Resetting ePermitting Passwords

Please note that ePermitting passwords automatically expire every 60 days. To reset your EPS password, you must have set up a challenge question in the Engineering and Construction Management System (ECMS). If you did not do this, call the PennDOT IT Service Desk at (717) or (855) 783-8330 and they will reset your password. Then follow the instructions below so that you can reset your own password in the future.

To set up a new challenge question or change an existing one, please complete the following steps:

1.) Using Internet Explorer for your browser, log on to www.dot2.state.pa.us or www.dot3.state.pa.us. Log in using your User ID and password.

2.) On the navigation column on left side, click Administration and then Application Security.
3.) On the Application Security panel, under Please select a security function, click on Change User Profile.

4.) The Change Profile Information panel will appear:
5.) Click on the dropdown arrow for **Question** and a list of challenge questions will appear.

6.) Click on the question you would like to use.

7.) Type the appropriate answer in the **Answer** field. (Note: The answer is case sensitive.)

8.) Type in your **Current Password** to validate updating your user profile and click **Submit**.
10.) A **Success** box will appear to indicate that you successfully added a challenge question to your account. (Note: You can use this same procedure to change an existing challenge question/answer.)

![Success](success.png)

**Changing Your Password (if you know your current Password)**

1.) Follow steps 1-4 above.

2.) On the ***Change Profile Information*** page, type in your **Current Password**, then type in your **New Password** and validate this in the **Confirm Password** field. Click **Submit**.
Changing Your Password (if you don’t know your current Password)

1.) Using Internet Explorer for your browser, log on to www.dot2.state.pa.us or www.dot3.state.pa.us.
2.) Click on Forgot your password?

3.) Type in your User ID and click Go. (Note: if you do not know your current User ID, you must call the PennDOT IT Service Desk to get it.)
4.) The **Automated Password Reset** page will appear. Type in the **Answer** to your challenge question, then type in a new password in the **Reset Password** field. Confirm the new password by typing it in the **Confirm Password** field. Click **Submit**.

5.) The **Automated Password Reset** box will appear letting you know the password was successfully reset.