

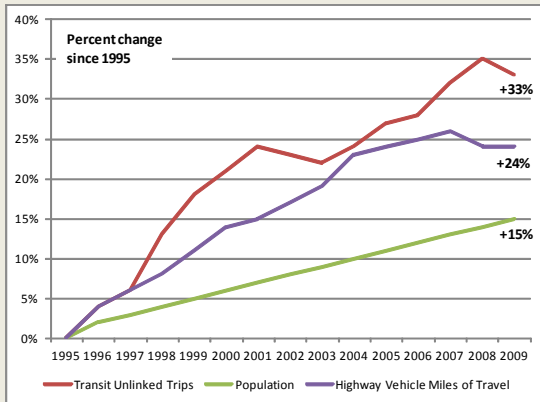
Pennsylvania Public Transportation ANNUAL PERFORMANCE REPORT

FISCAL YEAR 2010-11

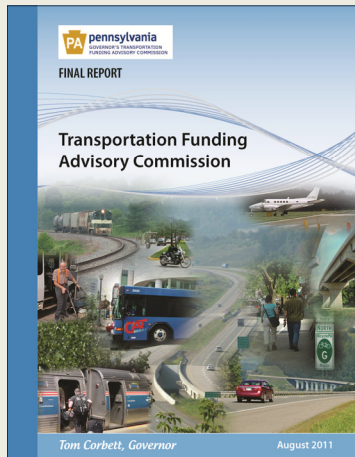


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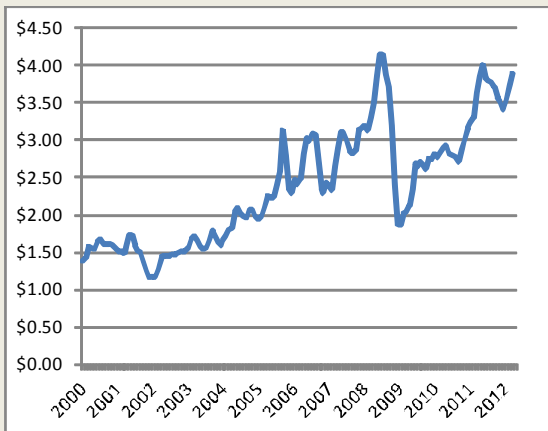
Transit Use Has Grown More Than Population or Highway Travel



Source: American Public Transportation Association



Fuel Prices are Volatile and Increasing



Central Atlantic (PADD 1B) All Grades All Formulations
Source: U.S. Energy Information Administration



April 30, 2012

Dear Fellow Pennsylvanians:

In April 2011, Governor Corbett, by Executive Order, established the Pennsylvania Transportation Funding Advisory Commission (TFAC). I had the privilege of serving as chairman of the commission. We focused not only on documenting transportation needs and recommending a funding plan, but also on providing a blueprint to modernize our business.

The Department of Transportation is acutely aware of the need for investment in our aging transit infrastructure. Despite the infrastructure challenges, our public transportation ridership has increased as people seek affordable transportation options. As recommended by TFAC, we have continued to emphasize modernization, efficiencies, and cost containment.

In fiscal year 2010-11, PennDOT:

- Focused on improving efficiency through administrative/consolidation efforts.
 - ◊ Lackawanna County, Luzerne County
 - ◊ Eight south central counties
 - ◊ York/Northumberland
 - ◊ Crawford and River Valley/Endless Mountains
- Continued assessing the performance of transit systems through a formal process.
- Required transit systems to develop and discuss five-year operation and financial plans.
- Improved Keystone Corridor stations.
- Supported alternative energy investments.

I invite you to learn more about our efforts to improve mobility options in Pennsylvania. You can find a copy of this report, the TFAC report, and other related publications on our website.

Sincerely,

Barry Schoch, P.E.
Secretary of Transportation

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Section I

Transit Agency Performance Review Executive Summaries

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Pennsylvania's Public Transportation Performance Review Program

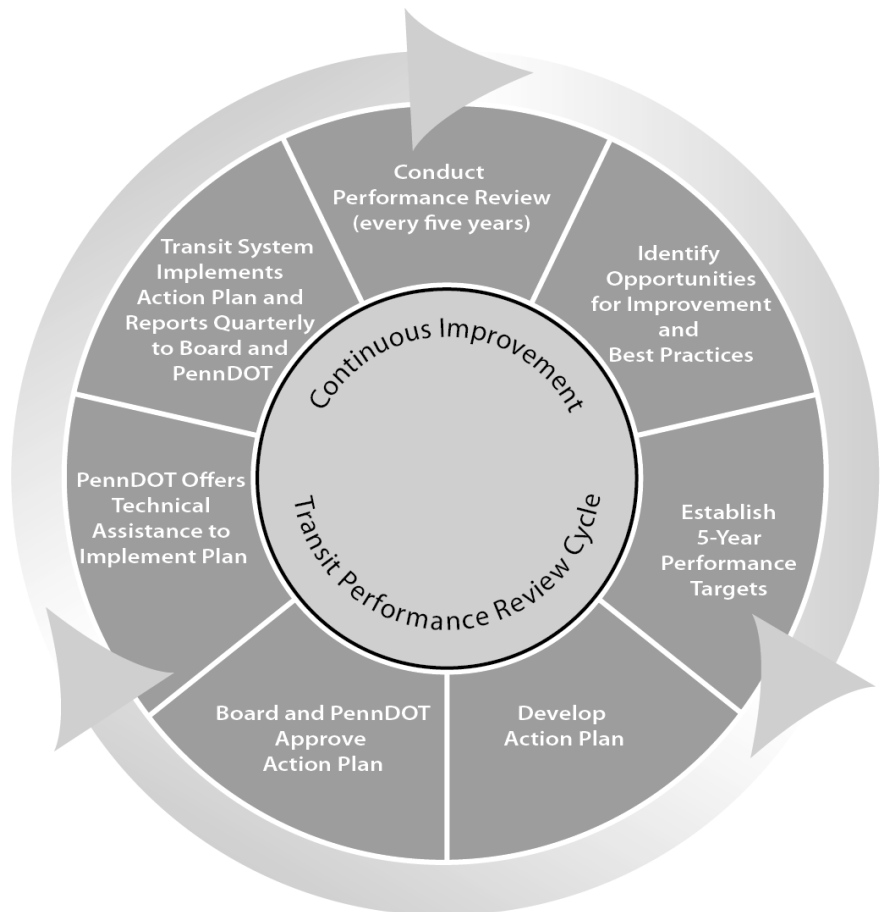
In July 2007 the Pennsylvania Legislature passed Act 44, establishing a framework to assess transit agency performance through a formal review process. The review is intended to identify ways to improve transit system efficiency and effectiveness. Additionally, best practices which may be applicable to other transit providers are identified.

Since January 2010, twelve performance reviews have been conducted and six reports have been published. PennDOT continues to refine the process as best practices and opportunity themes emerge. Until 2011, the reviews addressed fixed-route service only. However, shared-ride and non-public service are often major components/modes of a transit agency's operation.

After conducting the fixed route-only performance review at Endless Mountains Transportation Authority (EMTA), it became evident that omitting major operational modes/components could result in reports which did not accurately reflect an agency's overall performance and financial stability. The EMTA performance report is not included and will be re-issued after shared-ride service has been evaluated and included in the findings/analysis.

Public transportation performance reviews now consider all service modes and include financial indicators to assess the financial health and stability of the organization. PennDOT will continue to refine the performance review process, reports, and action plans to maximize the value to the transit agency, its passengers, PennDOT, and Pennsylvania's taxpayers.

The following section includes executive summaries from the performance reviews of the County of Lackawanna Transit System (COLTS), Luzerne County Transportation Authority (LCTA), and Monroe County Transportation Authority (MCTA).



County of Lackawanna Transit System (dba COLTS)

Transit Performance Review

Executive Summary

In May 2011, an Act 44 transit performance review was initiated for County of Lackawanna Transit System (doing business as COLTS). The performance review considered fixed-route service only. This document conveys the results of that performance review and identifies areas where improvements may be made, as well as best practices that may be shared with similar agencies throughout the Commonwealth of Pennsylvania.

Agency Profile

Agency Name	County of Lackawanna Transit System (dba COLTS)	
Year Founded	1972	
National Transit Database Reporting Year	2009	
Service Area (square miles)	140	
Service Area Population	~339,000	
Type of Service Provided	Fixed-Route Bus	ADA Demand
Vehicles Operated in Maximum Service	27	5
Annual Revenue Miles of Service	~1,111,000	~36,000
Annual Revenue Hours of Service	~89,000	~3,000
Annual Passenger Trips	~1.9 million	~8,000
Employees (full-time/part-time)	79/1	0/0
Annual Operating Budget	~\$6.9 million	~\$185,000
Annual Fare + Misc. Revenues	~1.0 million	~\$24,500
Farebox + Misc. Revenues / Total Operat-	14.5%	13.2%
Administrative Cost / Total Operating Cost	17%	15%
Operating Cost / Revenue Mile	~\$6.21	~\$4.44
Operating Cost / Revenue Hour*	\$73.62	\$53.33
Passengers / Revenue Hour*	22.07	2.67
Farebox+Misc. Revenues / Revenue Hour*	\$12.13	\$3.6
Operating Cost / Passenger*	\$3.34	\$20.00

**Denotes Act 44 Performance Metric for Fixed-Route Bus Service*

Act 44 Performance Determination

Available documentation and Act 44 metrics were reviewed to quantify COLTS' fixed-route performance with respect to itself over the period of 2004-2009 and to a set of its peers. Peers were selected through an analytical process with interagency coordination between the Pennsylvania Department of Transportation (PennDOT) staff and COLTS.

Act 44 stipulates that metrics fall into two categories: “In Compliance” and “At Risk.” The following criteria are used to make the determination:

- In Compliance if less than one standard deviation **above** the peer group average in –
 - ◊ Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
 - ◊ Single-year and five-year trend for Operating Cost / Passenger
- In Compliance if greater than one standard deviation **below** the peer group average in –
 - ◊ Single-year and five-year trend for Passengers / Revenue Vehicle Hour
 - ◊ Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

If the agency falls outside of any of the boundaries, it is considered “At Risk” for that criteria and must create an action plan to bring the criteria into compliance prior to the next performance review.

An analysis of the eight key criteria mandated by Act 44 was conducted and ***it was determined that COLTS is “In Compliance” for all eight criteria.*** The peer comparison process as applied to Act 44 criteria (below, in bold typeface) revealed that:

In Compliance:

- **2009 passengers per revenue vehicle hour** ranks second out of the 12 transit agencies in the peer group and is better than the peer group average.
- The **five-year trend of passengers per revenue vehicle hour** ranks third out of 12 and is better than the peer group average.
- **2009 operating cost per revenue vehicle hour** ranks seventh out of 12 and is better than the peer group average.
- The **five-year trend for operating cost per revenue vehicle hour** ranks seventh of 12 and is worse than the peer group average.
- **2009 operating revenue per revenue vehicle hour** ranks ninth out of 12 and is worse than the peer group average.
- The **five-year trend for operating revenue per revenue vehicle hour** ranks seventh out of 12 and is better than the peer group average.
- **2009 operating cost per passenger** ranks first of 12 and is better than the peer group average.
- The **five-year trend for operating cost per passenger** ranks eighth of 12 and is considered better than the peer group average.

At Risk:

- None.

COLTS Performance Review

A summary of the specific Act 44 measures and their values are presented in the following table.

Performance Criteria		Determination	Rank (of 12)	Comparison to Peer Avg.	Value	Peer Average
Passengers / Revenue Hour	2009	In Compliance	2	Better	22.07	15.67
	Trend	In Compliance	3	Better	2.26%	-0.08%
Operating Cost / Revenue Hour	2009	In Compliance	7	Better	\$73.62	\$76.53
	Trend	In Compliance	7	Worse	6.65%	4.78%
Operating Revenue / Revenue Hour	2009	In Compliance	9	Worse	\$12.13	\$14.12
	Trend	In Compliance	7	Better	5.45%	3.81%
Operating Cost / Passenger	2009	In Compliance	1	Better	\$3.34	\$5.04
	Trend	In Compliance	8	Better	4.30%	4.96%

Functional Review Findings

In addition to the macro-level evaluation of COLTS with regard to the eight Act 44 measures, a functional evaluation of the system was performed to provide more insight into the system. The performance evaluation consisted of additional document reviews, on-site review, and interviews with key staff.

In accordance with Act 44, findings are additionally indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of COLTS and may be shared with other agencies as techniques for improvement. Major findings are indicated below; recommendations on how these and other issues identified should be addressed are found in the body of the report.

Best Practices:

- **Interagency Parts Sharing Arrangement** – COLTS and Luzerne County Transportation Department have a parts swapping arrangement whereas parts can be acquired on very short notice from the other system. This reduces the inventory requirements of both agencies, reduces the time necessary to get parts, and enables vehicles to return to revenue service more rapidly.
- **Standardized Fleet** – By standardizing its fleet of revenue vehicles, COLTS reduces training requirements, creates the opportunity for bulk parts purchases, and reduces parts inventory requirements.
- **Outreach to Colleges and Universities** – By engaging the community and being visible where people work and go to school, COLTS creates fertile ground to increase patronage and revenues.
- **Five-year Operating Budget** – A five-year operating budget allows for greater planning in service expansion, fare increases, cost containment, etc. and is uncommon in the similarly sized agencies.
- COLTS actively encourages **Senior Citizen Ridership** by visiting retirement communities and educating residents on how to ride the bus. The senior citizen population in Lackawanna County is sizable, and by reaching out COLTS shows an understanding of potential clientele.

Opportunities for Improvement:

- **Actively monitor route-level operational information** – Monitoring route-level data gives decision makers the ability to quantify the effects of various policies, service changes, and outside phenomena. Route-level ridership and financial information should be reviewed and reported to the Board monthly.
- **Develop and implement formal service standards** – Service standards establish a level of quality that customers can regularly anticipate and assist decision-makers in adjusting routes, schedules, fares, etc.
- **Develop and monitor performance metrics for all key agency functions and operations** – Well established, documented, and implemented performance metrics would allow COLTS to have a concrete basis for decision making geared toward maximizing ridership, productivity, and value of the service as well as controlling costs and promoting good management practices.
- **Introduce a Citizens' Advisory Committee (CAC)** – COLTS currently lacks formal, routine, and proactive ways to incorporate customer feedback into the fixed-route service delivery decision-making process. The new CAC can advise COLTS from a passenger's perspective on a variety of topics that directly affect the rider.
- **Investigate increasing fares** – COLTS last increased their fares in 1996. A periodic review of fare policies and established fare policy goals should occur at regular intervals (i.e. annually).
- **Develop contract management competencies** – COLTS currently relies on outside contractors to perform IT contract management, and is unaware of key provisions and dates in other contracts (i.e. LAMAR Advertising, Inc.) Being able to effectively manage and monitor contracts is key to agency sustainability.
- **Investigate addition of mandatory Board attendance provision** – One Board member regularly misses board meetings. With a Board of only 5 members, this makes meeting a quorum difficult at times. The Board by-laws may be amended by a majority vote, and current members should investigate the addition of a clause mandating minimum attendance.
- **Finalize, distribute, and train employees on the System Security and Emergency Preparedness Plan (SSEPP)** – An SSEPP has been developed, but only two employees currently have copies of the plan. COLTS should provide this plan to employees and educate them on proper procedures and protocols in the event of an emergency.

Five-Year Performance Standards

This transit agency performance report outlines critical areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of "performance standards" have been established. These performance standards are required to comply with Act 44 and represent PennDOT's determination of the minimum performance level that COLTS should achieve for each Act 44 performance criteria during the next review cycle, five years from the date of this report.

Performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current "DotGrants" information available (FY 2010). Standards were extrapolated to FY 2016 and are designed to be aggressive, yet achievable. They are summarized in the following table:

Performance Criteria	2009 Value	2010 Value	2016 Standard	Average Annual Increase
Passengers / Revenue Hour	22.07	19.30	21.73	2.0%
Operating Cost / Revenue Hour	\$73.62	\$77.08	\$92.04	3.0%
Operating Revenue / Revenue Hour	\$12.13	\$11.30	\$13.49	3.0%
Operating Cost / Passenger	\$3.34	\$3.99	\$4.24	1.0%

Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that COLTS "...shall develop and submit to the Department within 90 days...a strategic action plan that focuses on continually improving the system to achieve the established minimum performance standards." The action plan should outline corrective action that will be taken to address:

- "Opportunities for Improvement" – as prioritized by the COLTS Board and management.

Functional area "opportunities for improvement" are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance standards by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within COLTS.

COLTS will submit the action plan to the COLTS governing body for approval, and subsequently submit the final approved strategic action plan to PennDOT. COLTS must report at least quarterly to the governing body and PennDOT on the progress of the strategic action plan, actions taken, and actions soon to be implemented. Reporting may occur on a more frequent basis, to be determined jointly by PennDOT, COLTS, and the governing body.

Luzerne County Transportation Authority (dba LCTA)

Transit Performance Review

Executive Summary

In March 2011, an Act 44 transit performance review was initiated for Luzerne County Transportation Authority (doing business as LCTA). The performance review considered fixed-route service only. This document conveys the results of that performance review and identifies areas where improvements may be made, as well as best practices that may be shared with similar agencies throughout the Commonwealth of Pennsylvania.

Agency Profile

Agency Name	Luzerne County Transportation Authority (dba LCTA)	
Year Founded	1972	
Reporting Year	2009	
Service Area (square miles)	56	
Service Area Population	~202,500	
Type of Service Provided	Fixed-Route Bus	ADA Demand Response
Vehicles Operated in Maximum Service	31	12
Annual Revenue Miles of Service	~1.0 million	~0.1 million
Annual Revenue Hours of Service	~70,000	~8,000
Annual Passenger Trips	~1.6 million	~21,000
Employees (full-time/part-time)	74/6	0/0
Annual Operating Budget	~\$6.2 million	~\$0.3 million
Annual Fare + Misc. Revenues	~\$1.0 million	~\$62,000
Farebox Revenues + Misc. Revenues / Total Operating Cost	~17%	~21%
Administrative Cost / Total Operating Cost	~12%	~18%
Operating Cost / Revenue Mile	~\$6	\$3
Operating Cost / Revenue Hour*	\$88.95	\$40.74
Passengers / Revenue Hour*	23.67	~2.59
Farebox + Misc. Revenues / Revenue Hour*	\$14.86	~7.68
Operating Cost / Passenger*	\$3.76	~\$15.71

*Denotes Act 44 Performance Metric for Fixed-Route Bus Service

Act 44 Performance Determination

Available documentation and Act 44 metrics were reviewed to quantify LCTA's fixed-route performance with respect to itself over the period of 2004-2009 and to a set of its peers. Peers were selected through an

analytical process with interagency coordination between the Pennsylvania Department of Transportation (PennDOT) staff and LCTA.

Act 44 stipulates that metrics fall into two categories: “In Compliance” and “At Risk.” The following criteria are used to make the determination:

- In Compliance if less than one standard deviation **above** the peer group average in –
 - ◊ Single-year and five-year trend for Operating Cost / Revenue Vehicle Hour
 - ◊ Single-year and five-year trend for Operating Cost / Passenger
- In Compliance if greater than one standard deviation **below** the peer group average in –
 - ◊ Single-year and five-year trend for Passengers / Revenue Vehicle Hour
 - ◊ Single-year and five-year trend for Operating Revenue / Revenue Vehicle Hour

If the agency falls outside of any of the boundaries, it is considered “At Risk” for that criteria and must create an action plan to bring the criteria into compliance prior to the next performance review.

An analysis of the eight key criteria mandated by Act 44 was conducted and ***it was determined that LCTA is “In Compliance” for all eight criteria.*** The peer comparison process as applied to Act 44 criteria (below, in bold typeface), revealed that:

In Compliance:

- **2009 passengers per revenue vehicle hour** ranks third out of the 12 transit agencies in the peer group and is better than the peer group average.
- The **five-year trend of passengers per revenue vehicle hour** ranks ninth out of 12 and is worse than the peer group average.
- **2009 operating cost per revenue vehicle hour** ranks ninth out of 12 and is worse than the peer group average.
- The **five-year trend for operating cost per revenue vehicle hour** ranks third of 12 and is better than the peer group average.
- **2009 operating revenue per revenue vehicle hour** ranks eighth out of 12 and is worse than the peer group average.
- The **five-year trend for operating revenue per revenue vehicle hour** ranks sixth out of 12 and is better than the peer group average.
- **2009 operating cost per passenger** ranks fourth of 12 and is better than the peer group average.
- The **five-year trend for operating cost per passenger** ranks fourth of 12 and is considered better than the peer group average.

At Risk:

- None.

Performance Criteria		Determination	Rank (of 12)	Comparison to Peer Avg.	Value	Peer Average
Passengers / Revenue Hour	2009	In Compliance	3	Better	23.67	18.88
	Trend	In Compliance	9	Worse	0.40%	2.99%
Operating Cost / Revenue Hour	2009	In Compliance	9	Worse	\$88.95	\$80.46
	Trend	In Compliance	3	Better	2.19%	5.10%
Operating Revenue / Revenue Hour	2009	In Compliance	8	Worse	\$14.86	\$17.73
	Trend	In Compliance	6	Better	7.72%	5.90%
Operating Cost / Passenger	2009	In Compliance	4	Better	\$3.76	\$4.60
	Trend	In Compliance	4	Better	1.78%	2.20%

Functional Review Findings

In addition to the macro-level evaluation of LCTA with regard to the eight Act 44 measures, a functional evaluation of the system was performed to provide more insight into the system. The performance evaluation consisted of additional document reviews, on-site review, and interviews with key staff.

In accordance with Act 44, findings are additionally indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of LCTA and may be shared with other agencies as techniques for improvement. Major findings are indicated below, with detailed recommendations on how these and other issues identified should be addressed found in the body of the report.

Best Practices:

- **Interagency Parts Sharing Arrangement** – LCTA and County of Lackawanna Transit System (COLTS) have a parts swapping arrangement whereas parts can be acquired on very short notice from the other system. This reduces the inventory requirements of both agencies, reduces the time necessary to get parts that are difficult to find, and enables vehicles to return to revenue service more rapidly.
- **Standardized Fleet** – By standardizing its fleet of revenue vehicles, LCTA reduces training requirements, creates the opportunity for bulk parts purchases, and reduces parts inventory requirements.
- **Aggressively Contain Insurance Costs** – LCTA has taken proactive steps to minimize the cost of liability and workers’ compensation insurance costs and claims, as well as health insurance. This results in significant savings to the agency.
- **Outreach to Colleges and Universities** – By engaging the community and being visible where people work and go to school, LCTA creates fertile ground to increase patronage and revenues.

Opportunities for Improvement:

- **Acceptance of Appropriate Roles and Responsibilities** – The LCTA Board takes a strong role in what are, in most transit agencies, typically day-to-day management functions (i.e., personnel, vehicle procurement, etc.). By contrast the Board plays a relatively weak role in setting and monitoring broad-level performance criteria, agency goals, and objectives. This limits the ability and flexibility of the management team and results in a lack of strategic direction for the agency.
- **Proactively Address Terms of Collective Bargaining Agreement** – The terms of LCTA’s collective bargaining agreement are atypical for an agency of this size. Many similar-sized agencies have greater

flexibility in terms of how overtime pay is calculated (40 hours/week versus 8 hours/day), the use of part-time drivers, which maintenance functions are performed “in-house,” etc. The lack of flexibility impedes management’s ability to implement strategies that would improve productivity and efficiency as well as control costs.

- **Assure Appropriate Training at All Levels of the Agency** – Given changes in the transit industry, the regulatory environment, safety concerns, etc., periodic training is a necessary element of a successful and safe transit operation. The current emphasis on training is inadequate for most agency functions. From Board members to bus drivers, office staff, and managers, ongoing training provides the best means to understand roles, missions, constraints, and the tools available to improve all key agency functions.
- **Critically Assess Maintenance and Extra Board Staffing Levels to Compare Current Procedures and Costs to Alternative Approaches** – LCTA has a significantly higher operational cost than agencies of similar size in areas of maintenance and operating staff. Furthermore, the approach to performing all maintenance functions in-house does not seem to have the desired outcomes of reducing costs and improving quality, given LCTA’s unusually large rate of road calls per 1,000 bus miles.
- **Develop and Employ Performance Metrics, Quality Assurance Procedures, and Reporting Protocols** – Well-established, documented, and implemented performance metrics and quality assurance procedures would allow LCTA to have a concrete basis for decision-making geared toward maximizing ridership, productivity, and value of the service to the community as well as controlling costs, and encourage proactive management practices including:
 - ◇ **On-Time Performance** – Interviews indicate that while an informal approach to assessing on-time performance exists, there is no formally-documented method for analyzing on-time performance. On-time performance is critical to passengers’ confidence in the service and attracting/retaining ridership.
 - ◇ **Marketing** – LCTA does not have a dedicated marketing budget or any means to assess how well the zero- and low-cost methods employed meet the agency’s goals. Even if there is no additional cost for these methods, there is an investment of staff time. If the current approach does not meet stated goals, staff time should be redirected.
 - ◇ **Service Planning** – Route-level analysis is an important component of future service planning. While an informal approach appears to exist, formally-documented standards by which to assess existing or proposed service should be adopted and used. Documenting the method, schedule, and responsibilities facilitates consistent analysis as well as conscious, well-reasoned changes to the process.
 - ◇ **Reporting** – Reporting accurate service statistics and financial information is critical to both state and federal funding agencies as well as to service planning and route analysis. There appear to be no formal quality assurance procedures in place to ensure that reports are correct and consistent. Incorrect or inconsistent data is of little value and can lead to poor decisions.
- **Develop and Implement Plans for Medium- and Long-Range Agency Functions** – Several key functional areas were found to lack medium- and long-range plans, implementation programs, and monitoring programs. Medium- and long-range plans and performance criteria allow for proper budgeting, effective acquisitions, and help ensure the long-term viability and sustainability of the agency. These functions include:

- ◇ **Fleet and Service Expansion** – There is no long-term plan for service changes and changes to fleet needs that may result from service changes other than those required for the Transportation Improvement Plan (TIP)and 12-Year Plan.
- ◇ **Information Technology** – There is no documented master Information Technology (IT) plan in place for the use or acquisition of IT programs critical to the agency.

Five-Year Performance Standards

This transit agency performance report outlines critical areas where improvements may be made to improve to overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance standards” have been established. These performance standards are required to comply with Act 44 and represent the Department’s minimum performance level that LCTA should achieve for each Act 44 performance criteria during the next review cycle, five years from the date of this report.

Performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current “DotGrants” information available (FY 2010). Standards were extrapolated to FY 2016 and are designed to be aggressive, yet achievable. They are summarized below:

Performance Criteria	2009 Value	2010 Value	2016 Standard	Average Annual Increase
Passengers / Revenue Hour	23.67	22.83	25.71	2.0%
Operating Cost / Revenue Hour	\$88.95	\$88.49	\$105.66	3.0%
Operating Revenue / Revenue Hour	\$14.86	\$13.99	\$16.70	3.0%
Operating Cost / Passenger	\$3.76	\$3.88	\$4.12	1.0%

Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that LCTA, “...shall develop and submit to the Department within 90 days...a strategic action plan focused on continually improving the system to achieve the established minimum performance standards.” The action plan should outline corrective action that will be taken to address:

- “Opportunities for Improvement” – as prioritized by the LCTA Board and management

Functional area “opportunities for improvement” are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance standards by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within LCTA.

LCTA will submit the action plan to the LCTA governing body for approval, and subsequently submit the final approved strategic action plan to PennDOT. LCTA must report at least quarterly to the governing body and PennDOT on the progress of the strategic action plan, actions taken, and actions soon to be implemented. Reporting may occur on a more frequent basis, to be determined jointly by the Department, LCTA, and the governing body.

Monroe County Transportation Authority (dba MCTA) Transit Performance Review Executive Summary

In October 2010, an Act 44 transit performance review was initiated for Monroe County Transportation Authority (MCTA). MCTA was identified to be part of the pilot program for rural agency performance reviews, and is integral in developing procedures and practices for future rural transit agency performance reviews. The performance review considered fixed-route service only (although MCTA also provides shared-ride and paratransit service). This document conveys the results of that performance review and identifies areas where improvements may be made, as well as best practices that may be shared with similar agencies throughout Pennsylvania.

Agency Profile

Agency Name	Monroe County Transportation Authority (MCTA)	
Year Founded	1979	
Reporting Year	2008	
Service Area (square miles)	611	
Service Area Population	138,687	
Type of Service Provided	Fixed-Route Bus	Demand Response
Vehicles Operated in Maximum Service	10	15
Annual Revenue Miles of Service	510,034	434,685
Annual Revenue Hours of Service	36,394	18,087
Annual Passenger Trips	320,574	60,933
Employees	92 Total	
Annual Operating Budget	\$2,788,743	\$1,095,702
Annual Fare Revenues	\$703,828	\$1,041,664
Farebox Revenues / Total Operating Cost	25.2%	95.1%
Administrative Cost / Total Operating Cost	13%	26.8%
Operating Cost / Revenue Mile	\$5.46	\$2.52
Operating Cost / Revenue Hour	\$76.63	\$60.58
Passengers / Revenue Hour	8.81	3.37
Operating Cost / Passenger	\$8.70	\$17.96

Act 44 Performance Determination

Available documentation and Act 44 metrics were reviewed to quantify MCTA's fixed-route performance with respect to itself over time and to a set of its peers. Peers were selected through an analytical process with interagency coordination between the Pennsylvania Department of Transportation (PennDOT) staff and MCTA.

Act 44 stipulates that metrics fall into two categories: “In Compliance” and “At Risk.” The following criteria are used to make the determination:

- In Compliance if within one standard deviation **above** the peer group average for –
 - ◊ Single-year and five-year trend for operating cost per revenue vehicle hour
 - ◊ Single-year and five-year trend for operating cost per passenger
- In Compliance if within one standard deviation **below** the peer group average for –
 - ◊ Single-year and five-year trend for passengers per revenue vehicle hour
 - ◊ Single-year and five-year trend for operating revenue per revenue vehicle hour

If the agency falls outside of any of the boundaries, it is considered “At Risk” for that criteria and must create an action plan to bring the criteria into compliance prior to the next performance review.

An analysis of the eight key criteria mandated by Act 44 was conducted and ***it was determined that MCTA is “In Compliance” for all eight criteria***. The peer comparison process as applied to Act 44 criteria (below, in bold typeface), revealed that:

In Compliance:

- **2008 passengers per revenue vehicle hour** ranks 10th out of 11 transit agencies in the peer group and is worse than the peer group average.
- The **five-year trend for passengers per revenue vehicle hour** ranks 7th out of 11 and is worse than the peer group average.
- **2008 operating cost per revenue vehicle hour** ranks 8th out of 11 and is slightly better than the peer group average.
- The **five-year trend for operating cost per revenue vehicle hour** ranks 7th out of 11 and is worse than the peer group average.
- **2008 operating revenue per revenue vehicle hour** ranks 8th out of 11 and is worse than the peer group average.
- The **five-year trend for operating revenue per revenue vehicle hour** ranks 9th out of 11 and is worse than the peer group average.
- **2008 operating cost per passenger** ranks 9th out of 11 and is more than one standard deviation above the peer group average.
- The **five-year trend for operating cost per passenger** ranks 9th out of 11 and is worse than the peer group average.

At Risk:

- None.

Performance Criteria		Determination	Rank (of 11)	Comparison to Peer Avg.	Value	Peer Average
Passengers / Revenue Hour	2008	In Compliance	10	Worse	6.59	11.51
	Trend	In Compliance	7	Worse	-0.11%	1.76%
Operating Cost / Revenue Hour	2008	In Compliance	8	Better	\$76.63	\$78.01
	Trend	In Compliance	7	Worse	8.37%	5.63%
Operating Revenue / Revenue Hour	2008	In Compliance	8	Worse	\$10.03	\$16.52
	Trend	In Compliance	9	Worse	1.62%	12.11%
Operating Cost / Passenger	2008	In Compliance	9	Worse	\$11.63	\$8.04
	Trend	In Compliance	9	Worse	8.49%	4.05%

Functional Review Findings

In addition to the macro-level evaluation of MCTA by the eight Act 44 measures, a functional evaluation of the system was also performed to provide more insight into the system. The performance evaluation consisted of additional document reviews, an on-site review, and interviews with key staff.

In accordance with Act 44, findings are additionally indicated as “opportunities for improvement” or “best practices.” Improvement opportunities identify tasks that may be undertaken to increase the efficiency, effectiveness, and/or quality of service of the agency. Best practices are current practices that enhance the efficiency, effectiveness, and/or quality of service of MCTA and may be shared with other agencies as techniques for improvement. Major findings are indicated below, with detailed recommendations on how these and other issues identified should be addressed found in the body of the report.

Best Practices:

- **MCTA has strong emphasis on safety** – Best practices include a “safety jackpot” as an incentive for driver safety and accident kits for each vehicle which include a defibrillator.
- **Cutting Edge Public Information** – MCTA utilizes two cutting-edge public information programs: Google Transit and Route Shout. Google Transit allows passengers to plan their trip online via a web application, and Route Shout facilitates real-time route information via text message. It should be noted that due to overwhelming demand, Google Transit is no longer accepting “partner” agencies and MCTA was one of the first agencies in the country to implement the technology.
- **Management actively pursues other revenue sources** – MCTA generates revenue through mechanisms such as fuel purchase and resale, as well as the operation of bus service for the National Park Service.
- **Very knowledgeable and active board** – MCTA board members come from diverse experiences and actively participate in governance and advocacy, and clearly understand customer service and their role in the agency. Board members work directly with staff to answer questions and resolve issues.
- **IT (Information Technology) program well-tailored to needs** – MCTA has a realistic IT program with emphasis on communications with customers, rather than procuring technologies such as Automatic Vehicle Locator (AVL) and Automatic Passenger Counters (APC)—a reasonable approach for an agency of this size.

- **Concerted focus on Branding** – MCTA has done an excellent job of branding the system (Pocono Pony), and participates extensively in community outreach.

Opportunities for Improvement:

- **Dispose of vehicles no longer in service and/or used for parts** – It was observed that MCTA had numerous surplus vehicles (retired, etc.) stored on the property and an unacceptably high spares ratio which increases the burden on maintenance staff and the facility. These vehicles, where applicable, should be classified as surplus and removed from the property.
- **Establish fixed-route advisory committee** – MCTA does not have a committee to advise staff on the fixed-route bus system and receive input from the public-at-large.
- **Develop succession plans** – MCTA does not have plans in place to ensure that good practices and skilled leadership will continue beyond the career terms of current employees.
- **Improved capital planning** – MCTA currently relies on the local Transportation Improvement Plan (TIP) and a 12-year plan for capital planning. MCTA should develop a prioritized list of projects to achieve a state-of-good repair and support justified service expansion as identified through a Transit Development Plan (TDP) or similar service planning document.
- **Bus storage outdoors with no protection** – Given the weather conditions of the area, outdoor unprotected vehicle storage is not an acceptable solution. Current plans call for covered storage to be constructed as part of the new maintenance facility; however, enclosed storage would be a better solution.

Five-Year Performance Standards

This transit agency performance report outlines critical areas where improvements may be made to enhance the overall quality, effectiveness, and efficiency of the transit system. As a result of the performance review, a set of “performance standards” have been established. These performance standards are required to comply with Act 44 and represent PennDOT’s determination of the minimum performance level that MCTA should achieve for each Act 44 performance criteria during the next review cycle, five years from the date of this report.

Performance targets were created using historical data analyzed during the five-year trend analysis as well as the most current “DotGrants” information available (FY 2010). Targets were extrapolated to FY 2016 and are designed to be aggressive, yet achievable. They are summarized in the following table:

Performance Criteria	2008 Value	2010 Value	2015 Target	Average Annual Increase
Passengers / Revenue Hour	6.59	6.61	7.10	2.86%
Operating Cost / Revenue Hour	\$76.63	\$87.50	\$111.67	5.00%
Operating Revenue / Revenue Hour	\$10.03	\$7.82	\$9.00	2.86%
Operating Cost / Passenger	\$11.63	\$13.23	\$14.67	2.09%

Next Steps

Upon final transmission of the performance review report, Act 44 regulations stipulate that MCTA, "...shall develop and submit to the Department within 90 days...a strategic action plan that focuses on continually improving the system to achieve the established minimum performance standards." The action plan should outline corrective action that will be taken to address:

- "Opportunities for Improvement" – as prioritized by the MCTA Board and management

Functional area "opportunities for improvement" are areas in which improvement may result in cost savings, improved service quality, and ridership and/or revenue increases. Improvements in these areas will assist in the achievement of the performance standards by directly addressing areas that affect Act 44 performance criteria. It should be noted that many functional areas are interrelated, and the action plan should establish a comprehensive program that focuses on actions that address the larger issues within MCTA.

MCTA will submit the action plan to the MCTA governing body for approval, and subsequently submit the final approved strategic action plan to PennDOT. MCTA must report at least quarterly to the governing body and PennDOT on the progress of the strategic action plan, actions taken, and actions soon to be implemented. Reporting may occur on a more frequent basis, to be determined jointly by the Department, MCTA, and the governing body.

Section II

Urban Systems



Southeastern Pennsylvania Transportation Authority (SEPTA)

1234 Market Street
Philadelphia, PA 19107-3780
Mr. Joseph M. Casey
(General Manager)
215-580-7070
www.septa.org



Service Area Statistics (2000 Census)

Square Miles: 868
Population: 3,331,558



Act 44 Fixed-Route Distribution Factors

Total Passengers: 333,155,350
Senior Passengers: 24,557,284
Revenue Vehicle Miles: 85,194,826
Revenue Vehicle Hours: 6,531,285



Act 44 Operating Assistance

Operating Assistance: \$497,867,149
Required Local Match: \$74,680,072



Total Fleet Size

Motor Bus: 1,386
Commuter Rail Cars: 379
Heavy Rail Cars: 369
Street Car Rail/Light Rail: 159
Trolley Bus: 38
Paratransit Vehicles: 438
System-wide: 2,769



House District

Bucks: 18, 29, 31, 140, 141, 142, 143, 144, 145, 178
Chester: 13, 26, 155, 156, 157, 158, 160, 167, 168
Delaware: 159, 160, 161, 162, 163, 164, 165, 166, 168, 185, 191
Montgomery: 53, 61, 70, 146, 147, 148, 149, 150, 151, 152, 153, 154, 157, 170, 194
Philadelphia: 152, 154, 169, 170, 172, 173, 174, 175, 177, 179, 180, 181, 182, 184, 185, 186, 188, 190, 191, 192, 194, 195, 197, 198, 200, 201, 202, 203

Senate District

Bucks: 6, 10, 12, 24
Chester: 9, 19, 26, 36, 44, 48
Delaware: 8, 9, 17, 26
Montgomery: 4, 7, 10, 12, 17, 19, 24, 44
Philadelphia: 1, 2, 3, 4, 5, 7, 8



Fare Information

Fixed-Route Base: \$2.00
Fixed-Route Average: \$1.93
Last Base Fare Increase: July 2001 (25%)



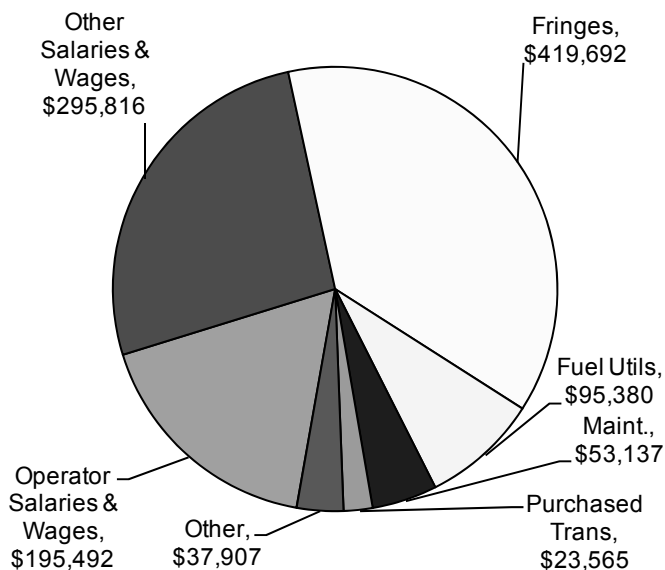
Employees

	Full-Time	Part-Time
Fixed-Route:	9,036	165
Paratransit:	84	0
System-wide:	9,120	165

OPERATING BUDGET

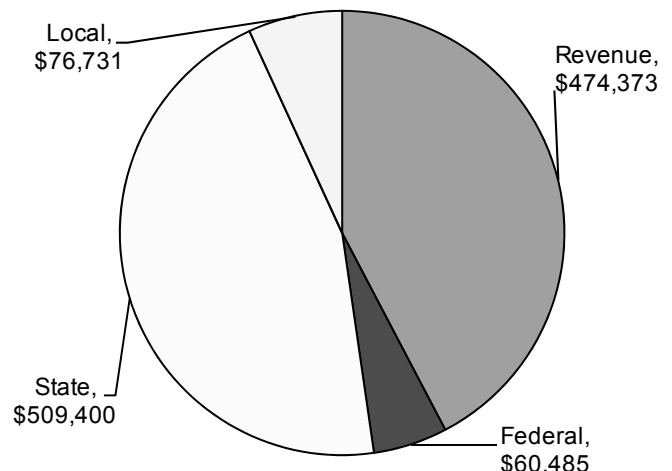
Operating Expense (000's)

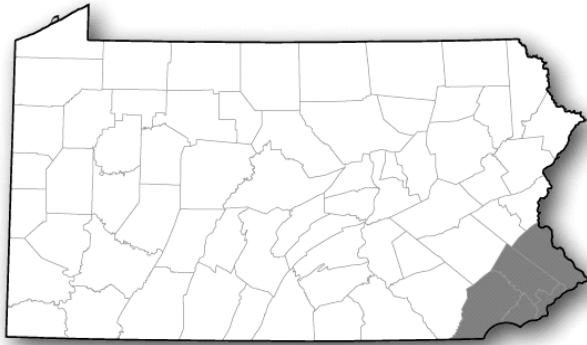
\$1,120,989



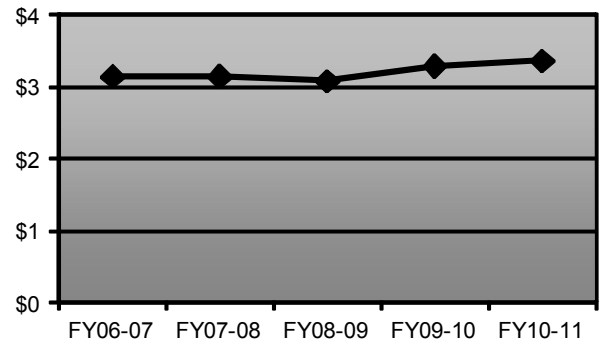
Operating Funds (000's)

\$1,120,989

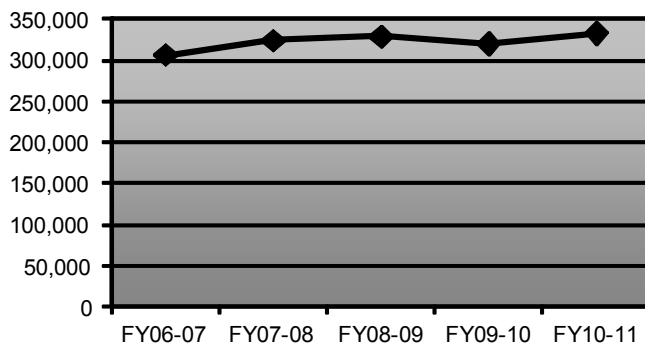




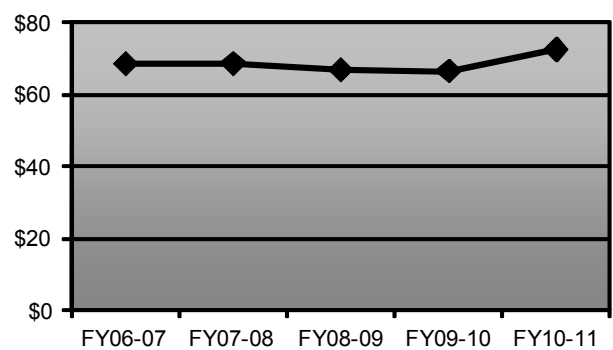
Operating Expense Per Passenger



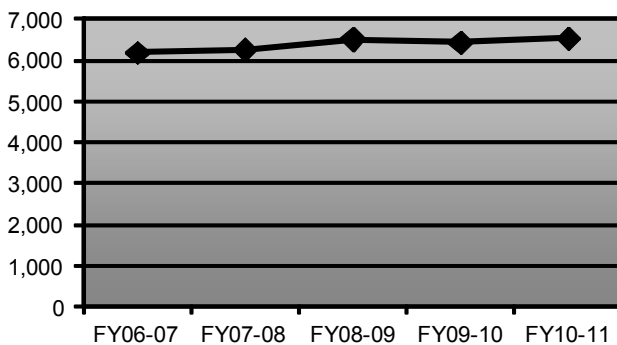
Total Passengers (000's)



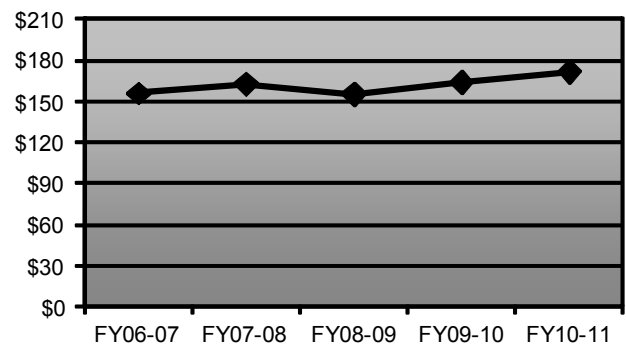
Operating Revenue Per Revenue Vehicle Hour*



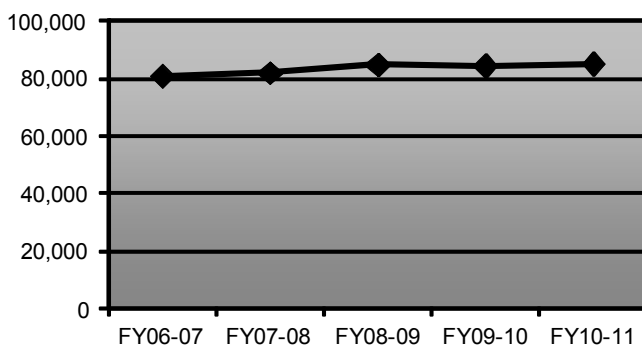
Revenue Vehicle Hours (000's)



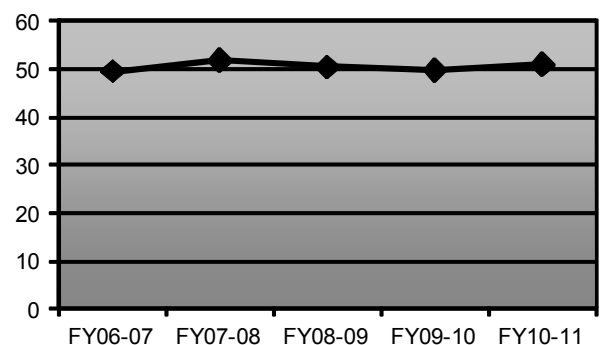
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



SEPTA FY 2009-10 financial and operating statistics affected by six-day strike in November 2009.

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

SEPTA

1234 Market Street
Philadelphia, PA 19107
215-580-7379
Mr. Joseph M. Casey, General Manager

Service Area Statistics (2000 Census) Philadelphia County

Square Miles: 135
Population: 1,517,550
65+ Population: 213,722
% of Population 65 and older: 14.1%

Vehicles Operated in Maximum Service

Community Transportation: 366

Fare Information

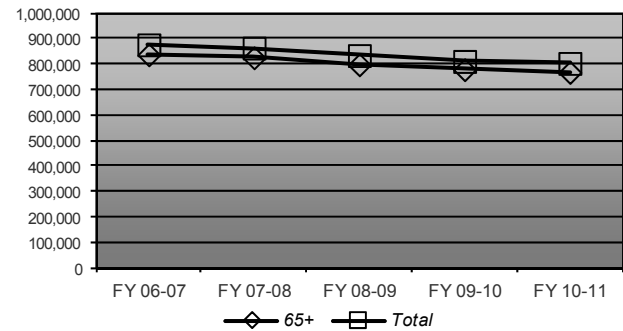
Average Shared-Ride Fare: \$24.92
Cost to Commonwealth
per Senior Citizen Trip: \$21.85
Last Base Fare Increase: July 2007

Trip Information

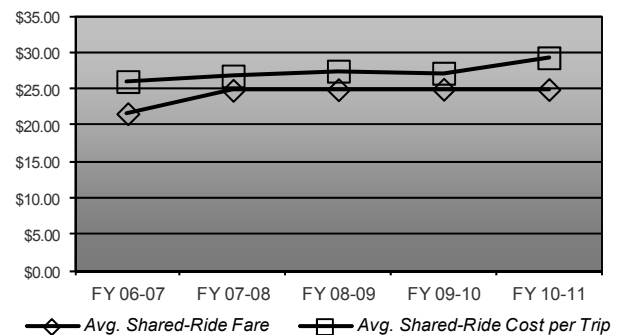
65+ Trips: 767,533
PwD Trips: 0
Other Shared-Ride Trips: 35,433
Total Shared-Ride Trips: 802,966

Non-Public Trips: 0

Shared-Ride Ridership



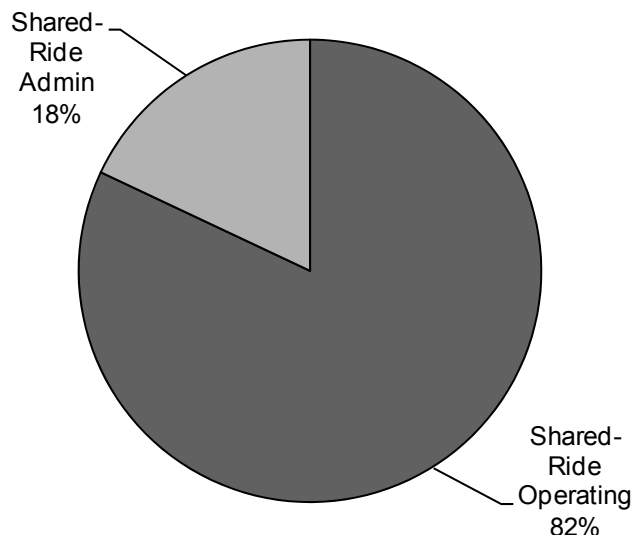
Shared-Ride Fare Recovery



MATP Provider: No
Subcontractors: Yes
Percent of Service Subcontracted: 100%

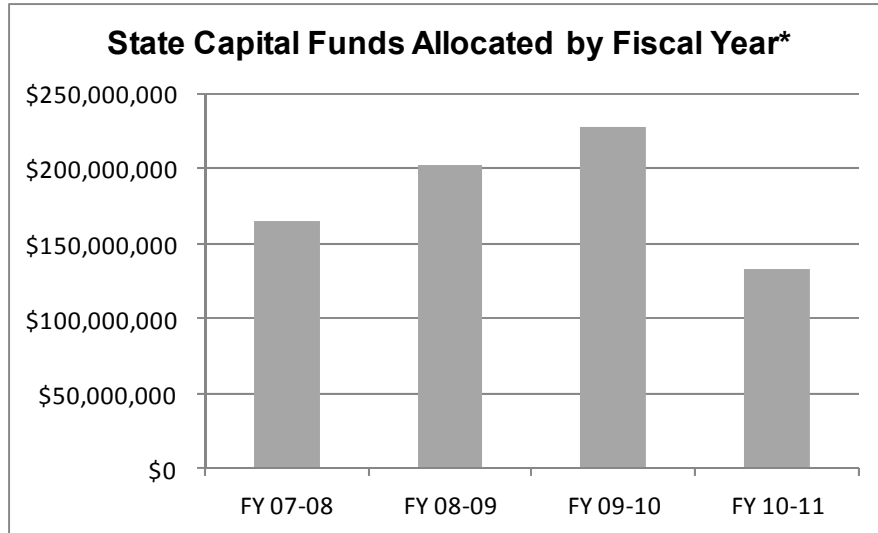
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 1,454,722	6.2%
Lottery	\$ 16,926,523	72.0%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 1,669,318	7.1%
Medical Assistance Transportation Program	\$ -	0.0%
MH/MR	\$ -	0.0%
Other	\$ 78,910	0.3%
Subsidy	\$ 3,384,859	14.4%
Total	\$ 23,514,332	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Fox Chase Station Improvements



In 2011, SEPTA's new Fox Chase Station building was awarded a Leadership in Energy & Environmental Design (LEED) "Silver" award for New Construction by the United States Green Building Council (USGBC). The new station building is America's first rail-road station to receive USGBC's LEED Silver designation. The station boasts a new ticket office, canopies, benches, signage, and enhancements to ramps, railings, and a restroom to comply with the Americans with Disabilities Act. The work, which began in Fall 2009, was completed in May 2011. The station remained open throughout the construction period.



Port Authority of Allegheny County (PAAC)
345 Sixth Avenue, Third Floor
Pittsburgh, PA 15222-2527
Mr. Stephen Bland
(Chief Executive Officer)
412-566-5311
www.portauthority.org



House District
Allegheny: 16, 19, 20, 21, 22, 23, 24, 25, 27, 28, 30, 32, 33, 34, 35, 36, 38, 39, 40, 42, 44, 45, 46

Senate District
Allegheny: 37, 38, 40, 42, 43, 45, 46, 47



Service Area Statistics (2000 Census)
Square Miles: 775
Population: 1,415,244



Fare Information
Fixed-Route Base: \$2.25
Fixed-Route Average: \$1.46
Last Base Fare Increase: Jan 2011 (12.5%)



Act 44 Fixed-Route Distribution Factors
Total Passengers: 62,725,424
Senior Passengers: 5,351,979
Revenue Vehicle Miles: 28,628,567
Revenue Vehicle Hours: 2,105,712



Employees	Full-Time	Part-Time
Fixed-Route:	2,445	0
Paratransit:	431	0
System-wide:	2,876	0



Act 44 Operating Assistance
Operating Assistance: \$177,623,977
Required Local Match: \$26,643,597

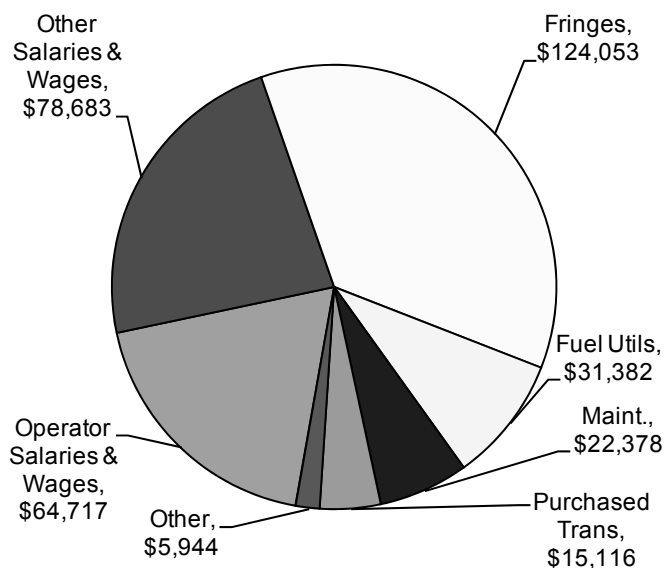


Total Fleet Size
Motor Bus: 746
Street Car Rail/Light Rail: 83
Inclined Plane Cars: 4
Paratransit Vehicles: 398
System-wide: 1,231

OPERATING BUDGET

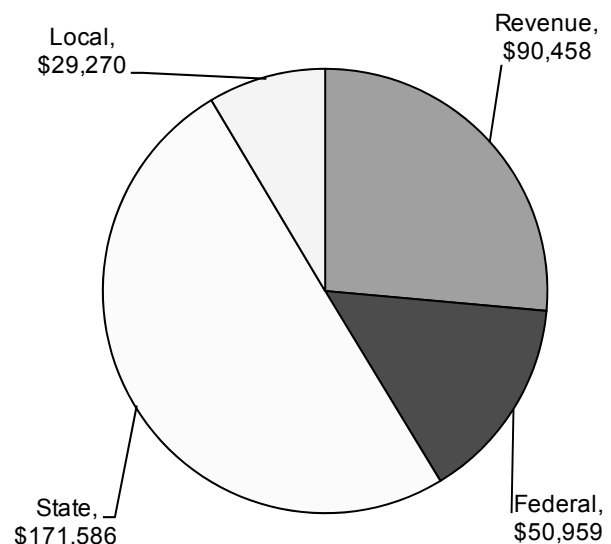
Operating Expense (000's)

\$342,273



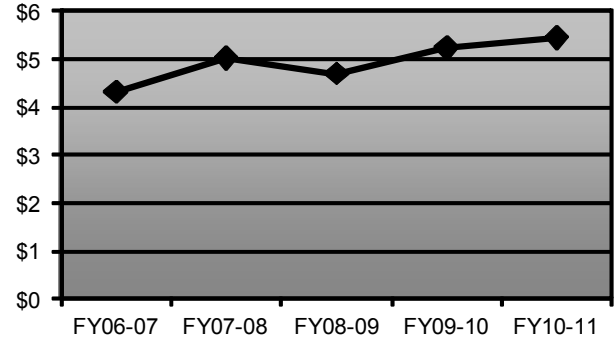
Operating Funds (000's)

\$342,273

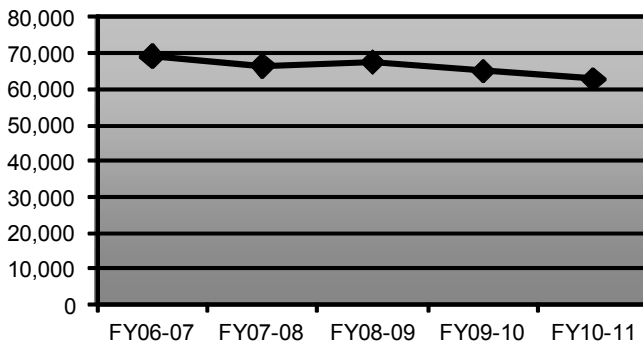




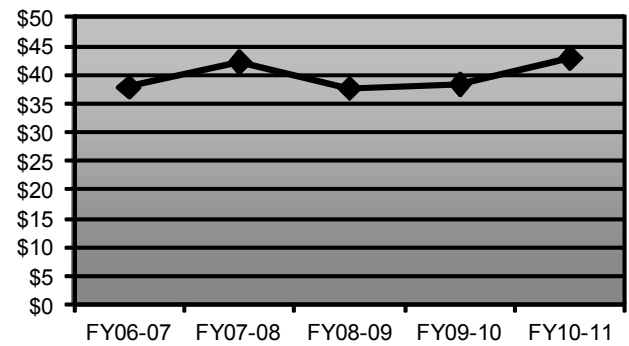
Operating Expense Per Passenger



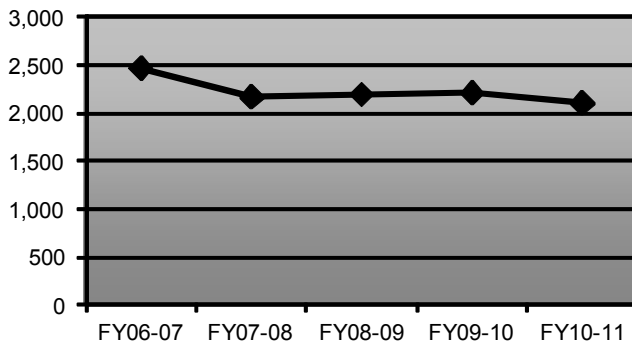
Total Passengers (000's)



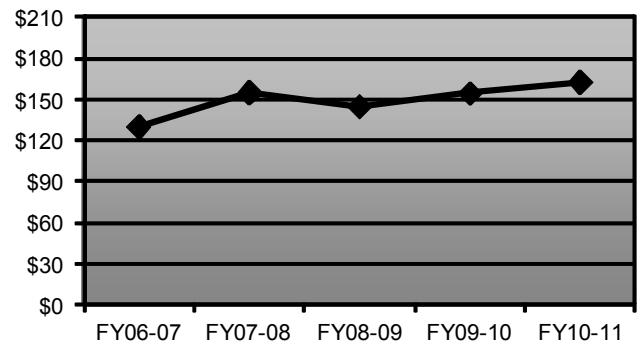
Operating Revenue Per Revenue Vehicle Hour*



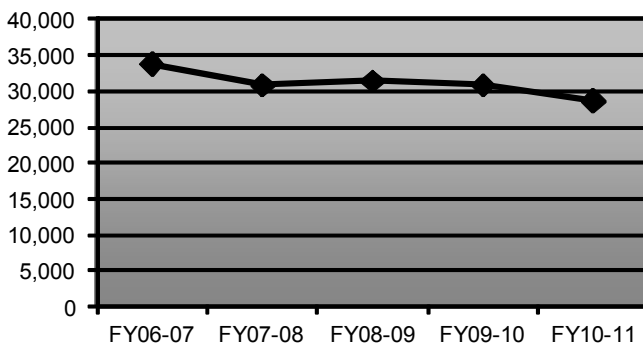
Revenue Vehicle Hours (000's)



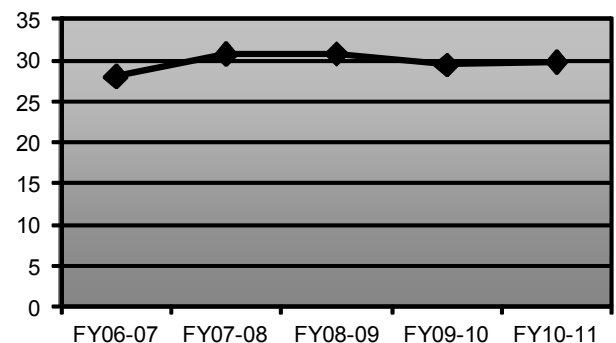
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Port Authority of Allegheny County/ACCESS

345 Sixth Avenue, Third Floor
Pittsburgh, PA 15222-2527
412-566-5311
Mr. Stephen Bland, Chief Executive Officer

Service Area Statistics (2000 Census) Allegheny County

Square Miles: 730
Population: 1,281,666
65+ Population: 228,416
% of Population 65 and older: 17.8%

Vehicles Operated in Maximum Service

Community Transportation: 325

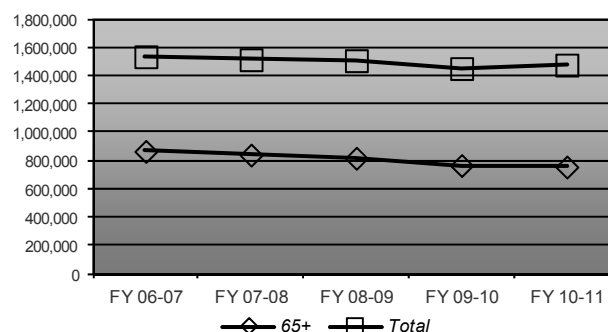
Fare Information

Average Shared-Ride Fare: \$20.26
Cost to Commonwealth
per Senior Citizen Trip: \$15.80
Last Base Fare Increase: July 2011

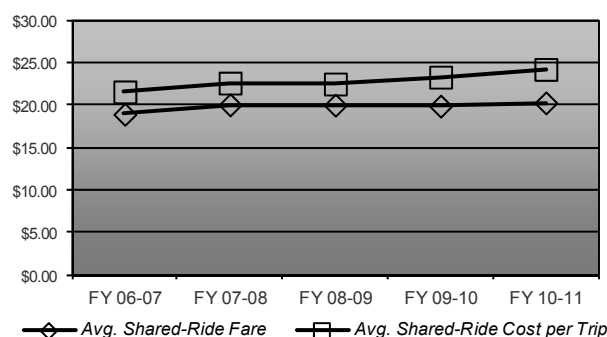
Trip Information

65+ Trips: 755,281
PWD Trips: 0
Other Shared-Ride Trips: 720,894
Total Shared-Ride Trips: 1,476,175
Non-Public Trips: 0

Shared-Ride Ridership



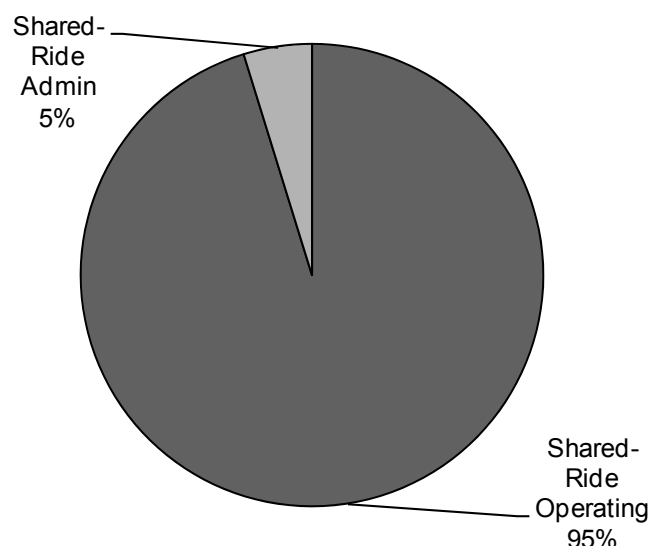
Shared-Ride Fare Recovery



MATP Provider: No
Subcontractors: Yes
Percent of Service Subcontracted: 100%

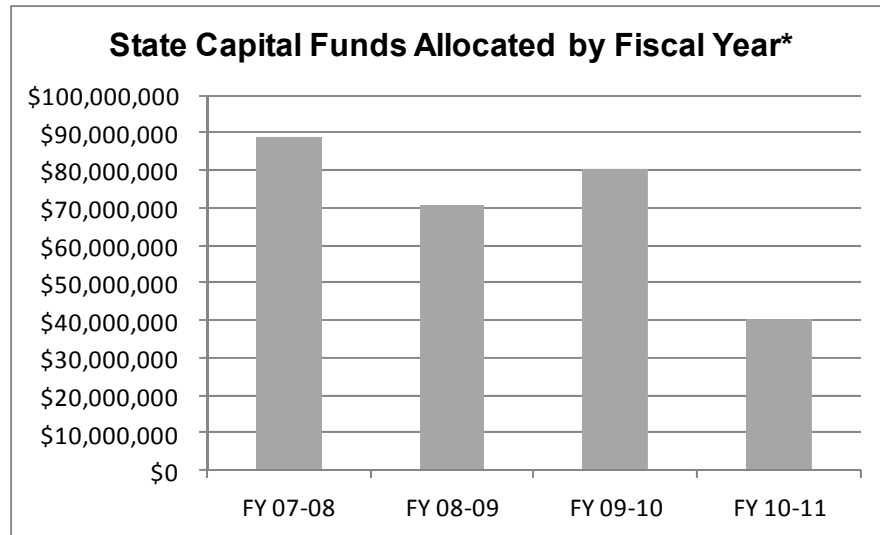
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 1,189,224	5.8%
Lottery	\$ 11,117,670	54.7%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 976,138	4.8%
Medical Assistance Transportation Program	\$ 4,041,328	19.9%
MH/MR	\$ -	0.0%
Other	\$ 1,548,662	7.6%
Subsidy	\$ 1,464,502	7.2%
Total	\$ 20,337,524	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

North Shore Connector



Aerial View of Gateway Station



Allegheny Station

The North Shore Connector Light Rail Transit (LRT) Project is a 1.2-mile double-tracked extension of the Port Authority of Allegheny County's existing 25-mile LRT system within Pittsburgh's Golden Triangle. It links the Golden Triangle to the rapidly developing North Shore area. Three stations are included: a new Gateway Station adjacent to the current Gateway Station to facilitate the tie-in to the existing system, and two new stations on the North Shore, including the underground North Side Station and the aerial Allegheny Station. The North Shore Connector opened for service on March 25, 2012, and will be free to ride for the first three years.



Altoona Metro Transit (AMTRAN)

3301 Fifth Avenue
Altoona, PA 16602
Mr. Eric Wolf
(General Manager)
814-944-4074
www.amtran.org



House District

Blair: 79, 80, 81

Senate District

Blair: 30



Service Area Statistics (2000 Census)

Square Miles: 25
Population: 69,608



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$1.28
Last Base Fare Increase: July 2011 (7%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 729,177
Senior Passengers: 81,945
Revenue Vehicle Miles: 565,004
Revenue Vehicle Hours: 43,955



Employees

	Full-Time	Part-Time
Fixed-Route:	40	7
Paratransit:	0	1
System-wide:	40	8



Act 44 Operating Assistance

Operating Assistance: \$2,298,625
Required Local Match: \$111,933



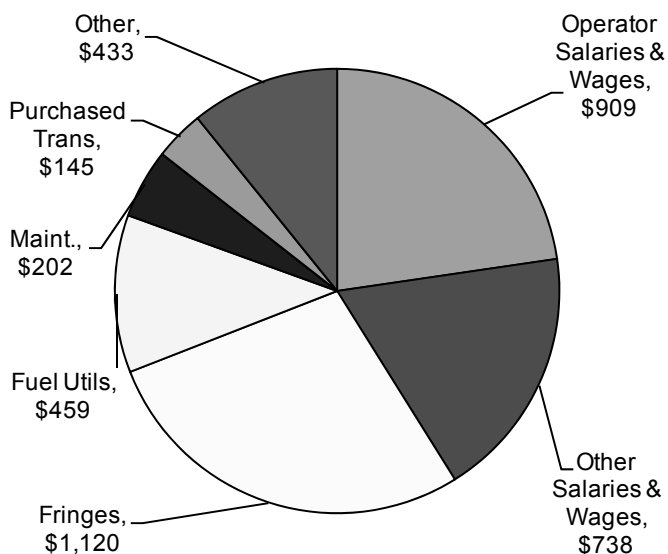
Total Fleet Size

Fixed-Route:	26
Paratransit:	22
System-wide:	48

OPERATING BUDGET

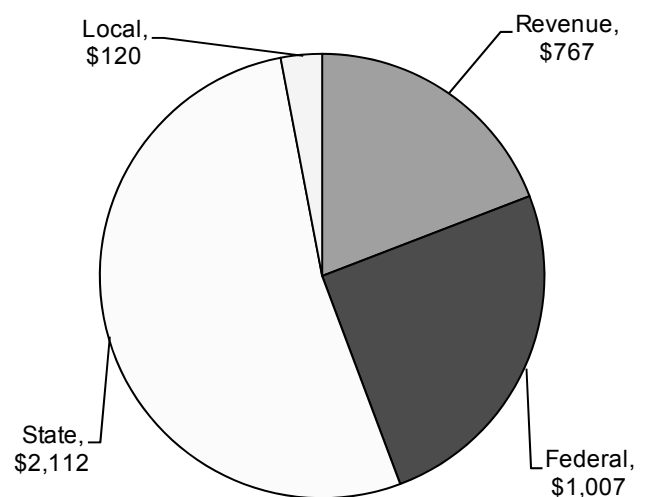
Operating Expense (000's)

\$4,006



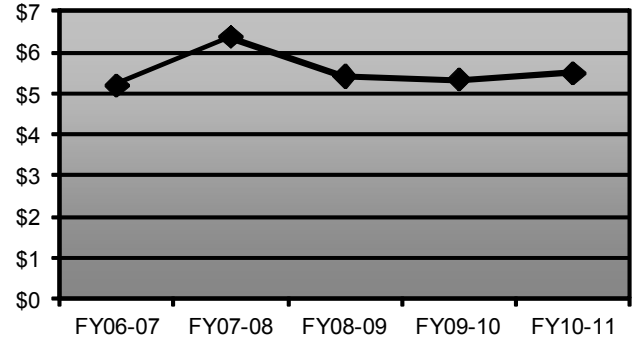
Operating Funds (000's)

\$4,006

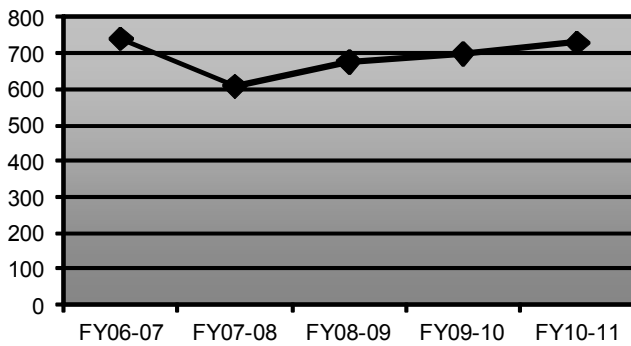




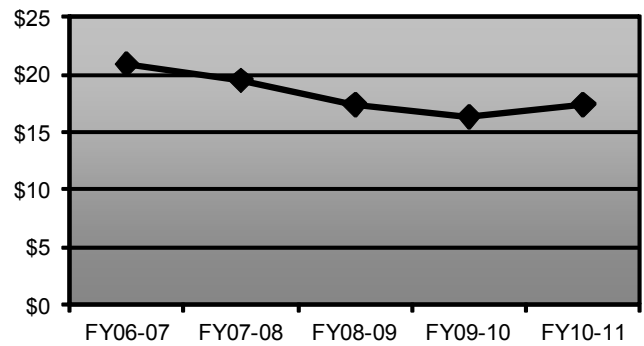
Operating Expense Per Passenger



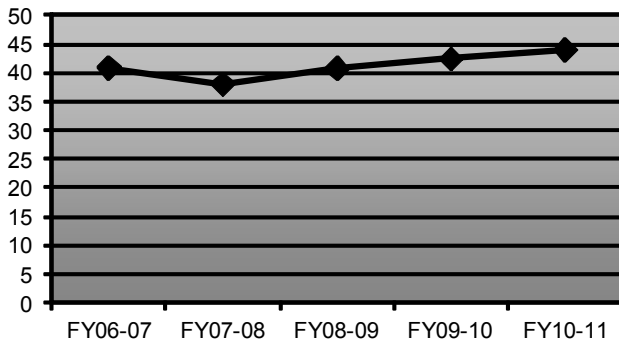
Total Passengers (000's)



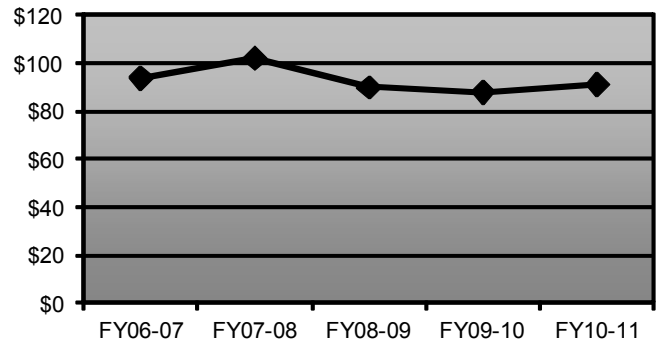
Operating Revenue Per Revenue Vehicle Hour*



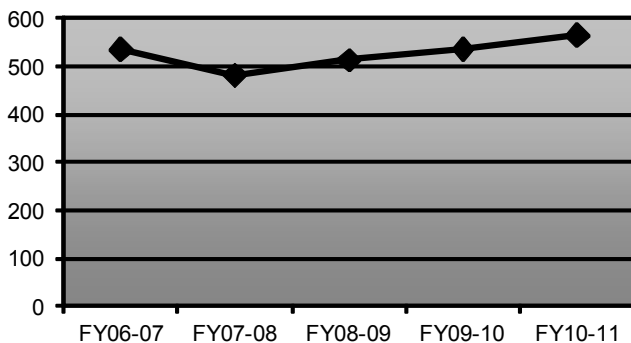
Revenue Vehicle Hours (000's)



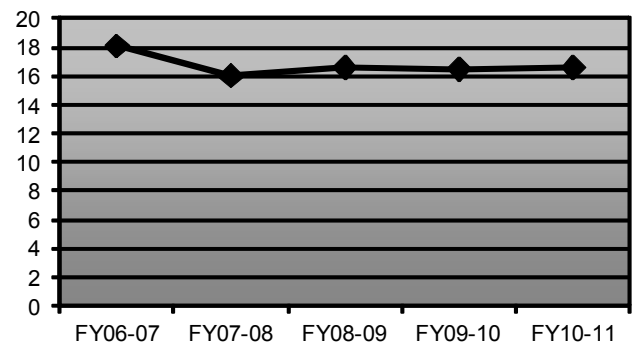
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



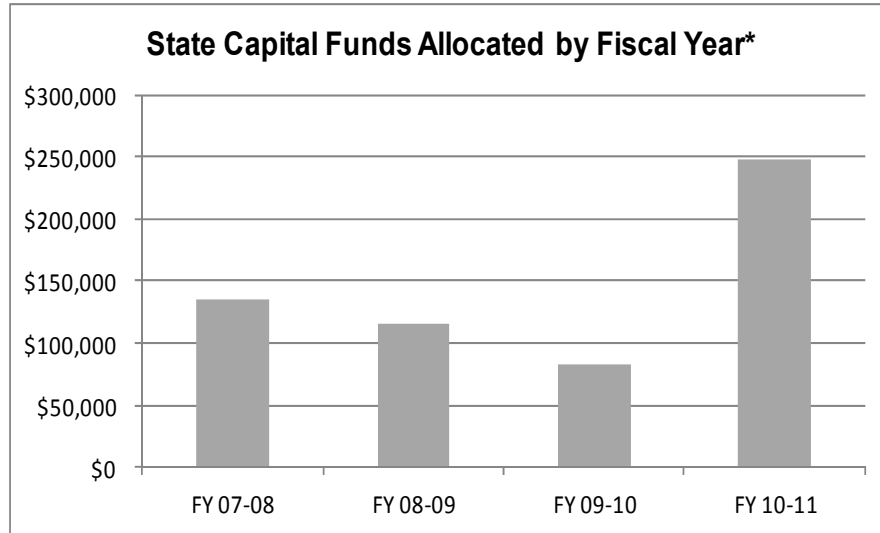
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Blair Senior Services, Inc., in Blair County (see page 174).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Energy Efficient Bus Wash Facility



Storage Tanks for Recycled Wash Water

AMTRAN completed the replacement of their sixteen-year-old bus wash. The new bus wash system recycles water which results in savings in utility costs and is more environmentally friendly. Clean buses are a reflection of AMTRAN and with this new system, AMTRAN will be able to maintain a clean fleet while keeping energy costs down.



Beaver County Transit Authority (BCTA)

200 West Washington Street
Rochester, PA 15074-2235
Ms. Mary Jo Morandini
(General Manager)
724-728-4255
www.bcta.com



House District

Beaver: 9, 10, 14, 15, 16, 46

Senate District

Beaver: 46, 47



Service Area Statistics (2000 Census)

Square Miles: 440
Population: 204,441



Fare Information

Fixed-Route Base: \$2.00
Fixed-Route Average: \$1.85
Last Base Fare Increase: July 2009 (14%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 931,566
Senior Passengers: 75,608
Revenue Vehicle Miles: 981,218
Revenue Vehicle Hours: 60,117



Employees

	Full-Time	Part-Time
Fixed-Route:	53	1
Paratransit:	34	1
System-wide:	87	2



Act 44 Operating Assistance

Operating Assistance: \$2,884,860
Required Local Match: \$377,548



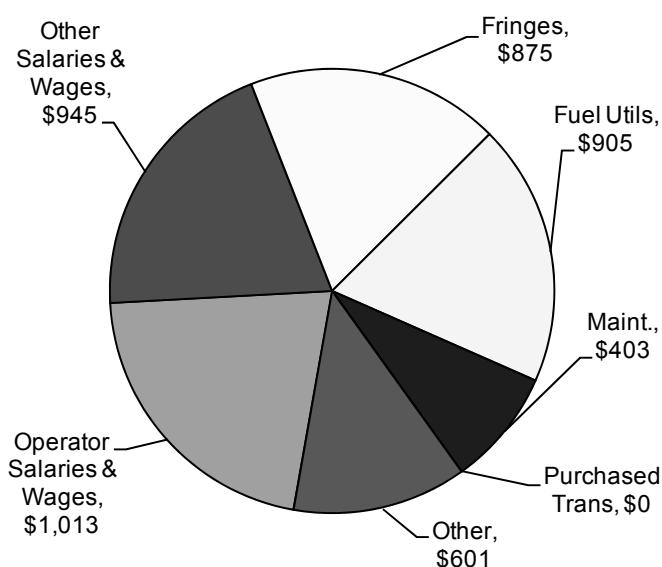
Total Fleet Size

Fixed-Route:	21
Paratransit:	23
System-wide:	44

OPERATING BUDGET

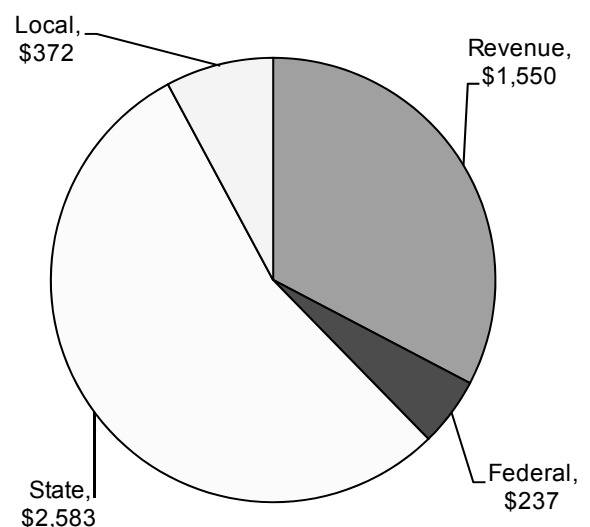
Operating Expense (000's)

\$4,742



Operating Funds (000's)

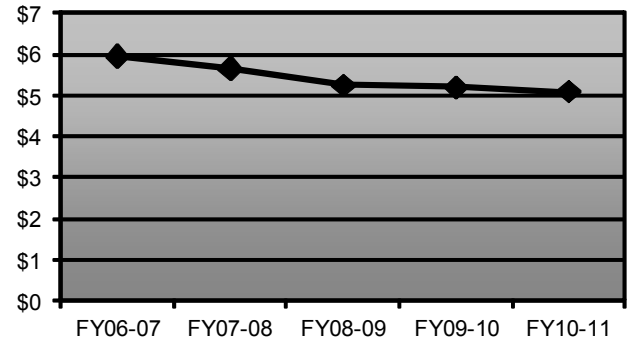
\$4,742



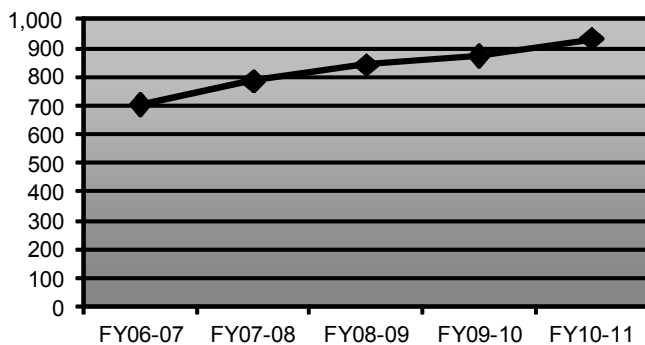
*Includes Rural Service



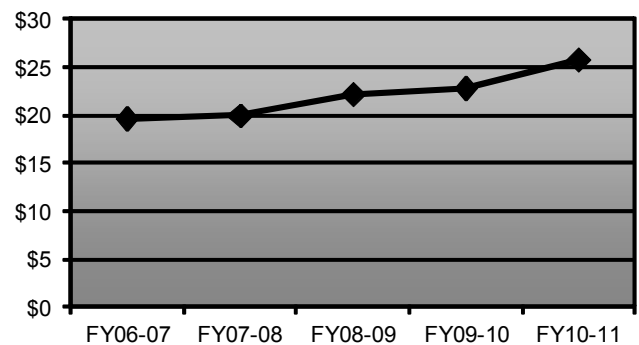
Operating Expense Per Passenger



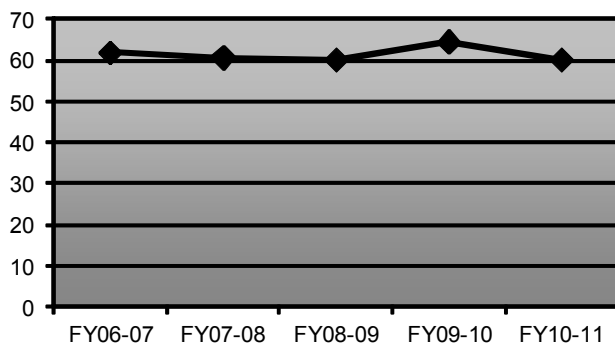
Total Passengers (000's)



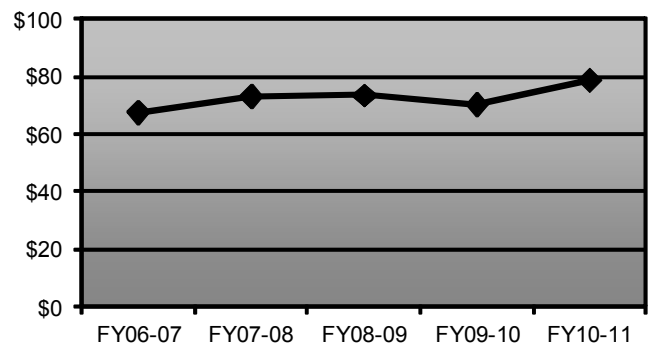
Operating Revenue Per Revenue Vehicle Hour*



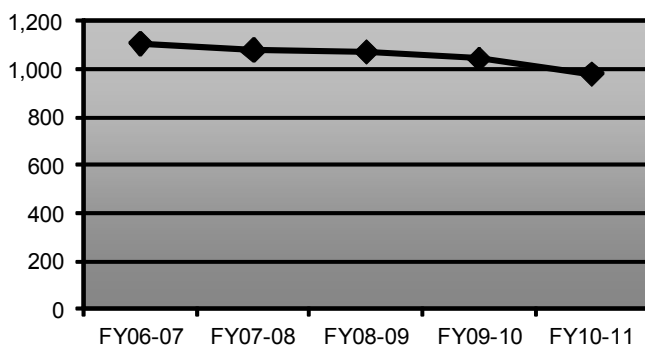
Revenue Vehicle Hours (000's)



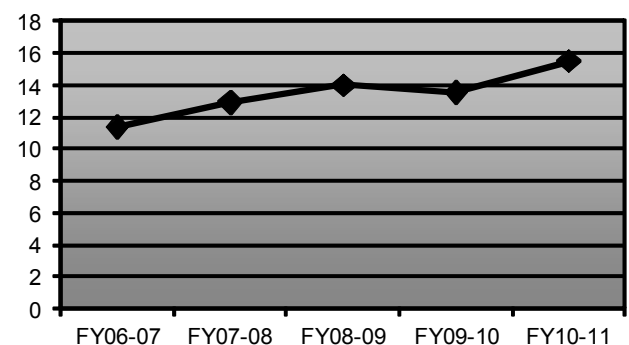
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Beaver County Transit Authority

200 West Washington Street
Rochester, PA 15074-2235
724-728-8600
Ms. Mary Jo Morandini, General Manager

Service Area Statistics (2000 Census)

Beaver County

Square Miles: 434
Population: 181,412
65+ Population: 32,424
% of Population 65 and older: 18.4%

Vehicles Operated in Maximum Service

Community Transportation: 21

Fare Information

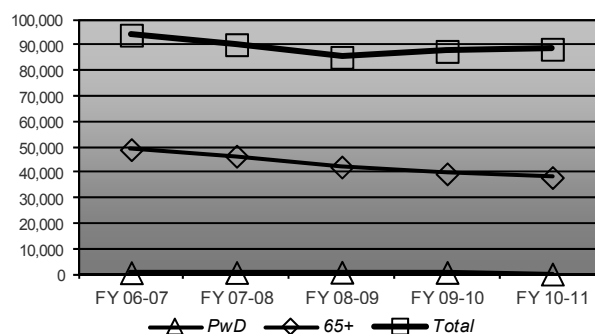
Average Shared-Ride Fare: \$19.50
Cost to Commonwealth
per Senior Citizen Trip: \$16.55
Last Base Fare Increase: July 2008

Trip Information

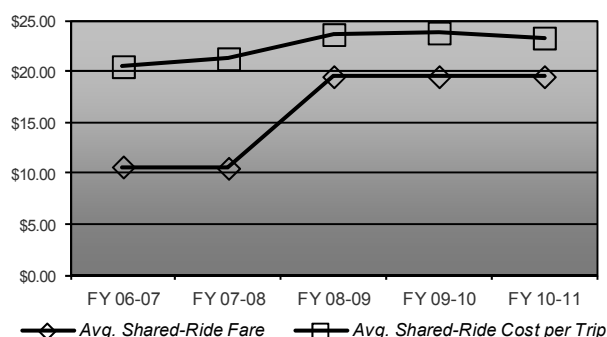
65+ Trips: 38,008
PwD Trips: 120
Other Shared-Ride Trips: 50,264
Total Shared-Ride Trips: 88,392

Non-Public Trips: 0

Shared-Ride Ridership



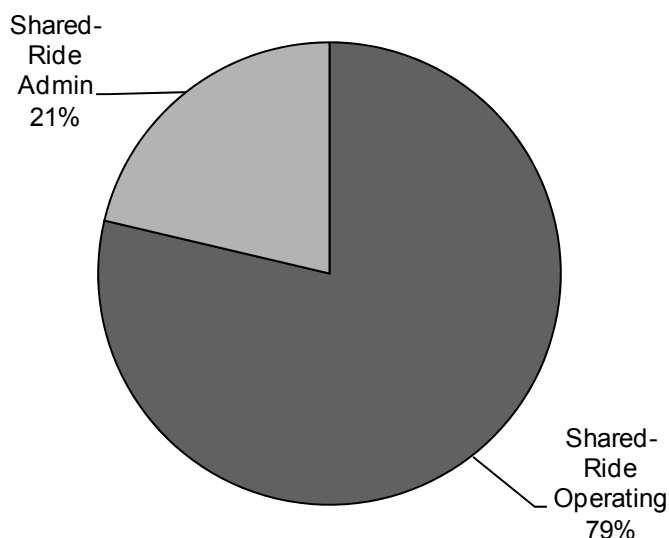
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

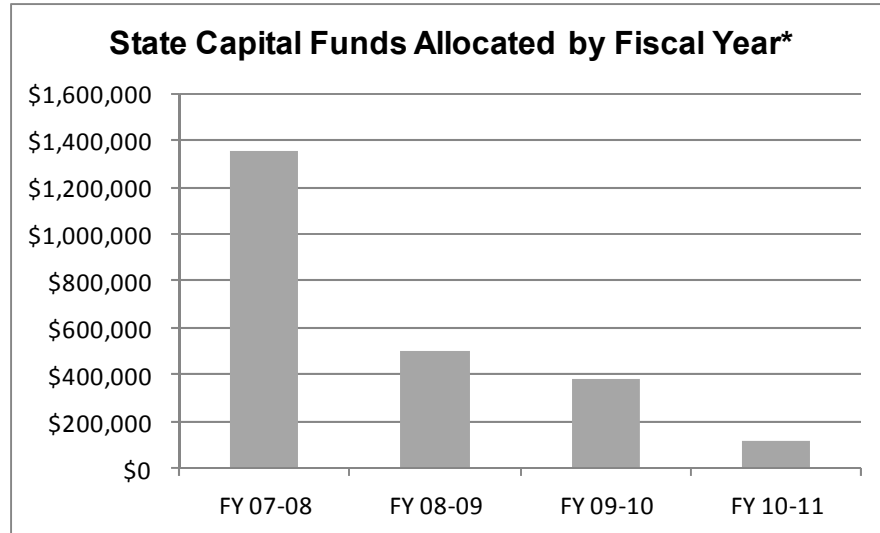
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 118,101	5.7%
Lottery	\$ 629,066	30.6%
Persons with Disabilities Program	\$ 1,920	0.1%
Area Agency on Aging	\$ 98,869	4.8%
Medical Assistance Transportation Program	\$ 425,822	20.7%
MH/MR	\$ 110,956	5.4%
Other	\$ 18,936	0.9%
Subsidy	\$ 655,752	31.8%
Total	\$ 2,059,422	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Expressway Travel Center Upgrades



BCTA's Expressway Travel Center (ETC) is located in Center Township (Aliquippa), Beaver County. The ETC facility underwent a number of much-needed enhancements and renovations in order to better serve passengers. Parking improvements were also completed including resurfacing the 201-car park-and-ride lot servicing Pittsburgh-bound commuters in the airport corridor.



Berks Area Regional Transportation Authority (BARTA)

1700 North 11th Street
Reading, PA 19604-1599
Mr. Dennis Louwerse
(Executive Director)
610-921-0605 Ext. 201
www.bartabus.com



House District

Berks: 124, 125, 126, 127, 128, 129, 130, 134, 187

Senate District

Berks: 11, 29, 44, 48



Service Area Statistics (2000 Census)

Square Miles: 864
Population: 373,638



Fare Information

Fixed-Route Base: \$1.70
Fixed-Route Average: \$1.01
Last Base Fare Increase: Jan 2011 (6%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 3,131,688
Senior Passengers: 452,387
Revenue Vehicle Miles: 1,785,103
Revenue Vehicle Hours: 143,219



Employees

	Full-Time	Part-Time
Fixed-Route:	92	5
Paratransit:	71	4
System-wide:	163	9



Act 44 Operating Assistance

Operating Assistance: \$6,690,736
Required Local Match: \$397,831



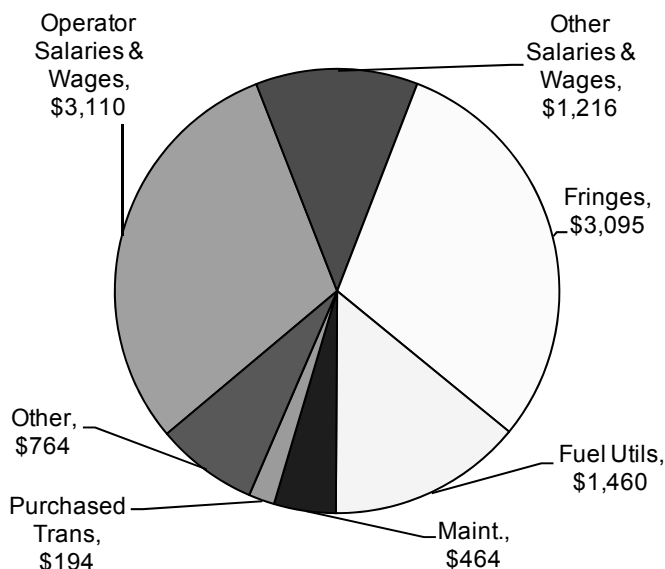
Total Fleet Size

Fixed-Route: 57
Paratransit: 60
System-wide: 117

OPERATING BUDGET

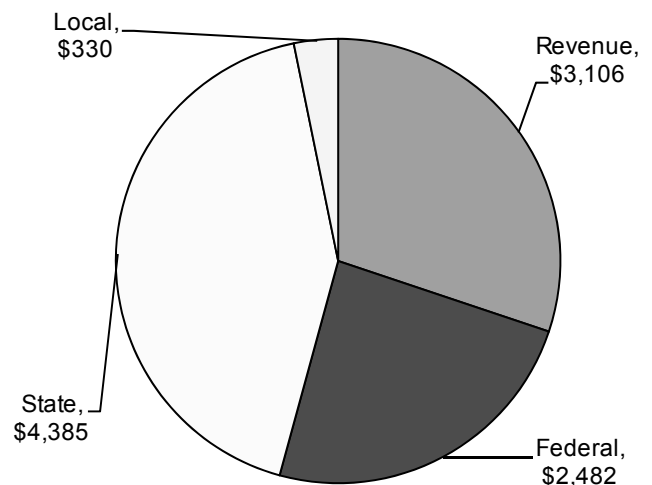
Operating Expense (000's)

\$10,303



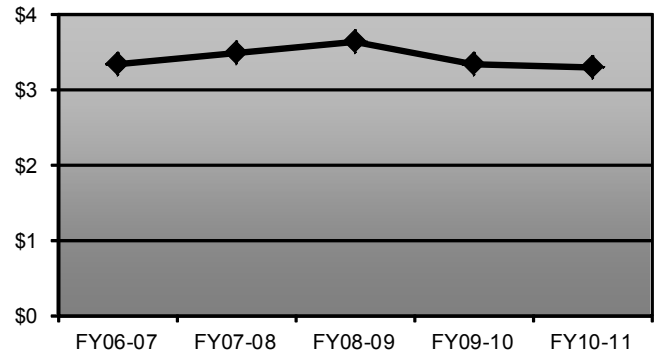
Operating Funds (000's)

\$10,303

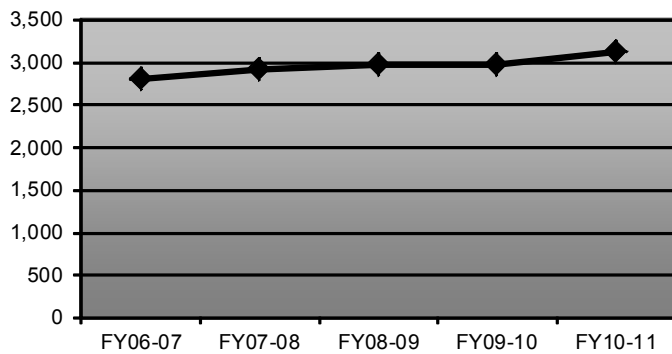




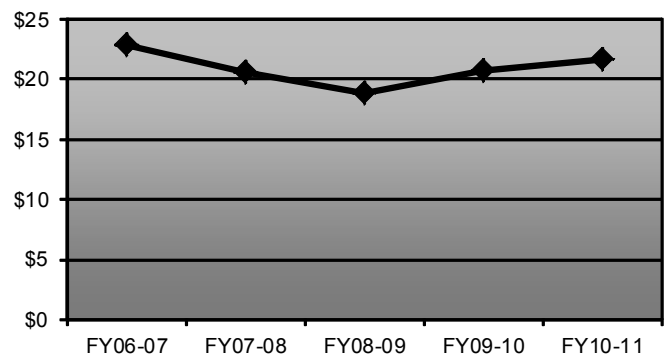
Operating Expense Per Passenger



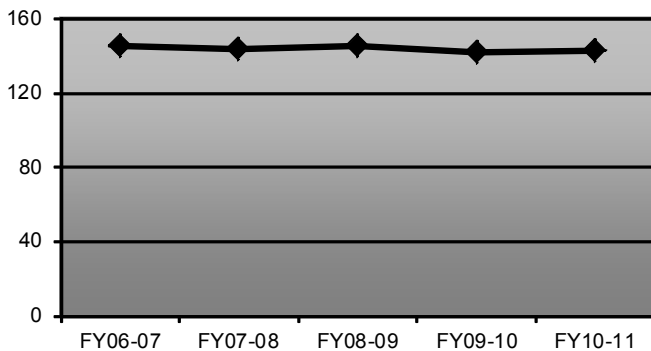
Total Passengers (000's)



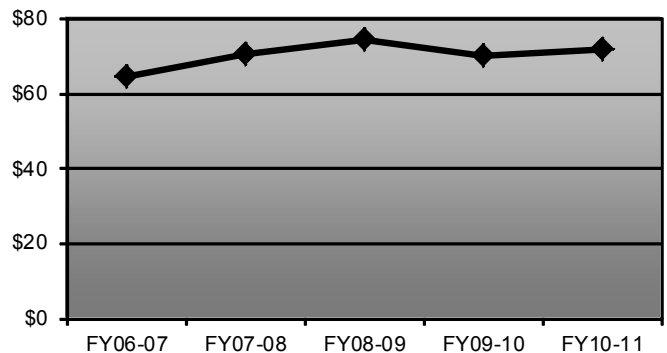
Operating Revenue Per Revenue Vehicle Hour*



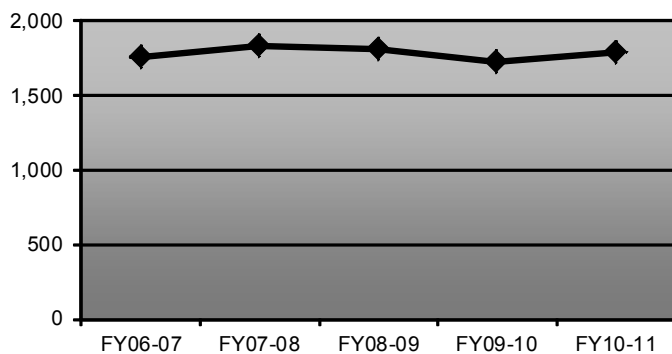
Revenue Vehicle Hours (000's)



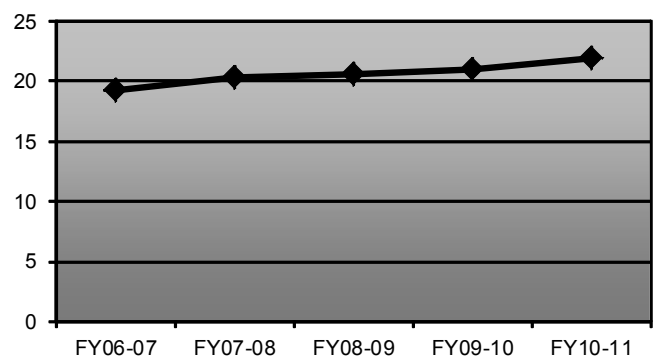
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Berks Area Regional Transportation Authority

1700 North Eleventh Street
Reading, PA 19604-1599
610-921-0605
Mr. Dennis Louwerse, Executive Director

Service Area Statistics (2000 Census)

Berks County

Square Miles: 864
Population: 373,638
65+ Population: 56,190
% of Population 65 and older: 15.0%

Vehicles Operated in Maximum Service

Community Transportation: 55

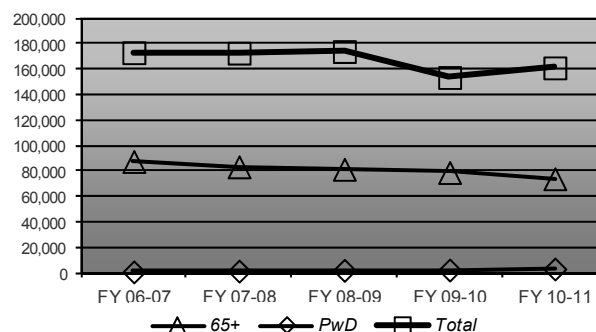
Fare Information

Average Shared-Ride Fare: \$10.42
Cost to Commonwealth
per Senior Citizen Trip: \$10.18
Last Base Fare Increase: January 2011

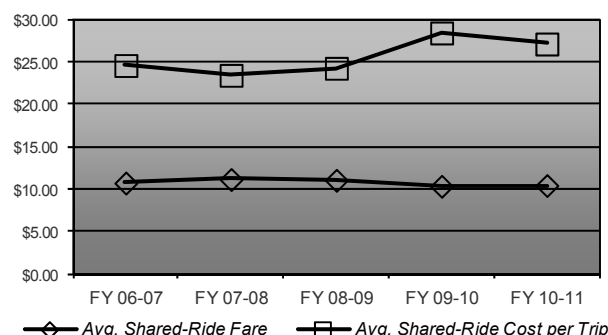
Trip Information

65+ Trips: 73,972
PwD Trips: 3,100
Other Shared-Ride Trips: 84,028
Total Shared-Ride Trips: 161,100
Non-Public Trips: 77,714

Shared-Ride Ridership



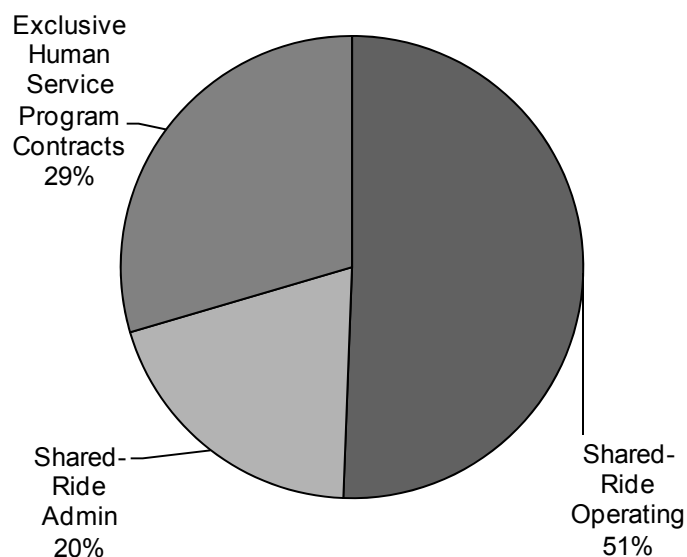
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 28.5%

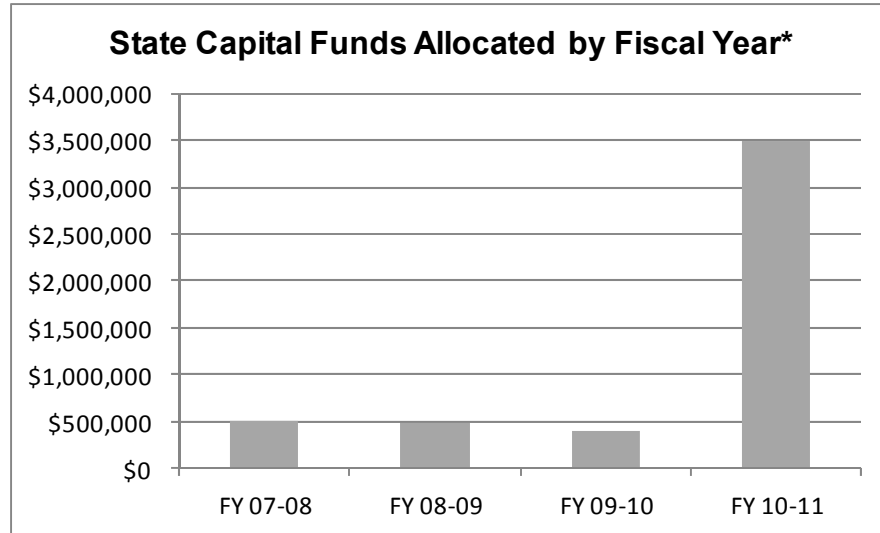
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 129,500	2.8%
Lottery	\$ 753,028	16.4%
Persons with Disabilities Program	\$ 35,113	0.8%
Area Agency on Aging	\$ 149,795	3.3%
Medical Assistance Transportation Program	\$ 1,851,475	40.4%
MH/MR	\$ 144,942	3.2%
Other	\$ 20,713	0.5%
Subsidy	\$ 1,503,442	32.8%
Total	\$ 4,588,008	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Paratransit Bus Purchase



BARTA's door-to-door paratransit division had an aging fleet of vehicles which contributed to increased maintenance costs. BARTA purchased 25 replacement buses with a combination of state and federal funds. The purchase of these replacement buses has reduced the average age of BARTA's paratransit fleet from 6.4 years to 1.3 years. The new buses enable BARTA's Special Services Division to continue to provide and maintain needed and timely door-to-door service.



Cambria County Transit Authority (CamTran)

726 Central Avenue
Johnstown, PA 15902
Ms. Rose Lucey-Noll
(Executive Director)
814-535-5526
www.camtranbus.com



House District

Cambria: 71, 72, 73

Senate District

Cambria: 35



Service Area Statistics (2000 Census)

Square Miles: 688
Population: 152,598



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$1.07
Last Base Fare Increase: Jan 2007 (3.5%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,275,473
Senior Passengers: 291,945
Revenue Vehicle Miles: 1,171,997
Revenue Vehicle Hours: 89,272



Employees

	Full-Time	Part-Time
Fixed-Route:	96	13
Paratransit:	9	2
System-wide:	105	15



Act 44 Operating Assistance

Operating Assistance: \$5,617,749
Required Local Match: \$573,841



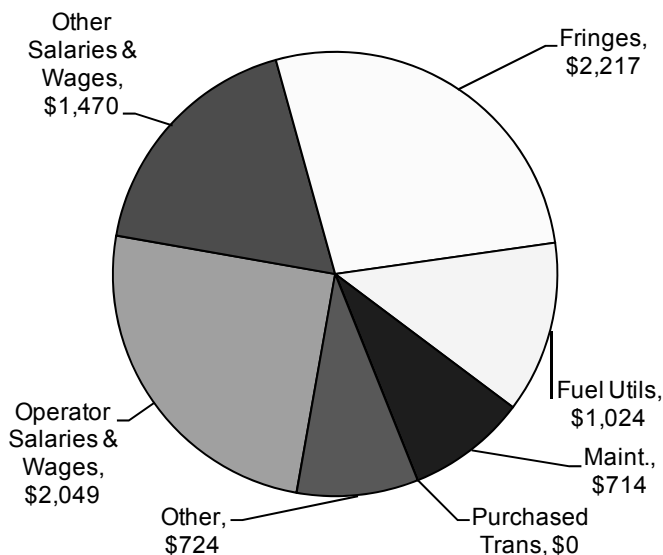
Total Fleet Size

Motor Bus:	47
Inclined Plane Cars:	2
Paratransit Vehicles:	21
System-wide:	58

OPERATING BUDGET

Operating Expense (000's)

\$8,198

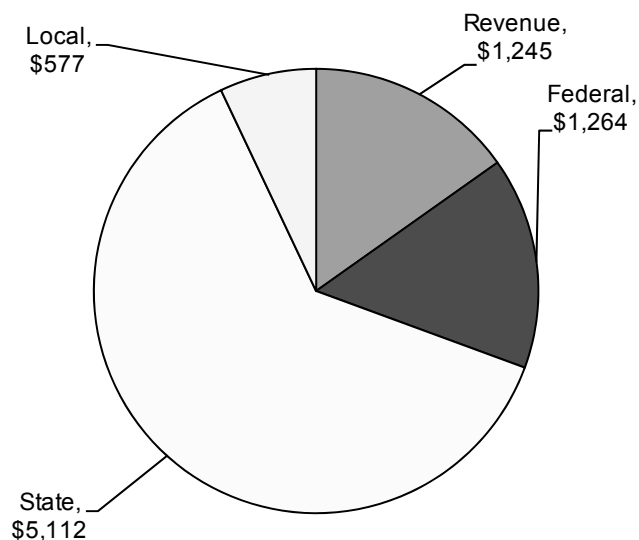


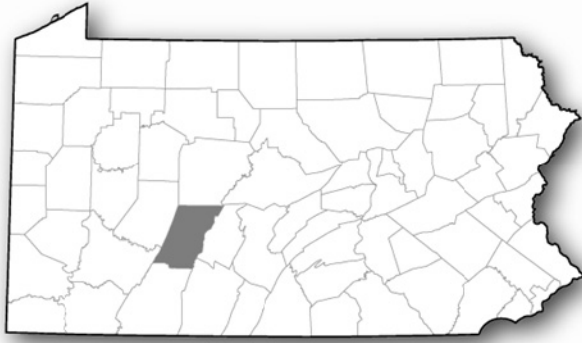
*Includes Rural Service

Note: "Other" category includes the Inclined Plane

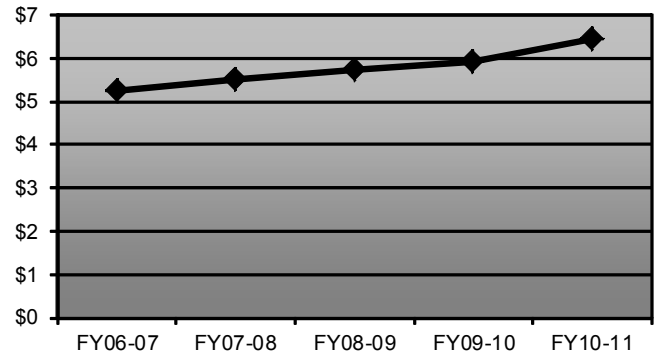
Operating Funds (000's)

\$8,198

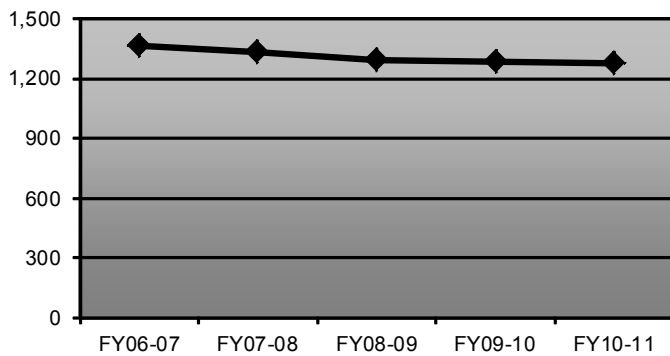




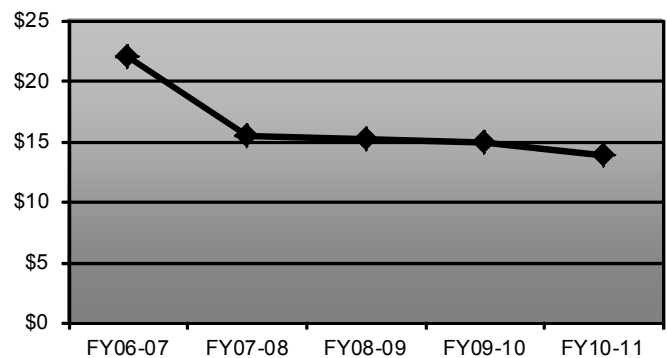
Operating Expense Per Passenger



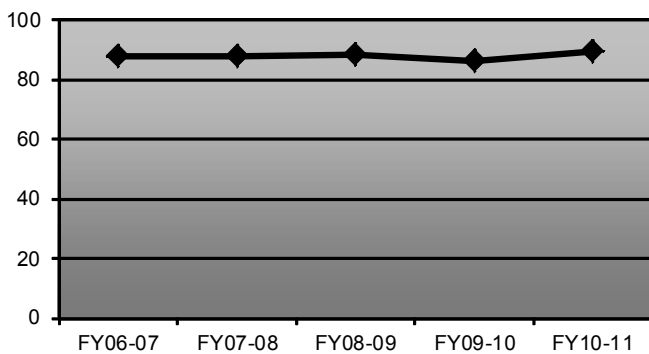
Total Passengers (000's)



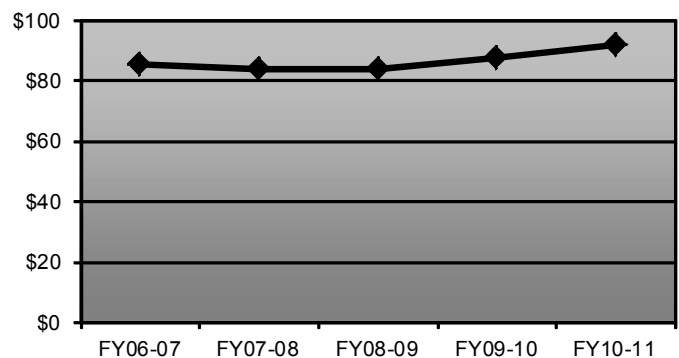
Operating Revenue Per Revenue Vehicle Hour*



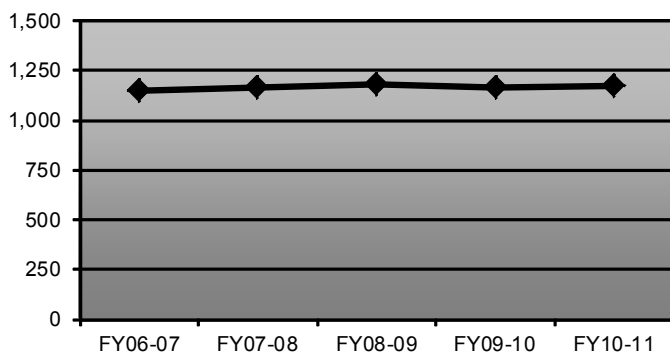
Revenue Vehicle Hours (000's)



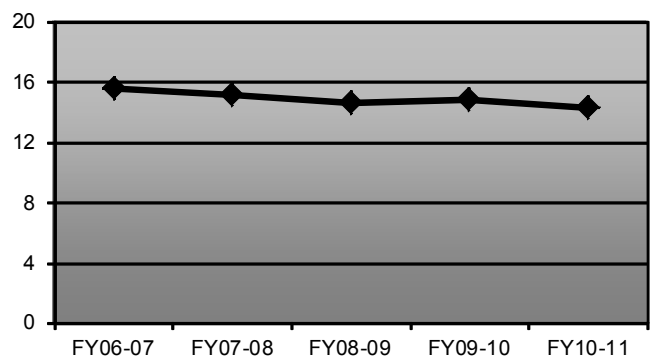
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Cambria County Transit Authority

726 Central Avenue
Johnstown, PA 15902
814-535-5526
Ms. Rose Lucey-Noll, Executive Director

Service Area Statistics (2000 Census)

Cambria County

Square Miles: 688
Population: 152,598
65+ Population: 30,087
% of Population 65 and older: 19.7%

Vehicles Operated in Maximum Service

Community Transportation: 17

Fare Information

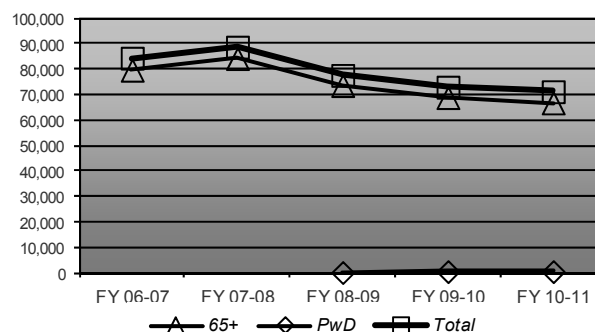
Average Shared-Ride Fare: \$5.35
Cost to Commonwealth
per Senior Citizen Trip: \$4.53
Last Base Fare Increase: January 2007

Trip Information

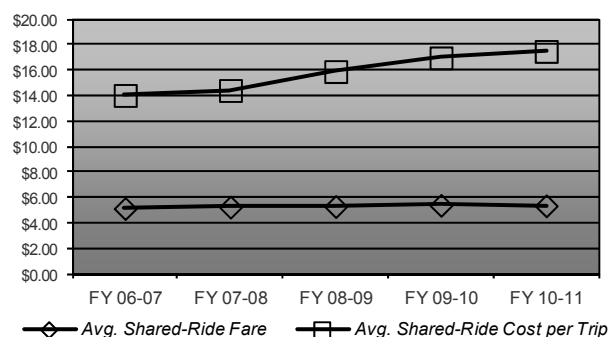
65+ Trips: 66,777
PwD Trips: 538
Other Shared-Ride Trips: 3,859
Total Shared-Ride Trips: 71,174

Non-Public Trips: 0

Shared-Ride Ridership



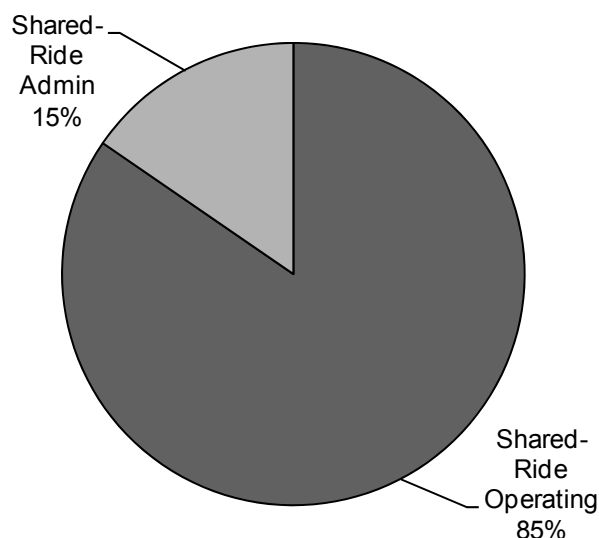
Shared-Ride Fare Recovery



MATP Provider: No
Subcontractors: No
Percent of Service Subcontracted: N/A

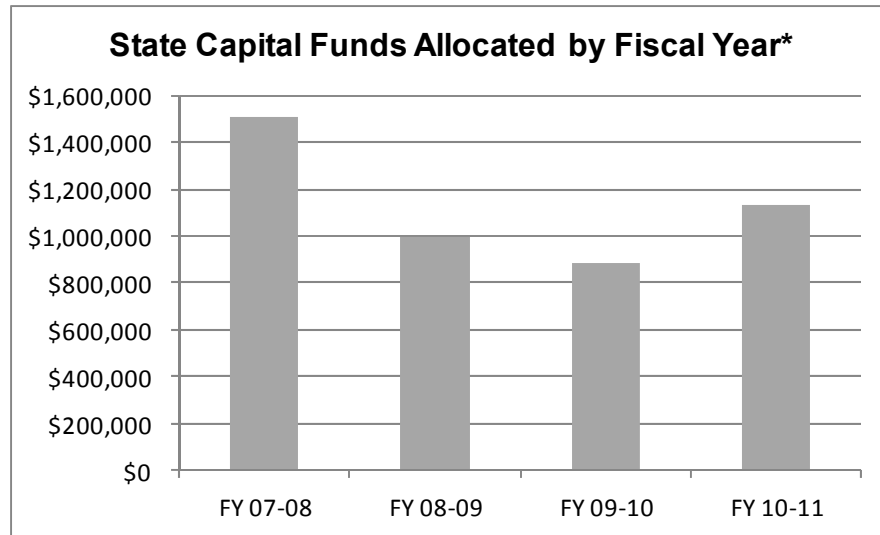
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 18,003	1.4%
Lottery	\$ 302,709	24.3%
Persons with Disabilities Program	\$ 1,904	0.2%
Area Agency on Aging	\$ 48,976	3.9%
Medical Assistance Transportation Program	\$ -	0.0%
MH/MR	\$ -	0.0%
Other	\$ 21,020	1.7%
Subsidy	\$ 851,741	68.4%
Total	\$ 1,244,353	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Small Vehicle Procurement

In January 2011, CamTran replaced two 12+2 passenger rural buses. The new buses replaced two older vehicles that met their useful life of five years. The rural buses are used for fixed-route, PWD, ADA, Reserve-A-Ride, and Park-and-Ride bus service in Cambria County. These new vehicles allow CamTran to continue providing safe and reliable service.





Capital Area Transit (CAT)

901 North Cameron Street
P.O. Box 1571
Harrisburg, PA 17105-1571
Mr. William A. Jones
(General Manager)
717-233-5657
www.cattransit.com



House District

Cumberland: 87, 88, 89, 92, 199
Dauphin: 98, 103, 104, 105, 106

Senate District

Cumberland: 31
Dauphin: 15, 27, 48



Service Area Statistics (2000 Census)

Square Miles: 137
Population: 292,904



Fare Information

Fixed-Route Base: \$1.75
Fixed-Route Average: \$1.27
Last Base Fare Increase: October 2010 (6%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 2,709,406
Senior Passengers: 209,061
Revenue Vehicle Miles: 2,019,639
Revenue Vehicle Hours: 146,906



Employees

	Full-Time	Part-Time
Fixed-Route:	150	14
Paratransit:	47	11
System-wide:	197	25



Act 44 Operating Assistance

Operating Assistance: \$6,179,254
Required Local Match: \$662,227



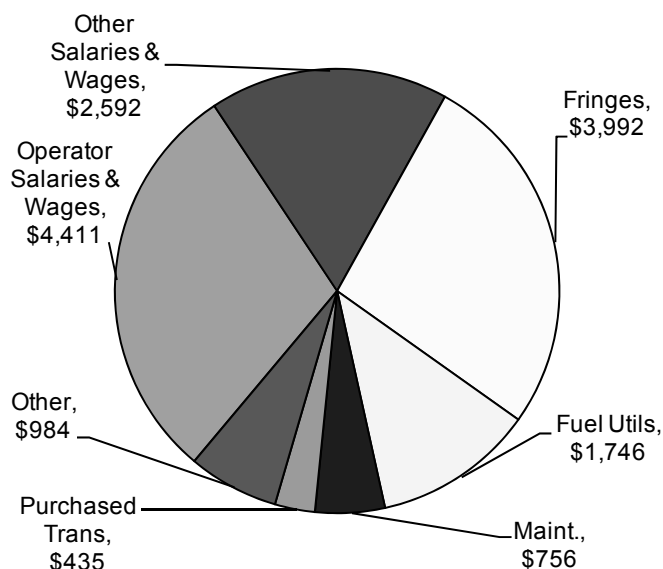
Total Fleet Size

Fixed-Route:	78
Paratransit:	56
System-wide:	134

OPERATING BUDGET

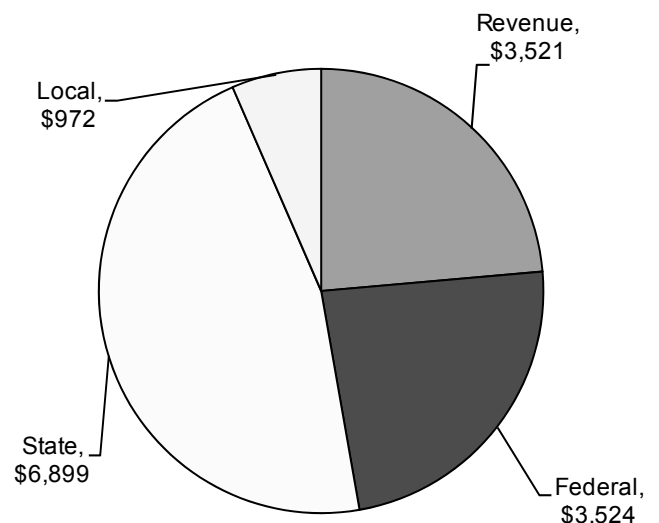
Operating Expense (000's)

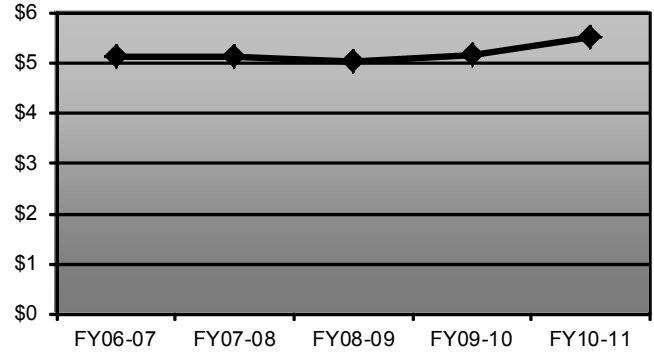
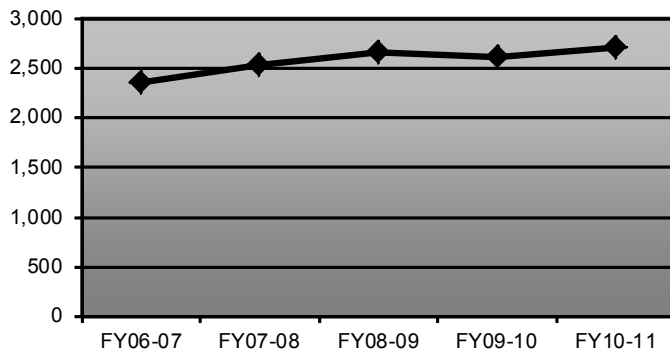
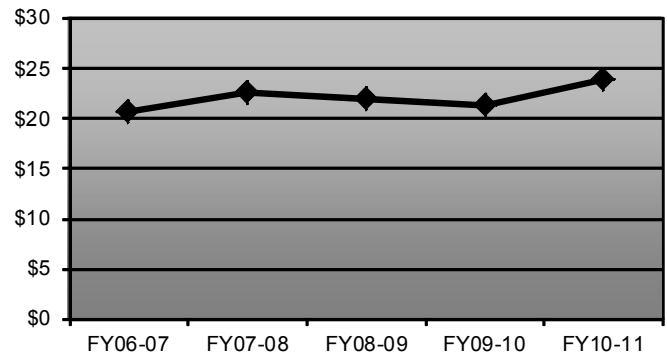
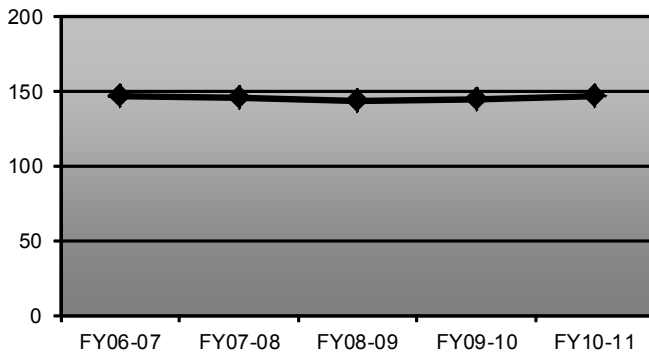
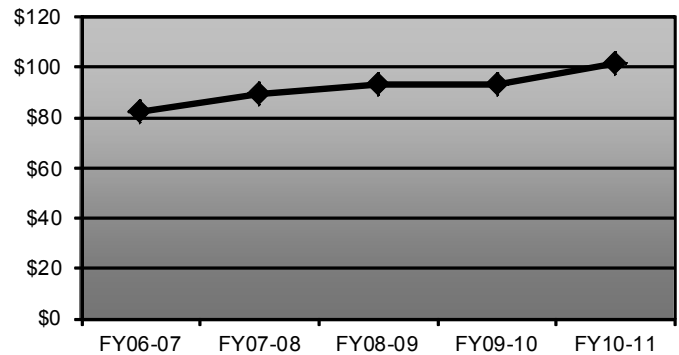
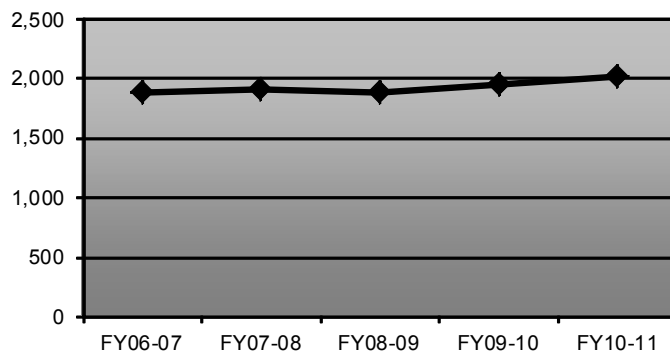
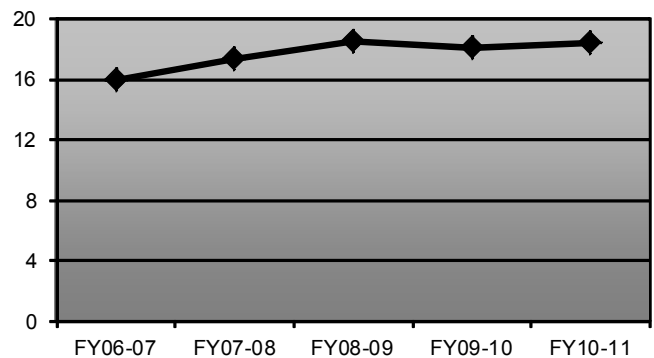
\$14,916



Operating Funds (000's)

\$14,916



**Operating Expense Per Passenger****Total Passengers (000's)****Operating Revenue Per Revenue Vehicle Hour*****Revenue Vehicle Hours (000's)****Operating Expense Per Revenue Vehicle Hour****Revenue Vehicle Miles (000's)****Total Ridership Per Revenue Vehicle Hour**

*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Capital Area Transit/Share-A-Ride

901 North Cameron Street
P.O. Box 1571
Harrisburg, PA 17105-1571
717-232-6100
Mr. William Jones, General Manager

Service Area Statistics (2000 Census) Dauphin County

Square Miles: 525
Population: 251,798
65+ Population: 35,844
% of Population 65 and older: 14.2%

Vehicles Operated in Maximum Service

Community Transportation: 42

Fare Information

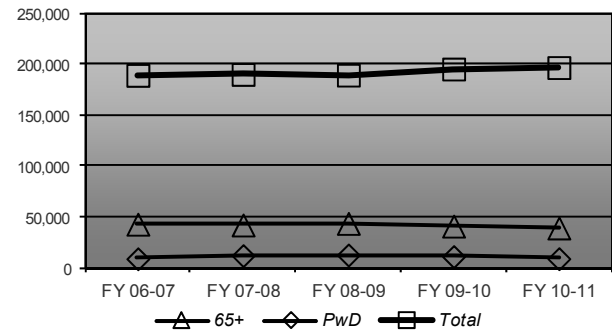
Average Shared-Ride Fare: \$19.84
Cost to Commonwealth
per Senior Citizen Trip: \$15.47
Last Base Fare Increase: February 2011

Trip Information

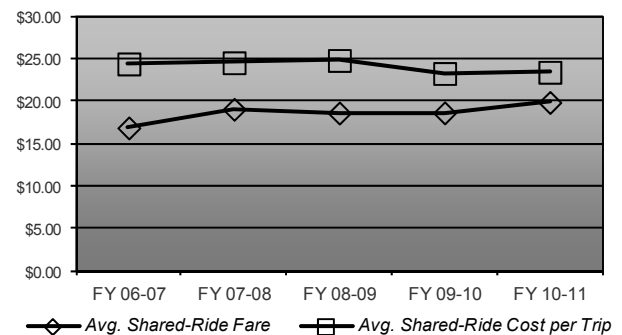
65+ Trips: 39,168
PwD Trips: 9,012
Other Shared-Ride Trips: 148,469
Total Shared-Ride Trips: 196,649

Non-Public Trips: 0

Shared-Ride Ridership



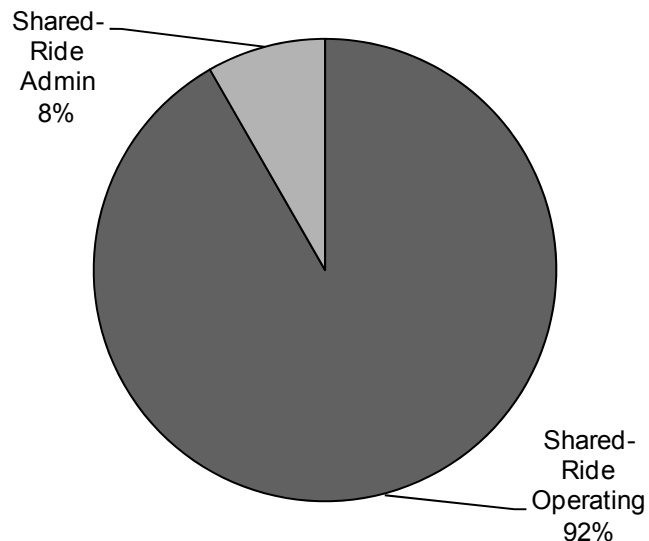
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 32%

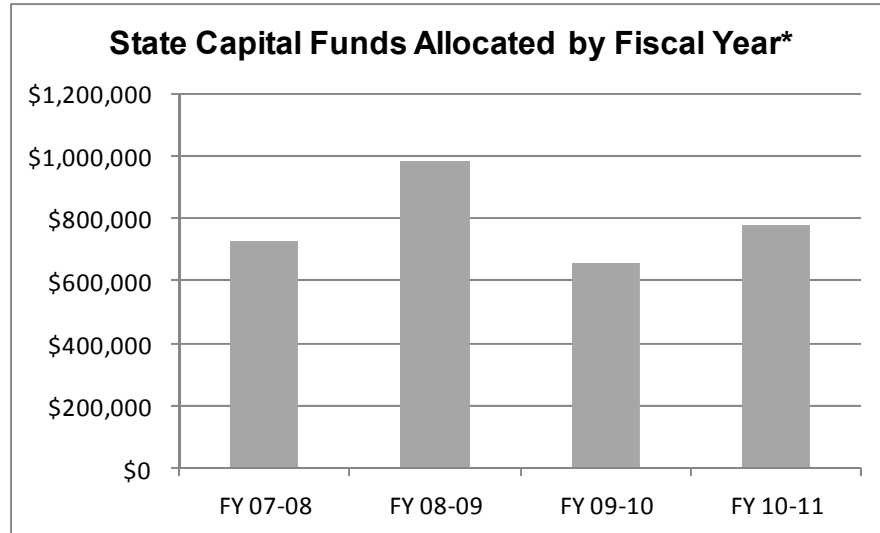
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 110,698	2.7%
Lottery	\$ 605,774	14.7%
Persons with Disabilities Program	\$ 152,232	3.7%
Area Agency on Aging	\$ 36,897	0.9%
Medical Assistance Transportation Program	\$ 1,535,604	37.2%
MH/MR	\$ 893,343	21.6%
Other	\$ 171,283	4.1%
Subsidy	\$ 624,676	15.1%
Total	\$ 4,130,507	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Hybrid Vehicle Procurement



In Spring 2011, CAT took delivery of 11 hybrid transit buses, which have enabled CAT to save 20 percent in fuel costs to date. CAT also purchased a 29-foot diesel low-floor transit coach for the Shippensburg service. CAT's entire fleet was fitted with security cameras to enhance passenger safety. The cameras allow real-time viewing by administrative staff and record all incidents in and around the vehicle.



Centre Area Transportation Authority (CATA)

2081 West Whitehall Road
State College, PA 16801
Mr. Hugh Mose
(General Manager)
814-238-2282 Ext. 130
www.catabus.com



House District

Centre: 76, 77, 171

Senate District

Centre: 34



Service Area Statistics (2000 Census)

Square Miles: 133
Population: 83,444



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$0.79
Last Base Fare Increase: August 2010 (20%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 7,201,534
Senior Passengers: 43,883
Revenue Vehicle Miles: 1,686,192
Revenue Vehicle Hours: 124,958



Employees

	Full-Time	Part-Time
Fixed-Route:	140	4
Paratransit:	0	0
System-wide:	140	4



Act 44 Operating Assistance

Operating Assistance: \$3,253,123
Required Local Match: \$410,774



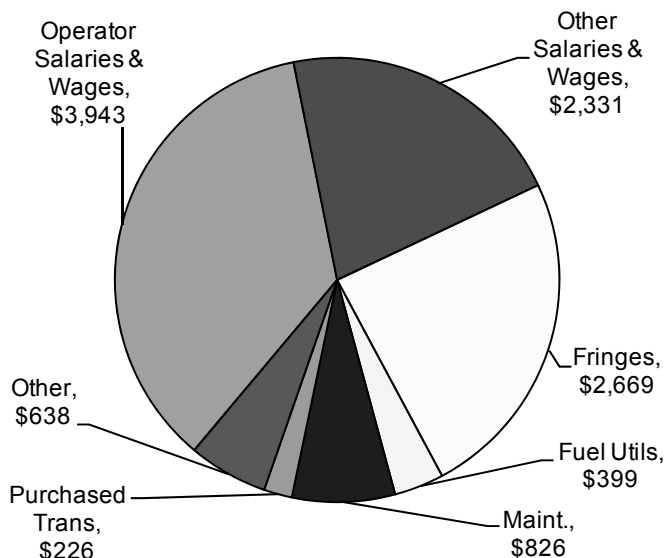
Total Fleet Size

Fixed-Route:	61
Paratransit:	8
System-wide:	69

OPERATING BUDGET

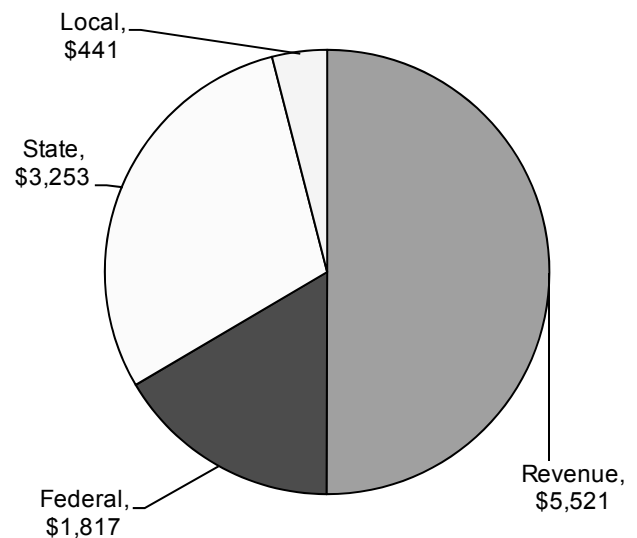
Operating Expense (000's)

\$11,032



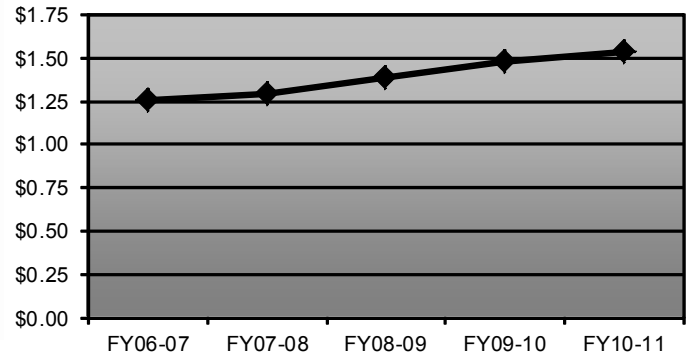
Operating Funds (000's)

\$11,032

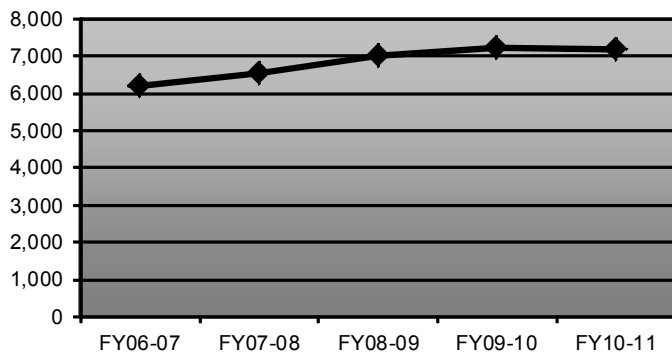




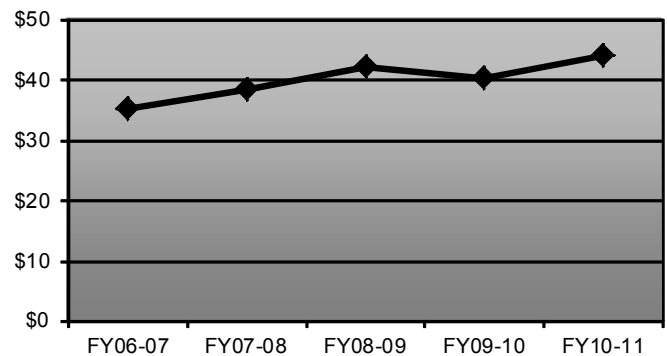
Operating Expense Per Passenger



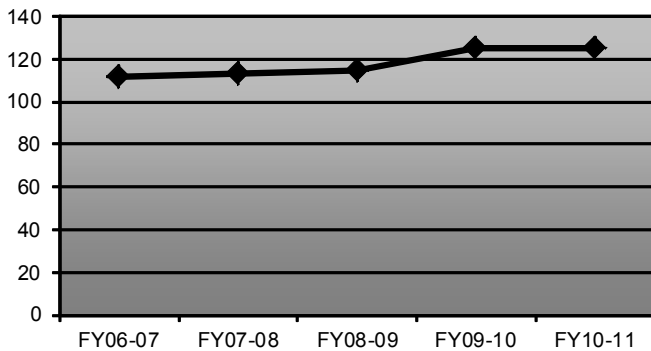
Total Passengers (000's)



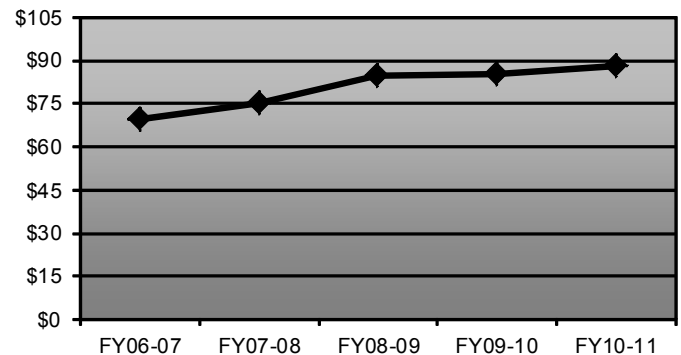
Operating Revenue Per Revenue Vehicle Hour*



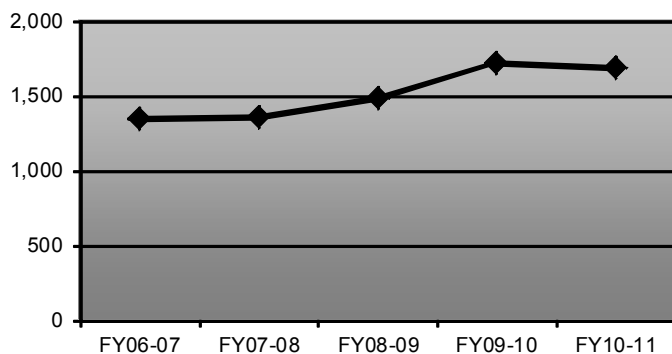
Revenue Vehicle Hours (000's)



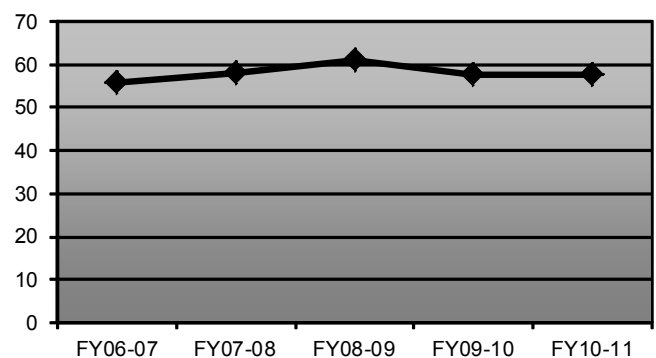
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Centre Area Transportation Authority
 2081 West Whitehall Road
 State College, PA 16801
 814-238-2282
 Mr. Hugh Mose, General Manager

Service Area Statistics (2000 Census) State College, Centre County

Square Miles: 133
 Population: 83,444
 65+ Population: 8,587
 % of Population 65 and older: 10.3%

Vehicles Operated in Maximum Service

Community Transportation: 7

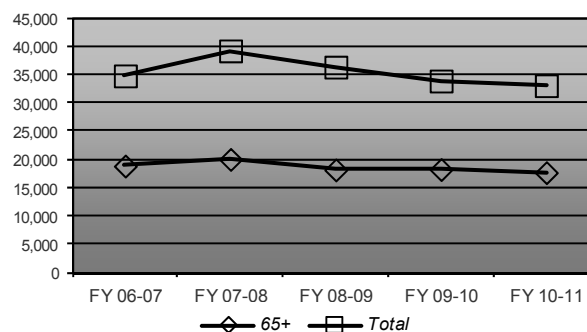
Fare Information

Average Shared-Ride Fare: \$13.08
 Cost to Commonwealth
 per Senior Citizen Trip: \$11.13
 Last Base Fare Increase: August 2010

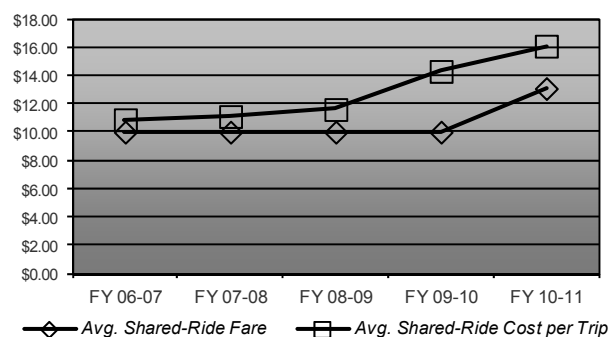
Trip Information

65+ Trips: 17,673
 PwD Trips: 0
 Other Shared-Ride Trips: 15,366
 Total Shared-Ride Trips: 33,039
 Non-Public Trips: 0

Shared-Ride Ridership



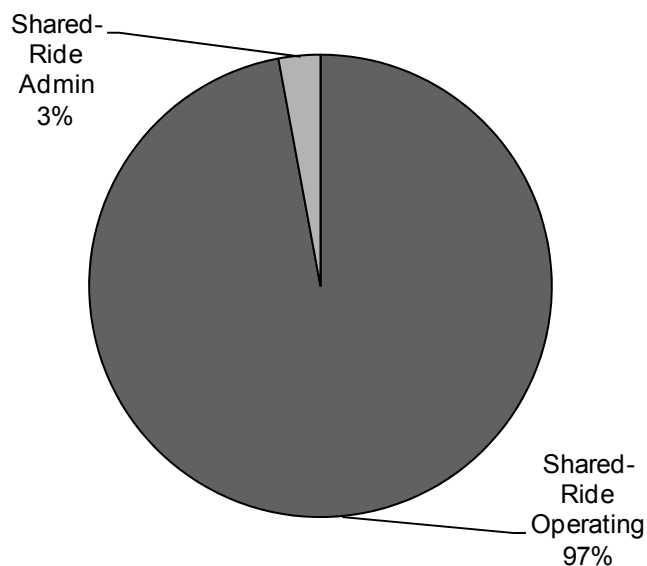
Shared-Ride Fare Recovery



MATP Provider: No
 Subcontractors: Yes
 Percent of Service Subcontracted: 100%

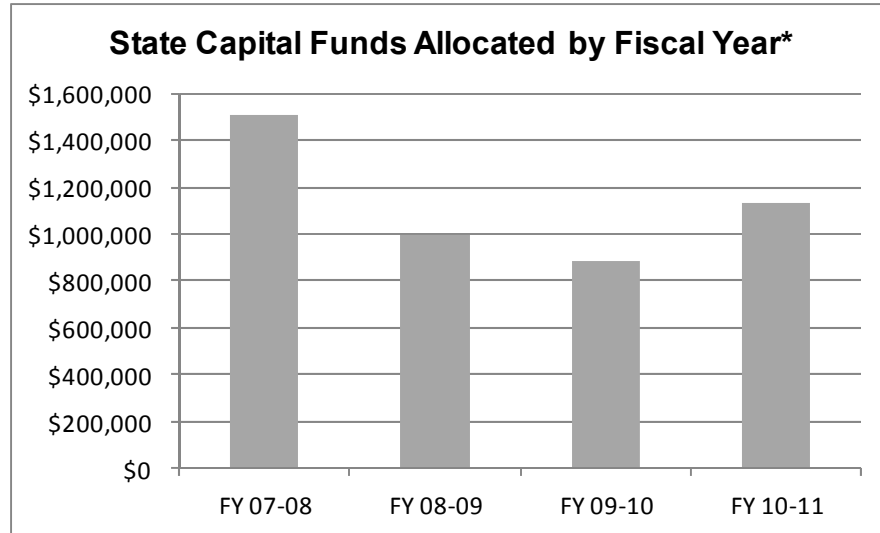
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 39,798	14.0%
Lottery	\$ 196,732	69.4%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ -	0.0%
Medical Assistance Transportation Program	\$ -	0.0%
MH/MR	\$ -	0.0%
Other	\$ -	0.0%
Subsidy	\$ 46,972	16.6%
Total	\$ 283,502	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

CNG Fuel Tank Replacements



CATA Vehicle with Roof-Mounted Fuel Tanks

CATA currently operates the only 100 percent compressed natural gas (CNG) fixed-route fleet in Pennsylvania with a total of 60 revenue vehicles. The fuel tanks on CNG vehicles last 15 years—3 years more than the bus itself.

CATA maximizes efficiencies by transferring fuel tanks from buses which are being replaced to buses remaining in service rather than retiring expensive equipment prior to the expiration of its useful life.



County of Lackawanna Transit System (COLTS)

North South Road
Scranton, PA 18504
Mr. Robert J. Fiume
(Executive Director)
570-346-2061 Ext. 1259
www.coltsbus.com



House District

Lackawanna: 112, 113, 114, 115

Senate District

Lackawanna: 22



Service Area Statistics (2000 Census)

Square Miles: 140
Population: 213,295



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$1.28
Last Base Fare Increase: 1994 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,691,720
Senior Passengers: 741,636
Revenue Vehicle Miles: 1,193,793
Revenue Vehicle Hours: 90,335



Employees

	Full-Time	Part-Time
Fixed-Route:	73	4
Paratransit:	0	0
System-wide:	73	4



Act 44 Operating Assistance

Operating Assistance: \$6,101,674
Required Local Match: \$489,309



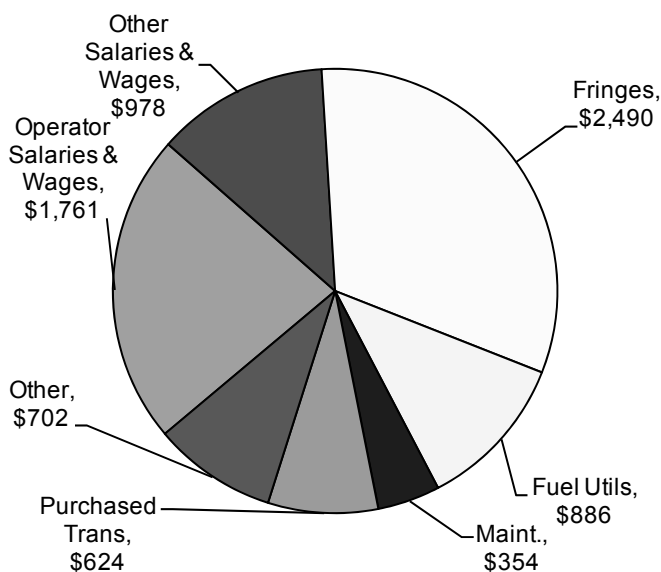
Total Fleet Size

Fixed-Route:	33
Paratransit:	0
System-wide:	33

OPERATING BUDGET

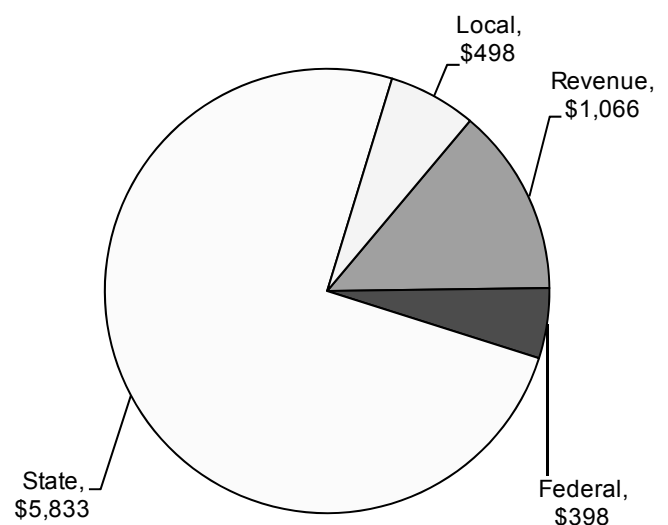
Operating Expense (000's)

\$7,795



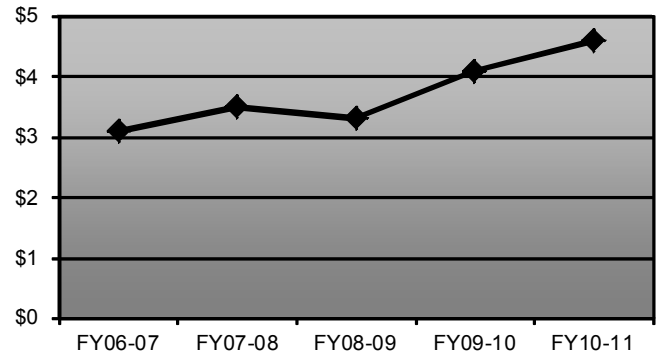
Operating Funds (000's)

\$7,795

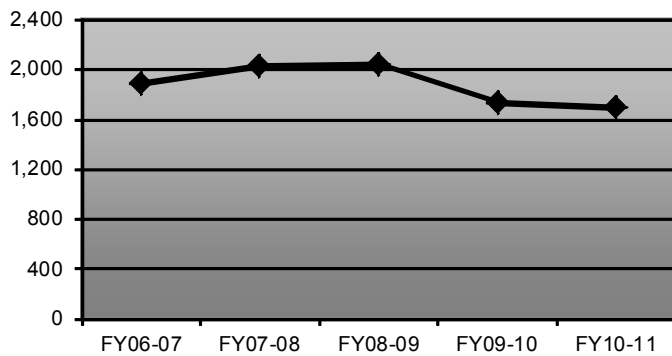




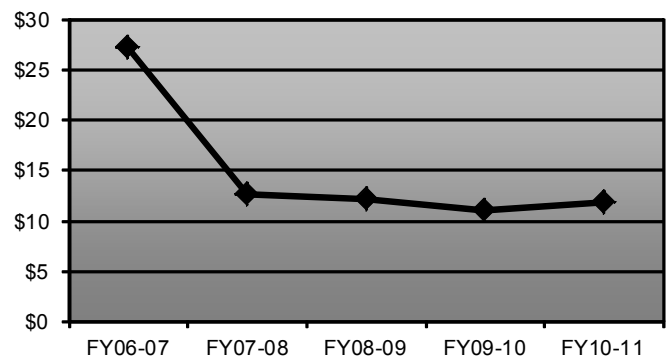
Operating Expense Per Passenger



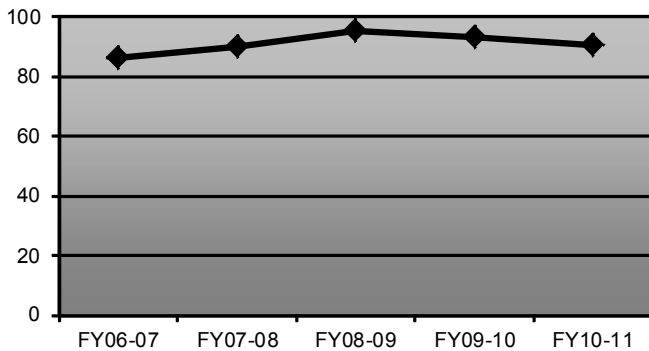
Total Passengers (000's)



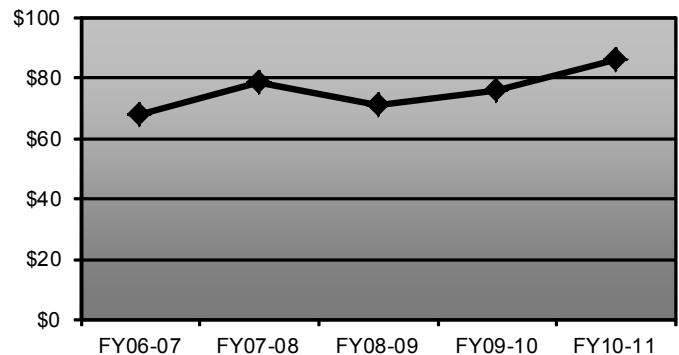
Operating Revenue Per Revenue Vehicle Hour*



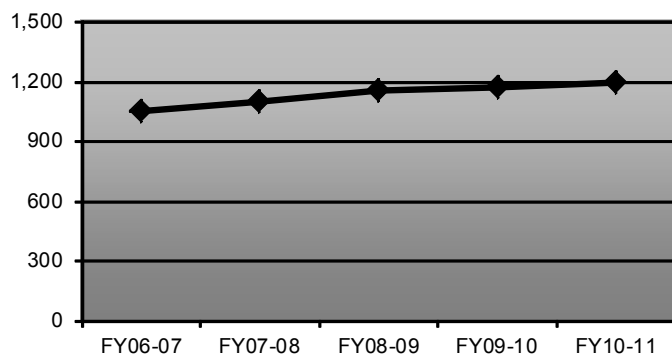
Revenue Vehicle Hours (000's)



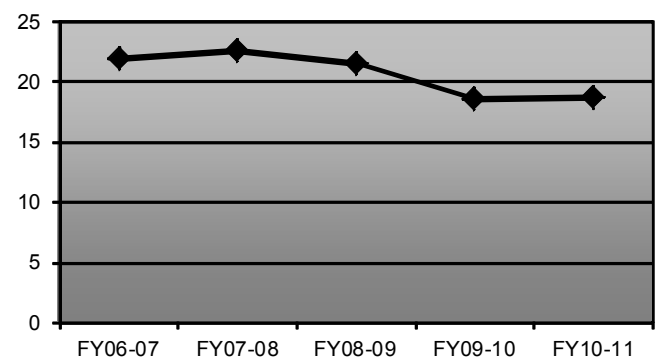
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



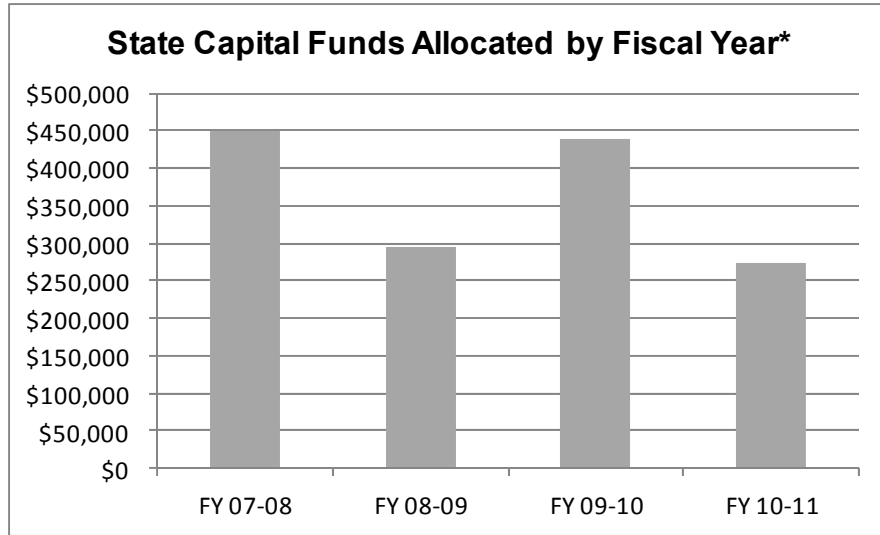
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

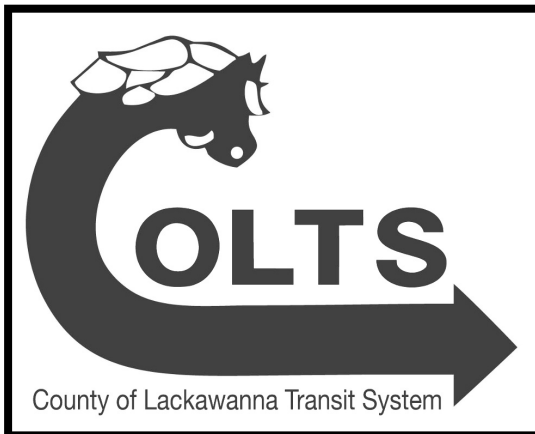
Community Transportation

Community transportation provided by Lackawanna County
Coordinated Transportation in Lackawanna County (see page
186).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Information Technology Upgrades



The County of Lackawanna Transit System completed an agency-wide technology upgrade in FY 2010-11. COLTS installed a new server and purchased new computers for its entire staff. The server upgrade has allowed COLTS to host its own website and e-mail accounts, which improves performance and reliability.



**County of Lebanon
Transit Authority (COLT/LT)**
200 Willow Street
Lebanon, PA 17046
Ms. Theresa L. Giurintano
(Executive Director)
717-274-3664 Ext. 311
www.lebanontransit.org



House District
Lebanon: 101, 102

Senate District
Lebanon: 48



Service Area Statistics (2000 Census)
Square Miles: 362
Population: 120,327



Fare Information
Fixed-Route Base: \$1.50
Fixed-Route Average: \$1.75
Last Base Fare Increase: August 2011 (0.7%)



Act 44 Fixed-Route Distribution Factors
Total Passengers: 313,464
Senior Passengers: 55,199
Revenue Vehicle Miles: 607,357
Revenue Vehicle Hours: 34,847



Employees	Full-Time	Part-Time
Fixed-Route:	34	4
Paratransit:	16	3
System-wide:	50	7



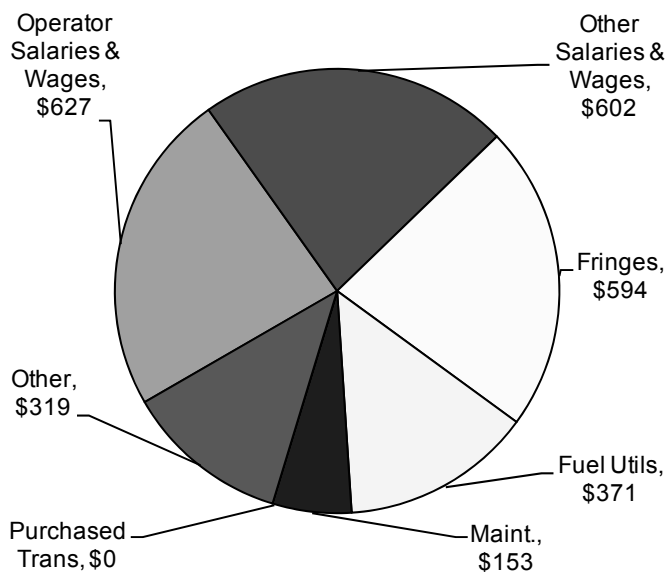
Act 44 Operating Assistance
Operating Assistance: \$1,301,382
Required Local Match: \$76,066



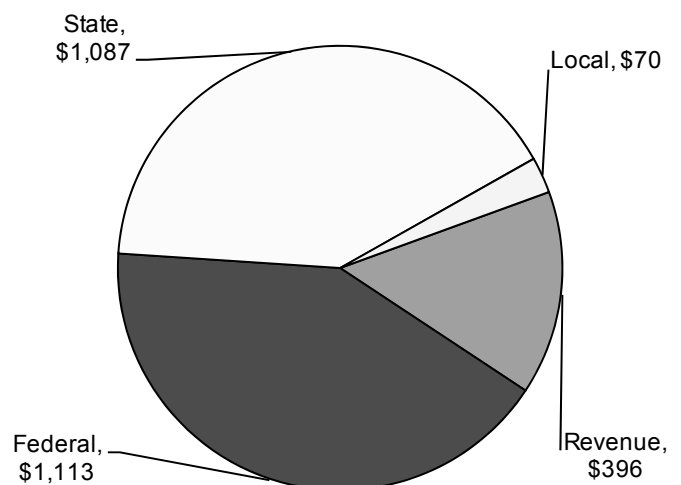
Total Fleet Size
Fixed-Route: 18
Paratransit: 14
System-wide: 32

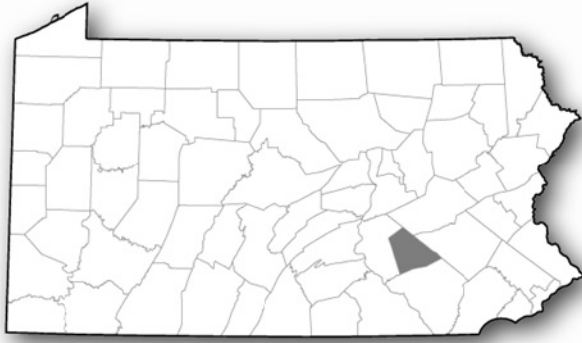
OPERATING BUDGET

Operating Expense (000's)
\$2,666

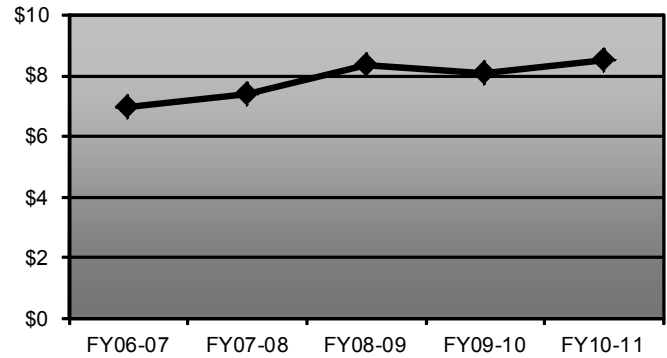


Operating Funds (000's)
\$2,666

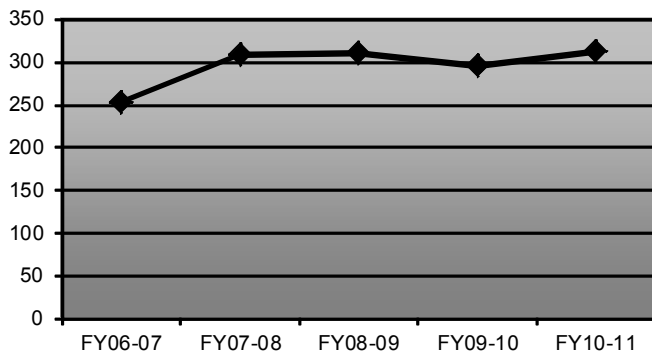




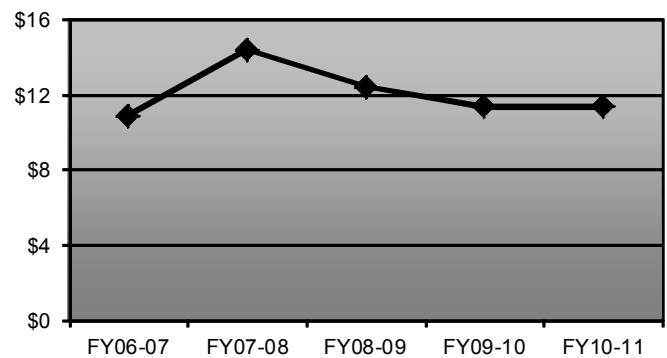
Operating Expense Per Passenger



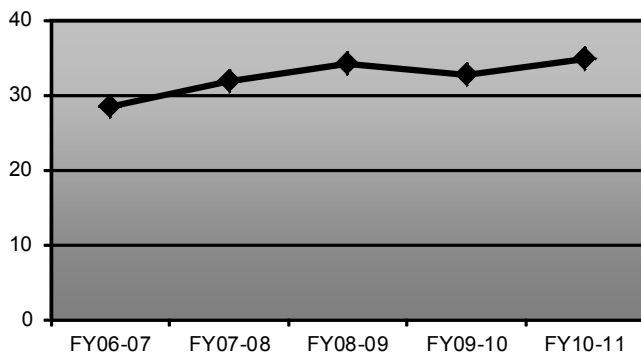
Total Passengers (000's)



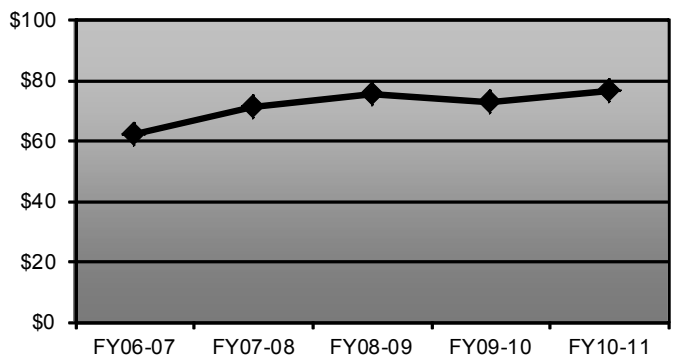
Operating Revenue Per Revenue Vehicle Hour*



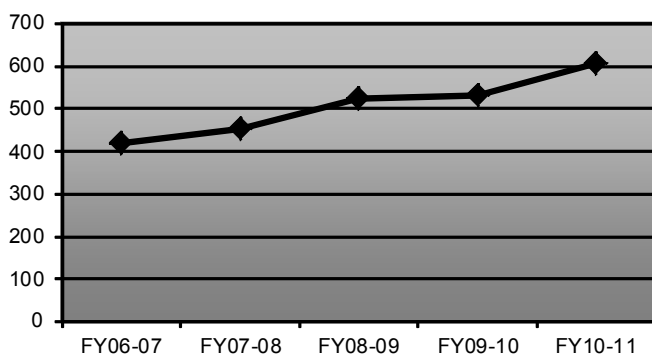
Revenue Vehicle Hours (000's)



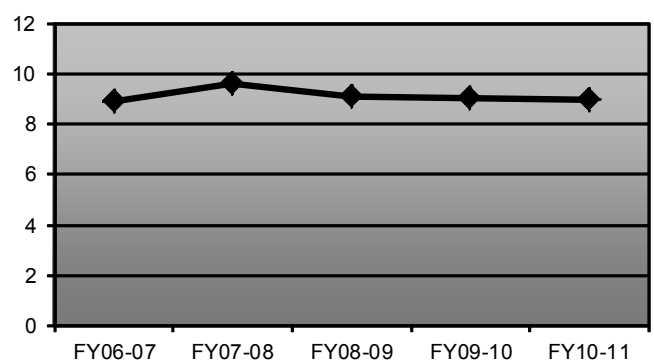
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

County of Lebanon Transit Authority

200 Willow Street
Lebanon, PA 17046
717-274-3664
Ms. Theresa Giurintano, Executive Director

Service Area Statistics (2000 Census)

Lebanon County

Square Miles: 362
Population: 120,327
65+ Population: 19,696
% of Population 65 and older: 16.4%

Vehicles Operated in Maximum Service

Community Transportation: 14

Fare Information

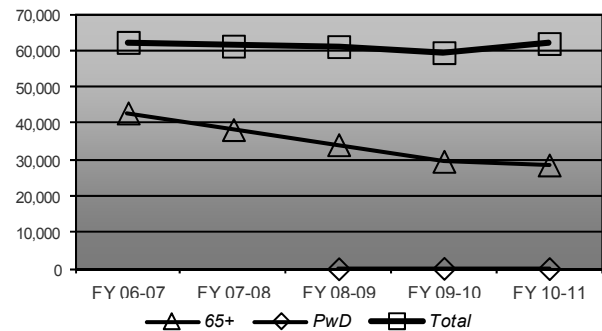
Average Shared-Ride Fare: \$16.46
Cost to Commonwealth
per Senior Citizen Trip: \$14.09
Last Base Fare Increase: July 2007

Trip Information

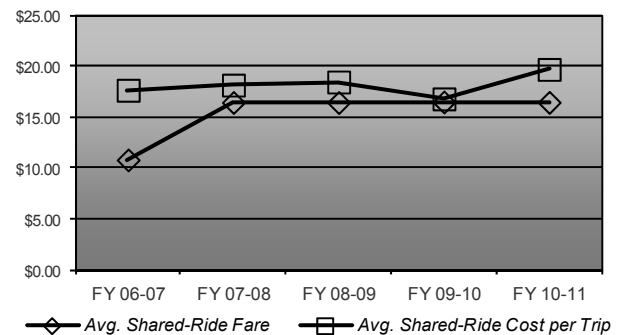
65+ Trips: 28,598
PwD Trips: 104
Other Shared-Ride Trips: 33,280
Total Shared-Ride Trips: 61,982

Non-Public Trips: 0

Shared-Ride Ridership



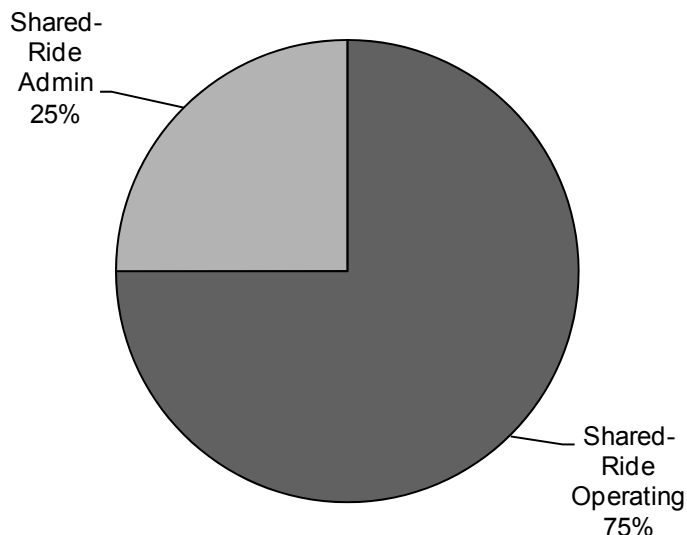
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

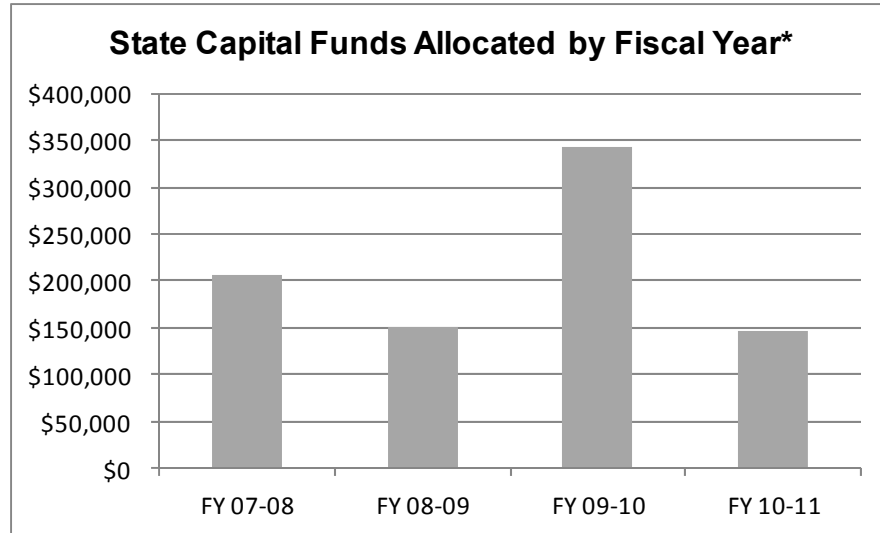
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 200,760	17.2%
Lottery	\$ 403,029	34.6%
Persons with Disabilities Program	\$ 1,394	0.1%
Area Agency on Aging	\$ 33,721	2.9%
Medical Assistance Transportation Program	\$ 337,615	28.9%
MH/MR	\$ -	0.0%
Other	\$ 72,127	6.2%
Subsidy	\$ 117,611	10.1%
Total	\$ 1,166,257	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Park-N-Ride

Lebanon Transit completed a much-needed Park-N-Ride project. Started in FY 2009-10 and completed in FY 2010-11, the award-winning Park-N-Ride project provides over 90 parking spaces for commuters who travel the corridors between Berks County, Schuylkill County, Northern Lebanon County, and the State Capital in Harrisburg. The Lebanon Transit (LT) Commute King Express provides peak hour express bus service between this facility and several locations in Harrisburg. It incorporates a large pavilion for waiting passengers, enhanced security monitoring, extensive lighting, and an electronic display sign to announce bus arrival and departure times.

The bus arrival sign is part of Lebanon Transit's new Intelligent Transportation upgrade, and it incorporates the Automatic Vehicle Location data signal from the bus to the estimated arrival time displayed at the facility.





Erie Metropolitan Transit Authority (EMTA)

127 East 14th Street
Erie, PA 16503
Mr. Dennis Solensky
(Executive Director)
814-459-4287
www.ride-the-e.com



House District

Erie: 1, 2, 3, 4, 5

Senate District

Erie: 21, 49



Service Area Statistics (2000 Census)

Square Miles: 77
Population: 189,872



Fare Information

Fixed-Route Base: \$1.10
Fixed-Route Average: \$1.10
Last Base Fare Increase: Sep 1997 (10%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 3,208,037
Senior Passengers: 150,757
Revenue Vehicle Miles: 2,171,079
Revenue Vehicle Hours: 170,556



Employees

	Full-Time	Part-Time
Fixed-Route:	135	3
Paratransit:	65	38
System-wide:	200	41



Act 44 Operating Assistance

Operating Assistance: \$6,564,618
Required Local Match: \$708,388



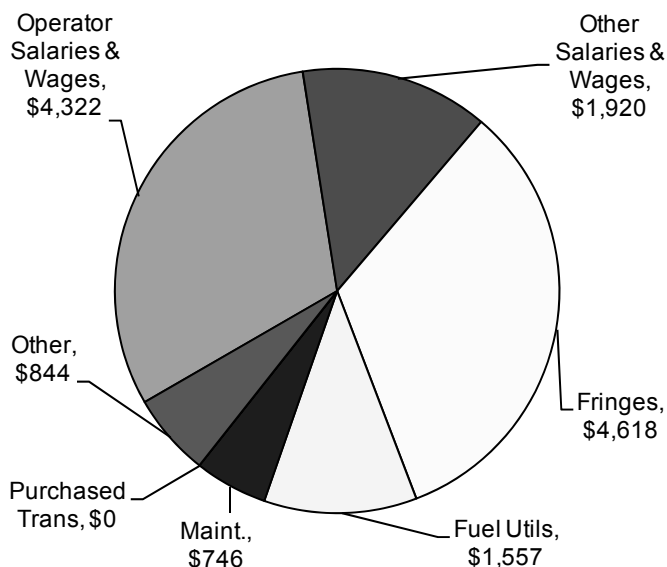
Total Fleet Size

Fixed-Route:	75
Paratransit:	66
System-wide:	141

OPERATING BUDGET

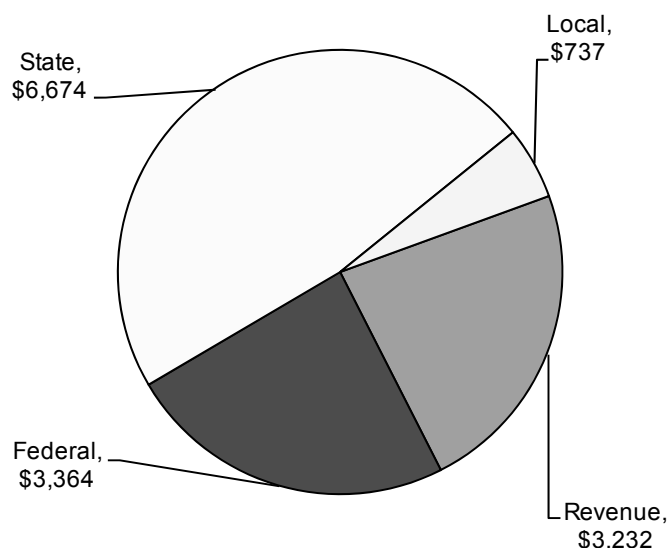
Operating Expense (000's)

\$14,007



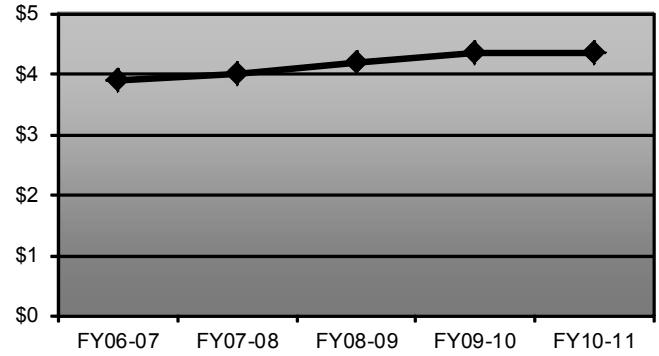
Operating Funds (000's)

\$14,007

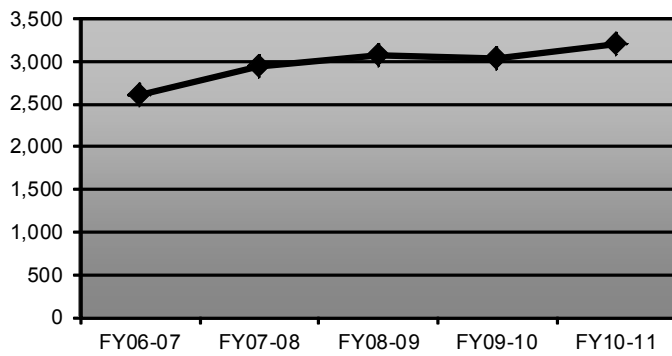




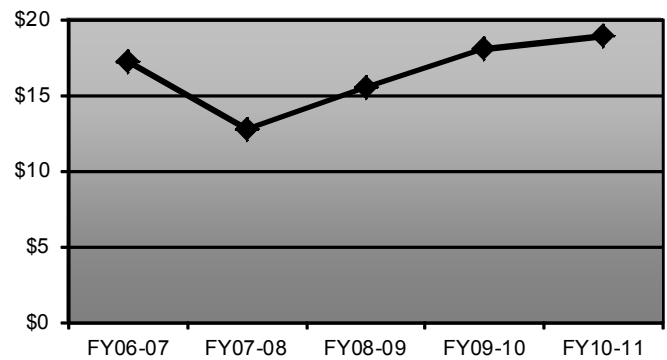
Operating Expense Per Passenger



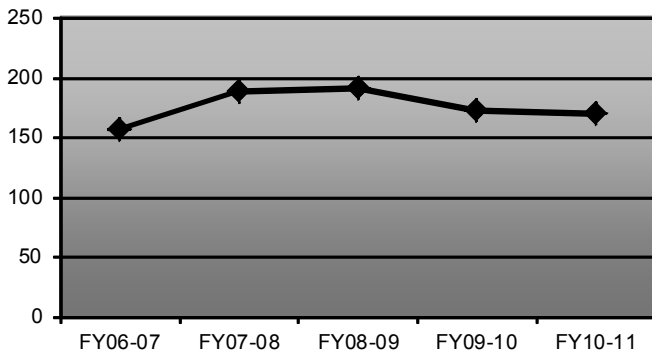
Total Passengers (000's)



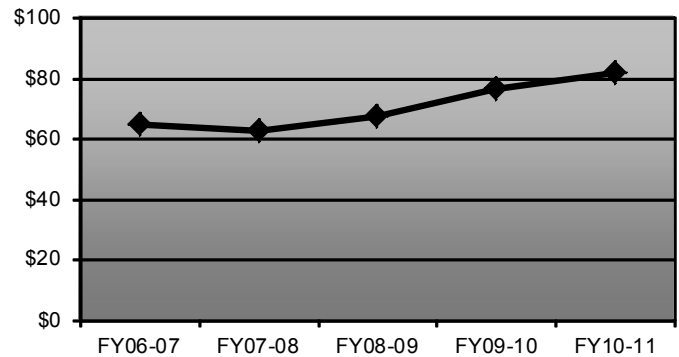
Operating Revenue Per Revenue Vehicle Hour*



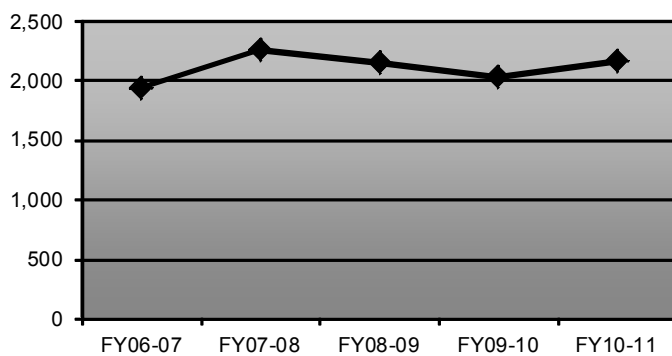
Revenue Vehicle Hours (000's)



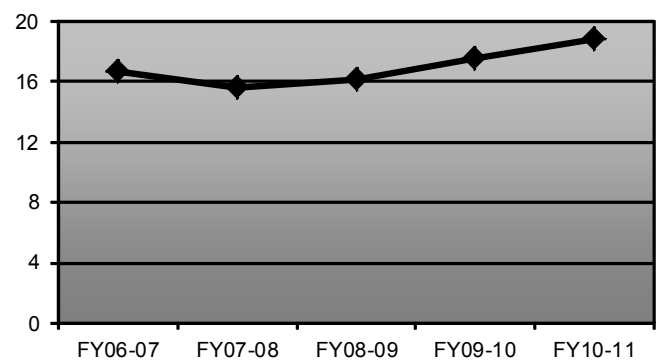
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Erie Metropolitan Transit Authority/LIFT

825 West 18th Street
Erie, PA 16502
814-455-3330
Mr. Dennis Solensky, Executive Director

Service Area Statistics (2000 Census)

Erie County

Square Miles: 802
Population: 280,843
65+ Population: 40,256
% of Population 65 and older: 14.3%

Vehicles Operated in Maximum Service

Community Transportation: 49

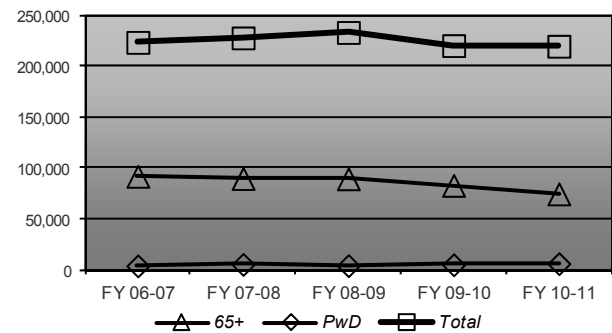
Fare Information

Average Shared-Ride Fare: \$15.81
Cost to Commonwealth
per Senior Citizen Trip: \$12.97
Last Base Fare Increase: August 2003

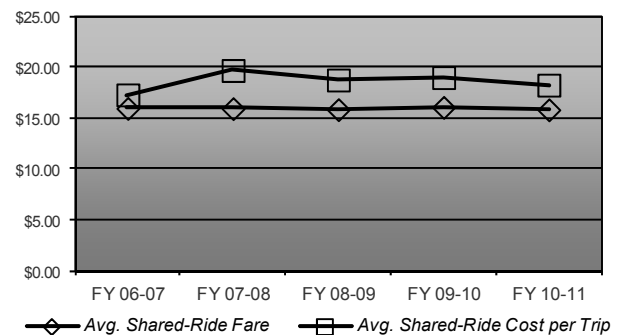
Trip Information

65+ Trips: 74,570
PwD Trips: 6,089
Other Shared-Ride Trips: 138,892
Total Shared-Ride Trips: 219,551
Non-Public Trips: 19,661

Shared-Ride Ridership



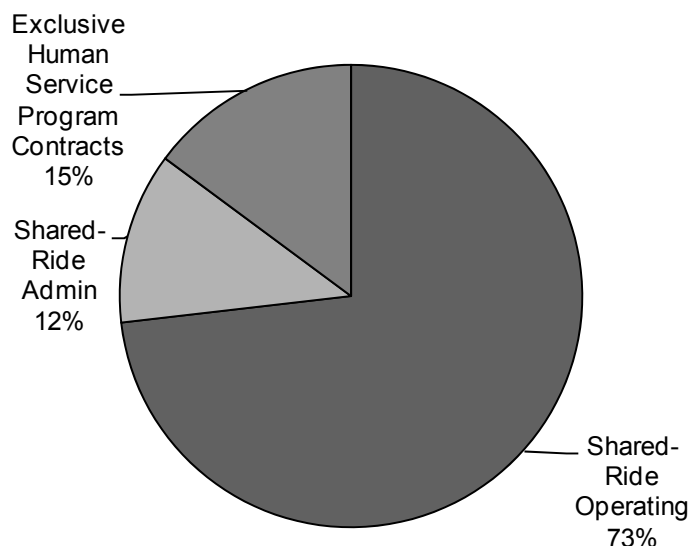
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

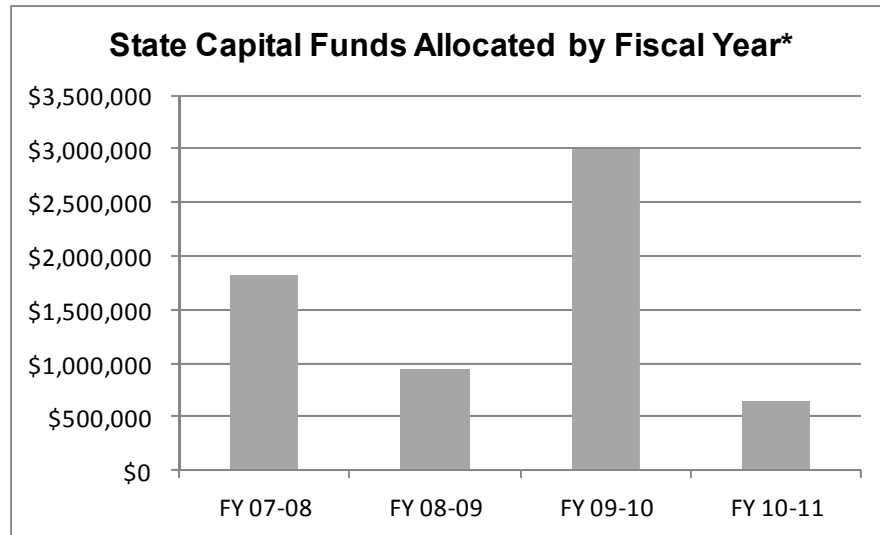
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



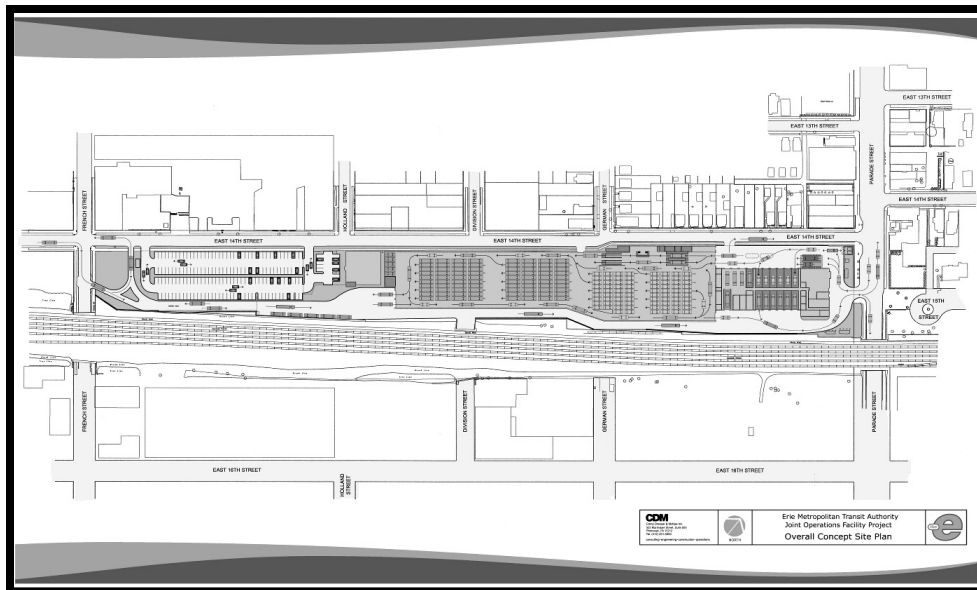
Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 66,947	1.9%
Lottery	\$ 966,974	27.3%
Persons with Disabilities Program	\$ 150,378	4.2%
Area Agency on Aging	\$ 120,133	3.4%
Medical Assistance Transportation Program	\$ 1,729,901	48.8%
MH/MR	\$ -	0.0%
Other	\$ 349,629	9.9%
Subsidy	\$ 164,182	4.6%
Total	\$ 3,548,144	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Joint Operation Facility Project



EMTA is designing and constructing a modern facility to house both its fixed-route and paratransit divisions, which are currently in separate facilities 1.5 miles apart. The existing office and maintenance facility was built in 1967 and has air quality problems. Additional benefits of the new facility include streamlined operations and cost savings due to consolidation, capacity to accommodate future growth, and productive reuse of an urban brown-field. Facility design is under way, demolition is almost complete, and construction is expected to begin in early 2013. Funding to date has been provided by PennDOT, federal appropriations, and federal State of Good Repair grants.



Fayette Area Coordinated Transportation (FACT)

825 Airport Road
Lemont Furnace, PA 15456
Ms. Lori Groover-Smith
(Director)
724-628-7433 Ext. 403
www.factbus.com



House District

Fayette: 49, 50, 51, 52, 58, 59

Senate District

Fayette: 32



Service Area Statistics (2000 Census)

Square Miles: 790
Population: 148,644



Fare Information

Fixed-Route Base: \$1.40
Fixed-Route Average: \$1.90
Last Base Fare Increase: July 2008 (12%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 170,405
Senior Passengers: 28,368
Revenue Vehicle Miles: 588,789
Revenue Vehicle Hours: 31,622



Employees

	Full-Time	Part-Time
Fixed-Route:	10	6
Paratransit:	22	6
System-wide:	32	12



Act 44 Operating Assistance

Operating Assistance: \$561,034
Required Local Match: \$84,155



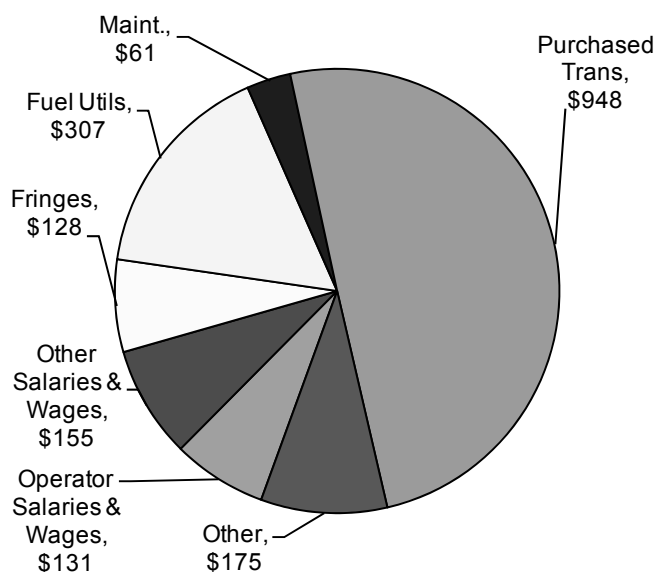
Total Fleet Size

Fixed-Route:	10
Paratransit:	42
System-wide:	52

OPERATING BUDGET

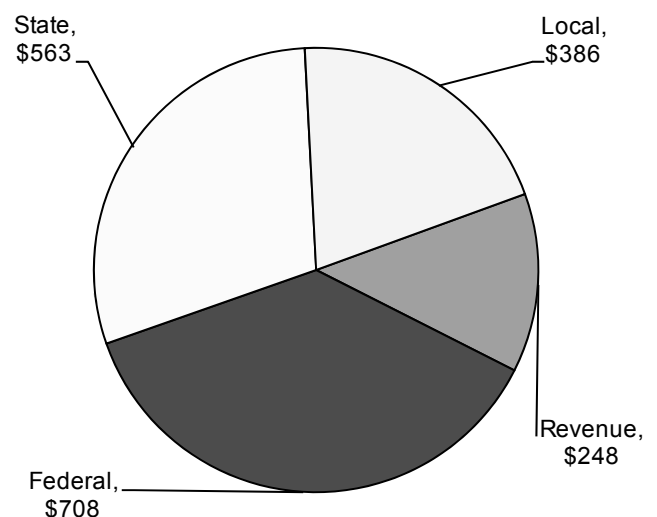
Operating Expense (000's)

\$1,905



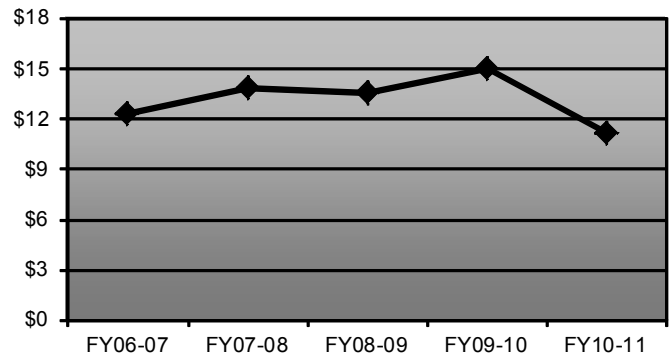
Operating Funds (000's)

\$1,905

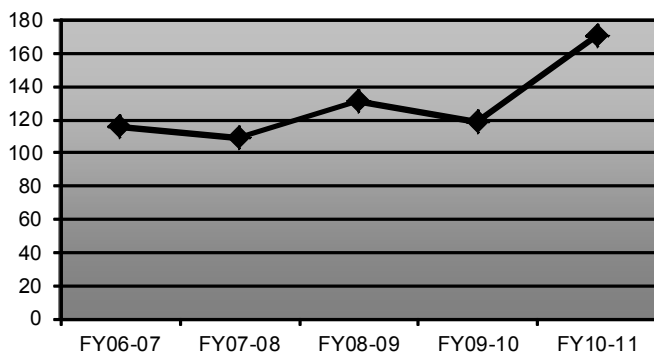




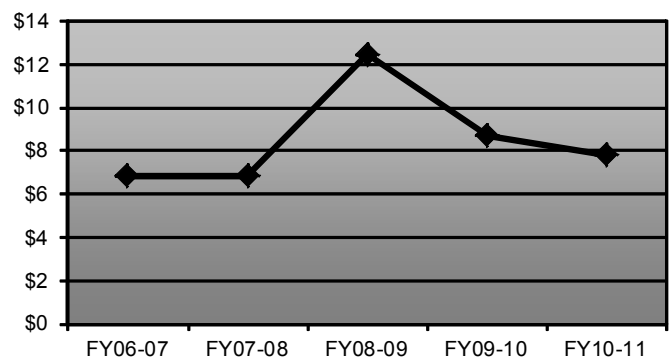
Operating Expense Per Passenger



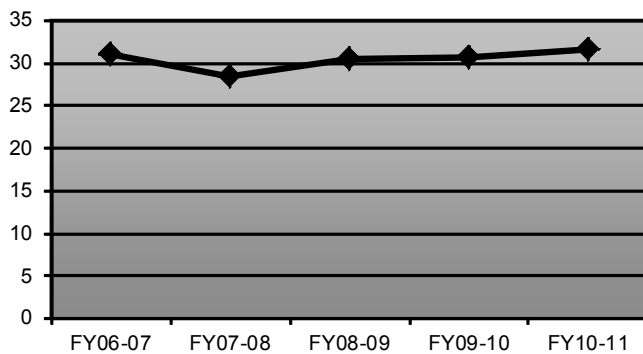
Total Passengers (000's)



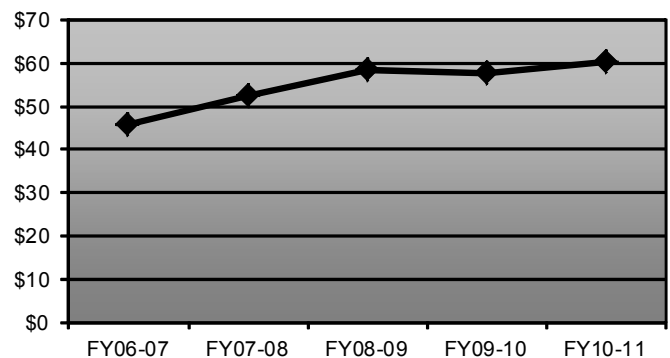
Operating Revenue Per Revenue Vehicle Hour*



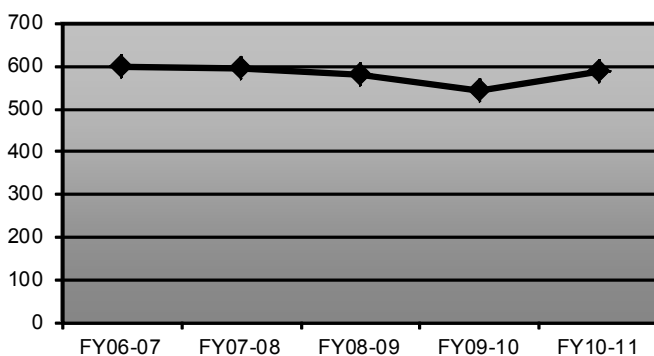
Revenue Vehicle Hours (000's)



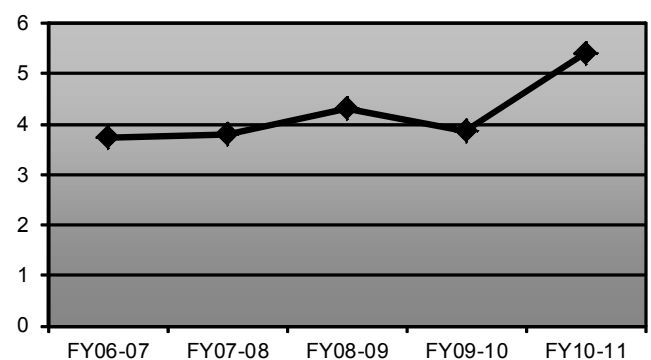
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue. Effective FY 2008-09, subcontractors purchased fuel from FACT, resulting in a major increase in revenue.



Community Transportation

Fayette Area Coordinated Transportation

825 Airport Road
Lemont Furnace, PA 15456
724-628-7433
Ms. Lori Groover-Smith, Director

Service Area Statistics (2000 Census) Fayette County

Square Miles: 790
Population: 148,644
65+ Population: 26,930
% of Population 65 and older: 18.1%

Vehicles Operated in Maximum Service

Community Transportation: 21

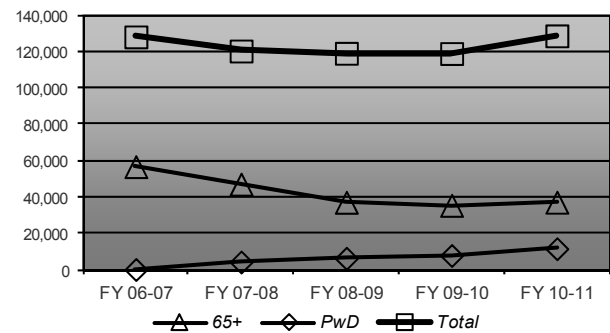
Fare Information

Average Shared-Ride Fare: \$14.15
Cost to Commonwealth
per Senior Citizen Trip: \$11.66
Last Base Fare Increase: July 2008

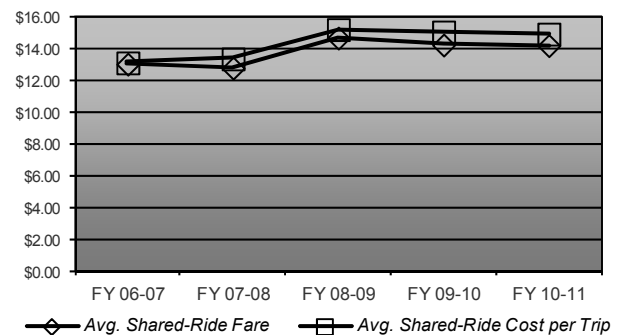
Trip Information

65+ Trips: 37,193
PwD Trips: 11,614
Other Shared-Ride Trips: 79,853
Total Shared-Ride Trips: 128,660
Non-Public Trips: 4,033

Shared-Ride Ridership



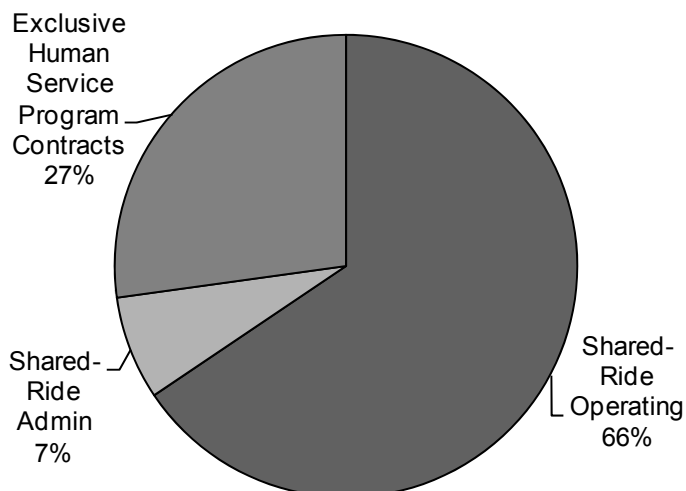
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 55%

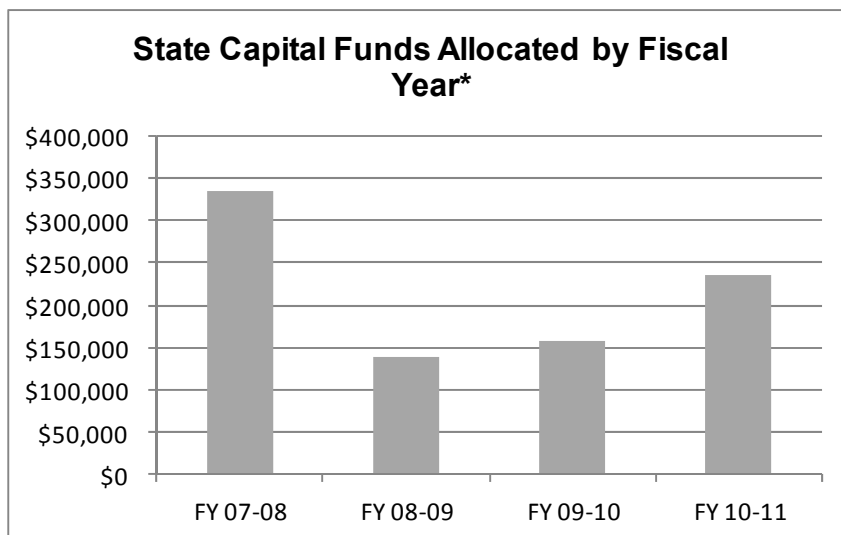
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 52,022	2.0%
Lottery	\$ 433,535	16.4%
Persons with Disabilities Program	\$ 140,601	5.3%
Area Agency on Aging	\$ 66,102	2.5%
Medical Assistance Transportation Program	\$ 1,751,869	66.2%
MH/MR	\$ -	0.0%
Other	\$ 200,898	7.6%
Subsidy	\$ -	0.0%
Total	\$ 2,645,027	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Bus Stops and Shelters



FACT purchased and installed eight bus shelters during FY 2010-11. The eight shelters are located at major fixed-route stops throughout Fayette County. Each shelter is coordinated to match the colors and striping of the fixed-route buses. Also, installed inside each shelter are bus schedules coordinating with each particular stop. FACT hopes to increase public awareness and accessibility with the addition of these shelters.



Hazleton Public Transit (HPT)

126 West Mine Street
Hazleton, PA 18201
Mr. Steve Hahn
(Transit Director)
570-459-5414
www.hazletoncity.org/public/public-transit/index.php



House District

Luzerne: 116, 122, 124

Senate District

Luzerne: 14, 27, 29



Service Area Statistics (2000 Census)

Square Miles: 12
Population: 52,000



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$1.25
Last Base Fare Increase: October 2006 (33%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 209,827
Senior Passengers: 81,139
Revenue Vehicle Miles: 360,914
Revenue Vehicle Hours: 28,282



Employees

	Full-Time	Part-Time
Fixed-Route:	20	14
Paratransit:	2	2
System-wide:	22	16



Act 44 Operating Assistance

Operating Assistance: \$1,503,280
Required Local Match: \$110,527



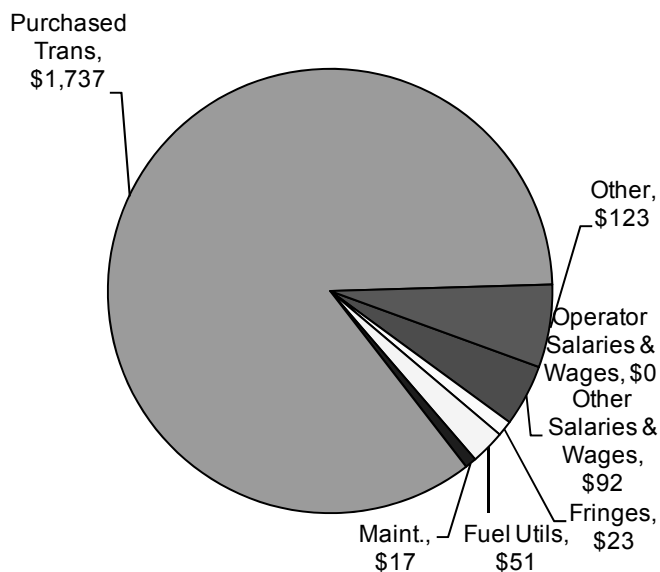
Total Fleet Size

Fixed-Route:	12
Paratransit:	3
System-wide:	15

OPERATING BUDGET

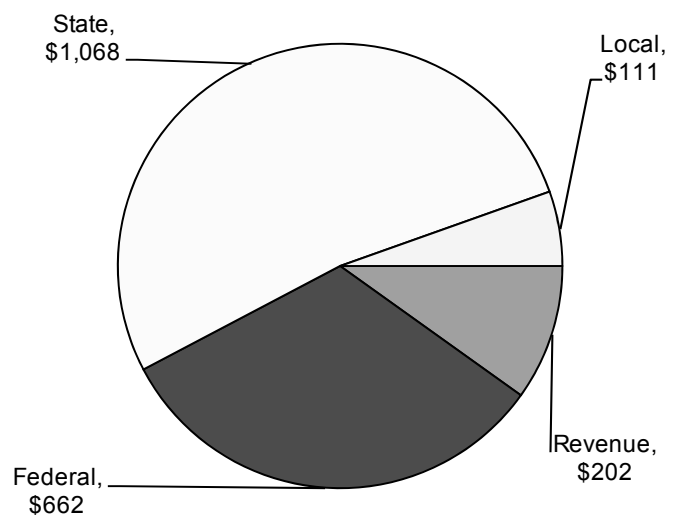
Operating Expense (000's)

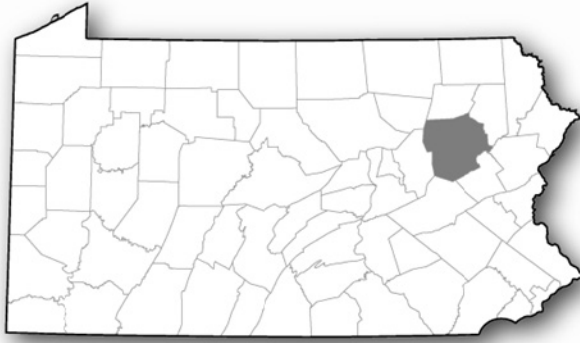
\$2,043



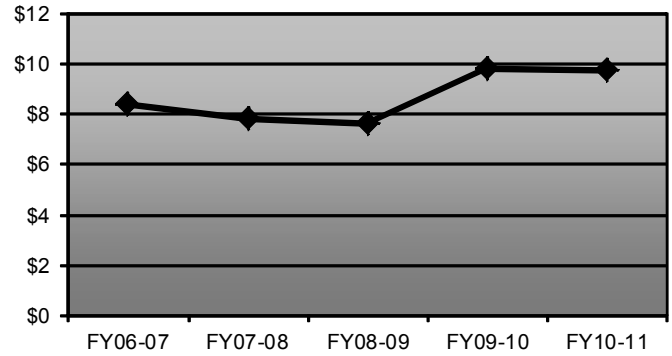
Operating Funds (000's)

\$2,043

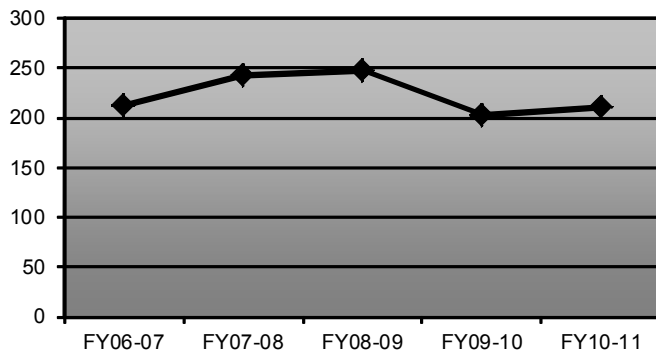




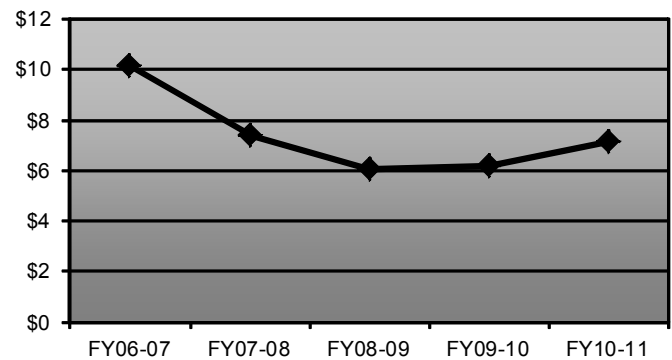
Operating Expense Per Passenger



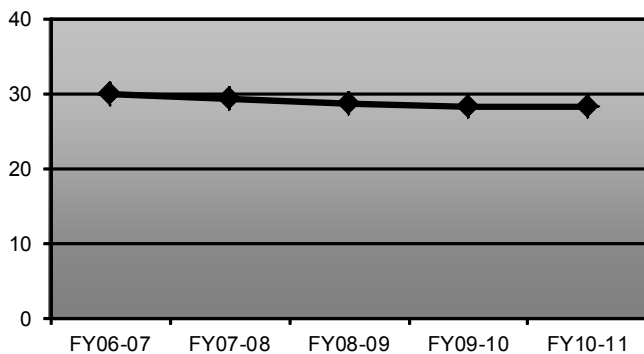
Total Passengers (000's)



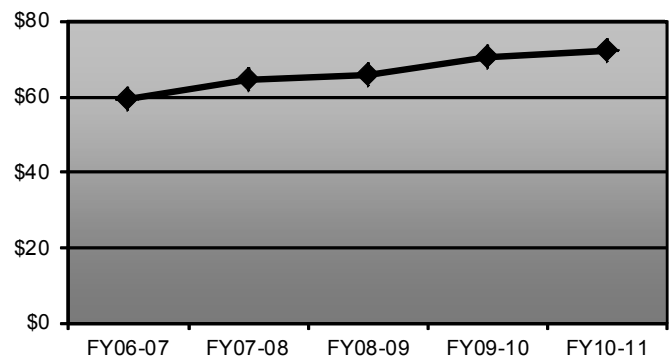
Operating Revenue Per Revenue Vehicle Hour*



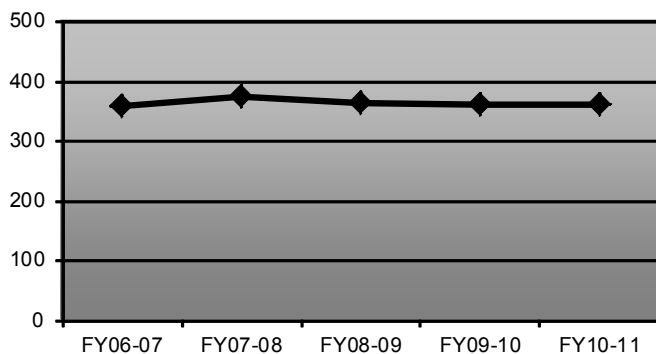
Revenue Vehicle Hours (000's)



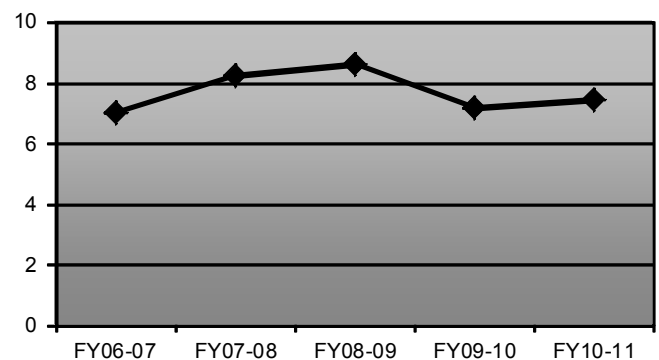
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



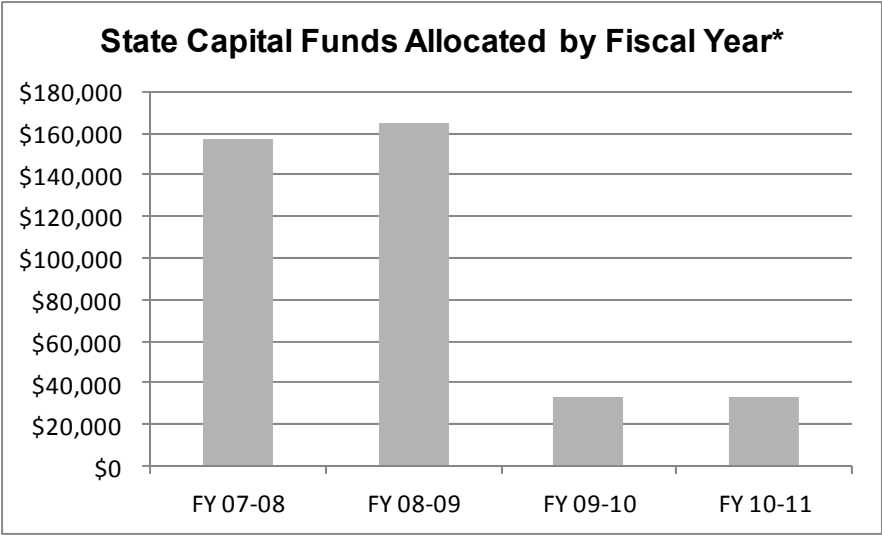
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Luzerne-Wyoming Counties Transportation Department in Luzerne and Wyoming counties (see page 187).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Small Vehicle Purchase



Hazleton Public Transit purchased two small vehicles to replace others that had met their useful life. These vehicles allow HPT to continue to provide reliable public transportation in the Hazleton area.



Lehigh and Northampton Transportation Authority (LANTA)

1060 Lehigh Street
Allentown, PA 18103
Mr. Armando Greco
(Executive Director)
610-435-4052
www.lantabus.com



House District

Lehigh: 131, 132, 133, 134, 135, 183, 187
Northampton: 131, 133, 135, 136, 137, 138, 183

Senate District

Lehigh: 16, 18, 24
Northampton: 16, 18, 19, 24



Service Area Statistics (2000 Census)

Square Miles: 730
Population: 579,156



Fare Information

Fixed-Route Base: \$2.00
Fixed-Route Average: \$0.84
Last Base Fare Increase: April 2007 (15%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 5,742,768
Senior Passengers: 703,624
Revenue Vehicle Miles: 3,885,697
Revenue Vehicle Hours: 253,819



Employees

	Full-Time	Part-Time
Fixed-Route:	168	3
Paratransit:	4	2
System-wide:	172	5



Act 44 Operating Assistance

Operating Assistance: \$11,209,543
Required Local Match: \$680,441



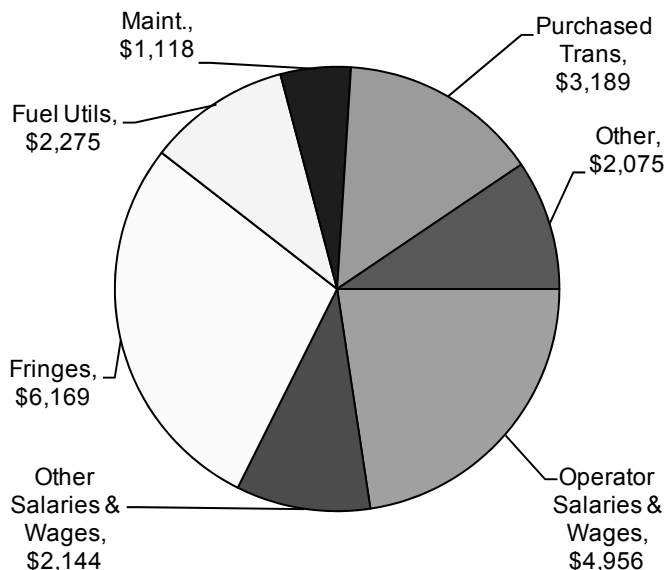
Total Fleet Size

Fixed-Route:	78
Paratransit:	105
System-wide:	183

OPERATING BUDGET

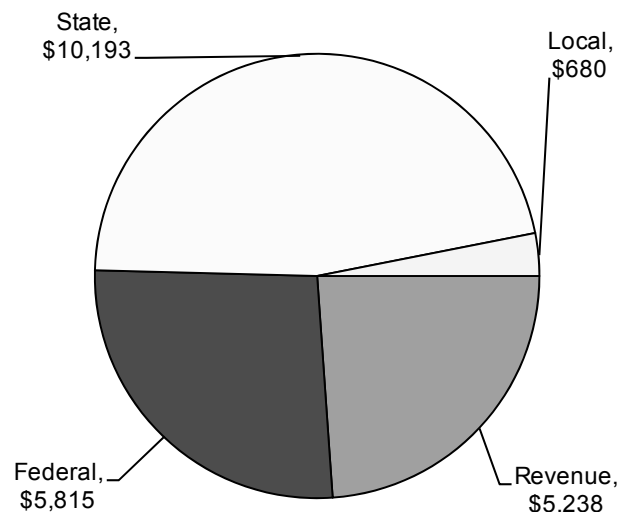
Operating Expense (000's)

\$21,926



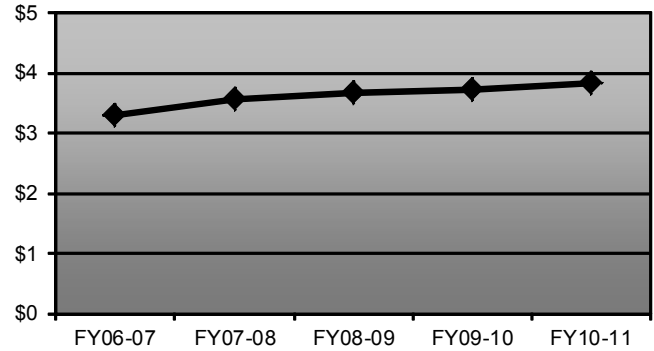
Operating Funds (000's)

\$21,926

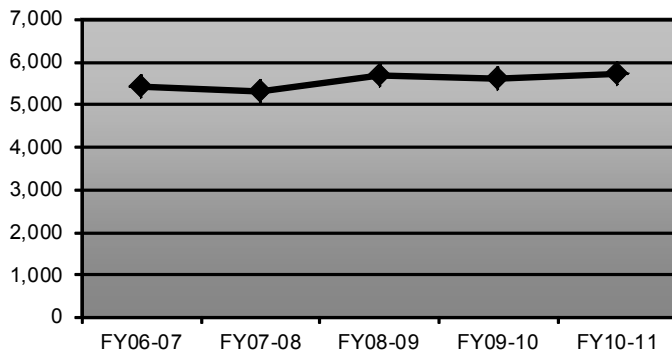




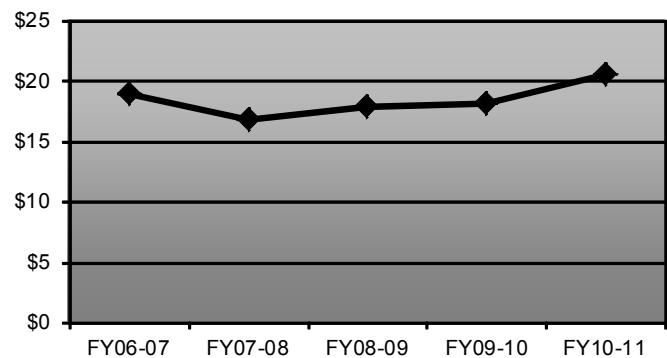
Operating Expense Per Passenger



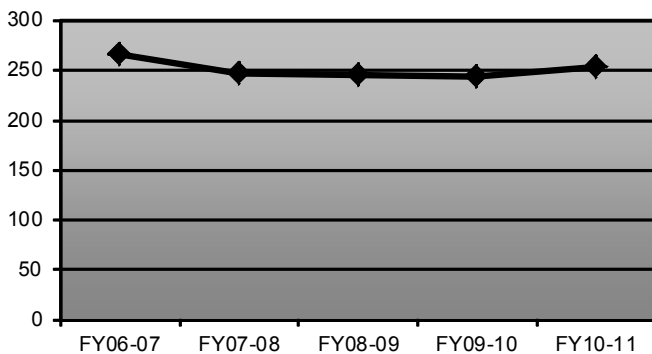
Total Passengers (000's)



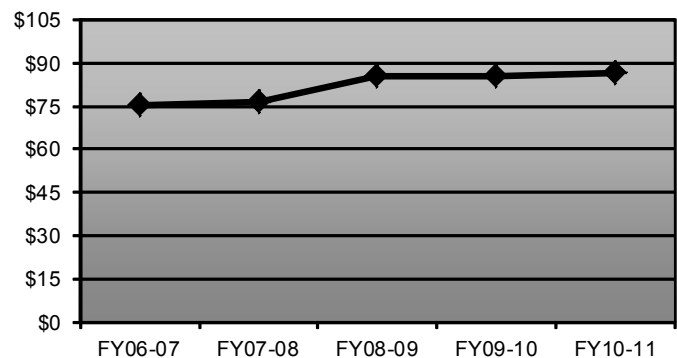
Operating Revenue Per Revenue Vehicle Hour*



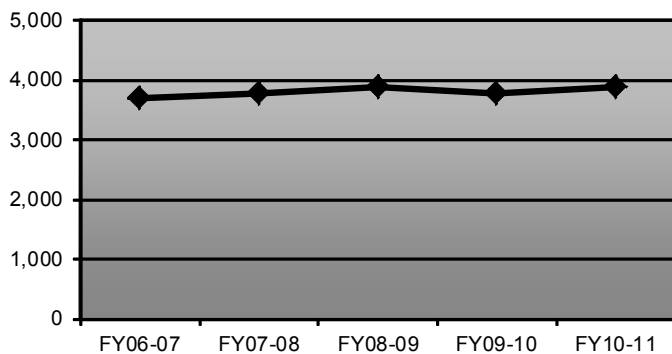
Revenue Vehicle Hours (000's)



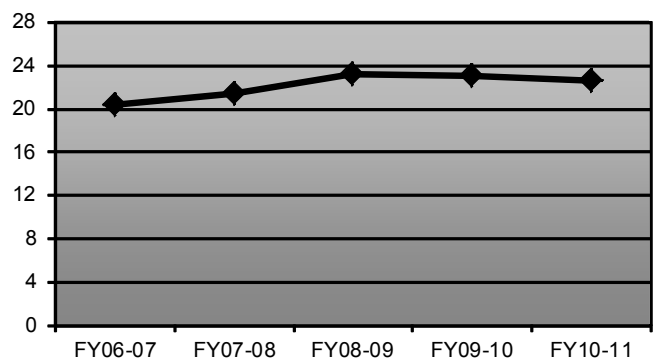
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Lehigh & Northampton Transportation Authority

1060 Lehigh Street
Allentown, PA 18103
610-432-3200
Mr. Armando Greco, Executive Director

Service Area Statistics (2000 Census)

Lehigh and Northampton County

Square Miles: 730
Population: 579,156
65+ Population: 91,464
% of Population 65 and older: 15.8%

Vehicles Operated in Maximum Service

Community Transportation: 100

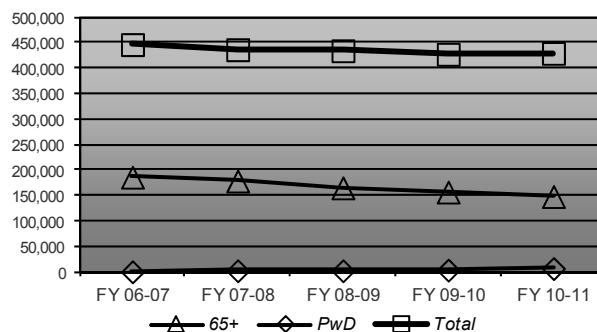
Fare Information

Average Shared-Ride Fare: \$22.15
Cost to Commonwealth
per Senior Citizen Trip: \$18.80
Last Base Fare Increase: October 2008

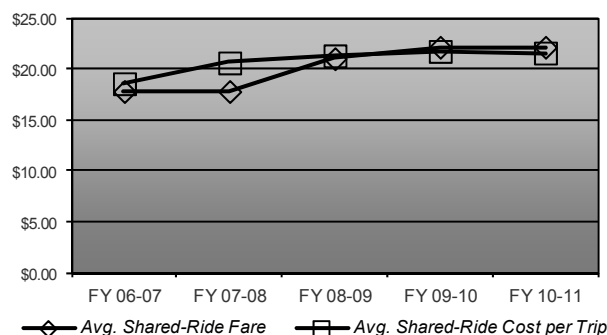
Trip Information

65+ Trips: 147,933
PwD Trips: 6,479
Other Shared-Ride Trips: 274,645
Total Shared-Ride Trips: 429,057
Non-Public Trips: 98,408

Shared-Ride Ridership



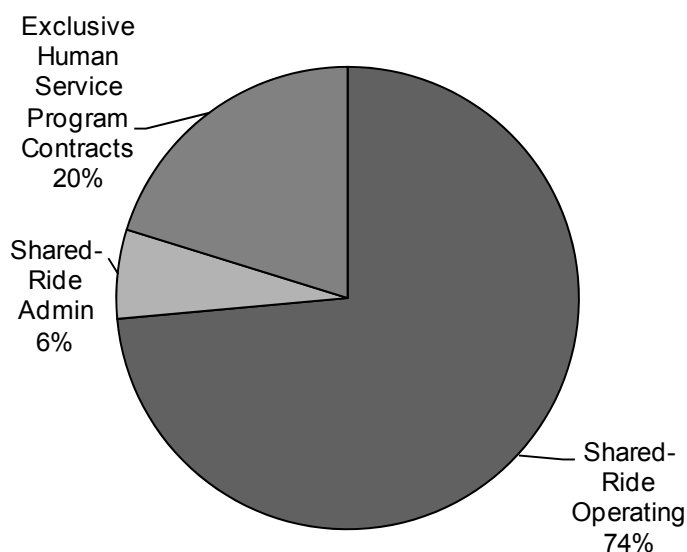
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

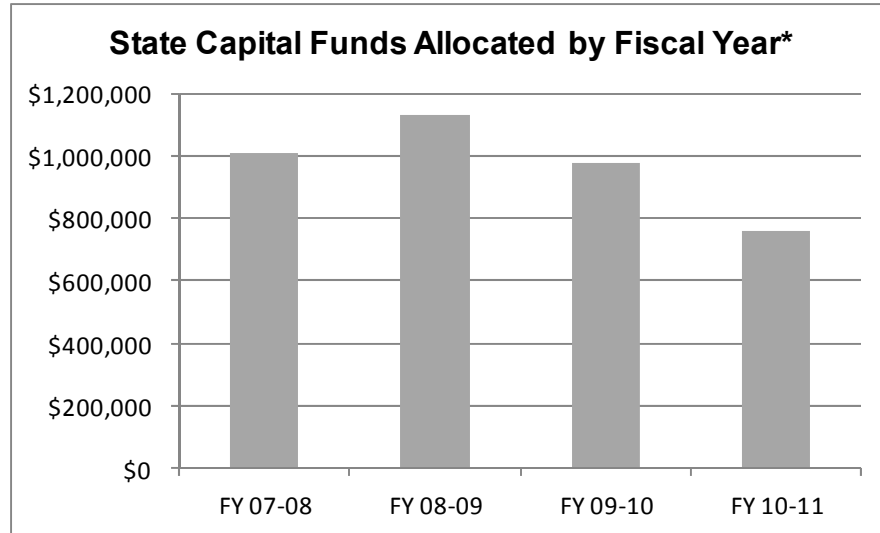
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 570,144	7.3%
Lottery	\$ 2,582,805	33.0%
Persons with Disabilities Program	\$ 121,805	1.6%
Area Agency on Aging	\$ 257,130	3.3%
Medical Assistance Transportation Program	\$ 4,291,086	54.8%
MH/MR	\$ -	0.0%
Other	\$ 12,000	0.2%
Subsidy	\$ -	0.0%
Total	\$ 7,834,970	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Garage Renovation Project



LANTA plans to construct a modern, state-of-the-art bus maintenance facility on their existing property. It will retain portions of the original structure, built in 1953, while expanding to meet both current needs and future growth. The maintenance facility will be large enough to accommodate new bus types such as hybrid electric and articulated buses.

Construction of the new facility is expected to start in May 2012. This project will improve the efficiency, effectiveness, and safety of the maintenance staff; reduce vehicle maintenance turnaround time; and improve vehicle on-the-road reliability for passengers. LANTA is using the Federal Transportation Administration's State of Good Repair initiative to support this project as well as state and local funding.



Luzerne County Transportation Authority (LCTA)

315 Northampton Street
Kingston, PA 18704
Mr. Stanley Strelish
(Executive Director)
570-288-9356
www.lctabus.com



House District

Luzerne: 114, 116, 117, 118, 119, 120, 121

Senate District

Luzerne: 14, 20, 22, 27



Service Area Statistics (2000 Census)

Square Miles: 56
Population: 202,500



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$1.50
Last Base Fare Increase: August 2006 (20%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,696,599
Senior Passengers: 789,091
Revenue Vehicle Miles: 1,136,404
Revenue Vehicle Hours: 80,346



Employees

	Full-Time	Part-Time
Fixed-Route:	72	7
Paratransit:	12	0
System-wide:	84	7



Act 44 Operating Assistance

Operating Assistance: \$4,696,613
Required Local Match: \$419,259



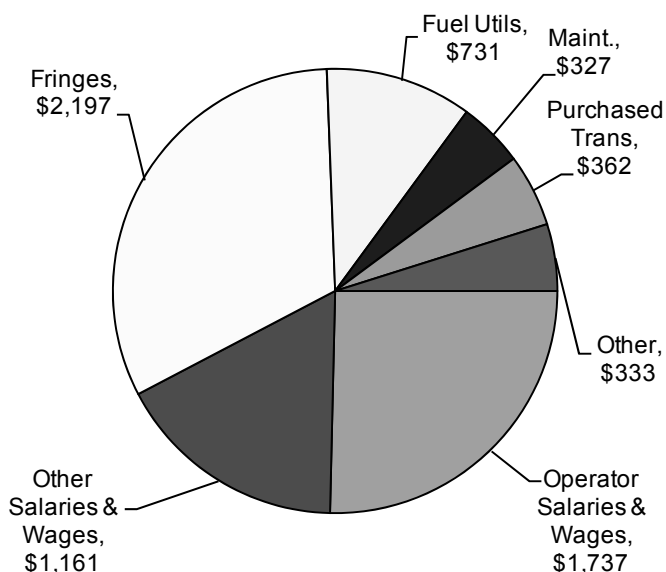
Total Fleet Size

Fixed-Route:	38
Paratransit:	24
System-wide:	62

OPERATING BUDGET

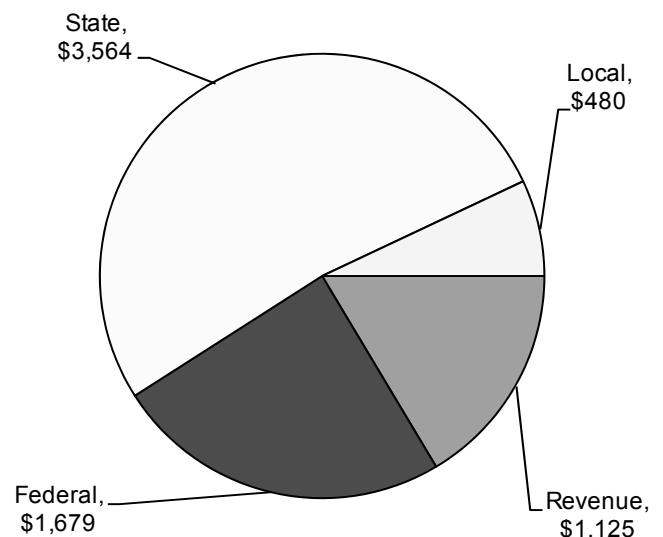
Operating Expense (000's)

\$6,848



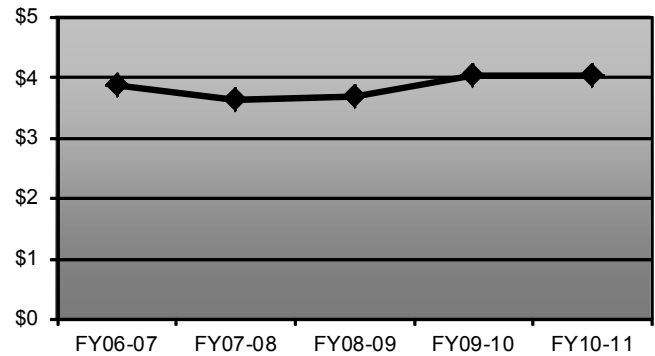
Operating Funds (000's)

\$6,848

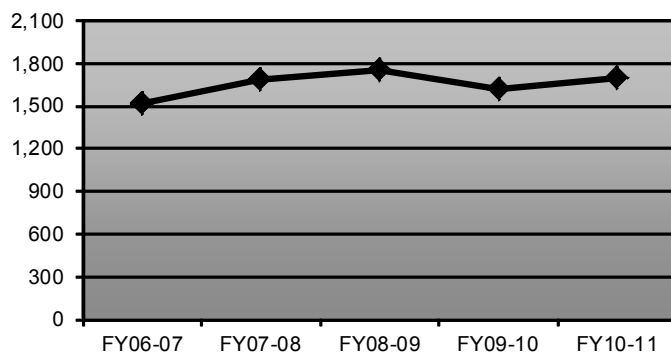




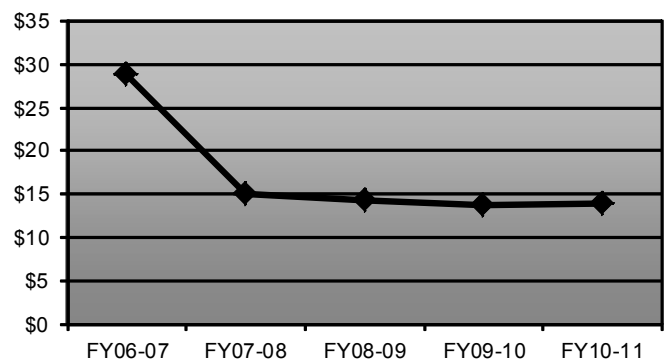
Operating Expense Per Passenger



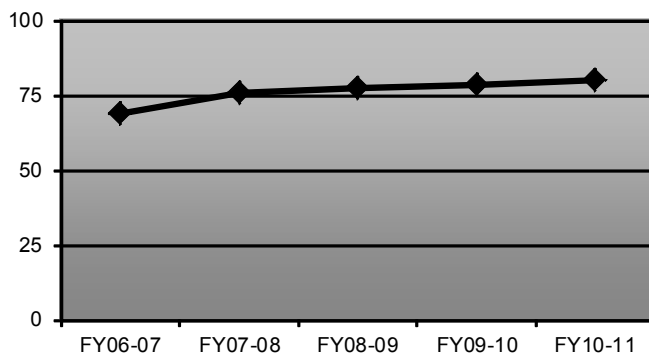
Total Passengers (000's)



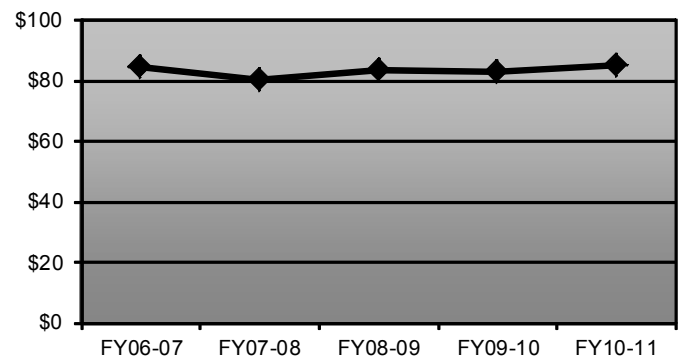
Operating Revenue Per Revenue Vehicle Hour*



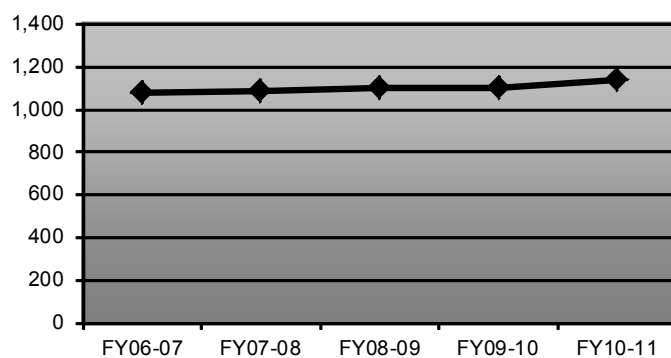
Revenue Vehicle Hours (000's)



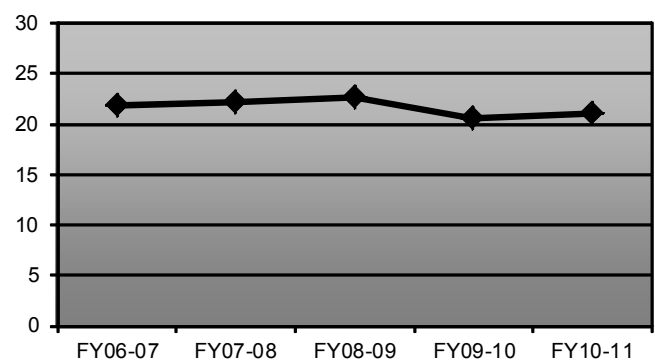
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



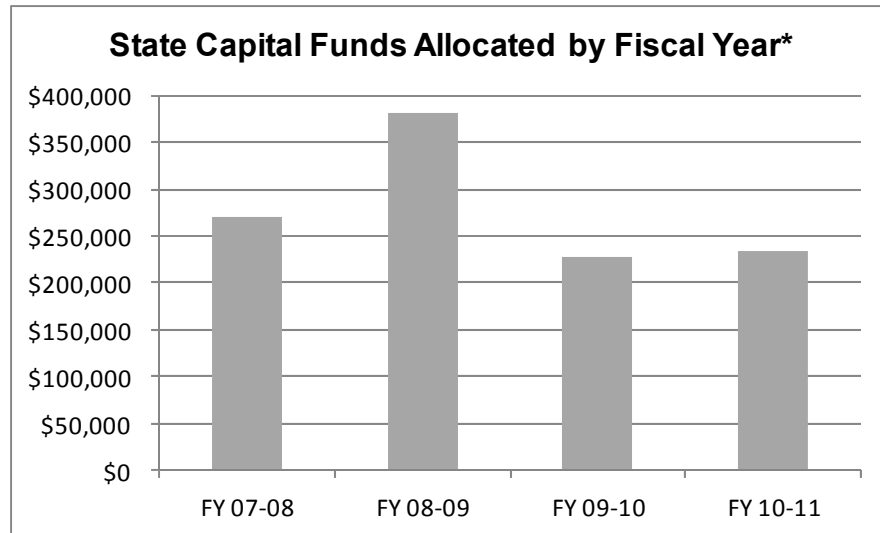
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Luzerne-Wyoming Counties Transportation Department in Luzerne and Wyoming counties (see page 187).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Bus Departure System

Live Stop Departures			9:19	
Route	Service	Departure	DEPART	ARRIVE
10 Wyoming Valley Mall	Wyoming Valley Mall	09:20 AM	Martz 119 09:45a	10:20a Blakeslee
10 Wyoming Valley Mall	VA Hospital	09:40 AM		11:00a Stroudsburg P&R
10 Wyoming Valley Mall	Wyoming Valley Mall	10:00 AM		11:10a Stroudsburg DWG
11 West Pittston	Midway Shopping Center	09:35 AM	Martz 117 09:55a	12:40p NYC Port Authority
11 West Pittston	7th and Wyoming	10:30 AM		10:30a Scranton
11 West Pittston	7th and Wyoming	11:20 AM		11:10a Mt. Pocono
12 Larksville	State and Nesbitt Street	10:15 AM	Martz 117 09:55a	11:35a Stroudsburg DWG
12 Larksville	State and Nesbitt Street	11:20 AM		12:00p Panther Valley
12 Larksville	State and Nesbitt Street	12:30 PM		01:30p NYC Port Authority
13 Ashley Sugar Notch	Warrior Run	09:25 AM	Martz 117 09:55a	11:20a Mt. Airy Casino via Mt. Pocono
13 Ashley Sugar Notch	Warrior Run	10:30 AM		
13 Ashley Sugar Notch	Warrior Run	11:30 AM		
14 G Lyon via Nanticoke	Glen Lyon	09:20 AM	ARRIVALS	FROM
14 G Lyon via Nanticoke	Glen Lyon	10:20 AM		11:45a Martz 102 NYC, DWG, Poc, Scrn
14 G Lyon via Nanticoke	Broad and Market St	11:15 AM		01:25p Martz 203 Scrn
15 Nanticoke Middle Rd	LCCC	09:25 AM	ARRIVALS	FROM
15 Nanticoke Middle Rd	LCCC	09:50 AM		01:30p Martz 202 Phila, Norrs, Tpk95
15 Nanticoke Middle Rd	LCCC	11:10 AM		

Last updated on: 2012-03-28 09:18 AM

There are currently no messages.

During FY 2010-11, Luzerne County Transportation Authority purchased and implemented a Bus Departure System at the Wilkes-Barre City Intermodal Center. Providing real-time information to the riding public enhances the passenger experience, making it easier to find departure times and destinations. The signs display the current time, as well as the predicted departure time of each bus route. The signs also display public service text messages.



Mid Mon Valley Transit Authority (MMVTA)

1300 McKean Avenue
Charleroi, PA 15022
Mr. Marc Roncone
(Executive Director)
724-489-0880
www.mmvta.org



House District

Washington: 39, 46, 48, 49, 50
Westmoreland: 25, 52, 54, 55, 56, 57, 58, 59

Senate District

Washington: 32, 37, 46
Westmoreland: 32, 38, 39, 41, 45, 46



Service Area Statistics (2000 Census)

Square Miles: 79
Population: 56,508



Fare Information

Fixed-Route Base: \$2.00
Fixed-Route Average: \$1.79
Last Base Fare Increase: July 2008 (33%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 343,564
Senior Passengers: 49,031
Revenue Vehicle Miles: 818,659
Revenue Vehicle Hours: 49,533



Employees

	Full-Time	Part-Time
Fixed-Route:	7	0
Paratransit:	0	0
System-wide:	7	0



Act 44 Operating Assistance

Operating Assistance: \$2,046,507
Required Local Match: \$52,230



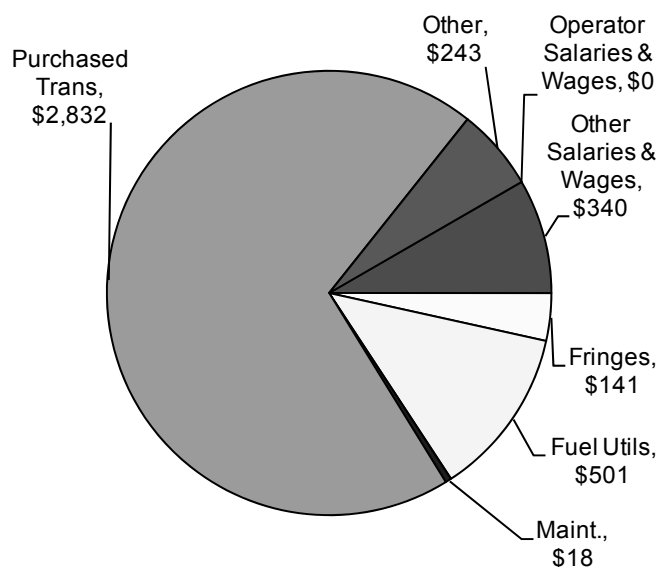
Total Fleet Size

Fixed-Route:	25
Paratransit:	2
System-wide:	27

OPERATING BUDGET

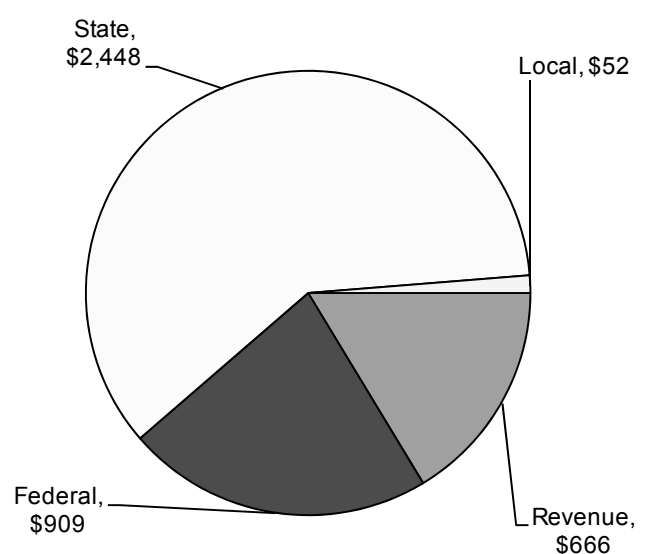
Operating Expense (000's)

\$4,075



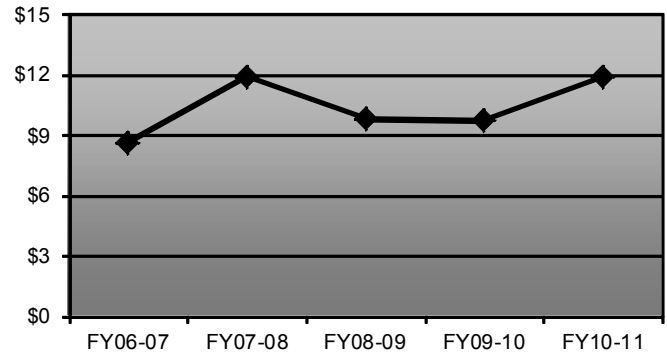
Operating Funds (000's)

\$4,075

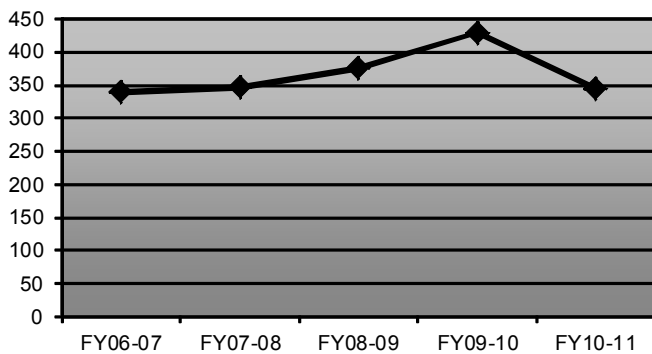




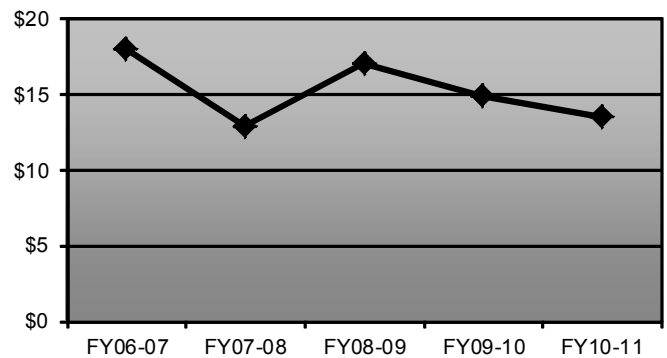
Operating Expense Per Passenger



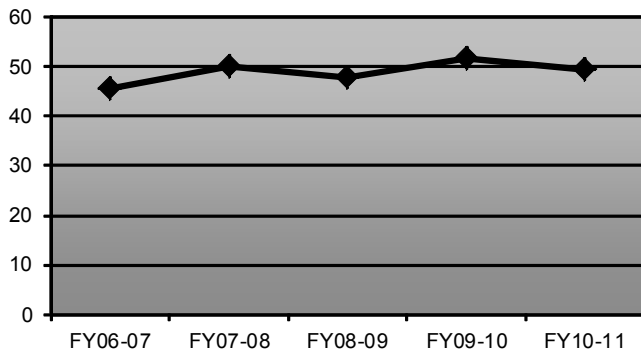
Total Passengers (000's)



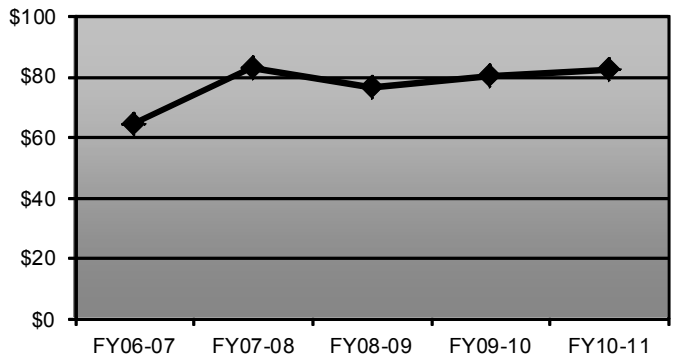
Operating Revenue Per Revenue Vehicle Hour*



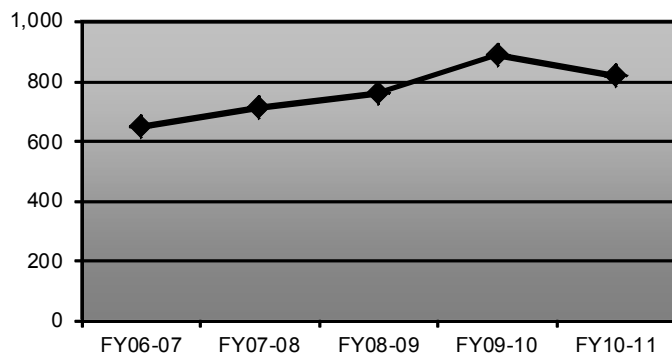
Revenue Vehicle Hours (000's)



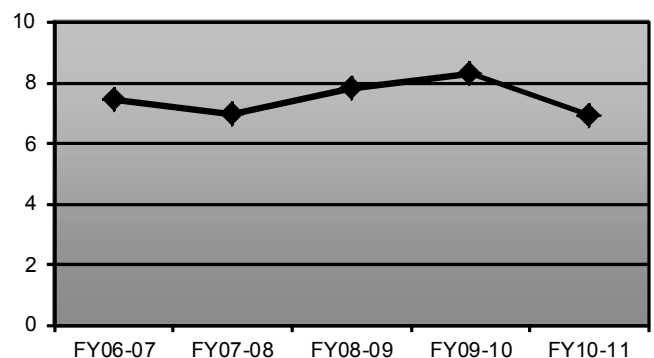
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour

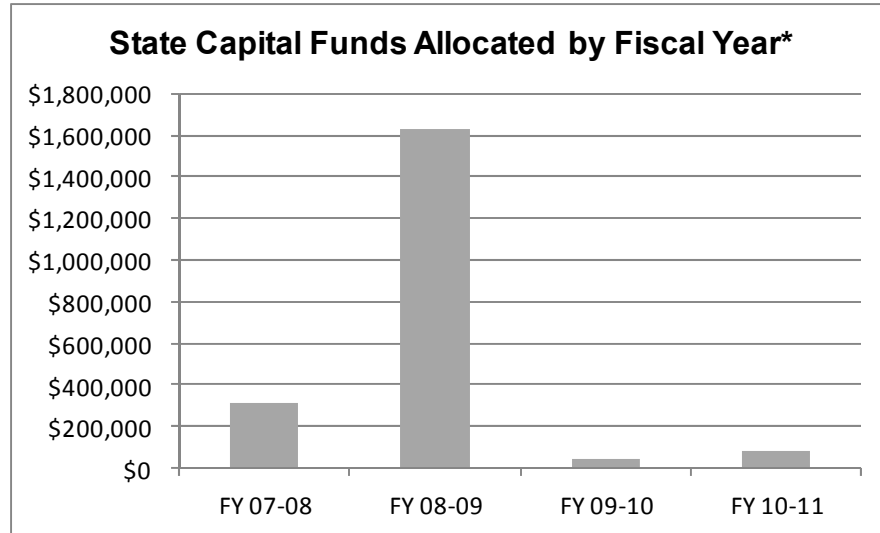


*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

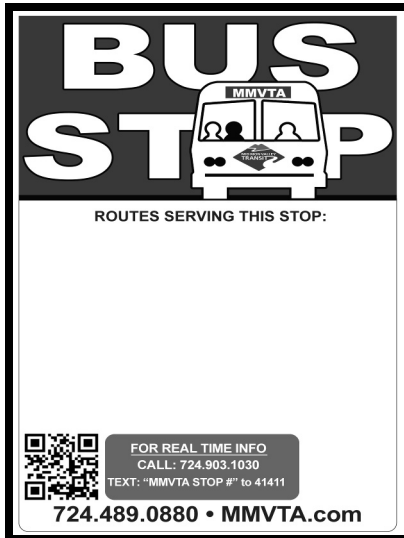
Community transportation provided by Washington County Transportation Authority in Washington County (see page 199).

Community transportation provided by five separate taxi companies in Westmoreland County (see page 201).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

TraXster Intelligent Transportation System



MMVTA has initiated the process of launching TraXster, a new Intelligent Transit System component. Phase I will be released to the public in Fall 2012 and features tracking, reporting, and real-time information regarding the MMVTA system. MMVTA riders will have access to online real-time tracking of routes, improved at-stop information (bus stop signs, schedule displays, and maps), at-stop real-time texting options, an Interactive Voice Response system to handle calls for real-time, and mobile-device alerting and viewing. A few LED screens are also included in the public launch of the system. With TraXster, MMVTA will be able to improve communications with riders and potential riders and most importantly enhance efficiencies in operations via a system that will provide real data for decision-making and planning.



Pottstown Area Rapid Transit (PART)

100 East High Street
Pottstown, PA 19464
Mr. Jason Bobst
(Borough Manager)
610-970-6515
www.pottstownarearapidtransit.com



House District

Montgomery: 53, 61, 70, 146, 147, 148, 149, 150, 151, 152, 153, 154, 157, 170, 194

Senate District

Montgomery: 4, 7, 10, 12, 17, 19, 24, 44



Service Area Statistics (2000 Census)

Square Miles: 34
Population: 51,000



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$1.24
Last Base Fare Increase: 2007 (20%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 267,012
Senior Passengers: 43,355
Revenue Vehicle Miles: 301,494
Revenue Vehicle Hours: 20,687



Employees

	Full-Time	Part-Time
Fixed-Route:	26	1
Paratransit:	0	0
System-wide:	26	1



Act 44 Operating Assistance

Operating Assistance: \$903,735
Required Local Match: \$60,773



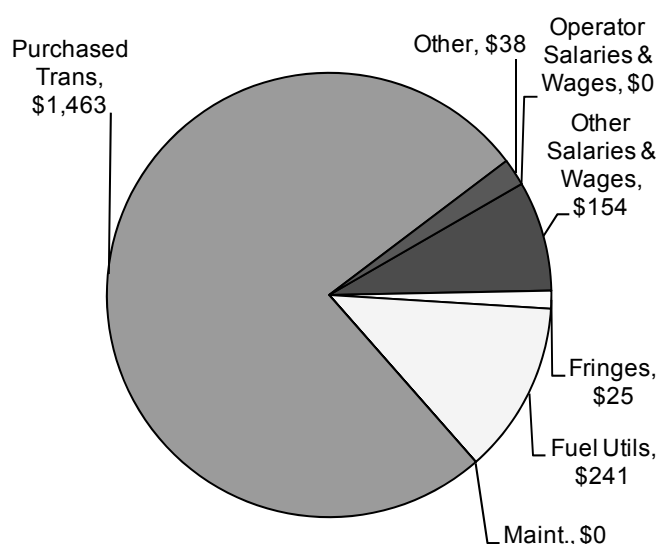
Total Fleet Size

Fixed-Route:	8
Paratransit:	2
System-wide:	10

OPERATING BUDGET

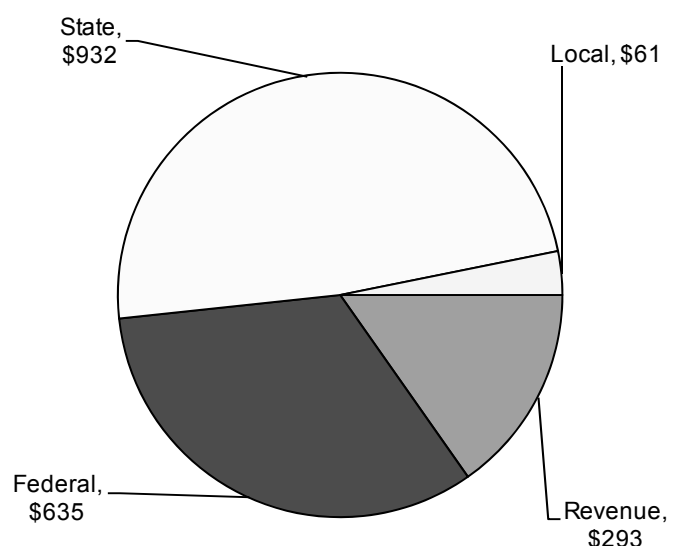
Operating Expense (000's)

\$1,921



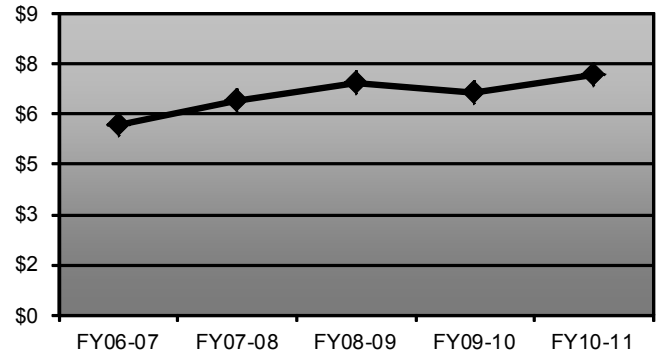
Operating Funds (000's)

\$1,921

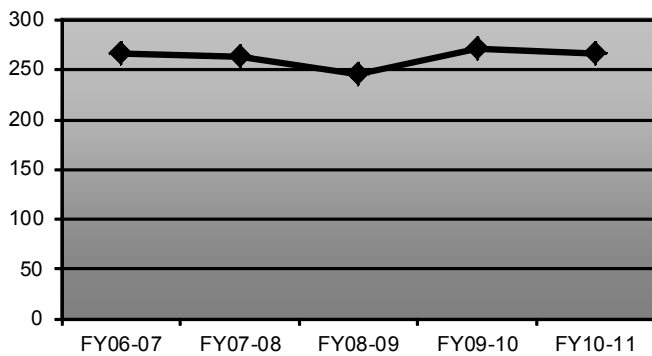




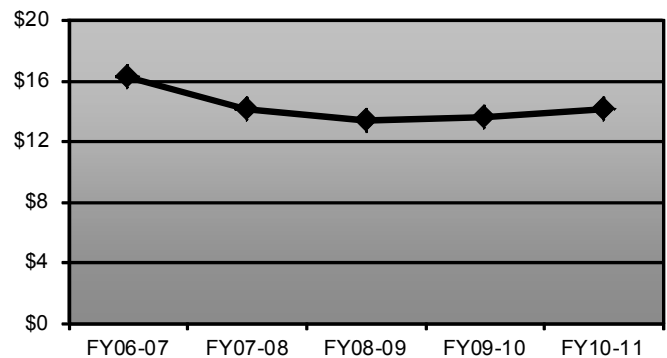
Operating Expense Per Passenger



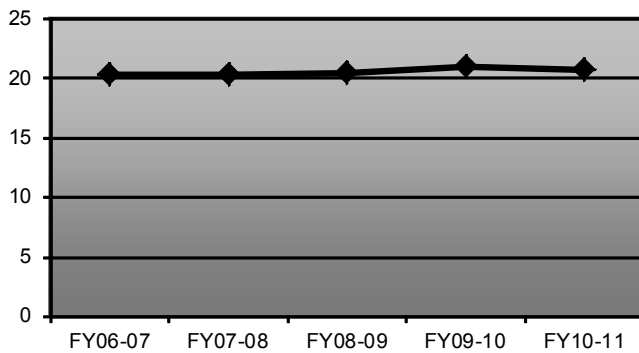
Total Passengers (000's)



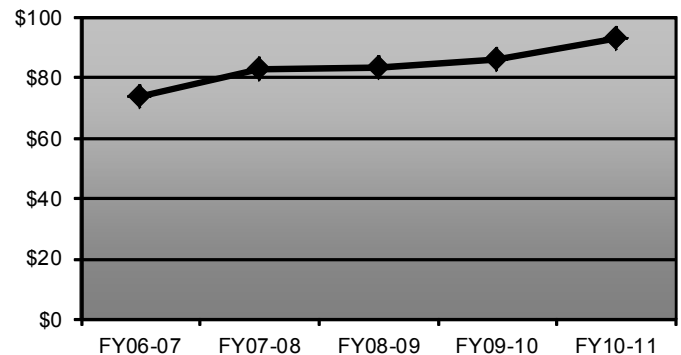
Operating Revenue Per Revenue Vehicle Hour*



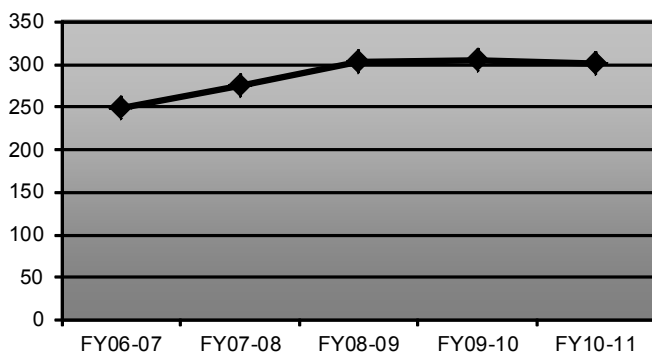
Revenue Vehicle Hours (000's)



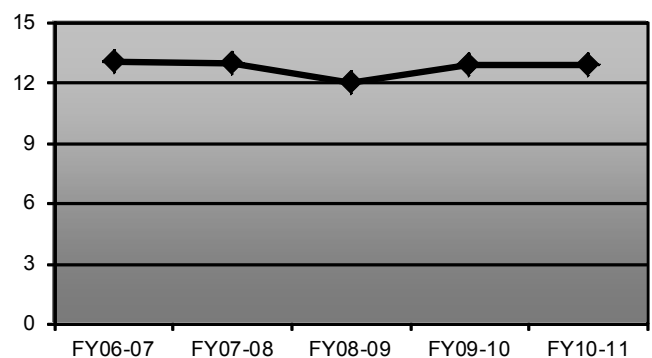
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



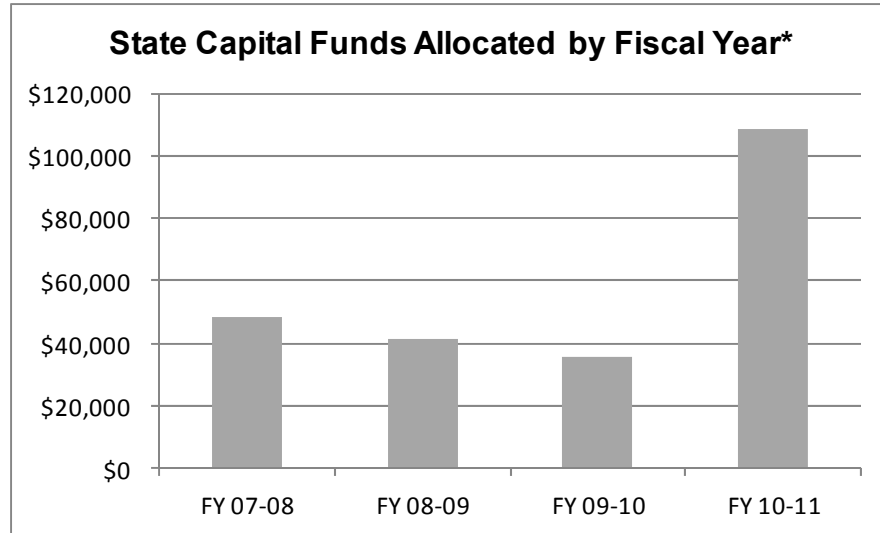
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Suburban Transit Network, Inc., in Montgomery County (see page 196).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Intermodal Transit Center Upgrades

PART has completed the construction of an Intermodal Transit Center. The facility, located in downtown Pottstown, has been utilized since September 2010. During FY 2010-11, PART installed additional site amenities including benches, receptacles, and planters. This facility and the recent upgrades help to accommodate riders and ease the use of the PART system.





Red Rose Transit Authority (RRTA)

45 Erick Road
Lancaster, PA 17601
Mr. David Kilmer
(Executive Director)
717-397-5613
www.redrosetransit.com



House District

Lancaster: 37, 41, 43, 96, 97, 98, 99, 100

Senate District

Lancaster: 13, 36, 48



Service Area Statistics (2000 Census)

Square Miles: 952
Population: 420,920



Fare Information

Fixed-Route Base: \$1.70
Fixed-Route Average: \$1.57
Last Base Fare Increase: July 2011 (6%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,891,741
Senior Passengers: 233,126
Revenue Vehicle Miles: 1,823,058
Revenue Vehicle Hours: 117,655



Employees

	Full-Time	Part-Time
Fixed-Route:	101	11
Paratransit:	100	4
System-wide:	201	15



Act 44 Operating Assistance

Operating Assistance: \$4,275,267
Required Local Match: \$213,357



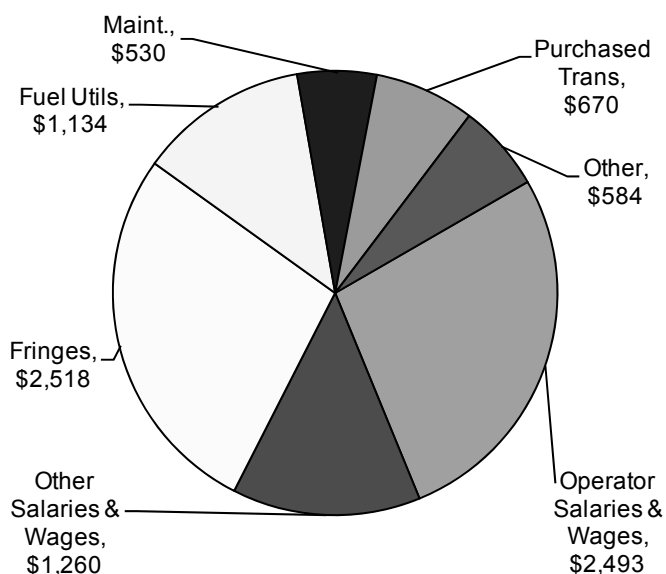
Total Fleet Size

Fixed-Route:	43
Paratransit:	88
System-wide:	131

OPERATING BUDGET

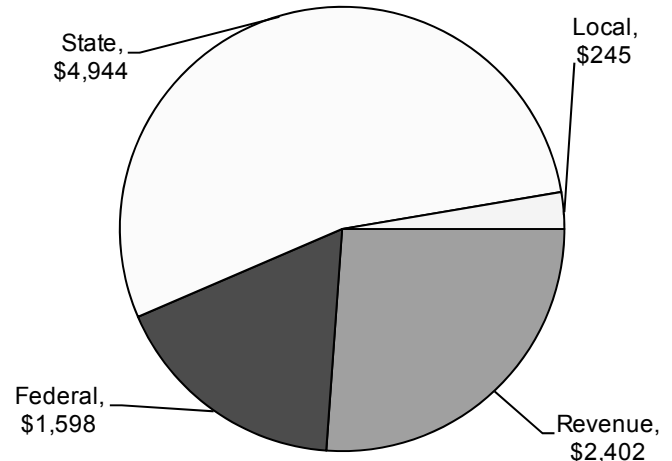
Operating Expense (000's)

\$9,189



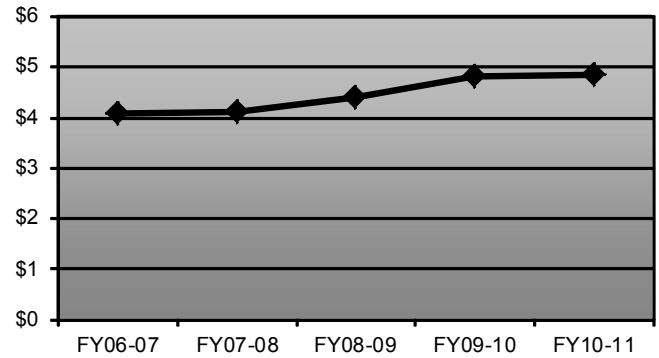
Operating Funds (000's)

\$9,189

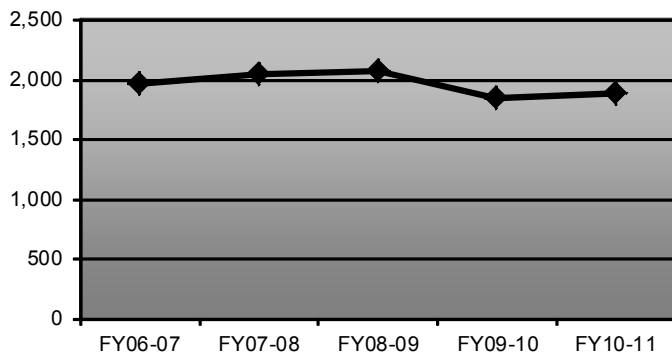




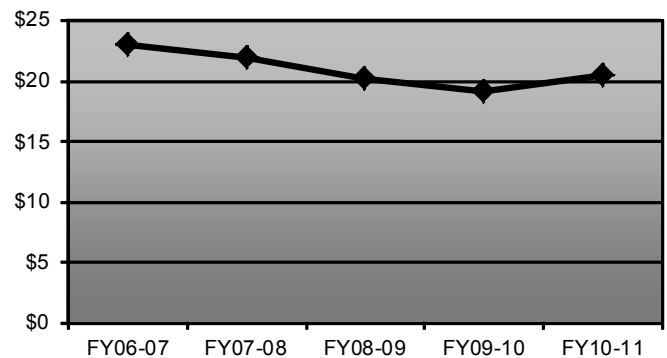
Operating Expense Per Passenger



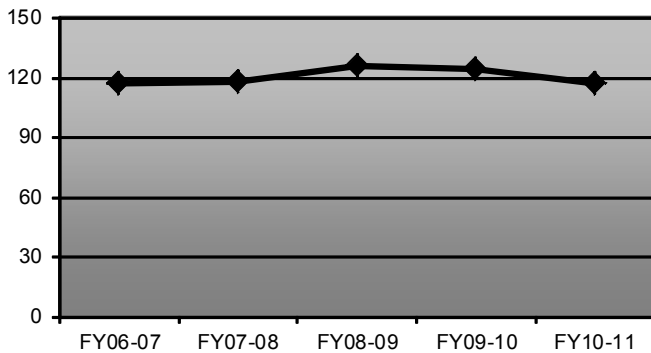
Total Passengers (000's)



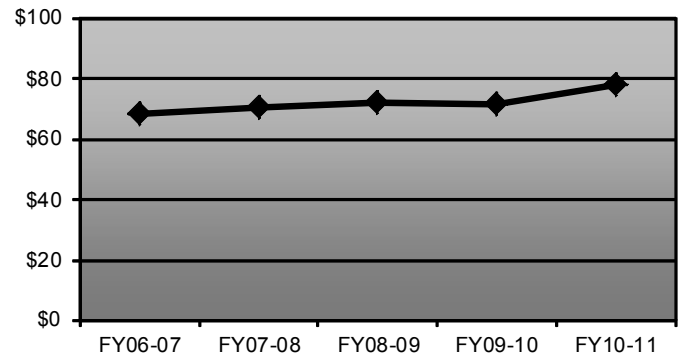
Operating Revenue Per Revenue Vehicle Hour*



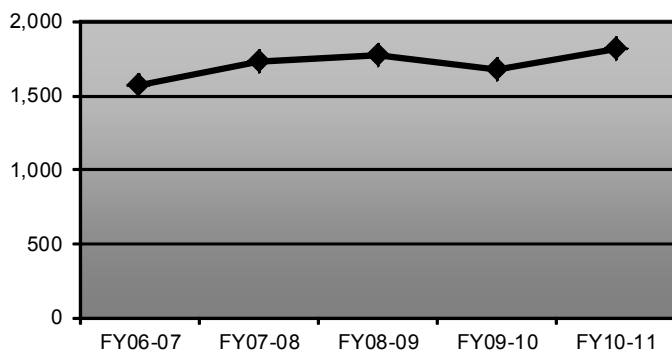
Revenue Vehicle Hours (000's)



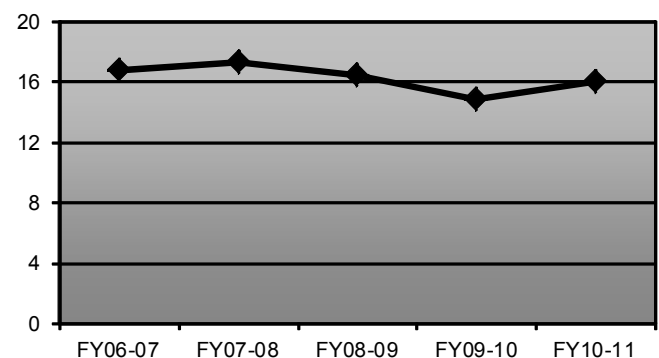
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Red Rose Transit Authority

45 Erick Road
Lancaster, PA 17601
717-397-5613
Mr. David Kilmer, Executive Director

Service Area Statistics (2000 Census)

Lancaster County

Square Miles: 949
Population: 470,658
65+ Population: 66,060
% of Population 65 and older: 14.0%

Vehicles Operated in Maximum Service

Community Transportation: 49

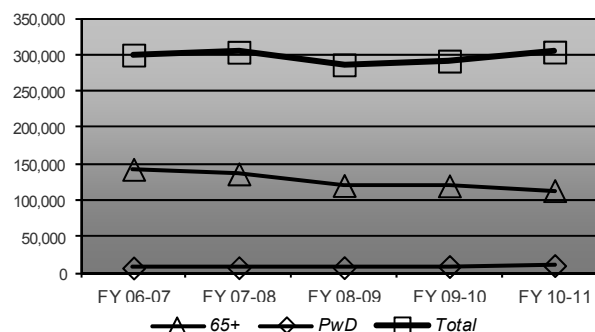
Fare Information

Average Shared-Ride Fare: \$18.84
Cost to Commonwealth
per Senior Citizen Trip: \$13.19
Last Base Fare Increase: July 2011

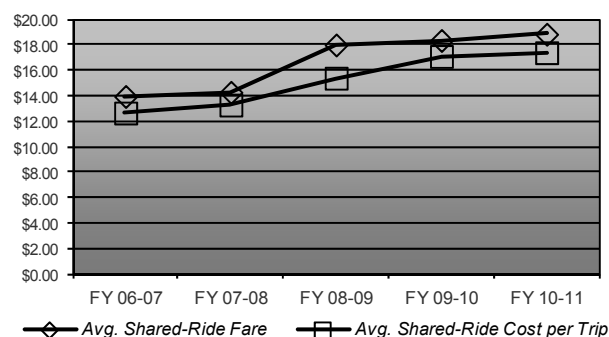
Trip Information

65+ Trips: 113,441
PwD Trips: 10,350
Other Shared-Ride Trips: 180,051
Total Shared-Ride Trips: 303,842
Non-Public Trips: 32,831

Shared-Ride Ridership



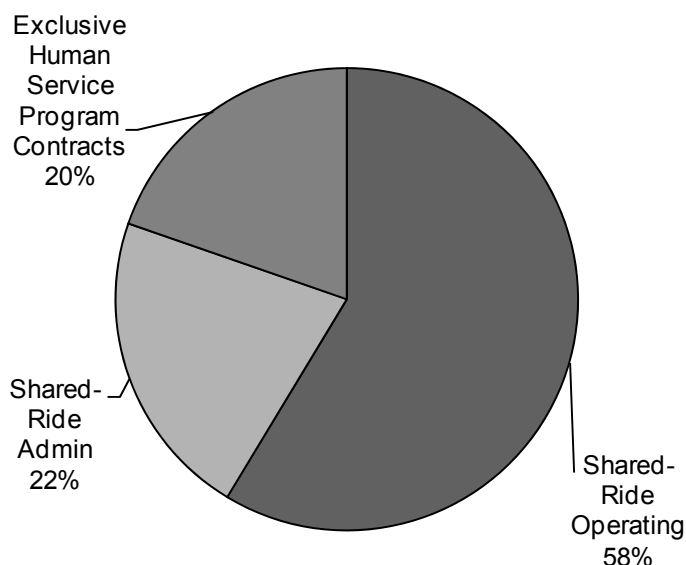
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

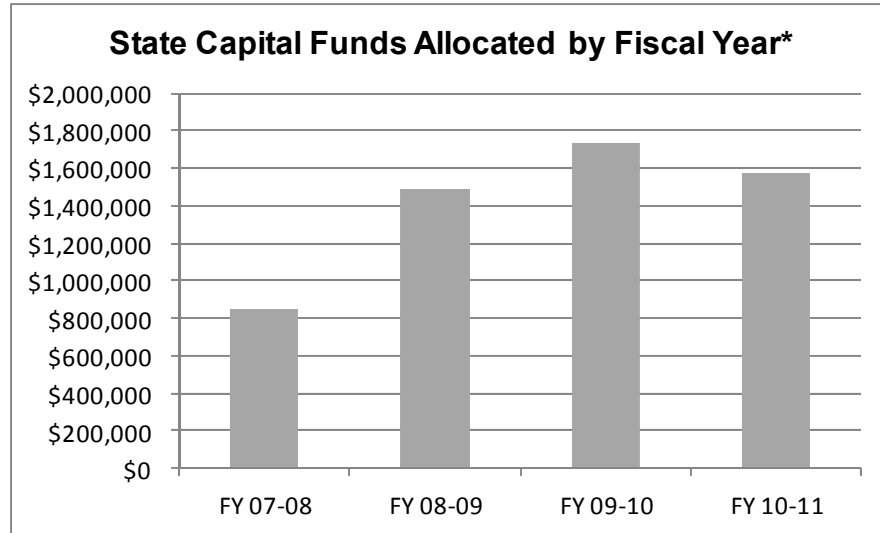
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 191,508	2.9%
Lottery	\$ 1,496,278	22.8%
Persons with Disabilities Program	\$ 194,045	3.0%
Area Agency on Aging	\$ 202,934	3.1%
Medical Assistance Transportation Program	\$ 2,692,663	41.1%
MH/MR	\$ 1,148,932	17.5%
Other	\$ 582,668	8.9%
Subsidy	\$ 50,409	0.8%
Total	\$ 6,559,437	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Queen Street Station Phase II



Construction of the new parking garage and additional bus stops at Queen Street Station continued throughout the year and is expected to be completed in Spring 2012, providing approximately 400 parking spaces and three new bus waiting areas. The parking garage will be available for commuter parking for the Lancaster Amtrak Station. The new facility will eliminate the excessive looping of the buses in the downtown area.

The parking garage has been constructed to accommodate joint development above the parking levels, such as condominiums, offices, or a hotel. RRTA already has a tenant for the corner lease space at the new facility. The revenue from the parking garage, leased space, and the future joint development space will provide supplemental operating funds for RRTA's bus service.



Mercer County Regional Council of Governments (MCRCOG)

2495 Highland Road
Hermitage, PA 16148
Mr. Thomas Tulip
(Executive Director)
724-981-1561
www.mcrcog.com



House District

Mercer: 7, 8, 17

Senate District

Mercer: 50



Service Area Statistics (2000 Census)

Square Miles: 672
Population: 120,293



Fare Information

Fixed-Route Base: \$1.00
Fixed-Route Average: \$0.57
Last Base Fare Increase: July 2006 (33%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 91,772
Senior Passengers: 18,525
Revenue Vehicle Miles: 146,606
Revenue Vehicle Hours: 11,957



Employees

	Full-Time	Part-Time
Fixed-Route:	3	2
Paratransit:	1	1
System-wide:	4	3



Act 44 Operating Assistance

Operating Assistance: \$624,775
Required Local Match: \$43,909



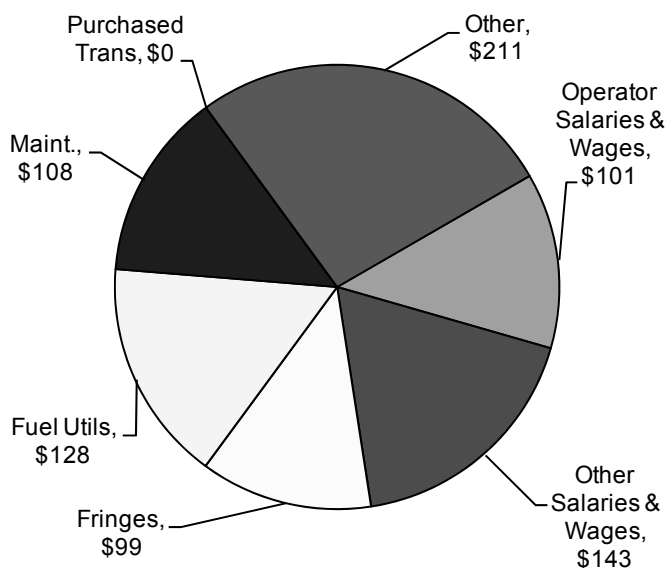
Total Fleet Size

Fixed-Route:	3
Paratransit:	2
System-wide:	5

OPERATING BUDGET

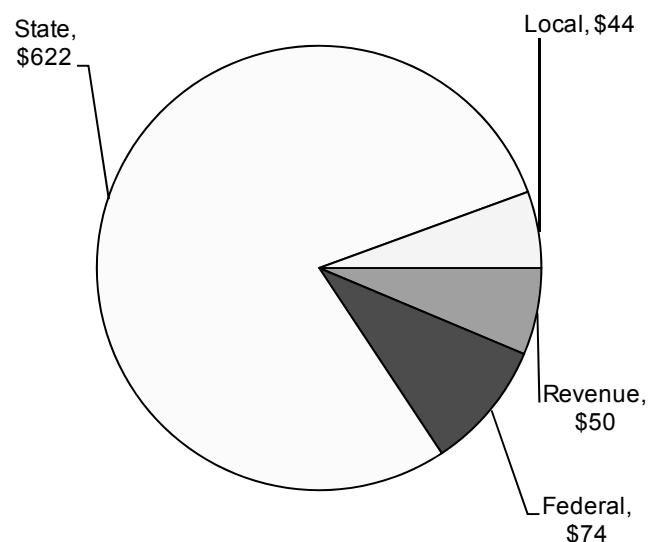
Operating Expense (000's)

\$790



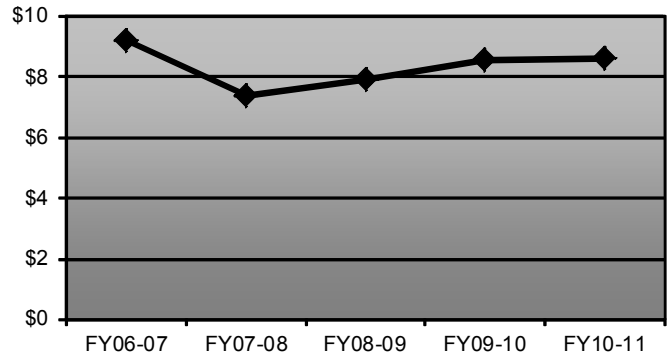
Operating Funds (000's)

\$790

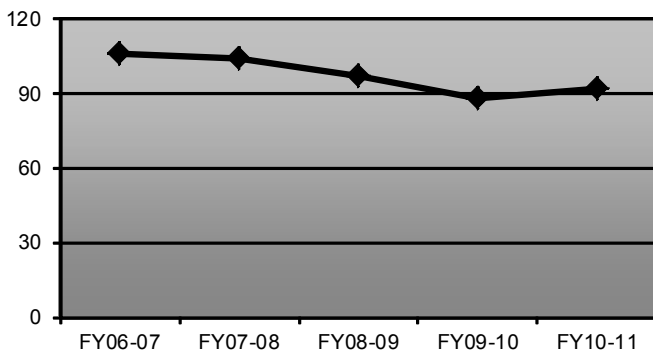




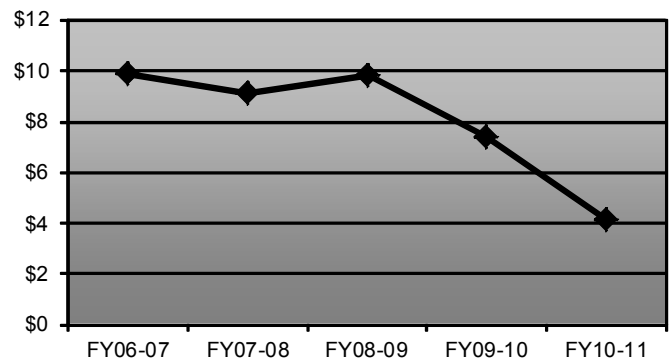
Operating Expense Per Passenger



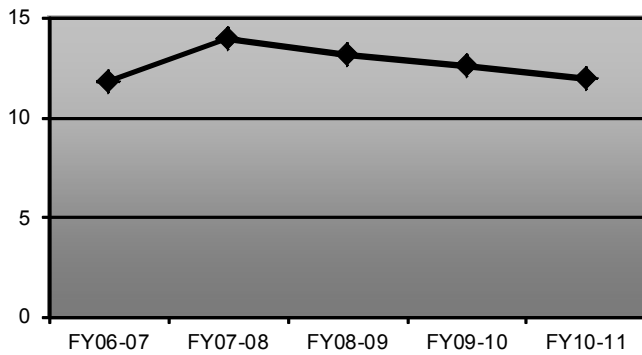
Total Passengers (000's)



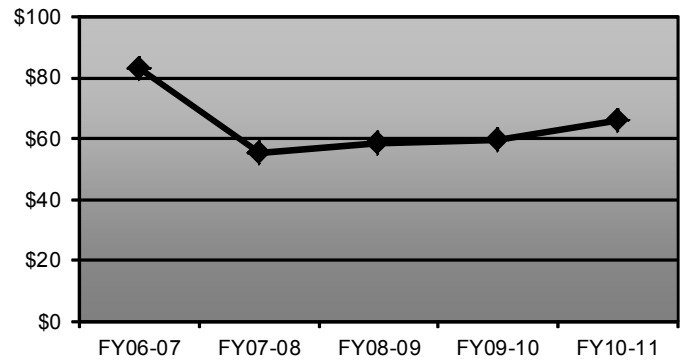
Operating Revenue Per Revenue Vehicle Hour*



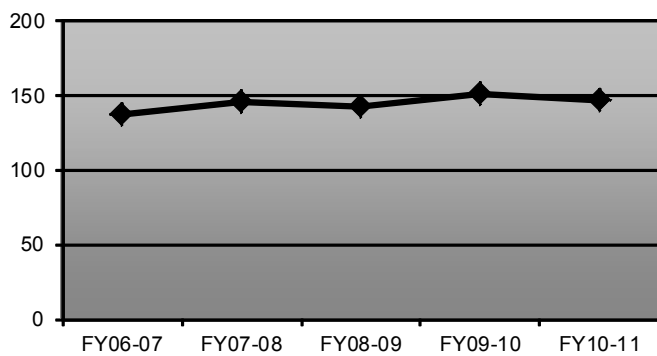
Revenue Vehicle Hours (000's)



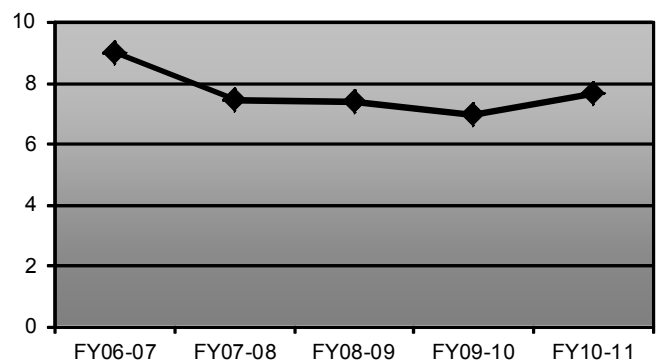
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Mercer County Regional Council of Governments

2495 Highland Road
Hermitage, PA 16148
724-981-1561
Mr. Thomas Tulip, Executive Director

Service Area Statistics (2000 Census)

Mercer County

Square Miles: 672
Population: 120,293
65+ Population: 21,740
% of Population 65 and older: 18.1%

Vehicles Operated in Maximum Service

Community Transportation: 20

Fare Information

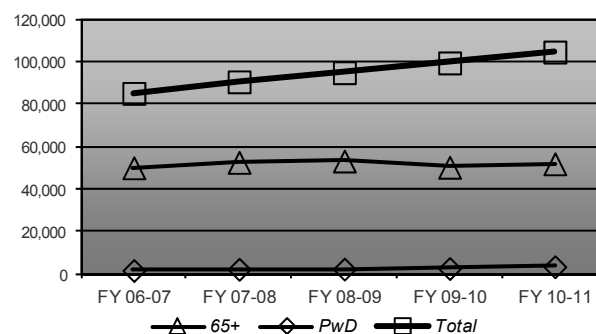
Average Shared-Ride Fare: \$15.14
Cost to Commonwealth
per Senior Citizen Trip: \$13.37
Last Base Fare Increase: July 2005

Trip Information

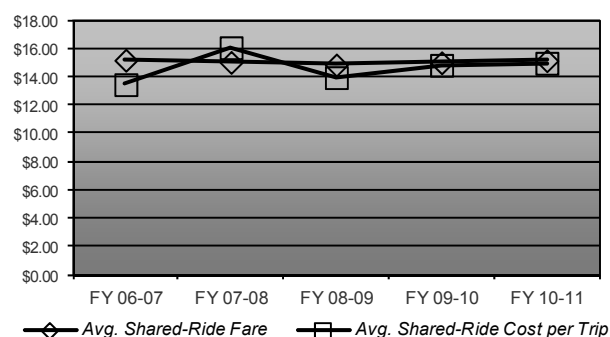
65+ Trips: 51,874
PwD Trips: 3,352
Other Shared-Ride Trips: 49,313
Total Shared-Ride Trips: 104,539

Non-Public Trips: 0

Shared-Ride Ridership



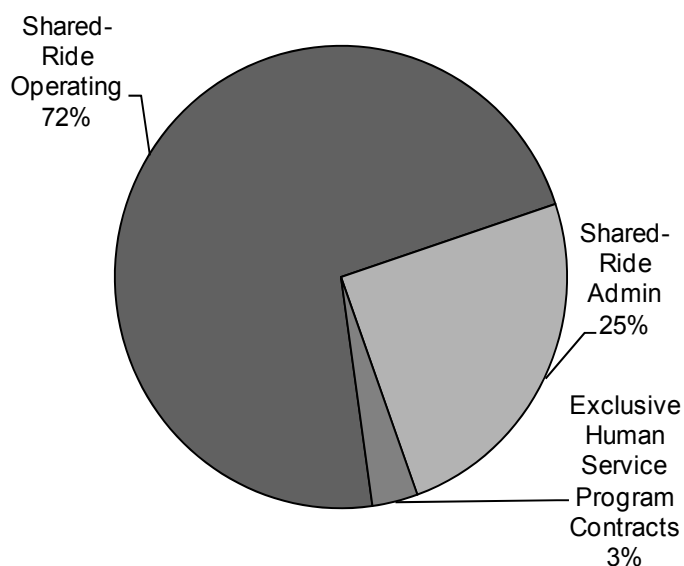
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

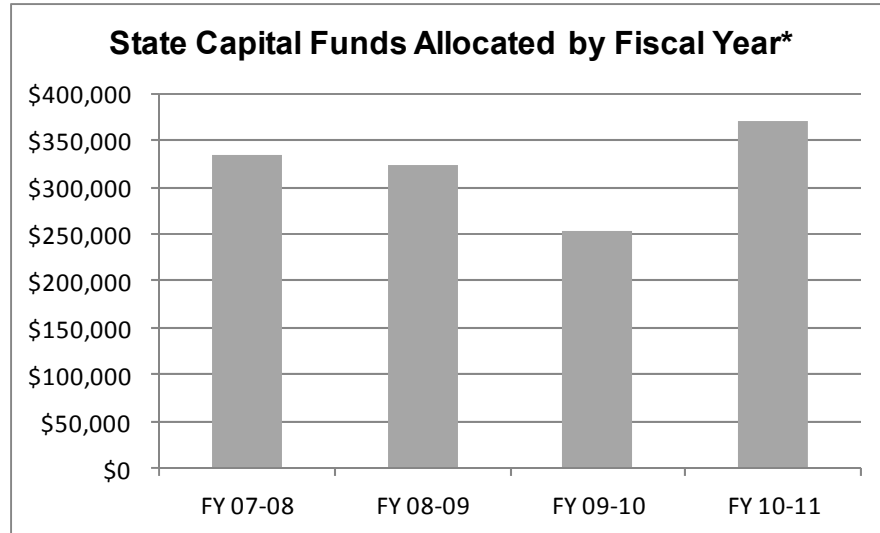
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 112,757	6.9%
Lottery	\$ 693,525	42.2%
Persons with Disabilities Program	\$ 57,887	3.5%
Area Agency on Aging	\$ 157,235	9.6%
Medical Assistance Transportation Program	\$ 616,312	37.5%
MH/MR	\$ -	0.0%
Other	\$ 5,849	0.4%
Subsidy	\$ -	0.0%
Total	\$ 1,643,565	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Storage and Office Expansion



Existing Facility



Land Purchased for Expansion of Facility

The Mercer County Regional Council of Governments (MCRCOG), administrator of the Shenango Valley Shuttle Service and Mercer County Community Transit, purchased two parcels of land. The first is the property they previously leased from the City of Hermitage, on which MCRCOG's existing maintenance garage/storage facility and operations office are located. The second parcel is adjacent to that site. The land acquisition will enable construction of new office space and six additional storage bays, currently in the planning phase.



City of Washington
55 W. Maiden Street
Washington, PA 15301
Ms. Nancy Basile
(Transit Coordinator)
724-223-4200
www.ggcbusride.com



House District
Washington: 39, 40, 46, 48, 49, 50
Senate District
Washington: 32, 37, 46



Service Area Statistics (2000 Census)
Square Miles: 33
Population: 61,634



Fare Information
Fixed-Route Base: \$1.10
Fixed-Route Average: \$1.53
Last Base Fare Increase: June 2004 (10%)



Act 44 Fixed-Route Distribution Factors
Total Passengers: 46,419
Senior Passengers: 13,947
Revenue Vehicle Miles: 195,519
Revenue Vehicle Hours: 12,929



Employees	Full-Time	Part-Time
Fixed-Route:	3	10
Paratransit:	1	3
System-wide:	4	13



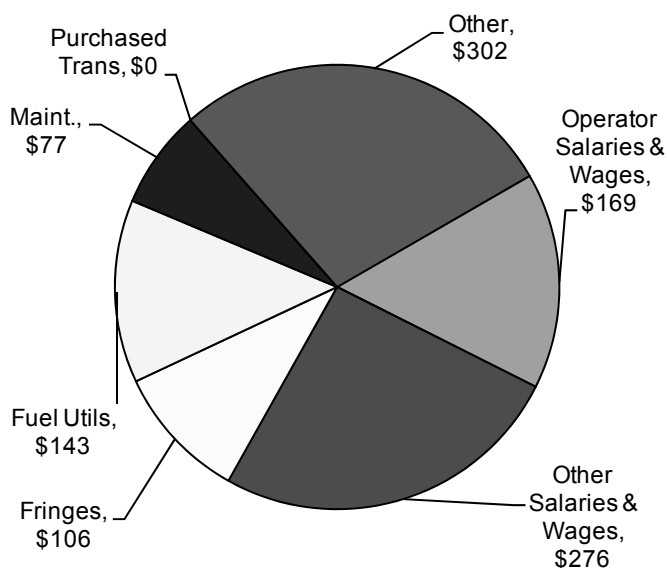
Act 44 Operating Assistance
Operating Assistance: \$920,505
Required Local Match: \$127,315



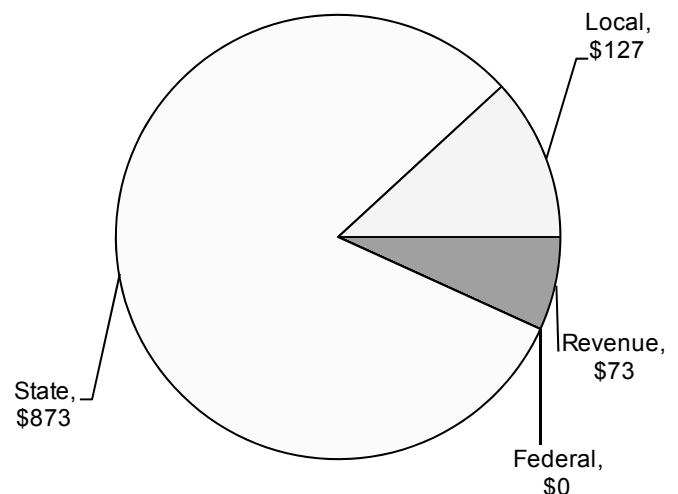
Total Fleet Size
Fixed-Route: 5
Paratransit: 4
System-wide: 9

OPERATING BUDGET

Operating Expense (000's)
\$1,073

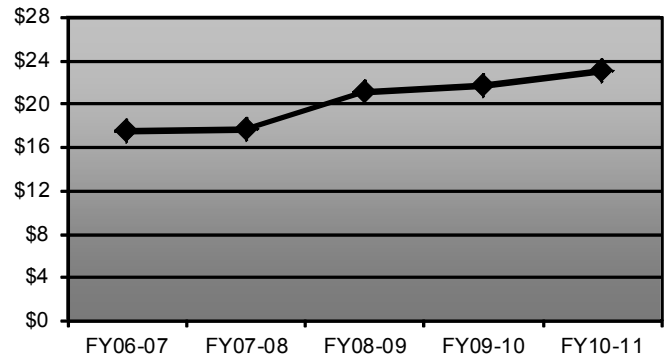


Operating Funds (000's)
\$1,073

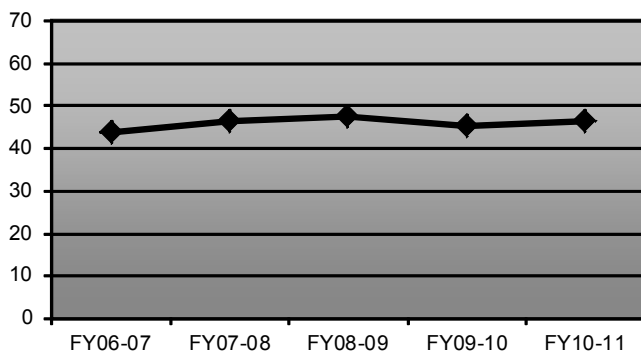




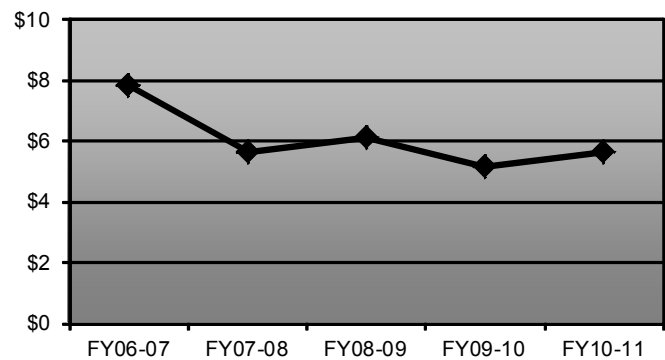
Operating Expense Per Passenger



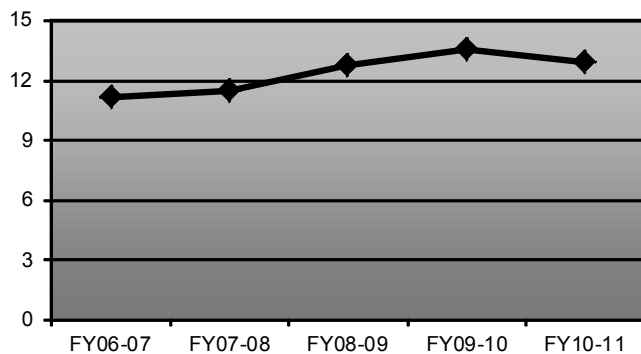
Total Passengers (000's)



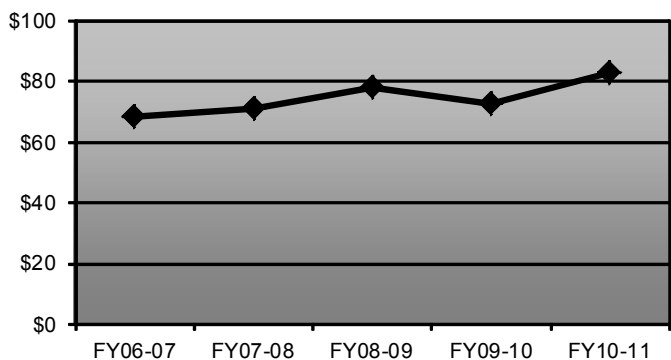
Operating Revenue Per Revenue Vehicle Hour*



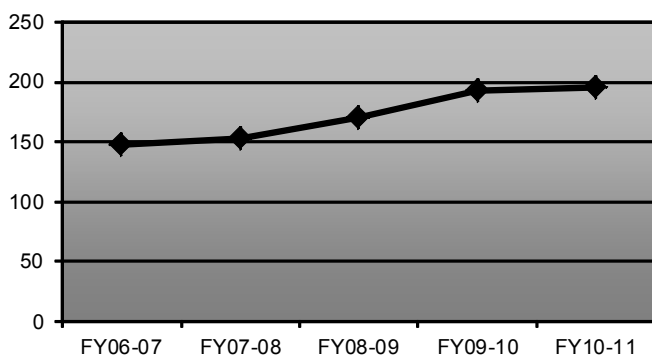
Revenue Vehicle Hours (000's)



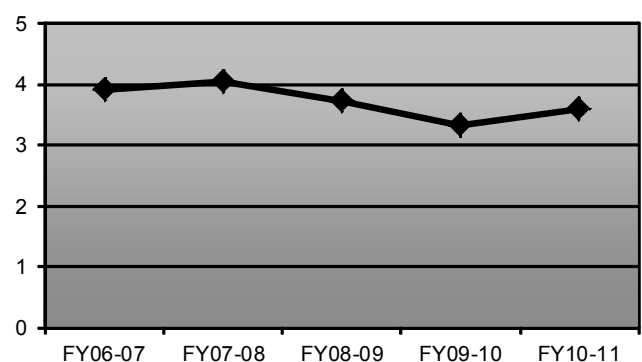
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



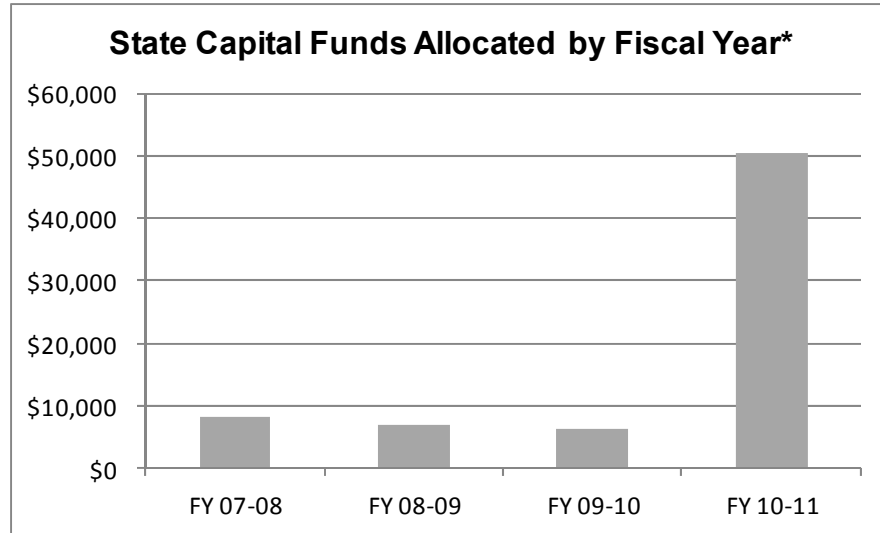
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

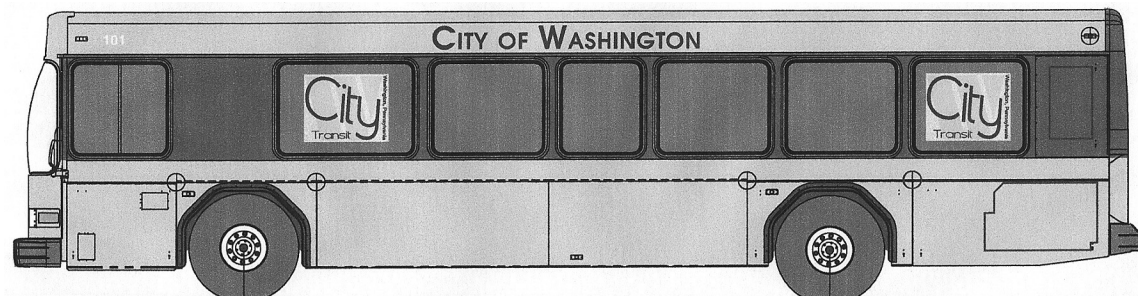
Community Transportation

Community transportation provided by Washington County
Transportation Authority in Washington County (see page 199).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Bus Replacement



The City of Washington has ordered new buses, expecting delivery in Spring 2012. These 35-foot transit coaches will replace vehicles designated for service on the commuter route from Washington to downtown Pittsburgh. These vehicles boast a bold green color scheme and new City Transit logo.



Westmoreland County Transit Authority (WCTA)

41 Bell Way
Greensburg, PA 15601
Mr. Larry Morris
(Executive Director)
724-832-2705
www.westmorelandtransit.com



House District

Westmoreland: 25, 52, 54, 55, 56, 57, 58, 59

Senate District

Westmoreland: 32, 38, 39, 41, 45, 46



Service Area Statistics (2000 Census)

Square Miles: 664
Population: 297,851



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$2.30
Last Base Fare Increase: Feb 2008 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 500,688
Senior Passengers: 77,634
Revenue Vehicle Miles: 998,183
Revenue Vehicle Hours: 48,474



Employees

	Full-Time	Part-Time
Fixed-Route:	44	32
Paratransit:	148	14
System-wide:	192	46



Act 44 Operating Assistance

Operating Assistance: \$2,301,570
Required Local Match: \$246,632



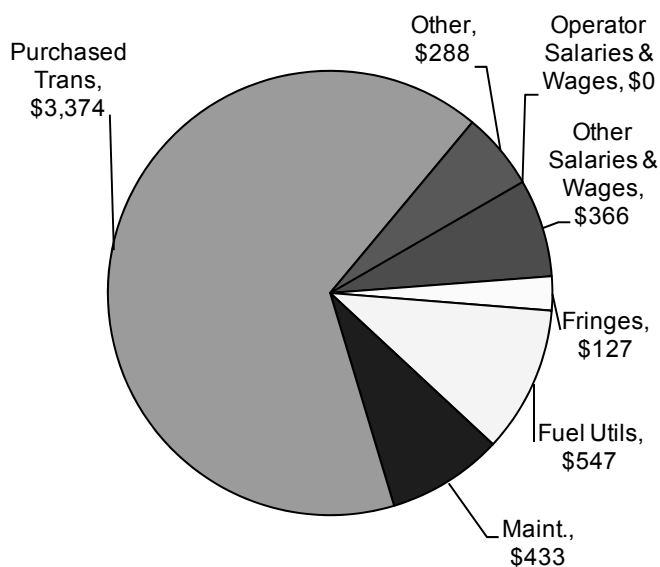
Total Fleet Size

Fixed-Route:	33
Paratransit:	92
System-wide:	125

OPERATING BUDGET

Operating Expense (000's)

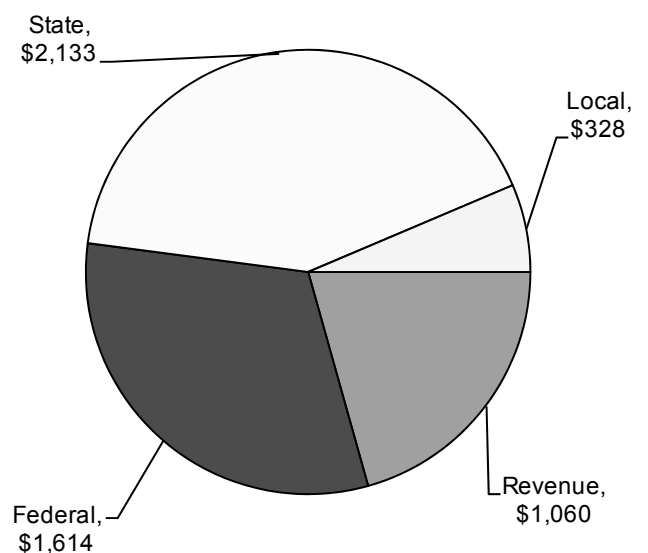
\$5,135



*Includes Rural Service

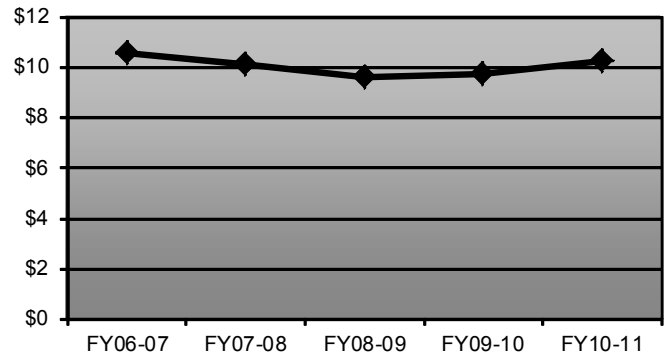
Operating Funds (000's)

\$5,135

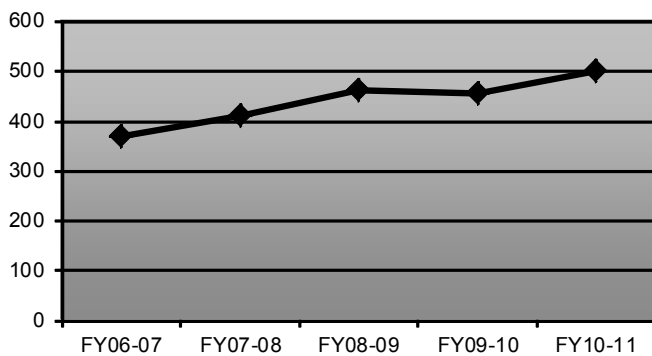




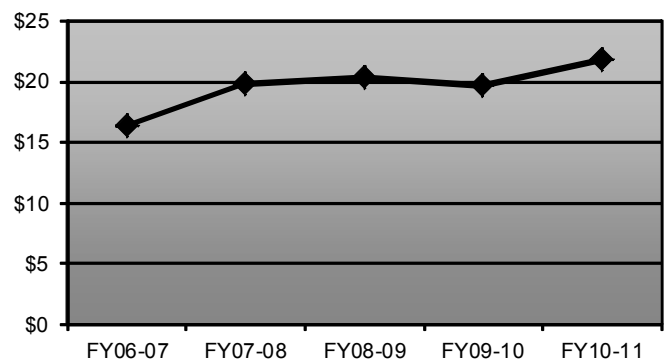
Operating Expense Per Passenger



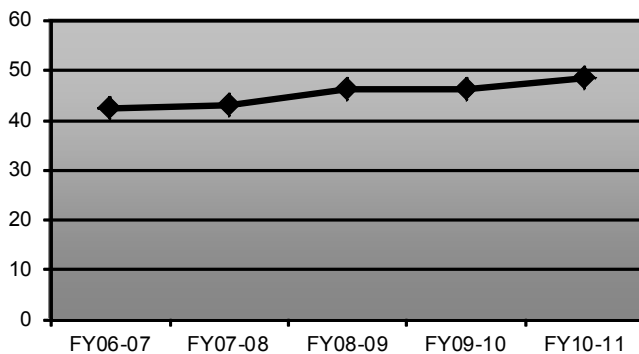
Total Passengers (000's)



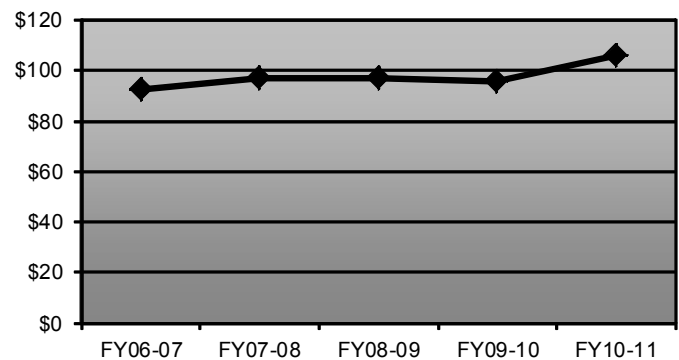
Operating Revenue Per Revenue Vehicle Hour*



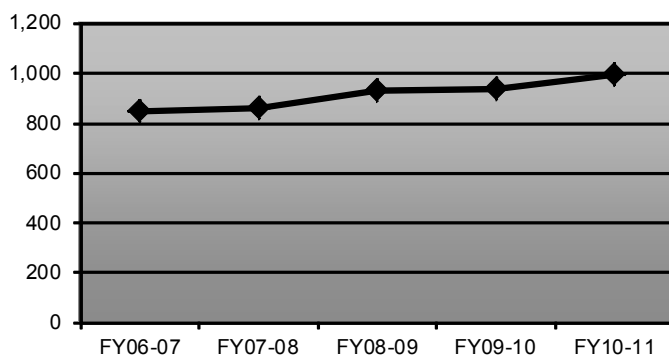
Revenue Vehicle Hours (000's)



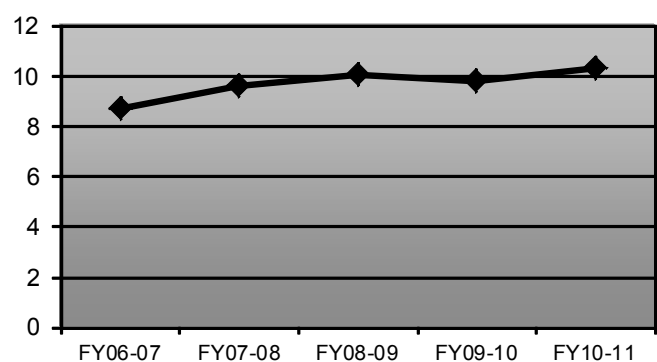
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



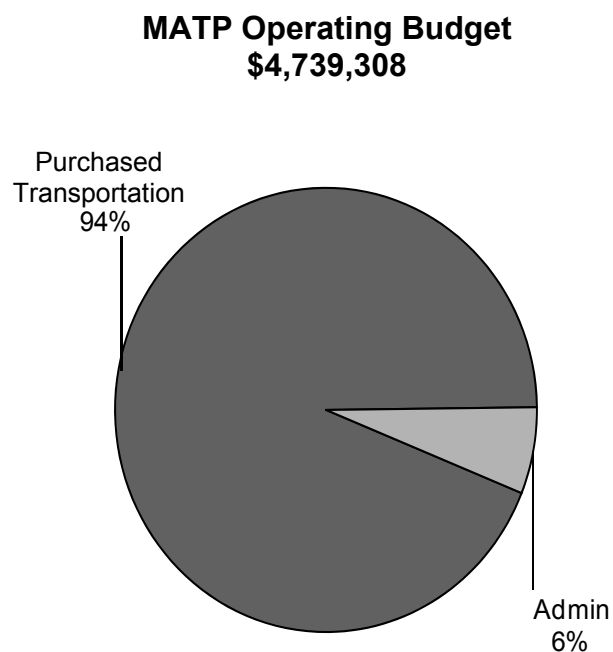
Total Ridership Per Revenue Vehicle Hour



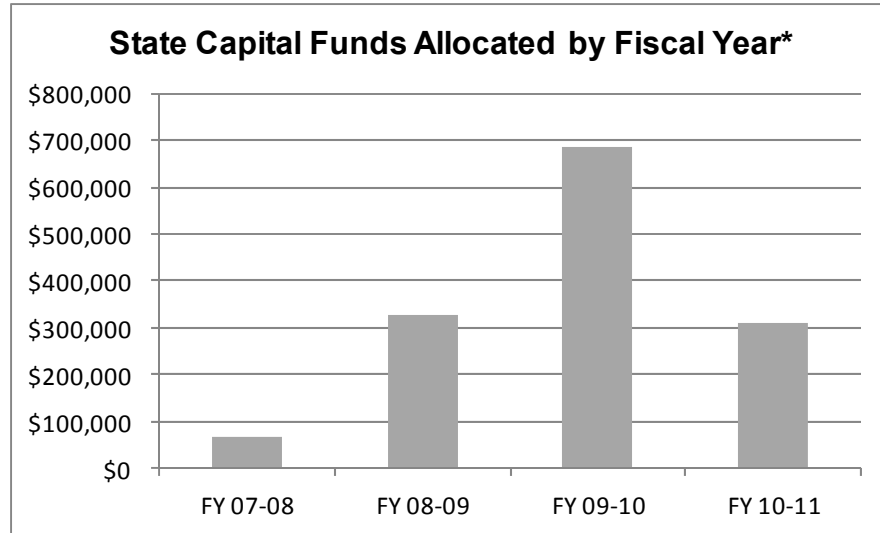
*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Westmoreland County Transit Authority is the designated Medical Assistance Transportation Program coordinator in Westmoreland County.



Additional community transportation service is provided by five separate taxi companies in Westmoreland County (see page 201).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Commuter Vehicle Purchase



WCTA purchased nine 49-passenger commuter coaches to replace older vehicles. These buses are used to provide daily commuter service between Westmoreland County and the City of Pittsburgh. The new buses are more reliable and operationally efficient, and provide comfort for long-distance commutes.



Williamsport River Valley Transit (RVT)

1500 West Third Street
Williamsport, PA 17701
Mr. William Nichols, Jr.
(General Manager)
570-326-2500
www.ridervt.com



House District

Lycoming: 83, 84

Senate District

Lycoming: 23



Service Area Statistics (2000 Census)

Square Miles: 89
Population: 69,764



Fare Information

Fixed-Route Base: \$2.00
Fixed-Route Average: \$1.03
Last Base Fare Increase: May 2005 (33%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,337,204
Senior Passengers: 210,025
Revenue Vehicle Miles: 837,978
Revenue Vehicle Hours: 54,075



Employees

	Full-Time	Part-Time
Fixed-Route:	44	7
Paratransit:	0	2
System-wide:	44	9



Act 44 Operating Assistance

Operating Assistance: \$3,111,582
Required Local Match: \$261,651



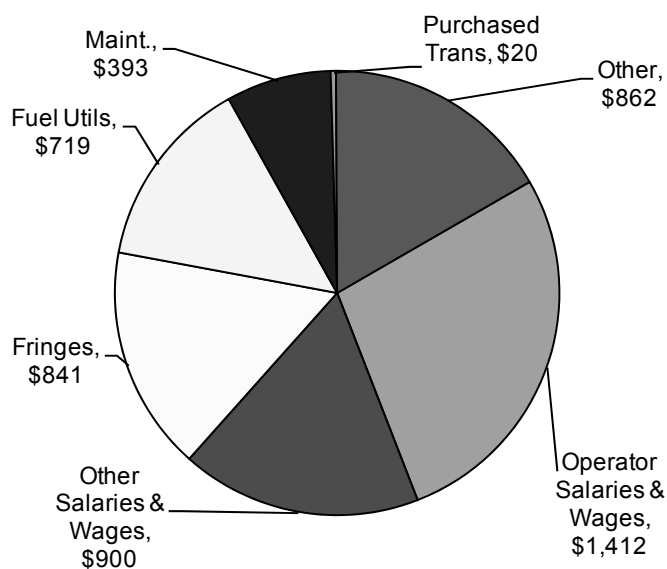
Total Fleet Size

Fixed-Route:	33
Paratransit:	2
System-wide:	35

OPERATING BUDGET

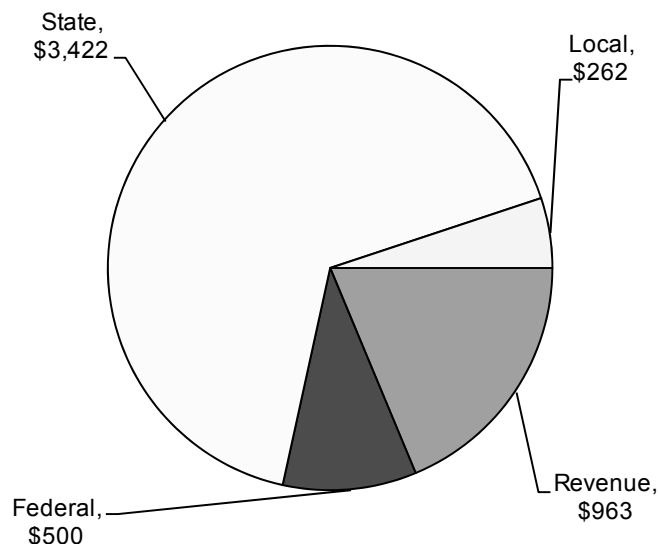
Operating Expense (000's)

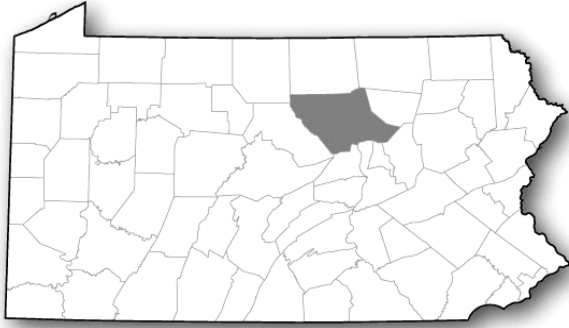
\$5,147



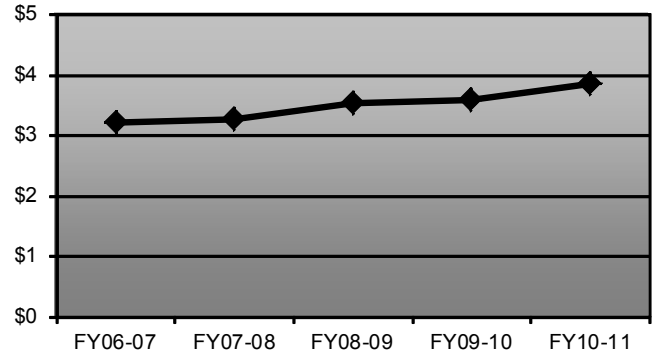
Operating Funds (000's)

\$5,147

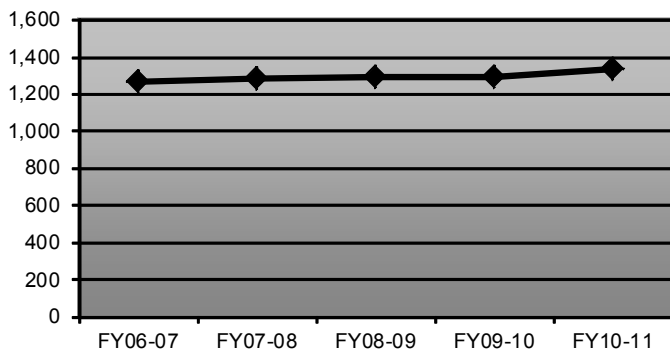




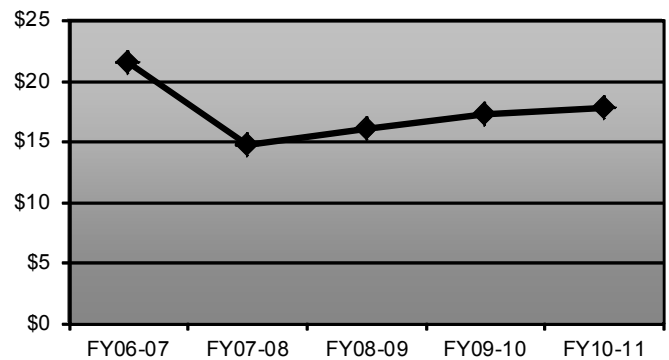
Operating Expense Per Passenger



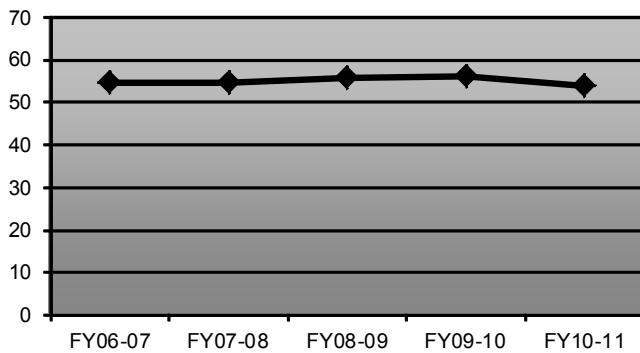
Total Passengers (000's)



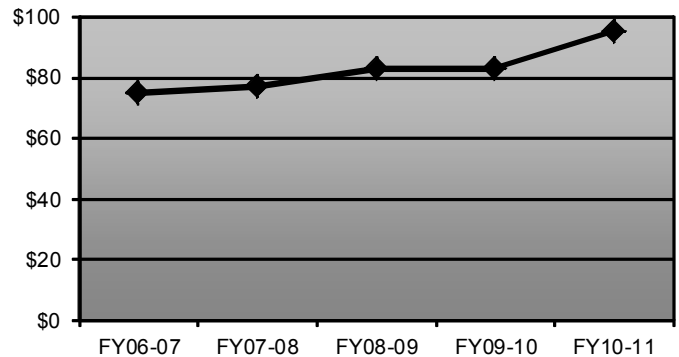
Operating Revenue Per Revenue Vehicle Hour*



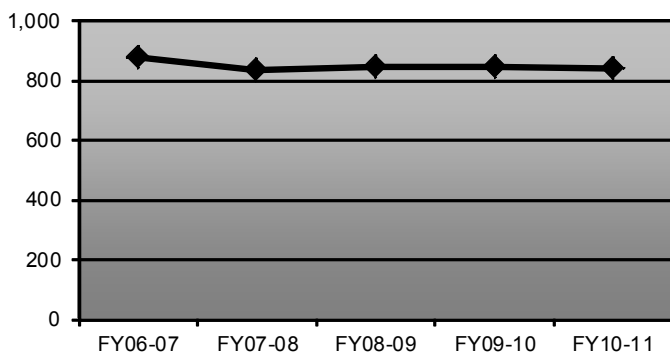
Revenue Vehicle Hours (000's)



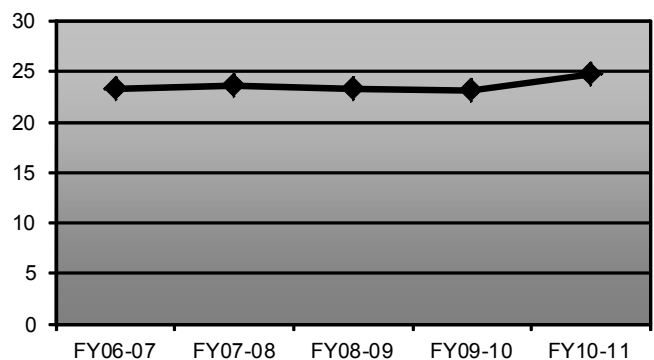
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



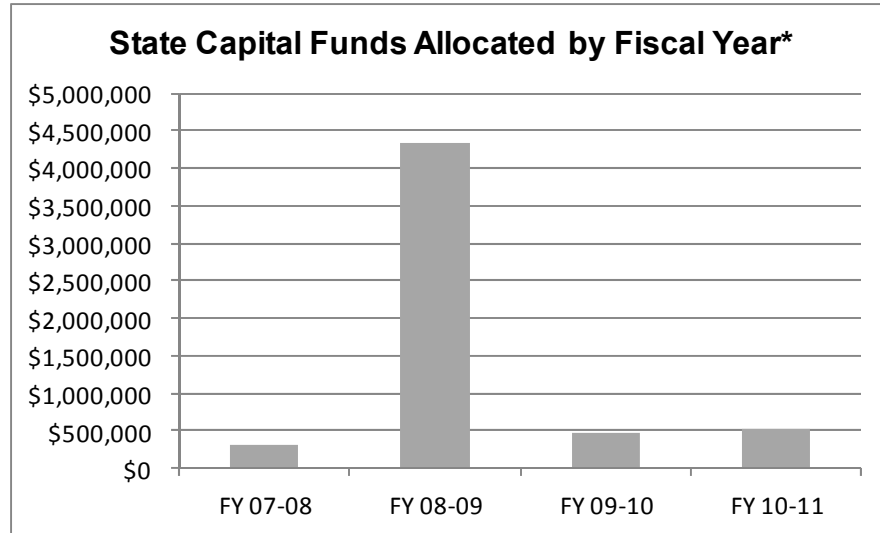
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by STEP, Inc., in Lycoming and Clinton counties (see page 195).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Church Street Transportation Center

River Valley Transit's Church Street Transportation Center, completed in early 2011, joins the RVT local fixed-route services with the Susquehanna Transit Company's intercity services in one facility. Out-of-town passengers can reach Church Street on an intercity bus and then use RVT local service to access Williamsport shopping, medical facilities, restaurants, and other amenities. Williamsport residents are able to use local bus service to get to the Transportation Center and then use Susquehanna Transit Company to travel to New York and other destinations. The Church Street Transportation Center provides generous space for passenger loading and unloading, a waiting room with restrooms for passengers, and a driver's lounge. In addition, the Church Street Transportation Center has supplemental parking resources to meet the parking needs of park-and-ride customers, current businesses, and other future developments.





York County Transportation Authority (YCTA)

1230 Roosevelt Avenue
York, PA 17404
Mr. Richard Farr
(Executive Director)
717-846-5562
www.rabbittransit.org



House District

York: 47, 92, 93, 94, 95, 193, 196

Senate District

York: 13, 15, 28, 31, 33



Service Area Statistics (2000 Census)

Square Miles: 911
Population: 381,751



Fare Information

Fixed-Route Base: \$1.40
Fixed-Route Average: \$1.38
Last Base Fare Increase: January 2008 (4%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,528,226
Senior Passengers: 151,600
Revenue Vehicle Miles: 1,577,905
Revenue Vehicle Hours: 119,744



Employees

	Full-Time	Part-Time
Fixed-Route:	76	2
Paratransit:	19	59
System-wide:	95	61



Act 44 Operating Assistance

Operating Assistance: \$3,847,199
Required Local Match: \$312,556



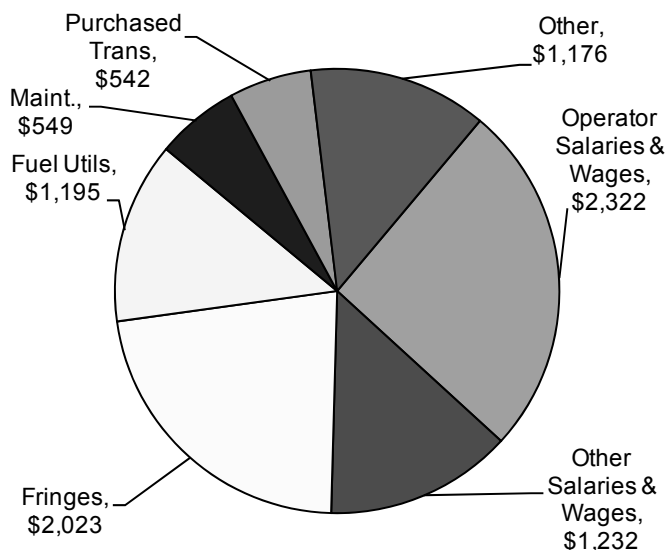
Total Fleet Size

Fixed-Route:	44
Paratransit:	41
System-wide:	85

OPERATING BUDGET

Operating Expense (000's)

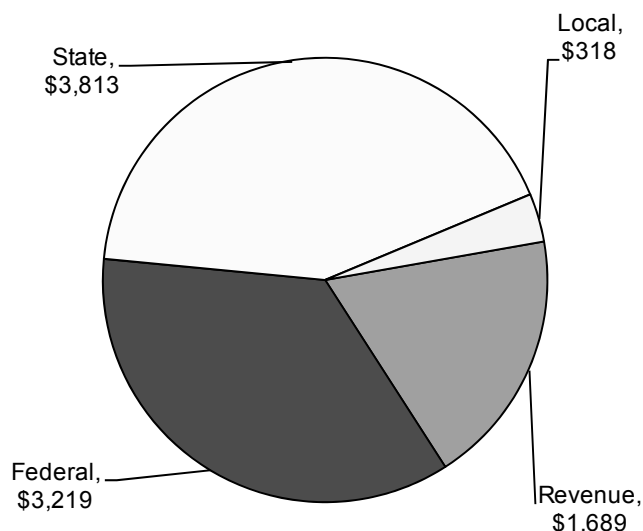
\$9,039



*Includes Rural Service

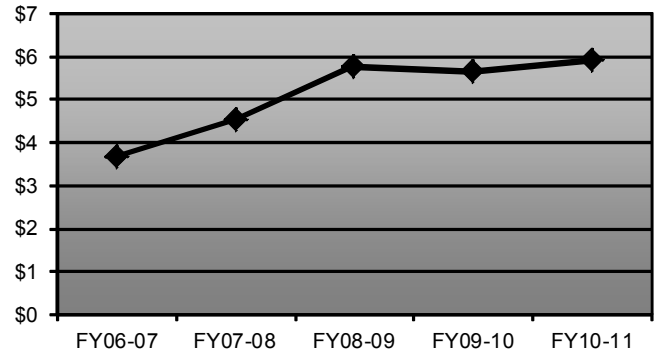
Operating Funds (000's)

\$9,039

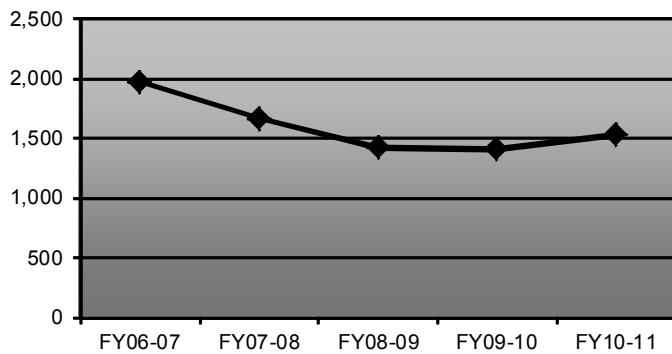




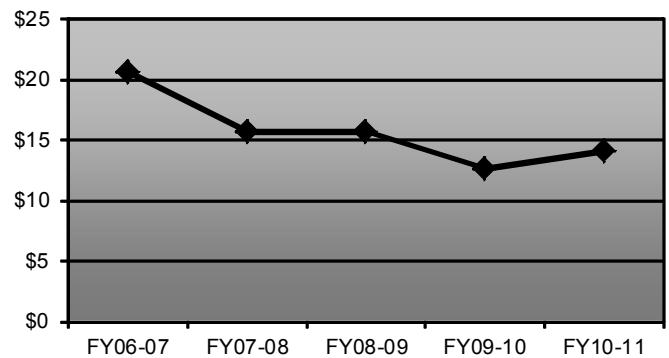
Operating Expense Per Passenger



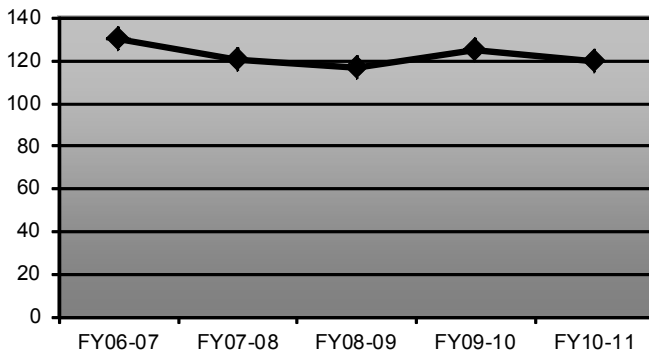
Total Passengers (000's)



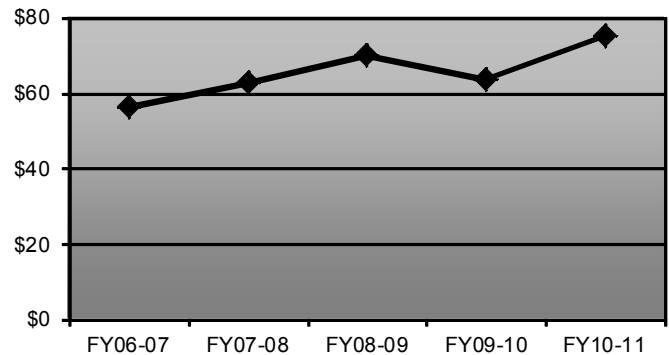
Operating Revenue Per Revenue Vehicle Hour*



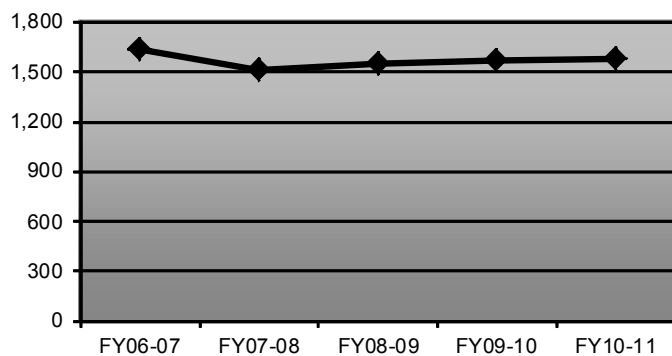
Revenue Vehicle Hours (000's)



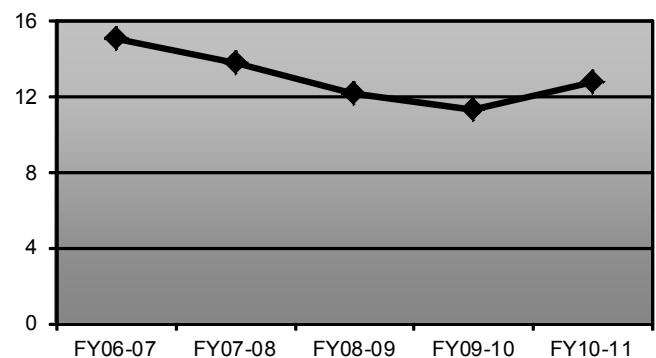
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

York County Transportation Authority

1230 Roosevelt Avenue
York, PA 17404
717-846-5562
Mr. Richard Farr, Executive Director

Service Area Statistics (2000 Census)

York County

Square Miles: 904
Population: 381,751
65+ Population: 51,492
% of Population 65 and older: 13.5%

Vehicles Operated in Maximum Service

Community Transportation: 60

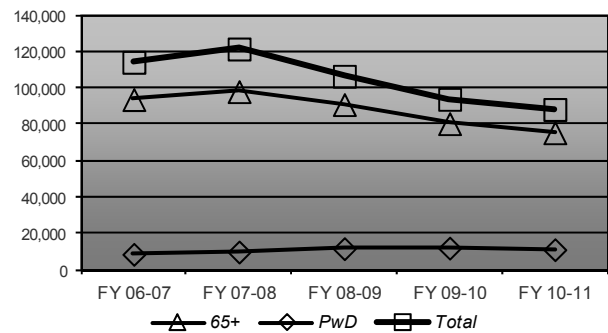
Fare Information

Average Shared-Ride Fare: \$13.72
Cost to Commonwealth per Senior Citizen Trip: \$11.62
Last Base Fare Increase: July 2008

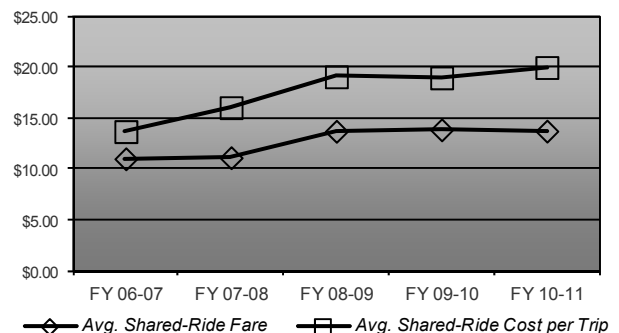
Trip Information

65+ Trips: 75,370
PwD Trips: 11,072
Other Shared-Ride Trips: 1,739
Total Shared-Ride Trips: 88,181
Non-Public Trips: 81,369

Shared-Ride Ridership



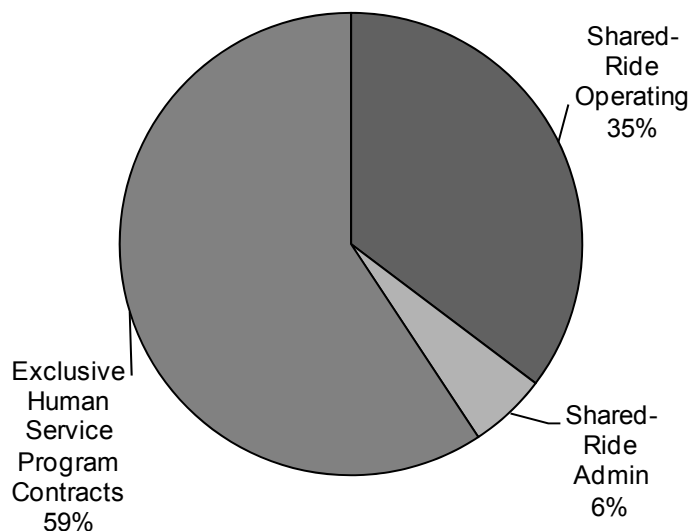
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 5%

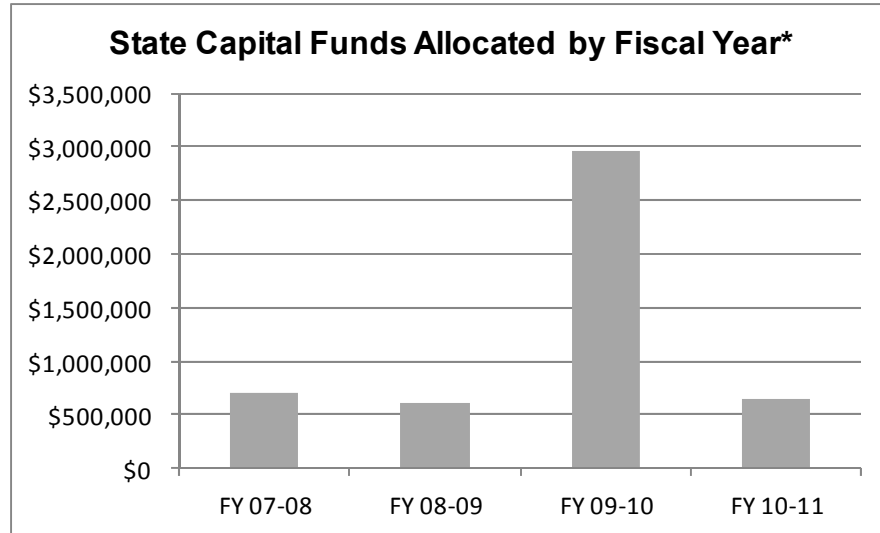
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



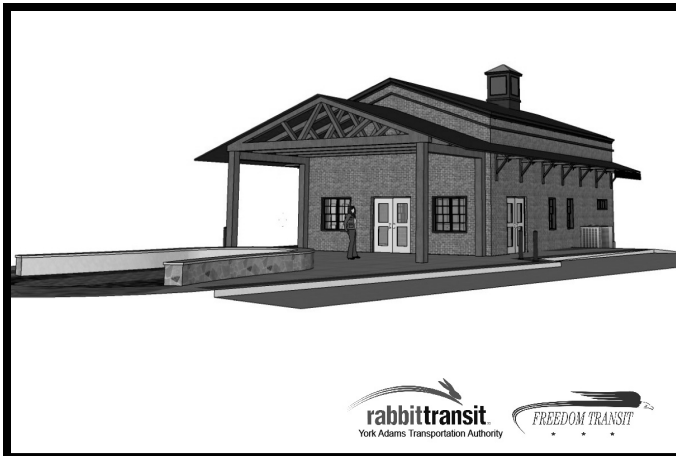
Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 152,573	3.5%
Lottery	\$ 876,076	20.3%
Persons with Disabilities Program	\$ 121,282	2.8%
Area Agency on Aging	\$ 54,875	1.3%
Medical Assistance Transportation Program	\$ 2,032,898	47.1%
MH/MR	\$ 260,683	6.0%
Other	\$ 270,894	6.3%
Subsidy	\$ 550,495	12.7%
Total	\$ 4,319,776	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Gettysburg Transit Center



Rendering of Planned Center



Construction as of April 2012

Recognizing the need for a transfer facility in Gettysburg, YCTA has begun construction of the Gettysburg Transit Center. This building will serve as the hub and connection point for Freedom Transit, which serves Gettysburg National Park, and the 15N rabbitEXPRESS commuter bus service between Gettysburg and Harrisburg. Freedom Transit's three main lines will connect at the Transit Center to transfer passengers to historic replica trolleys with a destination of the Gettysburg National Military Park Museum & Visitor Center, as well as other key attractions in the Gettysburg area. Also alighting at the Transit Center are passengers who have traveled by Amtrak and connected to the rabbitEXPRESS service in Harrisburg to complete their journey. This facility will accommodate the movement of thousands of additional tourists to celebrate the 150th anniversary of the Battle of Gettysburg.

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Section III

Rural Systems



Area Transportation (ATA)

44 Transportation Center
Johnsonburg, PA 15845
Mr. Michael Imbrogno
(Chief Executive Officer)
814-965-2111
www.rideata.com



House District

Cameron: 67 Clearfield: 74, 75 Elk: 75
Jefferson: 66 McKean: 65, 67 Potter: 67

Senate District

Cameron: 25 Clearfield: 25, 35, 41 Elk: 25
Jefferson: 25 McKean: 25 Potter: 25



Service Area Statistics (2000 Census)

Square Miles: 5,091
Population: 234,416



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$1.28
Last Base Fare Increase: July 2008 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 335,203
Senior Passengers: 22,353
Revenue Vehicle Miles: 1,305,898
Revenue Vehicle Hours: 98,614



Employees

	Full-Time	Part-Time
Fixed-Route:	29	93
Paratransit:	0	0
System-wide:	29	93



Act 44 Operating Assistance

Operating Assistance: \$3,079,236
Required Local Match: \$215,252



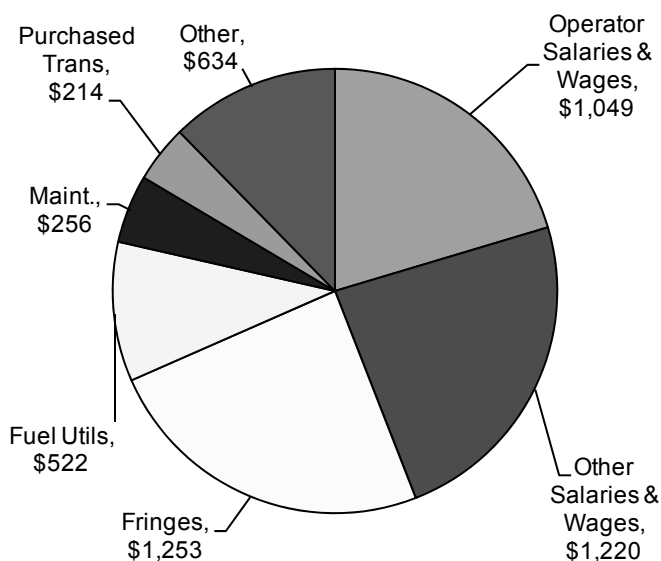
Total Fleet Size

Fixed-Route:	42
Paratransit:	48
System-wide:	90

OPERATING BUDGET

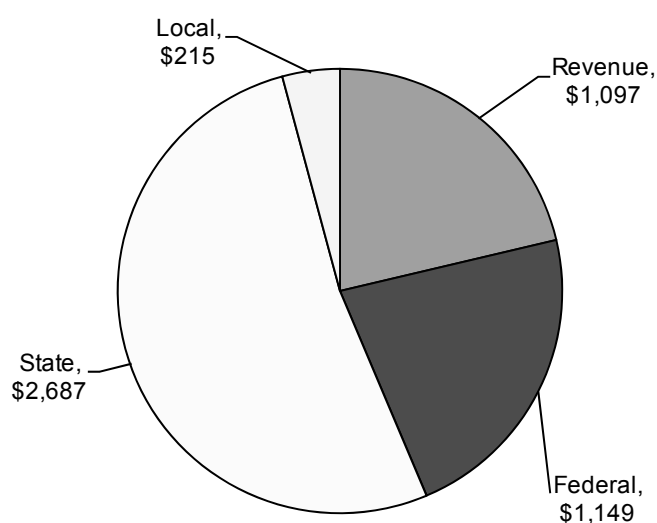
Operating Expense (000's)

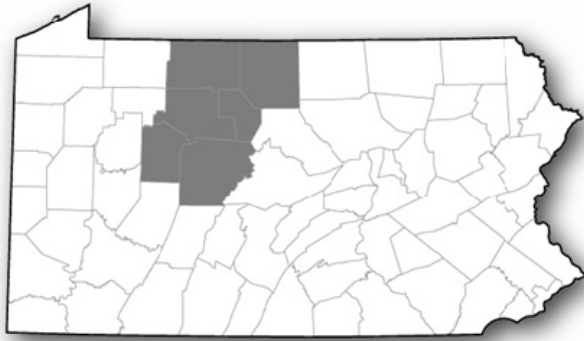
\$5,148



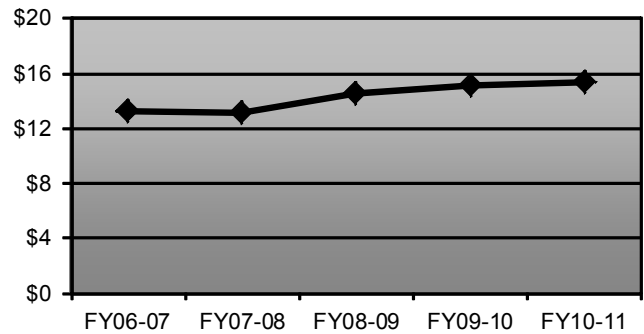
Operating Funds (000's)

\$5,148

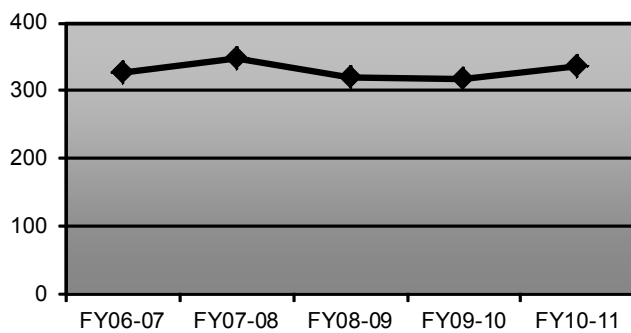




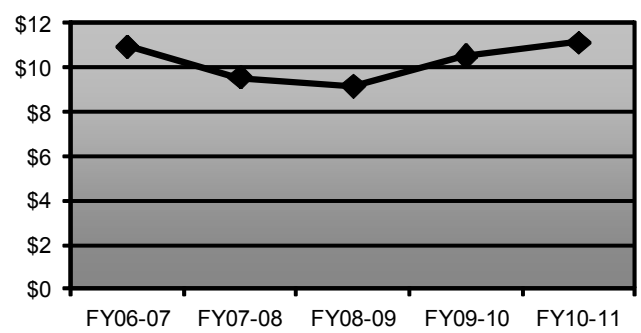
Operating Expense Per Passenger



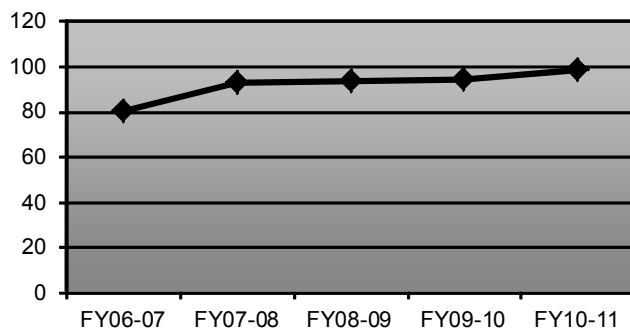
Total Passengers (000's)



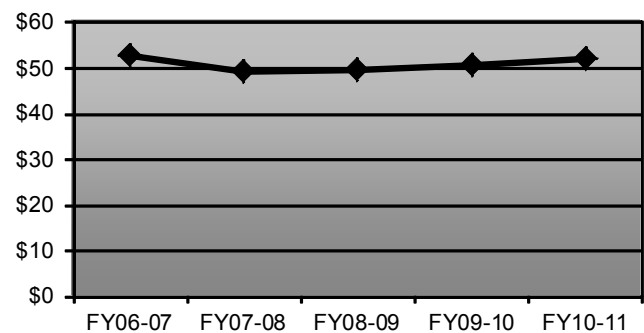
Operating Revenue Per Revenue Vehicle Hour*



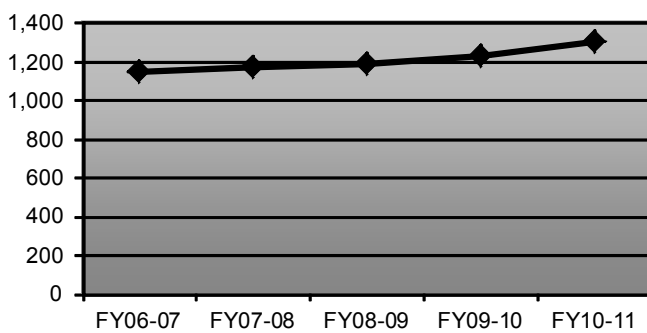
Revenue Vehicle Hours (000's)



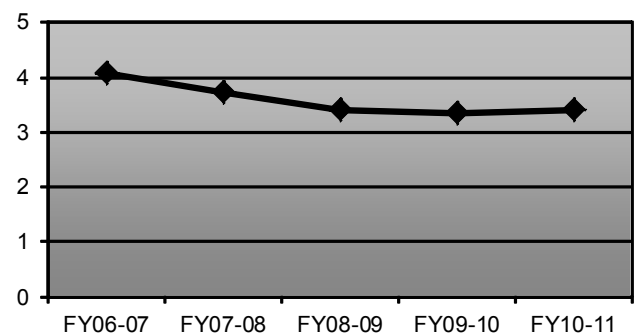
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Area Transportation Authority of North Central PA

44 Transportation Center
Johnsonburg, PA 15845
1-866-282-4968
Mr. Michael Imbrogno, Chief Executive Officer

Service Area Statistics (2000 Census) Cameron, Clearfield, Elk, Jefferson, McKean, and Potter Counties

Square Miles: 5,091
Population: 234,416
65+ Population: 40,250
% of Population 65 and older: 17.2%

Vehicles Operated in Maximum Service

Community Transportation: 32

Fare Information

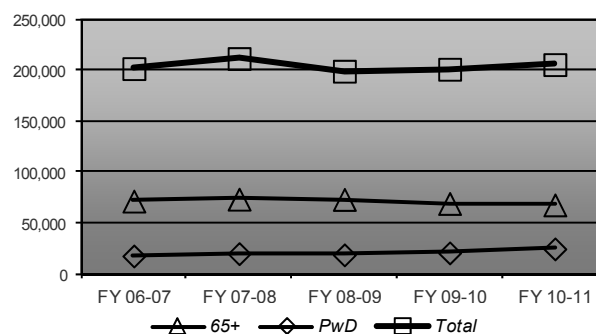
Average Shared-Ride Fare: \$4.32
Cost to Commonwealth
per Senior Citizen Trip: \$4.53
Last Base Fare Increase: July 2009

Trip Information

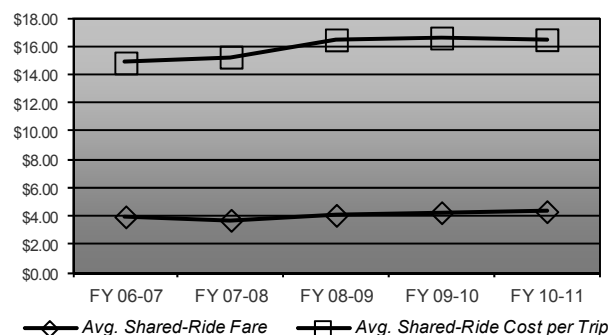
65+ Trips: 67,739
PwD Trips: 24,511
Other Shared-Ride Trips: 113,174
Total Shared-Ride Trips: 205,424

Non-Public Trips: 2,767

Shared-Ride Ridership



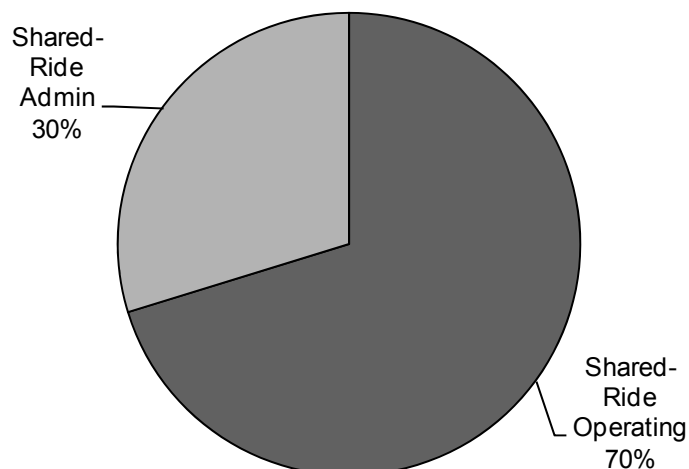
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 7%

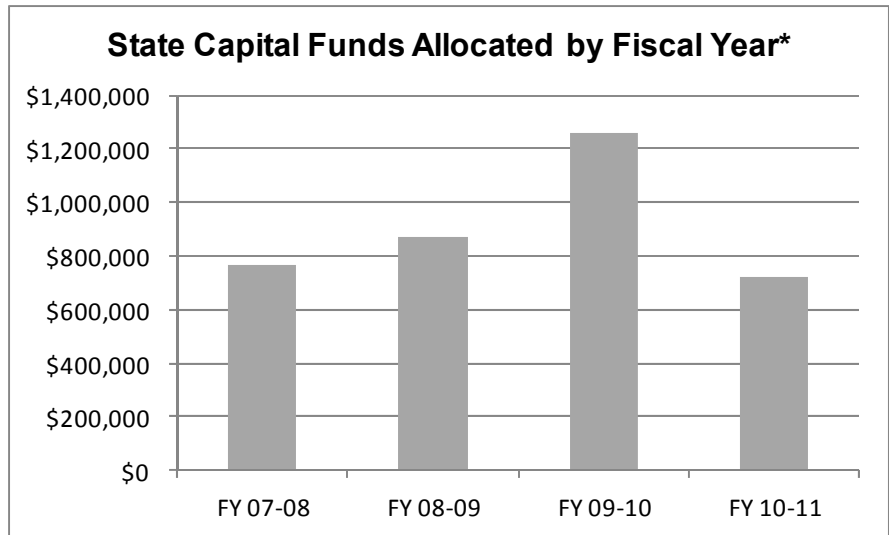
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 117,878	3.5%
Lottery	\$ 306,725	9.1%
Persons with Disabilities Program	\$ 146,135	4.3%
Area Agency on Aging	\$ -	0.0%
Medical Assistance Transportation Program	\$ 61,298	1.8%
MH/MR	\$ -	0.0%
Other	\$ 285,246	8.4%
Subsidy	\$ 2,468,190	72.9%
Total	\$ 3,385,472	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

St. Marys Transit Center



ATA recently completed the construction of a transit center in St. Marys—a major employment center in north central Pennsylvania. The transit center allows passengers to board and disembark under roof and provides passenger amenities such as wireless internet and travel information through kiosks. ATA partnered with the City of St. Marys to locate its transit center in the downtown area, that includes new facilities for the senior center, Career Link, private housing, and retail space. The transit center and the city's new parking garage are part of a multimodal complex to serve the downtown area.



Butler Transit Authority (BTA)
130 Hollywood Drive, Suite 101
Butler, PA 16001
Mr. John H. Paul
(Executive Director)
724-283-0445
www.butlertransitauthority.com



House District
Butler: 8, 10, 11, 12, 64
Senate District
Butler: 21, 40, 41, 50



Service Area Statistics (2000 Census)
Square Miles: 15
Population: 33,339



Fare Information
Fixed-Route Base: \$1.00
Fixed-Route Average: \$0.91
Last Base Fare Increase: July 2002 (25%)



Act 44 Fixed-Route Distribution Factors
Total Passengers: 219,266
Senior Passengers: 49,098
Revenue Vehicle Miles: 199,824
Revenue Vehicle Hours: 16,906



Employees	Full-Time	Part-Time
Fixed-Route:	4	6
Paratransit:	0	0
System-wide:	4	6



Act 44 Operating Assistance
Operating Assistance: \$569,539
Required Local Match: \$35,477

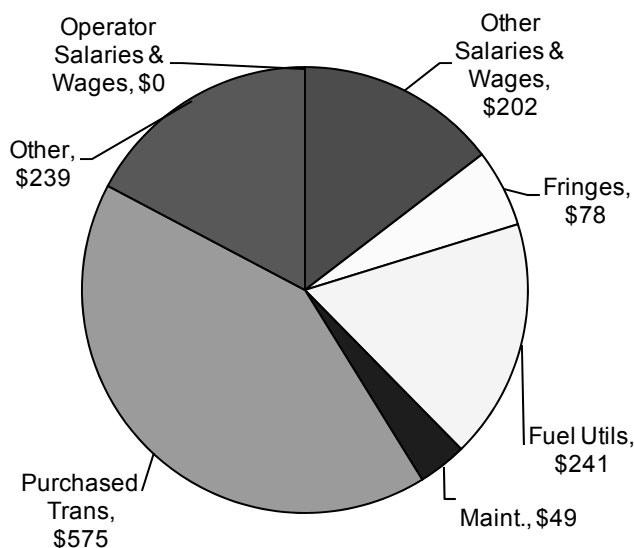


Total Fleet Size
Fixed-Route: 6
Paratransit: 0
System-wide: 6

OPERATING BUDGET

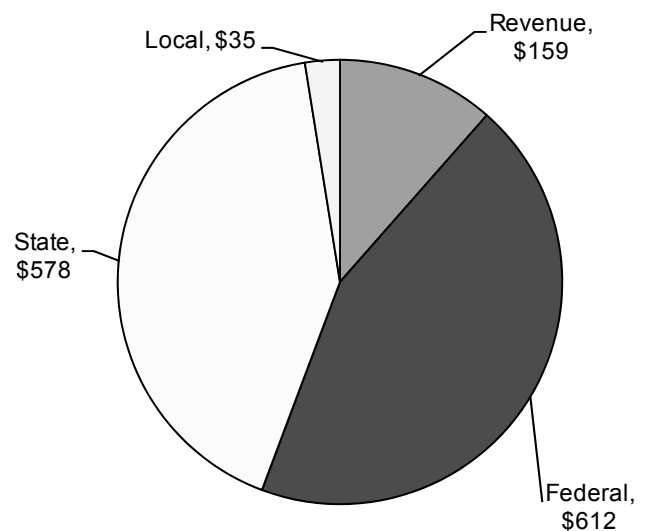
Operating Expense (000's)

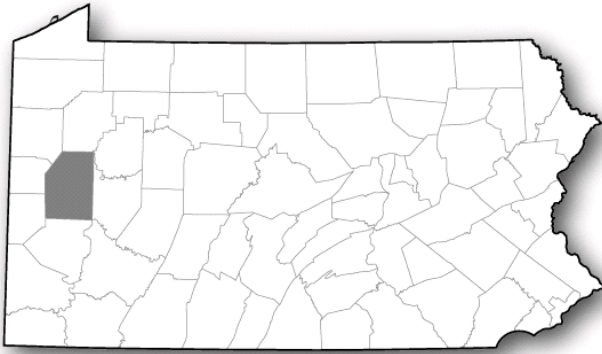
\$1,384



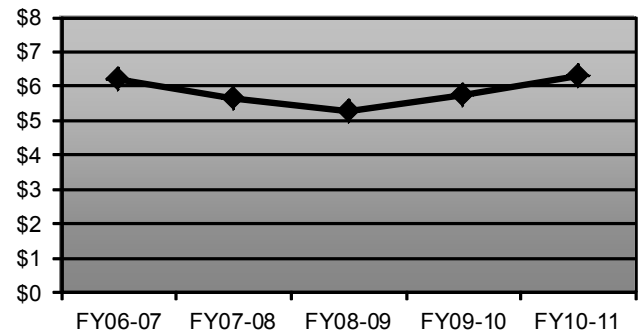
Operating Funds (000's)

\$1,384

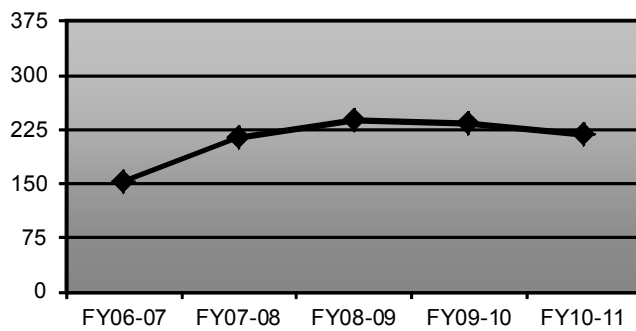




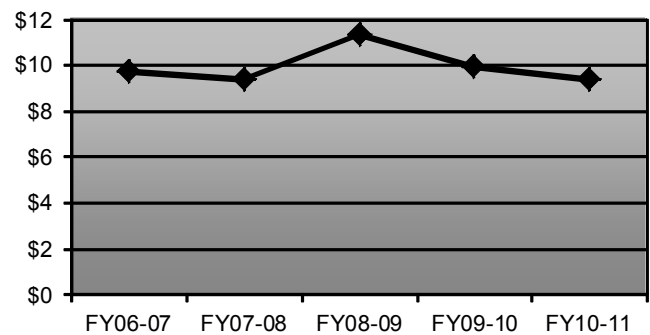
Operating Expense Per Passenger



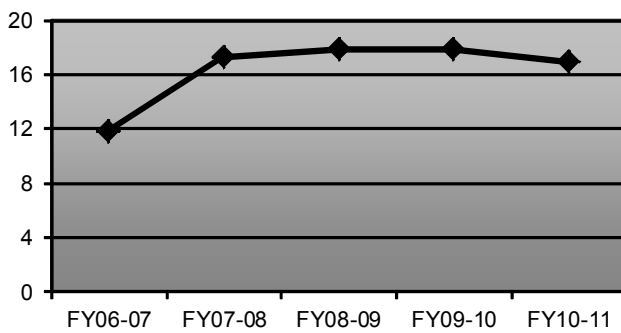
Total Passengers (000's)



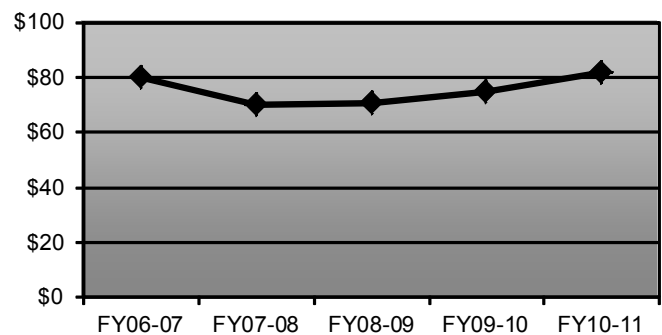
Operating Revenue Per Revenue Vehicle Hour*



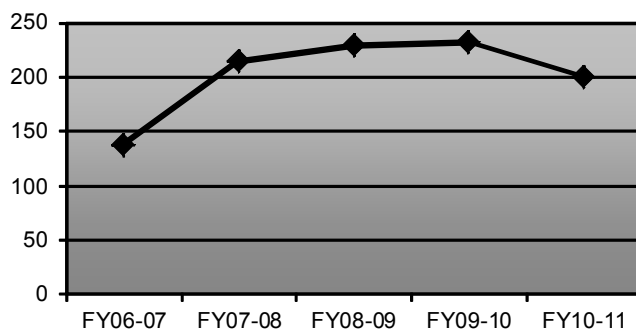
Revenue Vehicle Hours (000's)



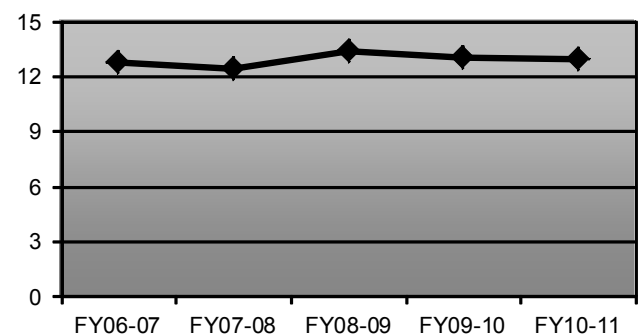
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



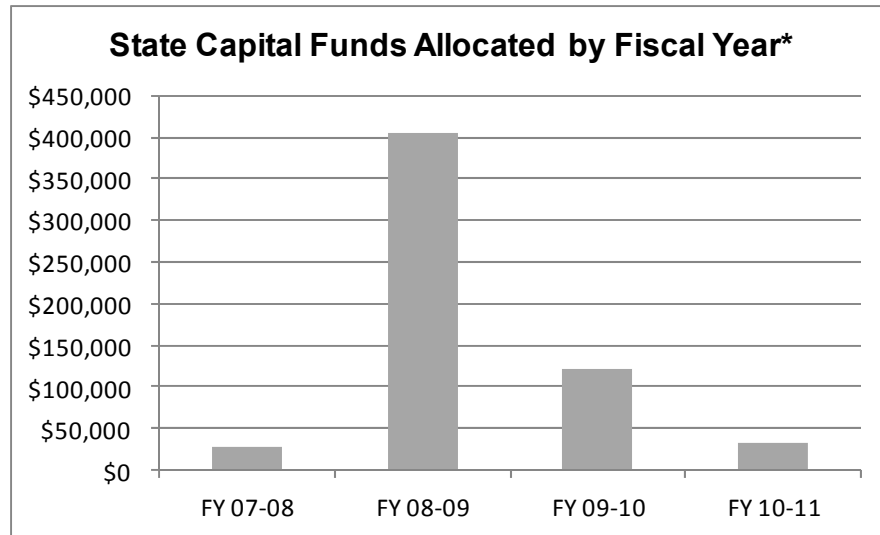
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Butler County Community Action and Development in Butler County (see page 176).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Shop and Maintenance Equipment



The Butler Transit Authority recently acquired major shop and maintenance equipment for its transit center, built in 2010. The equipment includes in-floor and portable bus lifts, fork and scissor lifts, tire changer, floor sweeper, and various garage and shop tools. BTA's in-house maintenance facility and equipment will reduce maintenance expenses.

Carbon County Community Transit



Carbon County Community Transit

Carbon County Courthouse
Jim Thorpe, PA 18229-1238
Mr. Denis J. Meyers
(Director)
570-325-3611
www.lantabus.com



House District

Carbon: 122

Senate District

Carbon: 14, 29



Service Area Statistics (2000 Census)

Square Miles: 381
Population: 58,802



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$2.41
Last Base Fare Increase: Nov 2002 (50%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 9,098
Senior Passengers: 6,196
Revenue Vehicle Miles: 45,093
Revenue Vehicle Hours: 3,370



Employees

	Full-Time	Part-Time
Fixed-Route:	1	0
Paratransit:	30	0
System-wide:	31	0



Act 44 Operating Assistance

Operating Assistance: \$194,948
Required Local Match: \$27,865



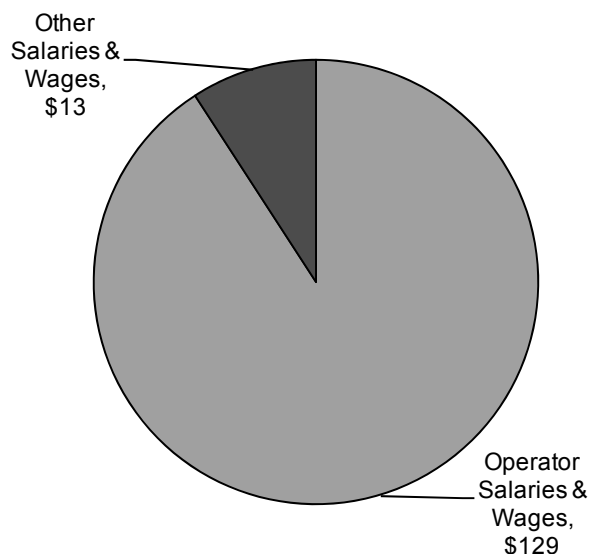
Total Fleet Size

Fixed-Route:	1
Paratransit:	22
System-wide:	23

OPERATING BUDGET

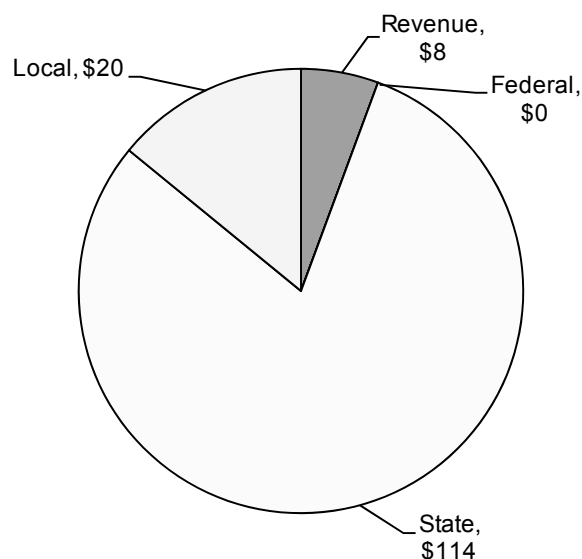
Operating Expense (000's)

\$142



Operating Funds (000's)

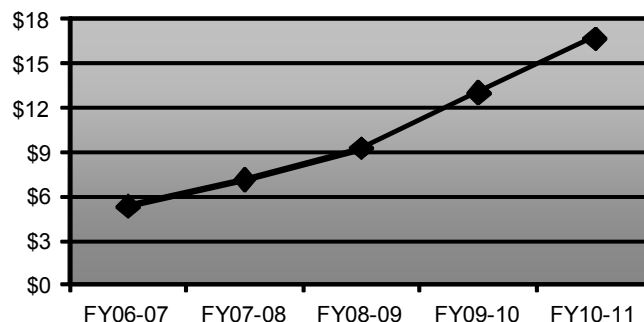
\$142



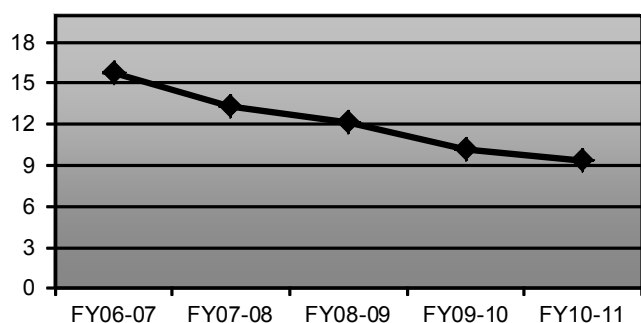
Carbon County Community Transit



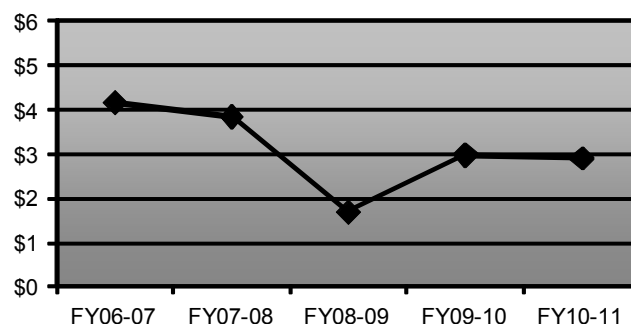
Operating Expense Per Passenger



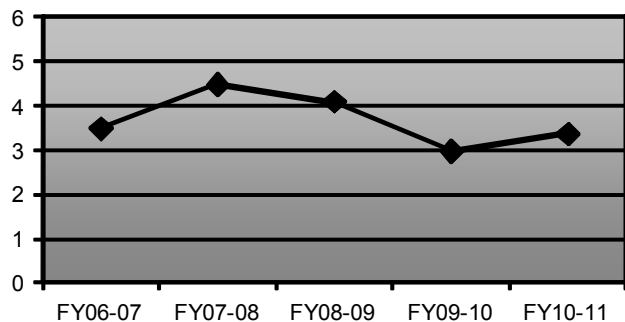
Total Passengers (000's)



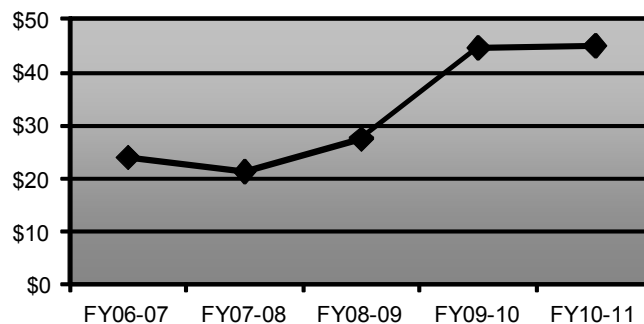
Operating Revenue Per Revenue Vehicle Hour*



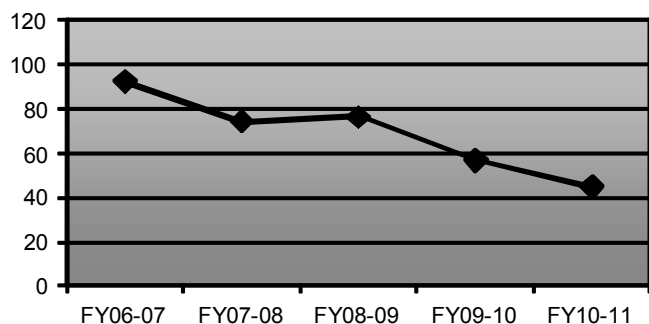
Revenue Vehicle Hours (000's)



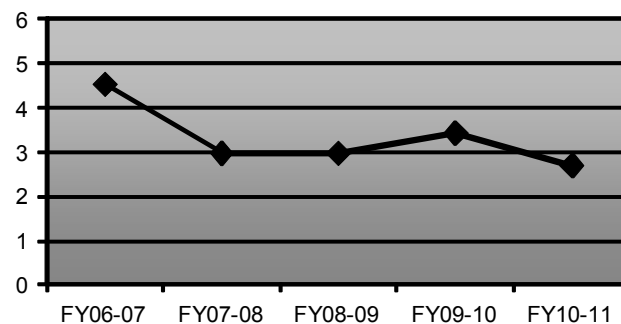
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Carbon County c/o LANTA

Carbon County Courthouse
Jim Thorpe, PA 18229-1238
Mr. Denis J. Meyers, Director
570-325-3611

Service Area Statistics (2000 Census)

Carbon County

Square Miles: 381
Population: 58,802
65+ Population: 10,866
% of Population 65 and older: 18.5%

Vehicles Operated in Maximum Service

Community Transportation: 15

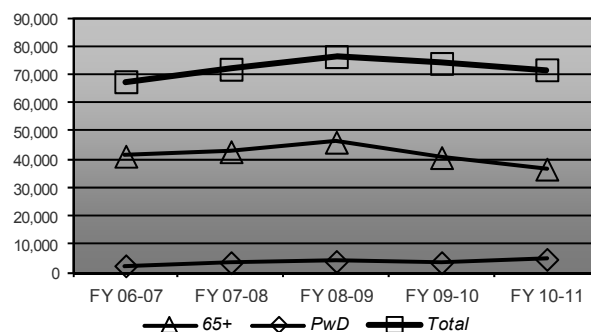
Fare Information

Average Shared-Ride Fare: \$19.61
Cost to Commonwealth
per Senior Citizen Trip: \$16.66
Last Base Fare Increase: April 2009

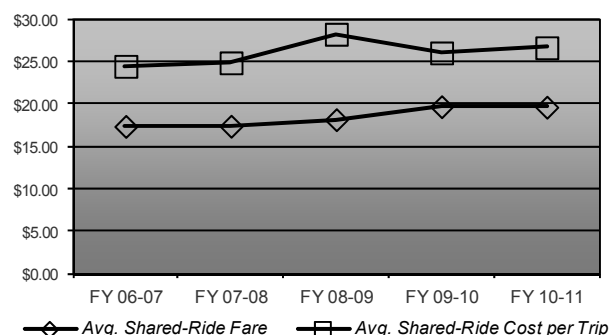
Trip Information

65+ Trips: 36,594
PwD Trips: 4,695
Other Shared-Ride Trips: 30,418
Total Shared-Ride Trips: 71,707
Non-Public Trips: 12,228

Shared-Ride Ridership



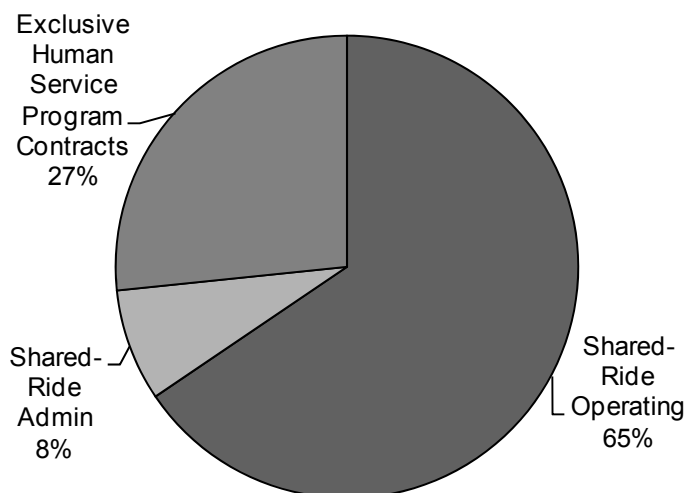
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

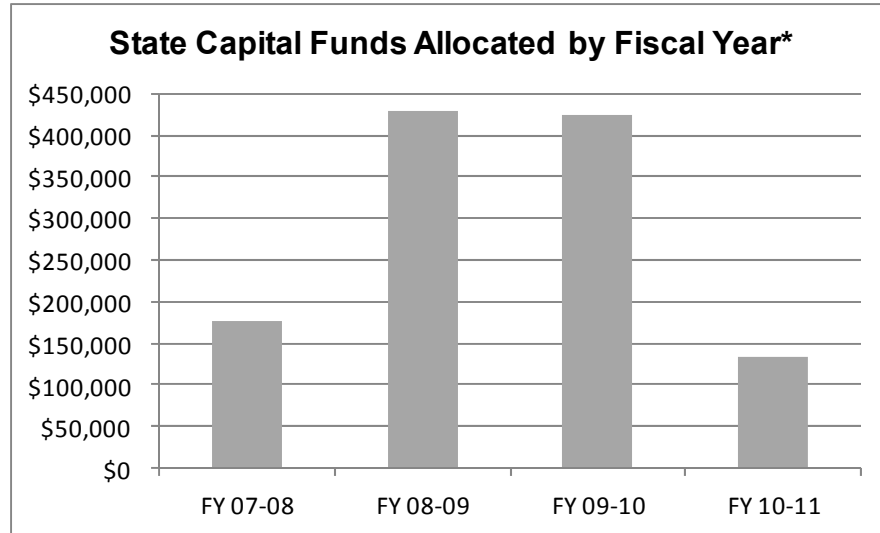
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 21,117	0.8%
Lottery	\$ 609,685	23.2%
Persons with Disabilities Program	\$ 75,781	2.9%
Area Agency on Aging	\$ 189,525	7.2%
Medical Assistance Transportation Program	\$ 1,576,878	59.9%
MH/MR	\$ -	0.0%
Other	\$ 99	0.0%
Subsidy	\$ 159,966	6.1%
Total	\$ 2,633,051	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Purchase



Carbon County Community Transit recently purchased seven transit vehicles equipped with power lifts to aid passengers with limited mobility. The vehicles will be used for Carbon County's shared-ride service and are equipped with video recorder systems to enhance passenger safety. The vehicles provide Carbon County residents with safe and reliable public transportation services.



Crawford Area Transportation Authority (CATA)

214 Pine Street
Meadville, PA 16335
Mr. Timothy Geibel
(Executive Director)
814-336-5600
www.catabus.com



House District

Crawford: 5, 6, 17

Senate District

Crawford: 50



Service Area Statistics (2000 Census)

Square Miles: 10.5
Population: 86,169



Fare Information

Fixed-Route Base: \$1.00
Fixed-Route Average: \$0.92
Last Base Fare Increase: August 2005 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 232,192
Senior Passengers: 39,553
Revenue Vehicle Miles: 214,304
Revenue Vehicle Hours: 16,082



Employees

	Full-Time	Part-Time
Fixed-Route:	0	4
Paratransit:	10	15
System-wide:	10	19



Act 44 Operating Assistance

Operating Assistance: \$482,328
Required Local Match: \$16,082



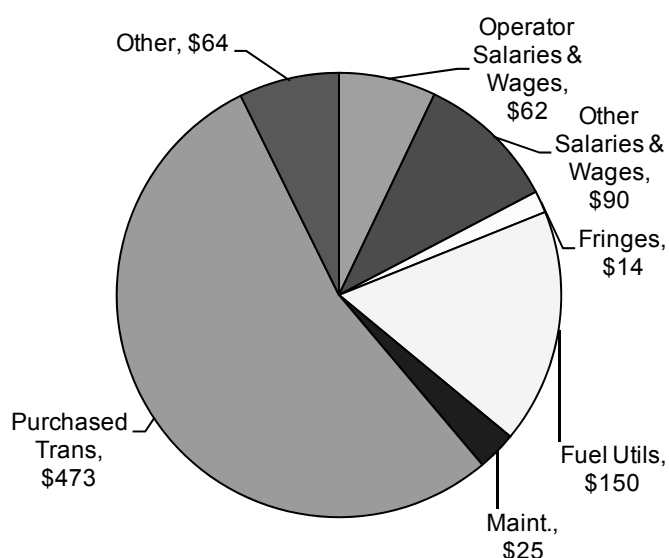
Total Fleet Size

Fixed-Route:	7
Paratransit:	15
System-wide:	22

OPERATING BUDGET

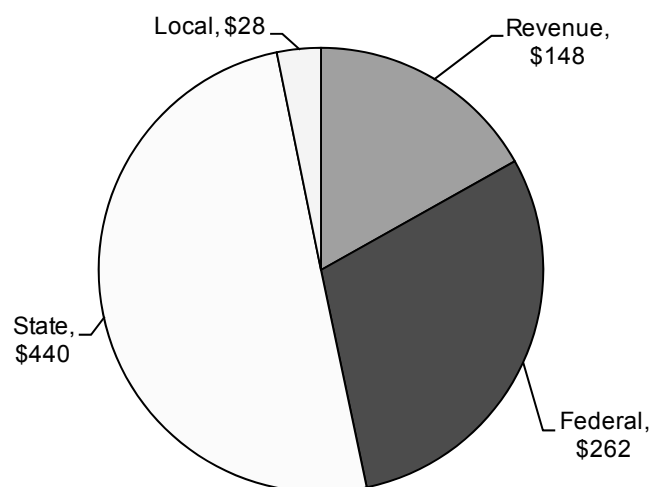
Operating Expense (000's)

\$878



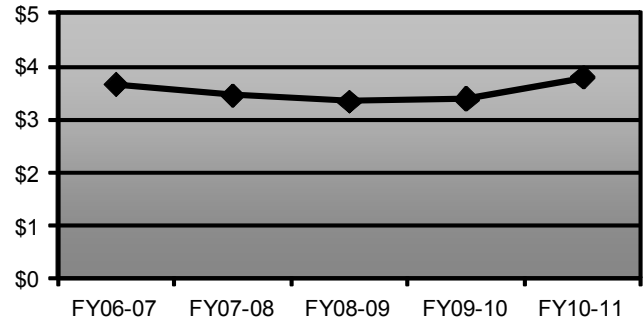
Operating Funds (000's)

\$878

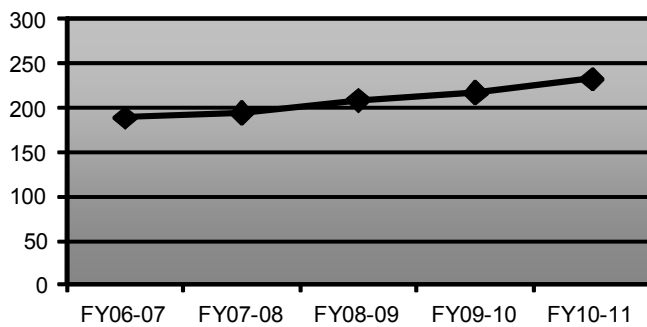




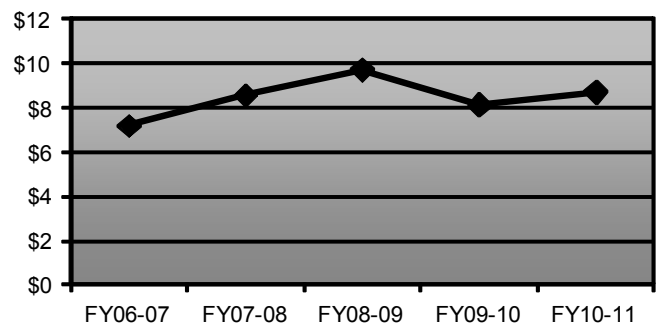
Operating Expense Per Passenger



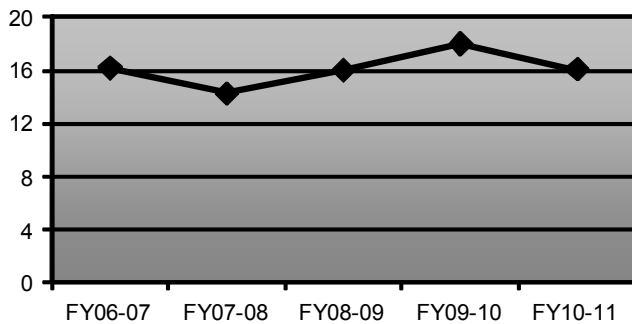
Total Passengers (000's)



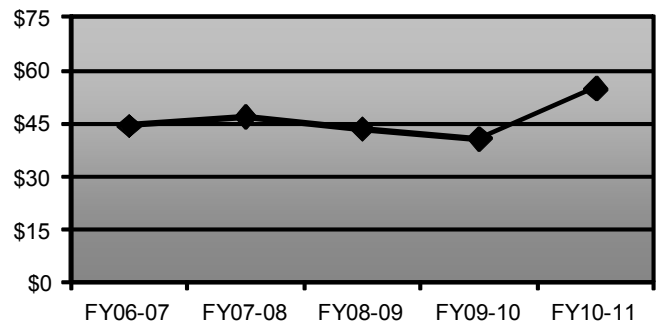
Operating Revenue Per Revenue Vehicle Hour*



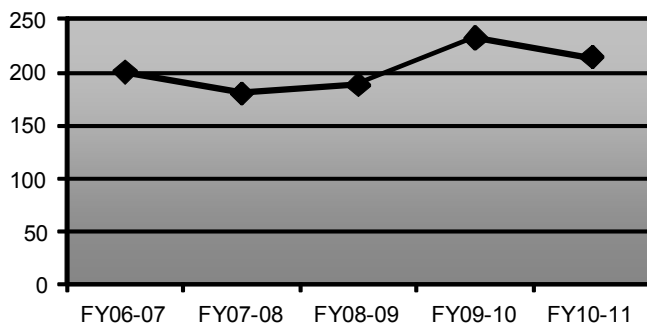
Revenue Vehicle Hours (000's)



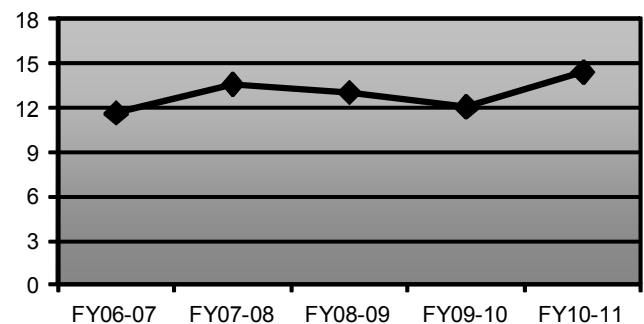
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Crawford Area Transportation Authority

214 Pine Street,
Meadville, PA 16335
814-336-5600
Mr. Timothy C. Geibel, Executive Director

Service Area Statistics (2000 Census)

Crawford County

Square Miles: 1,013
Population: 90,366
65+ Population: 14,052
% of Population 65 and older: 15.6%

Vehicles Operated in Maximum Service

Community Transportation: 9

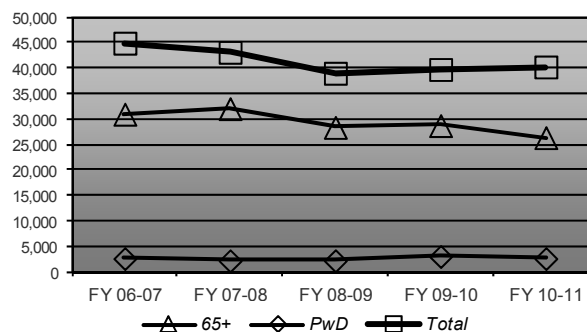
Fare Information

Average Shared-Ride Fare: \$15.08
Cost to Commonwealth
per Senior Citizen Trip: \$13.66
Last Base Fare Increase: January 2008

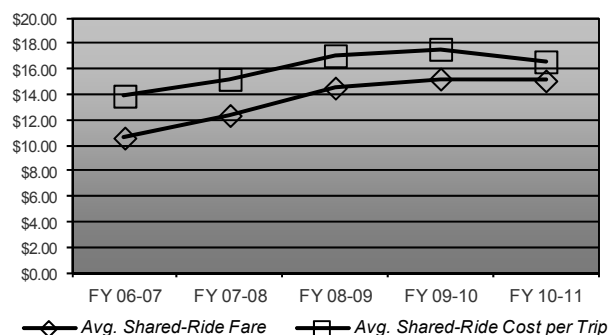
Trip Information

65+ Trips: 26,358
PwD Trips: 2,606
Other Shared-Ride Trips: 11,269
Total Shared-Ride Trips: 40,233
Non-Public Trips: 6,056

Shared-Ride Ridership



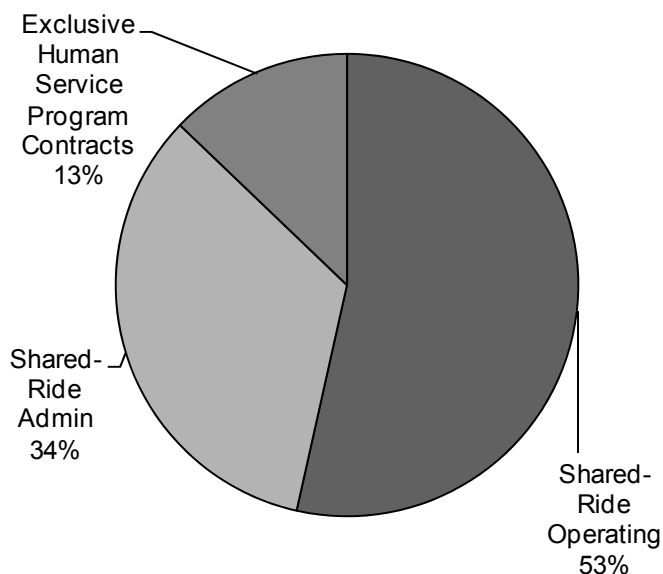
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

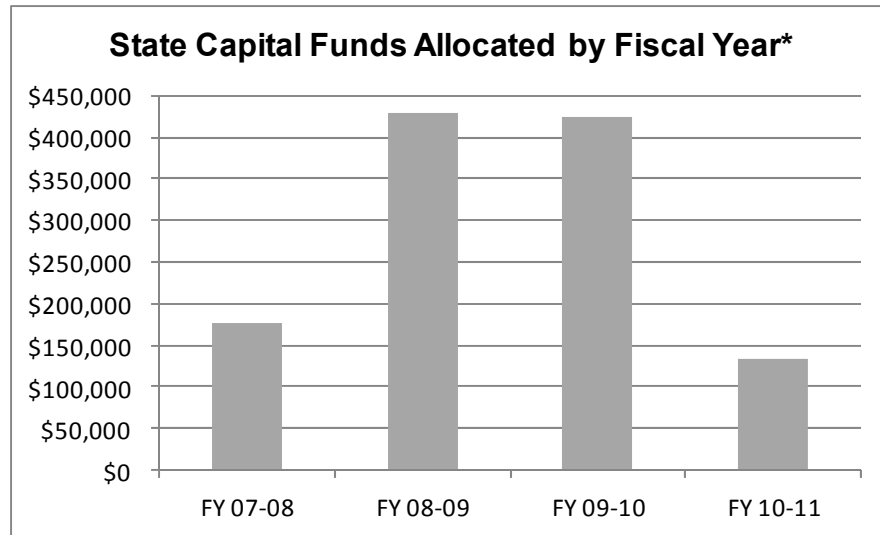
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 38,792	5.7%
Lottery	\$ 333,510	48.9%
Persons with Disabilities Program	\$ 32,436	4.8%
Area Agency on Aging	\$ 38,546	5.7%
Medical Assistance Transportation Program	\$ 150,310	22.0%
MH/MR	\$ -	0.0%
Other	\$ 25,981	3.8%
Subsidy	\$ 62,622	9.2%
Total	\$ 682,197	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Administration and Operations Center



The Crawford Area Transportation Authority recently opened the doors to a new Administration and Operations facility in downtown Meadville. This facility, the first transit facility in Crawford County, provides indoor passenger waiting areas, a dispatch center, driver break room, and all administrative functions for the Authority. The facility was recently awarded a Diamond Award for Engineering Excellence by the American Council of Engineering Companies of Pennsylvania. The facility is in pursuit of Leadership in Energy and Environmental Design (LEED) certification and features a 20-foot by 30-foot second floor skylight, independent heating and cooling systems in each office, and many other innovative, energy-saving features.



DuBois, Falls Creek, Sandy Township Joint Transportation Authority (DuFAST)

178 Spider Lake Road
DuBois, PA 15801
Ms. Kristen Vida
(Executive Director)
814-371-3940
www.dufast.com



House District

Clearfield: 74, 75

Senate District

Clearfield: 25, 35, 41



Service Area Statistics (2000 Census)

Square Miles: 57
Population: 18,378



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$0.83
Last Base Fare Increase: July 2009 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 65,783
Senior Passengers: 27,610
Revenue Vehicle Miles: 150,538
Revenue Vehicle Hours: 11,971



Employees

	Full-Time	Part-Time
Fixed-Route:	7	2
Paratransit:	0	0
System-wide:	7	2



Act 44 Operating Assistance

Operating Assistance: \$431,131
Required Local Match: \$34,606



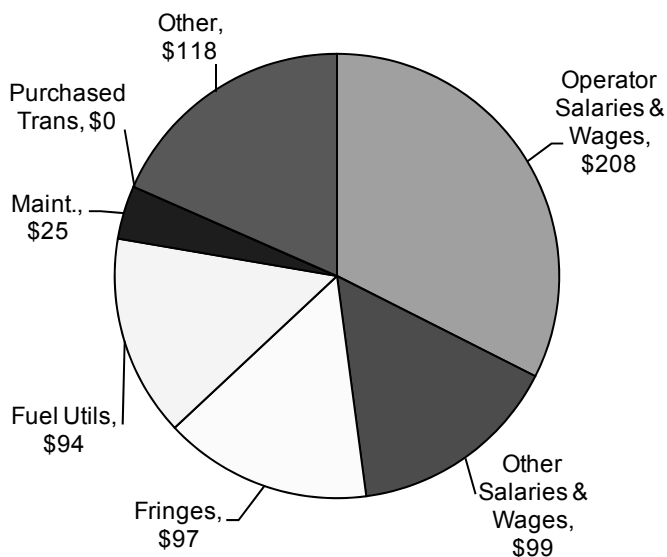
Total Fleet Size

Fixed-Route:	6
Paratransit:	0
System-wide:	6

OPERATING BUDGET

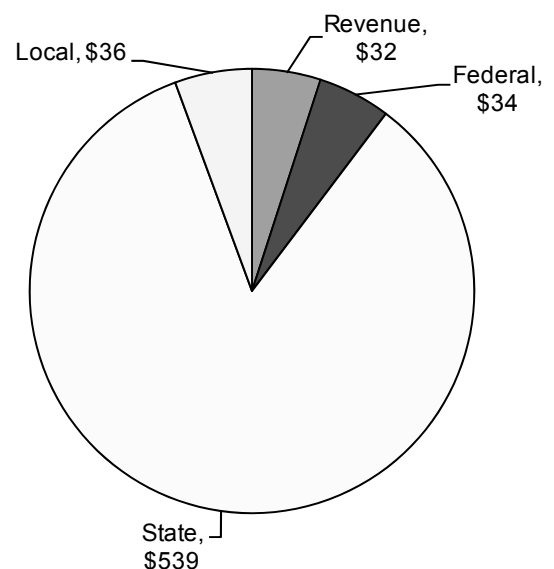
Operating Expense (000's)

\$641



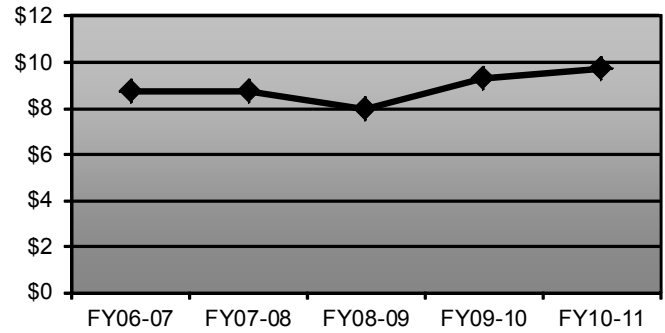
Operating Funds (000's)

\$641

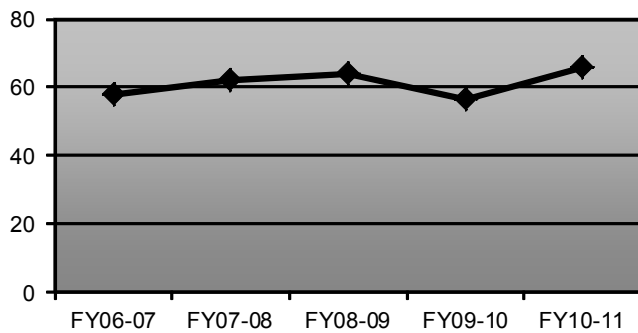




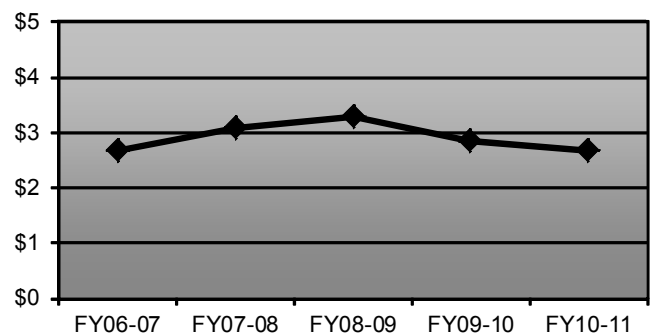
Operating Expense Per Passenger



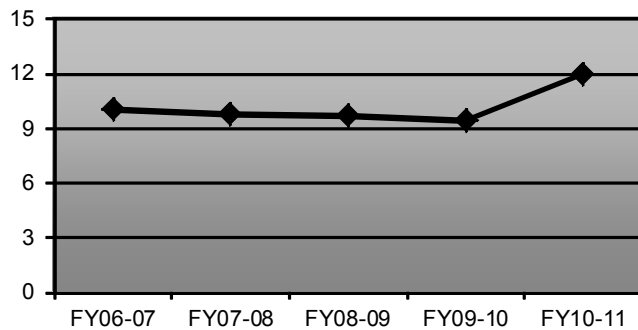
Total Passengers (000's)



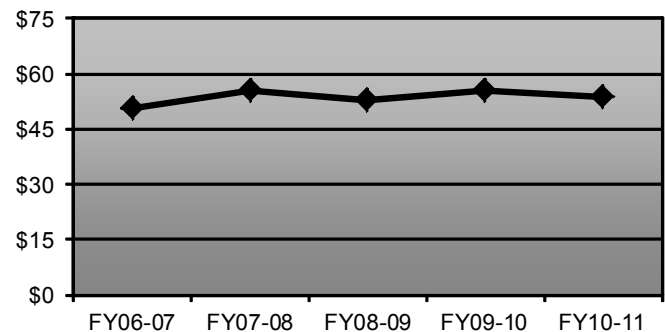
Operating Revenue Per Revenue Vehicle Hour*



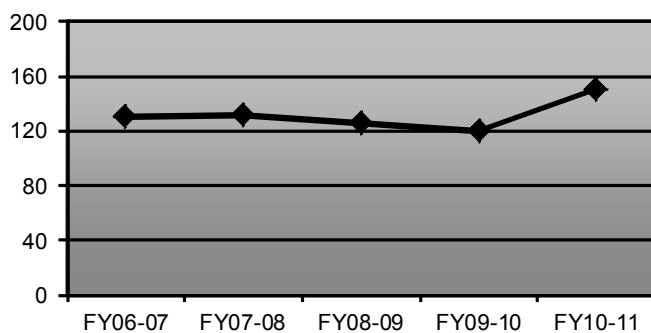
Revenue Vehicle Hours (000's)



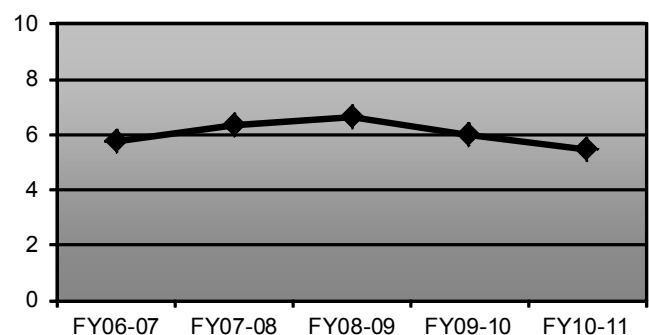
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



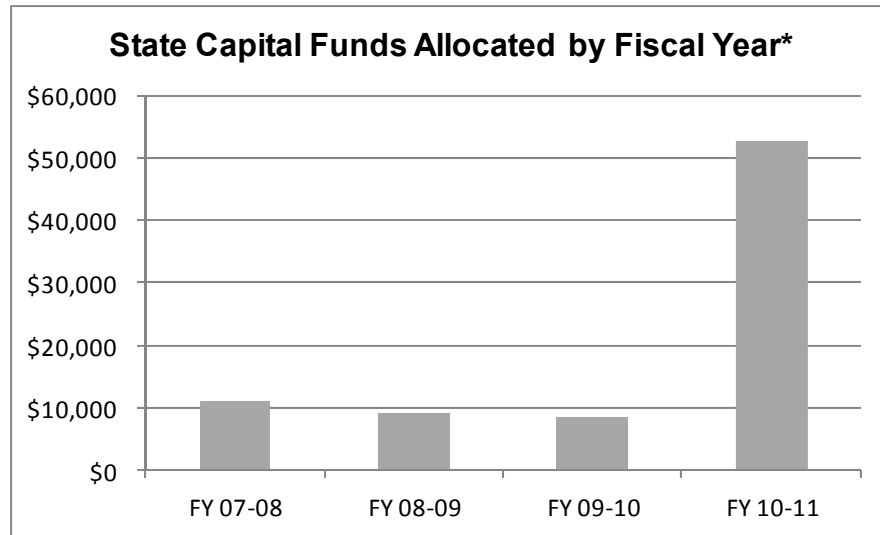
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Area Transportation Authority of North Central PA in Cameron, Clearfield, Elk, Jefferson, McKean, and Potter counties (see page 114).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Intelligent Transportation System Implementation

DuFAST is currently in the process of deploying a fully-integrated intelligent transportation system that will include automated vehicle location, automated passenger counters, a voice annunciation system, and camera surveillance. As part of the project, DuFAST will partner with its neighboring transit agency, Area Transportation Authority of North Central PA (ATA) to gain access to a shared radio network. This partnership will allow DuFAST and ATA to share information more easily, enabling the agencies to better coordinate transit service for mutual customers.





Endless Mountains Transportation Authority (EMTA)

27824 Route 220
Athens, PA 18810
Mr. William Nichols, Jr.
(Acting General Manager)
570-888-7330
www.emtatransit.com



House District

Bradford: 68, 110
Tioga: 68

Sullivan: 110

Senate District

Bradford: 23
Tioga: 25

Sullivan: 23



Service Area Statistics (2000 Census)

Square Miles: 2,734
Population: 110,690



Fare Information

Fixed-Route Base: \$1.00
Fixed-Route Average: \$0.72
Last Base Fare Increase: October 2005 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 150,884
Senior Passengers: 17,311
Revenue Vehicle Miles: 647,023
Revenue Vehicle Hours: 33,005



Employees

	Full-Time	Part-Time
Fixed-Route:	8	13
Paratransit:	9	17
System-wide:	17	30



Act 44 Operating Assistance

Operating Assistance: \$532,174
Required Local Match: \$46,950



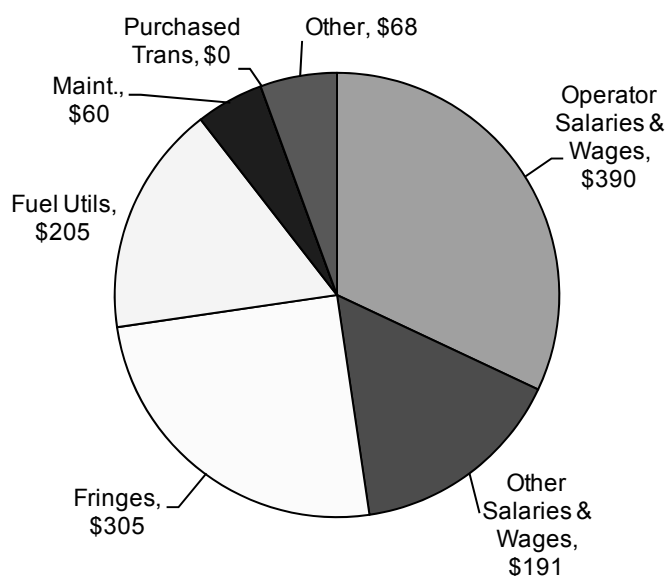
Total Fleet Size

Fixed-Route:	19
Paratransit:	46
System-wide:	65

OPERATING BUDGET

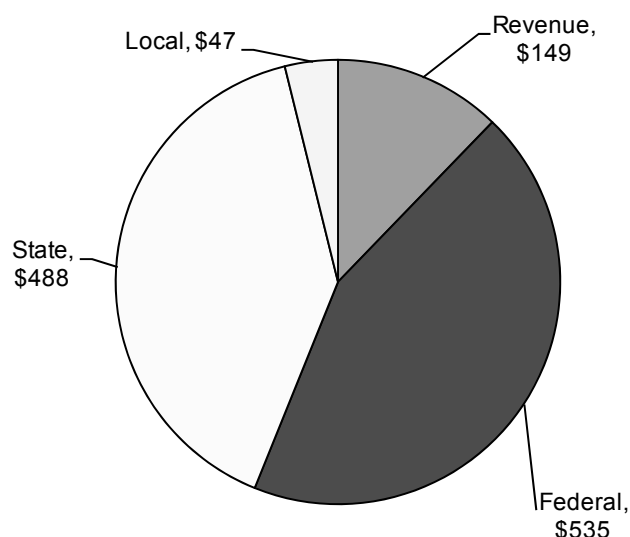
Operating Expense (000's)

\$1,219



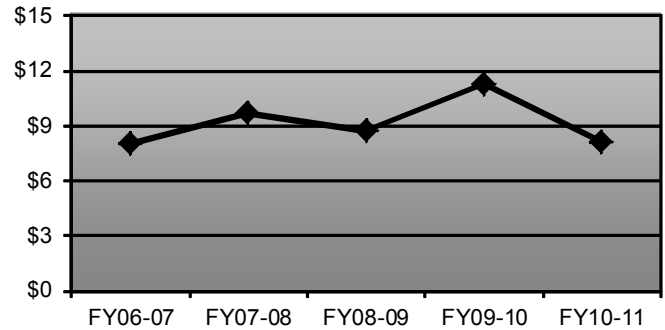
Operating Funds (000's)

\$1,219

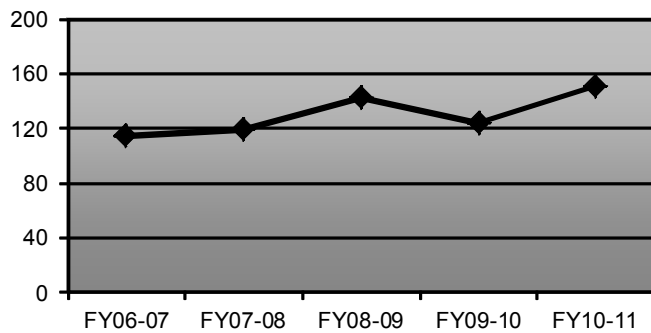




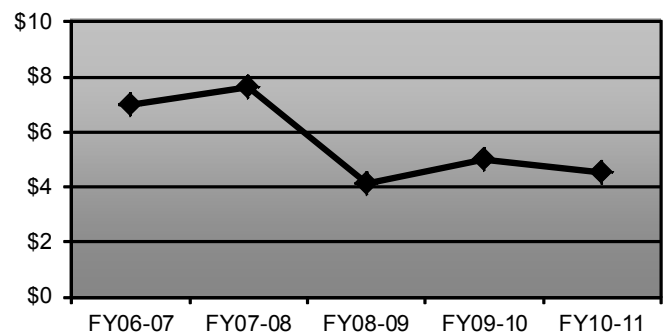
Operating Expense Per Passenger



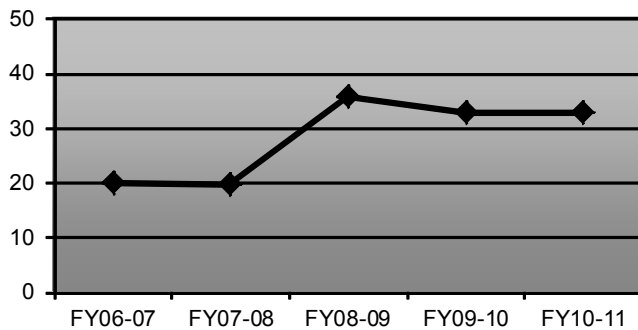
Total Passengers (000's)



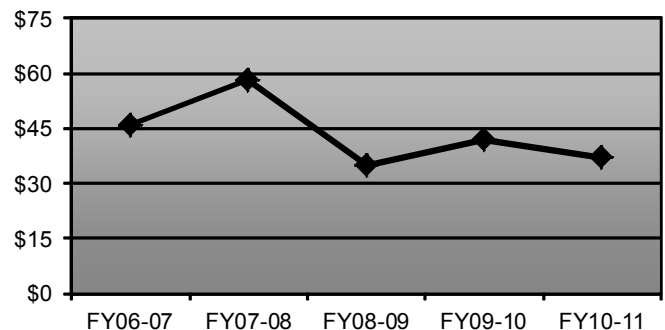
Operating Revenue Per Revenue Vehicle Hour*



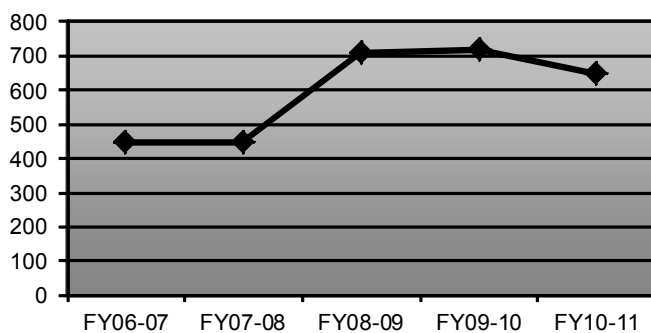
Revenue Vehicle Hours (000's)



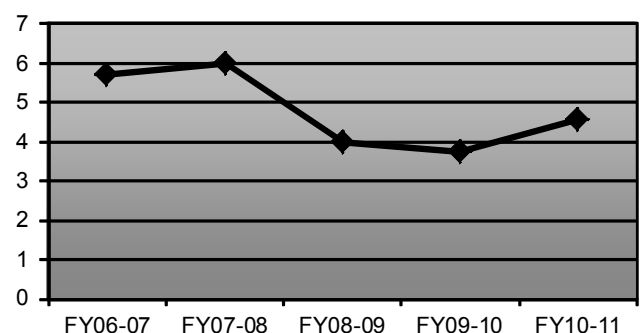
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Endless Mountains Transportation Authority

27824 Route 220
Athens, PA 18810
570-888-7330
Mr. William Nichols Jr., Acting General Manager

Service Area Statistics (2000 Census) Bradford, Sullivan, Tioga Counties

Square Miles: 2,734
Population: 110,690
65+ Population: 17,907
% of Population 65 and older: 16.2%

Vehicles Operated in Maximum Service

Community Transportation: 34

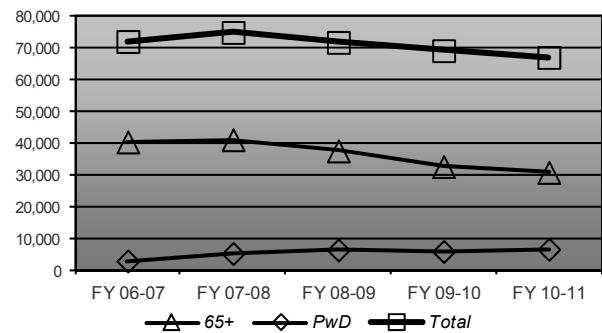
Fare Information

Average Shared-Ride Fare: \$29.70
Cost to Commonwealth
per Senior Citizen Trip: \$25.26
Last Base Fare Increase: August 2009

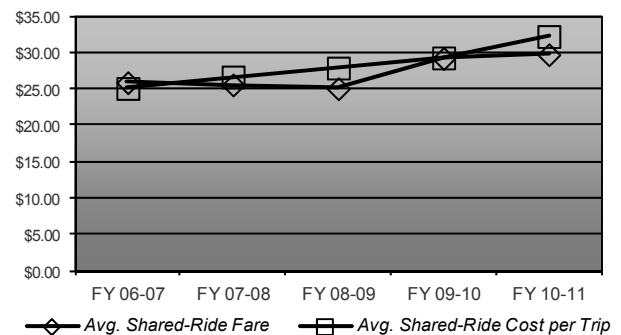
Trip Information

65+ Trips: 30,632
PwD Trips: 6,448
Other Shared-Ride Trips: 29,650
Total Shared-Ride Trips: 66,730
Non-Public Trips: 730

Shared-Ride Ridership



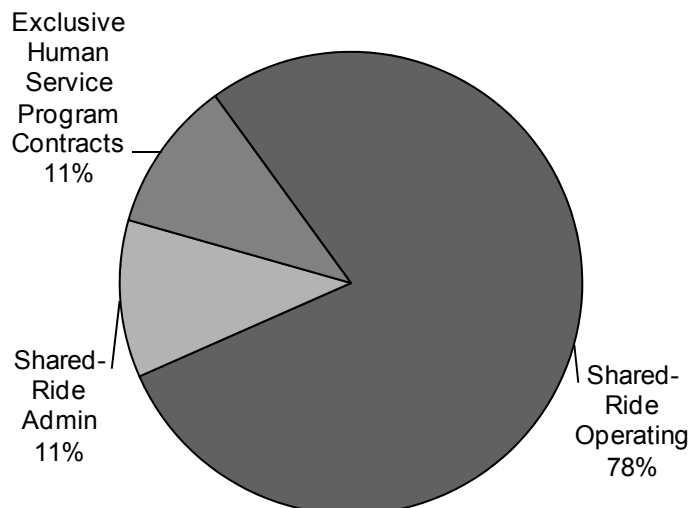
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

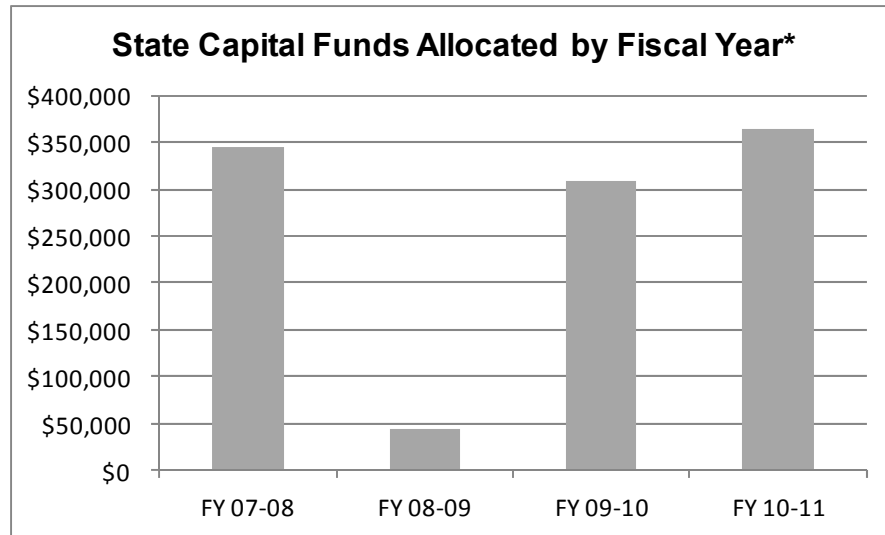
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 54,572	2.5%
Lottery	\$ 841,633	38.0%
Persons with Disabilities Program	\$ 167,223	7.5%
Area Agency on Aging	\$ 111,386	5.0%
Medical Assistance Transportation Program	\$ 686,284	31.0%
MH/MR	\$ 91,682	4.1%
Other	\$ 173,610	7.8%
Subsidy	\$ 89,074	4.0%
Total	\$ 2,215,464	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

EMTA Shared-Ride Vehicles in Renovated Parking



The Endless Mountains Transportation Authority recently completed upgrades to the parking area at its Tioga County facility in Mansfield. The improvements include the expansion and resurfacing of the parking area and installation of security lighting and fencing. The project is a significant upgrade for EMTA and facilitates safer and more efficient movement of vehicles.



Indiana County Transit Authority (IndiGO)

1657 Saltsburg Avenue
Indiana, PA 15701
Mr. John Kanyan
(Executive Director)
724-465-2140
www.indigobus.com



House District

Indiana: 60, 62, 66

Senate District

Indiana: 41



Service Area Statistics (2000 Census)

Square Miles: 830
Population: 89,994



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$1.29
Last Base Fare Increase: Sep 2010 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 499,467
Senior Passengers: 18,612
Revenue Vehicle Miles: 486,243
Revenue Vehicle Hours: 35,519



Employees

	Full-Time	Part-Time
Fixed-Route:	32	12
Paratransit:	1	7
System-wide:	33	19



Act 44 Operating Assistance

Operating Assistance: \$944,576
Required Local Match: \$44,777



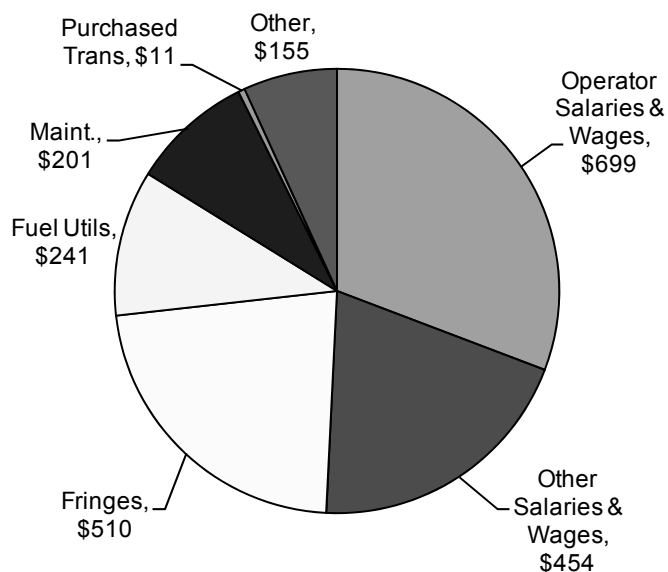
Total Fleet Size

Fixed-Route:	21
Paratransit:	18
System-wide:	39

OPERATING BUDGET

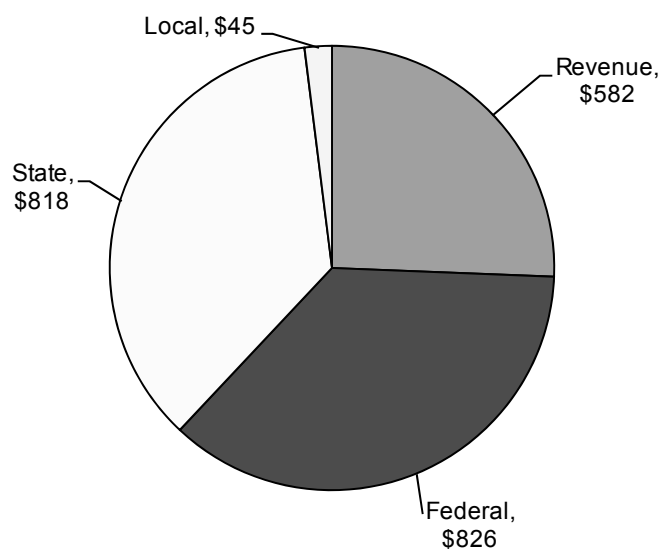
Operating Expense (000's)

\$2,272



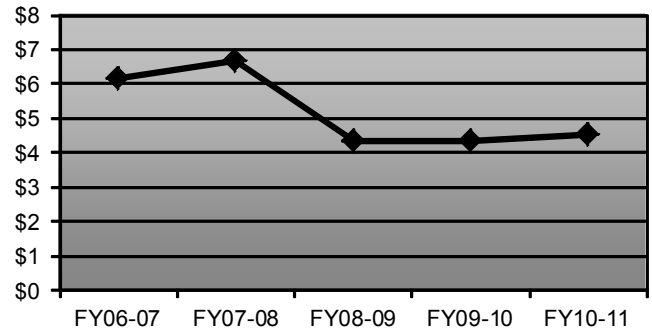
Operating Funds (000's)

\$2,272

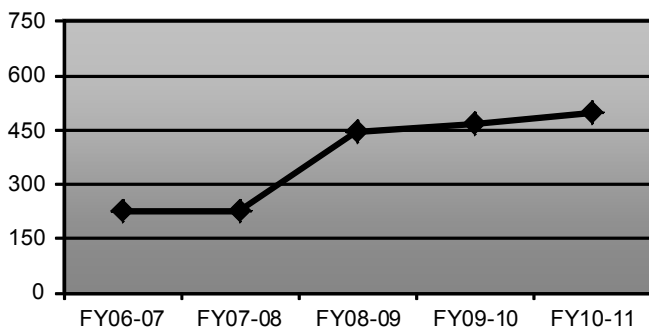




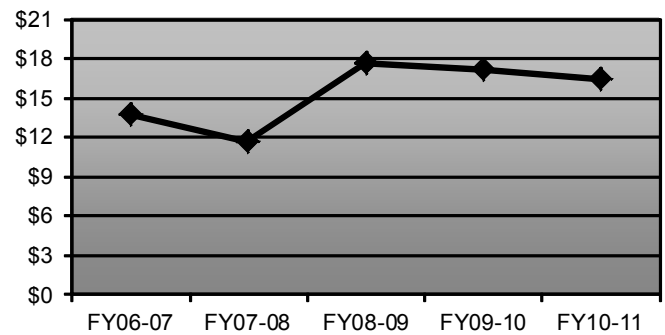
Operating Expense Per Passenger



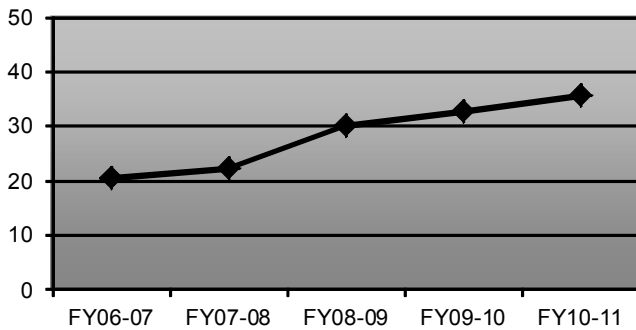
Total Passengers (000's)



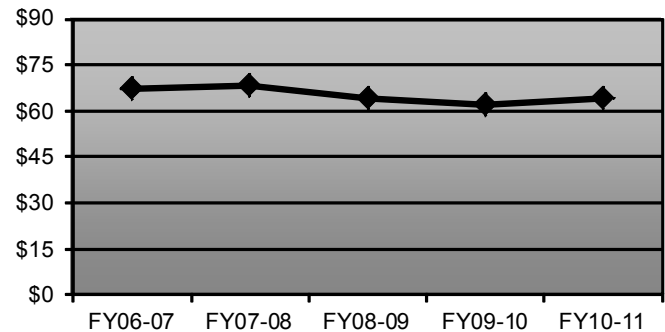
Operating Revenue Per Revenue Vehicle Hour*



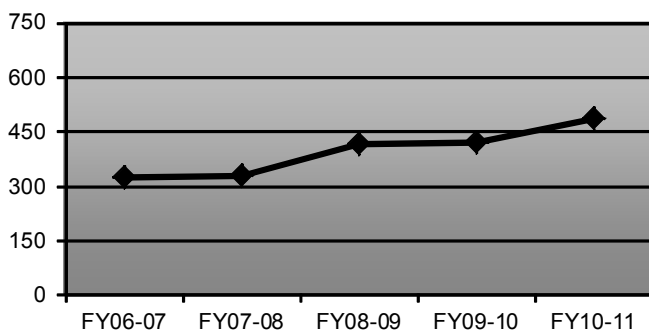
Revenue Vehicle Hours (000's)



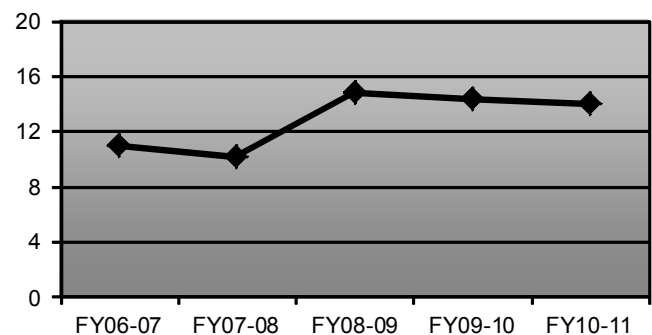
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Indiana County Transportation Authority

1657 Saltsburg Avenue
Indiana, PA 15701
724-465-2140
Mr. John Kanyan, Executive Director

Service Area Statistics (2000 Census)

Indiana County

Square Miles: 829
Population: 89,605
65+ Population: 13,323
% of Population 65 and older: 14.9%

Vehicles Operated in Maximum Service

Community Transportation: 11

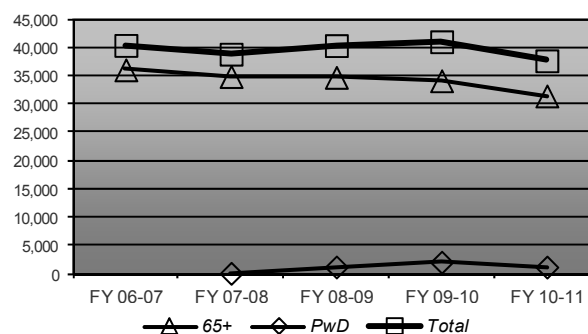
Fare Information

Average Shared-Ride Fare: \$14.63
Cost to Commonwealth
per Senior Citizen Trip: \$14.27
Last Base Fare Increase: February 2008

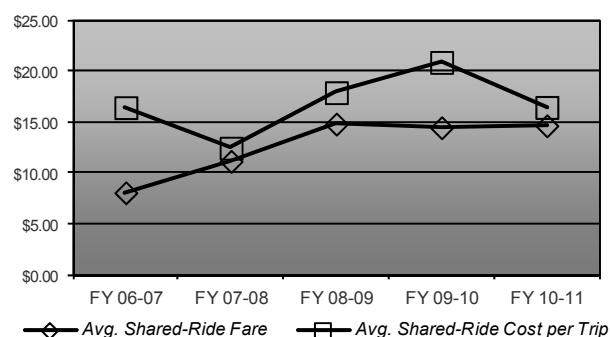
Trip Information

65+ Trips: 31,448
PwD Trips: 1,200
Other Shared-Ride Trips: 5,002
Total Shared-Ride Trips: 37,650
Non-Public Trips: 23,288

Shared-Ride Ridership



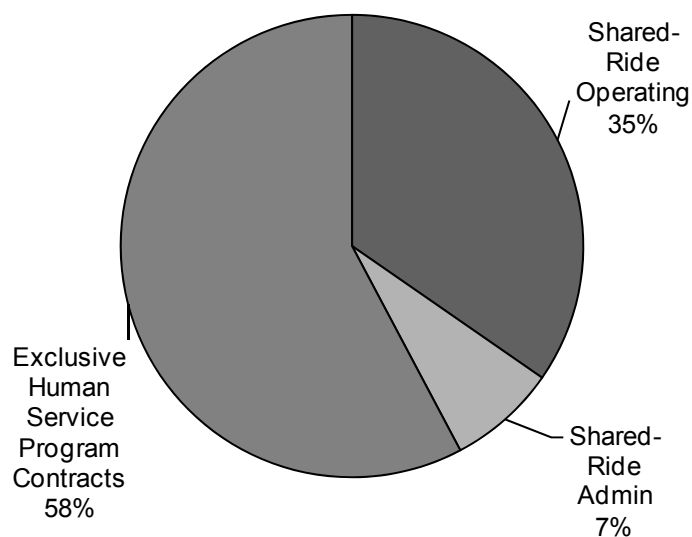
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 61%

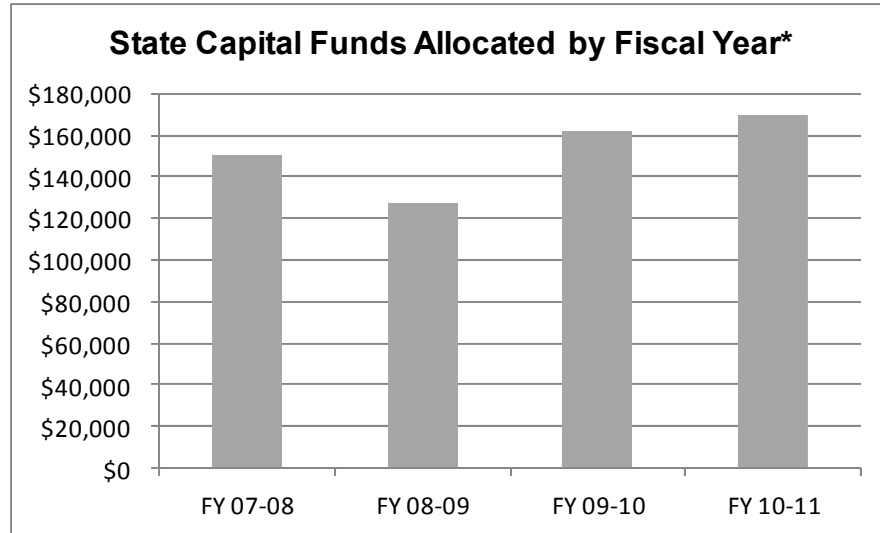
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 33,800	2.2%
Lottery	\$ 448,774	29.2%
Persons with Disabilities Program	\$ 18,797	1.2%
Area Agency on Aging	\$ 66,633	4.3%
Medical Assistance Transportation Program	\$ 919,834	59.8%
MH/MR	\$ 30,880	2.0%
Other	\$ 5,424	0.4%
Subsidy	\$ 15,146	1.0%
Total	\$ 1,539,288	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

IndiGO Bus Refuels at CNG Fueling Station



IndiGO has used compressed natural gas (CNG) to fuel their fleet since 2000. In 2010, IndiGO took advantage of significant advancements in CNG fueling machinery and upgraded its CNG compressor and engine. These improvements will decrease maintenance costs and allow IndiGO to continue to fuel its vehicles with clean-burning and more cost-effective CNG.



Mid-County Transit
220 North Grant Avenue
Kittanning, PA 16201
Ms. Patti Baker
(General Manager)
724-548-8696
www.tandctransit.com



House District
Armstrong: 60, 63
Senate District
Armstrong: 41



Service Area Statistics (2000 Census)
Square Miles: 20
Population: 11,837



Fare Information
Fixed-Route Base: \$1.00
Fixed-Route Average: \$1.22
Last Base Fare Increase: August 2003 (25%)



Act 44 Fixed-Route Distribution Factors
Total Passengers: 52,151
Senior Passengers: 23,382
Revenue Vehicle Miles: 145,547
Revenue Vehicle Hours: 10,532



Employees	Full-Time	Part-Time
Fixed-Route:	8	1
Paratransit:	15	0
System-wide:	23	1



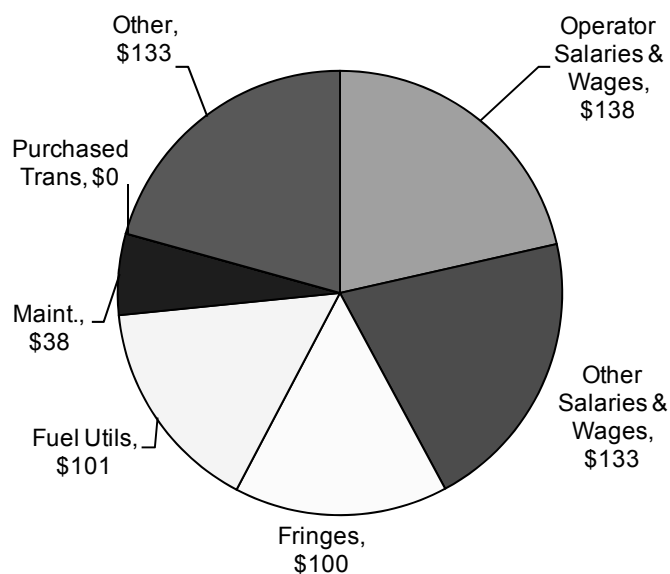
Act 44 Operating Assistance
Operating Assistance: \$483,672
Required Local Match: \$31,591



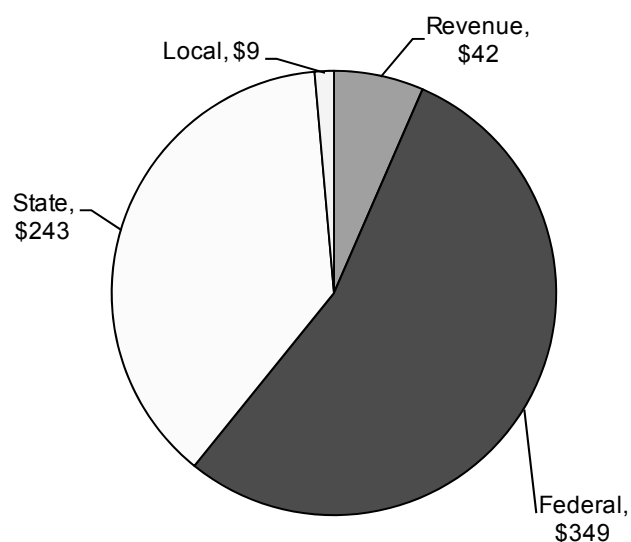
Total Fleet Size
Fixed-Route: 6
Paratransit: 0
System-wide: 6

OPERATING BUDGET

Operating Expense (000's)
\$642

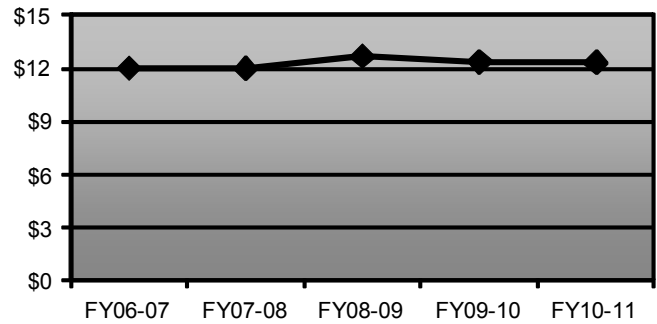


Operating Funds (000's)
\$642

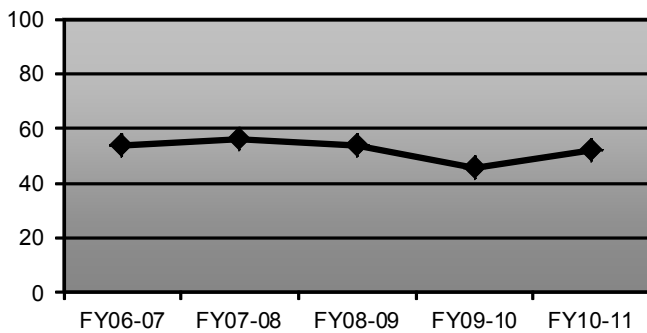




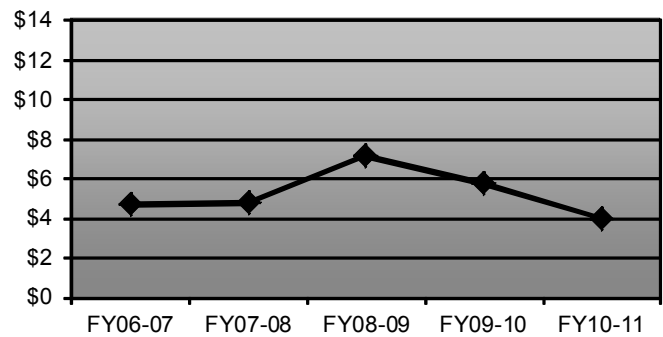
Operating Expense Per Passenger



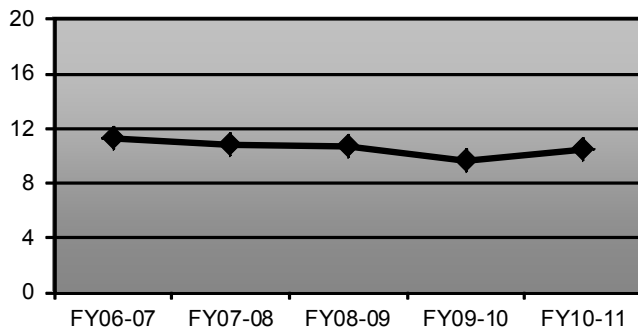
Total Passengers (000's)



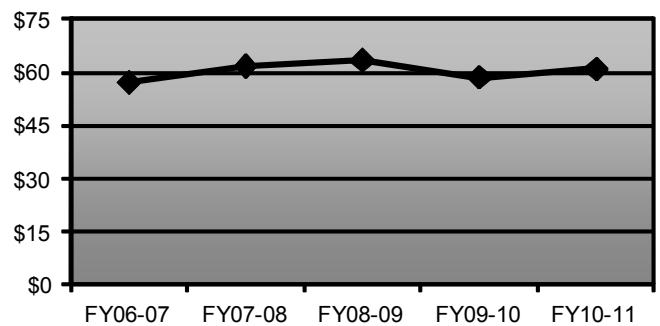
Operating Revenue Per Revenue Vehicle Hour*



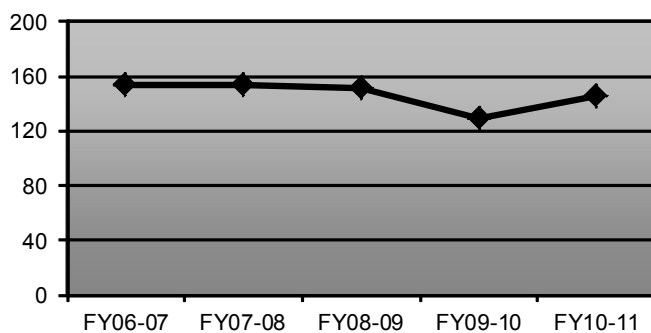
Revenue Vehicle Hours (000's)



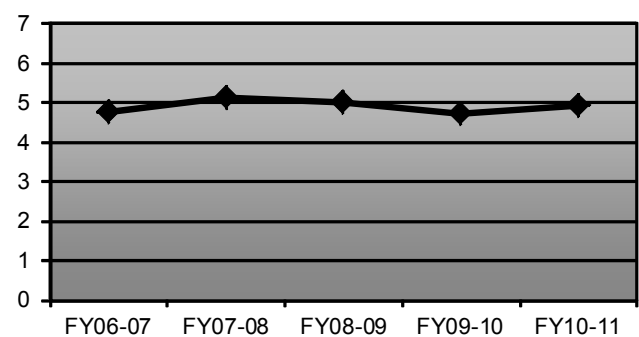
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Town & Country Transit

220 North Grant Avenue
Kittanning, PA 16201
724-548-8696
Ms. Patti Baker, General Manager

Service Area Statistics (2000 Census)

Armstrong County

Square Miles: 654
Population: 72,392
65+ Population: 13,053
% of Population 65 and older: 18.0%

Vehicles Operated in Maximum Service

Community Transportation: 15

Fare Information

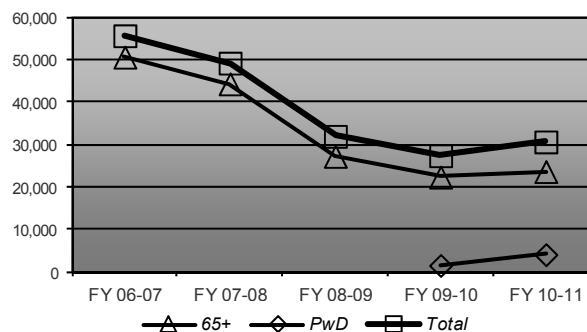
Average Shared-Ride Fare: \$17.76
Cost to Commonwealth per Senior Citizen Trip: \$15.11
Last Base Fare Increase: August 2010

Trip Information

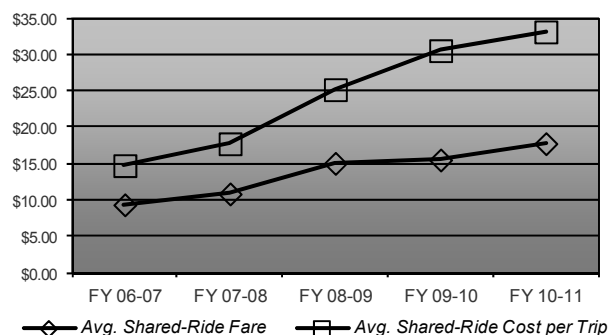
65+ Trips: 23,629
PwD Trips: 4,055
Other Shared-Ride Trips: 2,938
Total Shared-Ride Trips: 30,622

Non-Public Trips: 0

Shared-Ride Ridership



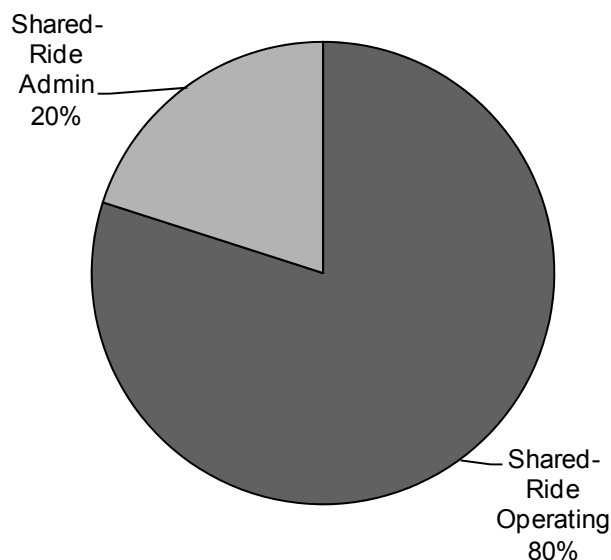
Shared-Ride Fare Recovery



MATP Provider: No
Subcontractors: Yes
Percent of Service Subcontracted: 18%

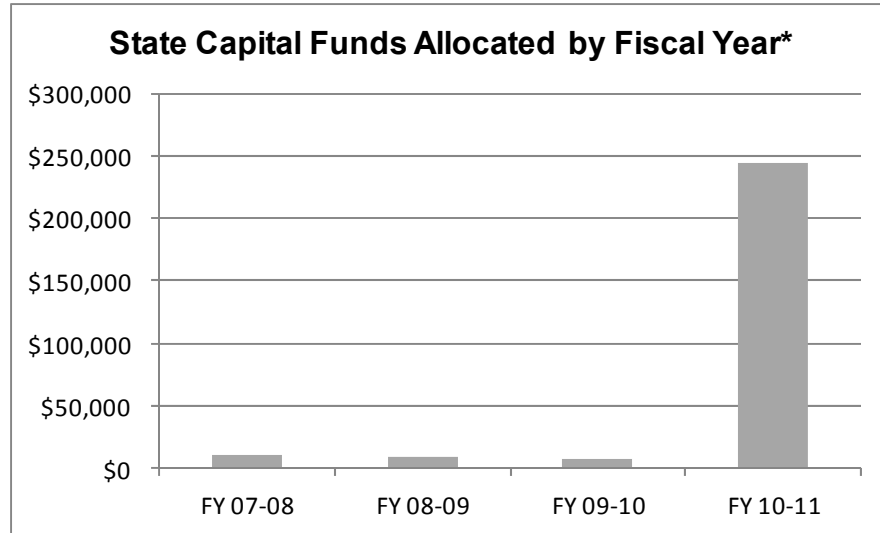
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 51,022	5.0%
Lottery	\$ 357,064	35.2%
Persons with Disabilities Program	\$ 78,293	7.7%
Area Agency on Aging	\$ 67,127	6.6%
Medical Assistance Transportation Program	\$ -	0.0%
MH/MR	\$ 88,704	8.7%
Other	\$ 4,756	0.5%
Subsidy	\$ 367,162	36.2%
Total	\$ 1,014,128	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Purchase



The Mid-County Transit Authority recently purchased two transit vehicles equipped with power lifts to aid passengers who depend on walkers and wheelchairs. The vehicles will be used in fixed-route service throughout the Kittanning area. The vehicles are replacing larger transit vehicles in Mid-County's effort to reduce fuel costs and better meet passenger demand.



Monroe County Transportation Authority (MCTA)

P.O. Box 339
Scotrun, PA 18355-0339
Ms. Peggy Howarth
(Executive Director)
570-839-6282
www.gomcta.com



House District

Monroe: 118, 139, 176, 189

Senate District

Monroe: 14, 16, 18, 20, 22, 29



Service Area Statistics (2000 Census)

Square Miles: 611
Population: 138,687



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$1.06
Last Base Fare Increase: February 1996 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 212,163
Senior Passengers: 27,850
Revenue Vehicle Miles: 515,278
Revenue Vehicle Hours: 28,540



Employees

	Full-Time	Part-Time
Fixed-Route:	15	9
Paratransit:	7	15
System-wide:	22	24



Act 44 Operating Assistance

Operating Assistance: \$1,585,690
Required Local Match: \$115,961



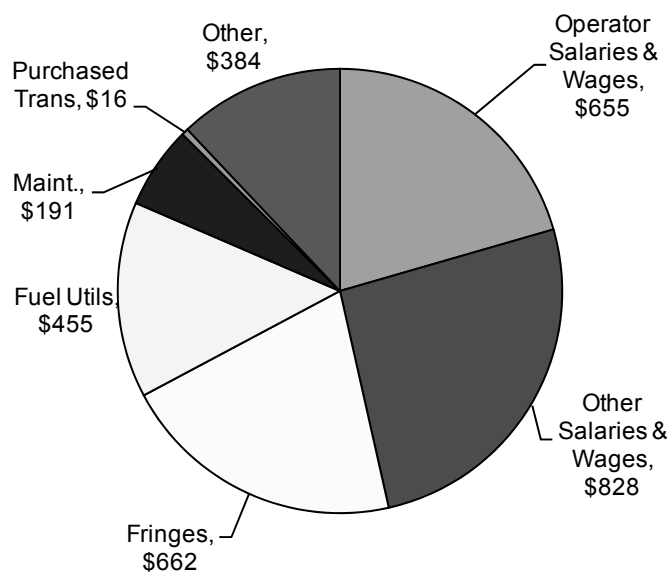
Total Fleet Size

Fixed-Route:	15
Paratransit:	35
System-wide:	50

OPERATING BUDGET

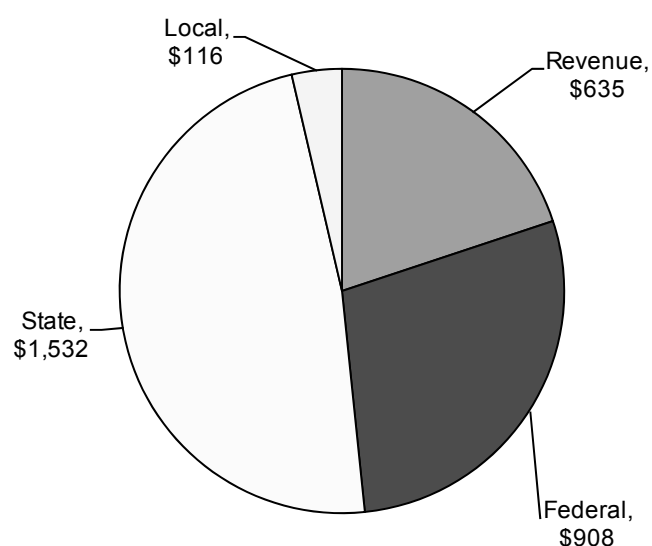
Operating Expense (000's)

\$3,191



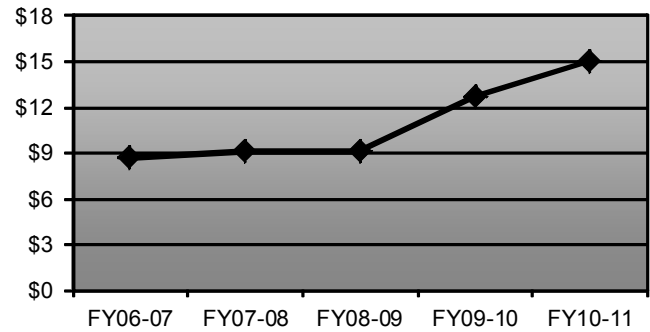
Operating Funds (000's)

\$3,191

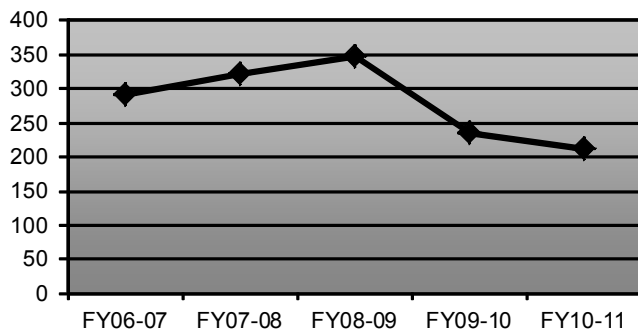




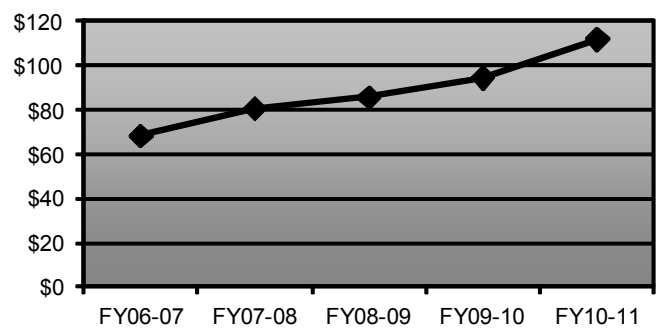
Operating Expense Per Passenger



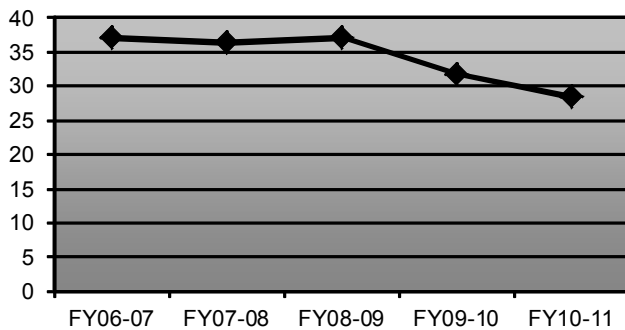
Total Passengers (000's)



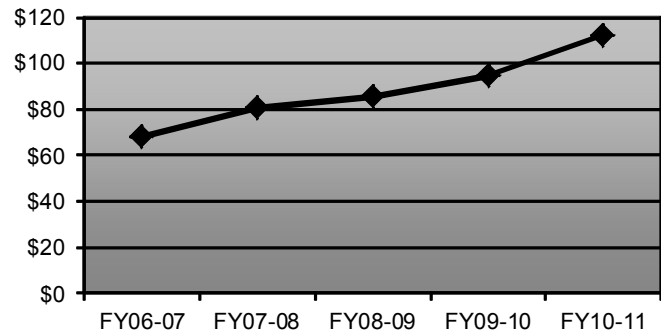
Operating Revenue Per Revenue Vehicle Hour*



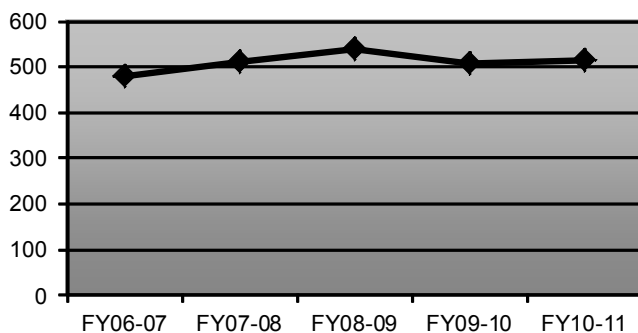
Revenue Vehicle Hours (000's)



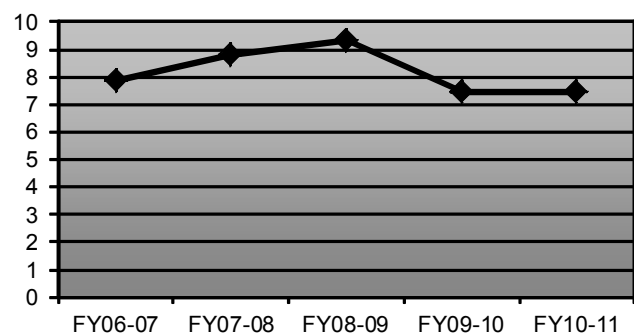
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Monroe County Transportation Authority

P.O. Box 339
Scotrun, PA 18355-0339
570-839-6282
Ms. Peggy Howarth, Executive Director

Service Area Statistics (2000 Census) Monroe County

Square Miles: 609
Population: 138,687
65+ Population: 17,036
% of Population 65 and older: 12.3%

Vehicles Operated in Maximum Service

Community Transportation: 20

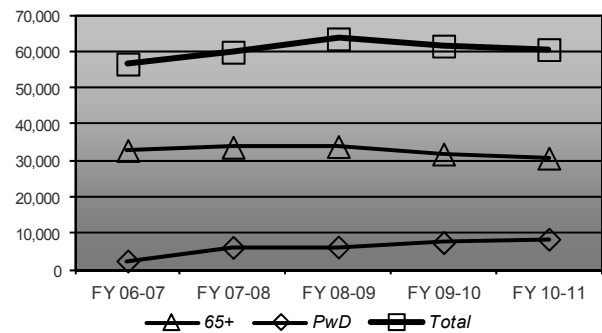
Fare Information

Average Shared-Ride Fare: \$19.33
Cost to Commonwealth
per Senior Citizen Trip: \$15.77
Last Base Fare Increase: May 2011

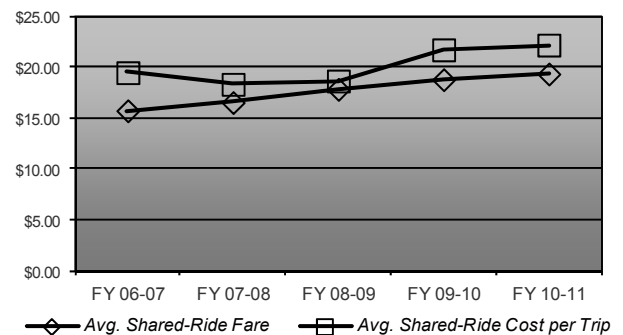
Trip Information

65+ Trips: 30,709
PwD Trips: 8,412
Other Shared-Ride Trips: 21,429
Total Shared-Ride Trips: 60,550
Non-Public Trips: 58,705

Shared-Ride Ridership



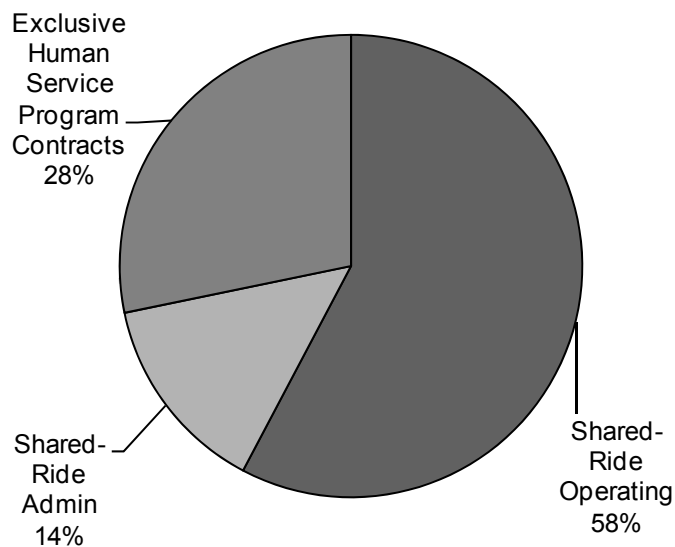
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

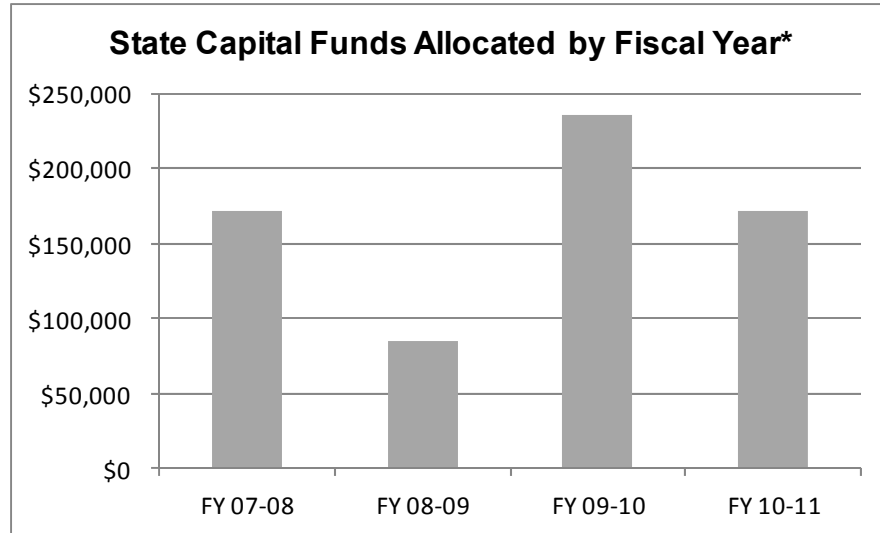
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 64,034	3.4%
Lottery	\$ 484,267	26.0%
Persons with Disabilities Program	\$ 140,260	7.5%
Area Agency on Aging	\$ 46,628	2.5%
Medical Assistance Transportation Program	\$ 990,390	53.1%
MH/MR	\$ -	0.0%
Other	\$ 138,219	7.4%
Subsidy	\$ -	0.0%
Total	\$ 1,863,798	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Administration and Operations Center Expansion

On September 29, 2011, the Monroe County Transportation Authority dedicated an 8,000-square-foot addition to its administration and operations center. The design created a dedicated space for the growing Shared-Ride operation, as well as a call center and board room. The project included repaving the parking area and upgrading to a geothermal energy system, which allows for greater operating efficiency and cost containment. The addition is dedicated to former MCTA Board Chairman, Roland Featherman, and is now known as the Featherman Wing.



Mount Carmel, Borough of



Borough of Mount Carmel

137 West 4th Street
Mount Carmel, PA 17851
Mr. Jerry Matzura
(Transit Manager)
570-339-4486



House District

Northumberland: 107

Senate District

Northumberland: 27



Service Area Statistics (2000 Census)

Square Miles: 56
Population: 33,000



Fare Information

Fixed-Route Base: \$1.00
Fixed-Route Average: \$1.27
Last Base Fare Increase: August 2007 (30%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 55,073
Senior Passengers: 50,611
Revenue Vehicle Miles: 53,036
Revenue Vehicle Hours: 4,850



Employees

	Full-Time	Part-Time
Fixed-Route:	8	0
Paratransit:	0	0
System-wide:	8	0



Act 44 Operating Assistance

Operating Assistance: \$273,208
Required Local Match: \$9,093



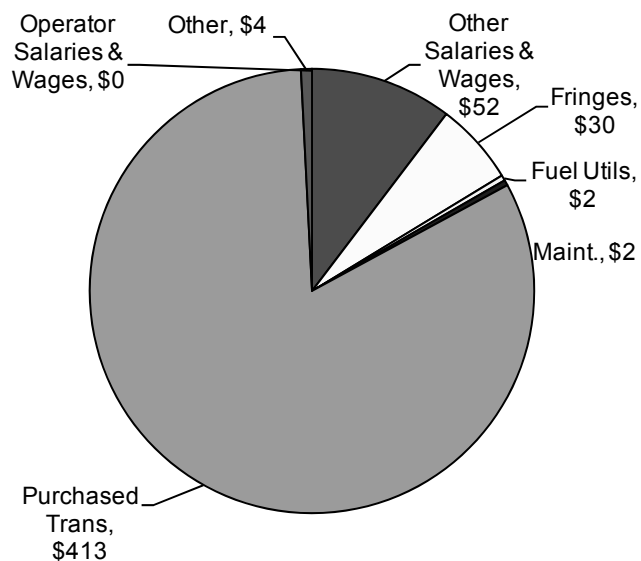
Total Fleet Size

Fixed-Route:	3
Paratransit:	0
System-wide:	3

OPERATING BUDGET

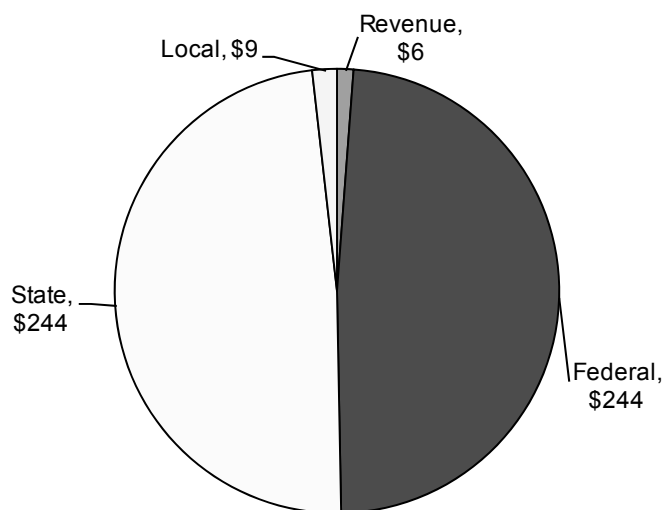
Operating Expense (000's)

\$502



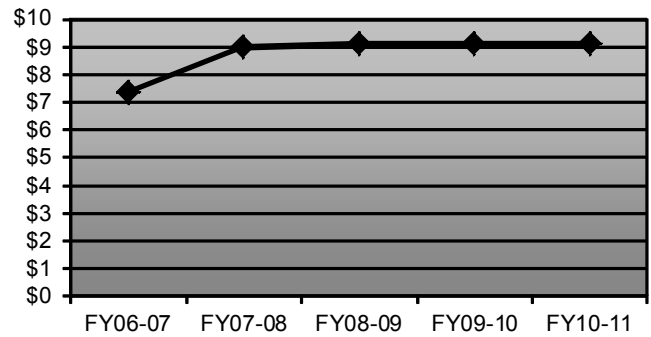
Operating Funds (000's)

\$502

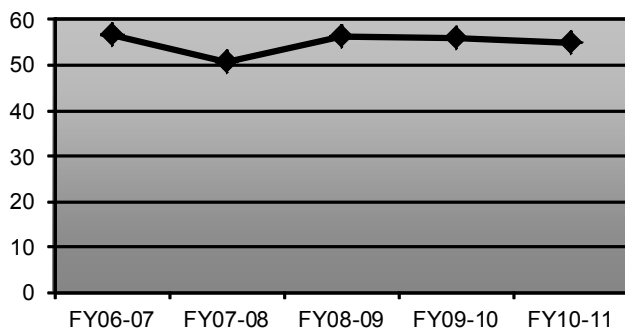




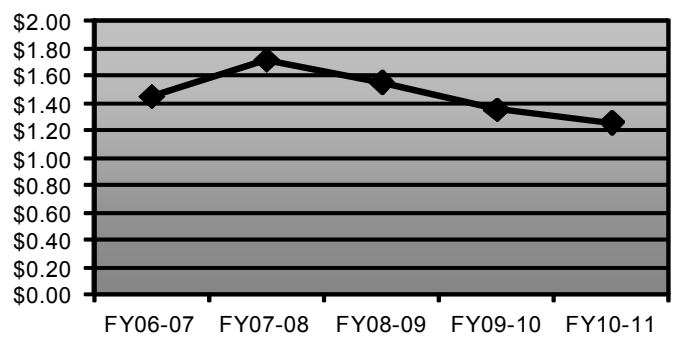
Operating Expense Per Passenger



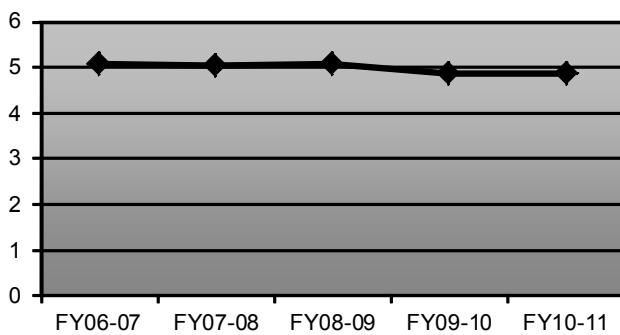
Total Passengers (000's)



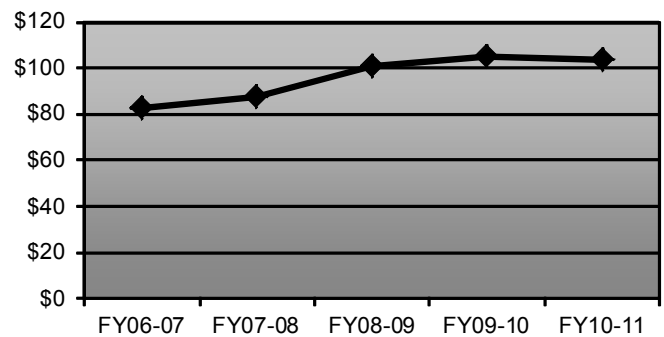
Operating Revenue Per Revenue Vehicle Hour*



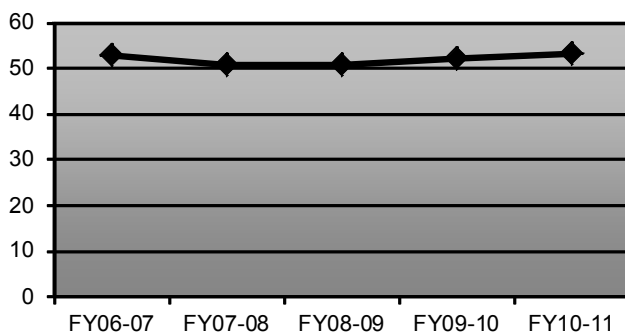
Revenue Vehicle Hours (000's)



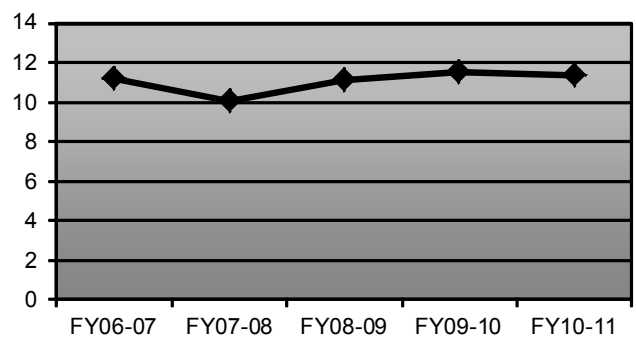
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



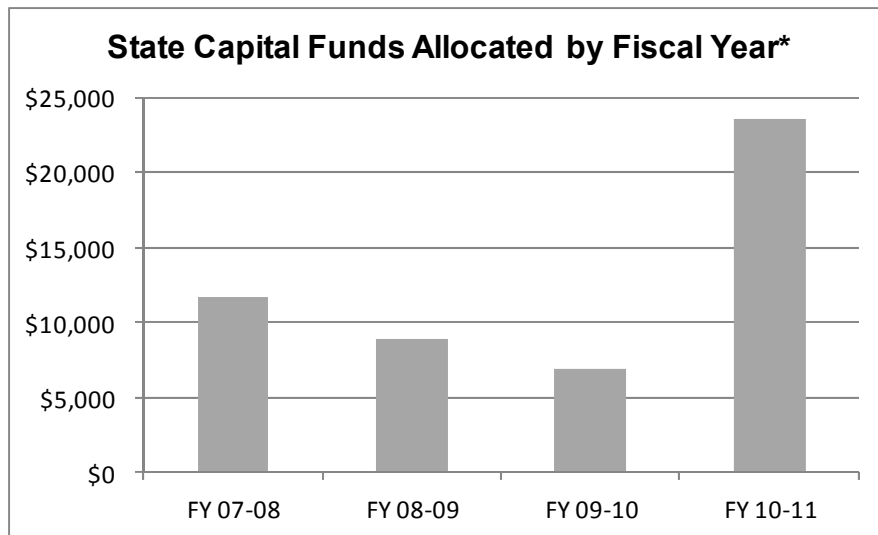
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Northumberland County
Transportation in Northumberland County (see page 191).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Painting



The Borough of Mount Carmel painted and detailed their fixed-route fleet.



New Castle Area Transportation Authority (NCATA)

311 Mahoning Avenue
New Castle, PA 16102
Mr. Leonard L. Lastoria
(General Manager)
724-654-3130
www.newcastletransit.org



House District

Lawrence: 9, 10, 17

Senate District

Lawrence: 47, 50



Service Area Statistics (2000 Census)

Square Miles: 177
Population: 96,246



Fare Information

Fixed-Route Base: \$1.00
Fixed-Route Average: \$1.52
Last Base Fare Increase: March 2012 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 1,161,974
Senior Passengers: 432,736
Revenue Vehicle Miles: 1,043,817
Revenue Vehicle Hours: 57,913



Employees

	Full-Time	Part-Time
Fixed-Route:	55	0
Paratransit:	0	0
System-wide:	55	0



Act 44 Operating Assistance

Operating Assistance: \$3,391,574
Required Local Match: \$157,410



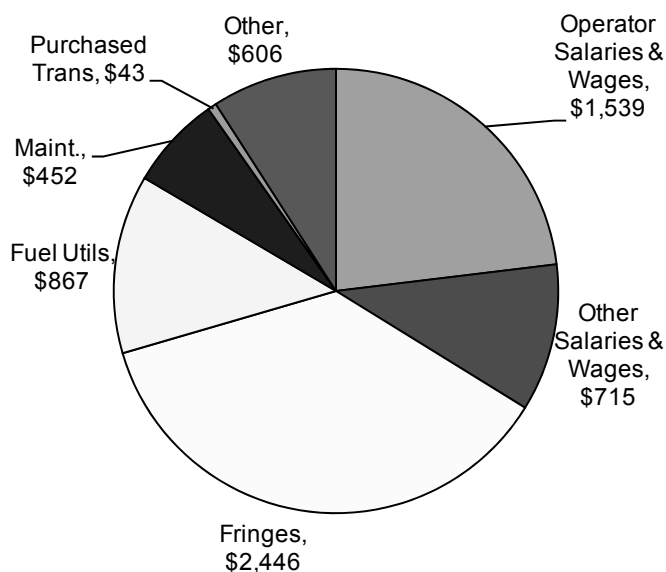
Total Fleet Size

Fixed-Route:	30
Paratransit:	0
System-wide:	30

OPERATING BUDGET

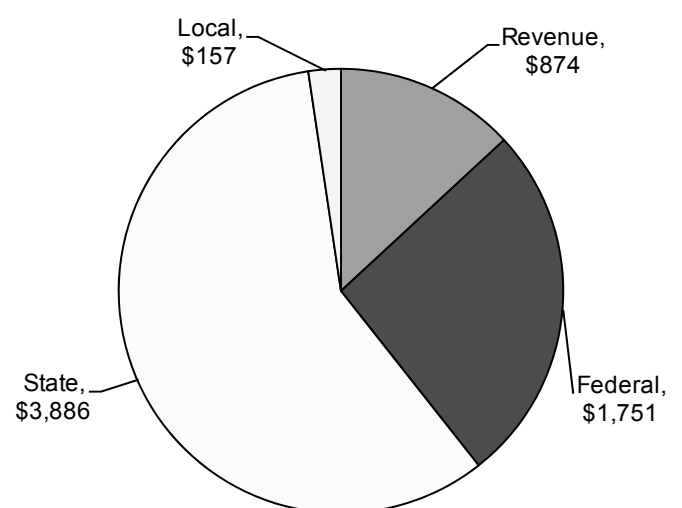
Operating Expense (000's)

\$6,668



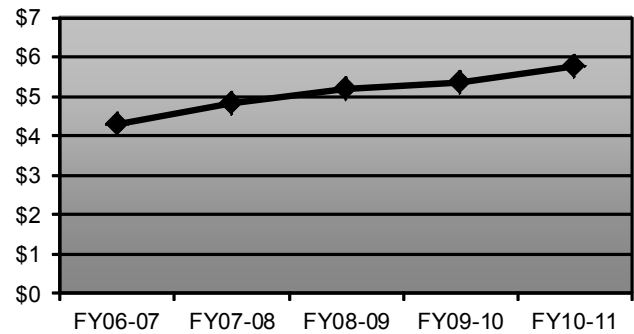
Operating Funds (000's)

\$6,668

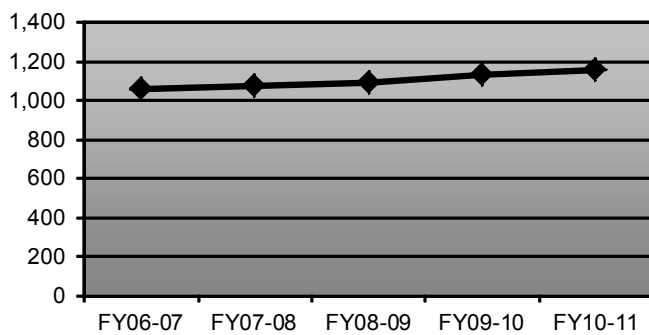




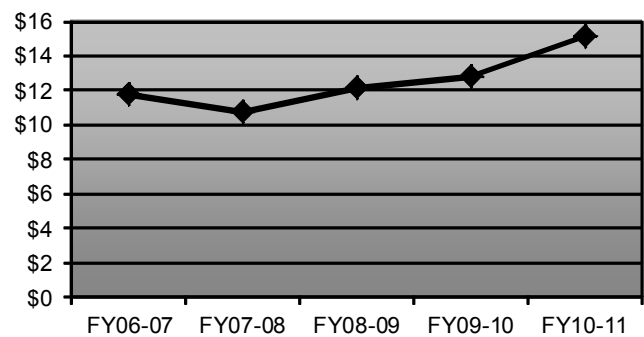
Operating Expense Per Passenger



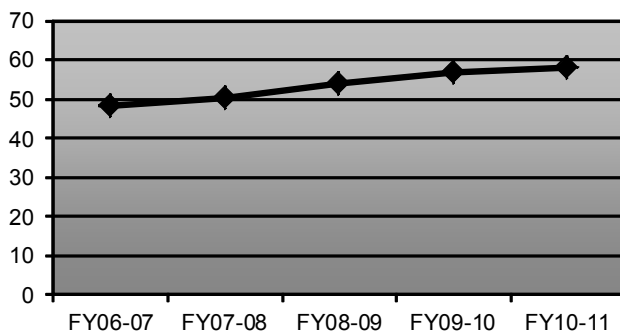
Total Passengers (000's)



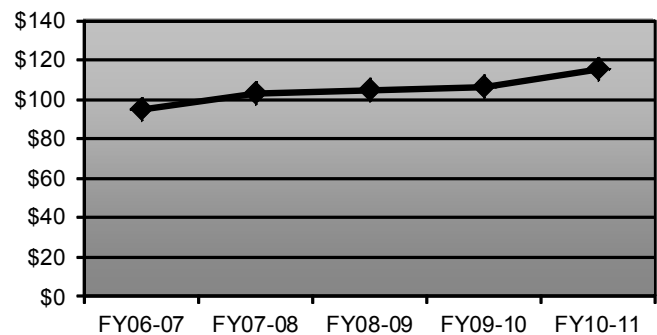
Operating Revenue Per Revenue Vehicle Hour*



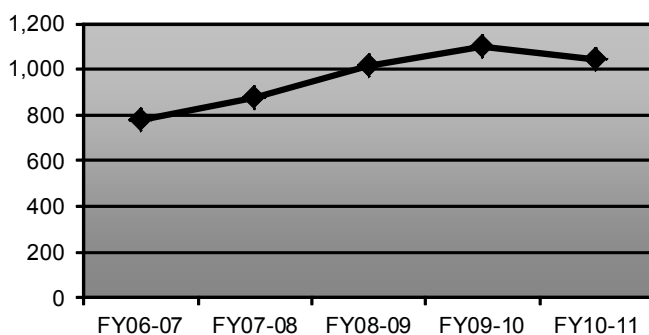
Revenue Vehicle Hours (000's)



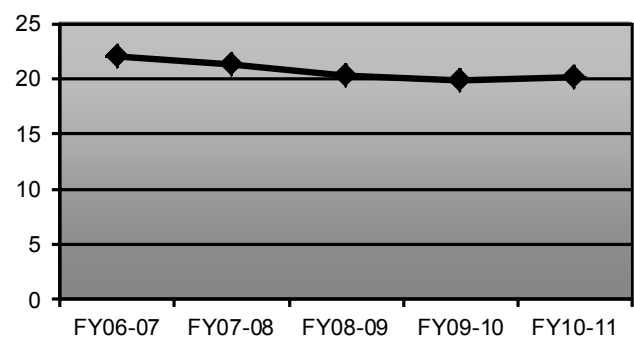
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



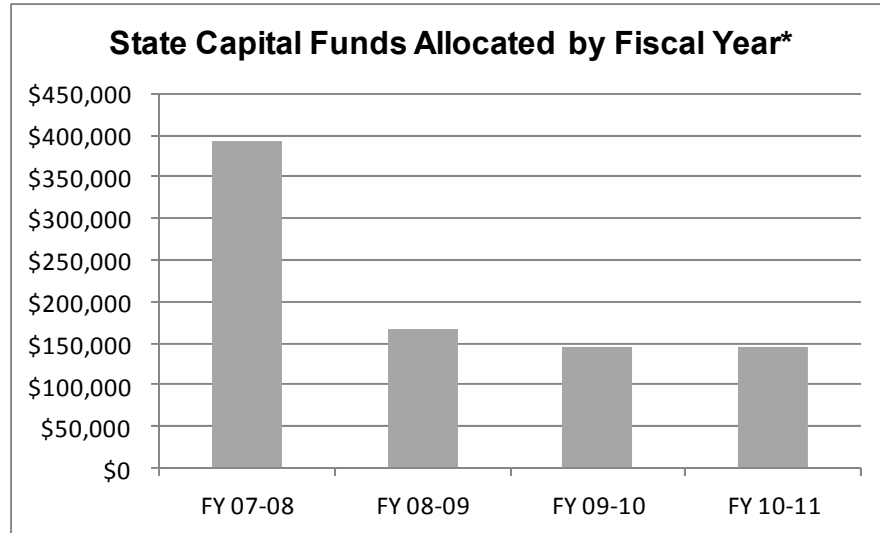
Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.

Community Transportation

Community transportation provided by Allied Coordinated Transportation Services, Inc., in Lawrence County (see page 173).



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Purchase

The New Castle Area Transit Authority recently purchased five fixed-route transit vehicles. The purchase included two 35-foot low-floor vehicles and three 40-foot low-floor vehicles. The smaller vehicles will circulate in and around the City of New Castle, while the larger vehicles will be used for commuter service to Pittsburgh, a 50-mile one-way trip.





Schuylkill Transportation System (STS)

252 Industrial Park Road
St. Clair, PA 17970
Mr. Michael Micko
(Executive Director)
570-429-2701
www.go-sts.com



House District

Schuylkill: 123, 124, 125

Senate District

Schuylkill: 29



Service Area Statistics (2000 Census)

Square Miles: 778
Population: 150,336



Fare Information

Fixed-Route Base: \$1.25
Fixed-Route Average: \$1.34
Last Base Fare Increase: July 1998 (9%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 233,174
Senior Passengers: 108,491
Revenue Vehicle Miles: 362,117
Revenue Vehicle Hours: 23,120



Employees

	Full-Time	Part-Time
Fixed-Route:	27	3
Paratransit:	22	13
System-wide:	49	16



Act 44 Operating Assistance

Operating Assistance: \$1,303,217
Required Local Match: \$45,968



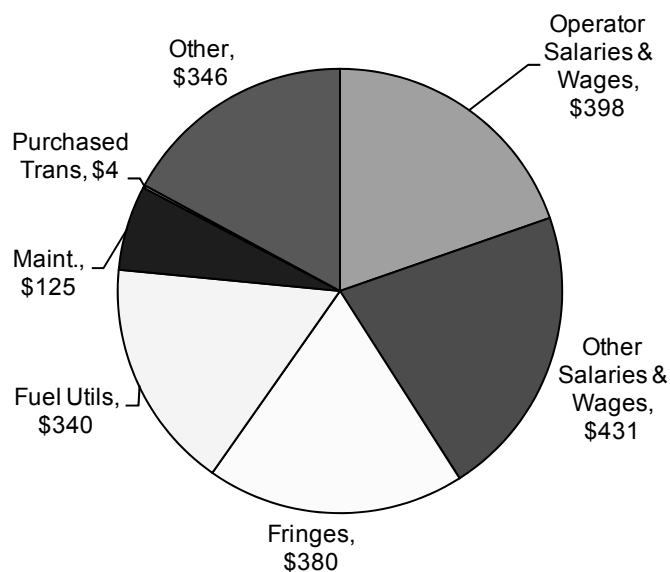
Total Fleet Size

Fixed-Route:	14
Paratransit:	29
System-wide:	43

OPERATING BUDGET

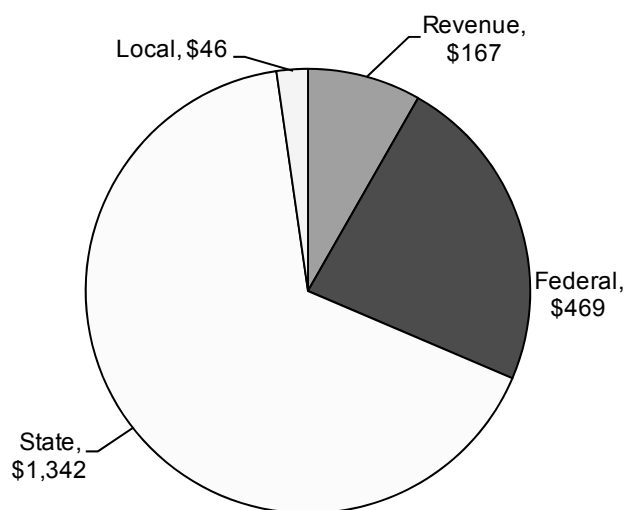
Operating Expense (000's)

\$2,024



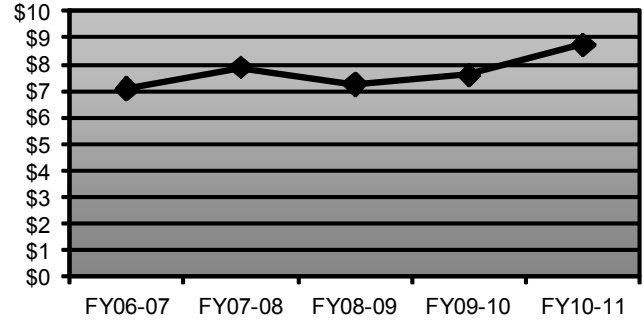
Operating Funds (000's)

\$2,024

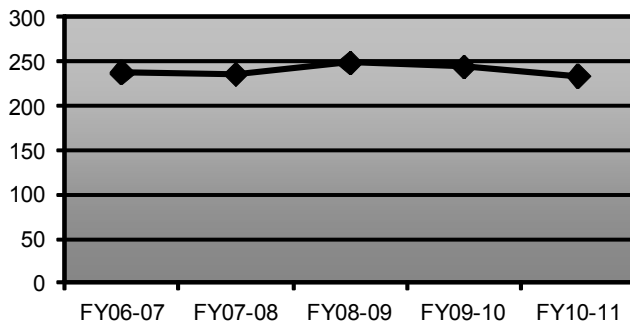




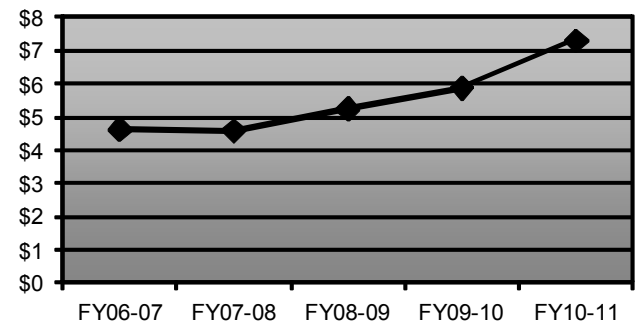
Operating Expense Per Passenger



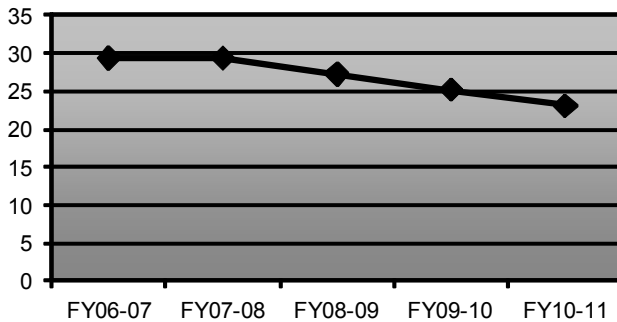
Total Passengers (000's)



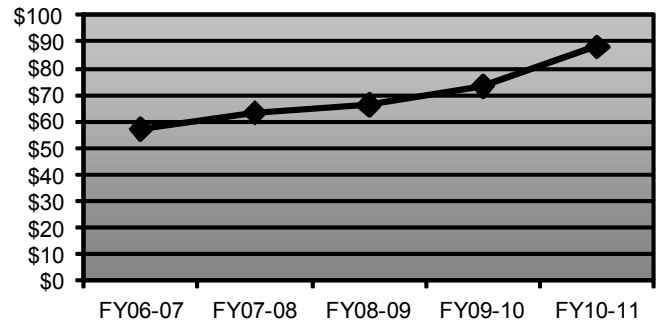
Operating Revenue Per Revenue Vehicle Hour*



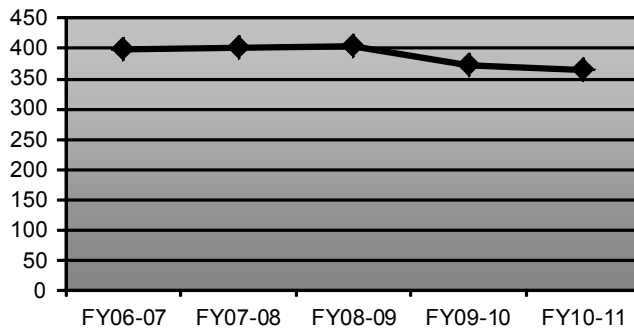
Revenue Vehicle Hours (000's)



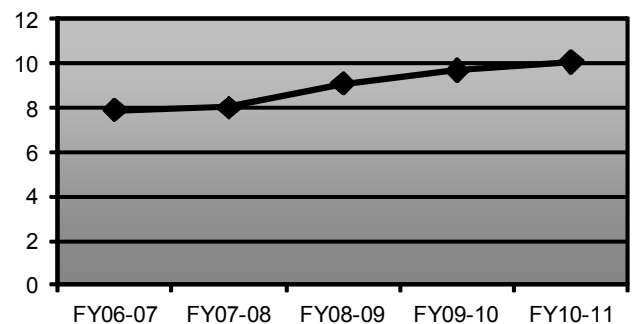
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Schuylkill Transportation System

252 Industrial Park Road
St. Clair, PA 17970
570-429-2701
Mr. Mike Micko, Vice President of Public
Transportation Services

Service Area Statistics (2000 Census)

Schuylkill County

Square Miles: 778
Population: 150,336
65+ Population: 29,866
% of Population 65 and older: 19.9%

Vehicles Operated in Maximum Service

Community Transportation: 28

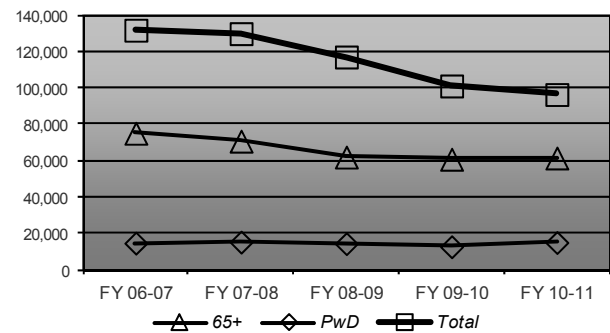
Fare Information

Average Shared-Ride Fare: \$14.62
Cost to Commonwealth
per Senior Citizen Trip: \$12.36
Last Base Fare Increase: July 2011

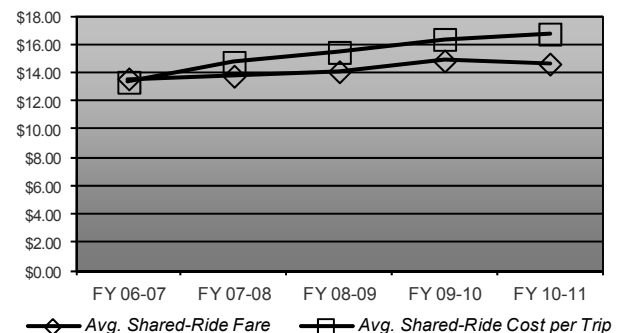
Trip Information

65+ Trips: 61,499
PwD Trips: 15,019
Other Shared-Ride Trips: 19,875
Total Shared-Ride Trips: 96,393
Non-Public Trips: 49,853

Shared-Ride Ridership



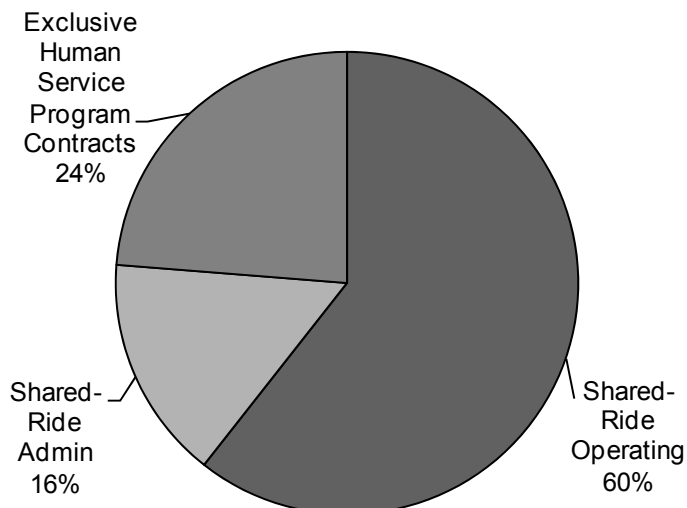
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 54%

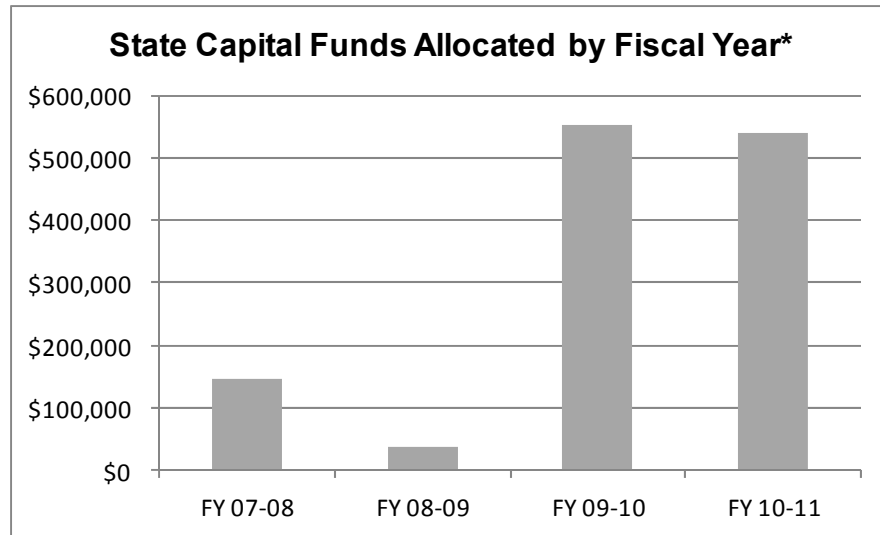
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 199,811	9.4%
Lottery	\$ 759,926	35.8%
Persons with Disabilities Program	\$ 183,832	8.7%
Area Agency on Aging	\$ 62,458	2.9%
Medical Assistance Transportation Program	\$ 427,912	20.2%
MH/MR	\$ 6,369	0.3%
Other	\$ 419,784	19.8%
Subsidy	\$ 63,392	3.0%
Total	\$ 2,123,484	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Purchase



The Schuylkill Transportation System recently upgraded its fixed-route fleet with the purchase of a 35-foot low-floor transit bus. The new vehicle provides passengers with comfortable seating, easy-level boarding, and the ability to transport bicycles. This project provides Schuylkill County residents with safe, economical, and reliable public transportation services.



Venango County Transportation Office (VCTO)

1 Dale Avenue
Franklin, PA 16323
Ms. Sally Mays
(Director)
814-432-9767
www.co.venango.pa.us



House District
Venango: 64

Senate District
Venango: 21



Service Area Statistics (2000 Census)

Square Miles: 100
Population: 36,354



Fare Information

Fixed-Route Base: \$1.50
Fixed-Route Average: \$1.75
Last Base Fare Increase: July 2005 (20%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 57,978
Senior Passengers: 11,632
Revenue Vehicle Miles: 164,415
Revenue Vehicle Hours: 7,500



Employees

	Full-Time	Part-Time
Fixed-Route:	5	5
Paratransit:	0	3
System-wide:	5	8



Act 44 Operating Assistance

Operating Assistance: \$258,002
Required Local Match: \$19,865



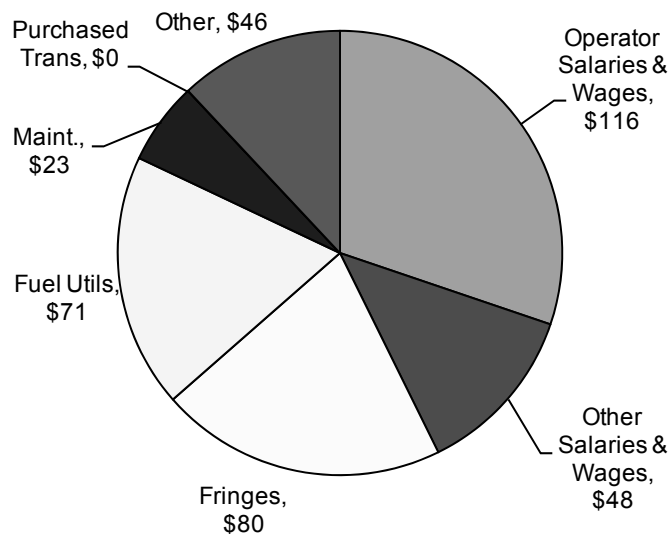
Total Fleet Size

Fixed-Route:	3
Paratransit:	0
System-wide:	3

OPERATING BUDGET

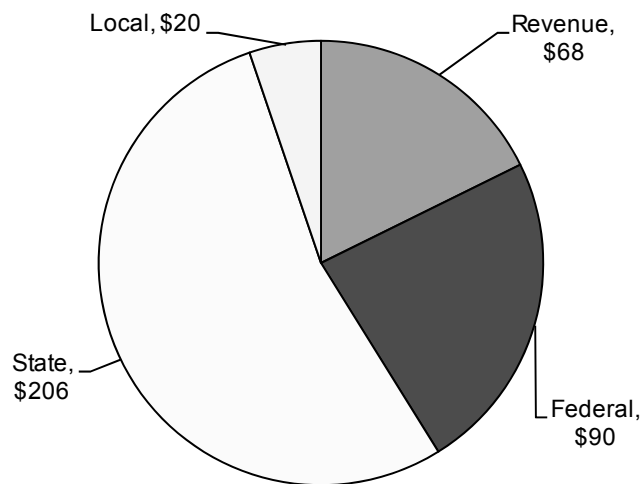
Operating Expense (000's)

\$385



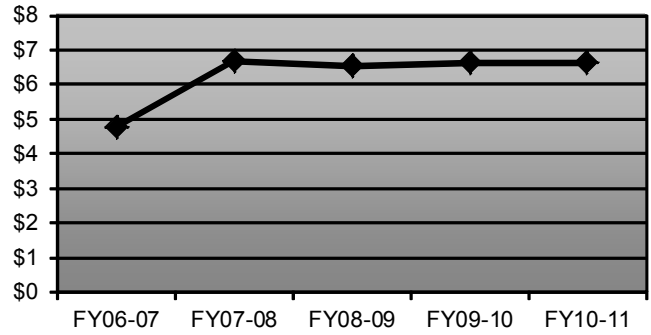
Operating Funds (000's)

\$385

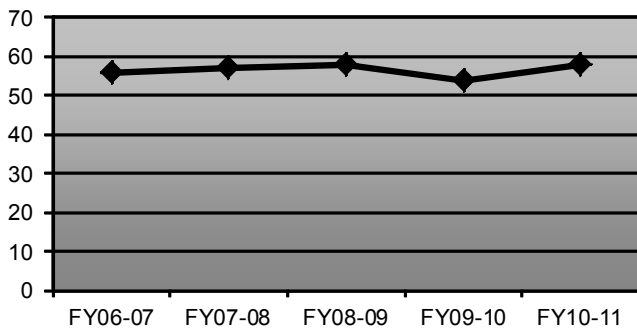




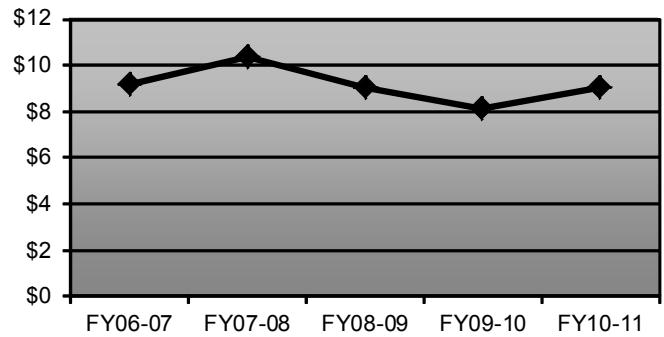
Operating Expense Per Passenger



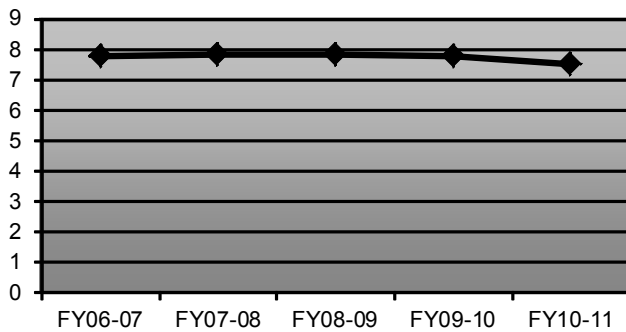
Total Passengers (000's)



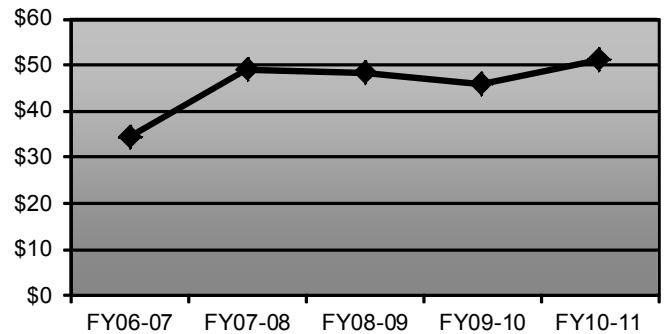
Operating Revenue Per Revenue Vehicle Hour*



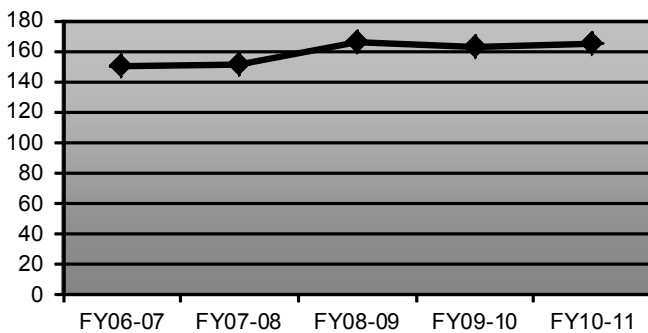
Revenue Vehicle Hours (000's)



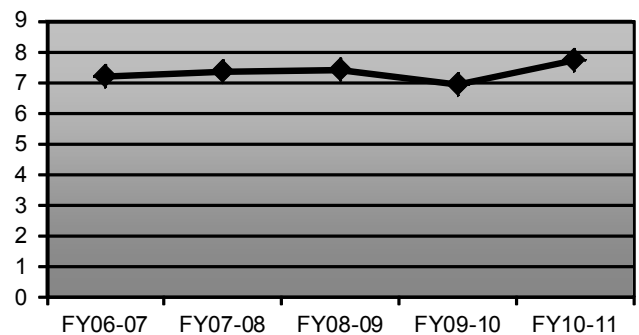
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Venango County Transportation Office

1 Dale Avenue
Franklin, PA 16323
814-432-9767
Ms. Sally Mays, Director

Service Area Statistics (2000 Census)

Venango County

Square Miles: 675
Population: 57,565
65+ Population: 9,657
% of Population 65 and older: 16.8%

Vehicles Operated in Maximum Service

Community Transportation: 14

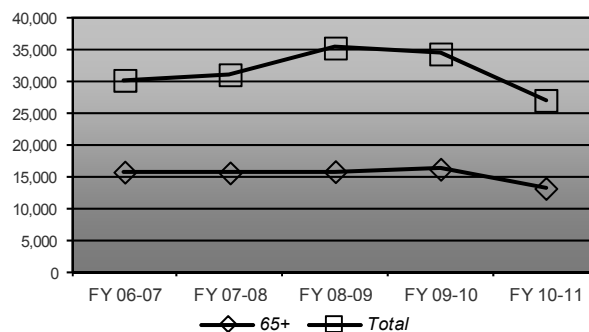
Fare Information

Average Shared-Ride Fare: \$14.56
Cost to Commonwealth
per Senior Citizen Trip: \$12.13
Last Base Fare Increase: March 2008

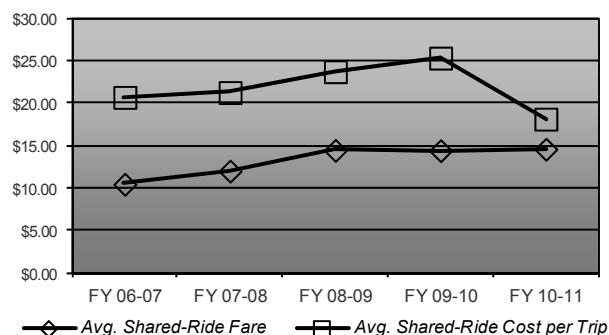
Trip Information

65+ Trips: 13,104
PwD Trips: 0
Other Shared-Ride Trips: 13,828
Total Shared-Ride Trips: 26,932
Non-Public Trips: 72,568

Shared-Ride Ridership



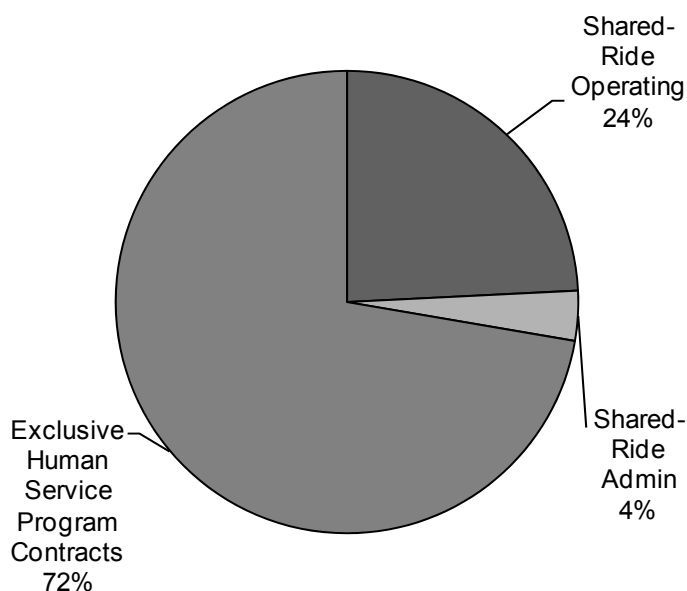
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

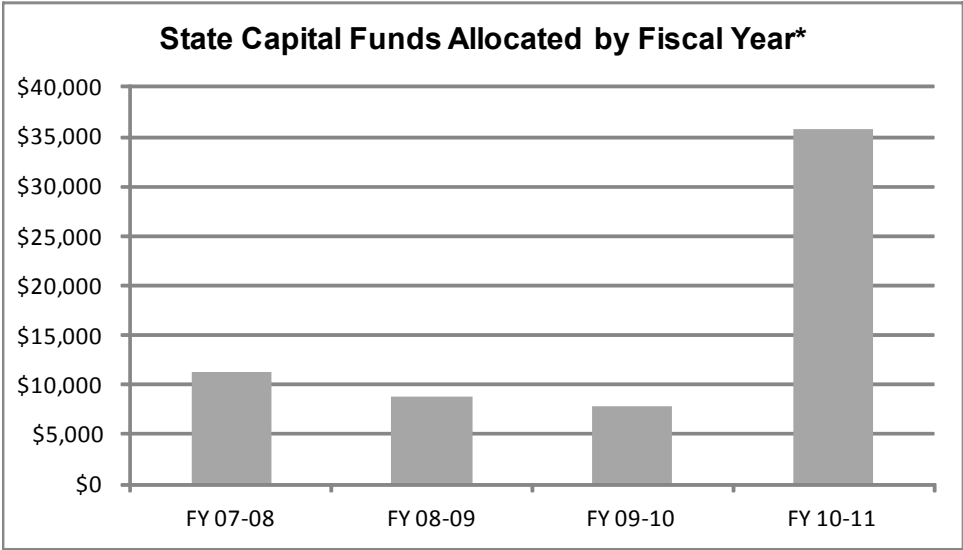
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 702	0.0%
Lottery	\$ 158,894	9.0%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 104,940	6.0%
Medical Assistance Transportation Program	\$ 1,121,798	63.7%
MH/MR	\$ 242,055	13.7%
Other	\$ 38,122	2.2%
Subsidy	\$ 95,228	5.4%
Total	\$ 1,761,739	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

RURAL SYSTEMS

Passenger Shelters



The Venango County Transportation Office installed six bus shelters in the City of Franklin to provide passengers covered waiting areas and designated, safe, and recognizable bus stops.

Warren County, Transit Authority of



Transit Authority of Warren County

42 Clark Street
Warren, PA 16365
Mr. John Aldrich
(Executive Director)
814-723-1874
www.tawcbus.com



House District

Warren: 65

Senate District

Warren: 21, 25



Service Area Statistics (2000 Census)

Square Miles: 883
Population: 43,683



Fare Information

Fixed-Route Base: \$0.75
Fixed-Route Average: \$0.73
Last Base Fare Increase: Nov 1999 (25%)



Act 44 Fixed-Route Distribution Factors

Total Passengers: 66,610
Senior Passengers: 8,103
Revenue Vehicle Miles: 183,708
Revenue Vehicle Hours: 12,530



Employees

	Full-Time	Part-Time
Fixed-Route:	6	4
Paratransit:	6	4
System-wide:	12	8



Act 44 Operating Assistance

Operating Assistance: \$493,681
Required Local Match: \$31,473



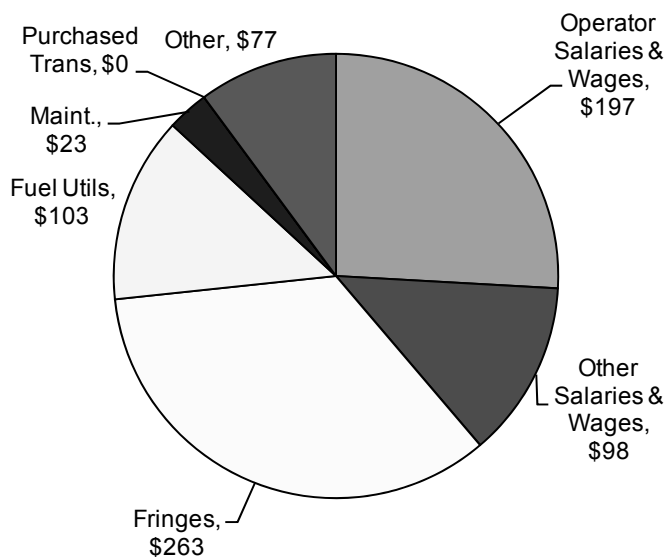
Total Fleet Size

Fixed-Route:	5
Paratransit:	13
System-wide:	18

OPERATING BUDGET

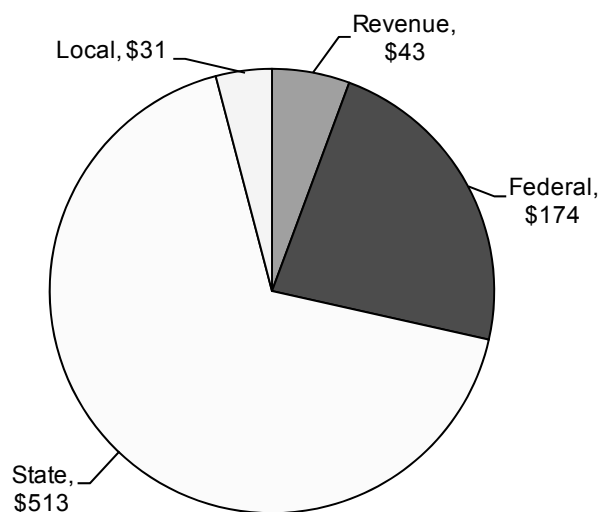
Operating Expense (000's)

\$761



Operating Funds (000's)

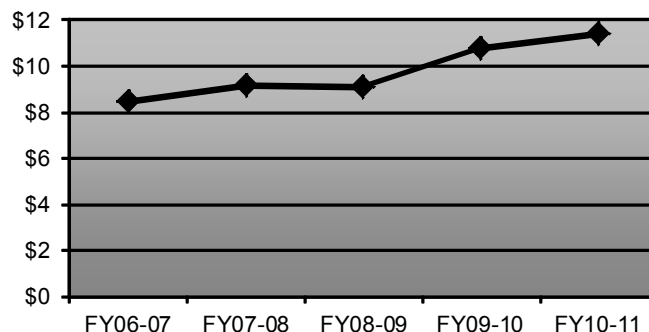
\$761



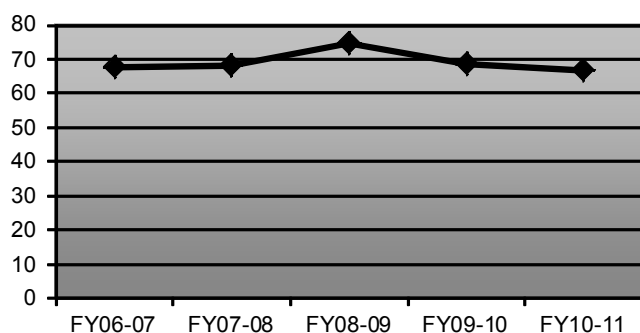
Warren County, Transit Authority of



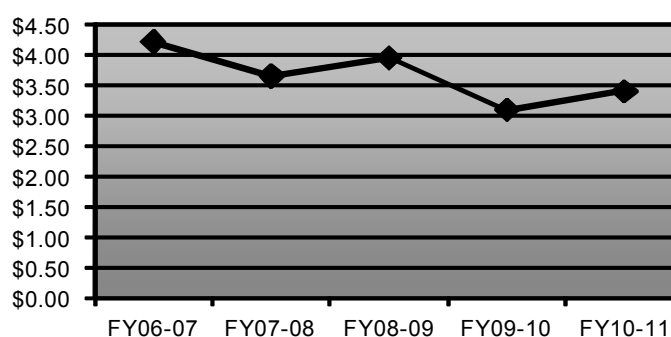
Operating Expense Per Passenger



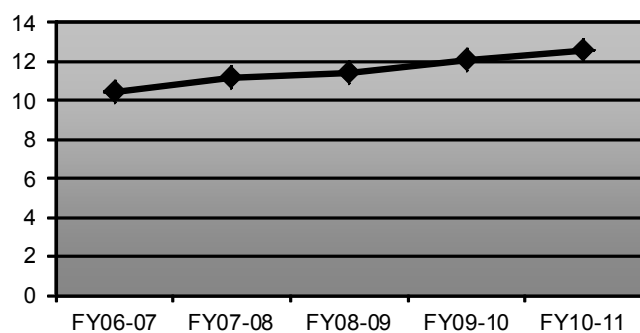
Total Passengers (000's)



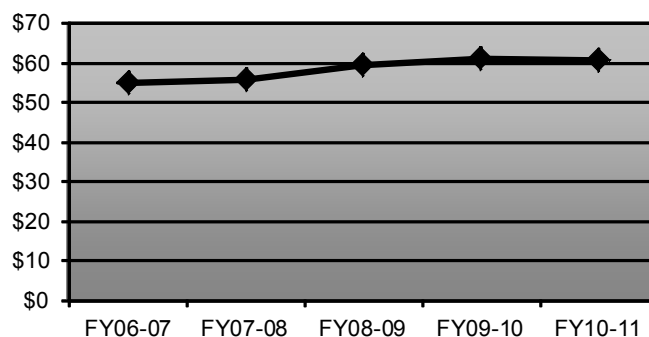
Operating Revenue Per Revenue Vehicle Hour*



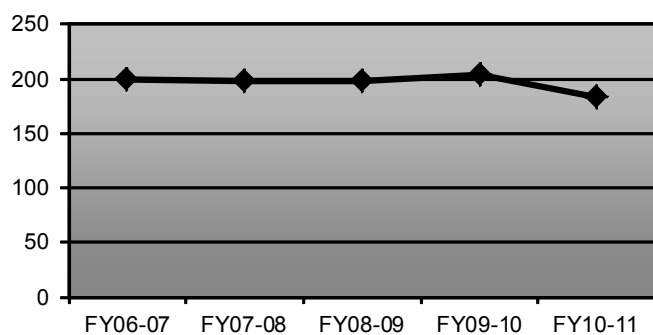
Revenue Vehicle Hours (000's)



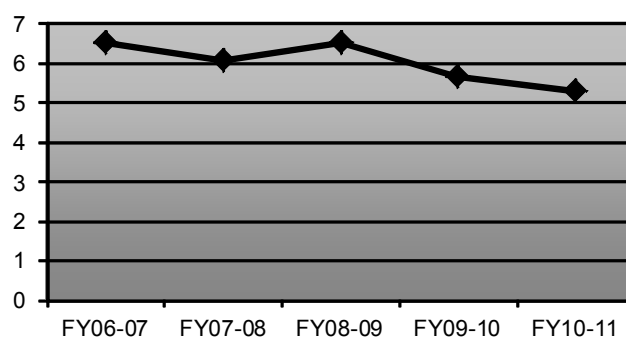
Operating Expense Per Revenue Vehicle Hour



Revenue Vehicle Miles (000's)



Total Ridership Per Revenue Vehicle Hour



*As of 2008, per Act 44, Free Transit for Senior Citizen grants are reported as Act 44 operating assistance rather than revenue.



Community Transportation

Warren County Transit Authority

42 Clark Street
Warren, PA 16365
814-723-1874
Mr. John Aldrich, Executive Director

Service Area Statistics (2000 Census)

Warren County

Square Miles: 883
Population: 43,863
65+ Population: 7,312
% of Population 65 and older: 16.7%

Vehicles Operated in Maximum Service

Community Transportation: 11

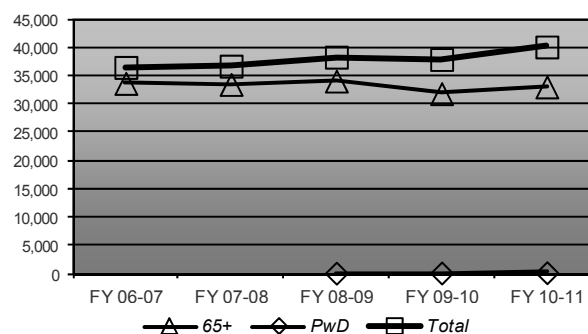
Fare Information

Average Shared-Ride Fare: \$12.72
Cost to Commonwealth
per Senior Citizen Trip: \$9.75
Last Base Fare Increase: September 2010

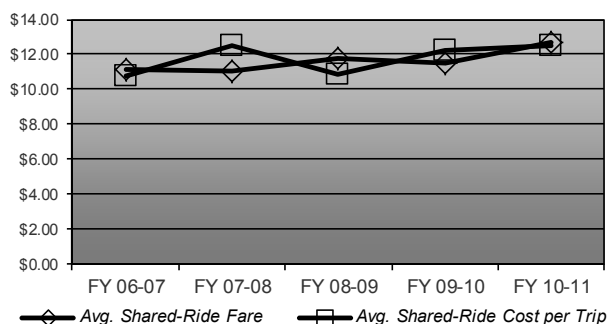
Trip Information

65+ Trips: 33,036
PwD Trips: 203
Other Shared-Ride Trips: 6,861
Total Shared-Ride Trips: 40,100
Non-Public Trips: 1,021

Shared-Ride Ridership



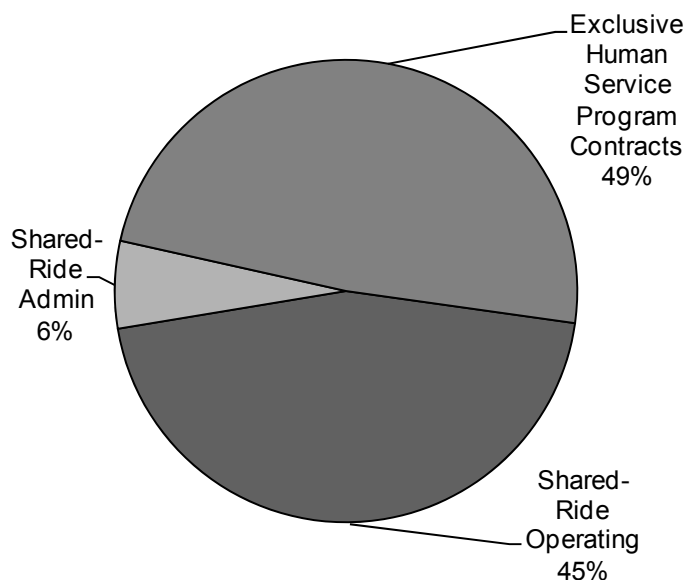
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 12%

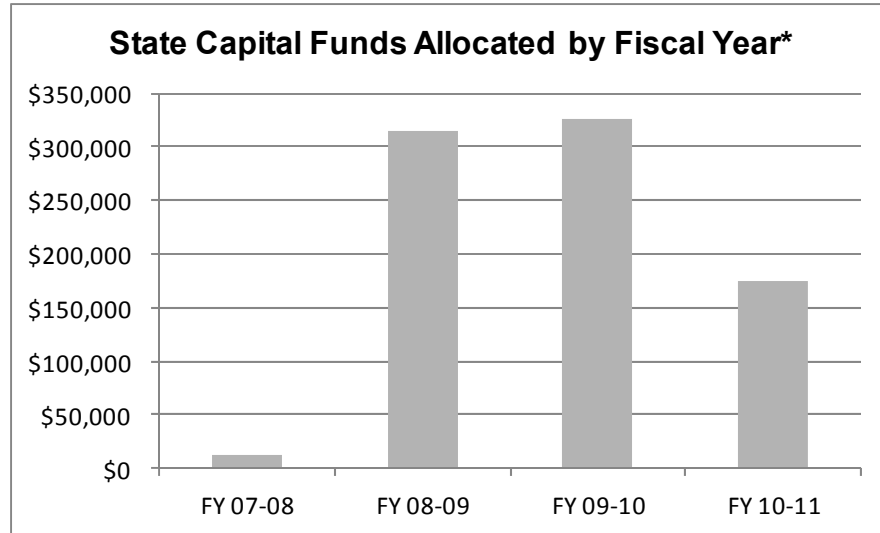
COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 4,783	0.5%
Lottery	\$ 379,913	41.0%
Persons with Disabilities Program	\$ 2,096	0.2%
Area Agency on Aging	\$ 56,120	6.1%
Medical Assistance Transportation Program	\$ 395,371	42.7%
MH/MR	\$ -	0.0%
Other	\$ 87,519	9.5%
Subsidy	\$ -	0.0%
Total	\$ 925,802	100.0%



*State Capital Funds include Section 1516 Community Transportation Capital, Section 1514 Capital Budget Bonds, Section 1514 Asset Improvement Discretionary, and Section 1517 Capital Formula Funds.

Vehicle Purchase



The Warren County Transit Authority recently purchased a transit vehicle equipped with power lifts to aid passengers with walkers and wheelchairs. The vehicle will be used for the shared-ride service and is equipped with a video recorder system to increase passenger safety. The vehicle provides Warren County residents with safe and reliable public transportation services.

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Section IV

Community Transportation



Community Transportation

Adams County Transit Authority

Rear 257 4th Street
Gettysburg, PA 17325
717-337-1345
Mr. Richard Farr, Executive Director

Service Area Statistics (2000 Census)

Adams County

Square Miles: 520
Population: 91,292
65+ Population: 12,656
% of Population 65 and older: 13.9%

Vehicles Operated in Maximum Service

Community Transportation: 17

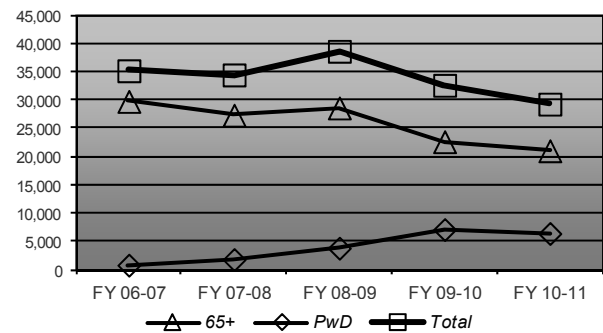
Fare Information

Average Shared-Ride Fare: \$11.95
Cost to Commonwealth
per Senior Citizen Trip: \$10.08
Last Base Fare Increase: July 2006

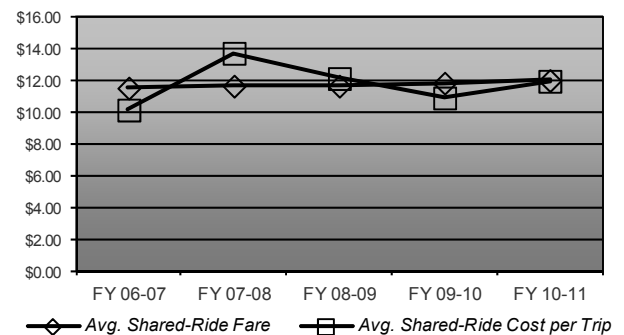
Trip Information

65+ Trips: 21,047
PwD Trips: 6,422
Other Shared-Ride Trips: 1,820
Total Shared-Ride Trips: 29,289
Non-Public Trips: 27,344

Shared-Ride Ridership



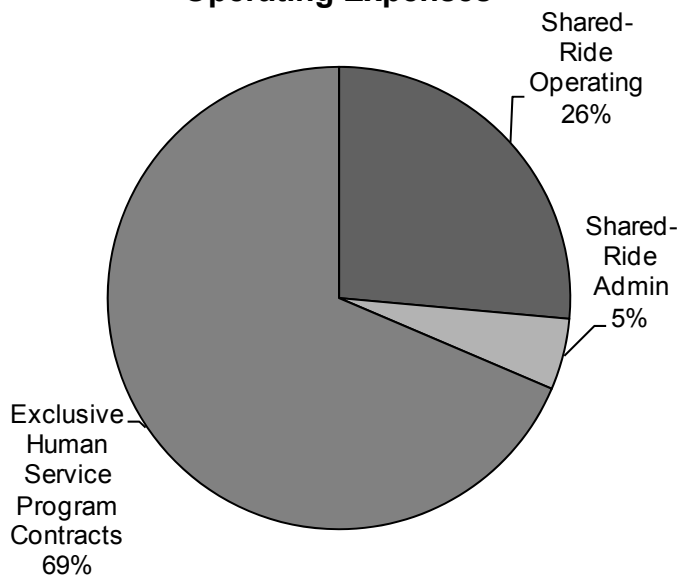
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 2%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 14,240	1.3%
Lottery	\$ 213,050	19.1%
Persons with Disabilities Program	\$ 66,648	6.0%
Area Agency on Aging	\$ 48,494	4.3%
Medical Assistance Transportation Program	\$ 521,492	46.7%
MH/MR	\$ 219,953	19.7%
Other	\$ 31,630	2.8%
Subsidy	\$ -	0.0%
Total	\$1,115,507	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$547,505	Accessible Buses/Vans, Communication Equipment



Allied Coordinated Transportation Services

Community Transportation

Allied Coordinated Transportation Services, Inc.

241 West Grant Street
New Castle, PA 16103
724-658-7258
Mr. Thomas Scott, CEO

Service Area Statistics (2000 Census)

Lawrence County

Square Miles: 360
Population: 94,643
65+ Population: 18,223
% of Population 65 and older: 19.3%

Vehicles Operated in Maximum Service

Community Transportation: 20

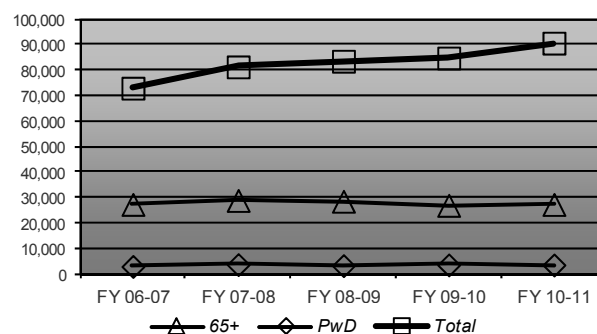
Fare Information

Average Shared-Ride Fare: \$14.30
Cost to Commonwealth
per Senior Citizen Trip: \$10.87
Last Base Fare Increase: July 2005

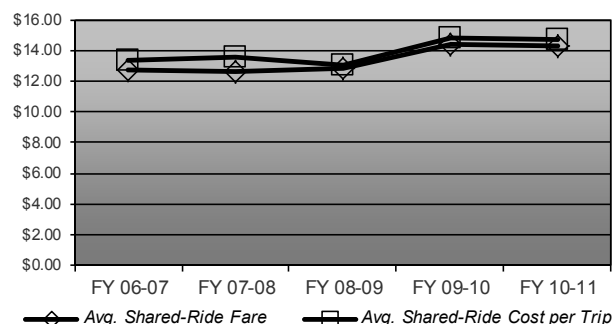
Trip Information

65+ Trips: 27,252
PwD Trips: 3,487
Other Shared-Ride Trips: 59,879
Total Shared-Ride Trips: 90,618
Non-Public Trips: 9,752

Shared-Ride Ridership



Shared-Ride Fare Recovery

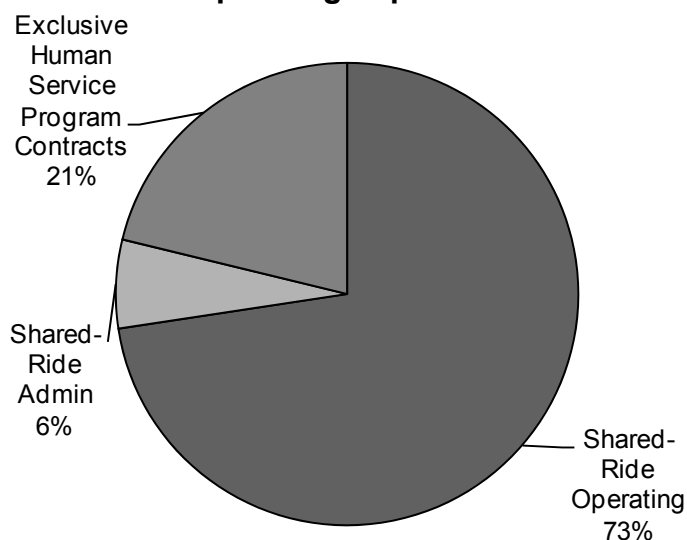


MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 48,954	2.9%
Lottery	\$ 296,093	17.5%
Persons with Disabilities Program	\$ 42,002	2.5%
Area Agency on Aging	\$ 12,171	0.7%
Medical Assistance Transportation Program	\$ 601,381	35.6%
MH/MR	\$ 193,028	11.4%
Other	\$ 493,802	29.3%
Subsidy	\$ -	0.0%
Total	\$1,687,431	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$620,000	Accessible Transit Buses



Community Transportation

Blair Senior Services, Inc.

1320 Twelfth Avenue
Altoona, PA 16601
814-695-3500
Mr. Steve Williamson, President

Service Area Statistics (2000 Census) Blair County

Square Miles: 526
Population: 129,144
65+ Population: 22,456
% of Population 65 and older: 17.4%

Vehicles Operated in Maximum Service

Community Transportation: 32

Fare Information

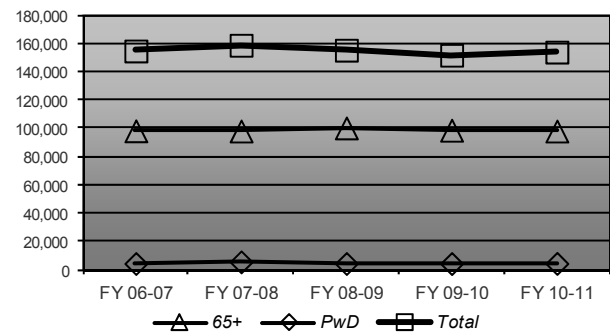
Average Shared-Ride Fare: \$13.03
Cost to Commonwealth
per Senior Citizen Trip: \$10.89
Last Base Fare Increase: July 2011

Trip Information

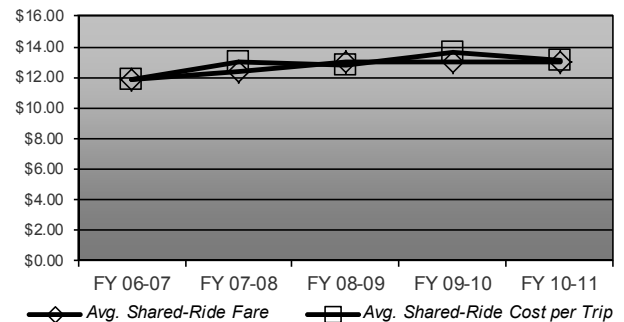
65+ Trips: 98,119
PwD Trips: 4,534
Other Shared-Ride Trips: 51,304
Total Shared-Ride Trips: 153,957

Non-Public Trips: 658

Shared-Ride Ridership



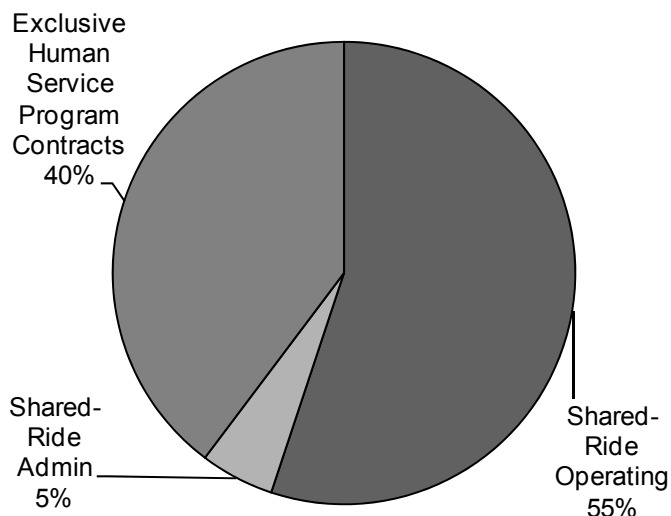
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 97,893	2.9%
Lottery	\$ 1,067,007	31.8%
Persons with Disabilities Program	\$ 50,998	1.5%
Area Agency on Aging	\$ 159,149	4.8%
Medical Assistance Transportation Program	\$ 1,752,469	52.3%
MH/MR	\$ 36,438	1.1%
Other	\$ 177,278	5.3%
Subsidy	\$ 9,054	0.3%
Total	\$3,350,286	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$953,000	Accessible Transit Buses, Communication Equipment, Garage Equipment



Community Transportation

Bucks County Transport, Inc.

P.O. Box 510
Holicong, PA 18928
215-794-5554
Mr. Vincent Volpe, Director

Service Area Statistics (2000 Census)

Bucks County

Square Miles: 607
Population: 597,635
65+ Population: 74,094
% of Population 65 and older: 12.4%

Vehicles Operated in Maximum Service

Community Transportation: 170

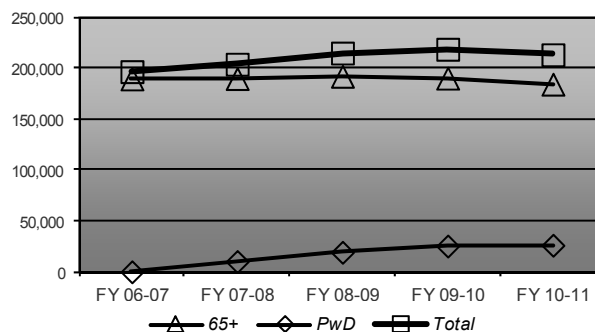
Fare Information

Average Shared-Ride Fare: \$20.78
Cost to Commonwealth
per Senior Citizen Trip: \$17.30
Last Base Fare Increase: April 2008

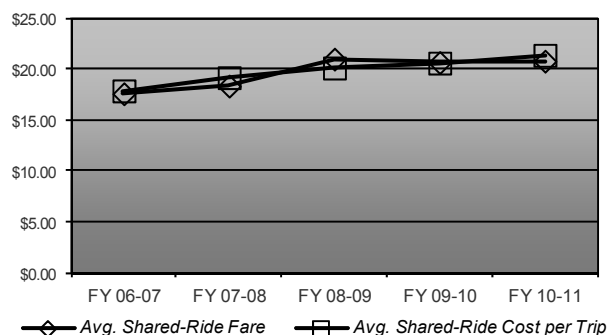
Trip Information

65+ Trips: 184,283
PwD Trips: 26,087
Other Shared-Ride Trips: 2,770
Total Shared-Ride Trips: 213,140
Non-Public Trips: 427,497

Shared-Ride Ridership



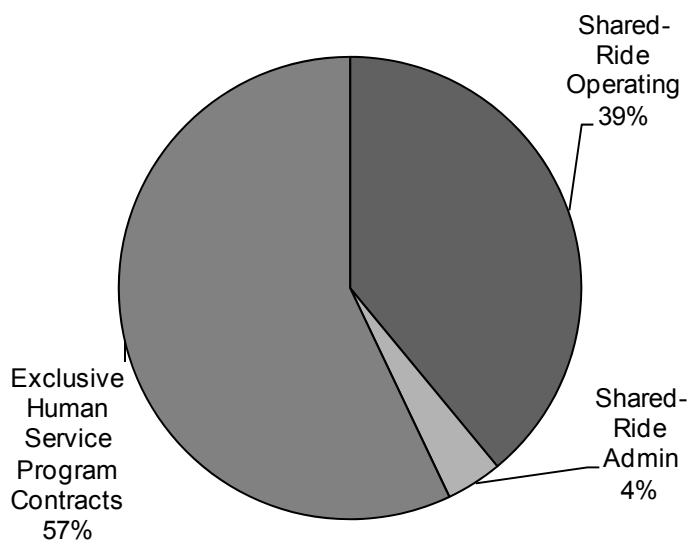
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 64%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 555,184	5.2%
Lottery	\$ 3,188,725	30.0%
Persons with Disabilities Program	\$ 497,755	4.7%
Area Agency on Aging	\$ 155,001	1.5%
Medical Assistance Transportation Program	\$ 2,965,099	27.9%
MH/MR	\$ 2,024,571	19.1%
Other	\$ 1,231,882	11.6%
Subsidy	\$ -	0.0%
Total	\$10,618,217	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,806,000	Accessible Transit Buses



Community Transportation

Butler County Community Action & Development

124 West Diamond Street
Butler, PA 16003-1208
215-284-5125
Ms. Janine Kennedy, Director

Service Area Statistics (2000 Census)

Butler County

Square Miles: 789
Population: 174,083
65+ Population: 24,821
% of Population 65 and older: 12.3%

Vehicles Operated in Maximum Service

Community Transportation: 18

Fare Information

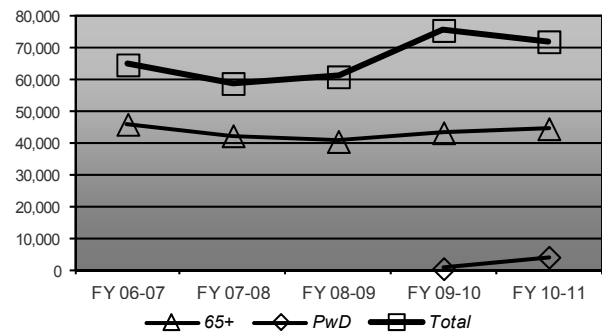
Average Shared-Ride Fare: \$12.17
Cost to Commonwealth
per Senior Citizen Trip: \$10.20
Last Base Fare Increase: October 2010

Trip Information

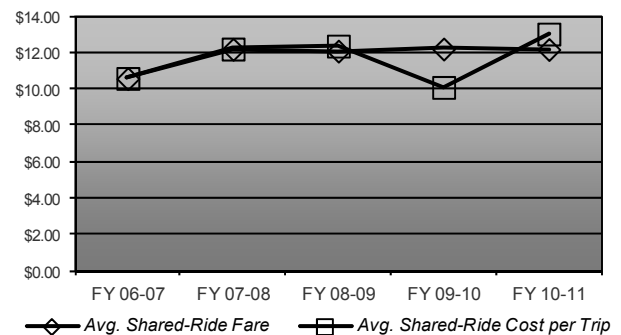
65+ Trips: 44,337
PwD Trips: 3,964
Other Shared-Ride Trips: 23,356
Total Shared-Ride Trips: 71,657

Non-Public Trips: 0

Shared-Ride Ridership



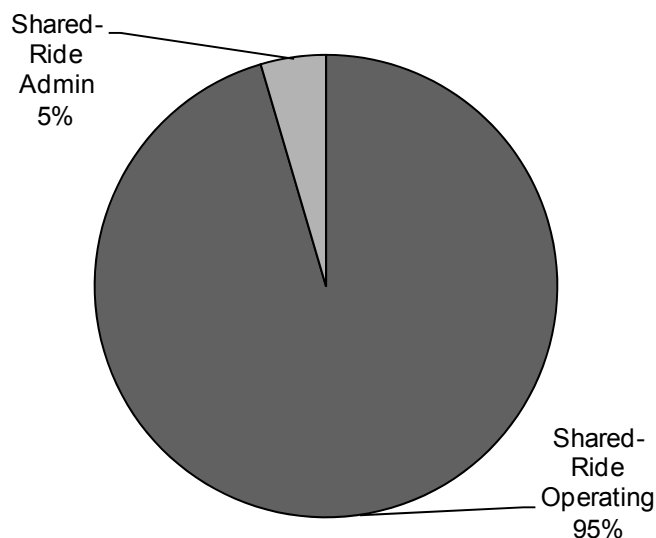
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 34,213	3.7%
Lottery	\$ 452,106	48.5%
Persons with Disabilities Program	\$ 58,892	6.3%
Area Agency on Aging	\$ 106,908	11.5%
Medical Assistance Transportation Program	\$ 122,143	13.1%
MH/MR	\$ 3,237	0.3%
Other	\$ 110,144	11.8%
Subsidy	\$ 45,310	4.9%
Total	\$932,953	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$609,151	Accessible Buses, Communication Equipment, Computer Hardware, Office Equipment



Community Transportation

Centre County Office of Transportation

420 Holmes Street
Bellefonte, PA 16823
814-355-6807
Mr. David Lomison, Director

Service Area Statistics (2000 Census) Centre County excluding State College

Square Miles: 975
Population: 52,314
65+ Population: 5,490
% of Population 65 and older: 10.5%

Vehicles Operated in Maximum Service

Community Transportation: 22

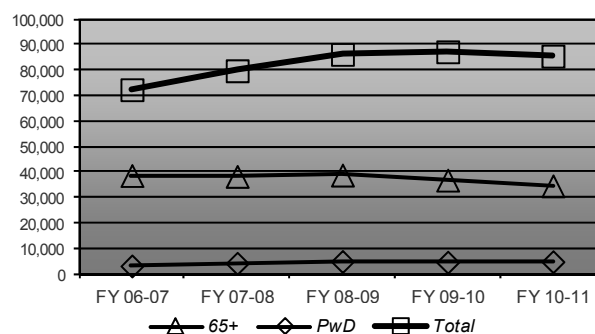
Fare Information

Average Shared-Ride Fare: \$15.89
Cost to Commonwealth
per Senior Citizen Trip: \$12.82
Last Base Fare Increase: April 2009

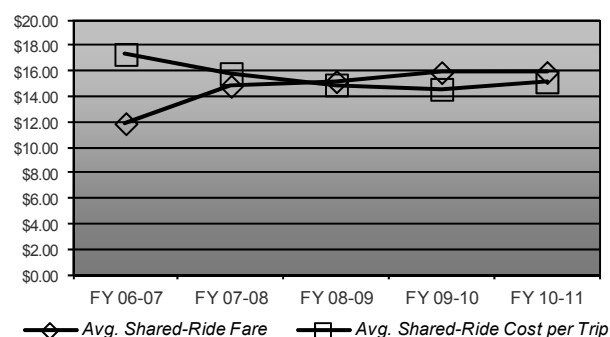
Trip Information

65+ Trips: 34,564
PwD Trips: 4,779
Other Shared-Ride Trips: 46,166
Total Shared-Ride Trips: 85,509
Non-Public Trips: 33,735

Shared-Ride Ridership



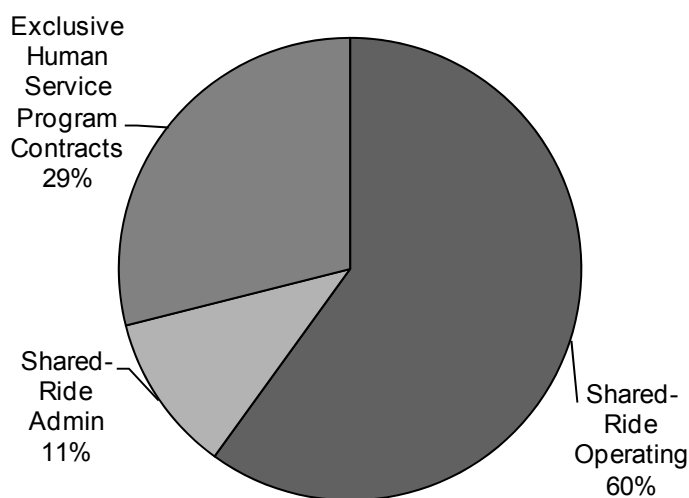
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 15,214	0.8%
Lottery	\$ 443,126	24.1%
Persons with Disabilities Program	\$ 73,220	4.0%
Area Agency on Aging	\$ 190,350	10.4%
Medical Assistance Transportation Program	\$ 650,955	35.4%
MH/MR	\$ 304,423	16.6%
Other	\$ 156,609	8.5%
Subsidy	\$ 2,703	0.1%
Total	\$1,836,600	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$695,000	Accessible Buses, Computer Equipment



Community Transportation

ROVER Community Transportation

1002 South Chestnut Street
Downingtown, PA 19335
484-696-3854
Mr. Gary D. Krapf, President

Service Area Statistics (2000 Census) Chester County

Square Miles: 756
Population: 433,501
65+ Population: 50,677
% of Population 65 and older: 11.7%

Vehicles Operated in Maximum Service

Community Transportation: 70

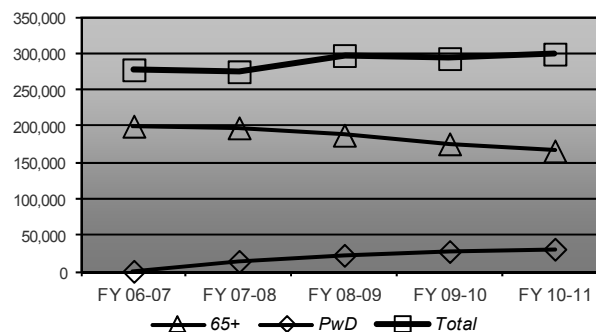
Fare Information

Average Shared-Ride Fare: \$22.17
Cost to Commonwealth
per Senior Citizen Trip: \$14.86
Last Base Fare Increase: July 2010

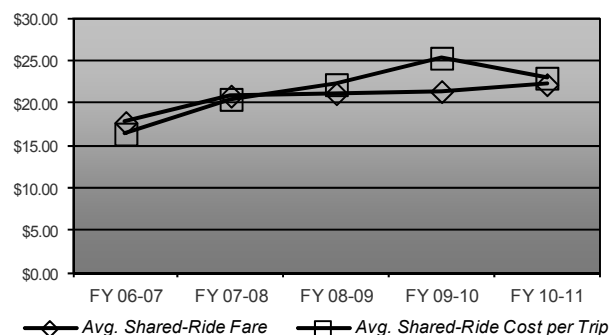
Trip Information

65+ Trips: 166,180
PwD Trips: 31,117
Other Shared-Ride Trips: 102,000
Total Shared-Ride Trips: 299,297
Non-Public Trips: 49,004

Shared-Ride Ridership



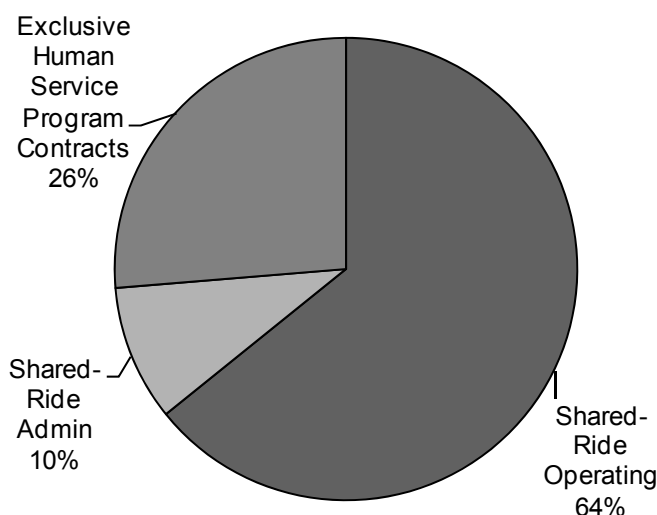
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 8%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 267,606	3.0%
Lottery	\$ 2,470,919	27.5%
Persons with Disabilities Program	\$ 574,967	6.4%
Area Agency on Aging	\$ 173,200	1.9%
Medical Assistance Transportation Program	\$ 3,161,317	35.2%
MH/MR	\$ 250,071	2.8%
Other	\$ 2,089,364	23.2%
Subsidy	\$ -	0.0%
Total	\$8,987,444	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,501,220	Accessible Buses



Clarion County

Community Transportation

Clarion County Transportation

338 Amsler Avenue, Suite 1
Shippensburg, PA 16254
814-226-7012
Ms. Mary Lutz, Administrator

Service Area Statistics (2000 Census)

Clarion County

Square Miles: 602
Population: 41,765
65+ Population: 6,336
% of Population 65 and older: 15.2%

Vehicles Operated in Maximum Service

Community Transportation: 17

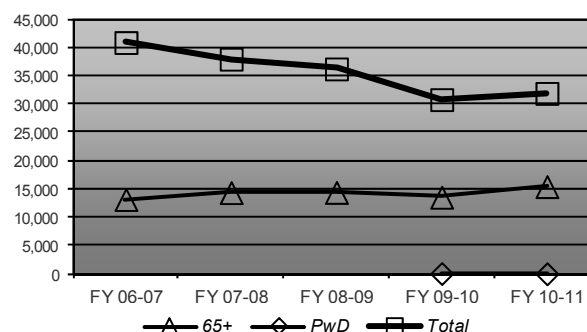
Fare Information

Average Shared-Ride Fare: \$25.53
Cost to Commonwealth
per Senior Citizen Trip: 19.97
Last Base Fare Increase: February 2008

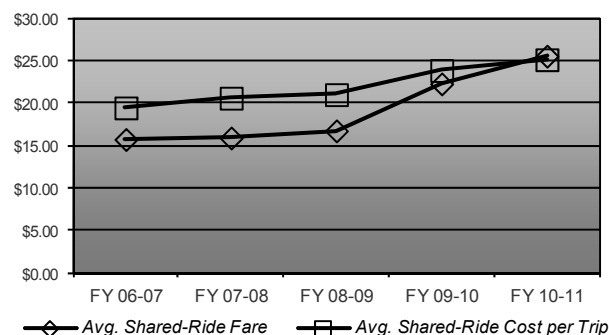
Trip Information

65+ Trips: 15,421
PwD Trips: 12
Other Shared-Ride Trips: 16,455
Total Shared-Ride Trips: 31,888
Non-Public Trips: 527

Shared-Ride Ridership



Shared-Ride Fare Recovery

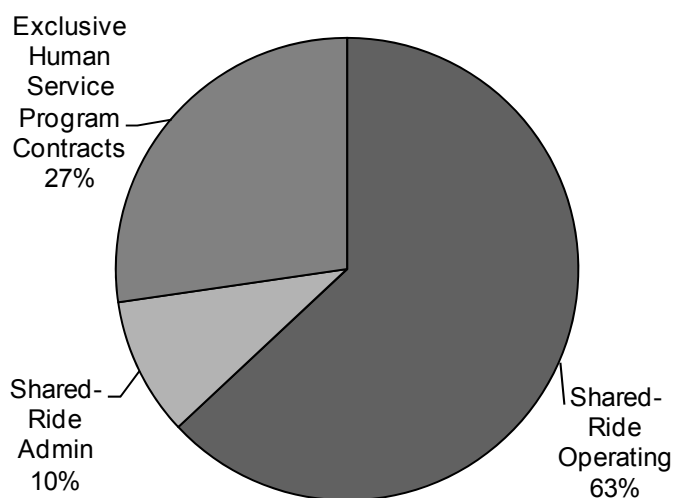


MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ -	0.0%
Lottery	\$ 350,427	26.9%
Persons with Disabilities Program	\$ 312	0.0%
Area Agency on Aging	\$ 106,175	8.1%
Medical Assistance Transportation Program	\$ 655,342	50.3%
MH/MR	\$ 89,274	6.8%
Other	\$ 101,997	7.8%
Subsidy	\$ -	0.0%
Total	\$1,303,527	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$619,000	Accessible Buses/Vans, Computer Hardware/Software



Community Transportation

Cumberland County Transportation Department

310 Allen Road, Suite 201
Carlisle, PA 17013
1-800-315-2546
Ms. Rose Cook, Director

Service Area Statistics (2000 Census) Cumberland County

Square Miles: 550
Population: 213,674
65+ Population: 31,754
% of Population 65 and older: 14.9%

Vehicles Operated in Maximum Service

Community Transportation: 22

Fare Information

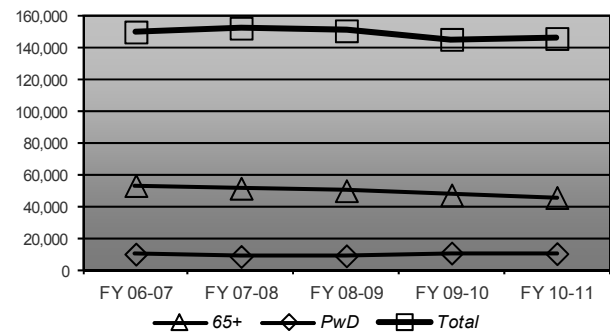
Average Shared-Ride Fare: \$12.39
Cost to Commonwealth
per Senior Citizen Trip: \$10.32
Last Base Fare Increase: April 2007

Trip Information

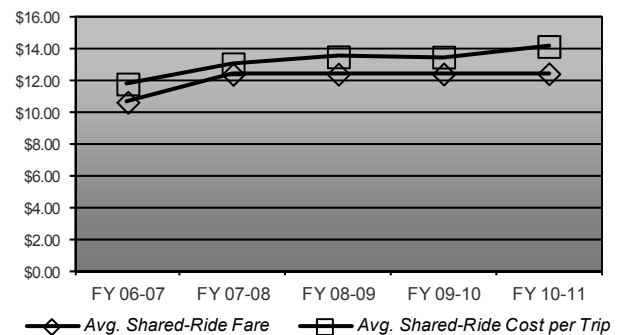
65+ Trips: 45,476
PwD Trips: 10,193
Other Shared-Ride Trips: 89,728
Total Shared-Ride Trips: 145,397

Non-Public Trips: 0

Shared-Ride Ridership



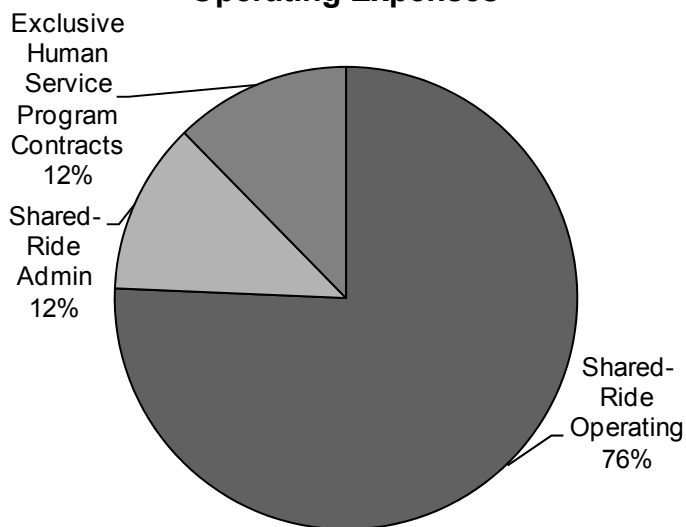
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 7%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 35,498	1.5%
Lottery	\$ 469,465	20.1%
Persons with Disabilities Program	\$ 107,869	4.6%
Area Agency on Aging	\$ 150,691	6.4%
Medical Assistance Transportation Program	\$ 471,049	20.1%
MH/MR	\$ 734,056	31.4%
Other	\$ 163,538	7.0%
Subsidy	\$ 209,261	8.9%
Total	\$2,341,427	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,518,100	Accessible Buses, Communication Equipment, Computer Hardware, Office Equipment



Delaware County

Community Transportation

Community Transit of Delaware County

206 Eddystone Avenue
Eddystone, PA 19022-1594
610-490-3977
Mr. David Trout, Executive Director

Service Area Statistics (2000 Census) Delaware County

Square Miles: 184
Population: 550,864
65+ Population: 85,669
% of Population 65 and older: 15.6%

Vehicles Operated in Maximum Service

Community Transportation: 49

Fare Information

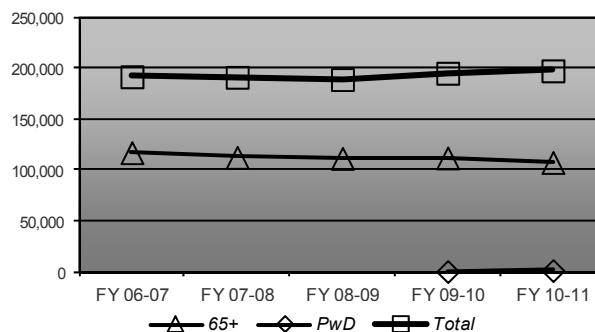
Average Shared-Ride Fare: \$28.82
Cost to Commonwealth
per Senior Citizen Trip: \$23.60
Last Base Fare Increase: August 2009

Trip Information

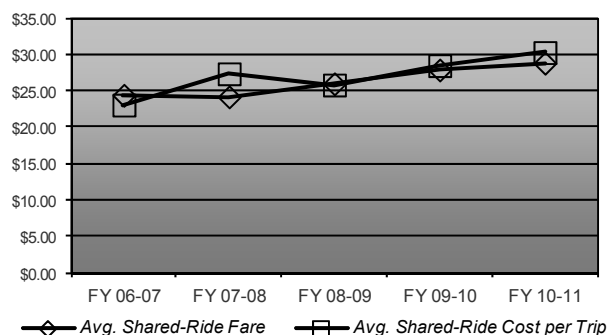
65+ Trips: 107,381
PwD Trips: 1,238
Other Shared-Ride Trips: 88,738
Total Shared-Ride Trips: 197,357

Non-Public Trips: 236,769

Shared-Ride Ridership



Shared-Ride Fare Recovery

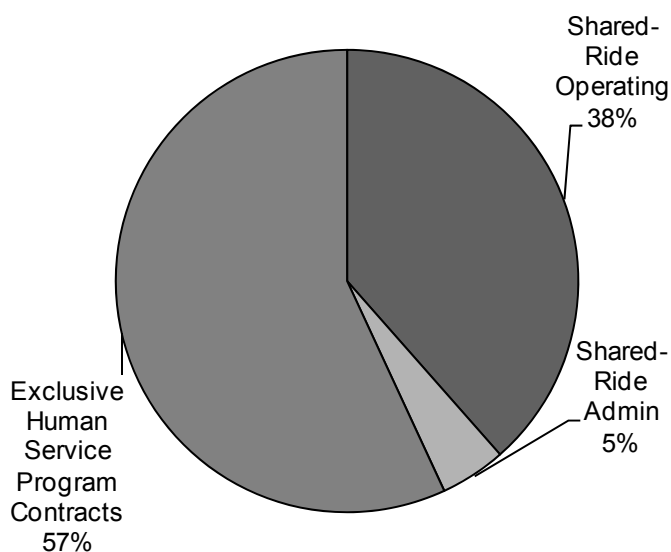


MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 3%

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 211,419	1.5%
Lottery	\$ 2,534,083	18.2%
Persons with Disabilities Program	\$ 34,404	0.2%
Area Agency on Aging	\$ 177,733	1.3%
Medical Assistance Transportation Program	\$ 6,000,655	43.0%
MH/MR	\$ -	0.0%
Other	\$ 4,897,295	35.1%
Subsidy	\$ 88,492	0.6%
Total	\$13,944,081	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$728,114	Accessible Buses, Communication Equipment



Community Transportation

Forest County Transportation

Forest County Building
Marienville, PA 16239
814-927-8266
Ms. Nancy Woodman, Director

Service Area Statistics (2000 Census) Forest County

Square Miles: 428
Population: 4,964
65+ Population: 985
% of Population 65 and older: 19.8%

Vehicles Operated in Maximum Service

Community Transportation: 12

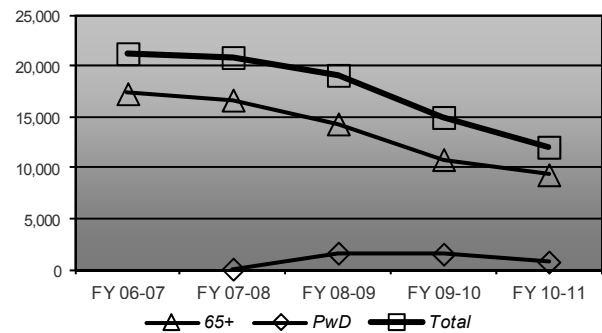
Fare Information

Average Shared-Ride Fare: \$26.86
Cost to Commonwealth
per Senior Citizen Trip: \$21.05
Last Base Fare Increase: February 2010

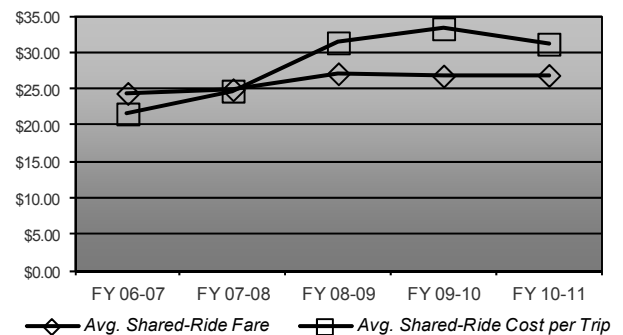
Trip Information

65+ Trips: 9,332
PwD Trips: 768
Other Shared-Ride Trips: 1,938
Total Shared-Ride Trips: 12,038
Non-Public Trips: 4

Shared-Ride Ridership



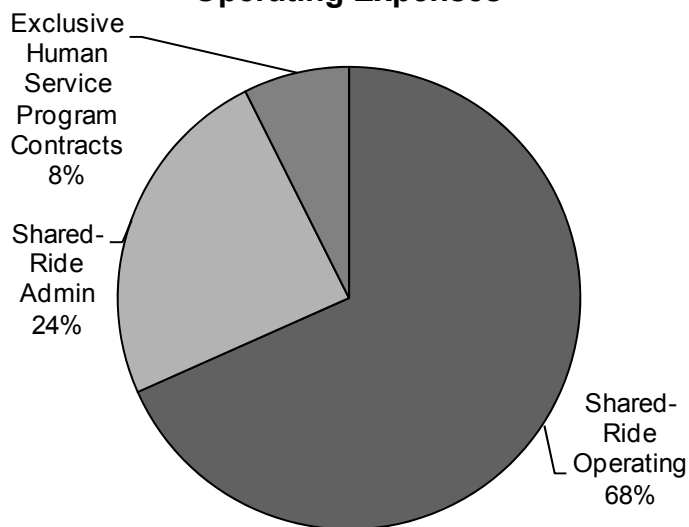
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 30,768	8.0%
Lottery	\$ 198,646	51.9%
Persons with Disabilities Program	\$ 22,942	6.0%
Area Agency on Aging	\$ 29,819	7.8%
Medical Assistance Transportation Program	\$ 94,042	24.6%
MH/MR	\$ -	0.0%
Other	\$ 4,742	1.2%
Subsidy	\$ 1,983	0.5%
Total	\$382,942	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$246,000	Accessible Vans



Franklin County

Community Transportation

Franklin County Transportation

201 Franklin Farm Lane
Chambersburg, PA 17202
717-264-5225
Ms. Gloria Strine, Director of Transportation

Service Area Statistics (2000 Census)

Franklin County

Square Miles: 772
Population: 129,313
65+ Population: 20,751
% of Population 65 and older: 16.1%

Vehicles Operated in Maximum Service

Community Transportation: 25

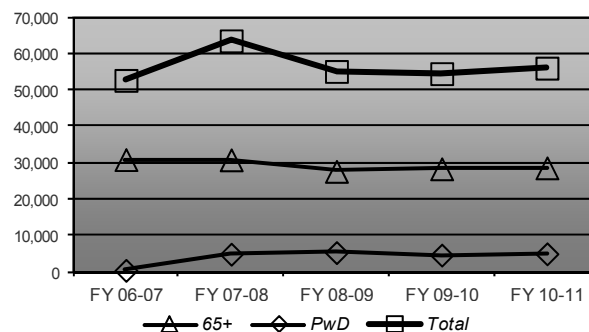
Fare Information

Average Shared-Ride Fare: \$15.98
Cost to Commonwealth
per Senior Citizen Trip: \$13.60
Last Base Fare Increase: April 2008

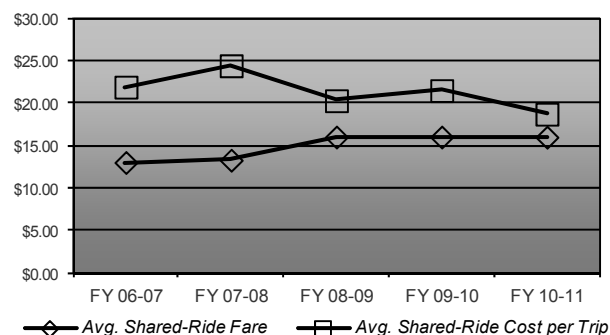
Trip Information

65+ Trips: 28,592
PwD Trips: 4,958
Other Shared-Ride Trips: 22,457
Total Shared-Ride Trips: 56,007
Non-Public Trips: 15,938

Shared-Ride Ridership



Shared-Ride Fare Recovery

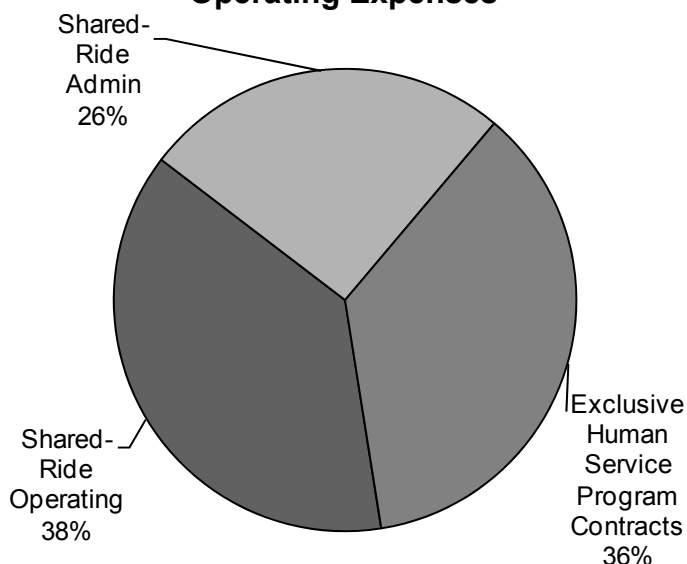


MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 1%

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 45,535	2.8%
Lottery	\$ 388,851	23.5%
Persons with Disabilities Program	\$ 67,429	4.1%
Area Agency on Aging	\$ 109,198	6.6%
Medical Assistance Transportation Program	\$ 1,017,918	61.5%
MH/MR	\$ 11,538	0.7%
Other	\$ 13,520	0.8%
Subsidy	\$ -	0.0%
Total	\$1,653,989	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$557,271	Accessible Buses, Software, Computer Hardware



Community Transportation

Greene County Transportation Department

190 Jefferson Road
Waynesburg, PA 15370
724-627-6778
Ms. Karen Bennett, Administrator

Service Area Statistics (2000 Census)

Greene County

Square Miles: 576
Population: 40,672
65+ Population: 6,193
% of Population 65 and older: 15.2%

Vehicles Operated in Maximum Service

Community Transportation: 20

Fare Information

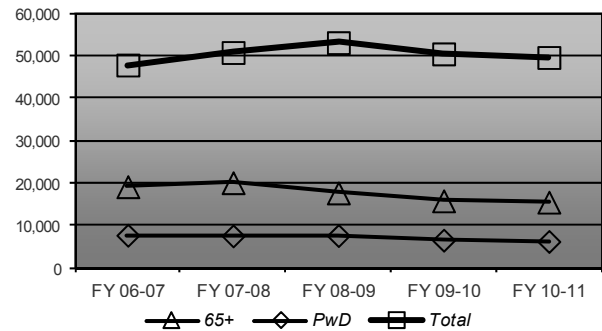
Average Shared-Ride Fare: \$21.87
Cost to Commonwealth
per Senior Citizen Trip: \$12.78
Last Base Fare Increase: December 1997

Trip Information

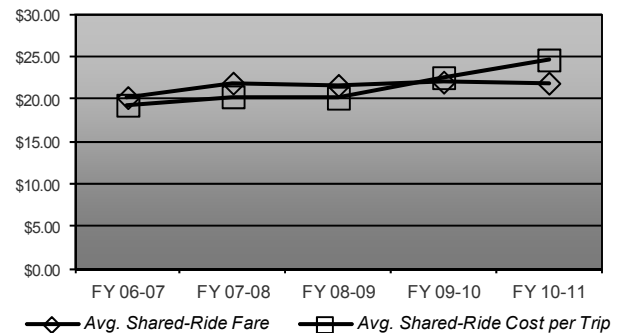
65+ Trips: 15,478
PwD Trips: 6,220
Other Shared-Ride Trips: 27,875
Total Shared-Ride Trips: 49,573

Non-Public Trips: 251

Shared-Ride Ridership



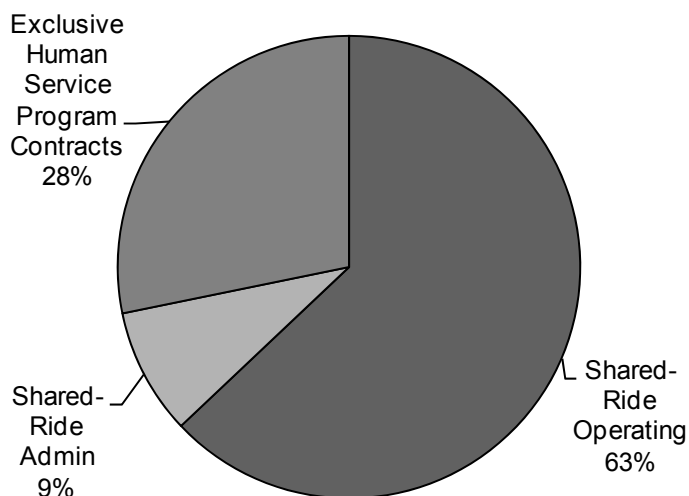
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 22,174	1.3%
Lottery	\$ 197,849	11.6%
Persons with Disabilities Program	\$ 80,869	4.8%
Area Agency on Aging	\$ 32,132	1.9%
Medical Assistance Transportation Program	\$ 1,218,631	71.7%
MH/MR	\$ -	0.0%
Other	\$ 12,509	0.7%
Subsidy	\$ 135,814	8.0%
Total	\$1,699,978	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$446,643	Accessible Buses, Communication Equipment



Huntingdon, Bedford, and Fulton Counties

Community Transportation

Huntingdon-Bedford-Fulton Area Agency on Aging

240 Wood Street
Bedford, PA 15522
814-623-8148
Mr. Alan Smith, Executive Director

Service Area Statistics (2000 Census)

Huntingdon, Bedford, and Fulton Counties

Square Miles: 2,326
Population: 109,831
65+ Population: 17,059
% of Population 65 and older: 15.5%

Vehicles Operated in Maximum Service

Community Transportation: 42

Fare Information

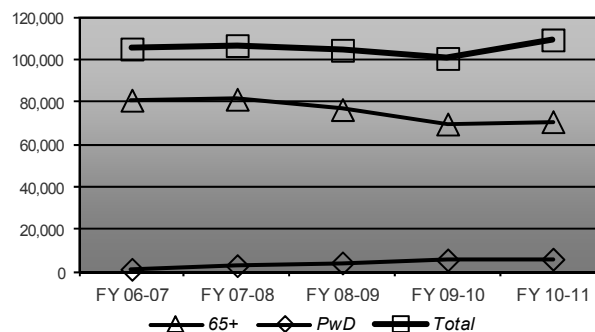
Average Shared-Ride Fare: \$13.89
Cost to Commonwealth
per Senior Citizen Trip: \$12.01
Last Base Fare Increase: March 2006

Trip Information

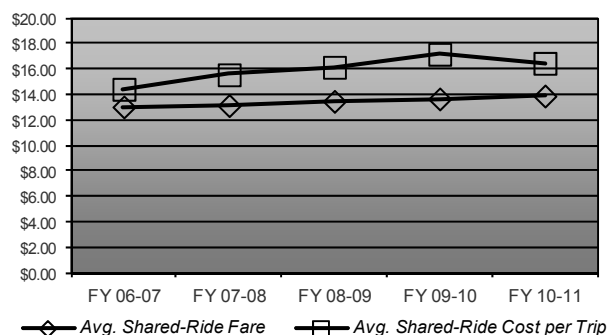
65+ Trips: 70,778
PwD Trips: 5,972
Other Shared-Ride Trips: 32,546
Total Shared-Ride Trips: 109,296

Non-Public Trips: 0

Shared-Ride Ridership



Shared-Ride Fare Recovery

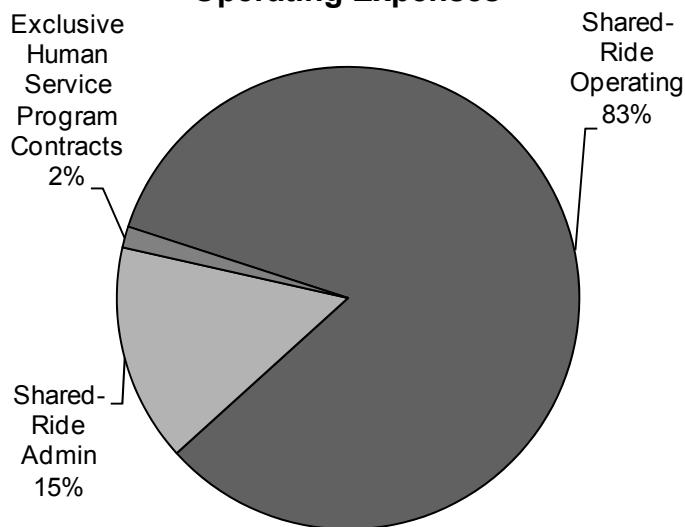


MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 180,512	9.9%
Lottery	\$ 850,093	46.6%
Persons with Disabilities Program	\$ 68,915	3.8%
Area Agency on Aging	\$ 181,618	9.9%
Medical Assistance Transportation Program	\$ 317,869	17.4%
MH/MR	\$ -	0.0%
Other	\$ 146,897	8.0%
Subsidy	\$ 79,900	4.4%
Total	\$1,825,804	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,127,000	Accessible Buses/Vans



Community Transportation

Lackawanna County Coordinated Transportation

800 North South Road
Scranton, PA 18504
570-963-6795
Mr. John Tomcho, Administrative Manager

Service Area Statistics (2000 Census)

Lackawanna County

Square Miles: 459
Population: 213,295
65+ Population: 41,542
% of Population 65 and older: 19.5%

Vehicles Operated in Maximum Service

Community Transportation: 25

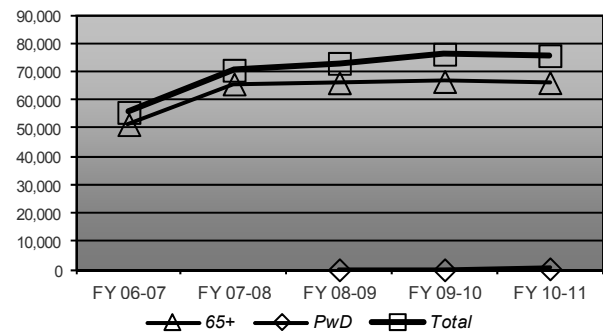
Fare Information

Average Shared-Ride Fare: \$13.00
Cost to Commonwealth
per Senior Citizen Trip: \$11.05
Last Base Fare Increase: July 2011

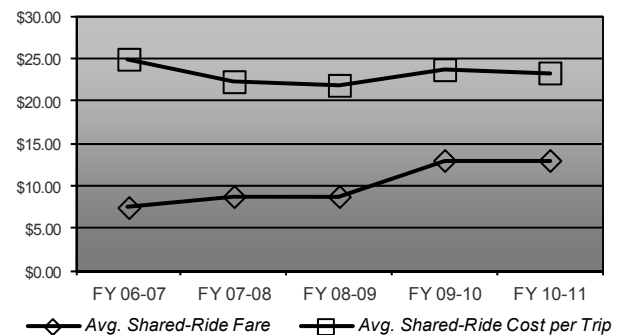
Trip Information

65+ Trips: 66,171
PwD Trips: 357
Other Shared-Ride Trips: 9,168
Total Shared-Ride Trips: 75,696
Non-Public Trips: 9,904

Shared-Ride Ridership



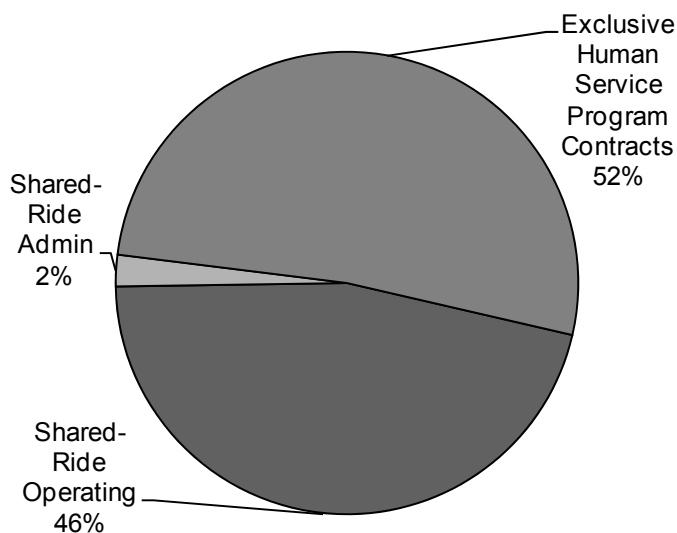
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ -	0.0%
Lottery	\$ 731,190	20.0%
Persons with Disabilities Program	\$ 4,116	0.1%
Area Agency on Aging	\$ 202,327	5.5%
Medical Assistance Transportation Program	\$ 1,636,190	44.8%
MH/MR	\$ -	0.0%
Other	\$ 200,114	5.5%
Subsidy	\$ 875,841	24.0%
Total	\$3,649,778	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$556,000	Accessible Transit Buses



Luzerne and Wyoming Counties

Community Transportation

Luzerne-Wyoming Counties Transportation Department

2009 Wyoming Avenue
Forty Fort, PA 18704
570-288-8420
Mr. James Darr, Director

Service Area Statistics (2000 Census) Luzerne and Wyoming Counties

Square Miles: 1,288
Population: 347,330
65+ Population: 66,457
% of Population 65 and older: 19.1%

Vehicles Operated in Maximum Service

Community Transportation: 56

Fare Information

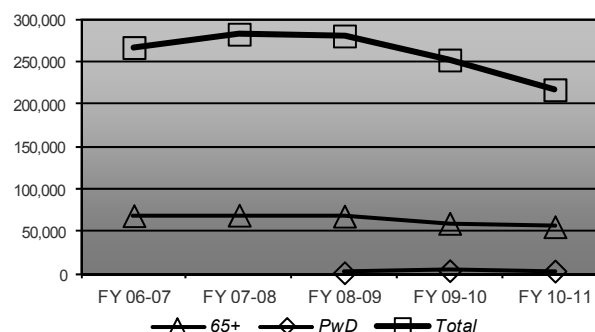
Average Shared-Ride Fare: \$16.68
Cost to Commonwealth
per Senior Citizen Trip: \$13.77
Last Base Fare Increase: November 2008

Trip Information

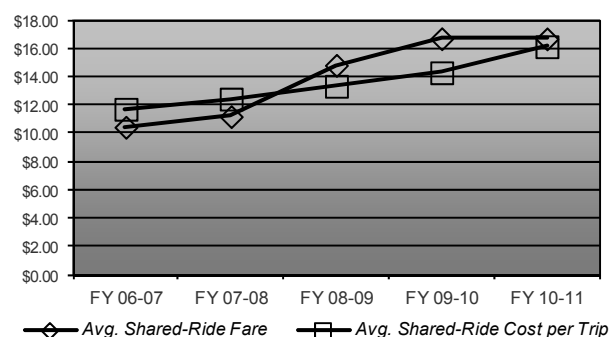
65+ Trips: 55,507
PwD Trips: 3,302
Other Shared-Ride Trips: 158,033
Total Shared-Ride Trips: 216,842

Non-Public Trips: 0

Shared-Ride Ridership



Shared-Ride Fare Recovery

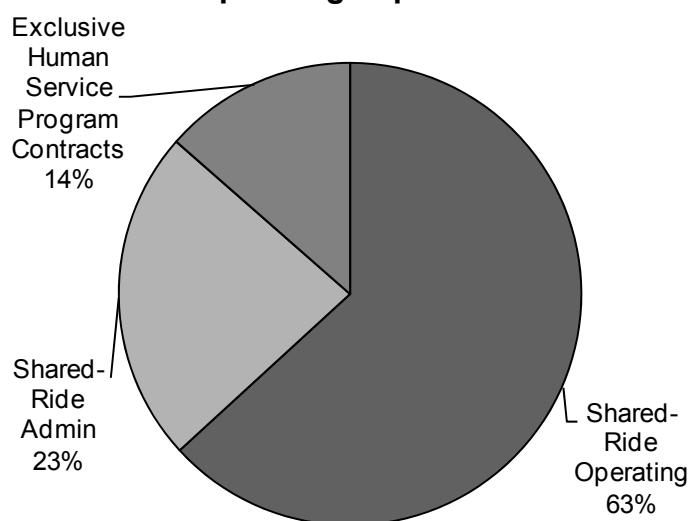


MATP Provider: Yes
Subcontractors: 4%
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 95,985	2.2%
Lottery	\$ 764,408	17.9%
Persons with Disabilities Program	\$ 49,739	1.2%
Area Agency on Aging	\$ 44,690	1.0%
Medical Assistance Transportation Program	\$ 2,078,451	48.6%
MH/MR	\$ 218,971	5.1%
Other	\$ 1,020,353	23.9%
Subsidy	\$ -	0.0%
Total	\$4,272,597	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$924,800	Accessible Buses/Vans



Community Transportation

Call-A-Ride Service

1 Buena Vista Circle
Lewistown, PA 17044
717-242-2277
Ms. Cynthia Sunderland,
Director of Transportation

Service Area Statistics (2000 Census) Mifflin and Juniata Counties

Square Miles: 803
Population: 69,307
65+ Population: 11,378
% of Population 65 and older: 16.4%

Vehicles Operated in Maximum Service

Community Transportation: 34

Fare Information

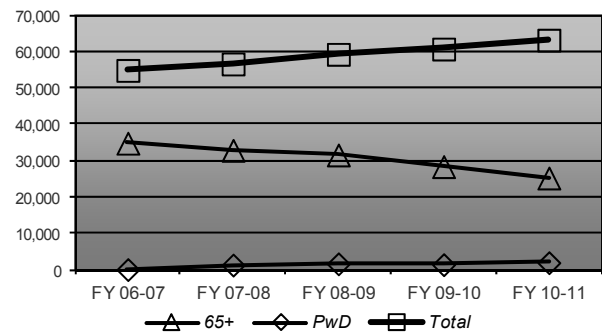
Average Shared-Ride Fare: \$15.28
Cost to Commonwealth
per Senior Citizen Trip: \$12.25
Last Base Fare Increase: February 2006

Trip Information

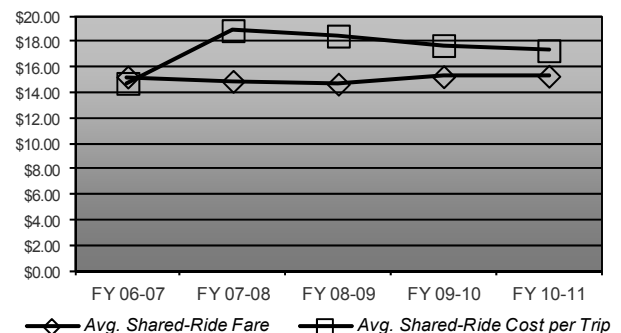
65+ Trips: 25,253
PwD Trips: 1,966
Other Shared-Ride Trips: 35,928
Total Shared-Ride Trips: 63,147

Non-Public Trips: 0

Shared-Ride Ridership



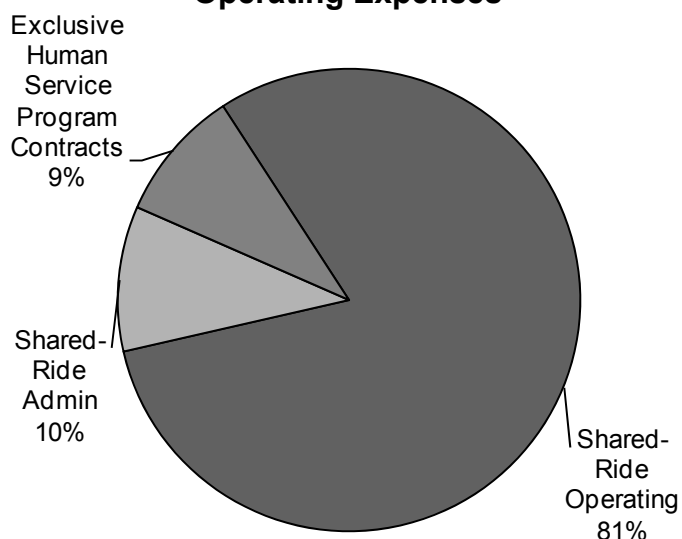
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 30,597	2.6%
Lottery	\$ 266,622	22.3%
Persons with Disabilities Program	\$ 27,382	2.3%
Area Agency on Aging	\$ 625,243	52.4%
Medical Assistance Transportation Program	\$ 138,899	11.6%
MH/MR	\$ -	0.0%
Other	\$ 104,989	8.8%
Subsidy	\$ -	0.0%
Total	\$1,193,732	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$493,060	Accessible Buses/Vans, Communication Equipment, Computer Hardware



Montour County

Community Transportation

Montour County Transportation

112 Woodbine Lane, Suite 1
Danville, PA 17821
570-271-0833
Ms. Amanda Boyer, Director

Service Area Statistics (2000 Census)

Montour County

Square Miles: 131
Population: 18,236
65+ Population: 3,120
% of Population 65 and older: 17.1%

Vehicles Operated in Maximum Service

Community Transportation: 9

Fare Information

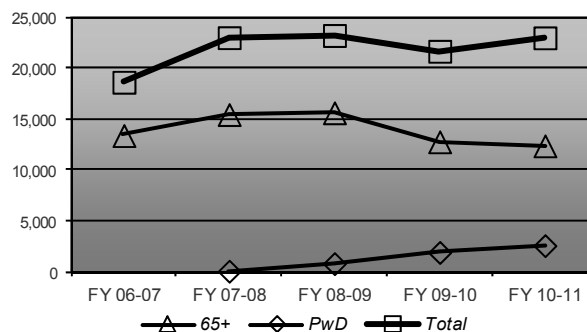
Average Shared-Ride Fare: \$10.69
Cost to Commonwealth
per Senior Citizen Trip: \$8.96
Last Base Fare Increase: May 2005

Trip Information

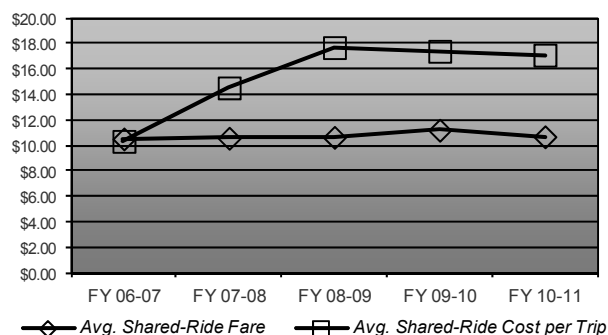
65+ Trips: 12,371
PwD Trips: 2,573
Other Shared-Ride Trips: 8,031
Total Shared-Ride Trips: 22,975

Non-Public Trips: 0

Shared-Ride Ridership



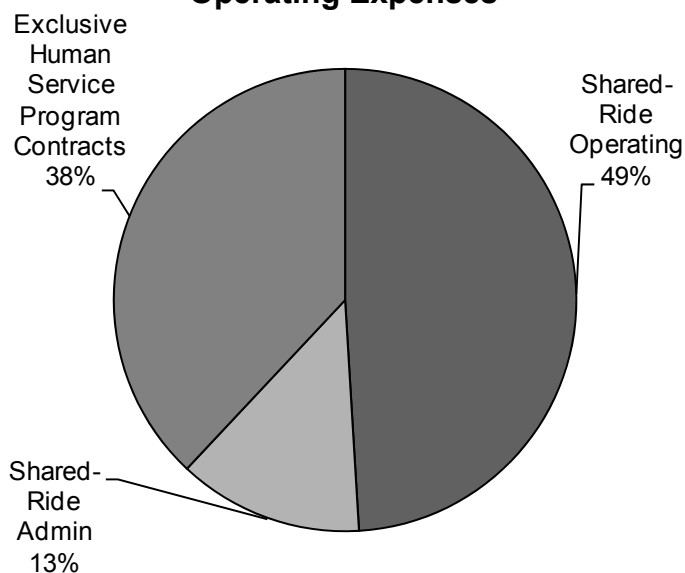
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 19,849	4.4%
Lottery	\$ 110,525	24.3%
Persons with Disabilities Program	\$ 24,094	5.3%
Area Agency on Aging	\$ 15,937	3.5%
Medical Assistance Transportation Program	\$ 257,783	56.6%
MH/MR	\$ 5,618	1.2%
Other	\$ 21,337	4.7%
Subsidy	\$ -	0.0%
Total	\$455,143	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$491,451	Accessible Buses/Vans, Computer Hardware, Office Equipment



Community Transportation

MTR Transportation d/b/a K-Cab, Inc.

P.O. Box 203
Berwick, PA 18603-0203
570-784-1550
Mr. Mark Ryman, Owner

Service Area Statistics (2000 Census) Columbia County

Square Miles: 486
Population: 64,151
65+ Population: 10,202
% of Population 65 and older: 15.9%

Vehicles Operated in Maximum Service

Community Transportation: 17

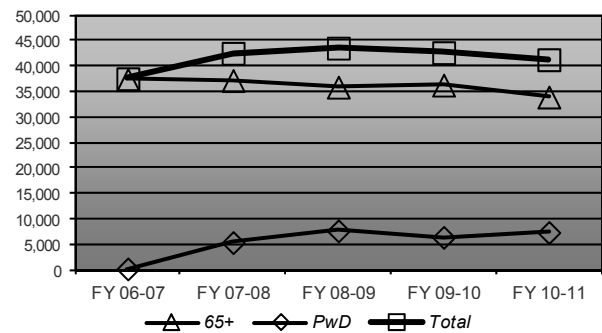
Fare Information

Average Shared-Ride Fare: \$13.53
Cost to Commonwealth
per Senior Citizen Trip: \$11.48
Last Base Fare Increase: July 2003

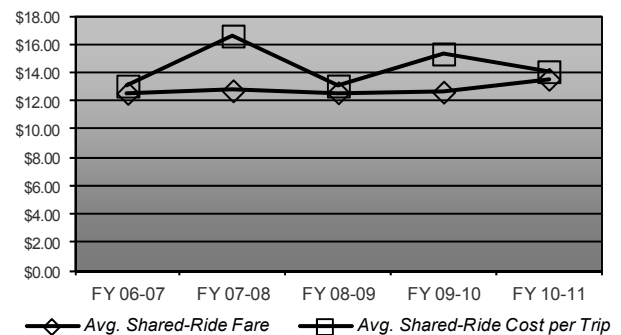
Trip Information

65+ Trips: 33,932
PwD Trips: 7,329
Other Shared-Ride Trips: 0
Total Shared-Ride Trips: 41,261
Non-Public Trips: 251

Shared-Ride Ridership



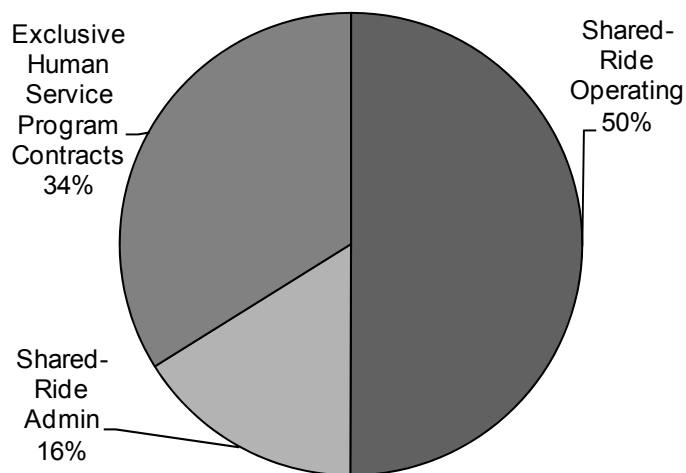
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 33,587	3.7%
Lottery	\$ 343,318	38.0%
Persons with Disabilities Program	\$ 74,203	8.2%
Area Agency on Aging	\$ 86,510	9.6%
Medical Assistance Transportation Program	\$ 244,479	27.0%
MH/MR	\$ 25,411	2.8%
Other	\$ 96,461	10.7%
Subsidy	\$ -	0.0%
Total	\$903,969	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$607,150	Accessible Vans, Accessible Buses, Communication Equipment, Hardware/Software



Northumberland County

Community Transportation

Northumberland County Transportation

61 Tyler Ave
Elysburg, PA 17284
1-800-479-2626
Mr. Richard Farr, Executive Director

Service Area Statistics (2000 Census) Northumberland County

Square Miles: 460
Population: 94,556
65+ Population: 18,002
% of Population 65 and older: 19.0%

Vehicles Operated in Maximum Service

Community Transportation: 40

Fare Information

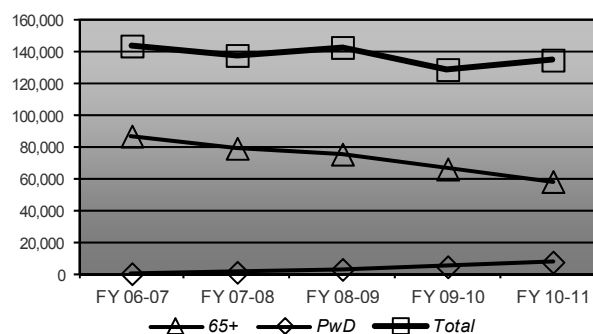
Average Shared-Ride Fare: \$11.18
Cost to Commonwealth
per Senior Citizen Trip: \$9.03
Last Base Fare Increase: July 2011

Trip Information

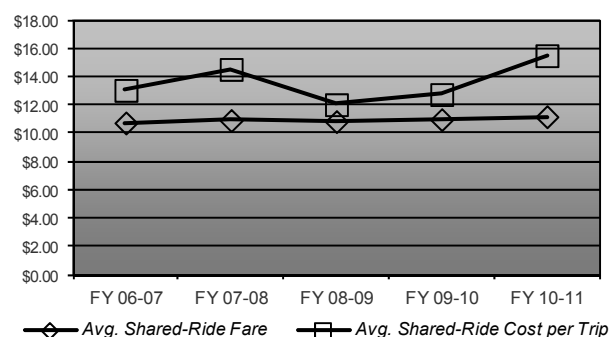
65+ Trips: 58,017
PwD Trips: 7,379
Other Shared-Ride Trips: 68,905
Total Shared-Ride Trips: 134,301

Non-Public Trips: 0

Shared-Ride Ridership



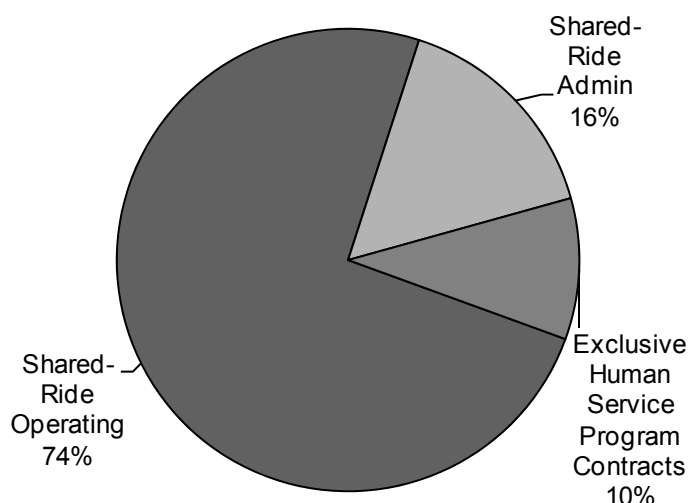
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 23%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 22,417	1.1%
Lottery	\$ 523,796	26.1%
Persons with Disabilities Program	\$ 138,613	6.9%
Area Agency on Aging	\$ 111,036	5.5%
Medical Assistance Transportation Program	\$ 549,613	27.3%
MH/MR	\$ 241,168	12.0%
Other	\$ 265,674	13.2%
Subsidy	\$ 157,258	7.8%
Total	\$2,009,575	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$513,650	Accessible Buses/Vans



Community Transportation

Perry County Transportation Department
 350 Fickes Lane
 Newport, PA 17074-0217
 717-567-2490
 Mr. Gary Eby, Transportation Director

Service Area Statistics (2000 Census) Perry County

Square Miles: 554
 Population: 43,602
 65+ Population: 5,345
 % of Population 65 and older: 12.3%

Vehicles Operated in Maximum Service
 Community Transportation: 25

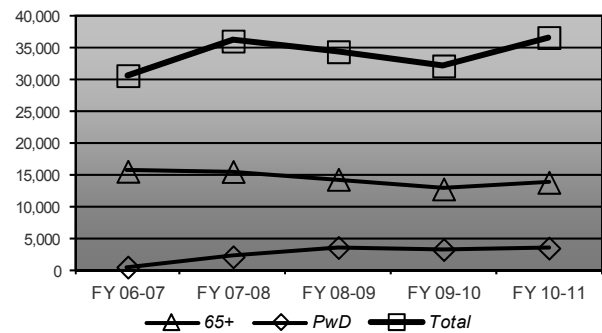
Fare Information

Average Shared-Ride Fare: \$27.36
 Cost to Commonwealth
 per Senior Citizen Trip: \$22.57
 Last Base Fare Increase: October 2008

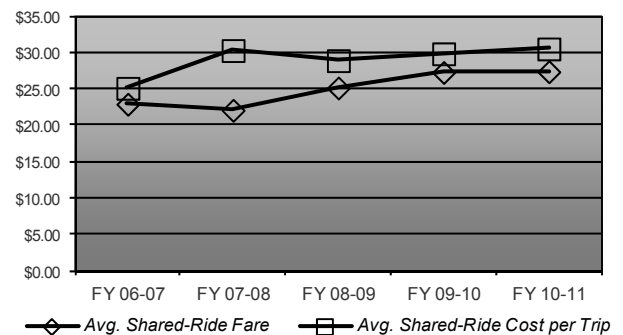
Trip Information

65+ Trips: 13,758
 PwD Trips: 3,416
 Other Shared-Ride Trips: 19,316
 Total Shared-Ride Trips: 36,490
 Non-Public Trips: 10,663

Shared-Ride Ridership



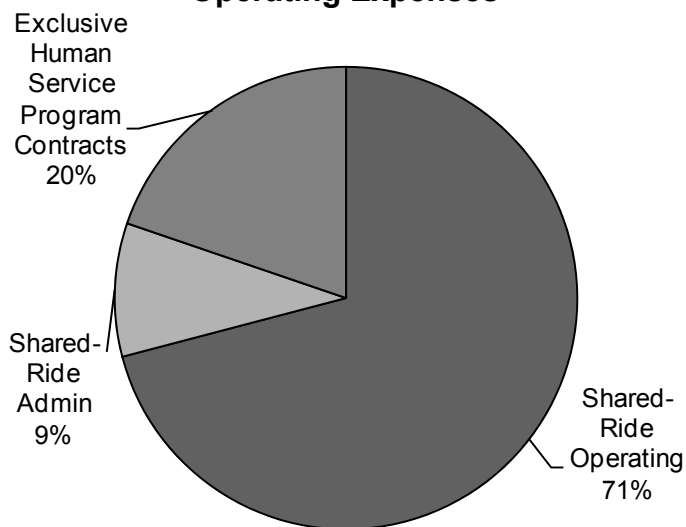
Shared-Ride Fare Recovery



MATP Provider: Yes
 Subcontractors: Yes
 Percent of Service Subcontracted: 7%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 27,536	2.0%
Lottery	\$ 307,000	21.8%
Persons with Disabilities Program	\$ 78,474	5.6%
Area Agency on Aging	\$ 74,732	5.3%
Medical Assistance Transportation Program	\$ 423,632	30.1%
MH/MR	\$ 305,499	21.7%
Other	\$ 161,943	11.5%
Subsidy	\$ 30,500	2.2%
Total	\$1,409,316	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$948,500	Accessible Buses/Vans, Communication Equipment, Garage Equipment



Community Transportation

Pike County Transportation Department

506 Broad St.
Milford, PA 18337
570-296-3408 or 1-888-681-4947
Mr. Keith Raser, Director

Service Area Statistics (2000 Census) Pike County

Square Miles: 547
Population: 46,302
65+ Population: 7,017
% of Population 65 and older: 15.2%

Vehicles Operated in Maximum Service

Community Transportation: 29

Fare Information

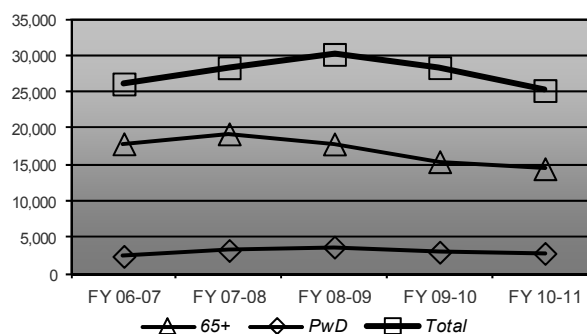
Average Shared-Ride Fare: \$21.43
Cost to Commonwealth
per Senior Citizen Trip: \$16.48
Last Base Fare Increase: March 2006

Trip Information

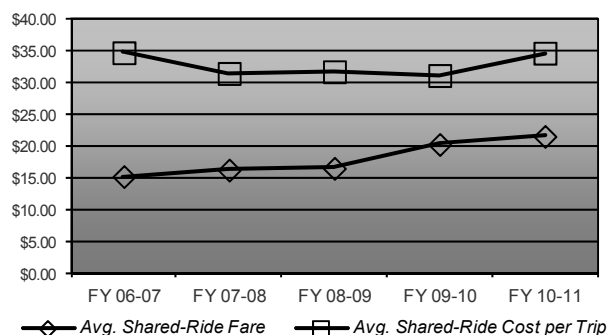
65+ Trips: 14,449
PwD Trips: 2,807
Other Shared-Ride Trips: 7,936
Total Shared-Ride Trips: 25,192

Non-Public Trips: 0

Shared-Ride Ridership



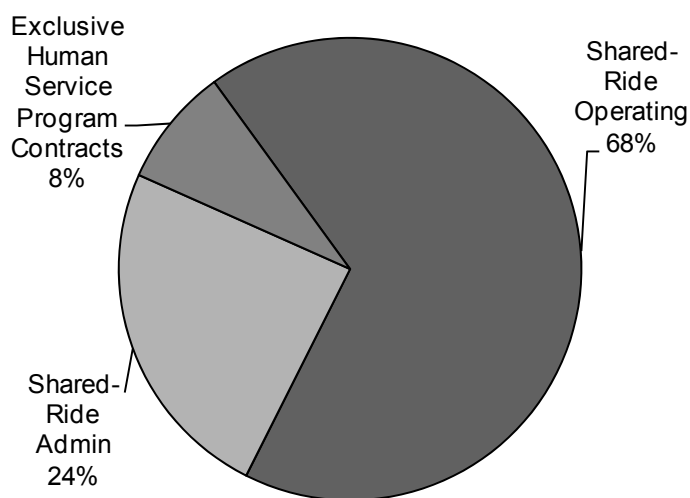
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 24,293	2.6%
Lottery	\$ 238,135	25.1%
Persons with Disabilities Program	\$ 46,876	4.9%
Area Agency on Aging	\$ 46,444	4.9%
Medical Assistance Transportation Program	\$ 317,140	33.4%
MH/MR	\$ 5,498	0.6%
Other	\$ 12,962	1.4%
Subsidy	\$ 257,098	27.1%
Total	\$948,446	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$451,180	Accessible Buses/Vans



Community Transportation

Tableland Services, Inc.

535 East Main Street
Somerset, PA 15501
814-445-9628 Ext. 206
James Marker, Interim Executive Director

Service Area Statistics (2000 Census) Somerset County

Square Miles: 1,075
Population: 80,023
65+ Population: 14,436
% of Population 65 and older: 18.0%

Vehicles Operated in Maximum Service

Community Transportation: 16

Fare Information

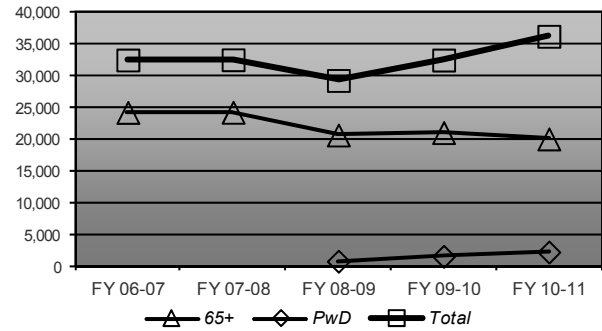
Average Shared-Ride Fare: \$11.19
Cost to Commonwealth
per Senior Citizen Trip: \$9.52
Last Base Fare Increase: July 2011

Trip Information

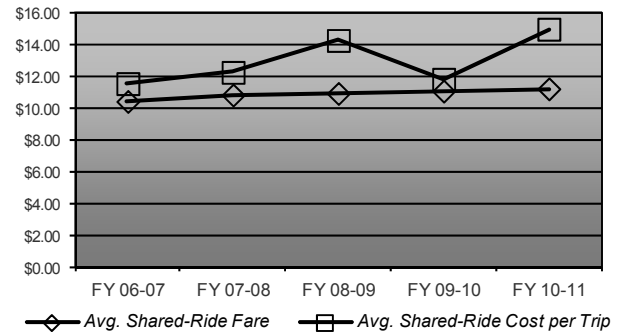
65+ Trips: 19,940
PwD Trips: 2,169
Other Shared-Ride Trips: 13,957
Total Shared-Ride Trips: 36,066

Non-Public Trips: 0

Shared-Ride Ridership



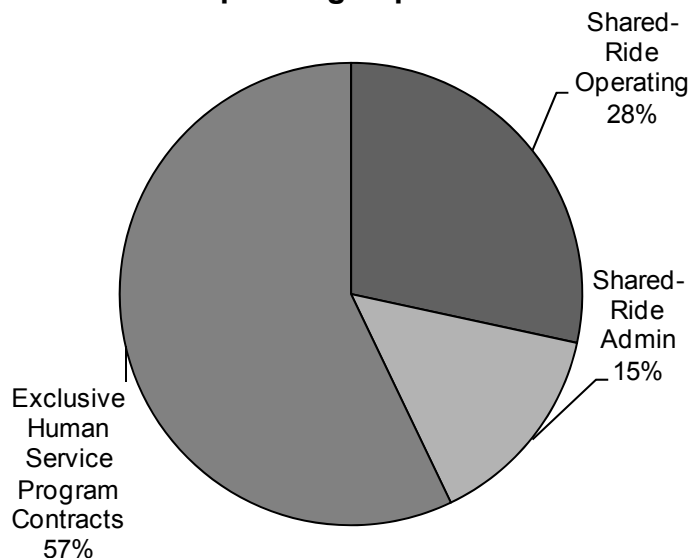
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 31,850	2.7%
Lottery	\$ 189,901	16.3%
Persons with Disabilities Program	\$ 19,686	1.7%
Area Agency on Aging	\$ 26,659	2.3%
Medical Assistance Transportation Program	\$ 790,649	68.1%
MH/MR	\$ -	0.0%
Other	\$ 103,082	8.9%
Subsidy	\$ -	0.0%
Total	\$1,161,827	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$180,000	Accessible Vans



STEP, Inc./Lycoming and Clinton Counties

Community Transportation

STEP, Inc.

2138 Lincoln Street
Williamsport, PA 17701-1356
570-326-0587
Mr. Terry Roller, President & CEO

Service Area Statistics (2000 Census) Lycoming and Clinton Counties

Square Miles: 2,126
Population: 157,958
65+ Population: 25,614
% of Population 65 and older: 16.2%

Vehicles Operated in Maximum Service

Community Transportation: 42

Fare Information

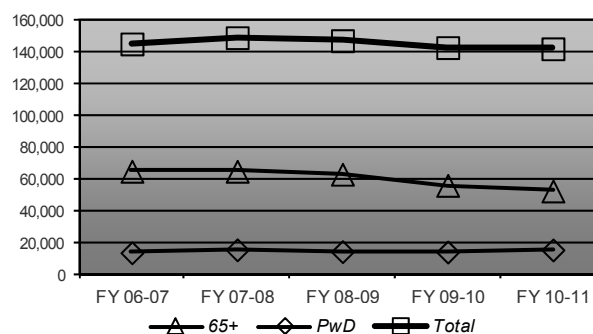
Average Shared-Ride Fare: \$16.36
Cost to Commonwealth
per Senior Citizen Trip: \$13.53
Last Base Fare Increase: May 2011

Trip Information

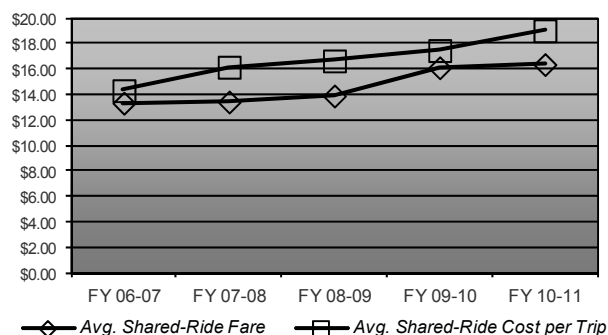
65+ Trips: 52,095
PwD Trips: 15,037
Other Shared-Ride Trips: 74,276
Total Shared-Ride Trips: 141,408

Non-Public Trips: 0

Shared-Ride Ridership



Shared-Ride Fare Recovery

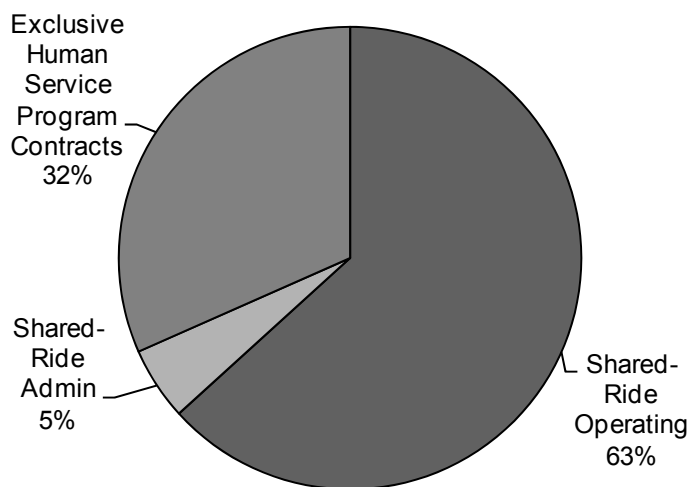


MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 18%

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 276,031	7.0%
Lottery	\$ 704,690	17.9%
Persons with Disabilities Program	\$ 180,291	4.6%
Area Agency on Aging	\$ 196,948	5.0%
Medical Assistance Transportation Program	\$ 2,077,961	52.8%
MH/MR	\$ -	0.0%
Other	\$ 319,384	8.1%
Subsidy	\$ 176,713	4.5%
Total	\$3,932,018	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,512,772	Accessible Buses/Vans, Communication Equipment, Hardware/Software



Community Transportation

Suburban Transit Network, Inc.

980 Harvest Drive, Suite 100
Blue Bell, PA 19422
215-542-7433
Ms. Patricia Moir, Executive Director

Service Area Statistics (2000 Census) Montgomery County

Square Miles: 483
Population: 750,097
65+ Population: 111,797
% of Population 65 and older: 14.9%

Vehicles Operated in Maximum Service

Community Transportation: 126

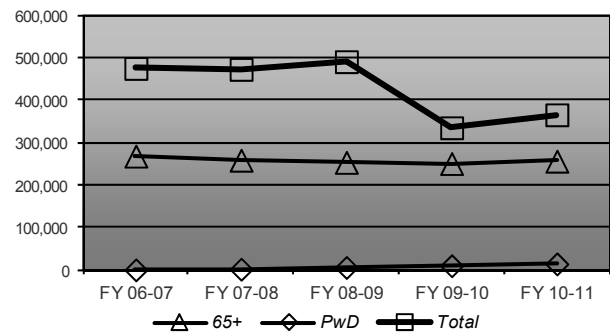
Fare Information

Average Shared-Ride Fare: \$19.53
Cost to Commonwealth
per Senior Citizen Trip: \$16.72
Last Base Fare Increase: December 1997

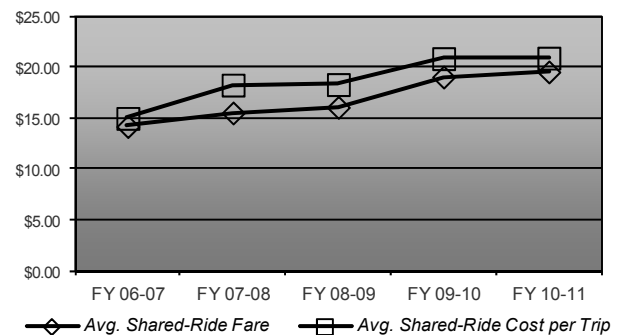
Trip Information

65+ Trips: 256,041
PwD Trips: 14,026
Other Shared-Ride Trips: 95,269
Total Shared-Ride Trips: 365,336
Non-Public Trips: 521,178

Shared-Ride Ridership



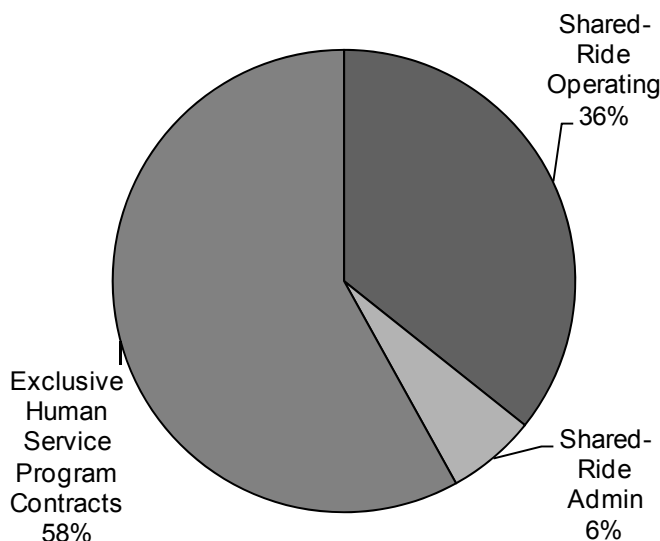
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 535,305	2.8%
Lottery	\$ 4,281,912	22.4%
Persons with Disabilities Program	\$ 327,304	1.7%
Area Agency on Aging	\$ 164,585	0.9%
Medical Assistance Transportation Program	\$ 3,825,032	20.0%
MH/MR	\$ -	0.0%
Other	\$ 9,963,782	52.2%
Subsidy	\$ -	0.0%
Total	\$19,097,920	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,495,000	Accessible Buses, Software



Susquehanna County Transportation

Community Transportation

Susquehanna County Transportation

81 Industrial Dr.; P.O. Box 366
Montrose, PA 18801
570-278-6140
Ms. Ronalyn Corbin,
Transportation Program Director

Service Area Statistics (2000 Census) Susquehanna County

Square Miles: 823
Population: 42,238
65+ Population: 6,546
% of Population 65 and older: 15.5%

Vehicles Operated in Maximum Service

Community Transportation: 22

Fare Information

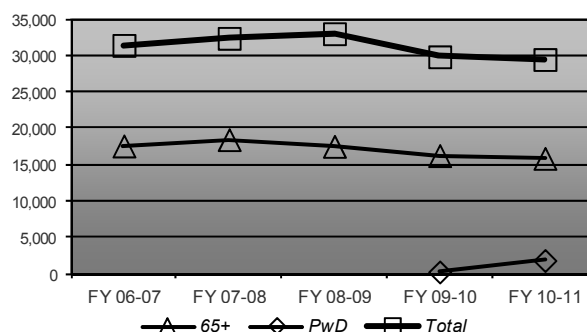
Average Shared-Ride Fare: \$24.40
Cost to Commonwealth
per Senior Citizen Trip: \$18.26
Last Base Fare Increase: April 2010

Trip Information

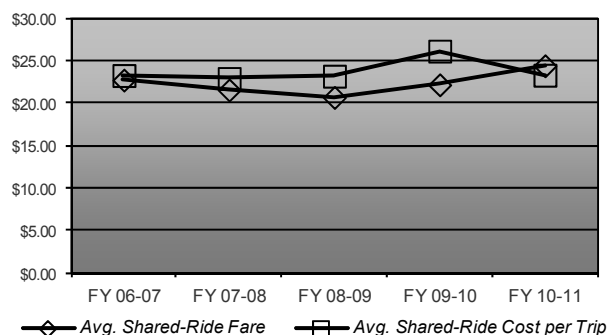
65+ Trips: 15,871
PwD Trips: 1,833
Other Shared-Ride Trips: 11,758
Total Shared-Ride Trips: 29,462

Non-Public Trips: 0

Shared-Ride Ridership



Shared-Ride Fare Recovery

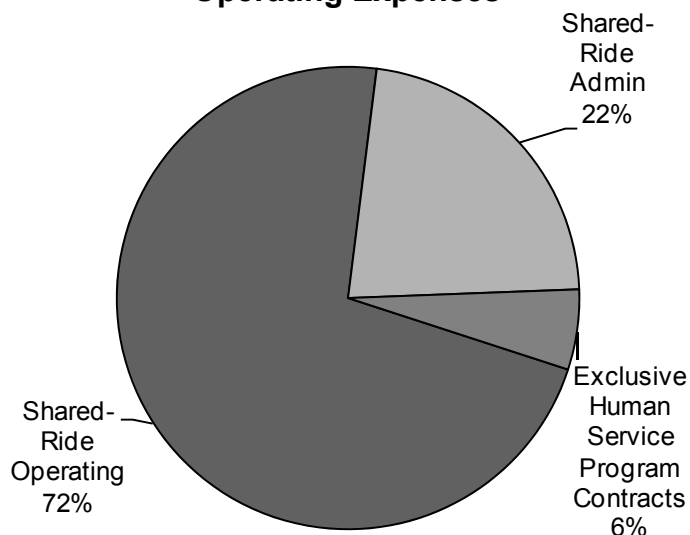


MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 13,218	1.6%
Lottery	\$ 281,643	34.1%
Persons with Disabilities Program	\$ 30,388	3.7%
Area Agency on Aging	\$ 56,831	6.9%
Medical Assistance Transportation Program	\$ 410,961	49.7%
MH/MR	\$ -	0.0%
Other	\$ 33,145	4.0%
Subsidy	\$ -	0.0%
Total	\$826,186	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$526,906	Accessible Transit Buses/Vans, Communication Equipment



Community Transportation

Union-Snyder Transportation Alliance

1610 Industrial Boulevard, Suite 700
Lewisburg, PA 17837-1284
877-877-9021
Ms. Cynthia Zerbe, Administrator

Service Area Statistics (2000 Census) Union and Snyder Counties

Square Miles: 648
Population: 79,170
65+ Population: 10,859
% of Population 65 and older: 13.7%

Vehicles Operated in Maximum Service

Community Transportation: 16

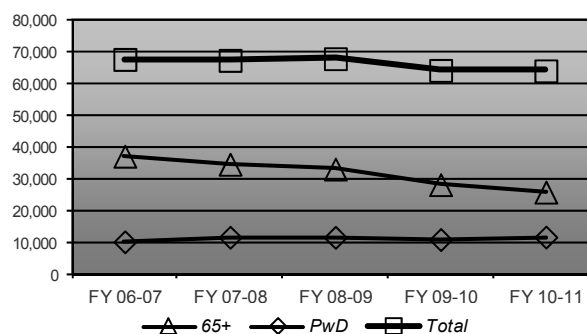
Fare Information

Average Shared-Ride Fare: \$18.44
Cost to Commonwealth
per Senior Citizen Trip: \$13.24
Last Base Fare Increase: June 2009

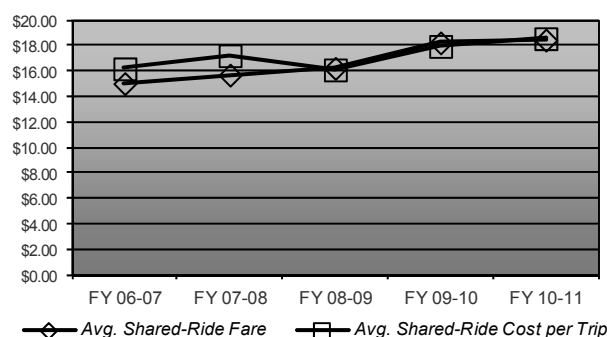
Trip Information

65+ Trips: 25,681
PwD Trips: 11,557
Other Shared-Ride Trips: 26,545
Total Shared-Ride Trips: 63,783
Non-Public Trips: 23,953

Shared-Ride Ridership



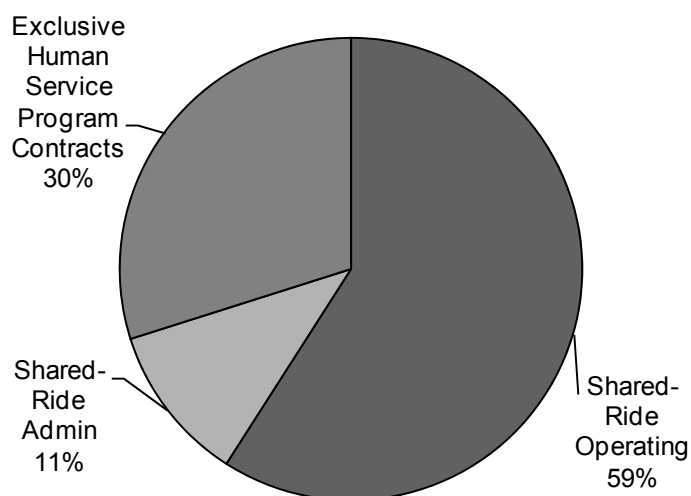
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: No
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 55,231	3.2%
Lottery	\$ 339,549	19.8%
Persons with Disabilities Program	\$ 182,287	10.6%
Area Agency on Aging	\$ 32,383	1.9%
Medical Assistance Transportation Program	\$ 676,614	39.4%
MH/MR	\$ 56,672	3.3%
Other	\$ 374,058	21.8%
Subsidy	\$ -	0.0%
Total	\$1,716,794	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$1,257,304	Accessible Buses/Vans, Communication Equipment, Office Equipment



Washington County Transportation Authority

Community Transportation

Washington County Transportation Authority

382 West Chestnut Street, Suite 108
Washington, PA 15301
724-223-8747
Ms. Sheila Gombita, Executive Director

Service Area Statistics (2000 Census)

Washington County

Square Miles: 857
Population: 202,897
65+ Population: 36,323
% of Population 65 and older: 17.9%

Vehicles Operated in Maximum Service

Community Transportation: 75

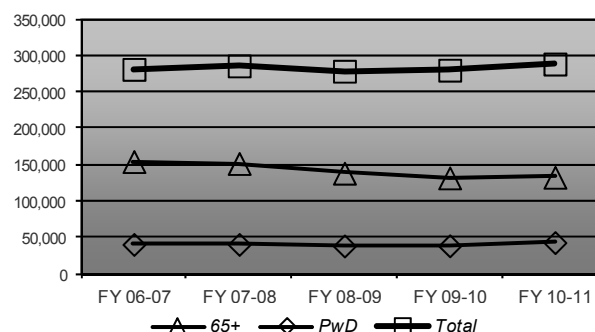
Fare Information

Average Shared-Ride Fare: \$18.48
Cost to Commonwealth
per Senior Citizen Trip: \$11.95
Last Base Fare Increase: May 2008

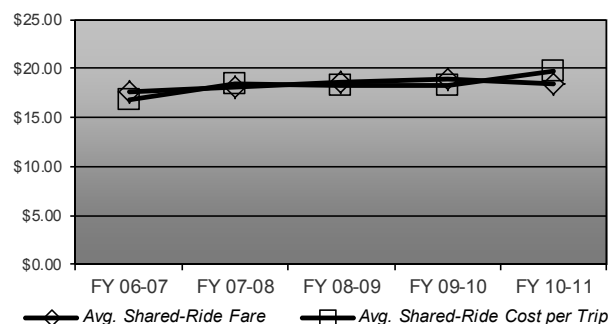
Trip Information

65+ Trips: 132,720
PwD Trips: 42,941
Other Shared-Ride Trips: 112,742
Total Shared-Ride Trips: 288,403
Non-Public Trips: 20,045

Shared-Ride Ridership



Shared-Ride Fare Recovery

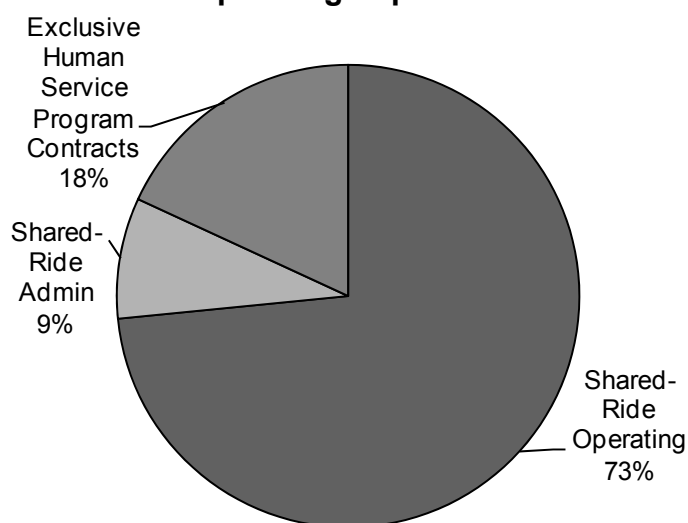


MATP Provider: Yes
Subcontractors: Yes
Percent of Service Subcontracted: 100%

COMMUNITY TRANSPORTATION

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 243,543	3.5%
Lottery	\$ 1,586,382	22.8%
Persons with Disabilities Program	\$ 616,859	8.9%
Area Agency on Aging	\$ 209,814	3.0%
Medical Assistance Transportation Program	\$ 3,413,634	49.0%
MH/MR	\$ 68,176	1.0%
Other	\$ 508,192	7.3%
Subsidy	\$ 316,575	4.5%
Total	\$6,963,175	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$775,000	Accessible Buses/Vans, Computer Hardware



Community Transportation

Wayne County Area Agency on Aging

323 10th Street
Honesdale, PA 18431
570-253-4262
Ms. Andrea Whyte, Administrator

Service Area Statistics (2000 Census)
Wayne County

Square Miles: 726
Population: 47,722
65+ Population: 8,352
% of Population 65 and older: 17.5%

Vehicles Operated in Maximum Service

Community Transportation: 26

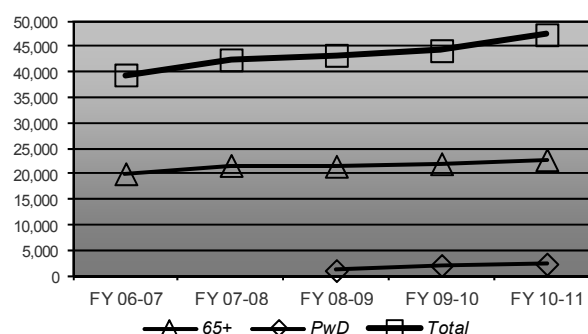
Fare Information

Average Shared-Ride Fare: \$22.32
Cost to Commonwealth
per Senior Citizen Trip: \$18.47
Last Base Fare Increase: June 2011

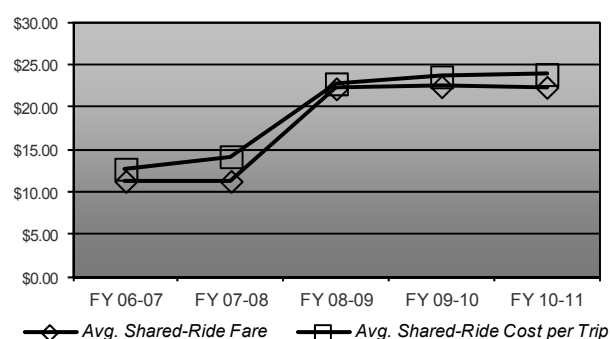
Trip Information

65+ Trips: 22,801
PwD Trips: 2,309
Other Shared-Ride Trips: 22,232
Total Shared-Ride Trips: 47,342
Non-Public Trips: 14,165

Shared-Ride Ridership



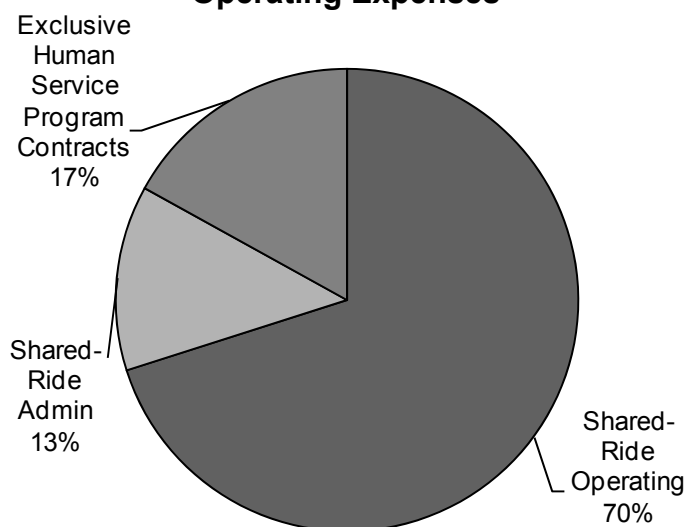
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: 0
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 33,190	2.5%
Lottery	\$ 421,094	31.4%
Persons with Disabilities Program	\$ 43,195	3.2%
Area Agency on Aging	\$ 99,523	7.4%
Medical Assistance Transportation Program	\$ 660,239	49.3%
MH/MR	\$ 41,698	3.1%
Other	\$ 2,560	0.2%
Subsidy	\$ 37,784	2.8%
Total	\$1,339,283	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$840,380	Accessible Buses/Vans, Communication Equipment, Computer Software



Community Transportation

Westmoreland County

*Shared-Ride Service in Westmoreland County is provided by: Byers Taxi Service, Inc.; Greensburg Yellow Cab; Manor Valley Taxi, Inc.; Tri-County Access; and Veteran's Cab Co., Inc.

Service Area Statistics (2000 Census)

Huntingdon, Bedford, and Fulton Counties

Square Miles: 1,025
Population: 369,993
65+ Population: 67,781
% of Population 65 and older: 18.3%

Vehicles Operated in Maximum Service

Community Transportation: 109

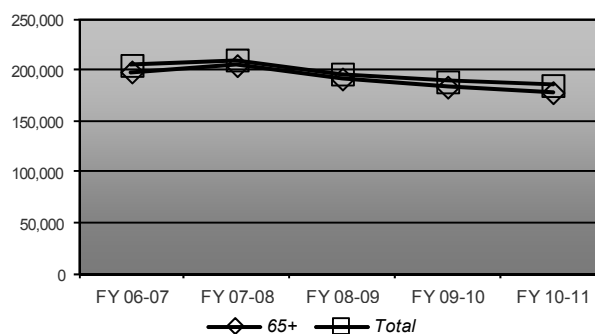
Fare Information

Average Shared-Ride Fare: \$12.83
Cost to Commonwealth per Senior Citizen Trip: \$10.81
Last Base Fare Increase: N/A

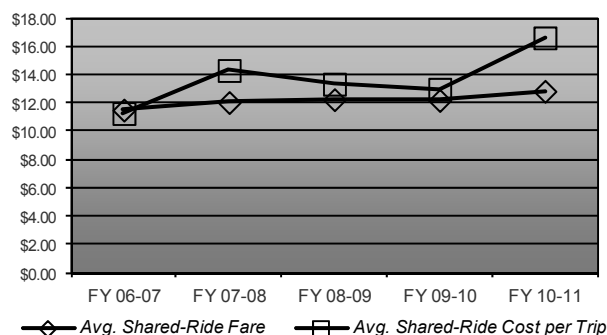
Trip Information

65+ Trips: 177,909
PwD Trips: 0
Other Shared-Ride Trips: 6,959
Total Shared-Ride Trips: 184,868
Non-Public Trips: 221,507

Shared-Ride Ridership



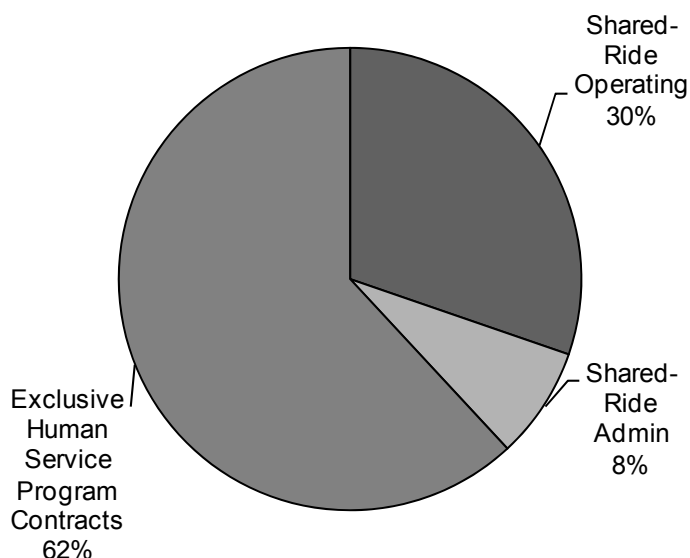
Shared-Ride Fare Recovery



MATP Provider: Yes
Subcontractors: 0
Percent of Service Subcontracted: N/A

COMMUNITY TRANSPORTATION OPERATING BUDGET

Operating Expenses



Sources of Funding

Funding Source	Amount	% of Total
Passenger Fares	\$ 222,650	2.6%
Lottery	\$ 1,927,714	22.7%
Persons with Disabilities Program	\$ -	0.0%
Area Agency on Aging	\$ 221,030	2.6%
Medical Assistance Transportation Program	\$ 3,651,348	43.0%
MH/MR	\$ -	0.0%
Other	\$ 2,461,883	29.0%
Subsidy	\$ -	0.0%
Total	\$8,484,625	100.0%

Community Transportation Capital Funding FY 2008-09 through 2010-11

Funding Amount	Capital Equipment
\$0	

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Section V

Intercity Bus

Intercity Bus Program

Intercity Bus Program

Serves 38 counties
Provides opportunities to travel
into and outside of the state

Subsidized Carriers:

Carl R. Bieber, Inc.
Fullington Auto Bus Co.
Greyhound Lines, Inc.
Myers Coach Lines, Inc.
Susquehanna Transit Co.

Service Type:

S,C,G,T
S,C,G,SB
S,C,G
S,C,G
S,C,G,SB

Service Provided:

Schedule Route Service (S)
Charter (C)
Group and Party (G)
School Bus Service (SB)
Tours (T)

Average Fare:

Total # of Vehicles Required 44 coaches

\$18.93

Carriers and Routes Served:

Carl R. Bieber, Inc. (operating as Bieber Tourways):

Reading—Philadelphia
Pottsville—Philadelphia
Harrisburg—Scranton
Harrisburg—Reading

Fullington (operating as Fullington Trailways):

State College—Harrisburg
Pittsburgh—Bradford
State College—Wilkes-Barre
State College—Pittsburgh
DuBois—Harrisburg

Greyhound Lines, Inc.:

Philadelphia—Scranton
Pittsburgh—Erie
Harrisburg—Pittsburgh

Myers Coach Lines, Inc.:

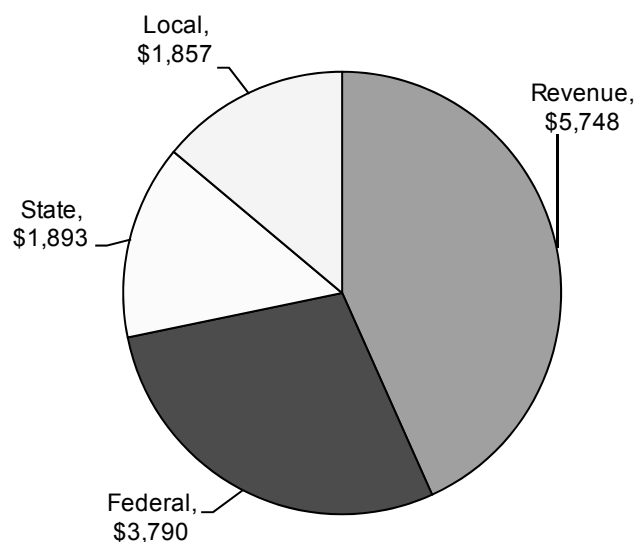
Pittsburgh—Grove City

Susquehanna (operating as Susquehanna Trailways):

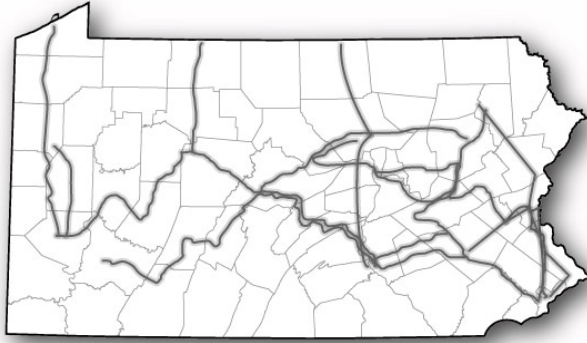
Williamsport—Philadelphia
Williamsport—Easton
Harrisburg—Elmira

OPERATING FUNDS (000's)

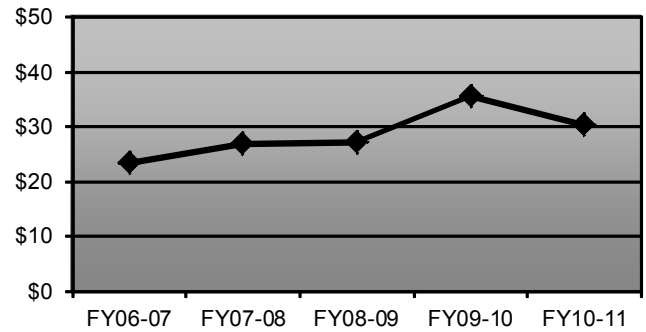
\$13,288



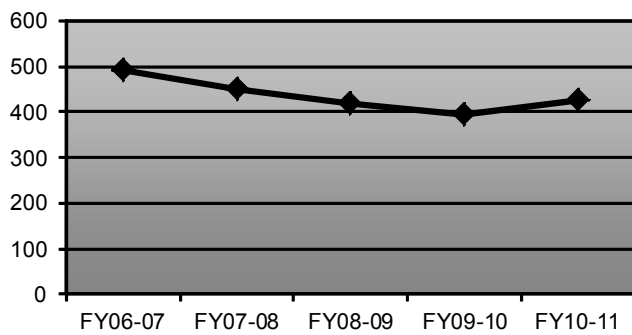
Intercity Bus Program



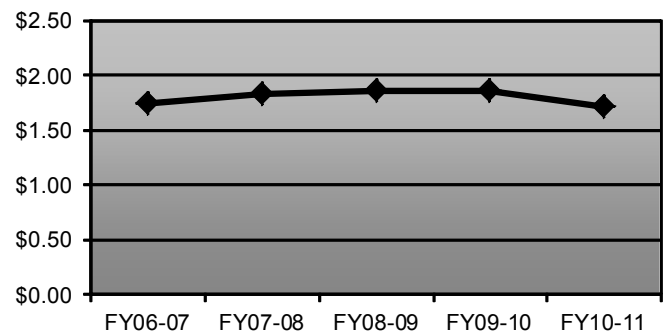
Operating Expense Per Passenger



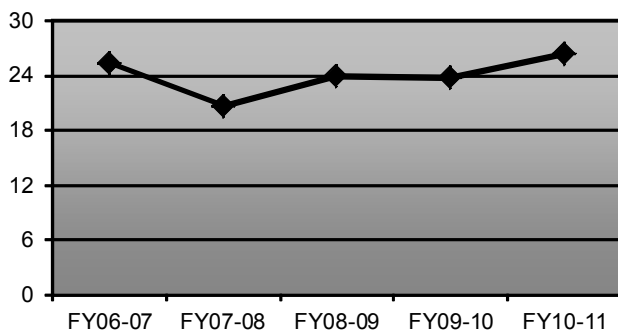
Total Passengers (000's)



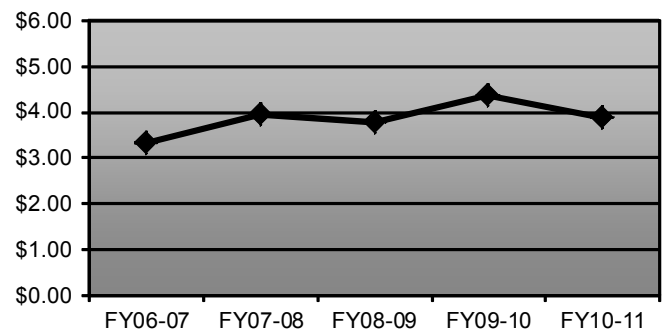
Operating Revenue Per Vehicle Mile



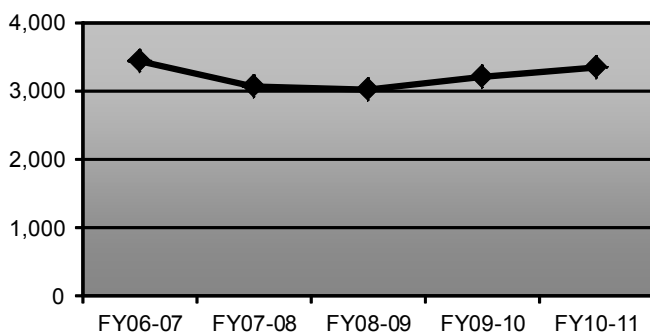
Total Bus Trips (000's)



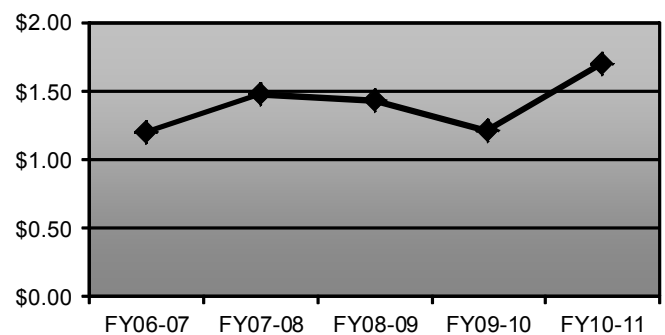
Operating Expense Per Vehicle Mile



Revenue Vehicle Miles (000's)



Total Subsidy Per Vehicle Mile



INTERCITY BUS

Carl R. Bieber, Inc. (d/b/a Bieber Tourways)

P.O. Box 180
Kutztown, PA 19530
Mr. Steven G. Haddad
610-683-7333
www.biebertourways.com

Intercity Bus Program:

Serves 5 counties
Provides opportunities to travel into
and outside of the state

Subsidized Route:

Reading—Philadelphia
Harrisburg—Reading
Harrisburg—Scranton
Pottsville—Philadelphia

Service Provided:

Scheduled Route Service
Charter
Group and Party
Tours

Average Fare: **\$10.31**
Total # of Vehicles Required 10 coaches

Communities Served by Bieber Tourways:

Communities Served by Reading—Philadelphia:

Reading, Kutztown, Wescosville, Allentown, Bethlehem,
Quakertown, and Philadelphia

Communities Served by Harrisburg—Reading:

Harrisburg, Hummelstown, Hershey, Palmyra, Annville,
Lebanon, Myerstown, Sinking Spring, and Reading

Communities Served by Harrisburg—Scranton:

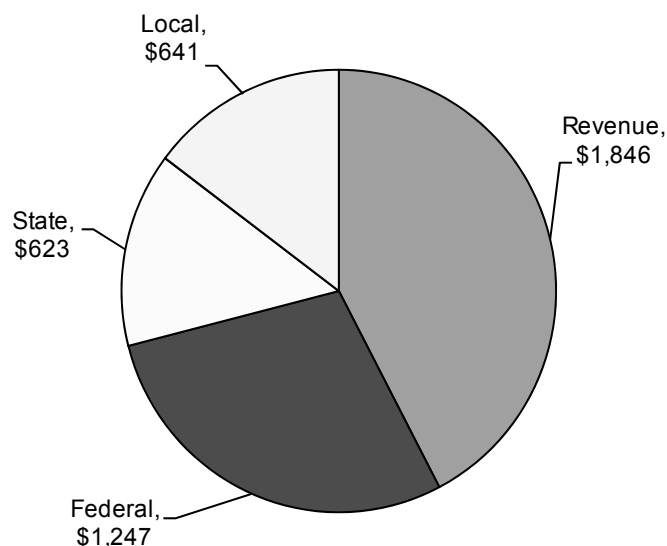
Scranton, Wilkes-Barre, Hazleton, Pottsville, and Harris-
burg

Communities Served by Pottsville—Philadelphia:

Schuylkill Haven, Owigsburg, Hamburg, Shoemakersville,
Reading, King of Prussia, and Philadelphia

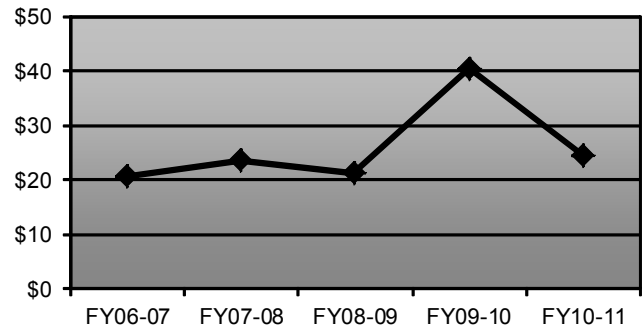
OPERATING FUNDS (000's)

\$4,357

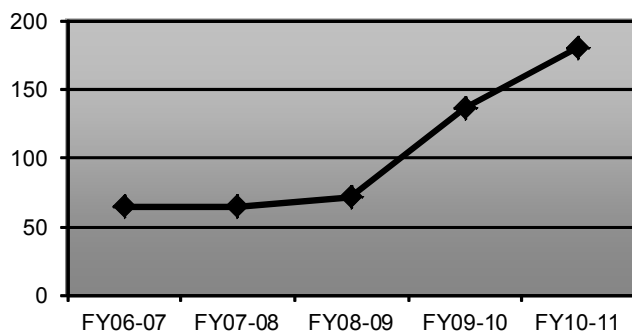




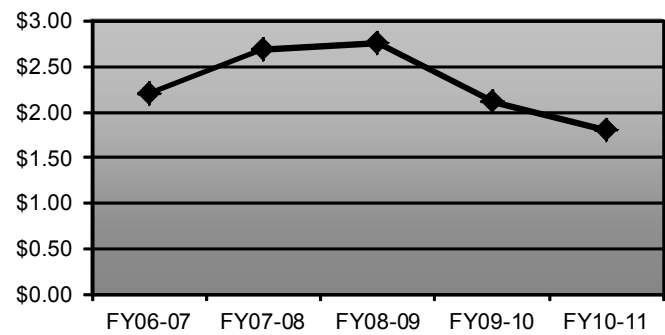
Operating Expense Per Passenger



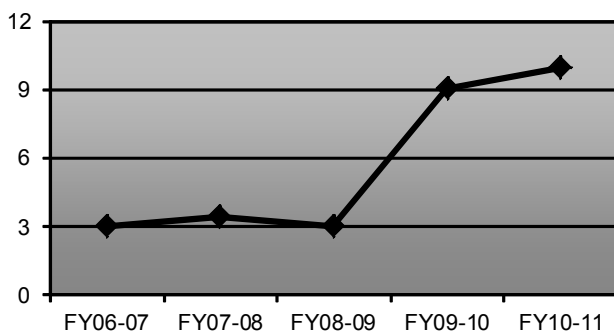
Total Passengers (000's)



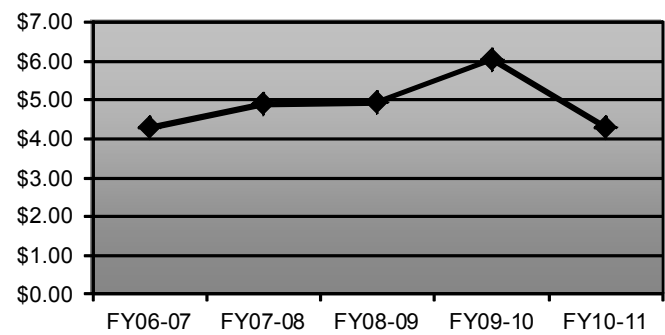
Operating Revenue Per Vehicle Mile



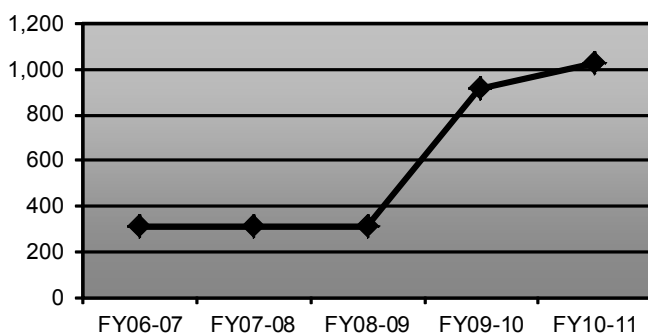
Total Bus Trips (000's)



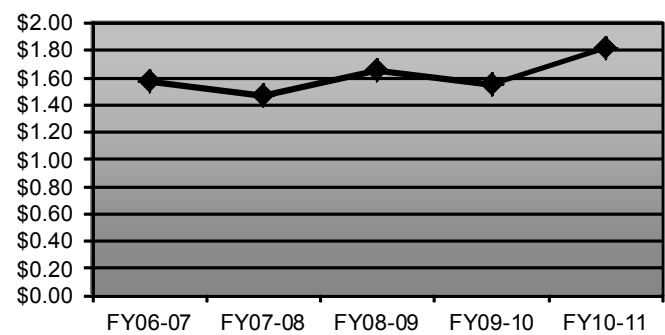
Operating Expense Per Vehicle Mile



Revenue Vehicle Miles (000's)



Total Subsidy Per Vehicle Mile



Fullington Auto Bus Company

P.O. Box 211
316 East Cherry Street
Clearfield, PA 16830
Mr. Milton Weisman
814-577-9988
www.fullingtontours.com

Intercity Bus Program:

Serves 15 counties
Provides opportunities to travel into
and outside of the state

Subsidized Route:

State College—Harrisburg
Pittsburgh—Bradford
State College—Wilkes-Barre
State College—Pittsburgh
DuBois—Harrisburg

Service Provided:

Scheduled Route Service
Charter
Group and Party
School

Average Fare:

\$15.11
Total # of Vehicles Required 8 coaches

Communities Served by Fullington (operating as Fullington Trailways):

Communities Served by State College—Harrisburg:

State College, Lewistown, Mifflintown, Thompsontown,
Millerstown, Newport, Duncannon, and Harrisburg

Communities Served by Pittsburgh—Bradford:

Pittsburgh, Monroeville, Vandergrift, Apollo, Indiana,
Punxsutawney, Big Run, Sykesville, DuBois, Brockway,
Ridgeway, Johnsonburg, Wilcox, Kane, and Bradford

Communities Served by State College—Wilkes-Barre:

State College, Bellefonte, Lock Haven, Williamsport, Jer-
sey Shore, Hughesville, Red Rock, Dallas, and Wilkes-
Barre

Communities Served by State College—Pittsburgh:

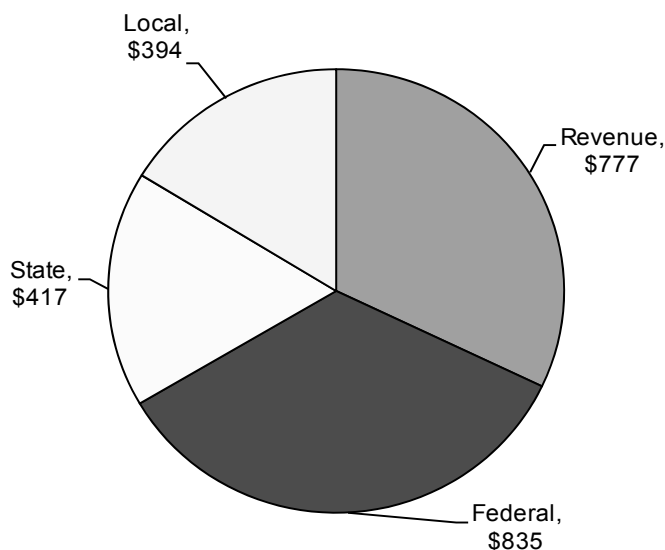
State College, Philipsburg, Clearfield, DuBois, Sykesville,
Big Run, Punxsutawney, Indiana, Apollo, Vandergrift,
Monroeville, Pittsburgh, and Pittsburgh Airport

Communities Served by DuBois—Harrisburg:

DuBois, Clearfield, Philipsburg, State College, Lewis-
town, Mifflintown, and Harrisburg

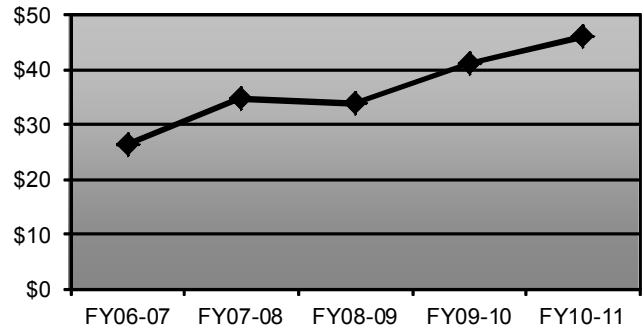
OPERATING FUNDS (000's)

\$2,423

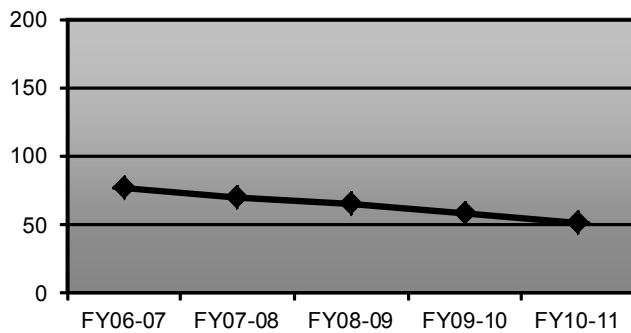




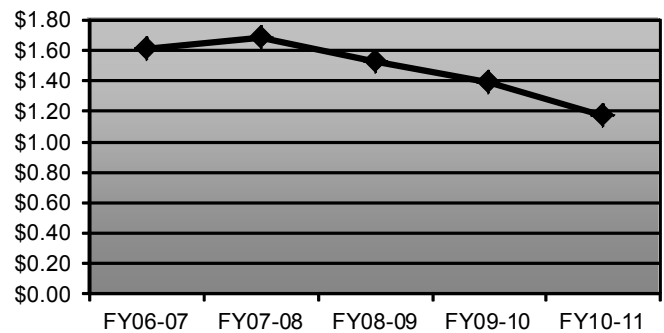
Operating Expense Per Passenger



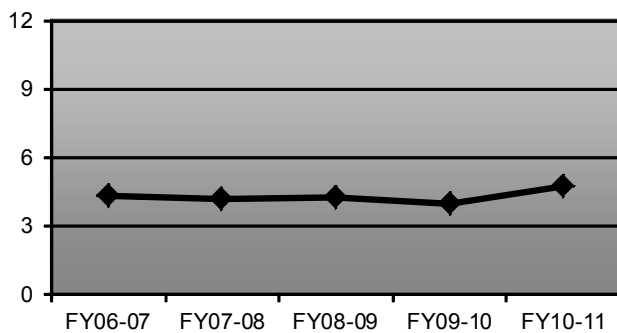
Total Passengers (000's)



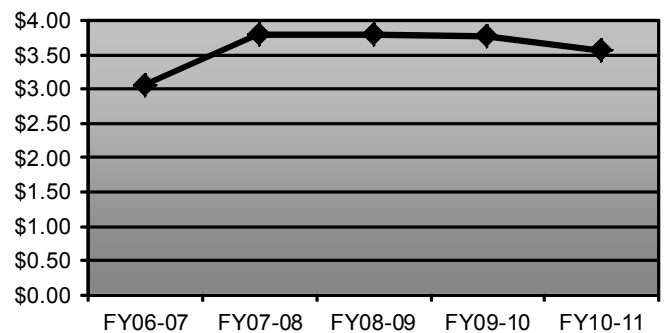
Operating Revenue Per Vehicle Mile



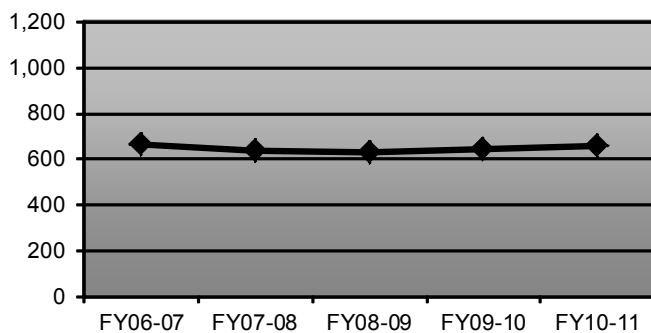
Total Bus Trips (000's)



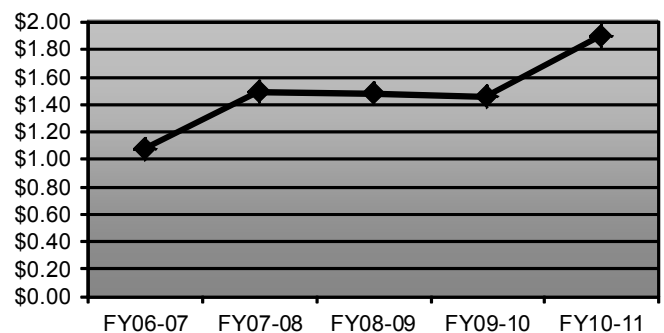
Operating Expense Per Vehicle Mile



Revenue Vehicle Miles (000's)



Total Subsidy Per Vehicle Mile



Greyhound Lines, Inc.

Office of State Government Affairs
361 West Main Street
Hendersonville, TN 37075-3321
Mr. Randy Isaacs
615-338-0847
www.greyhound.com

Intercity Bus Program:

Serves 17 counties
Provides opportunities to travel into
and outside of the state

Subsidized Route:

Philadelphia—Scranton
Pittsburgh—Erie
Harrisburg—Pittsburgh

Service Provided:

Scheduled Route Service
Charter
Group and Party

Average Fare:

Total # of Vehicles Required 12 coaches

Communities Served by Greyhound:

Communities Served by Philadelphia—Scranton:

Scranton, Tobyhanna, Mt. Pocono, Stroudsburg, Easton,
Pipersville, Doylestown, Willow Grove, and Philadelphia

Communities Served by Pittsburgh—Erie:

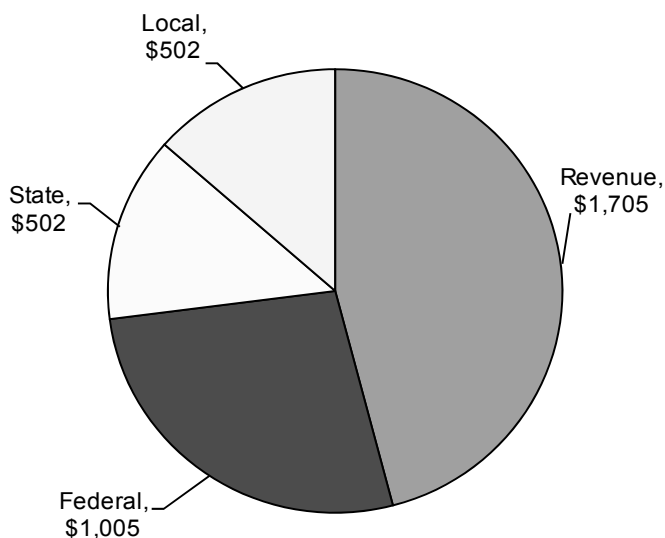
Pittsburgh, North Hills, Zelienople, New Castle, Mercer,
Meadville, Edinboro State University, and Erie

Communities Served by Harrisburg—Pittsburgh:

Harrisburg, Lewistown, State College, Tyrone, Altoona,
Cresson, Ebensburg, Johnstown, Latrobe, Greensburg,
Monroeville, and Pittsburgh

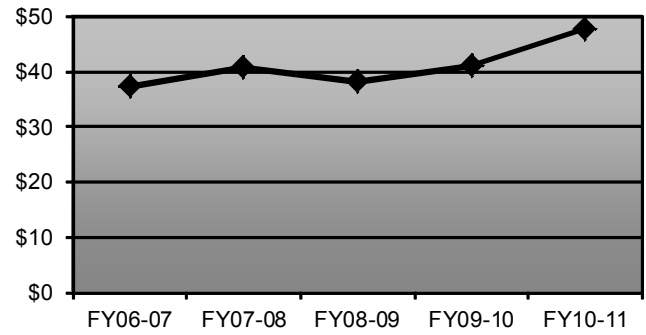
OPERATING FUNDS (000's)

\$3,714

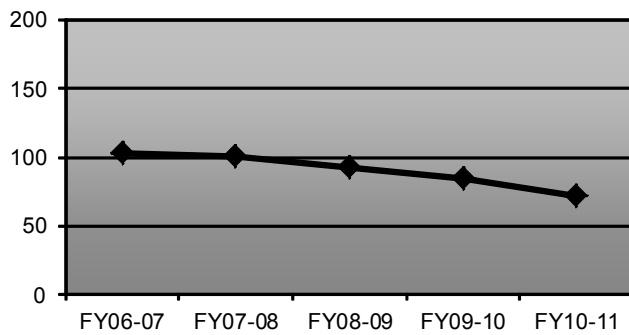




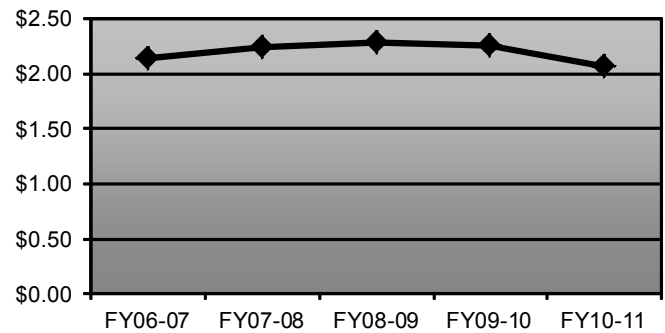
Operating Expense Per Passenger



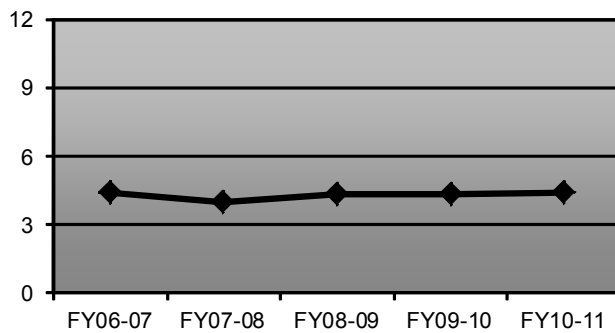
Total Passengers (000's)



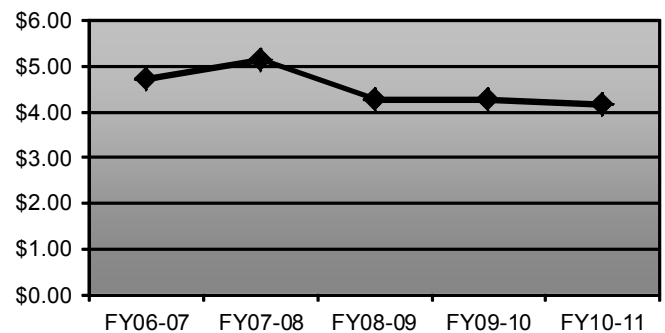
Operating Revenue Per Vehicle Mile



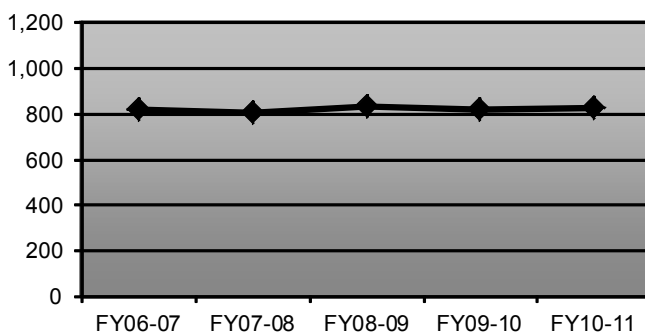
Total Bus Trips (000's)



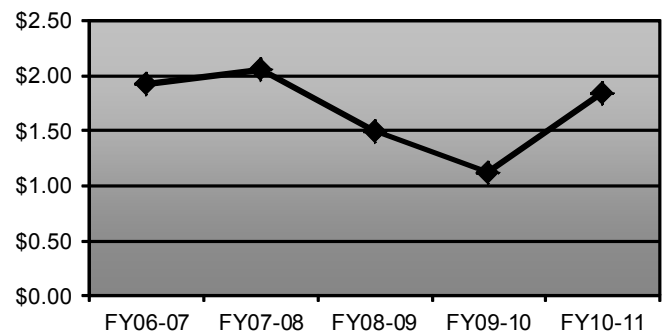
Operating Expense Per Vehicle Mile



Revenue Vehicle Miles (000's)



Total Subsidy Per Vehicle Mile



Myers Coach Lines, Inc.

201 Ball Park Road
Export, PA 15632
Mr. David A. Myers
724-733-1045
www.myerscoachlines.com

Intercity Bus Program:

Serves 3 counties
Provides opportunities to travel into
and outside of the state

Subsidized Route:

Pittsburgh—Grove City

Service Provided:

Scheduled Route Service
Charter
Group and Party

Average Fare: **\$3.63**

Total # of Vehicles Required 2 coaches

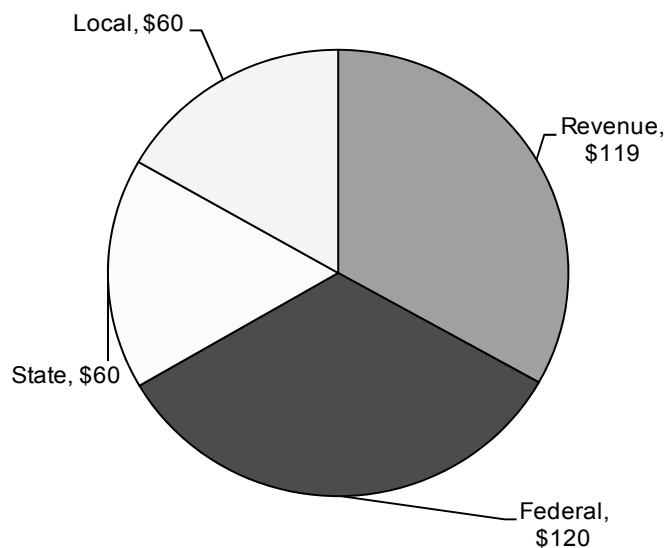
Communities Served by Myers:

Communities Served by Pittsburgh—Grove City:

Pittsburgh, Etna, Glenshaw, Mt. Royal, Allison Park,
Wildwood, Bakerstown, Cooperstown, Butler, Unionville,
Stone Rock, Slippery Rock, and Grove City

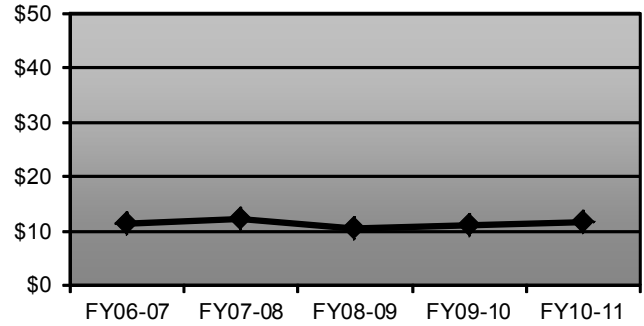
OPERATING FUNDS (000's)

\$359

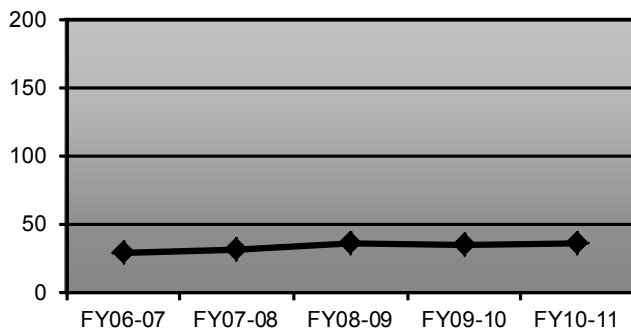




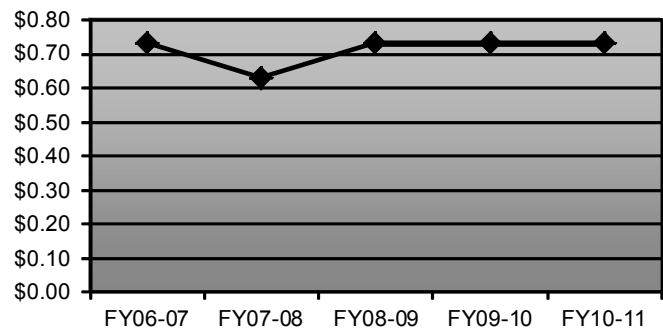
Operating Expense Per Passenger



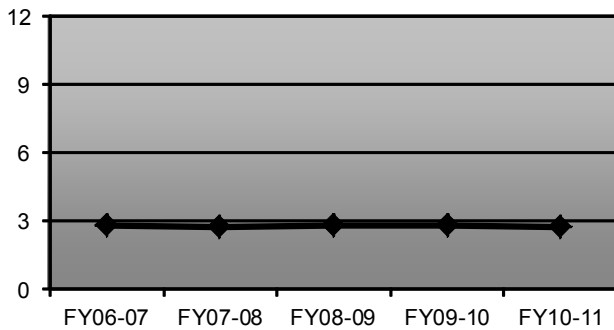
Total Passengers (000's)



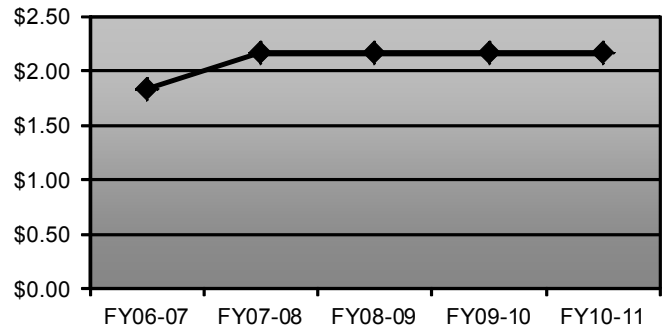
Operating Revenue Per Vehicle Mile



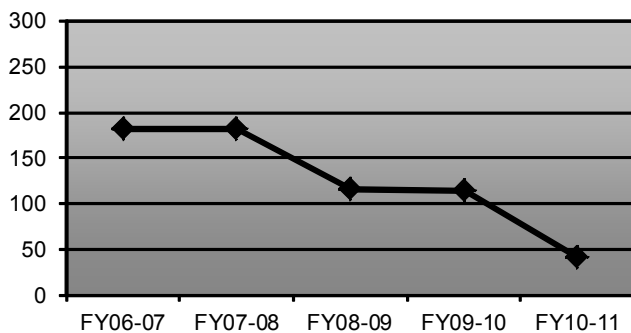
Total Bus Trips (000's)



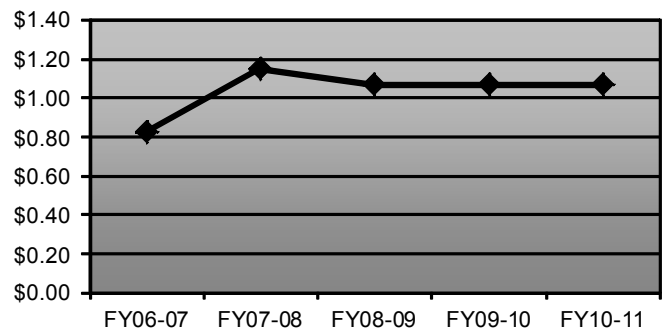
Operating Expense Per Vehicle Mile



Revenue Vehicle Miles (000's)



Total Subsidy Per Vehicle Mile



Susquehanna Transit Company

P.O. Box U
Avis, PA 17721
Mr. Carl W. Kephart
570-753-5125
www.susquehannabus.com

Intercity Bus Program:

Serves 20 counties
Provides opportunities to travel into and outside of the state

Subsidized Route:

Williamsport—Philadelphia
Williamsport—Easton
Harrisburg—Elmira

Service Provided:

Scheduled Route Service
Charter
Group and Party
School Bus

Average Fare: **\$14.99**
Total # of Vehicles Required 13 coaches

Communities Served by Susquehanna (operating as Susquehanna Trailways):

Communities Served by Williamsport—Philadelphia:

Lock Haven, Williamsport, Lewisburg, Sunbury, Shamokin, Kulpmont, Mt. Carmel, Ashland, Girardville, Frackville, Shenandoah, Mahanoy City, Danville, Bloomsburg, Berwick, Hazleton, Hometown, Tamaqua, Coaldale, Lansford, Nesquehoning, Stroudsburg, Beaver Meadows, Hudsonale, Jim Thorpe, Lehigh, Allentown, Coopersburg, Quakertown, Doylestown, Willow Grove, and Philadelphia

Communities Served by Williamsport—Easton:

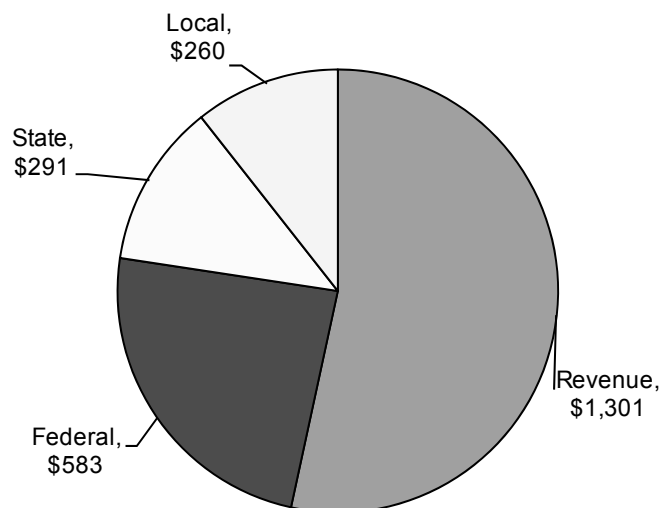
Williamsport, Mt. Carmel, Bloomsburg, Lehigh, Allentown, and Easton

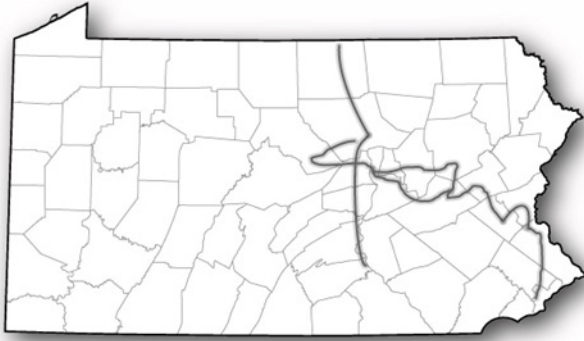
Communities Served by Harrisburg—Elmira:

Harrisburg, Amity Hall, New Buffalo, Liverpool, Rt. 104 Park-and-Ride, Port Trevorton, Selinsgrove, Sunbury, Shamokin Dam, Lewisburg, Allenwood, Williamsport, Trout Run, Liberty, Blossburg, and Mansfield

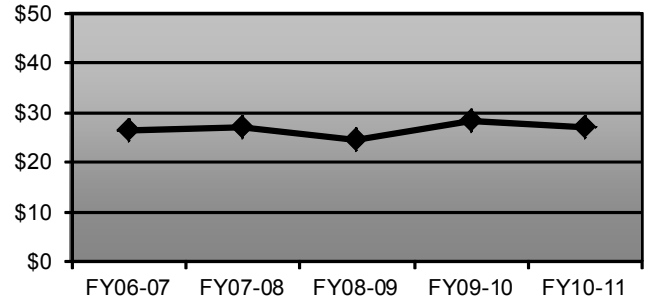
OPERATING FUNDS (000's)

\$2,435

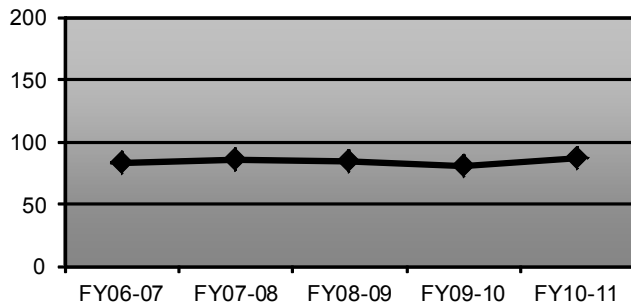




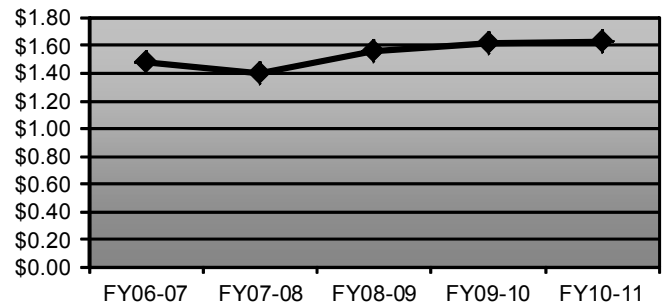
Operating Expense Per Passenger



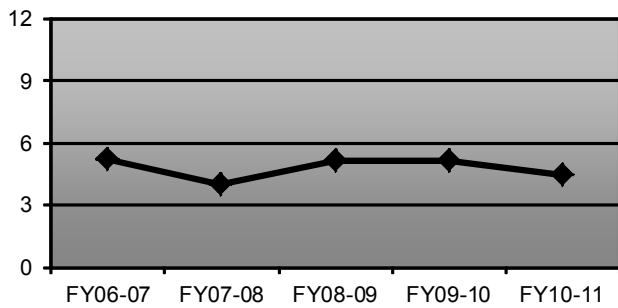
Total Passengers (000's)



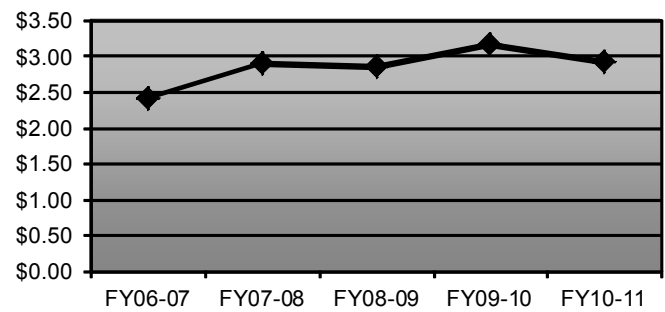
Operating Revenue Per Vehicle Mile



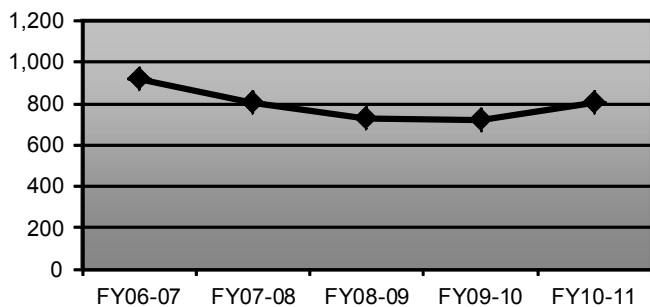
Total Bus Trips (000's)



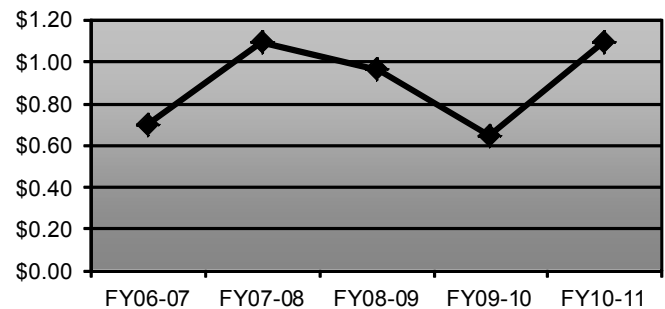
Operating Expense Per Vehicle Mile



Revenue Vehicle Miles (000's)



Total Subsidy Per Vehicle Mile



Harrisburg Transportation Center



Major improvements were recently completed in the bus lobby at the Harrisburg Transportation Center, which dates back to the 19th Century. It is now a modern hub for intercity and interstate bus service and passenger rail in the Central Pennsylvania region. Customers riding Susquehanna Transit, Carl R. Bieber, Inc., Fullington Bus Company, and Greyhound buses will benefit from the new indoor passenger seating, ADA upgrades, security cameras, and televisions.

Church Street Transportation Center



Susquehanna Transit operates out of the newly-constructed River Valley Transit's Transportation Center allowing for true connectivity for the passengers of both systems. Passengers have a comfortable waiting room with rest-rooms and the drivers have a lounge to relax in between routes. For additional information on this project please refer to page 214.

Norristown Transportation Center



INTERCITY BUS

Photo courtesy of International Parking Institute

Carl R. Bieber, Inc. recently began daily operations out of the Norristown Intermodal Transportation Center. The project is the result of a partnership between SEPTA, PennDOT, Montgomery County, and Carl R. Bieber, Inc.

The center serves as an intermodal transportation hub for SEPTA bus and rail lines as well as intercity bus service, provided by Carl R. Bieber, Inc.

Bieber serves over 900 passengers a day to destinations such as New York City, Harrisburg, Wilkes-Barre, Scranton, State College, and Kutztown.

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Section VI

Passenger Rail

Passenger Rail Program

Passenger Rail Program

Pennsylvania Department of Transportation
Bureau of Public Transportation
P.O. Box 3151
Harrisburg, PA 17105-3151
717-783-8025
www.dot.state.pa.us
www.planthekeystone.com

National Railroad Passenger Corporation (Amtrak)
60 Massachusetts Avenue, NE
Washington, D.C. 20002
1-800-872-7245
www.amtrak.com

Keystone Corridor Service & Operations

- Keystone Corridor owed by Amtrak from Harrisburg, PA, to Philadelphia, PA
- 26 weekday and 14 weekend trains
- High Speed Rail of 110mph
- Harrisburg–Philadelphia commute time = 95 min

Ridership and Revenue

Total Keystone Passengers: 1,337,543
Total Keystone Passenger Revenue: \$8,841,642

Fuel & Power

- Diesel/Electric propulsion
- Power Usage (kilowatt hours) 32,821,473
- Diesel Consumption (gallons) 7,400

Keystone Corridor Improvements

Elizabethtown Train Station

- Rehabilitated historic station and constructed level-boarding passenger platforms

Harrisburg Train Station

- Replace track interlockings (in progress)

Lancaster Train Station

- Rehabilitate historic station (in progress)

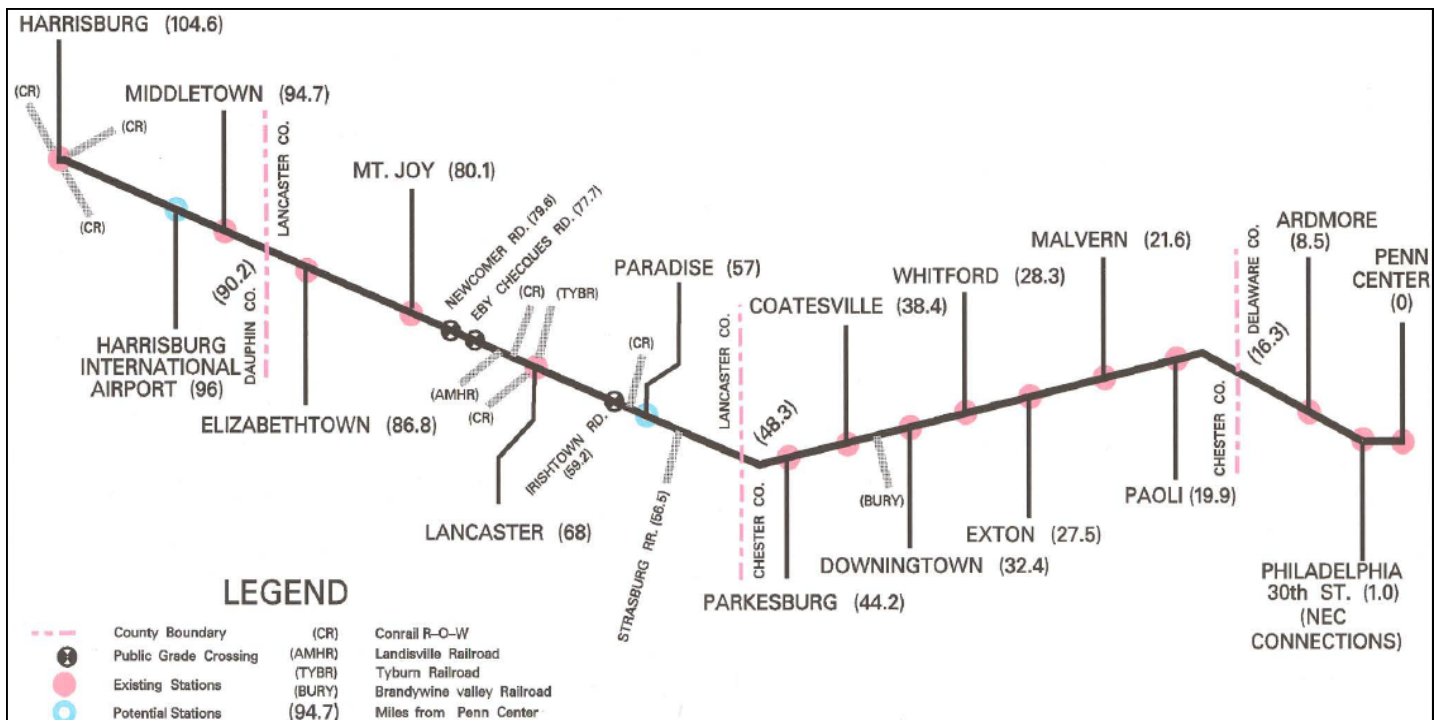
Lancaster County At-Grade Crossings

- Eliminate three public crossings to increase public safety and awareness (in progress)

Mount Joy Train Station

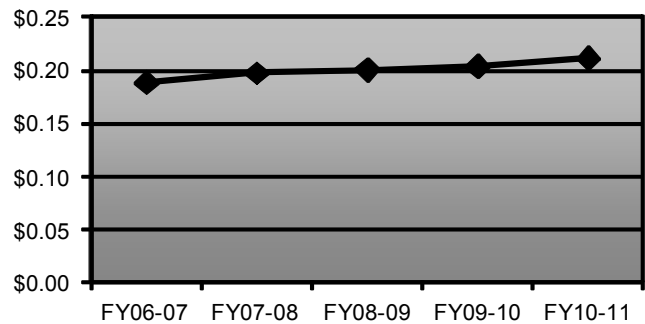
- Construct level-boarding passenger platforms and covered walkway for parking access (in progress)

Keystone Corridor Amtrak Owned Right-of-Way

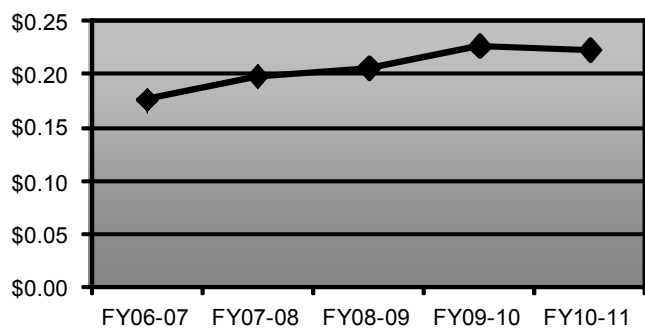


Keystone Corridor Service Performance Data		
Factor	FY 09-10	FY 10-11
Annual Train Miles	439,678	439,678
Expense per Train Mile	\$39.40	\$41.21
Subsidy per Train Mile	\$20.68	\$20.06
Annual Car Miles	2,166,381	2,175,983
Average Passenger Fare	\$15.48	\$15.83
Average Passenger Load	51	52
Average Passenger Trip Miles	76	75
Annual Cost Recovery	48%	49%
Keystone Passengers	1,277,075	1,337,543
Keystone Passenger Miles	112,475,416	116,379,074
Annual State Subsidy	\$9,094,346	\$9,275,395
Annual Passenger Revenue	\$8,230,078	\$8,841,642

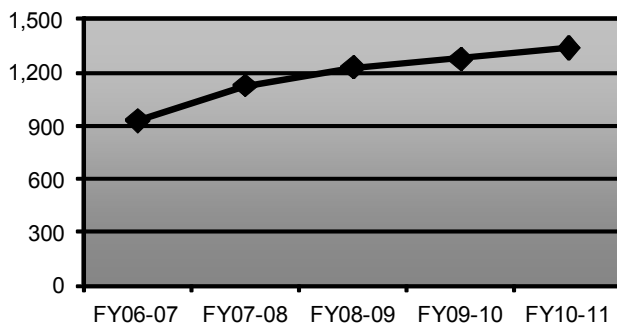
Revenue per Passenger Mile



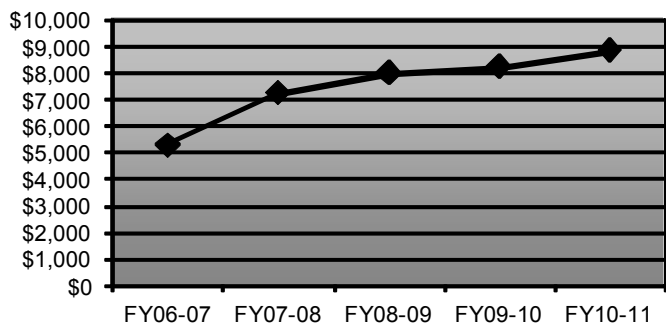
Subsidy per Passenger Mile



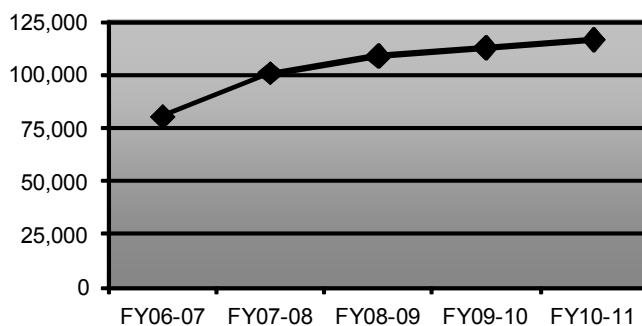
Total Keystone Ridership (000's)



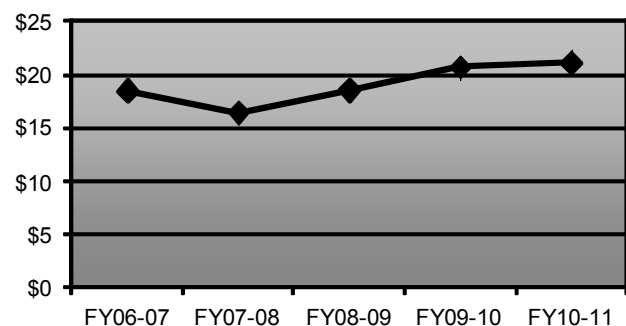
Keystone Revenue (000's)



Total Keystone Passenger Miles (000's)



Subsidy per Train Mile

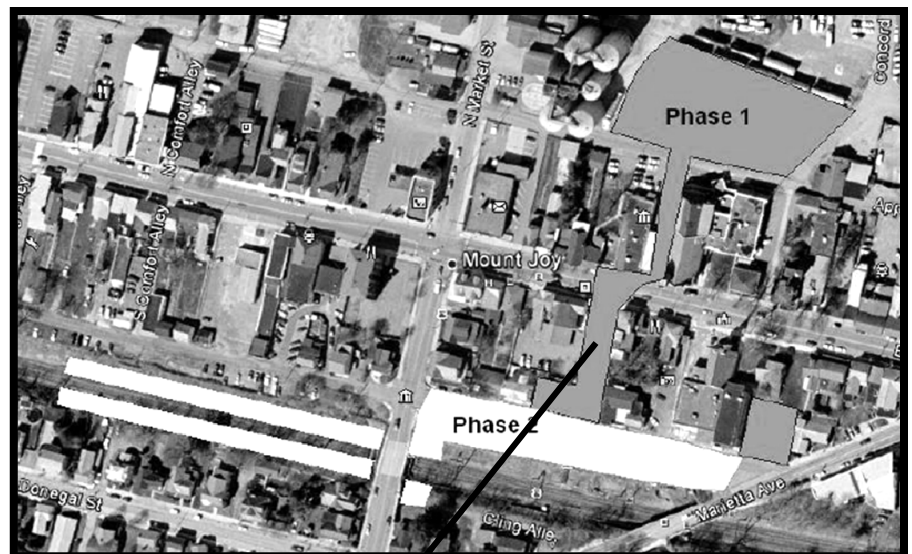


Mount Joy Train Station – Phase I



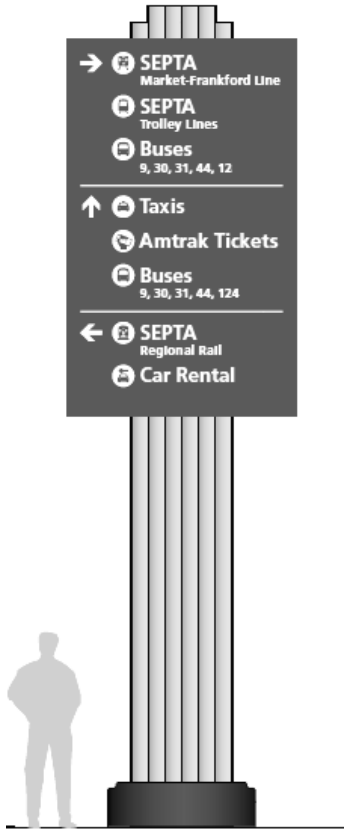
Pictured Left – Delta Street in Mount Joy prior to construction of covered pedestrian walkways and improved street-scapes.

The Amtrak station in Mount Joy is undergoing major construction changes. Phase I of the station renovations focused on providing the community and Amtrak passengers with covered walkways from parking locations to the train station. Phase II will construct level-boarding platforms. When completed, the project will transform Delta Street into an attractive area connecting Mount Joy's central business district to the train station.



Pictured Left – Completion of the Delta Street renovations.

30th Street Station Intermodal Signage



PennDOT, Amtrak, the FTA, and other agencies developed new interior signs for Pennsylvania's busiest intermodal station. The colorful signs are recognizable and provide clear direction to passengers unfamiliar with area transportation options. In addition, the signs connect the multiple modes of transportation served by 30th Street Station—passenger rail, subway, trolley, bus, and taxi.

Pictured Left – Proposed interior signage for the Philadelphia 30th Street Station.

30th Street Station Quick Facts

- Built by the PA Railroad in 1933 and included space for a chapel, mortuary, and small landing area for an aircraft on the roof
- Displays the PA Railroad WWII Memorial and Spirit of Transportation sculptures
- Second-most-used station in the nation
- Served nearly eight million passengers in 2011

Amtrak Excursions

By coordinating service schedules and public information efforts, PennDOT and Amtrak made it easy and convenient for visitors traveling to special events to take scheduled Amtrak Keystone Corridor trains and connect with local subway, bus, and taxi services to their destinations.

Pictured Right – Advertising for Amtrak excursion train service to the 2012 Philadelphia Flower Show. This event was the first of many excursions planned for Pennsylvania's Keystone Corridor, including the Pennsylvania Farm Show, Christmas in Hershey, and First Fridays in Lancaster.



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Section VI

Passenger Rail

Passenger Rail Program

Passenger Rail Program

Pennsylvania Department of Transportation
Bureau of Public Transportation
P.O. Box 3151
Harrisburg, PA 17105-3151
717-783-8025
www.dot.state.pa.us
www.planthekeystone.com

National Railroad Passenger Corporation (Amtrak)
60 Massachusetts Avenue, NE
Washington, D.C. 20002
1-800-872-7245
www.amtrak.com

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Harrisburg Train Station

- Replace track interlockings (in progress)

Lancaster Train Station

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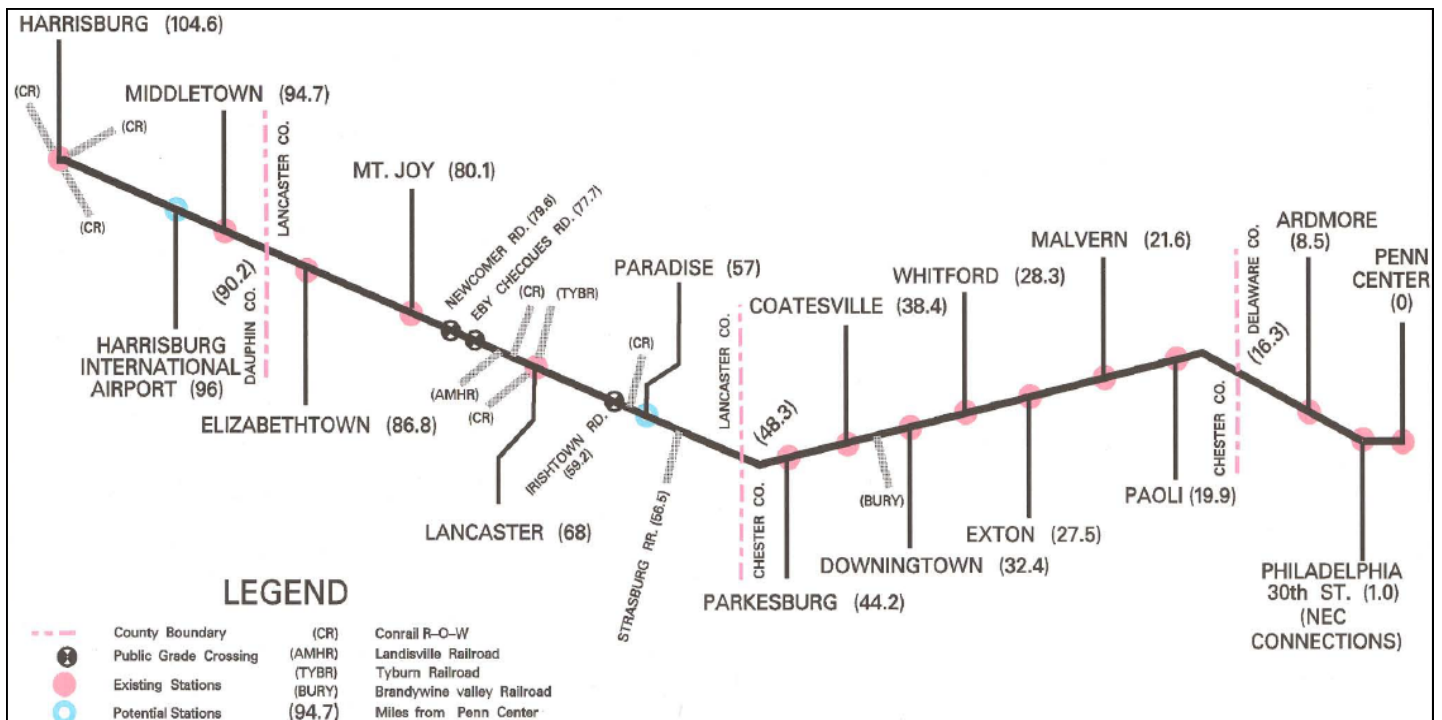
Lancaster County At-Grade Crossings

- Eliminate three public crossings to increase public safety and awareness (in progress)

Mount Joy Train Station

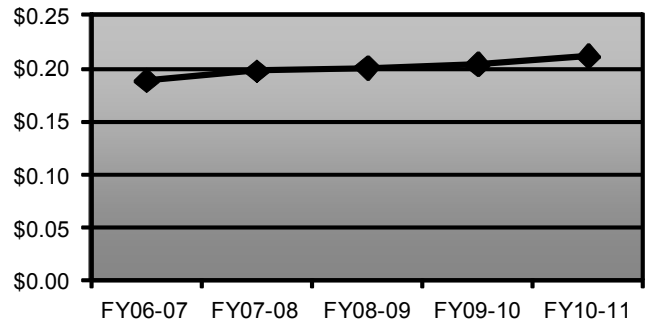
- Construct level-boarding passenger platforms and covered walkway for parking access (in progress)

Keystone Corridor Amtrak Owned Right-of-Way

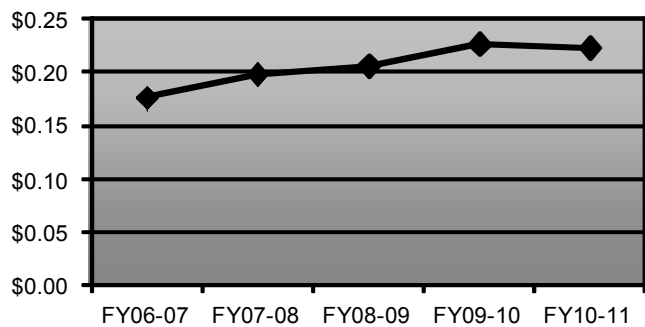


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Keystone Passenger Miles	112,475,416	116,379,074
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Annual Passenger Revenue	\$8,230,078	\$8,841,642

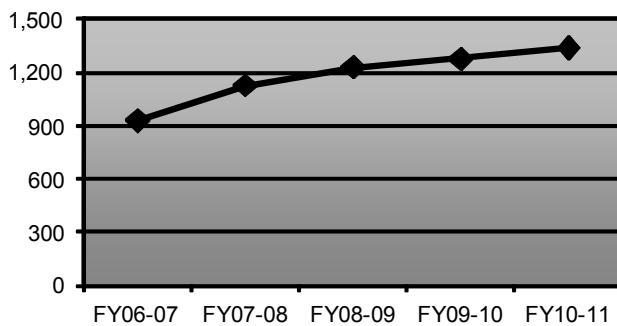
Revenue per Passenger Mile



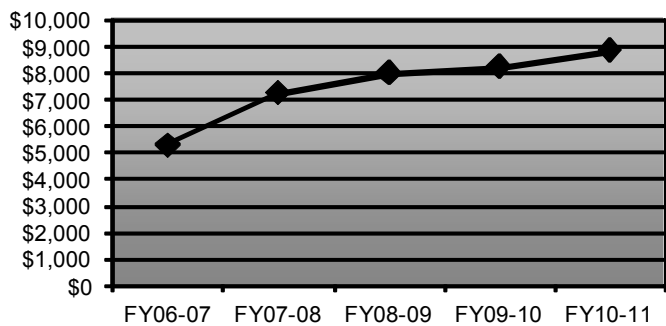
Subsidy per Passenger Mile



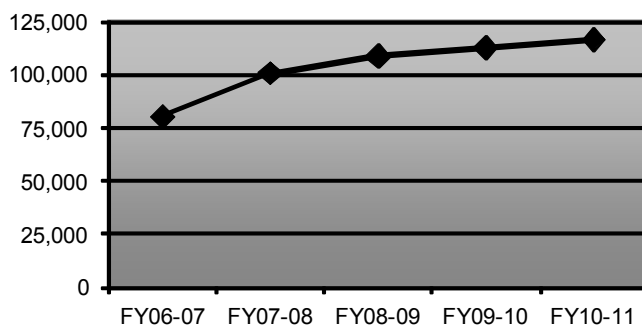
Total Keystone Ridership (000's)



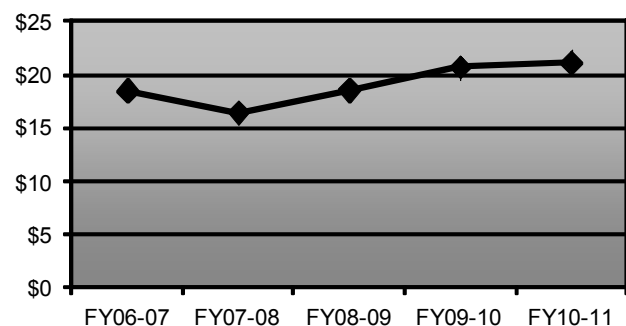
Keystone Revenue (000's)



Total Keystone Passenger Miles (000's)



Subsidy per Train Mile

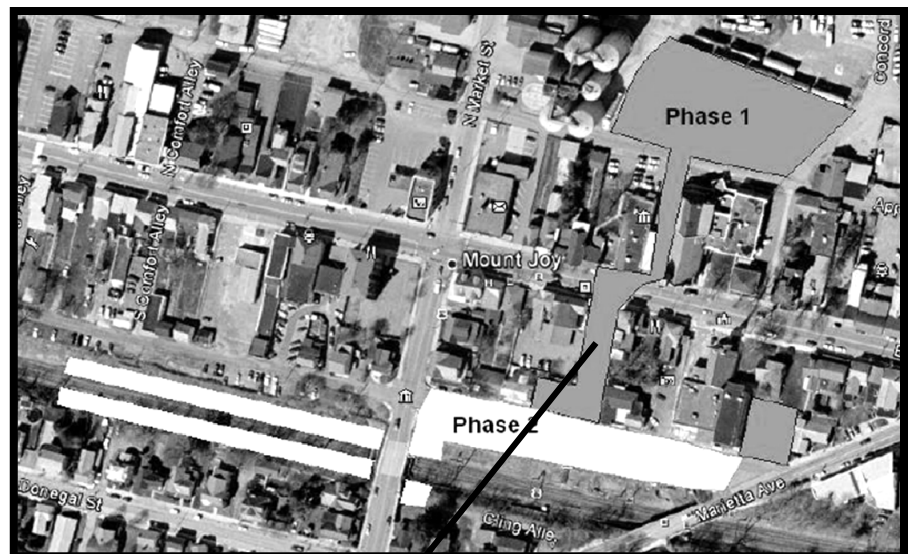


Mount Joy Train Station – Phase I



Pictured Left – Delta Street in Mount Joy prior to construction of covered pedestrian walkways and improved street-scapes.

The Amtrak station in Mount Joy is undergoing major construction changes. Phase I of the station renovations focused on providing the community and Amtrak passengers with covered walkways from parking locations to the train station. Phase II will construct level-boarding platforms. When completed, the project will transform Delta Street into an attractive area connecting Mount Joy's central business district to the train station.



Pictured Left – Completion of the Delta Street renovations.

30th Street Station Intermodal Signage



PennDOT, Amtrak, the FTA, and other agencies developed new interior signs for Pennsylvania's busiest intermodal station. The colorful signs are recognizable and provide clear direction to passengers unfamiliar with area transportation options. In addition, the signs connect the multiple modes of transportation served by 30th Street Station—passenger rail, subway, trolley, bus, and taxi.

Pictured Left – Proposed interior signage for the Philadelphia 30th Street Station.

30th Street Station Quick Facts

- Built by the PA Railroad in 1933 and included space for a chapel, mortuary, and small landing area for an aircraft on the roof
- Displays the PA Railroad WWII Memorial and Spirit of Transportation sculptures
- Second-most-used station in the nation
- Served nearly eight million passengers in 2011

Amtrak Excursions

By coordinating service schedules and public information efforts, PennDOT and Amtrak made it easy and convenient for visitors traveling to special events to take scheduled Amtrak Keystone Corridor trains and connect with local subway, bus, and taxi services to their destinations.

Pictured Right – Advertising for Amtrak excursion train service to the 2012 Philadelphia Flower Show. This event was the first of many excursions planned for Pennsylvania's Keystone Corridor, including the Pennsylvania Farm Show, Christmas in Hershey, and First Fridays in Lancaster.



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Section VII

Glossary of Terms

Urban and Rural Systems

Act 44: State Act 44 of 2007.

Act 44 Section 1513 Distribution Factors: Factors used to determine the amount of operating assistance available for distribution to local transportation organizations under Section 1513 of Act 44. Factors include total passengers, senior passengers, revenue vehicle hours, and revenue vehicle miles.

Fixed Route Public Transportation Service: Defined by Act 44 as regularly-scheduled general public transportation that is provided according to published schedules along designated routes, with specified stopping points for the taking on and discharging of passengers.

Operating Expenses: Defined by Act 44 as total expenses required to continue service to the public and to permit needed improvements in service which are not self-supporting and otherwise for any purpose in furtherance of public passenger transportation.

Operating Revenue: Defined by Act 44 as the total revenue earned by a local transportation organization through its transit operations. The term includes passenger fares, reimbursement in lieu of fares for senior passengers, charter revenue, school bus revenue, advertising revenue, and other miscellaneous revenue such as public and private route guarantee funds.

Paratransit Service: Defined by Act 44 as transit service operating on a non-fixed-route basis in order to provide complementary transportation service to persons who are functionally unable to use fixed-route public transportation service, as required by the Americans with Disabilities Act of 1990.

Revenue Vehicle Hours: Defined by Act 44 as the total amount of time calculated in hours during which vehicles are in service and available for public use in fixed-route public transportation service or paratransit service. The term does not include deadhead hours.

Revenue Vehicle Miles: Defined by Act 44 as the total amount of distance calculated in miles during which vehicles are in service and available for public use in fixed-route public transportation service or paratransit service. The term does not include deadhead miles.

Senior Passengers: Defined by Act 44 as senior citizens (persons who are at least 65 years of age) who ride on fixed-route public transportation service.

Total Passengers: Defined by Act 44 as the total of all originating passengers plus transfer passengers carried on fixed-route public transportation service and paratransit service.

Community Transportation

65+ (Senior Citizen) Passenger Trips: The number of one-way passenger trips reported for persons 65 years of age or older. Senior Citizens are responsible for a portion (approximately 15 percent) of the general public fare for Community Transportation (shared-ride) service. The Commonwealth reimburses the Community Transportation provider the difference between the passenger portion and full fare.

Average Shared-Ride Cost per Trip: The average expense of providing a one-way shared-ride trip, calculated by dividing the total expense associated with shared-ride service by total trips.

Average Shared-Ride Fare: The average amount collected from the passenger and/or a sponsoring agency for a one-way shared-ride trip, calculated by dividing the shared-ride fare structure revenue by total trips.

Cost to the Commonwealth per Senior Citizen Trip: The average amount of Lottery funds reimbursed through the Shared-Ride Program for Senior Citizens for a one-way passenger trip for persons 65 and older. The amount is equal to approximately 85 percent of the average shared-ride fare.

Exclusive Human Service Program Contracts: Service that is paid for by a Human Service program and is available exclusively to clients of that program. Service falls outside of the defined parameters for shared-ride fare structure.

MATP: Medical Assistance Transportation Program (NEMT – non-emergency medical transportation) funded by the Pennsylvania Department of Public Welfare.

PwD: Rural Transportation Program for Persons with Disabilities. Persons with disabilities pay a portion (approximately 15 percent) of the general public fare for Community Transportation (shared-ride) service. The Commonwealth reimburses the Community Transportation provider the difference between the passenger portion and full fare.

Shared-Ride: Demand-responsive transportation that is available to the general public, operates on a non-fixed-route basis, and charges a fare to riders. The publicized service operates within a defined geographic area and during pre-determined days and hours of service. The first fare-paying passenger to enter the vehicle may not refuse to share the vehicle with other passengers during a given trip. For reporting purposes, all service using the same shared-ride fare structure that is used for the general public is reported in the shared-ride statistics.

Total Trips: The number of one-way passenger trips reported for general public shared-ride service. This includes passengers who are 65 years of age or older, as well as those under 65.

Passenger Rail

Train Miles: The number of miles when a train is “in service” and available for public use.

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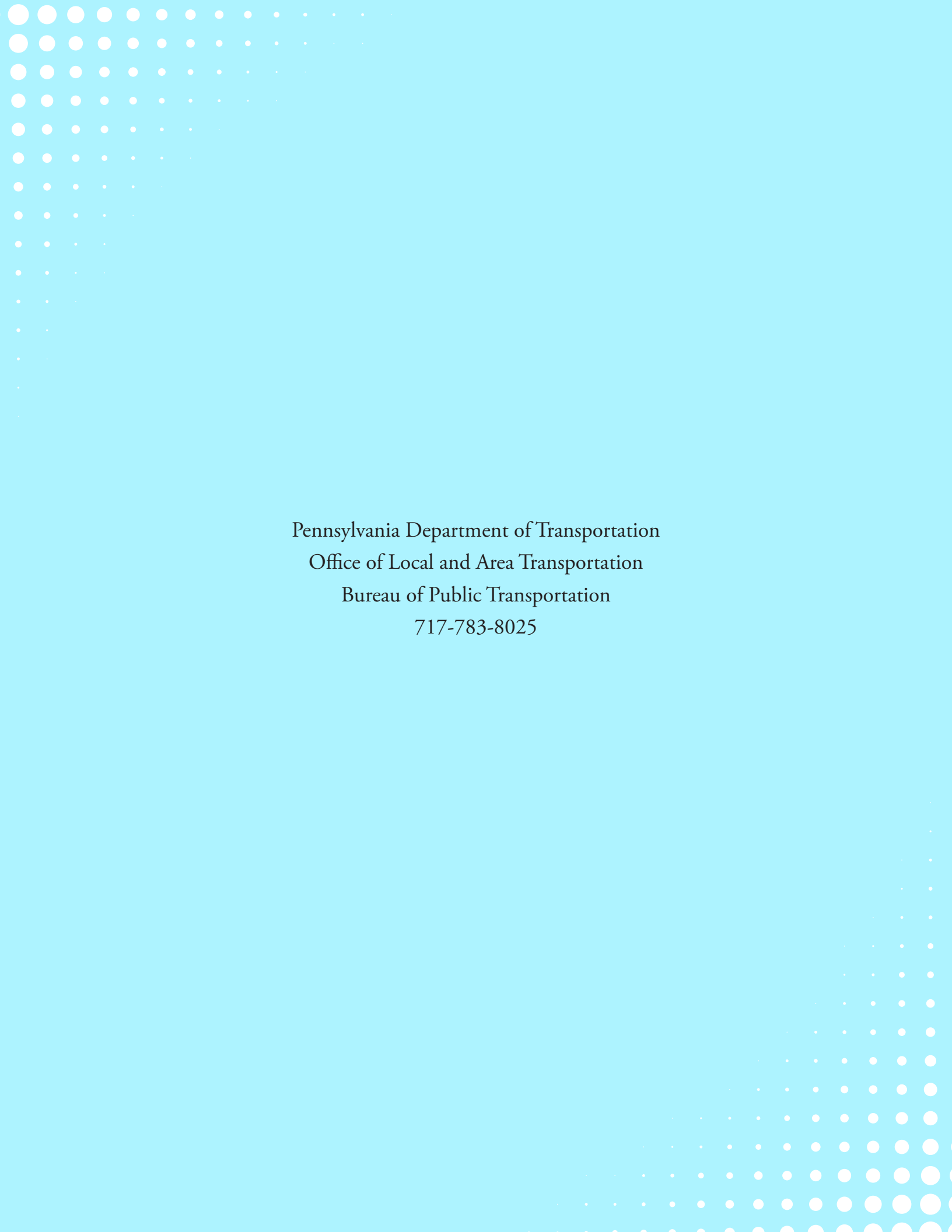
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Pennsylvania Department of Transportation
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