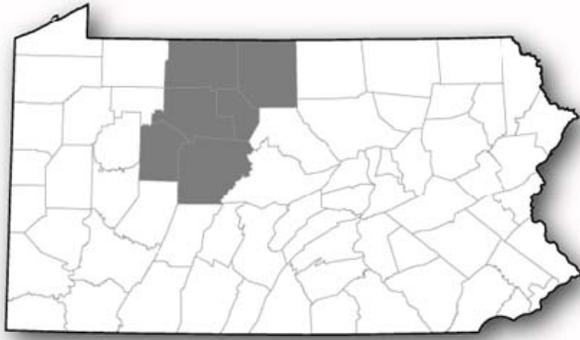
Expense includes DAS expense which is also included on the Community Transportation page.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

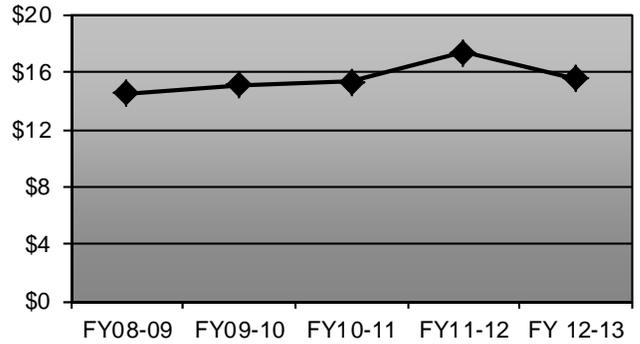
**\$6,689**



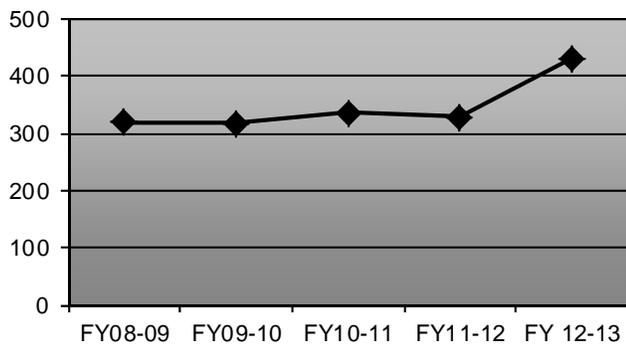
Revenue includes DAS revenue which is also included on the Community Transportation page.



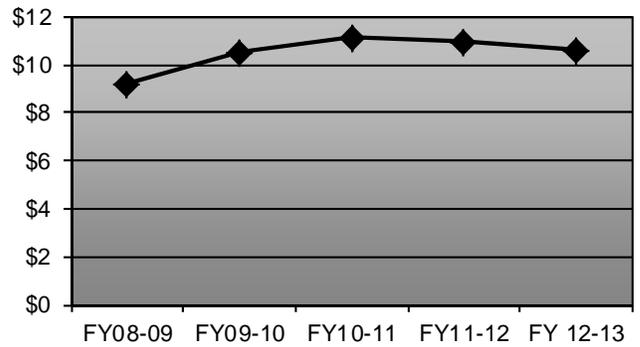
**Operating Expense Per Passenger**



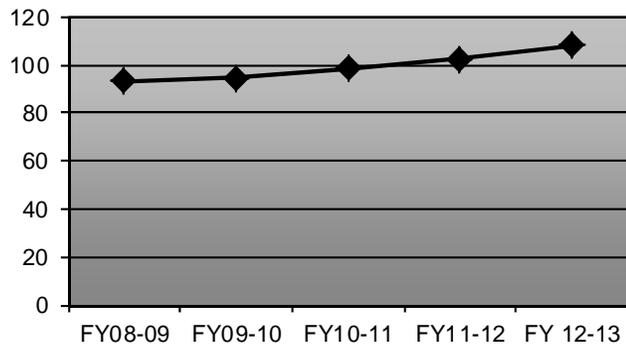
**Total Passengers (000's)**



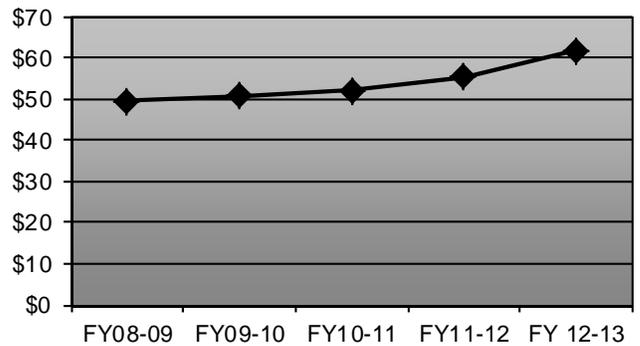
**Operating Revenue Per Revenue Vehicle Hour**



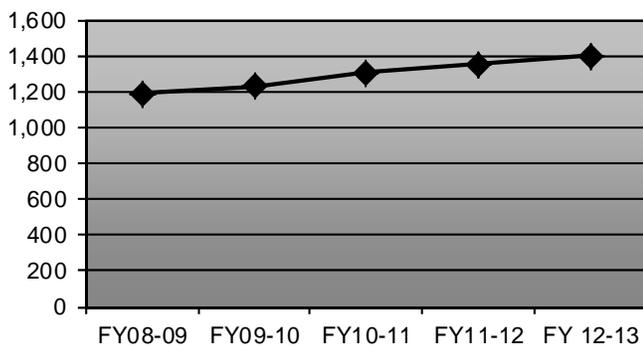
**Revenue Vehicle Hours (000's)**



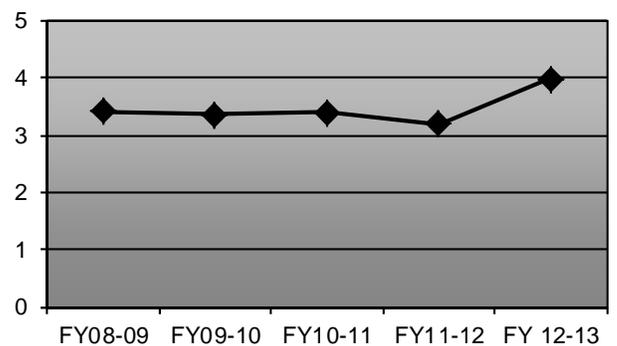
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include DAS passengers which are also included on the Community Transportation page.



Community Transportation

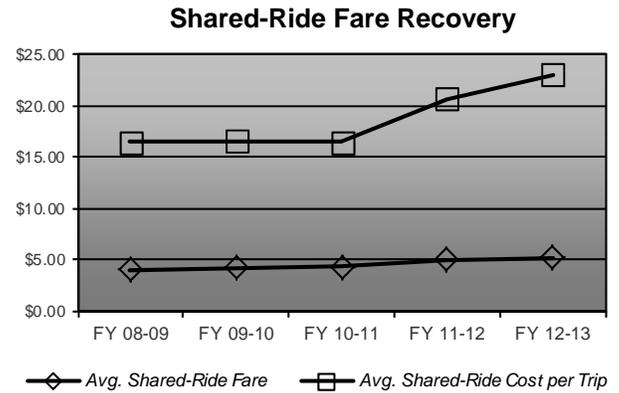
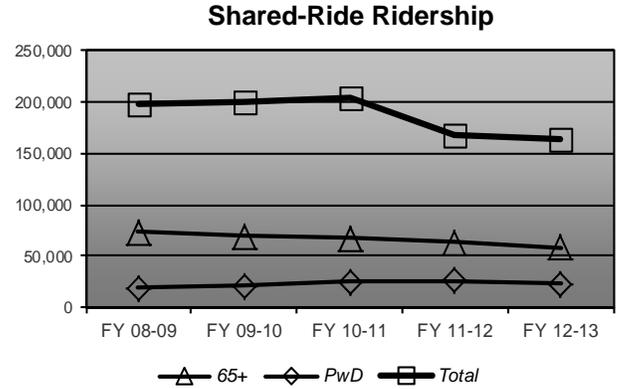
**Area Transportation Authority of North Central PA**  
 44 Transportation Center  
 Johnsonburg, PA 15845  
 1-866-282-4968  
 Mr. Michael Imbrogno, Chief Executive Officer

**Service Area Statistics (2010 Census)**  
**Cameron, Clearfield, Elk, Jefferson, McKean, and Potter Counties**  
 Square Miles: 5,091  
 Population: 224,780  
 65+ Population: 40,449  
 % of Population 65 and older: 18.0%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 48

**Fare Information**  
 Average Shared-Ride Fare: \$5.23  
 Cost to Commonwealth per Senior Citizen Trip: \$4.74  
 Last Base Fare Increase: July 2009

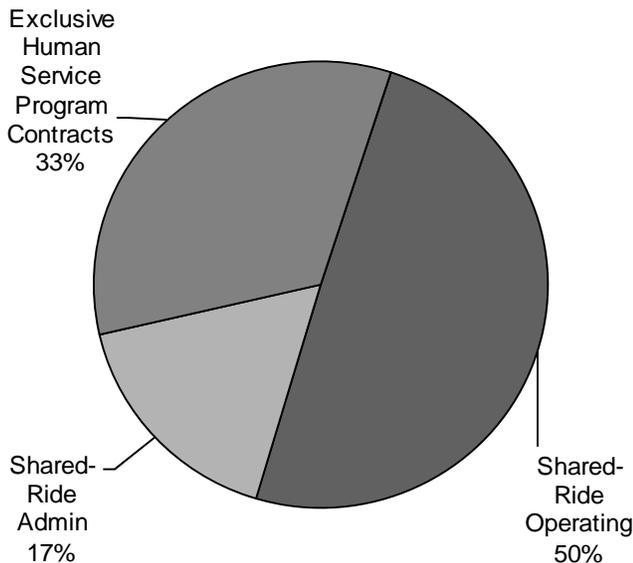
**Trip Information**  
 65+ Trips: 58,637  
 PwD Trips: 23,113  
 Other Shared-Ride Trips: 81,362  
 Total Shared-Ride Trips: 163,112  
 Non-Public Trips: 22,530



MATP Provider: **Yes**  
 Subcontractors: **Yes**  
 Percent of Service Subcontracted: **2%**

COMMUNITY TRANSPORTATION OPERATING BUDGET

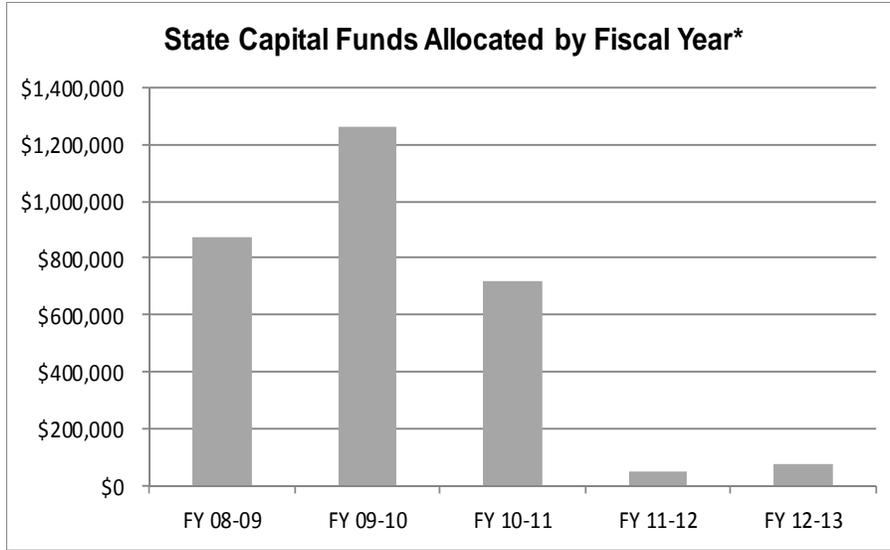
Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 114,759	2.0%
Lottery	\$ 277,770	4.9%
Persons with Disabilities Program	\$ 144,886	2.5%
Area Agency on Aging	\$ 226	0.0%
Medical Assistance Transportation Program	\$ 1,891,004	33.2%
MH/ID	\$ 219,214	3.9%
Other	\$ 147,314	2.6%
Subsidy	\$ 2,894,374	50.9%
<b>Total</b>	<b>\$ 5,689,547</b>	<b>100.0%</b>

DAS expense, revenue, and trips are also included on the previous pages.



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Bradford Service Truck



ATA procured a 2012 Ford F350 DRW-4WD Super Cab for the Bradford division to replace a service truck purchased in the mid-1990s. The service truck is inventoried with parts to respond to road calls, perform minor repairs in the field, and provide inspection of vehicles for those located in the outer regions of the service area, up to two hours from the maintenance shop.



**Butler Transit Authority (BTA)**  
 130 Hollywood Drive, Suite 101  
 Butler, PA 16001  
 724-283-0445, Ext. 216  
 Mr. John H. Paul, Executive Director  
[www.butlertransitauthority.com](http://www.butlertransitauthority.com)



**House District**  
 Butler: 8, 10, 11, 12, 64  
**Senate District**  
 Butler: 21, 40, 41, 50



**Service Area Statistics (2010 Census)**  
 Square Miles: 25  
 Population: 31,084



**Current Fare Information**  
 Fixed Route Base: \$1.25  
 Fixed Route Average: \$1.12  
 Last Base Fare Increase: July 2012 (25%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 218,278  
 Senior Passengers: 45,605  
 Revenue Vehicle Miles: 219,029  
 Revenue Vehicle Hours: 18,021



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	4	6
Paratransit:	0	0
System-wide:	4	6



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$638,125  
 Required Local Match: \$39,114



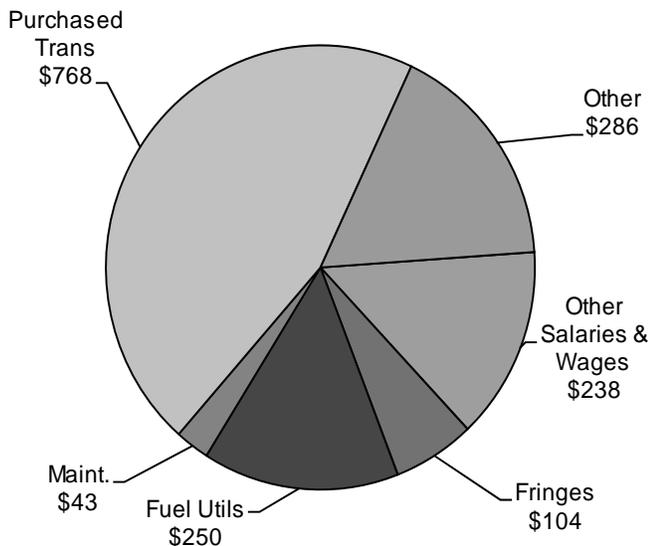
**Current Fleet Size**

Fixed Route:	6
Paratransit:	0
System-wide:	6

## OPERATING BUDGET

### Operating Expense (000's)

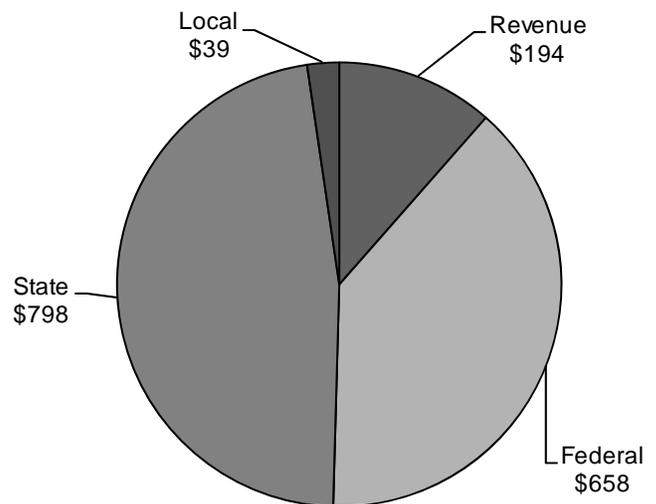
**\$1,689**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

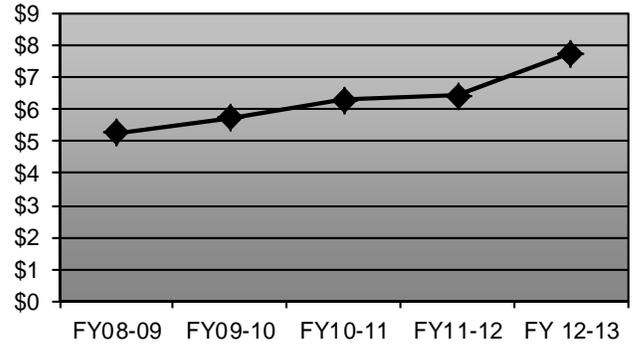
**\$1,689**



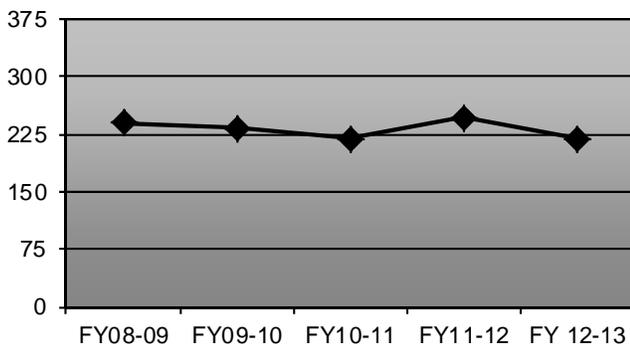
Revenue includes ADA complementary revenue.



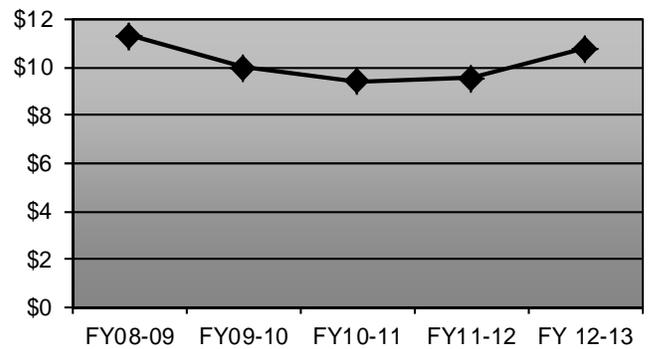
**Operating Expense Per Passenger**



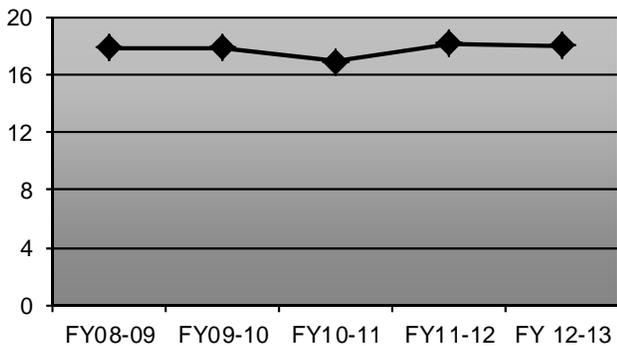
**Total Passengers (000's)**



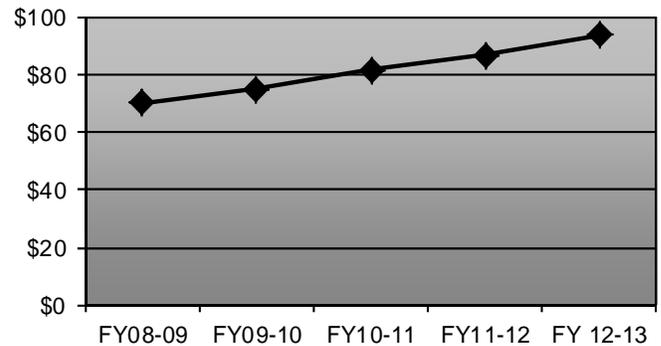
**Operating Revenue Per Revenue Vehicle Hour**



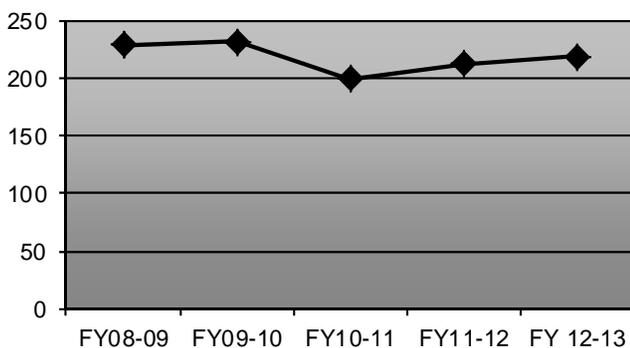
**Revenue Vehicle Hours (000's)**



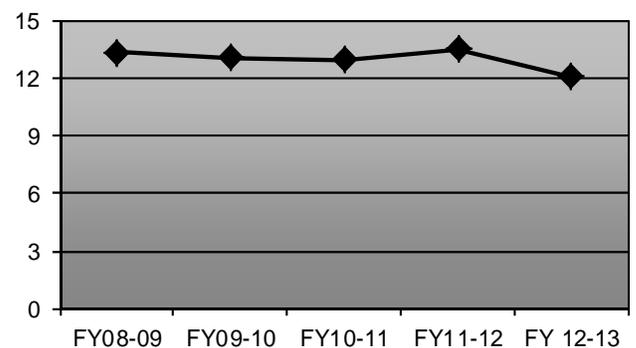
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



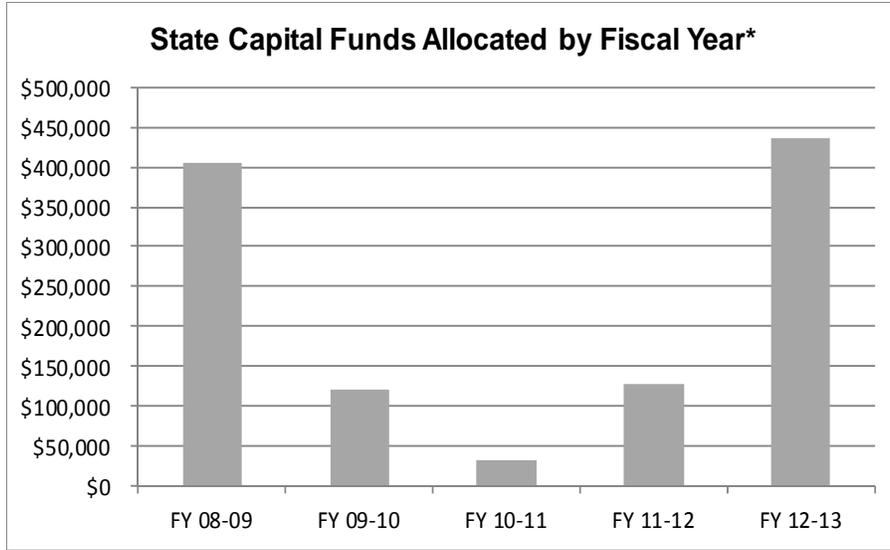
**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.

**Community Transportation**

Community transportation provided by Butler County Community Action and Development in Butler County (see page 185).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Wheelchair Lift Replacement Program



BTA provides transportation services to senior living facilities, senior centers, and medical facilities in Butler City and Butler Township which require heavy use of lifts and wheelchair accommodations. Due to their constant use, the original vehicle lifts broke down frequently, increasing maintenance costs and providing poor reliability. The Authority replaced wheelchair lifts on six of the buses in its fleet to better accommodate BTA customers.



**Carbon County Community Transit**  
 Carbon County Courthouse  
 Jim Thorpe, PA 18229-1238  
 610-432-2523  
 Ms. Melissa Gemelli, Assistant Executive Director  
[www.carbontransit.com](http://www.carbontransit.com)



**House District**  
 Carbon: 122  
  
**Senate District**  
 Carbon: 14, 29



**Service Area Statistics (2010 Census)**  
 Square Miles: 64  
 Population: 25,419



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$1.02  
 Last Base Fare Increase: Nov 2002 (50%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 7,198  
 Senior Passengers: 4,725  
 Revenue Vehicle Miles: 39,906  
 Revenue Vehicle Hours: 2,786



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	1	0
Paratransit:	30	0
System-wide:	31	0



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$213,482  
 Required Local Match: \$30,721



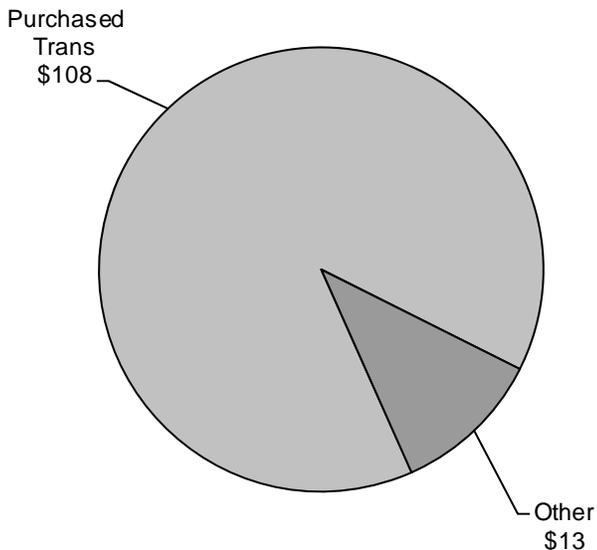
**Current Fleet Size**

Fixed Route:	1
Paratransit:	25
System-wide:	25

## OPERATING BUDGET

Operating Expense (000's)

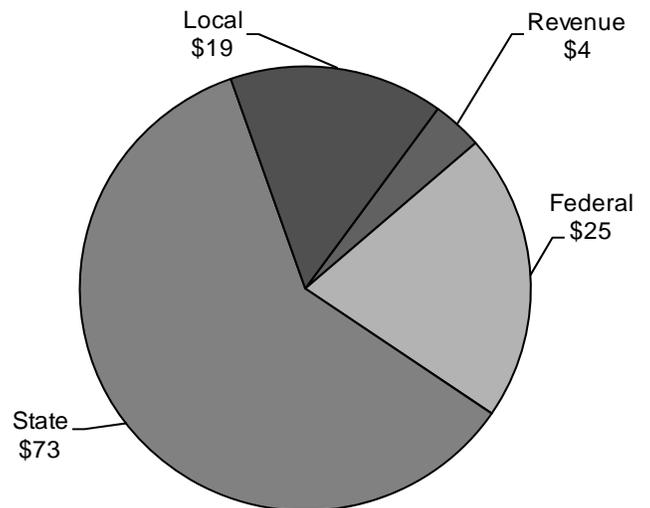
\$122



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

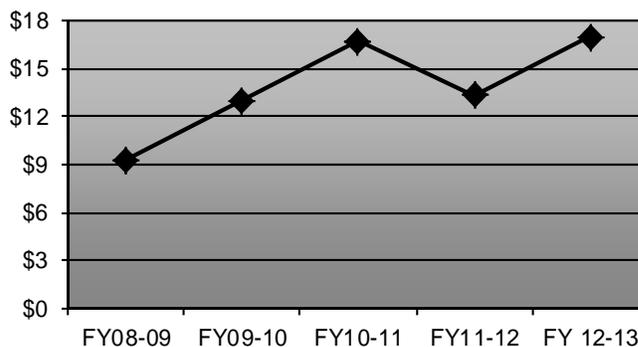
\$122



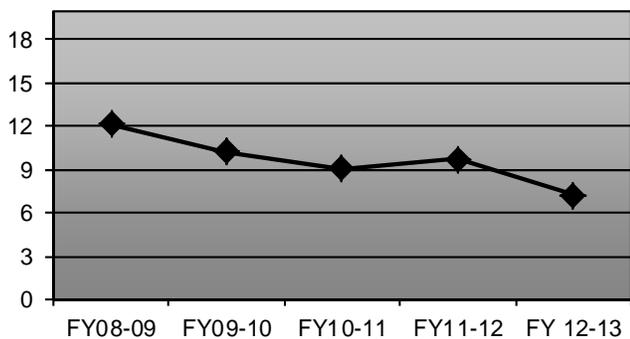
Revenue includes ADA complementary revenue.



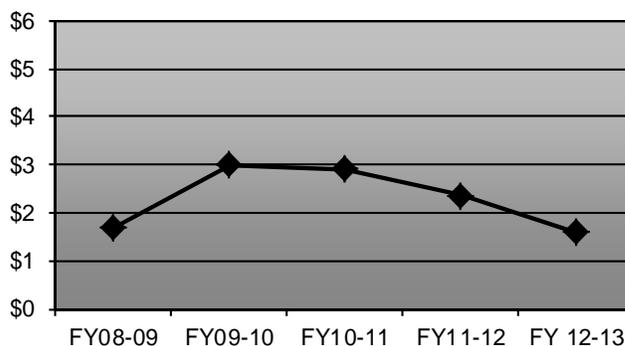
**Operating Expense Per Passenger**



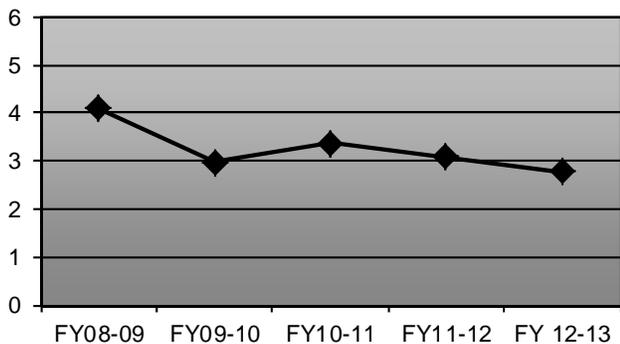
**Total Passengers (000's)**



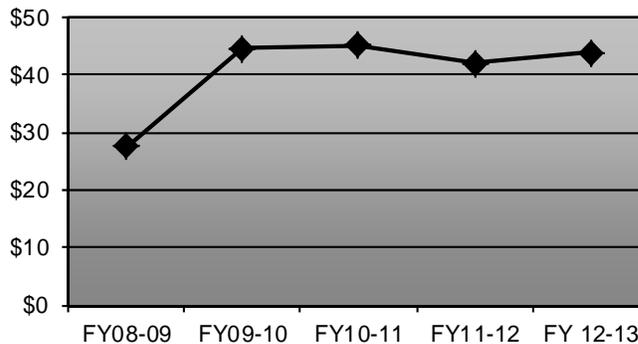
**Operating Revenue Per Revenue Vehicle Hour**



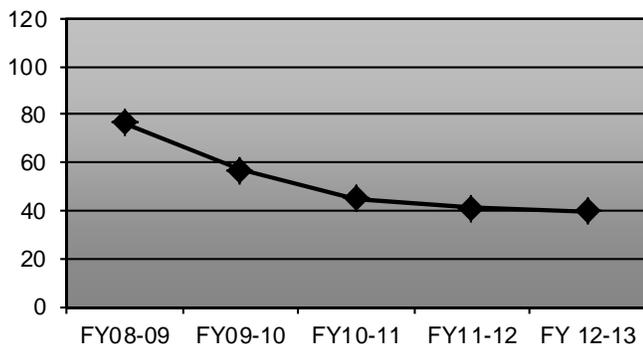
**Revenue Vehicle Hours (000's)**



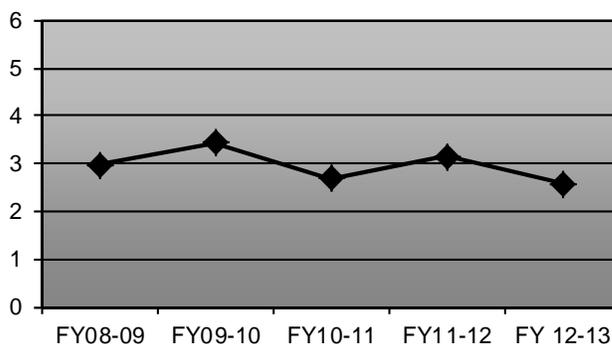
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**

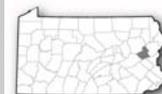


**Total Ridership Per Revenue Vehicle Hour**



RURAL SYSTEMS

Passengers include ADA complementary passengers.



## Community Transportation

### Carbon County c/o LANta

Carbon County Courthouse  
 Jim Thorpe, PA 18229-1238  
 610-435-2523  
 Ms. Melissa Gemelli, Assistant Executive Director

### Service Area Statistics (2010 Census)

#### Carbon County

Square Miles: 381  
 Population: 65,249  
 65+ Population: 11,644  
 % of Population 65 and older: 17.8%

### Vehicles Operated in Maximum Service

Community Transportation: 11

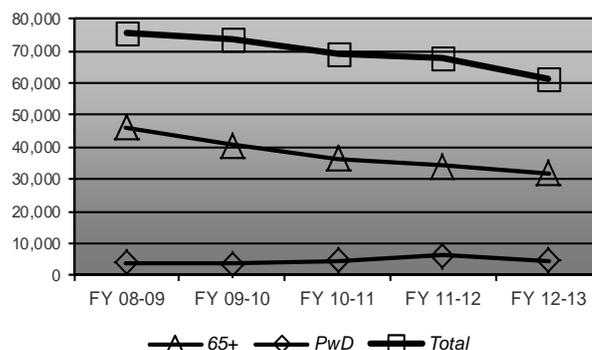
### Fare Information

Average Shared-Ride Fare: \$19.82  
 Cost to Commonwealth per Senior Citizen Trip: \$16.77  
 Last Base Fare Increase: April 2009

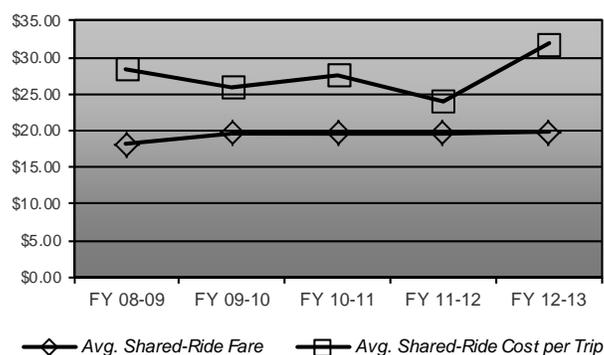
### Trip Information

65+ Trips: 31,930  
 PwD Trips: 4,701  
 Other Shared-Ride Trips: 24,420  
 Total Shared-Ride Trips: 61,051  
 Non-Public Trips: 14,700

### Shared-Ride Ridership



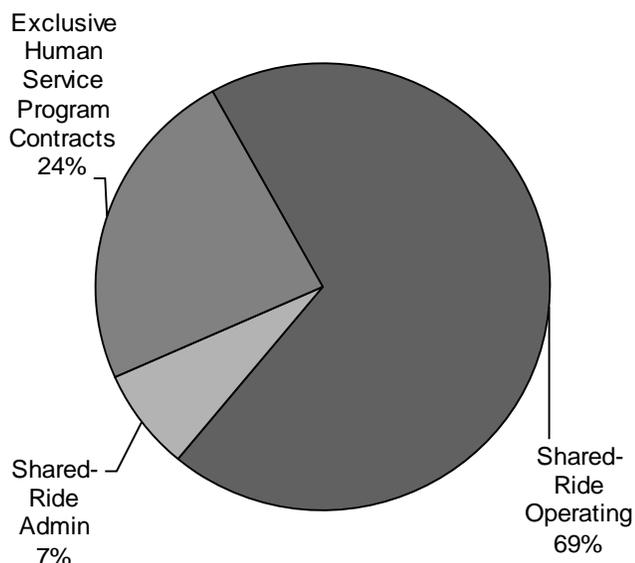
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 100%

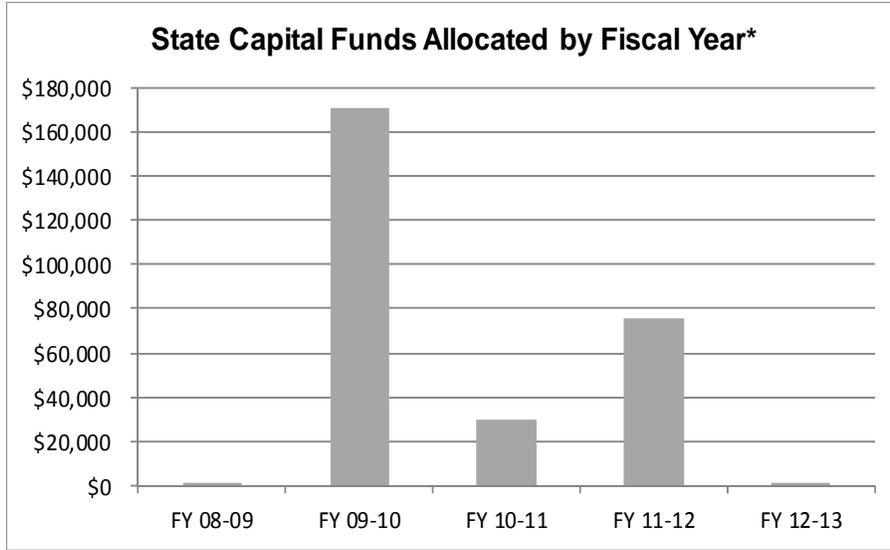
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 27,383	1.1%
Lottery	\$ 535,367	20.7%
Persons with Disabilities Program	\$ 75,694	2.9%
Area Agency on Aging	\$ 123,122	4.8%
Medical Assistance Transportation Program	\$ 1,573,632	60.7%
MH/ID	\$ -	0.0%
Other	\$ 28,170	1.1%
Subsidy	\$ 228,516	8.8%
<b>Total</b>	<b>\$ 2,591,884</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Vehicle Purchase



In 2013, Carbon County Community Transportation (CCCT) purchased four vehicles as replacements for older, less reliable vehicles. The 12-passenger, two-wheelchair tie-down vans are fully accessible and are used in CCCT’s door-to-door Shared-Ride Program, providing transportation services to the elderly and people with disabilities. The purchase of the gas-powered vehicles is part of a larger effort to replace CCCT’s diesel-powered vehicles with gas-powered vehicles—the gas powered vehicles were determined to be more economical for CCCT’s budget.



**Crawford Area Transportation Authority (CATA)**  
 214 Pine Street  
 Meadville, PA 16335  
 814-336-5600  
 Mr. Timothy Geibel, Executive Director  
[www.catabus.org](http://www.catabus.org)



**House District**  
 Crawford: 5, 6, 17  
  
**Senate District**  
 Crawford: 50



**Service Area Statistics (2010 Census)**  
 Square Miles: 12  
 Population: 20,060



**Current Fare Information**  
 Fixed Route Base: \$1.00  
 Fixed Route Average: \$0.82  
 Last Base Fare Increase: August 2005 (33%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 237,705  
 Senior Passengers: 36,708  
 Revenue Vehicle Miles: 238,645  
 Revenue Vehicle Hours: 17,424



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	5	4
Paratransit:	5	15
System-wide:	10	19



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$557,537  
 Required Local Match: \$31,238



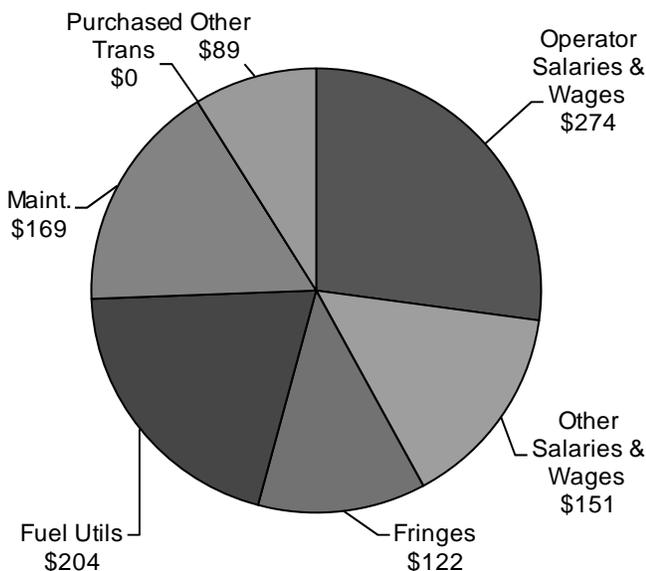
**Current Fleet Size**

Fixed Route:	8
Paratransit:	25
System-wide:	33

## OPERATING BUDGET

Operating Expense (000's)

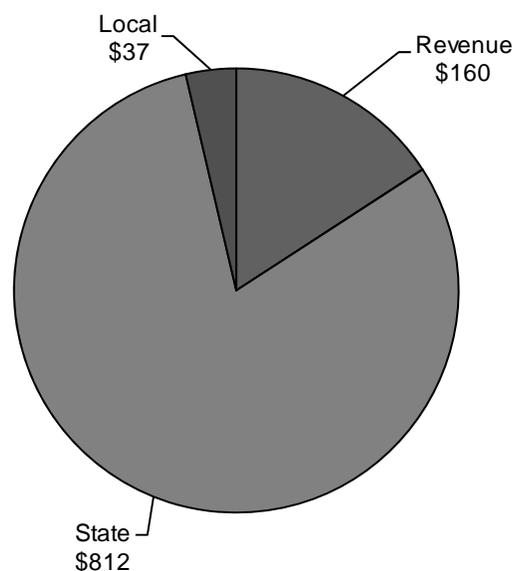
\$1,009



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

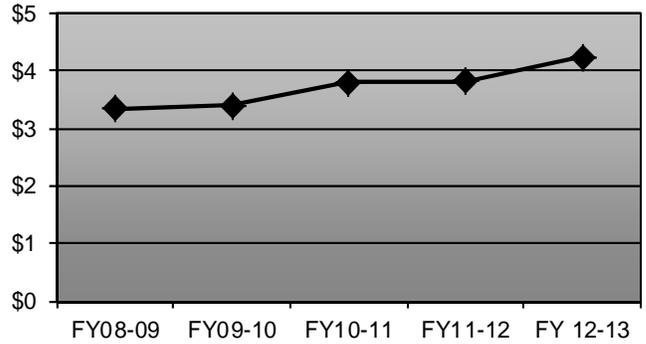
\$1,009



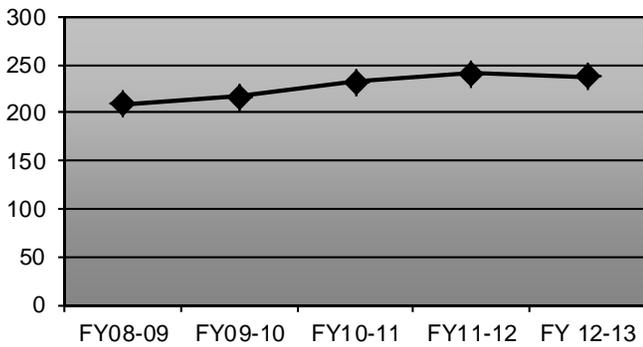
Revenue includes ADA complementary revenue.



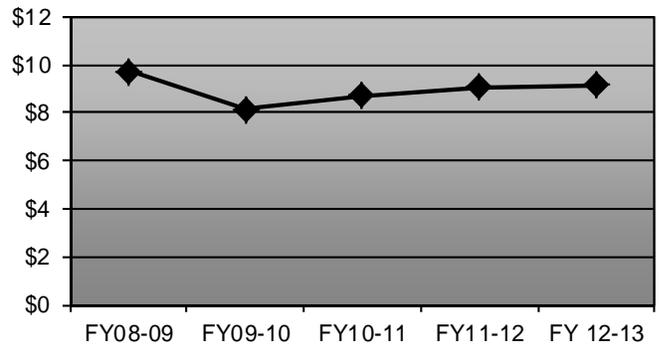
**Operating Expense Per Passenger**



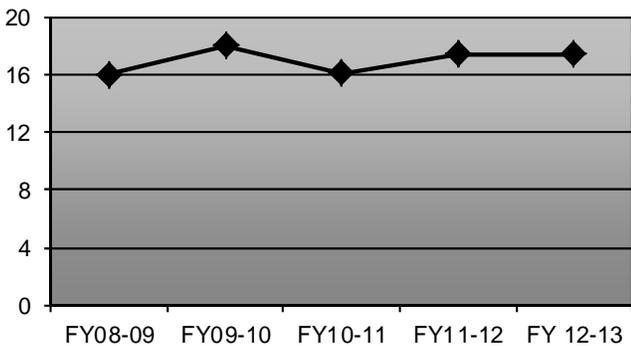
**Total Passengers (000's)**



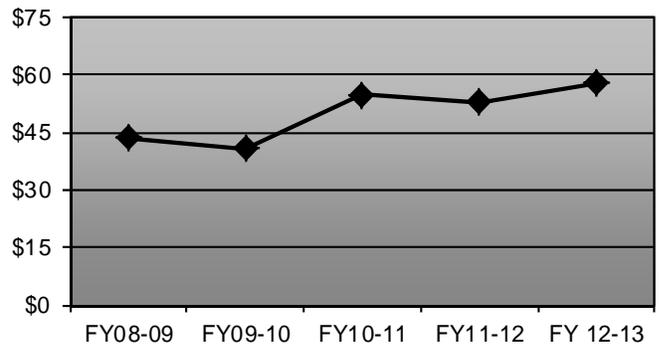
**Operating Revenue Per Revenue Vehicle Hour**



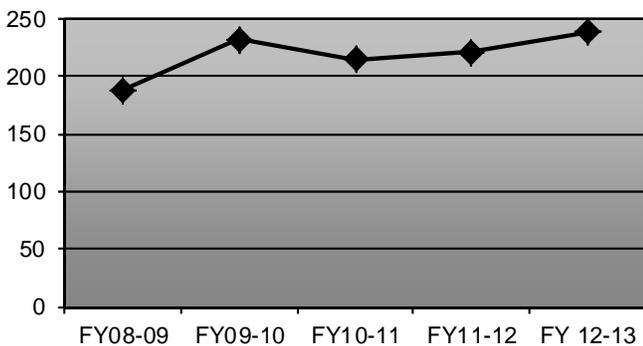
**Revenue Vehicle Hours (000's)**



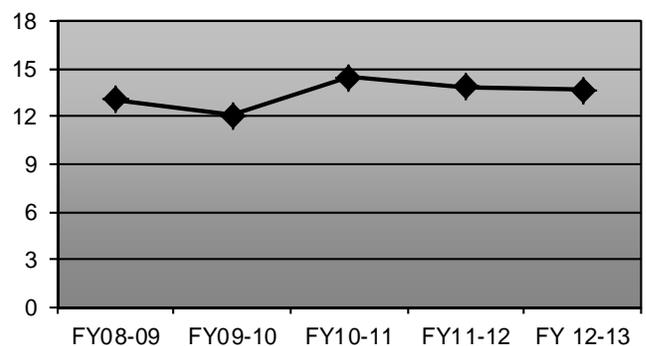
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

**Crawford Area Transportation Authority**  
 214 Pine Street,  
 Meadville, PA 16335  
 814-336-5600  
 Mr. Timothy C. Geibel, Executive Director

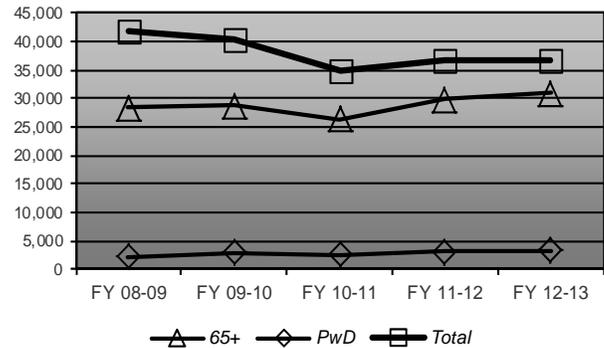
**Service Area Statistics (2010 Census)**  
**Crawford County**  
 Square Miles: 1,013  
 Population: 88,765  
 65+ Population: 14,712  
 % of Population 65 and older: 16.6%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 13

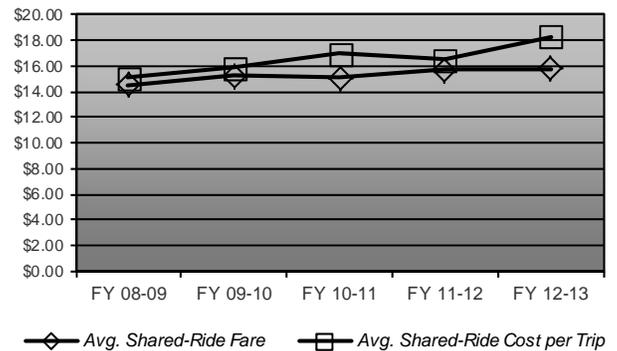
**Fare Information**  
 Average Shared-Ride Fare: \$15.80  
 Cost to Commonwealth per Senior Citizen Trip: \$13.84  
 Last Base Fare Increase: January 2008

**Trip Information**  
 65+ Trips: 30,860  
 PwD Trips: 3,262  
 Other Shared-Ride Trips: 2,708  
 Total Shared-Ride Trips: 36,830  
 Non-Public Trips: 9,708

### Shared-Ride Ridership



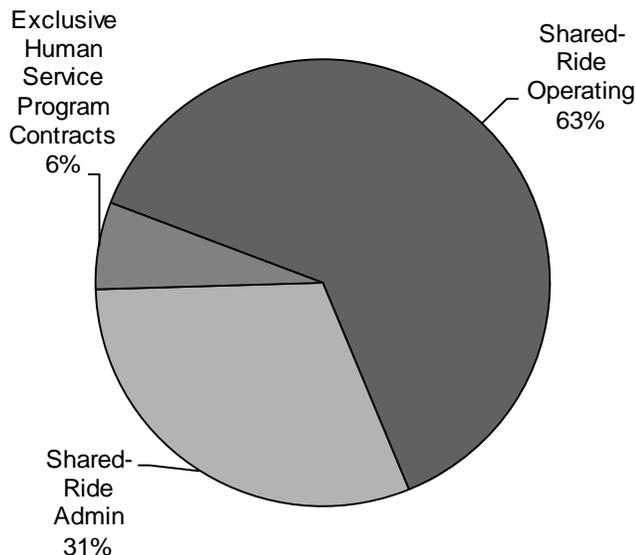
### Shared-Ride Fare Recovery



MATP Provider: **Yes**  
 Subcontractors: **No**  
 Percent of Service Subcontracted: **N/A**

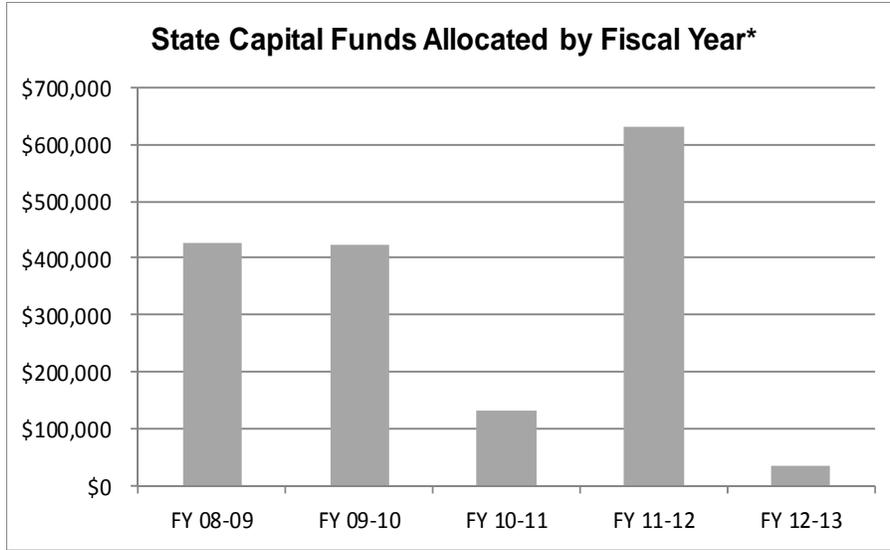
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 46,201	6.4%
Lottery	\$ 426,960	59.5%
Persons with Disabilities Program	\$ 44,017	6.1%
Area Agency on Aging	\$ 33,642	4.7%
Medical Assistance Transportation Program	\$ 48,340	6.7%
MH/ID	\$ -	0.0%
Other	\$ 62,264	8.7%
Subsidy	\$ 56,429	7.9%
<b>Total</b>	<b>\$ 717,853</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Vehicle Purchase



CATA added five body-on-chassis buses and two accessible minivans to the countywide shared-ride operations. The accessible mini-vans are used to provide long distance medical trips and evening shared-ride services in Meadville and Titusville. They allow CATA to offer a more easily accessible vehicle and more comfortable ride for passengers, while reducing operating costs. These buses are used to supplement countywide shared-ride services to six Area Agency on Aging Senior Center facilities and other destinations throughout the County.



**DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST)**  
 178 Spider Lake Road  
 DuBois, PA 15801  
 814-371-3940  
 Ms. Kristen Vida, Executive Director  
[www.dufast.com](http://www.dufast.com)



**House District**  
 Clearfield: 75  
  
**Senate District**  
 Clearfield: 25,



**Service Area Statistics (2010 Census)**  
 Square Miles: 56  
 Population: 20,327



**Current Fare Information**  
 Fixed Route Base: \$1.25  
 Fixed Route Average: \$0.61  
 Last Base Fare Increase: July 2009 (25%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 65,266  
 Senior Passengers: 24,586  
 Revenue Vehicle Miles: 128,775  
 Revenue Vehicle Hours: 10,356



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	7	3
Paratransit:	0	0
System-wide:	7	3



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$466,124  
 Required Local Match: \$38,153



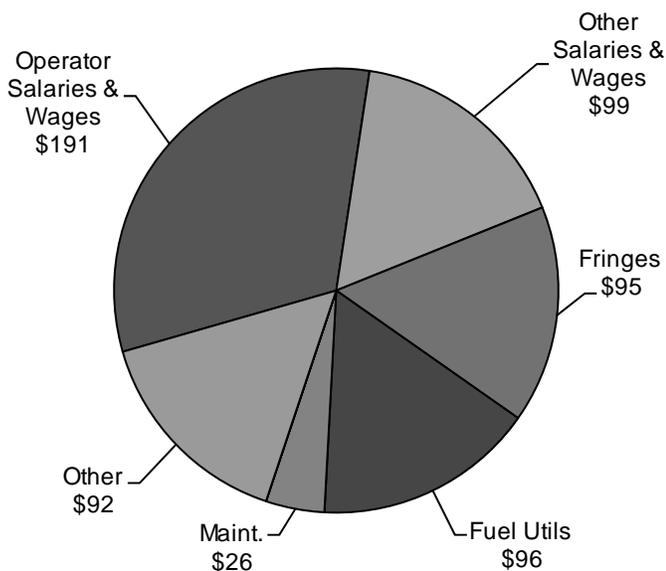
**Current Fleet Size**

Fixed Route:	6
Paratransit:	0
System-wide:	6

## OPERATING BUDGET

**Operating Expense (000's)**

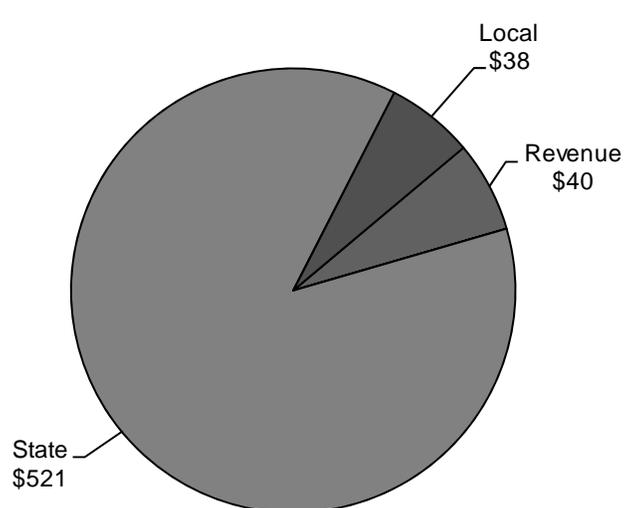
**\$599**



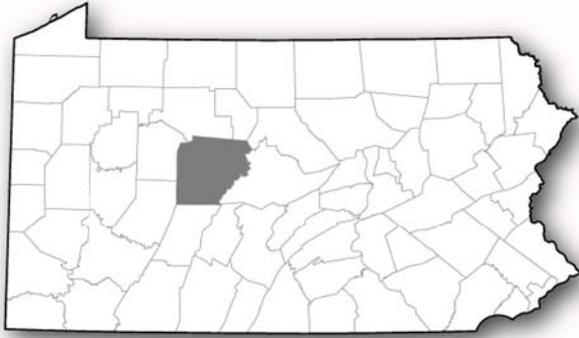
Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

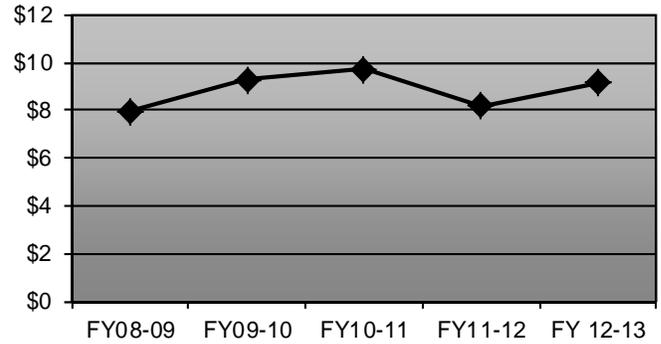
**\$599**



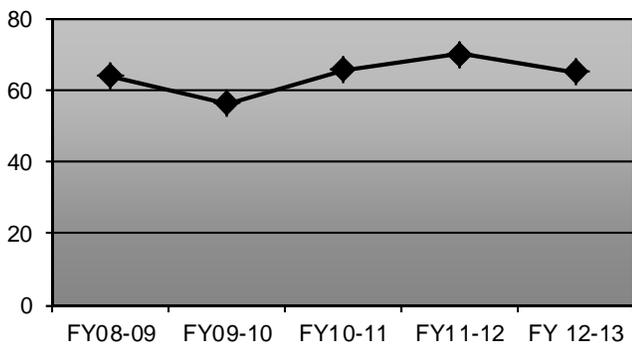
Revenue includes ADA complementary revenue.



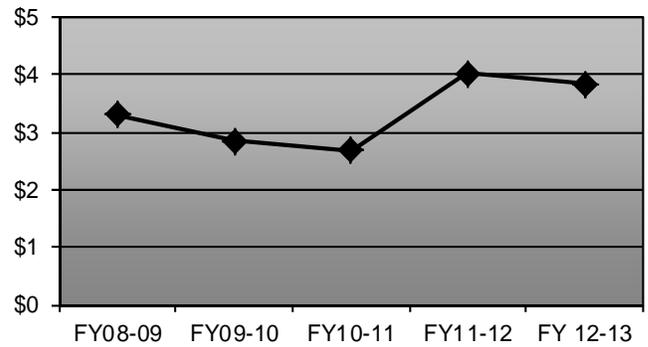
**Operating Expense Per Passenger**



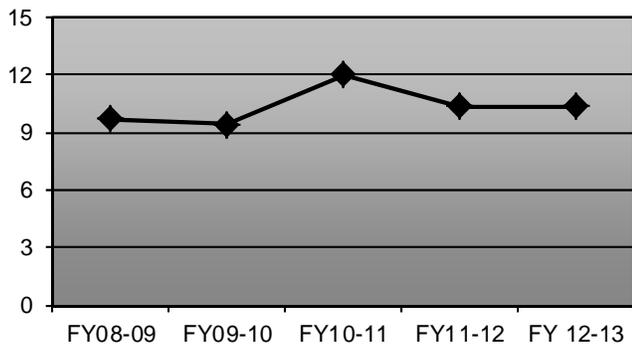
**Total Passengers (000's)**



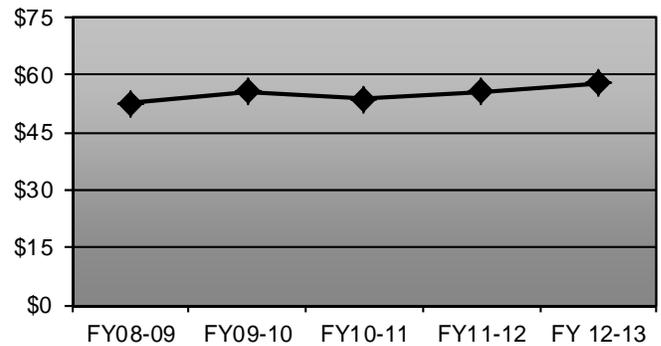
**Operating Revenue Per Revenue Vehicle Hour**



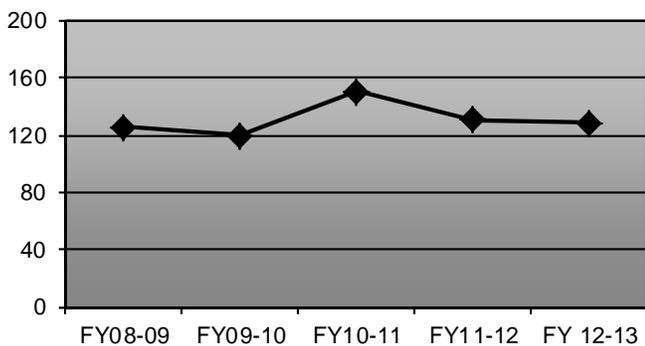
**Revenue Vehicle Hours (000's)**



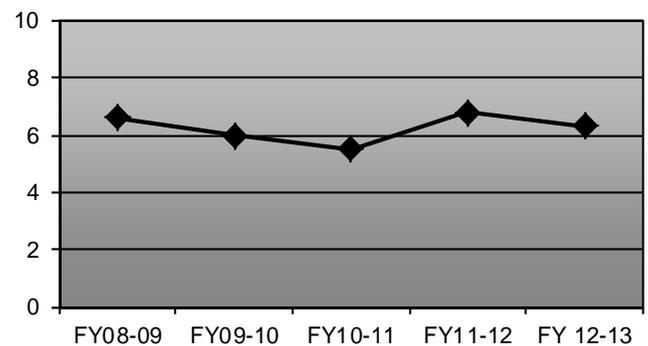
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**

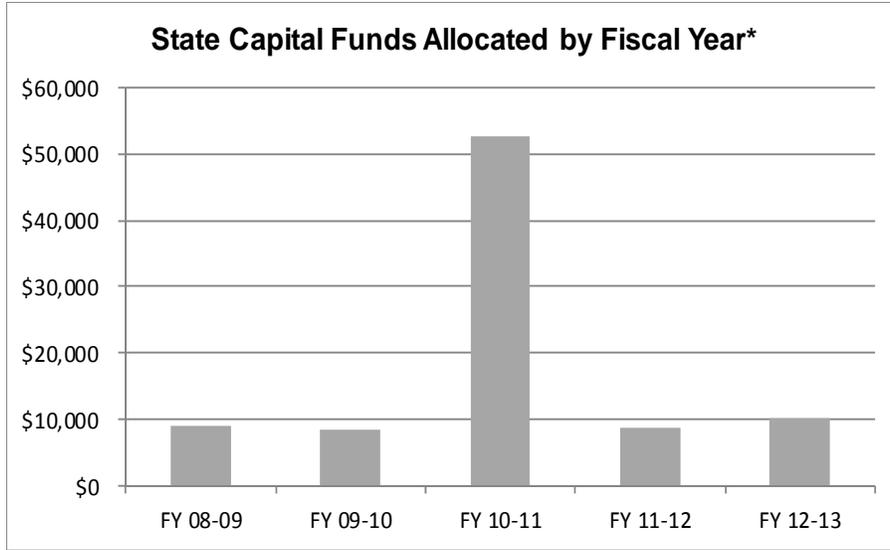


RURAL SYSTEMS

Passengers include ADA complementary passengers.

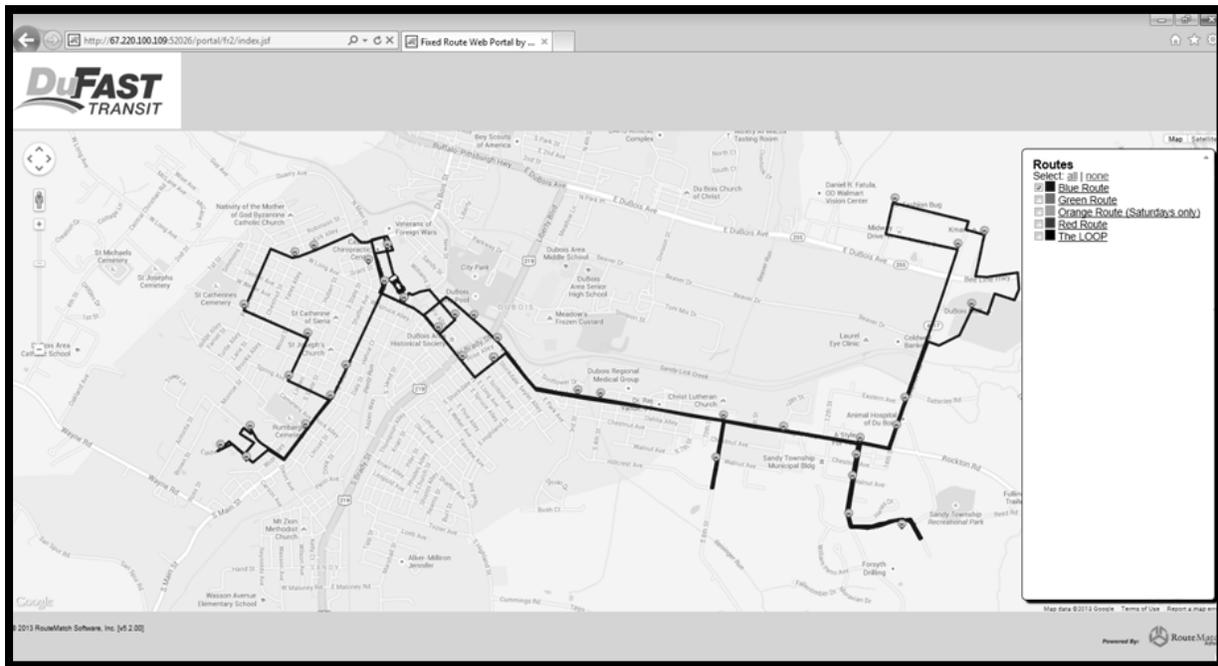
**Community Transportation**

Community transportation provided by Area Transportation Authority of North Central PA in Cameron, Clearfield, Elk, Jefferson, McKean, and Potter counties (see page 126).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

**Intelligent Transportation System Project**



DuFAST Transit is currently implementing an Intelligent Transportation System. Passengers and staff have the ability to see vehicle locations in real-time through the authority's website, [www.dufast.com](http://www.dufast.com). Routes can be selected from the legend located to the right of the screen. Once a route is selected, the route pattern and the stops associated with the route are displayed. The bus will also appear as it travels along the route, allowing passengers to accurately predict arrival time at the bus stop.

RURAL SYSTEMS



### Endless Mountains Transportation Authority (EMTA)

27824 Route 220  
Athens, PA 18810  
570-888-7330  
Mr. William Nichols, Jr.,  
Acting General Manager  
[www.emtatransit.com](http://www.emtatransit.com)



### House District

Bradford: 68, 110  
Tioga: 68  
Sullivan: 110

### Senate District

Bradford: 23  
Tioga: 25  
Sullivan: 23



### Service Area Statistics (2010 Census)

Square Miles: 726  
Population: 61,852



### Current Fare Information

Fixed Route Base: \$1.00  
Fixed Route Average: \$0.59  
Last Base Fare Increase: October 2005 (33%)



### Act 44 Fixed Route Distribution Factors

Total Passengers: 125,316  
Senior Passengers: 11,437  
Revenue Vehicle Miles: 469,600  
Revenue Vehicle Hours: 22,884



### Current Employees

	Full-Time	Part-Time
Fixed Route:	8	13
Paratransit:	9	17
System-wide:	17	30



### Act 44 Operating Assistance

Section 1513 Allocation: \$615,156  
Required Local Match: \$51,763



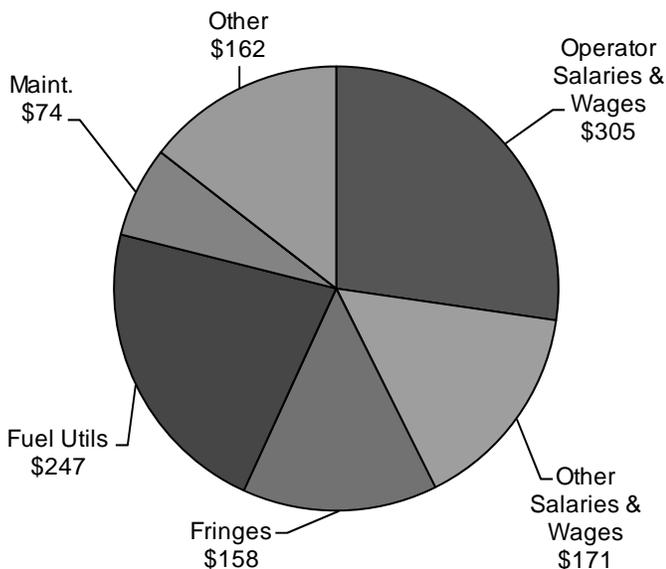
### Current Fleet Size

Fixed Route:	19
Paratransit:	44
System-wide:	63

## OPERATING BUDGET

### Operating Expense (000's)

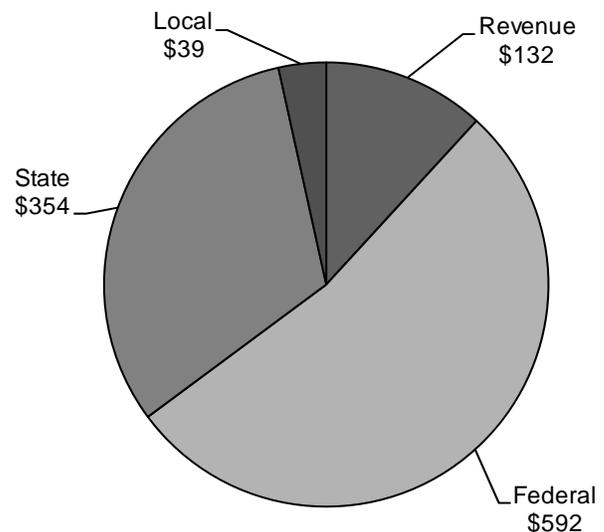
\$1,117



Expense includes ADA complementary expense.  
Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

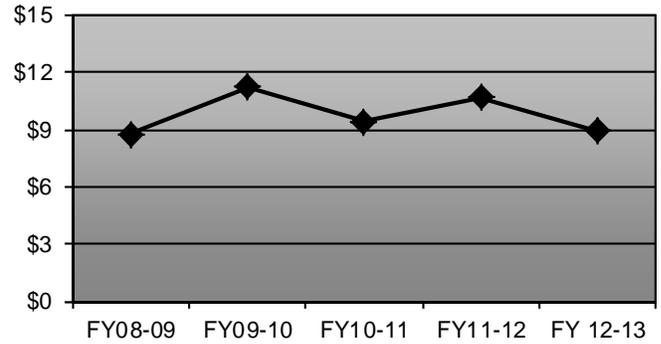
\$1,117



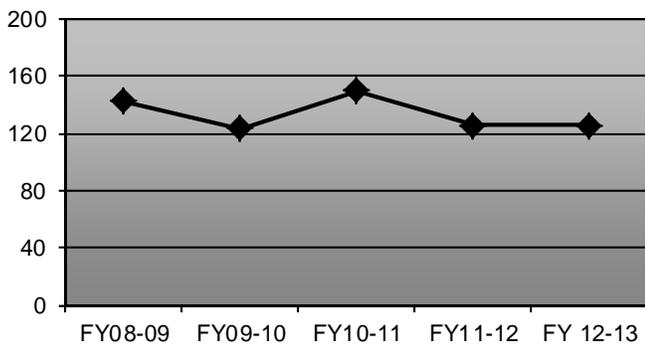
Revenue includes ADA complementary revenue.



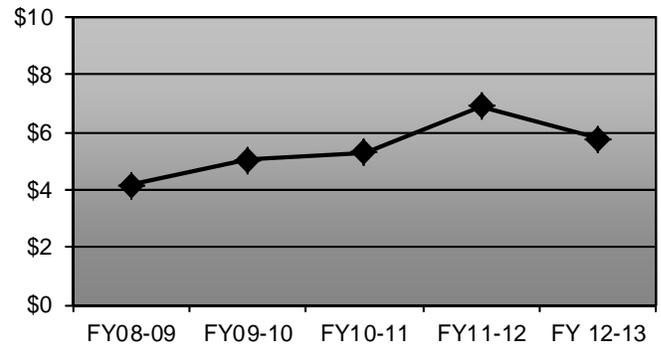
**Operating Expense Per Passenger**



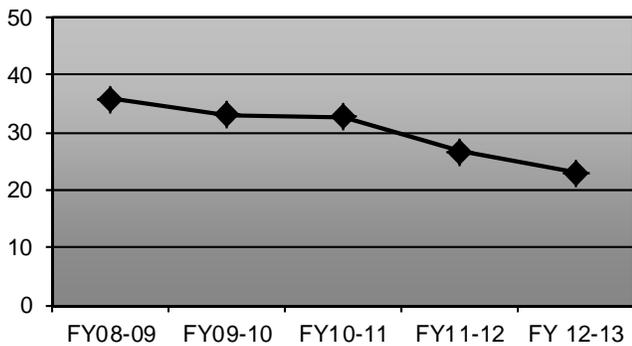
**Total Passengers (000's)**



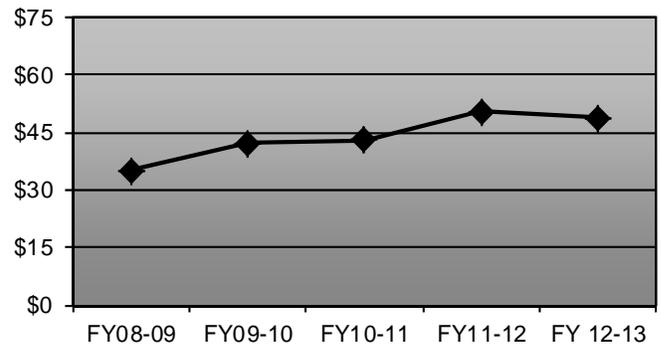
**Operating Revenue Per Revenue Vehicle Hour**



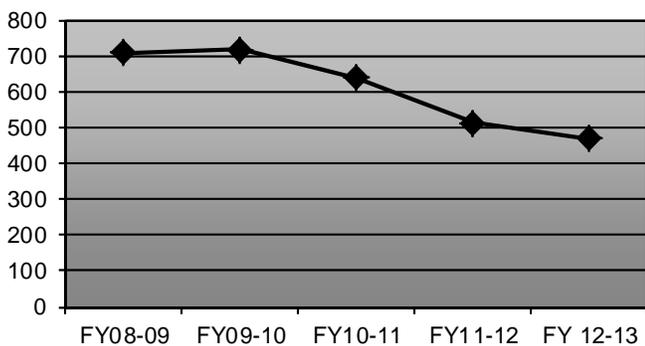
**Revenue Vehicle Hours (000's)**



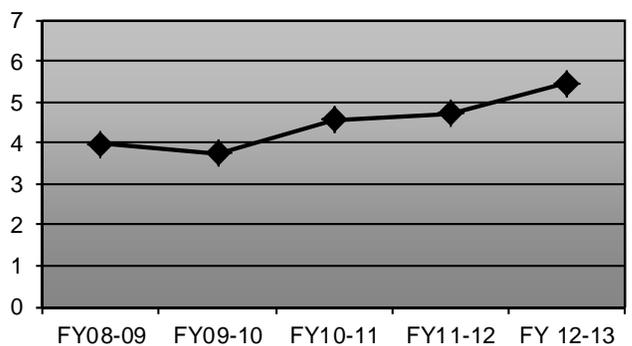
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



RURAL SYSTEMS

Passengers include ADA complementary passengers.



## Community Transportation

**Endless Mountains Transportation Authority**  
 27824 Route 220  
 Athens, PA 18810  
 570-888-7330  
 Mr. William Nichols, Jr., Acting General Manager

### Service Area Statistics (2010 Census) Bradford, Sullivan, and Tioga Counties

Square Miles: 2,734  
 Population: 111,031  
 65+ Population: 20,271  
 % of Population 65 and older: 18.3%

### Vehicles Operated in Maximum Service

Community Transportation: 32

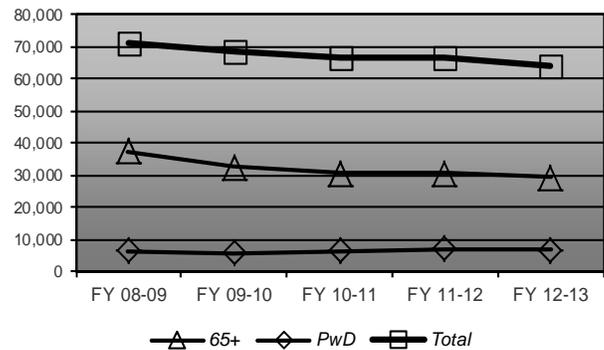
### Fare Information

Average Shared-Ride Fare: \$30.45  
 Cost to Commonwealth per Senior Citizen Trip: \$28.10  
 Last Base Fare Increase: August 2009

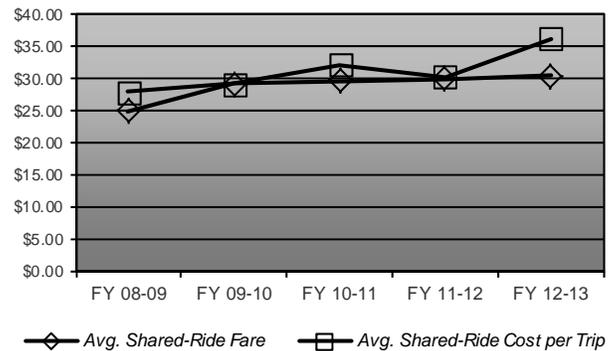
### Trip Information

65+ Trips: 29,344  
 PwD Trips: 6,591  
 Other Shared-Ride Trips: 28,043  
 Total Shared-Ride Trips: 63,978  
 Non-Public Trips: 1,921

### Shared-Ride Ridership



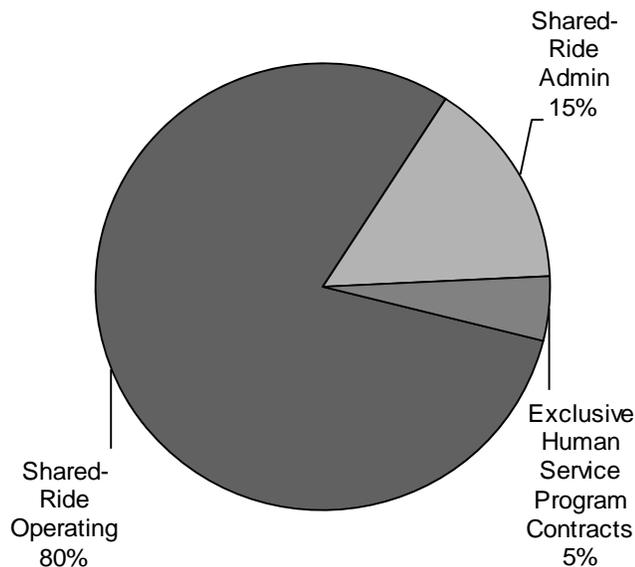
### Shared-Ride Fare Recovery



MATP Provider: **Yes**  
 Subcontractors: **No**  
 Percent of Service Subcontracted: **N/A**

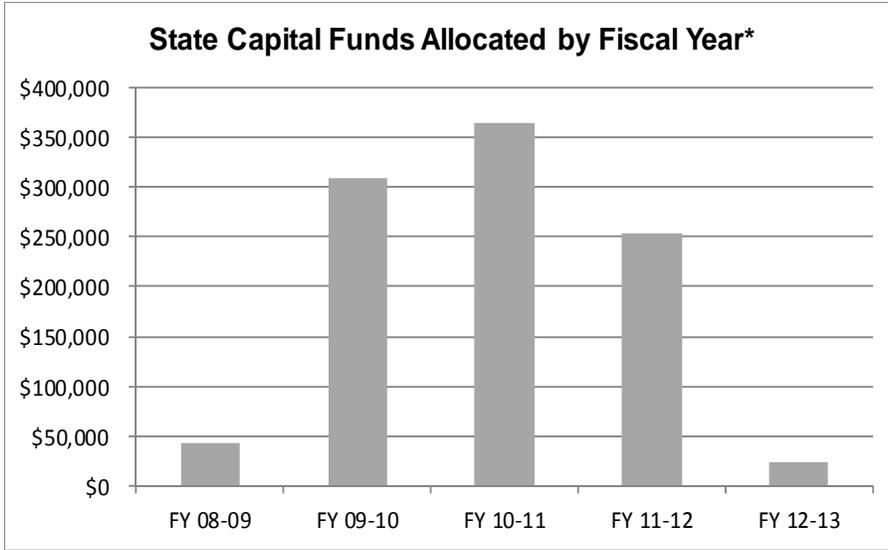
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



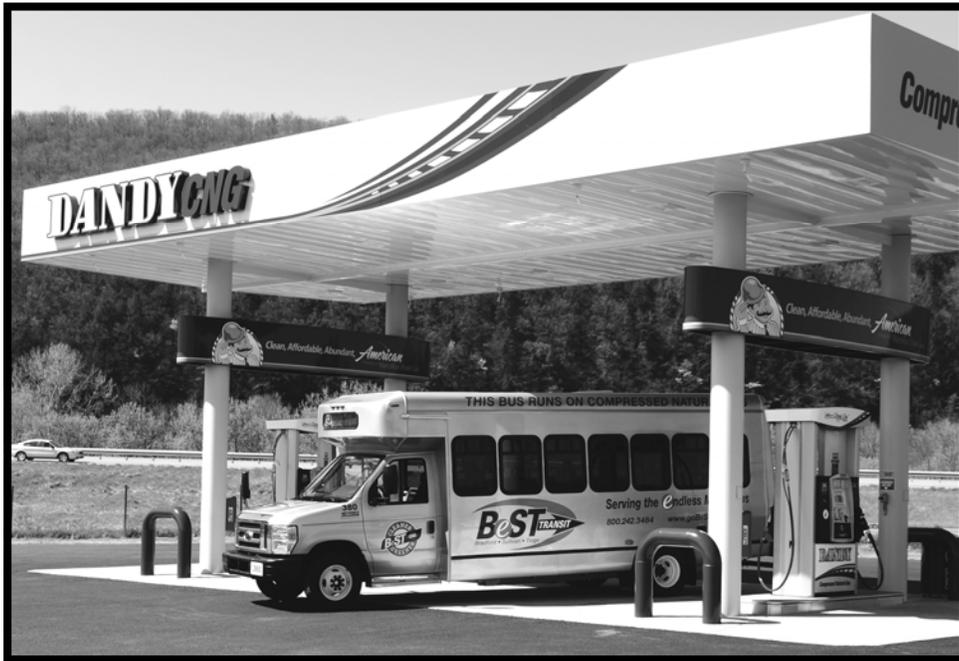
### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 58,682	2.4%
Lottery	\$ 762,949	31.3%
Persons with Disabilities Program	\$ 164,922	6.8%
Area Agency on Aging	\$ 108,564	4.5%
Medical Assistance Transportation Program	\$ 896,004	36.8%
MH/ID	\$ 163,703	6.7%
Other	\$ 112,151	4.6%
Subsidy	\$ 168,295	6.9%
<b>Total</b>	<b>\$ 2,435,270</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### CNG Fueling Station Project



EMTA used a grant from the Pennsylvania Department of Environmental Protection to establish a public-private partnership with Williams Oil Company/Dandy Mini Marts to build a compressed natural gas (CNG) fueling facility in Athens, Pennsylvania, and to purchase EMTA's first CNG vehicle. The CNG Fueling Station project allowed EMTA to begin converting its transit fleet of more than 60 vehicles to CNG. EMTA's transition to CNG will significantly reduce fuel expenses and greenhouse gas emissions. The CNG facility was designed to have sufficient capacity to allow for the further expansion of EMTA's fleet.



**Indiana County Transit Authority (IndiGO)**  
 P.O. Box 869, 1657 Saltsburg Avenue  
 Indiana, PA 15701  
 724-465-2140, Ext. 106  
 Mr. John R. Kanyan, Executive Director  
[www.indigobus.com](http://www.indigobus.com)



**House District**  
 Indiana: 60, 62, 66  
**Senate District**  
 Indiana: 41



**Service Area Statistics (2010 Census)**  
 Square Miles: 504  
 Population: 65,500



**Current Fare Information**  
 Fixed Route Base: \$1.25  
 Fixed Route Average: \$1.44  
 Last Base Fare Increase: Sep. 2010 (25%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 451,123  
 Senior Passengers: 17,849  
 Revenue Vehicle Miles: 493,088  
 Revenue Vehicle Hours: 36,246



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	36	14
Paratransit:	1	5
System-wide:	37	19



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$1,091,864  
 Required Local Match: \$49,367



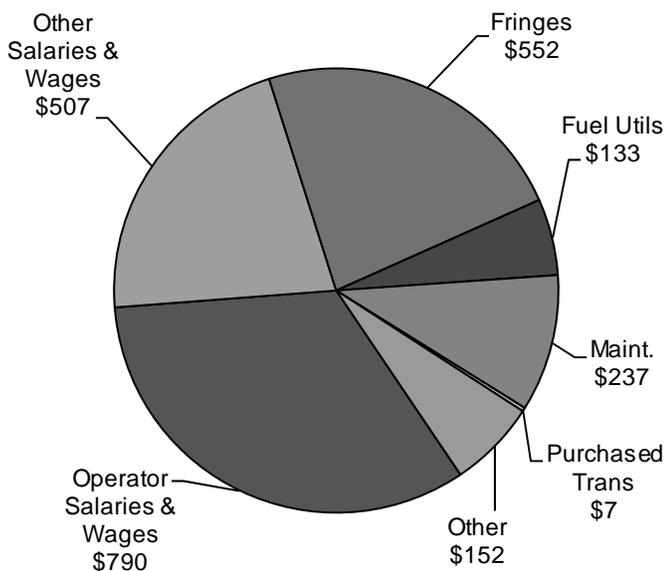
**Current Fleet Size**

Fixed Route:	23
Paratransit:	14
System-wide:	37

## OPERATING BUDGET

**Operating Expense (000's)**

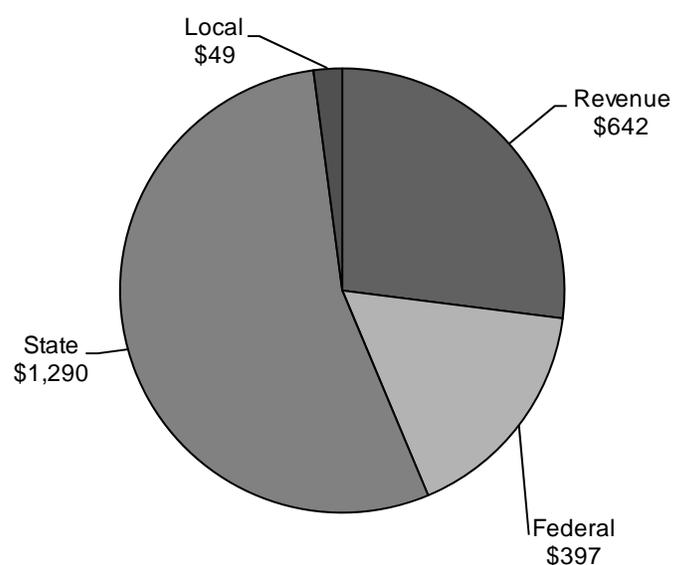
**\$2,378**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

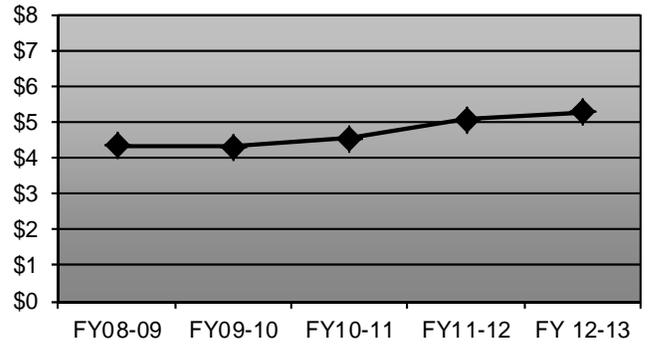
**\$2,378**



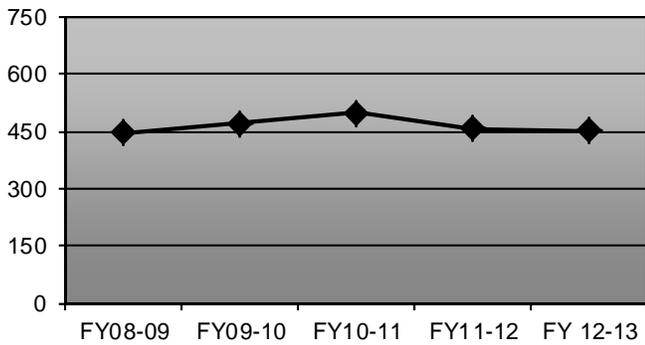
Revenue includes ADA complementary revenue.



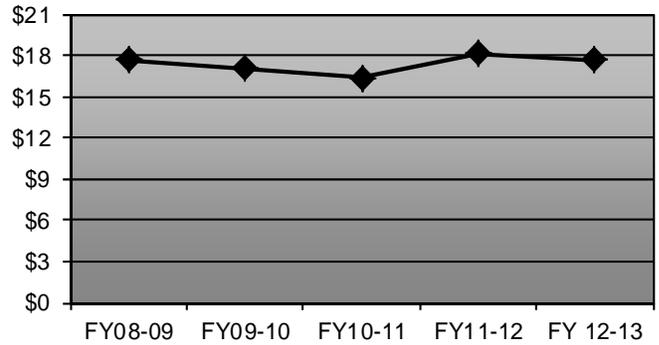
**Operating Expense Per Passenger**



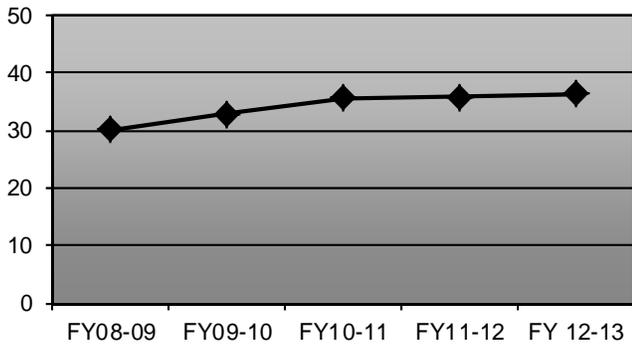
**Total Passengers (000's)**



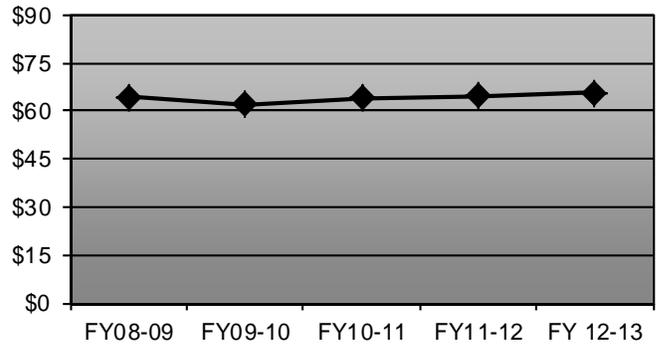
**Operating Revenue Per Revenue Vehicle Hour**



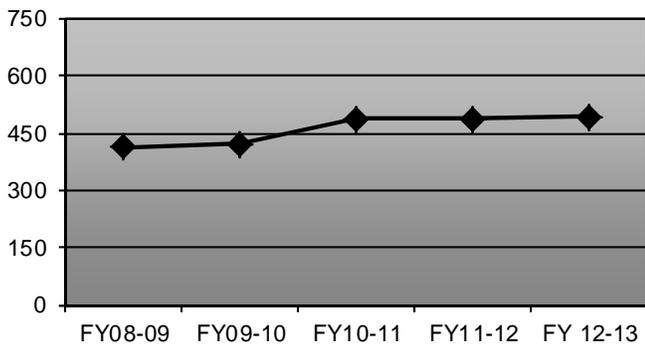
**Revenue Vehicle Hours (000's)**



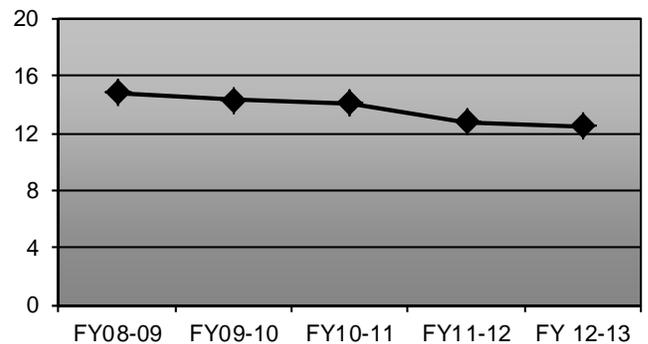
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

**Indiana County Transit Authority**  
 P.O. Box 869, 1657 Saltsburg Avenue  
 Indiana, PA 15701  
 724-465-2140  
 Mr. John R. Kanyan, Executive Director

### Service Area Statistics (2010 Census) Indiana County

Square Miles: 829  
 Population: 88,880  
 65+ Population: 13,944  
 % of Population 65 and older: 15.7%

### Vehicles Operated in Maximum Service

Community Transportation: 14

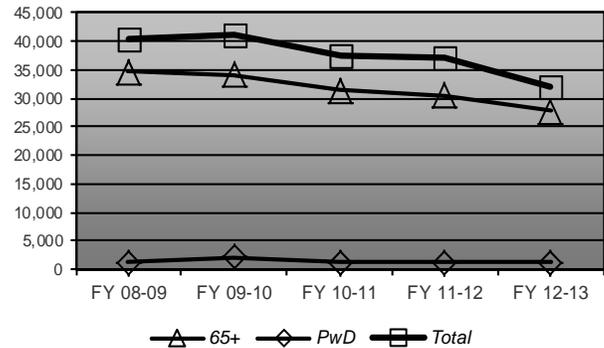
### Fare Information

Average Shared-Ride Fare: \$15.87  
 Cost to Commonwealth per Senior Citizen Trip: \$14.31  
 Last Base Fare Increase: February 2008

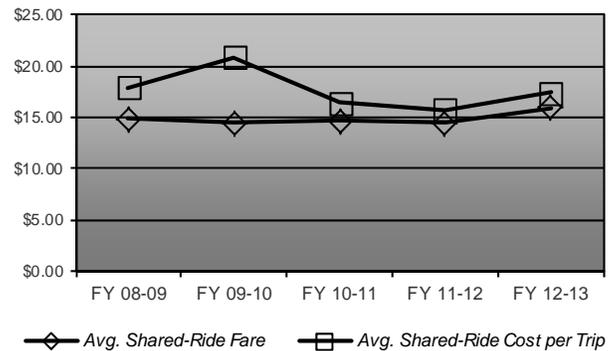
### Trip Information

65+ Trips: 27,772  
 PwD Trips: 1,156  
 Other Shared-Ride Trips: 3,120  
 Total Shared-Ride Trips: 32,048  
 Non-Public Trips: 35,614

### Shared-Ride Ridership



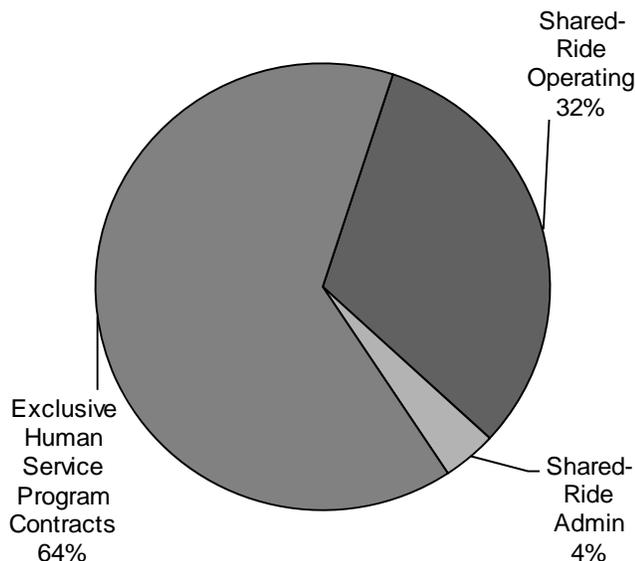
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 38%

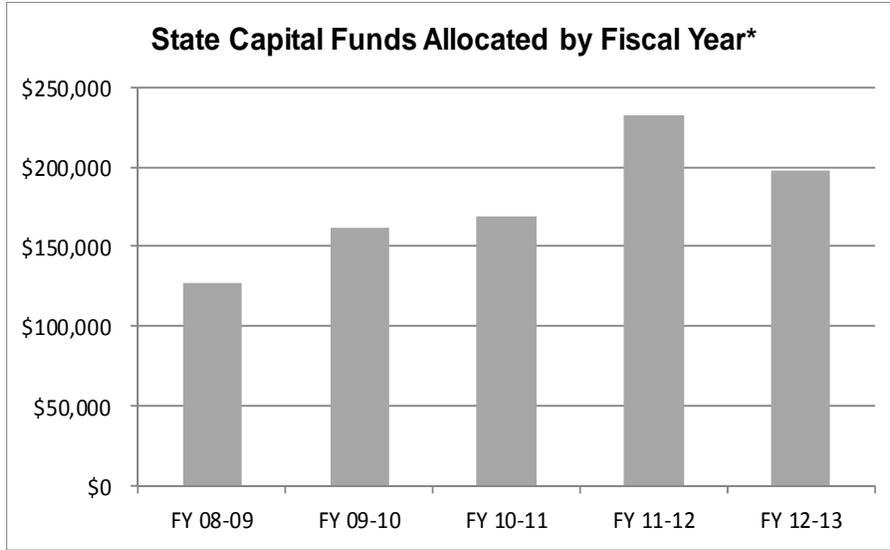
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 20,674	1.3%
Lottery	\$ 397,352	24.8%
Persons with Disabilities Program	\$ 18,293	1.1%
Area Agency on Aging	\$ 74,433	4.6%
Medical Assistance Transportation Program	\$ 1,042,870	65.1%
MH/ID	\$ 12,800	0.8%
Other	\$ 1,089	0.1%
Subsidy	\$ 34,661	2.2%
<b>Total</b>	<b>\$ 1,602,172</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### CNG Bus Replacement Project



IndiGO purchased two 30-foot CNG buses to replace older fleet. The new, more efficient buses were placed into service on April 1, 2013. The use of CNG buses continues to reduce IndiGO’s operating expenses on an annual basis, as the cost of CNG is less than the cost of diesel fuel. The CNG vehicles can accommodate 25 passengers, and the updated engines comply with Clean Air Act regulations.



**Mid County Transit Authority**  
 220 North Grant Avenue  
 Kittanning, PA 16201  
 724-548-8696  
 Ms. Patti Lynn Baker, General Manager  
[www.tandctransit.com](http://www.tandctransit.com)



**House District**  
 Armstrong: 60, 63  
**Senate District**  
 Armstrong: 41



**Service Area Statistics (2010 Census)**  
 Square Miles: 24  
 Population: 17,610



**Current Fare Information**  
 Fixed Route Base: \$1.25  
 Fixed Route Average: \$1.46  
 Last Base Fare Increase: April 2012 (25%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 44,909  
 Senior Passengers: 17,546  
 Revenue Vehicle Miles: 144,061  
 Revenue Vehicle Hours: 9,690



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	5	1
Paratransit:	10	5
System-wide:	15	6



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$502,281  
 Required Local Match: \$34,830



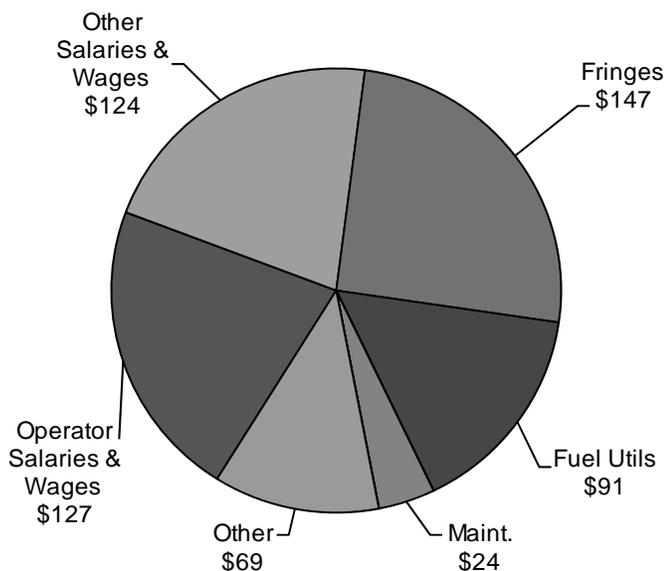
**Current Fleet Size**

Fixed Route:	6
Paratransit:	15
System-wide:	21

## OPERATING BUDGET

**Operating Expense (000's)**

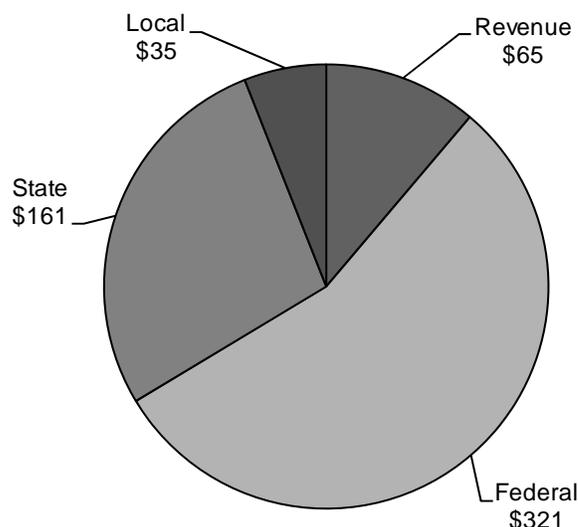
**\$582**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

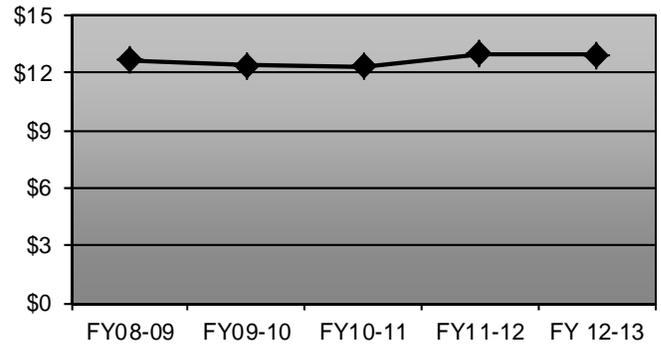
**\$582**



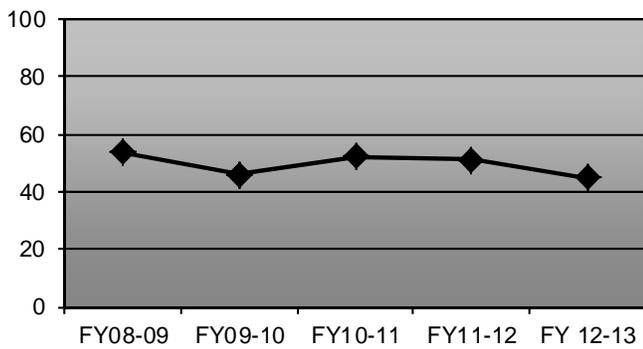
Revenue includes ADA complementary revenue.



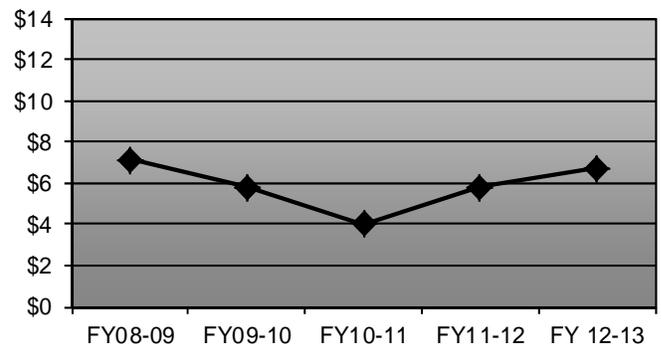
**Operating Expense Per Passenger**



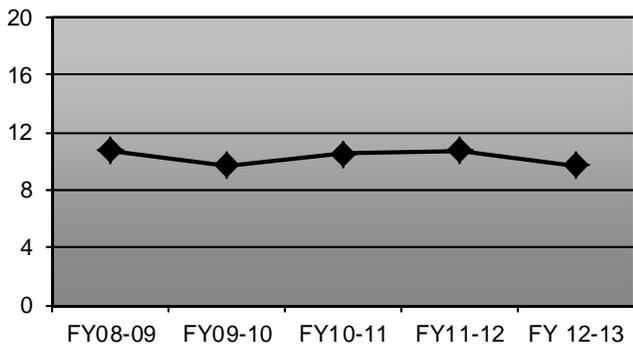
**Total Passengers (000's)**



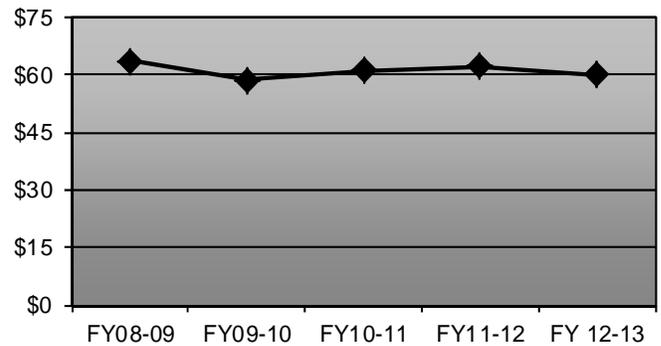
**Operating Revenue Per Revenue Vehicle Hour**



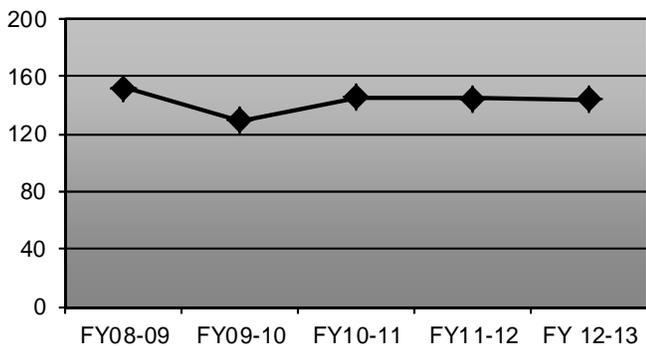
**Revenue Vehicle Hours (000's)**



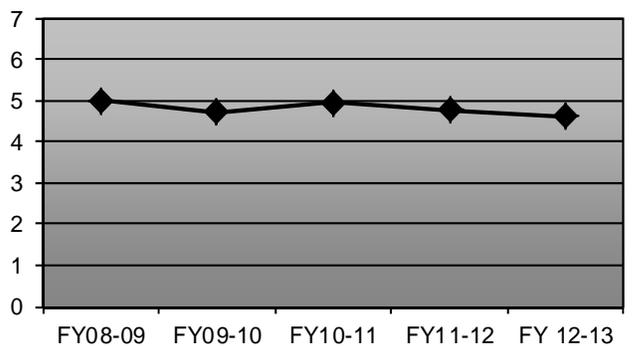
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

### Town & Country Transit

220 North Grant Avenue  
 Kittanning, PA 16201  
 724-548-8696  
 Ms. Patti Lynn Baker, General Manager

### Service Area Statistics (2010 Census) Armstrong County

Square Miles: 654  
 Population: 68,941  
 65+ Population: 12,687  
 % of Population 65 and older: 18.4%

### Vehicles Operated in Maximum Service

Community Transportation: 15

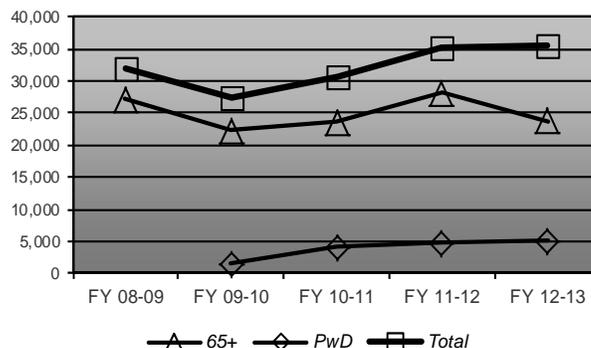
### Fare Information

Average Shared-Ride Fare: \$17.02  
 Cost to Commonwealth per Senior Citizen Trip: \$13.85  
 Last Base Fare Increase: August 2010

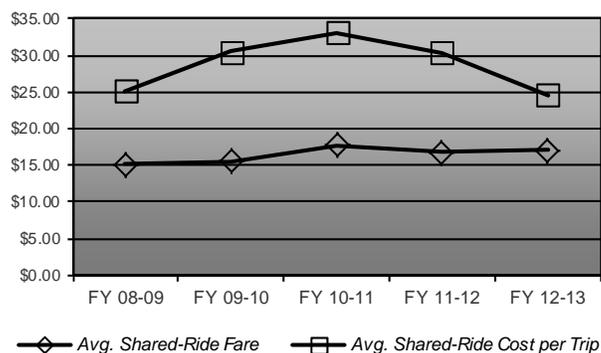
### Trip Information

65+ Trips: 23,796  
 PwD Trips: 5,039  
 Other Shared-Ride Trips: 6,859  
 Total Shared-Ride Trips: 35,694  
 Non-Public Trips: 0

### Shared-Ride Ridership



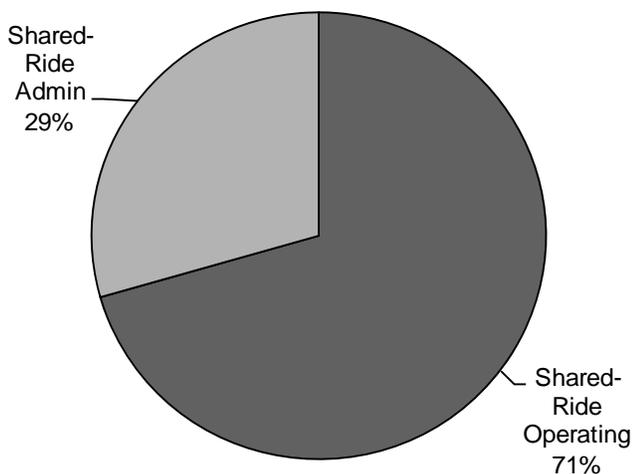
### Shared-Ride Fare Recovery



MATP Provider: No  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 1%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

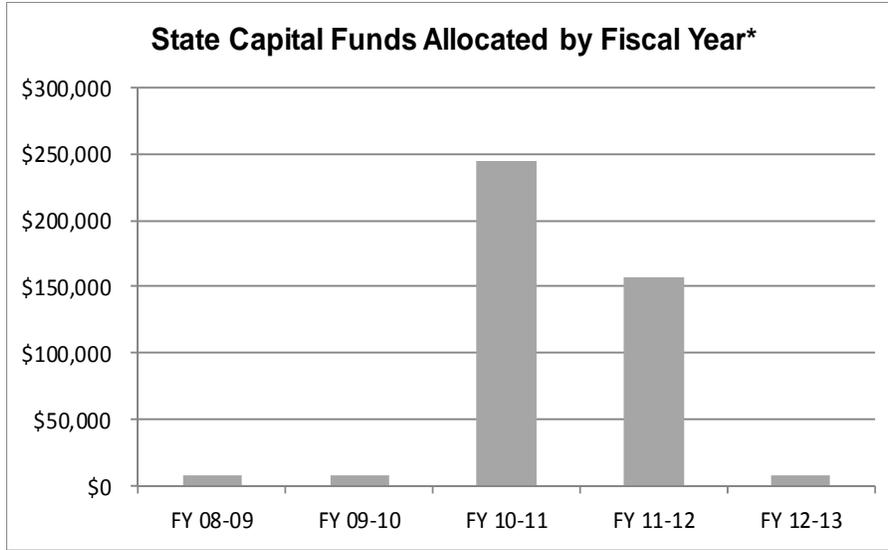
### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 50,609	5.8%
Lottery	\$ 329,471	37.5%
Persons with Disabilities Program	\$ 81,778	9.3%
Area Agency on Aging	\$ 50,245	5.7%
Medical Assistance Transportation Program	\$ -	0.0%
MH/ID	\$ 91,041	10.4%
Other	\$ 2,903	0.3%
Subsidy	\$ 272,923	31.1%
<b>Total</b>	<b>\$ 878,970</b>	<b>100.0%</b>

The PwD program was implemented in FY 2009-10.



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Vehicle and Facility Accessibility Project



Mid-County Transit Authority, Town & Country Transit, improved its facility and fleet to increase accessibility for patrons with limited mobility. Town & Country installed two accessible doors at its main office facility in Kittanning and added two body-on-chassis Ford F450 cutaways equipped with heavy-duty 1,000-pound lifts and three wheelchair positions. The heavy-duty lifts accommodate larger mobility devices, and the additional tie-down positions allow Town & Country to transport more wheelchairs and scooters.



### Monroe County Transportation Authority (MCTA)

P.O. Box 339  
 Scotrun, PA 18355-0339  
 570-839-6282, Ext. 411  
 Ms. Peggy Howarth, Executive Director  
[www.gomcta.com](http://www.gomcta.com)



### House District

Monroe: 118, 139, 176, 189

### Senate District

Monroe: 14, 16, 18, 20, 22, 29



### Service Area Statistics (2010 Census)

Square Miles: 417  
 Population: 141,292



### Current Fare Information

Fixed Route Base: \$1.25  
 Fixed Route Average: \$1.92  
 Last Base Fare Increase: Feb. 1996 (25%)



### Act 44 Fixed Route Distribution Factors

Total Passengers: 239,311  
 Senior Passengers: 30,105  
 Revenue Vehicle Miles: 536,853  
 Revenue Vehicle Hours: 31,585



### Current Employees

	Full-Time	Part-Time
Fixed Route:	15	4
Paratransit:	6	23
System-wide:	21	27



### Act 44 Operating Assistance

Section 1513 Allocation: \$1,646,699  
 Required Local Match: \$127,847



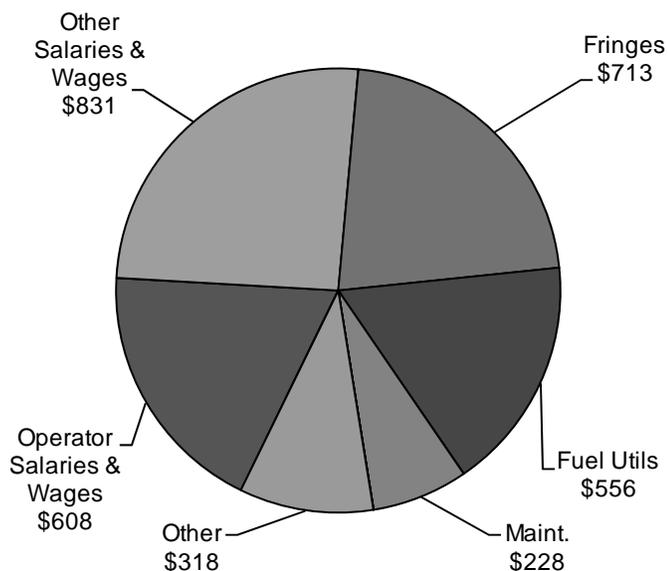
### Current Fleet Size

Fixed Route:	11
Paratransit:	33
System-wide:	44

## OPERATING BUDGET

### Operating Expense (000's)

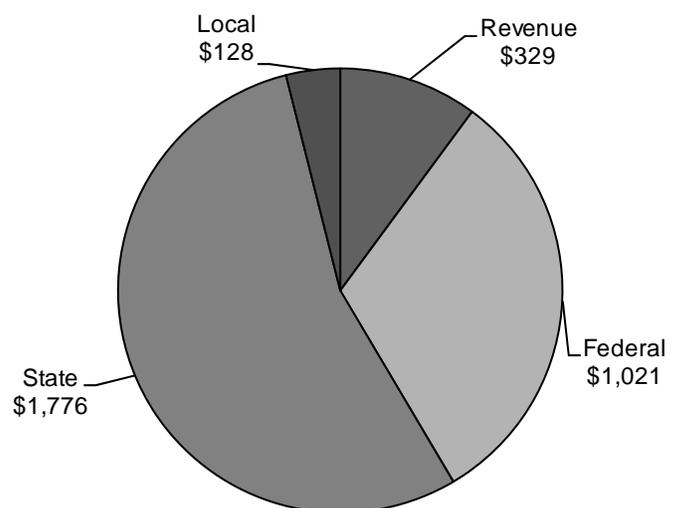
\$3,254



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

### Operating Funds (000's)

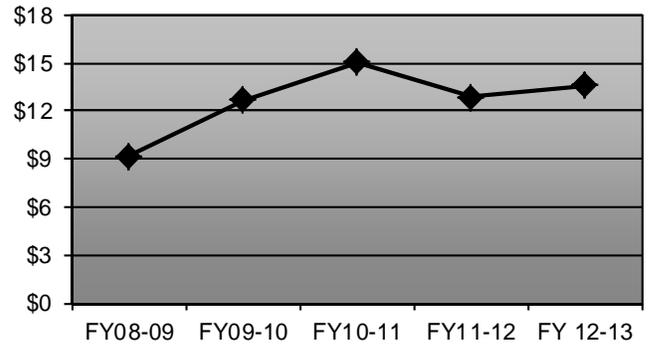
\$3,254



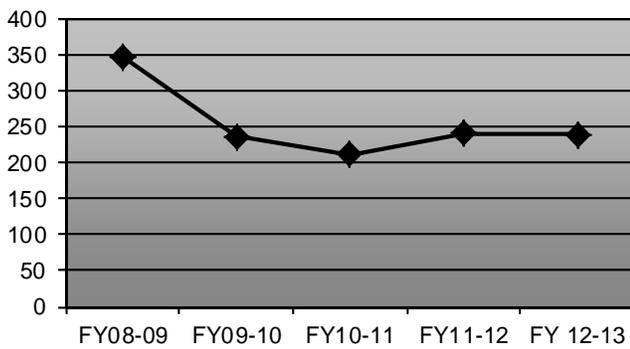
Revenue includes ADA complementary revenue.



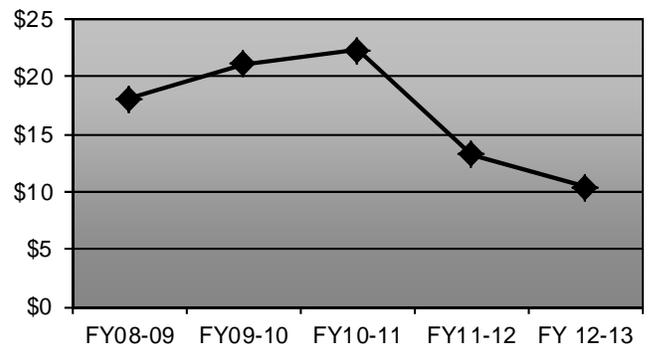
**Operating Expense Per Passenger**



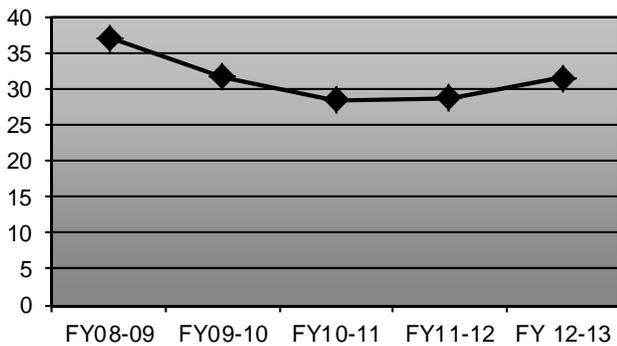
**Total Passengers (000's)**



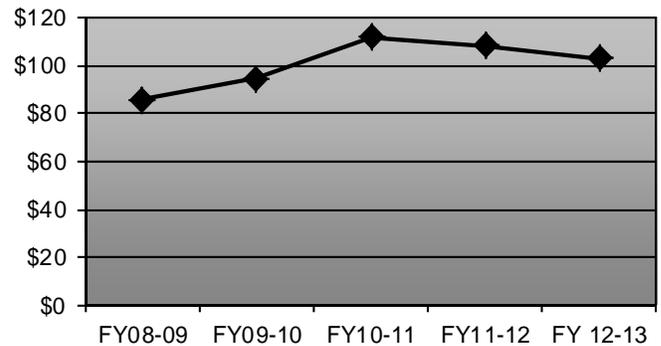
**Operating Revenue Per Revenue Vehicle Hour**



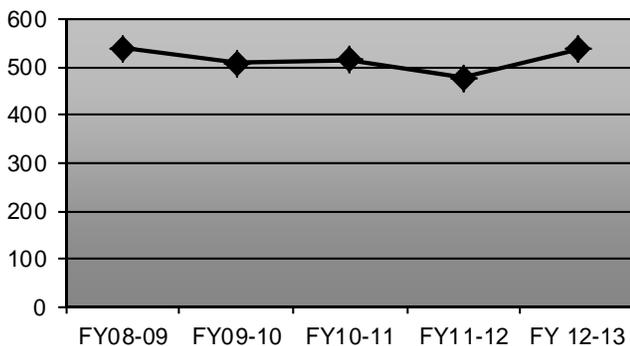
**Revenue Vehicle Hours (000's)**



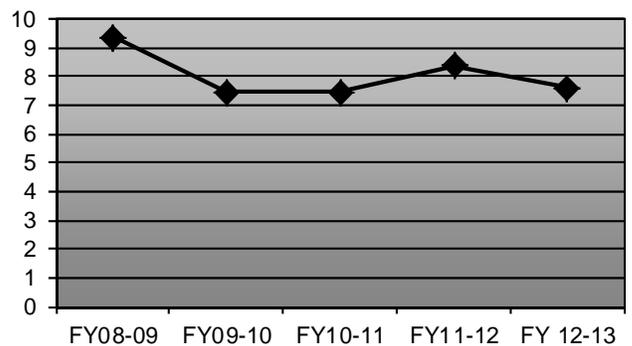
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.  
Shuttle service was discontinued in May 2011 resulting in decreased revenue.



## Community Transportation

**Monroe County Transportation Authority**  
 P.O. Box 339  
 Scotrun, PA 18355-0339  
 570-839-6282  
 Ms. Peggy Howarth, Executive Director

**Service Area Statistics (2010 Census)**  
**Monroe County**

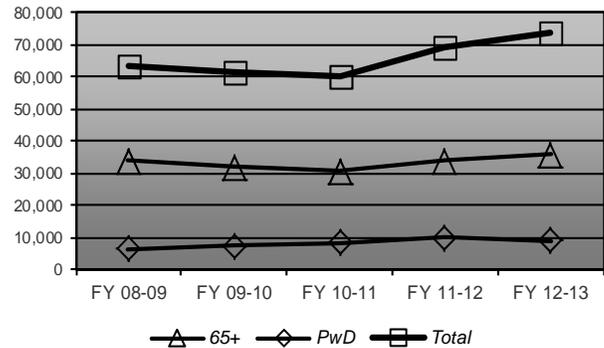
Square Miles: 609  
 Population: 169,842  
 65+ Population: 21,701  
 % of Population 65 and older: 12.8%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 20

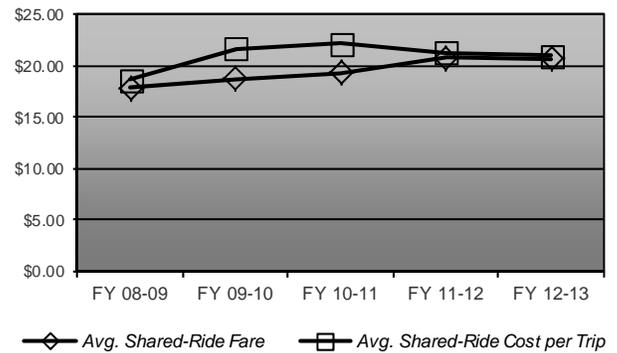
**Fare Information**  
 Average Shared-Ride Fare: \$20.69  
 Cost to Commonwealth per Senior Citizen Trip: \$16.87  
 Last Base Fare Increase: May 2011

**Trip Information**  
 65+ Trips: 35,884  
 PwD Trips: 9,011  
 Other Shared-Ride Trips: 28,750  
 Total Shared-Ride Trips: 73,645  
 Non-Public Trips: 28,396

### Shared-Ride Ridership



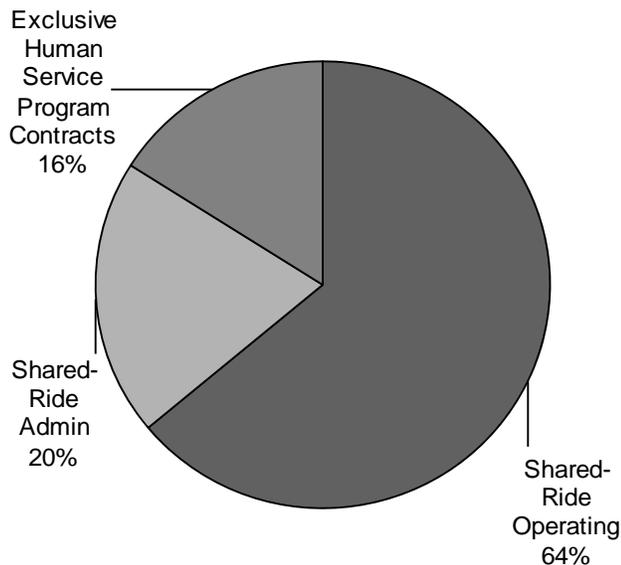
### Shared-Ride Fare Recovery



MATP Provider: **Yes**  
 Subcontractors: **No**  
 Percent of Service Subcontracted: **N/A**

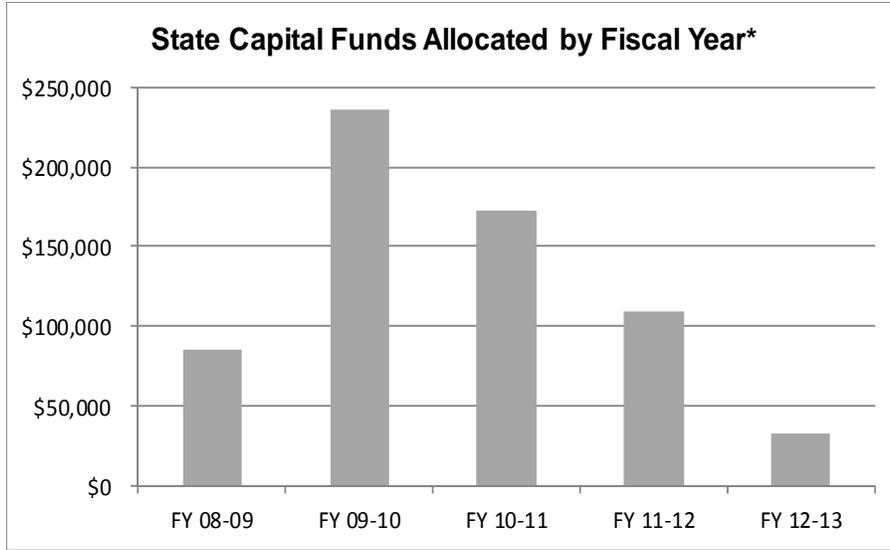
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 77,192	4.1%
Lottery	\$ 605,520	32.2%
Persons with Disabilities Program	\$ 159,483	8.5%
Area Agency on Aging	\$ 59,171	3.1%
Medical Assistance Transportation Program	\$ 825,486	43.9%
MH/ID	\$ 97,171	5.2%
Other	\$ 56,770	3.0%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 1,880,793</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Low-Emission Bus Purchase



MCTA purchased eight new 35-foot, low-floor buses during FY 2012-13. The new low-emission diesel vehicles provide additional seating capacity for MCTA's increasing ridership and feature new farebox technology that is expected to improve on-time performance. The new buses offer increased reliability for passengers and reduce maintenance costs.

# Mount Carmel, Borough of



**Borough of Mount Carmel**  
 137 West 4th Street  
 Mount Carmel, PA 17851  
 570-339-3956  
 Ms. Megan Janolek, Executive Director



**House District**  
 Northumberland: 107  
**Senate District**  
 Northumberland: 27



**Service Area Statistics (2010 Census)**  
 Square Miles: 50  
 Population: 29,713



**Current Fare Information**  
 Fixed Route Base: \$1.00  
 Fixed Route Average: \$1.02  
 Last Base Fare Increase: August 2007 (43%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 23,055  
 Senior Passengers: 12,589  
 Revenue Vehicle Miles: 51,058  
 Revenue Vehicle Hours: 4,790



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	2	3
Paratransit:	0	0
System-wide:	2	3



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$283,720  
 Required Local Match: \$10,025



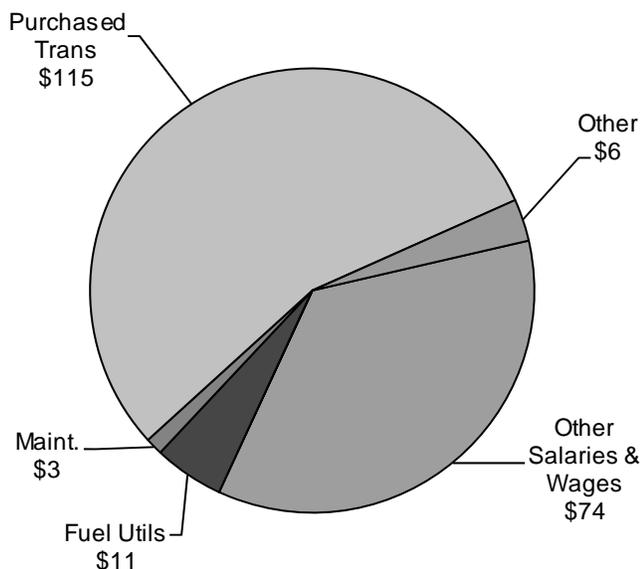
**Current Fleet Size**

Fixed Route:	4
Paratransit:	0
System-wide:	4

## OPERATING BUDGET

Operating Expense (000's)

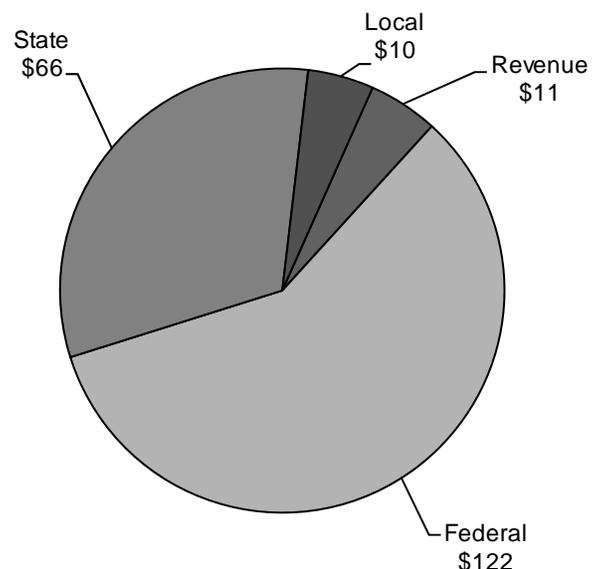
\$209



Some contracted maintenance may be reported as "Other Services."

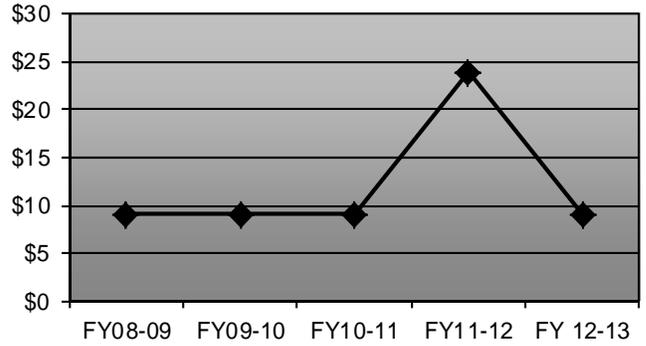
Operating Funds (000's)

\$209

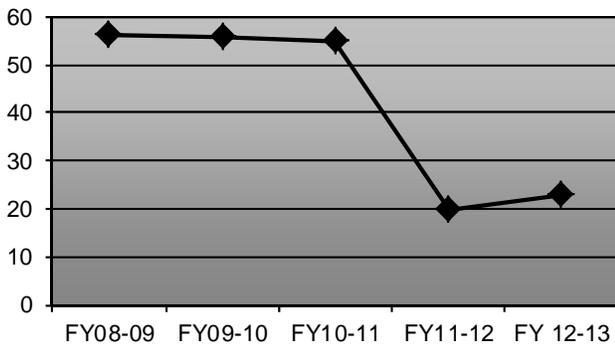




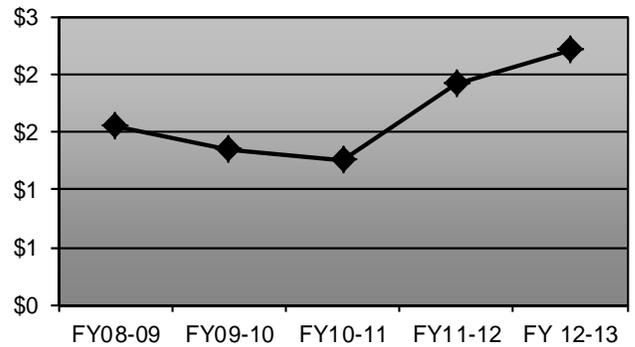
**Operating Expense Per Passenger**



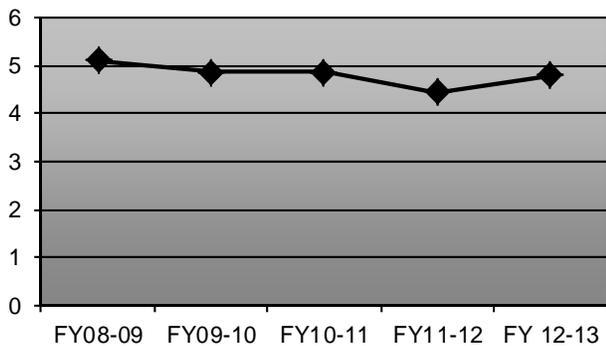
**Total Passengers (000's)**



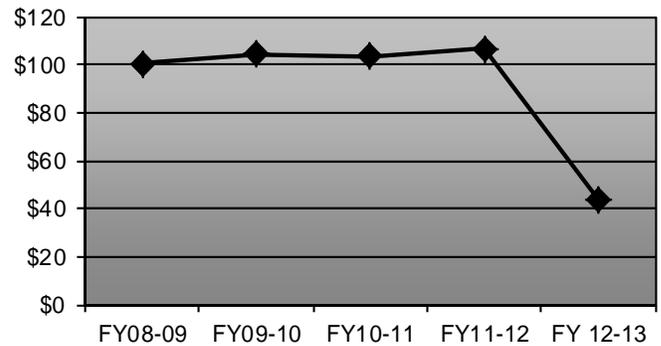
**Operating Revenue Per Revenue Vehicle Hour**



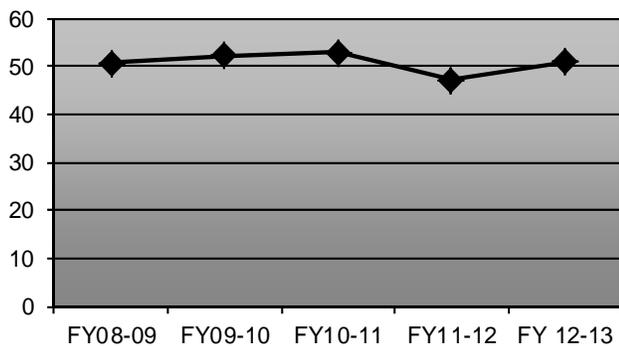
**Revenue Vehicle Hours (000's)**



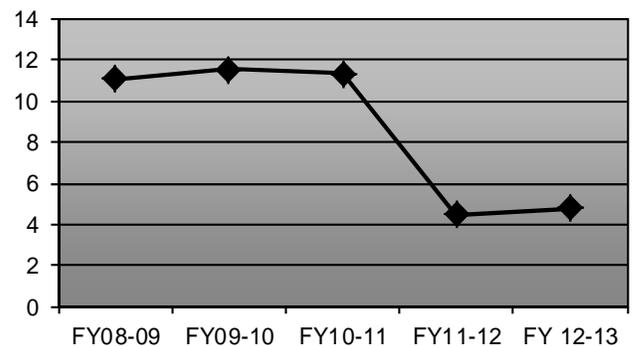
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



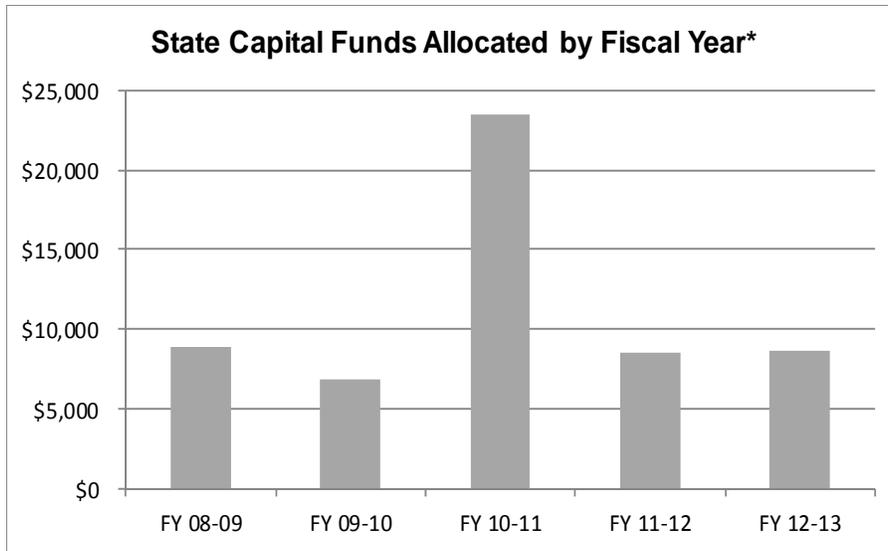
**Total Ridership Per Revenue Vehicle Hour**



Reported ridership prior to FY 2011-12 may have been overstated. FY 2011-12 and FY 2012-13 ridership is correct.

## Community Transportation

Community transportation provided by Northumberland County Transportation in Northumberland County (see page 198).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Transit Development Plan



Mt. Carmel initiated a Transit Development Plan in 2013 to evaluate the current service and establish a plan for improved transit operations over the next five years. The TDP included conducting rider surveys and hosting several public meetings to gain input from the potential users of the system. The TDP will be completed in 2014.



**New Castle Area Transit Authority (NCATA)**  
 311 Mahoning Avenue  
 New Castle, PA 16102  
 724-654-3130  
 Mr. Leonard L. Lastoria, General Manager  
[www.newcastletransit.org](http://www.newcastletransit.org)



**House District**  
 Lawrence: 9, 10, 17  
**Senate District**  
 Lawrence: 47, 50



**Service Area Statistics (2010 Census)**  
 Square Miles: 178  
 Population: 74,880



**Current Fare Information**  
 Fixed Route Base: \$1.00  
 Fixed Route Average: \$2.15  
 Last Base Fare Increase: March 2012 (33%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 624,707  
 Senior Passengers: 81,002  
 Revenue Vehicle Miles: 1,226,878  
 Revenue Vehicle Hours: 57,152



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	55	0
Paratransit:	0	0
System-wide:	55	0



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$3,656,618  
 Required Local Match: \$173,545



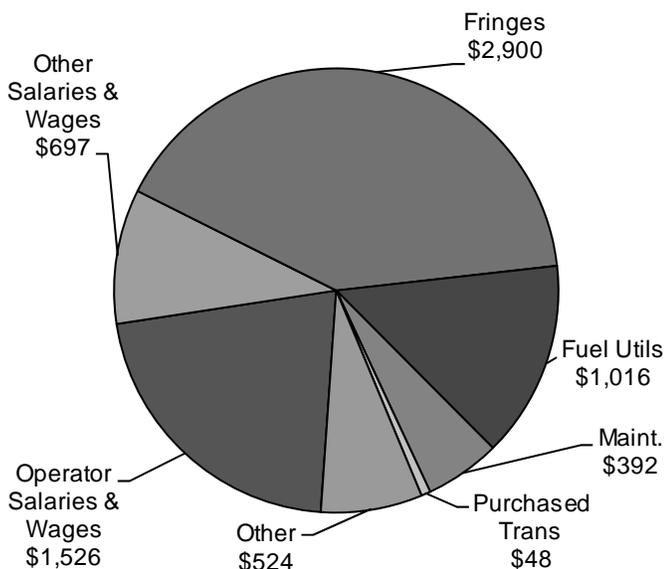
**Current Fleet Size**

Fixed Route:	35
Paratransit:	0
System-wide:	35

## OPERATING BUDGET

**Operating Expense (000's)**

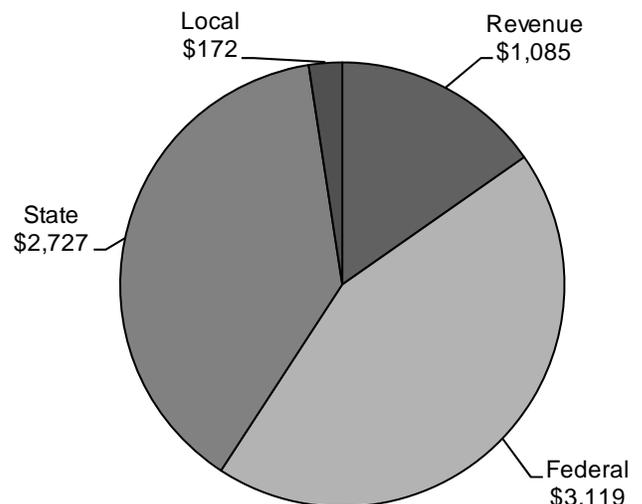
**\$7,103**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

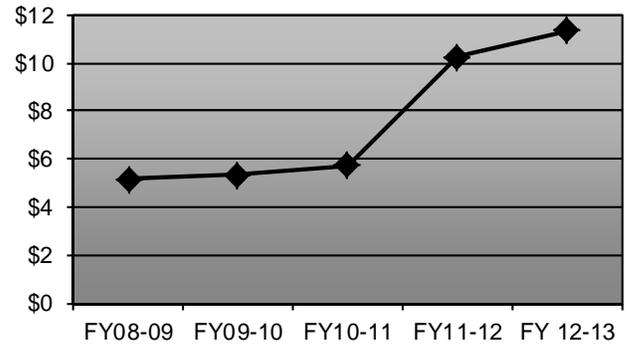
**\$7,103**



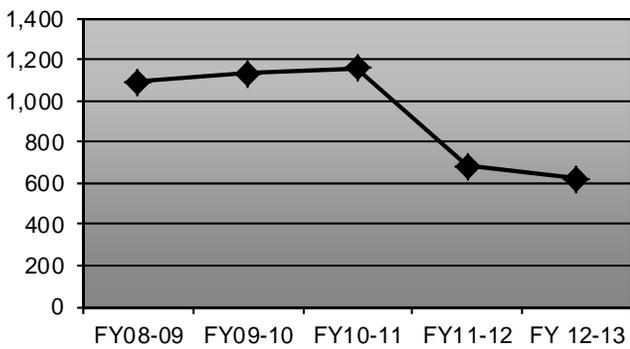
Revenue includes ADA complementary revenue.



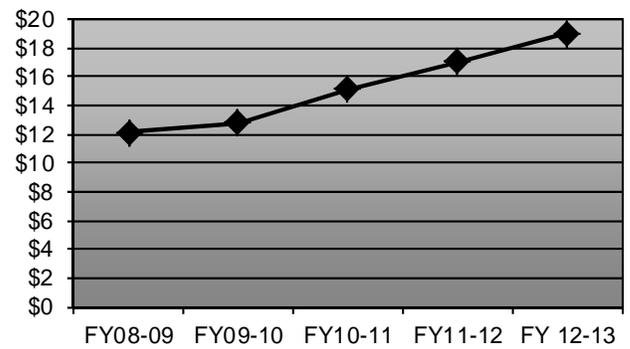
**Operating Expense Per Passenger**



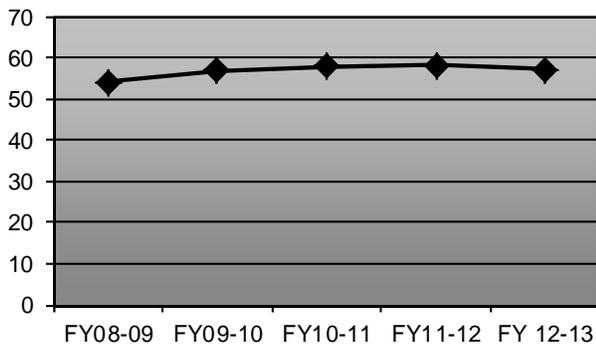
**Total Passengers (000's)**



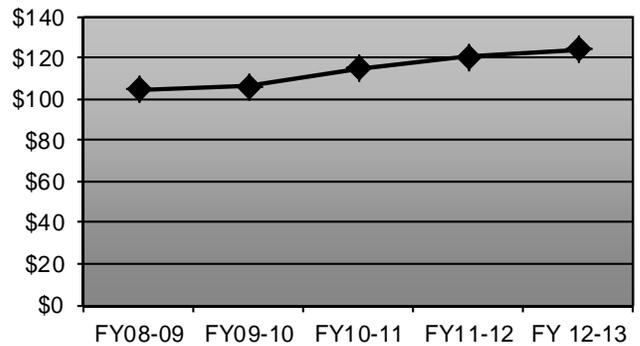
**Operating Revenue Per Revenue Vehicle Hour**



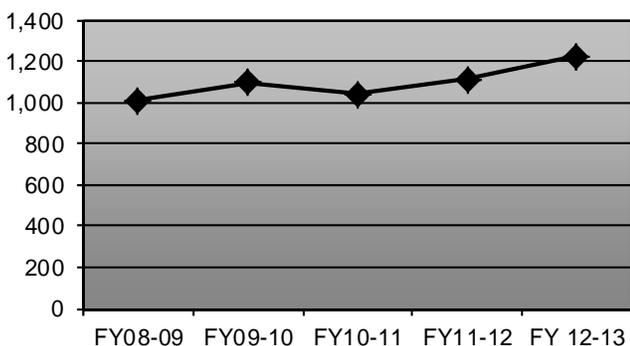
**Revenue Vehicle Hours (000's)**



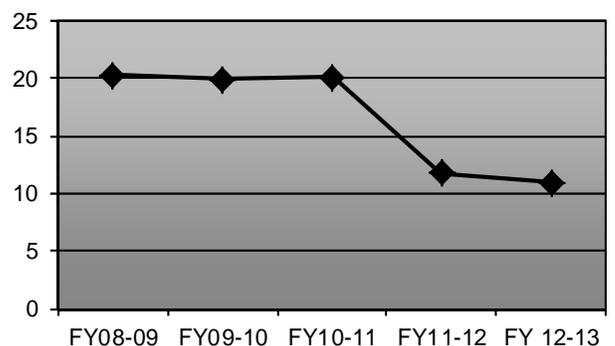
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**

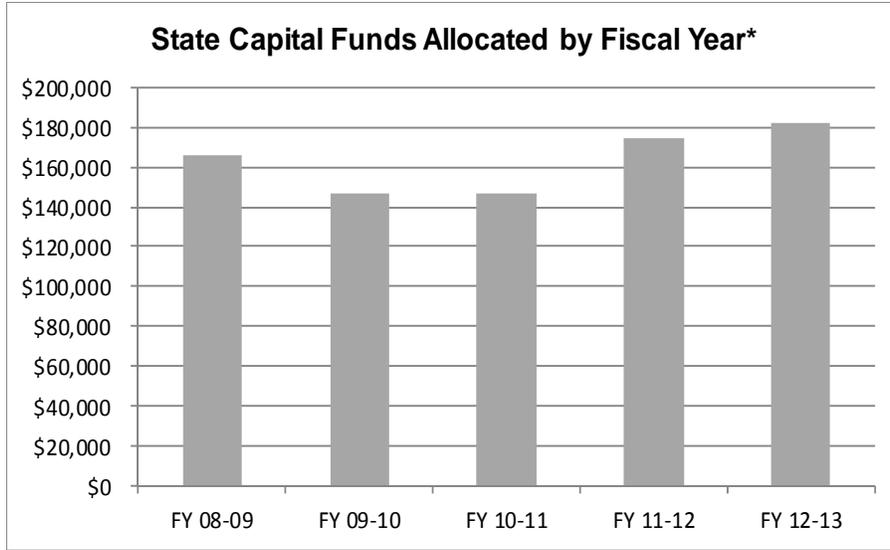


Passengers include ADA complementary passengers.

Reported ridership prior to FY 2011-12 may have been overstated. FY 2011-12 and FY 2012-13 ridership is correct.

Community Transportation

Community transportation provided by Allied Coordinated Transportation Services, Inc., in Lawrence County (see page 182).



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Diesel-Electric Hybrid Bus Project



NCATA is beginning to transition its fleet to diesel-electric hybrid buses that will produce significantly lower emissions, save on fuel, and are smoother and quieter than conventional diesel buses. Hybrid buses are optimized for city bus duty cycles that typically have low average speeds and make frequent stops. Hybrid buses also provide superior acceleration and better bus fuel economy and produce fewer emissions than conventional buses. NCATA anticipates a 25 percent drop in diesel fuel usage in each of the hybrid buses.



**Schuylkill Transportation System (STS)**  
 252 Industrial Park Road  
 St. Clair, PA 17970  
 570-429-2701  
 Mr. Michael Micko, Executive Director  
[www.go-sts.com](http://www.go-sts.com)



**House District**  
 Schuylkill: 123, 124, 125  
**Senate District**  
 Schuylkill: 29



**Service Area Statistics (2010 Census)**  
 Square Miles: 277  
 Population: 97,441



**Current Fare Information**  
 Fixed Route Base: \$1.30  
 Fixed Route Average: \$1.39  
 Last Base Fare Increase: July 2012 (4%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 217,381  
 Senior Passengers: 82,832  
 Revenue Vehicle Miles: 334,676  
 Revenue Vehicle Hours: 19,143



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	25	4
Paratransit:	22	14
System-wide:	47	18



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$1,353,358  
 Required Local Match: \$50,679



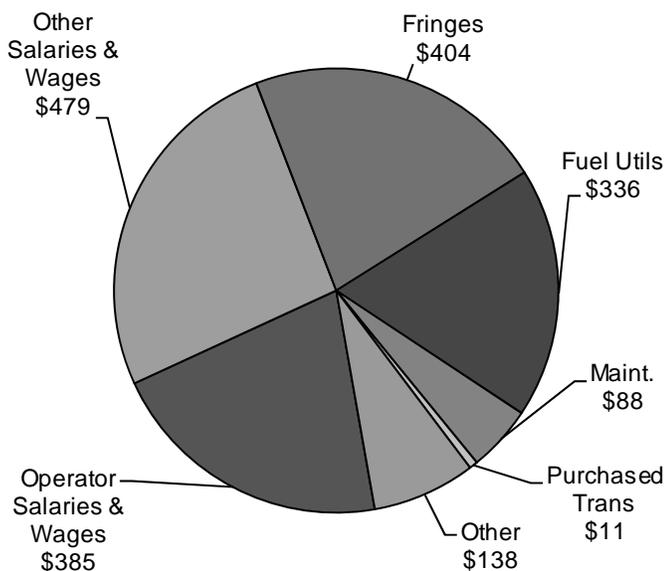
**Current Fleet Size**

Fixed Route:	14
Paratransit:	29
System-wide:	43

## OPERATING BUDGET

Operating Expense (000's)

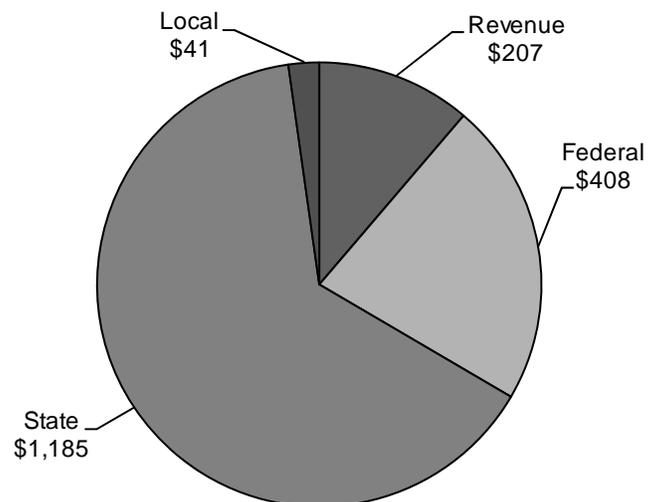
\$1,841



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

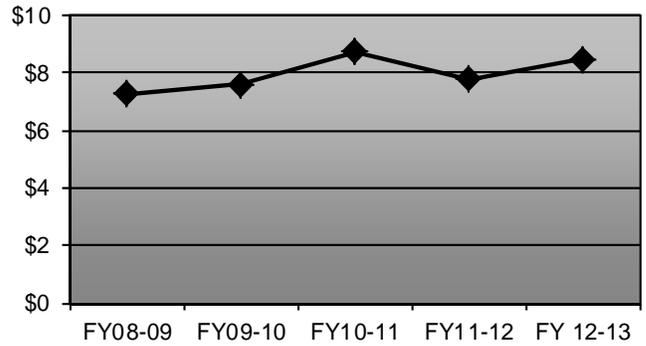
\$1,841



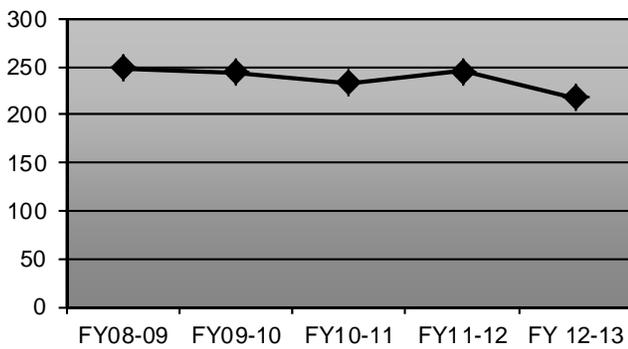
Revenue includes ADA complementary revenue.



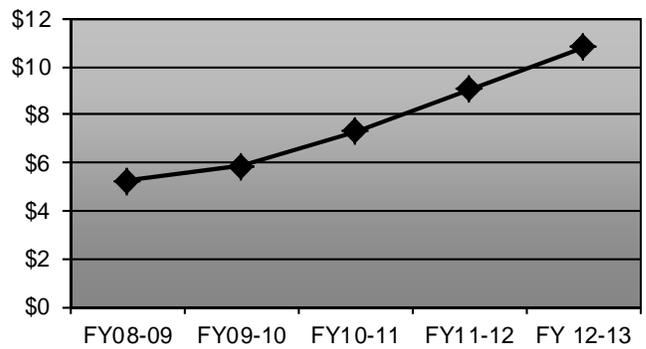
**Operating Expense Per Passenger**



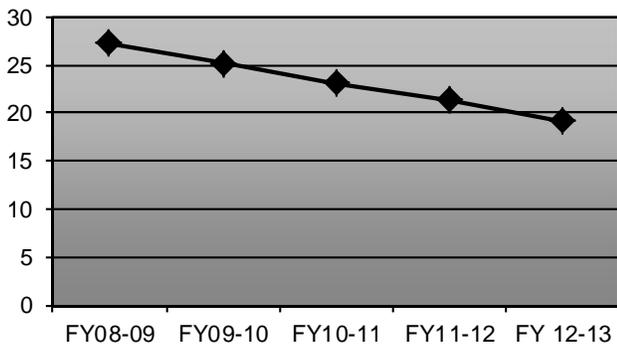
**Total Passengers (000's)**



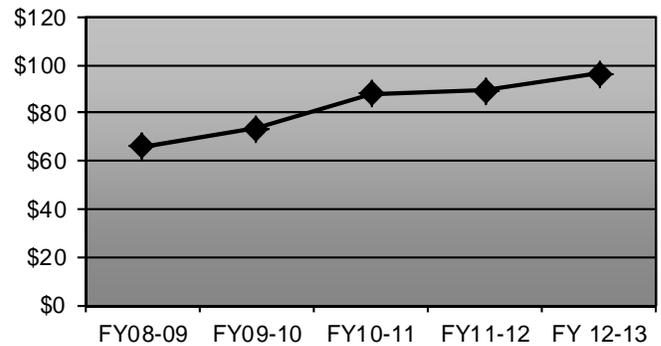
**Operating Revenue Per Revenue Vehicle Hour**



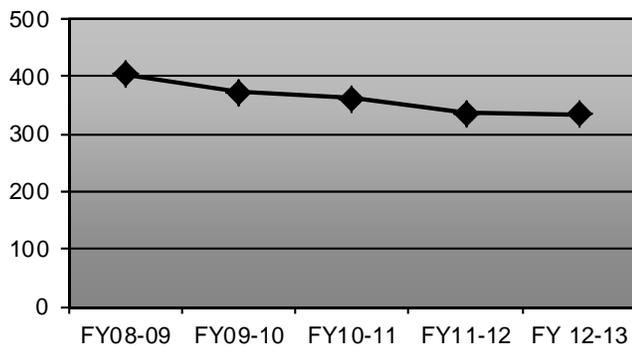
**Revenue Vehicle Hours (000's)**



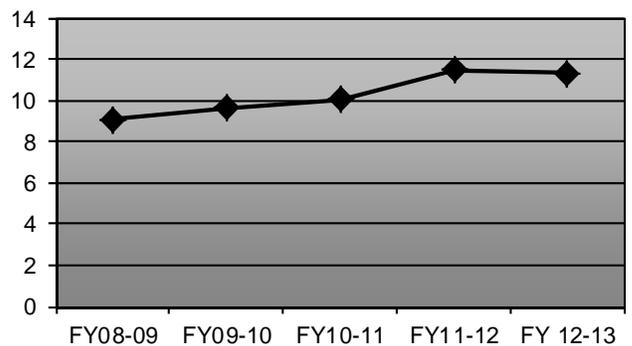
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

### Schuylkill Transportation System

252 Industrial Park Road  
 St. Clair, PA 17970  
 570-429-2701  
 Mr. Michael Micko, Executive Director

### Service Area Statistics (2010 Census)

#### Schuylkill County

Square Miles: 778  
 Population: 148,289  
 65+ Population: 26,828  
 % of Population 65 and older: 18.1%

### Vehicles Operated in Maximum Service

Community Transportation: 26

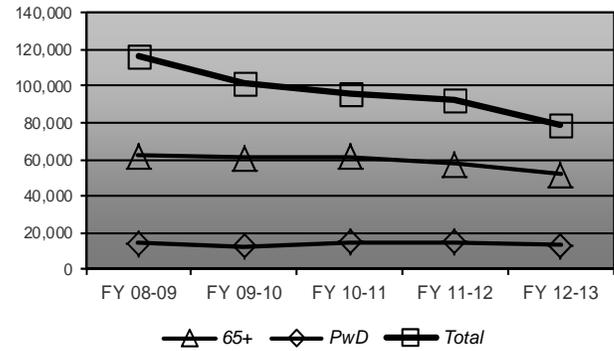
### Fare Information

Average Shared-Ride Fare: \$16.56  
 Cost to Commonwealth per Senior Citizen Trip: \$13.95  
 Last Base Fare Increase: July 2012

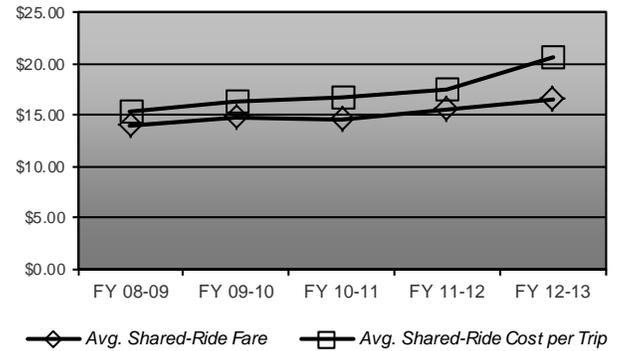
### Trip Information

65+ Trips: 51,616  
 PwD Trips: 13,430  
 Other Shared-Ride Trips: 14,068  
 Total Shared-Ride Trips: 79,114  
 Non-Public Trips: 39,840

### Shared-Ride Ridership



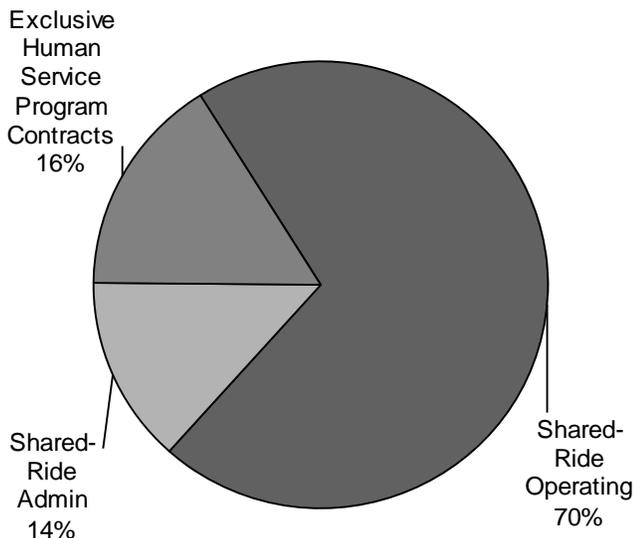
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Service Subcontracted: 46%

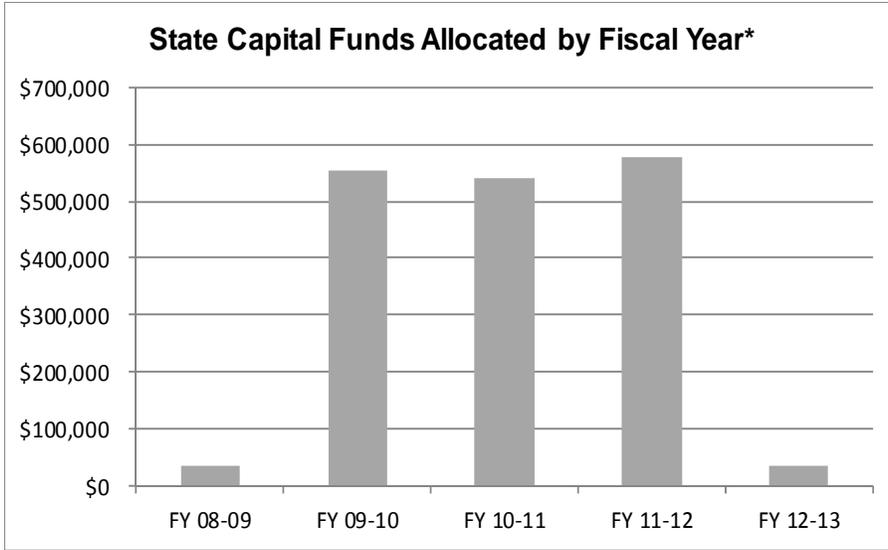
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 164,035	8.2%
Lottery	\$ 719,869	35.9%
Persons with Disabilities Program	\$ 186,751	9.3%
Area Agency on Aging	\$ 68,779	3.4%
Medical Assistance Transportation Program	\$ 280,654	14.0%
MH/ID	\$ -	0.0%
Other	\$ 340,878	17.0%
Subsidy	\$ 244,555	12.2%
<b>Total</b>	<b>\$ 2,005,521</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Vehicle Replacement



During FY 2012-13, STS replaced seven shared-ride vehicles. The vehicles were used to replace buses that were older and unreliable. The vehicles seat between 13 and 17 passengers and allow for reliable and safe shared-ride transportation services.

### Radio System Upgrade

STS upgraded its UHF two-way radio repeaters to operate on the narrow bandwidth of 12.5 kHz to meet efficiency standards and experience less interference. This \$63,000-project consisted of upgrading two Motorola radio repeaters and antennae and installing them on towers, and upgrading 14 narrowband UHF radios for STS's fixed-route fleet.



**Venango County Transportation Office (VCTO)**  
 1 Dale Avenue  
 Franklin, PA 16323  
 814-432-3949  
 Ms. Karen Clark, Transportation Manager  
[www.co.venango.pa.us](http://www.co.venango.pa.us)



**House District**  
 Venango: 64  
  
**Senate District**  
 Venango: 21



**Service Area Statistics (2010 Census)**  
 Square Miles: 100  
 Population: 33,759



**Current Fare Information**  
 Fixed Route Base: \$1.50  
 Fixed Route Average: \$1.54  
 Last Base Fare Increase: July 2005 (20%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 63,787  
 Senior Passengers: 11,482  
 Revenue Vehicle Miles: 163,815  
 Revenue Vehicle Hours: 7,803



	Full-Time	Part-Time
Fixed Route:	5	5
Paratransit:	0	0
System-wide:	5	5



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$298,233  
 Required Local Match: \$21,901

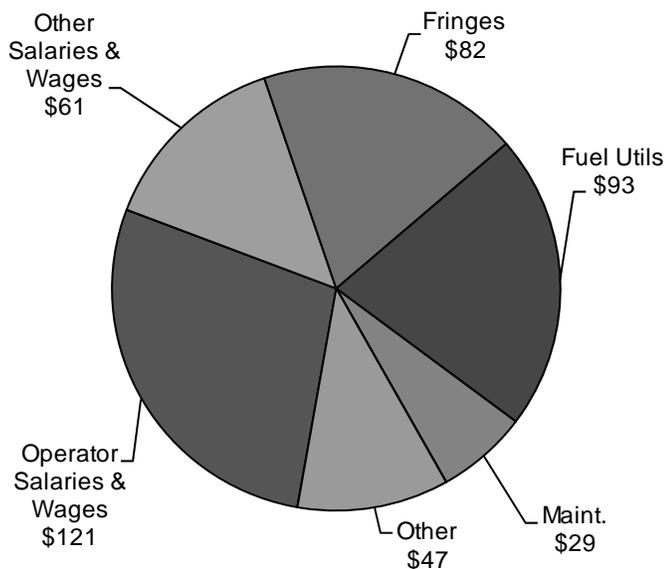


	Count
Fixed Route:	3
Paratransit:	0
System-wide:	3

## OPERATING BUDGET

**Operating Expense (000's)**

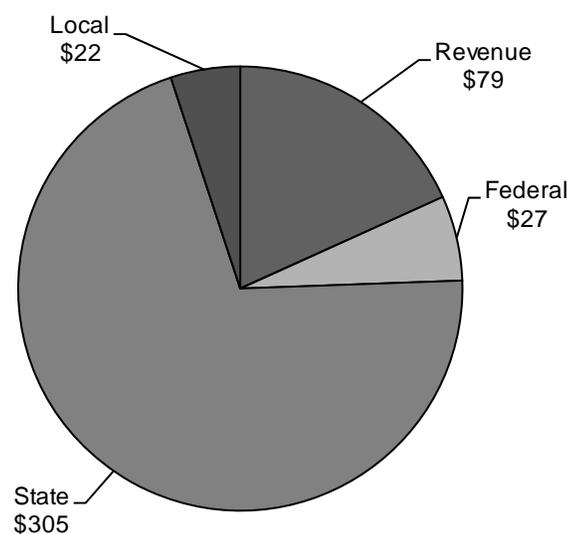
**\$433**



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

**Operating Funds (000's)**

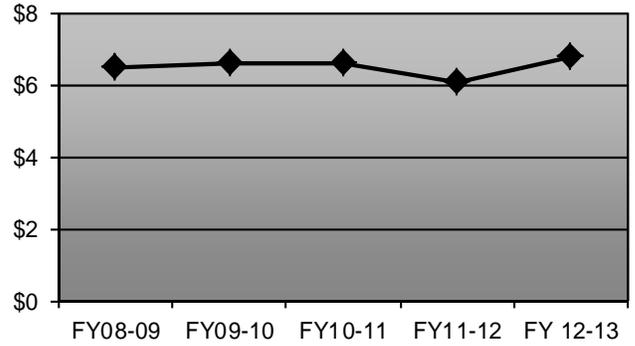
**\$433**



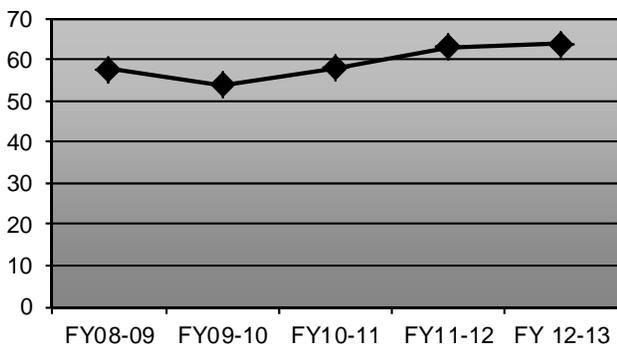
Revenue includes ADA complementary revenue.



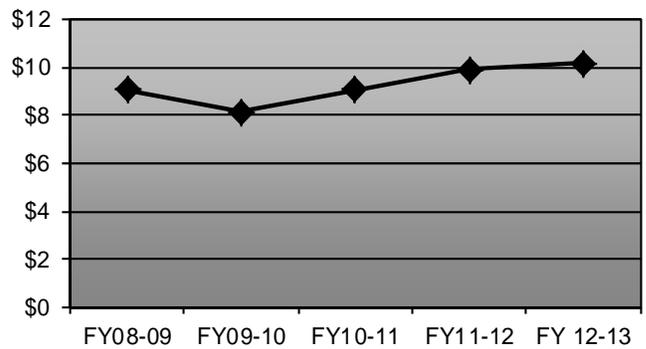
**Operating Expense Per Passenger**



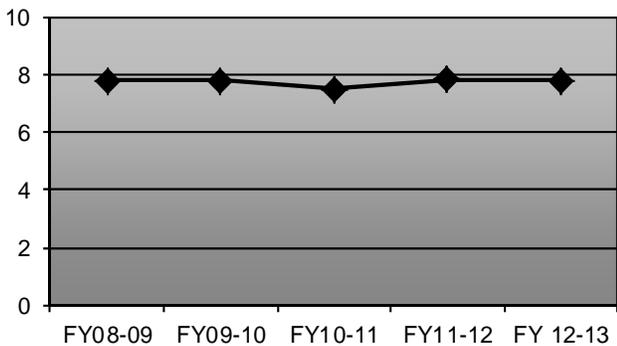
**Total Passengers (000's)**



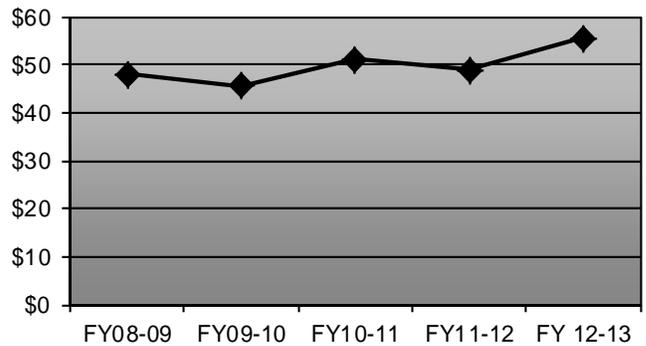
**Operating Revenue Per Revenue Vehicle Hour**



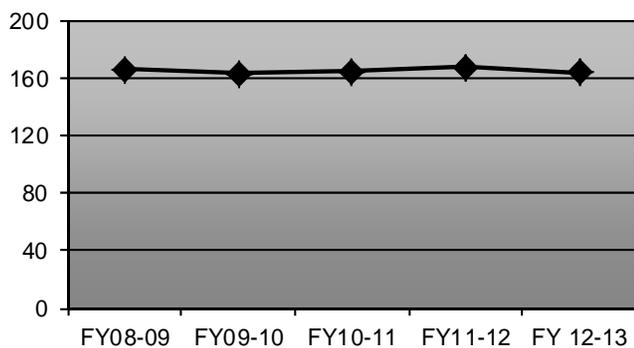
**Revenue Vehicle Hours (000's)**



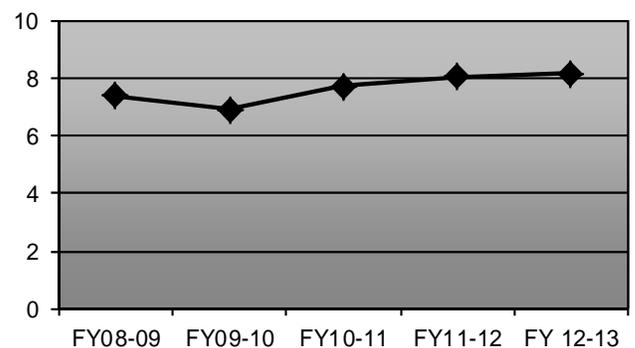
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



RURAL SYSTEMS

Passengers include ADA complementary passengers.



**Community Transportation**

**Venango County Transportation Office**  
 1 Dale Avenue  
 Franklin, PA 16323  
 814-432-3949  
 Ms. Karen Clark, Transportation Manager

**Service Area Statistics (2010 Census)**  
**Venango County**  
 Square Miles: 675  
 Population: 54,984  
 65+ Population: 9,884  
 % of Population 65 and older: 18.0%

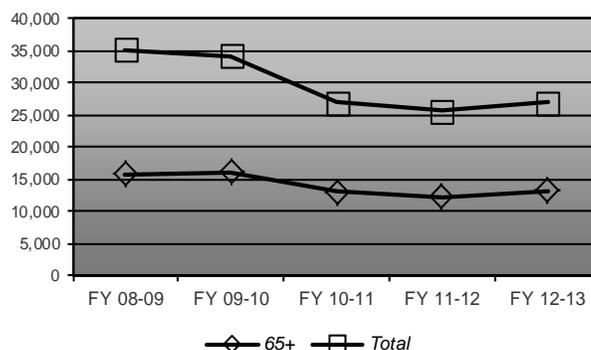
**Vehicles Operated in Maximum Service**  
 Community Transportation: 11

**Fare Information**  
 Average Shared-Ride Fare: \$17.68  
 Cost to Commonwealth per Senior Citizen Trip: \$14.68  
 Last Base Fare Increase: June 2012

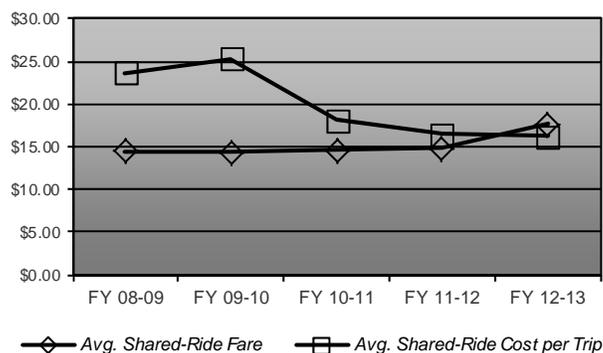
**Trip Information**  
 65+ Trips: 13,149  
 PwD Trips: 0  
 Other Shared-Ride Trips: 13,768  
 Total Shared-Ride Trips: 26,917  
 Non-Public Trips: 33,000

RURAL SYSTEMS

**Shared-Ride Ridership**



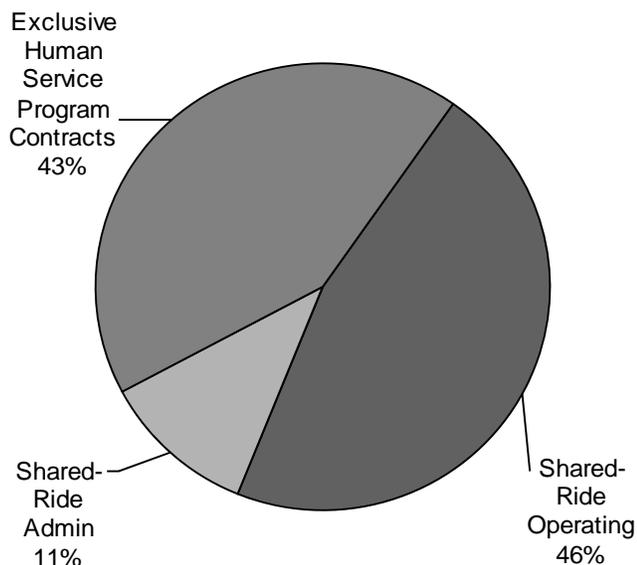
**Shared-Ride Fare Recovery**



MATP Provider: **Yes**  
 Subcontractors: **No**  
 Percent of Service Subcontracted: **N/A**

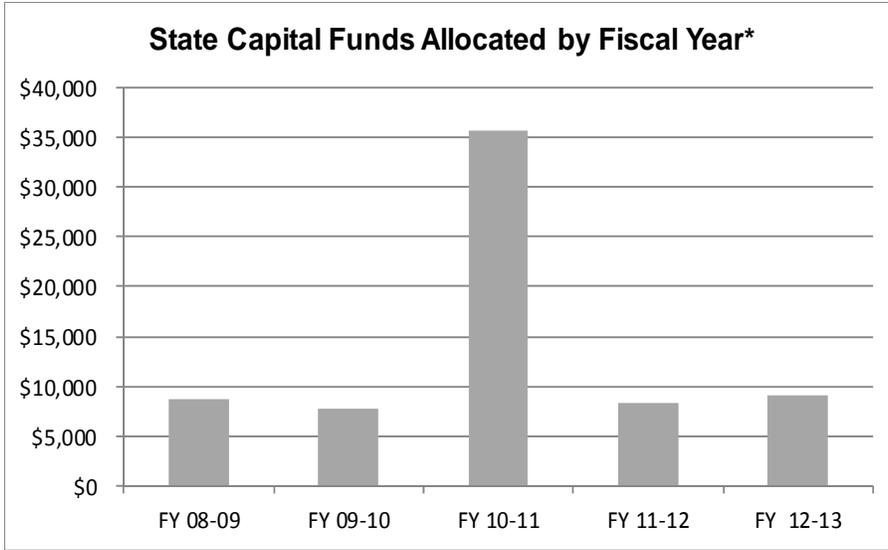
**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 109	0.0%
Lottery	\$ 193,029	24.1%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 139,731	17.4%
Medical Assistance Transportation Program	\$ 178,821	22.3%
MH/ID	\$ 289,717	36.2%
Other	\$ -	0.0%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 801,407</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

### Equipment Upgrade



VCTO received a capital grant to upgrade equipment at the Venango County Garage. The addition of this equipment will allow many previously outsourced repairs to be performed in-house and will streamline vehicle operations. The facility is now a fleet inspection station for all county vehicles adding to the viability of the entire operation.



**Transit Authority of Warren County**  
 42 Clark Street  
 Warren, PA 16365  
 814-723-1874  
 Mr. John Aldrich, Executive Director  
[www.tawcbus.com](http://www.tawcbus.com)



**House District**  
 Warren: 65  
  
**Senate District**  
 Warren: 21, 25



**Service Area Statistics (2010 Census)**  
 Square Miles: 279  
 Population: 25,626



**Current Fare Information**  
 Fixed Route Base: \$1.00  
 Fixed Route Average: \$0.84  
 Last Base Fare Increase: July 2012 (33%)



**Act 44 Fixed Route Distribution Factors**  
 Total Passengers: 72,229  
 Senior Passengers: 8,991  
 Revenue Vehicle Miles: 187,802  
 Revenue Vehicle Hours: 10,087



**Current Employees**

	Full-Time	Part-Time
Fixed Route:	6	4
Paratransit:	6	4
System-wide:	12	8



**Act 44 Operating Assistance**  
 Section 1513 Allocation: \$518,216  
 Required Local Match: \$34,699



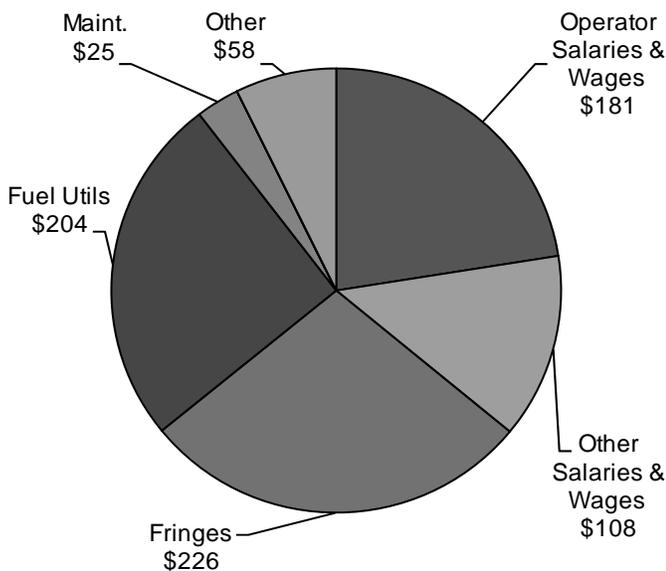
**Current Fleet Size**

Fixed Route:	5
Paratransit:	17
System-wide:	22

## OPERATING BUDGET

Operating Expense (000's)

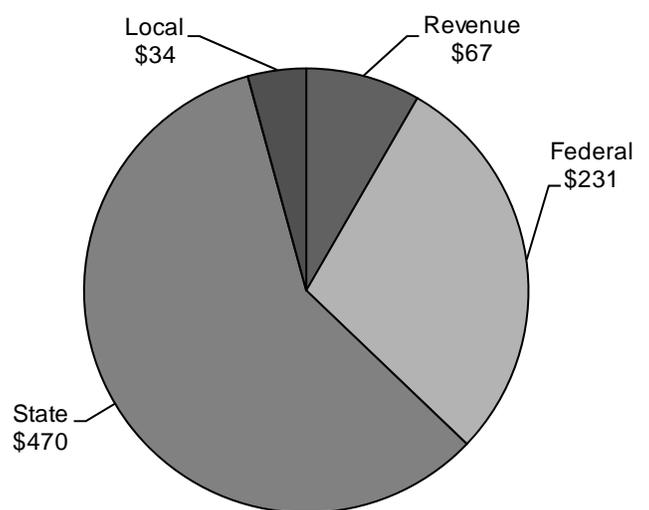
\$802



Expense includes ADA complementary expense.  
 Some contracted maintenance may be reported as "Other Services."

Operating Funds (000's)

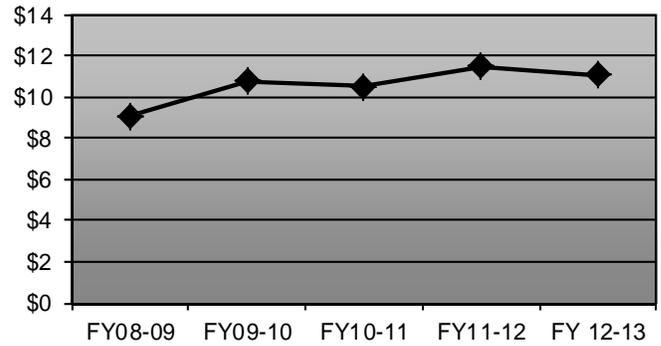
\$802



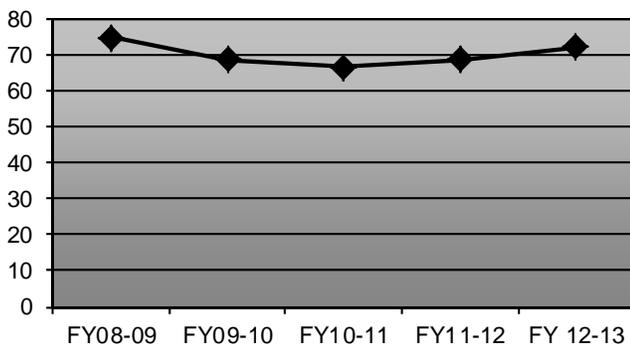
Revenue includes ADA complementary revenue.



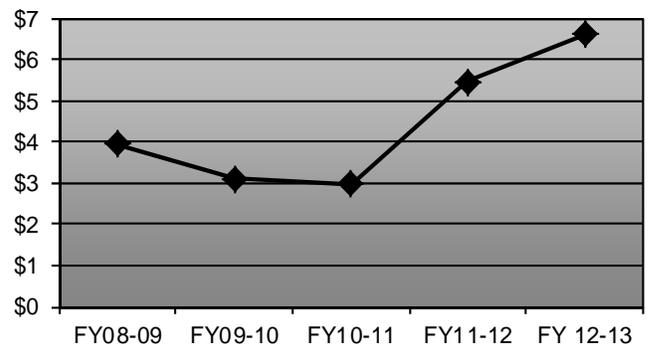
**Operating Expense Per Passenger**



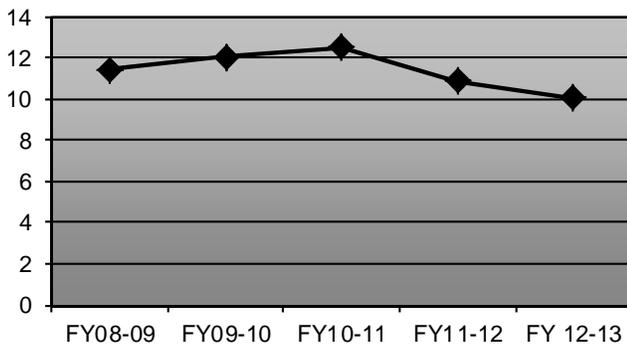
**Total Passengers (000's)**



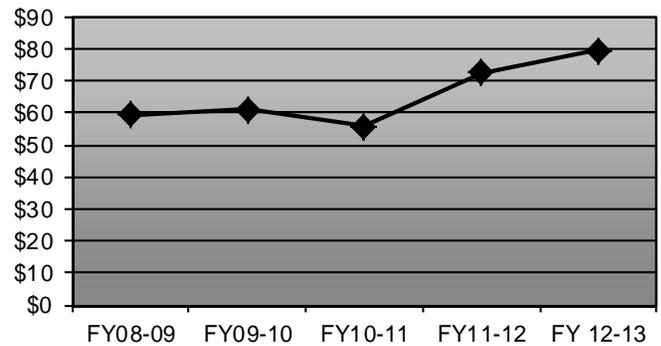
**Operating Revenue Per Revenue Vehicle Hour**



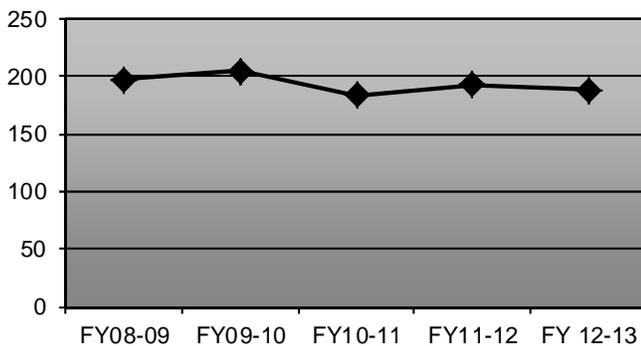
**Revenue Vehicle Hours (000's)**



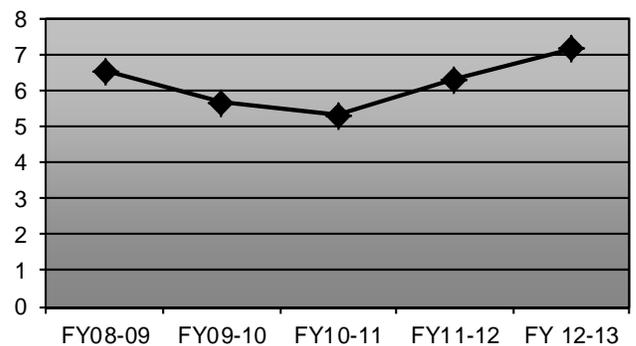
**Operating Expense Per Revenue Vehicle Hour**



**Revenue Vehicle Miles (000's)**



**Total Ridership Per Revenue Vehicle Hour**



Passengers include ADA complementary passengers.



## Community Transportation

### Transit Authority of Warren County

42 Clark Street  
Warren, PA 16365  
814-723-1874  
Mr. John Aldrich, Executive Director

### Service Area Statistics (2010 Census) Warren County

Square Miles: 883  
Population: 41,815  
65+ Population: 7,840  
% of Population 65 and older: 18.7%

### Vehicles Operated in Maximum Service

Community Transportation: 7

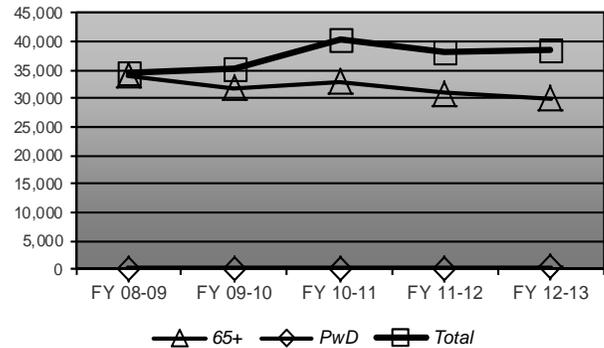
### Fare Information

Average Shared-Ride Fare: \$11.82  
Cost to Commonwealth per Senior Citizen Trip: \$11.80  
Last Base Fare Increase: September 2010

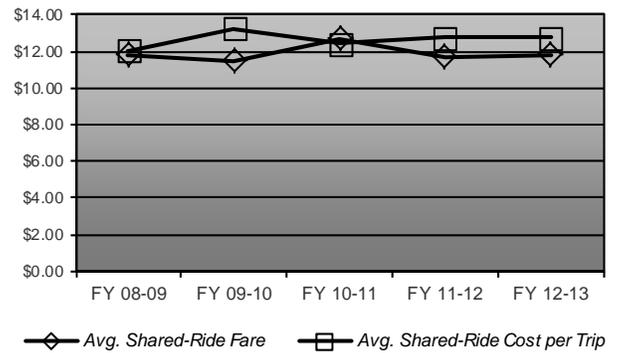
### Trip Information

65+ Trips: 30,010  
PwD Trips: 474  
Other Shared-Ride Trips: 8,090  
Total Shared-Ride Trips: 38,574  
Non-Public Trips: 807

### Shared-Ride Ridership



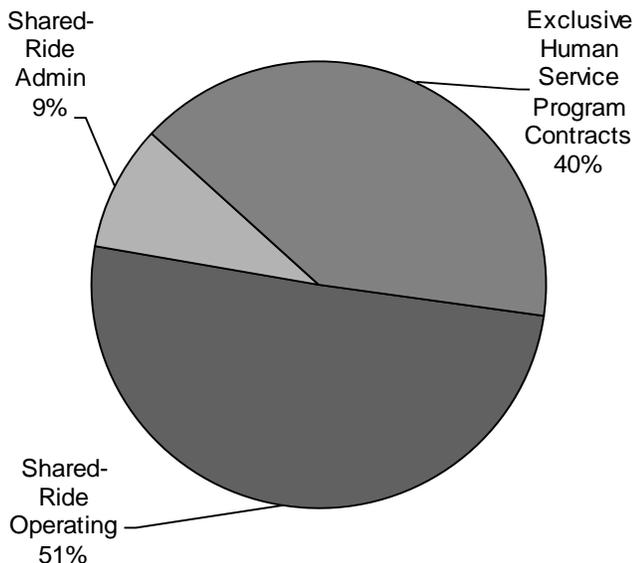
### Shared-Ride Fare Recovery



MATP Provider: Yes  
Subcontractors: Yes  
Percent of Service Subcontracted: 12%

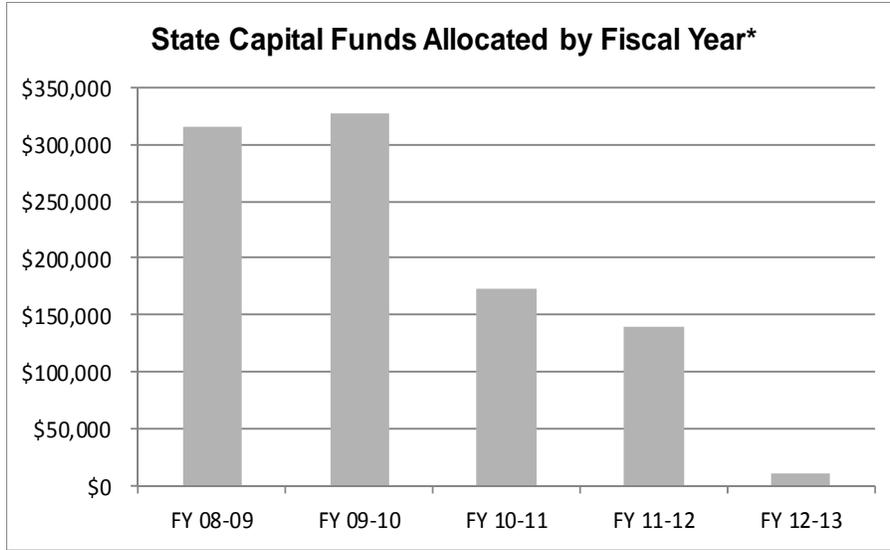
## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 9,721	1.2%
Lottery	\$ 354,165	42.9%
Persons with Disabilities Program	\$ 1,092	0.1%
Area Agency on Aging	\$ 55,000	6.7%
Medical Assistance Transportation Program	\$ 356,943	43.3%
MH/ID	\$ -	0.0%
Other	\$ 47,788	5.8%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 824,709</b>	<b>100.0%</b>



\*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

## Vehicle Replacement



The Warren County Transit Authority replaced one of its shared-ride buses with a new 2013 Ford model gas engine bus. This bus will enhance the reliability and safety of the transit authority's fleet of buses.

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# ***Section IV***

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## ***Community Transportation***



Community Transportation

**Allied Coordinated Transportation Services, Inc.**

241 West Grant Street  
 New Castle, PA 16103  
 724-658-7258  
 Mr. Thomas Scott, CEO

**Service Area Statistics (2010 Census)**

**Lawrence County**

Square Miles: 360  
 Population: 91,108  
 65+ Population: 17,128  
 % of Population 65 and older: 18.8%

**Vehicles Operated in Maximum Service**

Community Transportation: 20

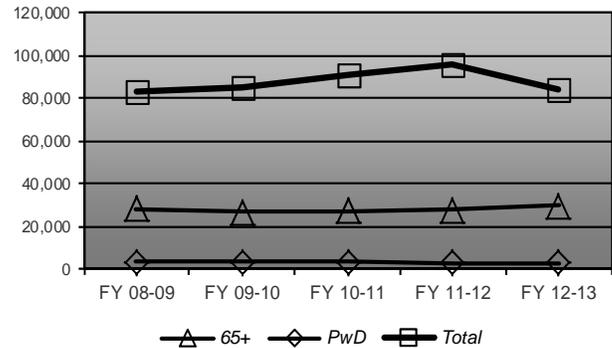
**Fare Information**

Average Shared-Ride Fare: \$15.39  
 Cost to Commonwealth per Senior Citizen Trip: \$12.43  
 Last Base Fare Increase: July 2012

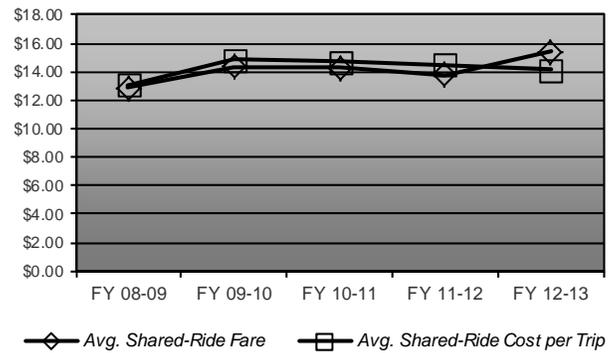
**Trip Information**

65+ Trips: 29,796  
 PwD Trips: 3,083  
 Other Shared-Ride Trips: 51,554  
 Total Shared-Ride Trips: 84,433  
 Non-Public Trips: 2,663

**Shared-Ride Ridership**



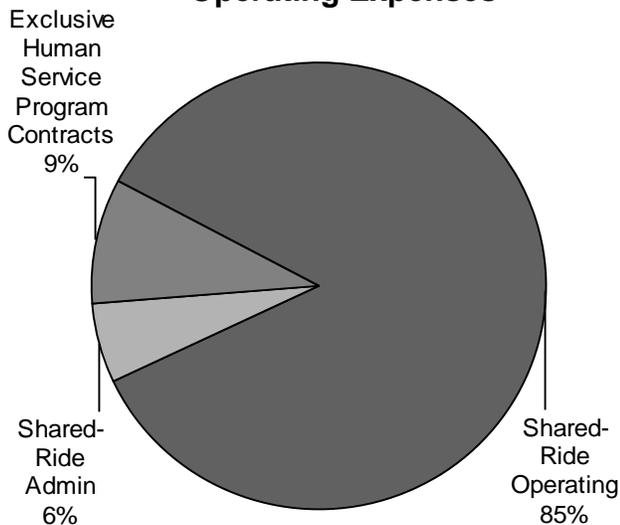
**Shared-Ride Fare Recovery**



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 54,892	3.8%
Lottery	\$ 370,413	25.8%
Persons with Disabilities Program	\$ 49,312	3.4%
Area Agency on Aging	\$ 17,943	1.3%
Medical Assistance Transportation Program	\$ 470,390	32.8%
MH/ID	\$ 183,716	12.8%
Other	\$ 286,282	20.0%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 1,432,948</b>	<b>100.0%</b>

**Community Transportation Capital Funding FY 2012-13**

Funding Amount	Capital Equipment
\$138,000	Accessible Buses

COMMUNITY TRANSPORTATION



## Community Transportation

**Blair Senior Services, Inc.**  
 1320 Twelfth Avenue  
 Altoona, PA 16601  
 814-695-3500  
 Mr. Steve Williamson, President

### Service Area Statistics (2010 Census) Blair County

Square Miles: 526  
 Population: 127,089  
 65+ Population: 22,527  
 % of Population 65 and older: 17.7%

### Vehicles Operated in Maximum Service

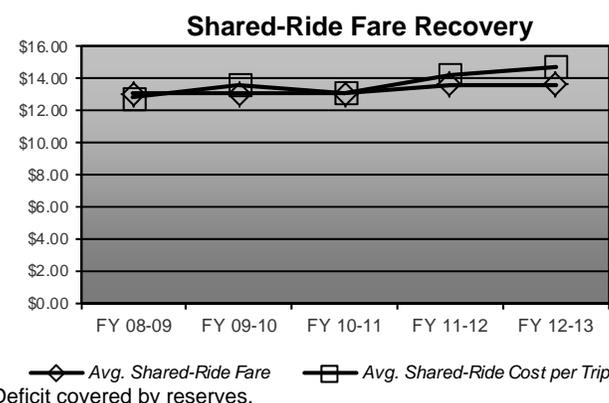
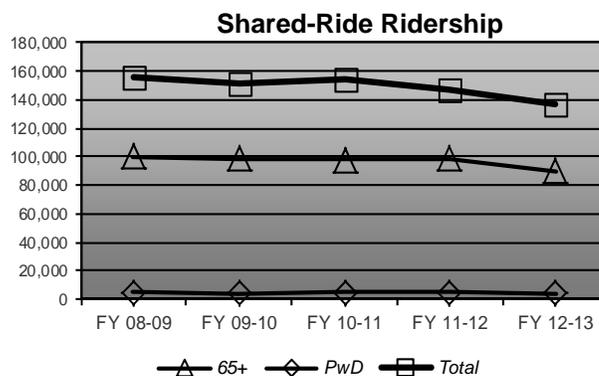
Community Transportation: 36

### Fare Information

Average Shared-Ride Fare: \$13.60  
 Cost to Commonwealth per Senior Citizen Trip: \$11.42  
 Last Base Fare Increase: July 2013

### Trip Information

65+ Trips: 90,169  
 PwD Trips: 4,106  
 Other Shared-Ride Trips: 42,069  
 Total Shared-Ride Trips: 136,344  
 Non-Public Trips: 19,044

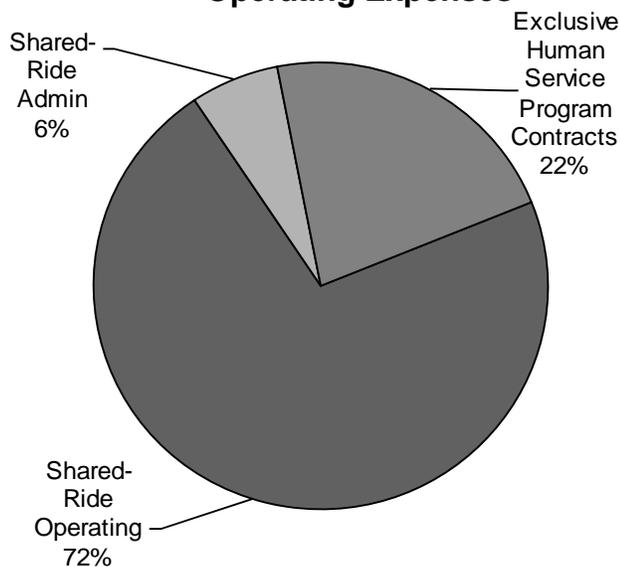


MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 98,320	3.8%
Lottery	\$ 1,029,553	40.3%
Persons with Disabilities Program	\$ 48,316	1.9%
Area Agency on Aging	\$ 152,902	6.0%
Medical Assistance Transportation Program	\$ 545,112	21.3%
MH/ID	\$ 36,083	1.4%
Other	\$ 497,124	19.5%
Subsidy	\$ 146,620	5.7%
<b>Total</b>	<b>\$ 2,554,030</b>	<b>100.0%</b>

## Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$206,000	Accessible Buses, Shop Equipment



## Community Transportation

**Bucks County Transport, Inc.**  
 P.O. Box 510  
 Holicong, PA 18928  
 215-794-5554  
 Mr. Vincent J. Volpe, Executive Director

### Service Area Statistics (2010 Census) Bucks County

Square Miles: 607  
 Population: 625,249  
 65+ Population: 91,219  
 % of Population 65 and older: 14.6%

### Vehicles Operated in Maximum Service

Community Transportation: 175

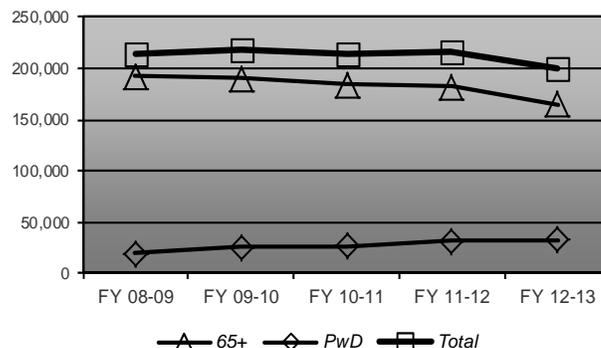
### Fare Information

Average Shared-Ride Fare: \$22.79  
 Cost to Commonwealth per Senior Citizen Trip: \$18.96  
 Last Base Fare Increase: October 2012

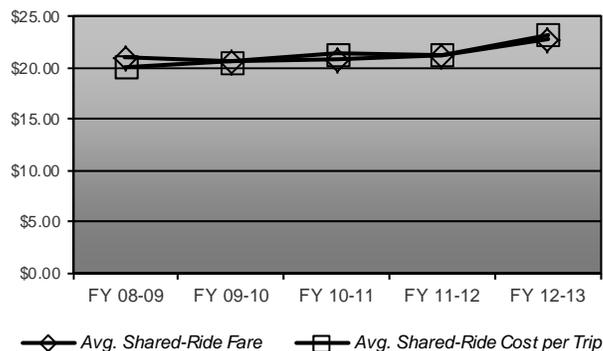
### Trip Information

65+ Trips: 164,770  
 PwD Trips: 32,915  
 Other Shared-Ride Trips: 2,015  
 Total Shared-Ride Trips: 199,700  
 Non-Public Trips: 359,778

### Shared-Ride Ridership



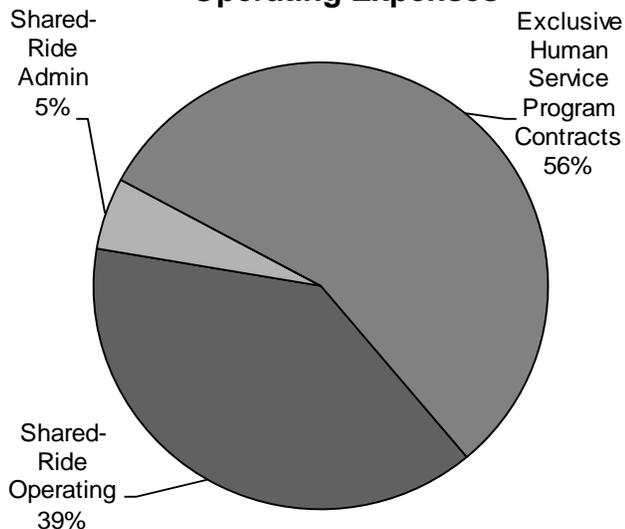
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 44%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 583,913	5.5%
Lottery	\$ 3,123,676	29.6%
Persons with Disabilities Program	\$ 679,091	6.4%
Area Agency on Aging	\$ 155,430	1.5%
Medical Assistance Transportation Program	\$ 2,613,054	24.8%
MH/ID	\$ 2,501,014	23.7%
Other	\$ 873,811	8.3%
Subsidy	\$ 15,615	0.1%
<b>Total</b>	<b>\$ 10,545,604</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$600,000	Accessible Buses



## Community Transportation

### Butler County Community Action & Development

124 West Diamond Street  
 P.O. Box 1208  
 Butler, PA 16003-1208  
 215-284-5125  
 Ms. Janine Kennedy, Director

### Service Area Statistics (2010 Census)

#### Butler County

Square Miles: 789  
 Population: 183,862  
 65+ Population: 27,853  
 % of Population 65 and older: 15.1%

### Vehicles Operated in Maximum Service

Community Transportation: 19

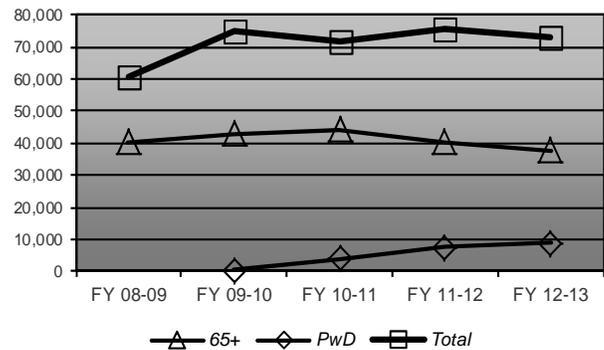
### Fare Information

Average Shared-Ride Fare: \$14.85  
 Cost to Commonwealth per Senior Citizen Trip: \$12.37  
 Last Base Fare Increase: January 2013

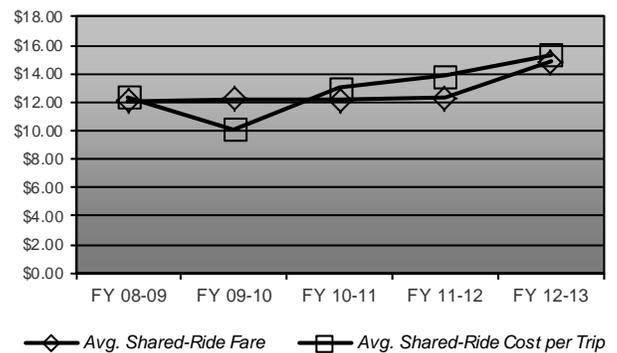
### Trip Information

65+ Trips: 37,772  
 PwD Trips: 8,807  
 Other Shared-Ride Trips: 26,507  
 Total Shared-Ride Trips: 73,086  
 Non-Public Trips: 0

### Shared-Ride Ridership



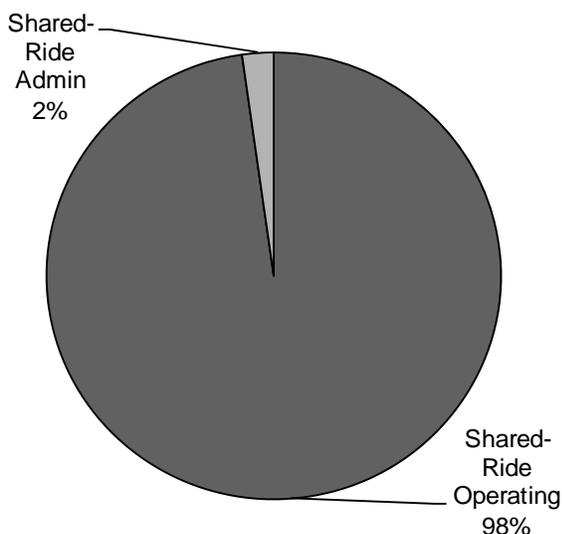
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 100%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 58,729	5.1%
Lottery	\$ 467,251	40.8%
Persons with Disabilities Program	\$ 112,986	9.9%
Area Agency on Aging	\$ 138,942	12.1%
Medical Assistance Transportation Program	\$ 108,451	9.5%
MH/ID	\$ 24,224	2.1%
Other	\$ 176,310	15.4%
Subsidy	\$ 57,987	5.1%
<b>Total</b>	<b>\$ 1,144,880</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$298,300	Accessible Buses/Vans, Communication Equipment



## Community Transportation

### Centre County Office of Transportation

420 Holmes Street  
 Bellefonte, PA 16823  
 814-355-6807  
 Mr. David Lomison, Director

### Service Area Statistics (2010 Census) Centre County excluding State College

Square Miles: 973  
 Population: 41,990  
 65+ Population: 4,735  
 % of Population 65 and older: 11.3%

### Vehicles Operated in Maximum Service

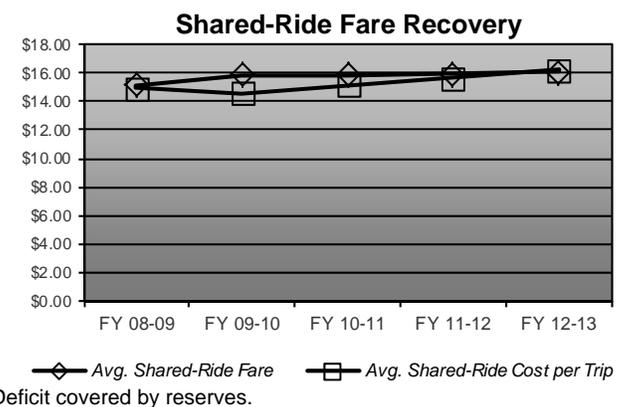
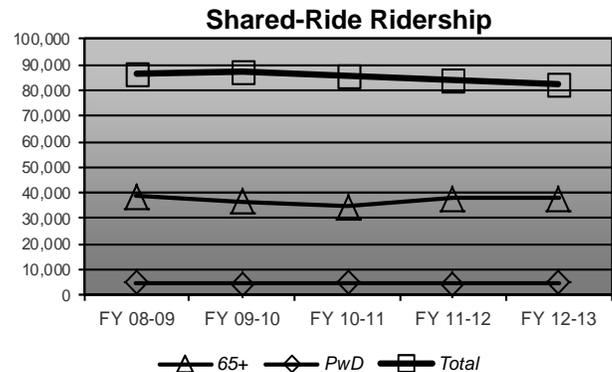
Community Transportation: 23

### Fare Information

Average Shared-Ride Fare: \$16.08  
 Cost to Commonwealth per Senior Citizen Trip: \$13.06  
 Last Base Fare Increase: April 2009

### Trip Information

65+ Trips: 37,825  
 PwD Trips: 5,066  
 Other Shared-Ride Trips: 39,479  
 Total Shared-Ride Trips: 82,370  
 Non-Public Trips: 4,981



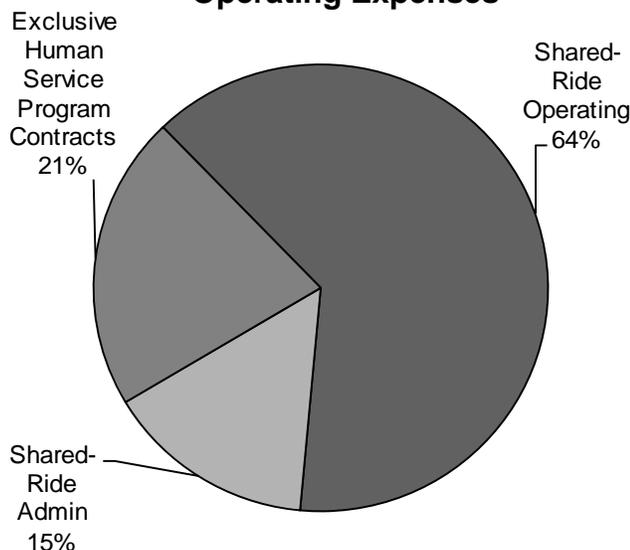
Deficit covered by reserves.

MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 12,583	0.7%
Lottery	\$ 493,819	29.0%
Persons with Disabilities Program	\$ 75,314	4.4%
Area Agency on Aging	\$ 175,334	10.3%
Medical Assistance Transportation Program	\$ 471,019	27.7%
MH/ID	\$ 298,122	17.5%
Other	\$ 174,005	10.2%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 1,700,196</b>	<b>100.0%</b>

## Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$290,000	Accessible Buses/Vans, Communication Equipment



## Community Transportation

### ROVER Community Transportation

1002 South Chestnut Street  
 Downingtown, PA 19335  
 484-696-3854  
 Mr. Gary D. Krapf, President

### Service Area Statistics (2010 Census) Chester County

Square Miles: 756  
 Population: 498,886  
 65+ Population: 63,875  
 % of Population 65 and older: 12.8%

### Vehicles Operated in Maximum Service

Community Transportation: 63

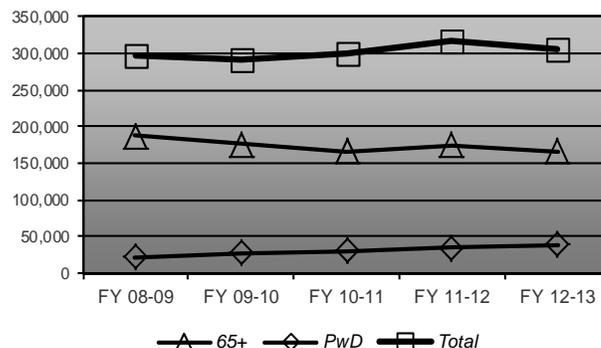
### Fare Information

Average Shared-Ride Fare: \$21.91  
 Cost to Commonwealth per Senior Citizen Trip: \$14.76  
 Last Base Fare Increase: July 2010

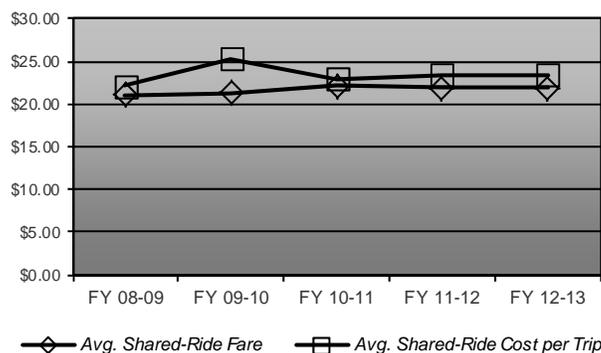
### Trip Information

65+ Trips: 166,897  
 PwD Trips: 38,812  
 Other Shared-Ride Trips: 100,176  
 Total Shared-Ride Trips: 305,885  
 Non-Public Trips: 71,615

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

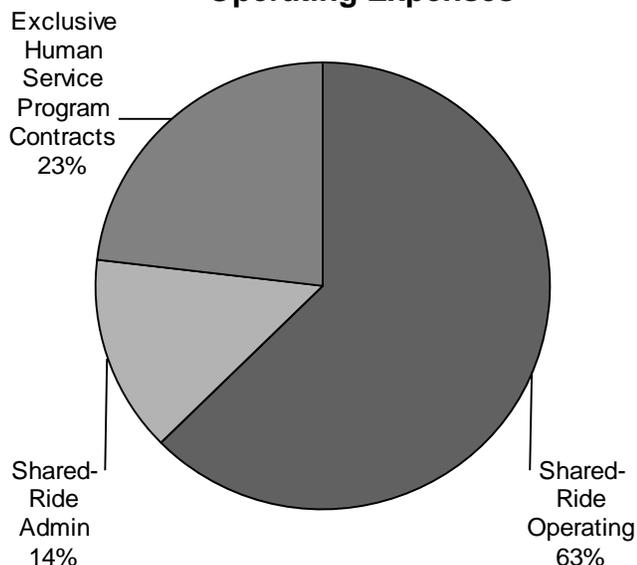


MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 10%

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 488,017	5.2%
Lottery	\$ 2,464,120	26.4%
Persons with Disabilities Program	\$ 721,089	7.7%
Area Agency on Aging	\$ 212,211	2.3%
Medical Assistance Transportation Program	\$ 2,594,494	27.8%
MH/ID	\$ 1,378,735	14.8%
Other	\$ 1,182,901	12.7%
Subsidy	\$ 276,240	3.0%
<b>Total</b>	<b>\$ 9,317,807</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$414,448	Accessible Buses



## Community Transportation

### Clarion County Transportation

338 Amsler Avenue, Suite 1  
 Shippensburg, PA 16254  
 814-226-7012  
 Ms. Mary Lutz, Administrative Officer

### Service Area Statistics (2010 Census)

#### Clarion County

Square Miles: 602  
 Population: 39,988  
 65+ Population: 6,566  
 % of Population 65 and older: 16.4%

### Vehicles Operated in Maximum Service

Community Transportation: 20

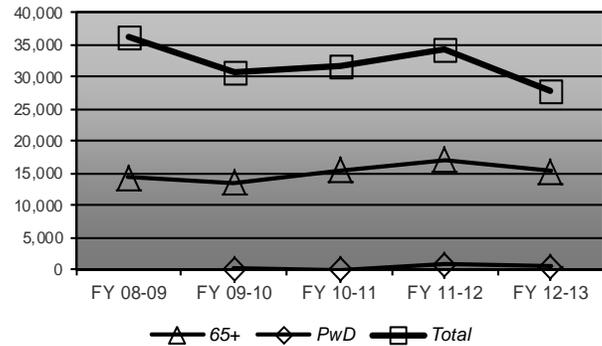
### Fare Information

Average Shared-Ride Fare: \$33.19  
 Cost to Commonwealth per Senior Citizen Trip: \$27.87  
 Last Base Fare Change: July 2013

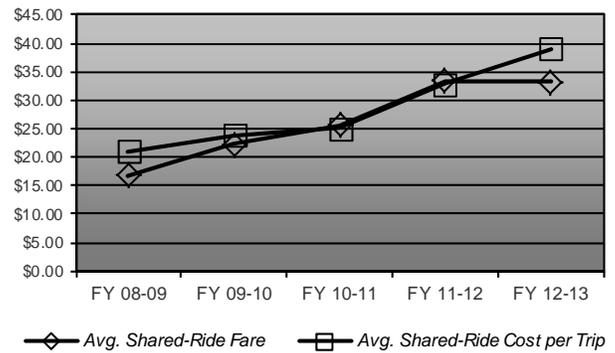
### Trip Information

65+ Trips: 15,290  
 PwD Trips: 457  
 Other Shared-Ride Trips: 11,966  
 Total Shared-Ride Trips: 27,713  
 Non-Public Trips: 754

### Shared-Ride Ridership



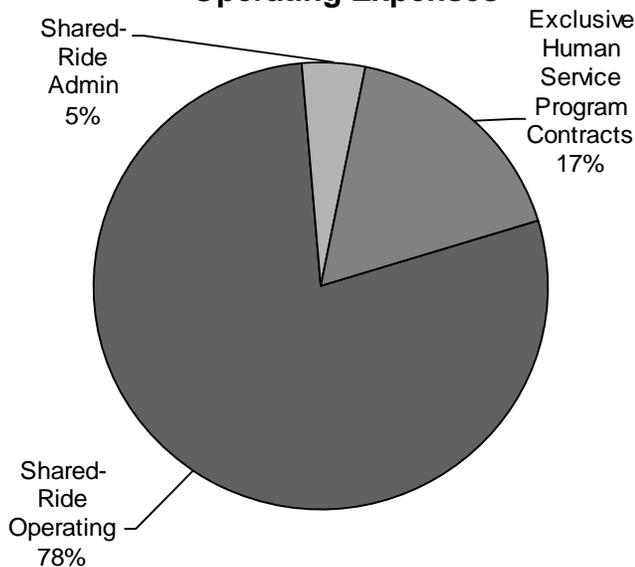
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 100%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 2,618	0.2%
Lottery	\$ 426,086	32.7%
Persons with Disabilities Program	\$ 14,712	1.1%
Area Agency on Aging	\$ 76,650	5.9%
Medical Assistance Transportation Program	\$ 617,573	47.4%
MH/ID	\$ 67,453	5.2%
Other	\$ 91,231	7.0%
Subsidy	\$ 7,727	0.6%
<b>Total</b>	<b>\$ 1,304,050</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$180,000	Accessible Buses



## Community Transportation

### Cumberland County Transportation Department

310 Allen Road, Suite 201  
 Carlisle, PA 17013  
 1-800-315-2546  
 Ms. Rose Cook, Director

### Service Area Statistics (2010 Census) Cumberland County

Square Miles: 550  
 Population: 235,406  
 65+ Population: 36,745  
 % of Population 65 and older: 15.6%

### Vehicles Operated in Maximum Service

Community Transportation: 20

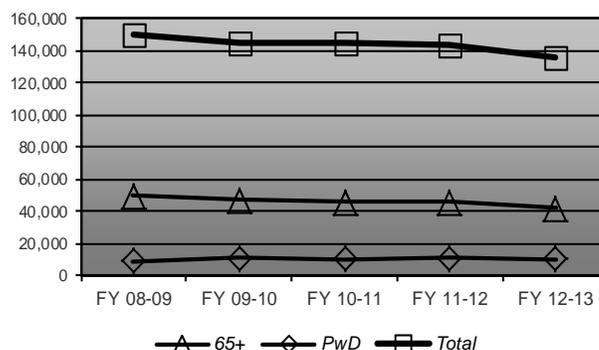
### Fare Information

Average Shared-Ride Fare: \$13.63  
 Cost to Commonwealth per Senior Citizen Trip: \$11.21  
 Last Base Fare Increase: July 2013

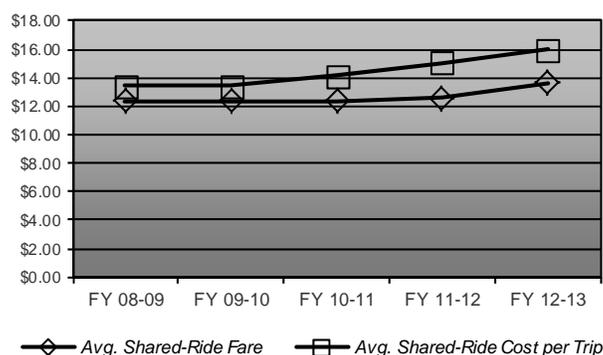
### Trip Information

65+ Trips: 41,699  
 PwD Trips: 10,097  
 Other Shared-Ride Trips: 84,695  
 Total Shared-Ride Trips: 136,491  
 Non-Public Trips: 2,218

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

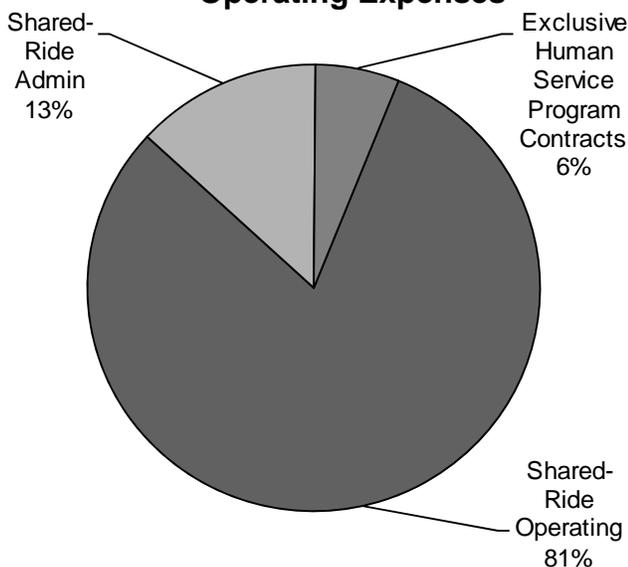


MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 6%

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 29,404	1.3%
Lottery	\$ 467,268	20.1%
Persons with Disabilities Program	\$ 116,212	5.0%
Area Agency on Aging	\$ 162,092	7.0%
Medical Assistance Transportation Program	\$ 131,546	5.7%
MH/ID	\$ 772,395	33.3%
Other	\$ 341,571	14.7%
Subsidy	\$ 301,016	13.0%
<b>Total</b>	<b>\$ 2,321,504</b>	<b>100.0%</b>

## Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$323,180	Accessible Buses, Vehicle Rehabilitation



## Community Transportation

### Community Transit of Delaware County

206 Eddystone Avenue  
 Eddystone, PA 19022-1594  
 610-490-3977  
 Mr. David Trout, Executive Director

### Service Area Statistics (2010 Census) Delaware County

Square Miles: 184  
 Population: 558,979  
 65+ Population: 79,726  
 % of Population 65 and older: 14.3%

### Vehicles Operated in Maximum Service

Community Transportation: 49

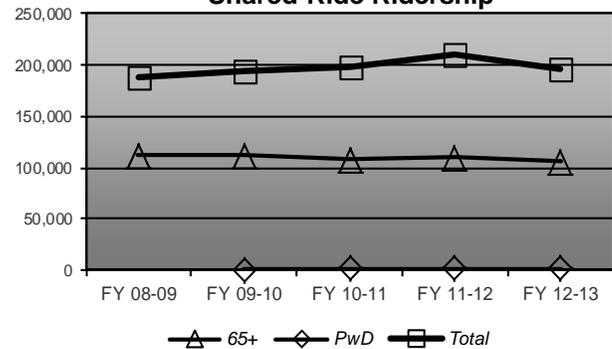
### Fare Information

Average Shared-Ride Fare: \$30.74  
 Cost to Commonwealth per Senior Citizen Trip: \$25.21  
 Last Base Fare Increase: August 2013

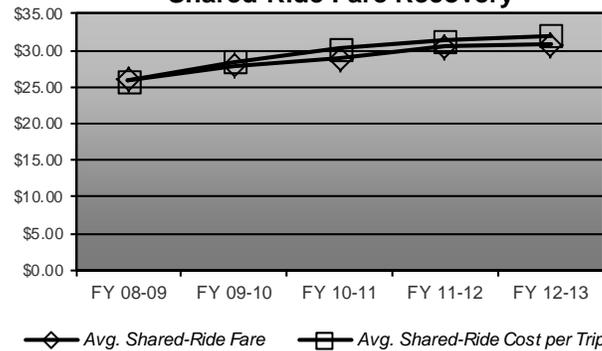
### Trip Information

65+ Trips: 105,434  
 PwD Trips: 1,568  
 Other Shared-Ride Trips: 88,970  
 Total Shared-Ride Trips: 195,972  
 Non-Public Trips: 223,938

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

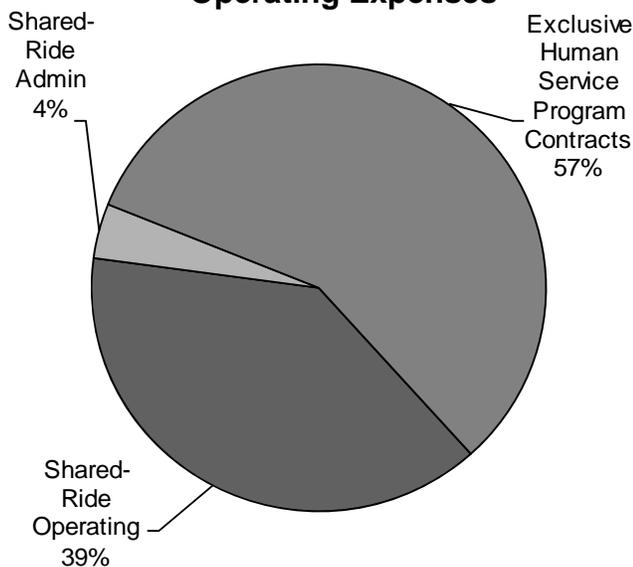


Deficit covered by reserves.

MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 12%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 251,185	1.7%
Lottery	\$ 2,658,100	18.4%
Persons with Disabilities Program	\$ 45,051	0.3%
Area Agency on Aging	\$ 174,851	1.2%
Medical Assistance Transportation Program	\$ 5,777,038	40.0%
MH/ID	\$ -	0.0%
Other	\$ 5,531,159	38.3%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 14,437,384</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$290,000	Accessible Buses



## Community Transportation

### Forest County Transportation

Forest County Building  
 Marienville, PA 16239  
 814-927-8266  
 Ms. Raelene Hickox, Director

### Service Area Statistics (2010 Census) Forest County

Square Miles: 428  
 Population: 7,716  
 65+ Population: 1,418  
 % of Population 65 and older: 18.4%

### Vehicles Operated in Maximum Service

Community Transportation: 12

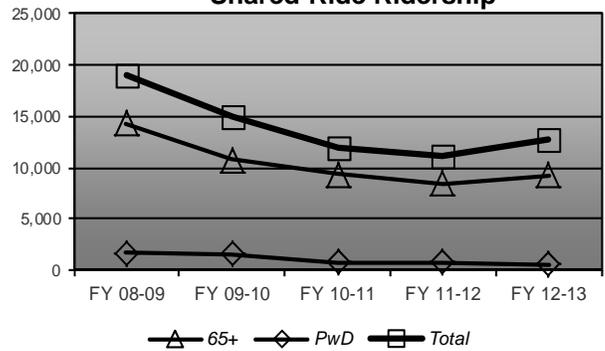
### Fare Information

Average Shared-Ride Fare: \$25.97  
 Cost to Commonwealth per Senior Citizen Trip: \$19.14  
 Last Base Fare Increase: February 2010

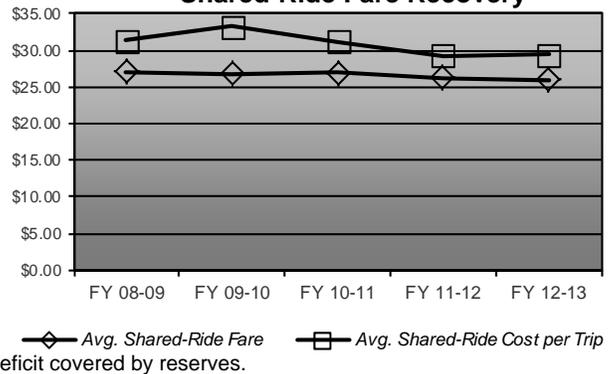
### Trip Information

65+ Trips: 9,222  
 PwD Trips: 539  
 Other Shared-Ride Trips: 2,903  
 Total Shared-Ride Trips: 12,664  
 Non-Public Trips: 96

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

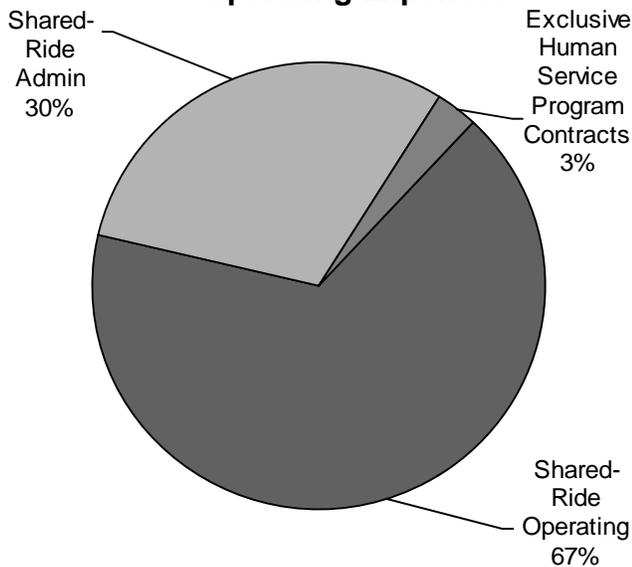


MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 24,063	6.1%
Lottery	\$ 176,516	45.1%
Persons with Disabilities Program	\$ 13,739	3.5%
Area Agency on Aging	\$ 27,417	7.0%
Medical Assistance Transportation Program	\$ 143,310	36.6%
MH/ID	\$ -	0.0%
Other	\$ 6,372	1.6%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 391,417</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$127,500	Accessible Vans



## Community Transportation

### Franklin County Transportation

191 Franklin Farm Lane  
 Chambersburg, PA 17202  
 717-264-5225  
 Ms. Odessa Trinkle, Acting Director of  
 Transportation

### Service Area Statistics (2010 Census) Franklin County

Square Miles: 772  
 Population: 149,618  
 65+ Population: 24,679  
 % of Population 65 and older: 16.5%

### Vehicles Operated in Maximum Service

Community Transportation: 21

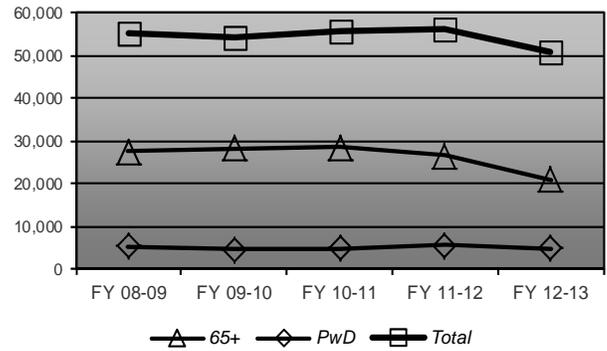
### Fare Information

Average Shared-Ride Fare: \$18.20  
 Cost to Commonwealth  
 per Senior Citizen Trip: \$15.33  
 Last Base Fare Increase: January 2012

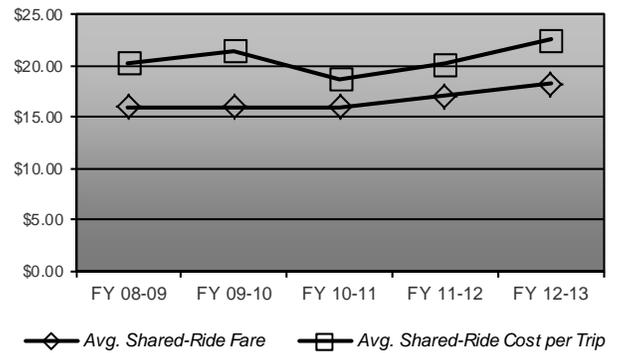
### Trip Information

65+ Trips: 21,127  
 PwD Trips: 4,984  
 Other Shared-Ride Trips: 24,854  
 Total Shared-Ride Trips: 50,965  
  
 Non-Public Trips: 68

### Shared-Ride Ridership



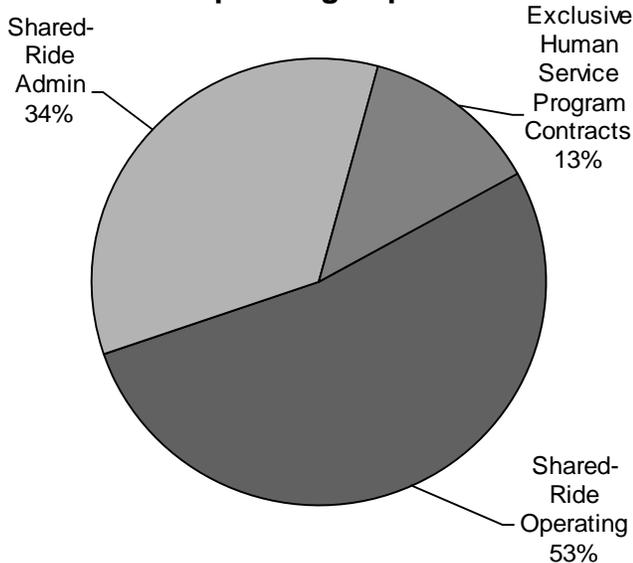
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride  
 Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 20,525	1.5%
Lottery	\$ 323,951	24.2%
Persons with Disabilities Program	\$ 74,894	5.6%
Area Agency on Aging	\$ 96,854	7.2%
Medical Assistance Transportation Program	\$ 625,863	46.7%
MH/ID	\$ 6,891	0.5%
Other	\$ 61,334	4.6%
Subsidy	\$ 129,868	9.7%
<b>Total</b>	<b>\$ 1,340,180</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$60,000	Accessible Buses



## Community Transportation

### Greene County Transportation Department

190 Jefferson Road  
Waynesburg, PA 15370  
724-627-6778  
Ms. Karen Bennett, Administrator

### Service Area Statistics (2010 Census) Greene County

Square Miles: 576  
Population: 38,686  
65+ Population: 5,931  
% of Population 65 and older: 15.3%

### Vehicles Operated in Maximum Service

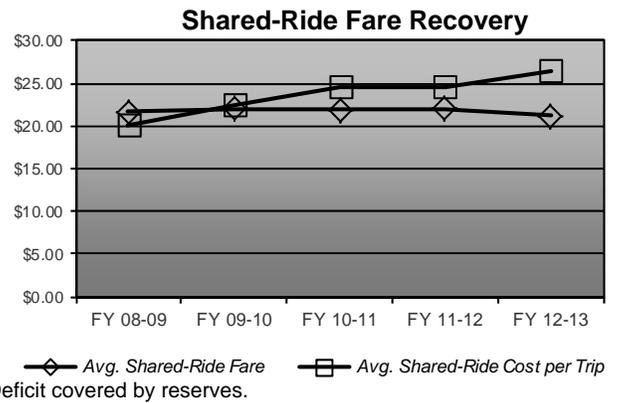
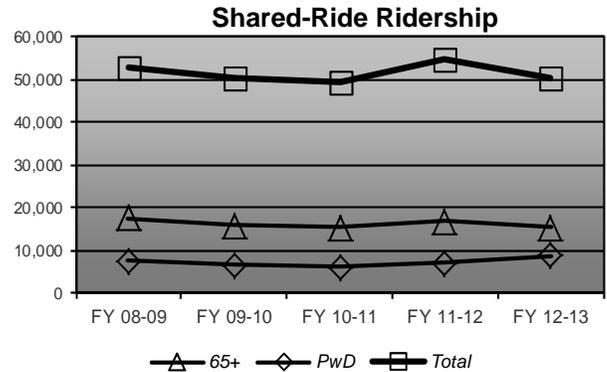
Community Transportation: 22

### Fare Information

Average Shared-Ride Fare: \$21.18  
Cost to Commonwealth per Senior Citizen Trip: \$11.99  
Last Base Fare Increase: December 1997

### Trip Information

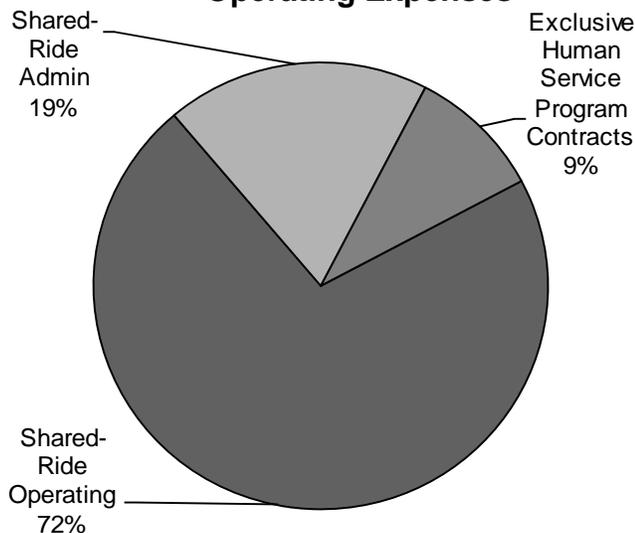
65+ Trips: 15,436  
PwD Trips: 8,740  
Other Shared-Ride Trips: 26,240  
Total Shared-Ride Trips: 50,416  
  
Non-Public Trips: 102



MATP Provider: Yes  
Subcontractors: No  
Percent of Shared-Ride Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 30,384	2.4%
Lottery	\$ 185,133	14.9%
Persons with Disabilities Program	\$ 95,846	7.7%
Area Agency on Aging	\$ 24,951	2.0%
Medical Assistance Transportation Program	\$ 883,554	70.9%
MH/ID	\$ -	0.0%
Other	\$ 25,586	2.1%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 1,245,454</b>	<b>100.0%</b>

## Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$183,600	Accessible Buses, Communication Equipment



## Community Transportation

### Huntingdon-Bedford-Fulton Area Agency on Aging

240 Wood Street  
Bedford, PA 15522  
814-623-8148  
Ms. Connie Brode, Executive Director

### Service Area Statistics (2010 Census) Huntingdon, Bedford, and Fulton Counties

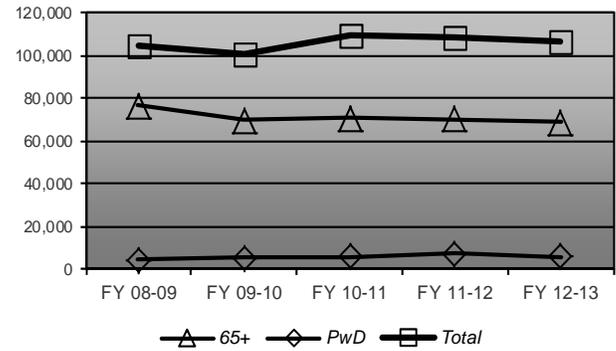
Square Miles: 2,326  
Population: 110,520  
65+ Population: 19,478  
% of Population 65 and older: 17.6%

**Vehicles Operated in Maximum Service**  
Community Transportation: 45

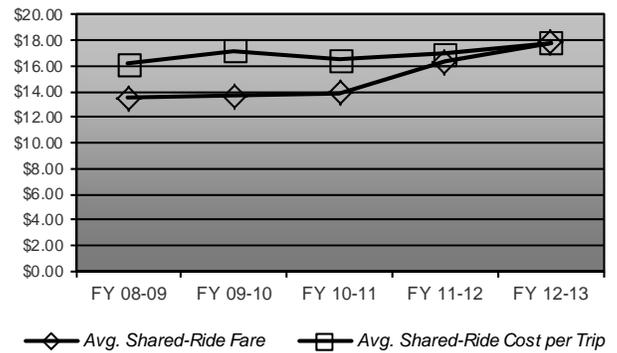
**Fare Information**  
Average Shared-Ride Fare: \$17.79  
Cost to Commonwealth per Senior Citizen Trip: \$15.43  
Last Base Fare Increase: November 2011

**Trip Information**  
65+ Trips: 69,001  
PwD Trips: 6,118  
Other Shared-Ride Trips: 31,726  
Total Shared-Ride Trips: 106,845  
Non-Public Trips: 0

### Shared-Ride Ridership



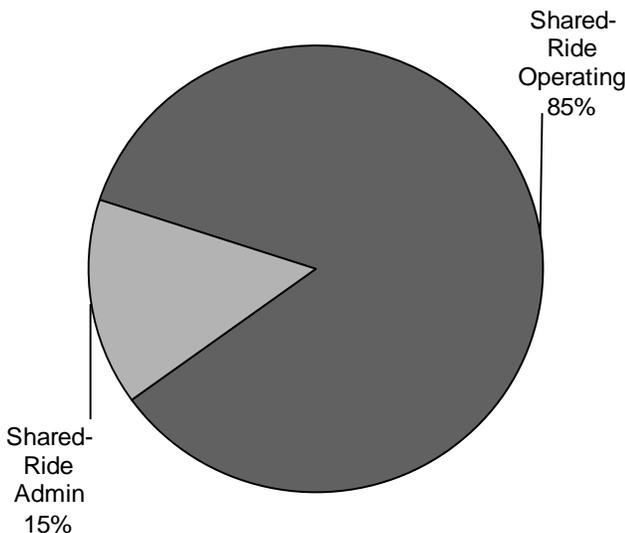
### Shared-Ride Fare Recovery



MATP Provider: Yes  
Subcontractors: No  
Percent of Shared-Ride Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 215,763	11.4%
Lottery	\$ 1,064,612	56.0%
Persons with Disabilities Program	\$ 83,640	4.4%
Area Agency on Aging	\$ 174,791	9.2%
Medical Assistance Transportation Program	\$ 340,515	17.9%
MH/ID	\$ -	0.0%
Other	\$ 21,060	1.1%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 1,900,381</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$405,000	Accessible Buses/Vans



Community Transportation

**Call-A-Ride Service**

249 West Third Street  
 Lewistown, PA 17044  
 717-242-2277, Ext. 133  
 Ms. Cynthia Sunderland,  
 Director of Transportation

**Service Area Statistics (2010 Census)  
 Mifflin and Juniata Counties**

Square Miles: 803  
 Population: 71,318  
 65+ Population: 12,777  
 % of Population 65 and older: 17.9%

**Vehicles Operated in Maximum Service**

Community Transportation: 20

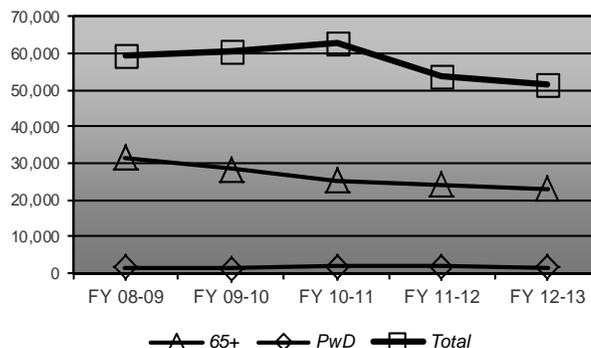
**Fare Information**

Average Shared-Ride Fare: \$16.01  
 Cost to Commonwealth per Senior Citizen Trip: \$13.20  
 Last Base Fare Increase: May 2013

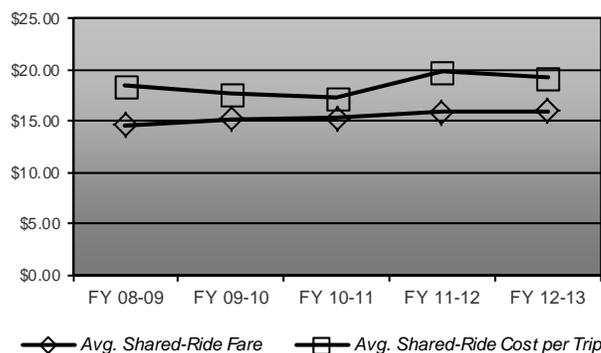
**Trip Information**

65+ Trips: 23,127  
 PwD Trips: 1,505  
 Other Shared-Ride Trips: 27,200  
 Total Shared-Ride Trips: 51,832  
 Non-Public Trips: 224

**Shared-Ride Ridership**



**Shared-Ride Fare Recovery**

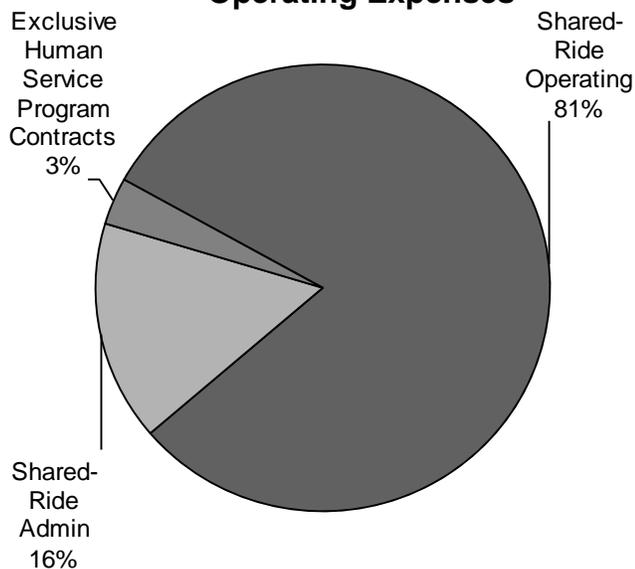


MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**



**Sources of Funding**

Funding Source	Amount	% of Total
Passenger Fares	\$ 31,792	3.1%
Lottery	\$ 305,269	29.6%
Persons with Disabilities Program	\$ 19,778	1.9%
Area Agency on Aging	\$ 468,834	45.4%
Medical Assistance Transportation Program	\$ 27,164	2.6%
MH/ID	\$ -	0.0%
Other	\$ 42,399	4.1%
Subsidy	\$ 136,905	13.3%
<b>Total</b>	<b>\$ 1,032,141</b>	<b>100.0%</b>

**Community Transportation Capital Funding FY 2012-13**

Funding Amount	Capital Equipment
\$120,000	Accessible Buses



## Community Transportation

### Montour County Transit

112 Woodbine Lane, Suite 1  
 Danville, PA 17821  
 570-271-0833  
 Ms. Amanda Boyer, Director

### Service Area Statistics (2010 Census) Montour County

Square Miles: 131  
 Population: 18,267  
 65+ Population: 3,395  
 % of Population 65 and older: 18.6%

### Vehicles Operated in Maximum Service

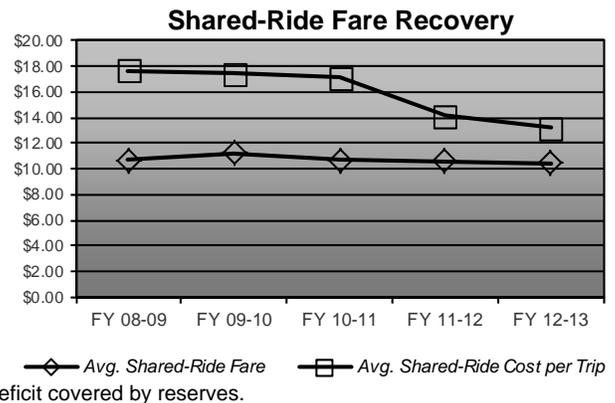
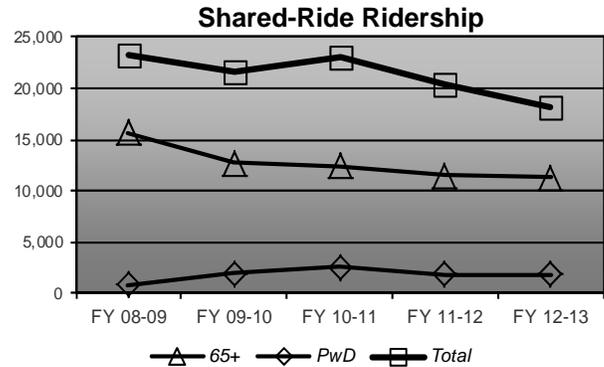
Community Transportation: 10

### Fare Information

Average Shared-Ride Fare: \$10.41  
 Cost to Commonwealth per Senior Citizen Trip: \$8.59  
 Last Base Fare Increase: May 2005

### Trip Information

65+ Trips: 11,313  
 PwD Trips: 1,829  
 Other Shared-Ride Trips: 4,978  
 Total Shared-Ride Trips: 18,120  
 Non-Public Trips: 8,549

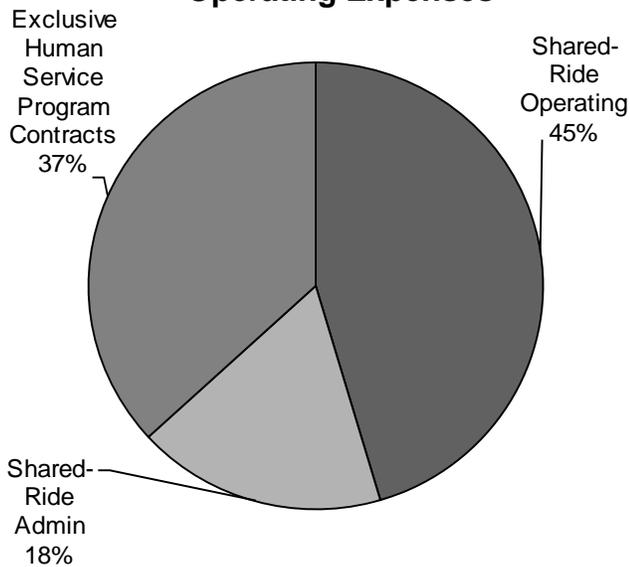


Deficit covered by reserves.

MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 13,183	3.5%
Lottery	\$ 97,162	25.9%
Persons with Disabilities Program	\$ 16,164	4.3%
Area Agency on Aging	\$ 17,617	4.7%
Medical Assistance Transportation Program	\$ 205,483	54.7%
MH/ID	\$ 7,961	2.1%
Other	\$ 9,538	2.5%
Subsidy	\$ 8,479	2.3%
<b>Total</b>	<b>\$ 375,587</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$0	



## Community Transportation

### MTR Transportation tdba K-Cab, Inc.

P.O. Box 203  
 Berwick, PA 18603-0203  
 570-784-1550  
 Mr. Mark Ryman, Owner

### Service Area Statistics (2010 Census) Columbia County

Square Miles: 486  
 Population: 67,295  
 65+ Population: 10,811  
 % of Population 65 and older: 16.1%

### Vehicles Operated in Maximum Service

Community Transportation: 17

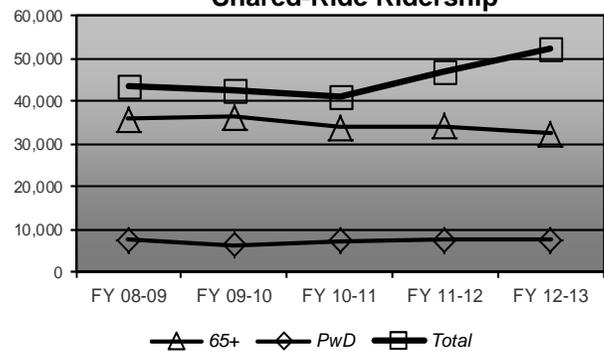
### Fare Information

Average Shared-Ride Fare: \$14.90  
 Cost to Commonwealth per Senior Citizen Trip: \$12.40  
 Last Base Fare Increase: July 2003

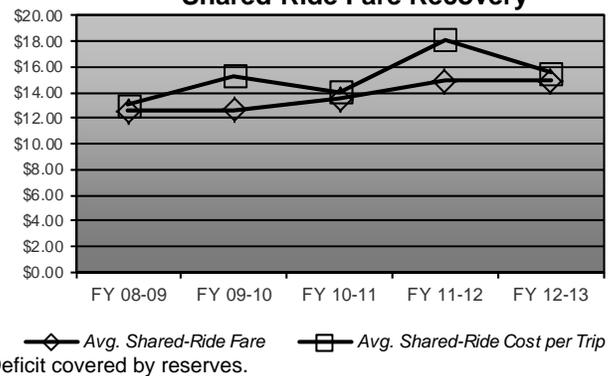
### Trip Information

65+ Trips: 32,396  
 PwD Trips: 7,470  
 Other Shared-Ride Trips: 12,407  
 Total Shared-Ride Trips: 52,273  
 Non-Public Trips: 4,328

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

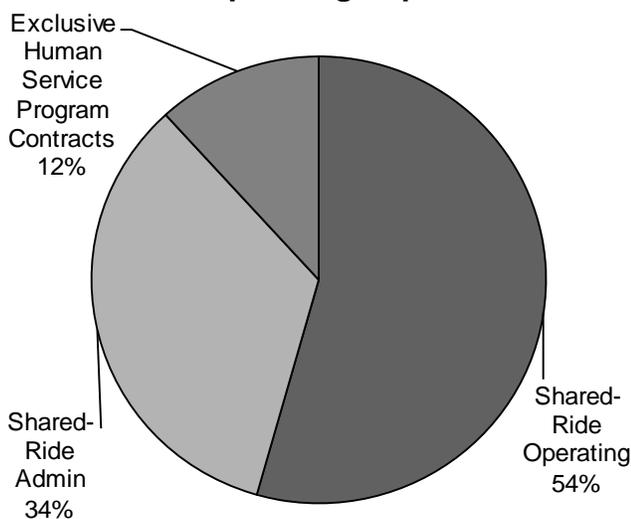


Deficit covered by reserves.

MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 37,660	4.3%
Lottery	\$ 401,571	45.8%
Persons with Disabilities Program	\$ 86,201	9.8%
Area Agency on Aging	\$ 76,336	8.7%
Medical Assistance Transportation Program	\$ 193,599	22.1%
MH/ID	\$ 20,760	2.4%
Other	\$ 60,462	6.9%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 876,589</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$90,000	Accessible Vans



## Community Transportation

### Northumberland County Transportation

61 Tyler Ave  
 Elysburg, PA 17284  
 1-800-479-2626  
 Mr. Richard Farr, Executive Director

### Service Area Statistics (2010 Census) Northumberland County

Square Miles: 460  
 Population: 94,528  
 65+ Population: 17,516  
 % of Population 65 and older: 18.5%

### Vehicles Operated in Maximum Service

Community Transportation: 25

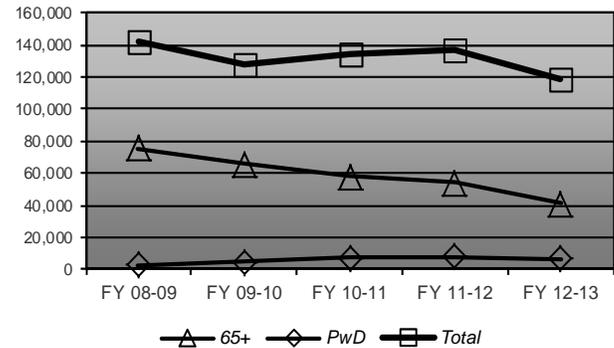
### Fare Information

Average Shared-Ride Fare: \$18.09  
 Cost to Commonwealth per Senior Citizen Trip: \$14.00  
 Last Base Fare Increase: July 2011

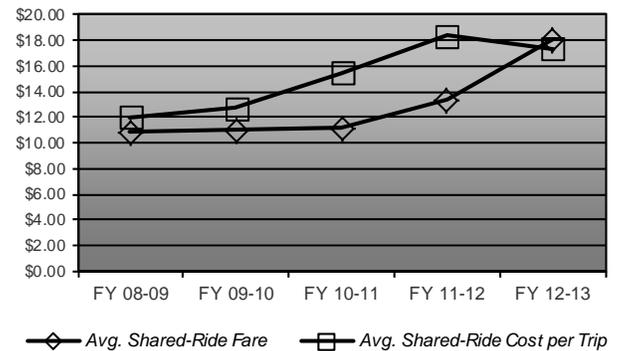
### Trip Information

65+ Trips: 40,773  
 PwD Trips: 6,652  
 Other Shared-Ride Trips: 70,756  
 Total Shared-Ride Trips: 118,181  
 Non-Public Trips: 0

### Shared-Ride Ridership



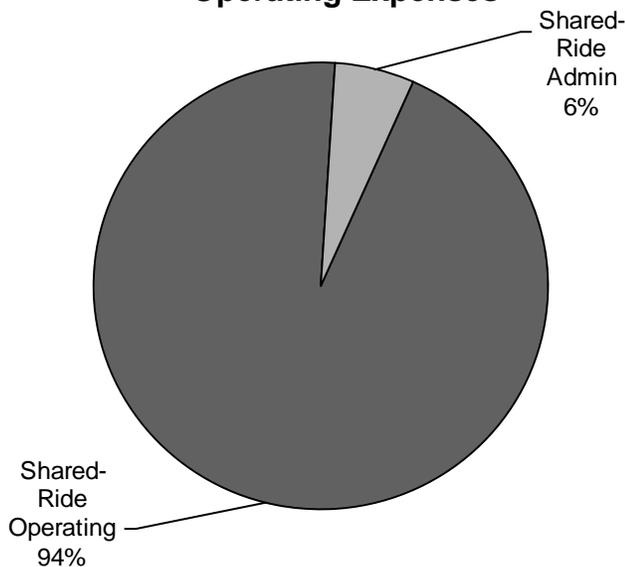
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 14%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 30,649	1.4%
Lottery	\$ 570,624	26.1%
Persons with Disabilities Program	\$ 101,013	4.6%
Area Agency on Aging	\$ 90,734	4.1%
Medical Assistance Transportation Program	\$ 500,229	22.8%
MH/ID	\$ 536,964	24.5%
Other	\$ 359,451	16.4%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 2,189,664</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$660,000	Accessible Buses, Maintenance Facility

COMMUNITY TRANSPORTATION



## Community Transportation

### Perry County Transportation Department

350 Fickes Lane  
 Newport, PA 17074-0217  
 717-567-2490  
 Ms. Stacey Nybeck, Transportation Director

### Service Area Statistics (2010 Census) Perry County

Square Miles: 554  
 Population: 45,969  
 65+ Population: 6,294  
 % of Population 65 and older: 13.7%

### Vehicles Operated in Maximum Service

Community Transportation: 28

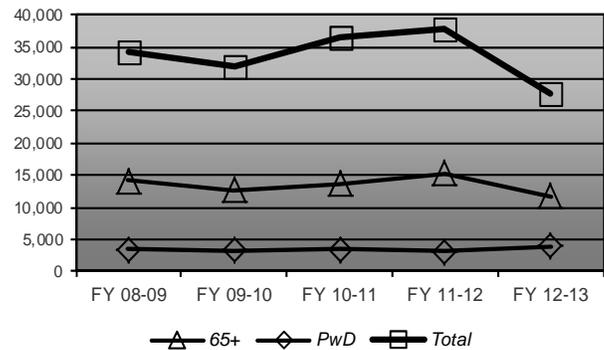
### Fare Information

Average Shared-Ride Fare: \$26.95  
 Cost to Commonwealth per Senior Citizen Trip: \$21.18  
 Last Base Fare Increase: August 2013

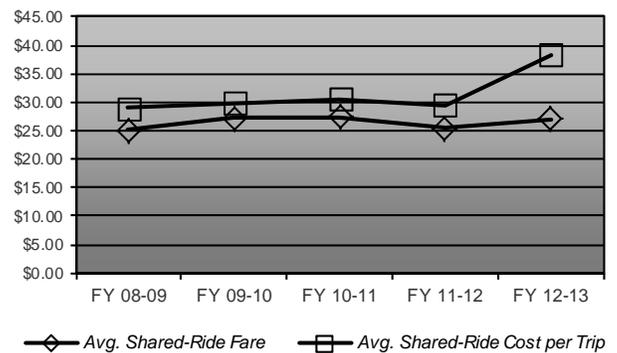
### Trip Information

65+ Trips: 11,730  
 PwD Trips: 3,871  
 Other Shared-Ride Trips: 12,239  
 Total Shared-Ride Trips: 27,840  
 Non-Public Trips: 5,678

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

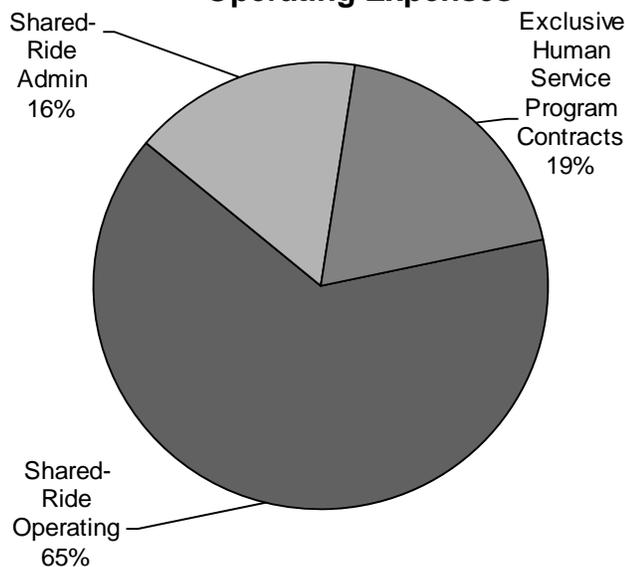


MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 6%

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 28,219	2.1%
Lottery	\$ 248,486	18.8%
Persons with Disabilities Program	\$ 72,482	5.5%
Area Agency on Aging	\$ 58,725	4.4%
Medical Assistance Transportation Program	\$ 381,781	28.9%
MH/ID	\$ 271,881	20.6%
Other	\$ 59,475	4.5%
Subsidy	\$ 201,111	15.2%
<b>Total</b>	<b>\$ 1,322,160</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$171,000	Accessible Buses



## Community Transportation

### Pike County Transportation Department

506 Broad Street  
 Milford, PA 18337  
 570-296-3408 or 1-866-681-4947  
 Ms. Christine Kerstetter,  
 Transportation Director

### Service Area Statistics (2010 Census) Pike County

Square Miles: 547  
 Population: 57,369  
 65+ Population: 9,303  
 % of Population 65 and older: 16.2%

### Vehicles Operated in Maximum Service

Community Transportation: 24

### Fare Information

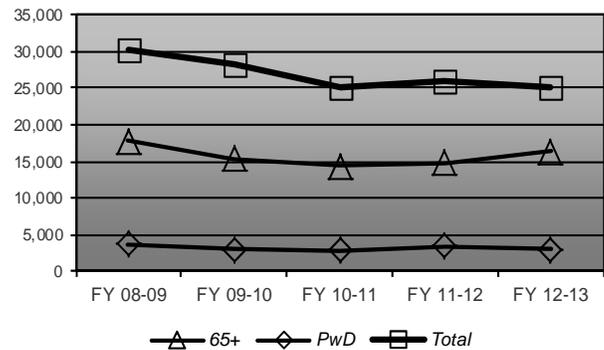
Average Shared-Ride Fare: \$20.27  
 Cost to Commonwealth  
 per Senior Citizen Trip: \$15.50  
 Last Base Fare Increase: October 2009

### Trip Information

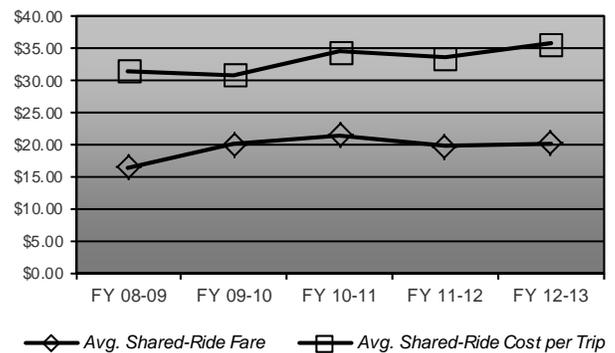
65+ Trips: 16,320  
 PwD Trips: 3,027  
 Other Shared-Ride Trips: 5,858  
 Total Shared-Ride Trips: 25,205

Non-Public Trips: 0

### Shared-Ride Ridership



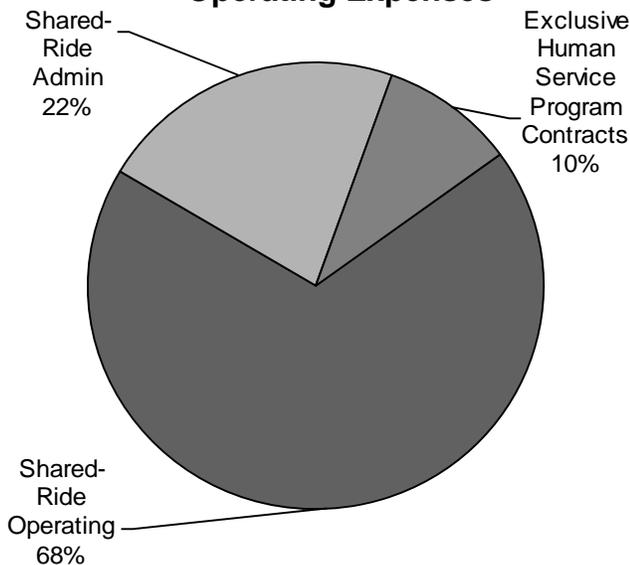
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride  
 Service Subcontracted: N/A

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 30,621	3.1%
Lottery	\$ 252,947	25.4%
Persons with Disabilities Program	\$ 48,835	4.9%
Area Agency on Aging	\$ 43,176	4.3%
Medical Assistance Transportation Program	\$ 227,541	22.8%
MH/ID	\$ 18,869	1.9%
Other	\$ -	0.0%
Subsidy	\$ 374,979	37.6%
<b>Total</b>	<b>\$ 996,968</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$222,000	Accessible Buses/Vans



## Community Transportation

**Tableland Services, Inc.**  
 535 East Main Street  
 Somerset, PA 15501  
 814-445-9628 Ext. 206  
 Mr. David Mrozowski, Executive Director

### Service Area Statistics (2010 Census) Somerset County

Square Miles: 1,075  
 Population: 77,742  
 65+ Population: 14,431  
 % of Population 65 and older: 18.6%

### Vehicles Operated in Maximum Service

Community Transportation: 13

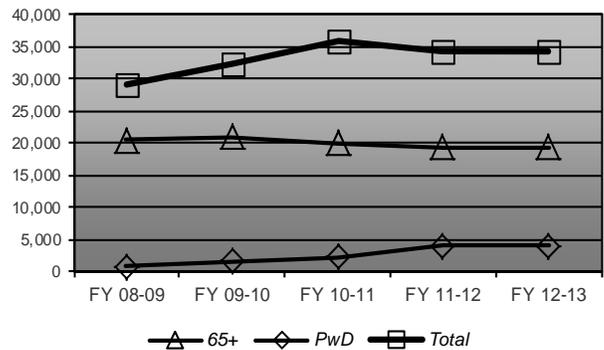
### Fare Information

Average Shared-Ride Fare: \$14.20  
 Cost to Commonwealth per Senior Citizen Trip: \$12.14  
 Last Base Fare Increase: July 2011

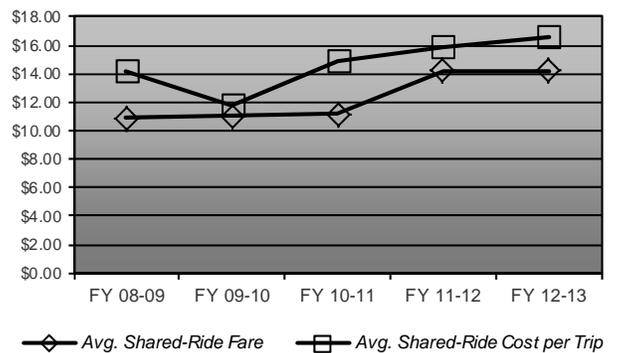
### Trip Information

65+ Trips: 19,333  
 PwD Trips: 4,033  
 Other Shared-Ride Trips: 10,998  
 Total Shared-Ride Trips: 34,364  
 Non-Public Trips: 9,996

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

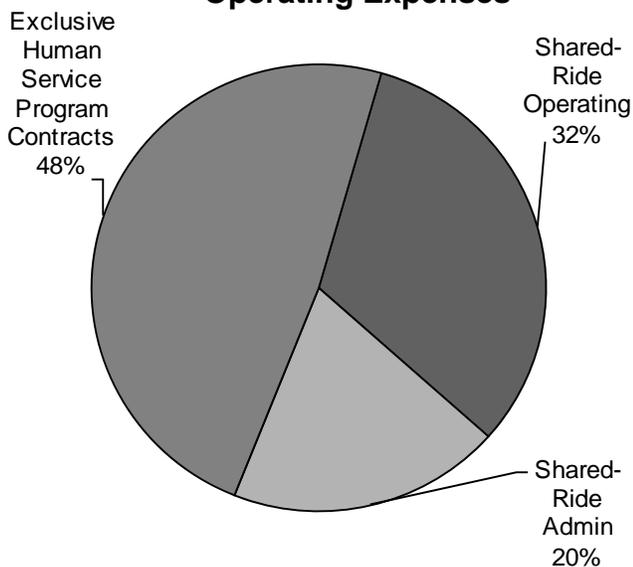


MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 37,259	3.4%
Lottery	\$ 234,707	21.2%
Persons with Disabilities Program	\$ 46,595	4.2%
Area Agency on Aging	\$ 47,246	4.3%
Medical Assistance Transportation Program	\$ 652,521	59.0%
MH/ID	\$ -	0.0%
Other	\$ 29,263	2.6%
Subsidy	\$ 57,972	5.2%
<b>Total</b>	<b>\$ 1,105,563</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$27,000	Accessible Vans



## Community Transportation

### STEP, Inc.

2138 Lincoln Street  
 Williamsport, PA 17701  
 570-326-0587  
 Mr. Terry Roller, President & CEO

### Service Area Statistics (2010 Census) Lycoming and Clinton Counties

Square Miles: 2,126  
 Population: 155,349  
 65+ Population: 25,462  
 % of Population 65 and older: 16.4%

### Vehicles Operated in Maximum Service

Community Transportation: 31

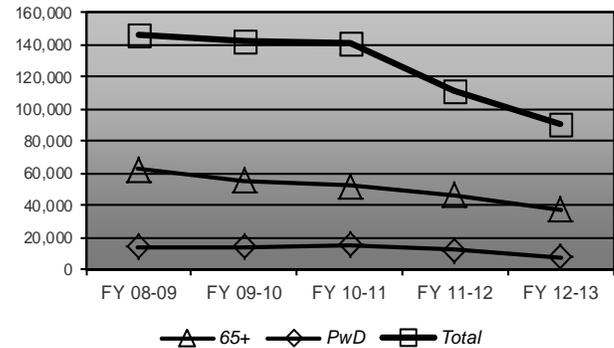
### Fare Information

Average Shared-Ride Fare: \$20.93  
 Cost to Commonwealth per Senior Citizen Trip: \$17.16  
 Last Base Fare Increase: June 2012

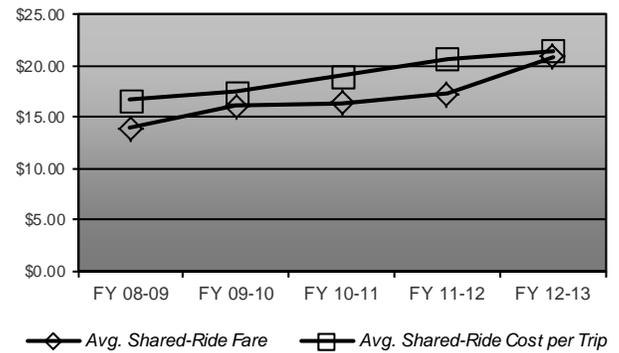
### Trip Information

65+ Trips: 37,008  
 PwD Trips: 7,659  
 Other Shared-Ride Trips: 46,660  
 Total Shared-Ride Trips: 91,327  
 Non-Public Trips: 0

### Shared-Ride Ridership



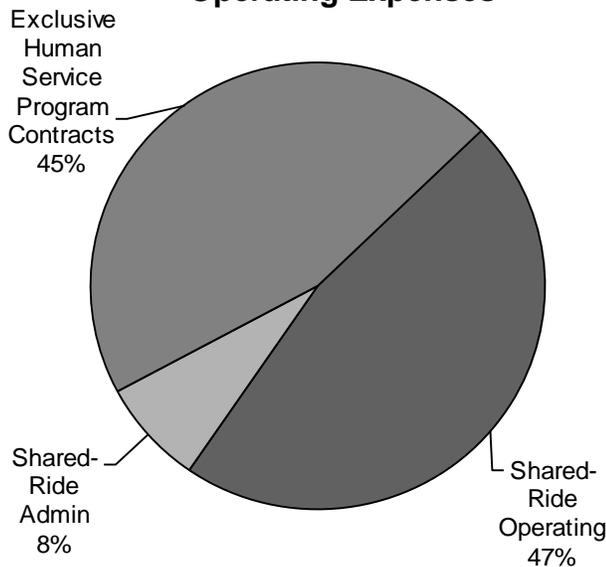
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 15%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 248,071	6.1%
Lottery	\$ 635,154	15.7%
Persons with Disabilities Program	\$ 127,570	3.2%
Area Agency on Aging	\$ 1,366,760	33.8%
Medical Assistance Transportation Program	\$ 1,046,148	25.8%
MH/ID	\$ -	0.0%
Other	\$ 374,506	9.3%
Subsidy	\$ 250,000	6.2%
<b>Total</b>	<b>\$ 4,048,209</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$0	

COMMUNITY TRANSPORTATION



# Suburban Transit/Montgomery County

## Community Transportation

### Suburban Transit Network, Inc.

980 Harvest Drive, Suite 100  
 Blue Bell, PA 19422  
 215-542-7433  
 Ms. Patricia Moir, Executive Director

### Service Area Statistics (2010 Census) Montgomery County

Square Miles: 483  
 Population: 799,874  
 65+ Population: 120,727  
 % of Population 65 and older: 15.1%

### Vehicles Operated in Maximum Service

Community Transportation: 121

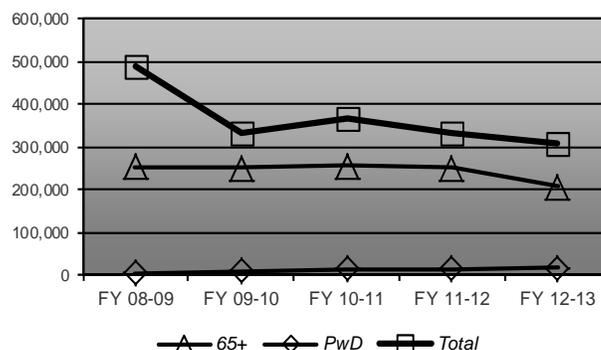
### Fare Information

Average Shared-Ride Fare: \$24.70  
 Cost to Commonwealth per Senior Citizen Trip: \$20.44  
 Last Base Fare Increase: June 2012

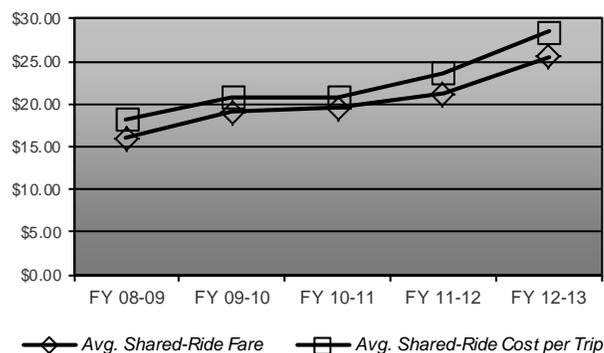
### Trip Information

65+ Trips: 207,663  
 PwD Trips: 17,471  
 Other Shared-Ride Trips: 84,666  
 Total Shared-Ride Trips: 309,800  
 Non-Public Trips: 508,414

### Shared-Ride Ridership



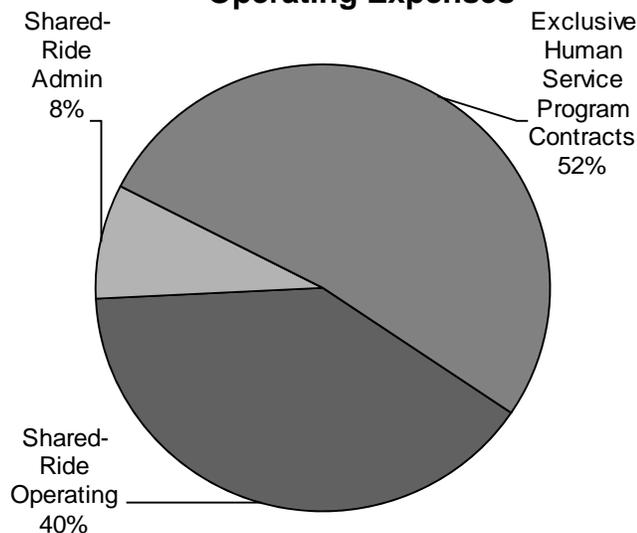
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 100%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 507,324	2.7%
Lottery	\$ 4,245,419	22.7%
Persons with Disabilities Program	\$ 435,558	2.3%
Area Agency on Aging	\$ 212,770	1.1%
Medical Assistance Transportation Program	\$ 2,572,114	13.8%
MH/ID	\$ -	0.0%
Other	\$ 10,704,748	57.3%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 18,677,933</b>	<b>100.0%</b>

## Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$481,000	Accessible Buses



## Community Transportation

### Susquehanna County Transportation

81 Industrial Dr., P.O. Box 366  
 Montrose, PA 18801  
 570-278-6140  
 Ms. Ronalyn Corbin,  
 Transportation Program Director

### Service Area Statistics (2010 Census) Susquehanna County

Square Miles: 823  
 Population: 43,356  
 65+ Population: 7,845  
 % of Population 65 and older: 18.1%

### Vehicles Operated in Maximum Service

Community Transportation: 20

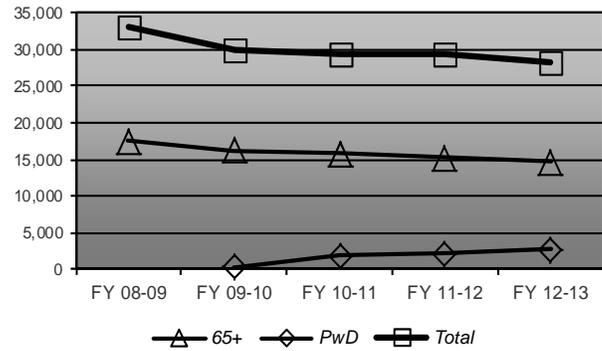
### Fare Information

Average Shared-Ride Fare: \$25.09  
 Cost to Commonwealth  
 per Senior Citizen Trip: \$19.37  
 Last Base Fare Increase: March 2013

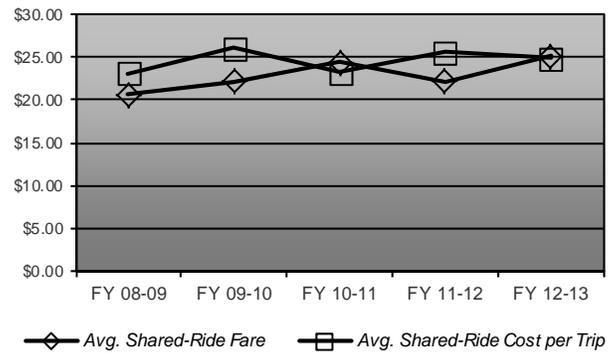
### Trip Information

65+ Trips: 14,733  
 PwD Trips: 2,682  
 Other Shared-Ride Trips: 10,794  
 Total Shared-Ride Trips: 28,209  
  
 Non-Public Trips: 5,087

### Shared-Ride Ridership



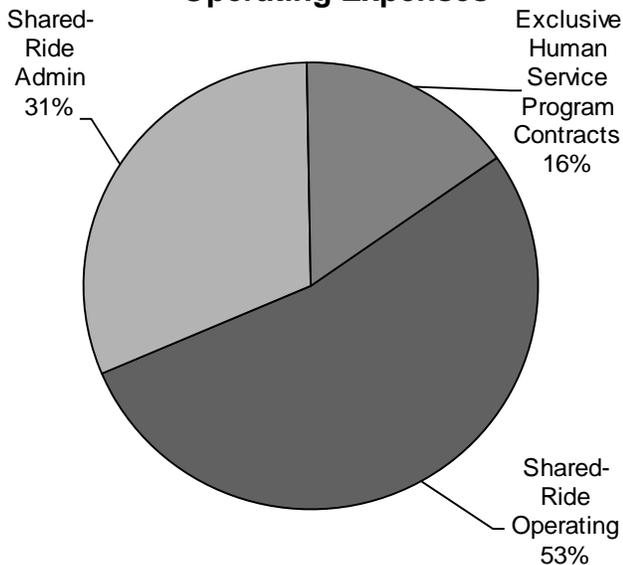
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes (Volunteer Drivers)  
 Percent of Shared-Ride  
 Service Subcontracted: 4%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 16,054	1.9%
Lottery	\$ 285,387	33.5%
Persons with Disabilities Program	\$ 50,255	5.9%
Area Agency on Aging	\$ 55,266	6.5%
Medical Assistance Transportation Program	\$ 439,629	51.6%
MH/ID	\$ -	0.0%
Other	\$ 5,248	0.6%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 851,839</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$62,000	Accessible Buses



Community Transportation

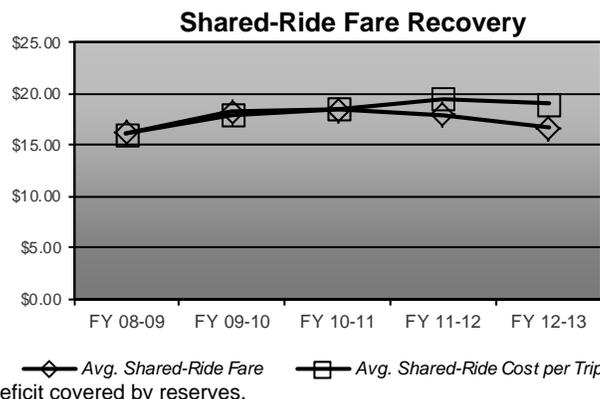
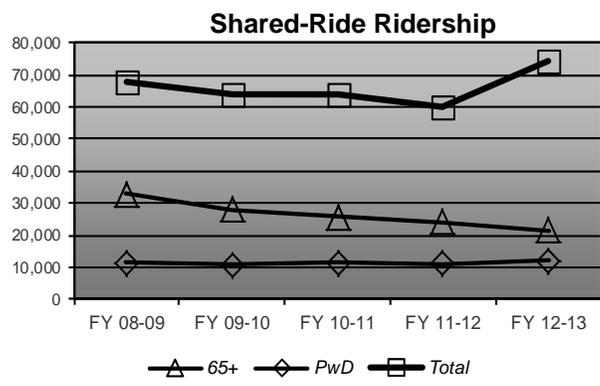
**Union/Snyder Transportation Alliance**  
 1610 Industrial Boulevard, Suite 700  
 Lewisburg, PA 17837-1284  
 877-877-9021, Option 2  
 Ms. Cynthia Zerbe, Administrator

**Service Area Statistics (2010 Census)**  
**Union and Snyder Counties**  
 Square Miles: 648  
 Population: 84,649  
 65+ Population: 12,798  
 % of Population 65 and older: 15.1%

**Vehicles Operated in Maximum Service**  
 Community Transportation: 19

**Fare Information**  
 Average Shared-Ride Fare: \$16.66  
 Cost to Commonwealth per Senior Citizen Trip: \$13.04  
 Last Base Fare Increase: August 2013

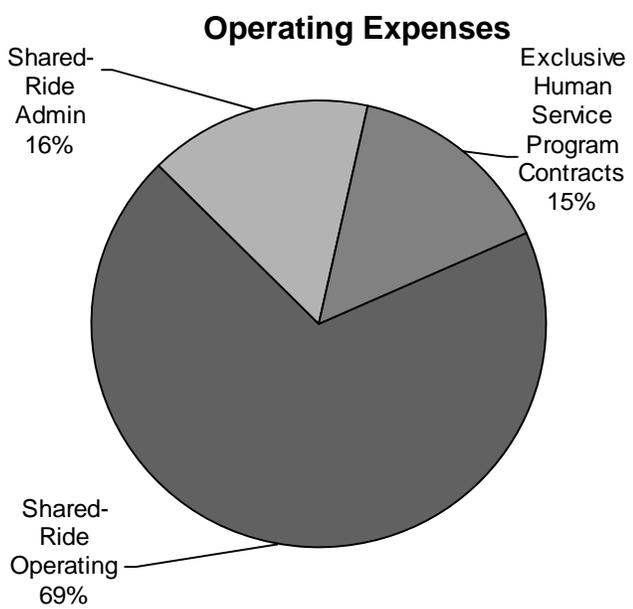
**Trip Information**  
 65+ Trips: 21,569  
 PwD Trips: 12,191  
 Other Shared-Ride Trips: 40,519  
 Total Shared-Ride Trips: 74,279  
 Non-Public Trips: 4,641



MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 53,887	3.4%
Lottery	\$ 281,234	17.8%
Persons with Disabilities Program	\$ 192,512	12.2%
Area Agency on Aging	\$ 22,593	1.4%
Medical Assistance Transportation Program	\$ 500,013	31.7%
MH/ID	\$ 345,681	21.9%
Other	\$ 128,638	8.2%
Subsidy	\$ 52,975	3.4%
<b>Total</b>	<b>\$ 1,577,533</b>	<b>100.0%</b>

Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$389,500	Accessible Buses/Vans, Computer Hardware, Facility Renovations Match



## Community Transportation

**Washington County Transportation Authority**  
 382 West Chestnut Street, Suite 108  
 Washington, PA 15301  
 724-223-8747  
 Ms. Sheila Gombita, Executive Director

### Service Area Statistics (2010 Census) Washington County

Square Miles: 857  
 Population: 207,820  
 65+ Population: 36,366  
 % of Population 65 and older: 17.5%

### Vehicles Operated in Maximum Service

Community Transportation: 75

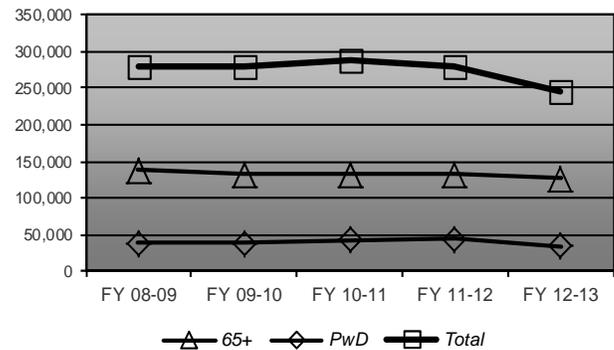
### Fare Information

Average Shared-Ride Fare: \$19.66  
 Cost to Commonwealth per Senior Citizen Trip: \$14.31  
 Last Base Fare Increase: November 2012

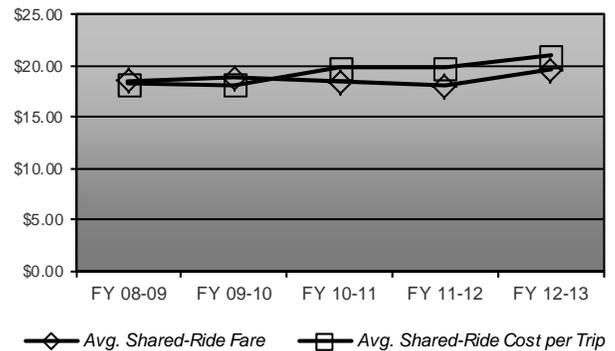
### Trip Information

65+ Trips: 127,083  
 PwD Trips: 34,426  
 Other Shared-Ride Trips: 84,505  
 Total Shared-Ride Trips: 246,014  
 Non-Public Trips: 19,545

### Shared-Ride Ridership



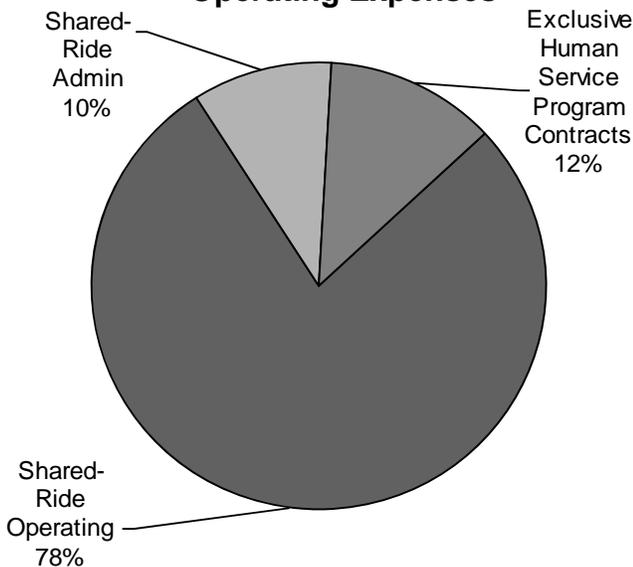
### Shared-Ride Fare Recovery



MATP Provider: Yes  
 Subcontractors: Yes  
 Percent of Shared-Ride Service Subcontracted: 100%

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 280,887	4.8%
Lottery	\$ 1,818,757	31.0%
Persons with Disabilities Program	\$ 592,352	10.1%
Area Agency on Aging	\$ 259,300	4.4%
Medical Assistance Transportation Program	\$ 2,246,831	38.3%
BH/ID	\$ 81,913	1.4%
Other	\$ 313,619	5.3%
Subsidy	\$ 278,829	4.7%
<b>Total</b>	<b>\$ 5,872,488</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$178,000	Accessible Buses



## Community Transportation

### Wayne County Area Agency on Aging

323 10th Street  
 Honesdale, PA 18431  
 570-253-4262  
 Ms. Andrea Whyte, Administrator

### Service Area Statistics (2010 Census) Wayne County

Square Miles: 726  
 Population: 52,822  
 65+ Population: 10,028  
 % of Population 65 and older: 19.0%

### Vehicles Operated in Maximum Service

Community Transportation: 21

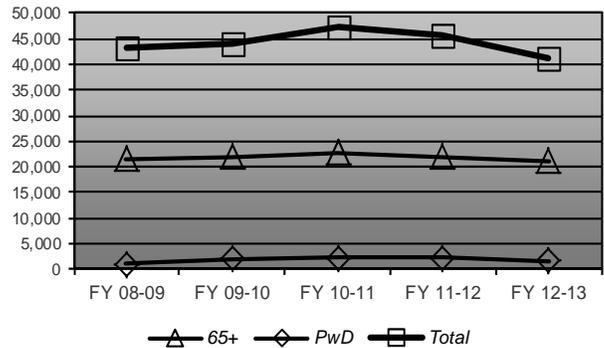
### Fare Information

Average Shared-Ride Fare: \$28.37  
 Cost to Commonwealth per Senior Citizen Trip: \$20.66  
 Last Base Fare Increase: June 2011

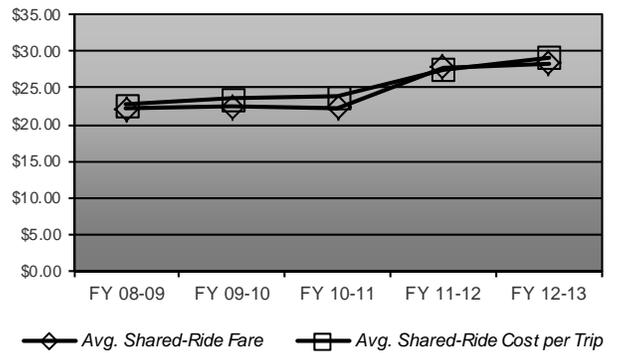
### Trip Information

65+ Trips: 21,247  
 PwD Trips: 1,694  
 Other Shared-Ride Trips: 18,433  
 Total Shared-Ride Trips: 41,374  
 Non-Public Trips: 6,129

### Shared-Ride Ridership



### Shared-Ride Fare Recovery

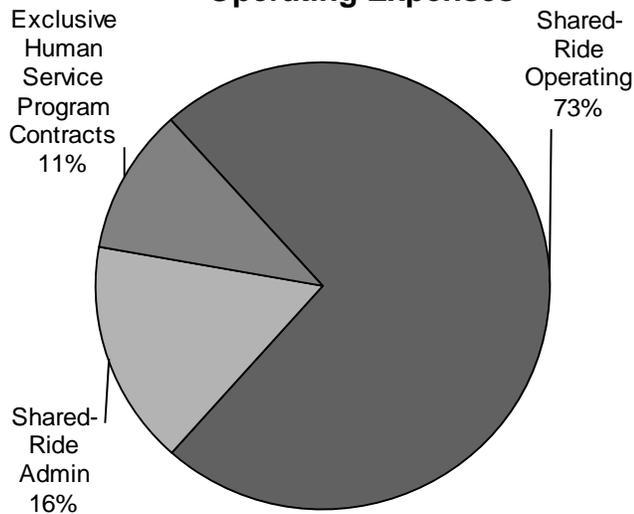


MATP Provider: Yes  
 Subcontractors: No  
 Percent of Shared-Ride Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses



### Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 32,823	2.4%
Lottery	\$ 438,966	32.0%
Persons with Disabilities Program	\$ 38,016	2.8%
Area Agency on Aging	\$ 124,751	9.1%
Medical Assistance Transportation Program	\$ 654,245	47.7%
MH/ID	\$ 67,019	4.9%
Other	\$ 15,998	1.2%
Subsidy	\$ -	0.0%
<b>Total</b>	<b>\$ 1,371,818</b>	<b>100.0%</b>

### Community Transportation Capital Funding FY 2012-13

Funding Amount	Capital Equipment
\$94,000	Accessible Vans

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# ***Section V***

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## ***Intercity Bus***

# Intercity Bus Program

**Intercity Bus Program:**

Serves 41 counties  
 Provides opportunities to travel into and outside of the state

**Service Provided:**

Scheduled Route Service (S)  
 Charter (C)  
 Group and Party (G)  
 School Bus Service (SB)  
 Tours (T)

**Subsidized Carriers:**

Carl R. Bieber, Inc.  
 The Fullington Auto Bus Co.  
 Greyhound Lines, Inc.  
 Myers Coach Lines, Inc.  
 Susquehanna Transit Co.

**Service Type:**

S,C,G,T  
 S,C,G,SB  
 S,C,G  
 S,C,G  
 S,C,G,SB

**Average Fare:** \$13.86

**Total Number of Vehicles:** 45 coaches

**Carriers and Routes Served:**

**Carl R. Bieber, Inc.:**

Reading – Philadelphia  
 Pottsville – Philadelphia  
 Harrisburg – Scranton  
 Harrisburg – Reading

**The Fullington Auto Bus Company:**

State College – Harrisburg  
 Pittsburgh – Bradford  
 State College – Wilkes-Barre  
 State College – Pittsburgh  
 DuBois – Harrisburg

**Greyhound Lines, Inc.:**

Philadelphia – Scranton  
 Pittsburgh – Erie  
 Harrisburg – Pittsburgh

**Myers Coach Lines, Inc.:**

Pittsburgh – Grove City

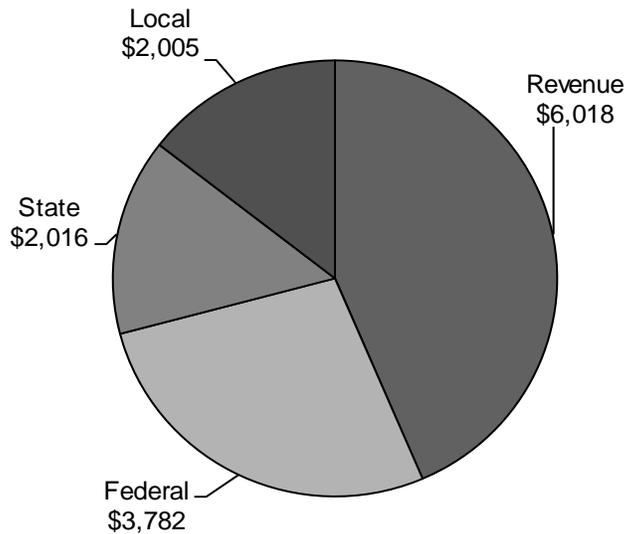
**Susquehanna Transit Company:**

Williamsport – Philadelphia  
 Williamsport – Easton  
 Harrisburg – Elmira, NY

INTERCITY BUS

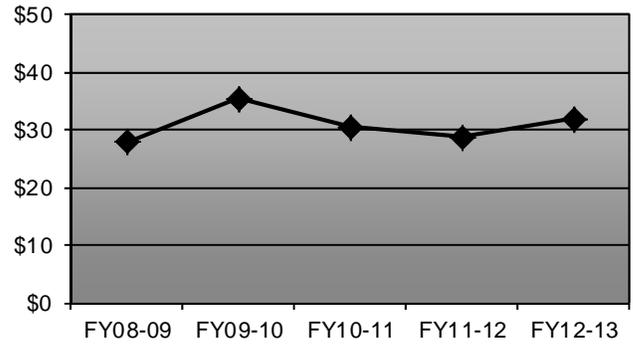
**OPERATING FUNDS (000's)**

**\$13,819**

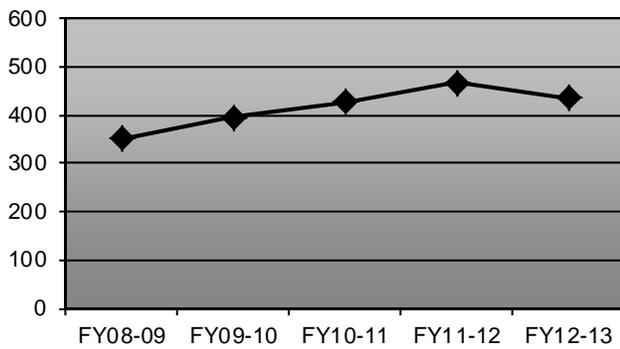




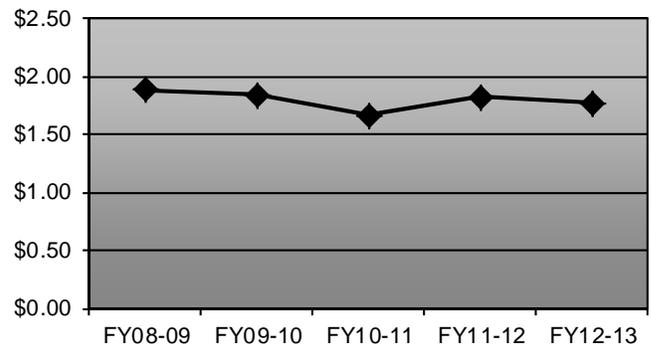
**Operating Expense Per Passenger**



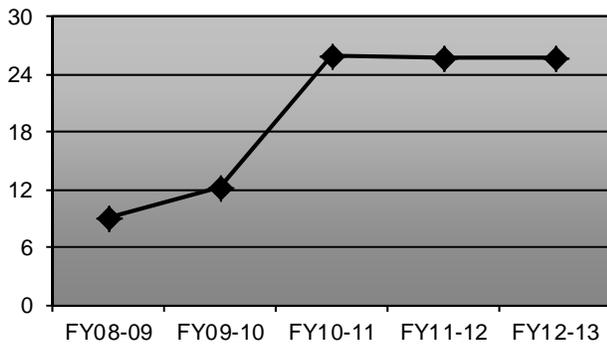
**Total Passengers (000's)**



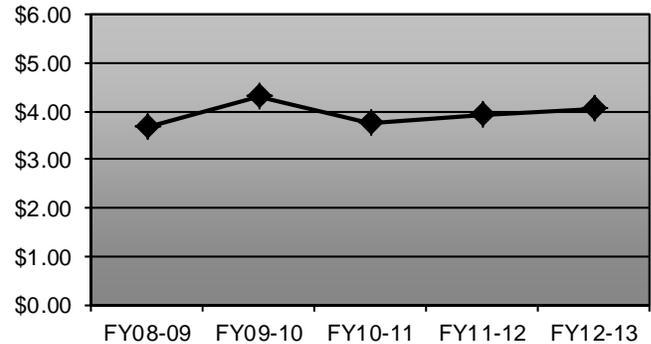
**Operating Revenue Per Vehicle Mile**



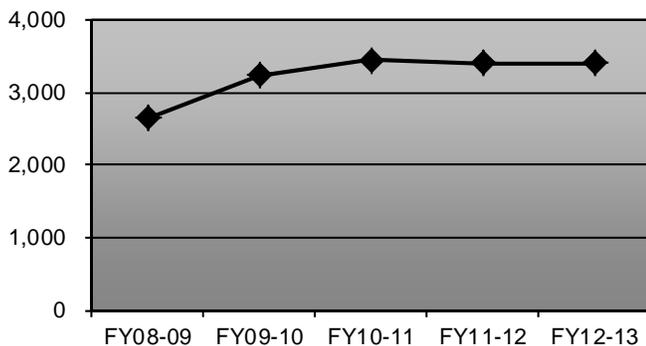
**Total Bus Trips (000's)\***



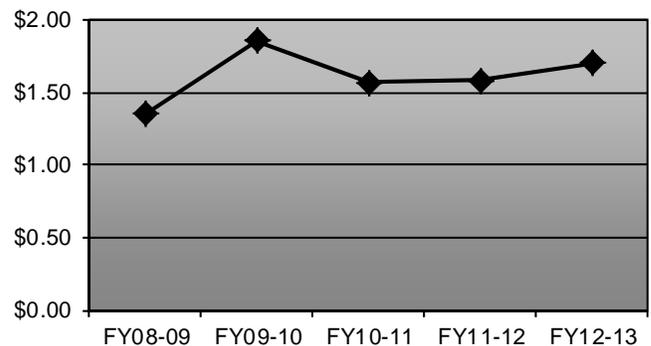
**Operating Expense Per Vehicle Mile**



**Revenue Vehicle Miles (000's)**



**Total Subsidy Per Vehicle Mile**



\* Total Bus Trips: Prior to FY 2010-11, round trips were reported. Beginning in FY 2010-11, one-way trips are reported.

**Carl R. Bieber, Inc.**  
 P.O. Box 180  
 Kutztown, PA 19530  
 610-683-7333  
 Mr. Steven G. Haddad  
 President/CEO  
[www.biebertourways.com](http://www.biebertourways.com)

**Intercity Bus Program:**  
 Serves 11 counties  
 Provides opportunities to travel into and outside of the state

**Subsidized Routes:**  
 Reading – Philadelphia  
 Harrisburg – Reading  
 Harrisburg – Scranton  
 Pottsville – Philadelphia

**Service Provided:**  
 Scheduled Route Service  
 Charter  
 Group and Party  
 Tours

**Average Fare:** \$11.26  
**Total Number of Vehicles:** 10 coaches

**Communities Served by Carl R. Bieber, Inc.:**

**Communities Served by Reading – Philadelphia:**  
 Reading, Kutztown, Wescosville, Allentown, Bethlehem, Quakertown, and Philadelphia

**Communities Served by Harrisburg – Reading:**  
 Harrisburg, Hershey, Palmyra, Annville, Cleona, Lebanon, Myerstown, Womelsdorf, Robesonia, Wernersville, Sinking Spring, Reading, and Kutztown

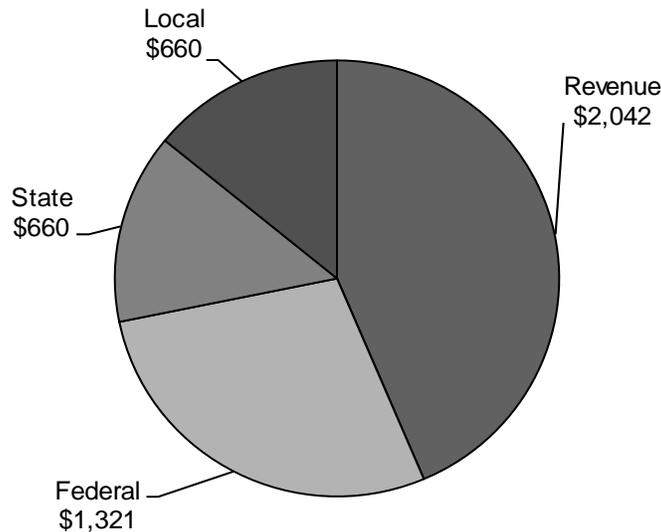
**Communities Served by Harrisburg – Scranton:**  
 Scranton, Wilkes-Barre, Hazleton, Pottsville, and Harrisburg

**Communities Served by Pottsville – Philadelphia:**  
 Kutztown, Pottsville, Schuylkill Haven, Reading, Pottstown, Norristown, and Philadelphia

INTERCITY BUS

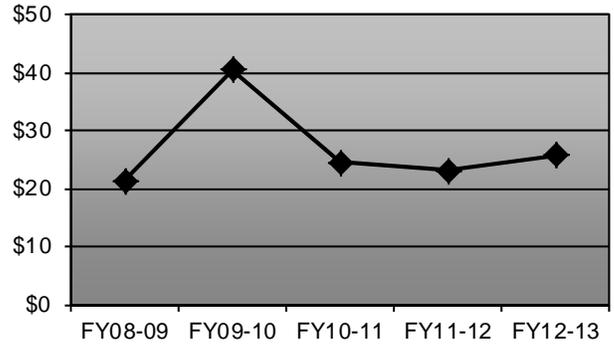
**OPERATING FUNDS (000's)**

**\$4,682**

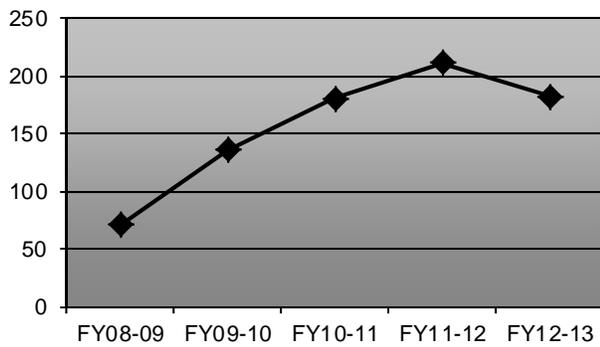




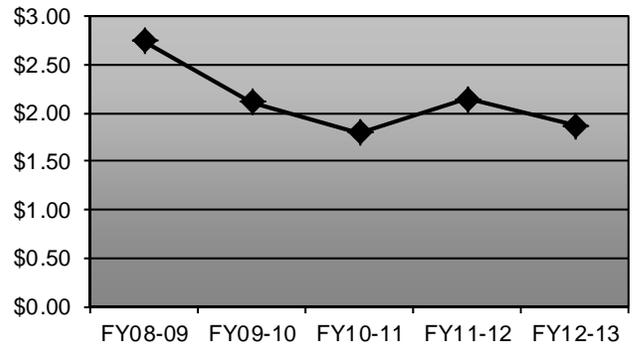
**Operating Expense Per Passenger**



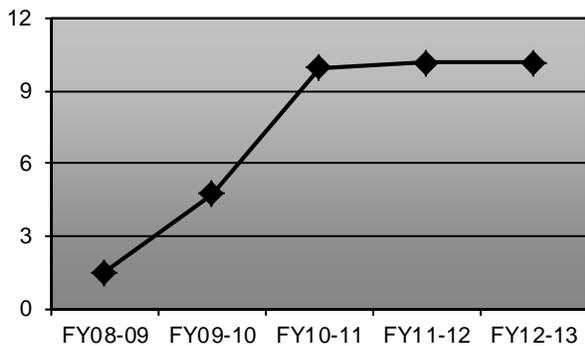
**Total Passengers (000's)**



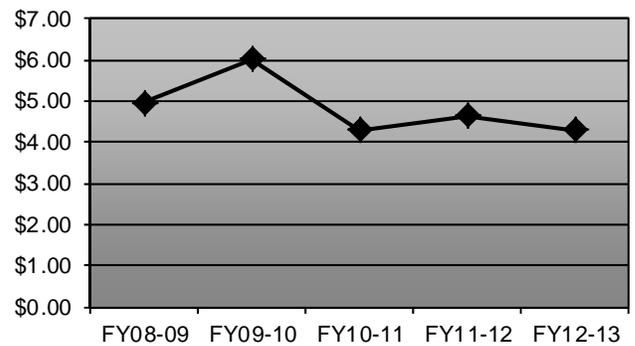
**Operating Revenue Per Vehicle Mile**



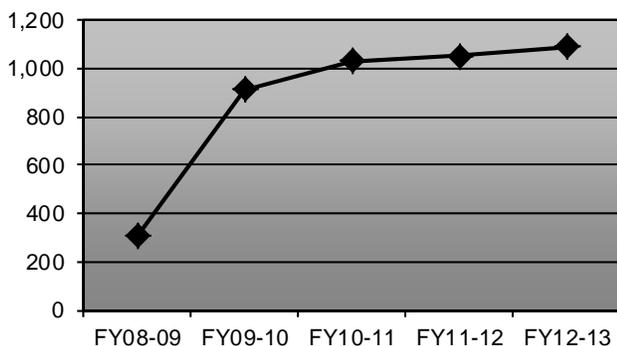
**Total Bus Trips (000's)\***



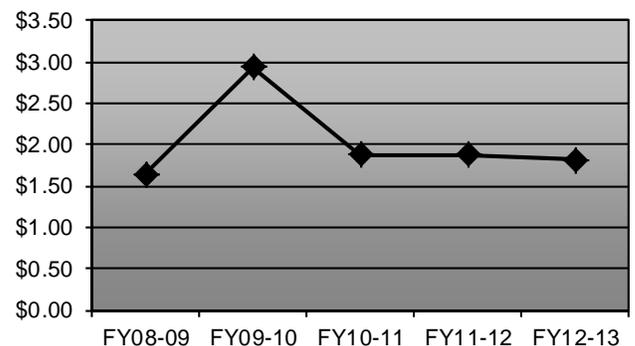
**Operating Expense Per Vehicle Mile**



**Revenue Vehicle Miles (000's)**



**Total Subsidy Per Vehicle Mile**



\* Total Bus Trips: Prior to FY 2010-11, round trips were reported. Beginning in FY 2010-11, one-way trips are reported.

**The Fullington Auto Bus Company**

P.O. Box 211  
 316 East Cherry Street  
 Clearfield, PA 16830  
 814-765-7871  
 Mr. Jonathan T. Berzas  
 President/CEO  
[www.fullingtontours.com](http://www.fullingtontours.com)

**Intercity Bus Program:**

Serves 15 counties  
 Provides opportunities to travel into and outside of the state

**Subsidized Routes:**

State College – Harrisburg  
 Pittsburgh – Bradford  
 State College – Wilkes-Barre  
 State College – Pittsburgh  
 DuBois – Harrisburg

**Service Provided:**

Scheduled Route Service  
 Charter  
 Group and Party  
 School

**Average Fare:** \$14.65  
**Total Number of Vehicles:** 8 coaches

**Communities Served by Fullington:**

**Communities Served by State College – Harrisburg:**  
 State College, Lewistown, Mifflintown, Thompsontown, Millerstown, Newport, Duncannon, and Harrisburg

**Communities Served by Pittsburgh – Bradford:**  
 Pittsburgh, Monroeville, Delmont, Blairsville, Indiana, Punxsutawney, Big Run, Sykesville, DuBois, St. Marys, Johnsonburg, Wilcox, Kane, and Bradford

**Communities Served by State College – Wilkes-Barre:**  
 State College, Bellefonte, Lock Haven, Williamsport, Hughesville, Red Rock, Dallas, and Wilkes-Barre

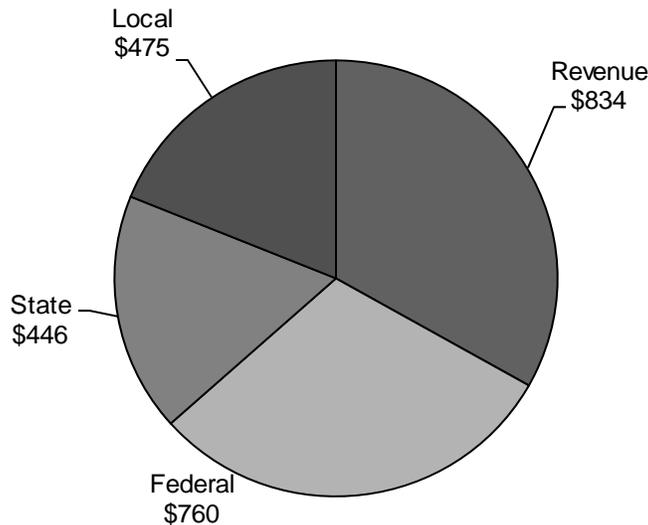
**Communities Served by State College – Pittsburgh:**  
 State College, Philipsburg, Clearfield, DuBois, Sykesville, Big Run, Punxsutawney, Indiana, Blairsville, Delmont, Monroeville, Pittsburgh, and Pittsburgh Airport

**Communities Served by DuBois – Harrisburg:**  
 DuBois, Clearfield, Philipsburg, State College, Lewistown, Mifflintown, and Harrisburg

INTERCITY BUS

**OPERATING FUNDS (000's)**

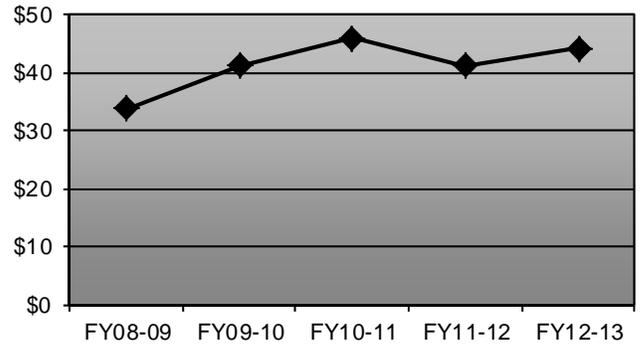
**\$2,513**



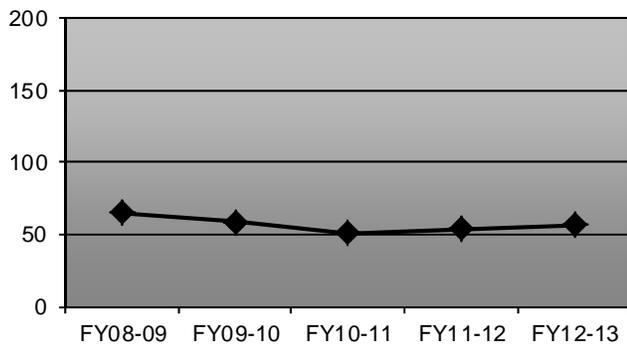
# The Fullington Auto Bus Company



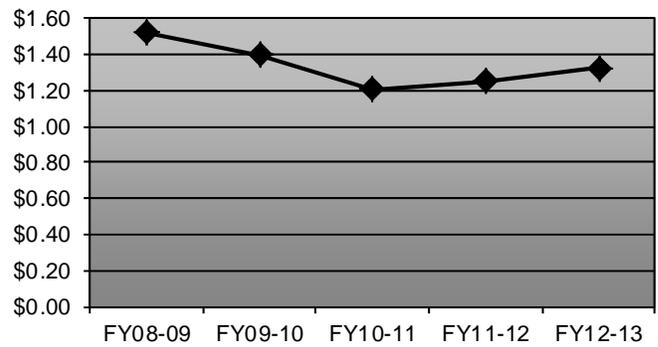
**Operating Expense Per Passenger**



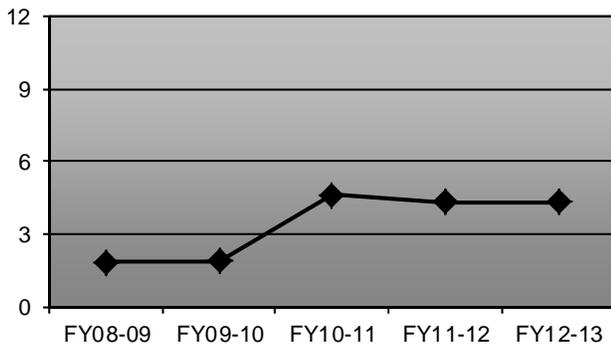
**Total Passengers (000's)**



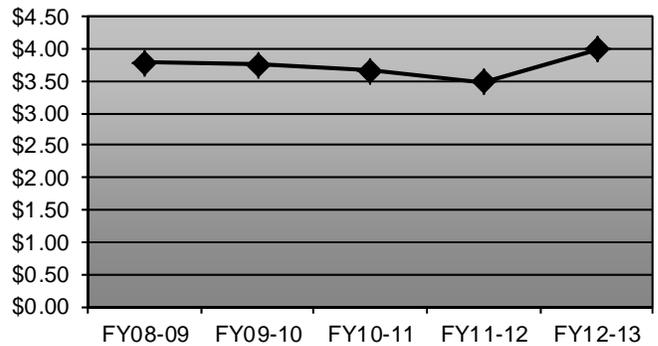
**Operating Revenue Per Vehicle Mile**



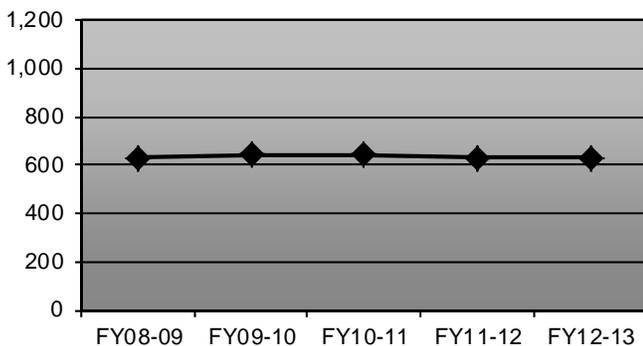
**Total Bus Trips (000's)\***



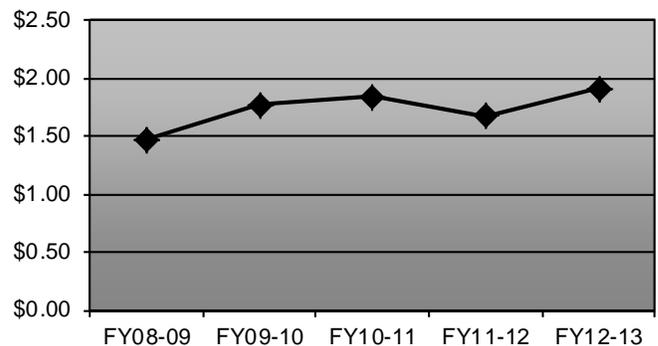
**Operating Expense Per Vehicle Mile**



**Revenue Vehicle Miles (000's)**



**Total Subsidy Per Vehicle Mile**



\* Total Bus Trips: Prior to FY 2010-11, round trips were reported. Beginning in FY 2010-11, one-way trips are reported.

**Greyhound Lines, Inc.**

Office of State Government Affairs  
 361 West Main Street  
 Hendersonville, TN 37075-3321  
 615-338-0847  
 Mr. Randy Isaacs  
[www.greyhound.com](http://www.greyhound.com)

**Intercity Bus Program:**

Serves 16 counties  
 Provides opportunities to travel into and outside of the state

**Subsidized Routes:**

Philadelphia – Scranton  
 Pittsburgh – Erie  
 Harrisburg – Pittsburgh

**Service Provided:**

Scheduled Route Service  
 Charter  
 Group and Party

**Average Fare:** \$23.20

**Total Number of Vehicles:** 12 coaches

**Communities Served by Greyhound:**

**Communities Served by Philadelphia – Scranton:**  
 Scranton, Mt. Pocono, Stroudsburg, Easton, Doylestown, and Philadelphia

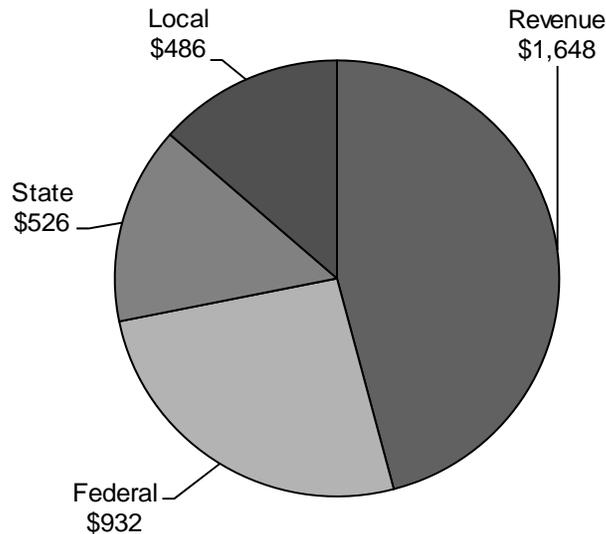
**Communities Served by Pittsburgh – Erie:**  
 Pittsburgh, Zelienople, New Castle, Meadville, Edinboro State University, and Erie

**Communities Served by Harrisburg – Pittsburgh:**  
 Harrisburg, Lewistown, State College, Tyrone, Altoona, Ebensburg, Johnstown, Latrobe, Greensburg, and Pittsburgh

INTERCITY BUS

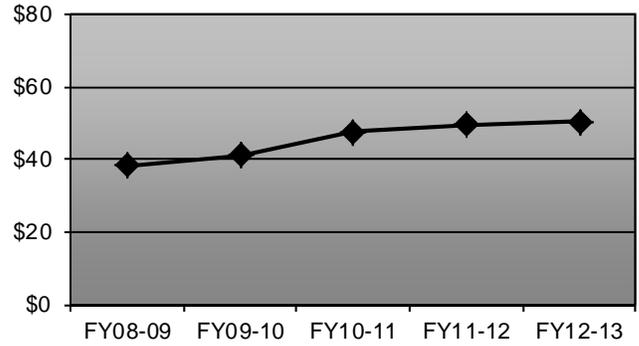
**OPERATING FUNDS (000's)**

**\$3,590**

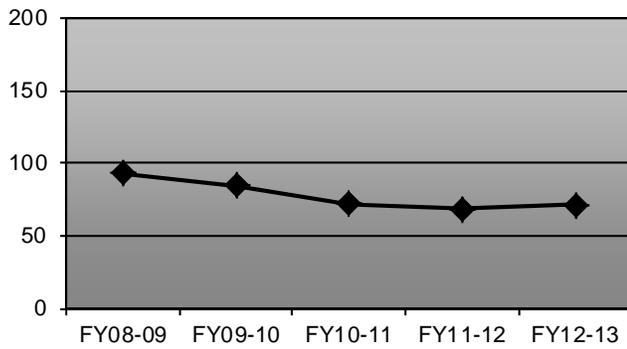




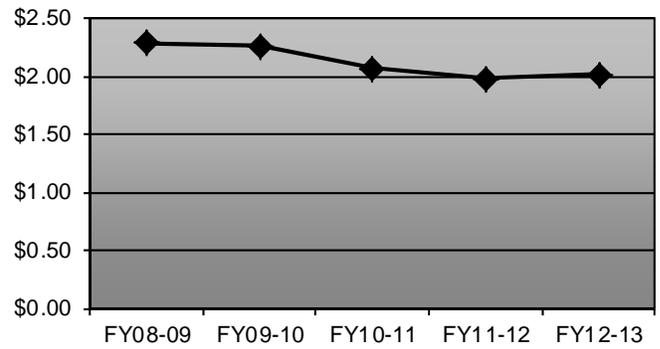
**Operating Expense Per Passenger**



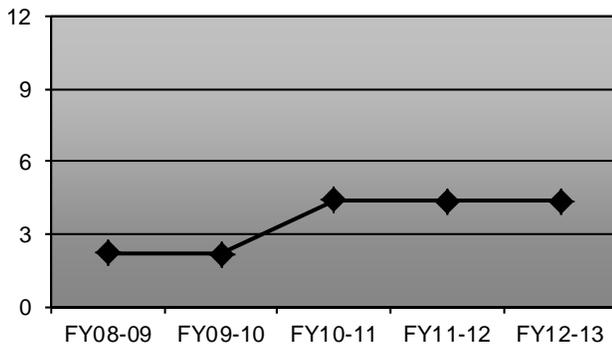
**Total Passengers (000's)**



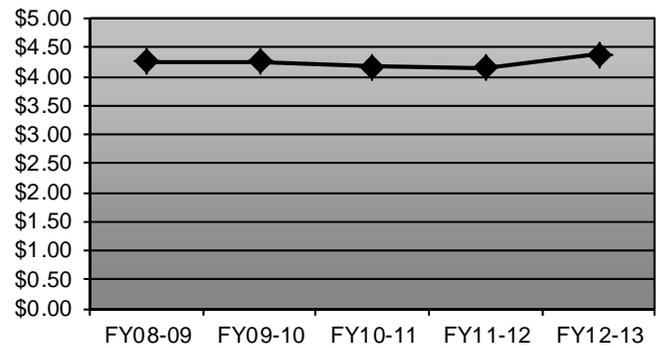
**Operating Revenue Per Vehicle Mile**



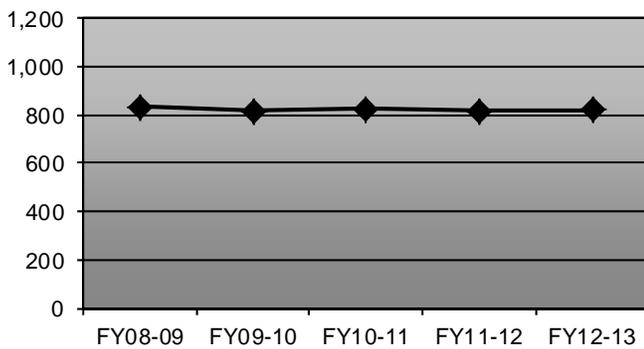
**Total Bus Trips (000's)\***



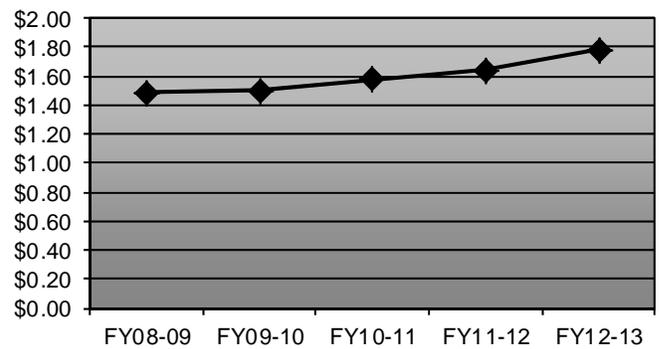
**Operating Expense Per Vehicle Mile**



**Revenue Vehicle Miles (000's)**



**Total Subsidy Per Vehicle Mile**



\* Total Bus Trips: Prior to FY 2010-11, round trips were reported. Beginning in FY 2010-11, one-way trips are reported.

**Myers Coach Lines, Inc.**

2001 Ball Park Road  
 Export, PA 15632  
 724-733-1045  
 Mr. David A. Myers  
 President  
[www.myerscoachlines.com](http://www.myerscoachlines.com)

**Intercity Bus Program:**

Serves 3 counties  
 Provides opportunities to travel into  
 and outside of the state

**Subsidized Route:**

Pittsburgh – Grove City

**Service Provided:**

Scheduled Route Service  
 Charter  
 Group and Party

**Average Fare:** \$4.21

**Total Number of Vehicles:** 2 coaches

**Communities Served by Myers:**

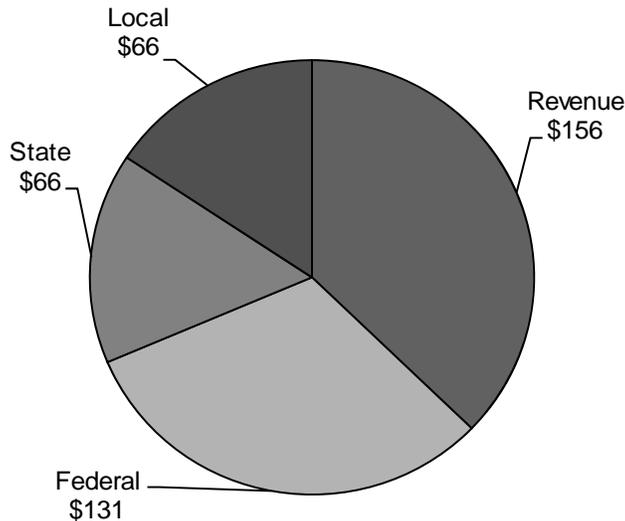
**Communities Served by Pittsburgh – Grove City:**

Pittsburgh, Etna, Glenshaw, Allison Park, Mt. Royal,  
 Wildwood, Orchard Park, Bakerstown, Cooperstown,  
 Plainview, Butler, Unionville, Stone House, Slippery  
 Rock, and Grove City

INTERCITY BUS

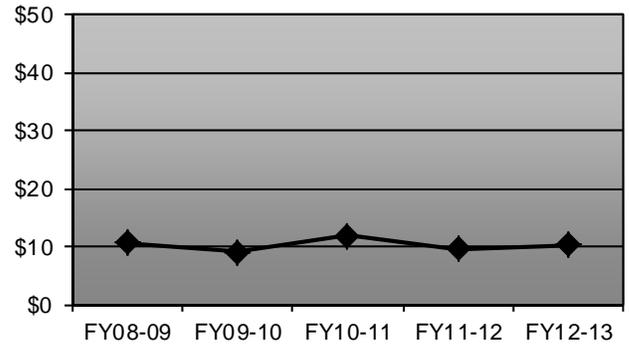
**OPERATING FUNDS (000's)**

**\$416**

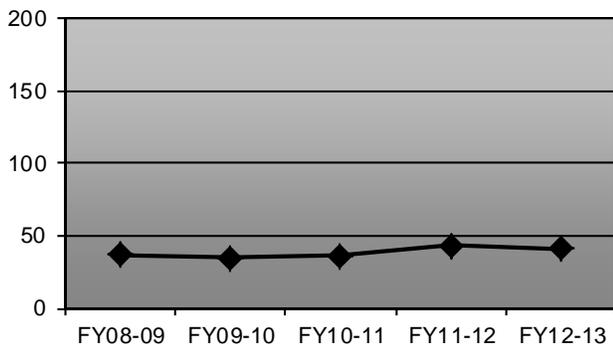




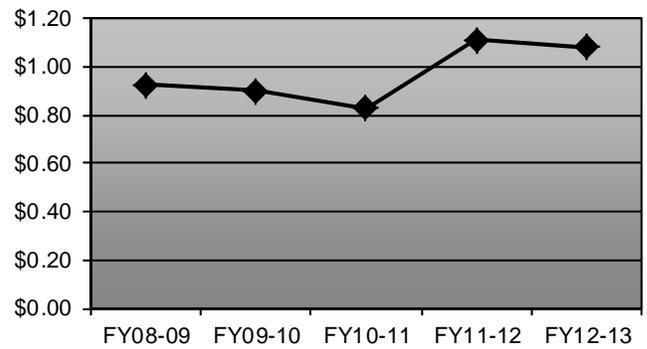
**Operating Expense Per Passenger**



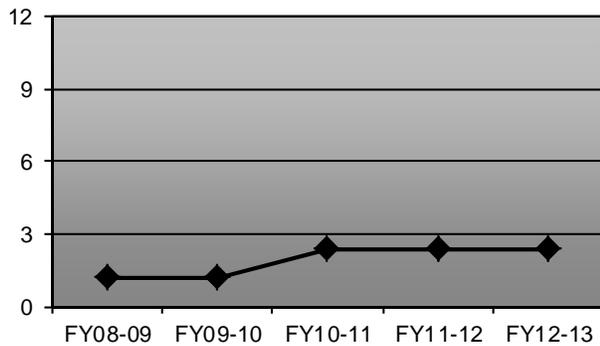
**Total Passengers (000's)**



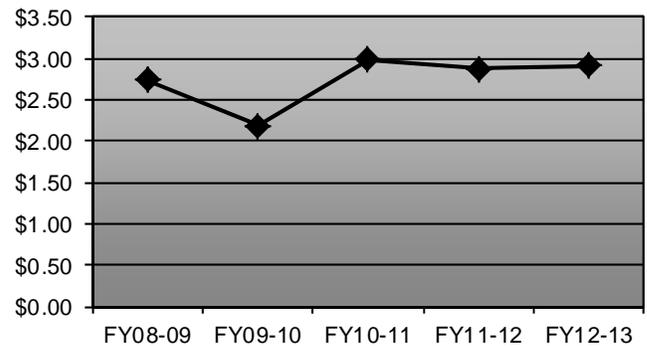
**Operating Revenue Per Vehicle Mile**



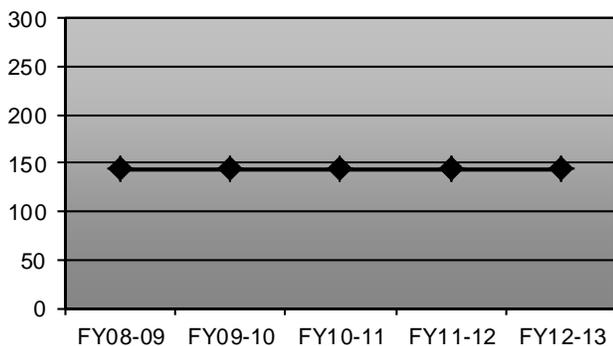
**Total Bus Trips (000's)\***



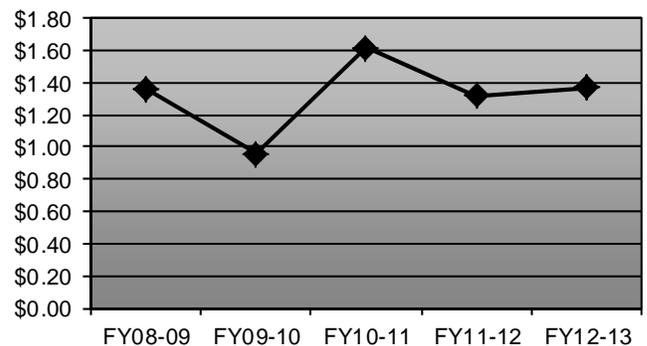
**Operating Expense Per Vehicle Mile**



**Revenue Vehicle Miles (000's)**



**Total Subsidy Per Vehicle Mile**



\* Total Bus Trips: Prior to FY 2010-11, round trips were reported. Beginning in FY 2010-11, one-way trips are reported.

**Susquehanna Transit Company**

P.O. Box U  
 Avis, PA 17721  
 570-753-5125  
 Mr. Carl W. Kephart  
 President  
[www.susquehannabus.com](http://www.susquehannabus.com)

**Intercity Bus Program:**

Serves 19 counties  
 Provides opportunities to travel into and outside of the state

**Subsidized Routes:**

Williamsport – Philadelphia  
 Williamsport – Easton  
 Harrisburg – Elmira, NY

**Service Provided:**

Scheduled Route Service  
 Charter  
 Group and Party  
 School Bus

**Average Fare:** \$16.00

**Total Number of Vehicles:** 13 coaches

**Communities Served by Susquehanna Transit Company:**

**Communities Served by Williamsport – Philadelphia:**

Williamsport, Muncy, Allenwood, Watsontown, Milton, Lewisburg, Sunbury, Shamokin, Kulpmont, Mt. Carmel, Ashland, Frackville, Shenandoah, Mahanoy City, Danville, Bloomsburg, Berwick, Hazleton, Hometown, Tamaqua, Coaldale, Lansford, Nesquehoning, Beaver Meadows, Hudsonale, Jim Thorpe, Lehighon, Allentown, Quakertown, Doylestown, Abington, Willow Grove, and Philadelphia

**Communities Served by Williamsport – Easton:**

Williamsport, Mt. Carmel, Bloomsburg, Lehighon, Allentown, and Easton

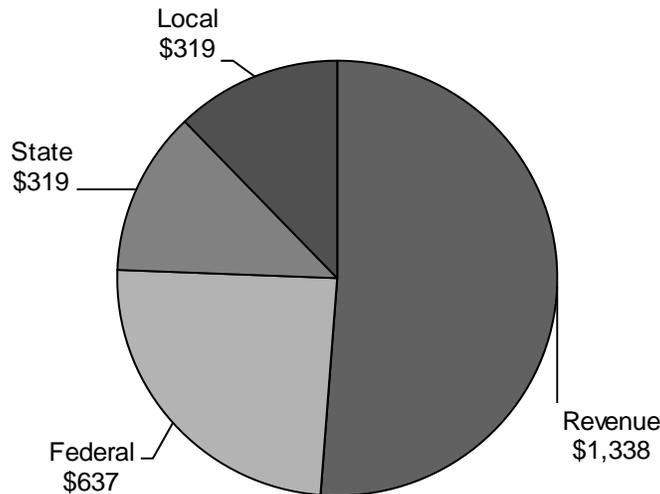
**Communities Served by Harrisburg – Elmira, NY:**

Harrisburg, Amity Hall, New Buffalo, Liverpool, Rt. 104 Park-and-Ride, Port Trevorton, Selinsgrove, Sunbury, Shamokin Dam, Lewisburg, Allenwood, Williamsport, Lock Haven, Trout Run, Liberty, Blossburg, Mansfield, Mainesburg, Sylvania, Troy, Gillett, and Elmira, NY

INTERCITY BUS

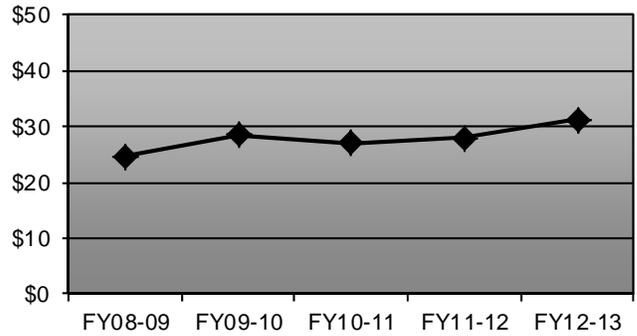
**OPERATING FUNDS (000's)**

**\$2,610**

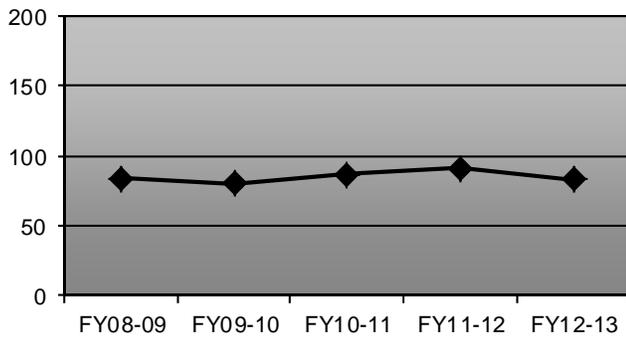




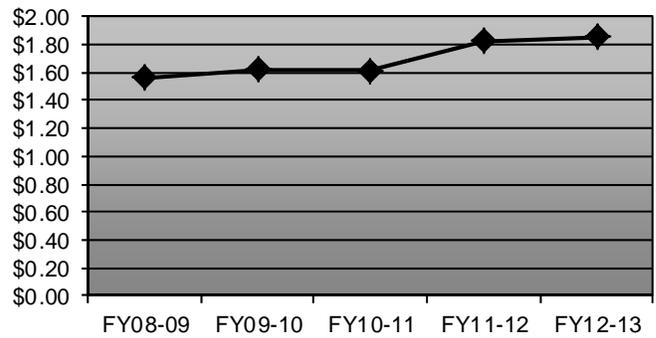
**Operating Expense Per Passenger**



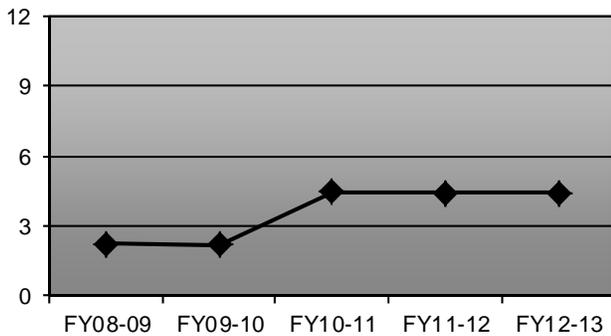
**Total Passengers (000's)**



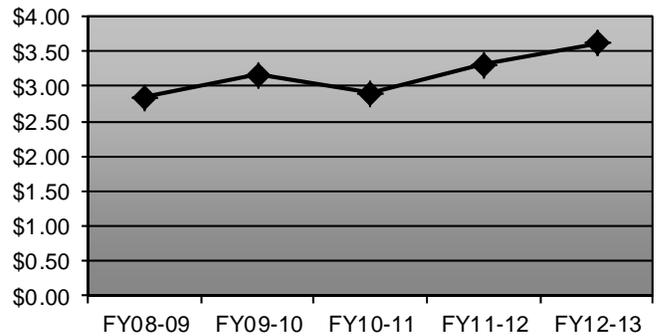
**Operating Revenue Per Vehicle Mile**



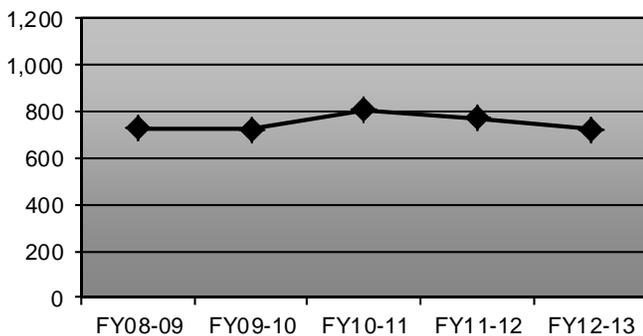
**Total Bus Trips (000's)\***



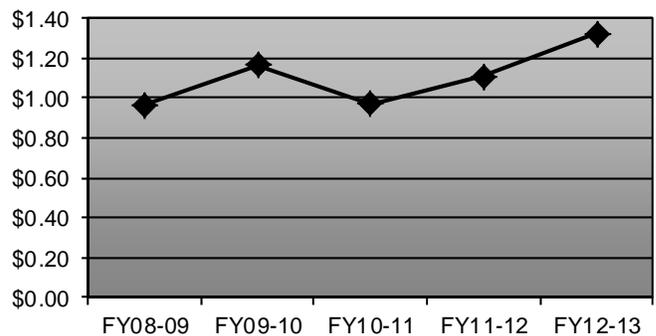
**Operating Expense Per Vehicle Mile**



**Revenue Vehicle Miles (000's)**



**Total Subsidy Per Vehicle Mile**



\* Total Bus Trips: Prior to FY 2010-11, round trips were reported. Beginning in FY 2010-11, one-way trips are reported.

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# ***Section VI***

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## ***Passenger Rail***

# Passenger Rail Program

## Passenger Rail Program

Pennsylvania Department of Transportation  
 Bureau of Public Transportation  
 P.O. Box 3151  
 Harrisburg, PA 17105-3151  
 717-783-8025  
[www.dot.state.pa.us](http://www.dot.state.pa.us)  
[www.planthekeystone.com](http://www.planthekeystone.com)  
[www.accessthekeystone.com](http://www.accessthekeystone.com)

National Railroad Passenger Corporation (Amtrak)  
 60 Massachusetts Avenue, NE  
 Washington, D.C. 20002  
 1-800-872-7245  
[www.amtrak.com](http://www.amtrak.com)

## Keystone Corridor Service & Operations

- Keystone Corridor owned by Amtrak from Harrisburg, PA, to Philadelphia, PA
- 26 weekday and 14 weekend trains
- High Speed Rail of 110 mph
- Harrisburg – Philadelphia commute time = 95 min

## Ridership and Revenue

- Total Keystone Passengers: 1,460,548
- Total Keystone Passenger Revenue: \$10,376,664

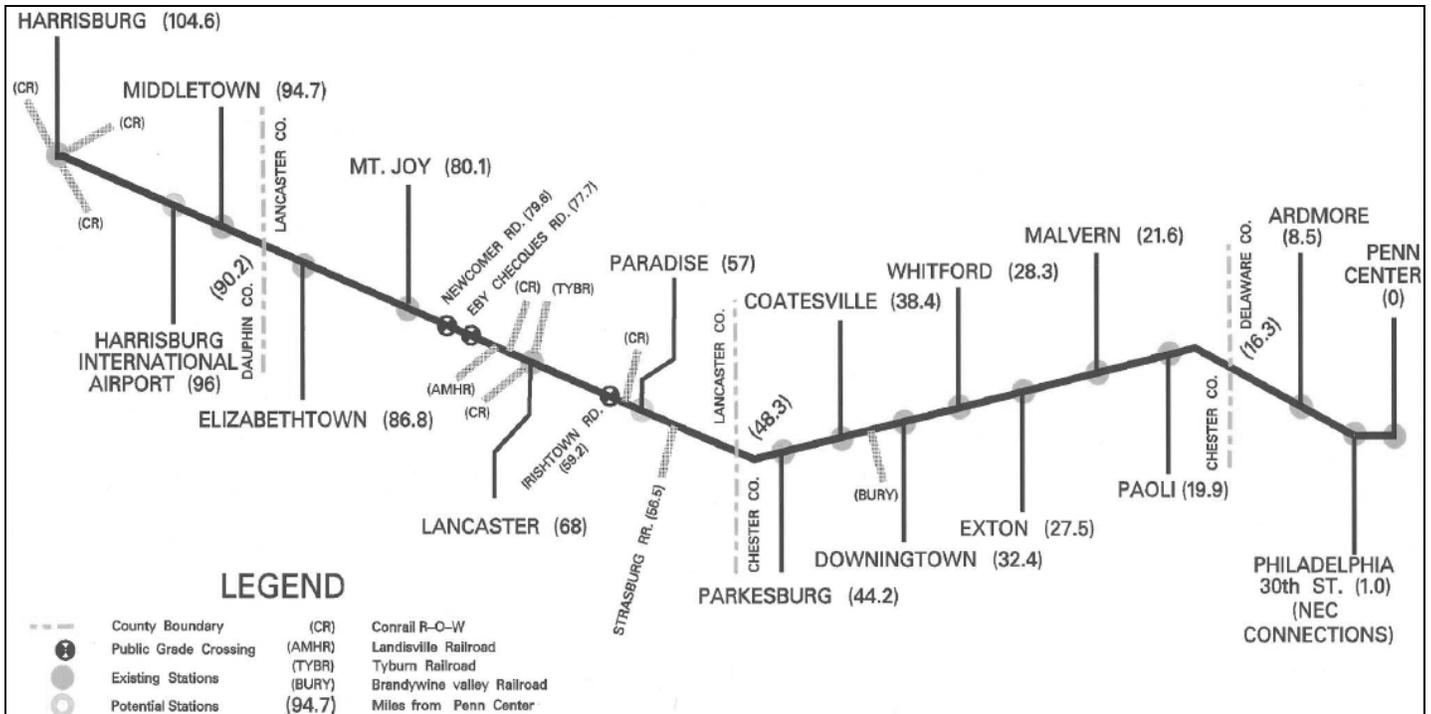
## Fuel & Power

- Diesel/Electric Propulsion
- Power Usage (kilowatt hours): 32,269,470
- Diesel Consumption (gallons): 11,636

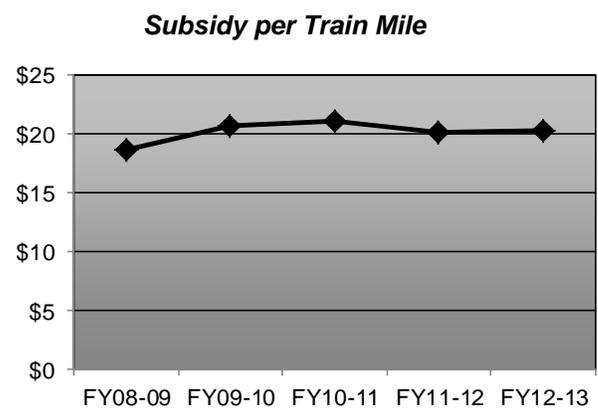
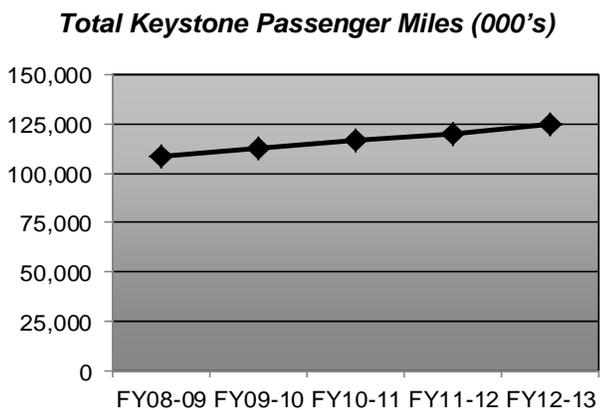
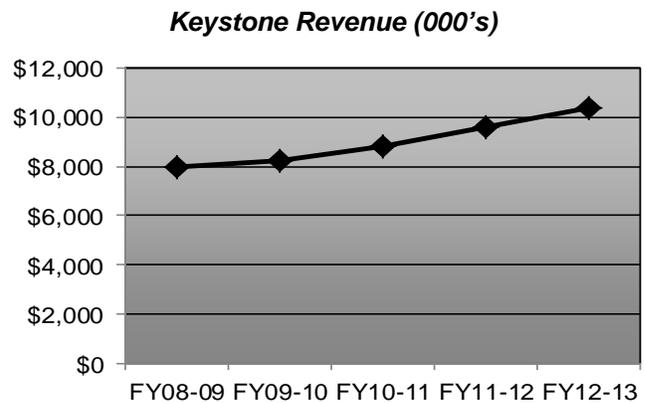
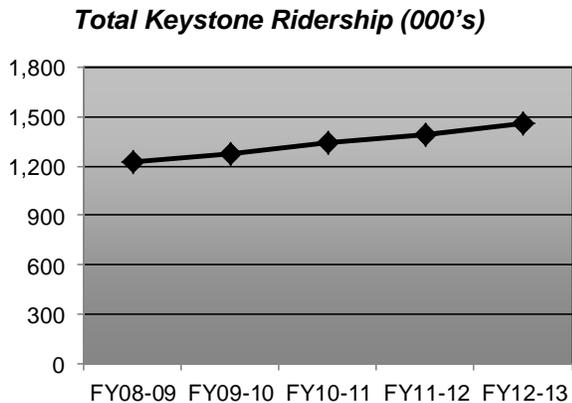
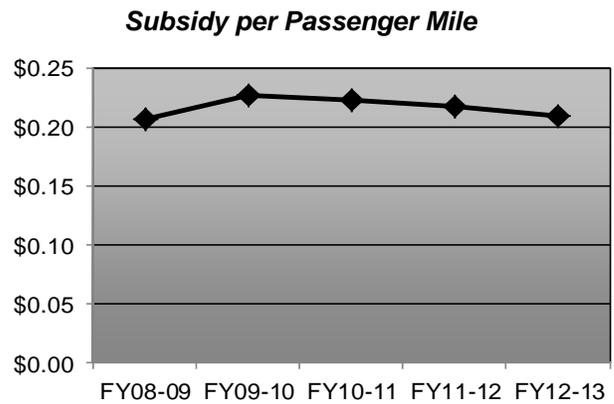
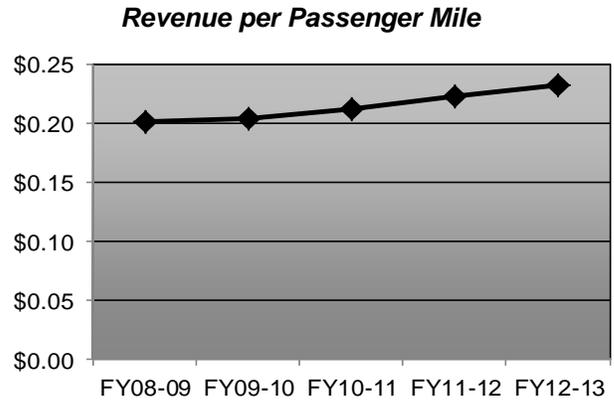
## Keystone Corridor Improvements

- Harrisburg Train Station
- Replace track interlockings (in progress)
- Lancaster County At-Grade Crossings
- Eliminate three public crossings to increase public safety and awareness (in progress)
- Mount Joy Train Station
- Construct level-boarding passenger platforms and covered walkway for parking access (in progress)
- Elizabethtown Train Station
- Construct long-term/overflow parking lot (complete)
  - Construct pedestrian & bicycle pathway from station to downtown (in progress)

## Keystone Corridor Amtrak Owned Right-of-Way



<b>Keystone Corridor Service</b>		
<i>Performance Data</i>		
<b>Factor</b>	<b>FY 11-12</b>	<b>FY 12-13</b>
Annual Train Miles	439,678	439,678
Expense per Train Mile	\$41.87	\$43.86
Subsidy per Train Mile	\$20.06	\$20.26
Average Passenger Fare	\$16.47	\$17.00
Average Passenger Trip (Miles)	74	73
Annual Cost Recovery	52%	54%
Keystone Passengers	1,392,561	1,460,548
Keystone Passenger Miles	119,499,453	124,421,633
Annual State Subsidy	\$8,818,000	\$8,909,601
Annual Passenger Revenue	\$9,590,367	\$10,376,664
Average Train Speed	60 mph	60 mph



PASSENGER RAIL

## Elizabethtown Train Station



Elizabethtown Train Station has set the standard for stations on Pennsylvania's Keystone Corridor. The station renovations were completed in May of 2011 and provide passengers with a safe, accessible, and modern passenger rail station. An overflow parking lot, completed in August of 2013, provides the community with 80 additional parking spaces. Within a few weeks of completion, the lot was full of customers who park at the station and use passenger rail as their transportation of choice.

### Connecting the Community

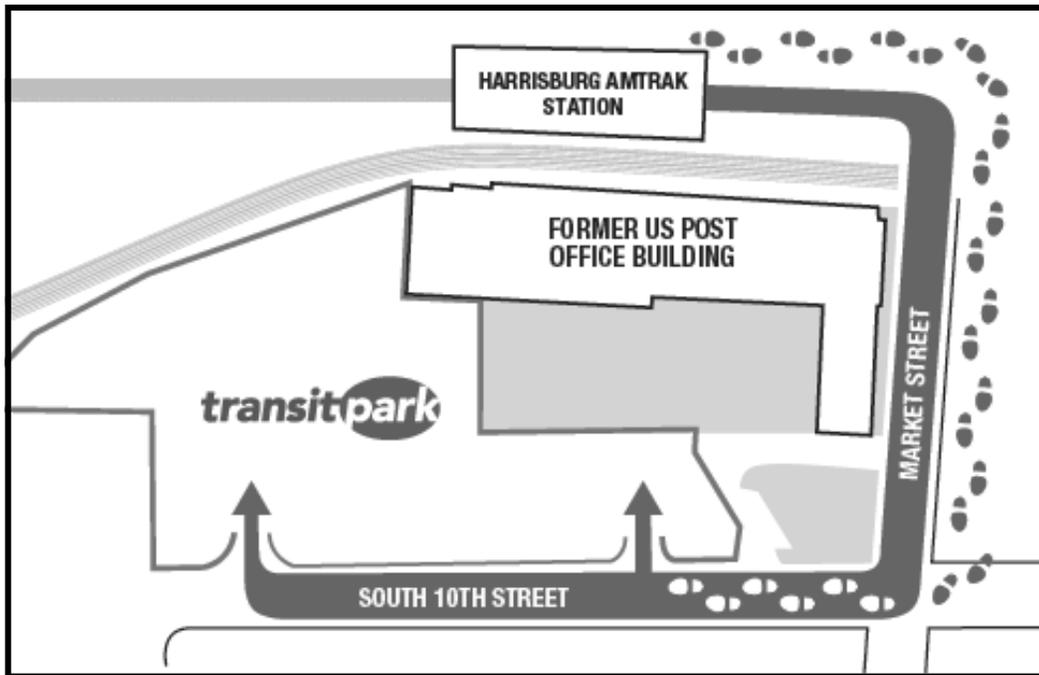
With the assistance of PennDOT, the Elizabethtown Borough is connecting its community with a network of pedestrian and bicycle paths. This network will allow residents easy access between parks, schools, the Elizabethtown College, the train station, and the downtown central business district. The first phase improved and built accessible paths from the Community Center to the athletic fields, park, and Conoy Creek. The second phase will build a path connecting phase one to the train station.

This project will strengthen community and economic development, alleviate traffic congestion and competition for parking, and foster revitalization efforts for residents, visitors, and businesses.



## TransitPark

TransitPark opened in the fall of 2013, providing the Harrisburg Train Station passengers with 700 surface parking spaces located minutes from the station. Parking is one of the many barriers preventing ridership growth. PennDOT recognized this need and implemented short- and long-term parking at one of the Keystone's anchor stations.



TransitPark also serves as multimodal parking for passengers using intercity buses that share the Harrisburg Station.

Additional information can be accessed online at [www.transitpark.com](http://www.transitpark.com)

## Technology Improvements



Amtrak has implemented technology improvements to provide passengers with convenience, simplicity, and time savings. Many of these improvements are also available to the Northeast Corridor, from Washington D.C. to Boston.

- ⊗ Wi-Fi - Free wi-fi is now available on Keystone and Pennsylvanian trains, in addition to all trains throughout the Northeast Corridor.
- ⊗ E-ticketing - In 2013, Amtrak launched its e-ticketing application that allows passengers to purchase and print their tickets at home, prior to arriving at the station. Tickets can be reprinted easily if they are accidentally lost or damaged. In addition, Amtrak has a mobile application that allows for paper-free travel on all Amtrak trains.
- ⊗ Track A Train - Amtrak partnered with Google to launch an interactive tool to track and provide information on more than 300 daily trains in the Amtrak system. The tool provides information on the status, estimated arrival times, and station information for every train in the Amtrak network in real time.



PASSENGER RAIL

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# ***Section VII***

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## ***Glossary of Terms***

## Urban and Rural Systems

**Act 44:** State Act 44 of 2007.

**Act 44 Section 1513 Distribution Factors:** Factors used to determine the amount of operating assistance available for distribution to local transportation organizations under Section 1513 of Act 44. Factors include total passengers, senior passengers, revenue vehicle hours, and revenue vehicle miles.

**Fixed Route Public Transportation Service:** Defined by Act 44 as regularly-scheduled general public transportation that is provided according to published schedules along designated routes, with specified stopping points for the taking on and discharging of passengers.

**Operating Expenses:** Defined by Act 44 as total expenses required to continue service to the public and to permit needed improvements in service which are not self-supporting and otherwise for any purpose in furtherance of public passenger transportation.

**Operating Revenue:** Defined by Act 44 as the total revenue earned by a local transportation organization through its transit operations. The term includes passenger fares, reimbursement in lieu of fares for senior passengers, charter revenue, school bus revenue, advertising revenue, and other miscellaneous revenue such as public and private route guarantee funds.

**Paratransit Service:** Defined by Act 44 as transit service operating on a non-fixed-route basis in order to provide complementary transportation service to persons who are functionally unable to use fixed-route public transportation service, as required by the Americans with Disabilities Act of 1990.

**Revenue Vehicle Hours:** Defined by Act 44 as the total amount of time calculated in hours during which vehicles are in service and available for public use in fixed-route public transportation service or paratransit service. The term does not include deadhead hours.

**Revenue Vehicle Miles:** Defined by Act 44 as the total amount of distance calculated in miles during which vehicles are in service and available for public use in fixed-route public transportation service or paratransit service. The term does not include deadhead miles.

**Senior Passengers:** Defined by Act 44 as senior citizens (persons who are at least 65 years of age) who ride on fixed-route public transportation service.

**Total Passengers:** Defined by Act 44 as the total of all originating passengers plus transfer passengers carried on fixed-route public transportation service and paratransit service.

## Community Transportation

**65+ (Senior Citizen) Passenger Trips:** The number of one-way passenger trips reported for persons 65 years of age or older. Senior Citizens are responsible for a portion (approximately 15 percent) of the general public fare for Community Transportation (shared-ride) service. The Commonwealth reimburses the Community Transportation provider the difference between the passenger portion and full fare.

**Average Shared-Ride Cost per Trip:** The average expense of providing a one-way shared-ride trip, calculated by dividing the total expense associated with shared-ride service by total trips.

**Average Shared-Ride Fare:** The average amount collected from the passenger and/or a sponsoring agency for a one-way shared-ride trip, calculated by dividing the shared-ride fare structure revenue by total trips.

**Cost to the Commonwealth per Senior Citizen Trip:** The average amount of Lottery funds reimbursed through the Shared-Ride Program for Senior Citizens for a one-way passenger trip for persons 65 and older. The amount is equal to approximately 85 percent of the average shared-ride fare.

**Department Approved Service (DAS):** Shared-ride service data which, on the basis of prior written approval, may be included in Section 1513 data.

**Exclusive Human Service Program Contracts:** Service that is paid for by a Human Service program and is available exclusively to clients of that program. Service falls outside of the defined parameters for shared-ride fare structure.

**MATP:** Medical Assistance Transportation Program (NEMT – non-emergency medical transportation) funded by the Pennsylvania Department of Public Welfare.

**PwD:** Rural Transportation Program for Persons with Disabilities. Persons with disabilities pay a portion (approximately 15 percent) of the general public fare for Community Transportation (shared-ride) service. The Commonwealth reimburses the Community Transportation provider the difference between the passenger portion and full fare.

**Shared-Ride:** Demand-responsive transportation that is available to the general public, operates on a non-fixed-route basis, and charges a fare to riders. The publicized service operates within a defined geographic area and during pre-determined days and hours of service. The first fare-paying passenger to enter the vehicle may not refuse to share the vehicle with other passengers during a given trip. For reporting purposes, all service using the same shared-ride fare structure that is used for the general public is reported in the shared-ride statistics.

**Total Trips:** The number of one-way passenger trips reported for general public shared-ride service. This includes passengers who are 65 years of age or older, as well as those under 65.

### **Passenger Rail**

**Train Miles:** The number of miles when a train is “in service” and available for public use.

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# ***Section VIII***

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## ***Index***

Allegheny County, Port Authority of (PAAC).....	34
Allied Coordinated Transportation Services, Inc. (ACTS)/Lawrence County.....	182
Altoona Metro Transit (AMTRAN).....	38
Area Transportation Authority of North Central PA (ATA).....	124
Beaver County Transit Authority (BCTA).....	42
Berks Area Regional Transportation Authority (BARTA).....	46
Blair Senior Services, Inc./Blair County.....	183
Borough of Mount Carmel.....	160
Bucks County Transport, Inc. ....	184
Butler County Community Action & Development.....	185
Butler Transit Authority (BTA).....	128
Cambria County Transit Authority (CamTran).....	50
Capital Area Transit (CAT).....	54
Carbon County Community Transit.....	132
Carl R. Bieber, Inc. ....	212
Centre Area Transportation Authority (CATA), performance review for.....	14
Centre Area Transportation Authority (CATA), profile data for.....	58
Centre County.....	186
Chester County/ROVER.....	187
Clarion County.....	188
Community Transportation.....	181
County of Lackawanna Transit System (COLTS).....	62
County of Lebanon Transit Authority (COLT/LT).....	66
Crawford Area Transportation Authority (CATA).....	136
Cumberland County.....	189
Delaware County.....	190
DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST).....	140
Endless Mountains Transportation Authority (EMTA).....	144
Erie Metropolitan Transit Authority (EMTA).....	70
Fayette Area Coordinated Transportation (FACT).....	74
Forest County.....	191
Franklin County.....	192
Fullington Bus Auto Company, The.....	214
Greene County.....	193
Greyhound Lines, Inc. ....	216
Hazleton Public Transit (HPT).....	78

Huntingdon, Bedford, and Fulton Counties.....	194
Indiana County Transit Authority (IndiGO).....	148
Intercity Bus.....	209
Keystone Corridor Service.....	224
Lackawanna Transit System, County of (COLTS).....	62
Lawrence County/Allied Coordinated Transportation Services, Inc.....	182
Lebanon Transit Authority, County of (COLT/LT).....	66
Lehigh and Northampton Transportation Authority (LANta).....	82
Luzerne County Transportation Authority (LCTA).....	86
Lycoming and Clinton Counties/STEP, Inc.....	202
Mercer County Regional Council of Governments (MCRCOG).....	90
Mid County Transit Authority.....	152
Mid Mon Valley Transit Authority (MMVTA).....	94
Mifflin and Juniata Counties (CARS).....	195
Monroe County Transportation Authority (MCTA).....	156
Montgomery County/Suburban Transit Network, Inc. ....	203
Montour County Transit.....	196
Mount Carmel, Borough of.....	160
MTR Transportation, Inc./Columbia County.....	197
Myers Coach Lines, Inc. ....	218
New Castle Area Transit Authority (NCATA), performance review of.....	6
New Castle Area Transit Authority (NCATA), profile data for.....	164
North Central PA, Area Transportation Authority of (ATA).....	124
Northumberland County.....	198
Passenger Rail.....	223
Performance Review Executive Summaries.....	1
Perry County.....	199
Pike County.....	200
Port Authority of Allegheny County (PAAC).....	34
Pottstown Area Rapid Transit (PART).....	98
Rail, Passenger.....	223
Red Rose Transit Authority (RRTA).....	102
River Valley Transit (Williamsport RVT).....	114
ROVER/Chester County.....	187
Rural Systems.....	123
Schuylkill Transportation System (STS).....	168

Somerset County .....	201
Southeastern Pennsylvania Transportation Authority (SEPTA) .....	30
STEP, Inc./Lycoming and Clinton Counties .....	202
Suburban Transit Network, Inc./Montgomery County .....	203
Susquehanna County Transportation .....	204
Susquehanna Transit Company .....	220
Transit Agency Profiles .....	29
Transit Authority of Warren County .....	176
Union/Snyder Transportation Alliance (USTA) .....	205
Urban Systems .....	29
Venango County Transportation Office (VCTO) .....	172
Warren County, Transit Authority of .....	176
Washington, City of, performance review of .....	22
Washington, City of, profile data of .....	106
Washington County Transportation Authority .....	206
Wayne County .....	207
Westmoreland County Transit Authority (WCTA) .....	110
York Adams County Transportation Authority (YATA).....	118

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