

Welcome to PennDOT's ePermitting System

Resetting ePermitting Passwords

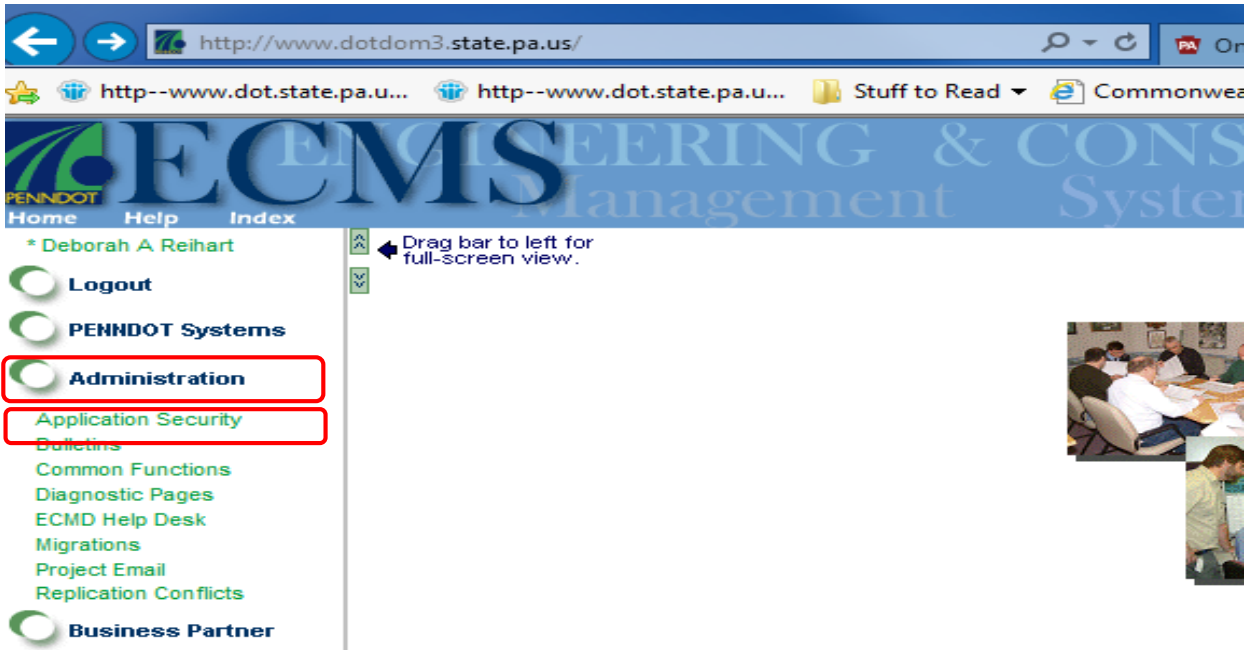
Please note that ePermitting passwords automatically expire every 60 days. To reset your EPS password, you must have set up a challenge question in the Engineering and Construction Management System (ECMS). If you did not do this, call the PennDOT IT Service Desk at (717) or (855) 783-8330 and they will reset your password. Then follow the instructions below so that you can reset your own password in the future.

To set up a new challenge question or change an existing one, please complete the following steps:

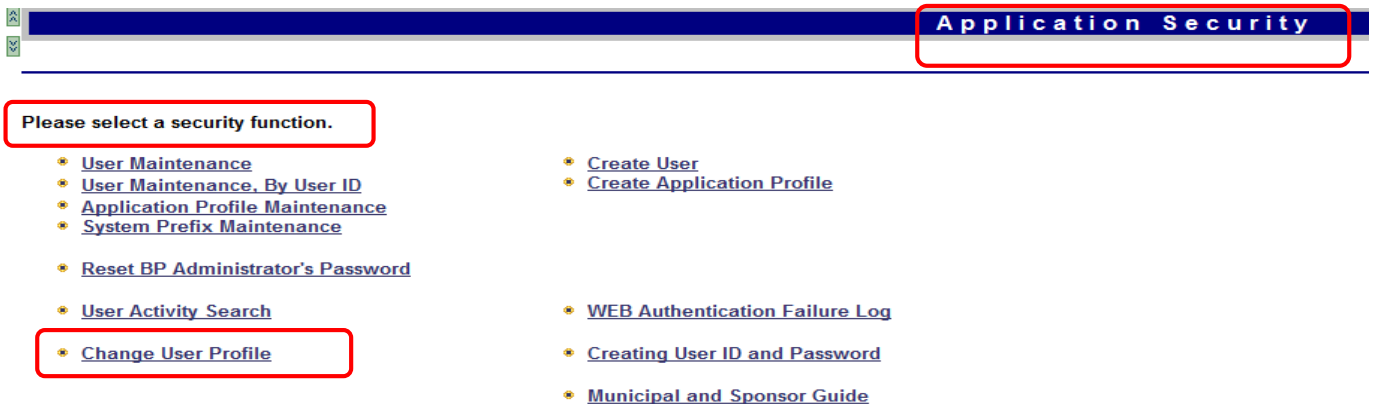
1.) Using Internet Explorer for your browser, log on to www.dot2.state.pa.us or www.dot3.state.pa.us. Log in using your User ID and password.



2.) On the navigation column on left side, click **Administration** and then **Application Security**.



3.) On the **Application Security** panel, under **Please** select a security function, click on **Change User Profile**.



4.) The **Change Profile Information** panel will appear:

Change Profile Information

• denotes required fields

- **User ID:** tftest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- **Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:**
- **Answer:**
- **Current Password:**
- **New Password:** (6 or more positions)
- **Confirm Password:** (6 or more positions)

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Submit

5.) Click on the dropdown arrow for **Question** and a list of challenge questions will appear.

Change Profile Information

denotes required fields

- **User ID:** tftest (1 - 7 positions)
 - **User Name:** Tester Leiter
Tester Leiter/PennDOT
 - **Phone Number:** 717 - 783 - 0348 x-
 - **Fax Number:** - -
 - **Email Address:** tleiter@pa.gov
 - **Question:**
 - **Answer:**
 - **Current Password:** (6 or more positions)
 - **New Password:** (6 or more positions)
 - **Confirm Password:** (6 or more positions)
- What is my child's nickname?
What is my father's middle name?
What is my favorite movie?
What is my favorite pet's name?
What is my favorite team?
What is my favorite TV show?
What is my mother's maiden name?
What is my school's mascot?
What was my first car?
Where did I go to school?
Where was I born?

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Submit

6.) Click on the question you would like to use.

7.) Type the appropriate answer in the **Answer** field. (Note: The answer is case sensitive.)

8.) Type in your **Current Password** to validate updating your user profile and click **Submit**.

Change Profile Information

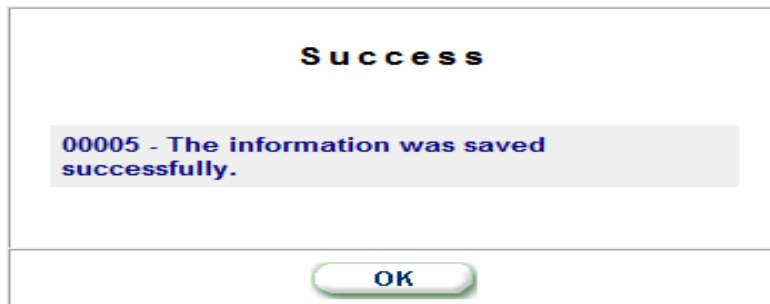
denotes required fields

- **User ID:** tttest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:** What is my school's mascot?
- **Answer:** Mustang
- **Current Password:**
- New Password:** (6 or more positions)
- Confirm Password:** (6 or more positions)

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Submit

10.) A **Success** box will appear to indicate that you successfully added a challenge question to your account. (Note: You can use this same procedure to change an existing challenge question/answer.)



Changing Your Password (if you know your current Password)

- 1.) Follow steps 1-4 above.
- 2.) On the **Change Profile Information** page, type in your **Current Password**, then type in your **New Password** and validate this in the **Confirm Password** field. Click **Submit**.

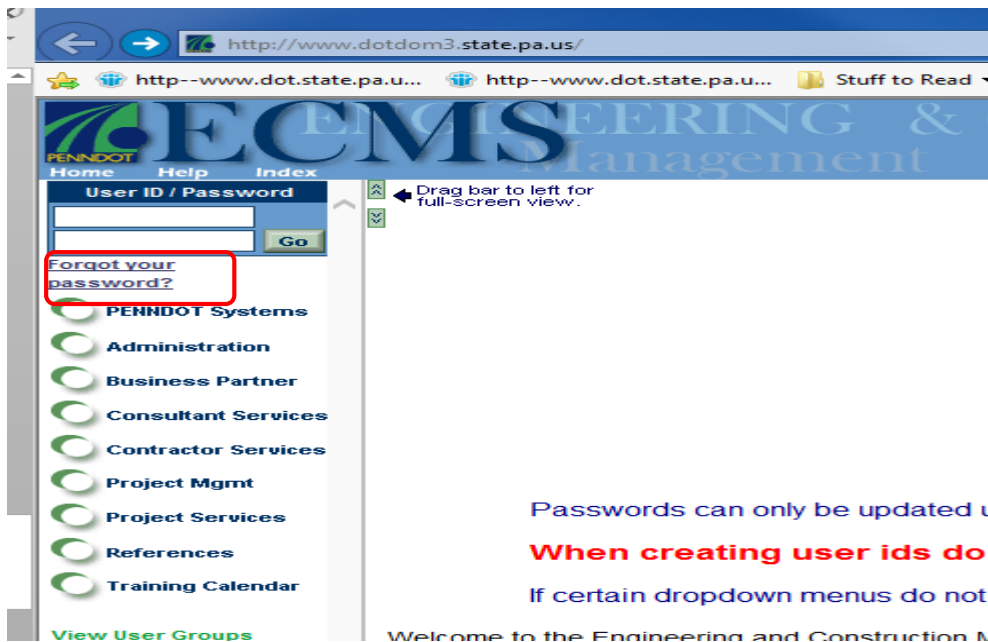
Change Profile Information

• denotes required fields

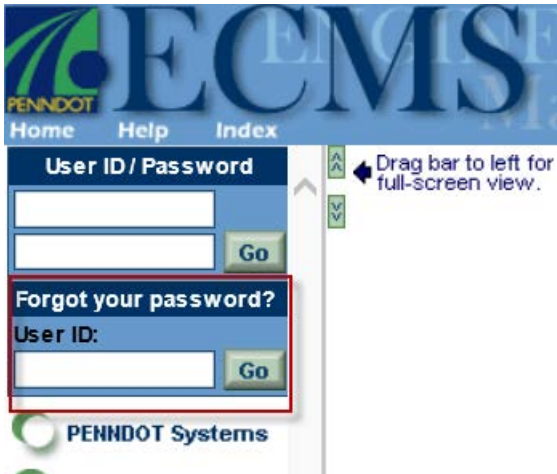
- **User ID:** tftest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:**
- **Answer:**
- **Current Password:**
- New Password:** (6 or more positions)
- Confirm Password:** (6 or more positions)

Changing Your Password (if you don't know your current Password)

- 1.) Using Internet Explorer for your browser, log on to www.dot2.state.pa.us or www.dot3.state.pa.us.
- 2.) Click on **Forgot your password?**



- 3.) Type in your **User ID** and click **Go**. (Note: if you do not know your current User ID, you must call the PennDOT IT Service Desk to get it.)



- 4.) The **Automated Password Reset** page will appear. Type in the **Answer** to your challenge question, then type in a new password in the **Reset Password** field. Confirm the new password by typing it in the **Confirm Password** field. Click **Submit**.

- 5.) The **Automated Password Reset** box will appear letting you know the password was successfully reset.

