Dear Fellow Pennsylvanians:

In April 2011, Governor Corbett, by Executive Order, established the Pennsylvania Transportation Funding Advisory Commission (TFAC). I had the privilege of serving as chairman of the commission. We focused not only on documenting transportation needs and recommending a funding plan, but also on providing a blueprint to modernize our business.

The Department of Transportation is acutely aware of the need for investment in our aging transit infrastructure. Despite the infrastructure challenges, our public transportation ridership has increased as people seek affordable transportation options. As recommended by TFAC, we have continued to emphasize modernization, efficiencies, and cost containment.

In fiscal year 2010-11, PennDOT:

- Focused on improving efficiency through administrative/consolidation efforts.
  - Lackawanna County, Luzerne County
  - Eight south central counties
  - York/Northumberland
  - Crawford and River Valley/Endless Mountains
- Continued assessing the performance of transit systems through a formal process.
- Required transit systems to develop and discuss five-year operation and financial plans.
- Improved Keystone Corridor stations.
- Supported alternative energy investments.

I invite you to learn more about our efforts to improve mobility options in Pennsylvania. You can find a copy of this report, the TFAC report, and other related publications on our website.

Sincerely,

Barry Schoch, P.E.
Secretary of Transportation
Table of Contents
# Table of Contents

Section I: Transit Agency Performance Review Executive Summaries ......................... 1
- County of Lackawanna Transit System (COLTS) ...................................................... 4
- Luzerne County Transportation Authority (LCTA) ................................................ 9
- Monroe County Transportation Authority (MCTA) .............................................. 14

Section II: Urban Systems .......................................................................................... 19
- Southeastern Pennsylvania Transportation Authority (SEPTA) ......................... 20
- Port Authority of Allegheny County (PAAC) ......................................................... 24
- Altoona Metro Transit (AMTRAN) ........................................................................ 28
- Beaver County Transit Authority (BCTA) ............................................................ 32
- Berks Area Regional Transportation Authority (BARTA) .................................... 36
- Cambria County Transit Authority (CamTran) ................................................... 40
- Capital Area Transit (CAT) ................................................................................... 44
- Centre Area Transportation Authority (CATA) ................................................... 48
- County of Lackawanna Transit System (COLTS) .............................................. 52
- County of Lebanon Transit Authority (COLT/LT) ............................................ 56
- Erie Metropolitan Transit Authority (EMTA) ....................................................... 60
- Fayette Area Coordinated Transportation (FACT) ............................................. 64
- Hazleton Public Transit (HPT) ............................................................................... 68
- Lehigh and Northampton Transportation Authority (LANTA) ......................... 72
- Luzerne County Transportation Authority (LCTA) ........................................... 76
- Mid Mon Valley Transit Authority (MMVTA) .................................................... 80
- Pottstown Area Rapid Transit (PART) ................................................................. 84
- Red Rose Transit Authority (RRTA) ................................................................. 88
- Shenango Valley Shuttle Service (SVSS) ............................................................ 92
- City of Washington ............................................................................................... 96
- Westmoreland County Transit Authority (WCTA) ............................................. 100
- River Valley Transit (Williamsport RVT) ............................................................ 104
- York County Transportation Authority (YCTA) ............................................... 108

Section III: Rural Systems ...................................................................................... 113
- Area Transportation Authority of North Central PA (ATA) ............................... 114
- Butler Transit Authority (BTA) .......................................................................... 118
- Carbon County Community Transit ................................................................. 122
- Crawford Area Transportation Authority (CATA) ........................................... 126
DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST) ........................................... 130
Endless Mountains Transportation Authority (EMTA) ................................................................................. 134
Indiana County Transit Authority (IndiGO) ............................................................................................... 138
Mid-County Transit ................................................................................................................................. 142
Monroe County Transportation Authority (MCTA) ............................................................................... 146
Borough of Mount Carmel ....................................................................................................................... 150
New Castle Area Transit Authority (NCATA) ......................................................................................... 154
Schuylkill Transportation System (STS) ................................................................................................ 158
Venango County Transportation Office (VCTO) .................................................................................... 162
Transit Authority of Warren County .................................................................................................... 166

Section IV: Community Transportation ............................................................................................... 171
Adams County Transit Authority ........................................................................................................... 172
Allied Coordinated Transportation Services, Inc./Lawrence County ...................................................... 173
Blair Senior Services, Inc./Blair County ................................................................................................... 174
Bucks County Transport, Inc. .................................................................................................................. 175
Butler County Community Action & Development .................................................................................. 176
Centre County ....................................................................................................................................... 177
ROVER/Chester County ............................................................................................................................ 178
Clarion County ....................................................................................................................................... 179
Cumberland County ................................................................................................................................. 180
Delaware County ..................................................................................................................................... 181
Forest County ......................................................................................................................................... 182
Franklin County .................................................................................................................................... 183
Greene County ....................................................................................................................................... 184
Huntingdon, Bedford, and Fulton Counties ............................................................................................... 185
Lackawanna County ................................................................................................................................. 186
Luzerne and Wyoming Counties ................................................................................................................ 187
Mifflin and Juniata Counties .................................................................................................................... 188
Montour County ..................................................................................................................................... 189
MTR Transportation/Columbia County ................................................................................................. 190
Northumberland County ......................................................................................................................... 191
Perry County ..................................................................................................................................... 192
Pike County ......................................................................................................................................... 193
Somerset County .................................................................................................................................... 194
STEP, Inc./Lycoming and Clinton Counties ............................................................................................... 195
Table of Contents

Suburban Transit Network, Inc./Montgomery County ................................................................. 196
Susquehanna County Transportation ....................................................................................... 197
Union-Snyder Transportation Alliance ..................................................................................... 198
Washington County Transportation Authority ................................................................. 199
Wayne County ....................................................................................................................... 200
Westmoreland County ............................................................................................................ 201

Section V: Intercity Bus ........................................................................................................... 203
  Carl R. Bieber, Inc. ................................................................................................................ 206
  Fullington Auto Bus Company .............................................................................................. 208
  Greyhound Lines, Inc. ............................................................................................................ 210
  Myers Coach Lines, Inc. ........................................................................................................ 212
  Susquehanna Transit Company ............................................................................................ 214

Section VI: Passenger Rail ................................................................................................... 219
  Keystone Corridor Service .................................................................................................... 220

Section VII: Glossary of Terms ............................................................................................. 225

Section VIII: Index ................................................................................................................ 229
Section I

Transit Agency Performance Review
Executive Summaries
In July 2007 the Pennsylvania Legislature passed Act 44, establishing a framework to assess transit agency performance through a formal review process. The review is intended to identify ways to improve transit system efficiency and effectiveness. Additionally, best practices which may be applicable to other transit providers are identified.

Since January 2010, twelve performance reviews have been conducted and six reports have been published. PennDOT continues to refine the process as best practices and opportunity themes emerge. Until 2011, the reviews addressed fixed-route service only. However, shared-ride and non-public service are often major components/modes of a transit agency’s operation.

After conducting the fixed route-only performance review at Endless Mountains Transportation Authority (EMTA), it became evident that omitting major operational modes/components could result in reports which did not accurately reflect an agency’s overall performance and financial stability. The EMTA performance report is not included and will be re-issued after shared-ride service has been evaluated and included in the findings/analysis.

Public transportation performance reviews now consider all service modes and include financial indicators to assess the financial health and stability of the organization. PennDOT will continue to refine the performance review process, reports, and action plans to maximize the value to the transit agency, its passengers, PennDOT, and Pennsylvania’s taxpayers.

The following section includes executive summaries from the performance reviews of the County of Lackawanna Transit System (COLTS), Luzerne County Transportation Authority (LCTA), and Monroe County Transportation Authority (MCTA).
In May 2011, an Act 44 transit performance review was initiated for County of Lackawanna Transit System (doing business as COLTS). The performance review considered fixed-route service only. This document conveys the results of that performance review and identifies areas where improvements may be made, as well as best practices that may be shared with similar agencies throughout the Commonwealth of Pennsylvania.

**Agency Profile**

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>County of Lackawanna Transit System (dba COLTS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year Founded</td>
<td>1972</td>
</tr>
<tr>
<td>National Transit Database Reporting Year</td>
<td>2009</td>
</tr>
<tr>
<td>Service Area (square miles)</td>
<td>140</td>
</tr>
<tr>
<td>Service Area Population</td>
<td>~339,000</td>
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</table>

<table>
<thead>
<tr>
<th>Type of Service Provided</th>
<th>Fixed-Route Bus</th>
<th>ADA Demand</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicles Operated in Maximum Service</td>
<td>27</td>
<td>5</td>
</tr>
<tr>
<td>Annual Revenue Miles of Service</td>
<td>~1,111,000</td>
<td>~36,000</td>
</tr>
<tr>
<td>Annual Revenue Hours of Service</td>
<td>~89,000</td>
<td>~3,000</td>
</tr>
<tr>
<td>Annual Passenger Trips</td>
<td>~1.9 million</td>
<td>~8,000</td>
</tr>
<tr>
<td>Employees (full-time/part-time)</td>
<td>79/1</td>
<td>0/0</td>
</tr>
<tr>
<td>Annual Operating Budget</td>
<td>~$6.9 million</td>
<td>~$185,000</td>
</tr>
<tr>
<td>Annual Fare + Misc. Revenues</td>
<td>~1.0 million</td>
<td>~$24,500</td>
</tr>
<tr>
<td>Administrative Cost / Total Operating Cost</td>
<td>14.5%</td>
<td>13.2%</td>
</tr>
<tr>
<td>Operating Cost / Revenue Mile</td>
<td>~$6.21</td>
<td>~$4.44</td>
</tr>
<tr>
<td>Operating Cost / Revenue Hour*</td>
<td>$73.62</td>
<td>$53.33</td>
</tr>
<tr>
<td>Passengers / Revenue Hour*</td>
<td>22.07</td>
<td>2.67</td>
</tr>
<tr>
<td>Farebox+Misc. Revenues / Revenue Hour*</td>
<td>$12.13</td>
<td>$3.6</td>
</tr>
<tr>
<td>Operating Cost / Passenger*</td>
<td>$3.34</td>
<td>$20.00</td>
</tr>
</tbody>
</table>

*Denotes Act 44 Performance Metric for Fixed-Route Bus Service

**Act 44 Performance Determination**

Available documentation and Act 44 metrics were reviewed to quantify COLTS’ fixed-route performance with respect to itself over the period of 2004-2009 and to a set of its peers. Peers were selected through an analytical process with interagency coordination between the Pennsylvania Department of Transportation (PennDOT) staff and COLTS.
Act 44 stipulates that metrics fall into two categories: “In Compliance” and “At Risk.” The following criteria are used to make the determination:

- **In Compliance if less than one standard deviation above the peer group average in** –
  - Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
  - Single-year and five-year trend for Operating Cost / Passenger

- **In Compliance if greater than one standard deviation below the peer group average in** –
  - Single-year and five-year trend for Passengers / Revenue Vehicle Hour
  - Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

If the agency falls outside of any of the boundaries, it is considered “At Risk” for that criteria and must create an action plan to bring the criteria into compliance prior to the next performance review.

An analysis of the eight key criteria mandated by Act 44 was conducted and it was determined that **COLTS is “In Compliance” for all eight criteria.** The peer comparison process as applied to Act 44 criteria (below, in bold typeface) revealed that:

**In Compliance:**

- **2009 passengers per revenue vehicle hour** ranks second out of the 12 transit agencies in the peer group and is better than the peer group average.

- The **five-year trend of passengers per revenue vehicle hour** ranks third out of 12 and is better than the peer group average.

- **2009 operating cost per revenue vehicle hour** ranks seventh out of 12 and is better than the peer group average.

- The **five-year trend for operating cost per revenue vehicle hour** ranks seventh of 12 and is considered better than the peer group average.

- **2009 operating revenue per revenue vehicle hour** ranks ninth out of 12 and is worse than the peer group average.

- The **five-year trend for operating revenue per revenue vehicle hour** ranks seventh out of 12 and is better than the peer group average.

- **2009 operating cost per passenger** ranks first of 12 and is better than the peer group average.

- The **five-year trend for operating cost per passenger** ranks eighth of 12 and is considered better than the peer group average.

**At Risk:**

- None.
A summary of the specific Act 44 measures and their values are presented in the following table.

<table>
<thead>
<tr>
<th>Performance Criteria</th>
<th>Determination</th>
<th>Rank (of 12)</th>
<th>Comparison to Peer Avg.</th>
<th>Value</th>
<th>Peer Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passengers / Revenue Hour</td>
<td>2009</td>
<td>In Compliance</td>
<td>Better</td>
<td>22.07</td>
<td>15.67</td>
</tr>
<tr>
<td></td>
<td>Trend</td>
<td>In Compliance</td>
<td>Better</td>
<td>2.26%</td>
<td>-0.08%</td>
</tr>
<tr>
<td>Operating Cost / Revenue Hour</td>
<td>2009</td>
<td>In Compliance</td>
<td>Better</td>
<td>$73.62</td>
<td>$76.53</td>
</tr>
<tr>
<td></td>
<td>Trend</td>
<td>In Compliance</td>
<td>Worse</td>
<td>6.65%</td>
<td>4.78%</td>
</tr>
<tr>
<td>Operating Revenue / Revenue Hour</td>
<td>2009</td>
<td>In Compliance</td>
<td>Worse</td>
<td>$12.13</td>
<td>$14.12</td>
</tr>
<tr>
<td></td>
<td>Trend</td>
<td>In Compliance</td>
<td>Better</td>
<td>5.45%</td>
<td>3.81%</td>
</tr>
<tr>
<td>Operating Cost / Passenger</td>
<td>2009</td>
<td>In Compliance</td>
<td>Better</td>
<td>$3.34</td>
<td>$5.04</td>
</tr>
<tr>
<td></td>
<td>Trend</td>
<td>In Compliance</td>
<td>Better</td>
<td>4.30%</td>
<td>4.96%</td>
</tr>
</tbody>
</table>

Functional Review Findings

In addition to the macro-level evaluation of COLTS with regard to the eight Act 44 measures, a functional evaluation of the system was performed to provide more insight into the system. The performance evaluation consisted of additional document reviews, on-site review, and interviews with key staff.

In accordance with Act 44, findings are additionally indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of COLTS and may be shared with other agencies as techniques for improvement. Major findings are indicated below; recommendations on how these and other issues identified should be addressed are found in the body of the report.

**Best Practices:**

- **Interagency Parts Sharing Arrangement** – COLTS and Luzerne County Transportation Department have a parts swapping arrangement whereas parts can be acquired on very short notice from the other system. This reduces the inventory requirements of both agencies, reduces the time necessary to get parts, and enables vehicles to return to revenue service more rapidly.

- **Standardized Fleet** – By standardizing its fleet of revenue vehicles, COLTS reduces training requirements, creates the opportunity for bulk parts purchases, and reduces parts inventory requirements.

- **Outreach to Colleges and Universities** – By engaging the community and being visible where people work and go to school, COLTS creates fertile ground to increase patronage and revenues.

- **Five-year Operating Budget** – A five-year operating budget allows for greater planning in service expansion, fare increases, cost containment, etc. and is uncommon in the similarly sized agencies.

- **COLTS actively encourages Senior Citizen Ridership** by visiting retirement communities and educating residents on how to ride the bus. The senior citizen population in Lackawanna County is sizable, and by reaching out COLTS shows an understanding of potential clientele.
Opportunities for Improvement:

- **Actively monitor route-level operational information** – Monitoring route-level data gives decision makers the ability to quantify the effects of various policies, service changes, and outside phenomena. Route-level ridership and financial information should be reviewed and reported to the Board monthly.

- **Develop and implement formal service standards** – Service standards establish a level of quality that customers can regularly anticipate and assist decision-makers in adjusting routes, schedules, fares, etc.

- **Develop and monitor performance metrics for all key agency functions and operations** – Well-established, documented, and implemented performance metrics would allow COLTS to have a concrete basis for decision making geared toward maximizing ridership, productivity, and value of the service as well as controlling costs and promoting good management practices.

- **Introduce a Citizens’ Advisory Committee (CAC)** – COLTS currently lacks formal, routine, and proactive ways to incorporate customer feedback into the fixed-route service delivery decision-making process. The new CAC can advise COLTS from a passenger’s perspective on a variety of topics that directly affect the rider.

- **Investigate increasing fares** – COLTS last increased their fares in 1996. A periodic review of fare policies and established fare policy goals should occur at regular intervals (i.e. annually).

- **Develop contract management competencies** – COLTS currently relies on outside contractors to perform IT contract management, and is unaware of key provisions and dates in other contracts (i.e. LAMAR Advertising, Inc.) Being able to effectively manage and monitor contracts is key to agency sustainability.

- **Investigate addition of mandatory Board attendance provision** – One Board member regularly misses board meetings. With a Board of only 5 members, this makes meeting a quorum difficult at times. The Board by-laws may be amended by a majority vote, and current members should investigate the addition of a clause mandating minimum attendance.

- **Finalize, distribute, and train employees on the System Security and Emergency Preparedness Plan (SSEPP)** – An SSEPP has been developed, but only two employees currently have copies of the plan. COLTS should provide this plan to employees and educate them on proper procedures and protocols in the event of an emergency.

Five-Year Performance Standards

This transit agency performance report outlines critical areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance standards” have been established. These performance standards are required to comply with Act 44 and represent PennDOT’s determination of the minimum performance level that COLTS should achieve for each Act 44 performance criteria during the next review cycle, five years from the date of this report.

Performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current “DotGrants” information available (FY 2010). Standards were extrapolated to FY 2016 and are designed to be aggressive, yet achievable. They are summarized in the following table:
Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that COLTS “...shall develop and submit to the Department within 90 days...a strategic action plan that focuses on continually improving the system to achieve the established minimum performance standards.” The action plan should outline corrective action that will be taken to address:

- “Opportunities for Improvement” – as prioritized by the COLTS Board and management.

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance standards by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within COLTS.

COLTS will submit the action plan to the COLTS governing body for approval, and subsequently submit the final approved strategic action plan to PennDOT. COLTS must report at least quarterly to the governing body and PennDOT on the progress of the strategic action plan, actions taken, and actions soon to be implemented. Reporting may occur on a more frequent basis, to be determined jointly by PennDOT, COLTS, and the governing body.
Luzerne County Transportation Authority (dba LCTA)
Transit Performance Review
Executive Summary

In March 2011, an Act 44 transit performance review was initiated for Luzerne County Transportation Authority (doing business as LCTA). The performance review considered fixed-route service only. This document conveys the results of that performance review and identifies areas where improvements may be made, as well as best practices that may be shared with similar agencies throughout the Commonwealth of Pennsylvania.

Agency Profile

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Luzerne County Transportation Authority (dba LCTA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year Founded</td>
<td>1972</td>
</tr>
<tr>
<td>Reporting Year</td>
<td>2009</td>
</tr>
<tr>
<td>Service Area (square miles)</td>
<td>56</td>
</tr>
<tr>
<td>Service Area Population</td>
<td>~202,500</td>
</tr>
<tr>
<td>Type of Service Provided</td>
<td>Fixed-Route Bus</td>
</tr>
<tr>
<td>Vehicles Operated in Maximum Service</td>
<td>31</td>
</tr>
<tr>
<td>Annual Revenue Miles of Service</td>
<td>~1.0 million</td>
</tr>
<tr>
<td>Annual Revenue Hours of Service</td>
<td>~70,000</td>
</tr>
<tr>
<td>Annual Passenger Trips</td>
<td>~1.6 million</td>
</tr>
<tr>
<td>Employees (full-time/part-time)</td>
<td>74/6</td>
</tr>
<tr>
<td>Annual Operating Budget</td>
<td>~$6.2 million</td>
</tr>
<tr>
<td>Annual Fare + Misc. Revenues</td>
<td>~$1.0 million</td>
</tr>
<tr>
<td>Farebox Revenues + Misc. Revenues / Total Operating Cost</td>
<td>~17%</td>
</tr>
<tr>
<td>Administrative Cost / Total Operating Cost</td>
<td>~12%</td>
</tr>
<tr>
<td>Operating Cost / Revenue Mile</td>
<td>~$6</td>
</tr>
<tr>
<td>Operating Cost / Revenue Hour*</td>
<td>$88.95</td>
</tr>
<tr>
<td>Passengers / Revenue Hour*</td>
<td>23.67</td>
</tr>
<tr>
<td>Farebox + Misc. Revenues / Revenue Hour*</td>
<td>$14.86</td>
</tr>
<tr>
<td>Operating Cost / Passenger*</td>
<td>$3.76</td>
</tr>
</tbody>
</table>

*Denotes Act 44 Performance Metric for Fixed-Route Bus Service

Act 44 Performance Determination

Available documentation and Act 44 metrics were reviewed to quantify LCTA’s fixed-route performance with respect to itself over the period of 2004-2009 and to a set of its peers. Peers were selected through an
analytical process with interagency coordination between the Pennsylvania Department of Transportation (PennDOT) staff and LCTA.

Act 44 stipulates that metrics fall into two categories: “In Compliance” and “At Risk.” The following criteria are used to make the determination:

- In Compliance if less than one standard deviation **above** the peer group average in –
  - Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
  - Single-year and five-year trend for Operating Cost / Passenger

- In Compliance if greater than one standard deviation **below** the peer group average in –
  - Single-year and five-year trend for Passengers / Revenue Vehicle Hour
  - Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

If the agency falls outside of any of the boundaries, it is considered “At Risk” for that criteria and must create an action plan to bring the criteria into compliance prior to the next performance review.

An analysis of the eight key criteria mandated by Act 44 was conducted and it was determined that LCTA is **“In Compliance” for all eight criteria.** The peer comparison process as applied to Act 44 criteria (below, in bold typeface), revealed that:

**In Compliance:**

- **2009 passengers per revenue vehicle hour** ranks third out of the 12 transit agencies in the peer group and is better than the peer group average.
- The **five-year trend of passengers per revenue vehicle hour** ranks ninth out of 12 and is worse than the peer group average.
- **2009 operating cost per revenue vehicle hour** ranks ninth out of 12 and is worse than the peer group average.
- The **five-year trend for operating cost per revenue vehicle hour** ranks third of 12 and is better than the peer group average.
- **2009 operating revenue per revenue vehicle hour** ranks eighth out of 12 and is worse than the peer group average.
- The **five-year trend for operating revenue per revenue vehicle hour** ranks sixth out of 12 and is better than the peer group average.
- **2009 operating cost per passenger** ranks fourth of 12 and is better than the peer group average.
- The **five-year trend for operating cost per passenger** ranks fourth of 12 and is considered better than the peer group average.

**At Risk:**

- None.
Functional Review Findings

In addition to the macro-level evaluation of LCTA with regard to the eight Act 44 measures, a functional evaluation of the system was performed to provide more insight into the system. The performance evaluation consisted of additional document reviews, on-site review, and interviews with key staff.

In accordance with Act 44, findings are additionally indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of LCTA and may be shared with other agencies as techniques for improvement. Major findings are indicated below, with detailed recommendations on how these and other issues identified should be addressed found in the body of the report.

**Best Practices:**

- **Interagency Parts Sharing Arrangement** – LCTA and County of Lackawanna Transit System (COLTS) have a parts swapping arrangement whereas parts can be acquired on very short notice from the other system. This reduces the inventory requirements of both agencies, reduces the time necessary to get parts that are difficult to find, and enables vehicles to return to revenue service more rapidly.

- **Standardized Fleet** – By standardizing its fleet of revenue vehicles, LCTA reduces training requirements, creates the opportunity for bulk parts purchases, and reduces parts inventory requirements.

- **Aggressively Contain Insurance Costs** – LCTA has taken proactive steps to minimize the cost of liability and workers’ compensation insurance costs and claims, as well as health insurance. This results in significant savings to the agency.

- **Outreach to Colleges and Universities** – By engaging the community and being visible where people work and go to school, LCTA creates fertile ground to increase patronage and revenues.

**Opportunities for Improvement:**

- **Acceptance of Appropriate Roles and Responsibilities** – The LCTA Board takes a strong role in what are, in most transit agencies, typically day-to-day management functions (i.e., personnel, vehicle procurement, etc.). By contrast the Board plays a relatively weak role in setting and monitoring broad-level performance criteria, agency goals, and objectives. This limits the ability and flexibility of the management team and results in a lack of strategic direction for the agency.

- **Proactively Address Terms of Collective Bargaining Agreement** – The terms of LCTA’s collective bargaining agreement are atypical for an agency of this size. Many similar-sized agencies have greater
flexibility in terms of how overtime pay is calculated (40 hours/week versus 8 hours/day), the use of part-time drivers, which maintenance functions are performed “in-house,” etc. The lack of flexibility impedes management’s ability to implement strategies that would improve productivity and efficiency as well as control costs.

- **Assure Appropriate Training at All Levels of the Agency** – Given changes in the transit industry, the regulatory environment, safety concerns, etc., periodic training is a necessary element of a successful and safe transit operation. The current emphasis on training is inadequate for most agency functions. From Board members to bus drivers, office staff, and managers, ongoing training provides the best means to understand roles, missions, constraints, and the tools available to improve all key agency functions.

- **Critically Assess Maintenance and Extra Board Staffing Levels to Compare Current Procedures and Costs to Alternative Approaches** – LCTA has a significantly higher operational cost than agencies of similar size in areas of maintenance and operating staff. Furthermore, the approach to performing all maintenance functions in-house does not seem to have the desired outcomes of reducing costs and improving quality, given LCTA’s unusually large rate of road calls per 1,000 bus miles.

- **Develop and Employ Performance Metrics, Quality Assurance Procedures, and Reporting Protocols** – Well-established, documented, and implemented performance metrics and quality assurance procedures would allow LCTA to have a concrete basis for decision-making geared toward maximizing ridership, productivity, and value of the service to the community as well as controlling costs, and encourage proactive management practices including:

  - **On-Time Performance** – Interviews indicate that while an informal approach to assessing on-time performance exists, there is no formally-documented method for analyzing on-time performance. On-time performance is critical to passengers’ confidence in the service and attracting/retaining ridership.

  - **Marketing** – LCTA does not have a dedicated marketing budget or any means to assess how well the zero- and low-cost methods employed meet the agency’s goals. Even if there is no additional cost for these methods, there is an investment of staff time. If the current approach does not meet stated goals, staff time should be redirected.

  - **Service Planning** – Route-level analysis is an important component of future service planning. While an informal approach appears to exist, formally-documented standards by which to assess existing or proposed service should be adopted and used. Documenting the method, schedule, and responsibilities facilitates consistent analysis as well as conscious, well-reasoned changes to the process.

  - **Reporting** – Reporting accurate service statistics and financial information is critical to both state and federal funding agencies as well as to service planning and route analysis. There appear to be no formal quality assurance procedures in place to ensure that reports are correct and consistent. Incorrect or inconsistent data is of little value and can lead to poor decisions.

- **Develop and Implement Plans for Medium- and Long-Range Agency Functions** – Several key functional areas were found to lack medium- and long-range plans, implementation programs, and monitoring programs. Medium- and long-range plans and performance criteria allow for proper budgeting, effective acquisitions, and help ensure the long-term viability and sustainability of the agency. These functions include:
**Fleet and Service Expansion** – There is no long-term plan for service changes and changes to fleet needs that may result from service changes other than those required for the Transportation Improvement Plan (TIP) and 12-Year Plan.

**Information Technology** – There is no documented master Information Technology (IT) plan in place for the use or acquisition of IT programs critical to the agency.

**Five-Year Performance Standards**

This transit agency performance report outlines critical areas where improvements may be made to improve overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance standards” have been established. These performance standards are required to comply with Act 44 and represent the Department’s minimum performance level that LCTA should achieve for each Act 44 performance criteria during the next review cycle, five years from the date of this report.

Performance targets were created using historical data analyzed during the five-year tend analysis as well as the most current “DotGrants” information available (FY 2010). Standards were extrapolated to FY 2016 and are designed to be aggressive, yet achievable. They are summarized below:

<table>
<thead>
<tr>
<th>Performance Criteria</th>
<th>2009 Value</th>
<th>2010 Value</th>
<th>2016 Standard</th>
<th>Average Annual Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passengers / Revenue Hour</td>
<td>23.67</td>
<td>22.83</td>
<td>25.71</td>
<td>2.0%</td>
</tr>
<tr>
<td>Operating Cost / Revenue Hour</td>
<td>$88.95</td>
<td>$88.49</td>
<td>$105.66</td>
<td>3.0%</td>
</tr>
<tr>
<td>Operating Revenue / Revenue Hour</td>
<td>$14.86</td>
<td>$13.99</td>
<td>$16.70</td>
<td>3.0%</td>
</tr>
<tr>
<td>Operating Cost / Passenger</td>
<td>$3.76</td>
<td>$3.88</td>
<td>$4.12</td>
<td>1.0%</td>
</tr>
</tbody>
</table>

**Next Steps**

Upon final transmission of the performance review report, Act 44 regulations stipulate that LCTA, “…shall develop and submit to the Department within 90 days…a strategic action plan focused on continually improving the system to achieve the established minimum performance standards.” The action plan should outline corrective action that will be taken to address:

- “Opportunities for Improvement” – as prioritized by the LCTA Board and management

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance standards by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within LCTA.

LCTA will submit the action plan to the LCTA governing body for approval, and subsequently submit the final approved strategic action plan to PennDOT. LCTA must report at least quarterly to the governing body and PennDOT on the progress of the strategic action plan, actions taken, and actions soon to be implemented. Reporting may occur on a more frequent basis, to be determined jointly by the Department, LCTA, and the governing body.
Monroe County Transportation Authority (dba MCTA)
Transit Performance Review
Executive Summary

In October 2010, an Act 44 transit performance review was initiated for Monroe County Transportation Authority (MCTA). MCTA was identified to be part of the pilot program for rural agency performance reviews, and is integral in developing procedures and practices for future rural transit agency performance reviews. The performance review considered fixed-route service only (although MCTA also provides shared-ride and paratransit service). This document conveys the results of that performance review and identifies areas where improvements may be made, as well as best practices that may be shared with similar agencies throughout Pennsylvania.

Agency Profile

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Monroe County Transportation Authority (MCTA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year Founded</td>
<td>1979</td>
</tr>
<tr>
<td>Reporting Year</td>
<td>2008</td>
</tr>
<tr>
<td>Service Area (square miles)</td>
<td>611</td>
</tr>
<tr>
<td>Service Area Population</td>
<td>138,687</td>
</tr>
<tr>
<td>Type of Service Provided</td>
<td>Fixed-Route Bus, Demand Response</td>
</tr>
<tr>
<td>Vehicles Operated in Maximum Service</td>
<td>10, 15</td>
</tr>
<tr>
<td>Annual Revenue Miles of Service</td>
<td>510,034, 434,685</td>
</tr>
<tr>
<td>Annual Revenue Hours of Service</td>
<td>36,394, 18,087</td>
</tr>
<tr>
<td>Annual Passenger Trips</td>
<td>320,574, 60,933</td>
</tr>
<tr>
<td>Employees</td>
<td>92 Total</td>
</tr>
<tr>
<td>Annual Operating Budget</td>
<td>$2,788,743, $1,095,702</td>
</tr>
<tr>
<td>Annual Fare Revenues</td>
<td>$703,828, $1,041,664</td>
</tr>
<tr>
<td>Farebox Revenues / Total Operating Cost</td>
<td>25.2%, 95.1%</td>
</tr>
<tr>
<td>Administrative Cost / Total Operating Cost</td>
<td>13%, 26.8%</td>
</tr>
<tr>
<td>Operating Cost / Revenue Mile</td>
<td>$5.46, $2.52</td>
</tr>
<tr>
<td>Operating Cost / Revenue Hour</td>
<td>$76.63, $60.58</td>
</tr>
<tr>
<td>Passengers / Revenue Hour</td>
<td>8.81, 3.37</td>
</tr>
<tr>
<td>Operating Cost / Passenger</td>
<td>$8.70, $17.96</td>
</tr>
</tbody>
</table>

Act 44 Performance Determination

Available documentation and Act 44 metrics were reviewed to quantify MCTA’s fixed-route performance with respect to itself over time and to a set of its peers. Peers were selected through an analytical process with interagency coordination between the Pennsylvania Department of Transportation (PennDOT) staff and MCTA.
Act 44 stipulates that metrics fall into two categories: “In Compliance” and “At Risk.” The following criteria are used to make the determination:

- In Compliance if within one standard deviation **above** the peer group average for –
  - Single-year and five-year trend for operating cost per revenue vehicle hour
  - Single-year and five-year trend for operating cost per passenger

- In Compliance if within one standard deviation **below** the peer group average for –
  - Single-year and five-year trend for passengers per revenue vehicle hour
  - Single-year and five-year trend for operating revenue per revenue vehicle hour

If the agency falls outside of any of the boundaries, it is considered “At Risk” for that criteria and must create an action plan to bring the criteria into compliance prior to the next performance review.

An analysis of the eight key criteria mandated by Act 44 was conducted and it was determined that **MCTA is “In Compliance” for all eight criteria.** The peer comparison process as applied to Act 44 criteria (below, in bold typeface), revealed that:

**In Compliance:**

- **2008 passengers per revenue vehicle hour** ranks 10th out of 11 transit agencies in the peer group and is worse than the peer group average.
- The **five-year trend for passengers per revenue vehicle hour** ranks 7th out of 11 and is worse than the peer group average.
- **2008 operating cost per revenue vehicle hour** ranks 8th out of 11 and is slightly better than the peer group average.
- The **five-year trend for operating cost per revenue vehicle hour** ranks 7th out of 11 and is worse than the peer group average.
- **2008 operating revenue per revenue vehicle hour** ranks 8th out of 11 and is worse than the peer group average.
- The **five-year trend for operating revenue per revenue vehicle hour** ranks 9th out of 11 and is worse than the peer group average.
- **2008 operating cost per passenger** ranks 9th out of 11 and is more than one standard deviation above the peer group average.
- The **five-year trend for operating cost per passenger** ranks 9th out of 11 and is worse than the peer group average.

**At Risk:**

- None.
Functional Review Findings

In addition to the macro-level evaluation of MCTA by the eight Act 44 measures, a functional evaluation of the system was also performed to provide more insight into the system. The performance evaluation consisted of additional document reviews, an on-site review, and interviews with key staff.

In accordance with Act 44, findings are additionally indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of MCTA and may be shared with other agencies as techniques for improvement. Major findings are indicated below, with detailed recommendations on how these and other issues identified should be addressed found in the body of the report.

**Best Practices:**

- **MCTA has strong emphasis on safety** – Best practices include a “safety jackpot” as an incentive for driver safety and accident kits for each vehicle which include a defibrillator.

- **Cutting Edge Public Information** – MCTA utilizes two cutting-edge public information programs: Google Transit and Route Shout. Google Transit allows passengers to plan their trip online via a web application, and Route Shout facilitates real-time route information via text message. It should be noted that due to overwhelming demand, Google Transit is no longer accepting “partner” agencies and MCTA was one of the first agencies in the country to implement the technology.

- **Management actively pursues other revenue sources** – MCTA generates revenue through mechanisms such as fuel purchase and resale, as well as the operation of bus service for the National Park Service.

- **Very knowledgeable and active board** – MCTA board members come from diverse experiences and actively participate in governance and advocacy, and clearly understand customer service and their role in the agency. Board members work directly with staff to answer questions and resolve issues.

- **IT (Information Technology) program well-tailored to needs** – MCTA has a realistic IT program with emphasis on communications with customers, rather than procuring technologies such as Automatic Vehicle Locator (AVL) and Automatic Passenger Counters (APC)—a reasonable approach for an agency of this size.

---

### Performance Criteria

<table>
<thead>
<tr>
<th>Performance Criteria</th>
<th>Determination</th>
<th>Rank (of 11)</th>
<th>Comparison to Peer Avg.</th>
<th>Value</th>
<th>Peer Average</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Passengers / Revenue Hour</strong></td>
<td>2008</td>
<td>In Compliance</td>
<td>10</td>
<td>Worse</td>
<td>6.59</td>
</tr>
<tr>
<td><strong>Operating Cost / Revenue Hour</strong></td>
<td>2008</td>
<td>In Compliance</td>
<td>8</td>
<td>Better</td>
<td>$76.63</td>
</tr>
<tr>
<td><strong>Operating Revenue / Revenue Hour</strong></td>
<td>2008</td>
<td>In Compliance</td>
<td>8</td>
<td>Worse</td>
<td>$10.03</td>
</tr>
<tr>
<td><strong>Operating Cost / Passenger</strong></td>
<td>2008</td>
<td>In Compliance</td>
<td>9</td>
<td>Worse</td>
<td>$11.63</td>
</tr>
</tbody>
</table>
Concerted focus on Branding – MCTA has done an excellent job of branding the system (Pocono Pony), and participates extensively in community outreach.

Opportunities for Improvement:

- Dispose of vehicles no longer in service and/or used for parts – It was observed that MCTA had numerous surplus vehicles (retired, etc.) stored on the property and an unacceptably high spares ratio which increases the burden on maintenance staff and the facility. These vehicles, where applicable, should be classified as surplus and removed from the property.

- Establish fixed-route advisory committee – MCTA does not have a committee to advise staff on the fixed-route bus system and receive input from the public-at-large.

- Develop succession plans – MCTA does not have plans in place to ensure that good practices and skilled leadership will continue beyond the career terms of current employees.

- Improved capital planning – MCTA currently relies on the local Transportation Improvement Plan (TIP) and a 12-year plan for capital planning. MCTA should develop a prioritized list of projects to achieve a state-of-good repair and support justified service expansion as identified through a Transit Development Plan (TDP) or similar service planning document.

- Bus storage outdoors with no protection – Given the weather conditions of the area, outdoor unprotected vehicle storage is not an acceptable solution. Current plans call for covered storage to be constructed as part of the new maintenance facility; however, enclosed storage would be a better solution.

Five-Year Performance Standards

This transit agency performance report outlines critical areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance standards” have been established. These performance standards are required to comply with Act 44 and represent PennDOT’s determination of the minimum performance level that MCTA should achieve for each Act 44 performance criteria during the next review cycle, five years from the date of this report.

Performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current “DotGrants” information available (FY 2010). Targets were extrapolated to FY 2016 and are designed to be aggressive, yet achievable. They are summarized in the following table:

<table>
<thead>
<tr>
<th>Performance Criteria</th>
<th>2008 Value</th>
<th>2010 Value</th>
<th>2015 Target</th>
<th>Average Annual Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passengers / Revenue Hour</td>
<td>6.59</td>
<td>6.61</td>
<td>7.10</td>
<td>2.86%</td>
</tr>
<tr>
<td>Operating Cost / Revenue Hour</td>
<td>$76.63</td>
<td>$87.50</td>
<td>$111.67</td>
<td>5.00%</td>
</tr>
<tr>
<td>Operating Revenue / Revenue Hour</td>
<td>$10.03</td>
<td>$7.82</td>
<td>$9.00</td>
<td>2.86%</td>
</tr>
<tr>
<td>Operating Cost / Passenger</td>
<td>$11.63</td>
<td>$13.23</td>
<td>$14.67</td>
<td>2.09%</td>
</tr>
</tbody>
</table>
Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that MCTA, “…shall develop and submit to the Department within 90 days…a strategic action plan that focuses on continually improving the system to achieve the established minimum performance standards.” The action plan should outline corrective action that will be taken to address:

- “Opportunities for Improvement” – as prioritized by the MCTA Board and management

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance standards by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within MCTA.

MCTA will submit the action plan to the MCTA governing body for approval, and subsequently submit the final approved strategic action plan to PennDOT. MCTA must report at least quarterly to the governing body and PennDOT on the progress of the strategic action plan, actions taken, and actions soon to be implemented. Reporting may occur on a more frequent basis, to be determined jointly by the Department, MCTA, and the governing body.
Section II

Urban Systems
SEPTA (Southeastern Pennsylvania Transportation Authority)

1234 Market Street
Philadelphia, PA 19107-3780

Mr. Joseph M. Casey
(General Manager)
215-580-7070
www.septa.org

Service Area Statistics (2000 Census)
Square Miles: 868
Population: 3,331,558

Act 44 Fixed-Route Distribution Factors
Total Passengers: 333,155,350
Senior Passengers: 24,557,284
Revenue Vehicle Miles: 85,194,826
Revenue Vehicle Hours: 6,531,285

Act 44 Operating Assistance
Operating Assistance: $497,867,149
Required Local Match: $74,680,072

Total Fleet Size
Motor Bus: 1,386
Commuter Rail Cars: 379
Heavy Rail Cars: 369
Street Car Rail/Light Rail: 159
Trolley Bus: 38
Paratransit Vehicles: 438
System-wide: 2,769

House District
Bucks: 18, 29, 31, 140, 141,142,143,144, 145, 178
Chester: 13, 26, 155, 156, 157, 158, 160, 167, 168
Delaware: 159, 160, 161, 162, 163, 164, 165, 166, 168, 185, 191
Montgomery: 53, 61, 70, 146, 147, 148, 149, 150, 151, 152, 153, 154, 157, 170, 194
Philadelphia: 152, 154, 169, 170, 172, 173, 174, 175, 177, 179, 180, 181, 182, 184, 185, 186, 188, 190, 191, 192, 194, 195, 197, 198, 200, 201, 202, 203

Senate District
Bucks: 6, 10, 12, 24
Chester: 9, 19, 26 36, 44, 48
Delaware: 8, 9, 17, 26
Montgomery: 4, 7, 10, 12, 17, 19, 24, 44
Philadelphia: 1, 2, 3, 4, 5, 7, 8

Fare Information
Fixed-Route Base: $2.00
Fixed-Route Average: $1.93
Last Base Fare Increase: July 2001 (25%)

Employees Full-Time Part-Time
Fixed-Route: 9,036 165
Paratransit: 84 0
System-wide: 9,120 165

Act 44 Operating Assistance
Operating Assistance: $497,867,149
Required Local Match: $74,680,072

TOTAL EXPENSE (000’S)
$1,120,989

OPERATING BUDGET

Operating Expense (000’s)

Other Salaries & Wages, $295,816
Operator Salaries & Wages, $195,492
Other, $37,907
Purchased Trans, $23,565
Fringes, $419,692
Fuel Util, $95,380
Maint., $53,137

Local, $76,731
State, $509,400
Federal, $60,485
Revenue, $474,373

Operating Funds (000’s)

$1,120,989
SEPTA FY 2009-10 financial and operating statistics affected by six-day strike in November 2009.

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

SEPTA
1234 Market Street
Philadelphia, PA 19107
215-580-739
Mr. Joseph M. Casey, General Manager

Service Area Statistics (2000 Census)
Philadelphia County
Square Miles: 135
Population: 1,517,550
65+ Population: 213,722
% of Population 65 and older: 14.1%

Vehicles Operated in Maximum Service
Community Transportation: 366

Fare Information
Average Shared-Ride Fare: $24.92
Cost to Commonwealth per Senior Citizen Trip: $21.85
Last Base Fare Increase: July 2007

Trip Information
65+ Trips: 767,533
PwD Trips: 0
Other Shared-Ride Trips: 35,433
Total Shared-Ride Trips: 802,966
Non-Public Trips: 0

MATP Provider: No
Subcontractors: Yes
Percent of Service Subcontracted: 100%

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

<table>
<thead>
<tr>
<th>Shared-Ride Admin</th>
<th>Shared-Ride Operating</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>18%</td>
<td>82%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$1,454,722</td>
<td>6.2%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$16,926,523</td>
<td>72.0%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$1,669,318</td>
<td>7.1%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$78,910</td>
<td>0.3%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$3,384,859</td>
<td>14.4%</td>
</tr>
<tr>
<td>Total</td>
<td>$23,514,332</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
In 2011, SEPTA’s new Fox Chase Station building was awarded a Leadership in Energy & Environmental Design (LEED) “Silver” award for New Construction by the United States Green Building Council (USGBC). The new station building is America’s first railroad station to receive USGBC’s LEED Silver designation. The station boasts a new ticket office, canopies, benches, signage, and enhancements to ramps, railings, and a restroom to comply with the Americans with Disabilities Act. The work, which began in Fall 2009, was completed in May 2011. The station remained open throughout the construction period.
**Operational Statistics (2000 Census)**
- **Square Miles:** 775
- **Population:** 1,415,244

**Act 44 Fixed-Route Distribution Factors**
- **Total Passengers:** 62,725,424
- **Senior Passengers:** 5,351,979
- **Revenue Vehicle Miles:** 28,628,567
- **Revenue Vehicle Hours:** 2,105,712

**Act 44 Operating Assistance**
- **Operating Assistance:** $177,623,977
- **Required Local Match:** $26,643,597

**Fare Information**
- **Fixed-Route Base:** $2.25
- **Fixed-Route Average:** $1.46
- **Last Base Fare Increase:** Jan 2011 (12.5%)

**Employees**
- **Full-Time**
  - Fixed-Route: 2,445
  - Paratransit: 431
  - System-wide: 2,876
- **Part-Time**: 0

**Total Fleet Size**
- **Motor Bus:** 746
- **Street Car Rail/Light Rail:** 83
- **Inclined Plane Cars:** 4
- **Paratransit Vehicles:** 398
- **System-wide:** 1,231

**Operating Budget**

### Operating Expense (000’s)
- **$342,273**
  - **Other Salaries & Wages, $78,683**
  - **Operator Salaries & Wages, $64,717**
  - **Other, $5,944**
  - **Purchased Trans, $15,116**
  - **Maint., $22,378**
  - **Fuel Utils, $31,382**
  - **Fringes, $124,053**

### Operating Funds (000’s)
- **$342,273**
  - **Local, $29,270**
  - **Federal, $50,959**
  - **State, $171,586**
  - **Revenue, $90,458**
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Port Authority of Allegheny County/ACCESS
345 Sixth Avenue, Third Floor
Pittsburgh, PA 15222-2527
412-566-5311
Mr. Stephen Bland, Chief Executive Officer

Service Area Statistics (2000 Census)
Allegheny County
Square Miles: 730
Population: 1,281,666
65+ Population: 228,416
% of Population 65 and older: 17.8%

Vehicles Operated in Maximum Service
Community Transportation: 325

Fare Information
Average Shared-Ride Fare: $20.26
Cost to Commonwealth per Senior Citizen Trip: $15.80
Last Base Fare Increase: July 2011

Trip Information
65+ Trips: 755,281
PwD Trips: 0
Other Shared-Ride Trips: 720,894
Total Shared-Ride Trips: 1,476,175
Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$1,189,224</td>
<td>5.8%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$11,117,670</td>
<td>54.7%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$ -</td>
<td>0.0%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$976,138</td>
<td>4.8%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$4,041,328</td>
<td>19.9%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$ -</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$1,548,662</td>
<td>7.6%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$1,464,502</td>
<td>7.2%</td>
</tr>
<tr>
<td>Total</td>
<td>$20,337,524</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
The North Shore Connector Light Rail Transit (LRT) Project is a 1.2-mile double-tracked extension of the Port Authority of Allegheny County’s existing 25-mile LRT system within Pittsburgh’s Golden Triangle. It links the Golden Triangle to the rapidly developing North Shore area. Three stations are included: a new Gateway Station adjacent to the current Gateway Station to facilitate the tie-in to the existing system, and two new stations on the North Shore, including the underground North Side Station and the aerial Allegheny Station. The North Shore Connector opened for service on March 25, 2012, and will be free to ride for the first three years.
AMTRAN (Altoona Metro Transit)

3301 Fifth Avenue
Altoona, PA 16602
Mr. Eric Wolf
(General Manager)
814-944-4074
www.amtran.org

Service Area Statistics (2000 Census)
- Square Miles: 25
- Population: 69,608

Fare Information
- Fixed-Route Base: $1.50
- Fixed-Route Average: $1.28
- Last Base Fare Increase: July 2011 (7%)

Act 44 Fixed-Route Distribution Factors
- Total Passengers: 729,177
- Senior Passengers: 81,945
- Revenue Vehicle Miles: 565,004
- Revenue Vehicle Hours: 43,955

Act 44 Operating Assistance
- Operating Assistance: $2,298,625
- Required Local Match: $111,933

Total Fleet Size
- Fixed-Route: 26
- Paratransit: 22
- System-wide: 48

Operating Expense (000’s)
- Operator Salaries & Wages, $909
- Other Salaries & Wages, $738
- Fuel Util., $459
- Maint., $202
- Purchased Trans., $145
- Other, $433
- Fringes, $1,120

Operating Funds (000’s)
- State, $2,112
- Federal, $1,007
- Revenue, $767
- Local, $120
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community transportation provided by Blair Senior Services, Inc., in Blair County (see page 174).
AMTRAN completed the replacement of their sixteen-year-old bus wash. The new bus wash system recycles water which results in savings in utility costs and is more environmentally friendly. Clean buses are a reflection of AMTRAN and with this new system, AMTRAN will be able to maintain a clean fleet while keeping energy costs down.

Storage Tanks for Recycled Wash Water
### Beaver County Transit Authority (BCTA)

200 West Washington Street  
Rochester, PA 15074-2235  
Ms. Mary Jo Morandini  
(General Manager)  
724-728-4255  
www.bcta.com

### Service Area Statistics (2000 Census)

- **Square Miles:** 440
- **Population:** 204,441

### Fare Information

- **Fixed-Route Base:** $2.00
- **Fixed-Route Average:** $1.85
- **Last Base Fare Increase:** July 2009 (14%)

### Act 44 Fixed-Route Distribution Factors

- **Total Passengers:** 931,566
- **Senior Passengers:** 75,608
- **Revenue Vehicle Miles:** 981,218
- **Revenue Vehicle Hours:** 60,117

### Act 44 Operating Assistance

- **Operating Assistance:** $2,884,860
- **Required Local Match:** $377,548

### Employees

<table>
<thead>
<tr>
<th></th>
<th>Full-Time</th>
<th>Part-Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed-Route</td>
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<tr>
<td>Paratransit</td>
<td>34</td>
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<tr>
<td>System-wide</td>
<td>87</td>
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### Total Fleet Size

<table>
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<tr>
<th></th>
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<th>Paratransit</th>
<th>System-wide</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>21</td>
<td>23</td>
<td>44</td>
</tr>
</tbody>
</table>

*Includes Rural Service

---

**OPERATING BUDGET**

### Operating Expense (000’s)

- **$4,742**
  - Operator Salaries & Wages, $1,013
  - Other Salaries & Wages, $945
  - Fringes, $875
  - Fuel Util., $905
  - Maint., $403
  - Purchased Trans., $0
  - Other, $601
  - Local, $372

### Operating Funds (000’s)

- **$4,742**
  - Federal, $237
  - State, $2,583
  - Local, $372
  - Revenue, $1,550
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Beaver County Transit Authority
200 West Washington Street
Rochester, PA 15074-2235
724-728-8600
Ms. Mary Jo Morandini, General Manager

Service Area Statistics (2000 Census)
Beaver County
Square Miles: 434
Population: 181,412
65+ Population: 32,424
% of Population 65 and older: 18.4%

Vehicles Operated in Maximum Service
Community Transportation: 21

Fare Information
Average Shared-Ride Fare: $19.50
Cost to Commonwealth per Senior Citizen Trip: $16.55
Last Base Fare Increase: July 2008

Trip Information
65+ Trips: 38,008
PwD Trips: 120
Other Shared-Ride Trips: 50,264
Total Shared-Ride Trips: 88,392
Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Shared-Ride Operating 79%
Shared-Ride Admin 21%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$118,101</td>
<td>5.7%</td>
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<tr>
<td>Lottery</td>
<td>$629,066</td>
<td>30.6%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$1,920</td>
<td>0.1%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$98,869</td>
<td>4.8%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$425,822</td>
<td>20.7%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$110,956</td>
<td>5.4%</td>
</tr>
<tr>
<td>Other</td>
<td>$18,936</td>
<td>0.9%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$655,752</td>
<td>31.8%</td>
</tr>
<tr>
<td>Total</td>
<td>$2,059,422</td>
<td>100.0%</td>
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</table>
Capital Funds Allocated by Fiscal Year

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Expressway Travel Center Upgrades

BCTA's Expressway Travel Center (ETC) is located in Center Township (Aliquippa), Beaver County. The ETC facility underwent a number of much-needed enhancements and renovations in order to better serve passengers. Parking improvements were also completed including resurfacing the 201-car park-and-ride lot servicing Pittsburgh-bound commuters in the airport corridor.
Berks Area Regional Transportation Authority (BARTA)
1700 North 11th Street
Reading, PA 19604-1599
Mr. Dennis Louwerse
(Executive Director)
610-921-0605 Ext. 201
www.bartabus.com

Service Area Statistics (2000 Census)
Square Miles: 864
Population: 373,638

Fare Information
Fixed-Route Base: $1.70
Fixed-Route Average: $1.01
Last Base Fare Increase: Jan 2011 (6%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 3,131,688
Senior Passengers: 452,387
Revenue Vehicle Miles: 1,785,103
Revenue Vehicle Hours: 143,219

Act 44 Operating Assistance
Operating Assistance: $6,690,736
Required Local Match $397,831

Employees
Full-Time
Part-Time
Fixed-Route: 92
5
Paratransit: 71
4
System-wide: 163
9

Total Fleet Size
Fixed-Route: 57
Paratransit: 60
System-wide: 117

OPERATING BUDGET

Operating Expense (000's) $10,303
Operator Salaries & Wages, $3,110
Other Salaries & Wages, $1,216
Fringes, $3,095
Fuel Utilis, $1,460
Maint., $464
Other, $764
Purchased Trans, $194

Operating Funds (000's) $10,303
Local, $330
State, $4,385
Federal, $2,482
Revenue, $3,106

BARTA (Berks Area Regional Transportation Authority)
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Berks Area Regional Transportation Authority
1700 North Eleventh Street
Reading, PA 19604-1599
610-921-0605
Mr. Dennis Louwerse, Executive Director

Service Area Statistics (2000 Census)
Berks County
Square Miles: 864
Population: 373,638
65+ Population: 56,190
% of Population 65 and older: 15.0%

Vehicles Operated in Maximum Service
Community Transportation: 55

Fare Information
Average Shared-Ride Fare: $10.42
Cost to Commonwealth per Senior Citizen Trip: $10.18
Last Base Fare Increase: January 2011

Trip Information
65+ Trips: 73,972
PwD Trips: 3,100
Other Shared-Ride Trips: 84,028
Total Shared-Ride Trips: 161,100
Non-Public Trips: 77,714

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
Exclusive Human Service Program Contracts 29%
Shared-Ride Admin 20%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$129,500</td>
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<td>Lottery</td>
<td>$753,028</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$35,113</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$149,795</td>
<td>3.3%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$1,851,475</td>
<td>40.4%</td>
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<tr>
<td>MH/DR</td>
<td>$144,942</td>
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<tr>
<td>Other</td>
<td>$20,713</td>
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<tr>
<td>Subsidy</td>
<td>$1,503,442</td>
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<tr>
<td>Total</td>
<td>$4,588,008</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
BARTA’s door-to-door paratransit division had an aging fleet of vehicles which contributed to increased maintenance costs. BARTA purchased 25 replacement buses with a combination of state and federal funds. The purchase of these replacement buses has reduced the average age of BARTA’s paratransit fleet from 6.4 years to 1.3 years. The new buses enable BARTA’s Special Services Division to continue to provide and maintain needed and timely door-to-door service.
CamTran (Cambria County Transit Authority*)

CamTran
726 Central Avenue
Johnstown, PA 15902
Ms. Rose Lucey-Noll
(Executive Director)
814-535-5526
www.camtranbus.com

Service Area Statistics (2000 Census)
Square Miles: 688
Population: 152,598

House District
Cambria: 71, 72, 73

Senate District
Cambria: 35

Fare Information
Fixed-Route Base: $1.50
Fixed-Route Average: $1.07
Last Base Fare Increase: Jan 2007 (3.5%)
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Cambria County Transit Authority
726 Central Avenue
Johnstown, PA 15902
814-535-5526
Ms. Rose Lucey-Noll, Executive Director

Service Area Statistics (2000 Census)
Cambria County
Square Miles: 688
Population: 152,598
65+ Population: 30,087
% of Population 65 and older: 19.7%

Vehicles Operated in Maximum Service
Community Transportation: 17

Fare Information
Average Shared-Ride Fare: $5.35
Cost to Commonwealth per Senior Citizen Trip: $4.53
Last Base Fare Increase: January 2007

Trip Information
65+ Trips: 66,777
PwD Trips: 538
Other Shared-Ride Trips: 3,859
Total Shared-Ride Trips: 71,174
Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$18,003</td>
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<tr>
<td>Lottery</td>
<td>$302,709</td>
<td>24.3%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$1,904</td>
<td>0.2%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$48,976</td>
<td>3.9%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$ -</td>
<td>0.0%</td>
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<tr>
<td>MH/MR</td>
<td>$ -</td>
<td>0.0%</td>
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<tr>
<td>Other</td>
<td>$21,020</td>
<td>1.7%</td>
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<tr>
<td>Subsidy</td>
<td>$851,741</td>
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<tr>
<td>Total</td>
<td>$1,244,353</td>
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</tbody>
</table>
**Capital**

In January 2011, CamTran replaced two 12+2 passenger rural buses. The new buses replaced two older vehicles that met their useful life of five years. The rural buses are used for fixed-route, PWD, ADA, Reserve-A-Ride, and Park-and-Ride bus service in Cambria County. These new vehicles allow CamTran to continue providing safe and reliable service.

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.*
Capital Area Transit (CAT)
901 North Cameron Street
P.O. Box 1571
Harrisburg, PA 17105-1571
Mr. William A. Jones
(General Manager)
717-233-5657
www.cattransit.com

Service Area Statistics (2000 Census)
Square Miles: 137
Population: 292,904

Fare Information
Fixed-Route Base: $1.75
Fixed-Route Average: $1.27
Last Base Fare Increase: October 2010 (6%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 2,709,406
Senior Passengers: 209,061
Revenue Vehicle Miles: 2,019,639
Revenue Vehicle Hours: 146,906

Act 44 Operating Assistance
Operating Assistance: $6,179,254
Required Local Match $662,227

Employees
Full-Time: 150, 14
Part-Time: 47, 11
System-wide: 197, 25

Total Fleet Size
Fixed-Route: 78
Paratransit: 56
System-wide: 134

OPERATING BUDGET

Operating Expense (000's)
$14,916

- Operator Salaries & Wages, $4,411
- Other Salaries & Wages, $2,592
- Operator, $984
- Purchased Trans, $435
- Fringes, $3,992
- Fuel Utils, $1,746
- Maint., $756
- Other, $984

Operating Funds (000's)
$14,916

- Revenue, $3,521
- Federal, $3,524
- State, $6,899
- Local, $972

House District
Cumberland: 87, 88, 89, 92, 199
Dauphin: 98, 103, 104, 105, 106

Senate District
Cumberland: 31
Dauphin: 15, 27, 48
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Capital Area Transit/Share-A-Ride
901 North Cameron Street
P.O. Box 1571
Harrisburg, PA 17105-1571
717-232-6100
Mr. William Jones, General Manager

Service Area Statistics (2000 Census)
Dauphin County
Square Miles: 251,798
Population: 35,844
% of Population 65 and older: 14.2%

Vehicles Operated in Maximum Service
Community Transportation: 42

Fare Information
Average Shared-Ride Fare: $19.84
Cost to Commonwealth per Senior Citizen Trip: $15.47
Last Base Fare Increase: February 2011

Trip Information
65+ Trips: 39,168
PwD Trips: 9,012
Other Shared-Ride Trips: 148,469
Total Shared-Ride Trips: 196,649
Non-Public Trips: 0

Community Transportation Operating Budget

Shared-Ride Ridership

Shared-Ride Fare Recovery

MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 32%

Sources of Funding

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<tr>
<th>Funding Source</th>
<th>Amount</th>
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<td>Persons with Disabilities Program</td>
<td>$152,232</td>
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<td>Area Agency on Aging</td>
<td>$36,897</td>
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<td>Medical Assistance Transportation Program</td>
<td>$1,535,604</td>
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<td>MH/MR</td>
<td>$893,343</td>
<td>21.6%</td>
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<td>Other</td>
<td>$171,283</td>
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<tr>
<td>Subsidy</td>
<td>$624,676</td>
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<tr>
<td>Total</td>
<td>$4,130,507</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
In Spring 2011, CAT took delivery of 11 hybrid transit buses, which have enabled CAT to save 20 percent in fuel costs to date. CAT also purchased a 29-foot diesel low-floor transit coach for the Shippensburg service. CAT’s entire fleet was fitted with security cameras to enhance passenger safety. The cameras allow real-time viewing by administrative staff and record all incidents in and around the vehicle.
### Service Area Statistics (2000 Census)
- **Square Miles:** 133
- **Population:** 83,444

### Fare Information
- **Fixed-Route Base:** $1.50
- **Fixed-Route Average:** $0.79
- **Last Base Fare Increase:** August 2010 (20%)

### Act 44 Fixed-Route Distribution Factors
- **Total Passengers:** 7,201,534
- **Senior Passengers:** 43,883
- **Revenue Vehicle Miles:** 1,686,192
- **Revenue Vehicle Hours:** 124,958

### Employees
- **Full-Time:**
  - Fixed-Route: 140
  - Paratransit: 0
  - System-wide: 140
- **Part-Time:**
  - Fixed-Route: 4
  - Paratransit: 0
  - System-wide: 4

### Act 44 Operating Assistance
- **Operating Assistance:** $3,253,123
- **Required Local Match:** $410,774

### Total Fleet Size
- **Fixed-Route:** 61
- **Paratransit:** 8
- **System-wide:** 69

### OPERATING BUDGET

#### Operating Expense (000’s)
- **Total:** $11,032
  - Operator Salaries & Wages, $3,943
  - Other Salaries & Wages, $2,331
  - Fringes, $2,669
  - Fuel Utils, $399
  - Maint., $826
  - Purchased Trans, $226
  - Other, $638

#### Operating Funds (000’s)
- **Total:** $11,032
  - Local, $441
  - State, $3,253
  - Federal, $1,817
  - Revenue, $5,521
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Centre Area Transportation Authority
2081 West Whitehall Road
State College, PA 16801
814-238-2282
Mr. Hugh Mose, General Manager

Service Area Statistics (2000 Census)
State College, Centre County
Square Miles: 133
Population: 83,444
65+ Population 8,587
% of Population 65 and older: 10.3%

Vehicles Operated in Maximum Service
Community Transportation: 7

Fare Information
Average Shared-Ride Fare: $13.08
Cost to Commonwealth per Senior Citizen Trip: $11.13
Last Base Fare Increase: August 2010

Trip Information
65+ Trips: 17,673
PwD Trips: 0
Other Shared-Ride Trips: 15,366
Total Shared-Ride Trips: 33,039
Non-Public Trips: 0

Shared-Ride Ridership

Shared-Ride Fare Recovery

MATP Provider: No
Subcontractors: Yes
Percent of Service Subcontracted: 100%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$39,798</td>
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<tr>
<td>Lottery</td>
<td>$196,732</td>
<td>69.4%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$</td>
<td>0.0%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$</td>
<td>0.0%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$</td>
<td>0.0%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$</td>
<td>0.0%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$46,972</td>
<td>16.6%</td>
</tr>
<tr>
<td>Total</td>
<td>$283,502</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
CATA currently operates the only 100 percent compressed natural gas (CNG) fixed-route fleet in Pennsylvania with a total of 60 revenue vehicles. The fuel tanks on CNG vehicles last 15 years—3 years more than the bus itself. CATA maximizes efficiencies by transferring fuel tanks from buses which are being replaced to buses remaining in service rather than retiring expensive equipment prior to the expiration of its useful life.
COLTS (County of Lackawanna Transit System)

County of Lackawanna Transit System (COLTS)
North South Road
Scranton, PA 18504
Mr. Robert J. Fiume
(Executive Director)
570-346-2061 Ext. 1259
www.coltsbus.com

Service Area Statistics (2000 Census)
Square Miles: 140
Population: 213,295

Fare Information
Fixed-Route Base: $1.25
Fixed-Route Average: $1.28
Last Base Fare Increase: 1994 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 1,691,720
Senior Passengers: 741,636
Revenue Vehicle Miles: 1,193,793
Revenue Vehicle Hours: 90,335

Act 44 Operating Assistance
Operating Assistance: $6,101,674
Required Local Match $489,309

Act 44 Operating Assistance
Operating Assistance: $6,101,674
Required Local Match $489,309

Employees
Full-Time Part-Time
Fixed-Route: 73 4
Paratransit: 0 0
System-wide: 73 4

Total Fleet Size
Fixed-Route: 33
Paratransit: 0
System-wide: 33

OPERATING BUDGET

Operating Expense (000’s)
$7,795

Operating Funds (000’s)
$7,795
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Lackawanna County Coordinated Transportation in Lackawanna County (see page 186).
State Capital Funds Allocated by Fiscal Year*

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Information Technology Upgrades

The County of Lackawanna Transit System completed an agency-wide technology upgrade in FY 2010-11. COLTS installed a new server and purchased new computers for its entire staff. The server upgrade has allowed COLTS to host its own website and e-mail accounts, which improves performance and reliability.
County of Lebanon Transit Authority (COLT/LT)
200 Willow Street
Lebanon, PA 17046
Ms. Theresa L. Giurintano
(Executive Director)
717-274-3664 Ext. 311
www.lebanontransit.org

Service Area Statistics (2000 Census)
Square Miles: 362
Population: 120,327

Fare Information
Fixed-Route Base: $1.50
Fixed-Route Average: $1.75
Last Base Fare Increase: August 2011 (0.7%)
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

County of Lebanon Transit Authority
200 Willow Street
Lebanon, PA 17046
717-274-3664
Ms. Theresa Giurintano, Executive Director

Service Area Statistics (2000 Census)
Lebanon County
- Square Miles: 362
- Population: 120,327
- 65+ Population: 19,696
- % of Population 65 and older: 16.4%

Vehicles Operated in Maximum Service
Community Transportation: 14

Fare Information
- Average Shared-Ride Fare: $16.46
- Cost to Commonwealth per Senior Citizen Trip: $14.09
- Last Base Fare Increase: July 2007

Trip Information
- 65+ Trips: 28,598
- PwD Trips: 104
- Other Shared-Ride Trips: 33,280
- Total Shared-Ride Trips: 61,982
- Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Shared-Ride Admin 25%
- Shared-Ride Operating 75%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
<td>Passenger Fares</td>
<td>$200,760</td>
<td>17.2%</td>
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<tr>
<td>Lottery</td>
<td>$403,029</td>
<td>34.6%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$1,394</td>
<td>0.1%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$33,721</td>
<td>2.9%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$337,615</td>
<td>28.9%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$72,127</td>
<td>6.2%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$117,611</td>
<td>10.1%</td>
</tr>
<tr>
<td>Total</td>
<td>$1,166,257</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
Lebanon Transit completed a much-needed Park-N-Ride project. Started in FY 2009-10 and completed in FY 2010-11, the award-winning Park-N-Ride project provides over 90 parking spaces for commuters who travel the corridors between Berks County, Schuylkill County, Northern Lebanon County, and the State Capital in Harrisburg. The Lebanon Transit (LT) Commute King Express provides peak hour express bus service between this facility and several locations in Harrisburg. It incorporates a large pavilion for waiting passengers, enhanced security monitoring, extensive lighting, and an electronic display sign to announce bus arrival and departure times.

The bus arrival sign is part of Lebanon Transit’s new Intelligent Transportation upgrade, and it incorporates the Automatic Vehicle Location data signal from the bus to the estimated arrival time displayed at the facility.
## EMTA (Erie Metropolitan Transit Authority)

**Urban Systems**

**Erie Metropolitan Transit Authority (EMTA)**
127 East 14th Street
Erie, PA 16503
Mr. Dennis Solensky
(Executive Director)
814-459-4287
www.ride-the-e.com

### Service Area Statistics (2000 Census)
- Square Miles: 77
- Population: 189,872

### Fare Information
- Fixed-Route Base: $1.10
- Fixed-Route Average: $1.10
- Last Base Fare Increase: Sep 1997 (10%)

### Act 44 Fixed-Route Distribution Factors
- Total Passengers: 3,208,037
- Senior Passengers: 150,757
- Revenue Vehicle Miles: 2,171,079
- Revenue Vehicle Hours: 170,556

### Act 44 Operating Assistance
- Operating Assistance: $6,564,618
- Required Local Match: $708,388

### Employees
- Full-Time: 135
- Part-Time: 3
- Fixed-Route: 135
- Paratransit: 65
- System-wide: 200

### Total Fleet Size
- Fixed-Route: 75
- Paratransit: 66
- System-wide: 141

### OPERATING BUDGET

#### Operating Expense (000's)
- $14,007

- Operator Salaries & Wages, $4,322
- Other Salaries & Wages, $1,920
- Fringes, $4,618
- Maint., $746
- Fuel Util., $1,557
- Purchased Trans., $0
- Other, $844

#### Operating Funds (000's)
- $14,007

- State, $6,674
- Federal, $3,364
- Revenue, $3,232
- Local, $737
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Erie Metropolitan Transit Authority/LIFT
825 West 18th Street
Erie, PA 16502
814-455-3330
Mr. Dennis Solensky, Executive Director

Service Area Statistics (2000 Census)

Erie County

Square Miles: 802
Population: 280,843
65+ Population: 40,256
% of Population 65 and older: 14.3%

Vehicles Operated in Maximum Service
Community Transportation: 49

Fare Information
Average Shared-Ride Fare: $15.81
Cost to Commonwealth per Senior Citizen Trip: $12.97
Last Base Fare Increase: August 2003

Trip Information
65+ Trips: 74,570
PwD Trips: 6,089
Other Shared-Ride Trips: 138,892
Total Shared-Ride Trips: 219,551
Non-Public Trips: 19,661

COMMUNITY TRANSPORTATION OPERATING BUDGET

Exclusive Human Service Program Contracts 15%
Shared-Ride Admin 12%
Shared-Ride Operating 73%

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$66,947</td>
<td>1.9%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$966,974</td>
<td>27.3%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$150,378</td>
<td>4.2%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$120,133</td>
<td>3.4%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$1,729,901</td>
<td>48.8%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$349,629</td>
<td>9.9%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$164,182</td>
<td>4.6%</td>
</tr>
<tr>
<td>Total</td>
<td>$3,548,144</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
EMTA is designing and constructing a modern facility to house both its fixed-route and paratransit divisions, which are currently in separate facilities 1.5 miles apart. The existing office and maintenance facility was built in 1967 and has air quality problems. Additional benefits of the new facility include streamlined operations and cost savings due to consolidation, capacity to accommodate future growth, and productive reuse of an urban brownfield. Facility design is under way, demolition is almost complete, and construction is expected to begin in early 2013. Funding to date has been provided by PennDOT, federal appropriations, and federal State of Good Repair grants.
FACT (Fayette Area Coordinated Transportation)

Fayette Area Coordinated Transportation (FACT)
825 Airport Road
Lemont Furnace, PA 15456
Ms. Lori Groover-Smith
(Director)
724-628-7433 Ext. 403
www.factbus.com

Service Area Statistics (2000 Census)
Square Miles: 790
Population: 148,644

Fare Information
Fixed-Route Base: $1.40
Fixed-Route Average: $1.90
Last Base Fare Increase: July 2008 (12%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 170,405
Senior Passengers: 28,368
Revenue Vehicle Miles: 588,789
Revenue Vehicle Hours: 31,622

Employees
Full-Time: 10
Part-Time: 6

Act 44 Operating Assistance
Operating Assistance: $561,034
Required Local Match: $84,155

Total Fleet Size
Fixed-Route: 10
Paratransit: 42
System-wide: 52

OPERATING BUDGET

Operating Expense (000’s)
$1,905

- Operator Salaries & Wages, $131
- Other Salaries & Wages, $155
- Fringes, $128
- Fuel Util., $307
- Maint., $61
- Purchased Trans., $948

Operating Funds (000’s)
$1,905

- Federal, $708
- State, $563
- Local, $386
- Revenue, $248
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Effective FY 2008-09, subcontractors purchased fuel from FACT, resulting in a major increase in revenue.
Community Transportation

Fayette Area Coordinated Transportation
825 Airport Road
Lemont Furnace, PA 15456
724-628-7433
Ms. Lori Groover-Smith, Director

Service Area Statistics (2000 Census)
Fayette County
- Square Miles: 790
- Population: 148,644
- 65+ Population: 26,930
- % of Population 65 and older: 18.1%

Vehicles Operated in Maximum Service
Community Transportation: 21

Fare Information
- Average Shared-Ride Fare: $14.15
- Cost to Commonwealth per Senior Citizen Trip: $11.66
- Last Base Fare Increase: July 2008

Trip Information
- 65+ Trips: 37,193
- PwD Trips: 11,614
- Other Shared-Ride Trips: 79,853
- Total Shared-Ride Trips: 128,660
- Non-Public Trips: 4,033

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Exclusive Human Service Program Contracts 27%
Shared-Ride Admin 7%
Shared-Ride Operating 66%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$52,022</td>
<td>2.0%</td>
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<tr>
<td>Lottery</td>
<td>$433,535</td>
<td>16.4%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$140,601</td>
<td>5.3%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$66,102</td>
<td>2.5%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$1,751,869</td>
<td>66.2%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$200,898</td>
<td>7.6%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>$2,645,027</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
FACT purchased and installed eight bus shelters during FY 2010-11. The eight shelters are located at major fixed-route stops throughout Fayette County. Each shelter is coordinated to match the colors and striping of the fixed-route buses. Also, installed inside each shelter are bus schedules coordinating with each particular stop. FACT hopes to increase public awareness and accessibility with the addition of these shelters.
Hazleton Public Transit (HPT)
126 West Mine Street
Hazleton, PA 18201
Mr. Steve Hahn
(Transit Director)
570-459-5414

Service Area Statistics (2000 Census)
Square Miles:               12
Population:        52,000

Fare Information
Fixed-Route Base: $1.25
Fixed-Route Average: $1.25
Last Base Fare Increase: October 2006 (33%)

Act 44 Fixed-Route Distribution Factors
Total Passengers:     209,827
Senior Passengers:       81,139
Revenue Vehicle Miles:     360,914
Revenue Vehicle Hours:       28,282

Employees
Full-Time          Part-Time
Fixed-Route:      20       14
Paratransit:        2         2
System-wide:      22       16

Act 44 Operating Assistance
Operating Assistance: $1,503,280
Required Local Match $110,527

Total Fleet Size
Fixed-Route:   12
Paratransit:     3
System-wide:   15

OPERATING BUDGET

Operating Expense (000's) $2,043
- Purchased Trans, $1,737
- Operator Salaries & Wages, $0
- Maint., $17
- Fuel Util., $51
- Other, $123

Operating Funds (000's) $2,043
- State, $1,068
- Local, $111
- Federal, $662
- Revenue, $202
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Luzerne-Wyoming Counties Transportation Department in Luzerne and Wyoming counties (see page 187).
*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Small Vehicle Purchase

Hazleton Public Transit purchased two small vehicles to replace others that had met their useful life. These vehicles allow HPT to continue to provide reliable public transportation in the Hazleton area.
Service Area Statistics (2000 Census)
- Square Miles: 730
- Population: 579,156

Fare Information
- Fixed-Route Base: $2.00
- Fixed-Route Average: $0.84
- Last Base Fare Increase: April 2007 (15%)

Act 44 Fixed-Route Distribution Factors
- Total Passengers: 5,742,768
- Senior Passengers: 703,624
- Revenue Vehicle Miles: 3,885,697
- Revenue Vehicle Hours: 253,819

Act 44 Operating Assistance
- Operating Assistance: $11,209,543
- Required Local Match: $680,441

Employees
- Full-Time
  - Fixed-Route: 168
  - Paratransit: 4
  - System-wide: 172
- Part-Time
  - Fixed-Route: 3
  - Paratransit: 2
  - System-wide: 5

Total Fleet Size
- Fixed-Route: 78
- Paratransit: 105
- System-wide: 183

OPERATING BUDGET

Operating Expense (000's)
- $21,926

Operating Funds (000's)
- $21,926

- Operator Salaries & Wages, $4,956
- Fuel Utils, $2,275
- Fringes, $6,169
- Maint., $1,118
- Purchased Trans, $3,189
- Other, $2,075
- Other Salaries & Wages, $2,144

- State, $10,193
- Local, $680
- Federal, $5,815
- Revenue, $5,238
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Lehigh & Northampton Transportation Authority
1060 Lehigh Street
Allentown, PA 18103
610-432-3200
Mr. Armando Greco, Executive Director

Service Area Statistics (2000 Census)
Lehigh and Northampton County

- Square Miles: 730
- Population: 579,156
- 65+ Population: 91,464
- % of Population 65 and older: 15.8%

Vehicles Operated in Maximum Service
Community Transportation: 100

Fare Information
- Average Shared-Ride Fare: $22.15
- Cost to Commonwealth per Senior Citizen Trip: $18.80
- Last Base Fare Increase: October 2008

Trip Information
- 65+ Trips: 147,933
- PwD Trips: 6,479
- Other Shared-Ride Trips: 274,645
- Total Shared-Ride Trips: 429,057
- Non-Public Trips: 98,408

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$570,144</td>
<td>7.3%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$2,582,805</td>
<td>33.0%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$121,805</td>
<td>1.6%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$257,130</td>
<td>3.3%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$4,291,086</td>
<td>54.8%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$12,000</td>
<td>0.2%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>$7,834,970</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
LANTA plans to construct a modern, state-of-the-art bus maintenance facility on their existing property. It will retain portions of the original structure, built in 1953, while expanding to meet both current needs and future growth. The maintenance facility will be large enough to accommodate new bus types such as hybrid electric and articulated buses.

Construction of the new facility is expected to start in May 2012. This project will improve the efficiency, effectiveness, and safety of the maintenance staff; reduce vehicle maintenance turnaround time; and improve vehicle on-the-road reliability for passengers. LANTA is using the Federal Transportation Administration's State of Good Repair initiative to support this project as well as state and local funding.
LCTA (Luzerne County Transportation Authority)

Operating Expense (000's) $6,848

- Operator Salaries & Wages, $1,161
- Operator Salaries & Wages, $1,737
- Fringes, $2,197
- Other, $333
- Purchased Trans, $362
- Maint., $327
- Fuel Util., $731

Operating Funds (000's) $6,848

- Revenue, $1,125
- Federal, $1,679
- State, $3,564
- Local, $480
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Luzerne-Wyoming Counties Transportation Department in Luzerne and Wyoming counties (see page 187).
**State Capital Funds Allocated by Fiscal Year**

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Funding Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 07-08</td>
<td>$200,000</td>
</tr>
<tr>
<td>FY 08-09</td>
<td>$350,000</td>
</tr>
<tr>
<td>FY 09-10</td>
<td>$250,000</td>
</tr>
<tr>
<td>FY 10-11</td>
<td>$200,000</td>
</tr>
</tbody>
</table>

During FY 2010-11, Luzerne County Transportation Authority purchased and implemented a Bus Departure System at the Wilkes-Barre City Intermodal Center. Providing real-time information to the riding public enhances the passenger experience, making it easier to find departure times and destinations. The signs display the current time, as well as the predicted departure time of each bus route. The signs also display public service text messages.
MMVTA (Mid Mon Valley Transit Authority)

Mid Mon Valley Transit Authority (MMVTA)
1300 McKean Avenue
Charleroi, PA 15022
Mr. Marc Roncone
(Executive Director)
724-489-0880
www.mmvta.org

Service Area Statistics (2000 Census)
Square Miles: 79
Population: 56,508

House District
Washington: 39, 46, 48, 49, 50
Westmoreland: 25, 52, 54, 55, 56, 57, 58, 59

Senate District
Washington: 32, 37, 46
Westmoreland: 32, 38, 39, 41, 45, 46

Fare Information
Fixed-Route Base: $2.00
Fixed-Route Average: $1.79
Last Base Fare Increase: July 2008 (33%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 343,564
Senior Passengers: 49,031
Revenue Vehicle Miles: 818,659
Revenue Vehicle Hours: 49,533

Employees
Full-Time Part-Time
Fixed-Route: 7 0
Paratransit: 0 0
System-wide: 7 0

Act 44 Operating Assistance
Operating Assistance: $2,046,507
Required Local Match $52,230

Operating Budget
Operating Expense (000’s) $4,075
- Operator Salaries & Wages, $0
- Other Salaries & Wages, $340
- Fringes, $141
- Fuel Utils, $501
- Maint., $18
- Total, $2,832
- Other, $243
- Purchased Trans, $2,832
- Operator

Operating Funds (000’s) $4,075
- State, $2,448
- Federal, $909
- Revenue, $666
- Local, $52

Total Fleet Size
Fixed-Route: 25
Paratransit: 2
System-wide: 27
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community transportation provided by Washington County Transportation Authority in Washington County (see page 199).

Community transportation provided by five separate taxi companies in Westmoreland County (see page 201).
MMVTA has initiated the process of launching TraXster, a new Intelligent Transit System component. Phase I will be released to the public in Fall 2012 and features tracking, reporting, and real-time information regarding the MMVTA system. MMVTA riders will have access to online real-time tracking of routes, improved at-stop information (bus stop signs, schedule displays, and maps), at-stop real-time texting options, an Interactive Voice Response system to handle calls for real-time, and mobile-device alerting and viewing. A few LED screens are also included in the public launch of the system. With TraXster, MMVTA will be able to improve communications with riders and potential riders and most importantly enhance efficiencies in operations via a system that will provide real data for decision-making and planning.
PART (Pottstown Area Rapid Transit)

Service Area Statistics (2000 Census)
Square Miles: 34
Population: 51,000

Fare Information
Fixed-Route Base: $1.50
Fixed-Route Average: $1.24
Last Base Fare Increase: 2007 (20%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 267,012
Senior Passengers: 43,355
Revenue Vehicle Miles: 301,494
Revenue Vehicle Hours: 20,687

Act 44 Operating Assistance
Operating Assistance: $903,735
Required Local Match: $60,773

Employees
Full-Time: 26
Part-Time: 1
Fixed-Route: 26
Paratransit: 0
System-wide: 26

Total Fleet Size
Fixed-Route: 8
Paratransit: 2
System-wide: 10

Purchased Trans, $1,463
Other, $38
Operator Salaries & Wages, $0
Other Salaries & Wages, $154
Fringes, $25
Fuel Utils, $241
Maint., $0

State, $932
Federal, $635
Local, $61

Revenue, $293

Operating Expense (000's) $1,921

Operating Funds (000's) $1,921
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Suburban Transit Network, Inc., in Montgomery County (see page 196).
PART has completed the construction of an Intermodal Transit Center. The facility, located in downtown Pottstown, has been utilized since September 2010. During FY 2010-11, PART installed additional site amenities including benches, receptacles, and planters. This facility and the recent upgrades help to accommodate riders and ease the use of the PART system.
Red Rose Transit Authority (RRTA)
45 Erick Road
Lancaster, PA 17601
Mr. David Kilmer
(Executive Director)
717-397-5613
www.redrosetransit.com

House District
Lancaster: 37, 41, 43, 96, 97, 98, 99, 100

Senate District
Lancaster: 13, 36, 48

Service Area Statistics (2000 Census)
Square Miles: 952
Population: 420,920

Fare Information
Fixed-Route Base: $1.70
Fixed-Route Average: $1.57
Last Base Fare Increase: July 2011 (6%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 1,891,741
Senior Passengers: 233,126
Revenue Vehicle Miles: 1,823,058
Revenue Vehicle Hours: 117,655

Employees
Fixed-Route: 101
Senior Passengers: 11
Paratransit: 100
Revenue Vehicle Hours: 117,655
System-wide: 201

Employee Distribution
Full-Time
Part-Time

Act 44 Operating Assistance
Operating Assistance: $4,275,267
Required Local Match $213,357

Total Fleet Size
Fixed-Route: 43
Paratransit: 88
System-wide: 131

Revenue, $2,402
Local, $245
State, $4,944
Federal, $1,598

Operating Expense (000's)
Operating Funds (000's)
$9,189
$9,189

Maint., $530
Operator Salaries & Wages, $2,493
Purchased Trans., $670
Other, $584

Fuel Util., $1,134
Other Salaries & Wages, $1,260
Fringes, $2,518

Operator Salaries & Wages, $2,493
Federal, $1,598
State, $4,944
Local, $245
Revenue, $2,402

URBAN SYSTEMS
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Red Rose Transit Authority
45 Erick Road
Lancaster, PA 17601
717-397-5613
Mr. David Kilmer, Executive Director

Service Area Statistics (2000 Census)
Lancaster County
- Square Miles: 949
- Population: 470,658
- 65+ Population: 66,060
- % of Population 65 and older: 14.0%

Vehicles Operated in Maximum Service
Community Transportation: 49

Fare Information
- Average Shared-Ride Fare: $18.84
- Cost to Commonwealth per Senior Citizen Trip: $13.19
- Last Base Fare Increase: July 2011

Trip Information
- 65+ Trips: 113,441
- PwD Trips: 10,350
- Other Shared-Ride Trips: 180,051
- Total Shared-Ride Trips: 303,842
- Non-Public Trips: 32,831

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Exclusive Human Service Program Contracts: 20%
- Shared-Ride Admin: 22%
- Shared-Ride Operating: 58%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$191,508</td>
<td>2.9%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$1,496,278</td>
<td>22.8%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$194,045</td>
<td>3.0%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$202,934</td>
<td>3.1%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$2,692,663</td>
<td>41.1%</td>
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<td>MH/MR</td>
<td>$1,148,932</td>
<td>17.5%</td>
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<tr>
<td>Other</td>
<td>$582,668</td>
<td>8.9%</td>
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<tr>
<td>Subsidy</td>
<td>$50,409</td>
<td>0.8%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$6,559,437</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%
State Capital Funds Allocated by Fiscal Year*

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Funding (in $)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 07-08</td>
<td>$0</td>
</tr>
<tr>
<td>FY 08-09</td>
<td>$200,000</td>
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<tr>
<td>FY 09-10</td>
<td>$400,000</td>
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<tr>
<td>FY 10-11</td>
<td>$600,000</td>
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<tr>
<td>FY 11-12</td>
<td>$800,000</td>
</tr>
</tbody>
</table>

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Construction of the new parking garage and additional bus stops at Queen Street Station continued throughout the year and is expected to be completed in Spring 2012, providing approximately 400 parking spaces and three new bus waiting areas. The parking garage will be available for commuter parking for the Lancaster Amtrak Station. The new facility will eliminate the excessive looping of the buses in the downtown area.

The parking garage has been constructed to accommodate joint development above the parking levels, such as condominiums, offices, or a hotel. RRTA already has a tenant for the corner lease space at the new facility. The revenue from the parking garage, leased space, and the future joint development space will provide supplemental operating funds for RRTA’s bus service.
SVSS (Shenango Valley Shuttle Service)

 Mercer County Regional Council of Governments (MCRCOG)
 2495 Highland Road
  Hermitage, PA 16148
  Mr. Thomas Tulip  
  (Executive Director)
  724-981-1561
  www.mcrcog.com

 Service Area Statistics (2000 Census)
  Square Miles: 672
  Population: 120,293

 Fare Information
  Fixed-Route Base: $1.00
  Fixed-Route Average: $0.57
  Last Base Fare Increase: July 2006 (33%)

 Act 44 Fixed-Route Distribution Factors
  Total Passengers: 91,772
  Senior Passengers: 18,525
  Revenue Vehicle Miles: 146,606
  Revenue Vehicle Hours: 11,957

 Employees
  Full-Time
  Fixed-Route: 3
  Paratransit: 1
  System-wide: 4

 Part-Time
  Fixed-Route: 2
  Paratransit: 1
  System-wide: 3

 Act 44 Operating Assistance
  Operating Assistance: $624,775
  Required Local Match: $43,909

 Total Fleet Size
  Fixed-Route: 3
  Paratransit: 2
  System-wide: 5

 OPERATING BUDGET

 Operating Expense (000's) $790

 - Operator Salaries & Wages, $101
 - Fuel Utilis, $128
 - Fringes, $99
 - Maint., $108
 - Other, $211
 - Purchased Trans, $0

 Operating Funds (000's) $790

 - State, $622
 - Revenue, $50
 - Federal, $74
 - Local, $44
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Mercer County Regional Council of Governments
2495 Highland Road
Hermitage, PA 16148
724-981-1561
Mr. Thomas Tulip, Executive Director

Service Area Statistics (2000 Census)
Mercer County
- Square Miles: 672
- Population: 120,293
- 65+ Population: 21,740
- % of Population 65 and older: 18.1%

Vehicles Operated in Maximum Service
- Community Transportation: 20

Fare Information
- Average Shared-Ride Fare: $15.14
- Cost to Commonwealth per Senior Citizen Trip: $13.37
- Last Base Fare Increase: July 2005

Trip Information
- 65+ Trips: 51,874
- PwD Trips: 3,352
- Other Shared-Ride Trips: 49,313
- Total Shared-Ride Trips: 104,539
- Non-Public Trips: 0

SVSS (Shenango Valley Shuttle Service)

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$112,757</td>
<td>6.9%</td>
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<tr>
<td>Lottery</td>
<td>$693,525</td>
<td>42.2%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$57,887</td>
<td>3.5%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$157,235</td>
<td>9.6%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$616,312</td>
<td>37.5%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$5,849</td>
<td>0.4%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,643,565</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
The Mercer County Regional Council of Governments (MRCOG), administrator of the Shenango Valley Shuttle Service and Mercer County Community Transit, purchased two parcels of land. The first is the property they previously leased from the City of Hermitage, on which MRCOG’s existing maintenance garage/storage facility and operations office are located. The second parcel is adjacent to that site. The land acquisition will enable construction of new office space and six additional storage bays, currently in the planning phase.
Washington, City of

City of Washington
55 W. Maiden Street
Washington, PA 15301
Ms. Nancy Basile
(Transit Coordinator)
724-223-4200
www.ggcbusride.com

House District
Washington: 39, 40, 46, 48, 49, 50

Senate District
Washington: 32, 37, 46

Service Area Statistics (2000 Census)
Square Miles: 33
Population: 61,634

Fare Information
Fixed-Route Base: $1.10
Fixed-Route Average: $1.53
Last Base Fare Increase: June 2004 (10%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 46,419
Senior Passengers: 13,947
Revenue Vehicle Miles: 195,519
Revenue Vehicle Hours: 12,929

Employees
Full-Time  Part-Time
Fixed-Route: 3 10
Paratransit: 1 3
System-wide: 4 13

Act 44 Operating Assistance
Operating Assistance: $920,505
Required Local Match $127,315

Total Fleet Size
Fixed-Route: 5
Paratransit: 4
System-wide: 9

OPERATING BUDGET

Operating Expense (000’s)
$1,073

- Operator Salaries & Wages, $169
- Other Salaries & Wages, $276
- Operator Salaries & Wages, $169
- Other Salaries & Wages, $276
- Maint., $77
- Fuel Utilis, $143
- Fringes, $106
- Purchased Trans, $0
- Other, $302

Operating Funds (000’s)
$1,073

- Local, $127
- Revenue, $73
- Federal, $0
- State, $873
- Other Salaries & Wages, $276
- Operator Salaries & Wages, $169
- Maint., $77
- Fuel Utilis, $143
- Fringes, $106
- Purchased Trans, $0
- Other, $302
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

<table>
<thead>
<tr>
<th>Revenue Vehicle Miles (000's)</th>
<th>Total Ridership Per Revenue Vehicle Hour</th>
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</thead>
<tbody>
<tr>
<td>250</td>
<td>4</td>
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<tr>
<td>200</td>
<td>3</td>
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<tr>
<td>150</td>
<td>2</td>
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<tr>
<td>100</td>
<td>1</td>
</tr>
<tr>
<td>50</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Operating Expense Per Passengers</th>
<th>Operating Revenue Per Revenue Vehicle Hour*</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0</td>
<td>$0</td>
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<tr>
<td>$2</td>
<td>$10</td>
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<tr>
<td>$4</td>
<td>$8</td>
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<tr>
<td>$6</td>
<td>$6</td>
</tr>
<tr>
<td>$8</td>
<td>$4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Revenue Vehicle Hours (000's)</th>
<th>Operating Expense Per Revenue Vehicle Hour</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>$20</td>
</tr>
<tr>
<td>12</td>
<td>$15</td>
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<tr>
<td>9</td>
<td>$10</td>
</tr>
<tr>
<td>6</td>
<td>$8</td>
</tr>
<tr>
<td>3</td>
<td>$6</td>
</tr>
</tbody>
</table>

Washington, City of Pennsylvania Public Transportation Performance Report - Fiscal Year 2010-11
Community transportation provided by Washington County Transportation Authority in Washington County (see page 199).
Washington, City of

State Capital Funds Allocated by Fiscal Year*

- State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Bus Replacement

The City of Washington has ordered new buses, expecting delivery in Spring 2012. These 35-foot transit coaches will replace vehicles designated for service on the commuter route from Washington to downtown Pittsburgh. These vehicles boast a bold green color scheme and new City Transit logo.
WCTA (Westmoreland County Transit Authority*)

**Westmoreland County Transit Authority (WCTA)**
41 Bell Way
Greensburg, PA 15601
Mr. Larry Morris
(Executive Director)
724-832-2705
www.westmorelandtransit.com

**Service Area Statistics (2000 Census)**
- Square Miles: 664
- Population: 297,851

**Fare Information**
- Fixed-Route Base: $1.50
- Fixed-Route Average: $2.30
- Last Base Fare Increase: Feb 2008 (25%)

**Act 44 Fixed-Route Distribution Factors**
- Total Passengers: 500,688
- Senior Passengers: 77,634
- Revenue Vehicle Miles: 998,183
- Revenue Vehicle Hours: 48,474

**Employees**
- Full-Time: 44
- Part-Time: 32
- Fixed-Route: 44
- Paratransit: 148
- System-wide: 192

**Act 44 Operating Assistance**
- Operating Assistance: $2,301,570
- Required Local Match: $246,632

**Total Fleet Size**
- Fixed-Route: 33
- Paratransit: 92
- System-wide: 125

**Operating Budget**

**Operating Expense (000's)**
- $5,135
  - Purchased Trans, $3,374
  - Other, $288
  - Operator Salaries & Wages, $0
  - Other Salaries & Wages, $366
  - Fringes, $127
  - Fuel Utils, $547
  - Maint, $433

**Operating Funds (000's)**
- $5,135
  - State, $2,133
  - Local, $328
  - Federal, $1,614
  - Revenue, $1,060

*Includes Rural Service
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Westmoreland County Transit Authority is the designated Medical Assistance Transportation Program coordinator in Westmoreland County.

**MATP Operating Budget**

$4,739,308

- **Purchased Transportation**: 94%
- **Admin**: 6%

Additional community transportation service is provided by five separate taxi companies in Westmoreland County (see page 201).
**State Capital Funds Allocated by Fiscal Year**

WCTA purchased nine 49-passenger commuter coaches to replace older vehicles. These buses are used to provide daily commuter service between Westmoreland County and the City of Pittsburgh. The new buses are more reliable and operationally efficient, and provide comfort for long-distance commutes.

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.*
Williamsport River Valley Transit (RVT)  
1500 West Third Street  
Williamsport, PA 17701  
Mr. William Nichols, Jr.  
(General Manager)  
570-326-2500  
www.ridervt.com

House District  
Lycoming: 83, 84

Senate District  
Lycoming: 23

Service Area Statistics (2000 Census)  
Square Miles: 89  
Population: 69,764

Fare Information  
Fixed-Route Base: $2.00  
Fixed-Route Average: $1.03  
Last Base Fare Increase: May 2005 (33%)

Act 44 Fixed-Route Distribution Factors  
Total Passengers: 1,337,204  
Senior Passengers: 210,025  
Revenue Vehicle Miles: 837,978  
Revenue Vehicle Hours: 54,075

Employees  
Full-Time: 44  
Part-Time: 7

Act 44 Operating Assistance  
Operating Assistance: $3,111,582  
Required Local Match: $261,651

Total Fleet Size  
Fixed-Route: 33  
Paratransit: 2  
System-wide: 35

Operating Expense (000’s)  
$5,147

- Operator Salaries & Wages, $1,412  
- Fuel Util, $719  
- Fringes, $841  
- Other Salaries & Wages, $900  
- Maint., $393  
- Purchased Trans, $20  
- Other, $862

Operating Funds (000’s)  
$5,147

- Revenue, $963  
- Federal, $500  
- State, $3,422  
- Local, $262

Williamsport RVT (River Valley Transit)
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by STEP, Inc., in Lycoming and Clinton counties (see page 195).
State Capital Funds Allocated by Fiscal Year*

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Church Street Transportation Center

River Valley Transit’s Church Street Transportation Center, completed in early 2011, joins the RVT local fixed-route services with the Susquehanna Transit Company’s intercity services in one facility. Out-of-town passengers can reach Church Street on an intercity bus and then use RVT local service to access Williamsport shopping, medical facilities, restaurants, and other amenities. Williamsport residents are able to use local bus service to get to the Transportation Center and then use Susquehanna Transit Company to travel to New York and other destinations. The Church Street Transportation Center provides generous space for passenger loading and unloading, a waiting room with restrooms for passengers, and a driver’s lounge. In addition, the Church Street Transportation Center has supplemental parking resources to meet the parking needs of park-and-ride customers, current businesses, and other future developments.
YCTA (York County Transportation Authority*)

YCTA (York County Transportation Authority)
1230 Roosevelt Avenue
York, PA 17404
Mr. Richard Farr
(Executive Director)
717-846-5562
www.rabbittransit.org

House District
York: 47, 92, 93, 94, 95, 193, 196

Senate District
York: 13, 15, 28, 31, 33

Service Area Statistics (2000 Census)
Square Miles: 911
Population: 381,751

Fare Information
Fixed-Route Base: $1.40
Fixed-Route Average: $1.38
Last Base Fare Increase: January 2008 (4%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 1,528,226
Senior Passengers: 151,600
Revenue Vehicle Miles: 1,577,905
Revenue Vehicle Hours: 119,744

Act 44 Operating Assistance
Operating Assistance: $3,847,199
Required Local Match $312,556

Employees
Full-Time: 76
Part-Time: 2

Employees
Full-Time: 19
Part-Time: 59

System-wide
Full-Time: 95
Part-Time: 61

Employees
Full-Time: 95
Part-Time: 61

Employees
Full-Time: 95
Part-Time: 61

Act 44 Fixed-Route Distribution Factors
Total Passengers: 1,528,226
Senior Passengers: 151,600
Revenue Vehicle Miles: 1,577,905
Revenue Vehicle Hours: 119,744

Employees
Full-Time: 76
Part-Time: 2

Employees
Full-Time: 19
Part-Time: 59

System-wide
Full-Time: 95
Part-Time: 61

Employees
Full-Time: 95
Part-Time: 61

Employees
Full-Time: 95
Part-Time: 61

Act 44 Operating Assistance
Operating Assistance: $3,847,199
Required Local Match $312,556

Total Fleet Size
Fixed-Route: 44
Paratransit: 41
System-wide: 85

*Includes Rural Service

OPERATING BUDGET

Operating Expense (000's)
$9,039

- Purchased Trans, $542
- Maint., $549
- Fuel Utils, $1,195
- Fringes, $2,023
- Operator Salaries & Wages, $2,322
- Other, $1,176

Operating Funds (000's)
$9,039

- State, $3,813
- Federal, $3,219
- Revenue, $1,689
- Local, $318

*Includes Rural Service
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

**York County Transportation Authority**
1230 Roosevelt Avenue
York, PA 17404
717-846-5562
Mr. Richard Farr, Executive Director

**Service Area Statistics (2000 Census)**
**York County**
- Square Miles: 904
- Population: 381,751
- 65+ Population: 51,492
- % of Population 65 and older: 13.5%

**Vehicles Operated in Maximum Service**
- Community Transportation: 60

**Fare Information**
- Average Shared-Ride Fare: $13.72
- Cost to Commonwealth per Senior Citizen Trip: $11.62
- Last Base Fare Increase: July 2008

**Trip Information**
- 65+ Trips: 75,370
- PwD Trips: 11,072
- Other Shared-Ride Trips: 1,739
- Total Shared-Ride Trips: 88,181
- Non-Public Trips: 81,369

---

**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**
- Shared-Ride Operating: 35%
- Exclusive Human Service Program Contracts: 59%
- Shared-Ride Admin: 6%

**Sources of Funding**

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$152,573</td>
<td>3.5%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$876,076</td>
<td>20.3%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$121,282</td>
<td>2.8%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$54,875</td>
<td>1.3%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$2,032,898</td>
<td>47.1%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$260,683</td>
<td>6.0%</td>
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<tr>
<td>Other</td>
<td>$270,894</td>
<td>6.3%</td>
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<tr>
<td>Subsidy</td>
<td>$550,495</td>
<td>12.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$4,319,776</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
Recognizing the need for a transfer facility in Gettysburg, YCTA has begun construction of the Gettysburg Transit Center. This building will serve as the hub and connection point for Freedom Transit, which serves Gettysburg National Park, and the 15N rabbitEXPRESS commuter bus service between Gettysburg and Harrisburg. Freedom Transit’s three main lines will connect at the Transit Center to transfer passengers to historic replica trolleys with a destination of the Gettysburg National Military Park Museum & Visitor Center, as well as other key attractions in the Gettysburg area. Also alighting at the Transit Center are passengers who have traveled by Amtrak and connected to the rabbitEXPRESS service in Harrisburg to complete their journey. This facility will accommodate the movement of thousands of additional tourists to celebrate the 150th anniversary of the Battle of Gettysburg.
Section III

Rural Systems
**Area Transportation (ATA)**
44 Transportation Center
Johnsonburg, PA 15845
Mr. Michael Imbrogno
(Chief Executive Officer)
814-965-2111
www.rideata.com

**Operating Expense (000's)**

- Operator Salaries & Wages, $1,049
- Operator Salaries & Wages, $1,220
- Maint., $256
- Fuel Util., $522
- Other Salaries & Wages, $1,253
- Fringes, $1,253
- Other, $634
- Purchased Trans, $214

**Operating Fund (000's)**

- Local, $215
- Federal, $1,149
- State, $2,687
- Revenue, $1,097

**Service Area Statistics (2000 Census)**
Square Miles: 5,091
Population: 234,416

**Fare Information**
Fixed-Route Base: $1.25
Fixed-Route Average: $1.28
Last Base Fare Increase: July 2008 (25%)
Revenue Vehicle Hours (000's)

Total Passengers (000's)

Operating Revenue Per Revenue Vehicle Hour*

Operating Expense Per Revenue Vehicle Hour

Operating Expense Per Passenger

Revenue Vehicle Miles (000's)

Total Ridership Per Revenue Vehicle Hour

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
## Community Transportation

**Area Transportation Authority of North Central PA**

44 Transportation Center  
Johnsonburg, PA 15845  
1-866-282-4968  
Mr. Michael Imbrogno, Chief Executive Officer

**Service Area Statistics (2000 Census)**  
Cameron, Clearfield, Elk, Jefferson, McKean, and Potter Counties

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
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<tbody>
<tr>
<td>Square Miles</td>
<td>5,091</td>
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<tr>
<td>Population</td>
<td>234,416</td>
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<tr>
<td>65+ Population</td>
<td>40,250</td>
</tr>
<tr>
<td>% of Population 65 and older</td>
<td>17.2%</td>
</tr>
</tbody>
</table>

**Vehicles Operated in Maximum Service**

Community Transportation: 32

**Fare Information**

Average Shared-Ride Fare: $4.32  
Cost to Commonwealth per Senior Citizen Trip: $4.53  
Last Base Fare Increase: July 2009

**Trip Information**

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
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<tbody>
<tr>
<td>65+ Trips</td>
<td>67,739</td>
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<tr>
<td>PwD Trips</td>
<td>24,511</td>
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<tr>
<td>Other Shared-Ride Trips</td>
<td>113,174</td>
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<tr>
<td>Total Shared-Ride Trips</td>
<td>205,424</td>
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<tr>
<td>Non-Public Trips</td>
<td>2,767</td>
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## COMMUNITY TRANSPORTATION OPERATING BUDGET

### Operating Expenses

- **Shared-Ride Admin**: 30%
- **Shared-Ride Operating**: 70%

### Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
<td>Passenger Fares</td>
<td>$117,878</td>
<td>3.5%</td>
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<tr>
<td>Lottery</td>
<td>$306,725</td>
<td>9.1%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$146,135</td>
<td>4.3%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>-</td>
<td>0.0%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$61,298</td>
<td>1.8%</td>
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<td>MH/MR</td>
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<td>0.0%</td>
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<tr>
<td>Other</td>
<td>$285,246</td>
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<tr>
<td>Subsidy</td>
<td>$2,468,190</td>
<td>72.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$3,385,472</td>
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</table>
ATA recently completed the construction of a transit center in St. Marys—a major employment center in north central Pennsylvania. The transit center allows passengers to board and disembark under roof and provides passenger amenities such as wireless internet and travel information through kiosks. ATA partnered with the City of St. Marys to locate its transit center in the downtown area, that includes new facilities for the senior center, Career Link, private housing, and retail space. The transit center and the city’s new parking garage are part of a multimodal complex to serve the downtown area.
Butler Transit Authority (BTA)
130 Hollywood Drive, Suite 101
Butler, PA 16001
Mr. John H. Paul
(Executive Director)
724-283-0445
www.butlertransitauthority.com

Service Area Statistics (2000 Census)
- Square Miles: 15
- Population: 33,339

Fare Information
- Fixed-Route Base: $1.00
- Fixed-Route Average: $0.91
- Last Base Fare Increase: July 2002 (25%)

Act 44 Fixed-Route Distribution Factors
- Total Passengers: 219,266
- Senior Passengers: 49,098
- Revenue Vehicle Miles: 199,824
- Revenue Vehicle Hours: 16,906

Act 44 Operating Assistance
- Operating Assistance: $569,539
- Required Local Match: $35,477

Employees
- Full-Time
  - Fixed-Route: 4
  - Paratransit: 0
  - System-wide: 4
- Part-Time
  - Fixed-Route: 6
  - Paratransit: 0
  - System-wide: 6

Total Fleet Size
- Fixed-Route: 6
- Paratransit: 0
- System-wide: 6

Operating Expense (000’s)
- $1,384

- Operator Salaries & Wages, $0
- Other, $239
- Purchased Trans, $575
- Maint., $49
- Fuel Utils, $241
- Other Salaries & Wages, $202
- Fringes, $78

Operating Funds (000’s)
- $1,384

- Local, $35
- State, $578
- Federal, $612
- Revenue, $159
Revenue Vehicle Hours (000's)

Total Passengers (000's)

Operating Expense Per Passenger

Operating Revenue Per Revenue Vehicle Hour*

Operating Expense Per Revenue Vehicle Hour

Revenue Vehicle Miles (000's)

Total Ridership Per Revenue Vehicle Hour

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Butler County Community Action and Development in Butler County (see page 176).
Shop and Maintenance Equipment

The Butler Transit Authority recently acquired major shop and maintenance equipment for its transit center, built in 2010. The equipment includes in-floor and portable bus lifts, fork and scissor lifts, tire changer, floor sweeper, and various garage and shop tools. BTA’s in-house maintenance facility and equipment will reduce maintenance expenses.
Carbon County Community Transit
Carbon County Courthouse
Jim Thorpe, PA 18229-1238
Mr. Denis J. Meyers
(Director)
570-325-3611
www.lantabus.com

Service Area Statistics (2000 Census)
Square Miles: 381
Population: 58,802

Fare Information
Fixed-Route Base: $1.50
Fixed-Route Average: $2.41
Last Base Fare Increase: Nov 2002 (50%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 9,098
Senior Passengers: 6,196
Revenue Vehicle Miles: 45,093
Revenue Vehicle Hours: 3,370

Employees
Full-Time Part-Time
Fixed-Route: 1 0
Paratransit: 30 0
System-wide: 31 0

Act 44 Operating Assistance
Operating Assistance: $194,948
Required Local Match $27,865

Total Fleet Size
Fixed-Route: 1
Paratransit: 22
System-wide: 23

Operating Budget
Operating Expense (000's) $142
- Operator Salaries & Wages, $129
- Other Salaries & Wages, $13

Operating Funds (000's) $142
- Revenue, $8
  - Local, $20
  - Federal, $0
- State, $114
- Local, $20
- Federal, $0
- State, $114
Carbon County Community Transit

Total Passengers (000's)

Revenue Vehicle Hours (000's)

Revenue Vehicle Miles (000's)

Total Ridership Per Revenue Vehicle Hour

Operating Expense Per Passenger

Operating Revenue Per Revenue Vehicle Hour*

Operating Expense Per Revenue Vehicle Hour

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Carbon County c/o LANTA
Carbon County Courthouse
Jim Thorpe, PA 18229-1238
Mr. Denis J. Meyers, Director
570-325-3611

Service Area Statistics (2000 Census)
Carbon County
Square Miles: 381
Population: 58,802
65+ Population: 10,866
% of Population 65 and older: 18.5%

Vehicles Operated in Maximum Service
Community Transportation: 15

Fare Information
Average Shared-Ride Fare: $19.61
Cost to Commonwealth per Senior Citizen Trip: $16.66
Last Base Fare Increase: April 2009

Trip Information
65+ Trips: 36,594
PwD Trips: 4,695
Other Shared-Ride Trips: 30,418
Total Shared-Ride Trips: 71,707
Non-Public Trips: 12,228

COMMUNITY TRANSPORTATION OPERATING BUDGET

Shared-Ride Ridership

Shared-Ride Fare Recovery

MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

Operating Expenses

Sources of Funding

Funding Source | Amount | % of Total
--- | --- | ---
Passenger Fares | $21,117 | 0.8%
Lottery | $609,685 | 23.2%
Persons with Disabilities Program | $75,781 | 2.9%
Area Agency on Aging | $189,525 | 7.2%
Medical Assistance Transportation Program | $1,576,878 | 59.9%
MH/MR | $- | 0.0%
Other | $99 | 0.0%
Subsidy | $159,966 | 6.1%
Total | $2,633,051 | 100.0%
Carbon County Community Transit recently purchased seven transit vehicles equipped with power lifts to aid passengers with limited mobility. The vehicles will be used for Carbon County’s shared-ride service and are equipped with video recorder systems to enhance passenger safety. The vehicles provide Carbon County residents with safe and reliable public transportation services.

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.
CATA (Crawford Area Transportation Authority)

Crawford Area Transportation Authority (CATA)
214 Pine Street
Meadville, PA 16335
Mr. Timothy Geibel
(Executive Director)
814-336-5600
www.catabus.com

House District
Crawford: 5, 6, 17

Senate District
Crawford: 50

Service Area Statistics (2000 Census)
Square Miles: 10.5
Population: 86,169

Fare Information
Fixed-Route Base: $1.00
Fixed-Route Average: $0.92
Last Base Fare Increase: August 2005 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 232,192
Senior Passengers: 39,553
Revenue Vehicle Miles: 214,304
Revenue Vehicle Hours: 16,082

Employees
Full-Time     Part-Time
Fixed-Route:   0         4
Paratransit:  10       15
System-wide:  10       19

Act 44 Operating Assistance
Operating Assistance: $482,328
Required Local Match: $16,082

Total Fleet Size
Fixed-Route: 7
Paratransit: 15
System-wide: 22

OPERATING BUDGET

Operating Expense (000’s)
$878

- Operator Salaries & Wages, $62
- Other Salaries & Wages, $90
- Fringes, $14
- Maint., $25
- Fuel Utils, $150
- Other, $64
- Purchased Trans, $473

Operating Funds (000’s)
$878

- Local, $28
- State, $440
- Federal, $262
- Revenue, $148
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Crawford Area Transportation Authority
214 Pine Street,
Meadville, PA 16335
814-336-5600
Mr. Timothy C. Geibel, Executive Director

Service Area Statistics (2000 Census)
Crawford County
Square Miles: 1,013
Population: 90,366
65+ Population: 14,052
% of Population 65 and older: 15.6%

Vehicles Operated in Maximum Service
Community Transportation: 9

Fare Information
Average Shared-Ride Fare: $15.08
Cost to Commonwealth per Senior Citizen Trip: $13.66
Last Base Fare Increase: January 2008

Trip Information
65+ Trips: 26,358
PwD Trips: 2,606
Other Shared-Ride Trips: 11,269
Total Shared-Ride Trips: 40,233
Non-Public Trips: 6,056

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$38,792</td>
<td>5.7%</td>
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<tr>
<td>Lottery</td>
<td>$333,510</td>
<td>48.9%</td>
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<td>Persons with Disabilities Program</td>
<td>$32,436</td>
<td>4.8%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$38,546</td>
<td>5.7%</td>
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<td>Medical Assistance Transportation Program</td>
<td>$150,310</td>
<td>22.0%</td>
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<tr>
<td>MH/MR</td>
<td>$-</td>
<td>0.0%</td>
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<tr>
<td>Other</td>
<td>$25,981</td>
<td>3.8%</td>
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<tr>
<td>Subsidy</td>
<td>$62,622</td>
<td>9.2%</td>
</tr>
<tr>
<td>Total</td>
<td>$682,197</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
The Crawford Area Transportation Authority recently opened the doors to a new Administration and Operations facility in downtown Meadville. This facility, the first transit facility in Crawford County, provides indoor passenger waiting areas, a dispatch center, driver break room, and all administrative functions for the Authority. The facility was recently awarded a Diamond Award for Engineering Excellence by the American Council of Engineering Companies of Pennsylvania. The facility is in pursuit of Leadership in Energy and Environmental Design (LEED) certification and features a 20-foot by 30-foot second floor skylight, independent heating and cooling systems in each office, and many other innovative, energy-saving features.
### DuFAST (DuBois, Falls Creek, Sandy Township Joint Transportation Authority)

178 Spider Lake Road  
DuBois, PA 15801  
Ms. Kristen Vida  
(Executive Director)  
814-371-3940  
www.dufast.com

### Service Area Statistics (2000 Census)
- Square Miles: 57
- Population: 18,378

### Fare Information
- Fixed-Route Base: $1.25
- Fixed-Route Average: $0.83
- Last Base Fare Increase: July 2009 (25%)

### Act 44 Fixed-Route Distribution Factors
- Total Passengers: 65,783
- Senior Passengers: 27,610
- Revenue Vehicle Miles: 150,538
- Revenue Vehicle Hours: 11,971

### Act 44 Operating Assistance
- Operating Assistance: $431,131
- Required Local Match: $34,606

### Employees
- Full-Time: 7  
- Part-Time: 2

### Total Fleet Size
- Fixed-Route: 6  
- Paratransit: 0  
- System-wide: 6

### OPERATING BUDGET

#### Operating Expense (000's)
- $641

- Operator Salaries & Wages, $208
- Fringes, $97
- Other Salaries & Wages, $99
- Other, $118
- Fuel Util., $94
- Maint., $25
- Purchased Trans., $0

#### Operating Funds (000's)
- $641

- Federal, $34
- State, $539
- Revenue, $32
- Local, $36
Revenue Vehicle Hours (000's)

Operating Revenue Per Revenue Vehicle Hour*

Operating Expense Per Revenue Vehicle Hour

Revenue Vehicle Miles (000's)

Total Ridership Per Revenue Vehicle Hour

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation provided by Area Transportation Authority of North Central PA in Cameron, Clearfield, Elk, Jefferson, McKean, and Potter counties (see page 114).
DuFAST is currently in the process of deploying a fully-integrated intelligent transportation system that will include automated vehicle location, automated passenger counters, a voice annunciation system, and camera surveillance. As part of the project, DuFAST will partner with its neighboring transit agency, Area Transportation Authority of North Central PA (ATA) to gain access to a shared radio network. This partnership will allow DuFAST and ATA to share information more easily, enabling the agencies to better coordinate transit service for mutual customers.
Endless Mountains Transportation Authority (EMTA)
27824 Route 220
Athens, PA 18810
Mr. William Nichols, Jr.
(Acting General Manager)
570-888-7330
www.emtatransit.com

Service Area Statistics (2000 Census)
Square Miles: 2,734
Population: 110,690

Fare Information
Fixed-Route Base: $1.00
Fixed-Route Average: $0.72
Last Base Fare Increase: October 2005 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 150,884
Senior Passengers: 17,311
Revenue Vehicle Miles: 647,023
Revenue Vehicle Hours: 33,005

Employees
Full-Time Part-Time
Fixed-Route: 8 13
Paratransit: 9 17
System-wide: 17 30

Act 44 Operating Assistance
Operating Assistance: $532,174
Required Local Match: $46,950

Total Fleet Size
Fixed-Route: 19
Paratransit: 46
System-wide: 65

PERCENTAGE DISTRIBUTION OF OPERATING EXPENSE

- Operator Salaries & Wages, $390
- Fringes, $305
- Fuel Utilis, $205
- Maint., $60
- Purchased Trans, $0
- Operator Salaries & Wages, $191
- Other, $68

PERCENTAGE DISTRIBUTION OF OPERATING FUNDS

- Federal, $535
- State, $488
- Revenue, $149
- Local, $47
As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Endless Mountains Transportation Authority
27824 Route 220
Athens, PA 18810
570-888-7330
Mr. William Nichols Jr., Acting General Manager

Service Area Statistics (2000 Census)
Bradford, Sullivan, Tioga Counties
Square Miles: 2,734
Population: 110,690
65+ Population 17,907
% of Population 65 and older: 16.2%

Vehicles Operated in Maximum Service
Community Transportation: 34

Fare Information
Average Shared-Ride Fare: $29.70
Cost to Commonwealth per Senior Citizen Trip: $25.26
Last Base Fare Increase: August 2009

Trip Information
65+ Trips: 30,632
PwD Trips: 6,448
Other Shared-Ride Trips: 29,650
Total Shared-Ride Trips: 66,730
Non-Public Trips: 730

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Exclusive Human Service Program Contracts 11%
- Shared-Ride Admin 11%
- Shared-Ride Operating 78%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
<td>Passenger Fares</td>
<td>$54,572</td>
<td>2.5%</td>
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<tr>
<td>Lottery</td>
<td>$841,633</td>
<td>38.0%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$167,223</td>
<td>7.5%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$111,386</td>
<td>5.0%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$686,284</td>
<td>31.0%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$91,682</td>
<td>4.1%</td>
</tr>
<tr>
<td>Other</td>
<td>$173,610</td>
<td>7.8%</td>
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<tr>
<td>Subsidy</td>
<td>$89,074</td>
<td>4.0%</td>
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<tr>
<td>Total</td>
<td>$2,215,464</td>
<td>100.0%</td>
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</table>
EMTA Shared-Ride Vehicles in Renovated Parking

The Endless Mountains Transportation Authority recently completed upgrades to the parking area at its Tioga County facility in Mansfield. The improvements include the expansion and resurfacing of the parking area and installation of security lighting and fencing. The project is a significant upgrade for EMTA and facilitates safer and more efficient movement of vehicles.

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.
Indiana County Transit Authority (IndiGO)
1657 Saltsburg Avenue
Indiana, PA 15701
Mr. John Kanyan
(Executive Director)
724-465-2140
www.indigobus.com

Service Area Statistics (2000 Census)
Square Miles: 830
Population: 89,994

Fare Information
Fixed-Route Base: $1.25
Fixed-Route Average: $1.29
Last Base Fare Increase: Sep 2010 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 499,467
Senior Passengers: 18,612
Revenue Vehicle Miles: 486,243
Revenue Vehicle Hours: 35,519

Act 44 Operating Assistance
Operating Assistance: $944,576
Required Local Match: $44,777

Employees
Full-Time Part-Time
Fixed-Route: 32 12
Paratransit: 1 7
System-wide: 33 19

Employees
Full-Time Part-Time
Fixed-Route: 32 12
Paratransit: 1 7
System-wide: 33 19

Total Fleet Size
Fixed-Route: 21
Paratransit: 18
System-wide: 39

Oper员ing Expense (000’s)
Operator Salaries & Wages, $699
Other Salaries & Wages, $454
Other, $155
Fuel Util., $241
Maint., $201
Fringes, $510
Purchased Trans, $11

Oper员ing Funds (000’s)
Revenue, $582
State, $818
Local, $45
Federal, $826
Revenue Vehicle Hours (000's)

Operating Expense Per Passenger

Total Passengers (000's)

Operating Revenue Per Revenue Vehicle Hour*

Revenue Vehicle Hours (000's)

Operating Expense Per Revenue Vehicle Hour

Revenue Vehicle Miles (000's)

Total Ridership Per Revenue Vehicle Hour

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Indiana County Transportation Authority
1657 Saltsburg Avenue
Indiana, PA 15701
724-465-2140
Mr. John Kanyan, Executive Director

Service Area Statistics (2000 Census)
Indiana County
- Square Miles: 829
- Population: 89,605
- 65+ Population: 13,323
- % of Population 65 and older: 14.9%

Vehicles Operated in Maximum Service
Community Transportation: 11

Fare Information
- Average Shared-Ride Fare: $14.63
- Cost to Commonwealth per Senior Citizen Trip: $14.27
- Last Base Fare Increase: February 2008

Trip Information
- 65+ Trips: 31,448
- PwD Trips: 1,200
- Other Shared-Ride Trips: 5,002
- Total Shared-Ride Trips: 37,650
- Non-Public Trips: 23,288

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$33,800</td>
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<tr>
<td>Lottery</td>
<td>$448,774</td>
<td>29.2%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$18,797</td>
<td>1.2%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$66,633</td>
<td>4.3%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$919,834</td>
<td>59.8%</td>
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<tr>
<td>MH/MR</td>
<td>$30,880</td>
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<tr>
<td>Other</td>
<td>$5,424</td>
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<td>Subsidy</td>
<td>$15,146</td>
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<tr>
<td>Total</td>
<td>$1,539,288</td>
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</tbody>
</table>
IndiGO has used compressed natural gas (CNG) to fuel their fleet since 2000. In 2010, IndiGO took advantage of significant advancements in CNG fueling machinery and upgraded its CNG compressor and engine. These improvements will decrease maintenance costs and allow IndiGO to continue to fuel its vehicles with clean-burning and more cost-effective CNG.
Mid-County Transit
220 North Grant Avenue
Kittanning, PA 16201
Ms. Patti Baker
(General Manager)
724-548-8696
www.tandctransit.com

Service Area Statistics (2000 Census)
Square Miles: 20
Population: 11,837

Fare Information
Fixed-Route Base: $1.00
Fixed-Route Average: $1.22
Last Base Fare Increase: August 2003 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 52,151
Senior Passengers: 23,382
Revenue Vehicle Miles: 145,547
Revenue Vehicle Hours: 10,532

Employees
Full-Time: 8
Part-Time: 1
Fixed-Route: 15
Paratransit: 0
System-wide: 23

Act 44 Operating Assistance
Operating Assistance: $483,672
Required Local Match: $31,591

Total Fleet Size
Fixed-Route: 6
Paratransit: 0
System-wide: 6

OPERATING BUDGET

Operating Expense (000's) $642
- Operator Salaries & Wages, $138
- Purchased Trans, $0
- Maint., $38
- Fuel Util., $101
- Fringes, $100
- Other, $133

Operating Funds (000's) $642
- Revenue, $42
- State, $243
- Federal, $349
- Local, $9
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Town & Country Transit
220 North Grant Avenue
Kittanning, PA 16201
724-548-8696
Ms. Patti Baker, General Manager

Service Area Statistics (2000 Census)
Armstrong County
Square Miles: 654
Population: 72,392
65+ Population: 13,053
% of Population 65 and older: 18.0%

Vehicles Operated in Maximum Service
Community Transportation: 15

Fare Information
Average Shared-Ride Fare: $17.76
Cost to Commonwealth per Senior Citizen Trip: $15.11
Last Base Fare Increase: August 2010

Trip Information
65+ Trips: 23,629
PwD Trips: 4,055
Other Shared-Ride Trips: 2,938
Total Shared-Ride Trips: 30,622
Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
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<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$ 51,022</td>
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<td>Lottery</td>
<td>$ 357,064</td>
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<td>Persons with Disabilities Program</td>
<td>$ 78,293</td>
<td>7.7%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$ 67,127</td>
<td>6.6%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$</td>
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<tr>
<td>MH/MR</td>
<td>$ 88,704</td>
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<tr>
<td>Other</td>
<td>$ 4,756</td>
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<td>Subsidy</td>
<td>$ 367,162</td>
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<td>Total</td>
<td>$ 1,014,128</td>
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</table>
RURAL SYSTEMS

Capital

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

The Mid-County Transit Authority recently purchased two transit vehicles equipped with power lifts to aid passengers who depend on walkers and wheelchairs. The vehicles will be used in fixed-route service throughout the Kittanning area. The vehicles are replacing larger transit vehicles in Mid-County’s effort to reduce fuel costs and better meet passenger demand.
**MCTA (Monroe County Transportation Authority)**

**Monroe County Transportation Authority (MCTA)**  
P.O. Box 339  
Scotrun, PA 18355-0339  
Ms. Peggy Howarth  
(Executive Director)  
570-839-6282  
www.gomcta.com

**Service Area Statistics (2000 Census)**  
Square Miles: 611  
Population: 138,687

**Fare Information**  
Fixed-Route Base: $1.25  
Fixed-Route Average: $1.06  
Last Base Fare Increase: February 1996 (25%)
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Monroe County Transportation Authority
P.O. Box 339
Scotrun, PA 18355-0339
570-839-6282
Ms. Peggy Howarth, Executive Director

Service Area Statistics (2000 Census)
Monroe County
Square Miles: 609
Population: 138,687
65+ Population: 17,036
% of Population 65 and older: 12.3%

Vehicles Operated in Maximum Service
Community Transportation: 20

Fare Information
Average Shared-Ride Fare: $19.33
Cost to Commonwealth per Senior Citizen Trip: $15.77
Last Base Fare Increase: May 2011

Trip Information
65+ Trips: 30,709
PwD Trips: 8,412
Other Shared-Ride Trips: 21,429
Total Shared-Ride Trips: 60,550
Non-Public Trips: 58,705

COMMUNITY TRANSPORTATION OPERATING BUDGET

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$64,034</td>
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<tr>
<td>Lottery</td>
<td>$484,267</td>
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<tr>
<td>Persons with Disabilities</td>
<td>$140,260</td>
<td>7.5%</td>
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<td>Program</td>
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<td>Area Agency on Aging</td>
<td>$46,628</td>
<td>2.5%</td>
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<td>Medical Assistance</td>
<td>$990,390</td>
<td>53.1%</td>
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<td>Transportation Program</td>
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<td>MH/MR</td>
<td>$ -</td>
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<tr>
<td>Other</td>
<td>$138,219</td>
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<tr>
<td>Subsidy</td>
<td>$ -</td>
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<tr>
<td>Total</td>
<td>$1,863,798</td>
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</table>
On September 29, 2011, the Monroe County Transportation Authority dedicated an 8,000-square-foot addition to its administration and operations center. The design created a dedicated space for the growing Shared-Ride operation, as well as a call center and board room. The project included repaving the parking area and upgrading to a geothermal energy system, which allows for greater operating efficiency and cost containment. The addition is dedicated to former MCTA Board Chairman, Roland Featherman, and is now known as the Featherman Wing.
**Mount Carmel, Borough of**

**Borough of Mount Carmel**
137 West 4th Street
Mount Carmel, PA 17851
Mr. Jerry Matzura
(Transit Manager)
570-339-4486

**House District**
Northumberland: 107

**Senate District**
Northumberland: 27

**Service Area Statistics (2000 Census)**
Square Miles: 56
Population: 33,000

**Fare Information**
Fixed-Route Base: $1.00
Fixed-Route Average: $1.27
Last Base Fare Increase: August 2007 (30%)

**Act 44 Fixed-Route Distribution Factors**
Total Passengers: 55,073
Senior Passengers: 50,611
Revenue Vehicle Miles: 53,036
Revenue Vehicle Hours: 4,850

**Employees**
Full-Time: 8
Part-Time: 0

**Act 44 Operating Assistance**
Operating Assistance: $273,208
Required Local Match: $9,093

**Total Fleet Size**
Fixed-Route: 3
Paratransit: 0
System-wide: 3

**OPERATING BUDGET**

**Operating Expense (000’s)**
- Operator Salaries & Wages, $0
- Other, $4
- Other Salaries & Wages, $52
- Fringes, $30
- Fuel Util, $2
- Maint, $2
- Purchased Trans, $413

**Operating Funds (000’s)**
- Local, $9
- Revenue, $6
- State, $244
- Federal, $244
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Northumberland County Transportation in Northumberland County (see page 191).
**Vehicle Painting**

The Borough of Mount Carmel painted and detailed their fixed-route fleet.
New Castle Area Transportation Authority (NCATA)
311 Mahoning Avenue
New Castle, PA 16102
Mr. Leonard L. Lastoria
(General Manager)
724-654-3130
www.newcastletransit.org

Service Area Statistics (2000 Census)
Square Miles: 177
Population: 96,246

Fare Information
Fixed-Route Base: $1.00
Fixed-Route Average: $1.52
Last Base Fare Increase: March 2012 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 1,161,974
Senior Passengers: 432,736
Revenue Vehicle Miles: 1,043,817
Revenue Vehicle Hours: 57,913

Act 44 Operating Assistance
Operating Assistance: $3,391,574
Required Local Match $157,410

Employees
Full-Time Part-Time
Fixed-Route: 55 0
Paratransit: 0 0
System-wide: 55 0

Total Fleet Size
Fixed-Route: 30
Paratransit: 0
System-wide: 30

Fare Information
House District
Lawrence: 9, 10, 17
Senate District
Lawrence: 47, 50

Service Area Statistics (2000 Census)
Square Miles: 177
Population: 96,246

Fare Information
Fixed-Route Base: $1.00
Fixed-Route Average: $1.52
Last Base Fare Increase: March 2012 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 1,161,974
Senior Passengers: 432,736
Revenue Vehicle Miles: 1,043,817
Revenue Vehicle Hours: 57,913

Act 44 Operating Assistance
Operating Assistance: $3,391,574
Required Local Match $157,410

Employees
Full-Time Part-Time
Fixed-Route: 55 0
Paratransit: 0 0
System-wide: 55 0

Total Fleet Size
Fixed-Route: 30
Paratransit: 0
System-wide: 30

Fare Information
House District
Lawrence: 9, 10, 17
Senate District
Lawrence: 47, 50

Operating Expense (000's) $6,668
- Operator Salaries & Wages, $1,539
- Maint., $452
- Fuel Utils., $867
- Fringes, $2,446
- Other Salaries & Wages, $715
- Other, $606
- Purchased Trans, $43

Operating Funds (000's) $6,668
- Revenue, $874
- State, $3,886
- Local, $157
- Federal, $1,751
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Community transportation provided by Allied Coordinated Transportation Services, Inc., in Lawrence County (see page 173).
Vehicle Purchase

The New Castle Area Transit Authority recently purchased five fixed-route transit vehicles. The purchase included two 35-foot low-floor vehicles and three 40-foot low-floor vehicles. The smaller vehicles will circulate in and around the City of New Castle, while the larger vehicles will be used for commuter service to Pittsburgh, a 50-mile one-way trip.
### Service Area Statistics (2000 Census)

- **Square Miles:** 778
- **Population:** 150,336

### Fare Information

- **Fixed-Route Base:** $1.25
- **Fixed-Route Average:** $1.34
- **Last Base Fare Increase:** July 1998 (9%)

### Act 44 Fixed-Route Distribution Factors

- **Total Passengers:** 233,174
- **Senior Passengers:** 108,491
- **Revenue Vehicle Miles:** 362,117
- **Revenue Vehicle Hours:** 23,120

### Employees

<table>
<thead>
<tr>
<th></th>
<th>Full-Time</th>
<th>Part-Time</th>
</tr>
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<tbody>
<tr>
<td>Fixed-Route</td>
<td>27</td>
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<tr>
<td>Paratransit</td>
<td>22</td>
<td>13</td>
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<tr>
<td>System-wide</td>
<td>49</td>
<td>16</td>
</tr>
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</table>

### Act 44 Operating Assistance

- **Operating Assistance:** $1,303,217
- **Required Local Match:** $45,968

### Total Fleet Size

- **Fixed-Route:** 14
- **Paratransit:** 29
- **System-wide:** 43

### Operating Budget

#### Operating Expense (000's)

- **$2,024**
  - Operator Salaries & Wages, $398
  - Fringes, $380
  - Fuel Util., $340
  - Maint., $125
  - Purchased Trans, $4
  - Other, $346

#### Operating Funds (000's)

- **$2,024**
  - Local, $46
  - Federal, $469
  - State, $1,342
  - Revenue, $167
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Schuylkill Transportation System
252 Industrial Park Road
St. Clair, PA 17970
570-429-2701
Mr. Mike Micko, Vice President of Public Transportation Services

Service Area Statistics (2000 Census)
Schuylkill County
Square Miles: 778
Population: 150,336
65+ Population: 29,866
% of Population 65 and older: 19.9%

Vehicles Operated in Maximum Service
Community Transportation: 28

Fare Information
Average Shared-Ride Fare: $14.62
Cost to Commonwealth per Senior Citizen Trip: $12.36
Last Base Fare Increase: July 2011

Trip Information
65+ Trips: 61,499
PwD Trips: 15,019
Other Shared-Ride Trips: 19,875
Total Shared-Ride Trips: 96,393
Non-Public Trips: 49,853

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Exclusive Human Service Program Contracts: 24%
- Shared-Ride Admin: 16%
- Shared-Ride Operating: 60%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
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<tbody>
<tr>
<td>Passenger Fares</td>
<td>$199,811</td>
<td>9.4%</td>
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<tr>
<td>Lottery</td>
<td>$759,926</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$183,832</td>
<td>8.7%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$62,458</td>
<td>2.9%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$427,912</td>
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<td>MH/MR</td>
<td>$63,369</td>
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<td>Other</td>
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<tr>
<td>Subsidy</td>
<td>$63,392</td>
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<td>$2,123,484</td>
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</table>
State Capital Funds Allocated by Fiscal Year*

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Funding (in $)</th>
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<tbody>
<tr>
<td>FY 07-08</td>
<td>$100,000</td>
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<tr>
<td>FY 08-09</td>
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<tr>
<td>FY 09-10</td>
<td>$500,000</td>
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<tr>
<td>FY 10-11</td>
<td>$500,000</td>
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</tbody>
</table>

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Purchase

The Schuylkill Transportation System recently upgraded its fixed-route fleet with the purchase of a 35-foot low-floor transit bus. The new vehicle provides passengers with comfortable seating, easy-level boarding, and the ability to transport bicycles. This project provides Schuylkill County residents with safe, economical, and reliable public transportation services.
**Venango County Transportation Office (VCTO)**
1 Dale Avenue
Franklin, PA 16323
Ms. Sally Mays
(Director)
814-432-9767
www.co.venango.pa.us

**House District**
Venango: 64

**Senate District**
Venango: 21

**Service Area Statistics (2000 Census)**
Square Miles: 100
Population: 36,354

**Fare Information**
Fixed-Route Base: $1.50
Fixed-Route Average: $1.75
Last Base Fare Increase: July 2005 (20%)

**Act 44 Fixed-Route Distribution Factors**
Total Passengers: 57,978
Senior Passengers: 11,632
Revenue Vehicle Miles: 164,415
Revenue Vehicle Hours: 7,500

**Act 44 Operating Assistance**
Operating Assistance: $258,002
Required Local Match: $19,865

**Employees**
Full-Time
Fixed-Route: 5
Senior: 5
Paratransit: 3
System-wide: 8

**Total Fleet Size**
Fixed-Route: 3
Paratransit: 0
System-wide: 3

---

### OPERATING BUDGET

**Operating Expense (000's)**
$385

- Operator Salaries & Wages, $116
- Fringes, $80
- Other Salaries & Wages, $48
- Fuel Utilities, $71
- Maint., $23
- Other, $46
- Purchased Transit, $0

**Operating Funds (000's)**
$385

- Federal, $90
- State, $206
- Revenue, $68
- Local, $20
Total Passengers (000’s)

Revenue Vehicle Hours (000’s)

Revenue Vehicle Miles (000’s)

Operating Expense Per Passenger

Operating Revenue Per Revenue Vehicle Hour*

Operating Expense Per Revenue Vehicle Hour

Total Ridership Per Revenue Vehicle Hour

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Venango County Transportation Office
1 Dale Avenue
Franklin, PA 16323
814-432-9767
Ms. Sally Mays, Director

Service Area Statistics (2000 Census)
Venango County
Square Miles: 675
Population: 57,565
65+ Population: 9,657
% of Population 65 and older: 16.8%

Vehicles Operated in Maximum Service
Community Transportation: 14

Fare Information
Average Shared-Ride Fare: $14.56
Cost to Commonwealth per Senior Citizen Trip: $12.13
Last Base Fare Increase: March 2008

Trip Information
65+ Trips: 13,104
PwD Trips: 0
Other Shared-Ride Trips: 13,828
Total Shared-Ride Trips: 26,932
Non-Public Trips: 72,568

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$ 702</td>
<td>0.0%</td>
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<tr>
<td>Lottery</td>
<td>$158,894</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$ -</td>
<td>0.0%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$104,940</td>
<td>6.0%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$1,121,798</td>
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<tr>
<td>MH/MR</td>
<td>$242,055</td>
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<td>Other</td>
<td>$38,122</td>
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<td>Total</td>
<td>$1,761,739</td>
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</table>
State Capital Funds Allocated by Fiscal Year*

*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Passenger Shelters

The Venango County Transportation Office installed six bus shelters in the City of Franklin to provide passengers covered waiting areas and designated, safe, and recognizable bus stops.
Transit Authority of Warren County
42 Clark Street
Warren, PA 16365
Mr. John Aldrich
(Executive Director)
814-723-1874
www.tawcbus.com

House District
Warren: 65

Senate District
Warren: 21, 25

Service Area Statistics (2000 Census)
Square Miles: 883
Population: 43,683

Fare Information
Fixed-Route Base: $0.75
Fixed-Route Average: $0.73
Last Base Fare Increase: Nov 1999 (25%)

Act 44 Fixed-Route Distribution Factors
Total Passengers: 66,610
Senior Passengers: 8,103
Revenue Vehicle Miles: 183,708
Revenue Vehicle Hours: 12,530

Act 44 Operating Assistance
Operating Assistance: $493,681
Required Local Match $31,473

Employees
Full-Time Part-Time
Fixed-Route: 6 4
Paratransit: 6 4
System-wide: 12 8

Total Fleet Size
Fixed-Route: 5
Paratransit: 13
System-wide: 18

OPERATING BUDGET

Operating Expense (000's) $761

- Operator Salaries & Wages, $197
- Fringes, $263
- Fuel Util., $103
- Maint., $23
- Purchased Trans., $0
- Other, $77

Operating Funds (000's) $761

- Federal, $174
- State, $513
- Local, $31
- Revenue, $43
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.
Community Transportation

Warren County Transit Authority
42 Clark Street
Warren, PA 16365
814-723-1874
Mr. John Aldrich, Executive Director

Service Area Statistics (2000 Census)
Warren County
- Square Miles: 883
- Population: 43,863
- 65+ Population: 7,312
- % of Population 65 and older: 16.7%

Vehicles Operated in Maximum Service
Community Transportation: 11

Fare Information
- Average Shared-Ride Fare: $12.72
- Cost to Commonwealth per Senior Citizen Trip: $9.75
- Last Base Fare Increase: September 2010

Trip Information
- 65+ Trips: 33,036
- PwD Trips: 203
- Other Shared-Ride Trips: 6,861
- Total Shared-Ride Trips: 40,100
- Non-Public Trips: 1,021

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Exclusive Human Service Program Contracts 49%
- Shared-Ride Admin 6%
- Shared-Ride Operating 45%

Shared-Ride Ridership

Shared-Ride Fare Recovery

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
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<td>$379,913</td>
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<td>Persons with Disabilities Program</td>
<td>$2,096</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$56,120</td>
<td>6.1%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$395,371</td>
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<td>MH/MR</td>
<td>-</td>
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<td>Other</td>
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<tr>
<td>Subsidy</td>
<td>-</td>
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<tr>
<td>Total</td>
<td>$925,802</td>
<td>100.0%</td>
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</tbody>
</table>
*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

The Warren County Transit Authority recently purchased a transit vehicle equipped with power lifts to aid passengers with walkers and wheelchairs. The vehicle will be used for the shared-ride service and is equipped with a video recorder system to increase passenger safety. The vehicle provides Warren County residents with safe and reliable public transportation services.
Section IV

Community Transportation
Community Transportation

Adams County Transit Authority
Rear 257 4th Street
Gettysburg, PA 17325
717-337-1345
Mr. Richard Farr, Executive Director

Service Area Statistics (2000 Census)
Adams County
- Square Miles: 520
- Population: 91,292
- 65+ Population: 12,656
- % of Population 65 and older: 13.9%

Vehicles Operated in Maximum Service
- Community Transportation: 17

Fare Information
- Average Shared-Ride Fare: $11.95
- Cost to Commonwealth per Senior Citizen Trip: $10.08
- Last Base Fare Increase: July 2006

Trip Information
- 65+ Trips: 21,047
- PwD Trips: 6,422
- Other Shared-Ride Trips: 1,820
- Total Shared-Ride Trips: 29,289
- Non-Public Trips: 27,344

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Shared-Ride Operating 26%
- Shared-Ride Admin 5%
- Exclusive Human Service Program Contracts 69%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
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<tr>
<td>Passenger Fares</td>
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<td>Lottery</td>
<td>$213,050</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$66,648</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$48,494</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$521,492</td>
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<tr>
<td>MH/MR</td>
<td>$219,953</td>
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<td>Other</td>
<td>$31,630</td>
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<td>Subsidy</td>
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<td>Total</td>
<td>$1,115,507</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
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<tbody>
<tr>
<td>$547,505</td>
<td>Accessible Buses/Vans, Communication Equipment</td>
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</table>
Allied Coordinated Transportation Services, Inc.
241 West Grant Street
New Castle, PA 16103
724-658-7258
Mr. Thomas Scott, CEO

Service Area Statistics (2000 Census)
Lawrence County
- Square Miles: 360
- Population: 94,643
- 65+ Population: 18,223
- % of Population 65 and older: 19.3%

Vehicles Operated in Maximum Service
Community Transportation: 20

Fare Information
- Average Shared-Ride Fare: $14.30
- Cost to Commonwealth per Senior Citizen Trip: $10.87
- Last Base Fare Increase: July 2005

Trip Information
- 65+ Trips: 27,252
- PwD Trips: 3,487
- Other Shared-Ride Trips: 59,879
- Total Shared-Ride Trips: 90,618
- Non-Public Trips: 9,752

COMMUNITY TRANSPORTATION OPERATING BUDGET

Shared-Ride Ridership

Shared-Ride Fare Recovery

MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$48,954</td>
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<td>Lottery</td>
<td>$296,093</td>
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<td>Area Agency on Aging</td>
<td>$12,171</td>
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<td>MH/MR</td>
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<td>Other</td>
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<td>Subsidy</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
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<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
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<tr>
<td>$620,000</td>
<td>Accessible Transit Buses</td>
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COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Exclusive Human Service Program Contracts 40%

Shared-Ride Admin 5%

Shared-Ride Operating 55%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
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<tr>
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<td>$ 50,998</td>
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<td>$ 1,752,469</td>
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<td>$ 36,438</td>
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<td>Subsidy</td>
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<td><strong>Total</strong></td>
<td><strong>$3,350,286</strong></td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
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</thead>
<tbody>
<tr>
<td>$953,000</td>
<td>Accessible Transit Buses, Communication Equipment, Garage Equipment</td>
</tr>
</tbody>
</table>
Bucks County Transport, Inc.
P.O. Box 510
Holicong, PA 18928
215-794-5554
Mr. Vincent Volpe, Director

Service Area Statistics (2000 Census)

Bucks County

Square Miles: 607
Population: 597,635
65+ Population: 74,094
% of Population 65 and older: 12.4%

Vehicles Operated in Maximum Service

Community Transportation: 170

Fare Information

Average Shared-Ride Fare: $20.78
Cost to Commonwealth per Senior Citizen Trip: $17.30
Last Base Fare Increase: April 2008

Trip Information

65+ Trips: 184,283
PwD Trips: 26,087
Other Shared-Ride Trips: 2,770
Total Shared-Ride Trips: 213,140
Non-Public Trips: 427,497

Community Transportation Operating Budget

<table>
<thead>
<tr>
<th>Operating Expenses</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Shared-Ride Operating</td>
<td>99%</td>
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<tr>
<td>Exclusive Human Service Program Contracts</td>
<td>57%</td>
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<tr>
<td>Shared-Ride Admin</td>
<td>4%</td>
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Sources of Funding

<table>
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<td>Lottery</td>
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<td>Persons with Disabilities Program</td>
<td>$497,755</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$155,001</td>
<td>1.5%</td>
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<td>Medical Assistance Transportation Program</td>
<td>$2,965,099</td>
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<tr>
<td>MH/MR</td>
<td>$2,024,571</td>
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<td>Other</td>
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<td>$-</td>
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<tr>
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<td><strong>$10,618,217</strong></td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,806,000</td>
<td>Accessible Transit Buses</td>
</tr>
</tbody>
</table>
Community Transportation

Butler County Community Action & Development
124 West Diamond Street
Butler, PA 16003-1208
215-284-5125
Ms. Janine Kennedy, Director

Service Area Statistics (2000 Census)
Butler County
Square Miles: 789
Population: 174,083
65+ Population: 24,821
% of Population 65 and older: 12.3%

Vehicles Operated in Maximum Service
Community Transportation: 18

Fare Information
Average Shared-Ride Fare: $12.17
Cost to Commonwealth per Senior Citizen Trip: $10.20
Last Base Fare Increase: October 2010

Trip Information
65+ Trips: 44,337
PwD Trips: 3,964
Other Shared-Ride Trips: 23,356
Total Shared-Ride Trips: 71,657
Non-Public Trips: 0

Shared-Ride Ridership

Shared-Ride Fare Recovery

MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
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<tbody>
<tr>
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<td>$34,213</td>
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<tr>
<td>Lottery</td>
<td>$452,106</td>
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<td>$58,892</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<tr>
<th>Funding Amount</th>
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</thead>
<tbody>
<tr>
<td>$609,151</td>
<td>Accessible Buses, Communication Equipment, Computer Hardware, Office Equipment</td>
</tr>
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</table>
Community Transportation

Service Area Statistics (2000 Census)
Centre County excluding State College
- Square Miles: 975
- Population: 52,314
- 65+ Population: 5,490
- % of Population 65 and older: 10.5%

Vehicles Operated in Maximum Service
- Community Transportation: 22

Fare Information
- Average Shared-Ride Fare: $15.89
- Cost to Commonwealth per Senior Citizen Trip: $12.82
- Last Base Fare Increase: April 2009

Trip Information
- 65+ Trips: 34,564
- PwD Trips: 4,779
- Other Shared-Ride Trips: 46,166
- Total Shared-Ride Trips: 85,509
- Non-Public Trips: 33,735

Community Transportation Operating Budget

<table>
<thead>
<tr>
<th>Operating Expenses</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exclusive Human Service Program Contracts</td>
<td>29%</td>
</tr>
<tr>
<td>Shared-Ride Admin</td>
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<td>Shared-Ride Operating</td>
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Sources of Funding

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<td>$73,220</td>
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Centre County Office of Transportation
420 Holmes Street
Bellefonte, PA 16823
814-355-6807
Mr. David Lomison, Director

Centre County excluding State College

|| Square Miles | Population | 65+ Population | % of Population 65 and older |
|--------------|------------|---------------|-------------------------------|
|              | 975        | 52,314        | 5,490                         | 10.5%                         |

Vehicles Operated in Maximum Service
- Community Transportation: 22

Fare Information
- Average Shared-Ride Fare: $15.89
- Cost to Commonwealth per Senior Citizen Trip: $12.82
- Last Base Fare Increase: April 2009

Trip Information
- 65+ Trips: 34,564
- PwD Trips: 4,779
- Other Shared-Ride Trips: 46,166
- Total Shared-Ride Trips: 85,509
- Non-Public Trips: 33,735

Community Transportation Capital Funding FY 2008-09 through 2010-11

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<thead>
<tr>
<th>Funding Amount</th>
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<tr>
<td>$695,000</td>
<td>Accessible Buses, Computer Equipment</td>
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Pennsylvania Public Transportation Performance Report - Fiscal Year 2010-11
Community Transportation

ROVER Community Transportation
1002 South Chestnut Street
Downingtown, PA 19335
484-696-3854
Mr. Gary D. Krapf, President

Service Area Statistics (2000 Census)

Chester County

Square Miles: 756
Population: 433,501
65+ Population: 50,677
% of Population 65 and older: 11.7%

Vehicles Operated in Maximum Service
Community Transportation: 70

Fare Information

Average Shared-Ride Fare: $22.17
Cost to Commonwealth per Senior Citizen Trip: $14.86
Last Base Fare Increase: July 2010

Trip Information

65+ Trips: 166,180
PwD Trips: 31,117
Other Shared-Ride Trips: 102,000
Total Shared-Ride Trips: 299,297
Non-Public Trips: 49,004

COMMUNITY TRANSPORTATION OPERATING BUDGET

Exclusive Human Service Program Contracts 26%
Shared-Ride Admin 10%
Shared-Ride Operating 64%

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
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<tr>
<td>Passenger Fares</td>
<td>$267,606</td>
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<td>$2,470,919</td>
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<td>$574,967</td>
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<td>$173,200</td>
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<td>MH/MR</td>
<td>$250,071</td>
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<td>Other</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<thead>
<tr>
<th>Funding Amount</th>
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<tbody>
<tr>
<td>$1,501,220</td>
<td>Accessible Buses</td>
</tr>
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COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Exclusive Human Service Program Contracts 27%

Shared-Ride Admin 10%

Shared-Ride Operating 63%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<tr>
<th>Funding Amount</th>
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<tbody>
<tr>
<td>$619,000</td>
<td>Accessible Buses/Vans, Computer Hardware/Software</td>
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</table>
Community Transportation

Cumberland County Transportation Department
310 Allen Road, Suite 201
Carlisle, PA 17013
1-800-315-2546
Ms. Rose Cook, Director

Service Area Statistics (2000 Census)
Cumberland County
- Square Miles: 550
- Population: 213,674
- 65+ Population: 31,754
- % of Population 65 and older: 14.9%

Vehicles Operated in Maximum Service
Community Transportation: 22

Fare Information
- Average Shared-Ride Fare: $12.39
- Cost to Commonwealth per Senior Citizen Trip: $10.32
- Last Base Fare Increase: April 2007

Trip Information
- 65+ Trips: 45,476
- PwD Trips: 10,193
- Other Shared-Ride Trips: 89,728
- Total Shared-Ride Trips: 145,397
- Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Exclusive Human Service Program Contracts: 12%
- Shared-Ride Admin: 12%
- Shared-Ride Operating: 76%

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION CAPITAL FUNDING

Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,518,100</td>
<td>Accessible Buses, Communication Equipment, Computer Hardware, Office Equipment</td>
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Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
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<td>$35,498</td>
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<td>$469,465</td>
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<td>Area Agency on Aging</td>
<td>$150,691</td>
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<td>MH/MR</td>
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<td>Subsidy</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$2,341,427</strong></td>
<td><strong>100.0%</strong></td>
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</tbody>
</table>

MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 7%
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

- Shared-Ride Operating: 38%
- Shared-Ride Admin: 5%
- Exclusive Human Service Program Contracts: 57%

Sources of Funding

<table>
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<th>Funding Source</th>
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<td>Passenger Fares</td>
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<td>$34,404</td>
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<td>$177,733</td>
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<td>$6,000,655</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<th>Funding Amount</th>
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<tbody>
<tr>
<td>$728,114</td>
<td>Accessible Buses, Communication Equipment</td>
</tr>
</tbody>
</table>
Community Transportation

Forest County Transportation
Forest County Building
Marienville, PA 16239
814-927-8266
Ms. Nancy Woodman, Director

Service Area Statistics (2000 Census)
Forest County
Square Miles: 428
Population: 4,964
65+ Population: 985
% of Population 65 and older: 19.8%

Vehicles Operated in Maximum Service
Community Transportation: 12

Fare Information
Average Shared-Ride Fare: $26.86
Cost to Commonwealth per Senior Citizen Trip: $21.05
Last Base Fare Increase: February 2010

Trip Information
65+ Trips: 9,332
PwD Trips: 768
Other Shared-Ride Trips: 1,938
Total Shared-Ride Trips: 12,038
Non-Public Trips: 4

COMMUNITY TRANSPORTATION OPERATING BUDGET

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Exclusive Human Service Program Contracts 8%
Shared-Ride Admin 24%
Shared-Ride Operating 68%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<td>$22,942</td>
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<td>$29,819</td>
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<td>$94,042</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<tbody>
<tr>
<td>$246,000</td>
<td>Accessible Vans</td>
</tr>
</tbody>
</table>
### Franklin County Transportation

201 Franklin Farm Lane  
Chambersburg, PA 17202  
717-264-5225  
Ms. Gloria Strine, Director of Transportation

### Service Area Statistics (2000 Census)

**Franklin County**

- **Square Miles:** 772
- **Population:** 129,313
- **65+ Population:** 20,751
- **% of Population 65 and older:** 16.1%

### Vehicles Operated in Maximum Service

**Community Transportation:** 25

### Fare Information

- **Average Shared-Ride Fare:** $15.98
- **Cost to Commonwealth per Senior Citizen Trip:** $13.60
- **Last Base Fare Increase:** April 2008

### Trip Information

- **65+ Trips:** 28,592
- **PwD Trips:** 4,958
- **Other Shared-Ride Trips:** 22,457
- **Total Shared-Ride Trips:** 56,007
- **Non-Public Trips:** 15,938

### Community Transportation Operating Budget

#### Operating Expenses

- **Exclusive Human Service Program Contracts:** 36%
- **Shared-Ride Operating:** 38%
- **Shared-Ride Admin:** 26%

#### Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
<td>Passenger Fares</td>
<td>$45,535</td>
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<td>Lottery</td>
<td>$388,851</td>
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<td>$67,429</td>
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<td>Area Agency on Aging</td>
<td>$109,198</td>
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<td>Medical Assistance Transportation Program</td>
<td>$1,017,918</td>
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<td>MH/MR</td>
<td>$11,538</td>
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<td>$13,520</td>
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<td>Subsidy</td>
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<td><strong>Total</strong></td>
<td>$1,653,989</td>
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**Community Transportation Capital Funding FY 2008-09 through 2010-11**

<table>
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<th>Funding Amount</th>
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<tbody>
<tr>
<td>$557,271</td>
<td>Accessible Buses, Software, Computer Hardware</td>
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COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

<table>
<thead>
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<th>Service</th>
<th>Operating Expenses Source</th>
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<td>Passenger Fares</td>
<td>$22,174</td>
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<td>$197,849</td>
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<td>$32,132</td>
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<td>$1,218,631</td>
<td>71.7%</td>
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<td>MH/MR</td>
<td>$-</td>
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<td>Other</td>
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<td>$1,699,978</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
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<th>Funding Amount</th>
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</tr>
</thead>
<tbody>
<tr>
<td>$446,643</td>
<td>Accessible Buses, Communication Equipment</td>
</tr>
</tbody>
</table>
Community Transportation

Service Area Statistics (2000 Census)

- Huntingdon, Bedford, and Fulton Counties
- Square Miles: 2,326
- Population: 109,831
- 65+ Population: 17,059
- % of Population 65 and older: 15.5%

Vehicles Operated in Maximum Service

Community Transportation: 42

Fare Information

- Average Shared-Ride Fare: $13.89
- Cost to Commonwealth per Senior Citizen Trip: $12.01
- Last Base Fare Increase: March 2006

Trip Information

- 65+ Trips: 70,778
- PwD Trips: 5,972
- Other Shared-Ride Trips: 32,546
- Total Shared-Ride Trips: 109,296
- Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

<table>
<thead>
<tr>
<th>Operating Expenses</th>
<th>Shared-Ride Operating 83%</th>
</tr>
</thead>
</table>

Exclusive Human Service Program Contracts 2%

Shared-Ride Admin 15%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$180,512</td>
<td>9.9%</td>
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<tr>
<td>Lottery</td>
<td>$850,093</td>
<td>46.6%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$68,915</td>
<td>3.8%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$181,618</td>
<td>9.9%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$317,869</td>
<td>17.4%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>$-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$146,897</td>
<td>8.0%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$79,900</td>
<td>4.4%</td>
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<tr>
<td>Total</td>
<td>$1,825,804</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,127,000</td>
<td>Accessible Buses/Vans</td>
</tr>
</tbody>
</table>

Huntingdon-Bedford-Fulton Area Agency on Aging

240 Wood Street
Bedford, PA 15522
814-623-8148
Mr. Alan Smith, Executive Director

Shared-Ride Ridership

<table>
<thead>
<tr>
<th>FY 06-07</th>
<th>FY 07-08</th>
<th>FY 08-09</th>
<th>FY 09-10</th>
<th>FY 10-11</th>
</tr>
</thead>
<tbody>
<tr>
<td>65+</td>
<td>PwD</td>
<td>Total</td>
<td></td>
<td></td>
</tr>
<tr>
<td>70,778</td>
<td>5,972</td>
<td>109,296</td>
<td></td>
<td></td>
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</table>

Shared-Ride Fare Recovery

<table>
<thead>
<tr>
<th>FY 06-07</th>
<th>FY 07-08</th>
<th>FY 08-09</th>
<th>FY 09-10</th>
<th>FY 10-11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Avg. Shared-Ride Fare</td>
<td>Avg. Shared-Ride Cost per Trip</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$13.89</td>
<td>$12.01</td>
<td>$10.00</td>
<td>$8.00</td>
<td>$6.00</td>
</tr>
</tbody>
</table>

MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A
Community Transportation

Lackawanna County Coordinated Transportation
800 North South Road
Scranton, PA 18504
570-963-6795
Mr. John Tomcho, Administrative Manager

Service Area Statistics (2000 Census)
Lackawanna County
Square Miles: 459
Population: 213,295
65+ Population: 41,542
% of Population 65 and older: 19.5%

Vehicles Operated in Maximum Service
Community Transportation: 25

Fare Information
Average Shared-Ride Fare: $13.00
Cost to Commonwealth per Senior Citizen Trip: $11.05
Last Base Fare Increase: July 2011

Trip Information
65+ Trips: 66,171
PwD Trips: 357
Other Shared-Ride Trips: 9,168
Total Shared-Ride Trips: 75,696
Non-Public Trips: 9,904

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
Exclusive Human Service Program Contracts 52%
Shared-Ride Admin 2%
Shared-Ride Operating 46%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
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<tr>
<td>Passenger Fares</td>
<td>$</td>
<td>0.0%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$731,190</td>
<td>20.0%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$4,116</td>
<td>0.1%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$202,327</td>
<td>5.5%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$1,636,190</td>
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<tr>
<td>MH/MR</td>
<td>$</td>
<td>0.0%</td>
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<td>Other</td>
<td>$200,114</td>
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<td>Subsidy</td>
<td>$875,841</td>
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<td>Total</td>
<td>$3,649,778</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$556,000</td>
<td>Accessible Transit Buses</td>
</tr>
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</table>
Luzerne-Wyoming Counties Transportation Department
2009 Wyoming Avenue
Forty Fort, PA 18704
570-288-8420
Mr. James Darr, Director

Service Area Statistics (2000 Census)
Luzerne and Wyoming Counties
- Square Miles: 1,288
- Population: 347,330
- 65+ Population: 66,457
- % of Population 65 and older: 19.1%

Vehicles Operated in Maximum Service
Community Transportation: 56

Fare Information
- Average Shared-Ride Fare: $16.68
- Cost to Commonwealth per Senior Citizen Trip: $13.77
- Last Base Fare Increase: November 2008

Trip Information
- 65+ Trips: 55,507
- PwD Trips: 3,302
- Other Shared-Ride Trips: 158,033
- Total Shared-Ride Trips: 216,842
- Non-Public Trips: 0

Community Transportation Operating Budget

Operating Expenses
- Exclusive Human Service Program Contracts: 14%
- Shared-Ride Admin: 23%
- Shared-Ride Operating: 63%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$95,985</td>
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<td>Lottery</td>
<td>$764,408</td>
<td>17.9%</td>
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<td>Persons with Disabilities Program</td>
<td>$49,739</td>
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<td>Area Agency on Aging</td>
<td>$44,690</td>
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<td>Medical Assistance Transportation Program</td>
<td>$2,078,451</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
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<tr>
<td>$924,800</td>
<td>Accessible Buses/Vans</td>
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Community Transportation

Call-A-Ride Service
1 Buena Vista Circle
Lewistown, PA 17044
717-242-2277
Ms. Cynthia Sunderland,
Director of Transportation

Service Area Statistics (2000 Census)
Mifflin and Juniata Counties

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
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<tr>
<td>Square Miles</td>
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<tr>
<td>Population</td>
<td>69,307</td>
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<tr>
<td>65+ Population</td>
<td>11,378</td>
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<tr>
<td>% of Population 65 and older</td>
<td>16.4%</td>
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Vehicles Operated in Maximum Service
Community Transportation: 34

Fare Information
Average Shared-Ride Fare: $15.28
Cost to Commonwealth per Senior Citizen Trip: $12.25
Last Base Fare Increase: February 2006

Trip Information

<table>
<thead>
<tr>
<th>Category</th>
<th>Trips</th>
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<tbody>
<tr>
<td>65+ Trips</td>
<td>25,253</td>
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<tr>
<td>PwD Trips</td>
<td>1,966</td>
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<tr>
<td>Other Shared-Ride Trips</td>
<td>35,928</td>
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<td>Total Shared-Ride Trips</td>
<td>63,147</td>
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<tr>
<td>Non-Public Trips</td>
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Shared-Ride Ridership

<table>
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<tr>
<th>Year</th>
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<th>PwD</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 06-07</td>
<td>25,253</td>
<td>1,966</td>
<td>35,928</td>
</tr>
<tr>
<td>FY 07-08</td>
<td>29,500</td>
<td>2,200</td>
<td>32,000</td>
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<tr>
<td>FY 08-09</td>
<td>30,000</td>
<td>2,300</td>
<td>33,000</td>
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<tr>
<td>FY 09-10</td>
<td>30,500</td>
<td>2,400</td>
<td>33,000</td>
</tr>
<tr>
<td>FY 10-11</td>
<td>31,000</td>
<td>2,500</td>
<td>33,500</td>
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</table>

Shared-Ride Fare Recovery

<table>
<thead>
<tr>
<th>Year</th>
<th>Avg. Shared-Ride Fare</th>
<th>Avg. Shared-Ride Cost per Trip</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 06-07</td>
<td>$15.28</td>
<td>$12.25</td>
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<tr>
<td>FY 07-08</td>
<td>$15.28</td>
<td>$12.25</td>
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<td>FY 08-09</td>
<td>$15.28</td>
<td>$12.25</td>
</tr>
<tr>
<td>FY 09-10</td>
<td>$15.28</td>
<td>$12.25</td>
</tr>
<tr>
<td>FY 10-11</td>
<td>$15.28</td>
<td>$12.25</td>
</tr>
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</table>

MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$30,597</td>
<td>2.6%</td>
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<tr>
<td>Lottery</td>
<td>$266,622</td>
<td>22.3%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$27,382</td>
<td>2.3%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$625,243</td>
<td>52.4%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$138,899</td>
<td>11.6%</td>
</tr>
<tr>
<td>MH/MR</td>
<td></td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$104,989</td>
<td>8.8%</td>
</tr>
<tr>
<td>Subsidy</td>
<td></td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>$1,193,732</td>
<td>100.0%</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$493,060</td>
<td>Accessible Buses/Vans, Communication Equipment, Computer Hardware</td>
</tr>
</tbody>
</table>
COMMUNITY TRANSPORTATION OPERATING BUDGET

Montour County Transportation
112 Woodbine Lane, Suite 1
Danville, PA 17821
570-271-0833
Ms. Amanda Boyer, Director

Service Area Statistics (2000 Census)
Montour County

- Square Miles: 131
- Population: 18,236
- 65+ Population: 3,120
- % of Population 65 and older: 17.1%

Vehicles Operated in Maximum Service
Community Transportation: 9

Fare Information

- Average Shared-Ride Fare: $10.69
- Cost to Commonwealth per Senior Citizen Trip: $8.96
- Last Base Fare Increase: May 2005

Trip Information

- 65+ Trips: 12,371
- PwD Trips: 2,573
- Other Shared-Ride Trips: 8,031
- Total Shared-Ride Trips: 22,975
- Non-Public Trips: 0

Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$19,849</td>
<td>4.4%</td>
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<tr>
<td>Lottery</td>
<td>$110,525</td>
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<td>Persons with Disabilities Program</td>
<td>$24,094</td>
<td>5.3%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$15,937</td>
<td>3.5%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$257,783</td>
<td>56.6%</td>
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<tr>
<td>MH/MR</td>
<td>$5,618</td>
<td>1.2%</td>
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<tr>
<td>Other</td>
<td>$21,337</td>
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<tr>
<td>Subsidy</td>
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</tr>
<tr>
<td>Total</td>
<td>$455,143</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

Sources of Funding

- Exclusive Human Service Program Contracts: 38%
- Shared-Ride Operating: 49%
- Shared-Ride Admin: 13%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Montour County Transportation
112 Woodbine Lane, Suite 1
Danville, PA 17821
570-271-0833
Ms. Amanda Boyer, Director

Montour County

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- Total Shared-Ride Trips: 22,975
- Non-Public Trips: 0

Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$491,451</td>
<td>Accessible Buses/Vans, Computer Hardware, Office Equipment</td>
</tr>
</tbody>
</table>

Montour County Transportation
112 Woodbine Lane, Suite 1
Danville, PA 17821
570-271-0833
Ms. Amanda Boyer, Director

Montour County

- Square Miles: 131
- Population: 18,236
- 65+ Population: 3,120
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Vehicles Operated in Maximum Service
Community Transportation: 9

Fare Information

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- Cost to Commonwealth per Senior Citizen Trip: $8.96
- Last Base Fare Increase: May 2005

Trip Information

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- PwD Trips: 2,573
- Other Shared-Ride Trips: 8,031
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- Non-Public Trips: 0

Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$491,451</td>
<td>Accessible Buses/Vans, Computer Hardware, Office Equipment</td>
</tr>
</tbody>
</table>
Community Transportation

MTR Transportation db/a K-Cab, Inc.
P.O. Box 203
Berwick, PA 18603-0203
570-784-1550
Mr. Mark Ryman, Owner

Service Area Statistics (2000 Census)
Columbia County
- Square Miles: 486
- Population: 64,151
- 65+ Population: 10,202
- % of Population 65 and older: 15.9%

Vehicles Operated in Maximum Service
Community Transportation: 17

Fare Information
- Average Shared-Ride Fare: $13.53
- Cost to Commonwealth per Senior Citizen Trip: $11.48
- Last Base Fare Increase: July 2003

Trip Information
- 65+ Trips: 33,932
- PwD Trips: 7,329
- Other Shared-Ride Trips: 0
- Total Shared-Ride Trips: 41,261
- Non-Public Trips: 251

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
- Exclusive Human Service Program Contracts 34%
- Shared-Ride Admin 16%
- Shared-Ride Operating 50%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$33,587</td>
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<td>Lottery</td>
<td>$343,318</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$74,203</td>
<td>8.2%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$86,510</td>
<td>9.6%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$244,479</td>
<td>27.0%</td>
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<td>MH/MR</td>
<td>$25,411</td>
<td>2.8%</td>
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<td>Other</td>
<td>$96,461</td>
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<td>Subsidy</td>
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<tr>
<td>Total</td>
<td>$903,969</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$607,150</td>
<td>Accessible Vans, Accessible Buses, Communication Equipment, Hardware/Software</td>
</tr>
</tbody>
</table>
### Northumberland County Transportation

61 Tyler Ave  
Elysburg, PA 17284  
1-800-479-2626  
Mr. Richard Farr, Executive Director

### Service Area Statistics (2000 Census)

**Northumberland County**
- Square Miles: 460
- Population: 94,556
- 65+ Population: 18,002
- % of Population 65 and older: 19.0%

### Vehicles Operated in Maximum Service

**Community Transportation:** 40

### Fare Information

- Average Shared-Ride Fare: $11.18
- Cost to Commonwealth per Senior Citizen Trip: $9.03
- Last Base Fare Increase: July 2011

### Trip Information

- **65+ Trips:** 58,017
- **PwD Trips:** 7,379
- **Other Shared-Ride Trips:** 68,905
- **Total Shared-Ride Trips:** 134,301
- **Non-Public Trips:** 0

### Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
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<tbody>
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<td>Persons with Disabilities Program</td>
<td>$138,613</td>
<td>6.9%</td>
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<td>Area Agency on Aging</td>
<td>$111,036</td>
<td>5.5%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$549,613</td>
<td>27.3%</td>
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<tr>
<td>MH/MR</td>
<td>$241,168</td>
<td>12.0%</td>
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<tr>
<td>Other</td>
<td>$265,674</td>
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<td>Subsidy</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$2,009,575</strong></td>
<td><strong>100.0%</strong></td>
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**COMMUNITY TRANSPORTATION OPERATING BUDGET**

**Operating Expenses**

- Shared-Ride Admin 16%
- Exclusive Human Service Program Contracts 10%
- Shared-Ride Operating 74%

**Sources of Funding**

- **Funding Source**
  - **Amount**
  - **% of Total**
    - Passenger Fares: $22,417 (1.1%)
    - Lottery: $523,796 (26.1%)
    - Persons with Disabilities Program: $138,613 (6.9%)
    - Area Agency on Aging: $111,036 (5.5%)
    - Medical Assistance Transportation Program: $549,613 (27.3%)
    - MH/MR: $241,168 (12.0%)
    - Other: $265,674 (13.2%)
    - Subsidy: $157,258 (7.8%)
- **Total**: $2,009,575 (100.0%)
Perry County Transportation

Perry County Transportation Department
350 Fickes Lane
Newport, PA 17074-0217
717-567-2490
Mr. Gary Eby, Transportation Director

Service Area Statistics (2000 Census)
Perry County
- Square Miles: 554
- Population: 43,602
- 65+ Population: 5,345
- % of Population 65 and older: 12.3%

Vehicles Operated in Maximum Service
- Community Transportation: 25

Fare Information
- Average Shared-Ride Fare: $27.36
- Cost to Commonwealth per Senior Citizen Trip: $22.57
- Last Base Fare Increase: October 2008

Trip Information
- 65+ Trips: 13,758
- PwD Trips: 3,416
- Other Shared-Ride Trips: 19,316
- Total Shared-Ride Trips: 36,490
- Non-Public Trips: 10,663

COMMUNITY TRANSPORTATION OPERATING BUDGET

Shared-Ride Ridership

Shared-Ride Fare Recovery

COMMUNITY TRANSPORTATION CAPITAL FUNDING FY 2008-09 THROUGH 2010-11

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
</tr>
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<tr>
<td>Passenger Fares</td>
<td>$27,536</td>
<td>2.0%</td>
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<tr>
<td>Lottery</td>
<td>$307,000</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$78,474</td>
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<td>Area Agency on Aging</td>
<td>$74,732</td>
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<td>$423,632</td>
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<td>MH/MR</td>
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<td>Other</td>
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<td>Subsidy</td>
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<tr>
<td>Total</td>
<td>$1,409,316</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>$948,500</td>
<td>Accessible Buses/Vans, Communication Equipment, Garage Equipment</td>
</tr>
</tbody>
</table>
Pike County Transportation Department
506 Broad St.
Milford, PA 18337
570-296-3408 or 1-888-681-4947
Mr. Keith Raser, Director

Service Area Statistics (2000 Census)
Pike County
Square Miles: 547
Population: 46,302
65+ Population: 7,017
% of Population 65 and older: 15.2%

Vehicles Operated in Maximum Service
Community Transportation: 29

Fare Information
Average Shared-Ride Fare: $21.43
Cost to Commonwealth per Senior Citizen Trip: $16.48
Last Base Fare Increase: March 2006

Trip Information
65+ Trips: 14,449
PwD Trips: 2,807
Other Shared-Ride Trips: 7,936
Total Shared-Ride Trips: 25,192
Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
Exclusive Human Service Program Contracts 8%
Shared-Ride Operating 68%
Shared-Ride Admin 24%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<td>Passenger Fares</td>
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<td>$238,135</td>
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<td>Persons with Disabilities Program</td>
<td>$46,876</td>
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<td>Area Agency on Aging</td>
<td>$46,444</td>
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<td>Medical Assistance Transportation Program</td>
<td>$317,140</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<tr>
<td>$451,180</td>
<td>Accessible Buses/Vans</td>
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Community Transportation

Tableland Services, Inc.
535 East Main Street
Somerset, PA 15501
814-445-9628 Ext. 206
James Marker, Interim Executive Director

Service Area Statistics (2000 Census)
Somerset County
Square Miles: 1,075
Population: 80,023
65+ Population: 14,436
% of Population 65 and older: 18.0%

Vehicles Operated in Maximum Service
Community Transportation: 16

Fare Information
Average Shared-Ride Fare: $11.19
Cost to Commonwealth per Senior Citizen Trip: $9.52
Last Base Fare Increase: July 2011

Trip Information
65+ Trips: 19,940
PwD Trips: 2,169
Other Shared-Ride Trips: 13,957
Total Shared-Ride Trips: 36,066
Non-Public Trips: 0

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

- Shared-Ride Operating: 28%
- Shared-Ride Admin: 15%
- Exclusive Human Service Program Contracts: 57%

Funding Source | Amount | % of Total
--- | --- | ---
Passenger Fares | $31,850 | 2.7%
Lottery | $189,901 | 16.3%
Persons with Disabilities Program | $19,686 | 1.7%
Area Agency on Aging | $26,659 | 2.3%
Medical Assistance Transportation Program | $790,649 | 68.1%
MH/MR | $ - | 0.0%
Other | $103,082 | 8.9%
Subsidy | $ - | 0.0%
Total | $1,161,827 | 100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
</tr>
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<tbody>
<tr>
<td>$180,000</td>
<td>Accessible Vans</td>
</tr>
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COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Exclusive Human Service Program Contracts 32%
Shared-Ride Admin 5%
L. Shared-Ride Operating 63%

Shared-Ride Ridership

Shared-Ride Fare Recovery

Sources of Funding

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<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
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<td>$704,690</td>
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<tr>
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<td>Area Agency on Aging</td>
<td>$196,948</td>
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<td>Medical Assistance Transportation Program</td>
<td>$2,077,961</td>
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<td>MH/MR</td>
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<td>Other</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

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<tbody>
<tr>
<td>$1,512,772</td>
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Community Transportation

Suburban Transit Network, Inc.
980 Harvest Drive, Suite 100
Blue Bell, PA 19422
215-542-7433
Ms. Patricia Moir, Executive Director

Service Area Statistics (2000 Census)
Montgomery County
Square Miles: 483
Population: 750,097
65+ Population: 111,797
% of Population 65 and older: 14.9%

Vehicles Operated in Maximum Service
Community Transportation: 126

Fare Information
Average Shared-Ride Fare: $19.53
Cost to Commonwealth per Senior Citizen Trip: $16.72
Last Base Fare Increase: December 1997

Trip Information
65+ Trips: 256,041
PwD Trips: 14,026
Other Shared-Ride Trips: 95,269
Total Shared-Ride Trips: 365,336
Non-Public Trips: 521,178

COMMUNITY TRANSPORTATION OPERATING BUDGET

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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</thead>
<tbody>
<tr>
<td>Passenger Fares</td>
<td>$535,305</td>
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<tr>
<td>Lottery</td>
<td>$4,281,912</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$327,304</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$164,585</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$3,825,032</td>
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<td>MH/MR</td>
<td>$-</td>
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<td>Other</td>
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<tr>
<td>Subsidy</td>
<td>$-</td>
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<td>Total</td>
<td>$19,097,920</td>
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COMMUNITY TRANSPORTATION CAPITAL FUNDING FY 2008-09 THROUGH 2010-11

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<tr>
<th>Funding Amount</th>
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</thead>
<tbody>
<tr>
<td>$1,495,000</td>
<td>Accessible Buses, Software</td>
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</table>
Susquehanna County Transportation
81 Industrial Dr.; P.O. Box 366
Montrose, PA 18801
570-278-6140
Ms. Ronalyn Corbin,
Transportation Program Director

Service Area Statistics (2000 Census)
Susquehanna County
Square Miles: 823
Population: 42,238
65+ Population: 6,546
% of Population 65 and older: 15.5%

vehicles Operated in Maximum Service
Community Transportation: 22

Fare Information
Average Shared-Ride Fare: $24.40
Cost to Commonwealth per Senior Citizen Trip: $18.26
Last Base Fare Increase: April 2010

Trip Information
65+ Trips: 15,871
PwD Trips: 1,833
Other Shared-Ride Trips: 11,758
Total Shared-Ride Trips: 29,462
Non-Public Trips: 0

Susquehanna County Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$13,218</td>
<td>1.6%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$281,643</td>
<td>34.1%</td>
</tr>
<tr>
<td>Persons with Disabilities Program</td>
<td>$30,388</td>
<td>3.7%</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>$56,831</td>
<td>6.9%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$410,961</td>
<td>49.7%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>-</td>
<td>0.0%</td>
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<tr>
<td>Other</td>
<td>$33,145</td>
<td>4.0%</td>
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<tr>
<td>Subsidy</td>
<td>-</td>
<td>0.0%</td>
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<tr>
<td>Total</td>
<td>$826,186</td>
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</tbody>
</table>

Community Transportation Operating Budget

COMMUNITY TRANSPORTATION OPERATING BUDGET

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
<td>Passenger Fares</td>
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<tr>
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<td>Persons with Disabilities Program</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$56,831</td>
<td>6.9%</td>
</tr>
<tr>
<td>Medical Assistance Transportation Program</td>
<td>$410,961</td>
<td>49.7%</td>
</tr>
<tr>
<td>MH/MR</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$33,145</td>
<td>4.0%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>-</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>$826,186</td>
<td>100.0%</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
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<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
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<tbody>
<tr>
<td>$526,906</td>
<td>Accessible Transit Buses/Vans, Communication Equipment</td>
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</table>
Community Transportation

Union-Snyder Transportation Alliance
1610 Industrial Boulevard, Suite 700
Lewisburg, PA 17837-1284
877-877-9021
Ms. Cynthia Zerbe, Administrator

Service Area Statistics (2000 Census)
Union and Snyder Counties
Square Miles: 648
Population: 79,170
65+ Population: 10,859
% of Population 65 and older: 13.7%

Vehicles Operated in Maximum Service
Community Transportation: 16

Fare Information
Average Shared-Ride Fare: $18.44
Cost to Commonwealth per Senior Citizen Trip: $13.24
Last Base Fare Increase: June 2009

Trip Information
65+ Trips: 25,681
PwD Trips: 11,557
Other Shared-Ride Trips: 26,545
Total Shared-Ride Trips: 63,783
Non-Public Trips: 23,953

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses
Exclusive Human Service Program Contracts 30%
Shared-Ride Admin 11%
Shared-Ride Operating 59%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<td>Passenger Fares</td>
<td>$55,231</td>
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<tr>
<td>Lottery</td>
<td>$339,549</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$182,287</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$32,383</td>
<td>1.9%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$676,614</td>
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<td>MH/MR</td>
<td>$56,672</td>
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<td>Other</td>
<td>$374,058</td>
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<td>Subsidy</td>
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<td><strong>Total</strong></td>
<td><strong>$1,716,794</strong></td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
<thead>
<tr>
<th>Funding Amount</th>
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<tbody>
<tr>
<td>$1,257,304</td>
<td>Accessible Buses/Vans, Communication Equipment, Office Equipment</td>
</tr>
</tbody>
</table>
**Washington County Transportation Authority**  
382 West Chestnut Street, Suite 108  
Washington, PA 15301  
724-223-8747  
Ms. Sheila Gombita, Executive Director

**Service Area Statistics (2000 Census)**  
**Washington County**

- Square Miles: 857
- Population: 202,897
- 65+ Population: 36,323
- % of Population 65 and older: 17.9%

**Vehicles Operated in Maximum Service**  
Community Transportation: 75

**Fare Information**

- Average Shared-Ride Fare: $18.48
- Cost to Commonwealth per Senior Citizen Trip: $11.95
- Last Base Fare Increase: May 2008

**Trip Information**

- 65+ Trips: 132,720
- PwD Trips: 42,941
- Other Shared-Ride Trips: 112,742
- Total Shared-Ride Trips: 288,403
- Non-Public Trips: 20,045

**Shared-Ride Ridership**

- 65+
- PwD
- Total

**Shared-Ride Fare Recovery**

- MATP Provider: Yes
- Subcontractors: Yes
- Percent of Service Subcontracted: 100%

**COMMUNITY TRANSPORTATION OPERATING BUDGET**

<table>
<thead>
<tr>
<th>Operating Expenses</th>
<th>Sources of Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Exclusive Human Service Program Contracts</strong> 18%</td>
<td><strong>Funding Source</strong></td>
</tr>
<tr>
<td><strong>Shared-Ride Admin</strong> 9%</td>
<td><strong>Passenger Fares</strong></td>
</tr>
<tr>
<td><strong>Shared-Ride Operating</strong> 73%</td>
<td><strong>Lottery</strong></td>
</tr>
</tbody>
</table>

**Community Transportation Capital Funding FY 2008-09 through 2010-11**

<table>
<thead>
<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
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</thead>
<tbody>
<tr>
<td>$775,000</td>
<td>Accessible Buses/Vans, Computer Hardware</td>
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</table>
Community Transportation

Wayne County Area Agency on Aging
323 10th Street
Honesdale, PA 18431
570-253-4262
Ms. Andrea Whyte, Administrator

Service Area Statistics (2000 Census)
Wayne County

- Square Miles: 726
- Population: 47,722
- 65+ Population: 8,352
- % of Population 65 and older: 17.5%

Vehicles Operated in Maximum Service
Community Transportation: 26

Fare Information
- Average Shared-Ride Fare: $22.32
- Cost to Commonwealth per Senior Citizen Trip: $18.47
- Last Base Fare Increase: June 2011

Trip Information
- 65+ Trips: 22,801
- PwD Trips: 2,309
- Other Shared-Ride Trips: 22,232
- Total Shared-Ride Trips: 47,342
- Non-Public Trips: 14,165

Shared-Ride Ridership

<table>
<thead>
<tr>
<th>FY 06-07</th>
<th>FY 07-08</th>
<th>FY 08-09</th>
<th>FY 09-10</th>
<th>FY 10-11</th>
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<tbody>
<tr>
<td>0</td>
<td>5,000</td>
<td>10,000</td>
<td>15,000</td>
<td>20,000</td>
</tr>
<tr>
<td>25,000</td>
<td>30,000</td>
<td>35,000</td>
<td>40,000</td>
<td>45,000</td>
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<tr>
<td>50,000</td>
<td></td>
<td></td>
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</table>

MATP Provider: Yes
Subcontractors: 0
Percent of Service Subcontracted: N/A

Shared-Ride Fare Recovery

<table>
<thead>
<tr>
<th>FY 06-07</th>
<th>FY 07-08</th>
<th>FY 08-09</th>
<th>FY 09-10</th>
<th>FY 10-11</th>
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<tr>
<td>$0.00</td>
<td>$5.00</td>
<td>$10.00</td>
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<tr>
<td>$25.00</td>
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<td>$40.00</td>
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<td>$70.00</td>
<td>$80.00</td>
<td>$90.00</td>
<td>$100.00</td>
<td>$110.00</td>
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</table>

Community Transportation Operating Budget

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses

Exclusive Human Service Program Contracts 17%
Shared-Ride Admin 13%
Shared-Ride Operating 70%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tr>
<td>Passenger Fares</td>
<td>$33,190</td>
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<td>Lottery</td>
<td>$421,094</td>
<td>31.4%</td>
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<td>Persons with Disabilities Program</td>
<td>$43,195</td>
<td>3.2%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$99,523</td>
<td>7.4%</td>
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<tr>
<td>Medical Assistance Transportation Program</td>
<td>$660,239</td>
<td>49.3%</td>
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<td>MH/MR</td>
<td>$41,698</td>
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<td>Other</td>
<td>$2,560</td>
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<td>Subsidy</td>
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<td><strong>Total</strong></td>
<td><strong>$1,339,283</strong></td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
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<th>Capital Equipment</th>
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<tr>
<td>$840,380</td>
<td>Accessible Buses/Vans, Communication Equipment, Computer Software</td>
</tr>
</tbody>
</table>
Westmoreland County

*Shared-Ride Service in Westmoreland County is provided by: Byers Taxi Service, Inc.; Greensburg Yellow Cab; Manor Valley Taxi, Inc.; Tri-County Access; and Veteran’s Cab Co., Inc.

Service Area Statistics (2000 Census)

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
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<tbody>
<tr>
<td>Square Miles</td>
<td>1,025</td>
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<tr>
<td>Population</td>
<td>369,993</td>
</tr>
<tr>
<td>65+ Population</td>
<td>67,781</td>
</tr>
<tr>
<td>% of Population 65 and older</td>
<td>18.3%</td>
</tr>
</tbody>
</table>

Vehicles Operated in Maximum Service

Community Transportation: 109

Fare Information

- Average Shared-Ride Fare: $12.83
- Cost to Commonwealth per Senior Citizen Trip: $10.81
- Last Base Fare Increase: N/A

Trip Information

- 65+ Trips: 177,909
- PwD Trips: 0
- Other Shared-Ride Trips: 6,959
- Total Shared-Ride Trips: 184,868
- Non-Public Trips: 221,507

Community Transportation Operating Budget

Operating Expenses

- Shared-Ride Operating 30%
- Exclusive Human Service Program Contracts 62%
- Shared-Ride Admin 8%

Sources of Funding

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount</th>
<th>% of Total</th>
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<tbody>
<tr>
<td>Passenger Fares</td>
<td>$222,650</td>
<td>2.6%</td>
</tr>
<tr>
<td>Lottery</td>
<td>$1,927,714</td>
<td>22.7%</td>
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<tr>
<td>Persons with Disabilities Program</td>
<td>$</td>
<td>0.0%</td>
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<tr>
<td>Area Agency on Aging</td>
<td>$221,030</td>
<td>2.6%</td>
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<td>Medical Assistance Transportation Program</td>
<td>$3,651,348</td>
<td>43.0%</td>
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<td>MH/ MR</td>
<td>$</td>
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<tr>
<td>Other</td>
<td>$2,461,883</td>
<td>29.0%</td>
</tr>
<tr>
<td>Subsidy</td>
<td>$</td>
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<tr>
<td>Total</td>
<td>$8,484,625</td>
<td>100.0%</td>
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Community Transportation Capital Funding FY 2008-09 through 2010-11

<table>
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<tr>
<th>Funding Amount</th>
<th>Capital Equipment</th>
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</thead>
<tbody>
<tr>
<td>$0</td>
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</tr>
</tbody>
</table>
Section V

Intercity Bus
Intercity Bus Program
Serves 38 counties
Provides opportunities to travel into and outside of the state

Subsidized Carriers: Service Type:
Carl R. Bieber, Inc. S,C,G,T
Fullington Auto Bus Co. S,C,G,SB
Greyhound Lines, Inc. S,C,G
Myers Coach Lines, Inc. S,C,G
Susquehanna Transit Co. S,C,G,SB

Service Provided:
Schedule Route Service (S)
Charter (C)
Group and Party (G)
School Bus Service (SB)
Tours (T)

Average Fare: $18.93
Total # of Vehicles Required 44 coaches

_operating as Bieber Tourways:_
Reading—Philadelphia
Pottsville—Philadelphia
Harrisburg—Scranton
Harrisburg—Reading

Fullington (operating as Fullington Trailways):
State College—Harrisburg
Pittsburgh—Bradford
State College—Wilkes-Barre
State College—Pittsburgh
DuBois—Harrisburg

Greyhound Lines, Inc.:
Philadelphia—Scranton
Pittsburgh—Erie
Harrisburg—Pittsburgh

Myers Coach Lines, Inc.:
Pittsburgh—Grove City

Susquehanna (operating as Susquehanna Trailways):
Williamsport—Philadelphia
Williamsport—Easton
Harrisburg—Elmira

OPERATING FUNDS (000’s)
$13,288

Local, $1,857
State, $1,893
Federal, $3,790
Revenue, $5,748

Intercity Bus Program
Serves 38 counties
Provides opportunities to travel into and outside of the state

Carriers and Routes Served:

Carl R. Bieber, Inc. (operating as Bieber Tourways):
    Reading—Philadelphia
    Pottsville—Philadelphia
    Harrisburg—Scranton
    Harrisburg—Reading

Fullington (operating as Fullington Trailways):
    State College—Harrisburg
    Pittsburgh—Bradford
    State College—Wilkes-Barre
    State College—Pittsburgh
    DuBois—Harrisburg

Greyhound Lines, Inc.:
    Philadelphia—Scranton
    Pittsburgh—Erie
    Harrisburg—Pittsburgh

Myers Coach Lines, Inc.:
    Pittsburgh—Grove City

Susquehanna (operating as Susquehanna Trailways):
    Williamsport—Philadelphia
    Williamsport—Easton
    Harrisburg—Elmira

Average Fare: $18.93
Total # of Vehicles Required 44 coaches

Operating Funds (000’s)

Local, $1,857
State, $1,893
Federal, $3,790
Revenue, $5,748
Communities Served by Bieber Tourways:

**Communities Served by Reading—Philadelphia:**
Reading, Kutztown, Wescosville, Allentown, Bethlehem, Quakertown, and Philadelphia

**Communities Served by Harrisburg—Reading:**
Harrisburg, Hummelstown, Hershey, Palmyra, Annville, Lebanon, Myerstown, Sinking Spring, and Reading

**Communities Served by Harrisburg—Scranton:**
Scranton, Wilkes-Barre, Hazleton, Pottsville, and Harrisburg

**Communities Served by Pottsville—Philadelphia:**
Schuylkill Haven, Owingsburg, Hamburg, Shoemakersville, Reading, King of Prussia, and Philadelphia

---

**InterCity Bus Program:**
Serves 5 counties
Provides opportunities to travel into and outside of the state

**Subsidized Route:**
Reading—Philadelphia
Harrisburg—Reading
Harrisburg—Scranton
Pottsville—Philadelphia

**Service Provided:**
Scheduled Route Service
Charter
Group and Party
Tours

**Average Fare:** $10.31
**Total # of Vehicles Required** 10 coaches

---

**OPERATING FUNDS (000’s)**

$4,357

- Revenue, $1,846
- Federal, $1,247
- State, $623
- Local, $641
Fullington Auto Bus Company
P.O. Box 211
316 East Cherry Street
Clearfield, PA 16830
Mr. Milton Weisman
814-577-9988
www.fullingtontours.com

Intercity Bus Program:
Serves 15 counties
Provides opportunities to travel into and outside of the state

Subsidized Route:
State College—Harrisburg
Pittsburgh—Bradford
State College—Wilkes-Barre
State College—Pittsburgh
DuBois—Harrisburg

Service Provided:
Scheduled Route Service
Charter
Group and Party
School

Average Fare: $15.11
Total # of Vehicles Required 8 coaches

Communities Served by Fullington:
(operating as Fullington Trailways):

Communities Served by State College—Harrisburg:
State College, Lewistown, Mifflintown, Thompsontown, Millerstown, Newport, Duncannon, and Harrisburg

Communities Served by Pittsburgh—Bradford:
Pittsburgh, Monroeville, Vandergrift, Apollo, Indiana, Punxsutawney, Big Run, Sykesville, DuBois, Brockway, Ridgeway, Johnsonburg, Wilcox, Kane, and Bradford

Communities Served by State College—Wilkes-Barre:
State College, Bellefonte, Lock Haven, Williamsport, Jersey Shore, Hughesville, Red Rock, Dallas, and Wilkes-Barre

Communities Served by State College—Pittsburgh:
State College, Philipsburg, Clearfield, DuBois, Sykesville, Big Run, Punxsutawney, Indiana, Apollo, Vandergrift, Monroeville, Pittsburgh, and Pittsburgh Airport

Communities Served by DuBois—Harrisburg:
DuBois, Clearfield, Philipsburg, State College, Lewistown, Mifflintown, and Harrisburg

OPERATING FUNDS (000’s)
$2,423

Federal, $835
State, $417
Local, $394
Revenue, $777
Greyhound Lines, Inc.
Office of State Government Affairs
361 West Main Street
Hendersonville, TN 37075-3321
Mr. Randy Isaacs
615-338-0847
www.greyhound.com

Intercity Bus Program:
Serves 17 counties
Provides opportunities to travel into and outside of the state

Subsidized Route:
Philadelphia—Scranton
Pittsburgh—Erie
Harrisburg—Pittsburgh

Service Provided:
Scheduled Route Service
Charter
Group and Party

Average Fare: $23.67
Total # of Vehicles Required 12 coaches

Communities Served by Greyhound:

Communities Served by Philadelphia—Scranton:
Scranton, Tobyhanna, Mt. Pocono, Stroudsburg, Easton, Pipersville, Doylestown, Willow Grove, and Philadelphia

Communities Served by Pittsburgh—Erie:
Pittsburgh, North Hills, Zelienople, New Castle, Mercer, Meadville, Edinboro State University, and Erie

Communities Served by Harrisburg—Pittsburgh:
Harrisburg, Lewistown, State College, Tyrone, Altoona, Cresson, Ebensburg, Johnstown, Latrobe, Greensburg, Monroeville, and Pittsburgh

OPERATING FUNDS (000's)
$3,714

Local, $502
State, $502
Federal, $1,005
Revenue, $1,705

Greyhound Lines, Inc.
Communities Served by Myers:

Communities Served by Pittsburgh—Grove City:
Pittsburgh, Etna, Glenshaw, Mt. Royal, Allison Park, Wildwood, Bakerstown, Cooperstown, Butler, Unionville, Stone Rock, Slippery Rock, and Grove City

Intercity Bus Program:
Serves 3 counties
Provides opportunities to travel into and outside of the state

Subsidized Route:
Pittsburgh—Grove City

Service Provided:
Scheduled Route Service
Charter
Group and Party

Average Fare: $3.63
Total # of Vehicles Required 2 coaches

Myers Coach Lines, Inc.
201 Ball Park Road
Export, PA 15632
Mr. David A. Myers
724-733-1045
www.myerscoachlines.com

OPERATING FUNDS (000's)

$359

Local, $60

State, $60

Revenue, $119

Federal, $120

Myers Coach Lines, Inc.
201 Ball Park Road
Export, PA 15632
Mr. David A. Myers
724-733-1045
www.myerscoachlines.com
Susquehanna Transit Company
P.O. Box U
Avis, PA 17721
Mr. Carl W. Kephart
570-753-5125
www.susquehannabus.com

Intercity Bus Program:
Serves 20 counties
Provides opportunities to travel into and outside of the state

Subsidized Route:
Williamsport—Philadelphia
Williamsport—Easton
Harrisburg—Elmira

Service Provided:
Scheduled Route Service
Charter
Group and Party
School Bus

Average Fare: $14.99
Total # of Vehicles Required 13 coaches

Communities Served by Susquehanna (operating as Susquehanna Trailways):

Communities Served by Williamsport—Philadelphia:
Lock Haven, Williamsport, Lewisburg, Sunbury, Shamokin, Kulpmont, Mt. Carmel, Ashland, Girardville, Frackville, Shenandoah, Mahanoy City, Danville, Bloomsburg, Berwick, Hazleton, Hometown, Tamaqua, Coaldale, Lansford, Nesquehoning, Stroudsburg, Beaver Meadows, Hudsondale, Jim Thorpe, Lehighton, Allentown, Coopersburg, Quakertown, Doylestown, Willow Grove, and Philadelphia

Communities Served by Williamsport—Easton:
Williamsport, Mt. Carmel, Bloomsburg, Lehighton, Allentown, and Easton

Communities Served by Harrisburg—Elmira:
Harrisburg, Amity Hall, New Buffalo, Liverpool, Rt. 104 Park-and-Ride, Port Trevorton, Selinsgrove, Sunbury, Shamokin Dam, Lewisburg, Allenwood, Williamsport, Trout Run, Liberty, Blossburg, and Mansfield

OPERATING FUNDS (000’s)
$2,435

- Revenue, $1,301
- Local, $260
- State, $291
- Federal, $583
Major improvements were recently completed in the bus lobby at the Harrisburg Transportation Center, which dates back to the 19th Century. It is now a modern hub for intercity and interstate bus service and passenger rail in the Central Pennsylvania region. Customers riding Susquehanna Transit, Carl R. Bieber, Inc., Fullington Bus Company, and Greyhound buses will benefit from the new indoor passenger seating, ADA upgrades, security cameras, and televisions.

Susquehanna Transit operates out of the newly-constructed River Valley Transit’s Transportation Center allowing for true connectivity for the passengers of both systems. Passengers have a comfortable waiting room with restrooms and the drivers have a lounge to relax in between routes. For additional information on this project please refer to page 214.
Carl R. Bieber, Inc. recently began daily operations out of the Norristown Intermodal Transportation Center. The project is the result of a partnership between SEPTA, PennDOT, Montgomery County, and Carl R. Bieber, Inc.

The center serves as an intermodal transportation hub for SEPTA bus and rail lines as well as intercity bus service, provided by Carl R. Bieber, Inc.

Bieber serves over 900 passengers a day to destinations such as New York City, Harrisburg, Wilkes-Barre, Scranton, State College, and Kutztown.
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Section VI

Passenger Rail
Passenger Rail Program
Pennsylvania Department of Transportation
Bureau of Public Transportation
P.O. Box 3151
Harrisburg, PA 17105-3151
717-783-8025
www.dot.state.pa.us
www.planthekeystone.com

Keystone Corridor Service & Operations
- Keystone Corridor owned by Amtrak from Harrisburg, PA, to Philadelphia, PA
- 26 weekday and 14 weekend trains
- High Speed Rail of 110mph
- Harrisburg–Philadelphia commute time = 95 min

Ridership and Revenue
Total Keystone Passengers: 1,337,543
Total Keystone Passenger Revenue: $8,841,642

Fuel & Power
- Diesel/Electric propulsion
- Power Usage (kilowatt hours) 32,821,473
- Diesel Consumption (gallons) 7,400

Keystone Corridor Improvements
- Elizabethtown Train Station
  - Rehabilitated historic station and constructed level-boarding passenger platforms
- Harrisburg Train Station
  - Replace track interlockings (in progress)
- Lancaster Train Station
  - Rehabilitate historic station (in progress)
- Lancaster County At-Grade Crossings
  - Eliminate three public crossings to increase public safety and awareness (in progress)
- Mount Joy Train Station
  - Construct level-boarding passenger platforms and covered walkway for parking access (in progress)

Keystone Corridor
Amtrak Owned Right-of-Way

Legend
- County Boundary
- Existing Stations
- Potential Stations
- Public Grade Crossing
- Conrail I-80-Y
- Landisville Railroad
- Tyrnham Railroad
- Brandywine Valley Railroad
- Miles from Penn Center

Diagram of Keystone Corridor showing stations, crossings, and train routes from Harrisburg to Philadelphia.
### Keystone Corridor Service Performance Data

<table>
<thead>
<tr>
<th>Factor</th>
<th>FY 09-10</th>
<th>FY 10-11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Train Miles</td>
<td>439,678</td>
<td>439,678</td>
</tr>
<tr>
<td>Expense per Train Mile</td>
<td>$39.40</td>
<td>$41.21</td>
</tr>
<tr>
<td>Subsidy per Train Mile</td>
<td>$20.68</td>
<td>$20.06</td>
</tr>
<tr>
<td>Annual Car Miles</td>
<td>2,166,381</td>
<td>2,175,983</td>
</tr>
<tr>
<td>Average Passenger Fare</td>
<td>$15.48</td>
<td>$15.83</td>
</tr>
<tr>
<td>Average Passenger Load</td>
<td>51</td>
<td>52</td>
</tr>
<tr>
<td>Average Passenger Trip Miles</td>
<td>76</td>
<td>75</td>
</tr>
<tr>
<td>Annual Cost Recovery</td>
<td>48%</td>
<td>49%</td>
</tr>
<tr>
<td>Keystone Passengers</td>
<td>1,277,075</td>
<td>1,337,543</td>
</tr>
<tr>
<td>Keystone Passenger Miles</td>
<td>112,475,416</td>
<td>116,379,074</td>
</tr>
<tr>
<td>Annual State Subsidy</td>
<td>$9,094,346</td>
<td>$9,275,395</td>
</tr>
<tr>
<td>Annual Passenger Revenue</td>
<td>$8,230,078</td>
<td>$8,841,642</td>
</tr>
</tbody>
</table>

### Total Keystone Ridership (000's)

![Graph showing total Keystone ridership from FY06-07 to FY10-11](image)

### Keystone Revenue (000's)

![Graph showing Keystone revenue from FY06-07 to FY10-11](image)

### Total Keystone Passenger Miles (000's)

![Graph showing total Keystone passenger miles from FY06-07 to FY10-11](image)

### Subsidy per Train Mile

![Graph showing subsidy per train mile from FY06-07 to FY10-11](image)
The Amtrak station in Mount Joy is undergoing major construction changes. Phase I of the station renovations focused on providing the community and Amtrak passengers with covered walkways from parking locations to the train station. Phase II will construct level-boarding platforms. When completed, the project will transform Delta Street into an attractive area connecting Mount Joy’s central business district to the train station.

Pictured Left – Delta Street in Mount Joy prior to construction of covered pedestrian walkways and improved streetscapes.

Pictured Left – Completion of the Delta Street renovations.
PennDOT, Amtrak, the FTA, and other agencies developed new interior signs for Pennsylvania’s busiest intermodal station. The colorful signs are recognizable and provide clear direction to passengers unfamiliar with area transportation options. In addition, the signs connect the multiple modes of transportation served by 30th Street Station—passenger rail, subway, trolley, bus, and taxi.

Pictured Left – Proposed interior signage for the Philadelphia 30th Street Station.

30th Street Station Quick Facts
- Built by the PA Railroad in 1933 and included space for a chapel, mortuary, and small landing area for an aircraft on the roof
- Displays the PA Railroad WWII Memorial and Spirit of Transportation sculptures
- Second-most-used station in the nation
- Served nearly eight million passengers in 2011

By coordinating service schedules and public information efforts, PennDOT and Amtrak made it easy and convenient for visitors traveling to special events to take scheduled Amtrak Keystone Corridor trains and connect with local subway, bus, and taxi services to their destinations.

Pictured Right – Advertising for Amtrak excursion train service to the 2012 Philadelphia Flower Show. This event was the first of many excursions planned for Pennsylvania’s Keystone Corridor, including the Pennsylvania Farm Show, Christmas in Hershey, and First Fridays in Lancaster.
Section VI

Passenger Rail
## Keystone Corridor Service & Operations
- Keystone Corridor owned by Amtrak from Harrisburg, PA, to Philadelphia, PA
- 26 weekday and 14 weekend trains
- High Speed Rail of 110mph
- Harrisburg–Philadelphia commute time = 95 min

## Ridership and Revenue
- Total Keystone Passengers: 1,337,543
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## Fuel & Power
- Diesel/Electric propulsion
- Power Usage (kilowatt hours): 32,821,473
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## Keystone Corridor Improvements
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- Harrisburg Train Station
  - Replace track interlockings (in progress)

- Lancaster Train Station
  - Rehabilitate historic station (in progress)

- Lancaster County At-Grade Crossings
  - Eliminate three public crossings to increase public safety and awareness (in progress)

- Mount Joy Train Station
  - Construct level-boarding passenger platforms and covered walkway for parking access (in progress)

---

### Keystone Corridor
Amtrak Owned Right-of-Way

![Keystone Corridor Map](image-url)
### Keystone Corridor Service Performance Data

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### Total Keystone Ridership (000's)

![Graph showing total Keystone ridership](image)

### Keystone Revenue (000's)

![Graph showing Keystone revenue](image)

### Total Keystone Passenger Miles (000's)

![Graph showing total Keystone passenger miles](image)

### Subsidy per Passenger Mile

![Graph showing subsidy per passenger mile](image)
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BEFORE

Pictured Left – Delta Street in Mount Joy prior to construction of covered pedestrian walkways and improved streetscapes.

AFTER

Pictured Left – Completion of the Delta Street renovations.

BEFORE

Pictured Left – Delta Street in Mount Joy prior to construction of covered pedestrian walkways and improved streetscapes.

AFTER

Pictured Left – Completion of the Delta Street renovations.
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- Served nearly eight million passengers in 2011

### 30th Street Station Intermodal Signage

#### Amtrak Excursions

By coordinating service schedules and public information efforts, PennDOT and Amtrak made it easy and convenient for visitors traveling to special events to take scheduled Amtrak Keystone Corridor trains and connect with local subway, bus, and taxi services to their destinations.

Pictured Right – Advertising for Amtrak excursion train service to the 2012 Philadelphia Flower Show. This event was the first of many excursions planned for Pennsylvania’s Keystone Corridor, including the Pennsylvania Farm Show, Christmas in Hershey, and First Fridays in Lancaster.
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Section VII

Glossary of Terms
Urban and Rural Systems


Act 44 Section 1513 Distribution Factors: Factors used to determine the amount of operating assistance available for distribution to local transportation organizations under Section 1513 of Act 44. Factors include total passengers, senior passengers, revenue vehicle hours, and revenue vehicle miles.

Fixed Route Public Transportation Service: Defined by Act 44 as regularly-scheduled general public transportation that is provided according to published schedules along designated routes, with specified stopping points for the taking on and discharging of passengers.

Operating Expenses: Defined by Act 44 as total expenses required to continue service to the public and to permit needed improvements in service which are not self-supporting and otherwise for any purpose in furtherance of public passenger transportation.

Operating Revenue: Defined by Act 44 as the total revenue earned by a local transportation organization through its transit operations. The term includes passenger fares, reimbursement in lieu of fares for senior passengers, charter revenue, school bus revenue, advertising revenue, and other miscellaneous revenue such as public and private route guarantee funds.

Paratransit Service: Defined by Act 44 as transit service operating on a non-fixed-route basis in order to provide complementary transportation service to persons who are functionally unable to use fixed-route public transportation service, as required by the Americans with Disabilities Act of 1990.

Revenue Vehicle Hours: Defined by Act 44 as the total amount of time calculated in hours during which vehicles are in service and available for public use in fixed-route public transportation service or paratransit service. The term does not include deadhead hours.

Revenue Vehicle Miles: Defined by Act 44 as the total amount of distance calculated in miles during which vehicles are in service and available for public use in fixed-route public transportation service or paratransit service. The term does not include deadhead miles.

Senior Passengers: Defined by Act 44 as senior citizens (persons who are at least 65 years of age) who ride on fixed-route public transportation service.

Total Passengers: Defined by Act 44 as the total of all originating passengers plus transfer passengers carried on fixed-route public transportation service and paratransit service.

Community Transportation

65+ (Senior Citizen) Passenger Trips: The number of one-way passenger trips reported for persons 65 years of age or older. Senior Citizens are responsible for a portion (approximately 15 percent) of the general public fare for Community Transportation (shared-ride) service. The Commonwealth reimburses the Community Transportation provider the difference between the passenger portion and full fare.

Average Shared-Ride Cost per Trip: The average expense of providing a one-way shared-ride trip, calculated by dividing the total expense associated with shared-ride service by total trips.

Average Shared-Ride Fare: The average amount collected from the passenger and/or a sponsoring agency for a one-way shared-ride trip, calculated by dividing the shared-ride fare structure revenue by total trips.
**Cost to the Commonwealth per Senior Citizen Trip:** The average amount of Lottery funds reimbursed through the Shared-Ride Program for Senior Citizens for a one-way passenger trip for persons 65 and older. The amount is equal to approximately 85 percent of the average shared-ride fare.

**Exclusive Human Service Program Contracts:** Service that is paid for by a Human Service program and is available exclusively to clients of that program. Service falls outside of the defined parameters for shared-ride fare structure.

**MATP:** Medical Assistance Transportation Program (NEMT – non-emergency medical transportation) funded by the Pennsylvania Department of Public Welfare.

**PwD:** Rural Transportation Program for Persons with Disabilities. Persons with disabilities pay a portion (approximately 15 percent) of the general public fare for Community Transportation (shared-ride) service. The Commonwealth reimburses the Community Transportation provider the difference between the passenger portion and full fare.

**Shared-Ride:** Demand-responsive transportation that is available to the general public, operates on a non-fixed-route basis, and charges a fare to riders. The publicized service operates within a defined geographic area and during pre-determined days and hours of service. The first fare-paying passenger to enter the vehicle may not refuse to share the vehicle with other passengers during a given trip. For reporting purposes, all service using the same shared-ride fare structure that is used for the general public is reported in the shared-ride statistics.

**Total Trips:** The number of one-way passenger trips reported for general public shared-ride service. This includes passengers who are 65 years of age or older, as well as those under 65.

**Passenger Rail**

**Train Miles:** The number of miles when a train is “in service” and available for public use.
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Section VIII

Index
<table>
<thead>
<tr>
<th>Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adams County Transit Authority ...............................................</td>
</tr>
<tr>
<td>Allegheny County, Port Authority of (PAAC) ..................................</td>
</tr>
<tr>
<td>Allied Coordinated Transportation Services, Inc./Lawrence County .....</td>
</tr>
<tr>
<td>Altoona Metro Transit (AMTRAN) ..................................................</td>
</tr>
<tr>
<td>Area Transportation Authority of North Central PA (ATA) ...............</td>
</tr>
<tr>
<td>Beaver County Transit Authority (BCTA) .......................................</td>
</tr>
<tr>
<td>Berks Area Regional Transportation Authority (BARTA) ....................</td>
</tr>
<tr>
<td>Blair County/Blair Senior Services, Inc. .....................................</td>
</tr>
<tr>
<td>Borough of Mount Carmel ..................................................................</td>
</tr>
<tr>
<td>Bucks County Transport, Inc. ......................................................</td>
</tr>
<tr>
<td>Butler County Community Action &amp; Development ..............................</td>
</tr>
<tr>
<td>Butler Transit Authority (BTA) ...................................................</td>
</tr>
<tr>
<td>Cambria County Transit Authority (CamTran) ..................................</td>
</tr>
<tr>
<td>Capital Area Transit (CAT) ..........................................................</td>
</tr>
<tr>
<td>Carbon County Community Transit ..................................................</td>
</tr>
<tr>
<td>Carl R. Bieber, Inc. .......................................................................</td>
</tr>
<tr>
<td>Centre Area Transportation Authority (CATA) ................................</td>
</tr>
<tr>
<td>Centre County .................................................................................</td>
</tr>
<tr>
<td>Chester County/ROVER ....................................................................</td>
</tr>
<tr>
<td>City of Washington .........................................................................</td>
</tr>
<tr>
<td>Clarion County ................................................................................</td>
</tr>
<tr>
<td>Community Transportation ..................................................................</td>
</tr>
<tr>
<td>County of Lackawanna Transit System (COLTS), performance review of</td>
</tr>
<tr>
<td>County of Lackawanna Transit System (COLTS), profile data for ........</td>
</tr>
<tr>
<td>County of Lebanon Transit Authority (COLT/LT) ...............................</td>
</tr>
<tr>
<td>Crawford Area Transportation Authority (CATA) ................................</td>
</tr>
<tr>
<td>Cumberland County ...........................................................................</td>
</tr>
<tr>
<td>Delaware County .............................................................................</td>
</tr>
<tr>
<td>DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST)</td>
</tr>
<tr>
<td>Endless Mountains Transportation Authority (EMTA) .......................</td>
</tr>
<tr>
<td>Erie Metropolitan Transit Authority (EMTA) ...................................</td>
</tr>
<tr>
<td>Fayette Area Coordinated Transportation (FACT) ................................</td>
</tr>
<tr>
<td>Forest County ..................................................................................</td>
</tr>
<tr>
<td>Franklin County ..............................................................................</td>
</tr>
<tr>
<td>Fullington Auto Bus Company .......................................................</td>
</tr>
<tr>
<td>Greene County ..................................................................................</td>
</tr>
<tr>
<td>Index</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Greyhound Lines, Inc.</td>
</tr>
<tr>
<td>Hazleton Public Transit (HPT)</td>
</tr>
<tr>
<td>Huntingdon, Bedford, and Fulton Counties.</td>
</tr>
<tr>
<td>Indiana County Transit Authority (IndiGO)</td>
</tr>
<tr>
<td>Intercity Bus</td>
</tr>
<tr>
<td>Keystone Corridor Service</td>
</tr>
<tr>
<td>Lackawanna County</td>
</tr>
<tr>
<td>Lackawanna Transit System, County of (COLTS)</td>
</tr>
<tr>
<td>Lawrence County/Allied Coordinated Transportation Services, Inc.</td>
</tr>
<tr>
<td>Lebanon Transit Authority, County of (COLT/LT)</td>
</tr>
<tr>
<td>Lehigh and Northampton Transportation Authority (LANTA)</td>
</tr>
<tr>
<td>Luzerne and Wyoming Counties</td>
</tr>
<tr>
<td>Luzerne County Transportation Authority (LCTA), performance review of</td>
</tr>
<tr>
<td>Luzerne County Transportation Authority (LCTA), profile data for</td>
</tr>
<tr>
<td>Lycoming and Clinton Counties/STEP, Inc.</td>
</tr>
<tr>
<td>Mid Mon Valley Transit Authority (MMVTA)</td>
</tr>
<tr>
<td>Mid-County Transit</td>
</tr>
<tr>
<td>Mifflin and Juniata Counties</td>
</tr>
<tr>
<td>Monroe County Transportation Authority (MCTA), performance review of</td>
</tr>
<tr>
<td>Monroe County Transportation Authority (MCTA), profile data for</td>
</tr>
<tr>
<td>Montgomery County/Suburban Transit Network, Inc.</td>
</tr>
<tr>
<td>Montour County</td>
</tr>
<tr>
<td>Mount Carmel, Borough of</td>
</tr>
<tr>
<td>MTR Transportation/Columbia County</td>
</tr>
<tr>
<td>Myers Coach Lines, Inc.</td>
</tr>
<tr>
<td>New Castle Area Transit Authority (NCATA)</td>
</tr>
<tr>
<td>North Central PA, Area Transportation Authority of (ATA)</td>
</tr>
<tr>
<td>Northumberland County</td>
</tr>
<tr>
<td>Passenger Rail</td>
</tr>
<tr>
<td>Performance Review Executive Summaries</td>
</tr>
<tr>
<td>Perry County</td>
</tr>
<tr>
<td>Pike County</td>
</tr>
<tr>
<td>Port Authority of Allegheny County (PAAC)</td>
</tr>
<tr>
<td>Pottstown Area Rapid Transit (PART)</td>
</tr>
<tr>
<td>Rail, Passenger</td>
</tr>
<tr>
<td>Red Rose Transit Authority (RRTA)</td>
</tr>
</tbody>
</table>
Index

River Valley Transit (Williamsport RVT) ................................................................. 104
ROVER/Chester County ...................................................................................... 178
Rural Systems ................................................................................................. 113
Schuylkill Transportation System (STS) .......................................................... 158
Shenango Valley Shuttle Service (SVSS) ......................................................... 92
Somerset County ............................................................................................ 194
Southeastern Pennsylvania Transportation Authority (SEPTA) .................. 20
STEP, Inc./Lycoming and Clinton Counties .................................................... 195
Suburban Transit Network, Inc./Montgomery County ...................................... 196
Susquehanna County Transportation .............................................................. 197
Susquehanna Transit Company ....................................................................... 214
Transit Agency Profiles .................................................................................. 19
Transit Authority of Warren County .............................................................. 166
Union-Snyder Transportation Alliance ............................................................ 198
Urban Systems ............................................................................................... 19
Venango County Transportation Office (VCTO) .............................................. 162
Warren County, Transit Authority of ............................................................. 166
Washington County Transportation Authority ........................................... 199
Washington, City of ........................................................................................ 96
Wayne County ............................................................................................... 200
Westmoreland County .................................................................................... 201
Westmoreland County Transit Authority (WCTA) ......................................... 100
York County Transportation Authority (YCTA) ............................................ 108
Pennsylvania Department of Transportation
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