

The graphic features a large blue star with a gold outline in the center. Inside the star, the text "STAR OF EXCELLENCE AWARD WINNERS" is written in white, serif, all-caps font. Above the star, the text "2023 PENNDOT" is written in blue, serif, all-caps font. The background is white with several gold stars of varying sizes and orientations. Two light blue rays emanate from the bottom left, and two light gold rays emanate from the bottom right, pointing towards the central star.

2023
PENNDOT

STAR
OF EXCELLENCE
AWARD
WINNERS

District 1

Vincent Mazzocchi, P.E.
Benjamin Vincent, P.E.

District 2

Eric J. Murnyack, P.E.
Brent L. Lykens P.E.

District 3

Sheena M. Shannon
Dale E. Wolf

District 4

Ralph Del Rosso
Jeremiah Gonzalo, E.I.T.

District 5

Kevin Matthews
Albert Gino

District 6

Tamara Chiesa
Frank J. DiJoseph

District 8

Michael R. Ferguson
Nevin W. Lehman

District 9

Amanda Ehredt
Jim Kaseler, P.E.

District 10

Matthew J. Burkett
Carla K. Studebaker

District 11

Andrea A. Nash
Michael Szurley, P.E.

District 12

Suzanne Buzzelli
Cristin M. Covert, P.E.

Communications

Joel E. Morris

Administration

Joseph Linderman

Highway Administration

Brenda C. Waters
Matthew R. Weaver, P.E.

Multimodal

Thomas M. Tomczyk
John Taylor

Planning

Robert J. Mulkerin, Jr.

Driver and Vehicle Services

Craig Yetter
Diosdado Arroyo

2023 STAR Recipients

Vincent Mazzocchi, P.E.

Civil Engineer Manager

Information and Data Management (IDM)

Vince Mazzocchi's exemplary internal and external customer service skills shine as he works to improve District 1's communications and operations.

As the leader of the Information and Data Management (IDM) Unit, Vince has implemented new processes to increase efficiency to save time and money.

Vince assisted subject matter experts with crafting submissions and obtaining Productivity Improvement Fund (PIF) contributions for innovative projects including interstate ramp gates, bedrock sensing equipment, and drone accessories, in addition to developing effective processes for teaching employees how to properly use the equipment.

Under his guidance, District 1 enhanced usage of tools such as SharePoint and Power BI to increase timeliness, accuracy, and transparency, and eliminated old processes that kept information siloed.

Now employees can quickly access information through various dashboards, and these hubs have the potential to save the district money through increased efficiency. For example, the Winter Materials Dashboard has the potential to save District 1 \$100,000 a year.



District 1

Benjamin Vincent, P.E.

Civil Engineer Manager

Prior to his recent promotion to Assistant District Bridge Engineer for Design, Benjamin Vincent served as the northwest region's Assistant District Maintenance Manager, at which time he managed the district five-year paving plans for each of the district's six counties.

Ben is known for his ability to multi-task and maintain quality standards while keeping costs low.

Ben's team consistently put together high-quality work, in part due to his willingness to teach and his mentor mentality. Each year, he would manage between 15 to 25 contracts.

In the past two years, Ben has overseen more than 48 projects worth \$106 million, which have improved a collective 144 miles of roadway. This was accomplished while Ben inventoried and inspected the district's stormwater control measures.

Ben is well respected by his peers and displays a model work ethic. His ability to work well with others and develop the next generation of leaders has proved invaluable to the department.



District 1



Eric J. Murnyack, P.E.

Portfolio Manager

As Portfolio Manager, Eric Murnyack has developed multiple tracking mechanisms that monitor projects fiscally and enable the district to anticipate issues with projects and initiate corrective action to stay with the planned let dates. These tools let Eric and the District's Executive Staff know the status of lets and budget at a glance.

Eric has also taken on additional responsibility related to training and mentoring. As a Civil Engineer Trainee (CET) Supervisor, he mentors newer staff and develops training to help grow their knowledge. Over the past two years, he's developed training schedules that provide a quality overview of the district yet still emphasize areas where executive staff anticipate openings.

The intrinsic value of his investment in developing staff is immeasurable, but his efforts also reduce district costs by encouraging more timely delivery. In 2022, the district reduced the number of construction work orders and realized savings of nearly \$900,000.

District 2



Brent L. Lykens P.E.

Construction Services Engineer

Since his promotion to Construction Services Engineer in 2014, Brent Lykens has continually performed above and beyond the call. He accepted additional Assistant Construction Engineer responsibilities for the \$52 million Interstate 80/local interchange project, the first of three projects necessary to complete the I-80/I-99 high-speed interchange. By continuously engaging with his staff, they

adapted to the project's numerous traffic safety challenges and delivered a product safe for all stakeholders.

Brent believes in hiring quality candidates because he wants PennDOT to lead our industry and provide excellence for the people using our highways daily. He volunteered to attend various recruitment efforts across the district to show talented young professionals what PennDOT has to offer them. He helps enhance the skills of our construction staff by maintaining the training schedule and ensuring staff are developing the skills and attaining the necessary certifications.

District 2



District Office



Sheena M. Shannon

Construction Unit Secretary

Sheena Shannon, Construction Unit Secretary, began her career with PennDOT in 2002. In this position she coordinates unit travel arrangements and performs a wide range of clerical duties, including producing letters for signing, filing documents, organizing calendars, scheduling meetings, taking minutes, and reviewing District memorandums.

Beyond her normal clerical duties, she serves as the District Office Travel Arranger Power User, trains new clerical staff, assists in preparing the Legislative Contact Meeting booklets, and supports the Construction Winter School and District Innovations Committees. She also volunteers to serve in the district incident command center during emergencies.

She is a dedicated employee, always willing to assist others and work beyond normal work hours, including volunteering to work the CSVT Public Day on a Saturday, serving in the incident command center, and coming in on a holiday to work on a time-sensitive safety project.



District 3

Dale E. Wolf

Assistant Highway Maintenance Manager

Dale Wolf, Assistant Highway Maintenance Manager, began his career with PennDOT in 2012. In this position he is responsible for maintaining state-owned roadways in the southwestern portion of Northumberland County. In addition to his regular duties, he is responsible for the southern surface treatment crew's daily operations. This includes scheduling, working with vendors, managing day-to-day operations, and responding to emergencies.

Dale is also responsible for leading the District's Acting Foreman Academy and Refresher trainings. In 2023, he worked with the traffic unit to develop a line painting calendar to ensure seal coated roadways receive traffic line painting in a timely manner.

Dale advanced his PennDOT career, through positions of increased responsibility that provided him extensive institutional knowledge and helps him in promoting mentoring, work efficiency, quality, and safety on a daily basis.

Dale's dedication is outstanding, and he is committed to keeping our employees trained and roadways maintained, safe, and passable.



District 3





Ralph Del Rosso

Right of Way Administrator 2

Ralph Del Rosso has been employed by PennDOT Engineering District 4 for over 30 years and has been the Right of Way Administrator for over 20 Years. Ralph's knowledge of the Department's policies and procedures stems from years of experience on a multitude of transportation projects. He has a keen eye for detail which has helped him be a successful team leader and manage nearly 100 active jobs. He has converted all related files

digitally allowing his team to easily access documents for projects increasing accessibility and productivity for the Department.

Ralph attends public meetings and speaks with legislative contacts to discuss sensitive issues and consistently manages to explain complicated policies and procedures in a clear and concise manner. As Ralph is nearing retirement, he continues to teach his method of plan reviews and pass on the skills he has utilized over the past 20 years to his successors.

District 4



Jeremiah Gonzalo, E.I.T.

District Permits Manager

Jeremiah Gonzalo's daily accomplishments continue to highlight the strategic themes of the Department. As District Permits Manager, Jeremiah is responsible for reviewing and approving all Highway Occupancy Permits for developments occurring in PennDOT Engineering District 4. His quality customer service has developed strong relationships and prompted innovative ideas and safety within the district. His promptness in service has

ensured that progress is made towards Traffic Information Services and Highway Occupancy Permit approval without delays for submissions on eight major developments proposed in the Hazleton area.

These developments are impacting the Route 424 corridor totaling upwards of 28 million square feet of warehouse space and require significant coordination with the district permits units and all the consultants and developers during the process. Jeremiah's efforts have been recognized by developers who have continuously informed the district of their appreciation, in particular, the assistance provided by Jeremiah in moving the process along.

District 4

District Office



Kevin Matthews

District Maintenance Manager

Kevin Matthews' ability to adapt to various situations is extraordinary. From coordinating emergency bridge and pipe repairs to being a key player in the Incident Command Center during major incidents, Kevin is the person who knows what to do and gets things done safely and in a timely manner.

He is an integral part of the bridge/pipe replacement program set up by the District Bridge Unit. This includes implementing aluminum box culverts, superstructure replacements, bonded deck overlays, and traditional box culverts combining county maintenance and TIP funds. This approach saves the state 50% on average when compared to a contractor.

Kevin conducted a seminar on aluminum box culverts at the 2019 Regional Innovation Day at the State Farm Show Complex. The seminar showed other districts how they too may benefit from similar cost savings.

Kevin is regularly praised by residents and local governments for his work. As a result of his outstanding work ethic, he was promoted from District Planning Chief to District Maintenance Manager in April 2023.



District 5

Albert Gino

Roadway Programs Technician 2

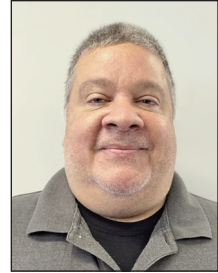
Albert Gino was hired approximately 18 months ago.

With no prior Department experience he quickly learned the Strategic Environmental Management Program, how to do Reimbursable Accident Reports, perform inventory management, and many other tasks.

Through his diligence and analytical skills, he was able to decrease the number of items on the zero usage reports, resulting in lower costs and improved productivity.

Albert is a trusted branch manager during winter call-out situations and provides leadership when other managers are on leave. His coworkers value him as a trusted source of information and guidance.

He has quickly established great relationships with vendors, allowing him to easily make time-sensitive purchases during emergencies.



District 5



Tamara Chiesa

Equipment Operator Specialist

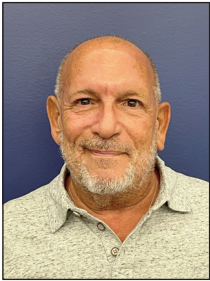
Tamara Chiesa's dedication as an Operator Instructor (OI) for Chester County's Transportation Equipment Operator (TEO) Training program includes her compassion and inclusion of her coworkers.

To enhance the training experience, Tamara used her own time to develop detailed lesson plans to include both classroom theory and on-the-job (OJT) training which resulted in trainees developing a deeper understanding of how the equipment functions and operates, which increases activity efficiency and safety.

Due to her success, Tamara worked with the management staff to develop an effective training matrix. The training matrix along with her detailed training program is crucial to ensuring the completion of Chester County's core maintenance program.

Tamara has strong self-initiative, and her goal is to be certified on every piece of equipment, so that she can provide superior training to new colleagues in Chester County.

District 6



Frank J. DiJoseph

RTMC Manager

Frank DiJoseph's leadership and experience help operate District 6's new \$40 million Regional Traffic Management Center (RTMC). As RTMC manager, Frank is responsible for a 24/7/365 operation that continually monitors the Philadelphia region's vast transportation network. He promotes the strategic value of incorporating evolving technologies to improve the quality of service for customers.

With many projects in design to expand the District's Intelligent Transportation Systems (ITS) infrastructure, Frank is frequently called upon to provide a historical perspective and advise on detailed aspects of the design.

Frank also guides a system that utilizes crowd source data to convey travel times to millions of customers through dynamic message signage. These activities promote safety at all levels and improve the efficient movement of people and goods.

District 6

District Office



Michael R. Ferguson

Transportation Construction Manager 2

Michael Ferguson leads by example. Ethical and professional, he is dedicated, safety-minded, patient, and helpful. He promotes teamwork and inclusion. He embraces technology, resulting in high quality work and efficiently managed construction projects. He has been vital in the district for testing construction apps for inspections. He piloted the use of those apps on multiple projects, while providing feedback to app designers based on practical use and real-world construction experience.

Michael has been a committee member for the Project Development Workshop, which provides training to design and construction managers on topics that impact the project delivery process. In addition to that, he is preparing a formal mentoring and training program for new inspectors which District 8 hopes to roll out soon.

Prompt, courteous and a good listener, he has a great rapport with the public, and his staff and peers enjoy working for him and hold him in high regard.



District 8

Nevin W. Lehman

Transportation Equipment Operator B

Nevin Lehman is the type of employee that county maintenance managers dream about. His 22-year career at PennDOT can be summed up in two words – dependable, dedicated. Nevin leads by example and serves as a role model to others. Never one to cut corners, he performs every task thoroughly and safely.

Nevin volunteers to work extra hours for snow removal or callouts. He cares about the quality of his work and understands the importance of winter maintenance operations in keeping the public safe during winter storms. His sustained superior work performance makes Nevin an easy choice for any type of work that needs completed.

Since the inception of the district's Dual County Paving and Seal Coat Crews, Nevin has held a haul truck position for the paving crew. He is always respectful to his superiors and co-workers. During an 11-year stretch, he hasn't taken a single day of sick leave.



District 8





Amanda Ehredt

Clerical Assistant 3

Before landing her current role, Amanda Ehredt served as payroll clerk in both Blair and Cambria Counties and as a dispatcher for several years. As such, she ensured all winter shifts had staff coverage and even worked an open shift every weekend of the 2022-23 season.

Amanda takes pride in any duty given to her, even those not directly assigned. She's gone out of her way to help county employees learn to navigate the ESS and sign off on their EPR's. She's taken on the challenge of learning new programs and evolving technology to help implement new processes.

Amanda developed a dispatcher training and reference manual to help dispatchers learn programs (RCRS, Vaisala, ICC, etc.) that have become the standard used by all dispatchers. She served as payroll clerk due to unexpected absences and is always happy to mentor new staff. Amanda is a leader whose hard work immensely helps the county and the district.

District 9



Jim Kaseler, P.E.

Senior Civil Engineer Supervisor/Inspector-in-Charge

Jim Kaseler takes ownership. That is the throughline in his work as a construction inspector-in-charge for District 9. He owns some of the most complex projects in Cambria and Somerset Counties and all the challenges that come with them. He uses his 25 years of experience to help build accurate, efficient, and safe plans for his inspection staff and contractors. Jim leads these jobs with a holistic view of constructability, omissions, and cost.

Jim always scrutinizes financials to recognize when the agreed price method will not be reasonable for the Department and won't hesitate to use the Actual Force Account Method to keep costs to a minimum without sacrificing quality.

His most recent project was the district's first roundabout, which involved multiple utility relocations and unforeseen design changes. His individual conversations with local officials and business owners effected by the construction show his positivity and willingness to be part of solutions.

Jim acts as a role model leading by example following Department policies, promoting equality, safety, integrity, work ethic and customer service. He always has the best interest of the Department, environment, and the public in mind.

District 9

District Office



Matthew J. Burkett

ADE-M



Matthew Burkett started his career at PennDOT in 2003 as a Transportation Construction Inspector and worked his way up through the Department as Acting Assistant County Manager, Roadway Program Coordinator, County Maintenance Manager, Highway Administration Program Manager 1 and has been the Assistant District Executive for Maintenance since 2020.

Through Matt's dedication and hard work, he has excelled in each of these positions, and because of his diverse background, he has become a key team member in the district, a statewide expert, and is helping provide strategic direction for PennDOT's maintenance initiatives.

Matt is actively involved on a variety of statewide teams including, just to name a few, MAPI, STIC, and Digital Delivery.

Matt embraces innovation and has been instrumental in trying new equipment and products to create safer working conditions. Matt is an integral part of the district management team, and his opinion is highly regarded by his peers, co-workers, and employees.

District 10

Carla K. Studebaker

District Utility Administrator



As the District Utility Administrator, Carla Studebaker is vital in keeping projects on schedule and avoiding delays to save taxpayer money. Carla has built positive relationships with the utility companies in the district, and because of this she is often able to achieve satisfactory resolution of conflicts that arise on construction projects when time is critical, and the district could face delay costs. Carla is proactive in reaching out to the utility companies to give them advance notice and updates of our upcoming program so they can plan accordingly.

Carla is always positive and willing to help when needed. The district could not deliver their ambitious programs without her on the team. She is recognized for her dedication, and extensive knowledge of all aspects of the operation of her Utility Unit.

She has been asked to participate on statewide efforts to develop, improve, and implement policies and procedures because of her expertise.

District 10



Andrea A. Nash

Sr. Civil Engineer Supervisor

Andrea Nash is widely recognized by her peers for doing what it takes to get sustainable projects successfully designed in a cost-efficient manner. As a Senior Civil Engineer Supervisor, she routinely manages separate maintenance contracts while simultaneously leading her squad in designing group projects for the district. This past year, Andrea's expertise and management techniques allowed her team to put out seven projects that required aggressive design schedules for the district. This led to savings in both time and money with an increased level of service to the public.

Over the past few years, Andrea has taken on the normal workload of three project managers while maintaining long-lasting and trustful relationships with our communities and business partners.

Andrea's overall pleasant personality and professionalism have been a true testament to the work she has completed, proving to be an incredible mentor to not only Department staff but our consultant design teams as well.

District 11



Michael Szurley, P.E.

Civil Engineer Manager

Mike Szurley is known for his professionalism and is well respected throughout the region's transportation industry. As a Civil Engineer Manager (Bridge), he consistently looks for ways to improve processes, applies practical solutions and ensures projects are on schedule. He is a mentor and valued resource to newer engineers districtwide. Mike is an effective communicator and mentor, always willing to share ideas and build team unity, whether with internal staff or external partners. He always goes the extra mile and very patient and passionate about his job.

Over the last year, Mike took the lead in the award-winning Fern Hollow Bridge replacement project. His involvement in replacing the collapsed bridge was crucial in keeping this project on track and coordinating efforts between the consultants, contractors, and City of Pittsburgh. Under Mike's leadership, the Department was able to deliver a quality bridge that all the parties could be proud of in less than one year.

District 11

District Office

Suzanne Buzzelli

Clerical Supervisor

Sue Buzzelli's attitude, work ethic, and dedication are exemplified on a routine basis in every position she has held.

She tracked supplies needed for cleaning and personal use during the pandemic period to prevent the spread of the disease.

As personnel turnover impacted each of the counties, she coordinated continuously with their clerical supervisors to keep critical hiring and HR-related functions flowing.

Sue served in an out-of-class position in two counties while they were filling vacancies. She also took it upon herself to follow-up after the position was filled to ensure there was no lapse in service. She helped train the new clerical staff to ensure they were going to be successful.

Sue has a well-deserved reputation as someone who goes out of her way to help other people. She never says, "It's not my job," and always asks what she can do to help.



District 12

Cristin M. Covert, P.E.

*Sr. Civil Engineer Supervisor -
Environmental Manager*

Cristin Covert performs advanced work in reviewing and analyzing the effects of proposed, planned, and existing transportation facilities on the environment. She was awarded the 2023 Project Environmental Stewardship Award at the District 12-0 Winter Construction School – selected for her dedication, commitment, and exceptional efforts to minimize adverse environmental impacts.

She voluntarily mentors civil engineer trainees, steps-in where her assistance is needed and expertise is highly valued, and she inspires her staff to assume greater self-reliance and leadership.

Cristin has saved PennDOT considerable time and money by immediately volunteering to take on the implementation of new federal agency mandates. She and her staff helped with a lengthy self-inspection/self-audit, which eliminated the need to hire outside consultants in both instances.

Cristin frequently receives recognition and appreciation from fellow employees. She has built strong relationships inside and outside the agency where it's universally known that she consistently "does the right thing."



District 12





Joel E. Morris

Program Analyst 3

As the Business Performance Manager in District 12, Joel Morris manages the ISO 9001, communications office, customer service, and is the district training coordinator. District 12 greatly increased the level of involvement in the Safety Press area, attending more events and taking a more active role in the community.

He went from three communications team members to zero and mentored the Acting CRC 1 in preparing to take on the role during a time that included snowstorms, various interviews, and media events. He took the lead on the 2022 and 2023 construction preview events and hosted a Bipartisan Infrastructure Law event as well. When the western region digital director left the department, he trained his staff on the website and social media.

He developed a new form to use when a press release is needed. It was piloted and now is used district wide. He worked tirelessly to move quickly on innovations and needed changes all while making an extraordinary effort of keeping the day-to-day activities working seamlessly.

Communications



Joseph Linderman

Facility Administrator 1

As a Facilities Administrator 1, Joe Linderman has been a big benefit to our agency by effectively leveraging available resources by modernizing technology and assets. He works to make sure our facilities are in good condition for the safety of the general public that use them. He is the go-to person for all electrical specific jobs in the EV Charger projects. He is a great team member and stepped up to

work temporarily out-of-class when the Eastern Regional Facilities Manager was on military leave.

His vast knowledge and training were a great asset to the staff in Engineering Districts 4, 5, and 6 and the facilities administrators in those areas. As part of EO 2019-01 agencies are to replace 25% of the state passenger fleet with battery electric and plug-in hybrid cars by 2025 and evaluate opportunities for the reduction of vehicle miles traveled and incorporation of new technology where appropriate. Joe partnered with Fleet Management to create the facilities infrastructure at engineering district office to be able to charge Commonwealth vehicles.

Administration

Central Office



Brenda C. Waters

Chief Chemist

As Chief Chemist in the Bureau of Construction and Materials, Brenda Waters has championed the Bureau's Materials Division, Laboratory Testing Section's recruitment and used High School Interns. Doing so increases Science, Technology, Engineering, and Math (STEM) skills of the interns and provides mentoring opportunities for permanent Laboratory Testing Section's staff with STEM knowledge and skills.

She's advocated for the continued hosting of an AASHTO Product Evaluation & Audit Solutions, Pavement Marking Materials (PMM) test deck for evaluations of pavement marking materials. PennDOT is hosting the 2023 AASHTO Product Evaluation & Audit Solutions, PMM test deck on both an asphalt and concrete roadway section of I-99 in District 9. These test decks provide an opportunity for our Business Partners to propose new formulations or types of PMM products for use on highways. The test deck data is used by all other state highway agencies in considering PMM materials for their products list and use on their highway system.



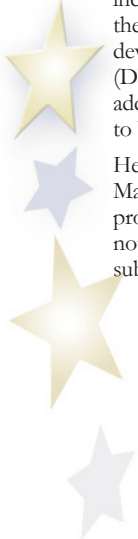
Matthew R. Weaver, P.E.

Contractor Evaluations Engineer

Matthew Weaver is a Contractor Evaluations Engineer in the Bureau of Design and Delivery. He oversees the Department's contractor prequalification process. He is always willing to help contractors with their questions and provide the necessary steps and assistance for them to achieve the desired results.

He also helped to recruit, retain, and develop a diverse and inclusive workforce through his efforts with the development of the Mentor Protege Program as it relates to construction prequalification. He developed a process to mentor new Disadvantaged Business Enterprises (DBEs) in obtaining new prequalification codes to enable them to perform additional work/tasks on PennDOT projects. This is important for the DBEs to be able to expand the services they can provide and grow their business.

He was crucial to PennDOT modernizing the Engineering and Construction Management System (ECMS) to automate the construction prequalification process. Contractors will no longer need to print the form, complete it, notarize it, and mail it to PennDOT. Instead, they can systematically enter and submit data electronically.





Thomas M. Tomczyk

Transportation Planning Manager

Tom Tomczyk is a Transportation Planning Manager in the Bureau of Aviation and has served the Bureau in an Acting capacity, leading the Engineering and Planning Division. With his wealth of knowledge, he was instrumental in the development and implementation of the Bureau's Four-Year Program and the State's Aviation System Plan in partnership with commercial and general airport sponsors.

Under his leadership, the Airport Economic Impact Study includes several new initiatives that have not been done in the state or even in the country before. First, an on-line economic impact calculator to assist airports in demonstrating the positive quantitative benefits on investments in facilities on the airport. Second, the development of GIS geodatabase that will serve as GIS visual interactive tool that allows the airport, community, and other stakeholders to view and understand the economic benefits. Finally, a Communication Toolkit.

Tom developed a new policy to reflect the decrease in revenue yet still meet the core needs of the airports. The decrease in time for airport sponsors to set up a grant netted a cost savings of \$10,000 a year.

Multimodal



John Taylor

Manager, Planning & Technology Section

John Taylor manages the Planning and Technology Section he created within the Bureau of Public Transportation. He worked tirelessly to establish a strategic direction for deploying technology in public transportation settings to benefit customers, transit agencies, PennDOT, and other agencies.

Find My Ride, Statewide Technology Committee, and Statewide Cybersecurity Task Force are projects he leads. All the projects are directly linked to the strategic themes of the department and promote collaboration and knowledge sharing for the benefit of transit riders.

John and his team received the 2021 Governor's Award for Excellence for his work on Find My Ride Apply (FMR Apply). FMR Apply reduced the number of applications that are returned because of errors, allowing people to access transportation more quickly and saving money and time of staff since they're not returning applications. Review times were reduced by nearly 90% (can be approved for services in 1.5 days versus 13 days).

Multimodal

Central Office



Robert J. Mulkerin, Jr.

Assistant Strategic Management Transportation



Rob Mulkerin worked to develop and implement a strategy for PennDOT's approach to the competitive funding, particularly focused on the highway and bridge available under BIL.

With competition for the limited funding, his approach centers on increasing eligible applications awareness of opportunities, and focusing the department's efforts to maximize the ability to bring additional federal funding to Pennsylvania for established priority needs.

Pennsylvania has the chance to compete for billions of dollars in additional funding under a wide range of grant programs. Almost all the grant programs utilize merit criteria. Merit criteria for most of the grant programs focus on things such as safety, environmental sustainability, quality of life, mobility and community connectivity, economic competitiveness and opportunity, state of good repair, innovation and partnership and collaboration.

In addition to helping develop and coordinate the distribution of guidance information, he also took the lead role in the development and submission of multiple applications for PennDOT and was the key part of the team that developed and submitted the application that secured an additional \$69 Million for the CSVT project.

Planning

Craig Yetter

Community Relations Coordinator



As Community Relations Coordinator for Driver and Vehicle Services, Craig Yetter oversees the successful execution of safety communications to Pennsylvanians. He makes events and communications enticing and packages them in an easy-to-use manner for media outlets statewide. He produces an attention-grabbing safety message that highlights a united front from all agencies to promote a safer Pennsylvania.

Operation Safe Stop is one of his initiatives that includes school districts, school bus drivers, and law enforcement documenting illegal passes occurring on their routes. He has been praised for his dedication to delivering timely and effective communication and for "running the ship" and leading events to success.

Some of the projects he oversaw last year, partnering and fostering relationships include Donate Life Month; Motorcycle Safety; School Bus Safety Poster Contest; Teen Driver Safety; Operation Safe Stop; Mature Driver Safety; PennDOT, and DMVA joint effort for Veteran Designations and Special Plates for Military and Family, Customer Service Liaison, and runs DVS Idealink.

Driver and Vehicle Services



Diosdado Arroyo

Division Chief, Bureau of Driver Licensing

Dios Arroyo is the Division Chief overseeing the License Control Division within the Bureau of Driver Licensing. He spearheaded many changes and processes that demonstrated access to equitable, affordable, reliable, and sustainable transportation options that support quality of life and economic prosperity of Pennsylvania's residents.

One example is the implementation of Act 107 of 2022.

Understanding the many hardships experienced by individuals who have lost their driving privilege, he helped charge our focused efforts on implementing the required system changes to comply with the law well in advance to the period provided by law.

He was instrumental in incorporating innovated practices to improve our services to residents and he helped more legal presence customers have access to driver licenses. He has an all-inclusive attitude, actively promotes inclusion and diversity, team oriented, seeks opinions to make good sound judgements, listens to employee concerns, promotes teamwork, and has an open-door policy.

Driver and Vehicle Services

Central Office

